

TITLE SHEET

Regulations and Schedule of Intrastate charges
applying to Local Exchange Service
within the State of California.

EFFECTIVE 8/1/21

CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule.
Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

Revisions to California Local Exchange Catalog Schedule No. 1, Effective 8/1/21:

- **Verizon Access changes its name from MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services to MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services as the result of its planned conversion from a corporation to a limited liability company. Only the name has been changed throughout this catalog schedule. The planned conversion to a limited liability company will not result in any change to the rates, terms, and conditions of the services that Verizon Access offers to its customers.**

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1. APPLICATION OF CATALOG SCHEDULE

This Catalog Schedule sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by MCImetro Access Transmission Services **LLC** d/b/a Verizon Access Transmission Services not required to be tarified, to residential and small business Customers within all exchanges where certified and where facilities are available and as further detailed herein.

Effective March 15, 2020, the Company will no longer offer local exchange service to new Residential and Small Business customers as described in this catalog schedule. Also effective March 15, 2020, existing Residential and Small Business customers currently subscribed to any of the Company local exchange service offerings described in this catalog schedule will no longer be able to move, add to, or change the service to which they are subscribed.

- 2. Reserved for Future Use

3. Reserved for future Use

4. RESIDENTIAL AND SMALL BUSINESS SERVICE RATES AND CHARGES

4.1 Residential Service

Effective March 15, 2020, the Company will no longer offer local exchange service to new residential customers as described in this section (Section 4.1, Residential Service). Also effective March 15, 2020, existing residential customers currently subscribed to any of the Company local exchange service offerings described in this section (Section 4.1, Residential Service) will no longer be able to move, add to, or change the service to which they are subscribed.

4.1.1 Pacific Bell Exchange Areas

4.1.1.1 Application of Service

For Customers of Residential service set forth in this Section of this Catalog Schedule who presently have service on lines with existing Local Exchange Carrier or GTE or with MCImetro or another carrier who provisions service either via resale of GTE services or via UNE-Platform service provided by GTE:

For Customers of Residential service set forth in this Section of this Catalog Schedule who presently have service on lines with GTE or with MCImetro or another carrier who provisions service either via resale of GTE services or via UNE-Platform service provided by GTE: Service is available in Zone 1. In the portion of Zone 1 that lies in the Metropolitan Service Area (MSA) of Los Angeles-Long Beach, Orange County, or Riverside-San Bernardino as defined by the FCC, a customer is limited to a maximum of three lines per location.

Effective February 23, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this Catalog Schedule. This does not apply to customers of this service who are eligible to subscribe to the Residential Affinity Savings Plan I. Additionally, Company Services to the extent they have been made unavailable to new and/or existing customers of those services as of that date, may continue to be offered and provided without revision to customers subscribing to those services via an agreement with an agent or other affinity of the Company (including, but not limited to, Quixtar, Inc.; and excluding Fionda, LLC, and Espirit de Corpe, Inc.), who has contracted with the Company to sell Company services to its members.

Effective February 1, 2009, the Company will no longer offer local exchange service to new residential customers in areas in which local exchange service is provided by any subsidiary or affiliate of Verizon not subject to this tariff. Residential customers currently subscribed to Company local service will no longer be able to move, add to, or change the service to which they are subscribed, except that customers may switch to a different Company service for which they are eligible if they wish, and customers may cancel local features on their service if they wish.

4.1.1.2 R2: For a flat monthly fee customers receive one home phone line and unlimited local calling (Zones 1 and Zone 2 only). This rate is per month per line for one line into the home. All operator assistance, directory assistance (after call allowances have been used), taxes, surcharges, Zone 3, intraLATA charges and long distance charges are not included in the monthly fee. Refer to MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intraLATA charges. If, at any time, the customer's total number of access lines exceeds ten (10), the Company reserves

the right to convert the customer's service to a business plan upon appropriate customer notification.

	<u>Non-Recurring Charges</u>	<u>Mnthly Recurring Charges</u>
Per Line:	34.70	\$10.75

4.1.1.2.1 Zone 3 Usage Rates:

Day 1 st	Add'l	Evening 1 st	Add'l	Night/Weekend 1 st	Add'l
<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
\$0.0740	\$0.0177	\$0.0500	\$0.0116	\$0.0239	\$0.0070

4.1.1.3 R3: This Flat rate service is for low income households only. For a flat monthly fee customers receive one home phone line and unlimited local calling (zones 1 and 2 only). This rate is per month per line for one line into the home. All operator assistance, directory assistance (after call allowances have been used), taxes, surcharges, zone 3, (refer to Section 4.1.1.2.1 for Zone 3 usage rates), local charges and long distance charges are not included in the monthly fee.

	<u>Non-Recurring Charges</u>	<u>Monthly Recurring Charges</u>
Primary Line	\$ 9.50	\$ 5.34

4.1.1.4 Reserved for future use.

4.1.1.5 Custom Calling Features: Custom Calling Features are optional features of central office services furnished to individual line Residential Services R1, R2 and R3. The Company may furnish Custom Calling Features where there is available central office equipment with the proper program updates as determined by the Company. Custom Calling Features are only provided for basic access line services.

4.1.1.5.1 Call Trace: Allows a customer to dial a code to automatically request that the Company or specified Utility to record a caller's originating telephone number and the date and time of the call as well as the date and time of the customer initiated trace. The information is disclosed only to a law enforcement agency for investigation purposes. The customer does not receive any information regarding the origination of the calls.

<u>Non-Recurring Charges</u>	<u>Monthly Recurring Charges</u>
\$4.95	\$4.70

4.1.1.5.2 3-Way Calling: Allows a phone user to add another user to an existing conversation and have a three party conference call.

<u>Non-Recurring Charges</u>	<u>Monthly Recurring Charges</u>
\$0.00	\$3.20

4.1.1.5.3 Call Screening: Allows a subscriber to pre-select up to ten (10) phone numbers to be blocked. Calls from specified phone numbers will be rejected. Callers whose phone numbers have been blocked will be directed to a recorded message upon dialing the subscribers phone number.

<u>Non-Recurring Charges</u>	<u>Monthly Recurring Charges</u>
\$0.00	\$3.20

4.1.1.5.4 Call Forwarding: Allows the automatic forwarding of all incoming calls to

another phone number. Charges between the originating location and the call forwarding equipped line are applicable in accordance with regularly filed tariffs, local messages charges, zone charges, usage charges, operator station to station or operator person to person toll.

<u>Non-Recurring Charges</u>	<u>Monthly Recurring Charges</u>
\$0.00	\$3.20

4.1.1.5.4.1 Call Forwarding - Busy: Allows the forwarding of incoming calls when the line is busy.

<u>Non-Recurring Charges</u>	<u>Monthly Recurring Charges</u>
\$4.95	\$3.20

4.1.1.5.4.2 Call Forwarding - No Answer: Allows the forwarding of incoming calls when the line remains unanswered after a preset number of rings.

<u>Non-Recurring Charges</u>	<u>Monthly Recurring Charges</u>
\$4.95	\$3.20

4.1.1.5.4.3 Call Forwarding - Priority: Allows the automatic forwarding of calls from up to ten (10) preselected numbers to another phone number.

<u>Non-Recurring Charges</u>	<u>Monthly Recurring Charges</u>
\$0.00	\$3.20

4.1.1.5.4.4 Remote Access to Call Forwarding: Allows activation and deactivation of the Call Forwarding feature and changes to the forwarded to number from a location other than where the service is located. This feature requires a pre-assigned ten digit phone number and a Personal Identification Number (PIN) which must be a minimum of our digits. Call Forwarding must be subscribed to in order to subscribe to this feature. This feature is not available on Call Forwarding-Busy, Call Forwarding - Priority and Call Forwarding - No Answer.

<u>Non-Recurring Charges</u>	<u>Monthly Recurring Charges</u>
\$4.95	\$3.20

4.1.1.5.5 Call Return: Allows the return of a call to the last incoming call whether answered or not.

<u>Non-Recurring Charges</u>	<u>Monthly Recurring Charges</u>
\$0.00	\$3.20

4.1.1.5.6 Call Waiting/Cancel Call Waiting: Call Waiting delivers a tone signal while a call is in progress to indicate a second call is waiting; Cancel Call Waiting allows the dialing of an activation code prior to making a call, to cancel the Call Waiting feature. Cancel Call Waiting is included with Call Waiting.

<u>Non-Recurring Charges</u>	<u>Monthly Recurring Charges</u>
\$4.95	\$3.20

- 4.1.1.5.7 Caller ID with Name and Number: Allows the subscriber to view the name and phone number of the calling party before the phone is answered.

Non-Recurring Charges
\$4.95

Monthly Recurring Charges
\$6.20

- 4.1.1.5.7.1 Caller ID Blocking - Select: Allows the subscriber phone number to be blocked from selected Caller ID units.

Non-Recurring Charges
\$0.00

Monthly Recurring Charges
\$0.00

- 4.1.1.5.7.2 Caller ID Blocking - Complete: Allows the subscriber phone number to be blocked from all Caller ID units.

Non-Recurring Charges
\$0.00

Monthly Recurring Charges
\$0.00

- 4.1.1.5.8 Hunting: Allows incoming call to be routed to an idle station line in a prearranged group when the called station line is busy.

Non-Recurring Charges
\$30.00/Per Line

Monthly Recurring Charges
\$0.50/Per Line

- 4.1.1.5.9 Intercom: Allows interconnection between two or more phone extensions answering the same phone number. This is available only to customers who currently have Intercom. Additions, deletions or changes to the existing Intercom system are prohibited.

Non-Recurring Charges
\$4.95

Monthly Recurring Charges
\$3.20

- 4.1.1.5.10 Intercom Plus: Allows interconnection between two or more phone extensions answering the same phone number. Intercom dialing is activated by dialing an access code and hanging up. The central office then applies distinctive ringing to the line and all stations of that line. This feature is deactivated when all connected parties terminate their intercom call. Intercom Plus will work only with a Company provided dialable line where dial tone is normally served. This service is not provided on lines arranged for multi line hunting. This feature will only be available to customers lines which have been subscribed to this feature prior to November 24, 1996.

Non-Recurring Charges
\$4.95

Monthly Recurring Charges
\$3.20

- 4.1.1.5.11 Priority Call Ringing: Differentiates incoming calls from up to ten (10) preselected phone numbers by signaling with a distinctive ringing pattern.

Non-Recurring Charges
\$0.00

Monthly Recurring Charges
\$3.20

- 4.1.1.5.12 Repeat Dialing: Allows calls to be automatically redialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the originating telephone line with a

distinctive ringing pattern when the busy number and the originating line are free.

Non-Recurring Charges
\$0.00

Monthly Recurring Charges
\$3.20

- 4.1.1.5.13 Speed Dial 8: Allows placing calls to eight (8) other phone numbers by dialing a one or two digit code rather than the complete phone number. Effective November 24, 1996, this feature will only be available to customers who are certified disabled as defined in Section 3.3.5.

Non-Recurring Charges
\$4.95

Monthly Recurring Charges
\$3.20

- 4.1.1.5.14 Speed Dial 30: Allows placing calls to thirty (30) other phone numbers by dialing a one or two digit code rather than the complete phone number. This is available only to customers who currently have Speed Dial 30. Addition, deletions or changes are prohibited. Effective November 24, 1996, this feature will only be available to customers who are certified disabled as defined in Section 3.3.5.

Non-Recurring Charges
\$4.95

Monthly Recurring Charges
\$4.70

- 4.1.1.6 Feature Packages: Does not include Speed Dial 30, Caller ID or Hunting.

	<u>Monthly Discount</u>
Two Feature Package	15%
Three Feature Package	23.5%
Four Feature Package	27.9%
Five or more Feature Package	31.1%

- 4.1.1.7 Additional Non-Recurring Charges:

- 4.1.1.7.1 Changes to existing Call Forwarding - Busy and Call Forward – No Answer:

4.1.1.7.1.1 Change designated number of delayed rings: \$4.95

4.1.1.7.1.2 Change "Forward To" number: \$4.95

4.1.1.7.1.3 Change designated number of delayed rings and "Forward To" number: \$4.95

4.1.1.7.2 Changes to personal Identification number (PIN) for Remote Access to Call Forwarding: \$4.95

4.1.1.7.3 Cancel Caller ID Blocking: \$0.00

4.1.2 GTE Exchange Areas

- 4.1.2.1 R1: Customers who subscribe to this service will receive one home phone line with unlimited local usage (Zones* 1 and 2 only). The monthly rate is based on the Calling Plan the customer subscribes to as specified below. This rate is per month per line into the home. Customers will be charged the per minute rates for Zone 3 as specified below. Operator assistance, directory assistance, 900/976 charges, taxes, surcharges, intraLATA and long distance charges are not included in the monthly recurring charges. If, at any time, the customer's total number of access lines exceeds

ten (10), the Company reserves the right to convert the customer's service to a business plan upon appropriate customer notification.

* Applies to exchanges that have Zone Usage Measurement (ZUM) service.

Zone 3 usage rates:

<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
1 st	Add'l	1 st	Add'l	1 st	Add'l
<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
\$.0949	\$.0400	\$.0645	\$.0268	\$.0341	\$.0152

4.1.2.1.1 Calling Plan A

Calling Plan A is for customers who choose R1 Service only.

	Non-Recurring Charge	Monthly Recurring Charge
Per Line:	\$22.95	\$16.30

4.1.2.1.2 Calling Plan B

Calling Plan B is for customers who subscribe to R1 Service and choose MCI as their Primary Interexchange Carrier (PIC).

	Non-Recurring Charge	Monthly Recurring Charge
Per Line:	\$22.95	\$16.30

4.1.2.2 R2: MCI Lifeline: This service offers one home phone line with unlimited local calling (Zones 1 and 2 only) for a flat monthly fee. Customers will be charged the rates for Zone 3 usage as specified below.

	Non-Recurring Charge	Monthly Recurring Charge
Primary Line:	\$9.50	\$5.34

Zone 3 usage rates:

<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
1 st	Add'l	1 st	Add'l	1 st	Add'l
<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
\$.0949	\$.0400	\$.0645	\$.0268	\$.0341	\$.0152

4.1.2.3 Reserved for Future Use

4.1.2.4 Custom Calling Features

Custom Calling Features are optional features of central office services furnished to individual line Residential Services R1 and R2; The Company may furnish Custom Calling Features where there is available central office equipment with the proper program updates as determined by the Company. Custom Calling Features are only provided for basic access line services. A non-recurring charge of \$7.45 is applicable each time a feature or group of features are added or changed to an account. The Non-Recurring Charge does not apply for features with N/C monthly recurring charge.

4.1.2.4.1 Call Waiting: Provides the User with a burst of tone while a call is in progress to indicate that another call is waiting. The second call can either be answered by flashing the switch hook or hanging up the phone and being rung back by the caller.

Non-recurring Charges	\$7.45
Monthly recurring Charges	\$3.45

4.1.2.4.1.1 Cancel Call Waiting: Allows a user with call waiting to dial a code before making a call which will prevent the call waiting tone from interrupting the next call only.

Non-recurring Charge:	\$7.45
Monthly recurring Charge:	\$0.95

4.1.2.4.2 Call Screening-12 (*60): Allows user to screen out calls from up to twelve (12) phone numbers to be blocked. Calls from specified phone numbers will be rejected. Callers whose phone numbers have been blocked will be directed to a recorded message upon dialing the subscribers phone number.

Non-recurring Charges	\$7.45
Monthly recurring Charges	\$2.95

4.1.2.4.3 3-Way Calling: Allows a phone user to add another user to an existing conversation and have a three party conference call.

Non-recurring Charges	\$7.45
Monthly recurring Charges	\$3.45

4.1.2.4.4 Speed Dial 8: Allows placing calls to eight (8) other phone numbers by dialing a one or two digit code rather than the complete phone number.

Non-recurring Charges	\$7.45
Monthly recurring Charges	\$2.45

4.1.2.4.5 Speed Dial 30: Allows placing calls to thirty (30) other phone numbers by dialing a one or two digit code rather than the complete phone number.

Non-recurring Charges	\$7.45
Monthly recurring Charges	\$3.45

4.1.2.4.6 Call Forwarding: Allows the automatic forwarding of all incoming calls to another phone number. Charges between the originating location and the call forwarding equipped line are applicable in accordance with regularly filed tariffs, local messages units, dial station, operator station or person toll.

Non-recurring Charges	\$7.45
Monthly recurring Charges	\$2.45

4.1.2.4.6.1 Call Forwarding-Busy: Allows the forwarding of incoming calls when the line is busy.

Non-recurring Charges	\$7.45
Monthly recurring Charges	\$1.20

4.1.2.4.6.2 Call Forwarding-No Answer

Non-recurring Charges	\$7.45
Monthly recurring Charges	\$1.20

4.1.2.4.6.3 Call Forwarding-No Answer and Busy: Allows a customer to subscribe to both features, Call Forwarding-Busy and Call

Forwarding-No Answer combined on a monthly basis.

Non-recurring Charges	\$7.45
Monthly recurring Charges	\$1.45

- 4.1.2.4.7 Call Return: Allows the return of a call to the last incoming call whether answered or not.

Non-recurring Charges	\$7.45
Monthly recurring Charges	\$4.95
Per Use Feature Charge	\$0.70

- 4.1.2.4.8 Repeat Dialing - Allows calls to be automatically redialed when the first attempt reaches a busy number. The line is checked for up to 30 minutes and alerts the originating telephone line with a distinctive ringing pattern when the busy number and the originating line are free.

Non-recurring Charges	\$7.45
Monthly recurring Charges	\$4.95
Per Use Feature Charge	\$0.70

- 4.1.2.4.9 Call Trace: Allows a customer to dial a code to automatically request that the Company or specified Utility to record a caller's originating telephone number and the date and time of the call as well as the date and time the customer initiated trace. The information is disclosed only to a law enforcement agency for investigation purposes.

Monthly recurring Charges	\$4.95
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- 4.1.2.4.10 MultiRing-2 Service: Allows the subscriber to have as many as two different telephone numbers associated with a single line without adding a second access line. A distinctive ring will be provided for each number.

Non-recurring Charges	\$7.45
Monthly recurring Charges	\$5.95

- 4.1.2.4.11 Toll Blocking: Allows a subscriber to block interlata 1+, 0+, 0-, 10-10XXX, ZUM Zone 3, 976, 900 or 700 calls to be completed.

Monthly recurring Charges	\$2.45
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- 4.1.2.4.12 Caller ID: Allows the subscriber to view the phone number of the person calling before the phone is answered.

Non-recurring Charges	\$7.45
Monthly recurring Charges	\$6.95

- 4.1.2.4.12.1 Caller ID with Name: Allows the subscriber to view the listed name associated with the telephone number before the phone is answered. This feature is only offered to customers who subscribe to the Caller ID feature.

Non-recurring Charges	\$7.45
Monthly recurring Charges	\$7.90

- 4.1.2.4.13 Complete Blocking for Caller ID: Allows a user to block the delivery of

their telephone number on all calls except those they elect to have their number delivered on. Users have the option of deactivating the blocking feature and forwarding their telephone number on a per-call basis by dialing a code prior to placing the call. A non-recurring charge will not apply for this feature.

Monthly recurring Charges N/C

4.1.2.4.13.1 Selective Blocking for Caller I: Allows the subscriber's telephone number to be blocked from selected Caller ID units by dialing a code before the number being dialed. The Non-Recurring Charge does not apply.

Monthly recurring Charges N/C

4.1.2.4.14 Anonymous Call Rejection: Allows the subscriber the ability to block anonymous calls.

Non-recurring Charges \$7.45
Monthly recurring Charges \$0.95

4.1.2.4.15 Remote Call Forwarding: Allows the subscriber to have incoming telephone calls automatically forwarded to another telephone number in a different local service area.

Non-recurring Charges \$7.45
Monthly recurring Charges \$15.95

4.1.2.4.16 Special Call Acceptance: Allows the subscriber to pre-designate up to 12 telephone numbers from the customer's exchange to be received. All other calls will be routed to a recorded announcement.

Non-recurring Charges \$7.45
Monthly recurring Charges \$2.45

4.1.2.4.17 Priority Call Forwarding - 12: Allows the subscriber to preselect up to 12 telephone numbers that are automatically forwarded to another telephone number.

Non-recurring Charges \$7.45
Monthly recurring Charges \$4.95

4.1.2.4.18 Priority Call Ringing - 12: Allows the subscriber to preselect up to 12 telephone numbers that will each have a distinctive ringing pattern from other incoming calls.

Non-recurring Charges \$7.45
Monthly recurring Charges \$2.95

4.1.2.4.19 Priority Call Waiting: Allows the subscriber to preselect up to 12 telephone numbers that will initiate a call waiting tone only from those preselected numbers. All other callers will get a busy signal. This feature will only be available to customers lines which have been subscribed to this feature prior to January 27, 1997.

Non-recurring Charges \$7.45
Monthly recurring Charges \$4.95

4.1.2.5 Feature Packages: These Feature Package charges apply to features on the same line only:

Feature Package A

Includes Custom <u>Calling Features</u> :	<u>Monthly Charge</u>
Call Waiting, Call Return and Three-Way Calling	\$9.00

Feature Package B

Includes Custom	Monthly
<u>Calling Features</u> :	<u>Charge</u>
Call Waiting, Call Return, Three-Way Calling, Call Forwarding and Speed Dial 8	\$10.00

4.1.3 Additional Non-Recurring Charges:

4.1.3.1 Pacific Bell Exchange Area

4.1.3.1.1 Move, Change, Rearrangement or Modification:

Change class type or grade of service	\$14.95
Change telephone number by request	\$17.95
Central Office Line Modification	\$17.95

4.1.3.1.2 Change location of CLC Reseller end user service to a different premises within same building or continuous property when the following conditions are met:

- 1) no premise work performed by the Company
- 2) no central office work is performed by Company
- 3) no facility design work is performed by Company

Per occurrence	\$0
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4.1.3.1.3 Premises Visit:

Trouble isolation to end users side of the demarcation point	\$45.00
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4.1.3.1.4 Cancel 900/976 Call Blocking: \$4.95

4.1.3.1.5 Personal Vanity Number \$9.95

4.1.3.1.6 Special Construction ICB

4.1.3.2 GTE Exchange Areas

4.1.3.2.1 900/976 Blocking:

Cancel 900/976 Call Blocking	\$4.95
Reinstall 900/976 Blocking	\$4.95

4.1.3.2.2	Move, Change, Rearrangement or Modification to each existing line:	\$17.20
4.1.3.2.3	Installation Charge for Additional Line	\$17.20
4.1.3.2.4	Move, Change, Rearrangement or Modification to each additional line:	\$14.95
4.1.3.2.5	Lifeline Change	\$8.57
4.1.3.2.6	interLATA PIC after service installation:	\$5.00
4.1.3.2.7	intraLATA PIC after service installation	\$5.00
4.1.3.2.8	Change telephone number	\$17.20
4.1.3.2.9	Record Change	\$14.95
4.1.3.2.10	PIC Freeze	N/C
4.1.3.2.11	Personal Vanity Number	\$34.95
4.1.3.2.12	Premise Visit Fee	\$42.10
4.1.3.2.13	Central Office Charge for new installation	\$22.95
4.1.4	<u>Additional Recurring Charges:</u>	
4.1.4.1	<u>Pacific Bell Exchange Area</u>	
4.1.4.1.1	900/976 Call Blocking	\$0.00
4.1.4.1.2	IXC PIC Change (per occurrence)	\$1.25
4.1.4.2	<u>GTE Exchange Areas</u>	
4.1.4.2.1	900/976 Blocking:	\$0.00
4.1.4.2.2	Personal Vanity Number	\$1.45
4.1.4.2.3	IXC PIC Change (per occurrence)	\$1.25

4.2 Small Business Service

Effective March 15, 2020, the Company will no longer offer local exchange service to new small business customers as described in this section (Section 4.2, Small Business Service). Also effective March 15, 2020, existing small business customers currently subscribed to any of the Company local exchange service offerings described in this section (Section 4.2, Small Business Service) will no longer be able to move, add to, or change the service to which they are subscribed.

Beginning May 21, 2003, this service will no longer available to new subscribers.

4.2.1 Pacific Bell Exchange Areas

- 4.2.1.1 B1: For a flat monthly fee customers receive one POTS business phone line; local calling (Zone 1 and 2); and local toll (zone 3). Local calls (Zone 1, 2 and 3)

up to 400 calls per line will not be charged . Local calls over 400 will be charged a per minute rate specified below. Refer to MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intraLATA charges.

In compliance with CPUC Decision 96-10-066, dated October 25, 1996, this service will be discounted 50% for qualifying schools and libraries.

	Non- Recurring <u>Charges</u>	Monthly Recurring <u>Charges</u>
Per Initial Line	\$70.75	\$20.00
Each Additional Line (up to 19 lines)		\$15.00
Per Minute charge over allowance:	\$0.03	

- 4.2.1.2 B2: For a flat monthly fee customers receive one POTS business phone line only. All local calls will be billed on a per minute basis. Refer to MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intralata charges.

In compliance with CPUC Decision 96-10-066, dated October 25, 1996, this service will be discounted 50% for qualifying schools and libraries.

4.2.1.2.1 Type - I

	Non- Recurring <u>Charges</u>	Monthly Recurring <u>Charges</u>
Per Line	\$70.75	\$10.32

Zone 1 & 2 usage rates:

<u>Day</u> 1 st	<u>Add'l</u>	<u>Evening</u> 1 st	<u>Add'l</u>	<u>Night/Wknd</u> 1 st	<u>Add'l</u>
<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
\$0.0316	\$0.0100	\$0.0221	\$0.0069	\$0.0126	\$0.0040

Zone 3 usage rates:

<u>Day</u> 1 st	<u>Add'l</u>	<u>Evening</u> 1 st	<u>Add'l</u>	<u>Night/Wknd</u> 1 st	<u>Add'l</u>
<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
\$0.0768	\$0.0172	\$0.0537	\$0.0120	\$0.0307	\$0.0068

4.2.1.2.2 Type - II

	Non- Recurring <u>Charges</u>	Monthly Recurring <u>Charges</u>
Per Line	\$70.75	\$10.32

Local usage rates: Peak rates will apply from 8:00 am through 5:00 pm Monday through Friday. Off-Peak rates will apply at all other times. The following rates will be applied on a per minute basis.

Peak

1st <u>Minute</u>	Add'l <u>Minute</u>
\$0.0404	\$0.0116

<u>Off-Peak</u> 1st <u>Minute</u>	Add'l <u>Minute</u>
\$0.0234	\$0.0067

4.2.1.3 Custom Calling Features: Custom Calling Features are optional features of central office services furnished to individual line Business Services B1 and B2. The Company may furnish Custom Calling Features where there is available central office equipment with the proper program updates as determined by the Company. Custom Calling Features are only provided for basic access line services.

4.2.1.3.1 Call Trace: Allows a customer to dial a code to automatically request that the Company or specified Utility to record a caller's originating telephone number and the date and time of the call as well as the date and time of the customer initiated trace. The information is disclosed only to a law enforcement agency for investigation purposes.

<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
\$6.00	\$4.90

4.2.1.3.2 3-Way Calling: Allows a phone user to add another user to an existing conversation and have a three party conference call.

<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
\$6.00	\$4.10

4.2.1.3.3 Call Screening: Allows a subscriber to pre-select up to ten (10) phone numbers to be blocked. Calls from specified phone numbers will be rejected. Callers whose phone numbers have been blocked will be directed to a recorded message upon dialing the subscribers phone number.

<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
\$0.00	\$4.90

4.2.1.3.4 Call Forwarding: Allows the automatic forwarding of all incoming calls to another phone number. Charges between the originating location and the call forwarding equipped line are applicable in accordance with regularly filed tariffs, local messages units, zone calling units, dial station, operator station or person toll.

<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
\$6.00	\$4.10

4.2.1.3.4.1 Call Forwarding - Busy: Allows the forwarding of incoming calls when the line is busy.

<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
\$6.00	\$4.10

- 4.2.1.3.4.2 Call Forwarding - No Answer: Allows the forwarding of incoming calls when the line remains unanswered after a preset number of rings.

<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
\$6.00	\$4.20

- 4.2.1.3.4.3 Call Forwarding - Priority: Allows the automatic forwarding of calls from up to ten (10) preselected numbers to another phone number.

<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
\$6.00	\$4.20

- 4.2.1.3.4.4 Remote Access to Call Forwarding: Allows activation and deactivation of the Call Forwarding feature and changes to the forwarded to number from a location other than where the service is located. This feature requires a pre-assigned ten digit phone number and a Personal Identification Number (PIN) which must be a minimum of four digits. Call Forwarding must be subscribed to in order to subscribe to this feature. This feature is not available on Call Forwarding-Busy, Call Forwarding - Priority and Call Forwarding - No Answer.

<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
\$6.00	\$1.45

- 4.2.1.3.5 Call Return: Allows the return of a call to the last incoming call whether answered or not.

<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
\$6.00	\$4.90

- 4.2.1.3.6 Call Waiting/Cancel Call Waiting: Call Waiting delivers a tone signal while a call is in progress to indicate a second call is waiting; Cancel Call Waiting allows the dialing of an activation code prior to making a call, to cancel the Call Waiting feature. Cancel Call Waiting is included with Call Waiting.

<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
\$6.00	\$4.10

- 4.2.1.3.7 Caller ID: Allows the subscriber to view the phone number of the person calling before the phone is answered.

<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
\$6.00	\$7.50

- 4.2.1.3.8 Caller ID Blocking - Select: Allows the subscriber phone number to be blocked from selected Caller ID units.

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
	\$0.00	\$0.00
4.2.1.3.9	<u>Caller ID Blocking - Complete</u> : Allows the subscriber phone number to be blocked from all Caller ID units.	
	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
	\$0.00	\$0.00
4.2.1.3.8	<u>Anonymous Call Rejection</u> : Allows the subscriber the ability to block anonymous calls.	
	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
	\$0.00	\$0.00
4.2.1.3.9	<u>Hunting</u> : Allows incoming call to be routed to an idle station line in a prearranged group when the called station line is busy.	
	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
	\$30.00/Per Line	\$0.50/Per Line
4.2.1.3.10	<u>Intercom</u> : Allows interconnection between two or more phone extensions answering the same phone number. This is available only to customers who currently have Intercom. Additions, deletions or changes to the existing Intercom system are prohibited.	
	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
	\$6.00	\$3.50
4.2.1.3.11	<u>Intercom Plus</u> : Allows interconnection between two or more phone extensions answering the same phone number. Intercom dialing is activated by dialing an access code and hanging up. The central office then applies distinctive ringing to the line and all stations of that line. This feature is deactivated when all connected parties terminate their intercom call. Intercom Plus will work only with a Company provided dialable line where dial tone is normally served. This service is not provided on lines arranged for multi line hunting.	
	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
	\$6.00	\$4.50
4.2.1.3.12	<u>Priority Call Ringing</u> : Differentiates incoming calls from up to ten (10) preselected phone numbers by signaling with a distinctive ringing pattern.	
	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
	\$6.00	\$4.90
4.2.1.3.13	<u>Repeat Dialing</u> : Allows calls to be automatically redialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the originating telephone line with a distinctive ringing pattern when the busy number and the originating line are free.	

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
	\$6.00	\$4.90
4.2.1.3.14	<u>Speed Dial 8</u> : Allows placing calls to eight (8) other phone numbers by dialing a one or two digit code rather than the complete phone number.	
	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
	\$6.00	\$4.10
4.2.1.3.15	<u>Speed Dial 30</u> : Allows placing calls to thirty (30) other phone numbers by dialing a one or two digit code rather than the complete phone number. This available only to customers who currently have Speed Dial 30. Addition, deletions or changes are prohibited.	
	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
	\$6.00	\$5.85
4.2.1.4	<u>Additional Non-Recurring Charges:</u>	
4.2.1.4.1	Changes to existing Call Forwarding - Busy and Call Forward - No Answer:	
4.2.1.4.1.1	Change designated number of delayed rings:	\$6.00
4.2.1.4.1.2	Change "Forward To" number:	\$6.00
4.2.1.4.1.3	Change designated number of delayed rings and "Forward To" number:	\$6.00
4.2.1.4.2	Changes to personal Identification Number (PIN) for Remote Access to Call Forwarding:	\$6.00
4.2.1.4.3	Cancel Caller ID Blocking:	\$0.00
4.2.1.4.4	Record Conversion Charge of Access Line:	\$7.00
4.2.1.4.5	Personal Vanity Number (Non-Recurring)	\$35.00
4.2.1.4.6	Move, Change, Rearrangement or Modification:	
	Change class type or grade of service:	\$26.00
	Change telephone number by request:	\$26.00
	Central Office Line Modification:	\$26.00
4.2.1.4.7	Change location of CLC Reseller end user service to a different premises within same building or continuous property when the following conditions are met:	
	1) no premise work performed by the Company	
	2) no central office work is performed by Company	
	3) no facility design work is performed by Company	
	Per occurrence	\$22.00

4.2.1.4.8	IXC PIC Change (per occurrence)	\$5.00
4.2.1.4.9	Special Construction	ICB
4.2.1.5	<u>Additional Recurring Charges:</u>	
4.2.1.5.1	Network Access for Interstate Calling charge:	
	Single Line	\$3.50
	Multi Line	\$4.73

5. CONSUMER LOCAL EXCHANGE SERVICE

Effective March 15, 2020, the Company will no longer offer local exchange service to new residential customers as described in this section (Section 5, Consumer Local Exchange Service). Also effective March 15, 2020, existing residential customers currently subscribed to any of the Company local exchange service offerings described in this section (Section 5, Consumer Local Exchange Service) will no longer be able to move, add to, or change the service to which they are subscribed.

- A. Application of Residence Service: Residential service is defined as service that is furnished (1) in private homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupational use; (2) in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters; (3) used for purposes of study by a clergyman located in a church, synagogue, mosque or other religious institution. The Company reserves the right to disconnect customer's residential service or to convert any plan associated with such service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with normal residential applications. This service is for voice use by residential customers. The company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per minute basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.
- C. All residential service set forth in this Section of this Catalog Schedule is presently only available to those customers who presently have service on lines with Verizon or with MCImetro or another carrier who provisions service either via resale of Verizon services or via UNE-Platform service provided by Verizon.
- D. Line Connection Fee: Applies on a per line basis when a customer requests a new line of service or when a customer moves to a new location.
- E. Service Order Charge: Applies to changes made to an account after the point of sale.
- F. Effective February 23, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this Catalog Schedule. This does not apply to customers of this service who are eligible to subscribe to the Residential Affinity Savings Plan I. Additionally, Company services, to the extent they have been made unavailable to new and/or existing customers of those services as of that date, may continue to be offered and provided without revision to customers subscribing to those services via an agreement with an agent or other affinity of the Company (including, but not limited to, Quixtar, Inc.; and excluding Fionda, LLC, and Espirit de Corpe, Inc.), who has contracted with the Company to sell Company services to its members.

- G. Effective February 1, 2009, the Company will no longer offer local exchange service to new residential customers in areas in which local exchange service is provided by any subsidiary or affiliate of Verizon not subject to this tariff. Residential customers currently subscribed to Company local service will no longer be able to move, add to, or change the service to which they are subscribed, except that customers may switch to a different Company service for which they are eligible if they wish, and customers may cancel local features on their service if they wish.

5.1 Residential Offerings

5.1.1 Reserved for Future Use

5.1.2 Residential R2-U Service

Customers who subscribe to this service may choose between the following offerings. In order to qualify for this service, customers must 1) select and designate MCImetro as their Local Exchange Carrier (LEC) and MCI as both their Interexchange Carrier (IXC) for interstate and intrastate calling and as their intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service which may be found at www.mci.com and must subscribe to this service as offered in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for intraLATA charges.

A monthly recurring charge will apply to each offering under this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this Catalog Schedule are not eligible for enrollment in this service. Customers of Link Up Service as described in this Catalog Schedule are eligible for enrollment in this service.

Touch tone is included in the monthly recurring charge. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per call charges (i.e. 900/976, local intraLATA and long distance) and custom calling features. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service which may be found at www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and under any service found at www.mci.com; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for intraLATA charges.

This service is for use by residential customers. The Company reserves the right to convert a customer's service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with residential applications.

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this

Catalog Schedule:

- 1) For existing customers who disconnect only from Residential R2-U Service under this Catalog Schedule, the companion residential long distance service which may be found at www.mci.com, Integrated Calling Plan R2-U under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential R2-U Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering which may be found at www.mci.com and under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential R2-U Service under this Catalog Schedule and intraLATA service under Integrated Calling Plan R2-U under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential long distance service which may be found at www.mci.com, under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential R2-U Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering which may be found at www.mci.com MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential R2-U Service under this Catalog Schedule and interstate service which may be found at www.mci.com, the companion residential service offering which may be found at www.mci.com, under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential R2-U Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service which may be found at www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan R2-U under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential R2-U Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential R1-U Service under this Catalog Schedule.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan R2-U under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan R2-U under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential R2-U service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering which may be found at www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to this plan and Residential R1-U Service under this Catalog Schedule.
- 6) For existing customers who disconnect only from interstate service which may be found at www.mci.com, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan R2-U under MCI Communications Services,

- Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential R2-U Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential R1-U Service under this Catalog Schedule and to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential R2-U Service under this Catalog Schedule, One Company Advantage Service which may be found at www.mci.com, Integrated Calling Plan R2-U under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential R2-U Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan XX under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and MCI 12c Any Time Service which may be found at www.mci.com.
 - 8) For new customers who disconnect from Residential R2-U Service under this Catalog Schedule and intraLATA service under Integrated Calling Plan R2-U under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, One Company Advantage Service which may be found at www.mci.com, Integrated Calling Plan R2-U under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential R2-U Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the MCI 12c Any Time Service which may be found at www.mci.com and Basic Calling Plan XX under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.
 - 9) For new customers who disconnect from Residential R2-U Service under this Catalog Schedule and interstate service which may be found at www.mci.com, the companion residential service offering which may be found at www.mci.com, companion residential offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential R2-U Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.
 - 10) For new customers who disconnect from interstate service which may be found at www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan R2-U under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential R2-U Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential R1-U Service under this Catalog Schedule.
 - 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan R2-U under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan R2-U under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential R2-U Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, MCI 12c Any Time Service which may be found at www.mci.com and Residential R1-U Service under this Catalog Schedule.
 - 12) For new customers who disconnect only from interstate service which may be found at

www.mci.com, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan R2-U under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential R2-U Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential R1-U Service under this Catalog Schedule and to Basic Calling Plan XX under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

Rates and Charges

Offering A : For a monthly recurring charge, customers will receive unlimited local calling and a per-minute rate of \$0.07 for intrastate (interLATA and intraLATA) Dial 1 usage. Customers are subject to the terms and conditions which may be found at www.mci.com and in MCI Communications Services California Long Distance Service Catalog Schedule No. 1.

Offering B: For a monthly recurring charge, customers will receive unlimited local calling under Residential R2-U and an allotment of 200 minutes that may be used for interstate and intrastate (interLATA and intraLATA) service as described in the companion residential service which may be found at www.mci.com and Integrated Calling Plan R2-U under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers. Customers having interstate and intrastate usage in excess of 200 minutes will be charged a per minute rate of \$0.07. Customers are subject to the terms and conditions which may be found at www.mci.com and in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

Non-Recurring Charges may apply:

Line Connection Fee	\$33.00
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Monthly Recurring Charges:

Offering A:	\$51.09
Offering B:	\$59.52

5.1.3 Residential RA Service

Effective October 7, 2003, this service will no longer be available to new customers. Customers who subscribe to this service will receive one home phone line that includes touch-tone service. Customers of Lifeline service as described in this Catalog Schedule are not eligible for enrollment in this service. Customers of Link Up Service as described in this Catalog Schedule are eligible for enrollment in this service. Unlimited local calling is included with this service.

Customers receive a choice between feature grouping A and B that are also included in the monthly recurring charge:

Feature Group A: Call Waiting ID, Caller ID Name & Number, Call Waiting, 3-Way Calling.
Feature Group B: Call Return, Call Waiting, 3-Way Calling.

The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, blocking options, taxes, surcharges, custom calling features not included in feature grouping A or B and per-call surcharges (i.e. 900/976, local intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly RA charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Rates and Charges:

Non-Recurring Charges may apply:

Line Connection Fee:	\$33.00
Monthly Recurring Charge:	\$44.99

5.1.4 Residential RB Service

Effective October 7, 2003, this service is no longer available to new customers. Customers who subscribe to this service must 1) select and designate MCImetro as their Local Exchange Carrier (LEC) and MCI as both their Interexchange Carrier (IXC) for interstate and intrastate calling and as their intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered which may be found at www.mci.com and must subscribe to this service as offered in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this Catalog Schedule are not eligible for enrollment in this service. Customers of Link Up Service as described in this Catalog Schedule are eligible for enrollment in this service.

Touch tone is included in the monthly recurring charge. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per call charges (i.e. 900/976, local intraLATA and long distance) and custom calling features not included in Feature Grouping A or B. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service which may be found at www.mci.com and in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

Customers receive a choice between feature grouping A and B that are also included in the monthly line charge:

Feature Group A: Call Waiting ID, Caller ID Name & Number, Call Waiting, 3-Way Calling.
Feature Group B: Call Return, Call Waiting, 3-Way Calling.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and under any service which may be found at www.mci.com; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

This service is for use by residential customers. The Company reserves the right to convert a

customer's service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with residential applications.

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule:

- 1) For existing customers who disconnect only from Residential RB service under this Catalog Schedule, the companion residential long distance service which may be found at www.mci.com, Integrated Calling Plan RB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering which may be found at www.mci.com and under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RB Service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential long distance service which may be found at www.mci.com, MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering which may be found at www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RB Service under this Catalog Schedule and interstate service which may be found at www.mci.com, the companion residential service offering which may be found at www.mci.com, under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service which may be found at www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan RB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential R1-U Service under this Catalog Schedule. Customers will be charged for each individual feature as described in this Catalog Schedule.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan RB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering which may be found at www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed to at the time of subscription to this plan and Residential R1-U Service under this Catalog Schedule. Customers will be charged for each individual feature as described in this Catalog Schedule.

- 6) For existing customers who disconnect only from interstate service which may be found at www.mci.com, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan RB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RB service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential R1-U Service under this Catalog Schedule and to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for Residential and Small Business Customers to which the customer was subscribed to at the time of subscription to this plan. Customers will be charged for each individual feature as described in this Catalog Schedule.
- 7) For new customers who disconnect only from Residential RB Service under this Catalog Schedule, One Company Advantage which may be found at www.mci.com, Integrated Calling Plan RB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan XX under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and MCI 12c Any Time Service which may be found at www.mci.com.
- 8) For new customers who disconnect from Residential RB Service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, One Company Advantage Service which may be found at www.mci.com, Integrated Calling Plan RB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the MCI 12c Any Time Service which may be found at www.mci.com and Basic Calling Plan XX under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.
- 9) For new customers who disconnect from Residential RB Service under this Catalog Schedule and interstate service which may be found at www.mci.com, the companion residential service offering which may be found at www.mci.com, companion residential offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.
- 10) For new customers who disconnect from interstate service which may be found at www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan RB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential R1-U Service under this Catalog Schedule. Customers will be charged for each individual feature as described in this Catalog Schedule.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering which may be found at www.mci.com/, Integrated Calling Plan RB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, MCI 12c Any Time Service which may be found at

www.mci.com and Residential R1-U Service under this Catalog Schedule. Customers will be charged for each individual feature as described in this Catalog Schedule.

- 12) For new customers who disconnect only from interstate service which may be found at www.mci.com, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan RB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential R1-U Service under this Catalog Schedule. Customers will then be automatically re-subscribed to the service offering which may be found at www.mci.com and under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to this plan. Customers will be charged for each individual feature as described in this Catalog Schedule.

Rates and Charges:

For a monthly recurring charge, customers will receive unlimited local calling and a per-minute rate of \$0.07 for intrastate (interLATA and intraLATA) Dial 1 usage. Customers are subject to the terms and conditions which may be found at www.mci.com and in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

Non-Recurring Charges may apply:

Line Connection Fee	\$33.00
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Monthly Recurring Charge:	\$56.68
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5.1.5 Residential RC Service:

Effective October 17, 2003, this service is no longer available to new customers. Customers who subscribe to this service must 1) select and designate MCImetro as their Local Exchange Carrier (LEC) and MCI as both their Interexchange Carrier (IXC) for interstate and intrastate calling and as their intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service which may be found at www.mci.com and must subscribe to this service as offered in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

A monthly recurring charge will apply to each offering under this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this Catalog Schedule are not eligible for enrollment in this service. Customers of Link Up Service as described in this Catalog Schedule are eligible for enrollment in this service.

Touch-tone is included in the monthly recurring charge. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in Feature Grouping A or B. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service which may be found at www.mci.com and as set forth in Effective October 17, 2003, this service is no longer available to new customers. Customers who subscribe to this service must 1) select and designate MCImetro as their Local Exchange Carrier (LEC) and MCI as both their Interexchange Carrier (IXC) for interstate and intrastate calling and as their intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service which may be found at www.mci.com and must subscribe to this service as offered in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

A monthly recurring charge will apply to each offering under this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal

Service or to companion State Service. Customers of Lifeline service as described in this Catalog Schedule are not eligible for enrollment in this service. Customers of Link Up Service as described in this Catalog Schedule are eligible for enrollment in this service.

Customers receive a choice between feature grouping A and B that are also included in the monthly line charge:

Feature Group A: Call Waiting ID, Caller ID Name & Number, Call Waiting, 3-Way Calling

Feature Group B: Call Return, Call Waiting, 3-Way Calling

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under and under any service which may be found at www.mci.com; and existing customers are customers, who, at the time of subscription to this plan, are receiving service which may be found at www.mci.com and under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

This service is for use by residential customers. The Company reserves the right to convert a customer's service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with residential applications.

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule:

- 1) For existing customers who disconnect only from Residential RC service under this Catalog Schedule, the companion residential long distance service which may be found at www.mci.com, Integrated Calling Plan RC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering which may be found at www.mci.com and under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RC Service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential long distance service which may be found at www.mci.com, MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering which may be found at www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RC Service under this Catalog Schedule and interstate service which may be found at www.mci.com, the companion residential service offering which may be found at www.mci.com, in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for

Residential and Small Business Customers to which the customer was subscribed at the time of subscription to the plan.

- 4) For existing customers who disconnect from interstate service which may be found at www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan RC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential R1-U Service under this Catalog Schedule. Customers will be charged for each individual feature as described in this Catalog Schedule.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan RC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering which may be found at www.mci.com and in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed to at the time of subscription to this plan and Residential R1-U under this Catalog Schedule. Customers will be charged for each individual feature as described in this Catalog Schedule.
- 6) For existing customers who disconnect only from interstate service which may be found at www.mci.com, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan RC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential R1-U Service under this Catalog Schedule and to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to this plan. Customers will be charged for each individual feature as described in this Catalog Schedule.
- 7) For new customers who disconnect only from Residential RC service under this Catalog Schedule, One Company Advantage Service which may be found at www.mci.com, Integrated Calling Plan RC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan XX under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and MCI 12c Any Time Service which may be found at www.mci.com.
- 8) For new customers who disconnect from Residential RC Service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, One Company Advantage Service which may be found at www.mci.com, Integrated Calling Plan RC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the MCI 12c Any Time Service which may be found at www.mci.com and Basic Calling Plan XX under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.
- 9) For new customers who disconnect from Residential RC Service under this Catalog Schedule and interstate service which may be found at www.mci.com, the companion residential service offering which may be found at www.mci.com, companion residential offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RC Service under this Catalog

Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

- 10) For new customers who disconnect from interstate service which may be found at www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan RC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential R1-U Service under this Catalog Schedule. Customers will be charged for each individual feature as described in this Catalog Schedule.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan RC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, MCI 12c Any Time Service which may be found at www.mci.com and Residential R1-U Service under this Catalog Schedule. Customers will be charged for each individual feature as described in this Catalog Schedule.
- 12) For new customers who disconnect only from interstate service which may be found at www.mci.com, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan RC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential R1-U Service under this Catalog Schedule and to the Basic Calling Plan XX under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers. Customers will be charged for each individual feature as described in this Catalog Schedule.

Rates and Charges:

For a monthly recurring charge, customers will receive unlimited local calling under Residential RC and an allotment of 200 minutes that may be used for interstate and intrastate (interLATA and intraLATA) service as described in companion residential service in which may be found at www.mci.com and Integrated Calling Plan RC under MCI Communications Services California Long Distance Service Catalog Schedule No. 1. Customers having interstate and intrastate usage in excess of 200 minutes will be charged a per minute rate of \$0.07. Customers are subject to the terms and conditions which may be found at www.mci.com and in MCI Communications Services California Long Distance Service Catalog Schedule No. 1.

Non-Recurring Charges may apply:

Line Connection Fee	\$33.00
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Monthly Recurring Charge:	\$65.12
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5.1.6 RD All Features Plan

Effective October 17, 2003, this service is no longer available to new customers. In order to qualify for this service, customers must 1) select and designate MCImetro as their Local Exchange Carrier (LEC) and MCI Communications Services as both their Interexchange Carrier (IXC) for interstate and intrastate calling and as their intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service which may be found at www.mci.com and must subscribe to this service as offered in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential

and Small Business Customers.

A monthly recurring charge will apply under this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this Catalog Schedule are not eligible for enrollment in this service. Customers of Link Up Service as described in this Catalog Schedule are eligible for enrollment in this service.

Touch tone is included in the monthly recurring charge. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features that are not included with RD. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service which may be found at www.mci.com and in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and under any service which may be found at www.mci.com; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intraLATA charges.

This service is for use by residential customers. The Company reserves the right to convert a customer's service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with residential applications.

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule:

- 1) For existing customers who disconnect only from Residential RD Service under this Catalog Schedule, the companion residential long distance service which may be found at www.mci.com, Integrated Calling Plan RD under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RD Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering which may be found at www.mci.com and under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RD Service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RD under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential long distance service which may be found at www.mci.com, MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RD Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering which may be found at www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RD Service under this Catalog Schedule and interstate service which may be found at www.mci.com, the companion residential service offering which may be found at www.mci.com, MCI Communications

Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RD Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under to which the customer was subscribed at the time of subscription to the plan.

- 4) For existing customers who disconnect from interstate service which may be found at www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan RD under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RD Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential R1-U Service under this Catalog Schedule. Customers will be charged for each individual feature as described in this Catalog Schedule.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RD under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan RD under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RD Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering which may be found at www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed to at the time of subscription to this plan and Residential R1-U Service under this Catalog Schedule. Customers will be charged for each individual feature as described in this Catalog Schedule.
- 6) For existing customers who disconnect only from interstate service which may be found at www.mci.com, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan RD under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RD Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential R1-U Service under this Catalog Schedule and to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to this plan. Customers will be charged for each individual feature as described in this Catalog Schedule.
- 7) For new customers who disconnect only from Residential RD Service under this Catalog Schedule, One Company Advantage Service which may be found at www.mci.com, Integrated Calling Plan RD under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RD Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan XX under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and MCI 12c Any Time Service which may be found at www.mci.com.
- 8) For new customers who disconnect from Residential RD Service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RD under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, One Company Advantage Service which may be found at www.mci.com, Integrated Calling Plan RD under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RD Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the MCI 12c Any Time Service which may be found at www.mci.com and Basic Calling Plan XX under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.
- 9) For new customers who disconnect from Residential RD Service under this Catalog Schedule and interstate service which may be found at www.mci.com, the companion residential service offering which may be found at www.mci.com, companion residential offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RD Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling

- Plan XX under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.
- 10) For new customers who disconnect from interstate service which may be found at www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan RD under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RD Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential R1-U Service under this Catalog Schedule. Customers will be charged for each individual feature as described in this Catalog Schedule.
 - 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RD under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering which may be found at www.mci.com, Integrated Calling Plan RD under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RD Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, MCI 12c Any Time Service which may be found at www.mci.com and Residential R1-U Service under this Catalog Schedule. Customers will be charged for each individual feature as described in this Catalog Schedule.
 - 12) For new customers who disconnect only from interstate service which may be found at www.mci.com/, the companion residential service offering which may be found at www.mci.com/, Integrated Calling Plan RD under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RD Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential R1-U Service under this Catalog Schedule and to the Basic Calling Plan XX under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers. Customers will be charged for each individual feature as described in this Catalog Schedule.

Rates and Charges:

For a monthly recurring charge, customers will receive unlimited local calling and a per-minute rate of \$0.07 for intrastate (interLATA and intraLATA) and interstate Dial 1 usage and the following features: Anonymous Call Rejection, Call Forwarding, Call Return, Call Screening, Call Waiting, Call Waiting ID, Caller ID Name & Number, Priority Call Ringing, Priority Call Forwarding, Remote Access to Call Forwarding, Repeat Dialing, Speed Dial 8, 3-Way Calling. Customers are subject to the terms and conditions which may be found at www.mci.com and in MCI Communications Services California Long Distance Service Catalog Schedule No. 1.

Non-Recurring Charges may apply:

Line Connection Fee	\$33.00
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Monthly Recurring Charges:	\$64.51
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5.1.7 Residential RLA Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in www.mci.com and must subscribe to this service as offered in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in

addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this Catalog Schedule are not eligible for enrollment in this service. Customers of Link Up Service as described in this Catalog Schedule are eligible for enrollment in this service.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

Customer will receive unlimited local usage. Customers may elect to receive any or all of the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling and Speed Dial 8. The monthly recurring charge will not change regardless of the number of features selected. Customers may reselect at a later date any of the above features at no additional charge. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under and this Catalog Schedule and www.mci.com; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and this Catalog Schedule and www.mci.com.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge:

Zone 1:	\$68.99
Zone 2:	\$68.99
Zone 3:	\$71.99

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule:

- 1) For existing customers who disconnect only from Residential RLA service under this Catalog Schedule, the companion residential long distance service under www.mci.com/, Integrated Calling Plan RLA under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLA Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and www.mci.com/ to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLA service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RLA under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential long distance service

under www.mci.com/, MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLA Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under www.mci.com/ and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to this plan.

- 3) For existing customers who disconnect from Residential RLA service under this Catalog Schedule and interstate service under www.mci.com/, the companion residential service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, www.mci.com/, and Residential RLA Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, companion residential service offering under www.mci.com/, Integrated Calling Plan RLA under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RLD, if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLA under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLA under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, Residential RLA service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed to at the time of subscription to this plan and Residential RLD, if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003.
- 6) For existing customers who disconnect only from interstate service under www.mci.com/, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLA under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RLA service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD, if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003 and to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLA service under this Catalog Schedule, companion interstate service under www.mci.com/, Integrated Calling Plan RLA under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RLA Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and its companion interstate service under www.mci.com/ and Residential RLD, if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003.
- 8) For new customers who disconnect from Residential RLA service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RLA under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, companion interstate service under www.mci.com/, Integrated Calling

Plan RLA under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RLA Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and its companion interstate service under www.mci.com and Residential RLD, if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003.

- 9) For new customers who disconnect from Residential RLA service under this Catalog Schedule and interstate service under www.mci.com/, the companion residential service offering under www.mci.com/, companion residential offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RLA Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLD, if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003.
- 10) For new customers who disconnect from interstate service under www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLA under MCI Communications Services California Long Distance Service Catalog Schedule No. 1 and Residential RLA Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD, if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLA under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLA under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLA service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and its companion interstate service under www.mci.com/, and Residential RLD, if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003.
- 12) For new customers who disconnect only from interstate service under www.mci.com/, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLA under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RLA Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD, if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003 and to the Basic Calling Plan P under MCI Communications Services California Long Distance Service Catalog Schedule No. 1

5.1.7.1 Residential RLA Savings Plan I

A variation of Residential RLA Service, customers must also enroll in the companion residential service offered in www.mci.com and must subscribe to this service as offered in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and under this Catalog Schedule.

Monthly Recurring Charge:

Zone 1 and 2:	\$58.99
Zone 3:	\$61.99

Customers will receive unlimited local usage. Customers may elect to receive any or all

of the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling. The monthly recurring charge will not change regardless of the number of features selected. Customers may reselect at a later date any of the above features at no additional charge. Customers will receive Block 900 & 976 with this service at no additional charge. Customers subscribing to this Savings Plan are not eligible to receive Voicemail or Speed Dial 8 as part of their Residential RLA Service.

Customers will also receive interstate residential service for this plan as described in www.mci.com and intrastate residential service for this plan as described in MCI Communications Services California Long Distance Service Catalog Schedule No. 1. All other provisions of Residential RLA Service as described in this Catalog Schedule shall apply to this Savings Plan.

5.1.7.2 Residential RLA Affinity Savings Plan

Effective January 19, 2004 this Plan will be no longer available to new customers.

The Residential RLA Affinity Savings Plan is available to new and existing customers of Residential RLA Service who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits: A \$5.00 discount off the monthly recurring charge for Residential RLA Service in each month they remain subscribed to Residential RLA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLA Service shall apply.

5.1.8 Residential RLB Service

Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in www.mci.com and must subscribe to this service as offered in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and this Catalog Schedule.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this Catalog Schedule are not eligible for enrollment in this service. Customers of Link Up Service as described in this Catalog Schedule are eligible for enrollment in this service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. Customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in www.mci.com and in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

Customer will receive unlimited local usage. Customers may elect to receive any or all of the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling and Speed Dial 8. The monthly recurring charge will not change regardless of the number of features selected. Customers may reselect at a later date any of the above features at no additional charge. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available

to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under this Catalog Schedule, MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and www.mci.com; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under this Catalog Schedule, MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and www.mci.com.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge:

Zones 1-3: \$25.99

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule:

- 1) For existing customers who disconnect only from Residential RLB service under this Catalog Schedule, the companion residential long distance service under www.mci.com/, Integrated Calling Plan RLB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services California Long Distance Service Catalog Schedule No. 1 and www.mci.com/ to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLB service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RLB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers the companion residential long distance service under www.mci.com/, MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under www.mci.com/ and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLB service under this Catalog Schedule and interstate service under www.mci.com/, the companion residential service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, www.mci.com/, and Residential RLB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under www.mci.com and from intraLATA service under MCI Communications Services California Long Distance Service Catalog Schedule No. 1, companion residential service offering under www.mci.com/, Integrated Calling Plan RLB under MCI Communications Services California Long Distance Service Catalog Schedule No. 1, and Residential RLB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLB under MCI Communications

Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, Residential RLB service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed to at the time of subscription to this plan and Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003.

- 6) For existing customers who disconnect only from interstate service under www.mci.com/, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RLB service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD, if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003.under this Catalog Schedule and to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLB service under this Catalog Schedule, companion interstate service under www.mci.com/, Integrated Calling Plan RLB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RLB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and its companion interstate service under www.mci.com/ and Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003.
- 8) For new customers who disconnect from Residential RLB service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RLB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, companion interstate service under www.mci.com/, Integrated Calling Plan RLB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and its companion interstate service under www.mci.com and Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003.
- 9) For new customers who disconnect from Residential RLB service under this Catalog Schedule and interstate service under www.mci.com/, the companion residential service offering under www.mci.com/, companion residential offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RLB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003.
- 10) For new customers who disconnect from interstate service under www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or

after January 18, 2003.

- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLB service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and its companion interstate service under www.mci.com/ and Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003. For new customers who disconnect only from interstate service under www.mci.com/, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLB under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RLB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003 under this Catalog Schedule and to the Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

5.1.9 Residential RLC Service

Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLC Service as described in this Catalog Schedule, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in www.mci.com and in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this Catalog Schedule are eligible for enrollment in this service. Customers of Link Up Service as described in this Catalog Schedule are eligible for enrollment in this service.

Monthly Recurring Charge:

Zone 1 and 2:	\$44.99
Zone 3:	\$45.99

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications

Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, this Catalog Schedule, and www.mci.com; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and this Catalog Schedule and www.mci.com.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule:

- 1) For existing customers who disconnect only from Residential RLC service under this Catalog Schedule, the companion residential long distance service under www.mci.com/, Integrated Calling Plan RLC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and www.mci.com/ to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLC service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RLC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential long distance service under www.mci.com/, MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under www.mci.com/ and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLC service under this Catalog Schedule and interstate service under www.mci.com/, the companion residential service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, www.mci.com/, and Residential RLC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, companion residential service offering under www.mci.com/, Integrated Calling Plan RLC under MCI Communications Services California Long Distance Service Catalog Schedule No. 1, and Residential RLC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this Catalog Schedule.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLA under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, Residential RLC service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed to at the time of subscription to this plan and Residential RLD Service under this Catalog Schedule.

- 6) For existing customers who disconnect only from interstate service under www.mci.com/, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RLC service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this Catalog Schedule and to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLC service under this Catalog Schedule, companion interstate service under www.mci.com/, Integrated Calling Plan RLC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RLC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and its companion interstate service under www.mci.com/.
- 8) For new customers who disconnect from Residential RLC service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RLC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, companion interstate service under www.mci.com/, Integrated Calling Plan RLC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RLC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and its companion interstate service under www.mci.com/.
- 9) For new customers who disconnect from Residential RLC service under this Catalog Schedule and interstate service under www.mci.com/, the companion residential service offering under www.mci.com/, companion residential offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RLC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.
- 10) For new customers who disconnect from interstate service under www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this Catalog Schedule.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers the companion residential service offering under www.mci.com/, Integrated Calling Plan RLC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLC service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and its companion interstate service under www.mci.com/, and Residential RLD Service under this Catalog Schedule.
- 12) For new customers who disconnect only from interstate service under www.mci.com/, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLC under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1

for Residential and Small Business Customers and Residential RLC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this Catalog Schedule and to the Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

5.1.9.1 Residential RLC-1 Service

Effective June 1, 2011, this service is no longer available to new customers.

Residential RLC-1 Service is available to Customers who enroll in Residential RLA Service, Residential RLB Service, or Residential RLC Service on their primary line as described in this Catalog Schedule who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLA Service, Residential RLB Service, or Residential RLC Service as described in this Catalog Schedule, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in www.mci.com and in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this Catalog Schedule are eligible for enrollment in this service. Customers of Link Up Service as described in this Catalog Schedule are eligible for enrollment in this service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. Customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charge: \$27.99

Termination: For customers who disconnect from Residential RLA Service, Residential RLB Service, or Residential RLC Service under this Catalog Schedule: The companion residential service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and www.mci.com/, as well as Residential RLA Service, Residential RLB Service, or Residential RLC Service and Residential RLC-1 service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and its companion residential service under www.mci.com.

For customers who disconnect either from i) interstate service under www.mci.com and interLATA service under MCI Communications Services California Long Distance Service Catalog Schedule No. 1 or ii) intraLATA service under MCI Communications Services California Long Distance Service Catalog Schedule No. 1. The companion residential service offering under www.mci.com/, Integrated Calling Plan RLC-1 under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLC-1 Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers: (if customer has disconnected from interstate service) or its companion residential service under www.mci.com (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RLD service under this Catalog Schedule.

For customers who disconnect both from interstate service under www.mci.com and from intrastate (interLATA and intraLATA) service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers: The companion residential service offering under www.mci.com/, Integrated Calling Plan RLC-1 under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RLC-1 Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this Catalog Schedule.

For customers who disconnect their primary line either from interstate service under www.mci.com/, intrastate service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, or Residential RLA Service, Residential RLB Service, or Residential RLC Service under this Catalog Schedule, and customer's additional line or lines remain on the account: The companion residential service offering under <http://www.mci.com> Integrated Calling Plan RLC-1 under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RLC-1 Service under this Catalog Schedule will terminate. Customer's additional line or lines will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers (if customer has disconnected from interstate service) or its companion residential service under www.mci.com (if customer has disconnected from intrastate service), and the additional line or lines will also be automatically re-subscribed to Residential RLD service under this

Catalog Schedule.

5.1.10 Reserved for Future Use

5.1.11 Residential RLD-1 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RLA service under this Catalog Schedule who disconnect their long distance and intraLATA service under www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers. Unlimited local calling is included with this service. Customers of Lifeline service as described in this Catalog Schedule are not eligible for enrollment in this service. Customers will receive the following features, where facilities are available: Call Waiting, Call Waiting ID w/Name & Number, Caller ID w/Name & Number, Speed Dial 8, Three-Way Calling Anonymous Call Rejection.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-1 charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charges: \$44.99

5.1.12 Residential RLD-2 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RLB service under this Catalog Schedule who disconnect their long distance and intraLATA service under www.mci.com and MCI Communications Services California Long Distance Service Catalog Schedule No. 1. Customers of Lifeline service as described in this Catalog Schedule are not eligible for enrollment in this service. Unlimited local calling is included with this service. Customers will receive the following features, where facilities are available: Call Waiting, Caller ID w/Name & Number, Call Waiting ID w/Name, Speed Dial 8, Three-Way Calling, Anonymous Call Rejection.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service.

Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-2 charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charge:

Zones 1 and 2:	\$39.99
Zone 3:	\$39.99

5.1.13 Residential RLD-3 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID, Caller ID Name & Number, 3-Way Calling, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge. Customers of Linkup service as described in this Catalog Schedule are eligible for this product.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-3 charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

This service is offered in Zones 1 and 2 as defined by the California Public Utilities Commission. This service is offered in Zone 3 as defined by the California Public Utilities Commission only to customers of Residential RLE, RLF, and RLG service who are disconnecting the companion residential Long Distance service associated with their Residential RLE, RLF, and RLG Service and who wish to remain on Company residential long distance service.

<u>Monthly Recurring Charge:</u>	Zones 1 and 2:	\$39.99
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Zone 3: \$45.99

5.1.14 Residential RLE Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in www.mci.com and must subscribe to this service as offered in MCI Communications Services LLC, California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and this Catalog Schedule. Customers of Linkup service as described in this Catalog Schedule are eligible for this product.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not eligible with this product.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID, Caller ID Name & Number, 3-Way Calling, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:	Zone 1:	\$43.99
	Zone 2:	\$43.99
	Zone 3:	\$47.99

Termination: For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services LLC, California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, MCImetro Access Transmission Services **LLC** d/b/a Verizon Access Transmission Services California Tariff No. 2 and www.mci.com; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services LLC, California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, this Catalog Schedule and www.mci.com:

- 1) For existing customers who disconnect only from Residential RLE service under this Catalog Schedule, the companion residential long distance service under www.mci.com/, Integrated Calling Plan RLE under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLE Service

- under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and www.mci.com/ to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLE service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RLE under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential long distance service under www.mci.com/, MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLE Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under www.mci.com/ and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to this plan.
 - 3) For existing customers who disconnect from Residential RLE service under this Catalog Schedule and interstate service under www.mci.com/, the companion residential service offering under MCI Communications Services California Long Distance Service Catalog Schedule No. 1, www.mci.com/, and Residential RLE Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to the plan.
 - 4) For existing customers who disconnect from interstate service under www.mci.com and from intraLATA service under MCI Communications Services California Long Distance Service Catalog Schedule No. 1, companion residential service offering under www.mci.com/, Integrated Calling Plan RLE under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RLE Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule.
 - 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLE under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLE under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RLE service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, to which the customer was subscribed to at the time of subscription to this plan and Residential RLD-3 Service under this Catalog Schedule.
 - 6) For existing customers who disconnect only from interstate service under www.mci.com/, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLE under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RLE service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule and to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed to at the time of subscription to this plan.
 - 7) For new customers who disconnect only from Residential RLE service under this Catalog Schedule, companion interstate service under www.mci.com/, Integrated Calling Plan RLE under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and Residential RLE Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, and its companion interstate service under www.mci.com/.
 - 8) For new customers who disconnect from Residential RLE service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RLE under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, companion interstate service under www.mci.com/, Integrated Calling Plan RLE under MCI Communications Services California Long Distance Service Catalog Schedule No. 1 and Residential RLE Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI

- Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and its companion interstate service under www.mci.com..
- 9) For new customers who disconnect from Residential RLE service under this Catalog Schedule and interstate service under www.mci.com/, the companion residential service offering under www.mci.com/, companion residential offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLE Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.
 - 10) For new customers who disconnect from interstate service under www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLE under MCI Communications Services California Long Distance Service Catalog Schedule No. 1 and Residential RLE Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule.
 - 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLE under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLE under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLE service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and its companion interstate service under www.mci.com/, and Residential RLD-3 Service under this Catalog Schedule.
 - 12) 12) For new customers who disconnect only from interstate service under www.mci.com/, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLE under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLE Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule and to the Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

5.1.15 Residential RLF Service

Effective June 1, 2003, this service is no longer available to new customers.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in www.mci.com and must subscribe to this service as offered in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and this Catalog Schedule.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not available with this product. Customers of Linkup service as described in this Catalog Schedule are eligible for this product.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. Customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID Name & Number, Call Waiting ID, 3-Way Calling, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge: (Zones 1, 2 and 3): \$54.99

Termination:

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, this Catalog Schedule, and www.mci.com; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, this Catalog Schedule and www.mci.com.

- 1) For existing customers who disconnect only from Residential RLF service under this Catalog Schedule, the companion residential long distance service under www.mci.com/, Integrated Calling Plan RLF under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLF Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and www.mci.com/ to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLF service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RLF under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential long distance service under www.mci.com/, MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLF Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under www.mci.com/ and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLF service under this Catalog Schedule and interstate service under www.mci.com/, the companion residential service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, www.mci.com/, and Residential RLF Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, companion residential service offering under www.mci.com/, Integrated Calling Plan RLF under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small

Business Customers, and Residential RLF Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule.

- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLF under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLF under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLF service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed to at the time of subscription to this plan and Residential RLD-3 Service under this Catalog Schedule.
- 6) For existing customers who disconnect only from interstate service under www.mci.com/, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLF under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLF service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule and to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLF service under this Catalog Schedule, companion interstate service under www.mci.com/, Integrated Calling Plan RLF under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLF Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and its companion interstate service under www.mci.com/.
- 8) For new customers who disconnect from Residential RLF service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RLF under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers companion interstate service under www.mci.com/, Integrated Calling Plan RLF under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLF Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and its companion interstate service under www.mci.com/.
- 9) For new customers who disconnect from Residential RLF service under this Catalog Schedule and interstate service under www.mci.com/, the companion residential service offering under www.mci.com/, companion residential offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLF Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.
- 10) For new customers who disconnect from interstate service under www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLF under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLF Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan

RLF under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLF under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLF service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and its companion interstate service under www.mci.com/, and Residential RLD-3 Service under this Catalog Schedule.

- 12) For new customers who disconnect only from interstate service under www.mci.com/, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLF under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLF Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule and to the Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

5.1.16 Residential RLG Service:

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in www.mci.com and must subscribe to this service as offered in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and this Catalog Schedule.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not eligible with this product. Customers of Linkup service as described in this Catalog Schedule are eligible for this product.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID, Caller ID Name & Number, 3-Way Calling, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected. This service is offered only in Zones 1 and 2 as defined by California Public Utilities Commission.

<u>Monthly Recurring Charge:</u>	Zones 1 and 2:	\$39.99
	Zone 3:	\$48.99

Termination: For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI

Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, this Catalog Schedule and www.mci.com; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, this Catalog Schedule and www.mci.com:

- 1) For existing customers who disconnect only from Residential RLG service under this Catalog Schedule, the companion residential long distance service under www.mci.com/, Integrated Calling Plan RLG under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLG Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and www.mci.com/ to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLG service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RLG under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential long distance service under www.mci.com/, MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLG Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under www.mci.com/ and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLG service under this Catalog Schedule and interstate service under www.mci.com/, the companion residential service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, www.mci.com/, and Residential RLG Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, companion residential service offering under www.mci.com/, Integrated Calling Plan RLG under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLG Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLG under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLG under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLG service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers to which the customer was subscribed to at the time of subscription to this plan and Residential RLD-3 Service under this Catalog Schedule.
- 6) For existing customers who disconnect only from interstate service under www.mci.com/, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLG under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLG service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule and to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for

Residential and Small Business Customers to which the customer was subscribed to at the time of subscription to this plan.

- 7) For new customers who disconnect only from Residential RLG service under this Catalog Schedule, companion interstate service under www.mci.com/, Integrated Calling Plan RLG under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLG Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services California Long Distance Service Catalog Schedule No. 1 and its companion interstate service under www.mci.com/.
- 8) For new customers who disconnect from Residential RLG service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RLG under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, companion interstate service under www.mci.com/, Integrated Calling Plan RLG under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLG Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and its companion interstate service under www.mci.com.
- 9) For new customers who disconnect from Residential RLG service under this Catalog Schedule and interstate service under www.mci.com/, the companion residential service offering under www.mci.com/, companion residential offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLG Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.
- 10) For new customers who disconnect from interstate service under www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLG under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLG Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLG under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLG under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLG service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and its companion interstate service under www.mci.com/, and Residential RLD-3 Service under this Catalog Schedule.
- 12) For new customers who disconnect only from interstate service under www.mci.com/, the companion residential service offering under www.mci.com/, Integrated Calling Plan RLG under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and Residential RLG Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule and to the Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

5.1.17 Residential RLH Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and

intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in www.mci.com and must subscribe to this service as offered in MCI Communications Services California Long Distance Service Catalog Schedule No. 1 and this Catalog Schedule. Customers who subscribe to this service may only subscribe to Residential RLD-3, RLF, or RLG service as described in this Catalog Schedule on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion long distance service. Customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID Name & Number, 3-Way Calling, Anonymous Call Rejection.

Directory Assistance: An undiscounted charge of \$0.95 per call will be applied to each Directory Assistance call.

Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge:	Zone 1: \$50.99
	Zone 2: \$50.99
	Zone 3: \$51.99

Termination: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule:

- For existing customers who disconnect from either a) residential service under this Catalog Schedule only, b) residential service under this Catalog Schedule and intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers or c) residential service under this Catalog Schedule and interstate service under www.mci.com/: The companion residential long distance service under www.mci.com/, and intraLATA and/or interLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to

- the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, for intraLATA service (if customer retains intraLATA service) and/or the service offering under www.mci.com/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- For existing customers who disconnect from either a) interstate service under www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, b) intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers only, or c) from interstate service under www.mci.com/: The companion residential service offering under www.mci.com/ and under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule for local exchange service and to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intraLATA service (if customer retains intraLATA service) and/or the service offering under www.mci.com/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
 - For new customers who disconnect from either a) residential service under this Catalog Schedule only, b) residential service under this Catalog Schedule and intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, or c) residential service under this Catalog Schedule and interstate service under www.mci.com/: The companion residential long distance service under www.mci.com/, and intraLATA and/or interLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under www.mci.com/ for interstate service (if customer retains interstate service).
 - For new customers who disconnect from either a) interstate service under www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, b) intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers only, or c) from interstate service under www.mci.com/: The companion residential service offering under www.mci.com/ and under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule for local exchange service and to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under www.mci.com/ for interstate service (if customer retains interstate service).

5.1.18 Reserved for Future Use

5.1.19 Reserved for Future Use

5.1.20 Residential RLI Service(Effective March 1, 2015, this service will no longer be available to new subscribers.)
Customers who subscribe to this voice service must 1) select and designate MCImetro as its

Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in www.mci.com and must subscribe to this service as offered in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers and this Catalog Schedule. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLF, RLG, or RLH service as described in this Catalog Schedule on another line on their account. Customers of Lifeline service are not eligible to receive this product.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1:	\$51.99
Zone 2:	\$51.99
Zone 3:	\$51.99

Termination: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule:

1. For existing customers who disconnect from either a) residential service under this Catalog Schedule only, b) residential service under this Catalog Schedule and intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, or c) residential service under this Catalog Schedule and interstate service under www.mci.com/: The companion residential long distance service under www.mci.com/, and intraLATA and/or interLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, for intraLATA service (if customer retains intraLATA service) and/or the service offering under www.mci.com/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
2. For existing customers who disconnect from either a) interstate service under www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, b) intraLATA

service under MCI Communications Services California Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under www.mci.com/: The companion residential service offering under www.mci.com/ and under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this Catalog Schedule for local exchange service and to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intraLATA service (if customer retains intraLATA service) and/or the service offering under www.mci.com/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

3. For new customers who disconnect from either a) residential service under this Catalog Schedule only, b) residential service under this Catalog Schedule and intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, or c) residential service under this Catalog Schedule and interstate service under www.mci.com/: The companion residential long distance service under www.mci.com/, and intraLATA and/or interLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under www.mci.com/ for interstate service (if customer retains interstate service).
4. For new customers who disconnect from either a) interstate service under www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, b) intraLATA service under MCI Communications Services California Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under www.mci.com/: The companion residential service offering under www.mci.com/ and under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this Catalog Schedule for local exchange service and to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under www.mci.com/ for interstate service (if customer retains interstate service).

5.1.21 Residential RLD-4 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, 3-Way Calling, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge. Customers of Lifeline service are not eligible to receive this product.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-4 charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as

specified in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1:	\$34.99
Zone 2:	\$34.99
Zone 3:	\$34.99

5.1.22 Residential RLJ Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in www.mci.com and must subscribe to this service as offered in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLF, RLG, or RLH service as described in this Catalog Schedule on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection. Customers will also receive an allotment of five (5) Directory Assistance calls at no additional charge per monthly period (this allotment is identical to and shall not be in addition to any Directory Assistance allotment applicable to companion interstate or intrastate service; customers may not carry over any unused Directory Assistance calls from one monthly period to the next).

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1:	\$59.99
Zone 2:	\$59.99
Zone 3:	\$59.99

Termination: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule:

- 1) For existing customers who disconnect from either a) residential service under this Catalog Schedule only, b) residential service under this Catalog Schedule and intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, or c) residential service under this Catalog Schedule and interstate service under www.mci.com/: The companion residential long distance service under www.mci.com/, and intraLATA and/or interLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intraLATA service (if customer retains intraLATA service) and/or the service offering under www.mci.com/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, b) intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers only, or c) from interstate service under www.mci.com/: The companion residential service offering under www.mci.com/ and under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this Catalog Schedule for local exchange service and to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intraLATA service (if customer retains intraLATA service) and/or the service offering under www.mci.com/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this Catalog Schedule only, b) residential service under this Catalog Schedule and intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, or c) residential service under this Catalog Schedule and interstate service under www.mci.com/: The companion residential long distance service under www.mci.com/, and intraLATA and/or interLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under www.mci.com/ for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under www.mci.com and from intraLATA service under MCI Communications Services California Long Distance Service Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers only, or c) from interstate service under www.mci.com/: The companion residential service offering under www.mci.com/ and under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this Catalog Schedule for local exchange service and to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business

Customers for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under www.mci.com/ for interstate service (if customer retains interstate service).

RLJ Savings Plan

(Effective December 1, 2009, the RLJ Savings Plan will no longer be available to new customers.)

The Company will offer the following plan to new customers of Residential RLJ Service.

Customers enrolled in this plan will receive the following benefits: A \$10.00 discount off the monthly recurring charge for Residential RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of Residential RLJ Service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

RLJ Savings Plan II(Effective June 1, 2010, the RLJ Savings Plan II will no longer be available to new customers.)

The Company will offer the following plan to new customers of MCImetro Access Transmission Services **LLC** d/b/a Verizon Access Transmission Services Residential Calling Plan RLJ Service.

Customers enrolled in this plan will receive the following benefits: An \$11.00 discount off the monthly recurring charge for MCImetro Access Transmission Services **LLC** d/b/a Verizon Access Transmission Services Residential Calling Plan RLJ Service for each month they remain subscribed to MCImetro Access Transmission Services **LLC** d/b/a Verizon Access Transmission Services Residential Calling Plan RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to MCImetro Access Transmission Services **LLC** d/b/a Verizon Access Transmission Services Residential Calling Plan RLJ Service shall apply.

RLJ Savings Plan III

The Company will offer the following plan to new customers of Residential Calling Plan RLJ Service. Customers enrolled in this plan will receive the following benefits: A \$12.00 discount off the monthly recurring charge for Residential Calling Plan RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

5.1.23 Residential RLK Service(Effective March 1, 2015, this service will no longer be available to new subscribers.)

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in www.mci.com and must subscribe to this service as offered in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLF, RLG, or RLH service as described in this Catalog Schedule on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance

rates as specified in the companion residential long distance service as set forth in www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1: \$51.99

Zone 2: \$51.99

Zone 3: \$51.99

Termination: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule:

- 1) For existing customers who disconnect from either a) residential service under this Catalog Schedule only, b) residential service under this Catalog Schedule and intraLATA service under MCI Communications Services California Long Distance Service Catalog Schedule No. 1, or c) residential service under this Catalog Schedule and interstate service under www.mci.com/: The companion residential long distance service under www.mci.com/, and intraLATA and/or interLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intraLATA service (if customer retains intraLATA service) and/or the service offering under www.mci.com/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, b) intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers only, or c) from interstate service under www.mci.com/: The companion residential service offering under www.mci.com/ and under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this Catalog Schedule for local exchange service and to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intraLATA service (if customer retains intraLATA service) and/or the service offering under www.mci.com/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this Catalog Schedule only, b) residential service under this Catalog Schedule and intraLATA service under

MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, or c) residential service under this Catalog Schedule and interstate service under www.mci.com/: The companion residential long distance service under www.mci.com/, and intraLATA and/or interLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under www.mci.com/ for interstate service (if customer retains interstate service).

- 4) For new customers who disconnect from either a) interstate service under www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, b) intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers only, or c) from interstate service under www.mci.com/: The companion residential service offering under www.mci.com/ and under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this Catalog Schedule for local exchange service and to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under www.mci.com/ for interstate service (if customer retains interstate service).

5.1.24 Residential RLL Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in www.mci.com and must subscribe to this service as offered in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLF, RLG, or RLH service as described in this Catalog Schedule on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:
Zone 1: \$35.99

Zone 2: \$35.99

Zone 3: \$35.99

Termination: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule:

- 1) For existing customers who disconnect from either a) residential service under this Catalog Schedule only, b) residential service under this Catalog Schedule and intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, or c) residential service under this Catalog Schedule and interstate service under www.mci.com/: The companion residential long distance service under www.mci.com/, and intraLATA and/or interLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intraLATA service (if customer retains intraLATA service) and/or the service offering under www.mci.com/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, b) intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers only, or c) from interstate service under www.mci.com/: The companion residential service offering under www.mci.com/ and under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this Catalog Schedule for local exchange service and to the service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intraLATA service (if customer retains intraLATA service) and/or the service offering under www.mci.com/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this Catalog Schedule only, b) residential service under this Catalog Schedule and intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, or c) residential service under this Catalog Schedule and interstate service under www.mci.com/: The companion residential long distance service under www.mci.com/, and intraLATA and/or interLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under www.mci.com/ for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under www.mci.com and from intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, b) intraLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers only, or c) from interstate service under www.mci.com/: The companion residential service offering under www.mci.com/ and under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers, as well as residential service under this Catalog

Schedule, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this Catalog Schedule for local exchange service and to Basic Calling Plan P under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for Residential and Small Business Customers for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under www.mci.com/ for interstate service (if customer retains interstate service).

5.2 Directory Assistance/Directory Assistance Call Completion:

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. The customer may request a maximum of three telephone numbers per call.

Per call charge: \$0.95

Customers may request that the Directory Assistance operator complete a call to a number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls. Call Completion is not available to customers who are not presubscribed to MCI service, or for calls to toll free, 500, 700, 900 and 976 numbers.

Per Call Charge: \$0.00

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

5.3 Operator Services [Effective on or after October 1, 2016, MCImetro Access Transmission Services **LLC** d/b/a Verizon Access Transmission Services, will no longer offer Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, or Collect call operator services to customers whom MCI serves as a local exchange service carrier who reside in areas in which local exchange service is provided by any affiliate or subsidiary of AT&T not subject to MCI's applicable tariffs, online catalog schedules, General Service Agreement, and/or other communication from MCI regarding rates, terms and conditions of MCI service.]

Busy Line Verification: Operator verifies that a line is currently busy.

Busy Line Interrupt: Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party.

Person-to-Person Call: A service where the person originating the call specifies to the operator a particular person to be reached. Person-to-person can be billed to a calling card, billed to a third number or billed as collect at no additional charge.

3rd Number Billing Call: A billing arrangement by which a call may be charged to an account associated with a number other than the originating or terminating numbers.

Collect: Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement.

Station-to-Station: Calls completed with the assistance of an operator to a particular station. The call may be billed to the called party.

Sent Paid: Includes all calls where the person originating the call pays for the call by having the call billed to the originating phone number, or calls from pay phones when the caller pays for the call by depositing coins.

Operator Services Charges [Effective on or after October 1, 2016, MCImetro Access Transmission Services **LLC** d/b/a Verizon Access Transmission Services, will no longer offer Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, or Collect call operator services to customers whom MCI serves as a local exchange service carrier who reside in areas in which local exchange service is provided by any affiliate or subsidiary of AT&T not subject to MCI's applicable tariffs, online catalog schedules, General Service Agreement, and/or other communication from MCI regarding rates, terms and conditions of MCI service.]

<u>Service</u>	<u>Charge Per Call</u>
Busy Line Verification	\$1.20
Busy Line Interrupt	\$1.25
Person-to-Person	\$4.00
Station-to-Station, Automated	\$0.95
Station-to-Station, Operator Assist	\$0.95
3 rd Number Billing	\$0.95
Collect	\$0.95
Sent Paid	\$0.95

5.4 Directory Listing Options and Types

Listed: The customer's telephone number is listed in the telephone directory and is available through Directory Assistance. One primary listing is provided per telephone number on an account. The Directory Listing option selected for the Main listing determines how the line is published.

Non-Listed: The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing: The customer's telephone number is not listed in the telephone directory and is not available to requesters through Directory Assistance. However, in an emergency situation an operator may contact the customer and either relay a message or ask if the caller may be connected. The telephone number will not be provided to the requester.

Main Listing: Applied as the first listing for the customer's primary line.

Additional Main Listing: Applied as the first listing for additional lines the customer may have.

Residential Additional Listing: This listing furnishes additional listings for a residential customer's telephone number, whether for the primary or additional lines.

Directory Listing Options and Types - Charges

<u>Option</u>	<u>Monthly Recurring Charge</u>
Listed	N/C
Non-Listed	\$0.15
Non-Published	\$0.30
Main	N/C
Additional Main	\$0.00
Residential Additional	\$0.85

5.5 Reserved for Future Use

5.6 Blocking Options

Block 900 & 976: Blocks the following outgoing calls from a customer's line. Blocks: 976, 1+976, 1+900

Block Call Return: Prevents usage of the Pay Per Use Call Return feature.

Block Call Trace: Prevents usage of the Call Trace feature.

Block Collect & Third Party: Prohibits the operator from connecting and charging collect and 3rd party calls to the subscriber's line.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Repeat Dialing: Prevents the usage of the Repeat Dialing feature.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Block Three Way Calling: Prevents the customer from using pay-per-use 3-way calling.

Complete Blocking for Caller ID: Allows a customer to prevent delivery of their telephone number, on all outgoing calls, to a called party who subscribes to a Caller ID service. Feature is in operation on a continuous basis and can be deactivated by the customer.

Selective Blocking for Caller ID: Allows a customer to temporarily prevent the transmission of that customer's Directory Number and/or Directory Name and thus control its availability to the called party.

Toll Blocking: Blocks the following outgoing calls from a customer's line.

Blocks: 0- , 0+, 0++, Direct Dialed IntraLATA toll, InterLATA toll, 767-XXXX in Northern California, 853-XXXX in Southern California, 950, 10XXX, 101XXXX and 1XXXX, 1+ Dialing, with the exception of calls to Custom 8 service, 700, 900, 976 calls.

Blocking Options Charges

<u>Option</u>	<u>Monthly Recurring Charge</u>
Block 900 and 976	N/C
Block Three Way Calling	N/C
Complete Blocking for Caller ID	N/C
Block Collect & Third Party	N/C
Block Collect Calling	N/C
Block Third Party Calling	N/C
Selective Blocking for Caller ID	N/C
Toll Blocking (per line)	\$ 1.90

5.6.1 Pay Per Use Features

Call Return: Allows the return of a call to the last incoming call whether answered or not. If the line is busy call return will keep trying to complete the call for 30 minutes. Cannot be used if the customer has Block Call Return or the monthly Call Return Feature. There is no charge to block or unblock this feature.

Repeat Dialing: Allows calls to be automatically redialed when the first attempt reaches a busy number. The Line is checked for up to 30 minutes and alerts the originating telephone number with a distinct ringing pattern when the busy number and the originating line are free. Cannot be used if the customer has Block Repeat Dialing or the monthly Repeat Dialing feature. There is no charge to block or unblock this feature.

Three Way Calling: Allows a user to add a third party to an established connection without operator assistance.

Pay Per Use Features

<u>Feature</u>	<u>Per-Use Charge</u>
Call Return (*69)	\$0.75
Repeat Dialing (*66)	\$0.75

Three Way Calling \$0.75

5.7 Features and Options

Anonymous Call Rejection: This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of that number to the called party.

Call Forwarding: Automatically routes all incoming local or long distance calls to any number the customer specifies. The customer will hear a short ring on the forwarded line each time a call is forwarded as a reminder that this feature is activated. Call Forwarding may ring once before the call is forwarded but the call cannot be answered. The user has control of the activation and deactivation process, but only from the line on which the feature is provisioned. Toll charges will apply when the forwarded-to-number is outside of the customer's local calling area, where facilities permit.

Call Forwarding- Busy: This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premises other than the provisioned premises. The customer selects the forward-to-telephone number at the time service is established. Toll charges will apply when the forwarded-to-number is outside of the customer's local calling area, where facilities permit.

Call Forwarding- No Answer: This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer-preselected interval, to another telephone number. The customer selects the forward-to telephone number and the specified interval at the time service is established. Toll charges will apply when forwarded-to-number is outside of the customer's local calling area, where facilities permit.

Call Return: This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered. The customer can dial a code to request that the network place the call. The Call Return user will then be prompted to enter an additional digit to continue with the feature activation, or to hang up to terminate the activation. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified via a distinctive ring that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The calling party's number is not delivered to the call recipient.

Call Screening: This feature provides the customer with the ability to block incoming calls from up to six different telephone numbers. A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time. The screening list may be edited and revised at the customer's discretion.

Call Trace: Provides a detailed record of last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should you decided to file a complaint. Cannot be selected with Block Call Trace.

Call Waiting: When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. It allows the waiting call to be answered without disconnecting from the existing call. It allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will.

Call Waiting ID: This service allows a residential customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Call Waiting ID includes the functionality of the Call Waiting feature and provides several additional call disposition options. The customer must have a calling

identification delivery feature, such as Caller ID-Number Only or Caller ID-Name and Number for the calling identification data of the waiting call to be provided following the Call Waiting ID alerting tone. Call disposition options provided with Call Waiting ID include:

- Answer the waiting call placing the first party on hold
- Answer the waiting call dropping the first party
- Direct the waiting caller to hold via a recording
- Conference the waiting call with the existing, earlier call and, if desired, subsequently drop either leg of the "conferenced" call (where facilities permit).

Utilization of the full capabilities of Call Waiting requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible Customer Premise Equipment (CPE) to function in conjunction with the features specified herein is the responsibility of the customer.

Caller ID - Name and Number: This feature enables the customer to view on a display unit the Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID - Name and Number is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Name and Number customer. Caller ID - Name and Number also includes Anonymous Call Rejection (ACR) which can be activated and deactivated at the customer's discretion by using access codes. Utilization of the full capabilities of Caller ID- Name and Number requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

Call Forwarding-No Answer: Automatically forwards unanswered incoming calls to an alternate telephone number after a pre-selected number of rings. Incoming calls are forwarded to a predetermined Call Forwarding Number. The Call Forwarding Number can be across state lines or outside of LATA boundaries, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Cannot be selected with Call Forwarding - Busy & No Answer or Call Forwarding Busy.

Caller ID-Name:** This feature enables the customer to view on a display unit the name of the calling party. Requires display screen, purchased separately by customer from an appropriate vendor. Applied per line. Cannot be selected with Caller ID – Name and Number.

Caller ID-Number Only: ** This feature enables the customer to view on a display unit the telephone number of the calling party. Requires display screen, purchased separately by customer from an appropriate vendor. Applied per line. Cannot be selected with Caller ID – Name and Number.

Cancel Call Waiting:** Allows the customer to temporarily disable the Call Waiting feature for uninterrupted talking.

Multi-Ring 2: Enables two telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers.

Selective Call Acceptance: Allows a customer to select up to 12 telephone numbers from which calls are to be received. All other calls will be intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls.

Speed Dial 30: Provides for the calling of pre-selected telephone numbers by dialing a 1- or 2-digit abbreviated code for up to 30 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

Priority Call Ringing: Priority Call Ringing provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers. The customer creates a screening list of up to six telephone

numbers either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the numbers via an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (e.g. short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring. The screening list may be edited and revised at the customer's discretion.

Priority Call Forwarding: Priority Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the numbers via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list. The screening list may be edited and revised at the customer's discretion. Toll charges will apply when forwarded to numbers outside of the customer's local calling area, where facilities permit.

Remote Access: Call Forwarding: This feature provides a customer with the Call Forwarding feature and capability to activate and deactivate the feature remotely from any line/ equipment capable of Touch Tone signaling rather than only from the directory line.

Repeat Dialing: Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations, Repeat Dialing must be ordered with Call Return.

Selective Call Acceptance: Allows a customer to select up to 12 telephone numbers from which calls are to be received. All other calls will be intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls.

Speed Dial- 8: This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

<u>Feature/Option</u>	<u>Monthly Recurring Charge</u>	<u>Feature/Option</u>	<u>Monthly Recurring Charge</u>
Anonymous Call Rejection	\$2.90	Caller ID w/ Name & Number	\$7.17
Call Forwarding	\$4.23	Priority Call Ringing	\$4.23
Call Forwarding-Busy	\$4.23	Priority Call Forwarding	\$4.23
Call Forwarding-No Answer	\$3.75	Repeat Dialing	\$4.23
Call Waiting	\$4.23	Remote Access Call Forwarding	\$1.95
Call Waiting ID	\$4.23	Speed Dial 8	\$4.23
Call Return	\$4.23	Three Way Calling	\$4.23
Call Screening	\$4.23	Feature Package I	\$18.50

- * Customers who have also selected this feature will receive the Anonymous Call Rejection feature at no additional charge.

5.7.1 Referral Options: Provides a standard referral available with two options. The first option notifies the caller that the number has been disconnected. The second option refers the caller to the new number. Active for a maximum of 90 days.

Non-Recurring Charge:

Monthly Recurring Charge:

5.8 Miscellaneous Monthly Fees

<u>Service</u>	<u>Monthly Recurring Charge</u>
Telecom Relay Service	\$0.00
Local Number Portability	\$0.00

5.9 Reserved for Future Use

5.10 Promotions

5.11 Service Area: Facility based Consumer Local Exchange Service is available throughout the State of California.

5.12 Calling Plans

5.12.1 Employee Benefit Plan II

(Beginning February 1, 2006, this plan will no longer be available to new subscribers.)

The Employee Benefit Plan II is available to new and existing customers who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits:

A 10% discount off the monthly recurring charge for Residential RLA Service in each month they remain subscribed to Residential RLA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLA Service shall apply.

A 5% discount off the monthly recurring charge for Residential RLH Service in each month they remain subscribed to Residential RLH Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLH Service shall apply.

5.12.2 New Residential Free Month Plan(Effective May 1, 2010, this service is no longer available to new subscribers.)

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLB, RLI, RLJ, and RLK Services who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLB, RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

5.12.3 Anniversary Lifetime Plan(Effective November 18, 2010, this service is no longer available to new subscribers.)

The Company will offer the following plan. Existing customers of Company residential long distance service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services; i) who newly subscribe to Residential RLI, RLJ, and RLK Services, ii) who either are contacted by a Company service representative or iii) who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, and RLK Service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Service.

To participate in this plan, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, and RLK Services. Upon receipt of the

certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Services.

5.12.4 RLL Certificate Plan 2 (Effective November 18, 2010, this service is no longer available to new subscribers.)

Existing customers of Residential RLL Service who enroll in this plan by signing up online at the Company's website address at <http://www.mci.com> are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL Service.

To participate in this plan, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL Service.

5.12.5 \$20 Credit Plan (Effective April 1, 2010, this service is no longer available to new subscribers.)
The Company will offer the following plan to existing customers of Residential RLE, RLH, RLI, RLK, RLL, RLG and RLB Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

5.12.6 \$25 Credit Plan (Effective April 1, 2010, this service is no longer available to new subscribers.)
The Company will offer the following plan to existing customers of Residential RLA and RLJ Services who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

5.12.7 \$20 Credit Plan for 3 Invoices
The Company will offer the following plan to existing customers of Residential RLH, RLI, RLK, RLL, RLG, RLB and RLC Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this plan.

5.12.8 \$25 Credit Plan for 3 Invoices
The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this plan.

5.12.9 Certificate Plan
The Company will offer the following plan to existing customers of Company residential service who i) are subscribed to Residential RLA, RLI, and RLH Services ("Service"), ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RLA Service as described below.

To participate in this plan, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RLA, RLI, and RLH Services. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until

the date printed on the certificate.

5.12.10 New Residential Two Month Free Plan

The Company will offer the following plan to eligible customers residing outside of those parts of California where local exchange service is provided by Verizon or its affiliates other than the Company, at its discretion and subject to billing availability.

New customers of Residential RLI Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI Service to be applied to the customer's first and sixth full invoice. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

5.12.11 \$10 Credit Plan for 6 Full Invoices

The Company will offer the following plan to existing customers of Residential RLJ, RLA, RLI, RLK, RLL, RLC, RLH, RLG and RLB Service who contact a Company representative and request cancellation of their Service. Customers will receive a \$10 credit on each of their six full invoices after enrollment in this plan. This plan is not combinable with any other promotional offering.

5.12.12 \$20 Credit Plan for 3 Invoices II

The Company will offer the following plan to existing customers of Residential RLB, RLH, RLI, RLK, RLL, RLG and RLC Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on their 1st, 3rd, and 6th invoices after enrollment in this plan.

5.12.13 \$25 Credit Plan for 3 invoices II

The Company will offer the following plan to existing customers of Residential RLA, including the RLA Savings Plan, and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their 1st, 3rd, and 6th invoices after enrollment in this plan.

5.12.14 Residential 50% Discount for 2 Invoices

New customers of Residential RLB services who contact a Company representative will be mailed a certificate in the amount of 50% of the monthly service charge for Residential RLB Service in each of their first two full months of service.

Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 2nd month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

Effective December 5, 2011, in lieu of receiving discounts under this offering by mailing in a certificate as described above, new customers of Residential RLB service who contact a Company representative will receive a credit in the amount of 50% of the monthly service charge for Residential RLB Service in each of their first two full months of service. Customer will receive the credit on their first and second full invoices after enrollment.

5.12.15 Residential \$3.50 EasyPay Plan

The Company will offer the following plan to i) existing customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan after contacting a Company service representative and being offered this plan, and ii) new customers of Company residential service who elect to have their invoiced charges billed directly to

a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan either after being contacted by a Company service representative and being offered this plan, or by contacting a Company service representative and being offered this plan. Customers enrolling in this plan will receive a one-time credit, not to exceed \$3.50, against their Company invoiced charges for residential service.

6. Small Business Service

Effective March 15, 2020, the Company will no longer offer local exchange service to new small business customers as described in this section (Section 6, Small Business Service). Also effective March 15, 2020, existing small business customers currently subscribed to any of the Company local exchange service offerings described in this section (Section 6, Small Business Service) will no longer be able to move, add to, or change the service to which they are subscribed.

For Customers of Small Business service set forth in this Section of this Catalog Schedule who presently have service on lines with Pacific Bell and Verizon California or GTE or with MCImetro or another carrier who provisions service either via resale of Pacific Bell and Verizon California or GTE services or via UNE-Platform service provided by Pacific Bell and Verizon California or GTE services:

For Customers of Small Business service set forth in this Section of this Catalog Schedule who presently have service on lines with GTE or with MCImetro or another carrier who provisions service either via resale of Pacific Bell and Verizon California or GTE services or via UNE-Platform service provided by Pacific Bell and Verizon California or GTE: Service is available in Zone 1 and Zone 2.

- A. Application of Small Business Service: Small Business service is defined as service that is furnished primarily or substantially of a business professional, institutional, or otherwise occupational nature. The Company reserves the right to disconnect customer's Small Business service upon appropriate customer notification if it is determined that usage is not consistent with normal business applications.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per call basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Per-call calls will be charged according to the rate period the call originates in.
- C. All Small Business service set forth in this Section of this Catalog Schedule is presently only available to those customers who presently have service on lines with Pacific Bell and Verizon California or GTE, or with MCImetro or another carrier who provisions service either via resale of Pacific Bell and Verizon California or GTE services or via UNE-Platform service provided by Pacific Bell and Verizon California or GTE.
- D. Effective February 23, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this Catalog Schedule. This does not apply to customers of this service who are eligible to subscribe to the Small Business Affinity Savings Plan I. Additionally, Company Services to the extent they have been made unavailable to new and/or existing customers of those services as of that date, may continue to be offered and provided without revision to customers subscribing to those services via an agreement with an agent or other affinity of the Company (including, but not limited to, Quixtar, Inc.; and excluding Fionda, LLC, and Espirit de Corpe, Inc.), who has contracted with the Company to sell Company services to its members.
- E. Effective February 1, 2009, the Company will no longer offer local exchange service to new small business customers in areas in which local exchange service is provided by any subsidiary or affiliate of Verizon not subject to this tariff. Small business customers currently subscribed to Company local service will no longer be able to move, add to, or change the service to which they are subscribed, except that customers may switch to a different Company service for which they are eligible if they wish, and customers may cancel local features on their service if they wish.

6.1 Business B1

Effective December 27, 2002, Business B1, including all plans under this option will no longer be available to new subscribers.

Business B1 is an outbound and inbound Dial 1 service available to small business customers. Customers may select one offering as described below. Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in www.mci.com and must subscribe to this service as offered in MCI Communications Services California Long Distance Service Catalog Schedule No. 1. A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone calling is included in the monthly fee. Local Calling Areas include Zones 1, 2, and 3 (where applicable) as defined in the last filed version of Pacific Bell tariff CAL.P.U.C No. A5. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. Customers will be charged the intraLATA and long distance rates as specified in the companion long distance service as set forth in www.mci.com and MCI Communications Services California Long Distance Service Catalog Schedule No. 1.

Customers may elect one of the Offerings available under this service:

Offering A : For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive an allotment of up to 3,000 minutes per month of local usage. Customers having local usage in excess of this allotment will be charged \$0.02 per minute for local usage over the allotment. Customers will also receive long distance service as described in Offering A of Business B1 service as described in MCI Communications Services California Long Distance Service Catalog Schedule No. 1 and www.mci.com/.

Offering B: For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive an allotment of up to 3,000 minutes per month of local usage. Customers having local usage in excess of this allotment will be charged \$0.02 per minute for local usage over the allotment. Customers will also receive long distance service as described in Offering B of Business B1 service as described in MCI Communications Services California Long Distance Service Catalog Schedule No. 1 and www.mci.com/.

Offering C: For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive an allotment of up to 3,000 minutes per month of local usage. Customers having local usage in excess of this allotment will be charged \$0.02 per minute for local usage over the allotment. Customers will also receive long distance service as described in Offering C of Business B1 service as described in MCI Communications Services California Long Distance Service Catalog Schedule No. 1 and www.mci.com/.

Offering D: For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive an allotment of up to 3,000 minutes per month of local usage. Customers having local usage in excess of this allotment will be charged \$0.02 per minute for local usage over the allotment. Customers will also receive long distance service as described in Offering D of Business B1 service as described in MCI Communications Services California Long Distance Service Catalog Schedule No. 1 and www.mci.com/.

Offering E: For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive an allotment of up to 3,000 minutes per month of local usage. Customers having local usage in excess of this allotment will be charged \$0.02 per minute for local usage over the allotment. Customers will also receive long distance service as described in Offering E of Business B1 service as described in MCI Communications Services California Long Distance Service Catalog Schedule No. 1 and www.mci.com/.

Customers receive the following features on their primary line, where facilities are available: Call

Waiting, Call Waiting ID, Caller ID, 3-Way Calling, Call Forwarding, and Speed Dial 30 (Effective November 1, 2013, Speed Dial 8 is no longer available. Existing customers receiving Speed Dial 8 service as part of their Business B1 service will receive Speed Dial 30 service in its place. For new customers of local small business service, Speed Dial 30 service is available only on request.). Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charge:

Offering A:	\$39.99
Offering B:	\$50.99
Offering C:	\$64.99
Offering D:	\$89.99
Offering E:	\$189.99

Termination:

For customers who disconnect from Business B1 service under this Catalog Schedule, the companion small business service offering under MCI Communications Services California Long Distance Service Catalog Schedule No. 1 and www.mci.com/, as well as Business B1 Service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Business B1-A Long Distance service under MCI Communications Services California Long Distance Service Catalog Schedule No. 1 and its companion residential service under www.mci.com.

For customers who disconnect both from interstate service under www.mci.com and from intrastate service under MCI Communications Services California Long Distance Service Catalog Schedule No. 1, the companion small business service offering under www.mci.com/, Business B1 Integrated Plan under MCI Communications Services California Long Distance Service Catalog Schedule No. 1, and Business B1 Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Business Service A under this Catalog Schedule.

6.2 Business B1 Multiline Service

Effective December 27, 2002, Business B1 Multiline Service, including all plans under this option will no longer be available to new subscribers.

Business B1 Multiline Service is available to Small Business customers who enroll in Business B1 Service as described in this Catalog Schedule and who have an additional line or lines on their account. Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in www.mci.com and must subscribe to this service as offered in MCI Communications Services California Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate or intrastate long distance service.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

Customers will receive the following service in addition to the service described for Business B1

service as set forth in this Catalog Schedule. Customers will receive an allotment of up to 3,000 minutes per line of local usage on each additional line on customer's account. Customers having total local usage on their account that exceeds the amount of the 3,000-minute allotment multiplied by the number of lines will be charged \$0.02 per minute for local usage over this amount.

Customers will also receive long distance service as described in Business B1 Multiline service as described in MCI Communications Services California Long Distance Service Catalog Schedule No. 1 and www.mci.com/.

Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this Catalog Schedule for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this Catalog Schedule for each additional line for which they are selected. The Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charge: \$24.99

Termination:

For customers who disconnect their primary line either from interstate service under www.mci.com/, intrastate service under MCI Communications Services California Long Distance Service Catalog Schedule No. 1, or Business B1 Service under this Catalog Schedule, and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Business B1 Service.

6.3 Business Service A

Effective December 27, 2002, Business B1 Multiline Service, including all plans under this option will no longer be available to new subscribers.

Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Business B1 service under this Catalog Schedule who disconnect their long distance and intraLATA service under www.mci.com and MCI Communications Services California Long Distance Service Catalog Schedule No. 1.

For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive an allotment of up to 3,000 minutes of local usage. Customers having local usage in excess of this allotment will be charged \$0.02 per minute for local usage over the allotment.

Customers receive the following features on their primary line, where facilities are available: Call Waiting, Call Waiting ID, Caller ID, 3-Way Calling, Call Forwarding, and Speed Dial 30 (Effective November 1, 2013, Speed Dial 8 is no longer available. Existing customers receiving Speed Dial 8 service as part of Business Service A will receive Speed Dial 30 service in its place. For new customers of local small business service, Speed Dial 30 service is available only on request.). Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. IntraLATA calls are not included in the monthly Business Service A charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services California Long Distance Service Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges: \$34.99

6.4 Business B2 Service

Business B2 Service is an outbound and inbound Dial 1 service available to small business customers. Customers may select one offering as described below. Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in www.mci.com and must subscribe to this service as offered in MCI Communications Services California Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion service offered in www.mci.com and MCI Communications Services California Long Distance Service Catalog Schedule No. 1.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI customers will be charged the intraLATA and long distance rates as specified in the companion long distance service as set forth in www.mci.com and MCI Communications Services California Long Distance Service Catalog Schedule No. 1.

Customers may elect one of the Offerings available under this service:

Offering A: For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering A of Business B2 Integrated service as described in MCI Communications Services California Long Distance Service Catalog Schedule No. 1 and www.mci.com/.

Offering B: For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering B of Business B2 Integrated Service as described in MCI Communications Services California Long Distance Service Catalog Schedule No. 1 and www.mci.com/.

Offering C: For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive unlimited local service. Customers will also receive long distance service as described in Offering C of Business B2 Integrated Service as described in MCI Communications Services California Long Distance Service Catalog Schedule No. 1 and www.mci.com/.

Customers receive the following features on their primary line with Business B2 Service Offerings A and B, where facilities are available: Caller ID, Call Waiting, Call Forwarding, 3-Way Calling and Speed Dial 30 (Effective November 1, 2013, Speed Dial 8 is no longer available. Existing customers receiving Speed Dial 8 service as part of their Business B2 service will receive Speed Dial 30 service in its place. For new customers of local small business service, Speed Dial 30 service is available only on request.). Customers will receive Block 900 & 976 with this service at no additional charge.

Business B2 Multiline Service Option 1: Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in

this Catalog Schedule and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service Option 1 must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in www.mci.com and must subscribe to Business B2 Integrated Service as offered in MCI Communications Services California Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service Option 1. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this Catalog Schedule: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI Communications Services California Long Distance Service Catalog Schedule No. 1 and www.mci.com/. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this Catalog Schedule for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this Catalog Schedule for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges:

<u>Business B2 Service–Primary Line</u>		<u>Business B2 Multiline Service–Per Additional Line</u>	
Offering A:	\$86.99	Offering A:	\$71.99
Offering B:	\$61.99	Offering B:	\$48.99
Offering C:	\$51.99	Offering C:	\$48.99

<u>Block-of-Time Offering 1:</u>	Primary Line	Additional Line
Zone 1 and 2:	\$69.99	\$56.99
Zone 3:	\$75.99	\$56.99

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is only available for up to five (5) lines per account. By subscribing to this service, Customer understands that use of this Service is restricted in the following manner: (i) at any given time, Customer may only place as many concurrent calls as it has purchased individual lines; (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; (iii) customer may not utilize the service in any call center environment or in connection with any similar such application; (iv) customer may not resell the services in any manner, including but not limited to as a wholesaler, or aggregator; and (v) customer may not utilize the Service for excessive non-voice applications (including but not limited to dial-up internet service or facsimile service). Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in an additional line charge (equal to the monthly recurring charge of the Offering on customer's primary line which customer has selected under this service) per line per month and/or the immediate termination of the service by the Company at the Company's discretion, upon appropriate customer notification.

Block-of-Time Offering 1: For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Block-of-Time Offering 1 of Business B2 Integrated service as described in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 and www.mci.com.

Termination:

- 1) For customers of Offerings A or B of Business B2 Service, who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, or Small Business Long Distance Plan C service, and who disconnect from local exchange service under this Catalog Schedule: The companion small business service offering under MCI Communications Services California Long Distance Service Catalog Schedule No. 1 and www.mci.com/, as well as Business B2 Service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Small Business Long Distance Plan B service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 and its companion small business service under www.mci.com.
- 2) For customers of Business B2 Service, who were previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, or Small Business Long Distance Plan C service, and who disconnect from local exchange service under this Catalog Schedule: The companion small business service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 and www.mci.com/, as well as Business B2 Service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to the intrastate service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 and its companion small business service under www.mci.com to which they were subscribed at the time of enrollment in Business B2 Service.
- 3) For customers of Offering C of Business B2 service under this Catalog Schedule who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, or Small Business Long Distance Plan C service, and who disconnect from local exchange service under this Catalog Schedule: The companion small business service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 and www.mci.com/, as well as Business B2 Service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Small Business Long Distance Plan C service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 and its companion small business service under www.mci.com.
- 4) For customers of Offerings A or B of Business B2 Service who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, or Small Business Long Distance Plan C service, and who disconnect either I) from interstate service under www.mci.com/ and from interLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 or II) from intraLATA service only under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1: The companion small business service offering under www.mci.com/, Business B2 Integrated Plan under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1, and Business B2 Service under this Catalog Schedule will terminate. Customers terminating from both interstate and interLATA service will then be automatically re-subscribed to Business Service B under this Catalog Schedule for local exchange service and to Small Business Long Distance Plan B service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for intraLATA service. Customers terminating from intraLATA service will be automatically re-subscribed to Business Service B under this Catalog Schedule for local exchange service and to Small Business Long Distance Plan B service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for interLATA service and its companion interstate service under www.mci.com/.
- 5) For customers of Offerings A or B of Business B2 Service who were previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, or Small Business Long Distance Plan C service, and who disconnect either I) from interstate service under www.mci.com/ and from interLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 or II) from intraLATA service only under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1: The companion small business service offering under www.mci.com/, Business B2 Integrated Plan under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1, and Business B2 Service under this Catalog Schedule will terminate. Customers terminating from both interstate and interLATA service will then be automatically re-subscribed I) to Business Service B under this Catalog Schedule, for local exchange service; and II) to the intrastate service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 to which they were subscribed at the time of enrollment in Business B2 Service, for intraLATA service.

- Customers terminating from intraLATA service will be automatically re-subscribed to Business Service B under this Catalog Schedule for local exchange service and to the intrastate service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 and its companion small business service under www.mci.com to which they were subscribed at the time of enrollment in Business B2 Service.
- 6) For customers of Offering C of Business B2 Service who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, or Small Business Long Distance Plan C service, and who disconnect either I) from interstate service under www.mci.com/ and from interLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 or II) from intraLATA service only under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1: The companion small business service offering under www.mci.com/, Business B2 Integrated Plan under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1, and Business B2 Service under this Catalog Schedule will terminate. Customers terminating from both interstate and interLATA service will then be automatically re-subscribed to Business Service C under this Catalog Schedule for local exchange service and to Small Business Long Distance Plan C service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for intraLATA service. Customers terminating from intraLATA service will be automatically re-subscribed to Business Service C under this Catalog Schedule for local exchange service and to Small Business Long Distance Plan C service under MCI companion service under www.mci.com/.
 - 7) For customers of Offering C of Business B2 Service who were previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, or Small Business Long Distance Plan C service, and who disconnect either I) from interstate service under www.mci.com/ and from interLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 or II) from intraLATA service only under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1: The companion small business service offering under www.mci.com/, Business B2 Integrated Plan under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 and Business B2 Service under this Catalog Schedule will terminate. Customers terminating from both interstate and interLATA service will then be automatically re-subscribed I) to Business Service C under this Catalog Schedule, for local exchange service; and II) to the intrastate service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 to which they were subscribed at the time of enrollment in Business B2 Service, for intraLATA service. Customers terminating from intraLATA service will be automatically re-subscribed to Business Service C under this Catalog Schedule for local exchange service and to the intrastate service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 and its companion small business service under www.mci.com to which they were subscribed at the time of enrollment in Business B2 Service.
 - 8) For customers of Offerings A or B of Business B2 Service who disconnect both from interstate service under www.mci.com/ and from intrastate service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1: The companion small business service offering under www.mci.com/, Business B2 Integrated Plan under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 and Business B2 Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Business Service B under this Catalog Schedule.
 - 9) For customers of Offering C of Business B2 Service who disconnect both from interstate service under www.mci.com/ and from intrastate service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1: The companion small business service offering under www.mci.com/, Business B2 Integrated Plan under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 and Business B2 Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Business Service C under this Catalog Schedule.
 - 10) For all customers of Business B2 Service who disconnect their primary line either from interstate service under www.mci.com/, intrastate service under MCI Communications

- Services, Inc., California Long Distance Catalog Schedule No. 1 or Business B2 Service under this Catalog Schedule, and customer's additional line or lines remain on the account: The Company will reclassify one of the additional lines as Customer's new primary line with Business B2 Service.
- 11) For customers of Business B2 Service who enroll in Business B2 Multiline Service Option 1: Option 2 and who disconnect any of their additional lines from local exchange service under this Catalog Schedule: The companion small business service offering under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 and www.mci.com/, as well as Business B2 Service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Small Business Long Distance Plan B service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 or and its companion small business service under www.mci.com.
 - 12) For customers of Business B2 Service who enroll in Business B2 Multiline Service Option 1: Option 2 and who disconnect any of their additional lines either I) from interstate service under www.mci.com/ and from interLATA service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 or II) from intraLATA service only under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1: The companion small business service offering under www.mci.com/, Business B2 Integrated Service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 and Business B2 Service under this Catalog Schedule will terminate for the disconnected line or lines. For each disconnected line, customers terminating from both interstate and interLATA service will then be automatically re-subscribed to Business Service C under this Catalog Schedule for local exchange service and to Small Business Long Distance Plan B service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for intraLATA service. Customers terminating from intraLATA service will be automatically re-subscribed to Business Service C under this Catalog Schedule for local exchange service and to Small Business Long Distance Plan B service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for interLATA service and its companion small business interstate service under www.mci.com.
 - 13) For customers of Business B2 Service enrolling in Business B2 Multiline Service Option 1: Option 2 who disconnect any of their additional lines both from interstate service under www.mci.com/ and from intrastate service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1: The companion small business service offering under www.mci.com/, Business B2 Integrated Plan under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 and Business B2 Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Business Service C under this Catalog Schedule.
 - 14) The termination scenarios above as applied to customers of Offering A of Business B2 Service shall also apply to customers of Block-of-Time Offering 1 of Business B2 Service, except that the following shall apply for customers of Block-of-Time Offering 1 who disconnect from local exchange service as described in this Catalog Schedule: Business B2 Service under this Catalog Schedule, as well as Business B2 Integrated Service under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 and www.mci.com/, will terminate. Customers will then be automatically re-subscribed to Small Business Long Distance Service D under MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 for long distance service.

Business B2 Multiline Service Option 2: Business B2 Multiline Service Option 2 is available to Small Business customers who enroll in Offering A under Business B2 Service as described in this Catalog Schedule and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline Service Option 2 must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in www.mci.com and must subscribe to Business B2 Integrated Service as offered in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service Option 2. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this Catalog Schedule Customers of Business B2 Multiline Service Option 2 will receive a per-minute rate of \$0.02 for local exchange usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Multiline Service Option 2 on each additional line as described in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1 and www.mci.com/.

Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this Catalog Schedule for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this Catalog Schedule for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charge: \$39.99

6.5 Business Service B

Customers must be contacted by a Company representative to enroll in this service or have been previously enrolled in Offering A or Offering B of Business B2 Service under this Catalog Schedule who disconnect their long distance and/or intraLATA service under www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1.

For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 30 (Effective November 1, 2013, Speed Dial 8 is no longer available. Existing customers receiving Speed Dial 8 service as part of Business Service B will receive Speed Dial 30 service in its place. For new customers of local small business service, Speed Dial 30 service is available only on request.). Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this Catalog Schedule for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this Catalog Schedule for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges:

Primary Line: \$56.99
Each Additional Line: \$48.99

6.6 Business Service C

Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Offering C of Business B2 Service under this Catalog Schedule who disconnect their long distance and intraLATA service under www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1.

For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive unlimited local usage.

Customers will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this Catalog Schedule for each line on the account. Customers will be charged the monthly recurring charges for those feature packages as described in this Catalog Schedule for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service C charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges:

Primary Line:	\$51.99
Each Additional Line:	\$48.99

6.7

Business Service D

Customers must contact a Company representative to enroll in this service; this service is only available to customers enrolled Business B2 Multiline Service Option 2 under this Catalog Schedule who disconnect any of their additional lines from their long distance and/or intraLATA service under www.mci.com and MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1.

For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive a per-minute rate of \$0.02 for local usage on each additional line.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service D charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc., California Long Distance Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the

Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charge: \$44.99

- 6.8 Operator Services: [Effective on or after October 1, 2016, MCImetro Access Transmission Services **LLC** d/b/a Verizon Access Transmission Services, will no longer offer Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, or Collect call operator services to customers whom MCI serves as a local exchange service carrier who reside in areas in which local exchange service is provided by any affiliate or subsidiary of AT&T not subject to MCI's applicable tariffs, online catalog schedules, General Service Agreement, and/or other communication from MCI regarding rates, terms and conditions of MCI service.]

Busy Line Verification: Operator verifies that a line is busy. Verification charges do not apply in the case of designated emergency numbers or when the operator does not determine that a conversation took place. A per call charge applies.

Busy Line Interrupt: Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party. A per call charge applies. Call interruption charges do not apply when the interruption is for calls to designated emergency numbers

Person-to-Person Call: A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect. A per-call charge applies.

3rd Number Billing Call: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers. A per-call charge applies.

Collect: Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement. A per-call charge applies.

Station-to-Station – Operator Assisted: Calls completed with the assistance of an operator to a particular station. A per-call charge applies.

Station-to-Station – Mechanized/Automated: Calls completed without the personal assistance of an operator to a particular station.

Operator Assisted – Sent Paid: Includes all calls where the person originating the call pays for the call by having the call billed to the originating phone number and calls from pay phones when the caller pays for the call by depositing coins.

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

Collect – Mechanized/Automated: Provides the customer with the capability to charge a call to the called party without personal operator assistance. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement.

Mechanized/Automated: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers without personal operator assistance.

Operator Services – Charges:

Busy Line Verification	\$1.50	Station-to-Station-Operator Assisted	\$3.00
Busy Line Interrupt	\$2.00	Person-to-Person Call	\$9.00
Operator Assisted – Sent Paid	\$3.00	Station-to-Station -	
3rd Number Billing Call-		Mechanized/Automated	\$3.00
Operator Assisted**	\$5.00	Collect – Mechanized/Automated	\$5.00
Collect	\$5.00	3rd Number Billing– Mechanized/Automated	\$5.00

** This service is not available to customers subscribing to Small Business Service on or after June 1, 2003.

6.9 Directory Assistance/Directory Assistance Call Completion

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. The customer may request a maximum of one listings per call.

Directory Assistance Per call charge: \$0.95

Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance Call Completion Per Call Charge: \$0.00

Customer may make 0 calls before Directory Assistance charges are applied.

6.10 Directory Listings Options and Types

Main Business Listing: This listing consists of the business name, a designation descriptive of the customer's business if not self-explanatory, the address, and the business telephone number.

Business Additional Listing: Additional name(s) listed for same telephone number as the main listing. Additional listing is in the White Pages only. Only one additional business listing is allowed per customer.

Additional Main Listing: Additional telephone number listing for the same business.

Non-Listed: The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing: The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

Primary Straight Line Under Listing:** A Straight Line Under (SLU), or a caption setup, is used to group an end user's listings to avoid repeating the end user's name. Listing names must be identical. An SLU starts with the straight line listing which includes name, address and telephone number and associated listings are indented underneath the main listing. This is commonly referred to as a Straight Line with Indent or an indent setup. This listing is in the white-pages section of the directory only.

Primary Caption Listing:** A Primary Caption has a header in which no address or telephone number is shown and all associated listings are indented under the header. This listing is in the white-pages section of the directory only.

Multi-Ring Listing: Supports situations where there are multiple (2 or 3) phone numbers assigned to a single party line with distinctive ringing patterns. Available only to customers electing Listed or Non-Listed options. Customers must subscribe to Multi-Ring 2 or Multi-Ring 3 as set forth in the

Features and Options section of this Catalog Schedule.

Directory Listing Options and Types – Charges

<u>Option</u>	<u>Monthly Recurring Charge</u>		
Main Business Listing	No charge; customers receive a free Yellow Page listing and a free White Page listing		
Business Additional Listing	\$2.00	Primary Straight Line Under Listing:**	\$2.00
Additional Main Listing	\$0.00	Primary Caption Listing: **	\$2.00
Non-Listed	\$1.25	Multi-Ring Listing	\$0.00
Non-Published Listing	\$2.00		

** These directory listing options are not available to customers subscribing to Small Business Service on or after 6/1/03.

6.11 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee*	\$49.99
Service Restoral Charge	\$30.00
Telephone Number Change Charge	\$20.00
Returned Check Charge	\$10.00
InterLATA/IntraLATA PIC Change Charge	\$1.25
Directory Listing Change Charge	\$12.00
Service Order Charge*	\$12.00
Call Detail Report**	\$10.00
Duplicate Invoice**	\$10.00 per invoice copy
Hunting Installation Charge**	\$12.00
Hunt Group Change Charge**	\$12.00
Installation Dispatch	\$50.00
Blocking Setup Charge***	\$4.25
Facilities Move Charge****	\$250.00

* Customers of Small Business Service under this Catalog Schedule will receive a waiver of this charge.

** These non-recurring charges are not available to customers subscribing to Small Business Service on or after 6/1/03.

*** Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

**** This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises.

6.12 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line. Blocks: 976, 1+976, 1+900

Toll Blocking: Blocks ability to place outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Block Call Return: Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace: Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling: Prohibits the operator from connecting and charging collect and 3rd party calls.

Block Repeat Dialing: Prohibits the customer from using the Repeat Dialing monthly feature shown in Features and Options below. Cannot be selected with Repeat Dialing.

Block Name and Number Delivery: This feature restricts customer from using pay per use Block Name and Number Delivery

Blocking Features – Charges

The following blocking features are available to customers of Small Business Service subscribing to service prior to April 13, 2003:

<u>Feature</u>	<u>Monthly Charge</u>
Block 900 and 976	\$0.00
Toll Blocking	\$0.00
Block Collect Calling	\$0.00
Block Third Party Calling	\$0.00
Selective Caller ID Blocking	\$0.00

The following blocking features are available to customers of Small Business Service subscribing on or after June 1, 2003:

<u>Feature</u>	<u>Monthly Charge</u>
Block 900 and 976	\$0.00
Block Call Trace	\$0.00
Block Collect & Third Party Calling	\$0.00
Block Collect Calling	\$0.00
Toll Blocking (Per Line)	\$4.95
Block Third Party Calling	\$0.00

6.13 Features and Options

The following features are available on customer's primary or additional lines for customers subscribing to Small Business Service on or after April 13, 2003. For customers subscribing to Small Business Service prior to April 13, 2003, the following features only are available: Call Forwarding or Call Forwarding Variable, Call Waiting, Caller ID-Name and Number, Call Waiting ID-Name and Number, Speed Calling 8 (Effective November 1, 2013, Speed Dial 8 is no longer available. Customers receiving Speed Dial 8 service as part of their local service will receive Speed Dial 30 service in its place. For new customers of local small business service, Speed Dial 30 service is available only on request.), and Three Way Calling; these features may be included on customer's primary line only.

Anonymous Call Rejection (ACR): Rejects incoming calls that have been marked private or anonymous.

Call Forwarding-Busy: Allows the end-user to forward calls outside the end-user's switch type when the called telephone number is busy. Incoming calls are forwarded to a predetermined Call Forwarding Number. The Call Forwarding Number can be across state lines or outside of LATA boundaries, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Cannot be selected with Call Forwarding - Busy & No Answer or Call

Forwarding No Answer.

Call Waiting: When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. It allows the waiting call to be answered without disconnecting from the existing call. Allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will.

Caller ID - Name and Number: This feature enables the customer to view on a display unit the Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID - Name and Number is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called Customer Provided Equipment (CPE) during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Name and Number customer. Caller ID - Name and Number also includes Anonymous Call Rejection (ACR). Utilization of the full capabilities of Caller ID- Name and Number requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

Call Waiting ID – Name and Number: When the customer is on the phone and receives another call, Call Waiting Id displays the name and number of the incoming caller.

Speed Calling- 8: This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

Speed Dial 30 – This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 30 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

Call Forwarding-No Answer: Automatically forwards unanswered incoming calls to an alternate telephone number after a pre-selected number of rings. Incoming calls are forwarded to a predetermined Call Forwarding Number. The Call Forwarding Number can be across state lines or outside of LATA boundaries, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Cannot be selected with Call Forwarding - Busy & No Answer or Call Forwarding Busy.

Call Forwarding-Busy & No Answer: Incoming calls may be forwarded to a long distance number pre-selected by the customer, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Calls must be forwarded to the same Call Forwarding Number on both a busy line condition and when the telephone is not answered after a predetermined Ringing Cycle. To forward calls to different Call Forwarding Numbers, separate features must be ordered. Cannot be selected with Call Forwarding-Busy or Call Forwarding-No Answer. Applied per line.

Call Return (*69): Enables the customer to dial back the number of the last incoming call whether the call was answered or not. Applied on a per line basis. Cannot be selected with Block Call Return.

Call Screening: This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

Caller ID-Number Only: This feature enables the customer to view on a display unit the telephone

number of the calling party. Requires display screen, purchased separately by customer from an appropriate vendor. Applied per line. Cannot be selected with Caller ID – Name and Number.

Call Waiting ID – Number Only: When the customer is on the phone and receives another call, Call Waiting ID displays only the telephone number of the incoming caller.

Distinctive Ringing: Allows customer to designate up to ten telephone numbers from which incoming calls will have a distinctive ring.

Multi-Ring 2: Enables two telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 3.

Multi-Ring 3: Enables two telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 2.

Priority Call Ringing: Provides a distinctive ringing pattern (short, long and short), for a Priority Call List containing up to 15 telephone numbers, all of which must be within a Signaling System 7 (SS7) network to be recognized. Incoming calls from telephone numbers on the Priority Call List that encounter a Busy or Don't Answer condition will be treated like any other incoming call; however, the distinctive ringing pattern is not forwarded to the remote location. Applied per line.

Priority Call Forwarding: Allows the customer to transfer up to six (6) telephone numbers on a screening list to another number. Only the calls on the screening list are forwarded. Applies on a per line basis.

Remote Access to Call Forwarding: Includes Call Forwarding and enables the user to activate and deactivate the feature either from the provisioned line or remotely from a location equipped with Touchtone signaling. Cannot be selected with Call Forwarding.

Repeat Dialing (*66): Allows auto call back of last outgoing number and keeps trying a busy line until the call can be completed. Applied per line. Cannot be selected with Block Repeat Dialing.

Speed Dial 30: This provides for the calling of pre-selected telephone numbers by dialing a 1- or 2-digit abbreviated code for up to 30 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed. Cannot be selected with Speed Dial 8.

The following features are available on customer's primary or additional lines at no additional charge, except that a \$1.00 monthly recurring charge will apply for customers subscribing to Offering C of Business B2 Service:

Hunting-Sequential: Incoming calls are routed to a sequence of telephone numbers ("Hunt Group") on the account; the sequence is selected by the customer. Once the incoming call arrives at the last line in the Hunt Group, the line will either ring, provide a busy signal, or be sent to voice mail.

Hunting-Circular: Incoming calls are routed to a sequence of telephone numbers ("Hunt Group") on the account; the sequence is selected by the customer. Once the incoming call arrives at the last line in the Hunt Group, if the line is busy, the call will circle back to the first line in the Hunt Group, which will either ring, provide a busy signal, or send the call to voice mail.

<u>Feature/Option</u>	<u>Monthly Recurring Charge</u>	<u>Feature/Option</u>	<u>Monthly Recurring Charge</u>
Anonymous Call Rejection*	\$2.75	Priority Call Ringing	\$5.00
Call Forwarding	\$4.50	Priority Call Forwarding	\$5.00
Call Forwarding-Busy	\$4.50	Repeat Dialing	\$5.00
Call Forwarding-No Answer	\$0.00	Remote Access Call Forwarding	\$2.25

Call Return (*69)	\$5.00	Speed Dial 8***	\$4.23
		Speed Dial 30	\$0.00
Call Screening	\$5.00	Three Way Calling	\$4.50
Call Waiting	\$4.50	Hunting-Circular**	\$1.00
Call Waiting ID	\$3.75	Hunting-Sequential**	\$1.00
Caller ID w/ Name & Number	\$7.25		

* Customers who have also selected Caller ID-Name and Number will receive the Anonymous Call Rejection feature at no additional charge.

** This charge applies only to customers subscribing to Offering C of Business B2 Service and Business Service C.

*** Effective November 1, 2013, Speed Dial 8 is no longer available. For new customers of local small business service, Speed Dial 30 service is available on request.

Feature Packages

The following Feature Packages are available on customers' additional (non-primary) lines only. to: For customers of i) Business B2 Service who subscribe to Offering C and ii) Business Service C, the following Feature Packages are available on customers' primary and additional (non-primary) lines. For all other customers of Small Business Service, the following Feature Packages are available on customers' additional (non-primary) lines only.

Package

Monthly Recurring Charge

Feature Value Pak
 Includes: Call Waiting, Speed Calling 8***, 3-Way Calling
 and Call Forwarding

\$7.50

CID Feature Value Pak
 Includes: Caller ID, Call Waiting, Speed Calling 8***,
 3-Way Calling and Call Forwarding

\$12.50

Local Number Portability

Monthly Recurring Charge: \$0.00

The below local number portability charge will apply for customers having service on lines with GTE, or with MCImetro or another carrier who provisions service either via resale of GTE services or via UNE-Platform service provided by GTE: \$0.00

*** Effective November 1, 2013, Speed Dial 8 is no longer available. For new customers of local small business service, Speed Dial 30 service is available on request.

6.14 Pay Per Use Features

The below per-use charges will apply for customers having service on lines with GTE, or with MCImetro or another carrier who provisions service either via resale of GTE services or via UNE-Platform service provided by GTE:

Call Return (*69): This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will kept trying to complete the call for 30 minutes.

Repeat Dialing (*66): Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for

availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

Three-Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a 3-Way Call. Cannot be selected with Block Three Way Calling.

<u>Feature</u>	<u>Per-Use Charge</u>
Call Return (*69)	\$0.75
Repeat Dialing (*66)	\$0.75
Three-Way Calling	\$0.75

6.15 Promotions

6.16 Service Availability:
(See Service area on section 5.11).

6.17 Calling Plans

6.17.1 Small Business Saves Credit Plan

The Company will offer existing customers of Business B2 Service who have completed a minimum of 3 months of service, and who contact a Company representative to request cancellation of their Business B2 Service, a credit on their first five invoices after enrollment in this plan.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A:	\$15
Offering B and Block of Time Offering 1:	\$10
Offering C:	\$5

Any unused credit amount will carry over to the next invoice.

6.17.2 Small Business Credit Plan

Beginning March 1, 2009, this plan will is no longer available to new customers.

The Company will offer the following plan to existing customers of Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50	2 - 4 lines
\$100	5 - 9 lines
\$250	10+ lines

Any unused credit amount will carry over to the next invoice.

6.17.3 Small Business Free Feature Plan

Beginning March 1, 2009, this plan will is no longer available to new customers.

The Company will offer the following plan to new and existing customers of Business B2

Service Offering A, Offering B, or Block-of-Time Offering 1; will receive one free feature from the list described in this plan for the first three months after enrollment in this plan. Customers enrolling in this plan can select one of the four following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this plan: Call Forwarding, Call Waiting, Caller ID, and Call Return.

6.17.4 Business B2 50% Discount Plan

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, and who are contacted by or who contact a Company representative will receive a discount of 50% against the monthly service charge for Business B2 Service on each of their first two full invoices after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the 50% discount against the monthly service charge for their Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 2nd month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

6.17.5 \$5.00 EasyPay for Local Plan

The Company will offer the following plan to i) existing customers of Company local exchange service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan after contacting a Company service representative and being offered this plan, and ii) new customers of Company local exchange service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan either after being contacted by a Company service representative and being offered this plan, or by contacting a Company service representative and being offered this plan. Customers enrolling in this plan will receive a credit, not to exceed \$5.00, against each of their first two Company invoiced charges for local exchange service.

6.17.6 Business B2 15% Discount Plan

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, and who are contacted by or who contact a Company representative will receive a credit of 15% against the monthly service charge for Business B2 Service on each of their first two full invoices after enrollment in this plan.

6.17.7 RLI \$12 Discount for 12 Invoices

New customers of RLI service who contact a Company representative will receive a credit, not to exceed \$12.00, against the monthly service charge for Integrated Calling Plan RLI service in each of their first twelve (12) full months of service.