LOCAL EXCHANGE SERVICE

1. Definitions (Cont'd)

Certain terms used generally throughout this tariff are defined below.

Advance Payment: Payment of all or part of a charge required before the start of service.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Call Forward Busy: Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forward No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings,

Call Forward Variable: Automatically routes incoming calls -to a designated answering point, regardless of whether the user's Station is idle or busy.

Call Hold: Allows the User to hold one call for any length of time provided that neither party goes On Hook.

Call Park: Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.



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Call Pickup: Allows a User to answer incoming calls to another Station line within a defined call pickup group. Call Pickup is provided as either Group Call Pickup, where predesignated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

Call Trace: Call Trace allows a called party to initiate an automatic trace of the last call received and is available for Local Line customers. After receiving an offending call, the customer must hang up and dial the feature code *57 (1157 for rotary phones) prior to receiving another inbound call. After dialing the feature code, the customer receives a recording that indicates that the trace was successful, and that the originating number has been captured and forwarded to the Company. The recording will also provide the customer a toll free number to the Company's Annoyance Call Bureau (ACB) Center for the customer to call for further action or to speak to an ACB representative.

An ACB representative advises the customer that the telephone numbers of calls identified as harassing shall be released only to authorized investigative or law enforcement officers. This information will not be given directly to the customer. Customers will be instructed to file a complaint with the appropriate law enforcement officials. Information on originating telephone number identified as harassing are released verbally to law enforcement with proof of identification. A subpoena is required before written records may be released to law enforcement. The Company is not liable for damages if, for any reason, the call trace attempt is not successful. The practices of law enforcement officials vary, and the Company does not represent that any action taken by such officials with regard to the traced number.

Call Transfer/Consultation/Conference: Provides the capability to transfer or add a third party, using the same line.

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Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switch hook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel: Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Caller Id-Name: Allows the subscriber to view the phone number of the person calling before the phone is answered.

Calling Number Delivery : Identifies the I 0-digit number of the calling party.

Calling Number Delivery Blocking : Is an optional feature which allows a customer to block the delivery of their telephone number to the called party's destination display on a selective or complete basis.

Selective Blocking allows a customer to activate and deactivate on a per-call basis Calling Number Delivery Blocking using a feature access code prior to placing an outgoing call. Selective Blocking does not prevent the delivery. of telephone numbers to 911 emergency providers.

Complete Blocking allows a customer to request Calling Number Delivery Blocking on the customer's line or trunk which automatically blocks the delivery of the caller's number on all outgoing calls. Complete Blocking does not prevent the delivery of telephone numbers to 911 emergency providers.

Toll Restriction: Used to prevent a Station from dialing certain codes and numbers.

Company: MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, a Delaware Corporation, which is the issuer of this tariff.

Conference/Six-Way: The User can sequentially call up to five other people and add them together to make up a six-way call.

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Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Customer Group Dialing Plan: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

Dial Pulse (DP): The pulse type employed by rotary dial Station sets.

Direct Inward Dialing (DID): A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

Do Not Disturb: Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial Station sets.

Due Date Change: A customer-initiated request to delay the service commencement date after an order for service has been placed.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

Expedite: A service order that is processed at the request of the customer in a time period shorter than the Company standard Service Interval.

High Capacity Inbound Service: A High Capacity Inbound Line or trunk is any inbound line or trunk for which, during any monthly billing period and at any location the following three conditions are met (1) one more than 70 percent of the traffic carded is inbound local; and (2) the average off-hook time per call is more than ten minutes. For7pLfrposes of this Section, a location is an individual building address of a customer.

Hunting: Uniform call distribution -Calls will be distributed evenly among a trunk group or hunt group by number of calls. For example the first call will go to the first member of the group, the second call to the second member, until each member has received a call, at which point the next call goes to the first member.

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Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Interface: Provides the access loop between the Company's switch and the customer's premises. The monthly recurring Interface Charge applies to analog and digital Local Trunk-Basic, Local Trunk-DID/2 Way Direct, and Local ISDN-PRI customers in specified exchanges. Customers purchasing 24 trunks of local service will not be charged the applicable rate.

Joint Use : A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling: A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

Local Exchange Carrie : A company which furnishes exchange telephone service,

Mbps: Megabits, or millions of Bits, per second.

Message Waiting: This feature provides an indication to a Station-User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dialtone).

Most Idle Trunk Selection (MIDQ: MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF "): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

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1. Definitions (Cont'd)

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Presubscription-2: An arrangement whereby a Customer may select and designate to the Company an Exchange Carrier it wishes to access, without an access code, for completing intraLATA toll calls. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC-2).

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service,

Selective Call Screening (SCS): Is a call processing arrangement designed to restrict certain types of billing options from a line or trunk originating a call. The service is offered to provide customers with a choice of originating call screening options when an operator services system is involved with the call processing. The Selective Call Screening service provides information to the operator services platform (mechanized or live operator) to denote special originating call handling was requested. The following billing options are available: billing as collect, bill to a third party number or billed to a calling card.

The Company assumes no liability for calls completed by any other entity, carrier or operator services platform as long as the Selective Call Screening code accompanies the call sent to another entity, carrier or operator services platform.

SCS Customers are responsible for all toll charges billed to their line(s) for calls that are not carried solely over MCI network and facilities.

SCS is offered subject to switch availability on MCI Local Business facilities (lines and trunks).

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The Company assumes no liability for calls completed by any other entity, carrier or operator services plat as long as the Selective Call Screening code accompanies the call sent to another entity, carrier or operator services platform.

SCS Customers are responsible for all toll charges billed to their line(s) for calls that are not carried solely over MCI network and facilities.

SCS is offered subject to switched availability on MCI Local Business facilities (lines and trunks).



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1. Definitions (Cont'd)

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customers refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services: The Company's telecommunications services offered on the Company's network.

Shared Facilities: A facility or equipment system or subsystem which can be used simultaneously by several Customers.

Speed Dial 9. Speed Dial 30: Speed Dial-8: Allows placing calls to eight (8) other phone C number by dialing a one or two digit code rather than the complete phone number.

Speed Dial-30: Allows placing calls to thirty (30) other phone number by dialing a one or two digit code rather than the complete phone number.

Station: Telephone equipment from or to which calls are placed.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User: A Customer or any other person authorized by the Customer to use service provided under this tariff.