

LOCAL EXCHANGE SERVICE

4. Promotional Offerings

4.1 Promotional Offerings:

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.2 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.3 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.4 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.5 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.6 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.7 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.8 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.9 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.10 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.11 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.12 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings)Cont'd)

4.13 Airline Affinity Promotion 1

Beginning September 12, 2003, and ending December 31, 2003, MCImetro will offer the following promotion to customers who are currently enrolled in a participating airline affinity program. Customers who enroll in this promotion will receive five airline affinity program miles from the participating airline affinity program for each dollar of the customers total monthly local, interstate and intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

4.14 Airline Affinity Promotion 2

Beginning September 12, 2003, and ending December 31, 2003, MCImetro will offer the following promotion to customers who are currently enrolled in a participating airline affinity program. Customers who enroll in this promotion will receive one flight credit from the participating airline affinity program for each \$150 of the customer's total monthly local, interstate, intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

4.15 Retail Affinity Promotion

Beginning October 1, 2002, and ending December 31, 2002, MCImetro will offer the following promotion to customers who are also enrolled in a participating retail affinity program as offered by <http://www.mci.com/service>. Customers who enroll in this promotion will receive one certificate entitling customers to one free movie rental from the participating retail affinity program for each \$25 (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax, and credits) per month of the customer's total monthly local (including feature charges), intraLATA and long distance usage charges. In the event that a customer does not incur at least \$25.00 in total (usage in one month, no certificate will be issued. Usage cannot be carried forward or accumulated from one month to the next under this promotion.

4.16 Residential Service Order Charge Promotion

Beginning January 20, 2003 and ending March 31, 2003, MCImetro will offer the following promotion. Customers of Residential Local Service under this tariff will receive a waiver of the Service Order Charge as described in Section 9.5, between the date of enrollment in this promotion and December 31, 2002.

4.17 [Reserved For Future Use.]

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4. Promotional Offerings)Cont'd)

4.18 1 Month Free Promotion

Beginning December 1, 2002, and ending December 31, 2002, MCI Metro will offer the following promotion. New customers of Residential RLA Local Service will receive a waiver of the monthly service charge for Residential RLA Local Service on their first invoice after enrolling in this promotion as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Residential RLA service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate. This offer may not be combined with any other promotional offering.

4.19 Direct Mail Promotion 1

Beginning December 1, 2002, and ending March 31, 2003, MCI Metro will offer the following promotion to new customers of Residential RLA Local Service. Upon enrollment in Residential RLA Local Service, customers will be mailed a certificate offering a \$75 credit. To receive benefits under this promotion, customer must mail the certificate along with invoice payment to receive the credit. Certificates are valid until the date printed on the certificate. This offer may not be combined with any other promotional offering.

4.20 Direct Mail Promotion 2

Beginning December 1, 2002, and ending March 31, 2003, MCI Metro will offer the following promotion. Customers will be mailed a certificate offering a \$25 credit or \$50 credit. Upon receipt of the certificate, Customers who contact a Company service representative to enroll in Residential RLA Local Service may elect to receive either a \$25 credit or a \$50 credit towards their Residential RLA Service total monthly invoice after enrollment in this promotion.

To receive benefits under this promotion, customers must: i) request an activation code from the customer service representative at the time of enrollment in Residential RLA service; ii) record their activation code and telephone number on the certificate; iii) sign the certificate; and iv) mail the certificate along with their first invoice payment. Certificates are valid until the date printed on the certificate. This offer may not be combined with any other promotional offering.

4.21 \$25 Credit Promotion

Beginning December 01, 2002, and ending March 31, 2003 MCI Metro will offer the following promotion. Customers who are currently enrolled in Residential RLA Service, who call into Customer Service to request cancellation of their Residential RLA Service, will receive an invoice credit of up to \$25 towards their Residential RLA Service total monthly invoice in each of the first 3 months after enrollment in this promotion. Invoice credit may be applied towards all charges associated with this service. This offer may not be combined with any other promotional offering.

4.22 \$10 Credit Promotion

Beginning December 01, 2002, and ending March 31, 2003, MCI Metro will offer the following promotion. Customers who are currently enrolled in a Local Residential Service and who contact a Company service representative to request cancellation of their Residential Integrated Service, will receive an invoice credit of up to \$10 towards their Local Residential Service total monthly invoice to be applied to each of the first three invoices after enrollment in this promotion. The invoice credit may be applied towards all charges associated with this service. Customers who are enrolled in Residential RLA Service are not eligible for this promotion. This offer may not be combined with any other promotional offering.

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4. Promotional Offerings)Cont'd)

4.23 Integrated Service Discount Promotion

Beginning March 1, 2003 and ending December 31, 2003, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

Customers eligible for this promotion are i) New or existing customers of Residential RZA, RLE, or RLG Local Service; or ii) Customers who are current subscribers to Residential RZA, RLE, or RLG Service who contact a Customer service representative to request cancellation of their Residential RZA, RLE, or RLG service.

Customers enrolling in this promotion will receive a discount, not to exceed \$35 in value (actual value may vary by promotion), off the monthly service charge for Residential RZA, RLE, or RLG Service as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Residential RZA, RLE, or RLG service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

4.24 Direct Mail \$25 Gift Card Promotion 1

Beginning March 1, 2003 and ending December 31, 2003, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability: New customers of Residential RZA, RLC, RLE, or RLG Local Service will be mailed a debit card, valued at \$25, within one month after enrollment in Local Service. Debit cards offered under this promotion are valid in any location that accepts credit cards issued by Master Card. This offer may not be combined with any other promotional offering.

4.25 Integrated Promotion 2

Beginning March 1, 2003 and ending December 31, 2003, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability: New customers of Company service*who enroll in Residential RZA, RLC, RLE, or RLG, Service will be mailed a certificate offering a \$50 credit for Residential RZA, RLC, RLE, or RLG Service. To receive benefits under this promotion, customer must mail the certificate along with invoice payment to receive the credit.

Certificates are valid until the date printed on the certificate. This offer may not be combined with any other promotional offering.

4.26 One Month Free Promotion 2

Beginning March 1, 2003 and ending December 31, 2003, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability: Customers who are currently enrolled in Residential RZA Service, who contact a customer service representative to request cancellation of their Residential RZA service, will receive a waiver of the monthly service charge for Residential RZA service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Residential RZA service. Upon receipt of the certificate, Customers must mail the certificate to the Company and Will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate. This offer may not be combined with any other promotional offering.

4.27 Integrated Service Prepaid Card Promotion

Beginning March 1, 2003 and ending December 31, 2003, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability: Customers who are currently enrolled in Residential RZA, RLC, RLE, or RLG Local Service, and who contact a customer service representative to request cancellation of their Residential RZA, RLC, RLE, or RLG Local Service, will be mailed an allotment of one or more MCI Prepaid Cards, the total value of which allotment shall not exceed \$100, within one month after enrollment in Local Service. Customers enrolled in this offer are also eligible for enrollment in the Integrated

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4. Promotional Offerings (Cont.)

4.28 RESERVED FOR FUTURE USE

4.29 RLA Employee Benefit Promotion I

Beginning July 1, 2003, and ending December 31, 2003, the Company will offer the following promotion to new customers of Residential RLA Service who are members or employees of a participating affinity of the Company. Customers will receive a discount of \$5.00 off the monthly recurring charge for Residential RLA Service in each month they remain subscribed to Residential RLA Service.

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.30 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.31 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.32 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
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Washington, DC 20005

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4. Promotional Offerings)Cont'd)

4.33 Residential Affinity Savings Promotion I

Beginning July 1, 2003 and ending September 30, 2003, the Company will offer the following promotion to customers of [LOCAL/MCImetro: Residential RLA or Residential RLE Service] who are also members of a participating Non-Qualified Residential Affinity Group. Non-Qualified Commercial Affinity Group - an association or affiliation of business entities whose members/individuals are not organized for the sole purpose to qualify for the discounts described herein. Non-Qualified Residential Affinity Group - an association or affiliation of residential users whose members/individuals are not organized for the sole purpose to qualify for the discounts described herein.

Customers enrolling in this promotion may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent on a customer's membership level or status within the participating Non-Qualified Residential Affinity Group in accordance with the terms of membership of that participating Non-Qualified Residential Affinity Group:

Level 1: Customers enrolling in this promotion who are new customers of [Local/MCImetro: Residential RLA Service] will receive a 10% discount of the monthly recurring charge for [Local/MCImetro: Residential RLA Service] in each month in which they remain subscribed to that service. Customers enrolling in this promotion who are new customers of [Local/MCImetro: Residential Service] will receive a 5% discount off of the monthly recurring charge for [Local/MCImetro: Residential Service] in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this promotion.

Level 2: Customers enrolling in this promotion who are new customers of [Local/MCImetro: Residential RLA Service] will receive a 5% discount off of the monthly recurring charge for [Local/MCImetro: Residential RLA Service] in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this promotion.

Customers who no longer qualify for Level 1 or Level 2 benefits as described in this promotion will no longer receive benefits as described above.

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings)Cont'd)

4.34 [Reserved For Future Use.]

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Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
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Washington, DC 20005

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4. Promotional Offerings)Cont'd)

4.35 Residential Affinity Block-of-Time Promotion 1

Beginning July 1, 2003, and ending September 30, 2003, the Company will offer the following promotion to customers of Option A (Execunet) service who are also members of a participating Non-Qualified Residential Affinity Group.

Customers enrolling in this promotion may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Residential Affinity Group in accordance with the terms of membership of that participating Non-Qualified Residential Affinity Group:

Level 1: Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged \$0.05 per each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week. Customers enrolled in this promotion will be charged a \$9.50 monthly recurring charge for Level 1 benefits. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this promotion.

Level 2: Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged \$0.05 per each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week. Customers enrolled in this promotion will be charged at \$11.95 monthly recurring charge for Level 2 benefits. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this promotion.

Customers who no longer qualify for Level 1 or Level 2 benefits as described in this promotion will no longer receive benefits as described above.

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4. Promotional Offerings)Cont'd)

4.36 [Reserved For Future Use.]

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4. Promotional Offerings)Cont'd)

4.39 [Reserved For Future Use.]

4.40 [Reserved For Future Use.]

LOCAL EXCHANGE SERVICE

4. Promotional Offerings)Cont'd)

4.41 [Reserved For Future Use.]

LOCAL EXCHANGE SERVICE

4. Promotional Offerings)Cont'd)

4.42 [Reserved For Future Use.]

4.43 [Reserved For Future Use.]

4.44 [Reserved For Future Use.]

LOCAL EXCHANGE SERVICE

4. Promotional Offerings)Cont'd)

4.46 Residential Free Feature Promotion

Beginning November 01, 2003, and ending December 31, 2003, the Company will offer the following promotion. New and Existing customers of Residential RLA, Residential RLC, Residential RLC-1, Residential RLG, and Residential RLH will receive one free feature from the list described in this promotion for the first three months after enrollment in this promotion. Customers enrolling in this promotion can select one of the following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this promotion: Call Waiting, Caller ID, Call Return. Customers may combine this promotion with the Integrated Service Discount Promotion.

4.47 Free Month Promotion

Beginning November 01, 2003, and ending December 31, 2003, new customers of Company local exchange service and subscribe to Integrated RLA, RLC, RLG and RLH Service will receive a waiver of their monthly recurring charge for Integrated RLA Service for the first full invoice after enrollment in this promotion.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the Integrated RLA Service monthly recurring charge. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

4.48 25 Credit Promotion

Beginning November 01, 2003, and ending December 31, 2003, the Company will offer the following promotion. New customers of Company service who are contacted by a Company representative and subscribe to Basic Calling Plan R Basic Calling Plan S, Basic Calling Plan T, Basic Calling Plan U, and Basic Calling Plan V will receive a credit in the amount of \$25 against the first full invoice after enrollment in this promotion.

To enroll in this promotion: Customer will be mailed a certificate offering a credit in the amount of \$25, to be applied against customer's Basic Calling Plan R, Basic Calling Plan S, Basic Calling Plan T, Basic Calling Plan U, or Basic Calling Plan V total invoiced charges. Upon receipt of the certificate, Customer must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate

4.49 [Reserved For Future Use.]

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.50 RESERVED FOR FUTURE USE

4.51 RLA Employee Benefit Promotion 1

Beginning July 1, 2003, and ending December 31, 2003, the Company will offer the following promotion to new customers of Residential RLA Service who are members or employees of a participating affinity of the Company. Customers will receive a discount of \$5.00 off the monthly recurring charge for Residential RLA Service in each month they remain subscribed to Residential RLA Service.

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.52 RESERVED FOR FUTURE USE

4.53 Employee Benefit Promotion II

Beginning December 01, 2003, and ending March 31, 2004, the Company will offer the following promotion to customers who are members of a qualified commercial affinity group or employees of a participating affinity of the Company. Eligible customers will receive one of the following benefits:

1) New customers of Company service who subscribe to : Residential RLA Service and who are members of a qualified commercial affinity group or employees of a participating affinity of the Company will receive a 10% discount off the monthly recurring charge for : Residential RLA Service in each month they remain subscribed to Residential RLA Service.

2) New customers of Company service who subscribe to : Residential RLH Service and who are members of a qualified commercial affinity group or employees of a participating affinity of the Company will receive a 5% discount off the monthly recurring charge for : Residential RLH Service in each month they remain subscribed to : Residential RLH Service.

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4. Promotional Offerings (Cont.)

4.54 Deposit Promotion

Beginning December 1, 2003, and ending March 31, 2004, the Company will offer the following promotion to new customers of Residential Local Service, whose invoices are either i) rendered by the Company ("direct remit customers) or ii) billed directly to a valid credit card number provided to the Company by the customer, and who the Company has determined must pay a deposit to the Company as a result of a credit check.

If the customer's account has not been delinquent by 31 or more days at any point in time during the first 6 months after enrollment in Company residential local service, then a \$25.00 promotional certificate will be sent to the customer, along with a refund of the customer's deposit (principal plus interest). The customer will be sent \$25.00 as a certificate separate from the deposit check in accordance with the procedure described below. If the customer's account is delinquent at any point during the first 6 months after enrollment in Company residential local service, then the deposit will be held by the Company for an additional 6 months (for a total period of 12 months), in which case the deposit (principal plus interest) will be issued in the form of a check to the customer (less any amount applied to outstanding balances). In the event a refund is provided in the middle of the month, interest on the deposit will be pro-rated for that part of the month.

Customer will be mailed the certificate offering a credit in the amount of \$25, to be applied against customer's Company Residential Local Service total invoiced charges. Upon receipt of the certificate, Customer must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

4.55 RESERVED FOR FUTURE USE

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4. Promotional Offerings (Cont.)

4.56 [Reserved For Future Use.]

4.57 [Reserved For Future Use.]

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.58 RESERVED FOR FUTURE USE

4.58.1 Residential Service Order Charge Promotion

Beginning April 01, 2005, and ending June 30, 2005, MCImetro will offer the following promotion. Customers of Residential Local Service under this tariff will receive a waiver of the Service Order Charge as described in Section 9.5, between the date of enrollment in this promotion and June 30, 2005.

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
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4. Promotional Offerings)Cont'd)

.58 [Reserved For Future Use.]

.59 [Reserved For Future Use.]

.60 [Reserved For Future Use.]

.61 One Month Free Month Promotion

Beginning November 25, 2004, and ending December 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. New and existing customers of : Residential RZA/RLA or RLH Service will receive a waiver of the monthly service charge for : Residential RZA/RLA or RLH Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for: Residential RLA or RLH Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

LOCAL EXCHANGE SERVICE

4. Promotional Offerings)Cont'd)

.62 Integrated Service Discount Promotion

Beginning November 25, 2004, and ending December 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New and existing customers of: Residential RLG Service will receive a discount of 50% off the monthly service charge for: Residential RLG as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for: Residential RLG service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.63 Integrated Service \$25 Prepaid Card Promotion

Beginning March 1, 2004, and ending May 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. New customers of: Residential RLA/RZA service who also enroll in either MCI International Weekends or MCI Neighborhood Worldwide as described at <http://www.mci.com/service>, will be mailed an allotment of one or more MCI Prepaid Cards, the total value of which allotment shall not exceed \$25, within one month after enrollment in: Residential RLA/RZA service. Customers enrolled in this offer are also eligible for enrollment in the One Month Free Promotion and the Integrated Service Discount Promotion.

.64 Integrated Service Credit Promotion

Beginning July 19, 2004, and ending September 30, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of: Residential RLA Service are eligible to receive up to three (3) credits, each credit in the amount of \$15, against the monthly service charge for: Residential RZA/RLA as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a credit in the amount of \$15 off the monthly service charge for: Residential RZA/RLA service in each of the first three months after enrollment in: Residential RZA/RLA service. Upon receipt of each certificate, Customers must mail the certificate to the Company and will receive the \$15 credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.65 \$25 Invoice Credit Promotion

Beginning May 01, 2004, and ending June 30, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

The Company will offer the following promotion to existing customers of: Residential RZA/RLA Service who contact a Company service representative and request cancellation of their service. Customers will receive a \$25 off two(2) months invoice. This promotion is not combinable with any other promotional offering.

This promotion may not be combined with any Direct Mail promotion or any promotion offered to customers i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service. m

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4. Promotional Offerings (Cont.)

4.66 Residential Free Feature Promotion

Beginning March 01, 2005, and ending June 30, 2005, the Company will offer the following promotion. New and Existing customers of Residential RLA Service, Residential RLC Service, Residential RLC-1 Service, Residential RLG Service, and Residential RLH Service will receive one free feature from the list described in this promotion for the first three months after enrollment in this promotion. Customers enrolling in this promotion can select one of the following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this promotion: Call Waiting, Caller ID, Call Return. Customers may combine this promotion with the Integrated Service Discount Promotion.

4.67 RESERVED FOR FUTURE USE

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4. Promotional Offerings (Cont.)

4.68 RESERVED FOR FUTURE USE

4.69 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
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4. Promotional Offerings)Cont'd)

69. Line Connection Fee Promotion

Beginning July 01, 2004, and ending December 31, 2004, the Company will offer the following promotion to i) new customers of Company Residential or Small Business Local Service whose billed telephone number is changed as a result of a change of address by Customer and ii) existing customers of Company Residential or Small Business Local Service who add an additional line to their Company account for local exchange service and who receive a new telephone number for that additional line. Customers enrolled in this promotion will receive a waiver of the Line Connection Fee as described in this tariff for any new telephone number received as a result of i) or ii) above.

71. [Reserved For Future Use.]

72. [Reserved For Future Use.]

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings)Cont'd)

72. [Reserved For Future Use.]

73. [Reserved For Future Use.]

74. [Reserved For Future Use.]

75. [Reserved For Future Use.]

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
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LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

76. [Reserved For Future Use.]

78. RESERVED FOR FUTURE USE

79. [Reserved For Future Use.]

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

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4.80 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

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4. Promotional Offerings)Cont'd)

72. [Reserved For Future Use.]

73. **Free Month Certificate Promotion 2**

Beginning April 01, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers with RLI Service who have been contacted by a Company representative to subscribe to Company service are eligible to receive a 100% certificate off of their monthly recurring charge as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a 100% certificate off of their monthly recurring charge for service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

74. **\$25 Invoice Credit Promotion**

Beginning November 17, 2004, and ending December 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

The Company will offer the following promotion to existing customers of : Residential RZA/RLA Service who contact a Company service representative and request cancellation of their service. Customers will receive a \$25 off two(2) months invoice. This promotion is not combinable with any other promotional offering.

This promotion may not be combined with any Direct Mail promotion or any promotion offered to customers i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service.

LOCAL EXCHANGE SERVICE

4. Promotional Offerings)Cont'd)

75. [Reserved For Future Use.]

76. Two Free Month Certificate Promotion

Beginning April 01, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of: Residential RLA, RLC, RLG, RLH, RLJ and RLK ("eligible service") i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a 100% certificate off the first, seventh, and thirteenth full invoices of their monthly recurring charge for : Residential RLA, RLC, RLG, RLH , RLI RLJ and RLK service.

To enroll in this promotion, Customers will be mailed a certificate offering a 100% certificate off of their monthly recurring charge for : Residential RLA, RLC, RLG, RLH, RLI, RLJ and RLK Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

LOCAL EXCHANGE SERVICE

4. Promotional Offerings)Cont'd)

77. Residential Free Feature Promotion

Beginning February 02, 2005, and ending June 30, 2005, new and existing customers of Residential [RLA/RZA], Residential RLC, Residential RLC-1, Residential RLG, Residential RLH, RLJ RLK who contacted by a Company representative e may select up to two of the features from the list described in this promotion and will receive them for the first three months after enrollment in this promotion. Customers enrolling in this promotion can select up to two of the following features and will receive a credit in the amount of the monthly recurring charge for those features on the first three invoices after the date of enrollment in this promotion: Call Waiting, Caller ID, Call Return.

78. Three Free Month Certificate Promotion 3

Beginning April 01, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of : Residential RLA/RZA, RLC, RLG, RLH and RLI ,RLJ RLK and RLL eligible service") i) who are not presently subscribed to local residential provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a 100% certificate off the first, seventh, and thirteenth full invoices of their monthly recurring charge for: Residential RLA/RZA, RLC, RLG, RLH, RLI, RLJ, RLK RLL.

To enroll in this promotion, Customers will be mailed a certificate offering a 100% certificate off of their monthly recurring charge for : Residential RZA/RLA, RLC, RLG, RLH, RLI, RLJ RLK and RLL Service. Upon receipt of the certificate, Customers must mail the certificate to the Company receives the 100% certificate off the monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

78.1 Line Connection Fee Wavier Promotion

Beginning April 01, 2005, and ending June 30, 2005, the Company will offer the following promotion to i) new customers of Company Residential or Small Business Local Service whose billed telephone number is changed as a result of a change of address by Customer and ii) existing customers of Company Residential or Small Business Local Service who add an additional line to their Company account for local exchange service and who receive a new telephone number for that additional line. Customers enrolled in this promotion will receive a waiver of the Line Connection Fee as described in this tariff for any new telephone number received as a result of i) or ii) above.

LOCAL EXCHANGE SERVICE

4. Promotional Offerings)Cont'd)

79. RLG Certificate Promotion 1

Beginning April 01, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of : Residential RLG Service who are contacted by a Company service representative are eligible to receive a 100% certificate off the first and Thirteenth full invoices of their monthly recurring charge for : Residential RLG as described below.

To participate in this promotion, Customers will be mailed a certificate offering 100% off of their monthly recurring charge for : Residential RLG service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed in the customers 1st and 12th month of service.

80. RLG/RLL Certificate Promotion 2

Beginning April 01, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

Existing customers of Company residential service who newly subscribe to : Residential RLG and RLL Service who are contacted by a Company service representative or New Customers of: Residential RLG and RLL Service or existing MCI Residential customers who contact a company service representative are eligible to receive a 50% certificate of the first and thirteenth full voices of their monthly recurring charge for: Residential RLG and RLL as described below.

To participate in this promotion, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for : Residential RLG and RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates will be mailed in the customers 1st and 13th month of service.

81. Residential Free Feature Promotion 2

Beginning February 01, 2005, and ending June 30, 2005, new and existing customers of Residential [RLA/RZA], Residential RLC, Residential RLC-1, Residential RLG, RLJ, RLK and Residential who contacted by a Company representative may select up to two of the features from the list described in this promotion and will receive them for the first three months after enrollment in this promotion. Customers enrolling in this position can select up to two of the following features and will receive a credit in the amount of the monthly recurring charge for those features on the first three invoices after the date of enrollment in this promotion: Calling Waiting, Caller ID, Call Return.

LOCAL EXCHANGE SERVICE

4. Promotional Offerings)Cont'd)

82. [Reserved For Future Use.]

82.1 Residential Free Feature Promotion 1

Beginning February 02, 2006, and ending June 30, 2006, the Company will offer the following promotion to i) New customers of Residential RLA Service, Residential RLC Service, Residential RLC-1 Service, Residential RLG Service, Residential RLH Service, Residential RLI Service, Residential RLJ Service, Residential RLK Service , and Residential RLL Service, who contact a company service representative, and ii) Existing customers of the services listed in i) above who contact a Company service representative and add one of the features described in section 9.7 to their local service. Customers enrolling in this promotion will receive one free feature from the list described in this promotion for the first three months after enrollment in this promotion. Customers enrolling in this promotion can select one of the following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this promotion: Call Waiting, Caller ID, Call Return , and 3-Way Calling ."

82.2 Residential Free Feature Promotion 2

Beginning February 02, 2006, and ending June 30, 2006, new customers of Residential RZA, Residential RLC-1, Residential RLG, Residential RLH, Residential RLI Service, Residential RLJ Service, Residential RLK Service , and Residential RLL Service, may select up to two of the features from the list described in this promotion and will receive them for the first three months after enrollment in this promotion. Customers enrolling in this promotion can select up to two of the following features and will receive a credit in the amount of the monthly recurring charge for those features on the first three invoices after the date of enrollment in this promotion: Call Waiting, Caller ID, Call Return , and 3-Way Calling ."

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.83 RESERVED FOR FUTURE USE

4.84 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.86 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

86. \$20 Credit Promotion for 3 Invoices

Beginning November 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to existing customers of Residential RLH, RLI, RLK, RLL, and RLG Service ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

87. \$25 Credit Promotion for 3 invoices

Beginning November 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to existing customers of Residential RLA and RLJ Service ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

88. Certificate Promotion

Beginning February 02, 2006, and ending June 30, 2006, the Company will offer the following promotion. Existing customers of Company residential service who i) are subscribed to Residential RLA, RLI, and RLH Service ("Service"), ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RLA Service as described below.

To participate in this promotion, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RLA, RLI, and RLH Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

88.1 Residential EasyPay Promotion

Beginning August 1, 2005, and ending December 31, 2005, the Company will offer the following promotion to i) existing customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this promotion either after contacting a Company service representative and being offered this promotion or by signing up for this promotion online at the Company's website address at <http://www.mci.com>, and ii) new customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this promotion either after being contacted by a Company service representative and being offered this promotion, contacting a Company service representative and being offered this promotion, or by signing up for this promotion online at the Company's website address at <http://www.mci.com>. Customers enrolling in this promotion will receive a credit, not to exceed \$1.00, against their Company-invoiced charges for residential service.

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

89. [Reserved For Future Use.]

90. [Reserved For Future Use.]

90.1 [Reserved For Future Use.]

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.91 RESERVED FOR FUTURE USE

4.92 [Reserved For Future Use.]

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings)Cont'd)

93. [Reserved For Future Use.]

94. [Reserved For Future Use.]

95. [Reserved For Future Use.]

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings)Cont'd)

96 [Reserved For Future Use.]

97. [Reserved For Future Use.]

98. [Reserved For Future Use.]

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

99. [Reserved For Future Use.]

100. [Reserved For Future Use.]

101. [Reserved For Future Use.]

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings)Cont'd)

102. [Reserved For Future Use.]

103. [Reserved For Future Use.]

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings)Cont'd)

104. Anniversary Lifetime Winback Promotion

Beginning February 02, 2006, and ending June 30, 2006, the Company will offer the following promotion.

New customers of Residential RLI, RLJ, RLK, and RLL service ("eligible service") i) who are not presently subscribed to local residential service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another local residential carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, RLK, and RLL service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, RLK, and RLL service.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, RLK, and RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, RLK, and RLL service.

104. Anniversary Two Year Winback Promotion

Beginning September 5, 2005, and ending December 31, 2005, the Company will offer the following promotion.

New customers of Residential RLI, RLJ, RLK, and RLL service ("eligible service") i) who are not presently subscribed to local residential service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another local residential carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, RLK, and RLL service, to be applied to customer's 1st, 7th, 13th, 19th, and 25th invoices.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, RLK, and RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st, 7th, 13th, 19th, and 25th months of service.

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings)Cont'd)

106. RLL Certificate Promotion 1

Beginning April 01, 2006 and ending June 30, 2006, new customers of Company residential local exchange service as described in MCI Communications Service Inc. d/b/a Verizon Business Service and existing customers of Company residential long distance service as described MCI Communications Services, Inc. d/b/a Verizon Business Service who newly subscribed to Residential RLL Service who are contacted by a Company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLL, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL service.

107. RLL Certificate Promotion 2

Beginning September 1, 2007 and ending December 31, 2007, new customers of Integrated RLL Service who newly subscribe to Integrated Service enroll in this promotion by signing up online at the company's website <http://www.verizonbusiness.com> are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this promotion, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL service.

LOCAL EXCHANGE SERVICE

4. Promotional Offerings)Cont'd)

108. Anniversary Lifetime Winback Promotion 2

Beginning January 1, 2006, and ending June 30, 2006, the Company will offer the following promotion.

New customers of Residential RLI, RLJ, RLK, and RLL service ("eligible service") i) who are not presently subscribed to local residential service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another local residential carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, RLK, and RLL service, to be applied to customer's first full invoice and sixth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, RLK, and RLL service.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, RLK, and RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

109. Anniversary Lifetime Promotion

Beginning September 1, 2007 and ending December 31, 2007, eligible customers will receive a certificate offering a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, or RLK, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, or RLK service.

Eligible customers are new customers of residential local exchange service as described in this tariff and existing customers of Company residential long distance service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C. No. 4 who newly subscribe to Residential RLI, RLJ, or RLK Service, who are contacted by a Company service representative or who contact a Company service representative.

Eligible customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, or RLK service. To participate in this promotion, eligible customers must mail the certificate to the Company in order to receive the refund. Eligible customers will not receive the refund described above until the Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, or RLK service.

110. New Residential Free Month Promotion

Beginning September 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLI, RLJ, RLK Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI, RLJ and RLK Service. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.111 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.112 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

113. \$20 Credit Promotion

Beginning November 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to existing customers of Residential RLE, RLH, RLI, RLK, RLL, and RLG Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

114. \$25 Credit Promotion

Beginning November 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to existing customers of Residential RLA and RLJ Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

115. \$10 Credit Promotion

Beginning March 01, 2005, and ending June 30, 2005, the Company will offer the following promotion to existing customers of residential local service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$10 on each of their first three invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

116. \$12 Credit Promotion

Beginning March 01, 2005, and ending June 30, 2005, the Company will offer the following promotion to existing customers of Residential RLG Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$12 on their first invoice after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

4.117 RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4.1 Reserved For Future Use

RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

4.1 Reserved For Future Use

RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
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Washington, DC 20005

LOCAL EXCHANGE SERVICE

4.1 Reserved For Future Use

RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
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Washington, DC 20005

LOCAL EXCHANGE SERVICE

4.1 Reserved For Future Use

RESERVED FOR FUTURE USE

Issued: July 23, 2021

Effective: August 1, 2021

ISSUED BY: Edwin Reese
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