LOCAL EXCHANGE SERVICE

11. Calling Plans

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

11. Calling Plans (Cont.)

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

11. Calling Plans (Cont.)

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

11. Calling Plans (Cont.)

5. Employee Benefit Plan II 1/
The Employee Benefit Plan II is available to new and existing customers who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits:

RLA Service shall apply.
A 10% discount off the monthly recurring charge for: Residential RLA Service in each month they remain subscribed to : Residential RLA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to: Residential

A 5% discount off the monthly recurring charge for: Residential RLH Service in each month they remain subscribed to: Residential RLH Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to: Residential RLH Service shall apply.

6. RESERVED FOR FUTURE USE

1/ Beginning February 23, 2006, this service is no longer available to new customers.

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LOCAL EXCHANGE SERVICE

11. Calling Plans (Cont.)

RESERVED FOR FUTURE USE

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11. Calling Plans (Cont.)

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

11. Calling Plans (Cont.)

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

11. Calling Plans (Cont.)

RESERVED FOR FUTURE USE

LOCAL EXCHANGE SERVICE

11. Calling Plans (Cont.)

11. New Residential Free Month Plan [2]
The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLI, RLJ, RLK Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI, RLJ, RLK Service. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

12. Anniversary Lifetime Plan [3]
The Company will offer the following plan. Existing customers of Company residential long distance service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services; i) who newly subscribe to Residential RLI, RLJ, and RLK Service, ii) who either are contacted by a Company service representative or iii) who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, and RLK service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK service.

To participate in this plan, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, and RLK service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK service.

13. $20 Credit Plan [1]
The Company will offer the following plan to existing customers of Residential RLE, RLH, RLI, RLK, RLL, RLG and RLB Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of $20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

14. $25 Credit Plan [1]
The Company will offer the following plan to existing customers of Residential RLA and RLJ Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of $25 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

1 Effective April 1, 2010, these services will no longer be available to new customers.
2 Effective May 1, 2010, these services will no longer be available to new customers.
3 Effective November 1, 2010, these services will no longer be available to new customers.

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LOCAL EXCHANGE SERVICE

11. Calling Plans (Cont.)

15. Certificate Plan

The Company will offer the following plan to existing customers of Company residential service who i) are subscribed to Residential RLA/RZA, RLI, and RLH Service ("Service") , ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RLA/RZA Service as described below.

To participate in this plan, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RLA/RZA, RLI, and RLH Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

16. RLL Certificate Plan 2 [2]

Existing customers of Residential RLL Service who enroll in this plan by signing up online at the Company's website address at http://www.verizonbusiness.com are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this plan, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL service.

17. $20 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLH, RLI, RLK, RLL, RLG, RLB and RLC Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of $20 on each of their first three invoices after enrollment in this plan.

18. $25 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of $25 on each of their first three invoices after enrollment in this plan.

19. [Reserved For Future Use.]

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LOCAL EXCHANGE SERVICE

11. Calling Plans (Cont.)

20. [Reserved For Future Use.]

21. [Reserved For Future Use.]

.22 New Residential Two Month Free Plan

The Company will offer the following plan to eligible customers residing outside of those parts of Connecticut where local exchange service is provided by Verizon or its affiliates other than the Company, at its discretion and subject to billing availability.

New customers of Residential RLI Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI Service to be applied to the customer's first and sixth full invoice. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

LOCAL EXCHANGE SERVICE

11. Calling Plans (Cont.)

23. $10 Credit Plan for 6 Full Invoices
The Company will offer the following plan to existing customers of Integrated RLJ, RLA, RLI, RLK, RLL, RLC, RLH, RLG and RLB Service who contact a Company representative and request cancellation of their Service. Customers will receive a $10 credit on each of their six full invoices after enrollment in this plan. This plan is not combinable with any other promotional offering.

24. $20 Credit Plan for 3 Invoices II
The Company will offer the following plan to existing customers of Residential RLB, RLH, RLI, RLK, RLL, RLG and RLC Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of $20 on their 1st, 3rd, and 6th invoices after enrollment in this plan.

25. $25 Credit Plan for 3 invoices II
The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of $25 on each of their 1st, 3rd, and 6th invoices after enrollment in this plan.

26. Residential 50% Discount for 2 Invoices
New customers of Residential RLB service who contact a Company representative will be mailed a certificate in the amount of 50% of the monthly service charge for Residential RLB Service in each of their first two full months of service.

Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 2nd month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

In lieu of receiving discounts under this offering by mailing in a certificate as described above, new customers of Residential RLB service who contact a Company representative will receive a credit in the amount of 50% of the monthly service charge for Residential RLB Service in each of their first two full months of service. Customer will receive the credit on their first and second full invoices after enrollment.

LOCAL EXCHANGE SERVICE

11. Calling Plans (Cont.)

27. [Reserved For Future Use.]

28. Residential $3.50 EasyPay Plan

The Company will offer the following plan to i) existing customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan after contacting a Company service representative and being offered this plan, and ii) new customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan either after being contacted by a Company service representative and being offered this plan, or by contacting a Company service representative and being offered this plan. Customers enrolling in this plan will receive a one-time credit, not to exceed $3.50, against their Company invoiced charges for residential service.

LOCAL EXCHANGE SERVICE

11. Calling Plans (Cont.)

29. $5.00 EasyPay for Local Plan

The Company will offer the following plan to i) existing customers of Company local exchange service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan after contacting a Company service representative and being offered this plan, and ii) new customers of Company local exchange service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan either after being contacted by a Company service representative and being offered this plan, or by contacting a Company service representative and being offered this plan. Customers enrolling in this plan will receive a credit, not to exceed $5.00, against each of their first two Company invoiced charges for local exchange service.

30. [Reserved For Future Use.]

31. RLI $12 Discount for 12 Invoices

New customers of RLI service who contact a Company representative will receive a credit, not to exceed $12.00, against the monthly service charge for Integrated Calling Plan RLI service in each of their first twelve (12) full months of service.