SECTION B - RULES AND REGULATIONS

DESCRIPTION OF SERVICE

- .01 Intrastate Telecommunication Services is the furnishing of Company services for communications between specified locations under the terms of this tariff and in conjunction with the Company's Tariff F.C.C. No. 1. Channels will be those of the Company's alone, or the Company's in conjunction with those of other participating, concurring or connecting carriers.
- .02 Intrastate Telecommunication Services consists of the furnishing for the use of customers, of channels for the direct transmission and reception of communications between the Company's Metropolitan Area Terminal City Locations or Company terminals and all service offerings contained herein which anticipate the provision of such channels as part of the offering are included in this category. Such service has the capability of being extended beyond the respective Company Terminal Locations.
- .03 The Company, when acting at the customer's request and as his authorized agent, will make reasonable efforts to arrange for service requirements.

2. LIMITATIONS

- .01 Service is offered subject to the availability of facilities and the provisions of this tariff and in conjunction with the Company's Tariff F.C.C. No. 1.
- .02 The Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this tariff, or in violation of the law.
- .03 Service may be discontinued by the Company, without notice to the customer, by blocking traffic to certain cities, or NXX exchanges, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk.
- .04 Toll access will not be provided to local 976 numbers because the proprietors of the services offered through such numbers have not provided the Company with a schedule of their charges.
- .05 A customer shall not use any service mark or trade mark of the Company or refer to the Company in connection with any product, equipment, promotion or publication of the customer without the written approval of the Company.
- .06 Calls may not be placed using a Local Exchange Company's calling card whenever there is no obligation on the part of the Local Exchange Company issuing the calling card to invoice such calls on the Company's behalf, and calls may not be placed or received using 10XXX dialing or collect or third party calling conventions, e.g., 1-800-COLLECT, whenever there is no obligation on the part of the serving Local Exchange Carrier to provide billing name and address (BNA) information to the Company in connection with such calls.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION B - RULES AND REGULATIONS (CONT.)

3. TERMS AND CONDITIONS

- .01 Except as otherwise provided service is provided and billed on the basis of a minimum period of at least one (1) month, beginning on the date that billing becomes effective, and continues to be provided until canceled, by the customer, in writing, on not less than thirty (30) day's notice from the date of postmark on the letter giving notice of cancellation.
- .02 Service is offered on a Metered Use basis, as described in Paragraph C.3 following.
- .03 For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- .04 The name(s) of the customer(s) desiring to use the service must be stipulated in the application for service.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

4. LIABILITY

- .01 The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service, and not caused by the negligence of the customer or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate change to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs.
- .02 The Company shall be indemnified and held harmless by the customer against:
 - .021 claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's channels; and
 - .022 patent infringement claims arising from combining or connecting Company-furnished channels with apparatus and systems of the customer; and
 - .023 all other claims arising out of any act or omission of the customer in connection with any service provided by the Company.
- .03 The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- .04 The Company does not guarantee or make any warranty with respect to any equipment provided by it where such equipment is used in locations containing an atmosphere which is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment. The customer indemnifies and holds the Company harmless from any and all loss, claims demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or persons, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment so used.
- .05 The customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of the Company's negligence.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION B - RULES AND REGULATIONS (CONT.)

4. LIABILITY (Cont.)

- .06 The Company is not liable for any defacement of, or damage to, the premises of a customer resulting from the furnishing of channel facilities or the attachment of instruments, apparatus and associated wiring furnished by the Company on such customer's premises or by the installation or removal thereof, when such defacement or damage is not the result of the Company's negligence. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.
- .07 The customer is responsible for taking all necessary legal steps for interconnecting his customer-provided terminal equipment or communications systems with the Company's facilities. He shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.
- .08 The customer shall ensure that his equipment and/or system is properly interfaced with the Company's facilities, that the signals emitted into the Company's network are of the proper mode, bandwidth, power, data speed, and signal level for the intended use of the customer and that the signals do not damage the Company's equipment, injure personnel or degrade service to other customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the customer fails to maintain and operate his equipment and/or system properly, with resulting imminent harm to the Company equipment, personnel, or the quality of service to other customers, the Company may, upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the customer's service.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

5. CANCELLATION OF SERVICE BY A CUSTOMER (See Section B.11 for cancellation by the Company)

If a customer cancels his order for service before the service begins, before completion of the minimum period, or before completion of some other period mutually agreed upon by the customer and the Company, a charge will be levied upon the customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by the Company and not fully reimbursed by installation and monthly charges. If, based on an order by a customer, any construction has either begun or been completed, but no services provided, the nonrecoverable cost of such construction shall be borne by the customer.

6. USE OF SERVICE

- .01 The services offered herein may not be used for the unauthorized provision of Message Telecommunications Service or Wide Area Telecommunications Service equivalents. Service furnished by the Company may be used for one or more of the following:
 - .011 for the transmission of communications by the customer.
 - .012 for the transmission of communications to or from an authorized user or joint user.
 - .013 for the transmission of communications to or from a customer of another common carrier, which has subscribed to the Company's communications services for purposes of resale.
- .02 Service furnished by the Company may be arranged for joint use or authorized use. The joint user or authorized user shall be permitted to use such service in the same manner as the customer, but subject to the following:
 - One joint user or authorized user must be designated as the customer. The designated customer does not necessarily have to have communications requirements of his own. The customer must specifically name all joint users or authorized users in the Application for Service. Orders which involve the start, rearrangement or discontinuance of joint use or authorized use service will be accepted by the Company only from that customer and will be subject to all regulations of this tariff and the Company's Tariff F.C.C. No. 1.
 - All charges for the service will be computed as if the service were to be billed to one customer. The joint user or authorized user which has been designated as the customer will be billed for all components of the service and will be responsible for all payments to the company. In the event that the designated customer fails to pay the company each joint user or authorized user shall be liable to the company for all charges incurred as a result of its use of the Company's service. Each joint or authorized user must submit to the designated customer a letter accepting contingent liability for its portion of all charges billed by the company to the designated customer. This letter must also specify that the joint or authorized user understands that the company will receive a copy of the guaranty from the designated customer.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

6. <u>USE OF SERVICE (Cont.)</u>

.03 Directory Assistance is available to customers of the Company's Metered Use Services Options as follows: An undiscounted charge of \$1.99 will be applied as follows to each call for information as to any telephone number within the state of Connecticut, except where indicated in the chart below.

Option V (MCI Phonecash) 1 Unit/Call

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

6. <u>USE OF SERVICE (Cont.)</u>

.03 <u>Directory Assistance</u> (Cont.)

Refer to Section C-3.72
Refer to Section C-3.73
Refer to Section C-3.74
Refer to Section C-3.75
Refer to Section C-3.83
Refer to Section C-3.84
Refer to Section C-3.85
Refer to Section C-3.86.1
Refer to Section C-3.86.2
Refer to Section C-3.86.3
Refer to Section C-3.86.4
Refer to Section C-3.96

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION B - RULES AND REGULATIONS (CONT.)

6. <u>USE OF SERVICE (Cont.)</u>

.03 (Cont.)

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One request may be made on each directory assistance call. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. In addition to the Directory Assistance charge, the following surcharges also apply: surcharges associated with Options D and calling card calls; and the surcharge associated with Option T off-campus calls. For Directory Assistance calls placed with the assistance of an Operator, the surcharges associated with Operator Assisted calls will apply. The Operator Dialed Surcharge will not apply to Directory Assistance calls made using a Company Calling Card. Directory Assistance calls will not count toward, nor be calculated as part of, the Volume Discounts offered under Metered Use Service Options.

- .031 Residential Directory Assistance Call Completion The customer may request that the Directory Assistance Operator complete the calls made within the state for one of the numbers provided under Section B.03. The customer will be charged an additional undiscountable surcharge of \$0.35 per completed call. The customer will be charged the per minute rate for switched originating direct dial usage for the Company service to which the customer is pre-subscribed for completed calls. Call completion is available to residential customers only. Call completion is not available to calls who are not pre-subscribed to any Company service or for calls to toll free, 500, 700, 900 and 976 numbers.
- .032 A <u>credit allowance</u> for Directory Assistance will be provided if the customer: experiences poor transmission quality; receives an incorrect telephone number; or inadvertently misdials the intended Directory Assistance Number.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

6. USE OF SERVICE (Cont.)

- .04 Service furnished by the Company may be arranged for use by other common carriers for the purposes of resale subject to the following:
 - .041 Other Common Carriers will be responsible for all interaction and interface with their own subscribers or customers.
- .05 Service furnished by the Company shall not be used:
 - .051 For any unlawful purpose.
 - .052 For any purpose for which any payment or other compensation is received by the customer, except when the customer is an entity which holds itself out as being a communications common carrier. This provision does not prohibit an agreement between the customer, authorized user or joint user to share the cost of the service as long as this arrangement generates no profit for anyone participating in a joint use or authorized use arrangement.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION B - RULES AND REGULATIONS (CONT.)

6. <u>USE OF SERVICE (Cont.)</u>

.06 PAYPHONE USE CHARGE

An undiscountable of \$.55 per call charge is applicable to calls that originate from any payphone within the state used to access the Company's services as follows. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with the Company's service, applies for the use of the instrument used to access the Company's service and is unrelated to the Company service accessed from the payphone. Customers will be charged the Payphone Use Charge for each call, using the products listed below, which is placed from a payphone within the state.

The Payphone Use Charge does not apply to: calls using Telecommunications Relay Service; calls originated by customers with qualified hearing or speech impairments; and calls placed from payphones at which the customer pays for service by inserting coins during the progress of the calls.

The Payphone Use Charge will be applied to payphone calls made by customers of the Metered Use Service Options set forth in this tariff:

The Payphone Use Surcharge for Options S (MCI PrePaid) and V (MCI Phonecash) is 2 units. This does not apply for calls placed to Customer Service.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

6. USE OF SERVICE (Cont.)

.07 Carrier Access Charges:

.071 Residential Customers: A carrier access charge of \$1.25 account per month will be applied to invoices of customers of residential service under this tariff.

Option A (Dial One/Direct Dial)	Option UU (T1LD 7c Plan)	Option QQ (Basic Calling Plan Option ZZ)
Option D (Credit Card)	Option LL (MCI Everyday Plus)	Option RR (220 Direct Plan)
Option O MCI One Savings	Option MM (MCI AnyTime)	Option SS (321 Direct Plan)
Option GG (MCI One Extra)	Option NN (MCI Everyday Savings)	Option TT (T1LD Plan)
Option II (MCI One Advantage	Option OO (Basic Calling Plan Option XX)	Option VV (MCI Simple International)
Option KK (MCI Everyday Classic)	Option PP (Basic Calling Plan Option YY)	Option WW (Basic Calling Plan A)

80.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION B - RULES AND REGULATIONS (CONT.)

6. <u>USE OF SERVICE (Cont.)</u>

09. Effective February 1, 2009, the Company will no longer offer presubscribed long distance service to new residential and small business customers in areas in which local exchange service is provided by any subsidiary or affiliate of Verizon not subject to this tariff. Residential and small business customers currently subscribed to Company long distance service will no longer be able to move, add to, or change the service to which they are subscribed, except that customers may switch to a different Company service for which they are eligible if they wish, and customers of local/long distance integrated service may cancel local features on their service if they wish. All residential and small business end users will continue to be able to access the Company network and will be subject to this tariff on a non-presubscribed basis, e.g. collect calling, "dial around" services, or where their local exchange carrier installs the Company as the long distance PIC without the customer directly signing up with the Company for any calling plan.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

7. Payment Arrangements

- .01 The customer is responsible for payment of all charges for services furnished to the customer or its joint or authorized users. Non-recurring charges are payable when the service for which they are specified have been performed. If an entity other than the Company (e.g., another carrier or a supplier) imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company non-recurring charge is specified, those charges will be passed on to the customer. Recurring charges which are fixed in amount and not dependent on usage are billed in advance. Usage charges are billed after each usage cycle.
- .02 A customer of MCI 800 Service is responsible for payment for all calls placed to or via the customer's 800 Service number(s). This responsibility is not changed by virtue of any use, misuse, or abuse of the customer's service or customer-provided systems, equipment, facilities or services interconnected to the customer's 800 Service, which use, misuse, or abuse may be occasioned by third parties, including, without limitation, the customer's employees and members of the public who dial the customer's 800 Service number by mistake.
- .03 The Company's bills are payable upon receipt. If the Company becomes concerned at any time about the ability of a customer to pay its bills, the Company may require that customer to pay its bills within a specified number of days and to make such payments in cash or the equivalent of cash.
- .04 If a customer does not give the Company written notice of a dispute with respect to the Company's charges within six (6) months from the date the invoice was rendered, such invoices shall be deemed to be correct and binding on the customer.
- .05 When the state, any municipality, other political subdivision, local agency of government, or public utility commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee or assessment fee, such taxes and fees shall, insofar as practicable, be billed pro rata to the Company's customers receiving service within the territorial limits of the state municipality, other political subdivision, local agency of government, or public utility commission.

.06 Recovery of Collection Costs

- .061 <u>Non-Residential Service:</u> If the Company incurs any fees or expenses, including attorney's fees, in collecting or attempting to collect, any charges owed the Company by a non-Residential service customer, the customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.
- .062 Residential Service: If the Company hires a collection agency to collect, or attempt to collect, any charges owed the Company by a Residential service customer, the customer will be liable to the Company for an additional payment equal to 35 percent of the charges owed, where permitted by applicable law. If the company incurs any fees or expenses, including attorneys' fees, in collecting, or attempting to collect, any charges owed the Company other than by hiring a collection agency, the customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

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ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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SECTION B - RULES AND REGULATIONS (CONT.)

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SECTION B - RULES AND REGULATIONS (CONT.)

7. Payment Arrangements (Cont.)

.07 Late Fee Reintroduction 1/

For residential service customers, a late payment charge of 1.5% may be assessed on payments not received within 30 days from the invoice date, where capabilities exist. The late payment charge will be applied to the entire unpaid balance of the customer's monthly invoice including taxes. The late payment charge will not be applied to any disputed portion of the unpaid balance unless the dispute is resolved against the customer. The late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

8. Change In Service Arrangement

When a change in service arrangement involves the continued use by the customer of channels furnished by the Company, installation charges do not apply to the channels continued in use. The minimum service period for the channels continued in use is determined from the date of the initial acceptance thereof.

9. Restoration of Service

The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

10. Inspection

The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine that he requirements of this tariff are being complied with in the installation, operation or maintenance of the customer or he Company's equipment. The Company may interrupt the service at any time, without penalty to the Company, because of departure from any of these requirements.

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^{1/} The effective date for Late Fee Reintroduction is February 1, 2003.

SECTION B - RULES AND REGULATIONS (CONT.)

11. CANCELLATION FOR CAUSE BY THE COMPANY (See Section B.5 for Cancellation by Customer)

- .01 The Company may discontinue the furnishing of service(s) to a customer, without incurring any liability:
 - .011 Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this Sub-section B.11.011 if:
 - .0111 The customer refuses to furnish information to the Company regarding the customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s); or
 - .0112 The customer provides false information to the Company regarding the customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or
 - .0113 The customer states that it will not comply with a request of the Company for security for the payment for service(s) in accordance with Section B.7.03 of the Company's Tariff F.C.C. No. 1; or
 - .0114 The customer has been given written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other common carrier communications services to which the customer either subscribes or used; or
 - .0115 The customer accesses the Company's service by dialing 1010222, or any other Company carrier identification code and has had its account(s) canceled and has been removed from the Company's billing system and is being billed for its subsequent use of the Company's network by the local exchange carrier, and either refuses to pay when billed for the Company's service(s) or indicates to the Company or its billing entity that it will not pay for the Company's service(s) used by it.
 - .0116 The customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

11. CANCELLATION FOR CAUSE BY THE COMPANY (See Section B.5 for Cancellation by Customer) (Cont.)

- .01 (Cont.)
 - .011 (Cont.)
 - .0117 The customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
 - .01171 Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff; or
 - .01172 Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - .01173 Any other fraudulent means or devices; or
 - .012 Immediately upon written notice to the customer of any sum thirty (30) days past due; or
 - .013 Immediately upon written notice to the customer, after failure of the customer to comply with a request by the Company for security for the payment of service in accordance with Section B.7.03 the Company's Tariff F.C.C. No. 1; or
 - .014 Thirty (30) days after sending the customer written notice of noncompliance with any other provision of this tariff if the noncompliance is not corrected within the thirty (30) day period.

The discontinuance of service(s) by the Company pursuant to this Section does not relieve the customer of any obligation to pay the Company for charges due and owing for service(s) furnished up the time of discontinuance.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

12. TESTING AND ADJUSTING

Upon reasonable notice, the channels provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary to maintain them in satisfactory condition; no interruption allowance will be granted for the time during which such tests and adjustments are made.

13. RESERVED FOR FUTURE USE

14. PROMOTIONAL OFFERINGS

The Company may engage, from time to time, in special promotional service offerings, special arrangements or demonstrations, designed to attract new customers, to stimulate customer usage and/or to increase existing customer awareness of the Company's services. These offerings will be limited to certain dates, times and locations determined by the Company. The specified rates, terms and/or conditions applicable to each promotional offering will be subject to approval by the Connecticut Department of Public Utility Control.

.01 Connecticut Intrastate Promotion:

As an introduction to the Company's expanded intrastate service offerings in Connecticut, the Company will offer the following promotion to Prism Plus, Preferred and Vision (switched access only) customers. Beginning on the effective date of this tariff and concluding three months later, the Company will reduce, by 25%, the outbound per minute usage rates for eligible intrastate calls completed using the products listed above. There is no enrollment requirement and eligible usage will automatically be billed at the reduced rate during the term of the promotion.

15. Effective February 23, 2006,: Residential and Small Business services offered under this tariff that require concurrent enrollment in local exchange service provided under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to: This does not apply to customers of this service who are eligible to subscribe to the Residential Affinity Savings Plan I or the Small Business Affinity Savings Plan I. This does not apply to customers of this service who are eligible to subscribe to the Small Business Affinity Savings Plan I. Additionally, Company services, to the extent they have been made unavailable to new and/or existing customers of those services as of that date, may continue to be offered and provided without revision to customers subscribing to those services via an agreement with an agent or other affinity of the Company (including, but not limited to, Quixtar, Inc.; and excluding Fionda, LLC, and Espirit de Corpe, Inc.), who has contracted with the Company to sell Company services to its members."

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (Cont.)

.02 Block of Time Promotion 1

Beginning December 5, 2000, and ending May 16, 2001, unless earlier canceled or extended, the Company will conduct the following promotion directed at persons who are new customers of the Company's long distance service and who enroll in this promotion via a Company-designated Internet site in response to an electronic communication provided by the Company. Customers must designate to the Company a valid commercial credit card through which the customer will be billed and agree to review billing details via the Company=s on-line customer service using the Internet only.

<u>Dial-1 Access</u>: Block of Time Promotion 1 offers 1000 minutes of interstate and intrastate Dial "1" calling for a monthly charge of \$29.95. For customers who enroll in or disconnect from this plan in the middle of an invoice period, the monthly recurring charge will be pro-rated for that portion of the month in which customer remained subscribed to this plan. Customers may place Dial-1 calls 24 hours per day, seven days a week. Additional minutes of Dial-1 calling will be priced at \$0.05 per-minute. If the customer chooses this option, the monthly charge will apply regardless of the volume of calls made under this plan during any month.

<u>Calling Card Access</u>: Customers will be charged \$0.30 per minute, and the Company will waive the per-call surcharge, for instate calling card usage.

.03 Block of Time Promotion 2

Beginning December 5, 2000, and ending May 16, 2001, unless earlier canceled or extended, the Company will conduct the following promotion directed at persons who are new customers of the Company's long distance service and who enroll in this promotion via a Company-designated Internet site in response to an electronic communication provided by the Company. Customers must designate to the Company a valid commercial credit card through which the customer will be billed and agree to review billing details via the Company=s on-line customer service using the Internet only.

<u>Dial-1 Access:</u> Block of Time Promotion 2 offers 750 minutes of interstate and intrastate Dial "1" calling for a monthly charge of \$24.95. For customers who enroll in or disconnect from this plan in the middle of an invoice period, the monthly recurring charge will be pro-rated for that portion of the month in which customer remained subscribed to this plan. Customers may place Dial-1 calls 24 hours per day, seven days a week. Additional minutes of Dial-1 calling will be priced at \$0.07 per-minute. If the customer chooses this option, the monthly charge will apply regardless of the volume of calls made under this plan during any month.

<u>Calling Card Access</u>: Customers will be charged \$0.30 per minute, and the Company will waive the per-call surcharge, for instate calling card usage.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (Cont.)

.04 Block of Time Promotion 3

Beginning December 5, 2000, and ending May 16, 2001, unless earlier canceled or extended, the Company will conduct the following promotion directed at persons who are new customers of the Company's long distance service and who enroll in this promotion via a Company-designated Internet site in response to an electronic communication provided by the Company. Customers must designate to the Company a valid commercial credit card through which the customer will be billed and agree to review billing details via the Company=s on-line customer service using the Internet only.

<u>Dial-1 Access</u>: Block of Time Promotion 3 offers 500 minutes of interstate and intrastate Dial "1" calling for a monthly charge of \$19.95. For customers who enroll in or disconnect from this plan in the middle of an invoice period, the monthly recurring charge will be pro-rated for that portion of the month in which customer remained subscribed to this plan. Customers may place Dial-1 calls 24 hours per day, seven day a week. Additional minutes of Dial-1 calling will be priced at \$0.09 per-minute. If the customer chooses this option, the monthly charge will apply regardless of the volume of calls made under this plan during any month.

<u>Calling Card Access</u>: Customers will be charged \$0.30 per minute, and the Company will waive the per-call surcharge, for instate calling card usage.

.05 Reserved For Future Use

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (Cont.)

.06 Small Business 50% Discount Promotion

Beginning September 01, 2004 and ending December 31, 2004, the Company will offer a new promotion which gives customers enrolling in Business B2 Integrated Service Offerings A, B, or a discount of 50% off their primary line monthly recurring charge for the first full invoice after enrollment in this promotion.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Business B2 Integrated Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

.07 Small Business 25% Discount Promotion

Beginning September 01, 2004, and ending December 31, 2004, the Company will offer a new promotion to new customers of Company service who sign up for Business B2 service a discount of 25% off of the monthly recurring charges for all lines of their Business B2, up to 15 lines, for their first full invoice after enrollment in this promotion. To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

.07.1 Small Business Credit Promotion

Beginning September 01, 2004 and ending December 31, 2004, the Company will offer new customers of Company service who enroll in Business B2 Service and who are contacted by a Company service representative a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50 2 - 4 lines \$100 5 - 9 lines \$250 10+ lines

Any unused credit amount will carry over to the next invoice. This promotion is not combinable with any other promotion.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (Cont.)

.08 Small Business Term Plan 3 Promotion

Beginning September 01, 2004, and ending December 31, 2004, the Company will offer the following promotion. New customers of: Business B2 Integrated Service who elect Offering A or Offering B who are contacted by a Company representative and who commit to a term commitment to receive the: Business B2 Integrated Service] for a term of twelve (12) months will receive a discount of 5 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 12-month period begins with the first full billing month of Customer's: Business B2 Integrated Service. Customers who terminate their: Business B2 Integrated Service prior to the expiration of the term period will be billed a termination charge of \$80. If customer is subscribing to DSL service offered by the Company in conjunction with their: Business B2 Integrated Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

.09 Small Business Term Plan 4 Promotion

Beginning September 01, 2004, and ending December 31, 2004, the Company will offer the following promotion. New customers of: Business B2 Integrated Service who elect Offering A or Offering B who are contacted by a Company representative and who commit to a term commitment to receive the: Business B2 Integrated Service for a term of twenty-four (24) months will receive a discount of 10 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 24-month period begins with the first full billing month of Customer's: Business B2 Integrated Service. Customers who terminate their: Business B2 Integrated Service prior to the expiration of the term period will be billed a termination charge of \$200. If customer is subscribing to DSL service offered by the Company in conjunction with their: Business B2 Integrated Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

.09.1 <u>Small Business Term Plan 5 Promotion</u>

Beginning September 01, 2004, and ending December 31, 2004, the Company will offer the following promotion. New customers of: Business B2 Integrated Service who elect Offering A or Offering B who are contacted by a Company representative and who commit to a term commitment to receive the: Business B2 Integrated Service for a term of thirty-six (36) months will receive a discount of 15 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 36-month period begins with the first full billing month of Customer's: Business B2 Integrated Service. Customers who terminate their: Business B2 Integrated Service prior to the expiration of the term period will be billed a termination charge of \$450. If customer is subscribing to DSL service offered by the Company in conjunction with their: Business B2 Integrated Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (Cont.)

11. RESERVED FOR FUTURE USE

.12 IntraLATA PIC Fee Waiver Promotion

Beginning on July 1, 1996 and ending June 30, 1997, the Company will offer the following promotion to new and existing customers of Metered Use Service Option R (Preferred), Option BB (Advanced Option I for Small Business), and Option CC (MCI Flat Rate Plus) who choose the Company as their Primary Interexchange Carrier (PIC) for their intraLATA traffic. Customers who enroll in this promotion will receive a one-time intraLATA PIC fee invoice credit equal to \$5 for customers with one line and \$15 for customers with multiple lines. This credit will be awarded on the first month's invoice after enrollment. In addition, if a Local Exchange Carrier assesses such fees directly to the Company, then the Company will pay the fee directly to the Local Exchange Carrier (LEC) on the customer's behalf.

.13 MCI IntraLATA Promotion I

Beginning on the effective date of this tariff and ending December 31, 1996, the Company will offer the following promotion to new customers of Metered Use Service Option CC (MCI Flat Rate Plus), Option R (MCI Preferred), and new customers of Option R who enroll in the Preferred Maximizer Program.

A 30 percent discount will apply to intraLATA usage for the first three consecutive invoices.

Customers receiving the benefits of this promotion are not eligible for benefits of the MCI IntraLATA Promotion II or the following promotions as described in the Company's F.C.C. Tariff No. 1: Retail Promotion 3, Small Business Retail Acquisition Offer I, MCI Preferred Direct Mail Winback Promotion, MCI PrePaid Card, MCI Calling Card Promotion I, or MCI Free Minutes Promotion I.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (Cont.)

.14 MCI IntraLATA Promotion II

Beginning on the effective date of this tariff and ending December 31, 1996, the Company will offer the following promotion to new customers of Metered Use Service Option CC (MCI Flat Rate Plus), Option R (MCI Preferred), and new customers of Option R who enroll in the Preferred Maximizer Program.

With the purchase of a Single Line Call Director from the Company, customers will receive a credit for three months toward their actual intraLATA usage. A credit, not to exceed \$25, will be applied on the second month's invoices, and a credit not to exceed \$20 per month, will be applied on the third and fourth invoices.

Customers receiving the benefits of this promotion are not eligible for benefits of the MCI IntraLATA Promotion II or the following promotions as described in the Company's F.C.C. Tariff No. 1: Retail Promotion 3, Small Business Retail Acquisition Offer I, MCI Preferred Direct Mail Winback Promotion, MCI PrePaid Card, MCI Calling Card Promotion I, or MCI Free Minutes Promotion I.

15. RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

- 14. PROMOTIONAL OFFERINGS (Cont.)
 - 16. RESERVED FOR FUTURE USE
 - .17 GUARANTEE PLAN 1/
 - .18 homeMCI One Promotion

Beginning July 15, 1997 and ending August 31, 1997, new customers of Metered Use Service Option DD (homeMCI One) will be offered the following promotion. Customers whose monthly Option DD usage (excluding taxes, Directory Assistance, 1-800 Collect, Local Exchange Calling Card, and GTE Airfone service charges) equals or exceeds \$15.00 on any full monthly invoice after July 15, 1997, will be charged \$0.12 per minute rates for all domestic Option DD interLATA Dial 1 usage.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

^{1/} The Guarantee Plan promotion has been incorporated as a permanent offering for Metered Use Service Option EE (Advanced Option II For Small Business).

SECTION B - RULES AND REGULATIONS (CONT.)

- 14. PROMOTIONAL OFFERINGS (Cont.)
 - 16. RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (Cont.)

.20 IntraLATA Calling Promotion I

Beginning on June 30, 1997, new and existing customers of Metered Use Service Option DD (homeMCI One) will be charged \$0.05 per minute when placing intraLATA Dial 1 calls within the state. This promotional rate will be in affect until August 31, 1997.

.21 IntraLATA Calling Promotion II

Beginning January 1, 1998 new and existing customers of Metered Use Service Option A (Execunet) will be eligible to receive the following peak and off-peak per minute rates when placing intraLATA Dial 1 calls. Peak rates will apply 7:00 am - 6:59 pm, Monday - Friday. Off-peak rates will apply during all other time periods.

PEAK	OFF-PEAK
\$0.10	\$0.05

Option A customers can enroll in this promotion by responding to the Company's marketing materials. Option A customers who enroll in this promotion will receive the promotional rates in lieu of any discounts associated with other calling plans. These promotional rates will be in effect until May 31, 1998.

.22 Calling Card Promotion No. 1

Beginning October 1, 1997 and ending March 31, 1998, the Company will offer the following promotion to new and existing customers of Metered Use Service Option D (Calling Card). Customers enrolled in this promotion will be charged \$0.30 per minute for all Option D intrastate usage. In addition, the Company will waive the per-call Option D card surcharges. These rates and surcharge waivers are in lieu of all other card rates and surcharges for Option D usage. All calls which receive the benefit of this promotion will be rounded to the next highest full minute.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (Cont.)

.23 Calling Card Promotion No. 2

Beginning October 1, 1997 and ending March 31, 1998, the Company will offer the following promotion to new and existing customers of Metered Use Service Option D (Calling Card). Customers enrolled in this promotion will be charged \$0.35 per minute for all Option D intrastate usage. In addition, the Company will waive the per-call Option D card surcharges. These rates and surcharge waivers are in lieu of all other card rates and surcharges for Option D usage. All calls which receive the benefit of this promotion will be rounded to the next highest full minute.

.24 Calling Card Promotion No. 3

Beginning October 1, 1997 and ending March 31, 1998, the Company will offer the following promotion to new and existing customers of Metered Use Service Option D (Calling Card). Customers enrolled in this promotion will be charged \$0.40 per minute for all Option D intrastate usage. In addition, the Company will waive the per-call Option D card surcharges. These rates and surcharge waivers are in lieu of all other card rates and surcharges for Option D usage. All calls which receive the benefit of this promotion will be rounded to the next highest full minute.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (Cont.)

.25 Asia Plan Calling Card Promotion

Beginning January 22, 1998 and ending June 31, 1998, new customers of Metered Use Service Option A (Execunet) who subscribe to the Asia Plan will, in addition to the rates described in Section C - 3.161, receive a per minute rate of \$0.25 between 7:00AM and 6:59PM, Monday to Friday; a per minute rate of \$0.10 between 7:00PM and 6:59AM, Monday to Friday and all day Saturday; and a per minute rate of \$0.05 all day Sunday for all intrastate card calls which terminate at the customer's billed ANI. No surcharge will apply to these calls.

.26 Affinity Promotion

Beginning January 22, 1998 and ending January 1, 1999, new customers of Metered Use Service Option O (MCI One Savings) calling card who are new enrollees in the Affinity program will be charged per minute rates of \$0.25 between 7:00AM and 6:59PM, Monday to Friday; \$0.10 per minute between 7:00PM and 6:59AM, Monday to Friday and all day Saturday; and \$0.05 per minute all day Sunday for all intrastate card calls which terminate at the customer's billed ANI. All other Option O card calls will be charged a rate of \$0.45 per minute. No surcharge will apply to these calls.

.27 MCI One Savings Calling Card Promotion

Beginning January 22, 1998 and ending January 1, 1999, new customers of Metered Use Service Option O (MCI One Savings) will be charged per minute rates of \$0.25 between 7:00AM and 6:59PM, Monday to Friday; \$0.10 per minute between 7:00PM and 6:59AM, Monday to Friday and all day Saturday; and \$0.05 per minute all day Sunday for all intrastate card calls which terminate at the customer's billed ANI. All other Option O card calls will be charged a rate of \$0.45 per minute. No surcharge will apply to these calls.

.28 LEC Billing Promotion

Beginning December 1, 2001, and ending May 1, 2002, new customers whose MCI Worldcom service is subject to a LEC Billing monthly charge, as a result of the customer's election of the LEC-billed option, will have that charge waived for six months after enrollment in this promotion.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (Cont.)

.29 Small Business PIC Change Promotion

From time to time, the Company will offer an inducement to new and/or existing residential customers who subscribe and use new or additional Company service in response to media advertising, direct mail materials, telemarketing promotions and/or personal sales presentations, which offer such an inducement, one of the following: a) reimbursement of the amount charged by the Local Exchange Carrier (LEC) to switch the new customer from his or her previous IntraLATA Interexchange Carrier (IXC) to the Company; b) up to \$6.50 reimbursement of the amount charged by the LEC to switch the new customer from his or her previous IntraLATA IXC to the Company; c) \$5.00 per line, up to 100 lines, reimbursement of the amount charged by the LEC to switch the new customer from his or her previous IntraLATA IXC to the Company. This reimbursement will be in the form of an invoice credit. In addition, if a LEC assesses such a charge directly to the Company on behalf of a LEC customer who requests to have his or her IXC switched to the Company, then the Company will pay the amount charged directly to the LEC on the customer's behalf.

.30 \$0.05 Sundays Promotion

Beginning March 6, 1998 and ending June 31, 1998, customers of Metered Use Service Option D (Credit Card) will be charged a per minute rate of \$0.05 all day Sunday for all domestic Metered Use Service Option D calls which terminate at the customer's billed ANI. No surcharge will apply to these calls.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.31 Reserved For Future Use

.32 Option EE (Advanced Option II For Small Business) Promotion

Beginning January 1, 1999 and ending February 28, 1999, new and existing customers of Metered Use Service Option EE will receive the following promotion. For all in-state Option EE Calling Card calls made by subscribers to this promotion, no per call surcharge will apply.

.33 MCI One Savings Calling Card Promotion

Beginning October 15, 1999 and ending March 31, 2000, existing customers of Metered Use Service Option O (MCI One Savings) will be charged a per minute rate of \$0.25 between 7:00am to 6:59pm Monday-Friday and a rate of \$0.10 between 7:00pm and 6:59am Monday-Friday and all day Saturday; and a rate of \$0.05 all day Sunday for all intrastate card calls which terminate at the customer=s billed ANI. No surcharge will apply for such calls.

.34 321 Direct Promotion

Beginning April 28, 2000, and ending October 16, 2000, the 321 Direct Promotion is available to customers of the 321 Direct Market Test Service 1 as set forth in the Company's F.C.C. No. 1. Customers will receive 1) a per minute rate of \$0.08 for all interLATA Dial 1 calls; 2) a per minute rate of \$0.08 for all interLATA Dial 1 calls; and 3) a per minute rate of \$0.08 for all interLATA and intraLATA calling card calls made to the customer=s billed ANI. No monthly recurring charge shall apply to this promotion. A monthly minimum account charge will apply per account if total 321 direct promotion usage charges are less than \$5.00 per account per month. The \$5.00 charge is applied against the month=s usage charges.

.35 220 Direct Promotion 1

Beginning June 14, 2000 and ending November 30, 2000, the 220 Direct Promotion 1 is available to customers of the 220 Direct Market Test Service 1 as set forth in the Company's F.C.C. No. 1. Customers will receive 1) a per minute rate of \$0.07 for the first minute (or any portion thereof) of usage per call, a usage charge of \$0.99 per call for calls exceeding one minute up to twenty minutes, and a per minute rate of \$0.07 for each minute of usage after twenty minutes, for all interLATA and intraLATA dial 1 calls, and; 2) a per minute rate of \$0.07 for all interLATA and intraLATA calling card calls made to the customer=s billed ANI. No monthly recurring charge shall apply to this promotion. A monthly minimum account charge will apply per account if total 220 Direct promotion usage charges are less than \$5.00 per account per month. The \$5.00 charge is applied against the month=s usage charges.

Customers may elect to receive the per-minute rates described in the 321 Direct Promotion in lieu of the rates and usage charges described in this promotion.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.36 Card Block of Time Promotion 1

Beginning May 1, 2001, and ending July 16, 2001, the Company will conduct the following promotion directed at current the Company's customers who are contacted by a Company customer service representative. Customers enrolled in Block of Time Promotion 4, Block of Time Promotion 5, Block of Time Promotion 6 and Block of Time Promotion 7 are not eligible for this promotion.

Card Block of Time Promotion 1 offers 25 minutes of direct dial and/or operator assisted domestic interstate and intrastate card calling for a monthly charge of \$5.00. For customers who enroll in or disconnect from this promotion during the course of an invoice period, the monthly recurring charge will be pro-rated for that portion of the month in which the customer remained subscribed to this promotion. This monthly charge will apply regardless of the number of calls made under this promotion during any month. Customers may place card calls 24 hours per day, seven days a week. Additional minutes of domestic card calling will be priced at \$0.25 per minute. No per-call surcharges will apply to direct-dial calls made under this promotion. Operated-assisted calls will be subject to a per-call calling card access surcharge of \$1.25 for calls which default to Operator Assistance, and \$2.25 for station-to-station and person-to-person calling card calls under this promotion.

.37 Card Block of Time Promotion 2

Beginning May 1, 2001, and ending July 16, 2001, the Company will conduct the following promotion directed at existing the Company's customers who are contacted by a Company customer service representative. Customers enrolled in Block of Time Promotion 4, Block of Time Promotion 5, Block of Time Promotion 6 and Block of Time Promotion 7 are not eligible for this promotion.

Card Block of Time Promotion 2 offers 10 minutes of direct dial and/or operator assisted domestic interstate and intrastate card calling for a monthly charge of \$2.00. For customers who enroll in or disconnect from this promotion during the course of an invoice period, the monthly recurring charge will be pro-rated for that portion of the month in which the customer remained subscribed to this promotion. This monthly charge will apply regardless of the number of calls made under this promotion during any month. Customers may place card calls 24 hours per day, seven days a week. Additional minutes of domestic card calling will be priced at \$0.30 per minute. No per-call surcharges will apply to direct-dial calls made under this promotion. Operated-assisted calls will be subject to a per-call calling card access surcharge of \$1.25 for calls which default to Operator Assistance, and \$2.25 for station-to-station and person-to-person calling card calls under this promotion.

.38 Minutes Card Promotion I

Beginning May 22, 2002 and ending June 30, 2002, new or existing subscribers to Metered Use Service Option A (Execunet) are eligible for the following promotion. For a non-recurring charge of \$10.00 customers subscribing to this promotion will receive an MCI Prepaid calling card ("Prepaid Card") with an initial dollar denomination of \$10. Domestic Usage (interstate and intrastate) will be decremented at a rate of \$0.10 per minute. Calls accessed via directory assistance will be subject to standard tariffed surcharges for those services as set forth in this tariff. Customers subscribing to this plan are limited to one Prepaid Card per customer account.

Customers may contact a Company operator via a Company-provided toll free number to recharge the dollar denomination on the Prepaid Card. The value of such recharge(s) may not exceed \$150 per day; total weekly value of such recharge(s) may not exceed \$300 per week. For such recharge(s), the non-recurring charge will be billed to Customer's credit card.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.38 Minutes Card Promotion I, (CONT.)

number as provided by the Customer. The value of Prepaid Cards is valid until the later of i) 18 months after the date of activation of customer's Prepaid Card, or ii) 18 months after customer recharges the Prepaid Card.

An undiscountable \$0.26 per call charge is applicable to calls that originate from a payphone used to access service as provided for in this promotion. Calls accessed via directory assistance will be subject to standard tariffed rates and charges for that service as set forth in this tariff.

.39 20% Instate Usage Promotion

Beginning May 22, 2002, and ending December 31, 2002, the Company will offer the following promotion to new customers of Advanced Option II for Small Business Savings Plan IX.

Customers will receive a 20% discount on all InterLATA and IntraLATA usage on each of the customer's first through seventh invoice after enrollment in this promotion.

.40 1 Month Free Promotion

Beginning January 1, 2003, and ending March 31, 2003, the Company will offer the following promotion. Existing customers of residential service who enroll in Residential Integrated Calling Plan RLA will receive a waiver of the monthly service charge for Integrated Calling Plan RLA on their first month after enrollment in this promotion as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Residential RLA service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate. This offer may not be combined with any other promotional offering.

.41 Direct Mail Promotion 1

Beginning December 1, 2002, and ending March 31, 2003, the Company will offer the following promotion to new customers of Integrated Calling Plan RLA Service. Upon enrollment in Integrated Calling Plan RLA Service, customers will be mailed a certificate offering a \$75 credit for Integrated Calling Plan RLA Service. To receive benefits under this promotion, customer must mail the certificate along with invoice payment to receive the credit. Certificates are valid until the date printed on the certificate. This offer may not be combined with any other promotional offering.

.42 Direct Mail Promotion 2

Beginning December 1, 2002, and ending March 31, 2003, the Company will offer the following promotion to new customers of Company service who are mailed a certificate offering either a \$25 credit or \$50 credit for Integrated Calling Plan RLA Service. Upon receipt of the certificate, Customers who contact a Company service representative to enroll in Integrated Calling Plan RLA Service may elect to receive either a \$25 credit or a \$50 credit towards their Integrated Calling Plan RLA Service total monthly invoice after enrollment in this promotion.

To receive benefits under this promotion, Customers must: i) request an activation code from the customer service representative at the time of enrollment in Integrated Calling Plan RLA service; ii) record their activation code and telephone number on the certificate; iii) sign the certificate; and iv) mail the certificate along with their first invoice payment.

Certificates are valid until the date printed on the certificate. This offer may not be combined with any other promotional offering.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.43 \$25 Credit Promotion

Beginning January 1, 2003, and ending March 31, 2003, the customers who are currently enrolled in Integrated Calling Plan RZA Service, who call into Customer Service to request cancellation of their Integrated Calling Plan RZA Service, will receive an invoice credit of up to \$25 towards their Integrated Calling Plan Service total monthly invoice in each of the first 3 months after enrollment in this promotion. Invoice credit may be applied towards all charges associated with this service. This offer may not be combined with any other promotional offering.

.44 \$10 Credit Promotion

Beginning January 1, 2003, and ending March 31, 2003, the Company will offer the following promotion. Customers who are currently enrolled in a plan under this tariff that is a companion residential service to Local Residential Service as offered under MCImetro Access Transmission Services, Inc. ("Integrated Service"), and who contact a Company service representative to request cancellation of Integrated Service, will receive an invoice credit of up to \$10 towards their Integrated Service total monthly invoice to be applied to each of the first three invoices after enrollment in this promotion. The invoice credit may be applied towards all charges associated with this service. Customers who are enrolled in Integrated Calling Plan RZA Service are not eligible for this promotion. This offer may not be combined with any other promotional offering.

.45 Advanced Option II for Small Business Savings Plan X Rate Promotion

Beginning January 20, 2003 and ending April 17, 2003, the Company will offer the following promotion. New customers enrolled in Advanced Option II for Small Business Savings Plan X will receive a \$.049 per minute rate for interLATA and intraLATA Dial-1, Toll Free and Calling Card Calls made to the customer's office ANI. Customer will receive this promotional rate for the first three full invoices after enrollment in this promotion.

.46 Advanced Option II for Small Business Savings Plan X and XI Third Month Free Promotion

Beginning January 20, 2003 and ending April 17, 2003, the Company will offer the following promotion. New customers enrolled in Advanced Option II for Small Business Savings Plans X and XI will receive a credit, not exceeding \$1000, (including interLATA and intraLATA Dial-1 usage, Toll Free usage, Calling Card Calls made to the customer's office ANI, Personal 800 usage, T800 Monthly Fee and all taxes and surcharges) Advanced Option II for Small Business Savings Plan X and XI total usage that appears on customer's third full invoice after enrollment in this promotion. The credit under this promotion shall not apply to the Advanced Option II for Small Business Savings Plans X and XI monthly minimum usage fee if 1) customer's Advanced Option II for Small Business Savings Plan X total usage is less than \$10.00 or 2) customer's Advanced Option II for Small Business Savings Plans XI total usage is less than \$20.00.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.47 Integrated Service Discount Promotion

Beginning March 1, 2003 and ending December 31, 2003, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

Customers eligible for this promotion are i) New or existing customers of Integrated Calling Plan RZA, RLE, or RLG Service:

or ii) Customers who are current subscribers to Integrated Calling Plan RZA, RLE or RLG Service who contact a customer service representative to request cancellation of their Integrated Calling Plan RZA, RLE or RLG service.

Customers enrolling in this promotion will receive a discount, not to exceed \$35 in value (actual value may vary by promotion), off the monthly service charge for Integrated Calling Plan RZA, RLE or RLG service as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Integrated Calling Plan RZA, RLE or RLG service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

.48 Direct Mail \$25 Gift Card Promotion 1

Beginning March 1, 2003, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability: New customers of Integrated Calling Plan RZA, RLC, RLE, or RLG service will be mailed a debit card, valued at \$25, within one month after enrollment in service. Debit cards offered under this promotion are valid in any location that accepts credit cards issued by Master Card. This offer may not be combined with any other promotional offering.

.49 Integrated Promotion 2

Beginning March 1, 2003 and ending December 31, 2003, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability: New customers of Company service who enroll in Integrated Calling Plan RZA, RLC, RLE, or RLG Service will be mailed a certificate offering a \$50 credit for Integrated Calling Plan RZA, RLC, RLE, or RLG Service. To receive benefits under this promotion, customer must mail the certificate along with invoice payment to receive the credit. Certificates are valid until the date printed on the certificate. This offer may not be combined with any other promotional offering.

.50 One Month Free Promotion 2

Beginning March 1, 2003 and ending December 31, 2003, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability: Customers who are currently enrolled in Integrated Calling Plan RZA Service, who contact a customer service representative to request cancellation of their Integrated Calling Plan RZA service, will receive a waiver of the monthly service charge for Integrated Calling Plan RZA service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Integrated Calling Plan RZA service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate. This offer may not be combined with any other promotional offering.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.51 Integrated Service Prepaid Card Promotion

Beginning March 1, 2003 and ending December 31, 2003, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability: Customers who are currently subscribed to Integrated Calling Plan RZA, RLC, RLE, or RLG Service, who contact a customer service representative to request cancellation of their Integrated Calling Plan RZA service, will be mailed an allotment of one or more MCI Prepaid Cards, the total value of which allotment shall not exceed \$100, within one month after enrollment in Service. This offer may not be combined with any other promotional offering, except that customers who are currently subscribed to Integrated Calling Plan RZA, RLE, or RLG Service and who enroll in this promotion are also eligible for enrollment in the Integrated Service Discount Promotion.

.52 The Advantage 200 Promotion

Beginning August 05, 2003, and ending October 31, 2003, the Company will offer the Advantage 200 Promotion to new residential customers. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged \$0.05 per each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

.53 Small Business Long Distance Plan A Promotion I

Beginning September 12, 2003, and ending December 31, 2003, customers of Advanced Option II for Small Business Savings Plan X who re-subscribe to Small Business Long Distance Plan A are eligible to receive the following promotion. Customers will receive a per-minute rate of \$0.05 for all intrastate (interLATA and intraLATA) dial "1" calls for three months after enrollment in this promotion. Customers of Business B2 Integrated Service are not eligible for this promotion.

53.1 Three Free Month Certificate Promotion 3

Beginning April 01, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of : Integrated RZA/RLA, RLC, RLG, RLH, RLI, RLJ, RLK and RLL Service : Integrated RLA Service Savings Plan I ("eligible service") i) who are not presently subscribed to local residential provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a 100% certificate off the first, seventh, and thirteenth full invoices of their monthly recurring charge for Integrated RZA/RLA, RLC, RLG, RLH, RLI, RLJ, RLK and RLL Service: Integrated RLA Service Savings Plan I.

To enroll in this promotion, Customers will be mailed a certificate offering a 100% certificate off of their monthly recurring charge for: Integrated RZA/RLA, RLC, RLG, RLH, RLI, RLJ, RLK, RLL Service Integrated RLA Service Savings Plan I service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.54 Small Business Term Plan Promotion 1

Beginning October 01, 2003, and ending March 31, 2004, the Company will offer the following promotion. New customers of Business B2 Integrated Service who elect Offering A or Offering B who are contacted by a Company representative and who commit to a term commitment to receive the Business B2 Integrated Service for a term of twelve (12) months will receive a discount of 5 percent off the total usage charges (excluding taxes and surcharges) for the Business B2 Integrated Service Offering they have selected.

The 12-month period begins with the first full billing month of Customer's Business B2 Integrated Service Customers who terminate their Business B2 Integrated Service prior to the expiration of the term period will be billed a termination charge of \$200.00. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Integrated Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

.55 Small Business Term Plan Promotion 2

Beginning October 01, 2003, and ending March 31, 2004, the Company will offer the following promotion to new customers of Business B2 Integrated Service who elect Offering A or Offering B who i) are contacted by a Company representative and who are offered enrollment, but decline to enroll, in the Small Business Term Plan Promotion 1, and ii) who commit to a term commitment to receive the Business B2 Integrated Service for a term of twelve (12) months, will receive a discount of 10 percent off the total usage charges (excluding taxes and surcharges) for the Business B2 Integrated Service Offering they have selected.

The 12-month period begins with the first full billing month of Customer's Business B2 Integrated Service Customers who terminate their Business B2 Integrated Service prior to the expiration of the term period will be billed a termination charge of \$200.00. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Integrated Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.56 Small Business 50% Discount Promotion

Beginning March 01, 2005 and ending June 30, 2005, the Company will offer a new customers of Company service who enroll in Business B2 Service and who are contacted by a Company Service representative a discount of 50% off their primary line monthly recurring charge for the first full invoice after enrollment in this promotion.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Business B2 Integrated Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

.57 Small Business Credit Promotion

Beginning March 01, 2005 and ending June 30, 2005, the Company will offer new customers of Company service who enroll in Business B2 Service and who contact by a Company service representative a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50 2 - 4 lines \$100 5 - 9 lines \$250 10+ lines

Any unused credit amount will carry over to the next invoice. This promotion is not combinable with any other promotion.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.58 Small Business 25% Discount Promotion

Beginning March 01, 2005 and ending June 30, 2005, the Company will offer a new customers of Company service who enroll in Business B2 Service and who are contacted or who contact a Company service representative a discount of 25% off of the monthly recurring charges for all lines of their Business B2, up to 15 lines, for their first full invoice after enrollment in this promotion. To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

.59 Free Month Promotion

Beginning April 01, 2004, and ending June 30, 2004, new and existing customers of Company long distance service subscribe to Integrated RLA, RLC, RLG, RLH Service will receive a waiver of their monthly recurring charge for Integrated RLA Service for the first full invoice after enrollment in this promotion.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the Integrated RLA Service monthly recurring charge. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

.60 \$25 Credit Promotion

Beginning September 01, 2004, and ending September 30, 2004, the Company will offer the following promotion. New customers of Company service who are contacted by a Company representative and subscribe to Basic Calling Plan R Basic Calling Plan S, Basic Calling Plan T, Basic Calling Plan U, and Basic Calling Plan V will receive a credit in the amount of \$25 against the first full invoice after enrollment in this promotion.

To enroll in this promotion: Customer will be mailed a certificate offering a credit in the amount of \$25, to be applied against customer's Basic Calling Plan R, Basic Calling Plan S, Basic Calling Plan T, Basic Calling Plan U, or Basic Calling Plan V total invoiced charges. Upon receipt of the certificate, Customer must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.61 Small Business 25% Discount Promotion 2

Beginning November 01, 2003, and ending January 31, 2004, the Company will offer the following promotion to existing customers of Advanced Option II for Small Business and Commercial Dial-1 Service as described in this tariff who enroll in Business B2 Integrated Service. Customers will receive a discount of 25% off of the monthly recurring charges for all lines of their Business B2 Integrated Service, up to 15 lines, on their first full invoice after enrollment in this promotion.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next full invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

.61.1 \$25 Invoice Credit Promotion

Beginning May 01, 2004, and ending June 30, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

The Company will offer the following promotion to existing customers of: Integrated RLA Service who contact a Company service representative and request cancellation of their service. Customers will receive a \$25 off of the monthly recurring charge for: Integrated RLA Service; credit will be applied in each of the first two (2) invoices after enrollment in this promotion.

This promotion may not be combined with any Direct Mail promotion or any promotion offered to customers

- who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"),
- ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and
- iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.62 <u>Employee Benefit Promotion II</u>

Beginning December 1, 2003, and ending March 31, 2004, the Company will offer the following promotion to customers who are members of a qualified commercial affinity group or employees of a participating affinity of the Company. Eligible customers will receive one of the following benefits:

- New customers of Company service who subscribe to: Integrated RLA Service and who are members of a qualified commercial affinity group or employees of a participating affinity of the Company will receive a 10% discount off the monthly recurring charge for: Integrated RLA Service in each month they remain subscribed to: Integrated RLA Service.
- 2) New customers of Company service who subscribe to: Integrated RLH Service and who are members of a qualified commercial affinity group or employees of a participating affinity of the Company will receive a 5% discount off the monthly recurring charge for: Integrated RLH in each month they remain subscribed to: Integrated RLH Service.
- 3) New customers of Company service who subscribe to Basic Calling Plan R MCI Nationwide, Basic Calling Plan S, Basic Calling Plan T, Basic Calling Plan U, Basic Calling Plan V, Basic Calling Plan W, Basic Calling Plan X, or Basic Calling Plan Y and who are members of a qualified commercial affinity group or employees of a participating affinity of the Company will receive a 10% discount against customer's Basic Calling Plan R, Basic Calling Plan S, Basic Calling Plan T, Basic Calling Plan U, Basic Calling Plan V, Basic Calling W, Basic Calling X or Basic Calling Y total invoiced charges.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.63 Deposit Promotion

Beginning December 1, 2003, and ending March 31, 2004, the Company will offer the following promotion to: new customers of Company service whose Company service also requires subscription to residential local exchange service provided by MCImetro Access Transmission Services, Inc.] whose invoices are either i) rendered by the Company ("direct remit customers) or ii) billed directly to a valid credit card number provided to the Company by the customer, and who the Company has determined must pay a deposit to the Company as a result of a credit check.

If the customer's account has not been delinquent by 31 or more days at any point in time during the first 6 months after enrollment in Company residential local service, then a \$25.00 promotional certificate will be sent to the customer, along with a refund of the customer's deposit (principal plus interest). The customer will be sent \$25.00 as a certificate separate from the deposit check in accordance with the procedure described below. If the customer's account is delinquent at any point during the first 6 months after enrollment in Company residential local service, then the deposit will be held by the Company for an additional 6 months (for a total period of 12 months), in which case the deposit (principal plus interest) will be issued in the form of a check to the customer (less any amount applied to outstanding balances). In the event a refund is provided in the middle of the month, interest on the deposit will be pro-rated for that part of the month.

Customer will be mailed the certificate offering a credit in the amount of \$25, to be applied against customer's:

Company service total invoiced charges. Upon receipt of the certificate, Customer must mail the certificate to the

Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.63.1 Business B2 Toll Free

Beginning March 1, 2005 and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

This promotion is available to i) existing customers of Advanced Option II for Small Business Savings Plan XII who a) subscribe to Business B2 Integrated Service and who enroll in Business B2 Toll Free Service Option 1 and b) who either contact a Company service representative or who are contacted by a Company service representative, and to ii) new customers of Advanced Option II for Small Business Savings Plan XII i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, iii) who have not re-subscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, and v) who enroll in Business B2 Toll Free Option 1. Customers who enroll in this promotion are eligible to receive a per-minute rate of \$0.04 for all Business B2 Toll Free Service Option 1 toll free calls after enrollment in this promotion.

Customers will receive this reduced rate as a credit against Business B2 Toll Free Option 1 usage on each invoice after enrollment in this promotion; customers are eligible to receive this promotion as long as the Customer remains subscribed to Business B2 Integrated Service. This offer may be combined with any other promotional offering.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

64. RESERVED FOR FUTURE USE

.64.1 Business B2 \$75 Certificate Promotion

Beginning September 1, 2007 and ending December 31, 2007, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Local Exchange Service as described in Business B2 Integrated Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this promotion are eligible to receive a \$75 certificate off their monthly recurring charge for Business B2 Integrated Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a \$75 certificate off of their monthly recurring charge for Business B2 Integrated. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$75 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Analyst-Govt Relations 1300 I Street NW., Suite 500E

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.65 One Month Free Promotion

Beginning November 25, 2004, and ending December 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. New and existing customers of: Integrated RZA/RLA Service will receive a waiver of the monthly service charge for: Integrated RLA] Service on their first invoice after enrollment in this promotion as described below.: Integrated RLA Savings Plan are eligible for this promotion.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Integrated RLA Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

This promotion may not be combined with any Direct Mail promotion or any promotion offered to customers i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service.

65.1 Two Free Month Certificate Promotion 3

Beginning March 01, 2005 and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of : Integrated RZA/RLA, RLC, RLG, RLH, RLI, RLJ, RLK and RLL Service : Integrated RLA Service Savings Plan I ("eligible service") i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a 100% certificate off the first, seventh, and thirteenth full invoices of their monthly recurring charge for : Integrated RZA/RLA, RLC, RLG, RLH, RLI, RLJ, RLK and RLL Service : Integrated RLA Service Savings Plan I.

To enroll in this promotion, Customers will be mailed a certificate offering a 100% certificate off of their monthly recurring charge for : Integrated RZA/RLA, RLC, RLG, RLH, RLJ, RLK and RLL Service : Integrated RLA Service Savings Plan I service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.66 Integrated Service Discount Promotion

Beginning November 25, 2004, and ending December 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. New and existing customers of: Integrated RLC, RLG, or RLH Service will receive a discount of 50% off the monthly service charge for: Integrated RLC, RLG, or RLH as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for : Integrated RLC, RLG, or RLH service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

To enroll in this promotion, Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for: Integrated RLC, RLG, or RLH service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.67 \$25 Credit Promotion

Beginning November 1, 2007 and ending December 31, 2007, the Company will offer the following promotion to existing customers of: Integrated RLA and RLJ Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

.68 \$20 Credit Promotion

Beginning November 1, 2007 and ending December 31, 2007 the Company will offer the following promotion to existing customers of Integrated RLE, RLH, RLI, RLK, RLL, and RLG Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

.69 \$10 Credit Promotion

Beginning March 01, 2005 and ending June 30, 2005, the Company will offer the following promotion to existing customers of: integrated calling plans under this tariff that require concurrent enrollment in service provided by MCImetro Access Transmission Service, Inc. who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$10 on each of their first three invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

.70 \$12 Credit Promotion

Beginning March 01, 2005 and ending June 30, 2005, the Company will offer the following promotion to existing customers of: integrated calling plan RLG Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$12 on their first invoice after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

.71 Airline Affinity Promotion

Beginning January 6 2004, and ending March 31, 2004, MCImetro will offer the following promotion to new customers of: Basic Calling Plans R, S, T, U, V, W, X, Y, Z, AA, and AAA, Integrated RZA/RLA, RLC, RLG, RLH, Advanced Option II for Small Business, and Business B2 Integrated Service who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive five airline affinity program miles from the participating airline affinity program for each dollar of the customer's total monthly local (including feature charges), interstate and intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.72 Retail Affinity Promotion

Beginning January 6 2004, and ending March 31, 2004, MCImetro will offer the following promotion to new customers of: Basic Calling Plans R, S, T, U, V, W, X, Y, Z, AA, and AAA, and Integrated RZA/RLA, RLC, RLG, RLH Service] who are also enrolled in a participating retail affinity program as offered by http://www.mci.com/service. Customers who enroll in this promotion will receive one certificate entitling customers to one free movie rental from the participating retail affinity program for each \$25 (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax, and credits) per month of the customer's total monthly local (including feature charges), intralata and long distance usage charges. In the event that a customer does not incur at least \$25.00 in total usage in one month, no certificate will be issued. Usage cannot be carried forward or accumulated from one month to the next under this promotion.

.72.1 50% Certificate Promotion

Beginning July 23, 2004, and ending August 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of : Integrated RLA/RZA, RLG, RLH Service who contact a Company service representative are eligible to receive a 50% certificate off of their line fee for : Integrated RLA/RZA, RLG, RLH described below.

To enroll in this promotion, Customers will be mailed a certificate offering a 50% certificate off of their line fee for: Integrated RLA/RZA, RLG, RLH service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% certificate off of their line fee after Company receives the certificate. Certificates are valid until the date printed on the certificate.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.73 Basic Calling AA Promotion

Beginning January 16, 2004, and ending June 30, 2004, new customers of Basic Calling Plan AA who subscribe to that service on or after January 16, 2004 will receive a credit of \$5.00 against customer's Basic Calling Plan AA total invoiced charges in each of the first three full invoices after customer subscribes to Basic Calling Plan AA. For customers eligible for the credit who disconnect from Basic Calling Plan AA service, the credit will apply against the monthly recurring charge for the final month provided the customer disconnects within three months of enrollment.

.74 Basic Calling Plan BB Promotion

Beginning January 16, 2004, and ending June 30, 2004, new customers of Basic Calling Plan BB who subscribe to that service on or after January 16, 2004 will receive a credit of \$2.00 against customer's Basic Calling Plan BB total invoiced charges in each of the first three full invoices after customer subscribes to Basic Calling Plan BB.

.75 Small Business Saves Credit Promotion

Beginning September 1, 2007 and ending December 31, 2007, the Company will offer existing customers of Business B2 Integrated Service, who contact a Company representative to request cancellation of their Business B2 Integrated Service, a credit on their first five invoices after enrollment in this promotion.

The credit amount is dependent on the Business B2 Integrated Service Offering to which customer subscribes as follows:

Offering A \$15 Offering B \$10

Any unused credit amount will carry over to the next invoice. This promotion is not combinable with any other promotion.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.76 Integrated Service \$25 Prepaid Card Promotion

Beginning March 1, 2004, and ending May 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. New customers of: Integrated RLA/RZA service who also enroll in either MCI International Weekends or MCI Neighborhood Worldwide as described at http://www.mci.com/service, will be mailed an allotment of one or more MCI Prepaid Cards, the total value of which allotment shall not exceed \$25, within one month after enrollment in: Integrated RLA/RZA service]. Customers enrolled in this offer are also eligible for enrollment in the One Month Free Promotion and the Integrated Service Discount Promotion.

.77 One Month Free Promotion

Beginning March 1, 2004, and ending June 30, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. New and existing customers of: Integrated RZA/RLA or RLH Service will receive a waiver of the monthly service charge for: Integrated RLA Service on their first invoice after enrollment in this promotion as described below. : Integrated RLA Savings Plan are eligible for this promotion.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for: Integrated RLA or RLH] Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.77.1Business B2 Free Month Promotion

Beginning July 01, 2006 and ending December 31, 2006, the Company will offer the following promotion: New customers of: Business B2 Integrated Service will receive a waiver of the monthly service charge for B2 Business B2 Integrated Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for: Business B2 Integrated Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.78 Integrated Service Discount Promotion

Beginning March 1, 2004, and ending June 30, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New and existing customers of: Integrated RLG Service will receive a discount of 50% off the monthly service charge for : Integrated RLG] as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for: Integrated RLG service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.79 Small Business Term Plan Promotion 3

Beginning February 02, 2006 and ending December 31, 2005, the Company will offer the following promotion. New customers of: Business B2 Integrated Service who elect Offering A or Offering B who are contacted by a Company representative and who commit to a term commitment to receive the: Business B2 Integrated Service] for a term of twelve (12) months will receive a discount of 5 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 12-month period begins with the first full billing month of Customer's: Business B2 Integrated Service. Customers who terminate their: Business B2 Integrated Service] prior to the expiration of the term period will be billed a termination charge of \$80. If customer is subscribing to DSL service offered by the Company in conjunction with their: Business B2 Integrated Service], additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

.80 Small Business Term Plan Promotion 4

Beginning February 02, 2006 and ending December 31, 20056, the Company will offer the following promotion. New customers of: Business B2 Integrated Service] who elect Offering A or Offering B who are contacted by a Company representative and who commit to a term commitment to receive the: Business B2 Integrated Service] for a term of twenty-four (24) months will receive a discount of 10 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 24-month period begins with the first full billing month of Customer's: Business B2 Integrated Service. Customers who terminate their: Business B2 Integrated Service] prior to the expiration of the term period will be billed a termination charge of \$200. If customer is subscribing to DSL service offered by the Company in conjunction with their: Business B2 Integrated Service], additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Analyst-Govt Relations 1300 I Street NW, Suite 500E

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.81 Small Business Term Plan Promotion 5

Beginning February 02, 2006 and ending June 30, 2006, the Company will offer the following promotion. New customers of: Business B2 Integrated Service who elect Offering A or Offering B who contact by a Company representative and who commit to a term commitment to receive the: Business B2 Integrated Service for a term of thirty-six (36) months will receive a discount of 15 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 36-month period begins with the first full billing month of Customer's: Business B2 Integrated Service]. Customers who terminate their: Business B2 Integrated Service prior to the expiration of the term period will be billed a termination charge of \$450. If customer is subscribing to DSL service offered by the Company in conjunction with their: Business B2 Integrated Service], additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

.82 Integrated Service Credit Promotion

Beginning July 19, 2004, and ending September 30, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of: Integrated RLA Service are eligible to receive up to three (3) credits, each credit in the amount of \$15, against the monthly service charge for: Integrated RZA/RLA as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a credit in the amount of \$15 off the monthly service charge for: Integrated RZA/RLA service in each of the first three months after enrollment in : Integrated RZA/RLA service. Upon receipt of each certificate, Customers must mail the certificate to the Company and will receive the \$15 credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

82.1 Small Business \$10 Credit Promotion

Beginning March 01, 2005 and ending June 30, 2005, the Company will offer the following promotion.

- 1) New customers of; Business B2 Integrated Service who enroll in Offering A will receive a credit of \$10 applied against their; Business B2 Integrated Service monthly recurring charge on each of the first twelve (12) invoices after enrollment.
- 2) New customers of : Business B2 Integrated Service who enroll in Offering B will receive a credit of \$10 applied against their Business B2 Integrated Service monthly recurring charge on each of the first six (6) invoices after enrollment.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.83 Basic Calling Plan BB Certificate Promotion

Beginning June 9, 2004, and ending August 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Company service who are contacted by a Company representative and subscribe to Basic Calling Plan BB will receive a credit in the amount of \$9.99 against their first full invoice after enrollment in this promotion.

To enroll in this promotion: Customer will be mailed a certificate offering a credit in the amount of \$9.99, to be applied against customer's Basic Calling Plan BB total invoiced charges. Upon receipt of the certificate, Customer must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

.84

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.85 Free Month Certificate Promotion 2

Beginning March 01, 2005 and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers with RLI, RLJ and RLK Service who have been contacted by a Company representative to subscribe to Company service are eligible to receive a 100% certificate off of their monthly recurring charge.

To enroll in this promotion, Customers will be mailed a certificate offering a 100% certificate off of their monthly recurring charge. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.86 \$25 Invoice Credit Promotion

Beginning November 17, 2004, and ending December 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

The Company will offer the following promotion to existing customers of: Integrated RZA/RLA Service who contact a Company service representative and request cancellation of their service. Customers will receive a \$25 off two(2) months invoice. This promotion is not combinable with any other promotional offering.

This promotion may not be combined with any Direct Mail promotion or any promotion offered to customers i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service.

87. Small Business \$10 Credit Promotion

Beginning November 17, 2004, and ending December 31, 2004, the Company will offer the following promotion.

- 1) New customers of; Business B2 Integrated Service who enroll in Offering A i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service, ii) who disconnect from their Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their pervious Company service and the time of enrollment in their new Company service. Customer eligible for this promotion will receive a credit of \$10 applied against their; Business B2 Integrated Service monthly recurring charge on each of the first twelve (12) invoices after enrollment.
- 2) New customers of; Business B2 Integrated Service who enroll in Offering B i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service, ii) who disconnect from their Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their pervious Company service and the time of enrollment in their new Company service. Customer eligible for this promotion will receive a credit of \$10 applied against their; Business B2 Integrated Service monthly recurring charge on each of the first six (6) invoices after enrollment.

ISSUED: June 24, 2020 ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.88 RLG Certificate Promotion I

Beginning February 02, 2006 and ending December 31, 2006, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of : Integrated RLG] Service who are contacted by a Company service representative are eligible to receive a 100% certificate off the first and Thirteenth full invoices of their monthly recurring charge for : Integrated RLG as described below.

To participate in this promotion, Customers will be mailed a certificate offering 100% off of their monthly recurring charge for: Integrated RLG service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed in the customers 1st and 12th month of service.

.89 RLG/RLL Certificate Promotion 2

Beginning February 02, 2006, ending March 31, 2006, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

Existing customers of Company residential service who newly subscribe to: Integrated RLG and RLL Service who are contacted by a Company service representative or New Customers of: Integrated RLG and RLL Service or existing MCI Residential customers who contact a company service representative are eligible to receive a 50% certificate off the first and thirteenth full invoices of their monthly recurring charge for: Integrated RLG and RLL as described below.

To participate in this promotion, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for : Integrated RLG and RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed in the customers 1st and 13th month of service.

89.1 Residential EasyPay Promotion

Beginning August 1, 2005, and ending December 31, 2005, the Company will offer the following promotion to i) existing customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this promotion either after contacting a Company service representative and being offered this promotion or by signing up for this promotion online at the Company's website address at http://www.mci.com, and ii) new customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this promotion either after being contacted by a Company service representative and being offered this promotion, contacting a Company service representative and being offered this promotion, or by signing up for this promotion online at the Company's website address at http://www.mci.com. Customers enrolling in this promotion will receive a credit, not to exceed \$1.00, against their Company-invoiced charges for residential service.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

90. \$20 Credit Promotion for 3 Invoices

Beginning November 1, 2007 and ending December 31, 2007, the Company will offer the following promotion to existing customers of Integrated RLH, RLI, RLK, RLL, and RLG Service ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

91. \$25 Credit Promotion for 3 Invoices

Beginning November 1, 2007 and ending December 31, 2007, the Company will offer the following promotion to existing customers of Integrated RLA and RLJ Service ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

92. Certificate Promotion

Beginning February 02, 2006 and ending June 30, 2006, the Company will offer the following promotion. Existing customers of Company residential service who i) are subscribed to: Integrated RLA/RZA, RLI, and RLH Service ("Service"), ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for: Integrated RLA/RZA, RLI, and RLH Service as described below.

To participate in this promotion, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Integrated RLA/RZA RLI, and RLH Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

92.1 Business B2 EasyPay Promotion

Beginning August 1, 2005, and ending December 31, 2005, the Company will offer the following promotion to i) existing customers of Business B2 service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this promotion either after contacting a Company service representative and being offered this promotion or by signing up for this promotion online at the Company's website address at http://www.mci.com, and ii) new customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this promotion either after being contacted by a Company service representative and being offered this promotion, contacting a Company service representative and being offered this promotion, or by signing up for this promotion online at the Company's website address at http://www.mci.com. Customers enrolling in this promotion will receive a credit, not to exceed \$1.00, against their Company-invoiced charges for Business B2 service.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.93 Basic Calling Plan HH (Offering A) Certificate Winback Promotion

Beginning July 01, 2005, and ending December 31, 2005, the Company will offer the following promotion. Customers of Basic Calling Plan HH who enroll in Offering A of that service i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive i) a certificate in the amount of \$16.00 against their monthly recurring charge for their first full invoice after enrollment in this promotion and ii) a credit in the amount of \$16.00 against their monthly recurring charge for Basic Calling Plan HH, Offering A, on their twelfth full invoice after enrollment in this promotion.

To enroll in this promotion, Customers will be mailed a certificate offering \$16.00 off of their monthly recurring charge for Basic Calling Plan HH, Offering A, service. Upon receipt of the ertificate, Customers must mail the certificate to the Company and will receive the \$16.00 off of their monthly recurring charge on the first full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

In the event that, subsequent to enrollment in this promotion, a customer switches his Company residential long distance service from Basic Calling Plan HH Offering A service to another residential long distance service offered by the Company i) that contains a monthly recurring charge as part of that service, and ii) is otherwise available to new customers of that service, then customer will receive a credit, in what would have been his twelfth month of service for Basic Calling Plan HH service had he not cancelled that service, in the amount of the monthly recurring charge of the service to which he switched. This credit shall not apply in the event the customer switches to a Company residential long distance service having no monthly recurring charge applying thereto.

.93.1 \$5 Credit for 6 Invoices Promotion

Beginning July 01, 2005, and ending December 31, 2005, the Company will offer the following promotion. Existing residential customers of long distance service as provided in this tariff i) whose long distance service includes a monthly recurring charge of \$6.00 or less as described in this tariff and does not require concurrent subscription in companion local exchange service offered by MCImetro Access Transmission Services, ii) whose total long distance usage (including applicable monthly recurring charges incurred as part of the service to which customer is subscribed) is at least \$50.00, and iii) who contact a Company representative and request cancellation of their service, will receive a credit in the amount of \$5.00 against their first six (6) invoices after enrollment in this promotion.

.93.2 \$10 Credit for 6 Invoices Promotion

Beginning July 01, 2005, and ending December 31, 2005, the Company will offer the following promotion.

Existing residential customers of long distance service as provided in this tariff i) whose long distance service includes a monthly recurring charge of greater than \$6.00 as described in this tariff and does not require concurrent subscription in companion local exchange service offered by MCImetro Access Transmission Services, ii) whose total long distance usage (including applicable monthly recurring charges incurred as part of the service to which customer is subscribed) is at least \$50.00, iii) who contact a Company representative and request cancellation of their service, will receive a credit in the amount of \$10.00 against their first six (6) invoices after enrollment in this promotion. Customers who are offered (but decline) enrollment in the \$5 Credit for 6 Invoices Promotion are also eligible to enroll in this promotion.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.94 Basic Calling Plan HH (Offering B) Certificate Winback Promotion

Beginning July 1, 2005, and ending December 31, 2005, the Company will offer the following promotion. Customers of Basic Calling Plan HH who enroll in Offering B of that service i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive i) a certificate in the amount of \$26.00 against their monthly recurring charge for their first full invoice after enrollment in this promotion and ii) a credit in the amount of \$26.00 against their monthly recurring charge for Basic Calling Plan HH, Offering B, on their twelfth full invoice after enrollment in this promotion.

To enroll in this promotion, Customers will be mailed a certificate offering \$26.00 off of their monthly recurring charge for Basic Calling Plan HH, Offering B, service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$26.00 off of their monthly recurring charge on the first full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

In the event that, subsequent to enrollment in this promotion, a customer switches his Company residential long distance service from Basic Calling Plan HH Offering B service to another residential long distance service offered by the Company i) that contains a monthly recurring charge as part of that service, and ii) is otherwise available to new customers of that service, then customer will receive a credit, in what would have been his twelfth month of service for Basic Calling Plan HH service had he not cancelled that service, in the amount of the monthly recurring charge of the service to which he switched. This credit shall not apply in the event the customer switches to a Company residential long distance service having no monthly recurring charge applying thereto.

.94.1 \$5 Credit for 1 Invoice Promotion

Beginning July 01, 2005, and ending December 31, 2005, the Company will offer the following promotion. Existing residential customers of Basic Calling Plans C, D, K, or ZZ, or Retail Affinity Program Plans I, II, III, or IV, who contact a Company representative and request cancellation of their service, will receive a credit in the amount of \$5.00 against their first invoice after enrollment in this promotion.

.94.2 \$10 Credit for 1 Invoice Promotion

Beginning July 01, 2005, and ending December 31, 2005, the Company will offer the following promotion to existing customers of the following services who contact a Company representative and request cancellation of their service: Block-of-Time Plans 4, 5, 6,7, and 8; Basic Calling Plans A, B, F, H, I, J, L, M, N, O, Q, XX, YY; MCI Anytime; Retail Affinity Program Plan V; Everyday Plus; Everyday Savings; MCI One Savings; Everyday Classic; MCI One Advantage; MCI One Extra; homeMCI One; Friends & Family Program Options A, B, and C; Basic Calling Plan Option 2; NetRate Plan; and residential customers subscribed to (and maintaining an active account for) Execunet service but who are not subscribed to a specific plan thereunder. Eligible customers enrolling in this promotion will receive a credit in the amount of \$10.00 against their first invoice after enrollment in this promotion.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.95 Basic Calling Plan BB Certificate Winback Promotion

Beginning July 01, 2005, and ending December 31, 2005, the Company will offer the following promotion. Customers of Basic Calling Plan BB i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive i) a certificate in the amount of \$11.00 against their monthly recurring charge for their first full invoice after enrollment in this promotion and ii) a credit in the amount of \$11.00 against their monthly recurring charge for Basic Calling Plan BB, on their twelfth full invoice after enrollment in this promotion.

To enroll in this promotion, Customers will be mailed a certificate offering \$11.00 off of their monthly recurring charge for Basic Calling Plan BB service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$11.00 off of their monthly recurring charge on the first full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

In the event that, subsequent to enrollment in this promotion, a customer switches his Company residential long distance service from Basic Calling Plan BB service to another residential long distance service offered by the Company i) that contains a monthly recurring charge as part of that service, and ii) is otherwise available to new customers of that service, then customer will receive a credit, in what would have been his twelfth month of service for Basic Calling Plan BB had he not cancelled that service, in the amount of the monthly recurring charge of the service to which he switched. This credit shall not apply in the event the customer switches to a Company residential long distance service having no monthly recurring charge applying thereto.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.96 Business B2 \$45 Certificate Promotion

Beginning September 1, 2007 and ending December 31, 2007, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Local Exchange Service enrolling in Business B2 Service Offering B and Business B2 Integrated Service Offerings who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this promotion are eligible to receive a \$45 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a \$45 certificate off of their monthly recurring charge for Business B2 Integrated. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$45 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.97 Business B2 \$55 Certificate Promotion

Beginning September 1, 2007and ending December 31, 2007, the company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Local Exchange Service enrolling Block of Time Offering 1 and Business B2 Integrated Service Offerings] who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this promotion are eligible to receive a \$55 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a \$55 certificate off of their monthly recurring charge for Business B2 Integrated]. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$55 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.97 Anniversary Lifetime Promotion

Beginning September 1, 2007 and ending December 31, 2007, eligible customers will receive a certificate offering a discount of 100% against customer's monthly recurring charge for Integrated RLI, RLJ, or RLK, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLI, RLJ, or RLK service.

Eligible customers are new customers of residential local exchange service as described in this tariff and existing customers of Company residential long distance service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No. 4 who newly subscribe to Integrated RLI, RLJ, or RLK Service, who are contacted by a Company service representative or who contact a Company service representative.

Eligible customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Integrated RLI, RLJ, or RLK service. To participate in this promotion, eligible customers must mail the certificate to the Company in order to receive the refund. Eligible customers will not receive the refund described above until the Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLI, RLJ, or RLK service.

.98 RLL Certificate Promotion 1

Beginning April 01, 2006 and ending June 30, 2006, new customers of Company residential local exchange service as described in MCImetro Access Transmission Service LLC d/b/a Verizon Access Transmission Service and existing customers of Company residential long distance service as described MCI Communications Services, Inc. d/b/a Verizon Business Service who newly subscribed to Integrated RLL Service who are contacted by a Company service representative are eligible to receive a certificate providing discount of 100% against customer's monthly recurring charge for Integrated RLL, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of theirmonthly recurring charge for Integrated RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

.99 RLL Certificate Promotion 2

Beginning September 1, 2007 and ending December 31, 2007, new customers of Integrated RLL Service who newly subscribe to Integrated Service enroll in this promotion by signing up online at the company's website http://www.mci.com are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this promotion, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Integrated RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

100. Small Business Saves Credit Promotion

Beginning July 01, 2006 and ending December 31, 2006, the Company will offer existing customers of Business B2 Integrated Service] who have completed a minimum of 3 months of service, and who contact a Company representative to request cancellation of their Business B2 Integrated Service, a credit on their first five invoices after enrollment in this promotion.

The credit amount is dependent on the Business B2 Integrated Service Offering to which customer subscribes as follows:

Offering A \$15 Offering B and Block of Time Offering 1 \$10

Any unused credit amount will carry over to the next invoice. This promotion is not combinable with any other promotion.

101. Small Business Term Plan Promotion 3

Beginning July 01, 2006 and ending December 31, 2006, the Company will offer the following promotion. New customers of Business B2 Integrated Service] who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative, and who commit to a term commitment Business B2 Integrated Service] for a term of twelve (12) months will receive a discount of 5 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 12-month period begins with the first full billing month of Customer's Business B2 Integrated Service. Customers who terminate their Business B2 Integrated Service] prior to the expiration of the term period will be billed a termination charge of \$80. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Integrated Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

102. Small Business Term Plan Promotion 4

Beginning July 01, 2006 and ending December 31, 2006, the Company will offer the following promotion. New customers of Business B2 Integrated Service who enroll in Offering A, B, or Block of Time Offer 1, who are contacted by or who contact a Company representative, and who commit to a term commitment Business B2 Integrated Service for a term of twenty-four (24) months will receive a discount of 10 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 24-month period begins with the first full billing month of Customer's Business B2 Integrated Service. Customers who terminate their Business B2 Integrated Service prior to the expiration of the term period will be billed a termination charge of \$200. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Integrated Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

103. Small Business Term Plan Promotion 5

Beginning July 01, 2006 and ending December 31, 2006, the Company will offer the following promotion. New customers of Business B2 Integrated Service] who enroll in Offering A or B, and who contact a Company representative, and who commit to a term commitment Business B2 Integrated Service for a term of thirty-six (36) months will receive a discount of 15 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 36-month period begins with the first full billing month of Customer's Business B2 Integrated Service]. Customers who terminate their Business B2 Integrated Service prior to the expiration of the term period will be billed a termination charge of \$450. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Integrated Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

104. Small Business Credit Promotion

Beginning September 1, 2007 and ending December 31, 2007, the Company will offer the following promotion. Existing customers of Business B2 Service Business B2 Integrated Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50 2 - 4 lines \$100 5 - 9 lines \$250 10+ lines

Any unused credit amount will carry over to the next invoice. This promotion is not combinable with any other promotion.

105. <u>Small Business 50% Discount Promotion</u>

Beginning July 01, 2005 and ending December 31, 2005, the Company will offer a new promotion which gives customers enrolling in Business B2 Service Offerings A or B and who are contacted by a Company service representative a discount of 50% off their primary line monthly recurring charge for the first full invoice after enrollment in this promotion.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

106. Small Business 25% Discount Promotion

Beginning September 01, 2005, and ending December 31, 2005, the Company will offer a new promotion to new customers of Company service who sign up for Business B2 Offering A, B, or Block of Time Offering 1 and who are contacted by or who contact a Company service representative, a discount of 25% off of the monthly recurring charges for all lines of their Business B2, up to 15 lines, for their first full invoice after enrollment in this promotion. To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

107. Business B2 \$75 Certificate Promotion

Beginning July 01, 2006 and ending December 31, 2006, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Local Exchange Service as described in Business B2 Integrated Service] Offering A who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this promotion are eligible to receive a \$75 certificate off their monthly recurring charge for Business B2 Integrated Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a \$75 certificate off of their monthly recurring charge for Business B2 Integrated. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$75 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

108. Business B2 Free Month Promotion

Beginning July 01, 2006 and ending December 31, 2006, the Company will offer the following promotion. New customers of Business B2 Integrated Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative will receive a waiver of the monthly service charge for Business B2 Integrated Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Business B2 Integrated Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

109.

110. Business B2 Toll Free Promotion

Beginning July 01, 2005 and ending December 31, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

This promotion is available to i) existing customers of Advanced Option II for Small Business Savings Plan XII who a) subscribe to Business B2 Integrated Service and who enroll in Business B2 Toll Free Service Option 1 and b) who either contact a Company service representative or who are contacted by a Company service representative, and to ii) new customers of Advanced Option II for Small Business Savings Plan XII i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, iii) who have not re-subscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, and v) who enroll in Business B2 Toll Free Option 1. Customers who enroll in this promotion are eligible to receive a per-minute rate of \$0.04 for all Business B2 Toll Free Service Option 1 toll free calls after enrollment in this promotion.

Customers will receive this reduced rate as a credit against Business B2 Toll Free Option 1 usage on each invoice after enrollment in this promotion; customers are eligible to receive this promotion as long as the Customer remains subscribed to Business B2 Integrated Service. This offer may be combined with any other promotional offering.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

111. Anniversary Lifetime Winback Promotion

Beginning February 02, 2006 and ending June 30, 2006, the Company will offer the following promotion.

New customers of Integrated RLI, RLJ, RLK, and RLL Service ("eligible service") i) who are not presently subscribed to local residential service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another local residential carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Integrated RLI, RLJ, RLK, and RLL service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLI, RLJ, RLK, and RLL service.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Integrated RLI, RLJ, RLK, and RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLI, RLJ, RLK, and RLL service.

112. <u>Anniversary Two Year Winback Promotion</u>

Beginning September 5, 2005, and ending December 31, 2005, the Company will offer the following promotion.

New customers of Integrated RLI, RLJ, RLK, and RLL Service ("eligible service") i) who are not presently subscribed to local residential service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another local residential carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Integrated RLI, RLJ, RLK, and RLL service], to be applied to customer's 1st, 7th, 13th, 19th, and 25th invoices.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Integrated RLI, RLJ, RLK, and RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st, 7th, 13th, 19th, and 25th months of service.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

112. Anniversary Lifetime Winback Promotion 2

Beginning January 1, 2006, and ending June 30, 2006, the Company will offer the following promotion.

New customers of Integrated RLI, RLJ, RLK, and RLL Service ("eligible service") i) who are not presently subscribed to local residential service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another local residential carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Integrated RLI, RLJ, RLK, and RLL service, to be applied to customer's first full invoice and sixth full invoice thereafter for as long as customer remains subscribed to Integrated RLI, RLJ, RLK, and RLL service.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Integrated RLI, RLJ, RLK, and RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

113. Basic Calling Plan HH Certificate Promotion 1

Beginning January 3, 2006, and ending June 30, 2006, the Company will offer the following promotion.

New customers of Basic Calling Plan HH who are contacted by a Company service representative are eligible to receive a certificate providing a credit not to exceed \$10.00 against customer's monthly recurring charge for Basic Calling HH service, as described below.

To participate in this promotion, Customers will be mailed a certificate offering a credit not to exceed \$10.00 against customer's monthly recurring charge for Basic Calling HH service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$10.00 off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

114. Basic Calling Plan R & S Credit Promotion 1

Beginning February 02, 2006, and ending March 31, 2006, the Company will offer the following promotion.

New customers of Basic Calling Plan R and Basic Calling Plan S who contact a Company service representative are eligible to receive a credit against customer's monthly recurring charge for Basic Calling R or Basic Calling S service on customer's first two (2) invoices after enrollment in this promotion.

115. <u>Basic Calling Plan BB \$2.00 Credit Promotion 1</u>

Beginning February 02,2006, and ending March 31, 2006, the Company will offer the following promotion.

New customers of Basic Calling Plan BB who contact a Company service representative are eligible to receive a credit not to exceed \$2.00 against customer's monthly recurring charge for Basic Calling Plan BB service on customer's first three (2) full invoices after enrollment in this promotion.

116. Basic Calling Plan R/S/V 50% Credit Promotion 1

Beginning February 02, 2006, and ending March 31, 2006, the Company will offer the following promotion.

New customers of Basic Calling Plan R, Basic Calling Plan S, or Basic Calling Plan V who contact a Company service representative are eligible to receive a discount of 50% against customer's monthly recurring charge and outbound dial-1 usage charges for Basic Calling Plan R, S, or V service on customer's first full invoice after enrollment in this promotion.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

117. New Residential Free Month Promotion

Beginning September 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Integrated RLI, RLJ, RLK Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Integrated RLI, RLJ, RLK Service. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

118. Residential \$5 Credit Promotion for 3 Invoices

Beginning November 1, 2007 and ending December 31, 2007, the Company will offer the following promotion to existing customers of Anytime, Everyday, Everyday Classic, Everyday Plus, Everyday Savings, MCI One Advantage, MCI One Extra, MCI One Savings, Basic Calling Plan A, Basic Calling Plan A Savings Plan I, Basic Calling Plan AA, Basic Calling Plan B, Basic Calling Plan B Savings Plan I, Basic Calling Plan BB, Basic Calling Plan C, Basic Calling Plan CC Offering A, B, C, Basic Calling Plan E, Basic Calling Plan F, Basic Calling Plan FF Offering A, B, C, Basic Calling Plan G, Basic Calling Plan H, Basic Calling Plan HH, Offering A, B, Basic Calling Plan I, J, K, L, M, N, O, P, Q, R, S, T, U, V, W, X, Y, Z, Basic Calling Plan II, XX, YY, ZZ, Basic Calling Plan XX Savings Plan I, Basic Calling Plan YY Savings Plan I, Basic Calling Plan ZZ Savings Plan I, Block of Time Plan 1, 2, 3, 4, 5, 6, 7, 8 Service ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$5 on each of their first three invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

119. \$10 Credit Promotion for 1 Invoices

Beginning November 1, 2007 and ending December 31, 2007, the Company will offer the following promotion to existing customers of Anytime, Everyday, Everyday Classic, Everyday Plus, Everyday Savings, MCI One Advantage, MCI One Extra, MCI One Savings, Basic Calling Plan A, Basic Calling Plan A Savings Plan I, Basic Calling Plan AA, Basic Calling Plan B, Basic Calling Plan B Savings Plan I, Basic Calling Plan BB, Basic Calling Plan C, Basic Calling Plan CC Offering A, B, C, Basic Calling Plan E, Basic Calling Plan F, Basic Calling Plan FF Offering A, B, C, Basic Calling Plan G, Basic Calling Plan H, Basic Calling Plan HH, Offering A, B, Basic Calling Plan I, J, K, L, M, N, O, P, Q, R, S, T, U, V, W, X, Y, Z, Basic Calling Plan II, XX, YY, ZZ, Basic Calling Plan XX Savings Plan I, Basic Calling Plan YY Savings Plan I, Basic Calling Plan ZZ Savings Plan I, Block of Time Plan 1, 2, 3, 4, 5, 6, 7, 8 Service ("Service") who contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$10 against their first invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

120. <u>Small Business \$10 Credit Promotion for 3 Invoices</u>

Beginning November 1, 2007 and ending December 31, 2007, the Company will offer the following promotion to existing customers of Advance Option II for Small Business Savings Plans XVI and XVII Service ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$10 on each of their first three invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

121. Small Business \$5 Credit Promotion for 3 invoices

Beginning November 1, 2007 and ending December 31, 2007, the Company will offer the following promotion to existing customers of Advance Option II for Small Business Savings Plan XVIII Service ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$5 on each of their first three invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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SECTION B - RULES AND REGULATIONS (CONT.)

14. PROMOTIONAL OFFERINGS (CONT.)

122. LD Voice-Combo Benefit Promotion

Offer: Verizon ILEC Local Customers contracting for Long Distance Voice Services_provided by MCI Communications Services LLC d/b/a Verizon Business Services ("LD Service") for the first time will receive a credit (equivalent to two months Outbound LD Service usage, as described further below) in each succeeding 12-month period (not to exceed a total of three credits) following the date on which the LD Service pricing becomes effective, during the Term of its master agreement. The credit will be provided in accordance with the following table, with the month in which the LD Service pricing becomes effective as Month 1, and will be applied to Outbound LD Service usage charges (regardless of local carrier). The amount of the credit is equal to two times the Customer's average monthly Intra-LATA toll, intrastate and interstate outbound LD Service per-minute usage charges for the 3-month period specified in the following table:

3-Month Period for Calculating Average Outbound LD Service Monthly Per-Minute Usage, By Billing Platform

	Month in which	All Billing Platforms	
12-Month Period	Credit is Provided	(except the IXPlus platform)	IXPlus Billing Platform
1 – 12	Month 9	Months 6 through 8	Months 5 through 7
13 – 24	Month 21	Months 18 through 20	Months 17 through 19
25 – 36	Month 33	Months 30 through 32	Months 29 through 31

Eligibility: The Customer must:

- enroll in this promotion between June 1, 2008 and August 31, 2008;
- have new or existing Verizon ILEC Local Service;
- have signed and submitted a contract for Outbound LD Service by September 30, 2008: and
- request installation of new Outbound LD Service by October 31, 2008, to occur no later than November 30, 2008.

Other Conditions: Customer may not receive the benefits of Product Package Guide Type 1.

Notwithstanding the foregoing, if Customer terminates all Outbound LD Service upon which the credits under this promotion are calculated before all of the credits under this promotion are issued to Customer, any unissued credits are forfeited and not owed.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

15. MCI WORLDCOM HOLIDAY DISCOUNTS

Connecticut intrastate usage customers may be eligible to receive MCI WorldCom holiday discounts, subject to the terms and conditions as outlined in the Company's F.C.C. Tariff No. 1.

16. CALL BLOCKING

Call Blocking: Without notice, the Company may block calls to or from certain countries, country codes, cities, city codes, NXX exchanges, individual telephone stations, groups or ranges of individual telephone stations or calls that use certain authorization codes, whenever the Company deems it necessary to take such action to prevent: (a) the unlawful use of service; (b) fraud; (c) nonpayment for service; (d) the use of service in violation of the requirements of this Tariff; or (e) Company network blockage or the degradation of service furnished to the Customer or to other customers; or when actions taken by foreign governments or foreign telecommunications agencies, or responsive actions taken by the U. S. Government or any instrumentality thereof, render it impossible or impracticable to provide service. The Company will unblock as soon as it determines it can do so without undue risk, and it will, upon request by an affected Customer, assign new authorization codes to replace any that were deactivated. Whenever call blocking occurs on lines presubscribed to the Company, Customers or former Customers will be unable to make calls via any of the Company's CICs or those of its affiliates. At the request of a private payphone owner, the Company will arrange to block direct dial (i.e., completed without the assistance of an operator) calls made from a payphone to Puerto Rico and the U.S. Virgin Islands and to all international locations, except Canada. The Company may refuse to accept calling or credit card, collect calling and/or third number calls which it determines are or may be fraudulent, or it may limit the use of these billing options to or from certain countries or areas, including all or part of the United States, Puerto Rico, and the U.S. Virgin Islands.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION B - RULES AND REGULATIONS (CONT.)

18. <u>Instate Access Recovery Fee</u>

A monthly service charge that is applied to Customers subscribed to the Company for long distance services associated with a residential telephone line or billed to a residential account. This charge reflects costs incurred by the Company in providing in-state long distance service over Customer's local exchange provider's network. Customers will be exempt from this charge during any monthly period when company spending is less than \$1.00.

Monthly recurring charge: \$0.18

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese