SECTION C - SERVICE DESCRIPTIONS AND RATES

1. GENERAL DESCRIPTION OF INTRASTATE TELECOMMUNICATION SERVICES

- .01 Intrastate Telecommunication Services are offered to subscribers on a Metered Use ¹ Basis.
- .02 All service shall remain in effect for a minimum of thirty (30) days.
- .03 A customer may provide his own dedicated facilities to access the Company's terminal where such dedicated facilities are required.
- .04 THE COMPANY offers its services subject to the availability of the necessary facilities and/or equipment. The Company reserves the right to refuse to provide service to or from any location where the necessary facilities and/or equipment are not available (see Section B.2).
- 2. RESERVED FOR FUTURE USE

Effective March 2, 2011, for all residential customers of Metered Use Service, all Calling Card service and Toll Free / 800 service will no longer be available to new customers.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE</u>

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

IISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE

.01 General Description

Metered Use Service offers the use of intrastate communications facilities shared among multiple users, and is provided on the basis of several separate service options. Depending on the option(s) chosen the customer may select the manner in which calls are originated and terminated, may obtain one-way or two-way service, may enjoy point-to-point or multipoint service, or may originate calls in multiple cities.

Under each service option, the individual customer's total monthly charges for their use of the intrastate communications facilities are based upon the total time the customer (account) utilizes such facilities. In that regard, individual intrastate facilities usage charges, as well as other specific charges, discounts and/or features are applicable to each individual service option. When a metered use service call is established in one time-of-day rate application period and ends in another, the rate in effect in each rate application period applies to the portion of the call occurring within that rate application period. A specific description of each of the Metered Use Services is contained in Sections C.3.02-C.3.23 following.

Service Cancellation Request Received From Local Exchange Carrier: If the Company cancels a Customer account or service at the request of the Local Exchange Carrier (LEC) serving the Customer, but the Customer nevertheless continues to complete calls over the Company's network by dialing 1+ or 1010222, then, for a period not to exceed thirty (30) days from the date the Company first received the service cancellation request, the following provisions shall apply:

Customers who had subscribed to residential service under this Tariff will be charged the rates set forth in Section C-3-02 for toll free service usage; and Section C-3-02 for direct dial operator assisted usage.

Customers who had subscribed to Metered Use Service Option U (Commercial Dial 1 Service), Metered Use Service Option R (MCI Preferred), Metered Use Service Option Z (MCI Flat Rate), Metered Use Service Option BB (Advanced Option I for Small Business), Metered Use Service Option CC (MCI Flat Rate Plus) or Metered Use Service Option EE (Advanced Option II for Small Business) will receive service under the terms and conditions, including rates and charges, set forth under the offering to which the customer subscribed at the time of cancellation under those services.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) 1

Execunet Service is a one-way, dial in-dial out multipoint service available to residential customers only. The service allows the customer to originate and terminate calls via Company-provided local business telephone lines or other exchange access facilities. All Execunet calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded down to the next whole cent.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.021 Monthly Recurring Charges:

.0211 Per Minute Usage Charges: The following per minute rates will apply to all Option A intrastate calls unless specified otherwise. Peak rates apply from 7:00 am - 6:59 pm, Monday - Friday. Off-Peak rates apply during all other time periods.

.02111 INTERLATA

<u>PEAK</u> <u>OFF-PEAK</u> \$0.15 \$0.10

.02112 INTRALATA

PEAK OFF-PEAK \$0.12 \$0.09

.0212 Casual Caller

Casual Caller Dial-1: An instate InterLATA and IntraLATA per minute rate, as listed below, is applicable to calls placed by Casual Callers who access Company service by direct dial access or by dialing 1010222, 1010555, or any other Company Carrier Identification Code.

Intrastate:

\$3.07 1st minute.

\$1.27 each additional minute

Effective March 2, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .02 Option A (Execunet) (Cont.)
 - .021 <u>Monthly Recurring Charges (Cont.)</u>
 - .0213 Reserved for Future Use
 - .0214 Directory Assistance

An undiscounted charge as described in Section B-6.03 will apply to all intrastate calls to Directory Assistance.

- .0215 Friends & Family Program
 - .02151 A variation of Option A (Execunet Dial "1" only), the Friends & Family Program permits a customer to form a Calling Circle as defined in Section A of this tariff. Once a Calling Circle is established, the calls defined below qualify for the Friends & Family discounts. Monthly recurring charges and Directory Assistance are not eligible for discounts under this Program. This Program is being offered in conjunction with the Company's F.C.C. Tariff No. 1.
 - direct-dialed calls from the Subscriber to a Member of his or her Calling Circle;

Customers enrolled in the Friends & Family program will receive the discounts in Section C-3.253 when they place a call to a Friends & Family 500 Personal Number in lieu of all other Friends & Family discounts.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.021 <u>Monthly Recurring Charges (Cont.)</u>

.0215 Friends & Family Program (Cont.)

.02152 Subscribers must elect only one of the following Friends & Family discount options1:

.021521 Option A: For Subscribers who elect Option A, the following Friends & Family Discount will be applied against all gross qualified intrastate call usage charges and surcharges, before all other discounts for which the call is eligible have been applied. For Subscribers enrolled in an intrastate Premier Calling Plan, if specific plan rates apply, the Friends & Family Discount will be applied to the call usage charges and surcharges as determined by these plan rates. If plan discounts are applied, the Friends & Family Discount will be applied against the call usage charges and surcharges prior to the application of any plan discount. Directory Assistance charges are not included in the calculation of the Option A Friends & Family discount.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

	Discount For Calls to	Discounts for Calls to
Total Monthly Usage	Calling Circle Members	non-Calling Circle Members
\$ 0.00 - \$24.49	0%	0%
\$24.50 +	5%	0%

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Customers enrolled in the Friends & Family Program as of the effective date of this tariff will remain enrolled in Option A until and only if they otherwise notify the Company.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.021 <u>Monthly Recurring Charges (Cont.)</u>

.0215 Friends & Family Program (Cont.)

.021522 Option B: For Subscribers who elect Option B, the following discounts will be applied against all gross qualified call intrastate usage charges and surcharges. To be eligible for Option B, the Subscriber may not be enrolled in an intrastate Premier Calling Plan. A Subscriber may not be enrolled concurrently in Friends & Family Option B and the Domestic Calling Promotion A. Directory Assistance calls are not eligible for the non-calling circle discounts listed below.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

	Discount For Calls to	Discounts for Calls to
Total Monthly Usage1	Calling Circle Members ²	non-Calling Circle Members
\$ 0.00 - \$ 9.49	0%	0%
\$ 9.50 - \$24.49	0%	0%
\$24.50 - \$49.49	5%	0%
\$49.50 +	5%	0%

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

¹ Total of Metered Use Service Option A (Execunet).

Does not apply for Calling Circle Members whose Primary Interexchange Carrier (PIC) is not the Company. For Calling Circle Members whose PIC is not the Company, non-Calling Circle Member discounts apply.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - .02 Option A (Execunet) (Cont.)
 - .021 Monthly Recurring Charges (Cont.)
 - .0215 Friends & Family Program (Cont.)

.021522 Option B: (Cont.)

In addition to these discounts, Subscribers who elect Option B will receive the following discounts:

 For Subscribers whose total monthly usage of Metered Use Service Option A (Execunet - Dial "1") is equal or greater than \$9.50 and equal or less than \$24.49, a discount of 15 percent will apply.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.021 <u>Monthly Recurring Charges (Cont.)</u>

.0216 Premier Calling Plans: 1/2 Execunet customers (Dial "1" only) may enroll in one or more of the following plans per telephone number at the same time. TRS calls are not eligible for discounting under Premier Calling Plans. Direct dialed calls will be billed at the Premier Calling Plan rates listed herein, unless the customer would otherwise be billed at a lower rate as specified in Section C-3.0211 for a call during the same time period, excluding the first hour for the PrimeTime Option.

.02161 PrimeTime Option³

A variation of Option A (Execunet - Dial "1" only), PrimeTime is available to customers who have enrolled in MCI WorldCom's interstate PrimeTime Option⁴. Customers may place calls between 5:00 p.m. and 8:00 a.m. Monday through Friday, all day Saturday and Sunday until 5:00 p.m. and between 11:00 p.m. Sunday and 8:00 a.m. on Monday. Additional minutes of evening and night/weekend calling during these time periods are available for \$0.15/InterLATA and \$0.12/IntraLATA per minute. All calls made during any other time period will be priced at the rates listed in Section C-3.0211. If a customer chooses this option, the monthly charge will apply regardless of the volume of calls made under this plan during any month.

For an additional monthly charge of \$1.05, all intrastate calls made outside the time periods specified above will be given a discount of 10% (in lieu of any other volume discounts described herein) off that portion of the total monthly usage charges incurred at the rates listed in Section C.3.0211⁵. All calls will be rounded to the next higher full minute.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

For customers who subscribe to the Asia Plan as described in the Company's F.C.C. Tariff No. 1, the usage charges in section c-3.161 will apply to all intrastate calls placed.

For customers who subscribe to the International Calling Plan #1 as described in the Company's Tariff F.C.C. No. 1, a per minute charge of \$0.11 will apply for intraLATA calls. For interLATA calls, the rates as described in the Company's Tariff F.C.C. No. 1 will apply. All terms and conditions described in the Tariff F.C.C. No. 1 will apply.

Beginning on May 4, 1995, MCI WorldCom's PrimeTime Option will not be available to new subscriber.

⁴ Charges for the Company's interstate PrimeTime Option can be found in the Company's F.C.C. Tariff No. 1.

The monthly fee for the Company's interstate PrimeTime Plan can be found in the Company's F.C.C. Tariff No. 1.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.021 <u>Monthly Recurring Charges (Cont.)</u>

.0216 Premier Calling Plans (Cont.)

.02162 Reserved for Future Use

.02163 Sure-Save Sense¹

A variation of Option A (Execunet/Dial 1), Sure-Save Sense offers calling within Connecticut. A per minute rate of \$0.15 will apply between the hours of 7am and 7pm, Monday through Friday. A per minute rate of \$0.10 will apply at all other times.

Sure-Save Sense customers may enroll in the Friends & Family program for international discounts only; but may not enroll in any other Premier Calling Plan.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective January 21, 1997, the Sure-Saver Sense Premier plan will not be available to new subscribers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.021 <u>Monthly Recurring Charges (Cont.)</u>

.0216 Premier Calling Plans (Cont.)

.02164 Basic Calling Plan Option No. 1:

A variation of Option A (Execunet),Basic Calling Plan offers calling within the state. Customers may designate a maximum of two ANIs for this option and may place calls 24 hours a day, seven days a week. The following per minute rates will apply during all time of day periods: \$0.16 /InterLATA and \$0.12 /IntraLATA. No discounts will apply. This plan may not be combined with any other Premier Calling Plan or with the Friends & Family program. Additional restrictions apply pursuant to the Company's F.C.C. Tariff No. 1.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.021 <u>Monthly Recurring Charges (Cont.)</u>

.0216 Premier Calling Plans (Cont.)

.02165 MCI EasyRate1

A variation of Option A, MCI EasyRate offers calling within Connecticut, the remaining continental U.S., Alaska, Hawaii, Puerto Rico, and the U.S., Virgin Islands for a monthly charge of \$3.00. Customers may place calls 24 hours a day, seven days a week. InterLATA calls placed between 8 am and 5 pm, Monday through Friday, will be priced at \$0.27 per minute. InterLATA calls placed during any other time period will be priced at \$0.16 per minute. IntraLATA calls placed between 8 am and 5 pm, Monday through Friday, will be priced at \$0.20 per minute. IntraLATA calls placed during any other time period will be priced at \$0.12 per minute. All calls will be rounded to the next higher full minute. If a customer chooses this option, the monthly charge will apply regardless of the volume of calls made under this plan during any month.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

This service is being introduced into the the Company's Connecticut DPUC Tariff No. 1 due to new inter/intraLATA pricing and is offered in conjunction with interstate MCI EasyRate. However, as of March 1, 1995, the service was no longer offered to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (CONT.)

.02 Option A (Execunet) (Cont.)

.021 <u>Monthly Recurring Charges (Cont.)</u>

.0216 Premier Plans (Cont.)

O2166 Sure Save Reach¹: A variation of Option A (Execunet/Dial 1), Sure Save Reach offers customers the following discounts on domestic dial 1, operator services, directory assistance, conference calling, and 500 personal number service usage charges, including monthly fees and surcharges.

<u>Monthly Minimum Usage</u> - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

<u>Usage Charges</u>	Total MonthlyDiscounts
\$ 0 - \$ 9.49	0%
\$ 9.50 - \$24.49	10%
\$24.50 +	25%

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

¹ Effective January 21, 1997, the Sure Save Reach Premier Plan will not be available to new subscribers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (CONT.)

- .02 Option A (Execunet) (Cont.)
 - .021 Monthly Recurring Charges (Cont.)
 - .0216 Premier Plans (Cont.)
 - O2167 Advanced Option I: A variation of Option A (Execunet), Advanced Option I offers thirty (30) minutes of direct dialed intrastate calling for a monthly charge of \$4.95. Customers selecting this plan may include Option A (Execunet) in their Advanced Option I Plan, but applicable surcharges will apply after the initial thirty minutes of calling has been used.

The one-time installation fee and monthly subscription fee will be waived. Additional intrastate minutes of direct-dialed calling are available as follows:

InterLATA: \$0.15 IntraLATA \$0.12

All calls will be rounded to the next higher full minute. No discounts will apply to usage under this option. This plan may not be combined with any other Premier Calling Plan or with the Friends & Family program.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.021 Monthly Recurring Charges (Cont.)

.0216 Premier Plans (Cont.)

.02168 Weekend Savings Plan: A variation of Option A (Execunet), Weekend Savings Plan offers intrastate calling. Customers may place intrastate calls between 12:00 am Saturday through 11:59 PM Sunday for \$0.095 per minute. All intrastate calls made during any other time period will be priced at the rates in Section C-3.0211.

Installation and monthly subscription fees will be waived. All calls will be rounded to the next higher full minute. No discounts will apply to usage under this option. This plan may not be combined with any other Premier Calling Plan or with the Friends & Family program.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.021 <u>Monthly Recurring Charges (Cont.)</u>

.0216 Premier Plans (Cont.)

MCI True Rate1: A variation of Option A (Execunet), MCI True Rate offers calling between points within Connecticut. Customers may designate a maximum of two ANIs for this option. Customers may place calls 24 hours a day, seven days a week. No discounts will apply. This plan may not be combined with any other Premier Calling Plan or with the Friends & Family Program.

The one-time installation fee and monthly subscription fee will be waived. All calls are subject to an initial one-minute duration with additional one-minute increments.

The following per minute rates and surcharges are for intrastate/interLATA calls unless specified otherwise.

ACCESS RATE

Direct Dial (Dial 1) \$0.1450

\$0.1200 (IntraLATA)

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective January 21, 1997, the MCI True Rate Premier Plan will no longer be available to new subscribers.

EFFECTIVE: July 1, 2020

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

METERED USE SERVICE (Cont.) .02 Option A (Execunet) (Cont.)

.021 Monthly Recurring Charges (Cont.)

.0216 Premier Plans (Cont.)

.021610 MCI Sure Savings Option¹: A variation of Metered Use Service Option A (Execunet), MCI Sure Savings Option offers calling within the state. Calls placed between 8 am and 5pm, Monday through Friday, will be priced at \$0.27 per minute. Calls placed during any other time period will be priced at \$0.17 per minute. All calls will be rounded to the next higher full minute.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.021611 <u>Basic Calling Plan Option 2</u>: A variation of Metered Use Service Option A (Execunet), Basic Calling Plan Option 2 offers customers in-state calling. Customers in this plan may place Dial 1 calls at:

	<u>PEAK</u>	<u>OFF PEAK</u>
interLATA	\$0.12	\$0.08
IntraLATA	\$0.12	\$0.08

Customers who enroll in this plan must select the Company for their intraLATA Primary Interexchange Carrier (PIC). Customers must enroll in this plan via a company-designated Internet address. Upon enrollment in this plan, each customer must designate to the Company a valid commercial credit card through which the customer will be automatically billed for usage under this plan. Customers may review billing details via the Company's on-line customer service using the Internet.

Personal 800 Number

This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set forth below. A 6-digit Rerouting Code will also be provided, which will allow the customer to use the "Follow Me" Routing feature."

A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls."

Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make.

The following per-minute rate will apply to all Personal 800 calls: \$0.45 per min.

ISSUED: June 24, 2020

ISSUED BY: Edwin Reese

MCI Sure Savings Option, unavailable to new customers as of July 1, 1995, is being introduced into the tariff due to an interstate billing charge. Intrastate rates are not affected.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.021 Monthly Recurring Charges (Cont.)

.0216 Premier Plans (Cont.)

.021612 Retail Affinity Program Plan II

The Retail Affinity Program Plan II is available to new customers of Metered Use Service Option A (Execunet) who are new subscribers of a participating retail affinity program. Customers enrolled in this plan will receive the following benefits: For intrastate Execunet usage, intrastate rates are subject to the rates and conditions in Section C-3.36 (MCI One Advantage).

Customers will be charged a \$3.00 monthly recurring charge.

<u>Monthly Minimum Usage</u> - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.021 Monthly Recurring Charges (Cont.)

.0216 Premier Plans (Cont.)

.021613 Commercial Credit Card Affinity Program Plan II

The Commercial Credit Card Program Plan II is available to new customers of Metered Use Service Option A (Execunet) who are new subscribers to a designated commercial credit card and who participate in an affinity program associated with that commercial credit card. Customers enrolled in this plan will receive the following benefits: For intrastate Execunet usage, intrastate rates are subject to the rates and conditions in Section C - 3.36 (MCI One Advantage).

Customers will be charged a \$3.00 monthly recurring charge.

.021614 Retail Affinity Program I1

Available to new customers of Metered Use Service Option A (Execunet) who are new or existing members of participating retail affinity program. Customers in this promotion will receive the following benefits: For domestic Execunet Dial 1 usage, customers will be charged the Peak and Off-Peak rates listed below. Peak rates apply 7am - 6:59pm, Monday through Friday. Off-Peak rates apply 7pm - 6:59pm, Monday through Friday and all day Saturday and Sunday.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

	<u>PEAK</u>	<u>OFF-PEAK</u>	
INTERLATA:	\$0.1200	\$0.0800	
INTRALATA:	\$0.1200	\$0.0800	

Customers will be charged a \$3.00 monthly recurring charged.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

¹Beginning October 15, 1999, this plan will no longer be available to new subscribers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.021 Monthly Recurring Charges (Cont.)

.0216 Premier Plans (Cont.)

.021615 Commercial Credit Card Affinity Program I1

Available to new customers of Metered Use Service Option A (Execunet) who are new or existing subscribers to a designated Commercial credit card and who participate in an affinity program associated with that Commercial credit card. Customers in this promotion will receive the following benefits: For domestic Execunet Dial 1 usage, customers will be charged the Peak and Off-Peak rates listed below. Peak rates apply 7am - 6:59pm, Monday through Friday. Off-Peak rates apply 7pm - 6:59pm, Monday through Friday and all day Saturday and Sunday.

	<u>PEAK</u>	<u>OFF-PEAK</u>	
INTERLATA:	\$0.1000	\$0.0700	
INTRALATA:	\$0.1000	\$0.0700	

Customers will be charged a \$3.00 monthly recurring charge.

.021616 Affinity Program Plan III

Affinity Program Plan III is available to new customers of Option A (Execunet) who are new subscribers of a participating Affinity program. Customers are subject to the terms and conditions of Basic Calling Plan Option 8 as set forth in the Company's F.C.C. Tariff No. 1.

<u>Monthly Minimum Usage</u> - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

<u>Dial 1 Access:</u> Customers enrolled in this plan will receive the following benefits: For domestic Option A usage, interLATA and intraLATA rates are subject to the rates and conditions specified in Section C-3.3912.

Monthly Recurring Charge: Customers will be charged a \$4.00 monthly recurring charge.

¹Beginning October 15, 1999, this plan will no longer be available to new subscribers.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.021 Monthly Recurring Charges (Cont.)

.0216 <u>Premier Plans (Cont.)</u>

.021617 Affinity Program Plan IV 1

Affinity Program Plan IV is available to new customers of Option A (Execunet) who are new subscribers of a participating Affinity program. Customers are subject to the terms and conditions of Basic Calling plan Option 19 as set forth in the Company's F.C.C. Tariff No. 1.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

<u>Dial-1:</u> Customers enrolled in this plan will be charged \$0.10 per minute for all intrastate calls. Customers may place these calls 24 hours a day, 7 days a week.

Monthly Recurring Charges: Customers will be charged a \$1.95 monthly recurring charge.

¹Effective October 1, 2001, this plan will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.021 Monthly Recurring Charges (Cont.)

.0216 Premier Plans (Cont.)

.021618 Basic Savings Plan I

A variation of Option A, Execunet, Basic Savings Plan I offers reduced in-state Dial 1 rates for an additional monthly recurring charge to customers enrolled in Basic Calling Plan Option 14 as described in the Company's F.C.C. No. 1.

Customers enrolled in this plan may place intrastate Dial-1 calls at the rate of \$0.07 per minute.

Customers enrolled in this plan will be charged a \$4.00 monthly recurring charge.

.021619 Basic Savings Plan II

A variation of Option A Execunet, Basic Savings Plan I, Basic Savings Plan II offers reduced in-state Dial-1rates for an additional monthly recurring charge to customers enrolled in Basic Calling Plan Option 14 as described in the Company's F.C.C. No. 1.

Customers enrolled in this plan may place intrastate Dial-1 calls at the rate of \$0.07 per minute.

Customers enrolled in this plan will be charged a \$4.00 monthly recurring charge.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

EFFECTIVE: July 1, 2020

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.021 Monthly Recurring Charges (Cont.)

.0216 Premier Plans (Cont.)

.021620 Affinity Program Plan V 1/

Affinity Program Plan V is available to new Residential customers of Option A (Execunet) who are new subscribers of a participating Affinity program. Customers are subject to the terms and conditions of Basic Calling Plan Option 26 as set forth in the Company's F.C.C. Tariff No. 1. No monthly recurring charges will apply.

Dial One Access: Affinity Program Plan V customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA per minute charge: \$0.1000 IntraLATA per minute charge: \$0.1000

.021621 Affinity Program Plan V Savings Plan I 2/

A variation of Option A (Affinity Program Plan V), Affinity Program Plan V Savings Plan I offers reduced in-state dial-1 rates as well as enabling in-state Dial-1 calls to apply to a Block of Time offer for an additional monthly recurring charge.

Customers enrolled in this plan will have their intraLATA and interLATA Dial-1 calls apply to their Block of Time threshold, as offered at the interstate level. In addition, customers may place intraLATA Dial-1 calls at the rate of \$0.07 per minute, and interLATA Dial-1 calls at the rate of \$0.07 per minute for intraLATA and interLATA Dial-1 calls outside the customer's Block of Time.

Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$5.00.

ISSUED: June 24, 2020

^{1/} Effective March 1, 2002, this plan will no longer be available to new customers.

^{2/} Effective March 1, 2002, this plan will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.021 <u>Monthly Recurring Charges (Cont.)</u>

.0217 Rates Applicable for Hearing or Speech Impaired Persons

.02171 Text Telephone Discounts1

Discounts may apply to intrastate usage when used with a text telephone for visual communications. These discounts are subject to the terms and conditions as outlined in the Company's Tariff F.C.C. No. 1.

.02172 MCI Distinct

MCI Distinct offers discounts that may apply to intrastate usage when used with a text telephone for visual communications. These discounts are subject to the terms and conditions as outlined in the Company's Tariff F.C.C. No. 1 (Section 3.02119).

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

This discount is available only to customers who qualified prior to August 14, 1996.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.021 <u>Monthly Recurring Charges (Cont.)</u>

.0218 MCI Family Assist

A variation of Option A (Execunet), the MCI Family Assist plan offers calling within the state. Customers may place Option A calls 24 hours a day, seven days a week. Customers will be charged \$0.09 per minute for the first 30 minutes of use per month and \$0.09 per minute for the first 30 minutes of intraLATA use per month. Customers will be charged \$0.15 per minute for Option A interLATA usage in excess of 30 minutes and \$0.12 per minute for intraLATA usage in excess of 30 minutes. No discounts will apply to usage provided under this plan. This plan may not be combined with any other domestic or international calling plan or with any other Company service except as set forth in this tariff.

All Option A calls are subject to an initial one minute duration with additional one-minute increments. The plan rates apply only to calls that originate from and are billed to the ANI of the customer. Plan benefits are available only to one ANI per customer and to one ANI per residence. All Operator Service, Directory Assistance and TRS charges will default to standard Option A charges.

Only qualified residential service customers may subscribe to MCI Family Assist. To subscribe, a customer must call a Company-provided designated toll-free telephone number. At the time of the initial enrollment in the plan, the customer must satisfy either of the following eligibility criteria. The customer must represent to the Company that he or she (or his/her spouse) is:

- 1) Subscribed to a low income program (e.g. Lifeline, Link Up, etc.) offered by the local exchange company furnishing exchange service to the customer; or,
- 2) Certified by an appropriate state or federal agency as eligible for at least one of the following programs in those states where a low income program is not offered:

Aid to Families with Dependent Children (AFDC)
Temporary Assistance to Needy Families (TANF) Food Stamps
Home Relief
Medicaid
Supplemental Security Income (SSI)

To remain eligible to receive service under this plan after initial enrollment, the customer must continue to satisfy the eligibility criteria. The company may require that a customer certify in writing his or her satisfaction of the eligibility criteria.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

- .022 Operator Assistance 4,5, Local Exchange Company Calling Cards, and Payphones 1
 - (a) Calls made from the Company's pre-subscribed payphones or institutional phones and which are completed with the assistance of a Company operator;
 - (b) Calls made from payphones or institutional phones which are not pre-subscribed to the Company, but are placed by dialing 1010222 or any other Company carrier identification code and which are completed with the assistance of a Company operator;
 - (c) Calls made from private residential or business phones pre-subscribed to the Company and which are completed with the assistance of a Company operator;
 - (d) Calls made from private residential or business phones by Casual Callers, excluding the customers specified in section C-3-01, which are completed with the assistance of an MCl operator;
 - (e) Calls which are billed to a Local Exchange Company Calling Card, regardless of the phone from which the call is placed, and
 - (f)³ Calls which are placed by dialing an Company-provided access number, which permits the caller to place a collect call with the assistance of an operator, live or automated in a voice response unit.
 - (g) Calls which are placed from public and semi-public payphones for which the customer pays by inserting coins into the payphone as payment for the calls on a real-time basis.²

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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Available only to customers in equal access exchange areas.

The initial period for calls in this category is three (3) minutes. Each additional period is for one (1) minute.

³ Calls subject to the availability of the 1-800-COLLECT access number to complete calls on the Company's network.

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.022 Operator Assistance, Local Exchange Company Calling Cards, and Payphones (Cont.)

.0221 Intrastate Calls: All domestic calls falling within classification (a) to (e) above are subject to undiscountable surcharges as listed in Section C-3.0222 below. For intrastate calls falling within classifications (a), (b), (c), (d) and (e) above, usage rates are listed below.

.02211 Per Minute Usage Charges

INTRASTATE	BUSINE	BUSINESS DAY		NING	NIGHT & WEEKEND	
MILEAGE BAND ¹	1st Min.	Add'l Min.	1st Min.	Add'l Min.	1st Min.	Add'l Min.
0 – 10	\$01.0900	\$01.0900	\$01.0900	\$01.0900	\$01.0900	\$01.0900
11 - 16	\$01.0900	\$01.0900	\$01.0900	\$01.0900	\$01.0900	\$01.0900
17 - 22	\$01.0900	\$01.0900	\$01.0900	\$01.0900	\$01.0900	\$01.0900
22 - 30	\$01.0900	\$01.0900	\$01.0900	\$01.0900	\$01.0900	\$01.0900
31 +	\$01.0900	\$01.0900	\$01.0900	\$01.0900	\$01.0900	\$01.0900

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Intrastate mileage is calculated by using the formula presented in Section C.4.

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.022 Operator Assistance, Local Exchange Company Calling Cards, and Payphones (Cont.)

.0221 Intrastate Calls (Cont.):

.02212 <u>Surcharges</u>: The following undiscountable surcharges apply to all intrastate calls which fall within classifications (a) to (e) above.¹

Surcharge Per Call

Operator Station \$6.59	2/
Operator Station Collect \$6.59)
Person-to-Person \$7.15	5 2/
Person-to-Person Collect \$7.15)
Third Party Billed \$6.59	2/
Local Exchange Carrier Card \$0.50)

.022121 Operator Dialed Surcharge - Applies a surcharge to Operator Station, Person-to-Person, Station collect, Person Collect, and Third Party rated calls when the Customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code ("0","00", or "1010222+0") and requests the operator to dial the called station. Handicapped customers who are unable to dial the call because of his/her handicap may request credit for the surcharge from the Operator when the call is made.

Per Call Surcharge \$1.10

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

These surcharges are subject to Friends & Family discounts when imposed on calls which are eligible for that program.

For calls falling under classification (d) above, or non-payphone originated classification (e) calls made by Casual Callers, excluding the customers specified in Section c-3-01, an additional surcharge of \$2.50.

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.022 Operator Assistance-3 Local Exchange Company Calling Cards, and Payphones (Cont.)

.0223 Intrastate Calls For intrastate calls falling within classification (f) ² as described in Section C-3.022, the rates are listed below:

.02231 <u>InterLATA Per Minute Usage Rates and Surcharges</u>

	BUSINESS DAY		EVENING		NIGHT & WEEKEND	
MILEAGE BAND	1st Min.	Add'l Min.	1st Min.	Add'l Min.	1st Min.	Add'l Min.
0 - 10	\$0.8100	\$0.8100	\$0.8100	\$0.8100	\$0.8100	\$0.8100
11 - 16	\$0.8100	\$0.8100	\$0.8100	\$0.8100	\$0.8100	\$0.8100
17 - 22	\$0.8100	\$0.8100	\$0.8100	\$0.8100	\$0.8100	\$0.8100
22 - 30	\$0.8100	\$0.8100	\$0.8100	\$0.8100	\$0.8100	\$0.8100
31 +	\$0.8100	\$0.8100	\$0.8100	\$0.8100	\$0.8100	\$0.8100

<u>Per Call Surcharges:</u> The following surcharges apply to all interLATA calls falling within classification (f) ² described in Section C-3.022.

Operator Station Collect: \$5.48
Person to Person Collect^{1:} \$6.11
Third Party Collect: \$4.86

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¹ The Person-to-Person surcharge will be assessed when the customer requests a live operator.

² Calls subject to the availability of the 1-800-COLLECT access number to complete calls on the Company's network.

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.022 Operator Assistance, 3 Local Exchange Company Calling Cards, and Payphones (Cont.)

.0223 Intrastate Calls (Cont.)

.02232 <u>IntraLATA Per Minute Usage Rates and Surcharges</u>

	BUSINESS DAY		EVENING		NIGHT & WEEKEND	
MILEAGE BAND	1st Min.	Add'l Min.	1st Min.	Add'l Min.	1st Min.	Add'l Min.
0 - 10	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500
11 - 16	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500
17 - 22	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500
22 - 30	\$0.7100	\$0.7100	\$0.7100	\$0.7100	\$0.7100	\$0.7100
31 +	\$0.7100	\$0.7100	\$0.7100	\$0.7100	\$0.7100	\$0.7100

<u>Per Call Surcharges</u>: The following surcharges apply to all intraLATA calls falling within classification (f) ² described in Section C-3.022.

Operator Station Collect: \$4.86
Person to Person Collect: \$4.98
Third Party Collect: \$4.98

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ISSUED BY: Edwin Reese

¹ The Person-to-Person surcharge will be assessed when the customer requests a live operator.

Calls subject to the availability of the 1-800-COLLECT access number to complete calls on the Company's network.

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.022 Operator Assistance, 2 Local Exchange Company Calling Cards, and Payphones (Cont.)

.0224 <u>Intrastate Calls</u> For intrastate calls falling within classification (g) as described in Section C-3.022, the rates are listed below: ¹

.02241 Per Minute Usage Charges

	BUSINESS DAY			<u>NING</u>	NIGHT & WEEKEND	
MILEAGE BAND	1 st Min.	Add'l Min.	1st Min.	Add'l Min.	1st Min.	Add'l Min.
0 - 10	\$0.2000	\$0.2000	\$0.1500	\$0.1440	\$0.1200	\$0.1050
11 - 16	\$0.2300	\$0.2270	\$0.1700	\$0.1600	\$0.1300	\$0.1150
17 - 22	\$0.2500	\$0.2590	\$0.1900	\$0.1800	\$0.1400	\$0.1300
22 - 30	\$0.3100	\$0.3050	\$0.2100	\$0.2150	\$0.1500	\$0.1460
31 +	\$0.3400	\$0.3450	\$0.2400	\$0.2400	\$0.1700	\$0.1600

.02242 Per Call Surcharges

Operator Station: \$1.70 Person-to-Person: \$3.45

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The initial period for calls in this category is three (3) minutes. Each additional period is for one (1) minute.

² Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.022 Operator Assistance, Local Exchange Company Calling Cards, and Payphones (Cont.)

.0225 Intrastate Calls (Cont.)

.02254 <u>Time of Day / Discount Periods</u>: Calls in category (h) are provided an Evening/Weekend discount as well as a Night discount at the rates specified in Section C - 3.0225 for calls placed within the time periods as set forth below.

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 4:59 PM		BUS					
5:00 PM TO 10:59 PM	EVENING & WEEKEND RATE						
11:00 PM TO 7:59 AM				NIGHT RATE			

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Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.023 <u>Volume Discounts</u>

Volume discounts may apply to intrastate usage revenue for Execunet Service. These discounts are subject to the terms and conditions as outlined in the Company's Tariff F.C.C. No. 1.

.024 Service Availability

From the Connecticut Metropolitan areas set forth in Section C.12 of the Company's Tariff F.C.C. No. 1 and to all locations within the State of Connecticut.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Execunet) (Cont.)

.025 Residential Affinity Block-of-Time Plan 1

Customers of Option A (Execunet) service who are also members of a participating Non-Qualified Residential Affinity Group subscribing to this plan may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Residential Affinity Group in accordance with the terms of membership of that participating Non-Qualified Residential Affinity Group:

Level 1: Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged \$0.05 per each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week. Customers enrolled in this plan will be charged a \$9.50 monthly recurring charge for Level 1 benefits. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this plan.

Level 2: Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged \$0.05 per each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week. Customers enrolled in this plan will be charged a \$11.95 monthly recurring charge for Level 2 benefits. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this plan.

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.05 Reserved for Future Use

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.10 [Reserved For Future Use.]

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.10 Option I Small Business Long Distance Plan (cont'd)

.10.3Small Business Long Distance Plan C 1

Small Business Long Distance Plan C is an outbound and inbound multipoint service for single location customers. Customers must contact a Company representative to enroll in this service.

Customers may access the MCI network using Dial "1". No term plan options will apply to this service. Calls are subject to a 30-second minimum initial period and are then rounded to the next higher 6-second increment, except for operator assisted calls which are calculated on a 60-second minimum duration basis with additional 60-second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Monthly Minimum Charge: In each monthly period in which Small Business Long Distance Plan C customer's total usage charges are less than \$5.00 per account a minimum charge of \$5.00 per account will be applied against the customer's Small Business Long Distance Plan C usage for that month.

Access Methods and Charges:

Dial "1" Access: Customers enrolled in this plan may place Dial "1" calls at the following per-minute rates:

IntraLATA: \$0.13 InterLATA: \$0.13

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Effective March 1, 2015, this service will no longer be available to new subscribers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.10 Option I (Block Of Time Plan 8) 1/

Block of Time Plan 8 is an outbound and inbound service available to residential customers. Block of Time Plan 8 offers 200 minutes of interstate and intrastate Dial "1" calling for a monthly charge. Customers subscribed to this plan must pay a monthly recurring charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp;

except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$12.95. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers may place Dial-1 calls 24 hours per day, seven days a week. Additional minutes of Dial-1 calling will be priced at \$0.05 per-minute. If the customer chooses this option, the monthly charge will apply regardless of the volume of calls made under this plan during any month. No other monthly fees will apply.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Directory Assistance: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.

Operator Assistance ²: The charges found in Section C-3.022 herein, apply to all Block of Time Plan 8 customers without regard to the type of access.

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^{1/} Beginning December 01, 2005, this service is no longer available for new customers.

² Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.15 Option N (MCI Prism Plus)

Option N is a one-way, multipoint service allowing the customer to originate calls via customer-provided local business telephone lines, and allowing the termination of calls via a combination of Company-provided intercity facilities and local business telephone lines. All Prism Plus calls are subject to a full minute rounding after the initial first minute increment. "By subscribing to this service, Customer understands that use of this service is restricted in the following manner: Customer may not resell the services in any manner, including but not limited to as a wholesaler or aggregator."

.151 <u>Monthly Recurring Charges</u>:

.1511 Per Minute Usage Charges:

Business Day	<u>Evening</u>	Night & Weekend	
\$0.3200 (I)	\$0.2200 (I)	\$0.1300 (I)	

.1512 <u>Time of Day Discount Periods</u>: Prism Plus offers an Evening Discount as well as a Night and Weekend Discount. These discounts are reflected in the rates specified in Section C-3.1511 for calls placed within the time periods as set forth in the figure below.

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 4:59 PM	BUSINESS DAY RATE						
5:00 PM TO 10:59 PM	EVENING RATE						EVE
11:00 PM TO 7:59 AM	NIGHT & WEEKEND RATE						

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.15 [Reserved For Future Use.]

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.15 [Reserved For Future Use.]

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.15 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.15 [Reserved For Future Use.]

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.16 Option O (MCI One Savings) D

Option O (MCI One Savings) is an outbound and inbound service available to Residential customers. Option O includes peak and off-peak rate structure service. No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in the Company's Tariff F.C.C. No. 1. All Dial-1 calls including intrastate (interlata), intralata will have 60 second or minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

.161 Monthly Account Fees

- .1611 <u>Minimum Charge</u>: \$5.00 per account if total Option O usage charges are less than \$5.00 per account per month. The \$5.00 charge is applied against the month's usage charges.
- .1612 <u>Dial 1 Access</u>: Option O can be used for Dial 1 access. Peak rates apply from 7:00 am 6:59 pm, Monday Friday. Off-Peak rates apply during all other times. Option O customers will be charged the following per minute rates for intrastate interlata calls:

.16121	<u>INTERLATA</u> :	<u>PEAK</u> \$0.12	<u>OFF-PEAK</u> \$0.08
.16122	INTRALATA:	<u>PEAK</u> \$0.12	<u>OFF-PEAK</u> \$0.08

- .162 Operator Assistance ³: For Option O calls placed with the assistance of a Company Operator, the rates and surcharges in Sections C-3.0221 and C-3.0222 will apply.
- .163 <u>Directory Assistance</u>: An undiscounted charge as described in Section B-6.03 will apply to each intrastate call to Directory Assistance.

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.19 [Reserved For Future Use.]

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - .19 [Reserved For Future Use.]

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.19 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - .19 [Reserved For Future Use.]

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.19 [Reserved For Future Use.]

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.20 Option S (MCI Prepaidsm)

MCI Prepaid is a prepaid calling card service that allows customers to acquire cards that are used to originate outbound direct dial calls via Company-provided 800 numbers. Cards may be acquired by customers for their own internal or promotional use. All MCI Prepaid calls are rounded to the next higher full minute. Certain PrePaid cards allow customers of authorized users to pre-program up to six specific telephone numbers that can be reached by dialing a single number.¹

- .201 <u>Unit Value</u>: MCI Prepaid cards are provided in various unit or dollar denominations (not to exceed 120 units per card) with a per unit value of \$0.45. One unit equals one minute (or fraction thereof) of calling.
- .202 <u>Volume Discounts</u>: Volume discounts are available pursuant to the terms and conditions outlined in the Company's F.C.C. Tariff No. 1.

.203 Other Conditions of Service:

- Only the entity in whose name the original qualifying purchase was made shall be deemed to be the customer. Related entities, such as affiliates and subsidiaries, spouses and relatives, shall not be treated as the customer.
- Calls to 700, 800, 900 and 950 numbers and Directory Assistance will not be completed using the MCI Prepaid card.
- Calls may only be charged against an MCI Prepaid card that has a sufficient available balance.
- MCI Prepaid card balances will be reduced and depleted based upon customer usage. Card users will
 be given notice one minute before available card balance is depleted. When the balance of available
 time is depleted, the call will be terminated.

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The date of activation of the MCI Prepaid card determines the cost per unit of an MCI PrePaid card. The date a card is made determines the number of units per minute required for calls.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.20 Option S (MCI Prepaidsm) (Cont.)

.203 Other Conditions of Service (Cont.):

- Activated MCI Prepaid cards are non-refundable and will expire on the date specified on the card or the carrier or package in which the card is included. Notwithstanding the above, the Company will offer reimbursement of 100 percent of unit cost per card for unactivated batches of 25 cards each, for up to 90 days after the customer's first batch in each shipment is activated. This reimbursement is however limited to 30 percent of the customer's card order. The customer must submit a written request for refund within the 90 day period after activation to both its Company Account Team and the Company Prepaid Product manager. Refunds will be made in the form of either a credit to the customer's account or a check payable to the customer for customized cards only. The refunds will not cover any costs related to card printing and distribution. No refund will be made for cards with partial use.
- The Company will provide a credit equal to one minute of applicable service for MCI Prepaid card calls that are interrupted or are subject to inadequate transmission, Credits will not be issued when an interruption or service deficiency is i) not reported to the Company; or ii) due to failure of power, equipment or systems not provided by the Company.

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.22 [Reserved For Future Use.]

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.22 [Reserved For Future Use.]

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.23 Option V (MCI Phonecash)

Option V is a prepaid calling card service that allows customers to originate outbound direct dial calls via MCI-provided 800 numbers. MCI Phonecash customers may originate and terminate calls in the State of Connecticut. All Option V Calls are rounded to the next higher full minute.

.231 <u>Unit Value</u>: MCI Phonecash cards may be obtained from MCI or from agents of the Company in various unit denominations with a per-unit value of \$0.60, inclusive of all taxes.

.232 Other Conditions of Service:

- Calls to 700, 800, 900 and 950 numbers will not be completed using the MCI Phonecash card.
- Calls may only be charged against a MCI Phonecash card that has a sufficient available balance.
- MCI Phonecash card balances will be reduced and depleted based upon customer usage. Customers will be given notice one minute before available card balance is depleted, based on the terminating location of the call. When the balance of available time is depleted, the call will be terminated.
- MCI Phonecash cards are non-refundable and will expire on the date specified on the card or the carrier
 or package in which the card is included.
- The Company will provide a credit equal to one minute of applicable service for MCI Phonecash calls that are interrupted or are subject to inadequate transmission. Credits will not be issued when an interruption or service deficiencies: i) not reported to the Company; or ii) due to failure of power, equipment or systems not provided by the Company.
- .233 Directory Assistance: Directory Assistance is available pursuant to the Company's F.C.C. Tariff No. 1.

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.25 Option X (500 Personal Number Service)

500 Personal Number Service is an inbound voice-grade telecommunications service that permits calling from stations in diverse geographical service areas within Connecticut to a station at one location, or to a set of up to three stations at more than one location in Connecticut, based upon pre-established priorities as provided below.

For any 500 Personal Number Service call, there are two customers: the "Subscriber" (i.e., the party at whose designated location(s) the 500 Personal Number Service call terminates) and the "Calling Party" (i.e., the party who places the call). Each party is fully and equally subject to all applicable provisions in this tariff which pertains to customers. The Calling Party has three billing options available for this service: Calling Party ANI billing, local exchange carrier calling card, and commercial credit card.

The following types of calls are not permitted when using this service: collect; third party billed; and person-to-person.

All 500 Personal Number Service calls are subject to a 60-second minimum duration, with 60-second additional increments. If the computed charge for any call includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Neither the Subscriber nor the Calling Party is required to designate the Company as his or her Primary Interexchange Carrier (PIC). Each 500 Personal Number Service call will include a recorded or live operator announcement to the Calling Party indicating that the Company is the provider of the service.

Users of 500 personal Number Service may have access to non-tariffed enhancements (e.g., information services) provided by the Company.

.251 <u>Basic Service Package</u>

The Basic Service Package, which all 500 Personal Number Service Subscribers receive, includes the following:

- \$ Friends & Family 500 Number: Each Subscriber is assigned a 500 number.
- \$ Passcode: Each 500 Personal Number Service number is assigned a 6-digit passcode which can be used by the Subscriber to manage service features.
- Multiple Number¹ Permits Subscribers to pre-establish in priority up to three telephone numbers in Connecticut for the completion o calls placed by Calling Parties to the Subscriber. Numbers will successively be attempted if a busy signal or answering machine is detected or if the call does not complete after four rings.
- Final Message¹ If calls are not completed at any of the three alternate numbers, the call will be sent to a Final Message. The Subscriber may choose among various options for the final message, including a closing message which informs the caller that the Subscriber is not available.

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For these features, calls may not be forwarded to: service numbers (e.g., numbers beginning with 500, 700, 800, or 900); 911; numbers with a 555 prefix; or pay-per-call numbers (e.g., numbers with a 976 prefix).

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .25 Option X (500 Personal Number Service)(Cont.)
 - .251 <u>Basic Service Package (Cont.)</u>
 - Alternate Number

 A Subscriber may temporarily override the pre-established priority sequence by designating an alternate number without having to change any of his or her Multiple Numbers. If there is no answer at the alternate number, the call will be forwarded to the Final Message. This feature can be activated and deactivated by the Subscriber.
 - <u>Call Screening:</u> Call Screening allows a Subscriber to screen calls by prompting the Calling Party to state his or her name, and allowing the Subscriber to accept or redirect the call. This feature can be activated and deactivated by the Subscriber.

The Subscriber will be charged \$1.00 per month per 500 Personal Number Service Personal Number for the Basic Service Package.² The Calling Party is not subject to any monthly recurring charges, but will be obligated to pay usage charges associated with calls he or she places.

.252 <u>Usage Charges</u> - The Calling Party will be charged the following per minute usage charges for calls terminating within Connecticut:

<u>PEAK</u> <u>OFF-PEAK</u> \$0.2450 \$0.1450

Peak rates apply 8:00 am - 4:59 pm, Monday - Friday. Off-Peak rates apply at all other times. Standard Holiday discounts do not apply to these calls.

- .253 <u>Discounts</u> A 25 percent discount applies to 500 Personal Number Service calls placed at and billed to an ANI for which the Company is the designated PIC.
- .254 <u>Service Availability</u> 500 Personal Number Service calls may be placed from telephone within Connecticut served by Local Exchange Carriers which provide 500 access service.

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For these features, calls may not be forwarded to: service numbers (e.g., numbers beginning with 500, 700, 800, or 900); 911; numbers with a 555 prefix; or pay-per-call numbers (e.g. numbers with a 976 prefix).

This charge will be waived through December 31, 1995.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.27 [Reserved For Future Use.]

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.27 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.29 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.29 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.29 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.30 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.30 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.31 Option DD (homeMCI One)1

Option DD (homeMCI One) is an outbound and inbound service available to residential customers. Customers may access company network using Dial 1 origination. No term plan options will apply to this service. Intrastate homeMCI One service is provided in conjunction with Interstate homeMCI One service. Terms and conditions will apply pursuant to the Company's Tariff F.C.C. No. 1. Outbound calls are dialed without assistance of a Company operator and do not include calls as specified in Section C-3.022 of this tariff. Inbound Option DD calls are made through a designated Toll Free number, and the Option DD customer is billed rather than the call originators. Calls are subject to a 60-second minimum initial period with additional 60-second billing increments, except for Dial 1 calls which are subject to a 60-second minimum duration with additional 60-seconds billing increments. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

.311 Monthly Account Charges

.3111 <u>Minimum Charge:</u> \$5.00 per account per month if total usage charges are less than \$5.00 per account per month. The \$5.00 charge is applied against the month's usage charges.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective March 6, 1998, Option DD will not be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .31 Option DD (homeMCI One)1
 - .312 <u>Access Methods and Charges</u>
 - .3121 Dial 1 Access

Option DD can be used for Dial 1 access and may be used in conjunction with calling card and/or toll free access. Option DD customers will be charged \$0.10 per minute for Option DD interLATA and \$0.10 for intraLATA Dial 1 calls that originate and terminate within the state.

.3122 Reserved for Future Use

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective March 6, 1998, Option DD will not be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .31 Option DD (homeMCI One)1 (Cont.)
 - .313 Reserved For Future Use
 - .314 <u>Directory Assistance</u>

A charge as specified in Section B-6.03 will apply for each call to Directory Assistance.

.315 Operator Assistance 2

These charges apply to all homeMCI One customers without regard to the type of access. Usage rates and surcharges are set forth in Sections C-3.0221 and C-3.0222.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective March 6, 1998, Option DD will not be available to new customers.

² Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - .32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - .32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - .32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - .32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - .32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - .32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.32 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.34 Option GG (MCI One Extra)1

Option GG (MCI One Extra) is an outbound and inbound service available to residential customers. Customers may access the Company network using Dial 1 origination and/or inbound service using Toll Free origination. No term plan options will apply to this service. Intrastate MCI One Extra service is provided in conjunction with Interstate MCI One Extra service. Terms and conditions will apply pursuant to the Company's Tariff F.C.C. No. 1. Outbound calls are dialed without assistance of a Company operator, except for calling card calls originating from a rotary phone. Inbound Option GG calls are made through a designated Toll Free number, and the Option GG customer is billed rather than the call originators. Calls are subject to a 60-second minimum initial period with additional 60-second billing increments. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

.341 <u>Monthly Account Fees</u>

.3411 <u>Monthly Minimum Charge:</u> \$5.00 per account per month if total usage charges are less than \$5.00 per account per month. The \$5.00 charge is applied against the month's usage charges.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

¹ Effective November 1, 1999, this service will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .34 Option GG (MCI One Extra)1
 - .342 Access Methods and Charges
 - .3421 Dial 1 Access

Option GG can be used for Dial 1 access and may be used in conjunction with toll free access. Option GG customers will be charged \$0.10 per minute for Option GG interLATA and \$0.10 for intraLATA Dial 1 calls that originate and terminate within the state.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - .34 Option GG (MCI One Extra) 1 (Cont.)
 - .343 Reserved For Future Use
 - .344 Directory Assistance

A charge as specified in Section B-6.03 will apply for each call to Directory Assistance.

.345 Operator Assistance 2

These charges apply to all MCI One Extra customers without regard to the type of access. Usage rates and surcharges are set forth in Sections C-3.0221 and C-3.0222.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

¹ Effective November 1, 1999, this service will no longer be available to new customers.

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.36 Option II (MCI One Advantage)1

Option II (MCI One Advantage) is an outbound and inbound service available to residential customers. MCI One Advantage includes a flat rate structure for Dial 1. No term plan options will apply to this service. Intrastate MCI One Advantage service is offered in conjunction with interstate MCI One Advantage service. Customers are subject to the terms and conditions as outlined in the Company's F.C.C. Tariff No. 1. All intrastate Dial 1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

.361 Monthly Account Fees

.3611 <u>Monthly Recurring Charge</u>: Customers subscribed to this plan must pay a monthly recurring charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$5.95.

.362 Access Methods and Charges

.3621 <u>Dial 1 Access</u>: MCI One Advantage can be used for Dial 1 access. MCI One Customers will be charged the following rates for all intrastate Dial 1 calls. Customers may place these calls 24 hours a day, 7 days a week.

<u>INTERLATA</u>	<u>INTRALATA</u>		
\$0.10	\$0.10		

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective February 3, 2000, this service will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - .36 Option II (MCI One Advantage)¹ (Cont.)

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

¹ Effective February 3, 2000, this service will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .36 Option II (MCI One Advantage) (Cont.)
 - .363 <u>Directory Assistance</u>: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .364 Operator Assistance 1: The charges found in Section C 3.022 herein, apply to all MCI One Advantage customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.38 Option KK (MCI Everyday Classic)1

MCI Everyday Classic is an outbound and inbound service available to residential customers. MCI Everyday Classic includes a peak and off-peak rate structure. No term plan options will apply to this service. Customers are subject to the terms and conditions of MCI One Classic II Promotion 1 as set forth in the Company's F.C.C. Tariff No. 1. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

.381 Monthly Account Fee

- .3811 <u>Monthly Recurring Charges</u>: Option KK customers will be charged a recurring monthly fee of \$2.95 per account per month.
- .3812 <u>Minimum Usage Charge</u>: \$5.00 per account if total Option KK usage charges are less than \$5.00 per account per month. The \$5.00 charge is applied against the month=s usage charges.

.382 Access Methods and Charges

.3821 <u>Dial 1 Access</u>: Option KK can be used for Dial 1 access. Peak rates apply from 7:00 am - 6:59 pm, Monday - Friday. Off-Peak rates apply during all other times. Option KK customers will be charged the following per minute rates for intrastate interlata calls:

.38211	<u>INTERLATA</u>	<u>PEAK</u>	<u>OFF-PEAK</u>
		\$0.12	\$0.08
.38212	<u>INTRALATA</u>	<u>PEAK</u>	OFF-PEAK
		\$0.12	\$0.08

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

^{1/} Effective June 9, 2000 this plan will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .38 Option KK (MCI Everyday Classic) (Cont.)
 - .383 Operator Assistance 1: For Option KK calls placed with the assistance of a Company Operator, the rates and surcharges in Sections C-3.0221 and C-3.0222 will apply.
 - .384 <u>Directory Assistance</u>: An undiscounted charge as described in Section B-6.03 will apply to each intrastate call to Directory Assistance.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.39 Option LL (MCI Everyday Plus) 1/

MCI Everyday Plus is an outbound and inbound service available to residential customers. MCI Everyday Plus includes a peak and off-peak rate structure. No term plan options will apply to this service. Customers are subject to the terms and conditions of Basic Calling Plan Option 6 Promotion as set forth in the Company's www.mci.com/service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

<u>Monthly Minimum Usage</u> - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.391 Monthly account Fees

.3911 Monthly Recurring Charges:

Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$6.95.

.3921 <u>Dial 1 Access</u>: MCI Everyday Plus can be used for Dial 1 access. Customers will be charged the following rates for all intrastate Dial 1 calls. Customers may place these calls 24 hours a day, 7 days a week.

INTERLATA INTRALATA \$0.10 \$0.09

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

^{1/} Beginning December 5, 2000, MCI Everyday Plus will no longer be available to new subscribers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .39 Option LL (MCI Everyday Plus) (Cont.)
 - .393 <u>Directory Assistance</u>: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .394 Operator Assistance 1: The charges found in Section C 3.022 herein, apply to all MCI Everyday Plus customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.40 Option MM (MCI AnyTime) 1

MCI AnyTime is an outbound and inbound service available to residential customers. MCI AnyTime includes a flat rate structure for Dial 1. No term plan options will apply to this service. Customers are subject to the terms and conditions of Basic Calling Plan Option 9 as set forth in the Company's F.C.C. Tariff No. 1. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.401 Monthly Account Fees

.4011 Monthly Recurring Charges

Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$10.95.

.402 <u>Access Method and Charges</u>

.4021 <u>Dial 1 Access</u>: MCI AnyTime can be used for Dial 1 access. Customers will be charged the following rates for all intrastate Dial 1 calls. Customers may place these calls 24 hours a day, 7 days a week.

INTERLATA INTRALATA \$0.10 \$0.09

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .40 Option MM (MCI AnyTime) (Cont.)
 - .403 <u>Directory Assistance</u>: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .404 Operator Assistance 1: The charges found in Section C-3.022 herein, apply to all MCI AnyTime customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.41 Option NN (MCI Everyday Savings)1

MCI Everyday Savings is an outbound and inbound service available to residential customers. MCI Everyday Savings includes a peak and off-peak rate structure. No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in Basic Calling Plan 13 as set forth in the Company's F.C.C. Tariff No. 1. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

.411 Monthly Account Fees

.4111 <u>Monthly Recurring Charge</u>: Customers subscribed to this plan must pay a monthly recurring charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp;

except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$2.95.

.4112 <u>Minimum Usage Charge</u>: \$5.00 per account if total Option KK usage charges are less than \$5.00 per account per month. The \$5.00 charge is applied against the month=s usage charges.

.412 Access Methods and Charges

.4121 <u>Dial 1 Access</u>: Option NN can be used for Dial 1 access. Peak rates apply from 7:00 am - 6:59 pm, Monday - Friday. Off-Peak rates apply during all other times. Option NN customers will be charged the following per minute rates for intrastate calls:

PEAK	OFF-PEAR	
\$0.12	\$0.08	

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Beginning December 5, 2000, MCI Everyday Savings will no longer be available to new subscribers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .41 Option NN (MCI Everyday Savings) 1 (Cont.)
 - .413 Operator Assistance ²: For Option NN calls placed with the assistance of a Company Operator, the rates and surcharges in Section C-3.022 will apply.
 - .414 <u>Directory Assistance</u>: An undiscounted charge as described in Section B-6.04 will apply to each intrastate call to Directory Assistance.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Beginning December 5, 2000, MCI Everyday Savings will no longer be available to new subscribers.

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.42 Option OO (Basic Calling Plan Option XX) 1

Metered Use Service Option OO (Basic Calling Plan Option XX) is an outbound and inbound service available to residential customers. Option OO includes a flat rate structure for Dial 1. No term plan options will apply to this service Customers are subject to the terms and conditions of Basic Calling Plan Option XX as set forth in the Service Agreement and Rate Schedule at http://www.mci.com/service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

.421 Monthly Account Fees

- .4211 Monthly Recurring Charge: No monthly recurring charge will apply.
- .4212 <u>Minimum Usage Charge</u>: \$5.00 per account if total Option OO usage charges are less than \$5.00 per account per month. The \$5.00 charge is applied against the month's usage charges.

.422 Access Methods and Charges

.4221 <u>Dial One Access</u>: Option OO can be used for Dial 1 access. Option OO customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

IntraLATA: \$0.14 Per Minute
InterLATA: \$0.14 Per Minute

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .42 Option OO (Basic Calling Plan Option XX) (Cont.)
 - .423 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .424 Operator Assistance 1: The charges found in Section C-3.022 herein, apply to all Option OO customers without regard to the type of access.
 - .425 Basic Calling Plan XX Savings Plan I

A variation of Option OO, Basic Calling Plan XX), Basic Calling plan XX Savings Plan I offers reduced in-state dial-1 rates for an additional monthly recurring charge.

Customers enrolled in this plan may place intraLATA Dial-1 calls at the rate of \$0.07 per minute, and interLATA Dial-1 calls at the rate of \$0.07 per minute.

Customer enrolled in this plan will be charged a \$4.00 monthly recurring charge. This charge will be in addition to the monthly recurring charge for Basic Calling Plan XX.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.42 Option OO (Basic Calling Plan Option XX) (Cont.)

.426 Basic Calling Plan XX Savings Plan II

A variation of Option OO, Basic Calling Plan XX, Basic Calling Plan XX Savings Plan II offers reduced in-state Dial-1 rates for an additional monthly recurring charge. Customers enrolled in this plan may place intraLATA Dial-1 calls at the rate of \$0.0700 per minute, and interLATA Dial-1 calls at the rate of \$0.0700 per minute.

Customer enrolled in this plan will be charged a \$4.00 monthly recurring charge. This charge will be in addition to the monthly recurring charge for Basic Calling Plan XX.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.43 Option PP (Basic Calling Plan Option YY)1

Metered Use Service Option PP (Basic Calling Plan YY) is an outbound and inbound service available to residential customers. Option PP includes a flat rate structure for Dial 1. No term plan options will apply to this service. Customers are subject to the terms and conditions of Basic Calling Plan Option YY as set forth in the Company F.C.C. Tariff No. 1. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.431 Monthly Account Fees

.4311 Monthly Recurring Charge:

Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$4.95.

.432 <u>Access Methods and Charges</u>

.4321 <u>Dial One Access</u>: Option PP can be used for Dial 1 access. Option PP customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

IntraLATA: \$0.10 Per Minute InterLATA: \$0.10 Per Minute

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective May 1, 2001 this plan will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - .43 Option PP (Basic Calling Plan Option YY)¹ (Cont.)

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

¹ Effective May 1, 2001 this plan will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .43 Option PP (Basic Calling Plan Option YY) (Cont.)
 - .433 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .434 Operator Assistance ²: The charges found in Section C 3.022 herein, apply to all Option PP customers without regard to the type of access.
 - .435 <u>Basic Calling Plan YY Savings Plan I1</u>

A variation of Option PP (Basic Calling Plan Option YY), Option PP Savings Plan I offers reduced in-state Dial-1 rates for an additional recurring charge. Customers enrolled in this plan may place intraLATA Dial-1 calls at the rate of \$0.07 per minute, and interLATA Dial-1 calls at the rate of \$0.07 per minute.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Customer enrolled in this plan will be charged a \$4.00 monthly recurring charge. This charge will be in addition to the monthly recurring charge for Basic Calling Plan YY.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective May 1, 2001, Option PP Basic Calling Plan Option YY and Option PP Savings Plan will no longer be available to new customers.

² Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

METERED USE SERVICE (Cont.)

.44 Option QQ (Basic Calling Plan Option ZZ) 1/

Metered Use Service Option QQ (Basic Calling Plan ZZ) is an outbound and inbound service available to residential customers. Option QQ includes a flat rate structure for Dial 1. No term plan options will apply to this service. Customers are subject to the terms and conditions of Basic Calling Plan Option ZZ as set forth in the Company's F.C.C. Tariff No. 1. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.441 Monthly Account Fees

.4411 Monthly Recurring Charge:

Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$3.95.

.442 Access Methods and Charges

.4421 <u>Dial One Access</u>: Option QQ can be used for Dial 1 access. Option QQ customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

IntraLATA: \$0.10 Per Minute InterLATA: \$0.10 Per Minute

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

^{1/} Effective March 1, 2002, this plan will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .44 Option QQ (Basic Calling Plan Option ZZ) (Cont.)
 - .443 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .444 Operator Assistance ²: The charges found in Section C 3.022 herein, apply to all Option QQ customers without regard to the type of access.
 - .445 Basic Calling Plan ZZ Savings Plan I1

A variation of Option QQ (Basic Calling Plan Option ZZ), Option QQ Savings Plan I offers reduced in-state Dial-1 rates for an additional recurring charge. Customers enrolled in this plan may place intraLATA Dial-1 calls at the rate of \$0.07 per minute, and interLATA Dial-1 calls at the rate of \$0.07 per minute.

Customer enrolled in this plan will be charged a \$4.00 monthly recurring charge. This charge will be in addition to the monthly recurring charge for Option QQ (Basic Calling Plan Option ZZ) service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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Effective May 1, 2001, this plan will no longer be available to new customers.

² Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.44 Option QQ (Basic Calling Plan Option ZZ) (Cont.)

.446 Basic Calling Plan ZZ Savings Plan II

A variation of Option QQ, Basic Calling Plan ZZ, BasicCalling Plan ZZ Savings Plan II offers reduced in-state Dial-1 rates for an additional monthly recurring charge.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Customers enrolled in this plan may place intraLATA Dial-1 calls at the rate of \$0.07 per minute, and interLATA Dial-1 calls at the rate of \$0.07 per minute.

Customer enrolled in this plan will be charged a \$4.00 monthly recurring charge. This charge will be in addition to the monthly recurring charge for Basic Calling Plan ZZ.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

METERED USE SERVICE (Cont.)

.44.1 Option QQQ (Basic Calling Plan Z) 1

Basic Calling Plan Z is an outbound and inbound service available to residential customers. Basic Calling Plan Z offers 300 minutes of interstate and intrastate Dial "1" calling for a monthly charge of \$10.00. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers may place Dial-1 calls 24 hours per day, seven days a week. Additional minutes of Dial-1 calling will be priced at \$0.05 per-minute. If the customer chooses this option, the monthly charge will apply regardless of the volume of calls made under this plan during any month. No other monthly fees will apply.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers enrolled in this plan will be charged a \$10 monthly recurring charge.

Access Methods and Charges:

a) Dial-1 Access: Basic Calling Plan Z can be used for Dial-1 access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Basic Calling Plan Z customers will be charged the following rates for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

Interstate & intrastate (InterLATA & IntraLATA) Dial-1 per minute charge: \$0.05

- b) Directory Assistance: An undiscounted per call charge will be applied to each Directory Assistance call, subject the rate and provisions set forth in Section B-6.03.
- c) Operator Assistance: The charges found in Section C-3.022 herein, apply to all Option YYY customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.44.2 Basic Calling Plan AAA 1

Basic Calling Plan AAA provides outbound and inbound service available to new residential customers of Company service i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in this service. By subscribing to this service, Customers understand that use of this service is restricted in the following manner: Customers may be assessed a \$50 monthly recurring data usage charge or disconnected if it is determined that usage is not consistent with residential voice applications. Additionally, customers may have no more than three (3) lines per account."

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers enrolled in this service will be charged a \$27.95 monthly recurring charge.

Access Methods and Charges:

- a) Dial-1: Customers enrolling in this service will receive unlimited Dial-1 interstate and intrastate (interLATA and intraLATA) access.
- b) Directory Assistance: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
- c) Operator Assistance ²: The charges found in Section C-3.022 herein, apply to all Option YYY customers without regard to the type of access.

New customers subscribing to Basic Calling Plan AAA will receive a \$8 credit off the Basic Calling Plan AAA monthly recurring charge; this credit will be applied against customer's first six full invoices after enrollment in this service. Customers disconnecting from this service will be assessed the full amount of the monthly recurring charge for their final full or partial month of service. For customers eligible for the credit described in the preceding paragraph, the credit will apply against the monthly recurring charge for the final month provided the customer disconnects within six months of enrollment.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Beginning March 01, 2004, this service will no longer be available to new subscribers.

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.45 Option RR (220 Direct Plan)1

Customers of Metered Use Service Option RR (220 Direct Plan) who have made a minimum of 1 call under the 1010220 service as set forth in Teleconnect Long Distance Services and Systems Company during the period beginning April 1, 1999, and ending August 15, 2000, will be eligible to enroll in this plan.

.451 Monthly Account Fees

.4511 <u>Monthly Minimum Charges</u>: \$5.00 per account if total Option RR usage charges are less than \$5.00 per account per month. The \$5.00 charge is applied against the month's usage charges.

.452 <u>Access Methods and Charges</u>

.4521 <u>Dial-1:</u> Customers enrolled in this plan will be charged a per minute rate of \$0.07 for the first minute or a portion thereof, \$0.99 per call for calls exceeding 1 minute up to twenty minutes, and a per minute rate of \$0.07 for each minute of usage after twenty minutes.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

¹ Effective March 1, 2001, 220 Direct Plan will no longer be available to new subscribers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .45 Option RR (220 Direct Plan)1
 - .453 <u>Directory Assistance</u>: An undiscounted charge per call will be applied to each Directory Assistance call subject to the rate and provisions set forth in Section B-6.03.
 - .454 <u>Operator Assistance</u> ²: The charges found in Section C-3.022 apply to all 220 Direct Plan customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

¹ Effective March 1, 2001, 220 Direct Plan will no longer be available to new subscribers.

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.46 Option SS (321 Direct Plan)1

Customers of Metered Use Service Option SS (321 Direct Plan) who have made a minimum of 1 call under the 1010321 service as set forth in Teleconnect Long Distance Services and Systems Company during the period beginning March 1, 1999, and ending August 15, 2000, will be eligible to enroll in this plan.

.461 Monthly Account Fees

.4611 <u>Monthly Minimum Charges:</u> \$5.00 per account if total Option SS usage charges are less than \$5.00 per account per month. The \$5.00 charge is applied against the month's usage charges.

462 Access Methods and Charges

- .4621 <u>Dial-1:</u> Customers enrolled in this plan will be charged a rate of \$0.08 per minute for all Dial-1 calls, 24 hours a day, 7 days a week.
- .463 <u>Directory Assistance</u>: An undiscounted charge per call will be applied to each Directory Assistance call subject to the rate and provisions set forth in Section B-6.03.
- .464 Operator Assistance ²: The charges found in Section C-3.022 apply to all 321 Direct Plan customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective March 1, 2001, 321 Direct Plan will no longer be available to new customers.

² Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.47 Option TT (T1LD Plan)1

T1LD Plan is available to new customers of the Company's long distance service who were existing customers of Touch-1 Long Distance, Inc., and were pre-subscribed to any residential calling plan with the exception of First Touch Select service offered by Touch-1 Long Distance, Inc. as of December 15, 2000.

.471 Monthly Account Fees

.4711 Monthly Recurring Charge: No monthly fee is applicable.

.472 Access Methods and Charges

.4721 <u>Dial-1</u>: Customers enrolled in this plan will be charged the following rates:

Peak: \$0.12 Off-Peak: \$0.08

Peak calls are calls that are made between 7am - 6:59pm Monday through Friday. Off-Peak calls are calls that are made between 7pm - 6:59am Monday through Friday, all day Saturday and Sunday.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

Effective September 2, 2001, this Service will no longer be available to new subscribers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.47 Option TT (T1LD Plan) (Cont.)1

- .473 <u>Directory Assistance</u>: An undiscounted charge per call will be applied to each Directory Assistance call subject to the rate and provisions set forth in Section B-6.03.
- .474 Operator Assistance ²: The charges found in Section C-3.022 apply to all T1LD Plan customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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Effective September 2, 2001, this Service will no longer be available to new subscribers.

² Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.48 Option UU (T1LD 7c Plan)1

T1LD 7c Plan is available to new customers of the Company's long distance service who were existing residential customers of Touch-1 Long Distance, Inc., and were pre-subscribed to First Touch Select service offered by Touch-1 Long Distance, Inc. as of December 15, 2000.

.481 Monthly Account Fees

.4811 Monthly Recurring Charges: A monthly recurring charge of \$3.95 will apply.

.482 Access Methods and Charges

- .4821 <u>Dial-1</u>: Customers enrolled in this plan will be charged \$0.10 per minute for all intrastate calls. Customers may place these calls 24 hours a day, 7 days a week.
- .483 <u>Directory Assistance</u>: An undiscounted charge per call will be applied to each Directory Assistance call subject to the rate and provisions set forth in Section B-6.03.
- .484 Operator Assistance ²: The charges found in Section C-3.022 apply to all T1LD 7c Plan customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective September 2, 2001, this Service will no longer be available to new subscribers.

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.49 Option VV (MCI Simple International Plan) 1

MCI Simple International Plan is an outbound and inbound service available to residential customers. MCI Simple International Plan includes a flat rate structure for Dial-1. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.491 Monthly Account Fees

.4911 <u>Monthly Recurring Charge</u>: No monthly fee is applicable.

.492 Access Methods and Charges

- .4921 <u>Dial-1 Access</u>: Customers enrolled in this plan may place intraLATA Dial-1 calls at the rate of \$0.07 per minute, and interLATA Dial-1 calls at the rate of \$0.07 per minute. Customers will also receive a \$0.49 per call connection fee.
- .493 Operator Assistance ²: These charges apply to all MCI Simple International Plan customers without regard to the type of access. Operator Services is provided according to the provisions and rates described in Section C3.022. Customers will not be charged the per call connection fee.
- .494 <u>Directory Assistance:</u> An undiscounted charge will be applied to each Directory Assistance call, subject to the provisions of section B-6.03. Customers will also receive the \$0.49 per call connection fee.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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¹ Beginning June 04, 2005, this service is no longer available.

² Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.50 Option WW (Basic Calling Plan A) 1/

Basic Calling Plan A is an outbound and inbound service available to residential customers. Basic Calling Plan A includes a flat rate structure for Dial 1. No term plan options will apply to this service. Customers are subject to the terms and conditions of Basic Calling Plan Option 22 as set forth in the Company's F.C.C. Tariff No. 1. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.501 Monthly Account Fees

.5011 Monthly Recurring Charge:

Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$4.95.

.502 Access Methods and Charges:

.5021 <u>Dial One Access</u>: Basic Calling Plan A can be used for Dial One access. Basic Calling Plan A customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA & IntraLATA per minute charge: \$0.10

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

¹ Effective November 2, this plan will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .50 Option WW (Basic Calling Plan A (Cont.)
 - .503 <u>Directory Assistance:</u> An undiscounted charge per call will be applied to each directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .504 Operator Assistance 1: The charges found in Section C-3.022 herein, apply to all customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.50 Option WW (Basic Calling Plan A (Cont.)

.505 <u>Basic Calling Plan A Savings Plan I1:</u>

A variation of Option WW, Basic Calling Plan A Savings Plan I offers reduced in state Dial 1 rates for an additional monthly recurring charge.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Customers enrolled in this plan may place intrastate Dial 1 calls at the rate of \$0.07 per minute.

Customers subscribed to this plan must pay a monthly recurring charge, as specified in

http://consumer.mci.com/mci service agreement/res domestic services.jsp;

except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$4.00. This charge will be in addition to the monthly recurring charge for Basic Calling Plan A.

.506 Basic Calling Plan A Savings Plan II 1/

A variation of Option WW, Basic Calling Plan A, Basic Calling Plan A Savings Plan II offers reduced in-state Dial-1 rates for an additional monthly recurring charge.

<u>Monthly Minimum Usage</u> - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Customers enrolled in this plan may place intrastate Dial-1 calls at the rate of \$0.07 per minute.

Customers subscribed to this plan must pay a monthly recurring charge, as specified in

http://consumer.mci.com/mci service agreement/res domestic services.isp;

except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$4.00. This charge will be in addition to the monthly recurring charge for Basic Calling Plan A.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

¹ Effective May 1, 2001, this plan will no longer be available to new customers.

² Effective November 2, 2001, this plan will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.50 Option WW (Basic Calling Plan A (Cont.)

.505.1 Basic Calling Plan AA

Basic Calling Plan AA is an outbound and inbound service available to new residential customers of Company service. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers enrolled in this plan will be charged a \$24.99 monthly recurring charge.

Access Methods and Charges:

Dial-1: Customers enrolling in this service will receive unlimited dial-1 interstate and intrastate (interLATA and intraLATA) access.

Directory Assistance: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.

Operator Assistance 1: The charges found in Section C-3.022 herein, apply to all Option YYY customers without regard to the type of access.

Customers disconnecting from this service will be assessed the full amount of the monthly recurring charge for their final full or partial month of service.

By subscribing to this service, Customers understand that use of this service is restricted in the following manner Customers may be assessed a \$50 monthly recurring data usage charge or disconnected if it is determined that usage is not consistent with residential voice applications. Additionally, customers may have no more than three (3) lines per account.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.50 Option WW (Basic Calling Plan A (Cont.)

.505.2 <u>Basic Calling Plan BB</u>

Basic Calling Plan BB is an outbound and inbound service designed for residential customers. Basic Calling Plan BB includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment. No term plan options will apply to this service. All intrastate Dial-1 calls and will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

<u>Monthly Minimum Usage</u> - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Charge: Customers enrolled in this plan will be charged a \$9.99 monthly recurring charge.

Access Methods and Charges:

Dial-1 Access: Basic Calling Plan BB can be used for Dial-1 access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Basic Calling Plan BB customers will be charged the following rates for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

Interstate & Intrastate (InterLATA and IntraLATA) dial-1 per minute charge: \$0.05

Directory Assistance: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.

Operator Assistance 1: The charges found in Section C-3.022 herein, apply to all Option YYY customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.505.3 Basic Calling Plan CC

Basic Calling Plan CC is an outbound and inbound service designed for residential customers. Basic Calling Plan CC includes a flat rate structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers must subscribe to an international calling plan as shown below in order to receive this service.

Customers may elect to enroll in one of the following Offerings as shown below. A monthly recurring charge will apply to each Offering.

Offerings: Monthly Minimum Usage - Customers subscribed to these offerings must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to these offerings and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Offering A: Customers enrolling in this Offering and in International Savings Select as described on http://www.mci.com/service will receive the interstate and international rates as described in that service. A monthly recurring charge of \$4.00 will apply to this Offering. The following Dial-1 rates shall apply: Intrastate Dial-1 rates:

InterLATA: \$0.13 IntraLATA: \$0.13

All other intrastate rates and charges (including Directory Assistance, and Operator Assistance) as set forth in this tariff shall apply to Offering A of this service.

Offering B: Customers enrolling in this Offering and in International Savings Plus as described on http://www.mci.com/service will receive the interstate and international rates as described in that service. A monthly recurring charge of \$5.95 will apply to this Offering. The following Dial-1 rates shall apply: Intrastate Dial-1 rates:

InterLATA: \$0.13 IntraLATA: \$0.13

All other intrastate rates and charges (including Directory Assistance, and Operator Assistance) as set forth in this tariff shall apply to Offering A of this service.

Offering C: Customers enrolling in this Offering and in International Savings Premium as described on http://www.mci.com/service will receive the interstate and international rates as described in that service. A monthly recurring charge of \$7.95 will apply to this Offering. The following Dial-1 rates shall apply: Intrastate (interLATA and intraLATA): \$0.06 per minute

Directory Assistance: An undiscounted \$1.99 charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

Operator Assistance 1: The charges found in Section 3.11 herein, apply to all Basic Calling Plan CC customers without regard to the type of access.

ISSUED: June 24, 2020 ISSUED BY: Edwin Reese

¹ Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

METERED USE SERVICE (Cont.)

.50 Option WW (Cont'd)

.505.4 Basic Calling Plan DD

Basic Calling Plan DD is an outbound and inbound service designed for residential customers. Basic Calling Plan DD includes a block-of time structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers must subscribe to an international calling plan as shown below in order to receive this service. Customers may elect to enroll in one of the following Offerings as shown below. A monthly recurring charge will apply to each Offering.

Offerings: Monthly Minimum Usage - Customers subscribed to these offerings must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to these offerings and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Offering A 3: Customers enrolling in this Offering and in MCI Americas 100 Plus as described on http://www.mci.com/service will receive the interstate and international rates as described in that service. A monthly recurring charge of \$13.95 will apply to this Offering.

Customers will receive an allotment of up to 30 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged a perminute rate of \$0.10 for each minute of interstate and intrastate (interLATA and intraLATA) dial"1" usage over the allotment.

Offering B 3: Customers enrolling in this Offering and in MCI Americas 100 as described on http://www.mci.com/service will receive the interstate and international rates as described in that service. A monthly recurring charge of \$19.95 will apply to this Offering. The following Dial-1 rates shall apply:

Customers will receive an allotment of up to 30 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged a perminute rate of \$0.10 for each minute of interstate and intrastate (interLATA and intraLATA) dial"1" usage over the allotment.

<u>Directory Assistance</u>: An undiscounted \$1.99 will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.

Operator Assistance ²: The charges found in Section C-3.022 apply to all Basic Calling Plan DD customers without regard to the type of access.

- ² Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.
- Effective March 1, 2015, this service will no longer be available to new subscribers.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.50 Option WW (Cont'd.)

.505.4 <u>Basic Calling Plan EE</u>

Basic Calling Plan EE is an outbound and inbound service designed for residential customers. Basic Calling Plan EE includes a flat rate structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers must subscribe to an international calling plan as shown below in order to receive this service.

<u>Monthly Minimum Usage</u> - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Customers enrolling in this service and in MCI Worldwide Premier as described on http://www.mci.com/service will receive the interstate and international rates as described in that service. A monthly recurring charge of \$5.95 will apply to this Offering.

Customers will be charged a per-minute rate of \$0.10 for each minute of interstate and intrastate (interLATA and intraLATA) dial"1" usage.

<u>Directory Assistance</u>: An undiscounted \$1.99 will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.

Operator Assistance ²: The charges found in Section C-3.022 apply to all Basic Calling Plan EE customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

<u>SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)</u>

METERED USE SERVICE (Cont.)

.50 Option WW (Cont'd.)

.505.5 <u>Basic Calling Plan FF</u>1

Basic Calling Plan FF is an outbound and inbound service designed for residential customers. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers must subscribe to an international calling plan as shown below in order to receive this service. Customers may elect to enroll in one of the following Offerings as shown below. A monthly recurring charge will apply to each Offering.

Offerings: Monthly Minimum Usage - Customers subscribed to these offerings must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to these offerings and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Offering A: Customers enrolling in this Offering and in MCI Simply International 200 as described on http://global.mci.com/publications/ will receive the interstate and international rates as described in that service. A monthly recurring charge of \$13.99 will apply to this Offering.

Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged a perminute rate of \$0.05 for each minute of interstate and intrastate (interLATA and intraLATA) dial"1" usage over the allotment.

Offering B: Customers enrolling in this Offering and in MCI Simply International Plus as described on http://global.mci.com/publications/ will receive the interstate and international rates as described in that service. A monthly recurring charge of \$9.95 will apply to this Offering. The following Dial-1 rates shall apply:

Customers will be charged a per-minute rate of \$0.06 for each minute of interstate and intrastate (interLATA and intraLATA) dial "1" usage.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Analyst-Govt Relations 1300 I Street NW, Suite 500E

Beginning June 04, 2005, this service is no longer available.

² Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.50 Option WW (Cont'd.)

.505.5 <u>Basic Calling Plan FF</u>¹ (Cont'd.)

Offering C: Customers enrolling in this Offering and in MCI Select International as described on http://global.mci.com/publications/ will receive the interstate and international rates as described in that service. A monthly recurring charge of \$4.00 will apply to this Offering. The following Dial-1 rates shall apply:

Customers will be charged a per-minute rate of \$0.17 for each minute of interstate and intrastate (interLATA and intraLATA) dial "1" usage Monday through Friday, and a per-minute rate of \$0.06 for each minute of interstate and intrastate (interLATA and intraLATA) dial "1" usage Saturday and Sunday.

Directory Assistance: An undiscounted \$1.99 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.03.

Operator Assistance: ² The charges found in Section C-3.022 apply to all Basic Calling Plan FF customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Beginning June 04, 2005, this service is no longer available.

² Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.50 Option WW (Cont'd.)

.505.6 Basic Calling Plan GG

Basic Calling Plan GG is an outbound and inbound service designed for residential customers. Basic Calling Plan GG offers a "Dial-1" Interstate, Intrastate and Local toll per-minute rate for a monthly recurring charge. Customers subscribing to this plan must enroll online using the website http://www.mci.com/service in order to receive this service.

<u>Monthly Minimum Usage</u> - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Recurring Charge: A monthly recurring charge of \$6.99 will apply to this service, except that customers who elect to be billed using a valid credit card number (issued by a credit-card-issuing entity through which the Company accepts payment of charges for this service) will be charged a monthly recurring charge of \$5.99.

Access Methods and Charges:

a) Dial-1 Access: Basic Calling Plan GG can be used for Dial-1 access. Basic Calling plan GG customers will be charged the following rates per minute. Customers may place these calls 24 hours a day 7 days a week.

Intrastate Per-minute rate: \$0.13 IntraLATA Per minute rate: \$0.13

- b) Directory Assistance: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
- c) Operator Assistance 2 : The charges found in Section C-3.022 herein, apply to all Option YYY customers without regard to the type of access.

Termination charge: A termination charge of \$24.99 will apply if customer cancels service within twelve (12) months of enrollment in this service. The (12) month period begins upon activation of service by Company after customer enrolls in this plan. Customers who terminate their Basic Calling Plan GG service and subscribe to another company service will not be billed the termination charge of \$24.99. After expiration of the (12) month term period the termination charge will not apply.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

² Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

EFFECTIVE: July 1, 2020

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.50 Option WW (Cont'd.)

.505.7 Basic Calling Plan HH1

Basic Calling Plan HH is an outbound and inbound service designed for residential customers. Basic Calling Plan HH includes Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Customers may elect to enroll in one of the following Offerings as shown below. A monthly recurring charge will apply to each Offering.

Offerings: Monthly Minimum Usage - Customers subscribed to these offerings must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to these offerings and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Offering A 3:

A monthly recurring charge of \$15.99 will apply to this Offering.

Customers will receive unlimited interstate usage as described at http://consumer.mci.com/mci_service_agreement/res_index.jsp. Customers will also receive an allotment of 60 minutes per monthly period that may be used for intrastate (interLata and intraLata) dial-1 usage. Customers will be charged a per-minute rate of \$0.10 for each minute of intrastate (interLata and intraLata) dial-1 usage over the allotment.

Offering B:

Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp, for which they shall receive unlimited interstate usage; customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$25.99.

ISSUED BY: Edwin Reese

ISSUED: June 24, 2020

Beginning August 01, 2006, this service is no longer available to new subscribers.

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

Effective March 1, 2015, this service will no longer be available to new subscribers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.50 Option WW (Cont'd.)

.505.7 <u>Basic Calling Plan HH</u>¹ (Cont'd)

Directory Assistance: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.

Operator Assistance ²: The charges found in Section C-3.022 herein, apply to all Basic Calling Plan HH customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Beginning August 01, 2006, this service is no longer available to new subscribers.

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.50 Option WW (Cont'd.)

.505.8 <u>Basic Calling Plan II</u>

Basic Calling Plan II is an outbound and inbound service designed primarily for residential customers. To be eligible for this plan, customers must either i) contact a Company customer service representative or be contacted by a Company customer service representative, or ii) subscribe to local exchange service provided by MCImetro Access Transmission Services. Basic Calling Plan II includes a flat rate structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

<u>Monthly Minimum Usage</u> - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Access Methods and Charges:

<u>Dial-1 Access</u>: Basic Calling Plan P can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

<u>InterLATA</u>: \$0.07 <u>IntraLATA</u>: \$0.07

<u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.

Operator Assistance ²: The charges found in Section C-3.022 herein, apply to all Basic Calling Plan II customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

EFFECTIVE: July 1, 2020

INTRASTATE TELECOMMUNICATIONS SERVICE TARIFF

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

METERED USE SERVICE (Cont.)

.51 Option XX Basic Calling Plan B 1/

Basic Calling Plan B is an outbound and inbound service available to residential customers. Basic Calling Plan B includes a flat rate structure for Dial 1. No term plan options will apply to this service. Customers are subject to the terms and conditions of companion services as set forth in the Company's F.C.C. Tariff No. 1. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci service agreement/res domestic services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.511 Monthly Account Fees

Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci service agreement/res domestic services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge.

.5111 [Reserved For Future Use.]

.512 Access Methods and Charges:

Dial One Access: Basic Calling Plan B can be used for Dial One access. Basic Calling Plan B .5121 customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

> InterLATA: \$0.1000 Intral ATA: \$0.1000

1/ Effective March 1, 2002, this plan will no longer be available to new customers.

ISSUED: June 24, 2020

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .51 Option XX Basic Calling Plan B (Cont.)
 - .513 <u>Directory Assistance</u>: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .514 Operator Assistance ²: The charges found in Section C-3.022 herein, apply to all Company customers without regard to the type of access.
 - .515 Basic Calling Plan B Savings Plan I 1

A variation of Option XX (Basic Calling Plan B), Basic Calling Plan B Savings Plan I offers reduced in-state dial-1 rates for an additional monthly recurring charge.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Customers enrolled in this plan may place intraLATA Dial-1 calls at the rate of \$0.0700 per \$0.0700 minute, and interLATA Dial-1 calls at the rate of per minute.

Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$5.00.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective March 1, 2002, this plan will no longer be available to new customers.

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.52 Option YY (Block of Time Plan 4) 1/

Block of Time Plan 4 is an outbound and inbound service available to residential customers. All intrastate dial one calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.522 <u>Access Methods and Charges</u>

.5221 <u>Dial One</u>: Block of Time Plan 4 offers 250 minutes of interstate and intrastate Dial "1" calling for a monthly charge. Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$19.99. For customers who enroll in or disconnect from this plan in the middle of an invoice period, the monthly recurring charge will be pro-rated for that portion of the month in which customer remained subscribed to this plan. Customers may place Dial-1 calls 24 hours per day, seven day a week. Additional minutes of Dial-1 calling will be priced at \$0.07 per-minute. If the customer chooses this option, the monthly charge will apply regardless of the volume of calls made under this plan during any month. No other monthly fees will apply.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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^{1/} Beginning November 01, 2005, this service is no longer available.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .52 Option YY (Block of Time Plan 4) (Cont.)
 - .523 <u>Directory Assistance:</u> An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .524 <u>Operator Assistance</u> ²: The charges found in Section C-3.022 herein, apply to all Company customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.53 Option ZZ (Block of Time Plan 5) 1/

Block of Time Plan 5 is an outbound and inbound service available to residential customers. All intrastate dial one calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.532 <u>Access Method and Charges</u>

.5321 <u>Dial One</u>: Block of Time Plan 5 offers 500 minutes of interstate an intrastate Dial "1" calling for a monthly charge. Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$29.99. For customers who enroll in or disconnect from this plan in the middle of an invoice period, the monthly recurring charge will be pro-rated for that portion of the month in which customer remained subscribed to this plan. Customers may place Dial-1 calls 24 hours per day, seven days a week. Additional minutes of Dial-1 calling will be priced at \$0.06 per-minute. If the customer chooses this option, the monthly charge will apply regardless of the volume of calls made under this plan during any month. No other monthly fees will apply.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

^{1/} Beginning November 01, 2005, this service is no longer available.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .53 Option ZZ (Block of Time Plan 5) (Cont.)
 - .533 <u>Directory Assistance:</u> An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .534 Operator Assistance 1: The charges found in Section C-3.022 herein, apply to all Company customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.54 Option AAA (Block of Time Plan 6)1/

Block of Time Plan 6 is an outbound and inbound service available to residential customers. All intrastate dial one calls and calling card calls will, have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

.542 <u>Access Methods and Charges</u>

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

- .5421 <u>Dial One</u>: Block of Time Promotion 6 offers 700 minutes of interstate and intrastate Dial "1" calling for a monthly charge. Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp;; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$39.99. For customers who enroll in or disconnect from this plan in the middle of an invoice period, the monthly recurring charge will be pro-rated for that portion of the month in which customer remained subscribed to this plan. Customers may place Dial-1 calls 24 hours per day, seven day a week. Additional minutes of Dial-1 calling will be priced at \$0.06 per-minute. If the customer chooses this option, the monthly charge will apply regardless of the volume of calls made under this plan during any month. No other monthly fees will apply.
 - .5422 <u>Calling Card:</u> Block of Time Plan 6 calling card access is available for origination from touch tone or rotary phones by dialing a Company provided 800 number. Block of Time Plan 6 customers will be charged a per minute rate of \$0.55 and a \$0.59 per call surcharge for all interLATA and intraLATA calling card calls, except that customers will be charged \$0.15 per minute, and the Company will waive the per-call surcharge, for interLATA and intraLATA calling card calls which terminate to the customer's billed ANI.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

^{1/} Beginning November 01, 2005, this service is no longer available.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .54 Option AAA (Block of Time Plan 6) (Cont.)
 - .543 <u>Directory Assistance:</u> An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .544 <u>Operator Assistance</u> 1: The charges found in Section C-3.022 herein, apply to all Company customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.55 Option BBB (Block of Time Plan 7) 1/

Block of Time Plan 7 is an outbound and inbound service available to residential customers. All intrastate dial one calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

.552 <u>Access Methods and Charges</u>

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Dial One: Block of Time Promotion 7 offers 1000 minutes of interstate and intrastate Dial "1" calling for a monthly charge. Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$49.99. For customers who enroll in or disconnect from this plan in the middle of an invoice period, the monthly recurring charge will be pro-rated for that portion of the month in which customer remained subscribed to this plan. Customers may place Dial-1 calls 24 hours per day, seven day a week. Additional minutes of Dial-1 calling will be priced at \$0.05 per-minute. If the customer chooses this option, the monthly charge will apply regardless of the volume of calls made under this plan during any month. No other monthly fees will apply.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

^{1/} Beginning November 01, 2005, this service is no longer available.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .55 Option BBB (Block of Time Plan 7)(Cont.)
 - .553 <u>Directory Assistance:</u> An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .554 <u>Operator Assistance</u>1: The charges found in Section C-3.022 herein, apply to all Company customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.56 Option CCC (NetRate Plan)

NetRate Plan is an outbound and inbound service available to residential customers. All intrastate dial one calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

.561 Monthly Account Fees

.5611 <u>Monthly Minimum Charge</u>: \$5.00 per account if total NetRate Plan usage charges are less than \$5.00 per account per month. The \$5.00 charge is applied against the month's usage charges.

.562 <u>Account Methods and Charges</u>

.5621 <u>Dial-1 Access:</u> Customers enrolled in this plan may place intraLATA Dial-1 calls at the rate of \$0.1000 per minute, and interLATA Dial-1 calls at the rate of \$0.1000 per minute.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .56 Option CCC (NetRate Plan) (Cont.)
 - .563 <u>Directory Assistance:</u> An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .564 Operator Assistance¹: The charges found in Section C-3.022 herein, apply to all Company customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.57 Option DDD (Basic Calling Plan C) 1

Basic Calling Plan C is an outbound and inbound service available to residential customers. Basic Calling Plan C includes a flat rate structure for Dial 1. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

- .571 Monthly Account Fees: Customers enrolled in this plan will be charged a \$3.95 monthly recurring charge.
- .572 Access Methods and Charges:
 - .5721 <u>Dial One Access</u>: Basic Calling Plan C can be used for Dial One access. Basic Calling Plan C customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA: \$0.07 IntraLATA: \$0.07

- .573 <u>Directory Assistance:</u> An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
- .574 Operator Assistance ²: The charges found in Section C-3.022, herein, apply to all Company customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Beginning July 1, 2002, this service will no longer be available to new customers.

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

METERED USE SERVICE (Cont.)

.58 Option EEE (Basic Calling Plan D) 1/

Basic Calling Plan D is an outbound and inbound service available to residential customers. Basic Calling Plan D includes a flat rate structure for Dial 1. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.581 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will not be charged a monthly recurring charge.

.582 <u>Access Methods and Charges</u>:

Dial One Access: Basic Calling Plan D can be used for Dial One access. Basic Calling Plan D customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA & IntraLATA Dial-1 per minute charge: \$0.07

InterLATA & IntraLATA Dial-1 Per-Call surcharge: \$0.35

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

^{1/} Beginning July 1, 2002, this service will no longer be available new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .58 Option EEE (Basic Calling Plan D) Cont'd
 - .583 <u>Directory Assistance:</u> An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .584 Operator Assistance 1: The charges found in Section C-3.022, herein, apply to all Customer customers without regard to the type access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.59 Option FFF (Basic Calling Plan E) 1/

Basic Calling Plan E is an outbound and inbound service available to residential customers. Basic Calling Plan E includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

For purposes of this plan, the following time of day rate periods apply:

The Day rate period applies from 7:00 am to 6:59 pm Monday through Friday; and the Evening/Weekend rate period applies from 7:00 pm to 6:59 am Monday through Thursdays, and 7:00 pm Friday to 6:59 am Monday.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.591 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$10.95.

.592 Access Methods and Charges:

.5921 <u>Dial One Access</u>: Basic Calling Plan E can be used for Dial One access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) Dial-1 usage made during the Day time period. Basic Calling Plan E customers will be charged the following rates for each minute of usage i) over the allotment or ii) made during the Evening or Weekend time periods. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA & IntraLATA per minute charge: \$0.07

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

^{1/} Beginning July 1, 2002, this service will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.59 Option FFF (Basic Calling Plan E) Cont'd

and the 6 digit Rerouting Code. There is no limit on the number of changes a customer may make.

- .593 <u>Directory Assistance:</u> An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
- .594 Operator Assistance 1: The charges found in Section C-3.022, herein, apply to all Company customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

60. Option GGG (Basic Calling Plan F) 1/

Basic Calling Plan F is an outbound and inbound service available to residential customers. Basic Calling Plan F includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

For purposes of this plan, the following time of day rate periods apply:

The Day rate period applies from 7:00 am to 6:59 pm Monday through Friday; and the Evening/Weekend rate period applies from 7:00 pm to 6:59 am Monday through Thursdays, and 7:00 pm Friday to 6:59 am Monday.

<u>Monthly Minimum Usage</u> - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.601 <u>Monthly Account Fees</u>: Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$10.95.

.602 Access Methods and Charges:

.6021 <u>Dial One Access</u>: Basic Calling Plan F can be used for Dial One access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) Dial-1 usage during the Evening/Weekend time period. Basic Calling Plan F customers will be charged the following rates for each minute of usage over the allotment or ii) made during the daytime period. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA & IntraLATA per minute charge: \$0.07

1/ Beginning July 1, 2002, this service will no longer be available to new customers.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .60 Option GGG (Basic Calling Plan F)
 - .603 <u>Directory Assistance:</u> An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .604 Operator Assistance 1: The charges found in Section C-3.022, herein, apply to all Company customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.61 Option HHH (Basic Calling Plan G) 1/

Basic Calling Plan G is an outbound and inbound service available to residential customers who enroll in a participating affinity program. Basic Calling Plan G includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

For purposes of this plan, the following time of day rate periods apply:

The Day rate period applies from 7:00 am to 6:59 pm Monday through Friday; and the Evening/Weekend rate period applies from 7:00 pm to 6:59 am Monday through Thursdays, and 7:00 pm Friday to 6:59 am Monday.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

- .611 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$10.95.
- .612 Access Methods and Charges:

<u>Dial One Access</u>: Basic Calling Plan G can be used for Dial One access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) Dial-1 usage made during the Day time period. Basic Calling Plan G customers will be charged the following rates for each minute of usage i) over the allotment or ii) made during the Evening or Weekend time periods. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA & IntraLATA per minute charge: \$0.07

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

^{1/} Beginning July 1, 2002, this service will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .61 Option HHH (Basic Calling Plan G) Cont'd
 - .613 <u>Directory Assistance:</u> An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.04.
 - .614 Operator Assistance 1: The charges found in Section C-3.022, herein, apply to all Company customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.62 Option III (Basic Calling Plan H) 1/

Basic Calling Plan H is an outbound and inbound service available to residential customers who enroll in a participating affinity program. Basic Calling Plan H includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

For purposes of this plan, the following time of day rate periods apply:

The Day rate period applies from 7:00 am to 6:59 pm Monday through Friday; and the Evening/Weekend rate period applies from 7:00 pm to 6:59 am Monday through Thursdays, and 7:00 pm Friday to 6:59 am Monday.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.621 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$10.95.

.622 Access Methods and Charges:

<u>Dial One Access</u>: Basic Calling Plan H can be used for Dial One access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) Dial-1 usage during the Evening/Weekend time period. Basic Calling Plan H customers will be charged the following rates for each minute of usage over the allotment or ii) made during the daytime period. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA & IntraLATA per minute charge: \$0.07

1/ Beginning July 1, 2002, this service will no longer be available to new customers.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .62 Option III (Basic Calling Plan H)
 - .623 <u>Directory Assistance:</u> An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.04.
 - .624 Operator Assistance 1: The charges found in Section C-3.022, herein, apply to all Company customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.63 Option JJJ (Basic Calling Plan I) 1

Basic Calling Plan I is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan I includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

- .631 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$12.95.
- .632 Access Methods and Charges:
 - .6321 <u>Dial-1 Access</u>: Basic Calling Plan I can be used for Dial-1 access. Customers will receive an allotment of up to. 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Basic Calling Plan I customers will be charged the following rates for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA & IntraLATA per minute charge: \$0.07

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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^{.1} Beginning February 1, 2003, this service will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .63 Option JJJ (Basic Calling Plan I), (Cont.)
 - .633 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .634 Operator Assistance 1: The charges found in Section C-3.022 herein, apply to all Option JJJ customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.64 Option KKK (Basic Calling Plan J) 1

Basic Calling Plan J is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan J includes a block of time structure with a flat rate structure for interstate Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for intrastate Dial 1. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.641 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$10.95.

.642 Access Methods and Charges:

.6421 <u>Dial-1 Access</u>: Basic Calling Plan J can be used for Dial-1 access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate dial-1 usage. Customers will be charged the following rates for intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week at the following per minute charge:

InterLATA: \$0.13 IntraLATA: \$0.13

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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¹ Beginning February 1, 2003, this service will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .64 Option KKK (Basic Calling Plan J), (Cont.)
 - .643 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .644 Operator Assistance 1: The charges found in Section C-3.022 herein, apply to all Option KKK customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.65 Option LLL (Basic Calling Plan K) 1

Basic Calling Plan K is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan K includes a flat rate structure for Dial 1. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.651 <u>Monthly Account Fees</u>: Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$3.95.

.652 Access Methods and Charges:

.6521 <u>Dial-1 Access</u>: Basic Calling Plan K can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA: \$0.13 IntraLATA: \$0.13

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

¹ Beginning February 1, 2003, this service will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .65 Option LLL (Basic Calling Plan K), (Cont.)
 - .653 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .654 Operator Assistance 1: The charges found in Section C-3.022 herein, apply to all Option LLL customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.66 Option MMM (Basic Calling Plan L) ¹

Basic Calling Plan L is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan L includes a flat rate structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.661 Monthly Account Fees: Customers enrolled in this plan will be charged a \$5.95 monthly recurring charge.

.662 Access Methods and Charges:

.6621 <u>Dial-1 Access</u>: Basic Calling Plan L can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA & IntraLATA per minute charge: \$0.07

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

¹ Beginning February 1, 2003, this service will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .66 Option MMM (Basic Calling Plan L), (Cont.)
 - .663 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .664 Operator Assistance 1: The charges found in Section C-3.022 herein, apply to all Option MMM customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.67 Option NNN (Basic Calling Plan M) 1

Basic Calling Plan M is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan M includes a flat rate structure for Dial 1. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

For purposes of this plan, the following time of day rate periods apply: The Day rate period applies from 7:00 am to 6:59 pm Monday through Sunday; and the Evening rate period applies from 7:00 pm to 6:59 am Monday through Sunday.

- .671 <u>Minimum Usage Charge</u>: \$5.00 per account if total Basic Calling Plan M usage charges are less than \$5.00 per account per month. The \$5.00 charge is applied against the month's usage charges.
- .672 Access Methods and Charges:
 - .6721 <u>Dial-1 Access</u>: Basic Calling Plan M can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Interstate and Intrastate (interLATA and intraLATA) dial-1 per-minute rates:

Day: \$0.25 Evening: \$0.10

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

¹ Beginning February 1, 2003, this service will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .67 Option NNN (Basic Calling Plan M), (Cont.)
 - .673 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .674 Operator Assistance 1: The charges found in Section C-3.022 herein, apply to all Option NNN customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.68 Option OOO (Basic Calling Plan N) 1

Basic Calling Plan N is an outbound and inbound service designed primarily for residential customers. Customers must be enrolled in a participating affinity program to be eligible for this service. Basic Calling Plan N includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

.681 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$12.95.

.682 Access Methods and Charges:

.6821 <u>Dial-1 Access</u>: Basic Calling Plan N can be used for Dial-1 access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Basic Calling Plan N customers will be charged the following rates for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA & IntraLATA per minute charge: \$0.07

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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¹ Beginning February 1, 2003, this service will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .68 Option OOO (Basic Calling Plan N), (Cont.)
 - .683 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .684 Operator Assistance: The charges found in Section C-3.022 herein, apply to all Option OOO customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

<u>SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)</u>

3. METERED USE SERVICE (Cont.)

.69 Option PPP (Basic Calling Plan O) 1

Basic Calling Plan O is an outbound and inbound service designed primarily for residential customers. Customers must be enrolled in a participating affinity program to be eligible for this service. Basic Calling Plan O includes a block of time structure with a flat rate structure for interstate Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for intrastate Dial 1. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$10.95.

.692 Access Methods and Charges:

.6921 <u>Dial-1 Access</u>: Basic Calling Plan O can be used for Dial-1 access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate dial-1 usage. Customers will be charged the following rates for intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA: \$0.13 IntraLATA: \$0.13

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

¹ Beginning February 1, 2003, this service will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .69 Option PPP (Basic Calling Plan O), (Cont.)
 - .693 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .694 Operator Assistance 1: The charges found in Section C-3.022 herein, apply to all Option PPP customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.70 Option QQQ (Basic Calling Plan P)

Basic Calling Plan P is an outbound and inbound service designed primarily for residential customers. To be eligible for this plan, customers must either i) contact a Company customer service representative or be contacted by a Company customer service representative, or ii) subscribe to local exchange service provided by MCImetro Access Transmission Services. Basic Calling Plan P includes a flat rate structure for Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

.701 <u>Minimum Usage Charge</u>: \$5.00 per account if total Basic Calling Plan P usage charges are less than \$5.00 per account per month. The \$5.00 charge is applied against the month's usage charges.

.702 Access Methods and Charges:

.7021 <u>Dial-1 Access</u>: Basic Calling Plan P can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

<u>InterLATA</u>: \$0.10 <u>IntraLATA</u>: \$0.10

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .70 Option QQQ (Basic Calling Plan P), (Cont.)
 - .703 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .704 Operator Assistance 1: The charges found in Section C-3.022 herein, apply to all Option QQQ customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.71 Option RRR (Basic Calling Plan Q)

Basic Calling Plan Q is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan Q includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.711 Monthly Account Fees: Customers enrolled in this plan will be charged a \$19.95 monthly recurring charge.

.712 Access Methods and Charges:

.7121 <u>Dial-1 Access</u>: Basic Calling Plan Q can be used for Dial-1 access. Customers will receive an allotment of up to 400 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. All domestic calls, interstate and instate, beyond 400 minutes are 7c a minute. Customers may place these calls 24 hours a day and 7 days a week.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .71 Option RRR (Basic Calling Plan Q), (Cont.)
 - .713 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
 - .714 Operator Assistance 1: The charges found in Section C-3.022 herein, apply to all Option RRR customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.72 Option SSS (Integrated RLA Service)1/

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to companion local service as offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

Customers will receive unlimited interstate and intrastate (interLATA and intraLATA) dial "1" usage. Qualified customers who are unable to use a telephone directory because of physical disabilities will receive a per-minute rate of \$0.05 for intralata dial "1" calls only.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in http://www.mci.com/service and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4. All intrastate Dial 1 and Calling Card calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Directory Assistance: An undiscounted charge of \$0.95 per call will be applied to each Directory Assistance call.

Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services., CT Tariff D.P.U.C. No. 4/ MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 and http://www.mci.com/service; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services CT Tariff D.P.U.C. No. 1 and http://www.mci.com/service.

1/ Beginning June 04, 2005, this service is no longer available.

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ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.72 Option SSS (Integrated RLA Service) (Cont.)

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge

 SBC/SNET Zone 1:
 \$74.99

 SBC/SNET Zone 2:
 \$74.99

 SBC/SNET Zone 3:
 \$74.99

 SBC/SNET Zone 4:
 \$76.99

<u>Termination</u>: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RLA Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4, the companion residential service offering under http://www.mci.com/service, Residential RLA Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 and Integrated Calling Plan RLA service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff and http://www.mci.com/service to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLA Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 and intraLATA service under Integrated Calling Plan RLA service under this tariff, the companion residential service offering under http://www.mci.com/service, Residential RLA Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 and Integrated Calling Plan
 - RLA service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service and under this tariff to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLA Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 and interstate service under http://www.mci.com/service, the companion residential service offering under http://www.mci.com/service, Integrated Calling Plan RLA under this tariff, and Residential RLA Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff to which the customer was subscribed at the time of subscription of this plan.

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ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.72 Option SSS (Integrated RLA Service) (Cont.)

Termination (Cont.)

- 4) For existing customers who disconnect from interstate service under http://www.mci.com/service and from intraLATA service under this tariff, the companion residential service offering under http://www.mci.com/service, Residential RLA Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4, and Integrated Calling Plan RLA under this tariff will terminate. Customers will then be automatically be re-subscribed to Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-1 if customers subscribes to this service on or after January 20, 2003 under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLA under this tariff, the companion residential service offering under http://www.mci.com/service, Residential RLA Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4, and Integrated Calling Plan RLA under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service and under this tariff for interLATA service only to which the customer was subscribed at the time of subscription to this plan and Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-1 if customers subscribes to this service on or after January 20, 2003 under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4.
- 6) For existing customers who disconnect only from interstate service under http://www.mci.com/service, the companion residential service offering under http://www.mci.com/service, Residential RLA Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4, and Integrated Calling Plan RLA under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-1 if customers subscribes to this service on or after January 20, 2003 under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 and to the service offering under this tariff to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLA Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4, the companion residential service offering under http://www.mci.com/service, Residential RLA Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 and Integrated Calling Plan RLA service under this tariff will terminate. Customers will then be automatically resubscribed to Basic Calling Plan P service under this tariff and interstate service under http://www.mci.com/service.

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- .72 Option SSS (Integrated RLA Service) (Cont.)
 - 8) For new customers who disconnect from Residential RLA Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 and intraLATA service under Integrated Calling Plan RLA service under this tariff, the companion residential service offering under http://www.mci.com/service, Residential RLA Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 and Integrated Calling Plan
 - RLA service under this tariff will terminate. Customers will then be automatically re-subscribed to service under http://www.mci.com/service for interstate long distance service and to Basic Calling Plan P service under this tariff for intrastate interLATA service only.
 - 9) For new customers who disconnect from Residential RLA Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 and interstate service under http://www.mci.com/service, the companion residential service offering under http://www.mci.com/service, Integrated Calling Plan RLA service under this tariff, and Residential RLA Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this tariff.
 - 10) For new customers who disconnect from interstate service under http://www.mci.com/service and from intraLATA service under this tariff, the companion residential service offering under http://www.mci.com/service, Residential RLA Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4, and Integrated Calling Plan RLA under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-1 if customers subscribes to this service on or after January 20, 2003 under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4.
 - 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLA under this tariff, the companion residential service offering under http://www.mci.com/service, Residential RLA Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4, and Integrated Calling Plan RLA under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this tariff for interLATA service only, its companion interstate service under http://www.mci.com/service, and Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-1 if customers subscribes to this service on or after January 20, 2003 under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4.

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ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

72. Option SSS (Integrated RLA Service) (Cont.)

12) For new customers who disconnect only from interstate service under http://www.mci.com/service, the companion residential service offering under http://www.mci.com/service, Residential RLA Service under MCImetro Access Transmission Services LLC Connecticut D.P.U.C. Tariff No. 4, and Integrated Calling Plan RLA under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 20, 2003 under MCImetro Access Transmission Services LLC Connecticut D.P.U.C. Tariff No. 4 and Basic Calling Plan P under this tariff.

Integrated RLA Affinity Savings Plan

The Integrated RLA Affinity Savings Plan is available to new and existing customers of Integrated RLA Service who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits: A \$5.00 discount off the monthly recurring charge for Integrated RLA Service in each month they remain subscribed to Integrated RLA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Integrated RLA Service shall apply.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.73 Option TTT (Integrated RLB Service)¹

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to companion local service as offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services. Connecticut D.P.U.C. Tariff No. 4.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

Customers will be charged \$0.07 per minute for interstate and intrastate (interLATA and intraLATA) dial "1" usage. Qualified customers who are unable to use a telephone directory because of physical disabilities will receive a perminute rate of \$0.05 for intralata dial "1" calls only.

Member-to-Member Calling: Customers subscribing to this service may make dial "1" calls to other residential customers of local exchange service provided by MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services. The customer making the call will not be charged for the call.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in http://www.mci.com/service and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Connecticut D.P.U.C. Tariff No. 4. All intrastate Dial 1 and Calling Card calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Directory Assistance: An undiscounted charge of \$0.95 per call will be applied to each Directory Assistance call.

Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

¹ Beginning January 20, 2003, this service will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.73 Option TTT (Integrated RLB Service), (Cont.)

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI WorldCom Communications, Inc., CT TARIFF D.P.U.C. No. 4/MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and http://www.mci.com/service; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI WorldCom Communications, Inc., CT TARIFF D.P.U.C. No. 4/MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and http://www.mci.com/service.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge: \$39.99Zone 1 (I)

<u>Termination</u>: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RLB Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, the companion residential service offering under Http://www.mci.com/service, Residential RLB Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLB service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff and Http://www.mci.com/service to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLB Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and intraLATA service under Integrated Calling Plan RLB service under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLB Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLB service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under Http://www.mci.com/service and under this tariff to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLB Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and interstate service under Http://www.mci.com/service, the companion residential service offering under Http://www.mci.com/service, Integrated Calling Plan RLB under this tariff, and Residential RLB Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff to which the customer was subscribed at the time of subscription of this plan.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.73 Option TTT (Integrated RLB Service), (Cont.)

- 4) For existing customers who disconnect from interstate service under Http://www.mci.com/service and from intraLATA service under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLB Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, and Integrated Calling Plan RLB under this tariff will terminate. Customers will then be automatically be re-subscribed to Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-2 if customers subscribes to this service on or after January 20, 2003 under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLB Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, and Integrated Calling Plan RLB under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under Http://www.mci.com/service and under this tariff for interLATA service only to which the customer was subscribed at the time of subscription to this plan and Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-2 if customers subscribes to this service on or after January 20, 2003 under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4.
- 6) For existing customers who disconnect only from interstate service under Http://www.mci.com/service, the companion residential service offering under Http://www.mci.com/service, Residential RLB Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, and Integrated Calling Plan RLB under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-2 if customers subscribes to this service on or after January 20, 2003 under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and to the service offering under this tariff to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLB Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, the companion residential service offering under Http://www.mci.com/service, Residential RLB Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLB service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P service under this tariff and interstate service under Http://www.mci.com/service.
- 8) For new customers who disconnect from Residential RLB Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and intraLATA service under Integrated Calling Plan RLB service under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLB Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLB service under this tariff will terminate. Customers will then be automatically re-subscribed to service under Http://www.mci.com/service for interstate long distance service and to Basic Calling Plan P service under this tariff for intrastate interLATA service only.
- 9) For new customers who disconnect from Residential RLB Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and interstate service under Http://www.mci.com/service, the companion residential service offering under Http://www.mci.com/service, Integrated Calling Plan RLB service under this tariff, and Residential RLB Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this tariff.

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ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.73 Option TTT (Integrated RLB Service), (Cont.)

- 10) For new customers who disconnect from interstate service under Http://www.mci.com/service and from intraLATA service under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLB Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLB under this tariff will terminate. Customers will then be automatically resubscribed to Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-2 if customers subscribes to this service on or after January 20, 2003 under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLB Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLB under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this tariff for interLATA service only, interstate service under Http://www.mci.com/service, and Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-2 if customers subscribes to this service on or after January 20, 2003 under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4.
- 12) For new customers who disconnect only from interstate service under Http://www.mci.com/service, the companion residential service offering under Http://www.mci.com/service, Residential RLB Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLB under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-2 if customers subscribes to this service on or after January 20, 2003 under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Basic Calling Plan P under this tariff.

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ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.74 Option UUU (Integrated RLC Service)

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to companion local service as offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services., CT Tariff D.P.U.C. No. 1/ MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Connecticut D.P.U.C. Tariff No. 4 and http://www.mci.com/service; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services., CT Tariff D.P.U.C. No. 1/ MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Connecticut D.P.U.C. Tariff No. 4 and http://www.mci.com/service.

New customers of Company service enrolling in this plan may elect to subscribe to any existing residential long distance plan available to new customers as described in this tariff for which they are otherwise eligible. Customer will also receive the comparable interstate service described in http://www.mci.com/service for the above where applicable. All terms and conditions of any of these services selected by the customer, including applicable monthly recurring charges, will apply and will be in addition to Integrated RLC Service as described herein. Existing customers may continue to receive the intrastate long distance service to which they were subscribed at the time of subscription to this plan, or they may receive one of the following intrastate services as described in this tariff upon being contacted by a Company representative: Block-of-Time Plan 4, Block-of-Time-Plan 5, Block-of-Time Plan 6, Block-of-Time Plan 7 and Block of Time 8. Qualified customers who are unable to use a telephone directory because of physical disabilities will receive a per-minute rate of \$0.05 for intralata dial "1" calls only.

Member-to-Member Calling ¹: Customers subscribing to this service may make dial "1" calls to other residential customers of local exchange service provided by MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services. The customer making the call will not be charged for the call.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

¹ Beginning January 20, 2003, this service will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.74 Option UUU (Integrated RLC Service) (Cont.)

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in http://www.mci.com/service and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services. All intrastate Dial 1 and Calling Card calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Directory Assistance: An undiscounted charge of \$0.95 per call will be applied to each Directory Assistance call. Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

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ISSUED BY: Edwin Reese

¹ Beginning January 20, 2003, this service will no longer be available to new customers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.74 Option UUU (Integrated RLC Service), (Cont.)

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge:

\$43.99
\$47.99
\$49.99
\$49.99

<u>Termination</u>: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RLC Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT D.P.U.C. Tariff No. 4, the companion residential service offering under http://www.mci.com/service, Residential RLC Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT D.P.U.C. Tariff No. 4 and Integrated Calling Plan RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff and http://www.mci.com/service to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLC Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT D.P.U.C. Tariff No. 4 and intraLATA service under Integrated Calling Plan RLC service under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLC Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT D.P.U.C. Tariff No. 4 and Integrated Calling Plan RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service and under this tariff to which the customer was subscribed at the time of subscription to this plan.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.74 Option UUU (Integrated RLC Service), (Cont.)

Termination (Cont.)

- 3) For existing customers who disconnect from Residential RLC Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT D.P.U.C. Tariff No. 4 and interstate service under http://www.mci.com/service, the companion residential service offering under http://www.mci.com/service, Integrated Calling Plan RLC under this tariff, and Residential RLC Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT D.P.U.C. Tariff No. 4 will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff to which the customer was subscribed at the time of subscription of this plan.
- 4) For existing customers who disconnect from interstate service under http://www.mci.com/service and from intraLATA service under this tariff, the companion residential service offering under http://www.mci.com/service, Residential RLC Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT D.P.U.C. Tariff No. 4, and Integrated Calling Plan RLC under this tariff will terminate. Customers will then be automatically be re-subscribed to Residential RLD Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT D.P.U.C. Tariff No. 4.

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ISSUED BY: Edwin Reese

<u>SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)</u>

3. METERED USE SERVICE (Cont.)

.74 Option UUU (Integrated RLC Service), (Cont.)

- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLC under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLC Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLC under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under Http://www.mci.com/service and under this tariff for interLATA service only to which the customer was subscribed at the time of subscription to this plan and Residential RLD Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4.
- 6) For existing customers who disconnect only from interstate service under Http://www.mci.com/service, the companion residential service offering under Http://www.mci.com/service, Residential RLC Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLC under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and to the service offering under this tariff to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLC Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 the companion residential service offering under Http://www.mci.com/service, Residential RLC Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P service under this tariff and interstate service under Http://www.mci.com/service.
- 8) For new customers who disconnect from Residential RLC Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and intraLATA service under Integrated Calling Plan RLC service under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLC Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to service under Http://www.mci.com/service for interstate long distance service and to Basic Calling Plan P service under this tariff for intrastate interLATA service only.
- 9) For new customers who disconnect from Residential RLC Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and interstate service under Http://www.mci.com/service, the companion residential service offering under Http://www.mci.com/service, Integrated Calling Plan RLC service under this tariff, and Residential RLC Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this tariff.
- 10) For new customers who disconnect from interstate service under Http://www.mci.com/service and from intraLATA service under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLC Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLC under this tariff will terminate. Customers will then be automatically resubscribed to Residential RLD Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4.

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ISSUED BY: Edwin Reese

<u>SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)</u>

3. METERED USE SERVICE (Cont.)

.74 Option UUU (Integrated RLC Service), (Cont.)

- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLC under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLC Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLC under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this tariff for interLATA service only, interstate service under Http://www.mci.com/service, and Residential RLD Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4.
- 12) For new customers who disconnect only from interstate service under Http://www.mci.com/service, the companion residential service offering under Http://www.mci.com/service, Residential RLC Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLC under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Basic Calling Plan P under this tariff.

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ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.75 Option VVV (Integrated RLC-1 Service) 1

Integrated Calling Plan RLC-1 Service is available to Customers who enroll in Integrated Calling Plan RLA Service, Integrated Calling Plan RLB Service, or Integrated Calling Plan RLC Service as described in this tariff who have two or more lines on their account.

Customers who subscribe to this service must 1) select and designate MCImetro Access Transmission Services LLC as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Integrated Calling Plan RLA Service, Integrated Calling Plan RLB Service, or Integrated Calling Plan RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and in the companion local exchange service described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Connecticut D.P.U.C. Tariff No. 4.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data surcharge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services CT Tariff D.P.U.C. No. 1 and MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Connecticut D.P.U.C. Tariff No. 4 and http://www.mci.com/service; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services LLC d/b/a Verizon Business Services CT Tariff D.P.U.C. No. 1 and MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Connecticut D.P.U.C. Tariff No. 4 Connecticut D.P.U.C. Tariff No. 4 and http://www.mci.com/service.

New customers will receive Basic Calling Plan P service as described in this tariff. Customer will also receive the comparable interstate service described in http://www.mci.com/service for the above where applicable. All terms and conditions of any of these services selected by the customer, including applicable monthly recurring charges, will apply and will be in addition to Integrated RLC-1 Service as described herein. Existing customers will continue to receive the long distance service to which they were subscribed at the time of subscription to this plan.

¹Effective June 1, 2011 this service is no longer available to new customers.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.75 Option VVV (Integrated RLC-1 Service) (Cont.)

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in http://www.mci.com/service and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Connecticut D.P.U.C. Tariff No. 4. All intrastate Dial 1 and Calling Card calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Directory Assistance: An undiscounted charge of \$0.95 per call will be applied to each Directory Assistance call.

Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is pre-subscribed for completed calls. An undiscounted charge of \$0.00 will apply.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.75 Option VVV (Integrated RLC-1 Service), (Cont.)

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

The Company reserves the right to disconnect customer's residential service or to convert any plan associated with such service to a business plan upon appropriate customer notification it if is determined that usage is not consistent with normal residential applications.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charge:

Zone 1 \$28.99 [SBC/SNET]: Zone 2 \$32.99 [SBC/SNET]: Zone 3 \$34.99 [SBC/SNET]: Zone 4 \$39.99 [SBC/SNET]:

Termination:

For customers who disconnect from Residential RLC-1 service under MCImetro Access Transmission Services, Inc. Connecticut D.P.U.C. Tariff No. 4, the companion residential service offering under http://www.mci.com/service/, Residential RLC-1 Service under MCImetro Access Transmission Services, Inc. Connecticut D.P.U.C. Tariff No. 4 and Integrated Calling Plan RLC-1 under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this tariff and its companion residential service under http://www.mci.com/service.

For customers who disconnect either from I) interstate service under http://www.mci.com/service/ and interLATA service under this tariff, or II) intraLATA service under this tariff, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLC-1 under this tariff, and Residential RLC-1 Service under MCImetro Access Transmission Services, Inc. Connecticut D.P.U.C. Tariff No. 4 will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this tariff (if customer has disconnected from interstate service) or its companion residential service under http://www.mci.com/service (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RLD Service under MCImetro Access Transmission Services, Inc. Connecticut D.P.U.C. Tariff No. 4.

For customers who disconnect both from interstate service under http://www.mci.com/service/ and from intrastate (interLATA and intraLATA) service under this tariff, the companion residential service offering under http://www.mci.com/service/, Integrated Plan RLC-1 under this tariff, and Residential RLC-1 Service under MCImetro Access Transmission Services, Inc. Connecticut D.P.U.C. Tariff No. 4 will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under MCImetro Access Transmission Services, Inc. Connecticut D.P.U.C. Tariff No. 4.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.75 Option VVV (Integrated RLC-1 Service), (Cont.)

For customers who disconnect their primary line either from interstate service under http://www.mci.com/service/, intrastate service under this tariff, or Residential RLA Service, Residential RLB Service, or Residential RLC Service under MCImetro Access Transmission Services, Inc. Connecticut D.P.U.C. Tariff No. 4, and customer's additional line or lines remain on the account: the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLC-1 under this tariff, and Residential RLC-1 Service under MCImetro Access Transmission Services, Inc. Connecticut D.P.U.C. Tariff No. 4 will terminate. Customer's additional line or lines will then be automatically re-subscribed to Basic Calling Plan P under this tariff (if customer has disconnected from interstate service) or its companion residential service under http://www.mci.com/service (if customer has disconnected from intrastate service), and the additional line or lines will also be automatically re-subscribed to Residential RLD Service under MCImetro Access Transmission Services, Inc. Connecticut D.P.U.C. Tariff No. 4.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.76 Option WWW (Basic Calling Plan R),3

Basic Calling Plan R is an outbound and inbound service designed for residential customers. Basic Calling Plan R includes a flat rate structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.761 Monthly Account Fees: Customers enrolled in this plan will be charged a \$2.95 monthly recurring charge.

.762 Access Methods and Charges:

.7621 Dial-1 Access: Basic Calling Plan R can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA Dial-1 per minute charge: \$0.13 IntraLATA Dial-1 per minute charge: \$0.13

- .763 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
- .764 Operator Assistance ²: The charges found in Section C-3.022 herein, apply to all Option WWW customers without regard to the type of access.

- ² Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.
- Effective September 15, 2014, and notwithstanding the availability of any calling card service as set forth in this tariff, former customers of Telecom*USA who subscribe to this service and who are migrated by Telecom*USA to this service between August 15, 2014, and October 31, 2014, and who: i) have a calling card as part of their Telecom*USA service, and ii) have used their Telecom*USA calling card within the last 24 months, will be able to continue using their calling card (or will be issued an MCI calling card as a replacement) after being subscribed to this service. The rates and surcharges for calling card service as described in MCI Communications Services LLC d/b/a Verizon Business Services Tariff. No. 4– Basic Calling Plan R will apply.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.77 Option XXX (Basic Calling Plan S)

Basic Calling Plan S is an outbound and inbound service designed for residential customers. Basic Calling Plan S includes a flat rate structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

- .771 Monthly Account Fees: Customers enrolled in this plan will be charged a \$5.95 monthly recurring charge.
- .772 Access Methods and Charges:
 - .7721 Dial-1 Access: Basic Calling Plan S can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Intrastate Dial-1 per minute charge: \$0.06 InterLATA, \$0.06 IntraLATA

- .763 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
- .764 Operator Assistance ²: The charges found in Section C-3.022 herein, apply to all Option XXX customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

² Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.78 Option YYY (Basic Calling Plan T) 1

Basic Calling Plan T is an outbound and inbound service designed for residential customers. Basic Calling Plan T includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

<u>Monthly Minimum Usage</u> - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

- .781 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$12.95.
 - .782 Access Methods and Charges:
 - .7821 Dial-1 Access: Basic Calling Plan T can be used for Dial-1 access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Basic Calling Plan T customers will be charged the following rates for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

Interstate & intrastate (InterLATA & IntraLATA)

Dial-1 per minute charge: [\$0.05 INTERSTATE, INTERLATA, and INTRALATA]

- .783 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
- .784 Operator Assistance ²: The charges found in Section C-3.022 herein, apply to all Option YYY customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Beginning May 01, 2005, this service is no longer available.

² Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.79 Option ZZZ (Basic Calling Plan U) 1

Basic Calling Plan U is an outbound and inbound service designed for residential customers. Basic Calling Plan U includes a block of time structure with a flat rate structure for interstate Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for intrastate Dial 1. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

- .791 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$9.95.
- .792 Access Methods and Charges:
 - .7921 Dial-1 Access: Basic Calling Plan U can be used for Dial-1 access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate dial-1 usage. Customers will be charged the following rates for intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA & IntraLATA Dial-1 per minute charge: \$0.13

- .793 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
- .794 Operator Assistance ²: The charges found in Section C-3.022 herein, apply to all Option ZZZ customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Beginning May 01, 2005, this service is no longer available.

² Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

METERED USE SERVICE (Cont.)

.80 Option AAAA (Basic Calling Plan V)

Basic Calling Plan V is an outbound and inbound service designed for residential customers. Basic Calling Plan V includes a rate structure for Dial 1 service. Customers will be charged a per minute rate of \$0.20 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

For purposes of this plan, the following time of day rate periods apply:

The Weekday rate period applies from 12:00 am Monday through 11:59 pm Friday; and the Weekend rate period applies from 12:00 am Saturday through 11:59 pm Sunday.

- .801 Access Methods and Charges:
 - .8011 Dial-1 Access: Basic Calling Plan V can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Intrastate (interLATA and intraLATA) dial-1 per-minute rates:

Weekday: \$0.17 Weekend: \$0.06

- .802 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
- .803 Operator Assistance ²: The charges found in Section C-3.022 herein, apply to all Option ZZZ customers without regard to the type of access.

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.81 Option BBBB (Basic Calling Plan W) 1

Basic Calling Plan W is an outbound and inbound service designed for residential customers. Customers must be enrolled in a participating affinity program to be eligible for this service. Basic Calling Plan W includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

- .810 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$12.95.
- .811 Access Methods and Charges:
 - .8111 Dial-1 Access: Basic Calling Plan W can be used for Dial-1 access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Basic Calling Plan W customers will be charged the following rates for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

Interstate & intrastate (InterLATA & IntraLATA)
Dial-1 per minute charge: [\$0.05 INTERSTATE, INTERLATA and INTRALATA]

- .812 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
- .813 Operator Assistance ²: The charges found in Section C-3.022 herein, apply to all Option BBBB customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Beginning February 14, 2004, this service will no longer be available to new subscribers.

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.82 Option CCCC (Basic Calling Plan X) 1

Basic Calling Plan X is an outbound and inbound service designed for residential customers. Customers must be enrolled in a participating affinity program to be eligible for this service. Basic Calling Plan X includes a block of time structure with a flat rate structure for interstate Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for intrastate Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

<u>Monthly Minimum Usage</u> - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

- .821 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$9.95.
- .822 Access Methods and Charges:
 - .8221 Dial-1 Access: Basic Calling Plan X can be used for Dial-1 access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate dial-1 usage. Basic Calling Plan X customers will be charged the following rates for intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA & IntraLATA Dial-1 per minute charge: \$0.13

- .823 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
- .824 <u>Operator Assistance ²</u>: The charges found in Section C-3.022 herein, apply to all Option CCCC customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Beginning February 14, 2004, this service will no longer be available to new subscribers.

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

METERED USE SERVICE (Cont.)

.83 Option DDDD (Basic Calling Plan Y) 1

Basic Calling Plan Y is an outbound and inbound service designed for residential customers. Basic Calling Plan Y includes a rate structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. By subscribing to this service, Customers understand that use of this service is restricted in the following manner: Customers may be assessed a \$50 monthly recurring data usage charge or disconnected if it is determined that usage is not consistent with residential voice applications. Additionally, customers may have no more than three (3) lines per account."

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

For purposes of this plan, the following time of day rate periods apply:

The Day rate period applies from 7:00 am to 6:59 pm Monday through Sunday; and the Evening rate period applies from 7:00 pm to 6:59 am Monday through Sunday.

- .831 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$19.95
- .832 Access Methods and Charges:
 - .8321 Dial-1 Access: Basic Calling Plan Y can be used for Dial-1 access. Customers will receive the following rates for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Interstate & Intrastate (interLATA and intraLATA) dial-1 per-minute rates:

Day: \$0.05 Evening: \$0.00

- .833 <u>Directory Assistance</u>: An undiscounted per call charge will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
- .834 Operator Assistance ²: The charges found in Section C-3.022 herein, apply to all Option DDDD customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Beginning May 01, 2005, this service is no longer available.

² Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.83 Option EEEE (Integrated Plan RLE)

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to companion local service as offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT D.P.U.C. Tariff No. 4.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

Customers will be charged a per-minute rate of \$0.07 for interstate and intrastate (interLATA and intraLATA) dial"1" usage. Qualified customers who are unable to use a telephone directory because of physical disabilities will receive a per-minute rate of \$0.05 for interLATA and intraLATA dial"1" calls only.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in http://www.mci.com/service and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT D.P.U.C. Tariff No. 4. All intrastate Dial 1 and Calling Card calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

<u>Directory Assistance</u>: An undiscounted charge of \$0.95 per call will be applied to each Directory Assistance call. Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.83 Option EEEE (Integrated Plan RLE) (Cont.)

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

The Company reserves the right to disconnect customer's residential service or to convert any plan associated with such service to a business plan upon appropriate customer notification it if is determined that usage is not consistent with normal residential applications.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge

Zone 1 [SBC/SNET]: \$57.99

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

EFFECTIVE: July 1, 2020

INTRASTATE TELECOMMUNICATIONS SERVICE TARIFF

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

83 Option EEEE (Integrated Plan RLE), Cont.

Termination:

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI WorldCom Communications, Inc. CT TARIFF D.P.U.C. No. 4/MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and http://www.mci.com/service; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under CT TARIFF D.P.U.C. No. 4/MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and http://www.mci.com/service:"

- 1) For existing customers who disconnect only from Residential RLE Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, the companion residential service offering under Http://www.mci.com/service, Residential RLE Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLE service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff and Http://www.mci.com/service to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLE Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and intraLATA service under Integrated Calling Plan RLE service under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLE Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLE service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under Http://www.mci.com/service and under this tariff to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLE Service under McImetro Access TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and interstate service under Http://www.mci.com/service, the companion residential service offering under Http://www.mci.com/service, Integrated Calling Plan RLE under this tariff, and Residential RLE Service under McImetro Access TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff to which the customer was subscribed at the time of subscription of this plan.
- 4) For existing customers who disconnect from interstate service under Http://www.mci.com/service and from intraLATA service under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLE Service under McImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, and Integrated Calling Plan RLE under this tariff will terminate. Customers will then be automatically be re-subscribed to Residential RLD-3 Service under McImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLE under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLE Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, and Integrated Calling Plan RLE under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under Http://www.mci.com/service and under this tariff for interLATA service only to which the customer was subscribed at the time of subscription to this plan and Residential RLD-3 Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4.

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

- 83 Option EEEE (Integrated Plan RLE), Cont.
 - 6) For existing customers who disconnect only from interstate service under Http://www.mci.com/service, the companion residential service offering under Http://www.mci.com/service, Residential RLE Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, and Integrated Calling Plan RLE under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and to the service offering under this tariff to which the customer was subscribed to at the time of subscription to this plan.
 - 7) For new customers who disconnect only from Residential RLE Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, the companion residential service offering under Http://www.mci.com/service, Residential RLE Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLE service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P service under this tariff and interstate service under Http://www.mci.com/service.
 - 8) For new customers who disconnect from Residential RLE Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and intraLATA service under Integrated Calling Plan RLE service under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLE Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLE service under this tariff will terminate. Customers will then be automatically re-subscribed to service under Http://www.mci.com/service for interstate long distance service and to Basic Calling Plan P service under this tariff for intrastate interLATA service only.
 - 9) For new customers who disconnect from Residential RLE Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and interstate service under Http://www.mci.com/service, the companion residential service offering under Http://www.mci.com/service, Integrated Calling Plan RLE service under this tariff, and Residential RLE Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this tariff.
 - 10) For new customers who disconnect from interstate service under Http://www.mci.com/service and from intraLATA service under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLE Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, and Integrated Calling Plan RLE under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4.
 - 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLE under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLE Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, and Integrated Calling Plan RLE under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this tariff for InterLATA service only, its companion interstate service under Http://www.mci.com/service, and Residential RLD-3 Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4.
 - 12) For new customers who disconnect only from interstate service under Http://www.mci.com/service, the companion residential service offering under Http://www.mci.com/service, Residential RLE Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, and Integrated Calling Plan RLE under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Basic Calling Plan P under this tariff.

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.84 Option FFFF (Integrated Plan RLG) 1/

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as itsintraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to companion local service as offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services. CT D.P.U.C. Tariff No. 4.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

New customers of Company service enrolling in this plan may elect to subscribe to any existing residential long distance plan available to new customers as described in this tariff for which they are otherwise eligible. Customer will also receive the comparable interstate service described in http://www.mci.com/service for the above where applicable. All terms and conditions of any of these services selected by the customer, including applicable monthly recurring charges, will apply and will be in addition to Integrated RLG Service as described herein. Existing customers will continue to receive the long distance service to which they were subscribed at the time of subscription to this plan.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in http://www.mci.com/service and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT D.P.U.C. Tariff No. 4. All intrastate Dial 1 and Calling Card calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

<u>Directory Assistance:</u> An undiscounted charge of \$0.95 per call will be applied to each Directory Assistance call.

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^{1/} Beginning June 04, 2005, this service is no longer available.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.84 Option FFFF (Integrated Plan RLG) (Cont.)

<u>Directory Assistance Call Completion:</u> Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

The Company reserves the right to disconnect customer's residential service or to convert any plan associated with such service to a business plan upon appropriate customer notification it if is determined that usage is not consistent with normal residential applications.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge:

Zone 1 [SBC/SNET]: \$44.99 Zone 2 [SBC/SNET]: \$48.99 Zone 3 [SBC/SNET]: \$49.99 Zone 4 [SBC/SNET]: \$49.99

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ISSUED BY: Edwin Reese

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.84 Option FFFF (Integrated Plan RLG), Cont.

Termination:

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI WorldCom Communications, Inc. CT TARIFF D.P.U.C. No. 4/MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and http://www.mci.com/service; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI WorldCom Communications, Inc. CT TARIFF D.P.U.C. No. 4/MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and http://www.mci.com/service:"

- 1) For existing customers who disconnect only from Residential RLG Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, the companion residential service offering under Http://www.mci.com/service, Residential RLG Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLG service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff and Http://www.mci.com/service to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLG Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and intraLATA service under Integrated Calling Plan RLG service under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLG Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLG service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under Http://www.mci.com/service and under this tariff to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLG Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and interstate service under Http://www.mci.com/service, the companion residential service offering under Http://www.mci.com/service, Integrated Calling Plan RLG under this tariff, and Residential RLG Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff to which the customer was subscribed at the time of subscription of this plan.
- 4) For existing customers who disconnect from interstate service under Http://www.mci.com/service and from intraLATA service under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLG Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, and Integrated Calling Plan RLG under this tariff will terminate. Customers will then be automatically be re-subscribed to Residential RLD-3 Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLG under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLG Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, and Integrated Calling Plan RLG under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under Http://www.mci.com/service and under this tariff for interLATA service only to which the customer was subscribed at the time of subscription to this plan and Residential RLD-3 Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4.

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.84 Option FFFF (Integrated Plan RLG), Cont.

- 6) For existing customers who disconnect only from interstate service under Http://www.mci.com/service, the companion residential service offering under Http://www.mci.com/service, Residential RLG Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, and Integrated Calling Plan RLG under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and to the service offering under this tariff to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLG Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, the companion residential service offering under Http://www.mci.com/service, Residential RLG Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLG service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P service under this tariff and interstate service under Http://www.mci.com/service.
- 8) For new customers who disconnect from Residential RLG Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and intraLATA service under Integrated Calling Plan RLG service under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLG Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Integrated Calling Plan RLG service under this tariff will terminate. Customers will then be automatically re-subscribed to service under Http://www.mci.com/service for interstate long distance service and to Basic Calling Plan P service under this tariff for intrastate interLATA service only.
- 9) For new customers who disconnect from Residential RLG Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and interstate service under Http://www.mci.com/service, the companion residential service offering under Http://www.mci.com/service, Integrated Calling Plan RLG service under this tariff, and Residential RLG Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this tariff.
- 10) For new customers who disconnect from interstate service under Http://www.mci.com/service and from intraLATA service under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLG Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, and Integrated Calling Plan RLG under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLG under this tariff, the companion residential service offering under Http://www.mci.com/service, Residential RLG Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, and Integrated Calling Plan RLG under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this tariff for inteRLETA service only, its companion interstate service under Http://www.mci.com/service, and Residential RLD-3 Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4.
- 12) For new customers who disconnect only from interstate service under Http://www.mci.com/service, the companion residential service offering under Http://www.mci.com/service, Residential RLG Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4, and Integrated Calling Plan RLG under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under MCImetro ACCESS TRANSMISSION SERVICES, INC., CONNECTICUT D.P.U.C. TARIFF NO. 4 and Basic Calling Plan P under this tariff.

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

METERED USE SERVICE (Cont.)

.85 Option GGGG (Integrated RLH Service) 1/

Customers who subscribe to this voice service must 1) select and designate Verizon Access as its Local Exchange Carrier (LEC) and Verizon Business Services as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to companion local service as offered in MCImetro Access Transmissions Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4. Customers who subscribe to this service may only subscribe to Integrated Plan RLC-1 or RLH service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

<u>Dial-1 Access:</u> Integrated Plan RLH can be used for Dial-1 access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Integrated Plan RLH customers will be charged the following rates for each minute of usage over the allotment. Customers will be charged a per-minute rate of \$0.05 for each minute of interstate and intrastate (interLATA and intraLATA) dial"1" usage over the allotment.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in http://www.mci.com/service and in MCImetro Access Transmissions Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4. All intrastate Dial 1 and Calling Card calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Directory Assistance: \$0.95
Directory Assistance Call Completion: \$0.00

1/ Beginning June 04, 2005, this service is no longer available.

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.85 Option GGGG (Integrated RLH Service) (Cont.)

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge:

 SBC/SNET Zone 1:
 \$61.99

 SBC/SNET Zone 2:
 \$62.99

 SBC/SNET Zone 3:
 \$63.99

 SBC/SNET Zone 4:
 \$63.99

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

.85 Option GGGG (Integrated RLH Service) (Cont.)

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- Transmissions Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 only, b) residential service under MCImetro Access Transmissions Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 and intraLATA service under this tariff, or c) residential service under MCImetro Access Transmissions Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 and interstate service under http://www.mci.com/service/. The companion residential long distance service under http://www.mci.com/service/ , and intraLATA and/or interLATA service under this tariff, as well as residential service under MCImetro Access Transmissions Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4, will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under this tariff, b) intraLATA service under this tariff only, or c) from interstate service under Http://www.mci.com/service/. The companion residential service offering under http://www.mci.com/service/ and under this tariff, as well as residential service under MCImetro Access Transmissions Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under MCImetro Access Transmissions Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 for local exchange service and to the service offering under this tariff for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.85 Option GGGG (Integrated RLH Service) (Cont.)

Termination:

- 3) For new customers who disconnect from either a) residential service under MCImetro Access Tranmissions Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 only, b) residential service under MCImetro Access Tranmissions Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 and intraLATA service under this tariff, or c) residential service under MCImetro Access Transmissions Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 and interstate service under http://www.mci.com/service/. The companion residential long distance service under http://www.mci.com/service/, and intraLATA and/or interLATA service under this tariff, as well as residential service under MCImetro Access Transmissions Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this tariff for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under this tariff, b) intraLATA service under this tariff only, or c) from interstate service under http://www.mci.com/service/ and under this tariff, as well as residential service under MCImetro Access Tranmissions Services LLC http://www.mci.com/service/ and under this tariff, as well as residential service under MCImetro Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under MCImetro Access Transmissions Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 for local exchange service and to Basic Calling Plan P under this tariff for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.86 [Reserved For Future Use.]

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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EFFECTIVE: July 1, 2020

INTRASTATE TELECOMMUNICATIONS SERVICE TARIFF

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

METERED USE SERVICE (Cont.)

.86.1 Intergrated RLI Plan 1

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to companion local service as offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services CT Tariff D.P.U.C. No.4. Customers who subscribe to this service may not subscribe to Integrated RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance. directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

Dial-1 Access: Integrated Plan RLI can be used for Dial-1 access. Customers will receive an allotment of up to 500 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Integrated Plan RLI customers will be charged the following rates for each minute of usage over the allotment. Customers will be charged a per-minute rate of \$0.05 for each minute of interstate and intrastate (interLATA and intraLATA) dial"1" usage over the allotment.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in http://www.mci.com/service and in in MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4. All intrastate Dial 1 and Calling Card calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Directory Assistance: An undiscounted charge of \$0.95 per call will be applied to each Directory Assistance call.

Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

ISSUED: June 24, 2020

Effective March 1, 2015, this service will no longer be available to new subscribers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

86.1 Integrated RLI Plan (Cont.)

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge

 SBC/SNET Zone 1:
 \$65.99

 SBC/SNET Zone 2:
 \$65.99

 SBC/SNET Zone 3:
 \$65.99

 SBC/SNET Zone 4:
 \$72.99

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

Transmission Services LLC d/b/a Verizon Access Transmission Services, CT Tariff D.P.U.C. No.4 only, b) residential service under MCImetro Access Transmission Services, CT Tariff D.P.U.C. No.4 only, b) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT Tariff D.P.U.C. No.4 and intraLATA service under this tariff, or c) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT Tariff D.P.U.C. No.4 and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/, and intraLATA and/or interLATA service under this tariff, as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT Tariff D.P.U.C. No.4, will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ for interstate service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

86.1 Intergrated RLI Plan (Cont.)

Termination (Cont.)

- 2) For existing customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under this tariff, b) intraLATA service under this tariff only, or c) from interstate service under http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/: and under this tariff, as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT Tariff D.P.U.C. No.4, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under MCImetro Access Transmission Services, CT Tariff D.P.U.C. No.4, for local exchange service and to the service offering under this tariff for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT Tariff D.P.U.C. No.4 only, b) residential service under MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 and intraLATA service under this tariff, or c) residential service under MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services, CT Tariff D.P.U.C. No.4 and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/, and intraLATA and/or interLATA service under this tariff, as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT Tariff D.P.U.C. No.4, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this tariff for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/
- 4) For new customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under this tariff, b) intraLATA service under this tariff only, or c) from interstate service under http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/: and under this tariff, as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT Tariff D.P.U.C. No.4, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT Tariff D.P.U.C. No.4 for

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

86.2 Intergrated Plan RLJ

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to companion local service as offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT Tariff D.P.U.C. No.4. Customers who subscribe to this service may not subscribe to Integrated RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

<u>Dial-1 Access:</u> Integrated Plan RLJ can be used for Dial-1 access. Customers will receive unlimited interstate and intrastate (interLATA and intraLATA) dial"1" usage.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in http://www.mci.com/service and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT Tariff D.P.U.C. No.4. All intrastate Dial 1 and Calling Card calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

<u>Directory Assistance</u>: An undiscounted charge of \$0.95 per call will be applied to each Directory Assistance call.

<u>Directory Assistance Call Completion:</u> Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

86.2 Intergrated Plan RLJ (Cont.)

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected. Monthly Recurring Charge

Zone 1 (SBC/SNET): \$65.99 Zone 2 and 3 (SBC/SNET): \$65.99 Zone 4 (SBC/SNET): \$69.99

RLJ Savings Plan 1

The Company will offer the following plan to new customers of Integrated Plan RLJ.

Customers enrolled in this plan will receive the following benefits: A \$10.00 discount off the monthly recurring charge for Integrated Plan RLJ for each month they remain subscribed to Integrated Plan RLJ. New customers of RLJ service will receive the benefit of this promotion for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Integrated Plan RLJ shall apply.

RLJ Savings Plan II 2

The Company will offer the following plan to new customers of MCI Communications Services, Inc d/b/a Verizon Business Services Integrated Calling Plan RLJ Service.

Customers enrolled in this plan will receive the following benefits: An \$11.00 discount off the monthly recurring charge for MCI Communications Services, Inc d/b/a Verizon Business Services Integrated Calling Plan RLJ Service for each month they remain subscribed to MCI Communications Services, Inc d/b/a Verizon Business Services Integrated Calling Plan RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to MCI Communications Services, Inc d/b/a Verizon Business Services Integrated Calling Plan RLJ Service shall apply.

RLJ Savings Plan III

The Company will offer the following plan to new customers of Integrated Calling Plan RLJ Service. Customers enrolled in this plan will receive the following benefits: A \$12.00 discount off the monthly recurring charge for Integrated Calling Plan RLJ Service for each month they remain subscribed to Integrated Calling Plan RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Integrated Calling Plan RLJ Service shall apply.

- 1 Effective December 12, 2009, the RLJ Savings Plan will no longer be available to new customers.
- 2 Effective June 1, 2010, the RLJ Savings Plan will no longer be available to new customers.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.86.2 Intergrated Plan RLJ(cont'd)

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff: 01)For existing customers who disconnect from either a) residential service under in MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 only, b) residential service under in MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 and intraLATA service under this tariff, or c) residential service under in MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/, and intraLATA and/or interLATA service under this tariff, as well as residential service under in MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4, will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

- 2) For existing customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under this tariff, b) intraLATA service under this tariff only, or c) from interstate service under Http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under this tariff, as well as residential service under in MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under in MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 for local exchange service and to the service offering under this tariff for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3)For new customers who disconnect from either a) residential service under in MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 only, b) residential service under in MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 and intraLATA service under this tariff, or c) residential service under in MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/; and intraLATA and/or interLATA service under this tariff, as well as residential service under in MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4, will terminate. Customers will then be automatically resubscribed to Basic Calling Plan P under this tariff for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under this tariff, b) intraLATA service under this tariff only, or c) from interstate service under Http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under this tariff, as well as residential service under in MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under in MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 for local exchange service and to Basic Calling Plan P under this tariff for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

EFFECTIVE: July 1, 2020

INTRASTATE TELECOMMUNICATIONS SERVICE TARIFF

<u>SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)</u>

3. METERED USE SERVICE (Cont.)

86.3 Integrated Plan RLK 1

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc d/b/a Verizon Business Services as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to companion local service as offered in MCImetro Access Transmission Services, CT Tariff D.P.U.C. No.4. Customers who subscribe to this service may not subscribe to Integrated RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate Service. The following are not included in the monthly recurring charge; non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

<u>Dial-1 Access:</u> Integrated Plan RLK can be used for Dial-1 access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged a per-minute rate of \$0.05 for each minute of interstate and intrastate (interLATA and intraLATA) dial-1" usage over the allotment.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in http://www.mci.com/service and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT Tariff D.P.U.C. No.4. All intrastate Dial 1 and Calling Card calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Directory Assistance: An undiscounted charge of \$0.95 per call will be applied to each Directory Assistance call.

<u>Directory Assistance Call Completion:</u> Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

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ISSUED BY: Edwin Reese

ISSUED: June 24, 2020

Effective March 1, 2015, this service will no longer be available to new subscribers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

86.3 Integrated Plan RLK (Cont.)

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge

SBC/SNET Zone 1: \$62.99 SBC/SNET Zone 2: \$63.99 SBC/SNET Zone 3: \$63.99 SBC/SNET Zone 4: \$64.99

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

Analyst-Govt Relations 1300 I Street NW, Suite 500E

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

METERED USE SERVICE (Cont.)

.86.3 Intergrated Plan RLK(cont'd)

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- Transmission Services LLC, CT Tariff D.P.U.C. No.4 only, b) residential service under MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 and intraLATA service under this tariff, or c) residential service under MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 and intraLATA service under this tariff, or c) residential service under MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/; and intraLATA and/or interLATA service under this tariff, as well as residential service under MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4, will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under this tariff, b) intraLATA service under this tariff only, or c) from interstate service under Http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under this tariff, as well as residential service under MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4, will terminate. Customers will then be automatically resubscribed to Residential RLD-4 Service under MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 for local exchange service and to the service offering under this tariff for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 only, b) residential service under MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 and intraLATA service under this tariff, or c) residential service under MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/, and intraLATA and/or interLATA service under this tariff, as well as residential service under MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this tariff for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/
- 4) For new customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under this tariff, b) intraLATA service under this tariff only, or c) from interstate service under Http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under this tariff , as well as residential service under <a href=[MCImetro Access Transmission Services LLC , CT Tariff D.P.U.C. No.4, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under MCImetro Access Transmission Services LLC , CT Tariff D.P.U.C. No.4 for local exchange service and to Basic Calling Plan P under this tariff for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

86.4 Integrated Plan RLL

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc d/b/a Verizon Business Services as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to companion local service as offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services CT Tariff D.P.U.C. No.4. Customers who subscribe to this service may not subscribe to Integrated RLA, RLC, RLD-1, RLG, RLH, RLI, RLJ, or RLK service as described in this tariff on another line on their account. A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate Service. The following are not included in the monthly recurring charge; non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

<u>Dial-1 Access:</u> New customers of Company service will receive Basic Calling Plan II service as described in this tariff. Customer will also receive the comparable interstate service described in http://www.mci.com/service for the above where applicable. All terms and conditions of any of these services selected by the customer, including applicable monthly recurring charges, will apply and will be in addition to Integrated RLL Service as described herein. Existing customers of Company service will continue to receive the long distance service to which they were subscribed at the time of subscription to this plan.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in http://www.mci.com/service and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT Tariff D.P.U.C. No.4. All intrastate Dial 1 and Calling Card calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Directory Assistance: An undiscounted charge of \$0.95 per call will be applied to each Directory Assistance call.

<u>Directory Assistance Call Completion:</u> Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

86.4 Integrated Plan RLL (Cont.)

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge

 SBC/SNET Zone 1:
 \$39.99

 SBC/SNET Zone 2:
 \$43.99

 SBC/SNET Zone 3:
 \$44.99

 SBC/SNET Zone 4:
 \$44.99

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

METERED USE SERVICE (Cont.)

.86.4 Intergrated Plan RLL (cont'd)

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- Transmission Services LLC, CT Tariff D.P.U.C. No.4 only, b) residential service under MCImetro Access
 Transmission Services LLC, CT Tariff D.P.U.C. No.4 only, b) residential service under MCImetro Access
 Transmission Services LLC, CT Tariff D.P.U.C. No.4 and intraLATA service under this tariff, or c) residential
 service under MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 and interstate service
 under http://www.mci.com/service/: The companion residential long distance service under
 http://www.mci.com/service/, and intraLATA and/or interLATA service under this tariff, as well as residential
 service under MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4, will terminate.
 Customers will then be automatically re-subscribed to the service offering under this tariff for intraLATA
 service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/
 for interstate service (if customer retains interstate service) to which customer was subscribed at the time of
 subscription to this plan.
- For existing customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under this tariff, b) intraLATA service under this tariff only, or c) from interstate service under Http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/: The companion residential service offering under McImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4, will terminate. Customers will then be automatically resubscribed to Residential RLD-4 Service under McImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 for local exchange service and to the service offering under this tariff for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- For new customers who disconnect from either a) residential service under MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 only, b) residential service under MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 and intraLATA service under this tariff, or c) residential service under MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/ and intraLATA and/or interLATA service under this tariff, as well as residential service under MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 , will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this tariff for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under this tariff, b) intraLATA service under this tariff only, or c) from interstate service under Http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/: The companion residential service offering under MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4, will terminate. Customers will then be automatically resubscribed to Residential RLD-4 Service under MCImetro Access Transmission Services LLC, CT Tariff D.P.U.C. No.4 for local exchange service and to Basic Calling Plan P under this tariff for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - .87 RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - .88 Reserved for Future Use

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.88.1 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.91 Reserved for Future Use

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

D

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - 93. Reserved for Future Use

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.95 Option RRRR (Verizon Prepaid Phone Cards)

Verizon Prepaid Phone Cards represent a prepaid calling card service that allows consumers to acquire and use cards to originate outbound direct dial calls via Company-provided 800 numbers. Verizon Prepaid Phone Cards can be used for both interstate and intrastate (intraLATA and interLATA) calls and are classified as either MCI Branded Phone Cards, or Verizon Branded Phone Cards, or cards co-branded with a third party (typically a distributor) (hereinafter "Verizon Branded Phone Cards") where the calling service is provided by MCI Communications Services, Inc. ("MCI")

There are two methods of providing Verizon Prepaid Phone Card services to consumers, as follows:

- Physical format which includes a preprinted phone number and a Personal Identification Number, hereinafter referred to as a "PIN", delivered on a plastic card typically measuring 3-1/2" x 2-1/4"; or,
- Virtual format, which is delivered as a PIN printed on a cash register receipt when purchased at a retail location, or delivered as a PIN when purchased via the World Wide Web.

Consumers can purchase Verizon Prepaid Phone Cards as follows:

- Verizon Branded Phone Cards directly from distributors.
- Verizon Branded Phone Cards via the World Wide Web or via a toll-free telephone number.

When sold through a distributor, prices for Verizon Branded Phone Cards and recharge minutes are established by the distributor. When sold by the Company, prices for Verizon Branded Phone Cards recharge minutes are established by the Company.

This tariff provides terms and conditions applicable to in-state calls made using Verizon Prepaid Phone Cards. The terms and conditions set forth herein for such calls made with Verizon Prepaid Phone Cards supplements the terms and conditions applicable to the sale and use of such cards as set forth in the Consumer Service Agreement located at http://prepaid.Verizon.com/ecommerce/service_agreement.jsp.

- 1. <u>Card Values:</u> Verizon Prepaid Phone Cards are available under two options, the Minute/Unit based cards and the Dollar based cards, as follows:
 - Minute/Unit based cards display the initial number of minutes/units available for interstate calls to the card user at the time of card purchase. Minute/Unit based cards deduct the applicable charge for a call or other service in minutes/units.
 - Dollar based cards display the initial dollar value of the card and a per minute rate for interstate
 calls, or the initial number of minutes available for interstate calls at the time of purchase. Dollar
 based cards deduct the applicable charge for a call or other service in dollars and cents.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.95 Option RRRR (Verizon Prepaid Phone Cards) ² (Cont.)

2. Features

Operator Assistance ¹ and Customer Service: Operator Assistance for call dialing is available as specified on some cards, at no charge to the consumer. Customer service is available on all cards at no charge to the consumer.

<u>Directory Assistance</u>: Domestic Directory Assistance is available through the Verizon Prepaid Phone Card. Directory Assistance requests will have a maximum charge of not greater than 28 interstate minutes/units for Minute/Unit based cards or \$1.50 for Dollar based cards per call. Consumers may request up to two listings per call. The Directory Assistance charge will be announced to the caller prior to connecting the call.

Enhanced Directory Service: Golden Retriever, an Enhanced Directory Service, is available through Verizon Prepaid Phone Cards and provides consumers with instant access to information including weather, reverse phone number look-up, phone number look-up and category search. Consumers may request up to three pieces of information per call to Enhanced Directory Service. Each such call is charged at a flat rate and is not subject to a per minute rate. The maximum charge for Golden Retriever is \$1.50 per call on dollar based cards and 30 interstate minutes/units on Minute/Unit based cards.

3. Rates and Charges:

Verizon Prepaid Phone Cards are provided in various minute/unit and dollar based denominations by MCI or through its distributors with a stated interstate per minute/unit value not to exceed \$0.35. One unit equals one minute (or fraction thereof) of interstate calling.

For completed in-state calls using a Verizon Prepaid Phone Card, the value of a Verizon Prepaid Phone Card may be decremented up to 1 times the interstate minute/unit value described above. The value of each in-state minute/unit equals 1 times the current interstate minute/unit value as described in this service. Other charges or surcharges may apply to card use. Partial minutes used are billed as full minutes.

Certain Verizon Branded Dollar based phone cards have a maximum per minute interstate rate of \$0.35 plus a surcharge assessed for each completed call. Those cards and their associated surcharge are listed below:

Card Name	Surcharge
Verizon New Penny Pincher	\$0.79
Wholesale Domestic Surcharge C	\$0.50
Domestic Surcharge A	\$0.79
3.9 cent Express	\$0.49
OCP #8 New Televia	\$0.65
Vending Express	\$0.75

Effective November 1, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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New cards will not be available on or after April 17, 2012, and recharge requests on existing cards will not be processed after that date.

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

METERED USE SERVICE (Cont.)

- .95 Option RRRR (Verizon Prepaid Phone Cards) (Cont.)
 - 4. <u>Recharging</u>: Verizon Prepaid Phone Cards are rechargeable, meaning that additional value may be added to a card, subject to a maximum allowed value per card, unless the card has expired or as otherwise expressly stated on the card, card packaging, or in the Service Agreement. Such additional minutes/units will be charged at the prevailing per minute/unit rate as of the date of recharging. A minimum of ten dollars (\$10.00) and up to a specified maximum amount may be added to the card per each recharge.

In addition to the foregoing, rechargeable cards are also subject to the following terms and conditions:

- Upon recharge, a recharge fee of up to a maximum of fifteen percent (15%) of the recharge value may be assessed.
- Recharge may be accomplished in any of the following manners:
 - i. By direct payment at selected distributors' locations.
 - ii. By credit or debit card using the toll free access number printed on the card and following the audio prompts.
 - iii. By registering the card for "auto-recharge," an expedited recharge process that alerts the consumer when their calling card balance falls below a certain level and offers the option of an automatic recharge in the same dollar amount of the customer's previous recharge.

Recharge methods and availability may be based on distributor's preference. Recharge minutes/units or dollars of service purchased via the toll free access number or through auto-recharge must be paid for with a verified valid credit or debit card.

- Exclusions: Verizon Prepaid Phone Cards cannot be used for calls to 700-, 900-, or 976 services or for certain operator assisted, third party billed or collect calls. Any unused balance on a Verizon Prepaid Phone Card cannot be transferred to or combined with one or more other Verizon Prepaid Phone Cards.
- 6. <u>Availability of Service</u>: There are no time of day or day of year restrictions for use of Verizon Prepaid Phone Cards.

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Analyst-Govt Relations
1300 I Street NW, Suite 500E
Washington, DC 20005

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.95 Option RRRR (Verizon Prepaid Phone Cards) (Cont.)

- 7. Regulations: Use of Verizon Prepaid Phone Cards is available by calling the Company toll free number printed on the card.
 - A completed call may only be charged to a Verizon Prepaid Phone Card that has a balance sufficient to cover the charges assessed for the call. The Verizon Prepaid Phone Card balance will be reduced by the appropriate minutes/units or dollars charged for the completed call.
 - After the number of the called party is dialed, but before the call is completed, the available balance of talk time based upon the telephone number of the called party will be announced to the caller. A Verizon Prepaid Phone Card call will be interrupted with an announcement when the available balance on the card drops to one minute/unit, based on the originating/terminating phone numbers of the call. Once the balance on the card is insufficient to continue, the call will terminate.
 - Credit allowances for interruptions MCI will credit one minute/unit on a consumer's Verizon Prepaid Phone Card in the event of poor call transmission or call cut off caused by MCI. To receive a credit, the consumer must promptly notify MCI Customer Service of the service problem by calling the Customer Service number printed on the card. Credit will not be given when interruptions are caused by the failure of systems not provided by MCI, by the failure of other MCI services connected to the Verizon Prepaid Phone Card, for wrong telephone numbers or other causes outside the control of MCI.
 - Activated Verizon Prepaid Phone Cards are non-refundable. Once activated, and subject to
 applicable terms and condition, a Verizon Prepaid Phone Card may be used to originate direct
 dialed calls until the available card balance is depleted or the card expires, whichever first occurs.
 Card expiration dates will be specified on the card or the card packaging.

8. Other Conditions of Service:

- The U.S. Public Payphone Surcharge applies when a Verizon Prepaid Phone Card is used to place a call from a U.S. public or semi-public payphone.
- State Universal Service Charge the Company may, at its option, apply the State Universal Service Charge at point of sale.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.96 Option SSSS (Basic Calling Plan BBB)

Basic Calling Plan BBB is an outbound and inbound service designed for residential customers. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly recurring charge of \$27.95.

Access Methods and Charges:

a) Dial-1Access:

Customers enrolling in this service will receive unlimited Dial-1 interstate and intrastate (interLATA and intraLATA) access.

Customers disconnecting from this service will be assessed the full amount of the monthly recurring charge for their final full or partial month of service.

- b) <u>Directory Assistance</u>: An undiscounted charge per call will e applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.03.
- c) Operator Assistance: The charges found in Section C-3.022, herein, apply to all Basic Calling Plan BBB customers without regard to the type of access.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

.96 Option TTTT (TUSA TalkSmarter USA 1/

TUSA TalkSmarter USA is an outbound and inbound service designed primarily for residential customers. TUSA TalkSmarter USA includes a flat rate structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second rounding for the first minute and 6 second for each additional minute. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Account Fees: Customers enrolled in this plan will be charged a \$4.95 monthly recurring charge.

Access Methods and Charges:

a) Dial-1 Access: TUSA TalkSmarter USA can be used for Dial-1 access. Customers will be charged the following rates for intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Interstate & intrastate (InterLATA & IntraLATA) per minute charge:\$0.05

b) Directory Assistance/Directory Assistance Call Completion:

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One request may be made on each directory assistance call. The Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number. Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charge a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance: \$1.99
Directory Assistance Call Completion Per Call Charge: \$0.35

Operator Assistance: The rates and surcharges are found in Section C-3.022 will apply.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

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Effective June 1, 2008, this service is no longer available to new customers and existing customers of this service are no longer able to move, add to, or make changes to their service.

EFFECTIVE: July 1, 2020

INTRASTATE TELECOMMUNICATIONS SERVICE TARIFF

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

.97 Option UUUU (TUSA TalkSmarter Block-of-Time 500 1/

TUSA TalkSmarter 500 is an outbound and inbound service designed primarily for residential customers. TUSA TalkSmarter 500 includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for calling card service. No term plan options will apply to this service. All intrastate Dial-1 calls will have a 60 second rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.TUSA.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$15.00 charge.

Access Methods and Charges:

a) Dial-1 Access: TUSA TalkSmarter Block-of-Time 500 can be used for Dial-1 access. Customers will receive an allotment of up to 500 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. TUSA TalkSmarter Block-of-Time 500 customers will be charged the following rates for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

Interstate & intrastate (InterLATA & IntraLATA) per minute charge:\$0.03

b) Directory Assistance/Directory Assistance Call Completion: A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One request may be made on each directory assistance call. The Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number. Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charge a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls. Directory Assistance:
Directory Assistance Call Completion Per Call Charge: \$0.35

c) Operator Assistance: The rates and surcharges are found in Section C-3.022 will apply.

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ISSUED BY: Edwin Reese

ISSUED: June 24, 2020

^{1/} Effective June 1, 2008, this service is no longer available to new customers and existing customers of this service are no longer able to move, add to, or make changes to their service.

<u>SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)</u>

3. METERED USE SERVICE (Cont.)

.98 Option VVVV (1010321 Plan)

1010321 service is an outbound residential service that allows customers to originate intrastate calls via Local Exchange Carrier Feature Group D access lines. Customers must access 1010321 service by dialing Carrier Identification Code (CIC) 1010321. This product was previously provided by Teleconnect Long Distance Services and Systems Company. Customers will be charged the following per minute rates for intrastate calls.

INTERLATA

	1 ST	ADDTL	1ST	ADDTL	1 ST	ADDTL
MILEAGE	MIN	MIN	MIN	MIN	MIN	MIN
0 - 11	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000
12 - 16	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000
17 - 22	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000
23 - 30	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000
31 +	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000

INTRALATA

	1 ST	ADDTL	1 ST	ADDTL	1ST	ADDTL
MILEAGE	MIN	MIN	MIN	MIN	MIN	MIN
0 - 11	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000
12 - 16	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000
17 - 22	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000
23 - 30	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000
31 +	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000

.99 Option WWWW (1010220 Plan)

The Company will offer the following plan for customers who access company service by dialing the Company designated Carrier Identification Code (CIC), 1010220. The customer will be charged \$1.50 for the first 10 minutes (or any portion thereof) of usage per call and \$0.25 per minute for each minute of usage thereafter. This product was previously provided by Teleconnect Long Distance Services and Systems Company.

.100 Option XXXX (1010987 Calling)

1010987 Calling is an outbound service that allows customers to originate intrastate (interLATA and intraLATA) calls via local exchange carrier access facilities. This product was previously provided by Teleconnect Long Distance Services and Systems Company.

Rates: Customers who access MCI services by dialing Company carrier identification code (CIC) 1010987 will be charged i) a per-call surcharge of \$0.83 and ii) \$0.06 per minute for each minute of intrastate (interLATA and intraLATA) usage, excluding calls to Operator Services and Directory Assistance.

Features: None

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.101 Option YYYY (MinutePass Phone Cards 1,2

MinutePass Phone Cards is a prepaid calling card service that allows consumers to use cards to originate outbound direct dial calls via MCI provided 800 numbers. MinutePass Phone Cards can be used for both interstate and intrastate (intraLATA and interLATA) calls and are classified as MinutePass Branded Phone Cards where the calling service is provided by MCI (hereinafter "MinutePass Branded Phone Cards").

There are two methods of providing MinutePass Branded Phone Card services to consumers as follows:

- Physical format which includes a preprinted phone number and a Personal Identification Number, hereinafter referred to as a "PIN", delivered on a plastic card typically measuring 3-1/2" x 2-1/4"; or,
- Virtual format, which is delivered as a PIN when purchased via the World Wide Web.

Prices for MinutePass Branded Phone Cards and recharge minutes are established by MCI.

This tariff provides terms and conditions applicable to in-state calls made using MinutePass Branded Phone Cards. The terms and conditions set forth herein for such calls made with MinutePass Branded Phone Cards supplements the terms and conditions applicable to the sale and use of such cards as set forth in the Service Agreement located at http://www.minutepass.com/ServiceAgreement.asp.

1. <u>Card Values:</u> MinutePass Branded Phone Cards are available as Dollar based cards, and display the initial dollar value of the card and a per minute rate for interstate calls.

2. Features:

<u>Operator Assistance and Customer Service:</u> Operator Assistance for call dialing is available at no charge to the consumer. Customer service is available on all cards at no charge to the consumer.

<u>Directory Assistance</u>: Domestic Directory Assistance is available through the MinutePass Branded Phone Card. Directory Assistance requests will have a maximum charge of not greater than \$1.50 per call. Consumers may request up to two listings per call. The Directory Assistance charge will be announced to the caller prior to connecting the call.

Enhanced Directory Service: Golden Retriever, an Enhanced Directory Service, is available through MinutePass Branded Phone Cards and provides consumers with instant access to information including weather, reverse phone number look-up, phone number look-up and category search. Consumers may request up to three pieces of information per call to Enhanced Directory Service. Each such call is charged at a flat rate and is not subject to a per minute rate. The maximum charge for Golden Retriever is \$1.50 per call.

- Effective May 1, 2011, this service is no longer available to new customers.
- New cards are not available after April 17, 2012, and recharge requests on existing cards will not be processed after that date.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

- .101 Option YYYY (MinutePass Phone Cards) (Cont.)
 - 3. Rates and Charges:

MinutePass Branded Prepaid Phone Cards are provided in various dollar based denominations by MCI with a stated interstate per minute value not to exceed \$0.35.

For completed in-state calls using a MinutePass Branded Phone Card, the value of a MinutePass Branded Phone Card may be decremented up to 1 times the interstate minute described above. The value of each in-state minute equals 1 times the current interstate minute value as described in this service. Other charges or surcharges may apply to card use. Partial minutes used are billed as full minutes.

- 4. <u>Exclusions:</u> MinutePass Branded Phone Cards cannot be used for calls to 700-, 900-, or 976 services or for certain operator assisted, third party billed or collect calls. Any unused balance on a MinutePass Branded Phone Card cannot be transferred to or combined with one or more other MinutePass Branded Phone Cards.
- 5. <u>Availability of Service</u>: There are no time of day or day of year restrictions for use of MinutePass Branded Phone Cards.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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<u>SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)</u>

3. <u>METERED USE SERVICE (Cont.)</u>

- .101 Option YYYY (MinutePass Phone Cards) (Cont.)
 - 6. <u>Regulations</u>: Use of MinutePass Branded Phone Cards is available by calling the MinutePass toll free number printed on the card.
 - A completed call may only be charged to a MinutePass Branded Phone Card that has a balance sufficient to cover the charges assessed for the call. The MinutePass Branded Phone Card balance will be reduced by the appropriate minutes or dollars charged for the completed call.
 - After the number of the called party is dialed, but before the call is completed, the available balance
 of talk time based upon the telephone number of the called party will be announced to the caller. A
 MinutePass Branded Phone Card call will be interrupted with an announcement when the available
 balance on the card drops to one minute, based on the originating/terminating phone numbers of the
 call. Once the balance on the card is insufficient to continue, the call will terminate.
 - Credit allowances for interruptions MinutePass Branded Phone Cards will credit one minute on a
 - consumer's MinutePass Branded Phone Card in the event of poor call transmission or call cut off caused by MCI . To receive a credit, the consumer must promptly notify MinutePass Customer Service of the service problem by calling the Customer Service number printed on the card. Credit will not be given when interruptions are caused by the failure of systems not provided by MCI, by the failure of other MCI services connected to the MinutePass Branded Phone Card, for wrong telephone numbers or other causes outside the control of MCI.
 - Activated MinutePass Branded Phone Cards are non-refundable. Once activated, and subject to
 applicable terms and condition, a MinutePass Branded Phone Card may be used to originate direct
 dialed calls until the available card balance is depleted or the card expires, whichever first occurs.
 Card expiration dates will be specified on the card or the card packaging.

7. Other Conditions of Service:

- The U.S. Public Payphone Surcharge applies when a MinutePass Branded Phone Card is used to place a call from a U.S. public or semi-public payphone.
- State Universal Service Charge MCI may, at its option, apply the State Universal Service Charge at time of sale.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

<u>SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)</u>

3. METERED USE SERVICE (Cont.)

3.1 Calling Plans

.1 <u>Employee Benefit Plan II</u> <u>1</u>/

The Employee Benefit Plan II is available to new and existing customers who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits:

A 10% discount off the monthly recurring charge for: Integrated RLA Service in each month they remain subscribed to Integrated RLA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to: Integrated RLA Service shall apply.

A 5% discount off the monthly recurring charge for: Integrated RLH Service in each month they remain subscribed to Integrated RLH Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to: Integrated RLH Service] shall apply.

A 10% discount against customer's Basic Calling Plan R, Basic Calling Plan S, Basic Calling Plan T, Basic Calling Plan U, Basic Calling Plan V, Basic Calling Plan W, Basic Calling Plan X or Basic Calling Plan Y total invoiced charges. By subscribing to this service customers understand all other rates, terms and conditions applicable to Basic Calling Plan R, Basic Calling Plan S, Basic Calling Plan T, Basic Calling Plan U, Basic Calling Plan V, Basic Calling

- .2 RESERVED FOR FUTURE USE
- .3 RESERVED FOR FUTURE USE

1/ Beginning February 23, 2006, this service is no longer available to new customers.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

RESERVED FOR FUTURE USE

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

3.1 <u>Calling Plans (Cont.)</u>

.7 New Residential Free Month Plan ²

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLI, RLJ, RLK Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI, RLJ, RLK Service. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.8 <u>Anniversary Lifetime Plan 3</u>

The Company will offer the following plan. Existing customers of Company residential long distance service as described in MCI Communications Services LLC d/b/a Verizon Business Services; i) who newly subscribe to Residential RLI, RLJ, and RLK Service, ii) who either are contacted by a Company service representative or iii) who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, and RLK service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK service.

To participate in this plan, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, and RLK service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK service.

.9 \$20 Credit Plan 1

The Company will offer the following plan to existing customers of Residential RLE, RLH, RLI, RLK, RLL, RLG and RLB Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

.10 \$25 Credit Plan 1

The Company will offer the following plan to existing customers of Residential RLA and RLJ Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

- Effective April 1, 2010, These services will no longer be available to new subscribers.
- Effective April 1, 2010, These services will no longer be available to new subscribers.
- Effective November 1, 2010. These services will no longer be available to new subscribers.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

3.1 Calling Plans (Cont.)

.11 Certificate Plan

The Company will offer the following plan to existing customers of Company residential service who i) are subscribed to Residential RLA/RZA, RLI, and RLH Service ("Service"), ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RLA/RZA Service as described below.

To participate in this plan, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RLA/RZA, RLI, and RLH Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.12 RLL Certificate Plan 2 1

Existing customers of Residential RLL Service who enroll in this plan by signing up online at the Company's website address at http://www.verizonbusiness.com are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this plan, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL service.

.13 \$20 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLH, RLI, RLK, RLL, RLG, RLB and RLC Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this plan.

.14 \$25 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this plan.

Effective November 1, 2010, These services will no longer be available to new subscribers.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

- 3. <u>METERED USE SERVICE (Cont.)</u>
 - 3.1 <u>Calling Plans (Cont.)</u>
 - .15 [Reserved For Future Use.]
 - .16 [Reserved For Future Use.].
 - .17 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

3.1 Calling Plans (Cont.)

.18 [Reserved For Future Use.]

.19 New Residential Two Month Free Plan

The Company will offer the following plan to eligible customers residing outside of those parts of Connecticut where local exchange service is provided by Verizon or its affiliates other than the Company, at its discretion and subject to billing availability.

New customers of Residential RLI Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI Service to be applied to the customer's first and sixth full invoice. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

20. \$10 Credit Plan for 3 Invoices

The Company will offer the following plan to new and existing customers of Anytime, Everyday, Everyday Classic, Everyday Savings, MCI One Advantage, MCI One Extra, homeMCI One, Friends & Family Option A, Friends & Family Option B, Friends & Family Option C, Basic Calling Plan Option 2, NetRate, MCI One Savings, Basic Calling Plan A, Basic Calling Plan AA, Basic Calling Plan A Savings Plan I, Basic Calling Plan B, Basic Calling Plan BB, Basic Calling Plan B Savings Plan I, Basic Calling Plan C, Basic Calling Plan E, Basic Calling Plan F, Basic Calling Plan G, Basic Calling Plan H, Basic Calling Plan HH Offering A, Basic Calling Plan HH Offering B, Basic Calling Plan I, Basic Calling Plan J, Basic Calling Plan N, Basic Calling Plan O, Basic Calling Plan Q, Basic Calling Plan R, Basic Calling Plan S, Basic Calling Plan T, Basic Calling Plan U, Basic Calling Plan V, Basic Calling Plan W, Basic Calling Plan X, Basic Calling Plan Y, Basic Calling Plan David Plan V, Basic Calling Pla Z, Basic Calling Plan XX, YY, Basic Calling Plan ZZ Savings Plan I, Basic Savings Plan I, Retail Affinity Program Plan V and Retail Affinity Program Plan V Savings Plan I, Basic Calling Plan YY Savings Plan I, Block of Time Plan 4, 5, 6, 7, 8 Service ("Service") who contact a Company service representative and request cancellation of their Service. Customers will receive a \$10 credit on each of their first, third, and sixth full invoices after enrollment in this plan. This plan is not combinable with any other promotional offering.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

<u>SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)</u>

3. <u>METERED USE SERVICE (Cont.)</u>

3.1 Calling Plans (Cont.)

21. \$10 Credit Plan for 6 Full Invoices

The Company will offer the following plan to existing customers of Integrated RLJ, RLA, RLI, RLK, RLL, RLC, RLH, RLG and RLB Service who contact a Company representative and request cancellation of their Service. Customers will receive a \$10 credit on each of their six full invoices after enrollment in this plan. This plan is not combinable with any other promotional offering.

22. Residential \$5 Credit Plan for 3 Invoices

The Company will offer the following plan to new and existing customers of Anytime, Everyday, Everyday Classic, Everyday Savings, MCI One Advantage, MCI One Extra, homeMCI One, Friends & Family Option A, Friends & Family Option B, Friends & Family Option C, Basic Calling Plan Option 2, NetRate, MCI One Savings, Basic Calling Plan A, Basic Calling Plan AA, Basic Calling Plan A Savings Plan I, Basic Calling Plan B, Basic Calling Plan BB, Basic Calling Plan B Savings Plan I, Basic Calling Plan C, Basic Calling Plan E, Basic Calling Plan F, Basic Calling Plan G, Basic Calling Plan H, Basic Calling Plan HH Offering A, Basic Calling Plan HH Offering B, Basic Calling Plan I, Basic Calling Plan J, Basic Calling Plan N, Basic Calling Plan O, Basic Calling Plan Q, Basic Calling Plan R, Basic Calling Plan S, Basic Calling Plan T, Basic Calling Plan U, Basic Calling Plan V, Basic Calling Plan W, Basic Calling Plan X, Basic Calling Plan Y, Basic Calling Plan Z, Basic Calling Plan XX, YY, Basic Calling Plan ZZ Savings Plan I, Basic Savings Plan I, Retail Affinity Program Plan V and Retail Affinity Program Plan V Savings Plan I, Basic Calling Plan YY Savings Plan I, Block of Time Plan 4, 5, 6, 7, 8 Service ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$5 on each of their first three invoices after enrollment in this plan. This plan is not combinable with any other promotional offering.

23. \$20 Credit Plan for 3 Invoices II

The Company will offer the following plan to existing customers of Residential RLB, RLH, RLI, RLK, RLL, RLG and RLC Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on their 1st, 3rd, and 6th invoices after enrollment in this plan.

24. \$25 Credit Plan for 3 invoices II

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their 1st, 3rd, and 6th invoices after enrollment in this plan.

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

3.1 Calling Plans (Cont.)

25. Residential 50% Discount for 2 Invoices

New customers of Integrated Calling Plan RLB service who contact a Company representative will be mailed a certificate in the amount of 50% of the monthly service charge for Residential Integrated Calling Plan RLB Service in each of their first two full months of service.

Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 2nd month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

In lieu of receiving discounts under this offering by mailing in a certificate as described above, new customers of Residential RLB service who contact a Company representative will receive a credit in the amount of 50% of the monthly service charge for Residential RLB Service in each of their first two full months of service. Customer will receive the credit on their first and second full invoices after enrollment.

26. Reserved for Future Use

27. [Reserved For Future Use.]

(D)

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. <u>METERED USE SERVICE (Cont.)</u>

3.1 Calling Plans (Cont.)

28. <u>Basic Calling Plan BB \$2.00 Credit for 3 Invoices Plan</u>

The Company will offer the following plan to new customers of Basic Calling Plan BB who are contacted by a Company service representative. Customers enrolled in this plan will receive a credit not to exceed \$2.00 against customer's monthly recurring charge for Basic Calling BB service in each of the first three full invoices after enrollment.

29. [Reserved For Future Use.]

30. RLI \$12 Discount for 12 Invoices

New customers of RLI service who contact a Company representative will receive a credit, not to exceed \$12.00, against the monthly service charge for Integrated Calling Plan RLI service in each of their first twelve (12) full months of service.

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ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTION AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

3.2 COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC.

Long distance service under this tariff formerly offered by TTI National, Inc. (TTI) is no longer offered to new customers as of June 1, 2006. Customers subscribed to long distance service formerly offered by TTI as of October 25, 2006, are not able to move, add to, or make changes to their service.

1. Service Offerings and Rates and Charges

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTION AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - 3.2 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTION AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - 3.2 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTION AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - 3.2 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTION AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - 3.2 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTION AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - 3.2 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTION AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

3.2 COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

1. Service Offerings and Rates and Charges (Cont.)

1.1 Combined Business Calling Plan Service

Combined Business Calling Plan Service is an outbound, inbound (800) and travel card service. The Combined Business Calling Plan contains two options: Option A is geared towards residential and small business customers; and Option B is geared towards medium-sized business customers.

Options: Customers subscribed to these options must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to these options and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

A. Option A:

1. Switched Access Service:

Usage Sensitive charge per call – Outbound/Inbound (800) Service: \$.1521/min.

Monthly recurring charge: None
Installation charge: None
Minimum billing period: 18 seconds
Non-Usage Sensitive Charge - Per 800 Number Per Month: \$2.00

2. Dedicated Access Service:

Usage Sensitive charge per call – Outbound/Inbound (800) Service: \$.1053/min.

Monthly recurring charge: None
Installation charge: None
Minimum billing period - Outbound: 6 seconds
Inbound (800): 30 seconds
Non-Usage Sensitive Charge - Per 800 Number Per Month: \$2.00

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

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SECTION C - SERVICE DESCRIPTION AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - 3.2 [Reserved For Future Use.]

ISSUED: June 24, 2020 EFFECTIVE: July 1, 2020

ISSUED BY: Edwin Reese

SECTION C - SERVICE DESCRIPTION AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - 3.2 [Reserved For Future Use.]

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SECTION C - SERVICE DESCRIPTION AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

3.2 [Reserved For Future Use.]

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SECTION C - SERVICE DESCRIPTION AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - 3.2 [Reserved For Future Use.]

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SECTION C - SERVICE DESCRIPTION AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

3.2 COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

1. Service Offerings and Rates and Charges (Cont.)

1.2 Wholesale Affinity Program

The Wholesale Affinity Program is a benefit package which allows individual users who are members of participating business entities to take advantage of the per minute usage rates below. Calls will be billed in six-second increments and rounded to the next higher six-second increment with an eighteen-second per call minimum. All fractional per call charges will be rounded to the nearest whole cent.

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Outbound and Inbound Switched Voice Service

\$0.1521

1.3 Affinity Programs

The Company offers discounts ranging from 1% to 25% off its Combined Calling Plan Service or reduced per unit rates to members of entities which agree to sponsor or otherwise promote the Company and its service offerings. The actual discount level(s) or rate(s) per unit will vary depending on total number of members and/or total combined membership billings.

1.3.1 Affinity Programs Option A

Under this plan members of Affinity Program Option A are Customers who subscribe to service through a Sponsor, which is not a Customer under this Option.

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Under this plan members of Affinity Program Option A are Customers who subscribe to service through a Sponsor, which is not a Customer under this Option.

Rates: Switched outbound and switched inbound call charges are subject to an 18-second minimum initial period and additional 6-second increments. If the computed charges for a call include a fraction of a cent, the fraction will be rounded to the nearest whole cent. The following per-minute usage charges will apply:

Switched Outbound/Inbound: \$0.1521

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SECTION C - SERVICE DESCRIPTION AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - 3.2 [Reserved For Future Use.]

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SECTION C - SERVICE DESCRIPTION AND RATES (CONT.)

- 3. METERED USE SERVICE (Cont.)
 - 3.2 [Reserved For Future Use.]

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SECTION C - SERVICE DESCRIPTION AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

3.2 COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

1. Service Offerings and Rates and Charges (Cont.)

1.4 TTI Service Default Product

This product applies to existing customers of TTI service who cancel their TTI account or service, but who nevertheless continue to complete calls over the Company's network. Customers who had subscribed to service under this Tariff and canceled their account will be charged a per-minute rate of \$1.27 for such calls beginning on the date the Company first received the service cancellation request. No per-call surcharge shall apply. For Directory Assistance calls, a per-call charge of \$1.99 will apply.

2. Other Service Charges

2.1 Account Codes

Monthly Charge for Non-Verified Account Codes: None Monthly Charge for Verified Account Codes: \$10.00

2.2 Re-establishment of Service

Non-Recurring Charges for re-establishment of Service: \$20.00

2..3 Returned Check Charge

Returned Check Charge (Per Check): \$20.00

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SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

4. METHOD FOR CALCULATION FOR AIRLINE MILEAGE

.01 Method of Calculation

The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) Coordinates as obtained by reference to AT&T's Tariff F.C.C. No. 10 according to the following formula.

$$\sqrt{\frac{(V_1V_2)^2 + (H_1H_2)^2}{10}}$$

Where V¹ and H¹ correspond to the V & H coordinates of City 1; and V² and H² correspond to the V & H coordinates of City 2.1

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Result will always be rounded to the next highest mile.