
VIII. GRANDFATHERED SERVICES ¹

(N)

The following provides services and pricing programs which are no longer available to new enterprise business customers (i.e., non-mass markets) and are not otherwise described in other portions of this tariff. All of these grandfathered services are subject to the same terms and conditions applicable to the other Local services as set forth in this tariff.

Gaps in the numbering of sections indicate sections which are intentionally left blank. To a large extent, this is due to the desire to have the sections below match the section numbers to these services which previously were in Company Tariff No. 1 to the extent applicable.

¹ Effective November 30, 2021, pending approval from the FCC, for customers with any Local Line, Single Line, Business Line analog-type service under any service offering in this Section VIII, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for any Local Line, Single Line, Business Line analog-type service. (N)
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VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services

5.1 Service Areas

All service set forth in this section is provisioned via UNE-Platform (UNE-P). UNE-P is a service delivery method where Company obtains local exchange facilities via unbundled network elements through the incumbent ILEC. The service and calling areas for UNE-P will mirror the existing ILEC Exchange Service Tariff.

The UNEP footprint is being expanded into the Local Hawaii marketplace.

The rates are:

Bundled Local & Long Distance	\$75
Stand Alone	\$55

NOTE: Customers who subscribe to MCI Local lines, via UNE-P, are not eligible to utilize Remote Call Forwarding (RCF) and/or Disaster Recovery.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.2 Pricing Outline for MCI Business Services I
Standard Feature package (for MBS1) includes:

- Calling Party Number Delivery (Outbound) with Caller ID Blocking Selective;
OR
- Caller ID Blocking - Complete - (Mutually exclusive to CPN Delivery)

- Call Forward Variable
- Call Transfer or Three-way Conference Calling
- Speed Dial (8 codes)
- Caller ID w/Name (inbound)
- Call Waiting/Cancel Call Waiting

Feature Package 1 (\$3.50)

- All Standard Features included PLUS:
- Call Forward Busy
- Call Forward No Answer
- Speed Dial (30 Codes)

5.3 Pricing Outline prior to the release of MCI Business Services I
Standard Feature package (for GS) includes:

- Calling Party Number Delivery (Outbound) with Caller ID Blocking Selective
OR
- Caller ID Blocking - Complete - (Mutually exclusive to CPN Delivery)

- Call Forward Variable
- Call Transfer or Three-way Conference Calling
- Speed Dial (8 codes)
- Caller ID w/Name (inbound)
- Call Waiting/Cancel Call Waiting

Feature Package 1 (\$3.50)

- All Standard Features included PLUS:
- Call Forward Busy
- Call Forward No Answer
- Speed Dial (30 Codes)

Feature Package 2 (\$6.50)

- All Standard features plus
- All Features from Package 1 plus
- Speed Dial (additional 30 codes)

Al a Carte

- Call Waiting/Call Cancel Waiting (\$3.00)
- Caller ID with Name (Inbound) (\$5.00)

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4 Business Services Local Exchange Service Plans

5.4.1 Local and Long Distance-Line Solution Service

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance-Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com ("Companion Interstate Service") and must subscribe to the Local and Long Distance-Line Solution Service offered in the companion MCI Communications Services, Inc., Hawaii P.U.C. Tariff;
- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, 10, or 12 as described in The Guide; and
- must be a new business services customer provisioned via UNE-Platform (UNE-P) or existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3.1.5.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis at a monthly recurring charge (Unlimited) of \$75.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4 Business Services Local Exchange Service Plans (Cont'd)

5.4.1 Local and Long Distance-Line Solution Service (Cont'd)

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features.

Local Line Optional Features

Feature Package 1
Feature Package 2
Remote Call Forwarding
Call Waiting/Call Cancel Waiting
Caller ID with name and number
Remote Access to Call Forwarding (Plan 2)

Monthly Recurring Charge

Feature Package 1	\$3.50
Feature Package 2	\$6.50
Remote Call Forwarding	\$20.00
Call Waiting/Call Cancel Waiting	\$3.00
Caller ID with Name and Number	\$5.00
Remote Access to Call Forwarding (Plan 2)	\$7.00

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, Hawaii P.U.C. Tariff No. 2. will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4 Business Services Local Exchange Service Plans (Cont'd)

5.4.1 Local and Long Distance-Line Solution Service (Cont'd)

Termination of Service (Cont'd)

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc., Hawaii P.U.C. Tariff, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc., Hawaii P.U.C. Tariff will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide and On-Net Service-Voice under MCI Communications Services, Inc., Hawaii P.U.C. Tariff.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc., Hawaii P.U.C. Tariff, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance-Line Solution Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4 Business Services Local Exchange Service Plans (Cont'd)

5.4.2 Business Advantage Program

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Types 6, 7, 8, 9, 10, or 12 as described in the Company's ^AService Publication and Price Guide located on the Company's Internet site at www.verizonbusiness.com;
- must be a new business services customer provisioned via UNE-Platform (UNE-P) or existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Definitions: Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service in addition to the Local Line Standard Features.

Local Line Optional Features

Feature Package 1

Feature Package 2

Remote Call Forwarding

Call Waiting/Call Cancel Waiting

Caller ID with Name and Number

Remote Access to Call Forwarding (Plan 2)

Monthly Recurring Charge

Feature Package 1	\$3.50
Feature Package 2	\$6.50
Remote Call Forwarding	\$20.00
Call Waiting/Call Cancel Waiting	\$3.00
Caller ID with name and number	\$5.00
Remote Access to Call Forwarding (Plan 2)	\$7.00

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3.1.5.

Monthly Charges: A flat rate monthly recurring charge (unlimited) of \$55 applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4 Business Services Local Exchange Service Plans (Cont'd)

5.4.2 Business Advantage Program (Cont'd)

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Other Conditions:

The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4 Business Services Local Exchange Service Plans (Cont'd)

5.4.3 Local Plus Program

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Type 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com;
- must be a new business services customer provisioned via UNE-Platform (UNE-P) or existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Definitions: Eligible Charges: Monthly recurring charges for Local Line and optional features.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service in addition to the Local Line Standard Features

Local Line Optional Features

Feature Package 1

Feature Package 2

Remote Call Forwarding

Call Waiting/Call Cancel Waiting

Caller ID with Name and Number

Remote Access to Call Forwarding (Plan 2)

Monthly Recurring Charge

Feature Package 1	\$3.50
Feature Package 2	\$6.50
Remote Call Forwarding	\$20.00
Call Waiting/Call Cancel Waiting	\$3.00
Caller ID with Name and Number	\$5.00
Remote Access to Call Forwarding (Plan 2)	\$7.00

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified Section 3.1.5.

Monthly Charges: A flat rate monthly recurring charge of \$60.50 per line applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4 Business Services Local Exchange Service Plans (Cont'd)

5.4.3 Local Plus Program (Cont'd)

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

The following disclaimers apply to Stand Alone Local Plus Program Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4 Business Services Local Exchange Service Plans (Cont'd)

5.4.4 Local and Long Distance Service Plus Plan/Local and Long Distance Line Solution II Plan

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Line Solution II Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com ("Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Line Solution II Plan offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, Hawaii P.U.C. Tariff;
- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in The Guide; and
- must be a new business services customer provisioned via UNE-Platform (UNE-P) or existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified Section 3.1.5.

Monthly Recurring Charges: A monthly recurring charge of \$82.50 per line will apply under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features.

Local Line Optional Features

Feature Package 1

Feature Package 2

Remote Call Forwarding

Call Waiting/Call Cancel Waiting

Caller ID with Name and Number

Remote Access to Call Forwarding (Plan 2)

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4 Business Services Local Exchange Service Plans (Cont'd)

5.4.4 Local and Long Distance Service Plus Plan/Local and Long Distance Line Solution II Plan (Cont'd)

Features (Cont.):

	<u>Monthly Recurring Charge</u>
Feature Package 1	\$3.50
Feature Package 2	\$6.50
Remote Call Forwarding	\$20.00
Call Waiting/Call Cancel Waiting	\$3.00
Caller ID with name and number	\$5.00
Remote Access to Call Forwarding (Plan 2)	\$7.00

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, Hawaii P.U.C. Tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, Hawaii P.U.C. Tariff, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4 Business Services Local Exchange Service Plans (Cont'd)

5.4.4 Local and Long Distance Service Plus Plan/Local and Long Distance Line Solution II Plan (Cont'd)

Termination of Service (Cont'd)

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc., Hawaii P.U.C. Tariff, will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide and MCI Communications Services On-Net Service-Voice under MCI Communications Services, Inc., Hawaii P.U.C. Tariff.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered MCI Communications Services, Inc., Hawaii P.U.C. Tariff, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and LD Service Plus Plan/Local and Long Distance Line Solution II Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4 Business Services Local Exchange Service Plans (Cont'd)

5.4.5 Verizon Business Services I Local

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Product Package Guide Type 13, 14, 15 or 16 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.verizonbusiness.com;
- must be a new business services customer provisioned via UNE-Platform (UNE-P) or existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Definitions: Eligible Charges: Monthly recurring charges for Local Line and optional features.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage

Features: The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply, except for the monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Remote Call Forwarding

Remote Access to Call Forwarding (Plan 2)

	<u>Monthly Recurring Charge</u>
Feature Package 1	\$3.50
Remote Call Forwarding	\$20.00
Remote Access to Call Forwarding (Plan 2)	\$7.00

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4 Business Services Local Exchange Service Plans (Cont'd)

5.4.5 Verizon Business Services I Local (Cont'd)

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified.

Monthly Charges: A flat rate monthly recurring charge of \$55 per line applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff.

Benefits: Upon installation of Local Service, customers will receive unlimited local exchange service usage.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

The following disclaimers apply to Stand Alone MCI Business Services I Local Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (ii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4 Business Services Local Exchange Service Plans (Cont'd)

5.4.6 MCI Business Services I Local & Long Distance

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the MCI Business Services I Local and Long Distance Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com ("Companion Interstate Service") and must subscribe to the MCI Business Services I Local and Long Distance Line Solution Service offered in the MCI Communications Services, Inc., Hawaii P.U.C. Tariff.

must subscribe to service under Product Package Guide Types 13, 14, 15, or 16 as described in The Guide.

must be a new business services customer provisioned via UNE-Platform (UNE-P) or existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3.1.5.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis at a monthly recurring charge (Unlimited) of \$75.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features, except that the Feature Package 1 monthly recurring charges which are specified within this program.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4 Business Services Local Exchange Service Plans (Cont'd)

5.4.6 MCI Business Services I Local & Long Distance (Cont'd)

Local Line Optional Features

Feature Package 1 Remote Access to Call Forwarding (Plan 2)
Remote Call Forwarding

	<u>Monthly Recurring Charge</u>
Feature Package 1	\$3.50
Remote Call Forwarding	\$20.00
Remote Access to Call Forwarding (Plan 2)	\$7.00

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, Hawaii P.U.C. Tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, Hawaii P.U.C. Tariff, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.
- For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, Hawaii P.U.C. Tariff. will terminate and the customer will be automatically subscribed to Verizon Business Services I Voice Services Option 1 under The Guide and Verizon Business Services I Voice Service under MCI Communications Services, Inc. d/b/a Verizon Business Services, Hawaii P.U.C. Tariff.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4 Business Services Local Exchange Service Plans (Cont'd)

5.4.6 MCI Business Services I Local & Long Distance (Cont'd)

Termination of Service (Cont'd)

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc., Hawaii P.U.C. Tariff. Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Services I Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts other than those stated above or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to MCI Business Service I Local and Long Distance Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines or 24 trunks per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4 Business Services Local Exchange Service Plans (Cont'd)

5.4.7 Local T1/PRI Lit Building Plan¹

Offer: Customer will receive a monthly recurring charge (Plan Charge) of \$595.00 for Local T1/PRI service.

Eligibility: Customer must:

- Be a new or existing customer adding new circuits into Lit Buildings;
- Be located and provision in a building connected via Company owned fiber to the Company's network (Lit Building);
- Receive service under Verizon Business Service II Local which receives the benefits of this plan under a term of service which equals or exceeds one year;
- Represent the Company's satisfaction, as determined with the company's sole discretion, that it would not permit conversion of facilities without further inducement; and
- Agree to allow the Company and its subcontractors and their respective employees and agents access to Customer or Authorized User premises at which service is being or will be provided (including access to associated equipment).

Other Conditions: Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, Verizon Loyalty Plus III, Local T1 Rewards and VBS II Local Availability Enhancement Plans or any discounts on the monthly recurring charges that receive the benefits of this plan.

¹Beginning March 1, 2007, this Plan will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4.8 Verizon Loyalty Plus I Plan¹

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service unit (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company-provided service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

<u>Product Group</u>	<u>Sub product</u>	<u>Service Unit</u>	<u>Credit Value</u>	<u>Company Installation Charge Waiver (Yes/No)</u>
Voice	Local Trunk	Trunk	\$50	Y
	Local and Long Distance			
	Service Trunk Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

¹Beginning July 1, 2007, the Verizon Loyalty Plus I Plan will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4.9 Verizon Loyalty Plus II Plan¹

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service unit (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company provided service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan. Customer may enroll any eligible service unit, but any individual unit may be enrolled only once.

Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub Product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice	Local Trunk	Trunk	\$50	Y
	Local and Long Distance			
	Service Trunk Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

¹Beginning March 1, 2007, this Plan will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4.10 Verizon Loyalty Plus III Plan

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service unit (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan. Customer may enroll any eligible service unit, but any individual unit may be enrolled only once.

Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub Product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice	Local Trunk	Trunk	\$50	Y
	Local and Long Distance			
	Service-Trunk Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4.11 Verizon Business Services II¹

5.4.11.1 Verizon Business Services II Local

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Product Package Guide Type 18, 19, 20 or 21 as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com; and
- must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line and optional features.

Features: The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 3-3.1.5, 5-5.2 and 5-5.3 except for the monthly recurring charges which are specified within this program.

Local Line Standard Features:

Feature Package 1

Remote Call Forwarding

Remote Access to Call Forwarding

Voice Mail

Features - Monthly Recurring Charges:

Feature Package 1	\$5.00
Remote Call Forwarding	\$20.00
Voice Mail	\$5.00
Remote Access to Call Forwarding	\$7.00

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified Section 3-1.5, except for the non-recurring charges which are specified under this program.

Order Expedite Charge (per line)	\$60.00
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¹Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4.11 Verizon Business Services II¹ (Cont'd)

5.4.11.1 Verizon Business Services II Local (Cont'd)

Monthly Recurring Charges: A flat rate monthly recurring charge of \$49.00² applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff.

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services II Local pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

The following disclaimers apply to Stand Alone Verizon Business Services II Local Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (ii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

¹Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

²This rate is grandfathered as of July 1, 2007. Current customers will continue to receive this rate until their current agreement expires. The rate will not be offered to renewals or new customers.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4.11 Verizon Business Services II¹ (Cont'd)

5.4.11.2 Verizon Business Services II Local and Long Distance

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Verizon Business Services II Local and Long Distance as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com ("Companion Interstate Service") and must subscribe to the Verizon Business Services II Local and Long Distance Service offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services, Hawaii Tariff;
- must subscribe to service under Product Package Guide Types 18, 19, 20, or 21 as described in The Guide; and
- must be a new business services facilities-based customer or a new business services customer provisioned via UNE-Platform (UNE-P), or an existing business services facilities-based customer or an existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Sections 3-1.5, except for the non-recurring charges which are specified under this program.

Order Expedite Charge (per line)	\$60.00
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Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offering is available on a per-Local Line basis at a monthly recurring charge (unlimited) of \$69.00.²

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

¹Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

²This rate is grandfathered as of July 1, 2007. Current customers will continue to receive this rate until their current agreement expires. The rate will not be offered to renewals or new customers.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4.11 Verizon Business Services II¹ (Cont'd)

5.4.11.2 Verizon Business Services II Local and Long Distance (Cont'd)

Features: The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 3-1.5 except for the monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Remote Call Forwarding

Voice Mail

Remote Access to Call Forwarding

Features - Monthly Recurring Charges

Feature Package 1	\$5.00
Remote Call Forwarding	\$20.00
Voice Mail	\$5.00
Remote Access to Call Forwarding	\$7.00

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Verizon Business Services II Local and Long Distance pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, Hawaii Tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

¹Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4.11 Verizon Business Services II¹ (Cont'd)

5.4.11.2 Verizon Business Services II Local and Long Distance (Cont'd)

Termination of Service: (Cont'd)

- For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, Hawaii Tariff, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.
- For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, Hawaii Tariff will terminate and the customer will be automatically subscribed to Verizon Business Services II Voice Services Option 1 under The Guide and Verizon Business Services II Voice Service under MCI Communications Services, Inc. d/b/a Verizon Business Services, Hawaii Tariff.
- For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, Hawaii Tariff, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to Verizon Business Services II Voice Services Option 1 under The Guide.

Other Conditions: Services under this plan are not eligible to receive the benefits of any discounts other than those stated above or promotions including any term plan discounts. Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Verizon Business Service II Local and Long Distance Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines or 24 trunks per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON BUSINESS. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

¹Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4.11 Verizon Business Services II¹ (Cont'd)

5.4.11.2 Verizon Business Services II Local and Long Distance (Cont'd)

5.4.11.3 LD Voice 800 Minute Package for Verizon Business Lines or Trunks

If Customer selects the Long Distance (LD) Voice 800 Minute Package, Customer will pay the following flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 800 minutes per month originating from a Verizon business line or Verizon trunk (via Local Service - CLEC or Local Service B ILEC) associated with the LD Voice 800 Minute Package.

<u>Agreement Term</u>	<u>MRC*</u>
One Year	\$28.00
Two Year	\$26.00
Three Year	\$24.00

* Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute of usage in excess of 800 in a month.

Customer understands that the LD Voice 800 Minute Package is restricted in the following manner:

- (i) International LD, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 800 Minute Package.
- (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
- (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services II Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY VERIZON OF THE LD VOICE 800 MINUTE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

¹Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4.11 Verizon Business Services II¹ (Cont'd)

5.4.11.2 Verizon Business Services II Local and Long Distance (Cont'd)

5.4.11.4 LD Voice 500 Minute Package for Verizon Business Lines or Trunks

If Customer selects the Long Distance (LD) Voice 500 Minute Package, Customer will pay the following flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 500 minutes per month originating from a Verizon business line or Verizon trunk (via Local Service - CLEC or Local Service B ILEC) associated with the LD Voice 500 Minute Package.

<u>Agreement Term</u>	<u>MRC*</u>
One Year	\$18.00
Two Year	\$17.00
Three Year	\$16.00

* Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute of usage in excess of 500 in a month.

Customer understands that the LD Voice 500 Minute Package is restricted in the following manner:

- (i) International LD, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 500 Minute Package.
- (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
- (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services II Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY VERIZON OF THE LD VOICE 500 MINUTE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

¹Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4.11 Verizon Business Services II¹ (Cont'd)

5.4.11.2 Verizon Business Services II Local and Long Distance (Cont'd)

5.4.11.5 LD Voice 300 Minute Package for Verizon Business Lines or Trunks

If Customer selects the Long Distance (LD) Voice 300 Minute Package, Customer will pay the following flat rate monthly recurring charge ("MRC"), which is fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 300 minutes per month originating from a Verizon business line or Verizon trunk (via Local Service - CLEC or Local Service B ILEC) associated with the LD Voice 300 Minute Package.

<u>Agreement Term</u>	<u>MRC*</u>
One Year	\$12.00
Two Year	\$11.00
Three Year	\$10.00

* Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute of usage in excess of 300 in a month.

Customer understands that the LD Voice 300 Minute Package is restricted in the following manner:

- (i) International LD, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 300 Minute Package.
- (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
- (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services II Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY VERIZON OF THE LD VOICE 300 MINUTE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

¹Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

VIII. GRANDFATHERED SERVICES (Cont'd)

5. Business Services (Cont'd)

5.4.11 Verizon Business Services II¹ (Cont'd)

5.4.11.2 Verizon Business Services II Local and Long Distance (Cont'd)

5.4.11.6 Verizon Business Services II Install Waiver Plan

The Company will offer this plan to all new business facilities based customers or UNE P delivery customers who convert existing local exchange service from another local exchange carrier to MCImetro Local Services or existing customers adding MCImetro Local Services. To receive the benefits of this plan, customer must commit, at the time of converting to MCImetro Local Service, to at least a one year term commitment. Eligible customers will have the installation charges listed below waived for new circuits.

- Account Setup
- Account Charges (including Moves, Changes, Additions and Billing Record Changes)
- Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct)
- Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers
- Non-Recurring Charges for Local ISDN-PRI T-1 installation and optional features
- Selective Call Screening Non-Recurring Charge
- Non-Recurring charges for Optional Features
- Additional Telephone Number Listing (set up charge)
- Alternative Call Listing (set up charge)
- Restoral charges (set up charge)
- Toll Restrictions (set up charge)
- Call Assistance Install (set up charge)
- Voice Mail

Customers who receive service under a Special Contract Arrangement (SCA) are eligible to receive the benefits of this plan.

¹Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

VIII. GRANDFATHERED SERVICES (Cont'd)

6. Miscellaneous Services

6.1 Multi-State Local Service Program II

Multi-State Local Service Program II is available to any Qualifying Customer. A Qualifying Customer is one that meets all of the following requirements:

- Customer must agree to subscribe to all of the following services: Local Line, Local Trunk, Local Trunk T1/PRI, Metered Line, Local Metered T1, Local and Long Distance Line Solution, Local and Long Distance Trunk Solution
- Customer must be a new Verizon Business customer.
- Customer must agree to a new three-year term of at least \$2.5 million annual spending on Total Service Charges..
- Customer must subscribe to Qualifying Service in a minimum of 49 states.

The following Monthly Recurring Charges ("MRC") are available to Qualifying Multi-State Local Service Program II Customers:

<u>Product</u>	<u>MRC</u>
Local Line	\$49.00
Local Trunk	\$40.00
Local Trunk T1/PRI	\$672.00
Metered Line (GTE, PACBELL)	N/A
Local Metered T1	\$540.00
Local and Long Distance Line Solution	\$69.00
Local and Long Distance Trunk Solution (per trunk)	\$65.00
Local and Long Distance Trunk Solution (per T1/PRI)	\$1,400.00

Qualifying Customers will receive a further discount of 35% off of the MRCs listed above.

VIII. GRANDFATHERED SERVICES (Cont'd)

6. Miscellaneous Services (Cont'd)

6.1 Multi-State Local Service Program II (Cont'd)

In addition, the following per minute rates for Metered Line and Local Metered T1 are available to Qualifying Customers:

<u>Product</u>	<u>Per Minute Rate</u>
Metered Line (GTE, PACBELL)	N/A
Local Metered T1	\$0.0050

"Total Service Charges" shall mean all charges, after application of all discounts and credits, incurred by Qualifying Customer for Qualifying Services provided, specifically excluding: Taxes; Charges for equipment (unless otherwise agreed upon); Verizon Wireless charges; Charges incurred for goods or services where Verizon acts as agent for Qualifying Customer in its acquisition of goods or services; Non-recurring charges; Governmental Charges; International pass-through access charges (i.e., Type 3/PTT) and charges for international access provided by Verizon (i.e., Type 1); and Other charges expressly excluded by this tariff.

"Qualifying Services" shall include, but are not limited to Local Line, Local Trunk, Local Trunk T1/PRI, Metered Line, Local Metered T1, Local and Long Distance Line Solution, Local and Long Distance Trunk Solution.

VIII. GRANDFATHERED SERVICES (Cont'd)

6. Miscellaneous Services (Cont'd)

6.2 Multi-State Local Service Program III

Multi-State Local Service Program III is available to any Qualifying Customer. A Qualifying Customer is one that meets the following requirement:

- Customer must demonstrate prior spending of \$1.75 billion in Total Service Charges* during the past 60 months.

* "Total Service Charges" shall mean all charges, after application of all discounts and credits, incurred by Qualifying Customer for Qualifying Services provided, specifically excluding: taxes; charges for equipment (unless otherwise agreed upon); Verizon Wireless charges; Charges incurred for goods or services where Verizon acts as agent for Qualifying Customer in its acquisition of goods or services; non-recurring charges; governmental charges; international pass-through access charges (i.e., Type 3/PTT) and charges for international access provided by Verizon (i.e., Type 1); and other charges expressly excluded by this tariff.

In order to purchase Qualifying Services under the Multi-State Local Service Program III, Qualifying Customers must enter into an agreement with Verizon. "Qualifying Services" shall be the services specified in the agreement.

The following rates/charges are available to Qualifying Multi-State Local Service Program III Customers:

Local Service

A discount of thirty-two percent (32%) off of the standard Verizon Business Services II rates is available. Other term and volume commitments do not apply.

PRI/T-1

<u>Port Speed</u>	<u>Monthly Postalized Charge Per Circuit</u>	<u>Monthly Net Effective Charge Per Circuit (after 32% discount)</u>
PRIs/T-1	\$573.17	\$389.76

VIII. GRANDFATHERED SERVICES (Cont'd)

6. Miscellaneous Services (Cont'd)

6.4 Verizon Business Service Install Guarantee

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement") is eligible to receive a credit if Company fails to install an eligible service ordered under the Agreement and this tariff so that it is available to Customer for use on or before the date Company has told Customer it will be installed and available for Customer use ("Late Installation"). The credit amount will equal the amount paid by Customer for the installation of the service subject to the Late Installation, and will be applied against charges for interstate service under the Agreement, excluding third-party charges, pass-through charges and expedite charges.

Eligibility:

- Customer must execute the Agreement including this plan, and submit it to Company;
- Customer must successfully submit a completed Installation Commitment Submission Form, using the online process established by Company for this purpose (<https://customercenter.verizon.com/installguarantee>), within 30 days of the date Company has told the Customer the service will be installed and available for Customer use;
- the Late Installation must not result from a Customer change to an order or any other Customer act or omission;
- eligible services must be provided and located entirely in the U.S. Mainland; and
- eligible services are those provided under the Agreement by an MCI Legacy Company.

Other Conditions: Customer may not receive any discounts based on term and volume commitments, excluding affinity program discounts, or the benefits of a Special Customer Arrangement (SCA) or Product Package, other than Product Packages, (other than Product Packages Guide Types 13, 14, 15, 16, 18, 19, 20, 21, 22 and 23) as provided in the "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide ("Companion Interstate Service").

The credit amount is based on Company installation charges only. Vendor, LEC or other third-party installation charges are not included in the credit amount.

The credit may only be applied against invoices for services provided, under this Agreement, by MCI Legacy Company.

VIII. GRANDFATHERED SERVICES (Cont'd)

6. Miscellaneous Services (Cont'd)

6.7 Verizon Business Services Billing Guarantee Plan¹

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement") including an Eligible Service (defined below) will be eligible to receive a credit if, with respect to an Eligible Service, Company fails to do either of the following:

- (i) Respond to a Customer billing inquiry by sending Customer a Resolution Letter (defined below) addressing that inquiry within 45 days of the date Customer submits a Billing Inquiry Form (defined below); and/or
- (ii) Provide Customer with an invoice that reflects the result of that resolution within the first two invoices following the date of the Resolution Letter.

The amount of the credit that a Customer can receive is indicated in the table below, based on the Annual Volume Commitment in Customer's Agreement.

<u>Annual Volume Commitment</u>	<u>Credit</u>
Less than \$60,000	\$ 500
\$60,000 - \$300,000	1,250
\$300,001 - \$600,000	2,500
Greater than \$600,000	5,000

Definitions: For purposes of this plan offering only, the following definitions apply:

Billing Accuracy Response: Company's written confirmation to Customer of receipt of a Billing Inquiry Form.

Billing Issue: An invoiced charge for MCI Legacy Company-provided service which Customer alleges to differ from the rate specified in Customer's written agreement for that service and which is not in the Customer's favor.

Eligible Service: Long Distance Voice Services-CLEC and U.S. Private Line Services.

Resolution Letter: Company's written notice to Customer in response to a Billing Inquiry Form submission which specifies Company's determination, in the Company's sole discretion, of the rate set forth in Customer's written agreement for the charge which is the basis of Customer's billing Issue.

Eligibility:

- Customer must successfully submit a completed Billing Inquiry Form, using the online process established by Company for this purpose (<https://customercenter.verizon.com/billingguarantee>), within 60 days of the date of the affected invoice, concerning invoiced charges that differ adversely from the charges due under Customer's Agreement and applicable tariffs; and
- eligible services must be provided and located entirely in the U.S. Mainland.

¹Effective June 1, 2011, this plan is no longer available to new customers.

VIII. GRANDFATHERED SERVICES (Cont'd)

6. Miscellaneous Services (Cont'd)

6.7 Verizon Business Services Billing Guarantee Plan (Cont'd)¹

In order for a Billing Issue to be eligible:

- Customer must notify the Company of the Billing Issue via a completed Billing Inquiry Form, which is found at a Company-designated Internet site, and which must be received by the Company within 60 days of the date of the invoice on which the Billing Issue appears;
- the rate or charge which is the basis of a Billing Issue must be a charge for an Eligible Service; and
- the rate or charge which is the basis of a Billing Issue may not be, in the Company's sole determination:
 - the subject of another Customer Billing Inquiry Form;
 - a pass-through charge or a charge imposed by a third party charges, tax, or Governmental charge or surcharge or the subject of a claim of fraud; and/or
 - one for which Customer has received an alternative credit or other credit to resolve the Billing Issue.

The Billing Inquiry Form must specify a single Billing Issue and:

- the Customer's Company account number;
- the date of the invoice containing the Billing Issue;
- the service type of the Billing Issue; and
- a description of the Billing Issue.

Customer must supply to Company any additional information requested by Company within three business days of the request.

Other Requirements: Customer may not receive more than one credit for any and all invoices dated in the same month, regardless of the number of its agreements, services, or billing inquiries. If a similar issue arises in a subsequent month, Customer may submit a new Billing Inquiry Form for that subsequent month (subject to the one-credit-per-month limitation stated in the preceding sentence). Company will determine whether any credit is due, the credit amount, and the account level at which the credit will be applied, in its sole discretion.

If the Agreement's Initial Term expires, or if Customer terminates the Agreement or the service to which the Billing Inquiry Form relates prior to the month the credit is to be applied, Customer will not be eligible for the credit and any unused credit amount at the time of termination of service will be forfeited by the Customer.

The credit may only be applied against invoices for services provided, under this Agreement, by MCI Legacy Company.

Customer may not receive any discounts based on term and volume commitments, excluding affinity program discounts, or the benefits of a Special Customer Arrangement (SCA) or Product Package, other than Product Packages Guide Types 13, 14, 15, 16, 18, 19, 20, 21, 22 and 23 on Eligible Service as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide ("Companion Interstate Service").

¹Effective June 1, 2011, this plan is no longer available to new customers.

