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1. Explanation of Terms and Abbreviations

1.1 Definitions of Terms

Advance Payment

Part or all of a payment required before the start of service.

Board

The Iowa Utilities Board.

Calls

Telephone messages completed by Customers.

Central Office

A unit of U S West's system that provides service to the general public and has the necessary equipment and operating arrangements for terminating and interconnecting Customer lines and trunks or trunks only. More than one (1) central office may occupy a building.

Charges

Monthly recurring and nonrecurring amounts billed to Customers for services.

Company

MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, the issuer of this tariff, which is a Delaware corporation.

Customer

The person, firm or corporation which orders service and/or is responsible for the payment of charges and compliance with the Company's regulations.

Customer-Provided Terminal Equipment

Terminal equipment, as defined herein, provided by a customer.

Disconnect or Disconnection

The disabling of circuitry to prevent outgoing and/or incoming calls.

Delinquent or Delinquency

An account for which an uncontested bill for regulated services has not been paid in full within 30 days after the date of the invoice.

Exchange

A unit established for the administration of local communication services.

Exchange Service

A local communications service furnished by means of local exchange plant and facilities.

Extended Area Service or EAS

Telephone service, offered at a flat local rate, between customers located within an exchange area and all customers in an additional exchange area or areas.

Individual Case Basis

The application of a rate, charge, or condition of the tariff as determined by individual circumstances.

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1. Explanation of Terms and Abbreviations (Cont'd)

1.1 Definitions of Terms (Cont'd)

Inside Station Wiring or Inside Wiring

Wiring on the premises beyond the demarcation point.

IntraLATA Service

The completion of calls between points within the boundaries of a Local Access Transportation Area.

Interexchange Service

The provision of intrastate telecommunications services and facilities between local exchanges, excluding EAS.

InterLATA Service

The completion of calls between Local Access Transportation Areas.

Local Access Transportation Area or LATA

A geographical area established as required by the Modified Final Judgement in the government's antitrust suit against the Bell System for the provision and administration of communications services.

Local Service

Telephone service furnished between points located within an area where there is no toll charge.

Message

A telephone call made by a Customer.

Non-Recurring Charges

The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Public Safety Answering Point

A communications facility operated on a twenty-four (24) hour basis and serving participating jurisdictions that initially receives 911 calls and either directly dispatches emergency response services or relays the calls to the appropriate public safety agency.

Rates

The amounts billed to customers for regulated services and/or equipment.

Recurring Charges

The monthly charges to the Customer for Services facilities and equipment, which continue for the agreed upon duration of the service.

Remote Access to Call Forwarding: This feature enables the end user to remotely activate, deactivate or change the forward-to number from a touch tone signaling telephone when away from home. Must subscribe to one of the call forwarding features.

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1. Explanation of Terms and Abbreviations (Cont'd)

1.1 Definitions of Terms (Cont'd)

Service Commencement Date

The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The parties may mutually agree on a substitute Service Commencement Date.

Service Order

The written request for service executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services

The Company's telecommunications access services as defined in this tariff.

Shared

A facility or equipment system or subsystem which can be used simultaneously by several Customers.

Suspend or Suspension

To disconnect or impair a service temporarily in order to disable either outgoing or incoming calls or both.

1.2 Explanation of Acronyms and Trade Names

ANI = Automatic Number Identification

BOC = Bell Operating Company

DA = Directory Assistance

EAS = Extended Area Service

LATA = Local Access Transport Area

NPA = Numbering Plan Area, more commonly known as Area Code

FCC = Federal Communications Commission

SNI = Standard Network Interface