

LOCAL EXCHANGE SERVICE

3. Service Descriptions

3.1 Local Exchange Service:^{1/2} The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access enhanced 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to 800 telephone numbers;
- access Telecommunication Relay Service.

The Company's service cannot be used to originate calls to other telephone companies caller-paid information services (900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

¹ Effective November 30, 2021, pending approval from the FCC, Local Line Service is no longer available to new business customers. Also effective November 30, 2021, pending approval from the FCC, for existing business customers with Local Line Service, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for business Local Lines.

² Effective April 30, 2022, Local Line, Single Line, Business Line analog-type service under any service offering in this Tariff are discontinued and withdrawn. A reasonable transition period beyond April 30, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all lines. (N)
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(N)

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.1 Reserved for Future Use

3.1.2 Local Line: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.^{1/2}

3.1.2.1 Reserved for Future Use

¹ Effective November 30, 2021, pending approval from the FCC, Local Line Service is no longer available to new business customers. Also effective November 30, 2021, pending approval from the FCC, for existing business customers with Local Line Service, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for business Local Lines.

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(N)

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Line (Cont'd)

3.1.2.2 Reserved for Future Use

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3.1.2.3 Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 3.1.2.3.1, 3.1.2.3.2 and 3.1.2.3.4, respectively.

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1/ Beginning December 8, 1998, this feature will no longer be available to new subscribers.
2/ Only where facilities are available.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)3.1 Local Exchange Service (Cont'd)3.1.2 Local Line (Cont'd)^{1/2}3.1.2.3 Local Line Rates and Charges (Cont'd)^{1/2}3.1.2.3.1 Non-Recurring Charges

Line Connection Charge (per line)	\$15.00
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Account Setup (per account)	\$47.00
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Account Changes Moves, Changes, Additions (per change)	\$28.00
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Account Changes (per billing record change)	\$24.75
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PIC-2 Change (per line)	\$1.49
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Line Restoral Charge (per line)	\$13.25
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(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Order Expedite Charge (Per Line)	\$25.00
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Due Date Change (Per Occurrence)	\$10.00
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² Effective April 30, 2022, Local Line, Single Line, Business Line analog-type service under any service offering in this Tariff are discontinued and withdrawn. A reasonable transition period beyond April 30, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all lines. (N)
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(N)

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)3.1 Local Exchange Service (Cont'd)3.1.2 Local Line (Cont'd)^{1/2}3.1.2.3 Local Line Rates and Charges (Cont'd)^{1/2}3.1.2.3.1 Non-Recurring Charges (Cont'd)

Suspension of Service	\$13.25
Restoral Charge (per line)	

(Applies for line restoral after Customer-initiated suspension.)

3.1.2.3.2 Recurring Charges Monthly

Local Line - Line Charge (per line)	
Per Call/Per Minute Option	\$16.00
Flat with Cap-Lines ^{1/}	
Baltimore	\$48.00
Rest of State	\$48.00

3.1.2.3.3 Reserved for Future Use

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Line (Cont'd)

3.1.2.3 Local Line Rates and Charges (Cont'd)

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3.1.2.3.4 Usage Rates: The rates in Section 3.1.4 will apply.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Reserved for Future Use

3.1.4 Usage Rates: 1/ All Local Exchange Service Customers must order service on a per minute or per call usage basis as stated below. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

3.1.4.1 Per Minute Usage Rate: The following rates will be applied on a per minute basis. Peak rates will apply from 8:00 a.m. through 5:00 p.m. Monday through Friday. Off Peak rates will apply at all other times.

PEAK		OFF PEAK	
<u>1stMinute</u>	<u>Add'l Minutes</u>	<u>1stMinute</u>	<u>Add'l Minutes</u>
\$ 0.031	\$0.013	\$ 0.031	\$0.013

3.1.4.2 Per Call Usage Rate: The following rate will be applied on a per call basis, regardless of the duration of the call:

Per Call
\$0.09

3.1.4.3 Flat with Cap-Lines: 1/ Any customer who exceeds the equivalent of 3,000 minutes multiplied by the number of lines during a billing cycle will be billed for each additional minute at the following rate:

\$0.02

ALL MATERIAL LOCATED ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE NO. 91.

1/ Beginning March 1, 2001, this service will no longer be available to new subscribers.

***Effective October 1, 2015, Page No. 60 through Page No. 320 have been withdrawn. All large business services will now be available for viewing online in the Company's 'Service Publication and Price Guide' at:**
www.verizonenterprise.com/us/publications/service_guide.

