5. EXCHANCE ACCESS SERVICE

5.1 General

Exchange Access Service provides a Customer with a telephonic connection and a unique telephone number address on the public switched telecommunications network. Each Exchange Access Service enables users to:

A) receive calls from other stations on the public switched telecommunications network;

B) access other services offered by the Company as set forth in this tariff;

C) access certain interstate and international calling services provided by the Company;

D) access (at no additional charge) the Company's operators and business office for service related assistance;

E) access (at no additional charge) emergency services by dialing 0- or 9-1-1; and

F) access services provided by other common carriers which purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or which maintain other types of traffic exchange arrangements with the Company.

G) Exchange Access Service can not be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 915, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked. Calls to numbers "NXX 976" will also be blocked unless otherwise specified by the Customer at the time service is ordered. Should a customer request unblocking for access to the "NXX 976" caller-paid information service, the Company will bill and collect on behalf of the telephone companies' information provider holding the customer fully liable for all charges incurred for use of the information provider's service.

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5. EXCHANCE ACCESS SERVICE

5.1 General (Cont'd.)

Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the customer's premises.

The following Exchange Access Services are offered:

Single Line Service

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5. EXCHANCE ACCESS SERVICE (CONT.)

5.2 Single Line Service*/**/***

5.2.1 Description

Single Line Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines. Each Single Line is provided with the following standard features which can be deleted at the Customer's option:

5.2.2 Rates

Non-recurring and monthly recurring rates per Single Line apply as follows:

1.*/***

		Non-Recurring
Per Line	First Line	$45.00
	Additional	$21.00

	Term	Monthly Recurring
Per Line	Month-to-Month	$17.00
	1 Year	$16.00
	2 Year	$15.00

2.**/***

	Non Recurring	Monthly Recurring
Intelenet		
Per Line		
Baltimore	$51.50	$12.67
Sub.Maryland	$51.50	$14.97
Subscriber Line Charge		
Per Access Line		$ 5.72
Service Order Charge	$47.00	

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* These rates are no longer available to new Customers as of June 16, 1997. Effective November 30, 2021, pending approval from the FCC, for existing business customers with these Single Line Service rates, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities.

** Effective November 30, 2021, pending approval from the FCC, Intelenet Single Line Service is no longer available to new business customers. Also effective November 30, 2021, pending approval from the FCC, for existing business customers with Intelenet Single Line Service, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities.

*** Effective April 30, 2022, Local Line, Single Line, Business Line analog-type service under any service offering in this Tariff are discontinued and withdrawn. A reasonable transition period beyond April 30, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all lines. (N) | | (N)

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5. EXCHANCE ACCESS SERVICE (CONT.)

5.2 Single Line Service (cont'd)

5.2.3 Reserved for Future Use

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5. EXCHANCE ACCESS SERVICE (CONT.)

5.2 Single Line Service (cont'd)

5.2.4 Reserved for Future Use

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5. EXCHANCE ACCESS SERVICE (CONT.)

7. RESOLD LOCAL EXCHANGE SERVICE[1/2/3]

7.1 Description

Resold Local Exchange Service is composed of the resale of exchange access lines and local calling provided by other certificated Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services.

The following Resold Local Exchange Services are available to customers*:

Single Line Service

7.2 Non-Recurring Charges

Resold Local Exchange Service is subject to the following Non-Recurring Charges:

		Non-Recurring
A)	Service Order Charges	
	Establish Charge	$ 47.00
	Move, Add or Change Service	$ 28.00
	Record Change	$ 24.75
B)	Installation Charges	
	First Line or Trunk	$ 51.50
	Add'l Line or Trunk	$ 51.50
	Line Change Charge	$ 6.00
	Line Restoral Charge	$ 8.00
C)	DID Service	
	Trunk Termination	$ 84.00
	1st Block of 20 Numbers	$605.00
	Each Add'l 20 Numbers	$ 21.00

* Resold Local Exchange line rates or trunk rates include TOUCHTONE.

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1 Effective January 1, 2003, this plan will no longer be available to new subscribers.

2 Effective November 30, 2021, pending approval from the FCC, for existing Resold Local Exchange Service business customers with Single Line Service, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities.

3 Effective April 30, 2022, Local Line, Single Line, Business Line analog-type service under any service offering in this Tariff are discontinued and withdrawn. A reasonable transition period beyond April 30, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all lines. (N) | | (N)

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5. EXCHANCE ACCESS SERVICE (CONT.)

7. RESOLD LOCAL EXCHANGE SERVICE[1/2/3]

7.3 Single Line Service

Single Line Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines.

Non-Recurring Charges appear in Section 7.2. Monthly Recurring rates per Single Line Service apply as follows:

	Monthly Recurring
Per Line	
Rate Group A	$12.67
Rate Group B	$14.97
Subscriber Line Charge	
Per Access Line	$5.72

Effective October 1, 2015, Page No. 76 through Page No. 201 have been withdrawn. Material located on Page No. 76 through Page No. 124 will now be located online in the Company's 'Service Publication and Price Guide' at: www.verizonenterprise.com/us/publications/service_guide.

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3 Effective April 30, 2022, Local Line, Single Line, Business Line analog-type service under any service offering in this Tariff are discontinued and withdrawn. A reasonable transition period beyond April 30, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all lines. (N) | | (N)

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