

6. RESIDENTIAL SERVICE OFFERING¹

6.1 Local Line - Residence:² Local Line - Residence provides the Customer with a single, voice-grade, DTMF communications channel. Each Local Line will include a telephone number as well as access to the services defined in Section 3.1.

6.1.1 Definition of terms:

6.1.1.2 Residence Service - The term "residence service" denotes service provided, in private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the customer and listings of a business character are not furnished.

6.1.2 Service Plans

Residence Customers may order local calling service under either of the following options:

6.1.2.1 Measured Service Option: Customers electing this option may make local calls, up to the allowance set forth below, at no additional charge. Local Message charges as set forth in Section 6.1.3.3, apply to calls in excess of this allowance.

Monthly allowance 50 calls

This call allowance is applied per line, per month. Unused calls, or calls over the allowance on any line, may not be carried over to another month or transferred to another line when two or more lines are consolidated for billing purposes.

¹Effective October 1, 2019, the Company will no longer offer local exchange service to new residential customers as described in this section (Section 6, Residential Service Offering). Also effective October 1, 2019, existing residential customers currently subscribed to any of the Company local exchange service offerings described in this section (Section 6, Residential Service Offering) will no longer be able to move, add to, or change the service to which they are subscribed.

²Effective July 31, 2022, Local Line-Residence service is discontinued and withdrawn. A reasonable transition period beyond July 31, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all lines.

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6. RESIDENTIAL SERVICE OFFERING

6.1 Local Line - Residence¹

6.1.2 Service Plans (Cont'd)

6.1.2.2 Flat Rate Option: The monthly rate for Flat Rate Residence service entitles the Customer to 400 outgoing calls per month within the Local Service Area, without additional charge. This call allowance is applied per line, per month. Unused calls, or calls over the allowance on any line, may not be carried over to another month.

Each call within the Local Service Area in excess of the 400 call allowance is subject to Local Message charges as set forth in section 6.1.3.3 except in the following cases:

- a. Upon sufficient notice to MCImetro Access Transmission Services LLC, a customer who has reached the age of 60 years or more, or who is handicapped, as defined by Section 102(i) of PA 216, 1995, is exempt from the 400 calls per month limitation and may receive a flat rate allowing unlimited calls per month.
- b. Upon sufficient notice to MCImetro Access Transmission Services LLC, a customer who is voluntarily providing a service for an organization classified by the Internal Revenue Service as Section 501(c)(3) or (19) organization, or a congressionally chartered veterans organization, or their duly authorized foundations, is exempt from the 400 calls per month limitation and excess calls are provided at no charge.

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6. RESIDENTIAL SERVICE OFFERING

6.1 Local Line - Residence¹

6.1.2 Service Plans (Cont'd)

6.1.2.2 Flat Rate Option (Cont'd)

6.1.2.2.1 Lifeline Service: Applies reduced monthly recurring rates for qualifying MCImetro Access Basic Local Exchange Service for Residential Customers. The basic Lifeline Service monthly rate includes Local Line Residence Service with either the Measured Service Option or the Flat Rate Option, as described in 6.1.2.1 and 6.1.2.2 preceding.

The description, regulations and discounts for Lifeline Service are located in Section 11.3, following.

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6. RESIDENTIAL SERVICE OFFERING

6.1 Local Line - Residence:¹

6.1.2 Service Plans (Cont'd)

6.1.2.2 Flat Rate Option (Cont'd)

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6. RESIDENTIAL SERVICE OFFERING

6.1 Local Line - Residence¹

6.1.2 Service Plans (Cont'd)

6.1.2.3 Per Minute Calling: Calls that are made under either the Measured Service Option or Flat Rate Option that originate and terminate between zones in Section 3.1.1.2 will be billed as specified therein. The following rates will apply. These calls do not qualify under the 50 or 400 call allowance.

6.1.3 Rates and Charges

6.1.3.1 Non-Recurring Charges

	<u>Residence</u>
Line Connection Charge (per line)	\$40.00
Account Setup (per account)	\$ 8.00
Account Changes Moves, Changes, Additions (per change)	\$30.00
Line Restoral Charge	\$30.00

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6. RESIDENTIAL SERVICE OFFERING

6.1 Local Line - Residence:¹

6.1.3 Rates and Charges

6.1.3.2 Recurring Charges Monthly

Local Line Residential

Flat Rate	\$ 11.00
Measured	\$ 7.25
Touch Tone	\$ 2.00

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6. RESIDENTIAL SERVICE OFFERING

6.1 Local Line - Residence:¹

6.1.3 Rates and Charges (Cont'd)

6.1.3.3 Usage Rates:

Per Call* \$0.06

Per Minute:

1st Minute Additional Minutes

\$0.1250 \$0.0800

6.1.3.4 Directory Assistance: Rates specified in Section 3.2.1

* Usage Call allowance:
Flat Rate Service 400 calls.
Measured Rate Service 50 calls

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6. RESIDENTIAL SERVICE OFFERING

6.1 Local Line - Residence:¹

6.1.4 Promotional Offerings: The Company, from time to time, may make promotional offerings of its Residential services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

6.1.4.1 New Customer Promotion

Beginning February 1, 1996, and ending August 1, 1996, the Company will offer the following promotion to all new Local Line - Residence Customers who order service during the promotional period. All charges listed below will be waived for the Customer's first year of service:

Account Setup
Line Connection Charges

Local Line - Residence Local Calling Promotion

Beginning February 1, 1996, and ending August 1, 1996, the Company will bill all local calls at the per call rate of \$0.06, as specified in Section 6.1.3.3, in lieu of the per minute rate specified therein.

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