

10. GRANDFATHERED SERVICE

THIS SERVICE WILL NOT BE AVAILABLE TO NEW CUSTOMERS AS OF AUGUST 27, 1998.

1. RESIDENTIAL RESOLD SERVICE OFFERING¹

All Section 9 rates and provisions apply to MCI Residential customers where MCI provides service to these customers by reselling service of another carrier. Calls to and from rate centers that cross the state line will be charged the rates specified in MCI Telecommunications Tariff F.C.C. No. 1.

- A. Application of Residence Service - If the customer's total number of access lines exceeds ten (10), the Company reserves the right to change the customer's service to another or convert the customer to a business plan upon appropriate customer notification.
- B. Rates and Charges: Usage charges are based on usage used or billed on the Company's network. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Per-call and Interzone calls will be charged according to the rate period the call originates in.

Calls will be charged the Night/Weekend rates regardless of the time period the call is placed on the following Company Recognized National Holiday's: New Year's Day (January 1); Independence Day (July 4); Labor Day (First Monday in September); Thanksgiving Day (Fourth Thursday in November); and Christmas Day (December 25).

¹ Effective October 1, 2019, the Company will no longer offer local exchange service to new residential customers as described in this section (Section 6, Residential Resold Service Offering). Also effective October 1, 2019, existing residential customers currently subscribed to any of the Company local exchange service offerings described in this section (Section 6, Residential Resold Service Offering) will no longer be able to move, add to, or change the service to which they are subscribed.

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1. Rural Zone Charge: Where applicable, service provided outside a base rate area or locality rate area will be charged a monthly recurring charge of \$1.65 per line. This charge is in addition to any other specified monthly recurring charges or fees for services provided by the Company which the customer subscribes to.
2. Interzone Charges: Where applicable, Interzone calls that are outside the local calling area will be charged the rates specified below. These calls are not eligible for Residential R1, R2, and R3 call allowances.

	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
<u>Mileage</u>	<u>1st Min</u>	<u>Add'l Min</u>	<u>1st Min</u>	<u>Add'l Min</u>	<u>1st Min</u>	<u>Add'l Min</u>
1-20	\$0.1220	\$0.0823	\$0.0824	\$0.0575	\$0.0520	\$0.0412

Issued under authority of 1991 PA 179 as amended by 1995 PA 216.

Issued: July 28, 2021

Edwin Reese, Analyst-Govt Relations
1300 I Street NW, Suite 500W
Washington, DC 20005

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1. RESIDENTIAL RESOLD SERVICE OFFERING (Cont'd)

C. Definition of Terms:

Service Charges: These charges are non-recurring and are in addition to all other scheduled rates and charges that would normally be applicable for service provided by the Company.

New Service Installation - charge for installing new service.

Move, Change or Modify Line Charge (Line Connection or Rearrangement) - charge for move or transfer of service from one premise or location to another, or rearrangement of lines. Charge covers all operations associated with central office work done on a line.

Record Order Change Charge (Miscellaneous Services) - charge for performing miscellaneous services, at customer's request, which does not include central office or premise work. Record Order Change charge includes, but is not limited to, change in directory listings, establishment of Joint User Service, change in responsibility for payment of service or changes in customer records necessary to reflect service provided.

Service Fee - charge applies for each change or set-up of each occurrence a feature or group of features is added or changed at the same time.

Base Rate Area: The portion of an exchange or zone within which local exchange telecommunications service are provided at base rates. A Base Rate Area generally encompasses development which is urban in density and character.

Locality Rate Area: The specified portion of an exchange or zone within which local exchange telecommunications service is provided at locality rates. A Locality Rate Area generally encompasses the area including and adjacent to a small community, separated geographically from the Base Rate Area, in which the development is greater than that of a rural type but less than that of a Base Rate Area.

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1. RESIDENTIAL RESOLD SERVICE OFFERING (Cont'd)

C. Definition of Terms (Cont'd):

Rural Zone Area: That portion of an exchange zone which is not included in a base rate area or locality rate area.

Interzone Calling: An access line communication from a zone of a district exchange to another zone of the same district exchange, when the called zone is not within the local calling area of the calling zone.

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1. RESIDENTIAL RESOLD SERVICE OFFERING (Cont'd)

D. Residential R1 Service

Customers who subscribe to this service will receive on home phone line with unlimited local calling. The monthly rate is applied per line, per month into the home. Operator assistance, directory assistance, 900/976 charges, taxes, and surcharges are not included in the monthly R1 Service charge. Usage From any other residential service offering can not be aggregated with this service.

IntraLATA calls are not included in the monthly R1 charge. Customers will be charged the IntraLATA rates as specified in MCI Telecommunications M.P.S.C. Tariff No. 1R.

- | | |
|-------------------------------------|---------|
| 1. <u>Non-Recurring Charges</u> | |
| New Service Installation | \$41.00 |
| 2. <u>Monthly Recurring Charges</u> | |
| Per Line | \$41.50 |

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1. RESIDENTIAL RESOLD SERVICE OFFERING (Cont'd)

E. Residential R2 Service

Customers who subscribe to this service will receive one home phone line with up to 400 local calls. The monthly rate is applied per line, per month into the home. Local calls over 400 will be charged a per call rate specified below. Unused call allowance may not be carried over to another month. Operator assistance, directory assistance, 900/976 charges, taxes, and surcharges are not included in the monthly R2 Service charge.

IntraLATA calls are not included in the monthly fee. Customers will be charged the IntraLATA rates as specified in MCI WorldCom Communications, LLC, M.P.S.C. Tariff No. 1R.

If a customer subscribes to more than one access line at the same location and these lines are consolidated for billing purposes, the call allowance shall be the aggregate of all access lines subscribed to R2 or R3 service regardless from which access line the call originates.

1. Non-Recurring Charges
New Service Installation \$41.00

2. Monthly Recurring Charges
Per Line \$11.25

3. Per-Call Rate Over Allowance
The following per-call rate will be charged for calls over the allowance:

Per-Call rate: \$0.05

A customer who is provided Text Telephone Service as described in Section 2.10 of this tariff, or handicapped as defined by Section 102 (g) of 1991 PA 179, or who is voluntarily providing a service for an organization classified by the Internal Revenue Service as Section 501 (c)(3) or (19) organization or a congressional chartered veterans organization, or their duly authorized foundations, will be exempted from the per-call rate upon proper notification to the Company. Only one residential telephone number is authorized for this exemption.

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1. RESIDENTIAL RESOLD SERVICE OFFERING (Cont'd)

F. Residential R3 Service

Customers who subscribe to this service will receive one home phone line with up to 50 local calls. The monthly rate is applied per line, per month into the home. Local calls over 50 will be charged a per call rate specified below. Unused call allowance may not be carried over to another month. Operator assistance, directory assistance, 900/976 charges, taxes, and surcharges are not included in the monthly R3 Service charge.

IntraLATA calls are not included in the monthly fee. Customers will be charged the IntraLATA rates as specified in MCI WorldCom Communications, LLC, M.P.S.C. Tariff No. 1R.

If a customer subscribes to more than one access line at the same location and are consolidated for billing purposes, the call allowance shall be the aggregate of all access lines subscribed to R2 or R3 service regardless from which access line the call originates.

1. <u>Non-Recurring Charges</u>	
<u>New Service Installation</u>	\$41.00
2. <u>Monthly Recurring Charges</u>	
<u>Per Line</u>	\$ 9.75
3. <u>Per-Call Rate Over Allowance</u>	
<u>Per-Call</u>	\$ 0.05

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1. RESIDENTIAL RESOLD SERVICE OFFERING (Cont'd)

G. Directory Assistance

A customer may obtain Directory Assistance in determining telephone numbers within the local calling area by calling the Directory Assistance operator. An allowance of five (5) direct dialed directory assistance calls per month will apply. The customer may request a maximum of three telephone numbers per call. Each call over the allowance will be charged as follows:

Per-Call Charge Over Allowance: \$0.40

Customers who are blind or physically handicapped who are unable to use a telephone directory because of physical or mental limitations, will be exempt from the per-call charge.

H. Operator Assistance

Customers that request operator assistance to complete a local call will not be charged a usage rate for that call, however, the appropriate unregulated operator assisted surcharges will apply. Operator assisted local calls are not included in any call allowance as defined in Section 10 of this tariff.

Customers that request operator assistance to complete an interzone call will be billed the applicable usage charges as specified in Section 10.2.2 of this tariff. In addition, the appropriate Operator Assisted surcharges will apply.

I. Lifeline Service:

The description, regulations and discounts for Lifeline Service are located in Section 11.3, following.

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Edwin Reese, Analyst-Govt Relations
1300 I Street NW, Suite 500E
Washington, DC 20005
Email:edwin.reese@verizon.com; Phone: (202) 515-2592

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[Reserved For Future Use.]

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1. RESIDENTIAL RESOLD SERVICE OFFERING (Cont'd)

J. Other Residential Non-Recurring Charges

These charges are nonrecurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

IntraLATA PIC	\$ 5.00
Restoral of Service for Non-Payment	\$30.00
Move, Change, or Modify Line Charge ¹	\$30.00
Record Order Change Charge	\$ 8.30

K. Other Residential Recurring Charges

Network Access for Interstate Calling (End User Common Line Charge)	\$ 3.50
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¹ Lifeline Service customers are exempt from charges if changes are made to an existing line.

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