

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED¹

- A. Application of Residence Service - If the customers total number of access lines exceeds ten (10), the Company reserves the right to change the customer's service to another or convert the customer to a business plan upon appropriate customer notification. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service; and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per call basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Per-call calls will be charged according to the rate period the call originates in.
- C. Access Areas: As defined in Michigan Bell Tariff M.P.S.C. No. 20R, Part 4, Section 2, Sheet 13 through Sheet 34, based on terms in these sheets which were effective on February 3, 1998.
- D. Local Calling Areas: As defined in Michigan Bell Tariff M.P.S.C. 20R, Part 4, Section 1, Sheet 1 through Sheet 23. The following sheets were effective on October 12, 1995: 1, 2, 4, 6, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 19, 20, 21, 22, 23. The following sheets were effective on May 15, 1999: 3, 5, 7, 18. These rates are based on the current size calling areas and in the event that the calling areas expand, the rates may be adjusted accordingly. The Company reserves the right to charge a per minute of use charge for calls not presently in a local calling area which may subsequently be included within a local calling area.
- E. For the purpose of this tariff, Interzone calls are as defined in Michigan Bell Tariff M.P.S.C. 20R, Part 4, Section 2, Sheet 7 through Sheet 12. Interzone calls are not local calls.
- F. All residential service set forth in this Section 11 of this tariff is available to those consumers who currently do not have service with any other service provider and to those consumers who have service on lines with Ameritech or with MCImetro or another carrier who provisions service either via resale of Ameritech services or via UNE-Platform service provided by Ameritech.

¹ Effective October 1, 2019, the Company will no longer offer local exchange service to new residential customers as described in this section (Section 11, Consumer Local Exchange Service - Facility Based). Also effective October 1, 2019, existing residential customers currently subscribed to any of the Company local exchange service offerings described in this section (Section 11, Consumer Local Exchange Service - Facility Based) will no longer be able to move, add to, or change the service to which they are subscribed.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

G. Definition of Terms:

Installation Dispatch Fee: Applies on a per line basis at installation of a new line of service when a Technician dispatch is needed to provide warm dial tone to the new line.

Line Connection Fee: Applies on a per line basis when a customer requests a new line of service or when a customer moves to a new location.

Records Order Charge: Applies to changes or additions made to Directory Listings.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

H. Residential R1 Service¹

Customers who subscribe to this service will receive one home phone line which includes touch tone service. Customers who qualify for Lifeline are eligible for this service. Unlimited local calling is included with this service. The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, end user common line charge, blocking options, taxes, surcharges, custom calling features and per-call charges (i.e. 900/976, local, intraLATA and long distance). Usage from any other residential service offering can not be aggregated with this service. Unlimited Interzone calls are included.

IntraLATA calls are not included in the monthly R1 charge. Customers who have selected MCI as their primary IntraLATA exchange provider will be charged the IntraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R.

1. <u>Non-Recurring Charges</u>	
Line Connection Fee	\$42.00
2. <u>Monthly Recurring Charges</u>	
Per Line	\$37.99

¹Effective April 16, 2002, Residential R1 Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

I. Residential R2 Service¹

Customers who subscribe to this service will receive one home phone line which includes touch tone service. Customers who qualify for Lifeline are eligible for this service. Customers may make up to 400 local calls at no additional charge. The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, end user common line charge, blocking options, taxes, surcharges, custom calling features and per-call charges (i.e. 900/976, local, IntraLATA and long distance). Unused call allowance may not be carried over to another month.

IntraLATA calls are not included in the monthly fee. Customers who have selected MCI as their primary IntraLATA exchange provider will be charged the IntraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R.

If a customer subscribes to more than one access line at the same location and these lines are consolidated for billing purposes, the call allowance shall be the aggregate of all access lines subscribed to R2 or R3 service (but not R1 nor R4) regardless from which access line the call originates.

1. Non-Recurring Charges
Line Connection Fee: \$42.00

2. Monthly Recurring Charges
Per Line

<u>Access Area</u>	<u>Monthly Recurring Charge</u>
A, B1	\$29.96
B2	\$29.48
C1	\$28.01
C2	\$28.26
C3	\$28.78
C4	\$29.31
C5	\$29.83

3. Per-Call Rate Over Allowance
The following per-call rate will be charged for calls over the allowance:

Per-Call rate: \$ 0.06

¹Effective April 1, 2006, Residential R2 Service will no longer be available to new subscribers.

Issued under authority of M.P.S.C. Opinion and Order dated December 20, 2005, Case No. U-14731.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

J. Residential R3 Service¹

Customers who subscribe to this service will receive one home phone line which includes touch tone service. Customers who qualify for Lifeline are eligible for this service. Customers may make up to 50 local calls at no additional charge. The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, end user common line charge, blocking options, taxes, surcharges, custom calling features and per-call charges (i.e. 900/976, local, IntraLATA and long distance). Unused call allowance may not be carried over to another month.

IntraLATA calls are not included in the monthly fee. Customers who have selected MCI as their primary IntraLATA exchange provider will be charged the IntraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R.

If a customer subscribes to more than one access line at the same location and are consolidated for billing purposes, the call allowance shall be the aggregate of all access lines subscribed to R2 or R3 service (but not R1 nor R4) regardless from which access line the call originates.

1. Non-Recurring Charge
Line Connection Fee: \$42.00

2. Monthly Recurring Charge
Per Line

<u>Access Area</u>	<u>Monthly Recurring Charge</u>
A1	\$26.53
B1, B2	\$26.96
C1, C2, C3, C4, C5	\$26.82

3. Per-Call Rate Over Allowance
Per-Call: \$ 0.06

¹Effective April 1, 2006, Residential R3 Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

K. Residential R4 Service¹

Customers who subscribe to this service may choose between the following two offerings. In order to qualify for this service, customers must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange (IXC) for interstate and intrastate calling and as its IntraLATA toll provider for IntraLATA toll calling, and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service/> and must subscribe to this service as offered in MCI WorldCom Communications, LLC MPSC No. 1R.

A monthly recurring charge will apply to each offering under this service. This charge is identical to and shall not be in addition to, any monthly recurring charge applicable to companion Federal Service or to Companion State Service. Customers of Lifeline as described in this tariff are not eligible for enrollment in this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, end user common line charge, blocking options, taxes, local surcharges, per use charges and custom calling features. MCI WorldCom customers will be charged the IntraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service/> and MCI WorldCom Communications, LLC MPSC No. 1R.

Touchtone is included in the monthly fee. The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, end user common line charge, blocking options, taxes, local surcharges, per-use charges and custom calling features, except as otherwise indicated in this service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service/> and in MCI WorldCom Communications, LLC M.P.S.C. No. 1R.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers who, at the time of subscription to the plan, are not receiving service under M.P.S.C. No. 1R and <http://www.mci.com/service/>.

This service is for use by residential customers. The Company reserves the right to convert a customer's service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with residential applications.

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential R4 service under this tariff, the companion residential long distance service under <http://www.mci.com/service/> and Integrated Calling Plan under M.P.S.C. No. 1R will terminate. Customers will then default to the service offering under M.P.S.C. No. 1R and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.

¹Effective April 16, 2002, Residential R4 Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

K. Residential R4 Service (Cont'd)¹

Termination (Cont'd):

- 2) For existing customers who disconnect from Residential R4 service under this tariff and intraLATA service under Integrated Calling Plan service under M.P.S.C. No. 1R, the companion residential long distance service under <http://www.mci.com/service/> and M.P.S.C. No. 1R will terminate. Customers will then default to the service offering under <http://www.mci.com/service/> and M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect only from Residential R4 service under this tariff, the companion residential service under <http://www.mci.com/service/> and Integrated Calling Plan under M.P.S.C. No. 1R will terminate. Customers will then default to the Basic Calling Plan service under M.P.S.C. No. 1R and Basic Calling Plan Option 15 service under <http://www.mci.com/service/>.
- 4) For new customers who disconnect from Residential R4 service under this tariff and intraLATA service under Integrated Calling Plan service under M.P.S.C. No. 1R, the companion residential service under <http://www.mci.com/service/> and Integrated Calling Plan under M.P.S.C. No. 1R will terminate. Customers will then default to the Basic Calling Plan Option 15 and International Savings Plan 7 under <http://www.mci.com/service/> and the Basic Calling Plan XX service under M.P.S.C. No. 1R.
- 5) For new customers who disconnect from Residential R4 service under this tariff and InterLATA service under M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/> and companion residential service offering under M.P.S.C. No. 1R will terminate. Customers will then default to Basic Calling Plan Option 15 service under <http://www.mci.com/service/> and Basic Calling Plan XX service under M.P.S.C. No. 1R.
- 6) For existing customers who disconnect from Residential R4 service under this tariff and InterLATA service under M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/> and companion residential service offering under M.P.S.C. No. 1R will terminate. Customers will then default to the service offering under <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 7) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, the companion residential service offering under M.P.S.C. No. 1R, and Residential R4 Service under this tariff will terminate. Customers will then default to Residential R1 Service under this tariff.
- 8) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, the companion residential service offering under M.P.S.C. No. 1R, and Residential R4 Service under this tariff will terminate. Customers will then default to Residential R1 Service under this tariff and to the service offering under M.P.S.C. No. 1R to which the customer was subscribed to at the time of subscription to this plan.

¹Effective April 16, 2002, Residential R4 Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

K. Residential R4 Service (Cont'd)¹

Termination (Cont'd):

- 9) For existing customers who disconnect only from intraLATA service under the companion residential service offering under M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, the companion residential service offering under M.P.S.C. No. 1R, and Residential R4 Service under this tariff will terminate. Customers will then default to the service offerings under <http://www.mci.com/service/> and M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to this plan and to Residential R1 Service under this tariff.
- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, the companion residential service offering under M.P.S.C. No. 1R, and Residential R4 Service under this tariff will terminate. Customers will then default to Residential R1 Service under this tariff.
- 11) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, the companion residential service offering under M.P.S.C. No. 1R, and Residential R4 Service under this tariff will terminate. Customers will then default to Residential R1 Service under this tariff and to the rates described in Basic Calling Plan XX under M.P.S.C. No. 1R.
- 12) For new customers who disconnect only from intraLATA service under the companion residential service offering under M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, the companion residential service offering under M.P.S.C. No. 1R and Residential R4 Service under this tariff will terminate. Customers will then default to Basic Calling Plan XX under M.P.S.C. No. 1R, Basic Calling Plan Option 15 under <http://www.mci.com/service/> and Residential R1 Service under this tariff.

Offering A: For a monthly recurring charge, customers will receive unlimited local calling under R4 (including Interzone) and an allotment of minutes that may be used for interstate and intrastate (InterLATA and IntraLATA) service as described in companion residential service in <http://www.mci.com/service/> and in MCI Communications Services, Inc. d/b/a Verizon Business Services, MPSC No. 1R. Customers are subject to the terms and conditions as outlined in <http://www.mci.com/service/> and MCI Communications Services, Inc. d/b/a Verizon Business Services, MPSC No. 1R.

Offering B: For a monthly recurring charge, customers will receive unlimited local calling (including Interzone). Customers are subject to the terms and conditions as outlined in MCI Communications Services <http://www.mci.com/service/> and MCI Communications Services, Inc. d/b/a Verizon Business Services, MPSC No. 1R.

1. Non-Recurring Charge
Line Connection Fee: \$42.00

2. Monthly Recurring Charges (Per Line)

<u>Access Area</u>	<u>Offering A</u>	<u>Offering B</u>
A, B1, B2, C1, C2, C3, C4, C5:	\$51.99	\$41.99

¹Effective April 16, 2002, Residential R4 Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

L. Residential R5 Service

Customers who subscribe to this service will receive one home phone line which includes touch tone service. Customers who qualify for Lifeline are eligible for this service. Customers will be charged for local calls on a per call basis. The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, end user common line charge, blocking options, taxes, surcharges, custom calling features and per-call charges (i.e. 900/976, local, IntraLATA and long distance). Interzone calls will be charged per minute at the rate of \$0.09.

IntraLATA calls are not included in the monthly fee. Customers who have selected MCI WorldCom as their primary IntraLATA exchange provider will be charged the IntraLATA rates as specified in MCI WorldCom Communications, LLC M.P.S.C. Tariff No. 1R.

1. Non-Recurring Charge
Line Connection Fee: \$42.00

2. Monthly Recurring Charge
Per Line

<u>Access Area</u>	<u>Monthly Recurring Charge</u>
A1	\$10.53
B1, B2	\$10.96
C1, C2, C3, C4, C5	\$10.82

3. Per-Call Rate
Per-Call \$ 0.06

Issued under authority of M.P.S.C. Opinion and Order dated June 5, 1997, Case No. U-11345.

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11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

M. Residential R6 Service¹

Residential R6 Service allows customers to select one offering as described below. In order to qualify for this service, customers must i) select and designate MCImetro as their Local Exchange Carrier (LEC) and MCI WorldCom both as their Interexchange Carrier (IXC) for interstate and intrastate calling and as their intraLATA toll provider for intraLATA toll calling, and ii) concurrent to enrollment in this plan, customers must also enroll in the Option A Basic Calling Plan 23 service ("Companion Interstate Service") offered in <http://www.mci.com/service/> and must subscribe to Integrated Calling Plan II service ("Companion Intrastate Service") offered in MCI WorldCom Communications, LLC M.P.S.C. Tariff No. 1R ("M.P.S.C. No. 1R").

A monthly recurring charge will apply to each Offering under this service. Customers of Lifeline as described in this Tariff are not eligible for enrollment in this service.

Customers may elect one of the following Offerings available under this service:

Offering A: For a monthly recurring charge as specified in this tariff, Customers will receive unlimited Residential R6 Service local usage. Customers are subject to the terms and conditions of Offering A of the Companion Interstate Service as outlined in <http://www.mci.com/service/> and Offering A of the Companion Intrastate Service as outlined in MCI WorldCom Communications, LLC M.P.S.C. No. 1R.

Offering B: For a monthly recurring charge as specified in this tariff, Customers will receive unlimited Residential R6 Service local usage. Customers are subject to the terms and conditions of Offering B of the Companion Interstate Service as outlined in <http://www.mci.com/service/> and Offering B of the Companion Intrastate Service as outlined in MCI WorldCom Communications, LLC M.P.S.C. No. 1R.

Offering C: For a monthly recurring charge as specified in this tariff, Customers will receive unlimited Residential R6 Service local usage. Customers are subject to the terms and conditions of Offering C of the Companion Interstate Service as outlined in <http://www.mci.com/service/> and Offering C of the Companion Intrastate Service as outlined in MCI WorldCom Communications, LLC M.P.S.C. No. 1R.

Offering D: For a monthly recurring charge as specified in this tariff, Customers will receive unlimited Residential R6 Service local usage. Customers are subject to the terms and conditions of Offering D of the Companion Interstate Service as outlined in <http://www.mci.com/service/> and Offering D of the Companion Intrastate Service as outlined in MCI WorldCom Communications, LLC M.P.S.C. No. 1R.

Offering E: For a monthly recurring charge as specified in this tariff, Customers will receive unlimited Residential R6 Service local usage. Customers are subject to the terms and conditions of Offering E of the Companion Interstate Service as outlined in <http://www.mci.com/service/> and Offering E of the Companion Intrastate Service as outlined in MCI WorldCom Communications, LLC M.P.S.C. No. 1R.

¹Effective October 6, 2001, Residential R6 Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

M. Residential R6 Service (Cont'd)¹

Touch tone is included in the monthly fee. The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate Line Charge, blocking options, taxes, local surcharges, per-use charges, and custom calling features, except as otherwise indicated in this service. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in Option A Basic Calling Plan 23 as set forth in <http://www.mci.com/service/> and in Integrated Calling Plan II as set forth in MCI WorldCom Communications, LLC M.P.S.C. No. 1R. This service is available in all Ameritech service areas, subject to facilities and billing availability of MCImetro Access Transmission Services LLC

The company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For purposes of this plan, the following definitions apply: new customers are customers who, at the time of subscription to the plan, are not receiving service under M.P.S.C. No. 1R and <http://www.mci.com/service/>; and, existing customers are customers who, at the time of subscription to the plan, are receiving service under M.P.S.C. No. 1R and <http://www.mci.com/service/>.

This service is for use by residential customers as described in this tariff. The company reserves the right to convert a customer's service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with residential applications.

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential R6 Service under this tariff, Option A Basic Calling Plan 23 under <http://www.mci.com/service/> and Integrated Calling Plan II under M.P.S.C. No. 1R will terminate. Customers will then be automatically re-subscribed to the service offering under M.P.S.C. No. 1R and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential R6 Service under this tariff and intraLATA service under Integrated Calling Plan II service under M.P.S.C. No. 1R, Option A Basic Calling Plan 23 under <http://www.mci.com/service/> and Integrated Calling Plan II under M.P.S.C. No. 1R will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect only from Residential R6 Service under this tariff, Option A Basic Calling Plan 23 under <http://www.mci.com/service/> and Integrated Calling Plan II under M.P.S.C. No. 1R will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan XX service under M.P.S.C. No. 1R and Basic Calling Plan Option 15 and International Savings Plan 7 service under <http://www.mci.com/service/>.
- 4) For new customers who disconnect from Residential R6 Service under this tariff and intraLATA service under Integrated Calling Plan II service under M.P.S.C. No. 1R, Option A Basic Calling Plan 23 under <http://www.mci.com/service/> and Integrated Calling Plan II under M.P.S.C. No. 1R will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan Option 15 and International Savings Plan 7 service under <http://www.mci.com/service/> and Basic Calling Plan XX under M.P.S.C. No. 1R.

¹Effective October 6, 2001, Residential R6 Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

M. Residential R6 Service (Cont'd)¹

Termination (Cont'd):

- 5) For new customers who disconnect from Residential R6 Service under this tariff and InterLATA service under M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/> and companion residential service offering under M.P.S.C. No. 1R will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under M.P.S.C. No. 1R.
- 6) For existing customers who disconnect from Residential R6 Service under this tariff and InterLATA service under M.P.S.C. No. 1R, the companion residential service offering under M.P.S.C. No. 1R will terminate. Customers will then be automatically re-subscribed to the service offering under M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to this plan.
- 7) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, the companion residential service offering under M.P.S.C. No. 1R, and Residential R5 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R1 Service under this tariff.
- 8) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, the companion residential service offering under M.P.S.C. No. 1R, and Residential R5 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R1 Service under this tariff and to the service offering under M.P.S.C. No. 1R to which the customer was subscribed to at the time of subscription to this plan.
- 9) For existing customers who disconnect only from intraLATA service under the companion residential service offering under M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, the companion residential service offering under M.P.S.C. No. 1R and Residential R5 Service under this tariff will terminate. Customers will then be automatically be re-subscribed to the service offerings under <http://www.mci.com/service/> and M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to this plan and to Residential R1 Service under this tariff.
- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, the companion residential service offering under M.P.S.C. No. 1R, and Residential R5 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R1 Service under this tariff.
- 11) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, the companion residential service offering under M.P.S.C. No. 1R, and Residential R5 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R1 Service under this tariff and to Basic Calling Plan XX under M.P.S.C. No. 1R.

¹Effective October 6, 2001, Residential R6 Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

M. Residential R6 Service (Cont'd)¹

Termination (Cont'd):

- 12) For new customers who disconnect only from intraLATA service under the companion residential service offering under M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, the companion residential service offering under M.P.S.C. No. 1R, and Residential R5 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under M.P.S.C. No. 1R, Basic Calling Plan Option 15 and International Savings Plan 7 under <http://www.mci.com/service/> and Residential R1 Service under this tariff.

Non-Recurring Charges

Line Connection Charge:	\$42.00
Service Order Charge:	\$ 5.00
Record Order Charge:	\$ 8.35

Monthly Recurring Charges

Offering A

Access Areas A and B	
Primary Line:	\$38.50
Each Additional Line:	\$38.50

Offering B

Access Areas A and B	
Primary Line:	\$40.99
Each Additional Line:	\$40.99

Offering C

Access Areas A and B	
Primary Line:	\$51.99
Each Additional Line:	\$51.99

Offering D

Access Areas A and B	
Primary Line:	\$50.99
Each Additional Line:	\$50.99

Offering E

Access Areas A and B	
Primary Line:	\$49.99
Each Additional Line:	\$49.99

¹Effective October 6, 2001, Residential R6 Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

N. Residential RA Service¹

Customers who subscribe to this service will receive one home phone line which includes touch tone service. Customers who qualify for Lifeline are not eligible for this service. Unlimited local calling is included with this service. The following features are also included in the monthly line charge; customer may choose a minimum of 2, but no more than 3, of the following features: Call Forwarding, Call Forwarding-Busy, Call Forwarding-Busy w/Customer Control, Call Forwarding-No Answer, Call Forwarding-No Answer w/Customer Control, Call Return, Call Screening, Call Waiting, Multi-Ring 3, Repeat Dialing, Speed Dial 30, Three-Way Calling, Call Waiting ID Name & Number, Caller ID Name & Number, Caller ID Number Only. The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, blocking options, taxes, surcharges, additional custom calling features and per-call charges (i.e. 900/976, local, intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly RA charge. Customers who have selected MCI as their primary IntraLATA exchange carrier will be charged the IntraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

Monthly Recurring Charge: \$50.99

¹Effective April 16, 2002, Residential RA Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

O. Residential RB Service¹

Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service/> and must subscribe to this service as offered in MCI WorldCom Communications, LLC, M.P.S.C. No. 1R. This service is for use by residential customers. The Company reserves the right to convert a customer's service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with residential applications.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline as described in this tariff are not eligible for enrollment in this service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included below. WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service/> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R.

Customers may select a choice of 2, but no more than 3, of the following features that are also included in the monthly recurring charge: Call Forwarding, Call Forwarding-Busy, Call Forwarding-Busy w/Customer Control, Call Forwarding-No Answer, Call Forwarding-No Answer w/Customer Control, Call Return, Call Screening, Call Waiting, Multi-Ring 3, Repeat Dialing, Speed Dial 30, Three-Way Calling, Call Waiting ID Name & Number, Caller ID Name & Number, Caller ID Number Only.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and <http://www.mci.com/service/>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and <http://www.mci.com/service/>.

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RB Service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RB under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RB Service under this tariff will terminate. Customers will then be defaulted to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.

¹Effective April 16, 2002, Residential RB Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

O. Residential RB Service (Cont'd)¹

Termination (Cont'd):

- 2) For existing customers who disconnect from Residential RB Service under this tariff and intraLATA service under Integrated Calling Plan RB under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential long distance service under <http://www.mci.com/service/>, MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RB Service under this tariff will terminate. Customers will then be defaulted to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RB Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, <http://www.mci.com/service/>, and Residential RB Service under this tariff will terminate. Customers will then be defaulted to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RB under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RB Service under this tariff will terminate. Customers will then be defaulted to Residential RA Service under this tariff.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RB under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RB under MCI WorldCom Communications, LLC, and M.P.S.C. No. 1R Residential RB Service under this tariff will terminate. Customers will then be defaulted to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed to at the time of subscription to this plan and Residential RA Service under this tariff.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RB under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RB Service under this tariff will terminate. Customers will then be defaulted to Residential RA Service under this tariff and to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RB Service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RB under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RB Service under this tariff will terminate. Customers will then be defaulted to the Basic Calling Plan XX under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Basic Calling Plan Option 15 service under <http://www.mci.com/service/>.

¹Effective April 16, 2002, Residential RB Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

O. Residential RB Service (Cont'd)¹

Termination (Cont'd):

- 8) For new customers who disconnect from Residential RB Service under this tariff and intraLATA service under Integrated Calling Plan RB under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RB under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, and Residential RB Service under this tariff will terminate. Customers will then be defaulted to the Basic Calling Plan Option 15 under <http://www.mci.com/service/> and Basic Calling Plan XX under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.
- 9) For new customers who disconnect from Residential RB Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, and Residential RB Service under this tariff will terminate. Customers will then be defaulted to Basic Calling Plan XX under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.
- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RB under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and Residential RB Service under this tariff will terminate. Customers will then be defaulted to Residential RA Service under this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RB under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RB under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and Residential RB Service under this tariff will terminate. Customers will then be defaulted to Basic Calling Plan XX under MCI Communications Services, Inc. d/b/a Verizon Business Services M.P.S.C. No. 1R, Basic Calling Plan Option 15 under <http://www.mci.com/service/> and Residential RA Service under this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RB under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, and Residential RB Service under this tariff will terminate. Customers will then be defaulted to Residential RA Service under this tariff and to the Basic Calling Plan XX under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

For a monthly recurring charge, customers will receive unlimited local calling and a per-minute rate of \$0.07 for intrastate (interLATA and intraLATA) Dial 1 usage. Customers are subject to the terms and conditions as outlined in MCI Communications Services, Inc. <http://www.mci.com/service/> and MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

Monthly Recurring Charge: \$50.99(l)

¹Effective April 16, 2002, Residential RB Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

P. Residential RC Service¹

Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service/> and must subscribe to this service as offered in MCI WorldCom Communications, LLC, M.P.S.C. No. 1R. This service is for use by residential customers. The Company reserves the right to convert a customer's service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with residential applications.

A monthly recurring charge will apply to each offering under this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline as described in this tariff are not eligible for enrollment in this service.

Touch-tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in Feature Grouping. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service/> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R.

Customers may select a minimum of 2, but no more than 3, from the following features that are also included in the monthly recurring charge: Call Forwarding, Call Forwarding-Busy, Call Forwarding-Busy w/Customer Control, Call Forwarding-No Answer, Call Forwarding-No Answer w/Customer Control, Call Return, Call Screening, Call Waiting, Multi-Ring 3, Repeat Dialing, Speed Dial 30, Three-Way Calling, Call Waiting ID Name & Number, Caller ID Name & Number, Caller ID Number Only.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and <http://www.mci.com/service/>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and <http://www.mci.com/service/>.

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RC Service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RC under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RC Service under this tariff will terminate. Customers will then be defaulted to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.

¹Effective April 16, 2002, Residential RC Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

P. Residential RC Service (Cont'd)¹

Termination (Cont'd)

- 2) For existing customers who disconnect from Residential RC Service under this tariff and intraLATA service under Integrated Calling Plan RC under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R the companion residential long distance service under <http://www.mci.com/service/>, MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RC Service under this tariff will terminate. Customers will then be defaulted to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RC Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, <http://www.mci.com/service/>, and Residential RC Service under this tariff will terminate. Customers will then be defaulted to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RC under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RC Service under this tariff will terminate. Customers will then be defaulted to Residential RA Service under this tariff.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RC under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RC under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RC Service under this tariff will terminate. Customers will then be defaulted to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed to at the time of subscription to this plan and Residential RA Service under this tariff.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RC under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RC Service under this tariff will terminate. Customers will then be defaulted to Residential RA Service under this tariff and to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RC Service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RC under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RC Service under this tariff will terminate. Customers will then be defaulted to the Basic Calling Plan XX under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Basic Calling Plan Option 15 service under <http://www.mci.com/service/>.

¹Effective April 16, 2002, Residential RC Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

P. Residential RC Service (Cont'd)¹

Termination (Cont'd)

- 8) For new customers who disconnect from Residential RC Service under this tariff and intraLATA service under Integrated Calling Plan RC under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, Option A Basic Calling Plan 23 under <http://www.mci.com/service/>, Integrated Calling Plan RC under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, and Residential RC Service under this tariff will terminate. Customers will then be defaulted to the Basic Calling Plan Option 15 under <http://www.mci.com/service/> and Basic Calling Plan XX under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.
- 9) For new customers who disconnect from Residential RC Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, and Residential RC Service under this tariff will terminate. Customers will then be defaulted to Basic Calling Plan XX under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.
- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RC under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and Residential RC Service under this tariff will terminate. Customers will then be defaulted to Residential RA Service under this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RC under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RC under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and Residential RC Service under this tariff will terminate. Customers will then be defaulted to Basic Calling Plan XX under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, Basic Calling Plan Option 15 under <http://www.mci.com/service/> and Residential RA Service under this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RC under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and Residential RC Service under this tariff will terminate. Customers will then be defaulted to Residential RA Service under this tariff and to the Basic Calling Plan XX under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

For a monthly recurring charge, customers will receive unlimited local calling under Residential RC and an allotment of 200 minutes that may be used for interstate and intrastate (interLATA and intraLATA) service as described in companion residential service in <http://www.mci.com/service/> and Integrated Calling Plan RC under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R. Customers having interstate and intrastate usage in excess of 200 minutes will be charged a per minute rate of \$0.07. Customers are subject to the terms and conditions as outlined in MCI Communications Services <http://www.mci.com/service/> and MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

Monthly Recurring Charge: \$60.99

¹Effective April 16, 2002, Residential RC Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Q. Residential RD Service¹

In order to qualify for this service, customers must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service/> and must subscribe to this service as offered in MCI WorldCom Communications, LLC, M.P.S.C. No. 1R. This service is for use by residential customers. The Company reserves the right to convert a customer's service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with residential applications.

A monthly recurring charge will apply under this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline as described in this tariff are not eligible for enrollment in this service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features that are not included with RD. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in MCI WorldCom Communications, LLC, <http://www.mci.com/service/> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and <http://www.mci.com/service/>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R tariff for intraLATA charges.

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RD Service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RD under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RD Service under this tariff will terminate. Customers will then be defaulted to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.

¹Effective April 16, 2002, Residential RD Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Q. Residential RD Service (Cont'd)¹

Termination (Cont'd):

- 2) For existing customers who disconnect from Residential RD Service under this tariff and intraLATA service under Integrated Calling Plan RD under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential long distance service under <http://www.mci.com/service/>, MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RD Service under this tariff will terminate. Customers will then be defaulted to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RD Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, <http://www.mci.com/service/>, and Residential RD Service under this tariff will terminate. Customers will then be defaulted to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, LLC, the M.P.S.C. No. 1R companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RD under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RD Service under this tariff will terminate. Customers will then be defaulted to Residential R1 Service and to the All Feature Grouping feature package as described in this tariff.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RD under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RD under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RD Service under this tariff will terminate. Customers will then be defaulted to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed to at the time of subscription to this plan and to Residential R1 Service and to the All Feature Grouping feature package as described in this tariff.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RD under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RD Service under this tariff will terminate. Customers will then be defaulted to Residential R1 Service under this tariff and to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed to at the time of subscription to this plan, and to the All Feature Grouping feature package as described in this tariff.
- 7) For new customers who disconnect only from Residential RD Service under this tariff, the companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RD under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RD Service under this tariff will terminate. Customers will then be defaulted to the Basic Calling Plan XX under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Basic Calling Plan Option 15 service under <http://www.mci.com/service/>.

¹Effective April 16, 2002, Residential RD Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Q. Residential RD Service (Cont'd)¹

Termination (Cont'd):

- 8) For new customers who disconnect from Residential RD Service under this tariff and intraLATA service under Integrated Calling Plan RD under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, the companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RD under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, and Residential RD Service under this tariff will terminate. Customers will then be defaulted to the Basic Calling Plan Option 15 under <http://www.mci.com/service/> and Basic Calling Plan XX under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.
- 9) For new customers who disconnect from Residential RD Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, and Residential RD Service under this tariff will terminate. Customers will then be defaulted to Basic Calling Plan XX under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.
- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RD under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and Residential RD Service under this tariff will terminate. Customers will then be defaulted to Residential R1 Service under this tariff and to the All Feature Grouping feature package as described in this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RD under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RD under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and Residential RD Service under this tariff will terminate. Customers will then be defaulted to Basic Calling Plan XX under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, Basic Calling Plan Option 15 under <http://www.mci.com/service/> and Residential R1 Service and under this tariff and to the All Feature Grouping feature package as described in this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RD under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and Residential RD Service under this tariff will terminate. Customers will then be defaulted to Residential R1 Service and under this tariff and to the Basic Calling Plan XX under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and to the All Feature Grouping feature package as described in this tariff.

For a monthly recurring charge, customers will receive unlimited local calling and a per-minute rate of \$0.07 for intrastate (interLATA and intraLATA) and interstate Dial 1 usage, and customers will receive a minimum of 4, but no more than 10, of their choice of the following features: Call Forwarding, Call Forwarding-Busy, Call Forwarding-Busy w/Customer Control, Call Forwarding-No Answer, Call Forwarding-No Answer w/Customer Control, Call Return, Call Screening, Call Waiting, Multi-Ring 3, Repeat Dialing, Speed Dial 30, Three-Way Calling, Call Waiting ID Name & Number, Caller ID Name & Number, Caller ID Number Only. Customers are subject to the terms and conditions as outlined in <http://www.mci.com/service/> and MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

Monthly Recurring Charges: \$60.99(I)

¹Effective April 16, 2002, Residential RD Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

R. Residential RLA Service¹

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline as described in this tariff are not eligible for enrollment in this service.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data surcharge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

Customers will receive unlimited local usage. Customers may elect to receive any or all of the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8 and Anonymous Call Rejection. The monthly recurring charge will not change regardless of the number of features selected. Customers may reselect at a later date any of the above features at no additional charge. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and <http://www.mci.com/service>.

This is a voice service for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification as follows: if it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a \$50 monthly recurring data usage charge or disconnected pursuant to the rules promulgated by the M.P.S.C. for shutoff of residential service.

Monthly Recurring Charge: \$68.99

¹Effective June 1, 2005, Residential RLA Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

R. Residential RLA Service¹ (Cont'd)

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RLA service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RLA Service under this tariff will terminate. Customers will then default to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLA service under this tariff and intraLATA service under Integrated Calling Plan RLA under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential long distance service under <http://www.mci.com/service/>, MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RLA Service under this tariff will terminate. Customers will then default to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLA service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, <http://www.mci.com/service/>, and Residential RLA Service under this tariff will terminate. Customers will then default to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLA Service under this tariff will terminate. Customers will then default to Residential RLD Service under this tariff if customer subscribes prior to January 18, 2003 and Residential RLD-1 Service under this tariff if customer subscribes to this service on or after January 18, 2003.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLA under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLA service under this tariff will terminate. Customers will then default to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed to at the time of subscription to this plan and Residential RLD Service under this tariff if customer subscribes prior to January 18, 2003 and Residential RLD-1 Service under this tariff if customer subscribes to this service on or after January 18, 2003.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLA service under this tariff will terminate. Customers will then default to Residential RLD Service under this tariff if customer subscribes prior to January 18, 2003 and Residential RLD-1 Service under this tariff if customer subscribes to this service on or after January 18, 2003, and to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed to at the time of subscription to this plan.

¹Effective June 1, 2005, Residential RLA Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

R. Residential RLA Service¹ (Cont'd)

Termination (Cont'd):

- 7) For new customers who disconnect only from Residential RLA service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLA Service under this tariff will terminate. Customers will then default to the Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and its companion interstate service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RLA service under this tariff and intraLATA service under Integrated Calling Plan RLA under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLA Service under this tariff will terminate. Customers will then default to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RLA service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLA Service under this tariff will terminate. Customers will then default to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R.
- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RLA Service under this tariff will terminate. Customers will then default to Residential RLD Service under this tariff if customer subscribes prior to January 18, 2003 and Residential RLD-1 Service under this tariff if customer subscribes to this service on or after January 18, 2003.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLA under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RLA service under this tariff will terminate. Customers will then default to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD Service under this tariff if customer subscribes prior to January 18, 2003 and Residential RLD-1 Service under this tariff if customer subscribes to this service on or after January 18, 2003.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLA Service under this tariff will terminate. Customers will then default to Residential RLD Service under this tariff if customer subscribes prior to January 18, 2003 and Residential RLD-1 Service under this tariff if customer subscribes to this service on or after January 18, 2003 and to the Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R.

¹Effective June 1, 2005, Residential RLA Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

R. Residential RLA Service¹ (Cont'd)

Residential RLA Affinity Savings Plan²

The Residential RLA Affinity Savings Plan is available to new and existing customers of Residential RLA Service who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits: A \$5.00 discount off the monthly recurring charge for Residential RLA Service in each month they remain subscribed to Residential RLA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLA Service shall apply.

¹Effective June 1, 2005, Residential RLA Service will no longer be available to new subscribers.

²Effective January 5, 2004, Residential RLA Affinity Savings Plan will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

S. Residential RLB Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline as described in this tariff are not eligible for enrollment in this service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data surcharge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

Customers will receive unlimited local usage. Customers may elect to receive any or all of the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8 and Anonymous Call Rejection. The monthly recurring charge will not change regardless of the number of features selected. Customers may reselect at a later date any of the above features at no additional charge. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and <http://www.mci.com/service>.

This is a voice service for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification as follows: if it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a \$50 monthly recurring data usage charge or disconnected pursuant to the rules promulgated by the M.P.S.C. for shutoff of residential service.

Monthly Recurring Charge: \$27.99

Issued under authority of M.P.S.C. Opinion and Order dated June 5, 1997, Case No. U-11345.

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11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

S. Residential RLB Service (Cont'd)

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RLB service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RLB under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and Residential RLB Service under this tariff will terminate. Customers will then default to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLB service under this tariff and intraLATA service under Integrated Calling Plan RLB under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, the companion residential long distance service under <http://www.mci.com/service/>, MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and Residential RLB Service under this tariff will terminate. Customers will then default to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLB service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, <http://www.mci.com/service/>, and Residential RLB Service under this tariff will terminate. Customers will then default to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLB under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, and Residential RLB Service under this tariff will terminate. Customers will then default to Residential RLD Service under this tariff if customer subscribes prior to January 18, 2003 and Residential RLD-2 Service under this tariff if customer subscribes to this service on or after January 18, 2003.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLB under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, and Residential RLB service under this tariff will terminate. Customers will then default to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R to which the customer was subscribed to at the time of subscription to this plan and Residential RLD Service under this tariff if customer subscribes prior to January 18, 2003 and Residential RLD-2 Service under this tariff if customer subscribes to this service on or after January 18, 2003.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLB under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, and Residential RLB service under this tariff will terminate. Customers will then default to Residential RLD Service under this tariff if customer subscribes prior to January 18, 2003 and Residential RLD-2 Service under this tariff if customer subscribes to this service on or after January 18, 2003 and to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R to which the customer was subscribed to at the time of subscription to this plan.

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11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

S. Residential RLB Service (Cont'd)

Termination (Cont'd):

- 7) For new customers who disconnect only from Residential RLB service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLB under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, and Residential RLB Service under this tariff will terminate. Customers will then default to the Basic Calling Plan P under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and its companion interstate service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RLB service under this tariff and intraLATA service under Integrated Calling Plan RLB under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLB under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, and Residential RLB Service under this tariff will terminate. Customers will then default to Basic Calling Plan P under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RLB service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, and Residential RLB Service under this tariff will terminate. Customers will then default to Basic Calling Plan P under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.
- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLB under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and Residential RLB Service under this tariff will terminate. Customers will then default to Residential RLD Service under this tariff if customer subscribes prior to January 18, 2003 and Residential RLD-2 Service under this tariff if customer subscribes to this service on or after January 18, 2003.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLB under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and Residential RLB service under this tariff will terminate. Customers will then default to Basic Calling Plan P under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD Service under this tariff if customer subscribes prior to January 18, 2003 and Residential RLD-2 Service under this tariff if customer subscribes to this service on or after January 18, 2003.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLB under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, and Residential RLB Service under this tariff will terminate. Customers will then default to Residential RLD Service under this tariff if customer subscribes prior to January 18, 2003 and Residential RLD-2 Service under this tariff if customer subscribes to this service on or after January 18, 2003 and to the Basic Calling Plan P under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

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11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

T. Residential RLC Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline as described in this tariff are eligible for enrollment in this service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data surcharge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and <http://www.mci.com/service>.

This is a voice service for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification as follows: if it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a \$50 monthly recurring data usage charge or disconnected pursuant to the rules promulgated by the M.P.S.C. for shutoff of residential service.

Monthly Recurring Charge: \$40.99

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RLC Service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and Residential RLC Service under this tariff will terminate. Customers will then default to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

T. Residential RLC Service (Cont'd)

Termination (Cont'd):

- 2) For existing customers who disconnect from Residential RLC Service under this tariff and intraLATA service under Integrated Calling Plan RLC under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential long distance service under <http://www.mci.com/service/>, MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RLC Service under this tariff will terminate. Customers will then default to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLC Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, <http://www.mci.com/service/>, and Residential RLC Service under this tariff will terminate. Customers will then default to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLC Service under this tariff will terminate. Customers will then default to Residential RLD Service under this tariff.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLC under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLC Service under this tariff will terminate. Customers will then default to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed to at the time of subscription to this plan and Residential RLD Service under this tariff.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLC Service under this tariff will terminate. Customers will then default to Residential RLD Service under this tariff and to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLC Service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLC Service under this tariff will terminate. Customers will then default to the Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and its companion interstate service under <http://www.mci.com/service/>.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

T. Residential RLC Service (Cont'd)

Termination (Cont'd):

- 8) For new customers who disconnect from Residential RLC service under this tariff and intraLATA service under Integrated Calling Plan RLC under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLC Service under this tariff will terminate. Customers will then default to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and its companion interstate service under <http://www.mci.com/service..>
- 9) For new customers who disconnect from Residential RLC Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLC Service under this tariff will terminate. Customers will then default to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R.
- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RLC Service under this tariff will terminate. Customers will then default to Residential RLD Service under this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLC under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RLC Service under this tariff will terminate. Customers will then default to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and its companion interstate service Under <http://www.mci.com/service/>, and Residential RLD Service under this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLC Service under this tariff will terminate. Customers will then default to Residential RLD Service under this tariff and to the Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

U. Residential RLD Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers who qualify for Lifeline are eligible for this service. Unlimited local calling is included with this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data surcharge, blocking options, taxes, surcharges, custom calling features not included in features above and per-call surcharges (i.e. 900/976, local intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This is a voice service for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification as follows: if it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a \$50 monthly recurring data usage charge or disconnected pursuant to the rules promulgated by the M.P.S.C. for shutoff of residential service.

Monthly Recurring Charge: \$39.25

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11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

V. Residential RLC-1 Service¹

Residential RLC-1 Service is available to Customers who enroll in Residential RLA Service, Residential RLB Service, or Residential RLC Service on their primary line as described in this tariff who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to in Residential RLA Service, Residential RLB Service, or Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI WorldCom Communications, LLC, M.P.S.C. No. 1R.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline as described in this tariff are not eligible for enrollment in this service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R.

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charge: \$25.99

¹ Effective June 1, 2011 this plan will no longer be available to new customers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

V. Residential RLC-1 Service¹ (Cont'd)

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

For customers who disconnect from Residential RLA Service, Residential RLB Service, or Residential RLC Service service under this tariff: The companion residential service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and <http://www.mci.com/service/>, as well as Residential RLA Service, Residential RLB Service, or Residential RLC Service and Residential RLC-1 service under this tariff, will terminate. Customers will then default to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and its companion residential service under <http://www.mci.com/service/>.

For customers who disconnect either from i) interstate service under <http://www.mci.com/service/> and interLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R or ii) intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R: the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC-1 under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLC-1 Service under this tariff will terminate. Customers will then default to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service). Customer will also default to Residential RLD service under this tariff.

For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interLATA and intraLATA) service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R: the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC-1 under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLC-1 Service under this tariff will terminate. Customers will then default to Residential RLD Service under this tariff.

For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, or Residential RLA Service, Residential RLB Service, or Residential RLC Service under this tariff, and customer=s additional line or lines remain on the account: The companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC-1 under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLC-1 Service under this tariff will terminate. Customer=s additional line or lines will then default to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service), and the additional line or lines will also default to Residential RLD Service under this tariff.

¹ Effective June 1, 2011 this plan will no longer be available to new customers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

W. Residential RLD-1 Service¹

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RLA Service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R. Unlimited local calling is included with this service. Customers of Lifeline as described in this tariff are not eligible for enrollment in this service. Customers will receive the following features, where facilities are available: Call Waiting, Call Waiting ID w/Name & Number, Caller ID w/Name & Number, Speed Dial 8, Three-Way Calling, and Anonymous Call Rejection.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-1 charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charge: \$51.99

¹Effective June 1, 2005, Residential RLD-1 Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

X. Residential RLD-2 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RLB Service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R. Customers of Lifeline as described in this tariff are not eligible for enrollment in this service. Unlimited local calling is included with this service. Customers will receive the following features, where facilities are available: Call Waiting, Caller ID w/Name & Number, Call Waiting ID w/Name, Speed Dial 8, Three-Way Calling, and Anonymous Call Rejection.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-2 charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charge: \$46.99

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11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Y. Residential RLE Service¹

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in this tariff and MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not eligible with this product. Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID Number Only, Caller ID Name & Number, and 3-Way Calling. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge: \$49.99

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under this tariff, MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under this tariff, MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, and <http://www.mci.com/service>.

¹Effective August 1, 2003, Residential RLE Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Y. Residential RLE Service (Cont'd)¹

Termination (Cont'd):

- 1) For existing customers who disconnect only from Residential RLE Service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated RLE Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLE service under this tariff and intraLATA service under Integrated RLE Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential long distance service under <http://www.mci.com/service/>, MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLE Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, <http://www.mci.com/service/>, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, companion residential service offering under <http://www.mci.com/service/>, Integrated RLE Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.
- 5) For existing customers who disconnect only from intraLATA service under Integrated RLE Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated RLE Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed to at the time of subscription to this plan and Residential RLD-3 Service under this tariff.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated RLE Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLE Service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated RLE Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and its companion interstate service under <http://www.mci.com/service/>.

¹Effective August 1, 2003, Residential RLE Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Y. Residential RLE Service (Cont'd)¹

Termination (Cont'd):

- 8) For new customers who disconnect from Residential RLE Service under this tariff and intraLATA service under Integrated RLE Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, companion interstate service under <http://www.mci.com/service/>, Integrated RLE Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RLE Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R.
- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated RLE Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated RLE Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated RLE Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD-3 Service under this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated RLE Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R.

¹Effective August 1, 2003, Residential RLE Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Y-1. Residential RLF Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service Lifeline is not available with this product.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID Name & Number, Call Waiting ID Name & Number, 3-Way Calling, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge: \$54.99

Termination: The following provisions will apply to customers who continue to maintain a Company account and Who do not elect to subscribe to other service offerings under this tariff. For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and <http://www.mci.com/service>:

- 1) For existing customers who disconnect only from Residential RLF service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RLF under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLF service under this tariff and intraLATA service under Integrated Calling Plan RLF under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, the companion residential long distance service under <http://www.mci.com/service/>, MCI Communications Services, Inc. d/b/a Verizon Business Services M.P.S.C. No. 1R and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to this plan.

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11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Z. Residential RLG Service¹

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in this tariff and MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not eligible with this product.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID Number Only, Caller ID Name & Number, and 3-Way Calling. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge: \$43.99

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under this tariff, MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under this tariff, MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, and <http://www.mci.com/service>.

¹Effective June 1, 2005, Residential RLG Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Z. Residential RLG Service¹ (Cont'd)

Termination (Cont'd):

- 1) For existing customers who disconnect only from Residential RLG Service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated RLG Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLG Service under this tariff and intraLATA service under Integrated RLG Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential long distance service under <http://www.mci.com/service/>, MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLG Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, <http://www.mci.com/service/>, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R No. T-4, companion residential service offering under <http://www.mci.com/service/>, Integrated RLG Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.
- 5) For existing customers who disconnect only from intraLATA service under Integrated RLG Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated RLG Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed to at the time of subscription to this plan and Residential RLD-3 Service under this tariff.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated RLG Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed to at the time of subscription to this plan.

¹Effective June 1, 2005, Residential RLG Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Z. Residential RLG Service¹ (Cont'd)

Termination (Cont'd):

- 7) For new customers who disconnect only from Residential RLG service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated RLG Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and its companion interstate service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RLG Service under this tariff and intraLATA service under Integrated Calling Plan RLG under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, companion interstate service under <http://www.mci.com/service/>, Integrated RLG Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RLG Service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R.
- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated RLG Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated RLG Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated RLG Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RLG service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD-3 Service under this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated RLG Service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R.

¹Effective June 1, 2005, Residential RLG Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Z-1. Residential RLD-3 Service¹

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID Number Only, Caller ID Name & Number, and 3-Way Calling. Customers will receive Block 900 & 976 with this service at no additional charge.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-3 charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge: \$43.99

¹Effective June 1, 2005, Residential RLD-3 Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Z-2. Residential RLH Service¹

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R. Customers who subscribe to this service may only subscribe to Residential RLC-1 or RLH service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion long distance service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID Name & Number, 3-Way Calling, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge: \$48.99

¹Effective June 1, 2005, Residential RLH Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Z-2. Residential RLH Service¹ (Cont'd)

Termination: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, b) intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, b) intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

¹Effective June 1, 2005, Residential RLH Service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Z-2. Residential RLH Service¹ (Cont'd)

¹Effective June 1, 2005, Residential RLH Service will no longer be available to new subscribers.

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Effective: August 1, 2021

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Z-3. Residential RLI Service¹

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH Service as described in this tariff on another line on their account. Customers of Lifeline are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge: \$56.99

Termination: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R for intraLATA service (if customer retains intraLATA service) and/or the Service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, b) intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

¹ Effective March 1, 2015, this service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Z-3. Residential RLI Service

Termination (Cont'd):

- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, b) intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Z-4. Residential RLD-4 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge. Customers of Lifeline are not eligible to receive this product.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-4 charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge: \$38.99

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11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Z-5. Residential RLK Service¹

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH Service as described in this tariff on another line on their account. Customers of Lifeline are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge: \$49.99

Termination: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service>, and intraLATA and/or interLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

¹ Effective March 1, 2015, this service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Z-5. Residential RLK Service (Cont'd)

Termination (Cont'd):

- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, b) intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, b) intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Z-6. Residential RLL Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, LLC, M.P.S.C. No. 1R. Customers who subscribe to this service may not subscribe to Residential RLA, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

<u>Monthly Recurring Charge:</u>	Zone 1:	\$40.99
	Zone 2 and Zone 3:	\$38.99

Termination: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

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11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Z-6. Residential RLL Service (Cont'd)

Termination (Cont'd):

- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, b) intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan II under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, b) intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan II under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Z-7. Residential RLJ Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLF, RLG, or RLH Service as described in this tariff on another line on their account. Customers of Lifeline are not eligible to receive this product.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection. Customers will also receive an allotment of three (3) Directory Assistance calls at no additional charge per monthly period (this allotment is identical to and shall not be in addition to any Directory Assistance allotment applicable to companion interstate or intrastate service; customers may not carry over any unused Directory Assistance calls from one monthly period to the next).

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge: Zones 1-3: \$59.99

Termination: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

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11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Z-7. Residential RLJ Service (Cont'd)

Termination (Cont'd):

- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, b) intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, b) intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. No. 1R for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Z-7. Residential RLJ Service (Cont'd)

RLJ Savings Plan¹

The Company will offer the following plan to new customers of Residential RLJ Service.

Customers enrolled in this plan will receive the following benefits: A \$10.00 discount off the monthly recurring charge for Residential RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of Residential RLJ Service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

RLJ Savings Plan II²

The Company will offer the following plan to new customers of Residential RLJ Service.

Customers enrolled in this plan will receive the following benefits: An \$11.00 discount off the monthly recurring charge for Residential RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of RLJ service will receive the benefit of this promotion for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

RLJ Savings Plan III

The Company will offer the following plan to new customers of Residential Calling Plan RLJ Service. Customers enrolled in this plan will receive the following benefits: A \$12.00 discount off the monthly recurring charge for Residential Calling Plan RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

¹ Effective December 1, 2009, this plan will no longer be available to new subscribers.

² Effective June 1, 2010, this plan will no longer be available to new subscribers.

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11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Z-8. Residential R7 Service (Primary Basic Local Exchange Service)

Customers who subscribe to this service will receive one home phone line which includes touch tone service. Customers who qualify for Lifeline are eligible for this service. Customers may make up to 100 local calls, the sum of these calls totaling no more than 12,000 minutes of local exchange usage per month, at no additional charge. There is no limit on local exchange usage incoming to Customer's line or lines subscribed to this service. The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, end user common line charge, blocking options, taxes, surcharges, custom calling features and per-call charges (i.e. 900/976, local, IntraLATA and long distance). Unused call allowance may not be carried over to another month.

IntraLATA calls are not included in the monthly fee. Customers who have selected MCI as their primary IntraLATA exchange provider will be charged the IntraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R.

If a customer subscribes to more than one access line at the same location and these lines are consolidated for billing purposes, the call allowance shall be the aggregate of all access lines subscribed to this service regardless from which access line the call originates.

This is a voice service for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification as follows: If it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a \$50 monthly recurring data usage charge or disconnected pursuant to the rules promulgated by the M.P.S.C. for shutoff of residential service.

Monthly recurring charge: \$21.25

Per-call rate over allowance: \$ 0.05

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11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Y-1. Residential RLF Service (Cont'd)

Termination (Cont'd):

- 3) For existing customers who disconnect from Residential RLF service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, <http://www.mci.com/service/>, and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLF under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLF under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLF under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RLF service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed to at the time of subscription to this plan and Residential RLD-3 Service under this tariff.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLF under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLF service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the service offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLF service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLF under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and its companion interstate service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RLF service under this tariff and intraLATA service under Integrated Calling Plan RLF under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLF under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RLF service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R.
- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLF under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

Y-1. Residential RLF Service (Cont'd)

Termination (Cont'd):

- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLF under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLF under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and Residential RLF service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD-3 Service under this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLF under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R, and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the Basic Calling Plan P under MCI WorldCom Communications, LLC, M.P.S.C. No. 1R.

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Edwin Reese, Analyst-Govt Relations
1300 I Street NW, Suite 500W
Washington, DC 20005

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

11.1. Directory Assistance

A customer may obtain Directory Assistance in determining telephone numbers within the local calling area by calling the Directory Assistance operator. One request may be made on each directory assistance call. The Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number.

Each call will be charged as follows:

Per-Call Charge: \$0.95

Customers who are unable to use a telephone directory because of physical disabilities, will be exempt from the per-call charge for Directory Assistance and Directory Assistance Call Completion.

Directory Assistance Call Completion: The Customer may request that the Directory Assistance operator complete the calls originated within the state for one of the numbers provided under Section 11.G. The customer will be charged an additional surcharge per completed call as follows. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls. Call Completion is available to residential customers only. Call Completion is not available to callers who are not presubscribed to any MCI WorldCom service, or for calls to toll free, 500, 700, 900 and 976 numbers.

Per-Call Charge: \$0.00

11.2. Operator Services 1

Customers that request operator assistance to complete a local or IntraLATA call will be charged a usage rate for that call in accordance with the Company Local Exchange Service (R1, R2, R3, R4, R5, RA, RB, RC, RD) to which the customer is presubscribed. In addition, the appropriate unregulated operator assisted surcharges will apply for each use. Operator assisted local calls are not included in any call allowance as defined in Section 11 of this tariff.

1 Effective on or after October 1, 2016, MCImetro Access Transmission Services LLC, will no longer offer Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, or Collect call operator services to customers whom MCI serves as a local exchange service carrier who reside in areas in which local exchange service is provided by any affiliate or subsidiary of AT&T not subject to MCI's applicable tariffs, online catalog schedules, General Service Agreement, and/or other communication from MCI regarding rates, terms and conditions of MCI service.

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11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

11.3. Lifeline Discounts

A. Description

1. The State Lifeline program offers discounts on existing rates and charges to qualifying low income consumers for the purchase of State eligible Lifeline services listed below. Residential customers who are eligible for Lifeline will receive the following discounts to monthly recurring rates for qualifying residential customers.
2. Consumer Qualifications for Eligibility in State Lifeline Program.

To constitute a qualifying low-income consumer:

- A consumer's annual household income must be at or below 150% of the Federal Poverty Guidelines for a household of that size. Beginning January 2019, in order to be eligible for Low Income Discounted Telephone Service, a residential customer's household gross income must be no more than:

Household Size	Income Limitation
1:	\$18,735
2:	\$25,365
3:	\$31,995
4:	\$38,625
5:	\$45,255
6	\$51,885
7	\$58,515
8	\$65,145
Each additional person after 8	\$6,630

- Or, the consumer must participate in one of the following programs:
 - Medicaid;
 - Supplemental Nutrition Assistance Program (SNAP) – Food Stamps;
 - Supplemental Security Income (SSI);
 - Federal Public Housing Assistance / Section 8;
 - Low Income Home Energy Assistance Program (LIHEAP);
 - National School Lunch Program's free lunch program; or
 - Temporary Assistance for Needy Families (TANF) a/k/a Family Independence Program

In addition to meeting the qualifications provided in Section 2, in order to constitute a qualifying low-income consumer, a consumer must not already be receiving a Lifeline discount, and there must not be anyone else in the consumer's household subscribed to a Lifeline service and receiving a Lifeline discount for such service.

Lifeline eligible services in the State Lifeline program include:

Basic local exchange service and access service defined as a phone line and usage within the consumer's local calling area.

B. Regulations

1. Regulations specified elsewhere in the Company's Local Exchange tariffs apply to Lifeline Services.
2. Lifeline is available only with residence services. Lifeline is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
3. A service order charge does not apply when Lifeline is added or discontinued to existing service when that is the only work being done.

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11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

11.3. Lifeline Discounts (Cont'd)

B. Regulations (Cont'd)

4. The Lifeline discount will apply after a determination that the consumer's household meets the eligibility standards established above.
5. Customers of Lifeline must notify the Company of any changes which would affect the customer's qualification by eligibility. Proof of eligibility will be required for all initial Lifeline applicants and all Lifeline recipients may be required to recertify their eligibility every year. When the customer is no longer eligible for Lifeline, the Lifeline discount will be discontinued and regular tariffed rates and charges will apply.
6. As a participant in Lifeline, customers are eligible to receive toll blocking service at no charge. This service will only be provided at the customer's request. Toll blocking service is defined as a central office service that restricts access to the long distance network. Toll blocking is provided where facilities permit and will not allow 1+, 0+, 0-, 1010XXXX, 900/976, or interzone calls to be completed. Toll blocking does not restrict local calls, calls to intraNPA directory assistance, International Blocking, telephone repair service, 911, or calls to 800/888 type numbers.
7. Local service deposit requirements will be waived for customers who voluntarily receive Toll Blocking Service.
8. Participants in Lifeline shall not be disconnected from local service for nonpayment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline and have previously been disconnected for nonpayment of toll charges.

C. Monthly Rates and Discounts

1. For eligible State Low Income consumers who qualify for the State Lifeline Program the discounts are as follows below: This discount includes a waiver of the end user common line charge (as described in MCImetro Access Transmission Services LLC F.C.C. No. 1) with additional credits applied to the end user's basic local exchange service. At no time shall the total Lifeline credit exceed the sum of the end-user common line charge and the basic local exchange rate.
 - An \$8.25 a month discount for consumers under age 65.
 - A \$12.35 a month discount for consumers age 65 or more.
- The discounts in Section C above shall be applied first to the end user common line charge, and then to the monthly service rate for Lifeline eligible services. At no time shall the total Lifeline discount exceed the sum of the end user common line charge and the monthly service rate, excluding applicable taxes, fees, and surcharges. These discounts are applied to existing tariffed rates and charges for residential R1, R2, R3 and R5 telephone service. Lifeline is a basic single party residential service that provides voice grade access to the public switched network, local usage, Touch-Tone, access to emergency service (e.g., 911, E911), access to operator services, access to interexchange service, access to directory assistance, and toll blocking service.
2. The total reduction under subsection (1) shall not exceed 100% of all monthly charges for the R1, R2, R3 or R5 telephone service.

D. [Reserved For Future Use.]

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

11.3. Lifeline Discounts (Cont'd)

E. Telecommunications Relay Service (TRS)

All basic local service providers must offer Telecommunications Relay Service to their customers. Telecommunications Relay Service enables persons who are certified as deaf, deafblind, hard of hearing, or speech-impaired to communicate with individuals using a voice telephone by using a text telephone-telecommunications device. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges. Rates and charges for calls placed through a telecommunication relay service shall not exceed the rates and charges for calls placed directly from the same originating location to the same terminating location.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

11.4. Other Residential Non-Recurring Charges

These charges are nonrecurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

Line Connection Fee	\$ 42.00*
Installation Dispatch Fee	\$ 50.00
Records Order Charge	\$ 8.35
Service Order Charge	\$ 5.00*
Blocking Setup Charge	\$ 30.50**
Restoral of Service Charge	\$ 11.00
Telephone Number Change Charge	\$ 30.50
InterLATA/IntraLATA PIC Change Charge	\$ 1.25
Return Check Fee	\$ 10.00
Facilities Move Charge ¹	\$250.00

* Existing customers of Residential Service under this tariff will receive a waiver of this charge.

** Lifeline customers are exempt from this charge.

¹This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises.

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11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

11.5 Promotional Offerings

11.5.1 \$20 Credit Promotion for 3 Invoices

Beginning October 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to existing customers of Residential RLH, RLI, RLK, RLL and RLG Service ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

11.5.2 \$25 Credit Promotion for 3 Invoices

Beginning October 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to existing customers of Residential RLA and RLJ Service ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

11.5.3 Certificate Promotion

Beginning August 1, 2007, and ending December 31, 2007, the Company will offer the following promotion. Existing customers of Company residential service who i) are subscribed to Residential RLA, RLI, and RLH Service ("Service"), ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RLA, RLI, and RLH Service as described below.

To participate in this promotion, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RLA, RLI, and RLH Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

11.5.3.1 Residential Free Month Promotion

Beginning August 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. New customers of Residential RLI, RLJ, RLK Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI, RLJ, RLK Service. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

11.5 Promotional Offerings (Cont'd)

11.5.4 Residential EasyPay Promotion

Beginning August 1, 2005, and ending December 31, 2005, the Company will offer the following promotion to i) existing customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this promotion either after contacting a Company service representative and being offered this promotion or by signing up for this promotion online at the Company's website address at <http://www.mci.com>, and ii) new customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this promotion either after being contacted by a Company service representative and being offered this promotion, contacting a Company service representative and being offered this promotion, or by signing up for this promotion online at the Company's website address at <http://www.mci.com>. Customers enrolling in this promotion will receive a credit, not to exceed \$1.00, against their Company-invoiced charges for residential service.

11.5.5 Anniversary Lifetime Winback Promotion

Beginning September 1, 2005, and ending June 30, 2006, the Company will offer the following promotion.

New customers of Residential RLI, RLJ, RLK, and RLL Service ("eligible service") i) who are not presently subscribed to local residential service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another local residential carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, RLK, and RLL Service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, RLK, and RLL Service.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, RLK, and RLL Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, RLK, and RLL Service.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

11.5 Promotional Offerings (Cont'd)

11.5.6 Anniversary Two Year Winback Promotion

Beginning September 1, 2005, and ending December 31, 2005, the Company will offer the following promotion.

New customers of Residential RLI, RLJ, RLK, and RLL Service ("eligible service") i) who are not presently subscribed to local residential service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another local residential carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, RLK, and RLL Service, to be applied to customer's 1st, 7th, 13th, 19th, and 25th invoices.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, RLK, and RLL Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st, 7th, 13th, 19th, and 25th months of service.

11.5.7 Anniversary Lifetime Promotion

Beginning August 1, 2007, and ending December 31, 2007, new customers of Company residential local exchange service as described in this tariff and existing customers of Company residential long distance service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No 1R who newly subscribe to Residential RLI, RLJ, and RLK Service who either contacted by a Company service representative or who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, and RLK Service to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Service.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, and RLK Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Service.

11.5.8 RLL Certificate Promotion 1

Beginning September 1, 2005, and ending June 30, 2006, new customers of Company residential local exchange service as described in this tariff and existing customers of Company residential long distance service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, M.P.S.C. Tariff No. 1R who newly subscribe to Residential RLL Service who are contacted by a Company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLL Service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL Service.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLL Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL Service.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

11.5 Promotional Offerings (Cont'd)

11.5.9 RLL Certificate Promotion 2

Beginning August 1, 2007, and ending December 31, 2007, new customers of Residential RLL Service who enroll in this promotion by signing up online at the Company's website address at <http://www.mci.com> are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL Service.

To participate in this promotion, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL Service.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

11.5 Promotional Offerings (Cont'd)

11.5.16 Direct Mail \$25 Gift Card Promotion 1

Beginning March 1, 2003 and ending April 7, 2003, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability: New customers of Residential RLA, RLC, RLE, RLF, or RLG Local Service will be mailed a debit card, valued at \$25, within one month after enrollment in Local Service. Debit cards offered under this promotion are valid in any location that accepts credit cards issued by Master Card. This offer may not be combined with any other promotional offering.

11.5.17 Integrated Promotion 2

Beginning March 31, 2003 and ending December 31, 2003, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability: New customers of Company service who enroll in Residential RLA, RLC, RLE, RLF, or RLG Service will be mailed a certificate offering a \$50 credit for Residential RLA, RLC, RLE, RLF, or RLG Service. To receive benefits under this promotion, customer must mail the certificate along with invoice payment to receive the credit.

Certificates are valid until the date printed on the certificate. This offer may not be combined with any other promotional offering.

11.5.18 One Month Free Promotion 2

Beginning March 1, 2003 and ending December 31, 2003, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability: Customers who are currently enrolled in Residential RLA Service, who contact a customer service representative to request cancellation of their Residential RLA Service, will receive a waiver of the monthly service charge for Residential RLA Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Residential RLA Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate. This offer may not be combined with any other promotional offering.

11.5.19 Integrated Service Prepaid Card Promotion

Beginning March 1, 2003 and ending December 31, 2003, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability: Customers who are currently enrolled in Residential RLA, RLC, RLE, RLF, or RLG Local Service, and who contact a customer service representative to request cancellation of their Residential RLA, RLC, RLE, RLF, or RLG Local Service, will be mailed an allotment of one or more MCI Prepaid Cards, the total value of which allotment shall not exceed \$100, within one month after enrollment in Local Service. Customers enrolled in this offer are also eligible for enrollment in the Integrated Service Discount Promotion.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

11.5 Promotional Offerings (Cont'd)

11.5.20 \$25 Credit Promotion

Beginning October 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to existing customers of Residential RLA and RLJ Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

11.5.21 \$20 Credit Promotion

Beginning October 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to existing customers of Residential RLE, RLH, RLI, RLK, RLL and RLG Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

11.5.22 Residential R7 Promotion

Beginning April 1, 2006, and ending August 31, 2006, new and existing customers of Residential R7 Service will be charged a monthly recurring charge of \$19.99, in lieu of the monthly recurring charge as set forth in that service.

11.5.23

11.5.24

11.5.25 Airline Affinity Promotion

Beginning January 5, 2004, and ending March 31, 2004, MCImetro will offer the following promotion to new customers of Residential and Small Business Local Service who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive five airline affinity program miles from the participating airline affinity program for each dollar of the customer's total monthly local (including feature charges), interstate and intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

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11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

11.5 Promotional Offerings (Cont'd)

11.5.26 Retail Affinity Promotion

Beginning January 5, 2004, and ending March 31, 2004, MCImetro will offer the following promotion to new customers of Residential Local Service who are also enrolled in a participating retail affinity program as offered by <http://www.mci.com/service>. Customers who enroll in this promotion will receive one certificate entitling customers to one free movie rental from the participating retail affinity program for each \$25 (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax, and credits) per month of the customer's total monthly local (including feature charges), intraLATA and long distance usage charges. In the event that a customer does not incur at least \$25.00 in total usage in one month, no certificate will be issued. Usage cannot be carried forward or accumulated from one month to the next under this promotion.

11.5.27 One Month Free Winback Promotion

Beginning January 5, 2004, and ending March 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. The following customers are eligible: New and existing customers of Residential RLA, RLC, RLG, and RLH Service ("eligible service") i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service.

Customers eligible for this promotion will receive a waiver of the monthly service charge their eligible service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for their eligible service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

11.5 Promotional Offerings (Cont'd)

11.5.28 Integrated Service Discount Winback Promotion

Beginning January 5, 2004, and ending March 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. The following customers are eligible: New and existing customers of Residential RLA, RLC, RLG, and RLH Service ("eligible service") i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service.

Customers eligible for this promotion will receive a discount of 50% off the monthly service charge for their eligible service on their first invoice after enrollment in this promotion as described below. To enroll in this promotion, Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for their eligible service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

11.5.29 Integrated Service Credit Promotion

Beginning March 16, 2004, and ending September 30, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLA Service are eligible to receive up to three (3) credits, each credit in the amount of \$15, against the monthly service charge for Residential RLA Service as described below. To enroll in this promotion, Customers will be mailed a certificate offering a credit in the amount of \$15 off the monthly service charge for Residential RLA Service in each of the first three months after enrollment in Residential RLA Service. Upon receipt of each certificate, Customers must mail the certificate to the Company and will receive the \$15 credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

11.5.30 Residential Free Feature Promotion

Beginning February 1, 2005, and ending March 31, 2006, the Company will offer the following promotion to i) New customers of Residential RLA Service, Residential RLC Service, Residential RLC-1 Service, Residential RLG Service, Residential RLH Service, Residential RLI Service, Residential RLJ Service, Residential RLK Service, and Residential RLL Service, who contact a company service representative, and ii) Existing customers of the services listed in i) above who contact a Company service representative and add one feature to their local service. Customers enrolling in this promotion will receive one free feature from the list described in this promotion for the first three months after enrollment in this promotion. Customers enrolling in this promotion can select one of the following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this promotion: Call Waiting, Caller ID, Call Return, and 3-Way Calling. Customers may combine this promotion with the Integrated Service Discount Promotion.

11.5.31 Residential Line Connection Fee Promotion

Beginning April 1, 2005, and ending June 30, 2005, the Company will offer the following promotion to i) existing customers of Company Residential Local Service who change their address and ii) existing customers of Company Residential Local Service who add an additional line to their Company account for local exchange service and who receive a new telephone number for that additional line. Customers enrolled in this promotion will receive a waiver of the Line Connection Fee as described in this tariff for any new telephone number received as a result of i) or ii) above.

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Effective: August 1, 2021

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

11.5 Promotional Offerings (Cont'd)

11.5.32 Free Month Certificate Promotion 2

Beginning January 1, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLA, RLH, RLI, RLJ and RLK Service who are contacted by a Company service representative or who contact a company service representative are eligible to receive a 100% certificate off the first and thirteenth full invoices of their monthly recurring charge for Residential RLA, RLH, RLI, RLJ and RLK Service as described below.

To participate in this promotion, Customers will be mailed a certificate offering a 100% certificate off of their monthly recurring charge for Residential RLA, RLH, RLI, RLJ and RLK Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed in the customers 1st and 12th month of service.

11.5.33 RLG Certificate Promotion 1

Beginning February 1, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLG Service who are contacted by a Company service representative are eligible to receive a 100% certificate off the first and thirteenth full invoices of their monthly recurring charge for Residential RLG Service as described below.

To participate in this promotion, Customers will be mailed a certificate offering 100% off of their monthly recurring charge for Residential RLG Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed in the customers 1st and 12th month of service.

11.5.33.1 RLG/RLL Certificate Promotion 2

Beginning February 1, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

Existing customers of Company residential service who newly subscribe to Residential RLG and RLL Service who are contacted by a Company service representative or New Customers of Residential RLG and RLL Service or existing MCI Residential customers who contact a company service representative are eligible to receive a 50% certificate off the first and thirteenth full invoices of their monthly recurring charge for Residential RLG and RLL Service as described below.

To participate in this promotion, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLG and RLL Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed in the customers 1st and 12th month of service.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

11.5 Promotional Offerings (Cont'd)

11.5.34 Two Free Month Certificate Promotion

Beginning February 1, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLA, RLC, RLG, RLH, RLI, RLJ, RLK and RLL Service ("eligible service") i) who are not presently subscribed to local residential service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another local residential carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a 100% certificate off the first and thirteenth full invoices of their monthly recurring charge for Residential RLA, RLC, RLG, RLH, RLI, RLJ, RLK and RLL Service.

To enroll in this promotion, Customers will be mailed a certificate offering a 100% certificate off of their monthly recurring charge for Residential RLA, RLC, RLG, RLH, RLI, RLJ, RLK and RLL Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

11.5.35 Three Free Month Certificate Promotion

Beginning February 1, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLA, RLC, RLG, RLH, RLI, RLJ, RLK and RLL Service ("eligible service") i) who are not presently subscribed to local residential provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a 100% certificate off the first, seventh, and thirteenth full invoices of their monthly recurring charge for Residential RLA, RLC, RLG, RLH, RLI, RLJ, RLK and RLL Service.

To enroll in this promotion, Customers will be mailed a certificate offering a 100% certificate off of their monthly recurring charge for Residential RLA, RLC, RLG, RLH, RLI, RLJ, RLK and RLL Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

11.5.36 Residential Free Feature Promotion 2

Beginning February 1, 2005 and ending on March 31, 2006, new customers of Residential RLA, Residential RLC, Residential RLC-1, Residential RLG, Residential RLH, Residential RLI, Residential RLK and Residential RLL Service may select up to two of the features from the list described in this promotion and will receive them for the first three months after enrollment in this promotion. Customers enrolling in this promotion can select up to two of the following features and will receive a credit in the amount of the monthly recurring charge for those features on the first three invoices after the date of enrollment in this promotion: Call Waiting, Caller ID, Call Return, and 3-Way Calling.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

11.6 Calling Plans

Plans filed under this section are available to customers who subscribe to the service offerings within Section 11.

11.6.1 Employee Benefit Plan II¹

The Employee Benefit Plan II is available to new and existing customers who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company. Customers enrolled in this plan will receive the following benefits:

A 10% discount off the monthly recurring charge for Residential RLA Service in each month they remain subscribed to Residential RLA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLA Service shall apply. A 5% discount off the monthly recurring charge for Residential RLH Service in each month they remain subscribed to Residential RLH Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLH Service shall apply.

11.6.2 New Residential Free Month Plan³

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability. New customers of Residential RLB, RLI, RLJ, and RLK Services who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLB, RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

11.6.3 Anniversary Lifetime Plan

The Company will offer the following plan. Existing customers of Company residential long distance service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services; i) who newly subscribe to Residential RLI, RLJ, and RLK Services, ii) who either are contacted by a Company service representative or iii) who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, and RLK Service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Service.

To participate in this plan, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Services.

11.6.4 \$20 Credit Plan²

The Company will offer the following plan to existing customers of Residential RLE, RLH, RLI, RLK, RLL, RLG and RLB Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

11.6.5 \$25 Credit Plan²

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

¹ Beginning February 1, 2006, this plan will no longer be available to new subscribers.

² Beginning April 1, 2010, this plan will no longer be available to new subscribers.

³ Effective May 1, 2010, this service will no longer be available to new customers.

⁴ Effective November 1, 2010, this service will no longer be available to new customers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

11.6 Calling Plans (Cont.)

11.6.6 RLL Certificate Plan 2¹

Existing customers of Residential RLL Service who enroll in this plan by signing up online at the Company's website address at <http://www.verizonbusiness.com> are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL Service.

To participate in this plan, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL Service.

11.6.7 \$20 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLH, RLI, RLK, RLL, RLG, RLB and RLC Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this plan.

11.6.8 \$25 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this plan.

11.6.9 Certificate Plan

The Company will offer the following plan to existing customers of Company residential service who i) are subscribed to Residential RLA, RLI, and RLH Services ("Service"), ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RLA Service as described below.

To participate in this plan, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RLA, RLI, and RLH Services. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

11.6.10 New Residential Two Month Free Plan

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLI Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI Service to be applied to the customer's first and sixth full invoice. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

¹ Effective November 1, 2010, this service will no longer be available to new subscribers.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

11.6 Calling Plans (Cont.)

11.6.11 \$10 Credit Plan for 6 Full Invoices

The Company will offer the following plan to existing customers of Residential RLJ, RLA, RLI, RLK, RLL, RLC, RLH, RLG and RLB Service who contact a Company representative and request cancellation of their Service. Customers will receive a \$10 credit on each of their six full invoices after enrollment in this plan. This plan is not combinable with any other promotional offering.

11.6.12 \$20 Credit Plan for 3 Invoices II

The Company will offer the following plan to existing customers of Residential RLB, RLH, RLI, RLK, RLL, RLG and RLC Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on their 1st, 3rd, and 6th invoices after enrollment in this plan.

11.6.13 \$25 Credit Plan for 3 invoices II

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their 1st, 3rd, and 6th invoices after enrollment in this plan.

11.6.14 Residential 50% Discount for 2 Invoices

New customers of Residential RLB service who contact a Company representative will be mailed a certificate in the amount of 50% of the monthly service charge for Residential RLB Service in each of their first two full months of service.

Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 2nd month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

Effective December 21, 2011, in lieu of receiving discounts under this offering by mailing in a certificate as described above, new customers of Residential RLB service who contact a Company representative will receive a credit in the amount of 50% of the monthly service charge for Residential RLB Service in each of their first two full months of service. Customer will receive the credit on their first and second full invoices after enrollment.

11.6.15 Residential \$3.50 EasyPay Plan

The Company will offer the following plan to i) existing customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan after contacting a Company service representative and being offered this plan, and ii) new customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan either after being contacted by a Company service representative and being offered this plan, or by contacting a Company service representative and being offered this plan.

Customers enrolling in this plan will receive a one-time credit, not to exceed \$3.50, against their Company invoiced charges for residential service.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

11.6 Calling Plans (Cont.)

11.6.16 \$5.00 EasyPay for Local Plan

The Company will offer the following plan to i) existing customers of Company local exchange service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan after contacting a Company service representative and being offered this plan, and ii) new customers of Company local exchange service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan either after being contacted by a Company service representative and being offered this plan, or by contacting a Company service representative and being offered this plan. Customers enrolling in this plan will receive a credit, not to exceed \$5.00, against each of their first two Company invoiced charges for local exchange service.

11.6.17 RLI \$12 Discount for 12 Invoices

New customers of RLI service who contact a Company representative will receive a credit, not to exceed \$12.00, against the monthly service charge for Integrated Calling Plan RLI service in each of their first twelve (12) full months of service.

11. CONSUMER LOCAL EXCHANGE SERVICE - FACILITY BASED

11.7 Service Availability

Service is available in Zones A, B, and C as adopted by Michigan Public Service Commission.

11.7.1 Exchange Service Areas: The Company mirrors the Map and Legal Description tariffs of the exchanges, by the Incumbent Local Exchange Carrier listed in Section 13 of this tariff to identify its service territory. Any future modifications to these exchange boundaries or legal descriptions of these boundaries will be automatically mirrored by the Company on a going forward basis. If not mirrored, new detailed maps and legal descriptions on an individual exchange basis will be filed with the Commission for approval.

For service provisioned via UNE-Platform (UNE-P) or its functional equivalent the service and calling areas will mirror the existing ILEC Exchange Service Tariff.

