Case No. U-13955

Effective: August 1, 2021

SECTION 11 - NOTICES AND COMMUNICATIONS

- 11.1 The Customer shall designate on the Service Order an address to which MCImetro shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which MCImetro's bills for service shall be mailed.
- 11.2 MCImetro shall designate on the Service Order in address to which the Customer shall mail or deliver all notices and other communications, except that MCImetro may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 11.3 All notices or other communications received to be given pursuant to the tariffs of MCImetro will be in writing, notices and other communications of either party, and all bills mailed by MCImetro, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 11.4 MCImetro or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

SECTION 12 - APPLICATION OF RATES

12.1 Introduction

The regulations set forth in this Section govern the application of rates for services contained in the tariffs of MCImetro.

Issued under authority of M.P.S.C. Order dated February 12, 2004 Issued: July 28, 2021