

MCI COMMUNICATIONS SERVICES **LLC**
d/b/a VERIZON BUSINESS SERVICES

WASHINGTON LONG DISTANCE CATALOG SCHEDULE NO. 1

FOR

RESIDENTIAL AND SMALL BUSINESS CUSTOMERS

Intrastate Telecommunications Services

Regulations, Rules and Rates

Of

Intrastate Charges

For

the State of Washington

EFFECTIVE 7/1/20

CATALOG SCHEDULE CHANGE PAGE

This sheet details the most recent revisions made to this Catalog Schedule.
Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

Revisions to Washington Long Distance Catalog Schedule No. 1, Effective November 1, 2017

- **Changed entity name from MCI Communications Services, Inc. d/b/a Verizon Business Services to MCI Communications Services LLC d/b/a Verizon Business Services.**

TABLE OF CONTENTS

	<u>SECTION</u>
<u>Applicability</u>	
<u>Explanation of Symbols</u>	
<u>Definition of Terms</u>	A
<u>Rules and Regulations</u>	B
<u>General Description of Intrastate Telecommunications Services</u>	C-1
<u>Metered Use Service</u>	
General Description	C-2.01
Execunet	C-2.02
[Reserved For Future Use.] [Reserved For Future Use.]	C-2.03
Prism Plus	C-2.09
Operator Assisted Calling	C-2.11
Payphone, Institutional & LEC Calling Card Service	C-2.12
MCI Preferred	C-2.14
Commercial Dial 1 Service	C-2.16
MCI Flat Rate	C-2.21
MCI Flat Rate Plus	C-2.23
Advanced Option I for Small Business	C-2.24
Advanced Option II for Small Business	C-2.26
homeMCI One	C-2.27
Prepaid Card	C-2.28
MCI One Savings	C-2.31
MCI One Extra	C-2.32
MCI One Advantage	C-2.34
MCI Everyday Classic	C-2.36
MCI Everyday Plus	C-2.37
MCI Anytime	C-2.38
MCI Everyday Savings	C-2.39
Basic Calling Plan XX	C-2.40
Basic Calling Plan YY	C-2.41
Basic Calling Plan ZZ	C-2.42
321 Direct Plan	C-2.43
220 Direct Plan	C-2.44
T1LD Plan	C-2.45
T1LD 7c Plan	C-2.46
MCI Simple International Plan	C-2.47
Basic Calling Plan A	C-2.48
Prepaid Debit TALK 'N TOSS(r) Travel Card Service	C-2.49
Basic Calling Plan B	C-2.51
Block of Time Plan 4	C-2.52
Block of Time Plan 5	C-2.53
Block of Time Plan 6	C-2.54
Block of Time Plan 7	C-2.55
NetRate Plan	C-2.56
Basic Calling Plan C	C-2.57
Basic Calling Plan D	C-2.58
Basic Calling Plan E	C-2.59
Basic Calling Plan F	C-2.60
Basic Calling Plan G	C-2.61

EFFECTIVE: July 1, 2020

Basic Calling Plan H	C-2.62
Integrated Plan RZA	C-2.63
Integrated Calling Plan RZA-1 Service	C-2.64
Integrated Plan RZB	C-2.65
Integrated Calling Plan RZB-1 Service	C-2.66
Basic Calling Plan I	C-2.67
Basic Calling Plan J	C-2.68
Basic Calling Plan K	C-2.69
Basic Calling Plan L	C-2.70
Basic Calling Plan M	C-2.71
Basic Calling Plan N	C-2.72
Basic Calling Plan O	C-2.73
Basic Calling Plan P	C-2.74
Basic Calling Plan Q	C-2.75
Basic Calling Plan R	C-2.76
Basic Calling Plan S	C-2.77
Basic Calling Plan T	C-2.78
Basic Calling Plan U	C-2.79
Basic Calling Plan V	C-2.80
Basic Calling Plan W	C-2.81
Basic Calling Plan X	C-2.82
Basic Calling Plan Y	C-2.83
Integrated Calling Plan RLC Service	C-2.84
Integrated Calling Plan RLC-1 Service	C-2.85
Integrated Calling Plan RLE Service	C-2.86
Integrated Calling Plan RLG Service	C-2.87
Small Business Long Distance Plan A	C-2.88
Small Business Long Distance Plan B	C-2.89
Small Business Long Distance Plan C	C-2.90
Block of Time Plan 8	C-2.91
Business B2 Integrated Service	C-2.92
Business B2 Toll Free Service	C-2.93
Integrated Plan RLH	C-2.94
Basic Calling Plan Z	C-2.95
Basic Calling Plan AAA	C-2.96
Basic Calling Plan BBB	C-2.97
RESERVED FOR FUTURE USE	C-2.98
Basic Calling Plan AA	C-2.100
Basic Calling Plan BB	C-2.101
Basic Calling Plan CC	C-2.102
Basic Calling Plan DD	C-2.103
Basic Calling Plan EE	C-2.104
Basic Calling Plan FF	C-2.105
Basic Calling Plan GG	C-2.106
Basic Calling Plan HH	C-2.107

EFFECTIVE: July 1, 2020

Integrated Plan RLI	C-2.109
Small Business Long Distance Plan D	C-2.110
Integrated Plan RLK	C-2.111
Integrated Plan RLL	C-2.112
Basic Calling Plan II	C-2.113
Integrated Plan RLJ	C-2.114
TUSA TalkSmarter Block-of-Time 500	C-2.115
TUSA TalkSmarter USA	C-2.116
1010321	C-2.117
10-10-220	C-2.118
1010987 Calling	C-2.119
MinutePass Phone Cards	C-2.120
<u>Company Services Formerly Offered by TTI National, Inc.</u>	C-3
<u>Method for Calculation of Airline Mileage</u>	C-5

Service Availability Tables

Table II Metered Use Service Execunet, <u>Prism Plus & Commercial Dial 1 Service</u>	C-6
Table III Metered Use Service Credit Card & Prism Plus	C-6
Table VI Metered Use Service MCI Preferred	C-6

Calling Plans

Residential Affinity Savings Plan 1	C-7
Residential Affinity Block-of-Time 1	C-7
Employee Benefit Plan II	C-7

<u>Special Promotional Offerings</u>	C-8
--------------------------------------	-----

Supportive Services

General Description	D-1
For Joint and Authorized Usage	D-2
Special Construction	D-3
Additional Engineering & Labor	
Trouble reporting	D-4

<u>Acronyms</u>	E
-----------------	---

APPLICABILITY

This Catalog Schedule applies to Intrastate Telecommunications Services furnished by MCI Communications Services **LLC** d/b/a Verizon Business Services between and among points within the State of Washington.

Effective August 1, 2001, pursuant to the direction of the Federal Communications Commission (FCC), the Company is canceling its federal tariffs for services with certain exceptions, including those pertaining to exchange access, casual calling, and basic long distance service during a 45-day period for customers who sign up for Company service with a Local Exchange Carrier (LEC). International services for Residential and Small Business customers will also remain tarified through January 27, 2002. Beginning August 1, 2001, service descriptions, definitions, terms and conditions, and pricing for the Business Markets services no longer federally tarified may be found in the "Service Publication and Price Guide" located at the website at www.verizonbusiness.com. Also, beginning August 1, 2001, service descriptions, definitions, terms and conditions, and pricing for state-to-state Residential and Small Business services no longer federally tarified may be found i) at <http://www.mci.com/service> for Residential services and http://www.mci.com/sb/service_agreement for Small Business services, or ii) by calling 1-800-444-3333.

SECTION A - DEFINITION OF TERMS

For the purposes of this Catalog Schedule , the following definitions shall apply.

Access Coordination

Provides for the design, ordering, installation coordination, pre-service testing, service turn-up and maintenance on a Company- or customer-provided local access channel. Access coordination does not apply to AT&T CCSA/EPSCS switch connections.

Access Line

A dedicated arrangement which connects a customer location to a Company terminal location or a Company switching center.

Accounting Code

A code consisting of 2 or more digits which is available to subscribers of Dial "1", which enables them to identify individual users and thereby allocate the cost of their long distance service.

Application for Service

A standard Company order form which includes all pertinent billing, technical and other descriptive information which will enable Company to provide a communication service as required.

Authorization Code

One or more codes (consisting of 5 or more digits) which are available to Metered Use Service customers to enable them to identify individual users or groups of users, and, thereby, allocate the costs of their long distance service.

Authorized User

A person, firm, corporation, or other entity that either is authorized to receive or send communications or is placed in a position by the customer to send or receive communications.

Bandwidth

The total frequency band, in hertz, allocated for a channel.

Billing Record Change

A change in customer billing address.

Calling Circle

For customers subscribing to the Friends & Family Program, a Calling Circle includes U.S. telephone numbers of Subscribers and Members which are presubscribed to Company. Subscribers and Members must also be customers of Metered Use Service Execunet. As used in conjunction with the Friends of the Firm Program, a Calling Circle is defined as follows: In connection with Metered Use Service Prism Plus, a Calling Circle is a group of up to twenty (20) U.S. telephone numbers, which numbers are presubscribed to Company, one telephone number in an international location served by Company, plus the Subscriber's own telephone number or numbers.

EFFECTIVE: July 1, 2020

Telephone numbers which are not capable of being presubscribed to an interexchange carrier), or telephone numbers which are associated with MCI 800 Service, or MCI 900 Service numbers, payphone, institutional telephone numbers and numbers associated with Company services other than switched services will not be eligible for inclusion in Calling Circles.

The domestic telephone numbers included in a Calling Circle may be changed by the Subscriber from time to time. The international telephone number may be changed not more than once during the Subscriber's monthly billing cycle.

Called Station

The station called, or the terminating point of a call.

Calling Station

The station from which the call is originated.

Cancellation of Order

A customer initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion. Cancellation charges will be assessed for each circuit-end or dedicated access line cancelled from an order prior to its completion by Company, under the following circumstances: (I) if the local Telco has confirmed in writing to Company that the circuit-end or dedicated access line will be installed; or (2) if Company has already submitted facilities orders to an interconnecting telephone company. (This differs from a Disconnection)

Casual Caller:

Denotes any person who uses Company service from an equal access end office who does not have a current account with the Company for services offered under this Catalog Schedule . Casual Caller is further defined as: (i) any person who has not established an account with the Company who places calls over the Company's network from an equal access area; (ii) any presubscribed customer located in an equal access area who has either voluntarily terminated his Company account or has had his Company account terminated in accordance with the terms and conditions set forth in Sections B-5 and B-11; or (iii) new or allocated customers whose accounts are not yet established in the Company's billing system.

Channel or Circuit

A communications path between two or more points, having a bandwidth or transmission speed selected by a customer.

Channel Termination

The point at which Company's channel originates, terminates, or drops for the insertion or removal of a customer's signal.

Collect Call

A billing arrangement which bills the charge for a long distance call to the called station's telephone number. The person agreeing to accept the call, whether they are a Company customer or not, is responsible for all charges related to the call. Regardless of whether the person is a Company customer or not, he or she is subject to the provisions of this Catalog Schedule which are applicable to the call accepted.

EFFECTIVE: July 1, 2020

Commercial Service

A switched network service which provides for dial station originations for which the subscriber pays a rate that is described as a business or commercial rate in the applicable local exchange service tariff for switched services.

Company

MCI Communications Services **LLC** d/b/a Verizon Business Services.

Concurring Carrier

A telecommunications carrier who agrees to abide by Company's rules and regulations.

Connecting Carrier

A telecommunications carrier that supplies Company with facilities to originate or terminate Company's services and with whom Company's facilities are directly connected.

Customer

The person, firm, corporation or other entity which orders service -- either for its own use, as a resale carrier, or as a non-profit manager of a sharing group -- and which is responsible for the payment of charges and for compliance with Company regulations. The term "customer" also includes a casual caller, person, firm, corporation or other entity that (1) has not presubscribed to Company service, but accesses Company Dial "1" by dialing the access number 1010222, or any other Company carrier identification code, or (2) remains (T) presubscribed to Company service after its account is removed from Company's billing system, subsequently continues to use Company's network, and is billed by a local exchange service company in compliance with Company Catalog Schedule regulations. For billing purposes, a customer is considered to be an account. In the Metered Use Services, if a person, firm, corporation or other entity orders the service in more than one Company originating city, or requests the assignment of more than one account number in a particular city, each such account is a separate customer for billing purposes.

Customer-Provided Terminal Equipment

Terminal equipment, as defined herein, provided by a customer.

Disconnection

The disconnection of a circuit, dedicated access line or port connection being used for existing service. (This differs from a Cancellation; see page 10).

Exemption Certificate

A written notification provided by the customer certifying that his or her dedicated facility should be exempted from the monthly Special Access Surcharge because (a) the facility terminates in a device not capable of interconnecting Company's service with the local exchange network or (b) the facility is associated with a Switched Access Service that is subject to Carrier Common Line Charges.

Expedite

A service order initiated at the request of the customer, plus the accompanying installation or change to related circuits, that is processed in a time period shorter than the Company standard service interval.

Four-Wire Circuit

A circuit using two one-way transmission paths, which include two carrier paths and two wire-pairs.

Installation

The connection of a circuit, dedicated access line or port for new or additional service.

Invoice

- The term "Invoice" as used in connection with MCI 800 denotes all service groups (locations) and MCI 800 numbers associated with a single Corporate ID.
- The term "Invoice" as used in connection with Prism I denotes an account.

Joint Users

A person, firm or corporation designated by the customer as a user of communication facilities furnished to the customer by Company, and to whom a portion of the charge for such facilities is billed under a joint user arrangement.

LATA - (Local Access and Transport Area)

A geographical area established as required by the Modified Final Judgement in the government's antitrust suit against the Bell System for the provision and administration of communications services.

Local Access Channel

The dedicated line that connects the customer's premises to Company's point of presence (as defined herein). Local Access Channels do not apply to AT&T CCSA/EPSCS switch connections.

Local Calling Area

Denotes a geographical area in which a Local Exchange Company end user may complete a call without incurring long distance charges.

Local Exchange Company (LEC)

A company which furnishes exchange telephone service.

MCI

MCI Communications Services **LLC** d/b/a Verizon Business Services and/or one or more Concurring Carriers.

MCI Metropolitan Area Terminal City Location (called Terminal Location)

Locations where Company maintains a terminal facility for purposes of providing Intrastate Telecommunications Service.

MCI Recognized National Holidays

The following are Company recognized national holidays. For outbound service, the holiday is determined at the location of the originator of the call. For inbound service, the holiday is determined at the location of the termination of the call.

For Metered Use Service Execunet and Credit Card, the following are the applicable holidays:

Schedule A: Mother's Day (second Sunday in May); Father's Day (third Sunday in June); Thanksgiving Day (fourth Thursday in November); and Christmas Day (December 25).

Schedule B: New Year's Day (January 1); Martin Luther King's Birthday (federally observed); President's Day (third Monday in February); Memorial Day (federally observed); Independence Day (July 4); Labor Day (first Monday in September); Columbus Day (second Monday in October); Veteran's Day (November 11)^[1]; Thanksgiving Day; and Christmas Day.

Company Terminal

A long distance transmission facility that interconnects with the local transmission facility.

Member

As used in conjunction with the Friends & Family or Friends of the Firm Programs, a Member is a Company customer whose telephone number is included in a Calling Circle. A Company customer may be a Member of an unlimited number of Calling Circles.

Multiline Terminating Device

Denotes switching equipment, key telephone type systems or other similar customer premise terminating equipment which is capable of terminating more than one access line.

Non-Qualified Commercial Affinity Group

An association or affiliation of business entities whose members/individuals are not organized for the sole purpose to qualify for the discounts described herein.

Non-Qualified Residential Affinity Group

An association or affiliation of residential users whose members/individuals are not organized for the sole purpose to qualify for the discounts described herein.

Off-Network Access Line

A local exchange, foreign exchange, or WATS line connecting both incoming and outgoing traffic from a Company switched service network to the Direct Distance Dialing (DDD) network.

One-Way Transmission

The capability of transmission in only one direction.

Operator Dialed

Applies a surcharge to Operator Station, Person-to-Person, Station Collect, Person Collect, and Third Party rated calls when the customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code ("0", "00", or "10222+0") and requests the operator to dial the call station. Handicapped customers who are unable to dial the call because of his/her handicap may request credit for the surcharge from the operator when the call is made.

Other Common Carrier

A person, firm, corporation or entity which subscribes to Company's communication services and facilities and resells these communication services and facilities to the public for profit. Unless otherwise indicated, the term "other common carrier" when used herein also means "customer" and includes entities which are brokers of the service (act as intermediaries for the purposes of reselling), those entities which are processors of the service (enhance the value of the service through substantial incurred costs), and those entities which are underlying carriers (own transmission facilities).

Participating Carrier

A telecommunications carrier with whom Company has arrangements for providing independent or joint service.

Person to Person

A service for which the person originating the call specifies to the Company operator a particular person, mobile station, department, extension, or office to be reached. If the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed a Person-to-Person call.

Physical Change

The modification of an existing circuit, dedicated access line or port, at the request of the customer, requiring some physical change or re-termination.

Point-of-Presence

Company's physical presence in a LATA (as defined herein). Locations where Company maintains a terminal facility for purposes of providing Customized Business Communications Service.

Premises

The space designated by a customer at its place or places of business for termination of Company service, whether for its own communications needs or for the use of its resale customers. In the case of the non-profit sharing group, this term includes space at each sharer's place or places of business, as well as space at the customer's place of business.

Pre-Programmed Automatic Signaling (PPAS)

A signaling arrangement by which a customer may automatically signal a pre-determined ten-digit telephone number without the requirement of any dialed digits.

Qualified Commercial Affinity Group

(A) A trade association, representing business entities or individuals within an industry, professional or business classification, or a commercial organization with affiliated franchisees, independent agents, independent distributors, or other multiple commercial representatives, or a buying group not organized for the purpose of qualifying for the discounts provided for herein, which agrees to meet the following set of criteria within twelve (12) months of undertaking to qualify and thereafter maintains them, and enters into an agreement with Company for the marketing of Company's services. The group's members who have subscribed to Company's service through the group must have aggregate billings, net of taxes, promotional credits and surcharges, of at least \$20,000 per month attributable to Metered Use Service Execunet, Credit Card, Prism Plus, and/or Commercial Dial 1, and have average usage per member of at least \$35.00 per month attributable to these services. Unless otherwise specified in this Catalog Schedule or in the agreement, customer's usage of Company service under this plan cannot be used to qualify for any other benefits under this Catalog Schedule or under other arrangements between Company and third parties who undertake to market Company's services.

(B) A trade association, representing business entities or individuals within an industry, professional or business classification, or a commercial organization with affiliated franchisees, independent agents, independent distributors, or other multiple commercial representatives, a buying group not organized for the purpose of qualifying for the discounts provided for herein, or a group consisting of business entities or individuals engaged in business in common (e.g., an entity providing a reservation system and its users, an entity and its independent dealerships, a service entity and the businesses to which it provides service under contract, an entity and its major suppliers, etc.) which agrees to meet the following set of criteria within twelve (12) months of undertaking to qualify and thereafter maintain them, and enters into an agreement with Company for the marketing of Company's services. The group's members who have subscribed to

Company's service through the group must have aggregate billings, net of taxes, promotional credits and surcharges, of at least \$200,000 per month attributable to Metered Use Service Execunet, B Credit Card, Prism Plus, and/or Commercial Dial 1, and have average usage per member of at least \$75.00 per month attributable to these services. Unless otherwise specified in this Catalog Schedule or in the agreement, customer's usage of Company service under this plan cannot be used to qualify for any other benefits under this Catalog Schedule or under other arrangements between Company and third parties who undertake to market Company's services.

In either case, if a group fails to achieve the prescribed minimums within twelve (12) months of undertaking to qualify or, having qualified, fails for two (2) consecutive months to maintain these minimums, it will cease to be a "qualified commercial affinity group", and its members who have subscribed to Company's service under Section C-2 will thereupon become subject to the terms applicable to all other customers of Company's Execunet, Credit Card, Prism Plus, and/or Commercial Dial 1. Charges for additional Authorization Codes and Accounting Codes will be waived for all Qualified Commercial Affinity Group customers. Customers who subscribe to Execunet through Qualified Commercial Affinity Group may not sign up for any of the Premier Calling Plans set forth in Section C-2.02111 and C-2.02112.

Rate Center

A specific geographical location used for determining mileage measurements.

Redundancy

The offering of alternate Intrastate Telecommunication Services which may be provided using one or more different routings, circuits, and/or additional equipment.

Residential Service

A switched network service which provides for dial station originations for which the subscriber pays a rate that is described as a residential, non-commercial, or non-business rate in the applicable local exchange service tariff for switched service.

Restoration

The re-establishing of service by rerouting, substitution of component parts, or otherwise, as determined by the carrier(s) involved.

Route Diversity

Two channels which are furnished partially or entirely over two physically separate routes.

Special Promotional Offering

Special discounts or modifications of its regular service offerings which Company may, from time to time, offer to its customers for a particular service. Such offerings may be limited to certain dates, times and locations.

Speed Number

A signaling arrangement by which a Metered Use Service customer may elect to dial a pre-programmed four-digit number in place of a designated ten-digit number.

Subscriber

As used in conjunction with the Friends of the Firm Program, a Subscriber is a Company customer who undertakes to establish a Calling Circle by giving Company a list of proposed Members and their telephone numbers (ANIs). As used in conjunction with the Friends & Family Program, a subscriber is a Company customer who undertakes to establish a Calling Circle by enrolling in a Friends & family Program. A Company Customer cannot be a Subscriber for more than one Calling Circle. As used in conjunction with other Company services, a Subscriber is a Company customer who has ordered the Company service.

Terminal Equipment

Devices, apparatus and their associated wiring, such as teleprinters, telephone handsets and data sets.

Third Party

An optional billing procedure which permits the charges for a long distance call to be billed to a number that is different from the number of the calling station or the number of the called station. The person agreeing to accept the call, whether they are a Company customer or not, is responsible for all charges related to the call. Regardless of whether the person is a Company customer or not, he or she is subject to the provisions of this Catalog Schedule which are applicable to the call accepted.

Transmission Speed

Data Transmission speed or rate, in bits per second (bps).

Two-Way Transmission

The capability of transmission in either direction or in both directions at once.

Two-Wire Circuit

A circuit using two one-way carrier transmission paths, plus one wire-pair.

SECTION B - RULES AND REGULATIONS

1. DESCRIPTION OF SERVICE

- .01 Intrastate Telecommunications Service is the furnishing of Company services for communications between specified locations under the terms contained herein. Channels will be those of Company alone, or Company's in conjunction with those of other participating, concurring or connecting carriers.
- .02 Intrastate Telecommunications Service consists of the furnishing, for the use of customers, of channels for the direct transmission and reception of communications between the Company Metropolitan Area Terminal City Locations or Company terminals and all service offerings contained herein which anticipate the provision of such channels as part of the offering are included in this category. Such service has the capability of being extended beyond the respective Company terminal locations.
- .03 Company, when acting at the customer's request and as his authorized agent, will make reasonable efforts to arrange for service requirements which may include terminal equipment and circuit conditioning.
- .04 The Company network is designed to insure that no more than five percent of all calls are blocked during the busy hour of the average business day. The network circuits are designed and engineered to provide high quality transmission of the human voice with a minimum level of impairment such as noise and echo. However, overall quality may vary somewhat due to the variability in quality of the connections provided by the local telephone companies, which is beyond Company's control.

2. LIMITATIONS

- .01 Service is offered subject to the availability of facilities and the provisions contained herein.
- .02 Service may be disconnected, upon written notice, when necessitated by conditions beyond Company's control. These conditions include, but are not limited to, a customer's call volume or calling pattern that results or may result in network blockages or other service degradation which adversely affect service to the calling party, customer, or other customers of Company. Company also reserves the right to discontinue furnishing service, upon written notice, when the customer is using the service in violation of the provisions contained herein, or in violation of the law.
- .03 Service may be discontinued by Company, without notice to the customer, by blocking traffic to certain cities, or NXX exchanges, or by blocking calls using certain customer authorization codes, when Company deems it necessary to take such action to prevent unlawful use of its service. Company will restore service as soon as it can be provided without undue risk, and will, upon request by the customer affected, assign a new authorization code to replace the one that has been deactivated.
- .04 Toll access will not be provided to local 976 numbers because the proprietors of the services offered through such numbers have not provided Company with a schedule of their charges.
- .05 Company reserves the right to discontinue the use of any code provided to a customer of its Metered Use Services, e.g. Dial "1" or Credit Card, and to substitute another code for such customer's use. Nothing herein, or in any other provision of this Catalog Schedule, or in any marketing materials issued by the company shall give any person any ownership, interest, or proprietary right in any given Company code.
- .06 A customer shall not use any service mark or trade mark of Company or refer to Company in connection with any product, equipment, promotion or publication of the customer without the approval of Company.

-
- .07 In order to control fraud, Company may refuse to accept LEC Calling Cards which it determines to be invalid. All coin paid calls initiated via Company Payphone Service will be routed to AT&T. All 911 emergency calls initiated via Company Payphone, or Institutional Phone Service will be completed by the local exchange company.
- .08 Calls may not be placed using a Local Exchange Company's calling card whenever there is no obligation on the part of the Local Exchange Company issuing the calling card to invoice such calls on Company's behalf, and calls may not be placed or received using 10XXX dialing or collect third party calling conventions, e.g., 1-800-COLLECT, whenever there is no obligation on the part of the serving Local Exchange Carrier to invoice such calls on Company's behalf or whenever that Carrier fails to provide billing name and address (BNA) information to Company in connection with such calls.
- .09 Call Blocking: Without notice, the Company may block calls to or from certain countries, country codes, cities, city codes, NXX exchanges, individual telephone stations, groups or ranges of individual telephone stations or calls that use certain authorization codes, whenever the Company deems it necessary to take such action to prevent: (a) the unlawful use of service; (b) fraud; (c) nonpayment for service; (d) the use of service in violation of the requirements of this Catalog Schedule ; or (e) Company network blockage or the degradation of service furnished to the Customer or to other customers; or when actions taken by foreign governments or foreign telecommunications agencies, or responsive actions taken by the U. S. Government or any instrumentality thereof, render it impossible or impracticable to provide service. The Company will unblock as soon as it determines it can do so without undue risk, and it will, upon request by an affected Customer, assign new authorization codes to replace any that were deactivated. Whenever call blocking occurs on lines presubscribed to the Company, Customers or former Customers will be unable to make calls via any of the Company's CICs or those of its affiliates. At the request of a private payphone owner, the Company will arrange to block direct dial (i.e., completed without the assistance of an operator) calls made from a payphone to Puerto Rico and the U.S. Virgin Islands and to all international locations, except Canada. The Company may refuse to accept calling or credit card, collect calling and/or third number calls which it determines are or may be fraudulent, or it may limit the use of these billing options to or from certain countries or areas, including all or part of the United States, Puerto Rico, and the U.S. Virgin Islands.

3. TERMS AND CONDITIONS

- .01 Service is provided and billed on the basis of a minimum period of at least one month. Service begins on the date that billing becomes effective and continues to be provided until cancelled by the customer in writing on not less than 30 day's notice. 30 days notice is calculated as 30 days from the date of the post mark on the customers letter giving notice of cancellation. If this results in a customer being billed for part of a month, the bill shall be prorated for the number of the days in the month that are part of the 30 day notice requirements compared to the total number of days in that calendar month. This pertains to services that have monthly minimum charges.
- .02 Service is offered on a monthly basis, 24 hours per day. It is also offered on a Metered Use basis.
- .03 For the purpose of computing charges, a month is considered to have 30 days.
- .04 The name(s) of the customer(s) desiring to use the service must be stipulated in the application for service.
- .05 Customers will only be charged once, on either an interstate or intrastate basis, for any nonrecurring or optional features.

-
- .06 The customer agrees to operate Company-provided equipment in accordance with instructions of Company or Company's agent. Failure to do so will void Company's liability for interruption of service and may make the customer responsible for damage to equipment pursuant to Section B-3.07 below.
- .07 The customer agrees to return to Company all Company-provided equipment delivered to the customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to the customer, normal wear and tear only are excepted. The customer shall reimburse Company, upon demand, for any costs incurred by Company due to the customer's failure to comply with this provision.
- .08 Instate Access Recovery Fee
- A monthly service charge of \$0.29 will be applied to Customers subscribed to the Company for long distance services associated with a residential telephone line or billed to a residential account. This charge reflects costs incurred by the Company in providing in-state long distance service over Customer's local exchange provider's network. Customers who spend less than \$1.00 during any monthly billing period will be exempt from this charge.

4. LIABILITY

- .01 Except for granting credit allowances for interruptions of service as provided in Section B-14, Company shall not be liable for any failure of performance due to causes beyond its control, including, but not limited to, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars; strikes, lockouts, work stoppages or other labor difficulties; and any law, order, regulation or other action of any governing authority or agency thereof.
- .02 Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this Catalog Schedule. With respect to any other claim or suit, by a customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption, or restoration of any service or facilities offered under this Catalog Schedule and subject to the provisions of B-4.03 to .07 following, Company's liability, if any, shall be limited as follows:
- .025 With respect to any service provided by Company which involves shared access, shared interexchange transmission, and shared termination, with per minute usage charges, for Dial "1", Credit Card, or Prism Plus Company's liability shall not exceed an amount equal to the charge applicable to a 1 minute call to the called station at the time the affected call was made. If there is a higher initial minute rate for the service, then that higher per minute rate shall apply.
- The liability provided for above, shall, in each case, be in addition to any amounts that may otherwise be due the customer as a credit allowance for the interruption of service.
- .03 Company shall be indemnified, defended, and held harmless by the customer or by others authorized to use Company service against all claims of loss or damage arising from the use of service furnished provided herein, including:
- .031 claims for libel, slander, invasion of privacy, or infringement of copyright arising out of the material, data, information, or other content transmitted via Company service;
- .032 patent infringement claims arising from combining or connecting Company service with apparatus and systems furnished by the customer or others; and

-
- .033 all other claims arising out of any act or omission of the customer or others, including those relating to Section B-4.07 following, in connection with any service provided by Company.
- .04 Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for the damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of customer-provided systems, equipment, facilities or services which are interconnected with Company services.
- .05 Company does not guarantee or make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The customer and user shall indemnify and hold harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party, for any personal injury to, or death of, any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of service furnished by Company at such locations.
- .06 Company is not liable for any defacement of, or damage to, the premises of a customer resulting from the furnishing of service, or the attachment to service by Company of instruments, apparatus and associated wiring on such customer's premises or from the installation or removal thereof, when such defacement or damage is not the result of Company negligence. No agents or employees of other participating carriers shall be deemed to be agents or employees of Company.
- .07 Company shall not be liable for the customer's failure to fulfill its obligation to take all necessary steps, including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the customer, or any third party acting as its agent, to the Company network. The customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with Company service, that the signals emitted into Company's network are of the proper mode, bandwidth, power, data speed, and signal level for the intended use of the customer and in compliance with the criteria set forth in Section B-13 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other customers.
- If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection, Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other customers, Company may, upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety, Company may, upon written notice, terminate the customer's service without liability.
- .08 With respect to Metered Use Service MCI Prepaid Calling Card Service, Company makes no warranty, guarantee, or representation, either express or implied, regarding the merchantability, accuracy, reliability, condition, or fitness of the information provided in connection with the use of the card.

5. CANCELLATION OF SERVICE BY A CUSTOMER

- .01 If a customer cancels an order for service before the service begins, before completion of the minimum period, or before completion of some other period mutually agreed upon by the customer and Company, a charge will be levied upon the customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by Company and not fully reimbursed by installation and monthly charges. If, based on an order by a customer, any construction has either begun or been completed, but no services provided, the nonrecoverable cost of such construction shall be borne by the customer.
- .02 Except as otherwise provided, if an order for installation is delayed more than 30 days beyond the due date, and such delay is not requested or caused by the customer, the customer may cancel the order without incurring cancellation charges.
- .03 Termination of Residential Service: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule : For purposes of this section, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under this Catalog Schedule and MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under this Catalog Schedule and MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and <http://www.mci.com/service>.
 - .1 For customers subscribing to Integrated Plan RZA or Integrated Calling Plan RZB Service prior to January 18, 2003, the following termination provisions apply
 - 1) For customers who disconnect from residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, the companion residential service offering under this Catalog Schedule and <http://www.verizonbusiness.com/service/>, as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under this Catalog Schedule and its companion residential service under <http://www.mci.com/service>.
 - 2) For customers who disconnect either from i) interstate service under <http://www.mci.com/service/> and interLATA service under this Catalog Schedule or ii) intraLATA service under this Catalog Schedule, the companion residential service offering under <http://www.mci.com/service/>, the companion residential service under this Catalog Schedule, and residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under this Catalog Schedule (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1.
 - 3) For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interLATA and intraLATA) service under this Catalog Schedule, the companion residential service offering under <http://www.mci.com/service/>, the companion residential service offering under this Catalog Schedule, and residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1.

EFFECTIVE: July 1, 2020

-
- .2 For customers subscribing to Integrated Plan RZA Service on or after January 18, 2003, the following termination provisions apply:
- 1) For existing customers who disconnect from either a) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 only, b) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and intraLATA service under this Catalog Schedule , or c) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/> , and intraLATA and/or interLATA service under this Catalog Schedule , as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to the service offering under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
 - 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under this Catalog Schedule , b) intraLATA service under this Catalog Schedule only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under this Catalog Schedule , as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to Residential RLD-1 Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 for local exchange service and to the service offering under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
 - 3) For new customers who disconnect from either a) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 only, b) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and intraLATA service under this Catalog Schedule , or c) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/> , and intraLATA and/or interLATA service under this Catalog Schedule , as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

-
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under this Catalog Schedule , b) intraLATA service under this Catalog Schedule only, or c) from interstate service under [Http://www.mci.com/service/](http://www.mci.com/service/): The companion residential service offering under <http://www.mci.com/service/> and under this Catalog Schedule , as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to Residential RLD-1 Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 for local exchange service and to Basic Calling Plan P under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- .3 For customers subscribing to Integrated Calling Plan RLE, Integrated Calling Plan RLG or Integrated Calling Plan RLH Service, the following termination provisions apply:
- 1) For existing customers who disconnect from either a) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 only, b) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and intraLATA service under this Catalog Schedule , or c) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and interstate service under <http://www.mci.com/>: The companion residential long distance service under <http://www.mci.com/>, and intraLATA and/or interLATA service under this Catalog Schedule , as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to the service offering under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under this Catalog Schedule , b) intraLATA service under this Catalog Schedule only, or c) from interstate service under [Http://www.mci.com/service/](http://www.mci.com/service/): The companion residential service offering under <http://www.mci.com/service/> and under this Catalog Schedule , as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 for local exchange service and to the service offering under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

3) For new customers who disconnect from either a) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 only, b) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and intraLATA service under this Catalog Schedule, or c) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under this Catalog Schedule, as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under this Catalog Schedule, b) intraLATA service under this Catalog Schedule only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under this Catalog Schedule, as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 for local exchange service and to Basic Calling Plan P under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

.4 For Integrated Calling Plan RLC-1 customers with local residential service on their primary line as described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 who have two or more lines on their account, the following termination provisions apply:

1) For customers who disconnect from residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1. The companion residential service offering under this Catalog Schedule and <http://www.mci.com/service/>, as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this Catalog Schedule and its companion residential service under <http://www.mci.com/service/>.

2) For customers who disconnect either from i) interstate service under <http://www.mci.com/service/> and interLATA service under this Catalog Schedule or ii) intraLATA service under this Catalog Schedule: The companion residential service offering under <http://www.mci.com/service/> and under this Catalog Schedule, as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this Catalog Schedule (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RLD service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1.

- 3) For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interLATA and intraLATA) service under this Catalog Schedule : The companion residential service offering under <http://www.mci.com/service/> and under this Catalog Schedule , as well as residential service under MCI metro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under MCI metro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1.
- 4) For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under this Catalog Schedule , or residential service under MC metro Access Transmission Services, LLC d/b/a MCI metro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, and customer's additional line or lines remain on the account: The companion residential service offering under <http://www.mci.com/service/> and under this Catalog Schedule , and residential service under MCI metro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 will terminate. Customer's additional line or lines will then be automatically re-subscribed to Basic Calling Plan P under this Catalog Schedule (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service), and the additional line or lines will also be automatically re-subscribed to Residential RLD service under MCI metro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1.
- .5 The following termination provisions apply to customers of Integrated Plan RLI service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule :
- 1) For existing customers who disconnect from either a) residential service under MCI metro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 only, b) residential service under MCI metro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and intraLATA service under this Catalog Schedule , or c) residential service under MCI metro Access Transmission Services, LLC d/b/a MCI metro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/> , and intraLATA and/or interLATA service under this Catalog Schedule , as well as residential service under MCI metro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, will terminate. Customers will then be automatically re-subscribed to the service offering under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

EFFECTIVE: July 1, 2020

-
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under this Catalog Schedule, b) intraLATA service under this Catalog Schedule only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under this Catalog Schedule, as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 for local exchange service and to the service offering under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 only, b) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and intraLATA service under this Catalog Schedule, or c) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under this Catalog Schedule, as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under this Catalog Schedule, b) intraLATA service under this Catalog Schedule only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under this Catalog Schedule, as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 for local exchange service and to Basic Calling Plan P under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- .6 The following termination provisions apply to customers of Integrated RLK Plan who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule :

For existing customers who disconnect from either a) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 only, b) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and intraLATA service under this Catalog Schedule , or c) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/> , and intraLATA and/or interLATA service under this Catalog Schedule , as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, will terminate. Customers will then be automatically re-subscribed to the service offering under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under this Catalog Schedule , b) intraLATA service under this Catalog Schedule only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under this Catalog Schedule , as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 for local exchange service and to the service offering under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

For new customers who disconnect from either a) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 only, b) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and intraLATA service under this Catalog Schedule , or c) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/> , and intraLATA and/or interLATA service under this Catalog Schedule , as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under this Catalog Schedule , b) intraLATA service under this Catalog Schedule only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under this Catalog Schedule , as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 for local exchange service and to Basic Calling Plan P under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under "<http://www.mci.com/service/>" for interstate service (if customer retains interstate service).

- .07 The following termination provisions apply to customers of Integrated RLL Plan who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule :

For existing customers who disconnect from either a) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 only, b) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and intraLATA service under this Catalog Schedule , or c) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, intraLATA and/or interLATA service under this Catalog Schedule , as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, will terminate. Customers will then be automatically re-subscribed to the service offering under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under this Catalog Schedule , b) intraLATA service under this Catalog Schedule only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under this Catalog Schedule , as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 for local exchange service and to the service offering under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or the service offering under www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

For new customers who disconnect from either a) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 only, b) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and intraLATA service under this Catalog Schedule, or c) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, intraLATA and/or interLATA service under this Catalog Schedule, as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan II under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under this Catalog Schedule, b) intraLATA service under this Catalog Schedule only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under this Catalog Schedule, as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 for local exchange service and to Basic Calling Plan II under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

- .08 The following termination provisions apply to customers of Integrated RLJ Plan who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule :

For existing customers who disconnect from either a) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 only, b) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and intraLATA service under this Catalog Schedule, or c) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under this Catalog Schedule, as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, will terminate. Customers will then be automatically re-subscribed to the service offering under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under this Catalog Schedule , b) intraLATA service under this Catalog Schedule only, or c) from interstate service under [Http://www.mci.com/service/](http://www.mci.com/service/): The companion residential service offering under <http://www.mci.com/service/> and under this Catalog Schedule , as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 for local exchange service and to the service offering under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

For new customers who disconnect from either a) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 only, b) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and intraLATA service under this Catalog Schedule , or c) residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/> , and intraLATA and/or interLATA service under this Catalog Schedule , as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under this Catalog Schedule , b) intraLATA service under this Catalog Schedule only, or c) from interstate service under [Http://www.mci.com/service/](http://www.mci.com/service/): The companion residential service offering under <http://www.mci.com/service/> and under this Catalog Schedule , as well as residential service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 for local exchange service and to Basic Calling Plan P under this Catalog Schedule for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

6. USE OF SERVICE

- .01 The services offered herein may not be used for the unauthorized provision of Message Telecommunications Service or Wide Area Telecommunications Service equivalents. Service furnished by Company may be used for one or more of the following:
 - .011 for the transmission of communications by the customer.
 - .012 for the transmission of communications to or from an authorized user or joint user.
 - .013 for the transmission of communications to or from a customer of another common carrier, which has subscribed to Company's communications services for purposes of resale.

-
- .02 Service furnished by Company may be arranged for joint use or authorized use. The joint user or authorized user shall be permitted to use such service in the same manner as the customer, but subject to the following:
- .021 One joint user or authorized user must be designated as the customer. The designated customer does not necessarily have to have communications requirements of his own. The customer must specifically name all joint users or authorized users in the Application for Service. Orders which involve the start, rearrangement, or discontinuance of joint use or authorized use service will be accepted by Company only from that customer and will be subject to all regulations contained herein.
- .022 All charges for the service will be computed as if the service were to be billed to one customer. The joint user or authorized user which has been designated as the customer will be billed for all components of the service and will be responsible for all payments to the company. In the event that the designated customer fails to pay the Company each joint user or authorized user shall be liable to the Company for all charges incurred as a result of its use of Company's service. Each joint or authorized user must submit to the designated customer a letter accepting contingent liability for its portion of all charges billed by the company to the designated customer. This letter must also specify that the joint or authorized user understands that the Company will receive a copy of the guaranty from the designated customer. Unless Supportive Services are provided, the customer shall be responsible for allocating charges to each joint user or authorized user.
- .03 Payphone Use Charge: An undiscountable \$0.55 per call charge is applicable to calls that originate from any payphone within the state used to access Company services. This charge, which is in addition to standard usage charges and any applicable surcharges associated with Company service, applies for the use of the instrument used to access Company service and is unrelated to the Company service accessed from the payphone. Customers of Metered Use Services will be charged the payphone use charge for each call which is placed from payphones within the state. The payphone use charge does not apply to calls placed from payphones phones at which the customer pays for service by inserting coins during the progress of the call; calls using Telecommunications Relay Service; and calls originated by customers with qualified hearing or speech impairments who are certified.
- .04 Directory Assistance for Metered Use Service Options: Directory Assistance is available to customers of Company's Metered Use Service's. An undiscounted per call charge will be applied to each call each month for information as to any telephone number with the state.
- a. Residential Metered Use Service Options (except for Residential Integrated Metered Use Service Options) -- \$1.99
 - b. Residential Integrated Metered Use Service Options -- \$0.95
 - c. Small Business Metered Use Service Options (except for Small Business Integrated Metered Use Service Options) -- \$1.99
 - d. Small Business Integrated Metered Use Service Options -- \$0.95
 - e. Business Metered Use Service Options for MCI Flat Rate Plus, Advanced Options 1 & II for Small Business, homeMCI One, MCI One Savings, MCI One Extra, MCI One Advantage, MCI Everyday Classic, MCI Everyday Plus, MCI Anytime, MCI Everyday Savings – Defer to the GSA
 - f. MCI PrePaid – 4 Units

One request may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. In addition to the Directory Assistance charge listed above, the following surcharges also apply: surcharges associated with Credit Card and Prism Plus calling card calls; and those surcharges associated with operator assisted calls. The Operator dialed surcharge will not apply to Directory Assistance calls made using a Company Calling Card. In addition, Directory Assistance calls will not count toward, nor be calculated as part of, any volume discounts offered under Metered Use Service's. A credit allowance will be given to those customers who comply with the following provisions:

A credit allowance will be given, or the charge that would otherwise apply will be waived, when (1) the customer experiences poor transmission or is cut-off during the call to Directory Assistance, (2) the customer is given an incorrect telephone number by the Directory Assistance operator, or (3) the customer has inadvertently misdialed and has reached Directory Assistance for the wrong area code. To obtain such a credit/waiver, the customer must promptly notify his or her Customer Service Representative.

.041 Residential and Small Business Directory Assistance Call Completion

Customers of Execunet, Credit Card, homeMCI One, MCI One Savings, MCI One Extra and MCI One Advantage may request that the Directory Assistance operator complete the calls made within the state for one of the numbers provided pursuant to Section B-6.04 above. The customer will be charged an additional undiscountable surcharge of \$0.35 per completed call. The customer will be charged the per-minute rate for switched origination direct dial usage for the Company service to which the customer is pre-subscribed for completed calls. Call completion is not available to callers who are not pre-subscribed to any Company service, or for calls to toll free, 500, 700, 900 and 976 numbers.

.05 Service furnished by Company may be arranged for use by other common carriers for the purposes of resale subject to the following:

.051 Other Common Carriers will be responsible for charges, costs, etc. incurred by Company with respect to Supportive Services as referenced in this Catalog Schedule.

.052 Other Common Carriers will be responsible for all interaction and interface with their own subscribers or customers.

.06 Service furnished by Company shall not be used:

.061 For any unlawful purpose.

.062 For any purpose for which any payment or other compensation is received by the customer, except when the customer is an entity which holds itself out as being a communications common carrier or resale common carrier or entity which resells Company service as part of an enhanced communications service or an electronic information service. This provision does not prohibit an agreement between the customer, authorized user or joint user to share the cost of the service as long as this arrangement generates no profit for anyone participating in a joint use or authorized use arrangement.

-
- .07 Effective February 23, 2006, Residential and Small Business services offered under this Catalog Schedule that require concurrent enrollment in local exchange service provided under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 1 will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 1. This does not apply to customers of this service who are eligible to subscribe to the Residential Affinity Savings Plan 1 or the Small Business Affinity Savings Plan 1. Additionally, Company services, to the extent they have been made unavailable to new and/or existing customers of those services as of that date, may continue to be offered and provided without revision to customers subscribing to those services via an agreement with an agent or other affinity of the Company (including, but not limited to, Quixtar, Inc.; and excluding Fionda, LLC, and Espirit de Corpe Inc.), who has contracted with the Company to sell Company services to its members.
- .08 Effective February 1, 2009, the Company will no longer offer presubscribed long distance service to new residential and small business customers. Residential and small business customers currently subscribed to Company long distance service will no longer be able to move, add to, or change the service to which they are subscribed, except that customers may switch to a different Company service for which they are eligible if they wish, and customers of local/long distance integrated service may cancel local features on their service if they wish. All residential and small business end users will continue to be able to access the Company network and will be subject to this tariff on a non-presubscribed basis, e.g. collect calling, "dial around" services, or where their local exchange carrier installs the Company as the long distance PIC without the customer directly signing up with the Company for any calling plan.

7. PAYMENT ARRANGEMENTS

- .01 The customer is responsible for payment of all charges for services furnished to the customer or its joint or authorized users. Non-recurring charges are payable when the service(s) for which they are specified have been performed. If an entity other than Company, e.g., another carrier or supplier, imposes charges on Company, in addition to its own internal costs, in connection with a service for which a Company non-recurring charge is specified, those charges will be passed on to the customer. Recurring charges which are fixed in amount and not dependent on usage are billed in advance. Usage charges are billed after each usage cycle.
- .03 Company's bills are payable upon receipt. If Company becomes concerned at any time about the ability of a customer to pay its bills, Company may require that customer to pay its bills within a specified number of days and to make such payments in cash or the equivalent of cash. Company may invoice low usage customers every other month unless a customer invoiced in such a manner requests monthly billing. If Company permits a commercial customer to delay payment beyond 35 days after the regular billing cycle, interest will accrue upon the unpaid amount at the rate of one-and-one-half percent (1.5%) per month, unless such rate is prescribed by law, in which event interest will accrue at the highest rate allowed by law. The late payment charge will not be applied to any disputed portion of the unpaid balance unless the dispute is resolved against the customer.
- .031 For residential service or small business service customers, a late payment charge of 1.5% may be assessed on payments not received within 30 days from the invoice date, where capabilities exist. The late payment charge will be applied to the entire unpaid balance of the customer's monthly invoice, including taxes. The late payment charge will not be applied to any disputed portion of the unpaid balance unless the dispute is resolved against the customer. The late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.
- .032 For Business Service Customers, unless such rate is prescribed by law, in which event interest will accrue at the highest rate allowed by law, a late payment charge at the rate of 1.5 per month will accrue upon any unpaid amount commencing 31 days after remittance was due to Company. The late payment charge will be applied to the entire unpaid balance of the customer's monthly invoice, including taxes. The late payment charge will not be applied to any disputed portion of the unpaid balance unless the dispute is resolved against the customer. The late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

-
- .04 Applicants for service or existing customers whose financial condition is not acceptable to Company, or is not a matter of general knowledge, may be required at any time to provide Company a security deposit, in cash or equivalent of cash, up to an amount equal to the applicable installation charges, if any, and/or up to two months' actual or estimated usage charges for the service to be provided. Such applicants or customers may also be required, at any time, whether before or after the commencement of service, to provide such other assurances of, or security for, the payment of Company's charges for its services as Company may deem necessary, including, without limitation, advance payments for service, third party guarantees of payment, pledges or other grants of security interests in the customers' assets, and similar arrangements. (When billing and collection for Company's, Dial "1" and Credit Card, is performed on Company's behalf by a local exchange carrier, the security deposit requirements set forth in the local Catalog Schedule of the local exchange carrier will apply to the customer's Company service, in lieu of the provisions contained herein.) The required deposit or other security may be increased or decreased by Company as seems appropriate in the light of changing conditions. In addition, Company shall be entitled to require such payments in cash or the equivalent of cash. In case of a cash deposit, simple interest at the rate of one-point-seventy seven percent (1.77%) (This rate applies for the year 2003) annually will be paid for the period during which the deposit is held by Company, unless a different rate has been established by the appropriate legal authority in the jurisdiction in which the Company service is provided. At Company's option, such deposit may be refunded to the customer's account at any time.
- .05 The charges set forth herein for channel terminations contemplate installations made in normal locations and under normal working conditions. Any installations to be made under other circumstances are subject to additional charges.
- .06 If a customer does not give Company written notice of dispute with respect to Company's charges within 2 years from the date of the invoice, such invoice shall be deemed to be correct and binding upon the customer.
- .07 In the event the Company incurs fees or expenses, including attorney's fees, in collecting any charges owed the Company, the customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.
- .08 If a customer whose account has been closed has a credit balance showing, Company will transfer the credit to another account of the customer, if there is one, or will mail a check for the balance to the customer if it believes it has a valid address. If Company is not certain it has a valid address, it will include a notice with the final invoice, which will be mailed to the customer's last known address, asking the customer to verify the address so that it can make a refund, or it will contact the customer at that address and request verification. Such verification can be made by calling a designated telephone number or by writing to a specified address. Upon receiving verification, a check for the balance will be mailed. If the final invoice or the notification letter is returned by the post office as undeliverable, or if no response is received within thirty days of mailing, Company will begin applying a closed account maintenance charge of \$2.50 per month in the second monthly billing period following the month in which the account was closed, and will continue to apply that charge until the customer requests a refund or the balance is exhausted.
- .09 In the event payment is made by check and the customer's check is not honored by the institution on which it was drawn, Company will impose, and the customer will be required to pay, a \$10 fee, in addition to other remedies available to Company under the Catalog Schedule .

8. CHANGE IN SERVICE ARRANGEMENT

When a change in service arrangement involves the continued use by the customer of channels furnished by Company, installation charges do not apply to the channels continued in use. The minimum service period for the channels continued in use is determined from the date of the initial acceptance thereof.

9. RESTORATION OF SERVICE

The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D, Appendix A of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

10. INSPECTION

Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine that the requirements contained herein are being complied with in the installation, operation or maintenance of the customer or Company equipment. Without incurring any penalty, Company may interrupt the service at any time because of departure from any of these requirements.

11. CANCELLATION FOR CAUSE BY COMPANY

.01 Company may discontinue the furnishing of service(s) to a customer, without incurring any liability:

.011 Immediately and without notice if Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services, Company may discontinue service pursuant to this sub-section B-11.011 if:

.0111 the customer refuses to furnish information to Company regarding the customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s);

.0112 the customer provides false information to Company regarding the customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of Company service(s);

.0113 the customer states that it will not comply with a request of Company for security for the payment for service(s) in accordance with Section B-7.04;

.0114 The customer has been given written notice by Company of any past due amount, which remains unpaid in whole or in part, for any of Company's other common carrier communications services to which the customer either subscribes or had subscribed or used; or

.0115 The customer either (1) accesses Company service by dialing 10222, or any other Company carrier identification code, or (2) having presubscribed to Company's Dial "1" Long Distance Service (Execunet), has had its account(s) cancelled and has been removed from Company's billing system and is being billed for its subsequent use of Company's service(s) or (3) indicates to Company or its billing entity that it will not pay for Company service(s) used by it; or

.0116 A subscriber to Metered Use Service Execunet Option A (Dial "1") who accesses the service by use of an authorization code has not used the service, with the exception of calls to Directory Assistance, for 90 days. In such case, Company will deactivate his or her code to reduce the danger of abusive use. If he or she wishes to renew usage of the service, e.g. upon returning to a vacation home, Company will promptly supply a new code. This provision does not apply to customers of Company Dial "1" Long Distance Service in central offices where equal exchange access is available; or

.0117 The customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or

- .0118 The customer uses, or attempts to use, service with the intent to avoid payment, either in whole or in part, other charges for the service stated in this Catalog Schedule
 - .01181 Using or attempting to use the service by rearranging, tampering with, or making connections to Company's service not authorized by this Catalog Schedule ; or
 - .01182 Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - .01183 Any other fraudulent means or devices;
- .012 Immediately upon written notice to the customer of any sum thirty days (30) past due; or
- .013 Immediately upon written notice to the customer, after failure of the customer to comply with a request by Company for security for the payment of service in accordance with Section B-7.04; or
- .014 Thirty (30) days after sending the customer written notice of noncompliance with any other provision of this Catalog Schedule if the noncompliance is not corrected within thirty (30) day period.

The discontinuance of service(s) by Company pursuant to this Section does not relieve the customer of any obligation to pay Company for charges due and owing for service(s) furnished up to the time of discontinuance.

12. TESTING AND ADJUSTING

Upon reasonable notice, the channels provided by Company shall be made available to Company for such tests and adjustments as may be necessary to maintain them in satisfactory condition; no interruption allowance will be granted for the time during which such tests and adjustments are made.

13. TERMINAL EQUIPMENT

- .01 Terminal equipment, such as teleprinters, handsets or data sets at the premises of the customer and connecting local channels between such premises and the Company terminals, shall be furnished by and maintained at the expense of the customer, except as otherwise provided.
- .02 The characteristics of equipment at either end of the channel shall be such that its connection to the channel complies with the minimum protection criteria set forth below, and does not interfere with services furnished to other customers. Additional protective equipment, where required, shall be at the customer's expense.
- .03 When services using Bell voice grade facilities are terminated in customer-provided terminal equipment, channel derivation devices, or communications systems, the customer shall comply with the minimum protective criteria set forth below:
 - .031 When the facilities furnished under this Catalog Schedule are used in common with Bell System services, it is necessary in order to prevent excessive noise and crosstalk that the power of the signal applied to Bell lines be limited. A single valued limit for all applications cannot be specified. Therefore, the power of the signal in the band above 300 Hertz which may be applied by the customer-provided equipment at the point of termination will be specified by Company for each application, to be consistent with the signal power allowed on the telecommunications network.

- .032 To protect the telecommunications services from interference at frequencies which are about the band of service provided, Company will specify the acceptable signal power in the following bands to be applied by the customer-provided equipment or communications system at the point of termination to insure that the input to Bell facilities does not exceed the limits indicated:
- the power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 dB below the power of the signal as specified in Section 13.031 preceding.
 - the power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 dB below one milliwatt.
 - the power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 dB below one milliwatt.
 - the power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 dB below one milliwatt.
 - the power in the band above 40,000 Hertz shall not exceed 50 dB below one milliwatt.
- .033 Where there is connection via customer-provided terminal equipment or communications system to a Message Telecommunications Service or a WATS service to prevent the interruption or disconnection of all call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the interface at no time has energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.
- .034 Where such customer-provided equipment or communications system applies signals having components in the frequency spectrum below 300 Hertz, excluding ringing signals, the currents and voltages (including all harmonics and spurious signals) at the interface shall not exceed the limits indicated in B-13.0341 through B-13.0344 following:
- .0341 The maximum rms (root-mean-square) value, including dc and ac components, of the current per conductor will not exceed 0.35 ampere.
- .0342 The magnitude of the peak of the conductor or ground voltage shall not exceed 70 volts.
- .0343 The conductor voltage shall be such that the conductor to ground voltage limit in B-13.0342 preceding is not exceeded. If the signal source is not grounded, the voltage limit in B-13.0342 preceding applies to the conductor to conductor voltage.
- .0344 The total weighted rms voltage within the band from 50 Hertz to 300 Hertz shall not exceed 100 volts. The total weighted rms voltage is the square root of the sum of the products times the square of the rms voltage of the individual frequency components. The weighting factors are as indicated:

<u>for frequencies between</u>	<u>weighting factor</u>
--------------------------------	-------------------------

50 Hertz and 100 Hertz	$f^2/10^4$
------------------------	------------

100 Hertz and 300 Hertz	$f^{3.3}/10^{6.6}$
-------------------------	--------------------

where f is the numerical value of the frequency, in Hertz, of the frequency component being weighted.

-
- .04 The customer is responsible for all costs, which may include the expenses of customer personnel, electrical power, etc. at his premises in the provision of the service described herein.

14. ALLOWANCE FOR INTERRUPTIONS

Except as provided for in Section B-6.04 in this Catalog Schedule which pertains to Directory Assistance and except as provided in Section B-14.024 below, the following credit allowances for interruptions of Company services will be made:

- .01 For all of Company's services for which charges are specified on the basis of per minute of use, or on usage of a fraction of a minute, and in which there may be interruption of an individual call, due to a condition in Company's shared interexchange facilities or in shared access or termination facilities provided by other carriers, which can be remedied by redialing the call (Dial "1", Credit Card, Prism Plus, Payphone, and LEC Calling Card Services):
- .011 A credit allowance will be made for that portion of a call which is interrupted due to poor transmission (e.g. noisy circuit), one-way transmission (one party is unable to hear the other), or involuntary disconnection caused by deficiencies in Company's service. A customer may also be granted credit for reaching a wrong number. To receive a credit, the customer must notify their Customer Service Representative and furnish information, including the called number, the service subscribed to, the difficulty experienced, and the approximate time the call was placed. Credit allowances will not be made for (1) interruptions not reported to Company, or (2) interruptions that are due to the failure of power, equipment, systems, or services not provided by Company. If the customer elects to use another means of communications after one of the above interruptions, or during a period when they are unable to place a call over Company, the customer must pay the charges for the alternative service used.
- .012 Where a call has been disconnected, the customer will be given a credit allowance equivalent to the charge for the initial minute of the call made to reestablish communications with the other party. Where a call has been interrupted by poor transmission or one-way transmission, the customer will be given a credit allowance up to an amount equivalent to the charge to the charge for the initial minute of the call to the wrong number if they report the situation promptly to a Customer Service Representative.
- .03 Company will at the customer's request and expense, attempt to make arrangements for redundancy on the customer's service.
- .04 As used in Section B-14 herein, the term "service" means the circuits or equipment provided by Company, and/or a participating carrier.

15. INTERCONNECTION WITH OTHER CARRIERS

- .01 Service furnished by Company may be connected with services or facilities of another participating carrier. Such interconnection may be made at a Company Terminal or entrance site, at a terminal of another participating carrier, or at the premises of a customer, joint user, or authorized user. Service furnished by Company is not part of a joint undertaking with such other carriers.
- .02 Any special interface equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the customer's expense. Upon customer request and acting as his authorized agent, Company will attempt to make the necessary arrangements for such interconnection.
- .03 Service furnished by Company may be connected with the facilities or services of other participating carriers under the terms and conditions of the other participating carriers' Tariffs, Price Lists and/or Schedules applicable to such connections.

16. SPECIAL CUSTOMER ARRANGEMENTS

- .01 In cases where a customer requests special arrangements which may include engineering, installation, construction, facilities, assembly, purchase or lease of facilities, and/or other special services not offered under this Catalog Schedule, Company, at its option, will provide the requested services. Appropriate recurring and/or non-recurring charges will be developed accordingly.

17. COLLOCATION OF CUSTOMER EQUIPMENT

Subject to Company's current and forecasted operational or physical space requirements, taking into account (1) available space at a Company Terminal, (2) any applicable lease or occupancy restrictions imposed on Company, (3) the technical and operational compatibility of the customer's equipment with Company equipment and services, (4) Company's security requirements, and (5) terms and conditions to which the customer contractually will commit, Company will consider requests from customers, on a first-come, first-served basis, to collocate their equipment at Company terminals.

18. TAX ADJUSTMENTS

When any municipality, other political subdivision, or other local governmental entity imposes upon and collects from Company a gross receipts tax, sales tax, occupation tax, license tax, permit fee, or franchise fee, such taxes and fees shall, in so far as practicable, be billed prorated to the Company customers receiving service within the territorial limits of such municipality, other political subdivision, or other local government entity.

SECTION C - SERVICE DESCRIPTIONS AND RATES

1. GENERAL DESCRIPTION OF INTRASTATE TELECOMMUNICATIONS SERVICES

- .01 Intrastate Telecommunications Service is offered to subscribers on a full-time monthly basis, or on a Metered Use Basis.
- .02 All services shall remain in effect for a minimum of thirty (30) days.
- .03 A customer may provide his own dedicated facilities to access Company's terminal where such dedicated facilities are required.
- .04 Company offers its services subject to the availability of the necessary facilities and/or equipment. Company reserves the right to refuse to provide service to or from any location where the necessary facilities and/or equipment are not available (see Section B-2).

2. METERED USE SERVICE (Effective March 21, 2011, for all residential customers of Metered Use Service, all Calling Card service and Toll Free / 800 service will no longer be available to new customers.)

.01 General Description

Metered Use Service offers the use of intrastate communications facilities shared among multiple users, and is provided on the basis of the separate service options offered under this Section 2 - Metered Use Service. Depending on the option(s) chosen, the customer may select the manner in which calls are originated and terminated, may obtain one-way or two-way service, may enjoy point-to-point or multipoint service, or may originate calls in multiple cities.

Certain Metered Use Service Offerings involve, at the customer's option, a monthly subscription fee, a recurring monthly minimum charge for intrastate facility usage, or a one time initiation of service charge. At additional cost, certain Metered Use Service options offer a customer the ability to: (1) identify the users and allocate the cost of his long distance service through the use of accounting codes, and (2) receive his or her call records on magnetic tape.

Under each of the above service options, the individual customer's total monthly charges for use of the intrastate communications facilities are based upon the total time the customer (account) utilizes such facilities. In that regard, individual intrastate facilities usage charges, as well as other specific charges, discounts and/or features are applicable to each individual service option. Unless otherwise not, when a Metered Use Service call is established in one time-of-day rate application period and ends in another, the rate in effect in each rate application period applies to the portion of the call occurring within that rate application period. A specific description of each of the Metered Use Service options and its recurring and non-recurring charges, features, applicable discounts and service availability is contained in Sections C-2 following.

Execunet, Credit Card and Commercial Dial 1 Service customers may enroll in the Friends & Family or Friends of the Firm Programs and become eligible for discounts in those programs in addition to discounts established elsewhere in this section. These customers are subject to the rates and provisions stated below for the Program.

- .011 Service Cancellation Request Received From Local Exchange Carrier: If the Company cancels a Customer account or service at the request of the Local Exchange Carrier (LEC) serving the Customer, and the Customer continues to complete calls over the Company's network by dialing 1+ or 1010222 for a period not to exceed thirty (30) days from the date the Company first received the service cancellation request, the following provisions shall apply:

Customers who had subscribed to residential service under this Catalog Schedule will be charged the rates set forth in Section 2.0211 for direct dial usage; Section 2.028 for toll free service usage; and Section 2.11 for direct dial operator assisted usage.

Customers who had subscribed to Metered Use Service Commercial Dial 1 Service, Metered Use Service MCI Preferred, Metered Use Service MCI Flat Rate, Metered Use Service Advanced Option I for Small Business, Metered Use Service MCI Flat Rate Plus or Metered Use Service Advanced Option II for Small Business will receive service under the terms and conditions, including rates and charges, set forth under the offering that the customer was subscribed to at the time of cancellation.

- .02 Execunet (Beginning August 16, 1993, Execunet is available only to Residential Service customers and customers who access service by dialing a Company Carrier Identification Code (CIC)) (Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)

Execunet Service is a one-way, dial in-dial out multipoint service allowing the customer to originate and terminate calls via Company-provided local business telephone lines or other exchange access facilities. Subscribers to Execunet may originate calls only in the city or cities in which they maintain an active Execunet account. Customers who presubscribe to Company may do so on a direct dial basis, by dialing 1010222, or via a 7 digit access number. Customers may terminate calls as specified in Section 2.029 below. Unless otherwise specified, all Execunet calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded down to the next whole cent for all Execunet calls.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.021 Monthly Recurring Charges

.0211 Intrastate Usage Charges

The following per minute rates will apply to all Execunet calls.

InterLATA Usage Rates

Peak	\$0.25
Off-Peak	\$0.17

IntraLATA Usage Rates

Peak	\$0.15
Off-Peak	\$0.08

.02111 Time of Day Discount Periods

Execunet service offers an Off-Peak discount at the rates specified in Section C-2.0211 for calls placed within the time periods as set forth below.

Peak	Monday - Friday	7am - 6:59pm
Off Peak	Monday - Friday	7pm - 6:59am
	Sat/Sun	12am - 11:59pm

EFFECTIVE: July 1, 2020

On Schedule A recognized holidays, all domestic direct dialed calls will be free of charge for those customers who have subscribed to the Friends & Family Program and who make calls to Members of their Calling Circle for whom Company is the Primary Interexchange Carrier (PIC).

- .02114 Text Telephone Discount (After October 14, 1996, this program will not be available to new customers.)

Discounted rates are available to qualified hearing or speech impaired persons who have been certified, in writing, by licensed physician, audiologist, speech pathologist, or appropriate State or Federal agency, as having a hearing or speech impairment which precludes oral communications and who have and use a text telephone for visual communications. The adjustment will be applied to the appropriate rate schedules for direct-dialed Execunet calls only specified in Sections C-2.0211 as follows:

<u>Spending Level</u>	<u>Automatic Discount</u>	<u>Company-Company Discount</u>
\$0 - \$9.49	15%	15%
\$9.50 - \$24.49	25%	35%
\$24.50 +	40%	50%

The written certification of the speech or hearing impairment must be presented to a Company Customer Service Center or, if Company so chooses, proof of certification as defined above, may remain on file with the customer's Local Exchange Carrier. Upon request, Company Customer Service will furnish applicants with a certification form. This rate adjustment will be provided for use only by the speech or hearing impaired customers and applies only for calls that are originated from and billed to the telephone number of the certified speech or hearing impaired person. Only one telephone number per residence is authorized for this discount. Operator assisted calls are eligible for this discount.

- .02115 MCI Distinct

Discounted rates are available to qualified hearing or speech impaired persons who have been certified, in writing, by a licensed physician, audiologist, speech pathologist, or appropriate State or Federal agency, as having a hearing or speech impairment which precludes oral communications and who have and use a text telephone for visual communication. The adjustment will be applied to the appropriate rate schedules for all Credit Card calls, and will be discounted 35% during all rate periods.

EFFECTIVE: July 1, 2020

The written certification of the speech or hearing impairment must be presented to a Company Customer Service Center or, if Company so chooses, proof of certification, as defined above, may remain on file with the customer's Local Exchange Carrier. Upon request, Company Customer Service will furnish applicants with a certification form.

This rate adjustment will be provided for use only by the speech or hearing impaired customer and applies to all Credit Card calls. Only one Credit Card account per customer is authorized for this discount. Operator assisted calls are also eligible for this discount.

.02116 Directory Assistance

An undiscounted per call charge identified in Section B-6.04 will be applied to each Directory Assistance call, subject to the provisions of Section B-6.04 above.

.0212 Optional Features

- .02121 Authorization Codes (5 or 9-Digit) (Existing customers who have multiple authorized codes consisting of at least 6 digits can obtain additional codes under this section. Authorization Codes of 6 or more digits are not available to new Dial "1" customers nor are they available to existing customers who have 5-Digit authorization codes)

1st Five Codes	No Charge
Additional Codes (Limited to 50 total codes/customer/account or sub-account)	\$5/Code

- .02122 Call Records on Magnetic Tape
\$100/Account

- .02123 Accounting Codes (3-Digit)² (Existing customers who have accounting codes consisting of at least 3 digits can obtain additional codes under this section.)

\$5/Account
From 1 to 999 codes per account.
Available to touch-tone customers only.
Charges for accounting codes will not be pro-rated

.022 Non-Recurring Charges

.0221 Set-Up Charges:

Call Records on Magnetic Tape	\$500/Account
-------------------------------	---------------

.023 Premier Calling Plans

- .0231 PrimeTime Option (This calling plan will only be available to those customers who enroll prior to March 1, 1995)

PrimeTime is a discounted variation of Dial "1" which offers one hour of interstate and intrastate calling. Customers must select the PrimeTime Option described in the company's Price Guide at www.verizonbusiness.com, in which case they may include their intrastate calls for an additional charge of \$2.25 per month in addition to the interstate charge which will vary. The per minute usage charges will be priced at the rates described in Company's Price Guide at www.verizonbusiness.com. All calls made outside the specified time periods will be given a discount of 10% (in lieu of any other volume discounts contained herein) off that portion of the monthly usage charges included at the rates listed in Section 2.0211 preceding if a customer chooses this option, the monthly charges will apply regardless of the volume of calls made under this plan during any month. The monthly charge for this option is not eligible for the Friends & Family discount.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

- .0232 MCI EasyRate (This calling plan will only be available to those customers who enroll prior to March 1, 1995)

The service as offered in this Catalog Schedule is an add-on to the Interstate EasyRate Service provided in Company's Price Guide at www.verizonbusiness.com. As a variation of Execunet only, MCI EasyRate offers instate calling for an additional monthly charge of \$1.50. Customers may place calls 24 hours a day, seven days a week. The interlata per minute usage charges for all time periods will be priced at the rates described in Company's Price Guide at www.verizonbusiness.com. The per minute usage charges for intralata rates during peak hours will be \$0.26 and \$0.15 for off peak hours. All calls will be rounded to the next higher full minute.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

- .0233 MCI Sure Savings Option (This calling plan will only be available to those customers who enroll prior to August 1, 1995.)

As a variation of Execunet only, MCI Sure Savings Option offers instate calling. Customers may place calls 24 hours a day, seven days a week. Calls placed between 8 a.m. and 5 p.m., Monday through Friday will be \$0.27 per minute. Calls placed between all other times will be \$0.17 per minute.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp;
except that customers who are subscribed to this plan and who have selected the
Company for intralata service only will be charged a monthly minimum charge of
\$5.00.

- .0234 Sure-Save Sense (This calling plan will only be available to those customers who
enroll prior to January 20, 1997)

As a variation of Execunet only, Sure-Save Sense offers instate calling. The per
minute usage charges be priced at the rates described in Company's Price Guide
at www.verizonbusiness.com. Customers selecting this option may include Credit
Card calls in their Sure-Save Sense Plan, but applicable surcharges will apply.
Sure-Save Sense customers may not be enrolled in any other domestic Premier
Calling Plan at the same time.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly
minimum usage charge, as specified in
http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp;
except that customers who are subscribed to this plan and who have selected the
Company for intralata service only will be charged a monthly minimum charge of
\$5.00.

.0235 Advanced Option I

This plan is an add-on to the Advanced Option I Plan offered in Company's Price Guide at www.verizonbusiness.com. A variation of Execunet, for a monthly fee listed in MCI's Price Guide at www.verizonbusiness.com, Advanced Option I offers thirty minutes of direct-dialed calling, based on combined intrastate and interstate usage, provided the customer has selected the Advanced Option I described in Company's Price Guide at www.verizonbusiness.com. Calls will be priced at \$0.15 per minute. This plan may not be combined with any other Premier Calling Plan or with the Friends & Family Program. No discounts or the "Lowest Rate Guarantee" will apply to intrastate usage and/or surcharge in this option.

.0236 Basic Calling Plan Option 1

A variation of Execunet only, Basic Calling Plan Option 1 offers calling within the state. Customers may designate two ANIs for this option. Customers may place calls 24 hours a day, seven days a week. Calls will be priced at \$0.15 per minute. No discounts will apply. This plan may not be combined with any other Premier Calling Plan or with the Friends & Family Program. Additional restrictions apply pursuant to Company's Price Guide at www.verizonbusiness.com.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.02361 MCI Family Assist

A variation of Execunet, the MCI Family Assist plan offers calling within the state. Customers may place Execunet calls 24 hours a day, seven days a week. Customers will be charged \$.09 per minute for the first 30 minutes of interlata use per month and \$.09 per minute for the first 30 minutes of intralata use per month. Customers will be charged \$.15 per minute for Execunet interlata usage in excess of 30 minutes. Customers will be charged \$.12 per minute for intralata usage in excess of 30 minutes. No discounts will apply to usage provided under this plan. This plan may not be combined with any other domestic or international calling plan or with any other Company service except as set forth in this Catalog Schedule. All plan calls are subject to an initial 1-minute duration with additional 1-minute increments. The plan rates apply only to calls that originate from and are billed to the ANI of the customer, and plan benefits are available only to one ANI per customer and to one ANI per residence. All operator service and directory assistance charges will default to standard Execunet charges.

Only qualified residential service customers may subscribe to MCI Family Assist. To subscribe, a customer must call a Company-provided designated toll-free telephone number. At the time of the initial enrollment in the plan, the customer must satisfy either of the following eligibility criteria. The customer must represent to Company that he or she (or his/her spouse) is:

- (i) subscribed to a low income program (e.g. Lifeline, Link-up, etc.) offered by the local exchange company furnishing exchange service to the customer; or,

EFFECTIVE: July 1, 2020

- (ii) certified by an appropriate state or federal agency as eligible for at least one of the following programs in those states where a low income program is not offered:

Aid to Families with Dependent Children (AFDC);

Temporary Assistance to Needy Families (TANF);

Food Stamps;

Home Relief;

Medicaid; and,

Supplemental Security Income (SSI).

To remain eligible to receive service under this plan after initial enrollment, the customer must continue to satisfy the eligibility criteria. The company may require that a customer certify in writing his or her satisfaction of the eligibility criteria.

- .0237 Sure-Save Reach (This calling plan will only be available to those customers who enroll prior to January 20, 1997)

A variation of Execunet, Sure-Save Reach offers customers discounts as described in Company's Price Guide at www.verizonbusiness.com on Dial 1, Operator Services, Directory Assistance, and 500 Personal Number Service usage charges, including monthly fees and surcharges.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

- .0238 Weekend Savings Plan

A variation of Execunet only, Weekend Savings Plan offers calling between locations in the state. Customers may place calls between 12am Saturday through 11:59pm Sunday for a per minute usage rate described in Company's Price Guide at www.verizonbusiness.com. All calls made during any other time period will be priced at the rates listed in Section C-2.0211. Customers selecting this Weekend Savings Plan may include Credit Card calls. These calls will be priced at the rates listed in Section C-2.031111, except for calls placed between 12am Saturday through 11:59pm Sunday which will be priced at a per minute usage rate and a surcharge per call as described in Section C-2.0313. All calls will be rounded to the next higher full minute. This plan may not be combined with any other Premier Calling Plan or with the Friends & Family Program. No discounts will apply to intrastate usage and/or surcharge in this option.

.0239 MCI True Rate

The service as offered in this Catalog Schedule is an add-on to the interstate MCI True Rate Service provided in Company's Price Guide at www.verizonbusiness.com. A variation of Execunet, MCI True Rate offers calling with in the state for existing customers. Existing customers may designate a maximum of two ANIs for this option. No discounts will apply to usage in this option. This plan may not be combined with any other premier calling plan or with the Friends & Family Program.

Existing customers on this option may include Credit Card. All Card calls will be priced at the per minute usage rates described in Company's Price Guide at www.verizonbusiness.com. All calls are subject to an initial one minute duration with additional one minute increments.

Existing customers who enrolled in MCI True Rate during their monthly billing period will receive the benefits of MCI True Rate beginning on their MCI True Rate effective date. Customers who convert to another Company calling plan will not receive the benefits of MCI True Rate beginning on their new plan effective date.

.02310 Retail Affinity Program Plan II

The Retail Affinity Program Plan II is available to new customers of Execunet who are new subscribers of a participating retail affinity program.

Customer enrolled in this plan will receive the following benefits: for Domestic Execunet usage, InterLATA per minute rates will be \$0.15 and IntraLATA per minute rates will be \$0.12 and IntraLATA rates are subject to the rates and conditions in Section C-2.34. Customers will be charged a \$3.00 monthly recurring charge.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.02311 Commercial Credit Card Affinity Program Plan II

The Commercial Credit Card Program Plan II is available to new customers of Execunet who are new subscribers to a designated commercial credit card and who participate in an affinity program associated with that commercial credit card.

Customer enrolled in this plan will receive the following benefits: for Domestic Execunet usage, InterLATA and IntraLATA rates are subject to the rates and conditions in Section C-2.34. Customers will be charged a \$3.00 monthly recurring charge.

.02312 Affinity Program Plan III

Affinity Program Plan III is available to new customers of Execunet who are new subscribers of a participating Affinity program. Customers are subject to the terms and conditions of Basic Calling plan Option 8 set forth at <http://www.verizonbusiness.com/service> for Residential services.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Dial-1: Customer enrolled in this plan will receive the following benefits: for Domestic Execunet usage, InterLATA per minute rates will be \$0.15 and IntraLATA per minute rates will be \$0.12

Monthly Recurring Charges: Customers will be charged a \$4.00 monthly recurring charge.

EFFECTIVE: July 1, 2020

-
- .02314 Affinity Program Plan IV (Effective October 1, 2001, this plan will no longer be available to new subscribers.)

Affinity Program Plan IV is available to new customers of Execunet who are new subscribers of a participating Affinity program. Customers are subject to the terms and conditions of Basic Calling plan Option 19 set forth at <http://www.verizonbusiness.com/service> for Residential services. Customers will be charged a \$1.95 monthly recurring charge.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Dial-1: Customers enrolled in this plan will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day, 7 days a week.

InterLATA:	\$0.12	IntraLATA:	\$0.10
------------	--------	------------	--------

- .02315 Basic Savings Plan I

(Customers who installed before June 1, 2001 will be charged a per minute rate of \$0.49, and a per-call surcharge of \$0.49 will apply for these card calls)

A variation of Execunet, Basic Savings Plan I offers reduced in-state Dial 1 rates for an additional monthly recurring charge to customers enrolled in Basic Calling Plan Option 14 as described in Company's Price Guide at www.verizonbusiness.com.

Customers enrolled in this plan may place intraLATA Dial-1 calls at the rate of \$0.07 per minute, and interLATA Dial-1 calls at the rate of \$0.07 per minute. Customers enrolled in this plan will be charged a \$4.00 monthly recurring charge.

- .02316 Basic Savings Plan II: A variation of Execunet, Basic Savings Plan II offers reduced in-state Dial 1 rates for an additional monthly recurring charge to customers enrolled in Basic Calling Plan Option 14 as described in Company's Price Guide at www.verizonbusiness.com. Customers enrolled in this plan may place intraLATA Dial-1 calls at the rate of \$0.07 per minute, and interLATA Dial-1 calls at the rate of \$0.07 per minute. Customers enrolled in this plan will be charged a \$4.00 monthly recurring charge.

- .02317 Affinity Program Plan V (Effective March 2, 2002, this plan will no longer be available to new subscribers)

Affinity Program Plan V is available to new customers of Execunet who are new subscribers of a participating Affinity program. Customers are subject to the terms and conditions of Company's Price Guide at www.verizonbusiness.com. Affinity Program Plan V is an outbound and inbound service available to residential customers. Affinity Program Plan V includes a flat rate structure for Dial 1, card and P800. No term plan options will apply to this service. Customers are subject to the terms and conditions of companion services as set forth in Company's Price Guide at www.verizonbusiness.com. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. No monthly recurring charge

EFFECTIVE: July 1, 2020

will apply. No monthly recurring charge will apply.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.023171 Access Methods and Charges:

- a) Dial One Access: Affinity Program Plan V can be used for Dial One access. Affinity Program Plan V customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA	\$0.12
IntraLATA per minute charge:	\$0.10

.023172 Affinity Program Plan V Savings Plan I (Effective March 2, 2002, this plan will no longer be available to new subscribers)

Affinity Program Plan V Savings Plan I: A variation of Option (Affinity Program Plan V), Affinity Program Plan V Savings Plan I offers reduced in-state dial-1 rates as well as enabling in-state Dial-1 calls to apply to a Block of Time offer for an additional monthly recurring charge. Customers subscribing to this plan must pay a monthly recurring charge, as specified in www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charge a monthly recurring charge of \$5.00. Customers enrolled in this plan will have their intraLATA and interLATA Dial-1 calls apply to their Block of Time threshold, as offered at the interstate level. In addition, customers may place intraLATA Dial-1 calls at the rate of \$0.07 per minute, and interLATA Dial-1 calls at the rate of \$0.07 per minute for intraLATA and interLATA Dial-1 calls outside the customer's Block of Time..02318

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Basic Calling Plan Option II

A variation of Execunet, Basic Calling Plan Option 2 offers customers in-state calling. Customers enrolled in this plan may place Dial "1" calls at the following per minute usage rates:

Interlata	
Peak	\$0.20 per minute
(7am - 6:59pm, Monday through Friday)	
Off-Peak	\$0.12 per minute
(7pm - 6:59am, Monday through Friday, all day Saturday and Sunday)	

Intralata	
Peak	\$0.15 per minute
(7am - 6:59pm, Monday through Friday)	
Off-Peak	\$0.10 per minute
(7pm - 6:59am, Monday through Friday, all day Saturday and Sunday).	

Customers who enroll in this option must select Company for their intralata PIC. Customers must enroll in this plan via a company-designated Internet address. Upon enrollment in this plan, each customer must designate to the Company a valid commercial credit card through which the customer will be automatically billed for usage under this plan. Customers may review billing details via Company's on-line customer service using the Internet.

.02319 Retail Affinity Program Plan I (Beginning October 1, 1999, this plan will no longer be available to new subscribers)

Available to new customers of Metered Use Service Execunet who are new or existing members of a participating retail affinity program.

Customers enrolled in this plan will receive the following benefits: For Domestic Option A Dial 1 usage, customers will be charged the following: Interlata \$0.20 per minute Peak (7am-6:59pm, Monday-Friday), and \$0.12 per minute Off-Peak (7pm-6:59am, Monday-Friday, all day Saturday and Sunday). Intralata \$0.15 per minute Peak, and \$0.10 per minute Off-Peak. Customers will be charged a \$3.00 monthly recurring charge.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.02320 Commercial Credit Card Affinity Program Plan I (Beginning October 1, 1999, this plan will no longer be available to new subscribers)

Available to new customers of Metered Use Service Execunet who are new or existing subscribers to a designated Commercial credit card and who participate in an affinity program associated with that Commercial credit card.

Customers enrolled in this plan will receive the following benefits: For Domestic Option A Dial 1 usage, customers will be charged the following: Interlata \$0.20 per minute Peak (7am-6:59pm, Monday-Friday), and \$0.11 per minute Off/Peak (7pm-6:59am, Monday-Friday, all day Saturday and Sunday). Intralata \$0.15 per minute Peak, and \$0.08 per minute Off-Peak. Customers will be charged a \$3.00 monthly recurring charge.

.024 Friends & Family Program

A variation of Execunet, the Friends & Family Program permits a customer or Subscriber to form a Calling Circle as defined in Section A of this Catalog Schedule . Once a Circle is established, the calls defined below qualify for the Friends & Family discounts. Monthly recurring charges are not eligible for discounts under this Program.

.0241 The following types of calls qualify for discounts under the Friends & Family Program:

-
- direct-dialed calls , including the long distance portion of Company presubscribed cellular usage, from the Subscriber to a Member of his or her Calling Circle.

Customers enrolled in the Friends & Family program will receive the discounts in Section C-2.213 when they place a call to a Friends & family 500 Number, in lieu of all other Friends & Family discounts.

- .02411 Subscribers must elect only one of the following Friends & Family Program discount options:

Options: Monthly Minimum Usage - Customers subscribed to these options must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to these options and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

- .024111 Option A: (After April 29, 1996, the Option A Free Day will no longer be offered to customers who have elected this Option.) (After August 1, 1996, the Option A Free Holiday will no longer be offered to customers who have elected this Option. (Customers enrolled in the Friends & Family Program as of February 17, 1995 will remain enrolled in Option A until and only if they otherwise notify Company.)

For Subscribers who elect Option A (Friends & Family Original), the following discounts (Friends & Family Discount) will be applied against all gross qualified domestic call usage charges and surcharges. For Subscribers enrolled in a domestic Premier Calling Plan, if specific plan rates apply, the Friends & Family Discount will be applied to the call usage charges and surcharges determined by these plan rates. If plan discounts are applied, the Friends & Family Discount will be applied against the call usage charges and surcharges prior to the application of any plan discount.

Total Monthly Usage (Execunet and Credit Card)	Discount for Calls to Calling Circle Members	Discount for Calls to non-Calling Circle Members

0 - \$24.49	0%	0%
24.50 +	5%	0%

- .024112 Option B (After April 29, 1996, the Option B Free Holiday will no longer be offered to customers who have elected this Option.)

For Subscribers who elect Option B, the following discounts will be applied against all gross qualified domestic call usage charges and surcharges. To be eligible for Option B, the Subscriber may not be enrolled in a domestic Premier Calling Plan. (The Subscriber may, however, be enrolled in an international Premier Calling Plan.) A Subscriber may not be enrolled concurrently in Friends & Family Option B and either the Best Friends Promotion or the Friends & Family II

EFFECTIVE: July 1, 2020

Promotion.

Total Monthly Usage is the total of Metered Use Service Execunet and Credit Card. Discounts for Calls to Calling Circle Members does not apply for Calling Circle Members whose Primary Interexchange Carrier (PIC) is not Company. For Calling Circle Members whose PIC is not Company, non-Calling Circle Member discounts apply. Discounts for Calls to non-Calling Circle Members do not apply to calls made by customers of Metered Use Service Credit Card.

Total Monthly Usage	Discount for Calls to Calling Circle Members	Discount for Calls to non-Calling Circle Members
0 -9.49	0%	0%
9.50 -24.49	0%	0%
24.50 - 49.49	5%	0%
49.50 +	5%	0%

In addition to the discounts, Subscribers who elect Option B will receive the following benefits:

- Subscribers whose total monthly combined usage of Metered Use Service Execunet and Credit Card is equal or greater than \$9.50, a discount as described in Company's Price Guide at www.verizonbusiness.com will apply on Credit Card gross domestic call usage charges and surcharges for all calls made to Calling Circle Members whose Primary Interexchange Carrier is Company. (Discounts will only apply to domestic originated calls placed to the Subscriber's ANI. The Subscriber's ANI must have Company as its Primary Interexchange Carrier (PIC) and must be invoiced to the same account as the Option B card.)

.024113

Option C

For Subscribers who elect Option C, the following discounts will be applied against all gross qualified call usage and surcharges. To be eligible for Option C, the Subscriber may not be enrolled in an Optional Calling Plan, Best Friends Promotion or the Domestic Calling Promotion A. Subscribers who have total monthly usage equal to or greater than \$9.50, but less than \$2,500 will be eligible to receive the following:

* A monthly invoice credit (not to exceed \$10.80) equal to the Subscriber's Dial "1" usage to Calling Circle Members in that month;

* A 50% discount on Subscriber's Dial "1" usage to Calling Circle Members which exceeds \$10.80 in that month; and

* A 50% discount on all other qualified usage (excluding Execunet) usage to Calling Circle Members in that

month.

.025 Friends of the Firm Program

The following types of calls qualify for discounts under the Friends of the Firm Program (See Section C-2.0917) (A Friends of the Firm subscriber who subscribes to Credit Card in conjunction with his or her Execunet account will also have the Friends of the Firm discount applied to his or her Credit card qualifying calls. Qualifying calls are those placed to a Member of the Subscriber's Calling Circle and billed to the Subscriber's Credit Card account)

-direct-dialed calls from the Subscriber to a Member of his or her Calling Circle; operator-assisted calls from the Subscriber to a Member which are billed to the Subscriber's account; collect calls placed to the Subscriber by a Member; third-party calls made to a Member and billed to the Subscriber's account; direct-dialed calls placed to a Member by someone using a 7-digit access code and the Subscriber's 5-digit authorization code; and calls placed to a Subscriber's Private 800 number.

Customers who subscribe to Execunet service through a Corporate Account Service (CAS) or a Corporate Account Service Plus (CAS Plus) billing arrangement or through a Commercial Affinity Program Plus (CAP Plus) are not eligible for this program.

.026 MCI Private 800

MCI Private 800 provides a number to receive calls from any point within the continental U.S., for a monthly subscription fee per 800 number. The customer may have multiple MCI Private 800 numbers per account. For each MCI Private 800 number, Company will provide to the customer an 800 number, a 4-digit security code, and a 6-digit Rerouting Code which allows the Subscriber to use the MCI Forward 800 will provide to the customer an 800 number, a 4-digit security code, and a 6-digit Rerouting Code which allows the Subscriber to use the MCI Forward 800 feature, with which the customer can receive incoming domestic calls for which the customer will be charged \$0.2625 per minute. All MCI Private 800 calls are subject to a 30 second minimum initial period with 6 second additional increments. There is a non-recurring installation fee for this feature as described in Company's Price Guide at www.verizonbusiness.com. Company has the exclusive right to determine the terminating locations for Private 800 numbers. Private 800 customers share access on the same 800 number based on PIN and, thus, may not retain use of the 800 number if service is terminated. Holiday discounts do not apply to Private 800 charges.

.0261 MCI Forward 800: This feature allows MCI Private 800 customers to temporarily change the telephone number to which his or her 800 calls terminate. After calling into a voice prompted system via a Company-provided 800 number, the customer may specify a new telephone number to which its MCI Private 800 calls will terminate. There is no limit to the number of MCI Forward 800 transactions a customer may make. The customer will be charged the rate as described in Company's Price Guide at www.verizonbusiness.com for each MCI Forward 800 transaction. The customer may specify termination to any telephone number (including those PIC'd to Company) available in the continental U.S.

.027 [Reserved For Future Use.]

.028 [Reserved For Future Use.]

.029 Service Availability

EFFECTIVE: July 1, 2020

Dial "1" Service is available from Metropolitan areas set forth in Section C-6 (Table II) of this Catalog Schedule .

- .030 Casual Caller Dial 1: An instate interlata and intralata per minute rate, as listed below, and no surcharge is applicable to calls placed by Casual Callers who access Company service by direct dial access or by dialing 1010222, 1010555 or any other Company Carrier Identification Code.

Intrastate:

\$3.07	1 st minute,
\$1.27	each additional minute

- .03 [Reserved For Future Use.]

- .09 Prism Plus

Prism Plus is a one-way, multipoint service allowing the customer to originate calls via customer-provided local business telephone lines, and allowing the termination of calls via a combination of Company-provided intrastate facilities and local business telephone lines. All Prism Plus calls are subject to a 60 second minimum initial period and are then rounded to the next higher 60- second increment. A customer who subscribes to this service but does not pay for usage when billed (as prescribed under Section B-7.02), will be terminated as a Prism Plus customer. If the party then continues to access the Company network, it will be billed for its usage at the rates specified in Section C-2.02 and will be treated in all respects as a customer of that service (Dial 1). By subscribing to this service, Customer understands that use of this service is restricted in the following manner: Customer may not resell the services in any manner, including but not limited to as a wholesaler or aggregator.

- .091 Monthly Recurring Charges

- | | | |
|-------|-------------------------|--|
| .0911 | <u>Account Charge</u> - | \$12.00 |
| | | \$25.00 for Corporate Account Service PLUS |

- .0912 Per Minute Usage Charges

<u>BUSINESS DAY</u>	<u>EVENING</u>	<u>NIGHT & WEEKEND</u>
\$.3700	\$.2900	\$.2900

- .0913 Time of Day Discount Periods

Prism Plus offers an Evening Discount as well as a Night and Weekend Discount. These discounts are reflected in the rates specified in Section C-2.0912 for calls placed within the time periods as set forth in the figure below.

	MON	TUES	WED	THUR S	FRI	SAT	SUN
8:00 AM to 4:59 PM	//////////////////////////////////BUSINESS DAY RATE///////////////////////////////// /////////////////////////////////// //////////////////////////////////					***** ***** *****	
5:00 PM to 10:59 PM	EVENING RATE					***** ***** ** EVENING	
11:00 PM to 7:59 AM	*****NIGHT & WEEKEND***** *****RATE***** *****						

- .0914 Volume Discounts (For Corporate Account Service PLUS and Qualified Commercial Affinity Group Billing Arrangement (B) customers, a 22 percent volume discount will be applied to all Prism Plus usage. For Corporate Account Service customers, in addition to the discounts in Section C-2.0914 a 3 percent volume discount will be applied to all domestic usage between \$0 and \$24.99) Volume Discounts, as set forth below, are available to those Prism Plus customers who have established accounts with Company and whose total monthly charge for usage (not including the monthly account charge) equals or exceeds \$25.00. The discounts shown apply on an incremental basis and only for amounts in excess of the usage threshold.

<u>Total Monthly Usage</u>	<u>Discount</u>
\$ 0 - \$ 24.99	0%
\$ 25.00 - \$ 199.99	0%
\$ 200.00 - \$3,000.00	5%
\$3,000.01 +	0%

- .0915 Discounts, as set forth below, will be given to those Prism Plus customers who have subscribed to the service under the Qualified Commercial Affinity Group Billing Arrangement (A). This is in lieu of any other volume discounts provided for elsewhere in this Catalog Schedule for Prism Plus calls. The discounts shown apply on an incremental basis and only for amounts in excess of the usage threshold.

<u>Total Monthly Usage</u>	<u>Discount</u>
\$ 0 - \$ 149.99	5%
\$ 150.00 - \$1,999.99	17%
\$2000.00 +	20%

.0917 Friends of the Firm

.09171 A variation of Prism Plus, the Friends of the Firm Program permits a customer or Subscriber to form a Calling Circle as defined in Section A of this Catalog Schedule . Once a Calling Circle is established, the following calls qualify for the Friends of the Firm discounts: (A Friends of the Firm Subscriber who subscribes to Credit Card in conjunction with his or her Prism Plus account will also have the Friends of the Firm discount applied to his or her Credit Card qualifying calls. Qualifying calls are those placed to a Member of the Subscriber's Calling Circle and billed to the Subscriber's Credit Card account)

- direct dialed calls from the Subscriber to a Member of his or her Calling Circle;
- operator-assisted calls from the Subscriber to a Member which are billed to the Subscriber's account;
- collect calls placed to the Subscriber by a Member;
- third-party calls made by a Member and billed to the Subscriber's account;

.09172 A 20 percent discount will be applied against all gross qualified intrastate call usage and surcharges. Directory Assistance charges and any monthly recurring charges are not discounted under this Program.

.0918 Directory Assistance

An undiscounted per call charge identified in Section B-6.04 will be applied to each Directory Assistance call, subject to the provisions of Section B-6.04 above.

.0919 Optional Features

.09191 Accounting Codes (3-Digit) \$0

From 1 to 999 codes per customer originating location. Charges for accounting codes will not be prorated.

.09192 Call Records on Magnetic Tape: \$100/Account

.092 Non-Recurring Charges

.0921 Order Processing Charge: \$10

.0922 Set-Up Charges:
Call Records on Magnetic Tape \$500/Account

.093 Special Features:

The following features are available to institutional customers (e.g., hotels, hospitals, universities). Customers electing either or both of these features will be assessed the following charges:

<u>Monthly Charge</u>	<u>Installation</u>
\$25.00	\$0.00

.0931 Special Closing Message: Company will provide a closing message designed specifically for the institutional customer which will replace the standard closing message.

.0932 Special Dialing Instructions: Company Operators will provide callers with customer-specified dialing instructions (i.e., how to reach the local operator, how to place an 800 call).

.094 Service Availability

Prism Plus is available from all exchanges which have been converted to equal access in the cities listed in Table II of this Catalog Schedule .

.11 Operator Assisted Calling

(Effective on or after August 8, 2016, MCI Communications Services **LLC** d/b/a Verizon Business Services will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.) (Effective November 3, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.)

Operator Assisted Calling is available for customers of Company's Metered Use Service offerings at the per minute usage charges specified in Section C-2.113 for all plans, unless otherwise noted; C-2.16 for Commercial Dial 1 Service; C-2.09 for Prism Plus; plus the undiscountable service charge listed below. This charge is in addition to the initial minute and additional minute charges applicable to a call. When a call is subject to more than one service charge, only the highest service charge applies. These surcharges are subject to Friends & Family discounts when imposed on calls which are eligible for that program

Service Charge Per Call

Person-to-Person (For calls made from private residential or business phones made by Casual Callers, excluding the customers specified in Section C-2.011, an additional surcharge of \$2.50 will apply)	\$ 3.85
--	---------

Person-to-Person Collect	\$ 3.85
--------------------------	---------

Station-to-Station ¹	\$ 3.25
---------------------------------	---------

Station-to-Station Collect	\$ 3.25
----------------------------	---------

Third Party (For calls made from private residential or business phones made by Casual Callers, excluding the customers specified in Section C-2.011, an additional surcharge of \$2.50 will apply)	\$ 3.25
---	---------

Operator Dialed	\$ 0.83
-----------------	---------

.111 1-800-COLLECT

Calls which are placed by dialing a Company-provided access number (1-800-COLLECT), which permits the caller to place a collect, third party-billed, credit card, local exchange carrier or Company Preferred card call with the assistance of an operator, live or automated in a voice response unit will be charged the per minute rates and surcharges listed below. (For calls completed using Credit Card, the usage rates and surcharges can be found in section C-2.03; for calls completed using MCI Preferred Card, the usage rate and surcharges can be found in section C-2.14; for calls completed using a LEC Calling Card, usage and surcharges can be found in Section C-2.12.)

.1111 InterLATA Usage Rates

Mileage	Business Day		Evening		Night/weekend	
<u>Band</u>	<u>1st Min Add'l Min</u>		<u>1st Min Add'l Min</u>		<u>1st Min Add'l Min</u>	
0 - 10	.5500	.5500	.5500	.5500	.5500	.5500
11 - 16	.5500	.5500	.5500	.5500	.5500	.5500
17 - 22	.5500	.5500	.5500	.5500	.5500	.5500
23 - 25	.5500	.5500	.5500	.5500	.5500	.5500
26 - 30	.5500	.5500	.5500	.5500	.5500	.5500
31 - 55	.5500	.5500	.5500	.5500	.5500	.5500
56 -124	.5500	.5500	.5500	.5500	.5500	.5500
125-196	.5500	.5500	.5500	.5500	.5500	.5500
197-292	.5500	.5500	.5500	.5500	.5500	.5500
293+	.5500	.5500	.5500	.5500	.5500	.5500

.11111 InterLATA Surcharges

	<u>Per Call</u>
Operator Station (Includes Third Party calls)	\$6.23
Person-to-Person	\$5.56

.1112 IntraLATA Usage Rates

Mileage	Business Day		Evening		Night/weekend	
<u>Band</u>	<u>1st Min/ Add'l Min</u>		<u>1st Min/ Add'l Min</u>		<u>1st Min/Add'l Min</u>	
0 - 10	.2000	.2000	.2000	.2000	.2000	.2000
11 - 16	.3100	.3100	.3100	.3100	.3100	.3100
17 - 22	.3300	.3300	.3300	.3300	.3300	.3300
23 - 25	.4100	.4100	.4100	.4100	.4100	.4100
26 - 30	.4100	.4100	.4100	.4100	.4100	.4100
31 - 55	.5500	.5500	.5500	.5500	.5500	.5500
56 -124	.5500	.5500	.5500	.5500	.5500	.5500
125-196	.5500	.5500	.5500	.5500	.5500	.5500
197-292	.5500	.5500	.5500	.5500	.5500	.5500
293+	.5500	.5500	.5500	.5500	.5500	.5500

.11121 IntraLATA Surcharges

	<u>Per Call</u>
Operator Station (Includes Third Party calls)	\$ 4.37
Person-to-Person	\$ 4.60

.112 0+ Guardian Service

The Company's 0+ Guardian Service provides an end user with intrastate calling capability from specific healthcare service provider locations for healthcare service providers that have signed an exclusive agreement with Company for the provision of operator service calling. 0+ Guardian Service allows for calls that are placed with the assistance of a live or automated operator from healthcare service provider client telephones presubscribed to the Company.

Per-Minute Rates: The operator services per-minute rates in Section 2.113 shall apply to 0+ Guardian service.

Per-Call Surcharges: In lieu of the operator service surcharges described in above in Section 2.11, a surcharge of \$3.00 shall apply for all intrastate 0+ Guardian operator service calls in addition to the per-minute rates described above.

.113 Operator Assisted Usage Rates

(Effective on or after August 8, 2016, MCI Communications Services **LLC** d/b/a Verizon Business Services will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.)

Peak	\$0.50
Off-Peak	\$0.50

.12 Payphone, Institutional & LEC Calling Card(Effective on or after August 8, 2016, MCI Communications Services **LLC** d/b/a Verizon Business Services will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.)

The following rates apply to calls made with the assistance of an operator from Company presubscribed public, semi-public, or private payphones, and from Company presubscribed institutional phones, or with a Local Exchange Company calling card. These rates also apply to calls made from phones not presubscribed to Company via n Company carrier access code i.e., 1010222, from non-Company presubscribed phones. In addition, Service Charges apply, as indicated. No volume discounts are applicable to calls made under this service nor is the usage or surcharge revenue included in the calculation of any discount eligibility. If the computed charge includes a fraction of a cent, the fraction is rounded down to the next whole cent. The surcharges listed below are subject to Friends & Family discounts when imposed on calls which are eligible for that program.

<u>Upper Mileage Band</u>	<u>Per Minute Rates</u>		
	<u>Business Day</u>	<u>Evening</u>	<u>Night/weekend</u>
	<u>1st/Add'l</u>	<u>1st/Add'l</u>	<u>1st/Add'l</u>
1-10	.5000/.5000	.5000/.5000	.5000/.5000
11-22	.5000/.5000	.5000/.5000	.5000/.5000
23-55	.5000/.5000	.5000/.5000	.5000/.5000
56-124	.5000/.5000	.5000/.5000	.5000/.5000
125-196	.5000/.5000	.5000/.5000	.5000/.5000
197-292	.5000/.5000	.5000/.5000	.5000/.5000
293+	.5000/.5000	.5000/.5000	.5000/.5000

Service Charge Per Call:

LEC Calling Card	\$0.80
Person-to-Person	\$3.85
Person-to-Person Collect	\$3.85

Person-to-Person Sent Paid Coin	\$4.90
Station-to-Station	\$3.25
Station-to-Station Collect	\$3.25
Third Party	\$3.25
Operator Dialed	\$0.83
Sent Paid - Coin	\$2.05

.121 Sent Paid Coin Service

Sent Paid Coin Telephone Calls permit callers to place long distance calls from public and/or semi-public telephone stations for which the customer pays by inserting coins into the payphone as payment for the calls on a real-time basis.
All calls are will be subject to a 3-minute increment and are computed and rounded to the nearest multiple of \$.05.

.1211 Per Minute Usage Rates

	Business Day	Evening	Night/Weekend
Mileage Band	Initial/Add'l 3Min./3 Min.	Initial/Add'l 3Min./3 Min.	Initial/Add'l 3Min./3 Min.
0-55	.5700/.5700	.5100/.5100	.4500/.4500
56-124	.7200/.7200	.5700/.5700	.4800/.4800
125-196	.8100/.8100	.6000/.6000	.5100/.5100
196+	.8400/.8400	.6900/.6900	.5700/.5700

.14 MCI Preferred

MCI Preferred is a one-way, outbound, multipoint service for single or multi-location customers using Dial "1" origination. In connection with MCI Preferred, using Dial "1" access Service Type 1 only, as described below, the customer can obtain an inbound 800 termination option. Multiple outbound calling locations will be billed via a single invoice. If applicable, upon enrollment, the customer must designate each originating Dial "1" telephone number as either Service Type 1 or Service Type 2, as described below. Outbound calls are dialed without the assistance of a Company Operator and do not include calls as specified in Section C-2.11. Inbound MCI Preferred calls are made through a designated 800 number, and the MCI Preferred customer is billed rather than the call originator. All MCI Preferred calls are subject to a 60-second minimum initial period and are rounded to the next higher 60 second increment. When a MCI Preferred call is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: Customer may not resell the services in any manner, including but not limited to as a wholesaler or aggregator.

.141 Monthly Recurring Charges

Account Fee: \$20.00 (I) per account (Account Fee charges will be waived if the combined interstate and intrastate usage (excluding non-recurring and monthly fees) exceeds \$20.00 per month)

.142 Access Methods

.1421 Dial "1" Access: Dial "1" access can be used for MCI Preferred alone or in conjunction with 800 access. There are two type of Dial "1" service: Service Type 1 and Service Type 2. The customer can pre-subscribe up to fifty Service Type 1 locations and up to five Service Type 2 locations for each MCI Preferred account. A Service Type 1 location is defined as all lines associated with a single billing telephone number (BTN) as provided by the local exchange carrier. At each Service Type 2 location there is a maximum of two originating telephone numbers. However, there is no limit to the number of originating telephone numbers at a Service Type 1 location.

.1422 [Reserved For Future Use.]

.1423 MCI Preferred 800: MCI Preferred 800 can be used as part of MCI Preferred service alone and/or in conjunction with Dial "1" access. This type of access is accomplished by 800 termination in which MCI provides a unique 800 number with Business Line Termination to the MCI Preferred customer so that the customer can receive incoming calls. The MCI Preferred customer is billed for the calls rather than the calls' originator. A customer may order multiple 800 numbers which can terminate to the same or different telephone numbers. MCI Preferred MCI Preferred 800 customers are subject to the rules and regulations governing MCI 800 Service as set forth in Company's Price Guide at www.verizonbusiness.com and Catalog Schedule No. 1.

.1424 MCI Preferred Private 800: For each Private 800 number, Company will provide an 800 number and a 4-digit security code with which the customer can receive incoming domestic calls. Private 800 customers are subject to the rules and regulations as set forth at www.verizonbusiness.com for Small Business services.

.143 Interlata Usage Charges: (Customers participating in Company's Interstate Preferred Regional Program will receive a 5% discount off of Interlata Service Types 1 and 2 rates.)

.1431 Dial "1" Usage Charges (Service Type 1):

<u>Business Day</u>	<u>Evening</u>	<u>Night/weekend</u>
\$.3000	\$.2600	\$.2600

.1432 Dial "1" Usage Charges (Service Type 2):

<u>Business Day</u>	<u>Evening</u>	<u>Night/weekend</u>
\$.4300	\$.2300	\$.2300

.1433 [Reserved For Future Use.]

.1434 Preferred 800 Usage Charges:

<u>Business Day</u>	<u>Evening</u>	<u>Night/weekend</u>
\$.2600	\$.2000	\$.2000

.1435 Preferred Private 800 Usage Charges:

Per Minute Rate: \$.3000

.14351 Service Fees for MCI Preferred - 800 Access:

	<u>Non-Recurring</u>	<u>Monthly</u>
Per Private 800 PIN	\$ 10	\$ 0
Per unique 800 number via Business Line Access	\$ 10	\$ 10

.144 Intralata Usage Charges: (Customers participating in Company's Interstate Preferred Regional Program will receive a 5% discount off of Intralata Service Types 1 and 2 tariffed rates)

.1441 Dial "1" Usage Charges (Service Type 1):

<u>Business Day</u>	<u>Evening</u>	<u>Night/weekend</u>
\$.2600	\$.2100	\$.2100

.1442 Dial "1" Usage Charges (Service Type 2):

<u>Business Day</u>	<u>Evening</u>	<u>Night/weekend</u>
\$.4300	\$.2300	\$.2300

.1443 [Reserved For Future Use.]

.1444 Preferred 800 Usage Charges:

<u>Business Day</u>	<u>Evening</u>	<u>Night/weekend</u>
\$.2600	\$.2000	\$.2000

.1445 Preferred Private 800 Usage Charges:

EFFECTIVE: July 1, 2020

Per Minute Rate: \$.3000

.145 Discounts (Preferred customers participating in Company's Interstate Preferred Regional Program will receive a 5% discount off of intrastate Dial One Preferred Schedule rates.) (Customers enrolled in the interstate Preferred Maximizer Program will receive discounts as described in Company's Price Guide at www.verizonbusiness.com.)

.1451 Time of Day Discounts: MCI Preferred offers an Evening Discount as well as a Night/Weekend Discount. These discounts are reflected in the usage rates specified in Sections C-2.143 and C-2.144 for calls placed within the time periods as set forth in the figure below.

	MON	TUES	WED	THUR S	FRI	SAT	SUN
8:00 AM to 4:59 PM	////////////////////BUSINESS DAY RATE//////////////////// //////////////////// ////////////////////					***** *** ***** ** ***** **	
5:00 PM to 10:59 PM	EVENING RATE					***** ***** *****	EVENIN G
11:00 PM to 7:59 AM	*****NIGHT & WEEKEND***** *****RATE***** ***** ***** *****						

.1452 Volume Optimizer: The Volume Optimizer discount is available to those MCI Preferred customers whose monthly combined gross usage and surcharges (not including any non-recurring charges, monthly, Directory Assistance or enhanced card feature charges) equals or exceeds \$950. A 5% discount will be applied to all usage up to \$10,000.00 per month once the customer reaches the \$950 usage threshold. Usage in excess of \$10,000 will not receive a volume optimizer discount. (Customers who subscribed to MCI Preferred prior to April 15,1994, are eligible to receive a 10% discount on usage in excess of \$3,000 per month)

.146 Directory Assistance:

An undiscounted per call charge identified in Section B-6.04 will be applied to each Directory Assistance call, subject to the provisions of Section B-6.04 above.

.1461 Direct Connection

This feature is available only with calling card access and allows the customer to place a call to Directory Assistance as specified above and then have the operator complete the call. The usage rates in Sections C-2.1433 and C-2.1443 will apply in addition to the following surcharges:

Station-to-Station	\$1.25
Person-to-Person	\$3.00

.147 Optional Features

.1471 Accounting Codes: This feature is available with Dial "1" Access. Either verified or non-verified accounting codes are available.

	<u>Non-Recurring</u>	<u>Monthly</u>
.14711 Verified accounting codes of 2, 3, or 4 digits. Company will provide positive verification that the code is valid according to a pre-assigned list of codes. If the code is invalid, the call will be blocked	\$15	\$15
.14712 Non-verified accounting codes of 2, 3, or 4 digits. Company will not provide positive verification that the code is valid.	\$ 0	\$ 0

.148 Service Availability

MCI Preferred is available from Metropolitan areas set forth in Section C-6, Table VI of this Catalog Schedule .

.16 Commercial Dial 1 Service

Commercial Dial 1 Service is a one-way, dial in - dial out multipoint service allowing Commercial Service customers to originate and terminate calls via Company-provided local business telephone lines or other exchange access facilities. Subscribers to Commercial Dial 1 Service may originate calls only in the city or cities in which they maintain an active account. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: Customer may not resell the services in any manner, including but not limited to as a wholesaler or aggregator.

EFFECTIVE: July 1, 2020

.161 Usage Charges: The following per minute rates will apply to all Commercial Dial 1 Service.

.1611 Dial "1"

Intrastate Mileage Band	Business Day		Evening		Night & Weekend	
	1st Min	Add Min	1st Min	Add Min	1st Min	Add Min
1-10	\$.2100	\$.1000	\$.2000	\$.0800	\$.1600	\$.0600
11-22	\$.2100	\$.1400	\$.2100	\$.1300	\$.1800	\$.1000
23-55	\$.2100	\$.1500	\$.2100	\$.1400	\$.2100	\$.1200
56-124	\$.2100	\$.1700	\$.2100	\$.1600	\$.2100	\$.1300
125-196	\$.2100	\$.1800	\$.2100	\$.1700	\$.2100	\$.1400
197-292	\$.2100	\$.1800	\$.2100	\$.1700	\$.2100	\$.1400
293+	\$.2100	\$.2100	\$.2100	\$.2000	\$.2100	\$.1600

.1612 [Reserved For Future Use.]

.162 Directory Assistance

An undiscounted per call charge identified in Section B-6.04 will be applied to each Directory Assistance call, subject to the provisions of Section B-6.04 above.

.163 Time of Day Discount Period

Commercial Dial 1 Service offers an Evening Discount as well as a Night and Weekend Discount at the rates specified in Section C-2.161, for calls placed within the time periods as set forth in the figure below.

	MON	TUES	WED	THURS	FRI	SAT	SUN
8:00 AM to 4:59 PM	//////////BUSINESS DAY RATE//////////////////// //////////////////////////////////////					***** *****	
5:00 PM to 10:59 PM	EVENING RATE					***** *****	EVENING
11:00 PM to 7:59 AM	*****NIGHT & WEEKEND***** *****RATE***** *****						

.164 Friends of the Firm Program: Customers can qualify for discounts under the Friends of the Firm Program as described in Section C-2.0917.

.165 Service Availability: Commercial Dial 1 Service is available from the cities set forth in Section C-6 (Table II), to all other cities within the State of Washington.

- .166 Customer Account Minimum Charge: The Customer Account Minimum Charge applies when the Customer's total Commercial Dial 1 Service combined monthly eligible usage is less than the Customer Account Minimum Charge specified below. Eligible usage is defined as all Commercial Dial 1 Service Dial-1 and Commercial Dial 1 Service Card usage and surcharges (not including any non-recurring, monthly recurring (excluding Customized Business Program monthly recurring), Directory Assistance, 1-800-COLLECT, Local Exchange Carrier Calling Card, Telecom Canada Calling Card, Metered Use Service MCI Flat Rate Conference Calling, Verizon Airfone Service charges, and taxes).

Customer Account Minimum Charge is \$10.00 per account if total Commercial Dial 1 Service eligible usage charges are less than \$10.00* per account per month. The charge is applied against the month's usage charges.

The Customer Account Minimum Charge will be prorated, based on the number of days in the monthly billing cycle, when the Commercial Dial 1 Service Account is furnished to the Customer for less than a full billing month due to the Customer establishing an Commercial Dial 1 Service Account during a monthly billing cycle.

- .21 MCI Flat Rate (Beginning October 1, 1996, this option will no longer be available to new customers.)
MCI Flat Rate is an outbound and inbound, multipoint service for single or multiple location customers. Customers may access the Company network using Dial "1" origination and/or inbound service using 800 termination. Upon enrollment, customer must designate a term plan option, with either a month-to-month, one-year, or two-year commitment. No discounts will apply to this service. Outbound MCI Flat Rate calls may originate or terminate in the state. Outbound calls are dialed without the assistance of a Company operator. Inbound MCI Flat Rate calls are made through a designated 800 number, and the MCI Flat Rate customer is billed rather than the call originator. All calls are subject to a 60-second minimum initial period and are rounded to the next higher 60 second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Intrastate MCI Flat Rate is an add-on to interstate service (Option EE), and all terms and conditions, features and fees will apply as described at http://www.verizonbusiness.com/sb/service_agreement for Small Business services. This Catalog Schedule applies only to intrastate usage, and Directory Assistance charges. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: Customer may not resell the services in any manner, including but not limited to as a wholesaler or aggregator.

Account Fee: \$20.00 (I) per account (Account Fee charges will be waived if the combined interstate and intrastate usage (excluding non-recurring and monthly fees) exceeds \$20.00 per month)

- .211 Usage charges: Usage charges apply to all rate periods.

Access method

	Intralata Rate	Interlata Rate
Dial "1"	\$0.2400	\$0.2800
800	\$0.2400	\$0.2800

- .212 Directory Assistance
An undiscounted per call charge identified in Section B-6.04 will be applied to each Directory Assistance call, subject to the provisions of Section B-6.04 above.

- .23 MCI Flat Rate Plus
MCI Flat Rate Plus is an outbound and inbound multipoint service for single or multiple location

customers. Customers may access the Company network using Dial "1" origination and/or inbound service using Toll Free origination. Customers are subject to the terms and conditions as outlined at http://www.verizonbusiness.com/sb/service_agreement for Small Business services and upon enrollment, must designate a term plan option, with either a month-to-month, one-year or two-year commitment. Discounts will apply to this service. Outbound Option V calls may originate or terminate within the state. Outbound calls are dialed without assistance of a Company operator and do not include calls as specified in Section 2.12. Inbound MCI Flat Rate Plus calls are made through a designated Toll Free number, and the MCI Flat Rate Plus customer is billed rather than the call originator. All calls are subject to a 60-second minimum initial period and are then rounded to the next higher 60 second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Intrastate MCI Flat Rate Plus is an add-on to Company's Interstate offering of MCI Flat Rate Plus. All terms and conditions, term plans, optional features, fees, discounts, Directory assistance charges and surcharges will apply pursuant to http://www.verizonbusiness.com/sb/service_agreement for Small Business services. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: Customer may not resell the services in any manner, including but not limited to as a wholesaler or aggregator.

Account Fee: \$20.00 (I) per account (Account Fee charges will be waived if the combined interstate and intrastate usage (excluding non-recurring and monthly fees) exceeds \$20.00 per month)

.231 Access Methods

MCI Flat Rate Plus can be used for Dial "1" access or Toll Free Access alone or in conjunction with one another. The customer can pre-subscribe up to fifty Dial "1" locations for each MCI Flat Rate Plus account. There is no limit to the number of originating telephone numbers at a customers location. Toll-Free access is available by toll free termination to the MCI Flat Rate Plus customer so that the customer can receive incoming calls. A customer may order multiple toll free numbers which can terminate to the same of different telephone numbers. MCI Flat Rate Plus Toll Free customers are subject to rules and regulations governing MCI 800 Service as set forth at http://www.verizonbusiness.com/sb/service_agreement for Small Business services.

.232 Per Minute Usage Rates

Access Method	IntraLATA <u>Rate</u>	InterLATA <u>Rate</u>
Dial "1"	.2400	.2800
Toll Free	.2400	.2800

.233 Toll Free

Monthly Recurring Charge: \$10.00

.24 Advanced Option I for Small Business

Advanced Option I for Small Business is an outbound and inbound, multipoint service for single or multiple location customers. Customers may access the Company network using Dial "1" origination and/or inbound service using Toll Free origination. Customers are subject to the terms and conditions as outlined in http://www.verizonbusiness.com/sb/service_agreement for Small Business services and upon enrollment, must designate a term plan option, with either a month-to-month, one year or two-year commitment. No discounts will apply to this service. Outbound Option W calls may originate and terminate within the state. Outbound calls are dialed without assistance of a Company operator and do not include calls as specified in Section C-2.12. Inbound Advanced Option 1 for Small Business calls are made through a designated Toll Free number, and the Advanced Option 1 for Small Business customer is billed rather than the call originator. All Option P calls are subject to a 60 second minimum initial period and are rounded to the next higher 60 second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Intrastate Advanced Option 1 for Small Business is an add-on to Company's Interstate offering of Advanced Option I for Small Business. All terms and conditions, term plans, optional features, fees, discounts, Directory Assistance charges and surcharges will apply pursuant to http://www.verizonbusiness.com/sb/service_agreement for Small Business services. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: Customer may not resell the services in any manner, including but not limited to as a wholesaler or aggregator.

.241 Access Methods

Advanced Option 1 for Small Business can be used for Dial "1" access or Toll Free Access alone or in conjunction with each other. The customer can pre-subscribe up to fifty Dial "1" locations for each Advanced Option 1 for Small Business account. There is no limit to the number of originating telephone numbers at a customers location. Toll Free access is available by toll free termination in which Company provides a unique toll free number with Business Line Termination to the Advanced Option 1 for Small Business customers so that the customer can receive incoming calls. A customer may order multiple toll free numbers which can terminate to the same or different telephone numbers. Advanced Option 1 for Small Business Toll Free customers are subject to the rules and regulations governing MCI 800 Service as set forth in http://www.verizonbusiness.com/sb/service_agreement for Small Business services.

.242 Per Minute Usage Rates

<u>Access Method</u>	<u>Rate</u>
Dial "1"	.2800
Toll Free	.2800

.243 Toll Free

Monthly Recurring Charge: \$10.00

.26 Advanced Option II for Small Business

Advanced Option II for Small Business is an outbound and inbound, multipoint service for single or multiple location customers. Customers may access the Company network using Dial "1" origination and/or inbound service using Toll Free origination. No term plan options will apply to this service. Outbound calls are dialed without assistance of a Company operator and do not include calls as specified in Section C-2.11. Inbound Advanced Option II for Small Business calls are made through a designated Toll Free number, and the Advanced Option II for Small Business customer is billed rather than the call originators. Calls are subject to a 60-second minimum initial period and are then rounded to the next higher 60 second increment, unless otherwise noted. Operator assisted calls are calculated on a 60-second minimum duration basis with additional 60-second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. All terms and conditions, Directory Assistance charges, fees, and non-recurring charges will apply pursuant to www.verizonbusiness.com for Small Business services. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: Customer may not resell the services in any manner, including but not limited to as a wholesaler or aggregator. Customers subscribed to this service must pay a monthly recurring charge and usage charges associated with this service, as specified in www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be assessed monthly recurring charges and usage charges as described in this Service or in any plan within this Service to which the customer is subscribed.

Account Fee: \$20.00 (I) per account (Account Fee charges will be waived if the combined interstate and intrastate usage (excluding non-recurring and monthly fees) exceeds \$20.00 per month)

.261 Access Methods and Charges

(Dial 1 Access)

Advanced Option II for Small Business can be used for Dial "1" access and may be used in conjunction with Toll Free access. The customer can pre-subscribe up to fifty locations for each Advanced Option II for Small Business account.

There is no limit to the number of originating telephone numbers at a customer location. Interlata calls will be charged \$0.24 per minute. Intralata calls will be charged \$0.24 per minute.

.262 [Reserved For Future Use.]

.263 Advanced Option II for Small Business Toll Free

Advanced Option II for Small Business Toll Free can be used as part of Advanced Option II for Small Business service along and/or in conjunction with Dial "1" access. This type of access is accomplished by toll free termination in which Company provides a unique toll free number with Business Line Termination to the Advanced Option II for Small Business customer so that the customer can receive incoming calls. The Advanced Option II for Small Business customer is charged for the calls rather than the call originators. A customer may order multiple toll free numbers which can terminate to the same or different telephone numbers. Advanced Option II for Small Business Toll Free customers are subject to rules and regulations governing MCI 800 Service as set forth at Company's Price Guide at www.verizonbusiness.com.

A per minute usage rate as described in Section 2.261 will apply for Advanced Option II for Small Business Toll Free calls within the state.

.2631 Option AA Toll Free Access Service Fees: The following non-recurring and monthly service fees apply for each toll free number receiving Option AA service using Business Line Access:

Non-Recurring

\$10.00

Monthly

\$10.00 (The Monthly Recurring Charge for Savings Plan II, III, VI, V, VI, VIII, IX, X, XI, XII, XIII, XIV, XV and XVI, XVII, XVIII and XIX will be \$10.00.) (The Monthly Recurring Charge for Savings Plan VII will be \$5.95.)

II

.264 MCI One Number

MCI One Number provides a toll free number to receive calls from any point within the state. The customer may have multiple MCI One Number per account. Company will provide a 4-digit security code with which the customer can receive incoming domestic calls. The customer will be charged \$.25 per minute for each call.

Features:

MCI One Number Forward

This feature allows an Advanced Option II for Small Business customer who is using an MCI One Number with a 4-digit personal identification number (PIN) and a 6-digit Rerouting Code to change temporarily the telephone number to which calls to that toll free 800 number terminate. The customer may request a change in termination to any telephone available within the state.

.265 Volume Discount

The following per-minute rates will apply to Advanced Option II for Small Business interLata, Dial "1", for customers whose monthly combined usage equals or exceeds \$25.00 in any monthly period. The following charges will not be included in satisfying the monthly usage: any non-recurring, monthly recurring, Directory Assistance, 1-800-COLLECT, and Local Exchange Carrier Calling Card.

Per-Minute Usage

<u>Monthly Usage</u>	<u>Usage Charge</u>
\$0.00 - \$1,500.00	\$0.1200
\$1,500.01 +	\$0.1500

.266 Operator Assistance

These charges apply to all Advanced Option II for Small Business customers without regard to the type of access. Operator Services is provided according to the provisions and rates described in Section C-2.113.

.267 Guarantee Plan

.2671 Rate Guarantee

This plan guarantees that existing customers will receive the following rates until December 31, 1999.

Account Fee: \$20.00 (I) per account (Account Fee charges will be waived if the combined interstate and intrastate usage (excluding non-recurring and monthly fees) exceeds \$20.00 per month)

.26711 Usage

Dial 1:

Interlata calls will be charged \$0.24 per minute. Intralata calls will be charged \$0.21 per minute.

.26711 Toll Free

Monthly Recurring Charge: \$10.00

.2673 Rebate Guarantee

Advanced Option II for Small Business customers will accrue 20 percent of their total intrastate Advanced Option II for Small Business qualified usage during a continuous 12 month period of service. Qualified usage is defined as Advanced Option II for Small Business usage (after application of credits, promotional discounts, and taxes) for calls placed using domestic Dial "1" or Advanced Option II for Small Business Toll Free access.

In order to qualify for the benefits of this plan, customers must remain presubscribed to Advanced Option II for Small Business service throughout each 12 -month period. All of a customer's qualified usage must be invoiced to the same customer account. Customers who terminate Company service will forfeit all benefits of this plan.

Customer's Company account must be in good standing. Customer will not receive benefit until his/her account is brought to good standing.

The customer will receive the credit in the form of a check in the month following each completed 12-month period.

This rebate will apply only if the customer is not enrolled in a similar plan described in Company's Price Guide at www.verizonbusiness.com.

.268 [Reserved For Future Use.]

.269 Advanced Option II for Small Business Savings Plan (Effective September 1, 2000, this plan will no longer be available to new subscribers)

A variation of Advanced Option II for Small Business (Advanced Option II for SB), Savings Plan offers customers in-state calling. Customers enrolled in this plan will be assessed the following rates for Dial "1" and Toll Free calls and Facsimile usage at the per minute rate of \$0.21 for interlata/intralata calls. Customers enrolled in this plan will be charged a monthly recurring charge of \$6.95 pursuant to http://www.verizonbusiness.com/sb/service_agreement for Small Business services.

.2691 Toll Free

Monthly Recurring Charge: \$10.00

.2610 Advanced Option II for Small Business Savings Plan II (Beginning July 24, 2000, this service will no longer be available to new customers)

A variation of Advanced Option II for Small Business, Advanced Option II for Small Business Savings Plan II offers customers In-state calling. Customers enrolled in this plan may place interlata and intralata Dial "1" and Toll Free calls at the following per minute rates:

	Interlata Per-Minute <u>Usage Charge</u>	Intralata Per-Minute <u>Usage Charge</u>
<u>Monthly Usage</u>		
\$0.00-\$1,500.00	\$0.21	\$0.21
\$1,500.00+	\$0.21	\$0.21

Customers enrolled in this plan will be charged a \$8.95 monthly recurring charge.

.2611 Advanced Option II for Small Business Savings Plan III (Beginning July 24, 2000, this

EFFECTIVE: July 1, 2020

service will no longer be available to new customers)

A variation of Advanced Option II for Small Business, Advanced Option II for Small Business Savings Plan III offers customers In-state calling. No additional monthly fee shall apply to this plan. Customers enrolled in this plan may place Dial "1" and Toll Free calls at the following per minute rates:

<u>Monthly Usage</u>	<u>Interlata Per-Minute Usage Charge</u>	<u>Intralata Per-Minute Usage Charge</u>
\$0.00-\$1,500.00	\$0.21	\$0.21
\$1,500.00+	\$0.21	\$0.21

Minimum Usage Charge:\$25.00 per account if total Advanced Option II for Small Business Savings Plan III usage charges, surcharges and monthly recurring charges, excluding the T800 monthly fee, are less than the minimum usage charge per account per month. The charge is applied against the month's usage charges.

In lieu of the Advanced Option II for Small Business monthly minimum charge set forth in Section 2.26, a monthly minimum charge identified in Section 2.2622 will apply for customers who subscribe to Advanced Option II for Small Business Savings Plan III.

- .2612 Advanced Option II for Small Business Savings Plan IV (Effective May 1, 2001, this plan will no longer be available to new subscribers)

A variation of Advanced Option II for Small Business Savings Plan, Advanced Option II for Small Business Savings Plan II offers customers In-state calling. Customers enrolled in this plan may place interlata and intralata Dial "1" and Toll Free calls at the following per minute rates:

<u>Monthly Usage</u>	<u>Interlata Per-Minute Usage Charge</u>	<u>Intralata Per-Minute Usage Charge</u>
\$0.00-\$1,500.00	\$0.21	\$0.21
\$1,500.00+	\$0.21	\$0.21

Customers enrolled in this plan will be charged a \$11.95 monthly recurring charge.

- .2613 Advanced Option II for Small Business Savings Plan V (Effective August 4, 2003 this plan will no longer be available to new subscribers)

A variation of Advanced Option II for Small Business, Advanced Option II for Small Business Savings Plan V offers customers In-state calling. No additional monthly fee shall apply to th7s plan. Customers enrolled in this plan may place Dial "1" and Toll Free calls at the following per minute rates:

<u>Monthly Usage</u>	<u>Interlata Per-Minute Usage Charge</u>	<u>Intralata Per-Minute Usage Charge</u>
\$0.00-\$1,500.00	\$0.17	\$0.17
\$1,500.00+	\$0.17	\$0.17

EFFECTIVE: July 1, 2020

Account Fee: \$20.00 per account (Account Fee charges will be waived if the combined interstate and intrastate usage (excluding non-recurring and monthly fees) exceeds \$20.00 per month)

- .2614 Advanced Option II for Small Business Savings Plan VI (Effective May 1, 2001, this plan will no longer be available to new subscribers)

A variation of Advanced Option II for Small Business Savings Plan VI offers customers in-state calling. Customers enrolled in this plan will be charged a \$8.95 monthly recurring charge. Customers enrolled in this plan may place Dial "1" and Toll Free and Facsimile calls at the following per-minute rates:

<u>Monthly Usage</u>	<u>Per-Minute Usage Charge</u>
IntraLATA:	
\$0.00-\$1,500.00	\$0.14
\$1,501.00+	\$0.15
InterLATA:	
\$0.00-\$1,500.00	\$0.14
\$1,501.00+	\$0.15

- .2615 Advanced Option II for Small Business Plan VII (Effective September 1, 2001, this plan will no longer be available to new subscribers)

A variation of Advanced Option II for Small Business, Advanced Option II for Small Business Plan VII is available to new customers who were existing commercial customers of Touch-1 Long Distance, Inc., and were pre subscribed to any commercial calling plan offered by Touch-1 Long Distance, Inc as of 12/15/00.

Dial-1: Customers enrolled in this plan will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day, 7 days a week.

InterLATA: \$0.09

IntraLATA: \$0.09

Monthly Recurring Charges: No monthly fee is applicable.

Toll Free Service : Customers enrolled in this plan will be charged a per minute rate of \$0.09 for Toll Free service. No per-call surcharge or monthly fee is applicable.

- .2616 Advanced Option II for Small Business Savings Plan VIII (Effective October 1, 2002, this plan will no longer be available to new subscribers)

A variation of Advanced Option II for Small Business, Advanced Option II for Small Business Savings Plan VIII offers customers in-state calling. Customers enrolled in this plan may place Dial "1", Toll Free and Facsimile calls at the following per-minute rates:

Per-Minute Usage Charge's for Dial "1", Toll Free and Fax

IntraLATA:	\$0.19
InterLATA:	\$0.19

Monthly Account Fees: No monthly recurring charge will apply.

Minimum Usage Charge: In lieu of the Advanced Option II for Small Business monthly minimum charge set forth in Section 2.26, a monthly minimum charge of \$30.00 will apply for customers who subscribe to Advanced Option II for Small Business Savings Plan VIII if total Advanced Option II for Small Business Savings Plan VIII usage charges, surcharges and monthly recurring charges, excluding the T800 monthly fee, are less than the monthly minimum charge per account per month. The charge is applied against the month's usage charges.

- .2617 Advanced Option II for Small Business Savings Plan IX (Effective October 1, 2002, this plan will no longer be available to new subscribers)

A variation of Advanced Option II for Small Business, Advanced Option II for Small Business Savings Plan IX offers customers in-state calling. Customers enrolled in this plan may place Dial "1", Toll Free and Facsimile calls at the following per-minute rates:

Per-Minute Usage Charge's for Dial "1", Toll Free and Fax

IntraLATA:	\$0.12
InterLATA:	\$0.12

Monthly Account Fees: Customers enrolled in this plan will be charged a \$3.00 monthly recurring charge.

Minimum Usage Charge: In lieu of the Advanced Option II for Small Business monthly minimum charge set forth in Section 2.26, a monthly minimum charge of \$25.00 will apply for customers who subscribe to Advanced Option II for Small Business Savings Plan IX if total Advanced Option II for Small Business Savings Plan VIII usage charges, surcharges and monthly recurring charges, excluding the T800 monthly fee, are less than the monthly minimum charge per account per month. The charge is applied against the month's usage charges.

EFFECTIVE: July 1, 2020

-
- .2618 Advanced Option II for Small Business Savings Plan X (Effective August 4, 2003, this plan will no longer be available to new subscribers)

A variation of Advanced Option II for Small Business, Advanced Option II for Small Business Savings Plan X offers customers in-state calling. Customers enrolled in this plan may place Dial "1" and facsimile calls at the following per-minute rates:

Dial "1", Toll Free and Fax Per-Minute Usage Charge

IntraLATA: \$0.09
InterLATA: \$0.09

Monthly Account Fees: \$0.00

Minimum Usage Charge: \$35.00 per account if total Advanced Option II for Small Business Savings Plan X usage charges, surcharges and monthly recurring charges, excluding the T800 monthly fee, are less than the minimum usage charge per account per month. The charge is applied against the month's usage charges.

- .2619 Advanced Option II for Small Business Savings Plan XI (Effective August 4, 2003, this plan will no longer be available to new subscribers)

A variation of Advanced Option II for Small Business, Advanced Option II for Small Business Savings Plan XI offers customers in-state calling. Customers enrolled in this plan may place Dial "1" and facsimile calls at the following per-minute rates:

Dial "1", Toll Free and Fax Per-Minute Usage Charge

IntraLATA: \$0.13
InterLATA: \$0.13

Monthly Account Fees: \$0.00

Minimum Usage Charge: \$20.00 per account if total Advanced Option II for Small Business Savings Plan XI usage charges, surcharges and monthly recurring charges, excluding the T800 monthly fee, are less than the minimum usage charge per account per month. The charge is applied against the month's usage charges.

- .2620 Advanced Option II for Small Business Savings Plan XII (Effective November 1, 2005, this plan will no longer be available to new subscribers)

A variation of Advanced Option II for Small Business, Advanced Option II for Small Business Savings Plan XII offers customers in-state calling. Customers enrolled in this plan may place Dial "1"(no surcharge will apply) and facsimile calls at the following per-minute rates:

Per-minute Usage Charge

IntraLATA:	\$0.05
InterLATA	\$0.05

Beginning December 1, 2003, new customers of Advanced Option II for Small Business Savings Plan XII will receive the following Dial-1, Toll Free and Facsimile rates:

\$0.05 per minute for combined interstate and intrastate monthly usage equaling \$0.00 - \$3000.00

\$0.10 per minute for combined interstate and intrastate monthly usage equaling \$3000.01 or more

MCI One Number: MCI One Number is available under this Savings Plan. MCI One Number provides a toll free number to receive calls from any point within the state. The customer may have multiple MCI One Numbers per account. Company will provide a 4-digit security code with which the customer can receive incoming domestic calls. The customer will be charged \$0.25 per minute for this Savings Plan. All other terms and conditions of MCI One Number under Advanced Option II for Small Business shall apply.

Monthly Account Fees: \$0.00

Minimum Usage Charge: \$45.00 per account if total Advanced Option II for Small Business Savings Plan XII usage charges, surcharges and monthly recurring charges, excluding the T800 monthly fee, are less than \$45.00 per account per month. The charge is applied against the month's usage charges.

In lieu of the Advanced Option II for Small Business monthly minimum charge set forth in Section 2.26, a monthly minimum charge identified in Section 2.2620 will apply for customers who subscribe to Advance Option II for Small Business Savings Plan XII.

- .2621 Advanced Option II for Small Business Savings Plan XIII (Effective December 1, 2005, this plan will no longer be available to new subscribers)

A variation of Advanced Option II for Small Business, Advanced Option II for Small Business Savings Plan XIII offers customers in-state calling. Customers enrolled in this plan may place Dial "1"(no surcharge will apply) and facsimile calls at the following per-minute rates:

Per-minute Usage Charge

IntraLATA: \$0.11

InterLATA: \$0.11

MCI One Number: MCI One Number is available under this Savings Plan. MCI One Number provides a toll free number to receive calls from any point within the state. The customer may have multiple MCI One Numbers per account. Company will provide a 4-digit security code with which the customer can receive incoming domestic calls. The customer will be charged \$0.25 per minute for this Savings Plan. All other terms and conditions of MCI One Number under Advanced Option II for Small Business shall apply.

Monthly Account Fees: \$0.00

Minimum Usage Charge: \$30.00 per account if total Advanced Option II for Small Business Savings Plan XIII usage charges, surcharges and monthly recurring charges, excluding the T800 monthly fee, are less than the minimum usage charge per account per month. The charge is applied against the month's usage charges.

In lieu of the Advanced Option II for Small Business monthly minimum charge set forth in Section 2.26, a monthly minimum charge identified in Section 2.2621 will apply for customers who subscribe to Advanced Option II for Small Business Savings Plan XIII.

- .2622 Advanced Option II for Small Business Savings Plan XIV (Effective December 1, 2005, this plan will no longer be available to new subscribers)

A variation of Advanced Option II for Small Business, Advanced Option II for Small Business Savings Plan XIV offers customers in-state calling. Customers enrolled in this plan may place Dial "1"(no surcharge will apply) and facsimile calls at the following per-minute rates:

Per-minute Usage Charge

IntraLATA: \$0.14

InterLATA: \$0.14

EFFECTIVE: July 1, 2020

MCI One Number: MCI One Number is available under this Savings Plan. MCI One Number provides a toll free number to receive calls from any point within the state. The customer may have multiple MCI One Numbers per account. Company will provide a 4-digit security code with which the customer can receive incoming domestic calls. The customer will be charged \$0.25 per minute for this Savings Plan. All other terms and conditions of MCI One Number under Advanced Option II for Small Business shall apply.

Monthly Account Fees: \$0.00

Minimum Usage Charge: \$25.00 per account if total Advanced Option II for Small Business Savings Plan XIV usage charges, surcharges and monthly recurring charges, excluding the T800 monthly fee, are less than the minimum usage charge per account per month. The charge is applied against the month's usage charges.

In lieu of the Advanced Option II for Small Business monthly minimum charge set forth in Section 2.26, a monthly minimum charge identified in Section 2.2622 will apply for customers who subscribe to Advanced Option II for Small Business Savings Plan XIV.

.2623 Advanced Option II for Small Business Savings Plan XV (Effective December 1, 2005, this plan will no longer be available to new subscribers)

A variation of Advanced Option II for Small Business, Advanced Option II for Small Business Savings Plan XV offers customers in-state calling. Customers enrolled in this plan may place Dial "1", Toll Free and facsimile calls at the following per-minute rates:

Per-minute Usage Charge (Customers will receive this per-minute rate for intrastate Dial-1 service for a minimum of twelve months after installation of service.) (Effective December 1, 2005, this rate guarantee will not be available to new subscribers)

IntraLATA: \$0.08

InterLATA: \$0.08

MCI One Number: MCI One Number is available under this Savings Plan. MCI One Number provides a toll free number to receive calls from any point within the state. The customer may have multiple MCI One Numbers per account. Company will provide a 4-digit security code with which the customer can receive incoming domestic calls. The customer will be charged \$0.25 per minute for this Savings Plan. All other terms and conditions of MCI One Number under Advanced Option II for Small Business shall apply.

Monthly Account Fees: \$0.00

Minimum Usage Charge: \$20.00 per account if total Advanced Option II for Small Business Savings Plan XV usage charges, surcharges and monthly recurring charges, excluding the T800 monthly fee, are less than the monthly minimum usage charge per account per month. The charge is applied against the month's usage charges.

In lieu of the Advanced Option II for Small Business monthly minimum charge set forth in Section 2.26, a monthly minimum charge \$20.00 will apply for customers who subscribe to Advance Option II for Small Business Savings Plan XV.

Usage Cap: A per-minute rate of \$0.04 on Dial "1", Toll Free calls to office billed ANI will apply to calls up to \$3,000 per month. All calls beyond \$3,000 will be charged \$0.10 per minute.

.2624 Advanced Option II for Small Business Savings Plan XVI

A variation of Option AA, Advanced Option II for Small Business Savings Plan XVI offers customers in-state calling. Customers enrolled in this plan may place Dial "1", Toll Free calls which terminate to the customer's billed ANI (no per call surcharge will apply), and facsimile calls at the following per-minute rates:

Per-minute Usage Charge

IntraLATA: \$0.05

InterLATA: \$0.05

Monthly Recurring Charge: \$00.00

MCI One Number: MCI One Number is available under this Savings Plan. MCI One Number provides a toll free number to receive calls from any point within the state. The customer may have multiple MCI One Numbers per account. Company will provide a 4-digit security code with which the customer can receive incoming domestic calls. The customer will be charged \$0.25 per minute for this Savings Plan. All other terms and conditions of MCI One Number under Advanced Option II for Small Business shall apply.

Minimum Usage Charge: In lieu of the Advanced Option II for Small Business monthly minimum charge set forth in Section 2.26, a monthly minimum charge of \$35.00 will apply for customers who subscribe to Advance Option II for Small Business Savings Plan XVI if customer's total Advanced Option II for Small Business Savings Plan XVI usage charges, surcharges and monthly recurring charges, excluding the T800 monthly fee, are less than the monthly minimum usage charge per account per month. The charge is applied against the month's usage charges.

Usage Cap: A per-minute rate of \$0.05 on Dial "1", Toll Free calls will apply for combined interstate* and intrastate monthly usage equaling \$0.00 - \$3,000. A \$0.05 per minute usage rate will apply to Advanced Option II for Small Business Savings Plan XVI calls up to \$3,000 per month. All calls beyond \$3,000 will be charged a \$0.10 per minute usage rate.

.2625 Advanced Option II for Small Business Savings Plan XVII

A variation of Advanced Option II for Small Business, Savings Plan XVII offers customers in-state calling. Customers enrolling in this Offering and in MCI Business Value Select as described on <http://www.verizonbusiness.com/service> will receive the interstate and international rates as described in that service.

Dial-1 and toll free (T800) rate per minute:

Intrastate (InterLATA and intraLATA): \$0.08

Monthly Recurring Charge: No monthly recurring charge will apply.

MCI One Number: MCI One Number provides a toll free number to receive calls from any point within the state. The customer may have multiple MCI One Numbers per account. The Company will provide a 4-digit security code with which the customer can receive incoming domestic calls. The customer will be charged \$0.25 per minute for each call.

MCI One Number Forward: This feature allows an Advanced Option II for Small Business Savings Plan XVII customer who is using an MCI One Number with a 4-digit personal identification number (PIN) and a 6-digit Rerouting Code to change temporarily the telephone number to which calls to that toll free 800 number terminate. The customer may request a change in termination to any telephone available within the state.

Minimum Usage Charge: In lieu of the Advanced Option II for Small Business monthly minimum charge set forth in Section 2.26, a monthly minimum charge of \$20.00 per account will apply for customers of Advanced Option II for Small Business Savings Plan XVII if customer's total Advanced Option II for Small Business Savings Plan XVII usage charges, surcharges and monthly recurring charges, excluding the T800 monthly fee, are less than the monthly minimum charge per account per month. The charge is applied against the month's usage charges.

.2626 Advanced Option II for Small Business Savings Plan XVIII

A variation of Advanced Option II for Small Business, Savings Plan XVIII offers customers in-state calling. Customers enrolling in this Offering and in MCI Business Value Standard as described on <http://www.verizonbusiness.com/service> will receive the interstate and international rates as described in that service.

Dial-1 and toll free (T800) per minute:

Intrastate (InterLATA and intraLATA): \$0.10

Monthly Recurring Charge: No monthly recurring charge will apply.

MCI One Number: MCI One Number provides a toll free number to receive calls from any point within the state. The customer may have multiple MCI One Numbers per account. The Company will provide a 4-digit security code with which the customer can receive incoming domestic calls. The customer will be charged \$0.25 per minute for each call.

MCI One Number Forward: This feature allows an Advanced Option II for Small Business Savings Plan XVIII customer who is using an MCI One Number with a 4-digit personal identification number (PIN) and a 6-digit Rerouting Code to change temporarily the

EFFECTIVE: July 1, 2020

telephone number to which calls to that toll free 800 number terminate. The customer may request a change in termination to any telephone available within the state.

Minimum Usage Charge: In lieu of the Advanced Option II for Small Business monthly minimum charge set forth in Section 2.26, a monthly minimum charge of \$20.00 per account will apply for customers of Advanced Option II for Small Business Savings Plan XVIII if customer's total Advanced Option II for Small Business Savings Plan XVIII usage charges, surcharges and monthly recurring charges, excluding the T800 monthly fee, are less than the monthly minimum charge per account per month. The charge is applied against the month's usage charges.

.2627 Advanced Option II for Small Business Savings Plan XIX

A variation of Advanced Option II for Small Business, Savings Plan XIX offers customers in-state calling. Customers enrolling in this Offering and in MCI Business Value Basic as described on <http://www.verizonbusiness.com/service> will receive the interstate and international rates as described in that service.

Dial-1 and toll free (T800) per minute:

Intrastate (InterLATA and intraLATA): \$0.13

Monthly Recurring Charge: No monthly recurring charge will apply.

MCI One Number: MCI One Number provides a toll free number to receive calls from any point within the state. The customer may have multiple MCI One Numbers per account. The Company will provide a 4-digit security code with which the customer can receive incoming domestic calls. The customer will be charged \$0.25 per minute for each call.

MCI One Number Forward: This feature allows an Advanced Option II for Small Business Savings Plan XIX customer who is using an MCI One Number with a 4-digit personal identification number (PIN) and a 6-digit Rerouting Code to change temporarily the telephone number to which calls to that toll free 800 number terminate. The customer may request a change in termination to any telephone available within the state.

Minimum Usage Charge: In lieu of the Advanced Option II for Small Business monthly minimum charge set forth in Section 2.26, a monthly minimum charge of \$20.00 per account will apply for customers of Advanced Option II for Small Business Savings Plan XIX if customer's total Advanced Option II for Small Business Savings Plan XIX usage charges, surcharges and monthly recurring charges, excluding the T800 monthly fee, are less than the monthly minimum charge per account per month. The charge is applied against the month's usage charges.

.27 homeMCI One (As of March 1, 1998, HomeMCI One will not be available to new customers.)

homeMCI One is an outbound and inbound service available to Residential customers. Customers may access the Company network using Dial "1" origination and/or inbound service using Toll Free origination. No term plan options will apply to this service. Outbound calls are dialed without assistance of a Company operator and do not include calls as specified in Section C-2.11. Inbound HomeMCI One calls are made through a designated Toll Free number, and the Advanced Option II for Small Business customer is billed rather than the call originators. Calls are subject to a 60-second minimum initial period with additional 60-second increments. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. All terms and conditions, and Directory Assistance charges, optional features, fees, and non-recurring charges, as set forth at <http://www.verizonbusiness.com/service> for Residential services.

.271 Dial 1 Access

HomeMCI One can be used for Dial "1" access and may be used in conjunction with Toll Free access.

There is no limit to the number of originating telephone numbers at a customer location. Interlata calls will be charged \$0.15 per minute. Intralata calls will be charged \$0.15 per minute.

.272 [Reserved For Future Use.]

.273 [Reserved For Future Use.]

.274	RESERVED FOR FUTURE USE
.275	<u>Volume Discount</u> HomeMCI One customers whose usage equals or exceeds \$15 in any monthly period will be charged \$0.12 per-minute for all domestic Dial "1" interlata usage in that month. The following charges will not be included in satisfying the monthly usage: Directory Assistance, 1-800-COLLECT, and Local Exchange Carrier Calling Card.
.276	<u>Operator Assistance</u> These charges apply to all homeMCI One customers without regard to the type of access. Operator Services is provided according to the provisions and rates described in Section C-2.113.
.28	<u>MCI PrePaid Card</u> (The date of activation of the MCI PrePaid card determines the cost per unit of an MCI PrePaid card. The date a call is made determines the number of units per minute required for a call) MCI Pre Paid Card is a prepaid calling card service that allows customers to acquire cards that are used to originate outbound direct dial calls via Company-provided 800 numbers. Cards may be acquired by business and/or residential customers for their own internal or promotional use. All MCI Pre Paid Card calls are rounded to the next higher full minute.
.281	<u>Unit Value</u> MCI PrePaid cards may be obtained from Company or from agents of Company in various unit or dollar denominations (not to exceed 120 units per card) with a per-unit value of \$0.35, inclusive of taxes. One unit equals one minute (or fraction thereof) of calling.
.282	<u>Volume Discounts</u> Any customer who, in a single purchase, acquires from Company at least 25 Company PrePaid cards will receive the discounts specified in Company's Price Guide at www.verizonbusiness.com .
.283	<u>Features</u> .2831 <u>Operator Assistance and Customer Service</u> The charges for both of these features are included in the per unit charge stated above. .2832 <u>Recharging</u> : Additional units may be added to unexpired cards by charging them to a commercial card accepted by the Company. Such transactions are available only through Company-provided telephone numbers. Such additional units will be charged at the prevailing per unit rate on the date of recharging. There is no additional charge to the end user. A minimum of 30 units must be added to the card per each recharge. .2833 <u>Card Customizing</u> : The physical appearance of cards may be designed by mutual agreement of Company and the customer or the customer may order preprinted cards from Company. Card customizing charges are determined on an individual case basis. .2834 <u>Directory Assistance</u> An undiscounted per call charge identified in Section B-6.04 will be applied to each Directory Assistance call, subject to the provisions of Section B-6.04 above.

.284 Other Conditions of Service

- A) Only the entity in whose name the original qualifying purchase was made shall be deemed to be the customer. Related entities, such as affiliates and subsidiaries, spouses and relatives, shall not be treated as the customer.
- B) Calls to 700, 800, 900 and 950 numbers will not be completed using the MCI PrePaid card.
- C) Calls may only be charged against a MCI PrePaid card that has a sufficient available balance.
- D) MCI PrePaid card balances will be reduced and depleted based upon usage. Card users will be given notice one minute before available card balance is depleted. When the balance of available time is depleted, the call will be terminated.
- E) Activated MCI PrePaid cards will expire on the date specified on the card or the carrier or package in which the card is included. The acquisition of a card will entitle the customer or the authorized user of the customer to make calls from the time of card activation until the available card balance is depleted or until the card expires, whichever occurs first.
- F) Company will provide a credit equal to one minute of applicable service for MCI PrePaid card calls that are interrupted or are subject to inadequate transmission. Credits will not be issued when an interruption or service deficiency is: i) not reported to Company; or ii) due to failure of power, equipment or systems not provided by Company.

.32 MCI One Extra (Beginning November 4, 1999, this service will no longer be available to new customers)

MCI One Extra is an outbound and inbound service available to Residential customers. Customers may access the Company network using Dial 1 origination and/or inbound service using Toll Free origination. No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in the Company Price Guide at www.verizonbusiness.com. Outbound calls are dialed without assistance of an operator. Inbound MCI One Extra calls are made through a designated Toll Free number, and the MCI One Extra customer is billed rather than the call originators. Calls are subject to 60 rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

.321 Monthly Account Fees

Minimum Charge: \$5.00 per account if total MCI One Extra usage charges are less than \$5.00 per account per month. The \$5.00 charge is applied against the month's usage charges.

.322 Access Methods and Charges

Dial 1 Access: MCI One Extra can be used for Dial 1 Access and may be used in conjunction with Toll Free access.

MCI One Extra customers will be charged \$0.15 per minute for interlata Dial 1 calls and \$0.12 per minute for intralata Dial 1 calls within the state.

.323 [Reserved For Future Use.]

.324 Directory Assistance

Undiscountable per call charge will be applied to each Directory Assistance call pursuant to the provisions of Section B- 6.04.

.325 Operator Assistance

The charges found in Section C- 3.11 herein apply to all MCI One Extra customers without regard to the type access.

.326 Volume Discount

MCI One Extra customers whose usage equals or exceeds \$15 in any monthly period will be charged \$0.12 per-minute for all domestic Dial "1" interlata/intralata usage in that month. The following charges will not be included in satisfying the monthly usage: Directory Assistance, 1-800-COLLECT, and Local Exchange Carrier Calling Card.

.34 MCI One Advantage (Beginning December 1, 1999, this service will no longer be available to new customers)

MCI One Advantage is an outbound and inbound service available to residential customers. MCI One Advantage includes a flat rate structure for Dial 1. No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in the Company Price Guide at www.verizonbusiness.com. All intrastate dial one calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

.341 Monthly Account Fees

Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$5.95.

.342 Access Methods and Charges

Dial One Access: MCI One Advantage can be used for Dial One access. MCI One Advantage customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

.3421 Interlata: \$0.15

.3422 Intralata: \$0.12

.343 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

.344 Operator Assistance: The charges found in Section C-2.11, herein, apply to all MCI One Advantage customers without regard to the type of access.

.36 MCI Everyday Classic (Effective April 20, 2000, MCI Everyday Classic will no longer be available to new customers)

MCI Everyday Classic is an outbound and inbound service available to residential customers. MCI Everyday Classic includes a peak and off-peak rate structure, card and P800. No term plan options will apply to this service. Customers are subject to the terms and conditions of MCI One Savings II Promotion 1 as set forth in Company Price Guide at www.verizonbusiness.com. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

.361 Monthly Account fees

Minimum Charge: \$5.00 per account if total MCI Everyday Classic usage charges are less than \$5.00 per account per month. The \$5.00 charge is applied against the month's usage charges.

Customers enrolled in this plan will be charged a \$2.95 monthly recurring charge.

.362 Usage Rates

Dial -1 Access: MCI Everyday Classic can be used for Dial -1 access.

.3621 MCI Everyday Classic customers will be charged the following for intrastate (interLATA) calls:

Peak (7am - 6:59pm, Monday-Friday)	\$0.20 per minute
---------------------------------------	-------------------

Off-Peak (7pm - 6:59am, Monday-Friday, all day Saturday and Sunday)	\$0.12 per minute
--	-------------------

.3622 MCI Everyday Classic customers will be charged the following for intralata calls:

Peak (7am - 6:59pm, Monday through Friday)	\$0.15 per minute
---	-------------------

Off-Peak (7pm - 6:59am, Monday-Friday, all day Saturday and Sunday)	\$0.10 per minute
--	-------------------

.3623 [Reserved For Future Use.]

.3624 [Reserved For Future Use.]

.3625 Operator Assistance

These charges apply to all MCI Everyday Classic customers without regard to the type of access. Operator Services is provided according to the provisions and rates described in Section C-2.11.

.3626 Directory Assistance

An undiscounted per call charge will be applied to each Directory Assistance call, subject to the provisions of Section B-6.04 above.

- .37 MCI Everyday Plus(Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)
MCI Everyday Plus is an outbound and inbound service available to residential customers. MCI Everyday Plus includes a peak and off-peak rate structure, card and P800. No term plan options will apply to this service. Customers are subject to the terms and conditions of Basic Calling Plan Option 6 Promotion 1 as set forth at <http://www.verizonbusiness.com> for Residential services. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.371 Monthly Account Fees

Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com, except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$6.95.

.372 Access Methods and Charges

Dial -1 Access: MCI Everyday Plus can be used for Dial -1 access. MCI Everyday Plus customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

.3721 Interlata: \$0.15

.3722 Intralata: \$0.12

.3723 [Reserved For Future Use.]

.3724 [Reserved For Future Use.]

.3725 Directory Assistance

An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

.3726 Operator Assistance

The charges found in Section C-2.11, herein, apply to all MCI Everyday Plus customers without regard to the type of access.

- .38 MCI AnyTime (Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)

MCI AnyTime is an outbound and inbound service available to residential customers. MCI AnyTime includes a flat rate structure for Dial 1, card and P800. No term plan options will apply to this service. Customers are subject to the terms and conditions of Basic Calling Plan Option 9 as

set forth in <http://www.verizonbusiness.com/service> for Residential services. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.381 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$10.95.

.382 Access Methods and Charges:

Dial One Access: MCI AnyTime can be used for Dial One access. MCI AnyTime customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA: \$0.15

IntraLATA: \$0.12

.383 [Reserved For Future Use.]

.384 [Reserved For Future Use.]

.385 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

.386 Operator Assistance: The charges found in Section C-2.11, herein, apply to all MCI Anytime customers without regard to the type of access.

- .39 MCI Everyday Savings (Effective November 16, 2000, this service will no longer be available to new subscribers)

MCI Everyday Savings is an outbound and inbound service available to residential customers. MCI Everyday Savings includes a peak and off-peak rate structure, card and P800. No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in Basic Calling Plan 13; <http://www.verizonbusiness.com/service> for Residential services. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

- .391 Monthly Account Fees

Minimum Charge: \$5.00 per account if total MCI Everyday Savings usage charges are less than \$5.00 per account per month. The \$5.00 charge is applied against the month's usage charges. Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$2.95.

- .392 Usage Rates

Dial-1 Access: MCI Everyday Savings can be used for Dial-1 access.

MCI Everyday Savings customers will be charged the following usage rate per minute for intrastate (interLATA) calls:

	Interlata	Intralata
Peak (7am - 6:59pm, Monday-Friday)	\$0.20	\$0.15
Off-Peak (7pm - 6:59am, Monday-Friday, all day Saturday and Sunday)	\$0.12	\$0.10

- .393 [Reserved For Future Use.]

- .394 [Reserved For Future Use.]

.395 Operator Assistance

These charges apply to all MCI Everyday Savings customers without regard to the type of access. Operator Services is provided according to the provisions and rates described in Section C-2.11.

.396 Directory Assistance

An undiscounted per call charge will be applied to each Directory Assistance call, subject to the provisions of Section B-6.04 above.

- .40 Basic Calling Plan XX (Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)
Basic Calling Plan XX is an outbound and inbound service available to residential customers. Basic Calling Plan XX includes a flat rate structure for Dial 1, card and P800. No term plan options will apply to this service. All intrastate Dial 1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

.401 Monthly Account Fees: No monthly recurring charge will apply.

.402 Minimum Usage Charge: A \$5.00 per account if total Basic Calling Plan XX usage charges are less than \$5.00 per account per month. The charge is applied against the month's usage charges.

.403 Access Methods and Charges:

.4031 Dial One Access: Basic Calling Plan XX can be used for Dial One access. Basic Calling Plan XX customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA	\$0.12
IntraLATA	\$0.14

.404 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

.405 Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan XX customers without regard to the type of access.

.406 Basic Calling Plan XX Savings Plan I (Effective May 1, 2001, this plan will no longer be available to new subscribers)

Basic Calling Plan XX Savings Plan I: A variation of Basic Calling Plan XX, Basic Calling Plan XX Savings Plan I offers reduced in-state dial-1 rates for an additional monthly recurring charge. Customers enrolled in this plan may place intraLATA Dial-1 calls at a rate of \$0.07 per minute, and interLATA Dial-1 calls at a rate of \$0.09 per minute. Customers subscribed to this plan must pay a monthly recurring charge, of \$4.00. This charge will be in addition to the monthly recurring charge for Basic Calling Plan XX.

.407 Basic Calling Plan XX Savings Plan II

Basic Calling Plan XX Savings Plan II: A variation of Basic Calling Plan XX, Basic Calling Plan XX Savings Plan I offers reduced in-state dial-1 rates for an additional monthly

recurring charge. Customers enrolled in this plan may place intraLATA Dial-1 calls at a rate of \$0.07 per minute, and interLATA Dial-1 calls at a rate of \$0.09 per minute. Customers subscribed to this plan must pay a monthly recurring charge of a \$4.00. This charge will be in addition to the monthly recurring charge for Basic Calling Plan XX.

.41 Basic Calling Plan YY (Effective May 1, 2001, this will no longer be available to new subscribers)

Basic Calling Plan YY is an outbound and inbound service available to residential customers. Basic Calling Plan YY includes a flat rate structure for Dial 1, card and P800. No term plan options will apply to this service. All intrastate Dial 1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.411 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of \$4.95.

.412 Access Methods and Charges:

.4121 Dial One Access: Basic Calling Plan YY can be used for Dial One access. Basic Calling Plan YY customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA	\$0.12
IntraLATA	\$0.10

.413 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

.414 Operator Assistance: The charges found in Section 2.11, herein, apply to all Basic Calling Plan YY customers without regard to the type of access.

.415 Basic Calling Plan YY Savings Plan I(Effective May 1, 2001, this plan will no longer be available to new subscribers)

Basic Calling Plan YY Savings Plan I: A variation of Basic Calling Plan YY, Basic Calling Plan YY Savings Plan I offers reduced in-state dial-1 rates for an additional monthly recurring charge. Customers enrolled in this plan may place intraLATA Dial-1 calls at a rate of \$0.07 per minute, and interLATA Dial-1 calls at a rate of \$0.07 per minute. Customers subscribed to this plan must pay a monthly recurring charge of \$4.00. This charge will be in addition to the monthly recurring charge for Basic Calling Plan YY.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

-
- .42 Basic Calling Plan ZZ (Effective March 2, 2002, this plan will no longer be available to new subscribers)

Basic Calling Plan ZZ is an outbound and inbound service available to residential customers. Basic Calling Plan ZZ includes a flat rate structure for Dial 1, card and P800. No term plan options will apply to this service. All intrastate Dial 1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

- .421 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of \$3.95.

- .422 Access Methods and Charges:

- .4221 Dial One Access: Basic Calling Plan ZZ can be used for Dial One access. Basic Calling Plan ZZ customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA	\$0.12
IntraLATA	\$0.10

- .423 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

.424 Operator Assistance: The charges found in Section 2.11, herein, apply to all Basic Calling Plan ZZ customers without regard to the type of access.

.425 Basic Calling Plan ZZ Savings Plan I (Effective March 2, 2002, this plan will no longer be available to new subscribers)

Basic Calling Plan ZZ Savings Plan I: A variation of Basic Calling Plan ZZ, Basic Calling Plan ZZ Savings Plan I offers reduced in-state dial-1 rates for an additional monthly recurring charge. Customers enrolled in this plan may place intraLATA Dial-1 calls at a rate of \$0.07 per minute, and interLATA Dial-1 calls at a rate of \$0.07 per minute. Customers subscribed to this plan must pay a monthly recurring charge of \$4.00. This charge will be in addition to the monthly recurring charge for Basic Calling Plan ZZ.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.426 Basic Calling Plan ZZ Savings Plan II (Effective March 2, 2002, this plan will no longer be available to new subscribers)

Basic Calling Plan ZZ Savings Plan II: A variation of Basic Calling Plan ZZ, Basic Calling Plan ZZ Savings Plan I offers reduced in-state dial-1 rates for an additional monthly recurring charge. Customers enrolled in this plan may place intraLATA Dial-1 calls at a rate of \$0.07 per minute, and interLATA Dial-1 calls at a rate of \$0.07 per minute. Customers subscribed to this plan must pay a monthly recurring charge of \$4.00. This charge will be in addition to the monthly recurring charge for Basic Calling Plan ZZ.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.43 321 Direct Plan (Effective February 19, 2001, this service will not be available to new subscribers)

Customers of Metered Use Service 321 Direct Plan who have made a minimum of 1 call under the 1010321 service as set forth in the TELECOM*USA WN U-1 Tariff during the period beginning March 1, 1999, and ending August 15, 2000, will be eligible to enroll in this plan.

Monthly Minimum Charge: \$5.00 per account if total 321 Direct Plan usage charges are less than \$5.00 per account per month. The charge is applied against the month's usage charges.

Dial-1: Customers enrolled in this plan will be charged a rate of \$0.10 per minute for all interLATA Dial-1 calls and \$0.10 per minute for all intraLATA Dial-1 calls, 24 hours a day, 7 days a week.

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call subject to the rate and provisions set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 apply to all 321 Direct Plan customers without regard to the type of access.

.44 220 Direct Plan (Effective February 19, 2001, this service will not be available to new subscribers)

Customers of Metered Use Service 220 Direct Plan who have made a minimum of 1 call under the 1010220 service as set forth in TELECOM*USA WN U-1 Tariff during the period beginning April 1, 1999, and ending August 15, 2000, will be eligible to enroll in this plan.

Monthly Minimum Charge: \$5.00 per account if total 220 Direct Plan usage charges are less than \$5.00 per account per month. The charge is applied against the month's usage charges.

Dial-1: Customers enrolled in this plan will be charged a per minute rate of \$0.07 for the first minute or a portion thereof, \$0.99 per call for calls exceeding 1 minute up to twenty minutes, and a per minute rate of \$0.07 for each minute of usage after twenty minutes.

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call subject to the rate and provisions set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 apply to all 220 Direct Plan customers without regard to the type of access.

.45 T1LD Plan (Effective September 1, 2001, this plan will no longer be available to new subscribers)

T1LD Plan is available to new customers of Company long distance service who were existing customers of Touch-1 Long Distance, Inc., and were pre-subscribed to any residential calling plan with the exception of First Touch Select service offered by Touch-1 Long Distance, Inc as of December 15, 2000.

Dial-1: Customers enrolled in this plan will be charged the following rates:

InterLATA: Peak	\$0.20
Off-Peak	\$0.12

IntraLATA: Peak	\$0.15
Off-Peak	\$0.10

Peak calls are calls that are made between 7am - 6:59pm Monday through Friday. Off-Peak calls are calls that are made between 7pm - 6:59am Monday through Friday, all day Saturday and Sunday.

Monthly Recurring Charges: No monthly fee is applicable.

Directory Assistance: An un-discounted charge per call will be applied to each Directory Assistance call subject to the rate and provisions set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 apply to all T1LD Plan customers without regard to the type of access.

.46 T1LD 7c Plan (Effective September 1, 2001, this plan will no longer be available to new subscribers)

T1LD 7c is available to new customers of Company long distance service who were existing residential customers of Touch-1 Long Distance, Inc., and were pre subscribed to First Touch Select service offered by Touch-1 Long Distance, Inc as of December 15, 2000.

Dial-1: Customers enrolled in this plan will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day, 7 days a week.

InterLATA:	\$0.12
IntraLATA:	\$0.10

Monthly Recurring Charges: A monthly recurring charge of \$3.95 will apply.

Directory Assistance: An un-discounted charge per call will be applied to each Directory Assistance call subject to the rate and provisions set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 apply to all T1LD 7c Plan customers without regard to the type of access.

.47 MCI Simple International Plan (Effective June 15, 2005, this plan will no longer be available to new subscribers)

MCI Simple International Plan is an outbound and inbound service available to residential customers. MCI Simple International Plan includes a flat rate structure for Dial -1, card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Dial-1 Access: Customers enrolled in this plan may place intralata Dial-1 calls at the rate of \$0.07 per minute, and interlata Dial-1 calls at the rate of \$0.07 per minute. Customers will also be charged a \$0.49 per call connection fee.

Monthly Recurring Charges: No monthly fee is applicable.

Directory Assistance: An un-discounted charge of \$1.99 per call will be applied to each Directory Assistance call subject to the rate and provisions set forth in Section B-6.04. Customers will also be charged the \$0.49 per call connection fee.

Operator Assistance: These charges apply to all MCI Simple International Plan customers without regard to the type of access. Operator Services is provided according to the provisions and rates described in Section 2.11. Customers will not be charged the \$0.49 per-call connection fee for this service.

- .48 Basic Calling Plan A (Effective November 9, 2001, this plan will no longer be available to new subscribers)

Basic Calling Plan A is an outbound and inbound service available to residential customers. Basic Calling Plan A includes a flat rate structure for Dial 1, card and P800. No term plan options will apply to this service. Customers are subject to the terms and conditions of Basic Calling Plan Option 22 as set forth in <http://www.verizonbusiness.com/service> for Residential services. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees:

Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$4.95.

Access Methods and Charges:

- a) Dial One Access: Basic Calling Plan A can be used for Dial One access. Basic Calling Plan A customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA	\$0.12
IntraLATA	\$0.10

- b) [Reserved For Future Use.]

- c) [Reserved For Future Use.]

Basic Calling Plan A Savings Plan I (Effective May 1, 2001, this plan will no longer be available to new subscribers) A variation of Basic Calling Plan A, Basic Calling Plan A Savings Plan I offers reduced in-state Dial 1 rates for an additional monthly recurring charge. Customers enrolled in this plan may place intraLATA Dial-1 calls at the rate of \$0.07 per minute, and interLATA Dial-1 calls at the rate of \$0.07 per minute. Customers subscribed to this plan must pay a monthly recurring charge of \$4.00. This charge will be in addition to the monthly recurring charge for Basic Calling Plan A.

Basic Calling Plan A Savings Plan II (Effective May 1, 2001, this plan will no longer be available to new subscribers) A variation of Basic Calling Plan A, Basic Calling Plan A Savings Plan II offers reduced in-state Dial 1 rates for an additional monthly recurring charge. Customers enrolled in this plan may place intraLATA Dial-1 calls at the rate of \$0.07 per minute, and interLATA Dial-1 calls at the rate of \$0.07 per minute. Customers subscribed to this plan must pay a monthly recurring charge of \$4.00. This charge will be in addition to the monthly recurring charge for Basic Calling Plan A.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rates and provisions set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11, herein, apply to all Basic Calling Plan A customers without regard to the type of access.

- .49 Prepaid Debit TALK 'N TOSS(r) Travel Card Service, (Effective April 16, 2001, this service will no longer be available to new subscribers.)

Prepaid debit Travel Card service is a prepaid long distance calling card service under which Users purchase cards in predetermined amounts for long distance usage. Two types of prepaid debit Travel Cards are offered: refreshable or disposable. Users may increase the balance on the refreshable card by contacting Company. The refreshable Travel Card expires twelve (12) months from date of first use or, if later, from date last refreshed. Disposable, non-refreshable Travel Cards expire twelve (12) months from date of first use. The Travel Card services are accessed through a toll-free number. An authorization code and destination number are then entered and the call is completed. As Users access the service, their usage is automatically deducted from the remaining card balance. When one minute remains, a warning announcement is heard by the User. When all remaining time has been depleted, the call will be terminated. Travel Card calls are billed in one minute initial and one minute additional increments.

Rates for TALK 'N TOSS(r) (or retailer private label) Convenience Travel Cards, distributed through convenience stores:

<u>Minutes on Card</u>	<u>Per Minute Rate</u>
180	\$0.28
90	\$0.31
60	\$0.33
30	\$0.37
15	\$0.40
7	\$0.50
5	\$0.50

Rates for TALK 'N TOSS(r) Financial Services Travel Cards, distributed through financial institutions and ATMs:

<u>Minutes on Card</u>	<u>Per Minute Rate</u>
90	\$0.25
75	\$0.28
60	\$0.29
30	\$0.30
20	\$0.31
15	\$0.33

10	\$0.35
5	\$0.40

EFFECTIVE: July 1, 2020

Rates for TALK 'N TOSS(r) Retail Travel Cards, distributed through national and regional retail chains, and independent retailers:

<u>Minutes on Card</u>	<u>Per Minute Rate</u>
200	\$0.25
180	\$0.26
100	\$0.30
90	\$0.28
60	\$0.32
50	\$0.40
30	\$0.33
15	\$0.37
12	\$0.40
10	\$0.50
5	\$0.60

Rates for TALK 'N TOSS(r) (or retailer private label) Vending Travel Cards:

<u>Minutes on Card</u>	<u>Per Minute Rate</u>
416	\$0.24
200	\$0.25
151	\$0.33
142	\$0.28
64	\$0.31
55	\$0.37
30	\$0.33
25	\$0.40
12	\$0.42
10	\$0.50

- .51 Basic Calling Plan B (Effective March 2, 2002, this plan will no longer be available to new subscribers)

Basic Calling Plan B is an outbound and inbound service available to residential customers. Basic Calling Plan B includes a flat rate structure for Dial 1, card and P800. No term plan options will apply to this service. Customers are subject to the terms and conditions of companion services as set forth in <http://www.verizonbusiness.com/service> for Residential services. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

- .511 Monthly Account Fees: No monthly recurring charge will apply.

- .512 Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.513 Access Methods and Charges:

a) Dial One Access: Basic Calling Plan B can be used for Dial One access. Basic Calling Plan B customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

b)

InterLATA	\$0.12
IntraLATA per minute charge:	\$0.10

b) [Reserved For Future Use.]

c) [Reserved For Future Use.]

.514 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

.515 Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan B customers without regard to the type of access.

.516 Basic Calling Plan B Savings Plan I (Effective March 2, 2002, this plan will no longer be available to new subscribers)

A variation of Basic Calling Plan B, Basic Calling Plan B Savings Plan I offers reduced in-state dial-1 rates as well as enabling in-state dial 1 calls to apply to a Block of Time offer for an additional monthly recurring charge. Customers subscribed to this plan must pay a monthly recurring charge of \$5.00. Customers enrolled in this plan will have their intralata and interlata dial 1 calls apply to their Block of Time threshold, as offered at the interstate level. In addition, customers may place intraLATA Dial-1 calls at the rate of \$0.07 per minute, and interLATA Dial-1 calls at the rate of \$0.07 per minute for intralata and interlata dial 1 calls outside the customer's Block of time.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

- .52 Block of Time Plan 4 (Effective November 1, 2005, this plan will no longer be available to new subscribers)

Block of Time Plan 4 is an outbound service available to new and existing residential customers. For customers who enroll in or disconnect from this plan in the middle of an invoice period, the monthly recurring charge will be pro-rated for that portion of the month in which customer remained subscribed to this plan. The monthly charge will apply regardless of the volume of calls made under this plan during any month. No other monthly fees will apply. All intrastate Dial calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.521 Access Methods and Charges:

- a) Dial One Access: Block of Time Plan 4 can be used for Dial One access. Customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

Block of Time Plan 4 offers 250 minutes of interstate and intrastate Dial "1" calling. Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of \$19.99. Additional minutes of Dial-1 calling will be priced at \$0.07 per-minute.

- .522 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

- .523 Operator Assistance: The charges found in Section 2.11 herein, apply to all Block of Time 4 Plan customers without regard to the type of access.

- .53 Block of Time Plan 5 (Effective November 1, 2005, this plan will no longer be available to new subscribers)

Block of Time Plan 5 is an outbound service available to new and existing residential customers. For customers who enroll in or disconnect from this plan in the middle of an invoice period, the monthly recurring charge will be pro-rated for that portion of the month in which customer remained subscribed to this plan. The monthly charge will apply regardless of the volume of calls made under this plan during any month. No other monthly fees will apply. All intrastate Dial calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.531 Access Methods and Charges:

EFFECTIVE: July 1, 2020

-
- a) Dial One Access: Block of Time Plan 5 can be used for Dial One access. Customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

Block of Time Plan 5 offers 500 minutes of interstate and intrastate Dial "1" calling. Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of \$29.99. Additional minutes of Dial-1 calling will be priced at \$0.06 per-minute.

- .532 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.
- .533 Operator Assistance: The charges found in Section 2.11 herein, apply to all Block of Time 5 Plan customers without regard to the type of access.

-
- .54 Block of Time Plan 6 (Effective November 1, 2005, this plan will no longer be available to new subscribers)

Block of Time Plan 6 is an outbound service available to new and existing residential customers. For customers who enroll in or disconnect from this plan in the middle of an invoice period, the monthly recurring charge will be pro-rated for that portion of the month in which customer remained subscribed to this plan. The monthly charge will apply regardless of the volume of calls made under this plan during any month. No other monthly fees will apply. All intrastate Dial calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.541 Access Methods and Charges:

- a) Dial One Access: Block of Time Plan 6 can be used for Dial One access. Customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

Block of Time Plan 6 offers 700 minutes of interstate and intrastate Dial "1" calling. Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of \$39.99. Additional minutes of Dial-1 calling will be priced at \$0.06 per-minute.

- .542 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

- .543 Operator Assistance: The charges found in Section 2.11 herein, apply to all Block of Time 6 Plan customers without regard to the type of access.

-
- .55 Block of Time Plan 7 (Effective November 1, 2005, this plan will no longer be available to new subscribers)

Block of Time Plan 7 is an outbound service available to new and existing residential customers. For customers who enroll in or disconnect from this plan in the middle of an invoice period, the monthly recurring charge will be pro-rated for that portion of the month in which customer remained subscribed to this plan. The monthly charge will apply regardless of the volume of calls made under this plan during any month. No other monthly fees will apply. All intrastate Dial calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.551 Access Methods and Charges:

- a) Dial One Access: Block of Time Plan 7 can be used for Dial One access. Customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

Block of Time Plan 7 offers 1000 minutes of interstate and intrastate Dial "1" calling. Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of \$49.99. Additional minutes of Dial-1 calling will be priced at \$0.05 per-minute.

- .552 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

- .553 Operator Assistance: The charges found in Section 2.11 herein, apply to all Block of Time 7 Plan customers without regard to the type of access.

-
- .56 NetRate Plan(Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)
NetRate Plan is an outbound service available to new and existing residential customers. All intrastate Dial calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.
- .561 Monthly Minimum Charge: \$5.00 per account if total NetRate Plan usage charges are less than \$5.00 per account per month. The \$5.00 charge is applied against the month's usage charges.
- .562 Access Methods and Charges:
- a) Dial-1 Access: Customers enrolled in this plan may place intraLATA Dial-1 calls at the rate of \$0.10 per minute, and interLATA Dial-1 calls at the rate of \$0.12 per minute.
- .563 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.
- .564 Operator Assistance: The charges found in Section 2.11 herein, apply to all NetRate Plan customers without regard to the type of access.
- 57 Basic Calling Plan C (Effective July 1, 2002, this plan will no longer be available to new subscribers)
- Basic Calling Plan C is an outbound and inbound service available to residential customers. Basic Calling Plan C includes a flat rate structure for Dial 1, card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.
- Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.
- .571 Monthly Account Fees: Customers enrolled in this plan will be charged a \$3.95 monthly recurring charge.

.572 Access Methods and Charges:

- a) Dial One Access: Basic Calling Plan C can be used for Dial One access. Basic Calling Plan C customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

INTERLATA: \$0.07

INTRALATA: \$0.07

- .573 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

- .574 Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan C customers without regard to the type of access.

- .58 Basic Calling Plan D (Effective July 1, 2002, this plan will no longer be available to new subscribers.)

Basic Calling Plan D is an outbound and inbound service available to residential customers. Basic Calling Plan D includes a flat rate structure for Dial 1, card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

- .581 Monthly Account Fees: No monthly minimum charge will apply to this service.

.582 Access Methods and Charges:

- a) Dial One Access: Basic Calling Plan D can be used for Dial One access. Basic Calling Plan D customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

Interlata: \$0.07

Intralata: \$0.07

InterLATA & IntraLATA Dial-1 Per-Call surcharge: \$0.35

- .583 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

- .584 Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan D customers without regard to the type of access.

- .59 Basic Calling Plan E (Effective July 1, 2002, this plan will no longer be available to new subscribers)

Basic Calling Plan E is an outbound and inbound service available to residential customers. Basic Calling Plan E includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute

rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

For purposes of this plan, the following time of day rate periods apply: The Day rate period applies from 7:00 am to 6:59 pm Monday through Friday; and the Evening/Weekend rate period applies from 7:00 pm to 6:59 am Monday through Thursdays, and 7:00 pm Friday to 6:59 am Monday.

.591 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of a \$10.95.

.592 Access Methods and Charges:

- a) Dial One Access: Basic Calling Plan E can be used for Dial One access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) Dial-1 usage made during the Day time period. Basic Calling Plan E customers will be charged the following rates for each minute of usage i) over the allotment or ii) made during the Evening or Weekend time periods. Customers may place these calls 24 hours a day and 7 days a week.

INTERLATA: \$0.07

INTRALATA: \$0.07

- .593 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

- .594 Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan E customers without regard to the type of access.

- .60 Basic Calling Plan F (Effective July 1, 2002, this plan will no longer be available to new subscribers)

Basic Calling Plan F is an outbound and inbound service available to residential customers. Basic Calling Plan F includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

For purposes of this plan, the following time of day rate periods apply: The Day rate period applies from 7:00 am to 6:59 pm Monday through Friday; and the Evening/Weekend rate period applies from 7:00 pm to 6:59 am Monday through Thursdays, and 7:00 pm Friday to 6:59 am Monday.

.601 Monthly Account Fees:

Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of 10.95.

.602 Access Methods and Charges:

- a) Dial One Access: Basic Calling Plan F can be used for Dial One access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) Dial-1 usage during the Evening/Weekend time period. Basic Calling Plan F customers will be charged the following rates for each minute of usage over the allotment or ii) made during the Day time period. Customers may place these calls 24 hours a day and 7 days a week.

Interlata:	\$0.07
Intralata:	\$0.07

- .603 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

- .604 Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan F customers without regard to the type of access.

- .61 Basic Calling Plan G (Effective July 1, 2002, this plan will no longer be available to new subscribers)

Basic Calling Plan G is an outbound and inbound service available to residential customers who enroll in a participating affinity program. Basic Calling Plan G includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

For purposes of this plan, the following time of day rate periods apply: The Day rate period applies from 7:00 am to 6:59 pm Monday through Friday; and the Evening/Weekend rate period applies from 7:00 pm to 6:59 am Monday through Thursdays, and 7:00 pm Friday to 6:59 am Monday.

- .611 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of \$10.95.

- .612 Access Methods and Charges:

a) Dial One Access: Basic Calling Plan G can be used for Dial One access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) Dial-1 usage made during the Day time period. Basic Calling Plan G customers will be charged the following rates for each minute of usage i) over the allotment or ii) made during the Evening or Weekend time periods. Customers may place these calls 24 hours a day and 7 days a week.

Interlata: \$0.07

Intralata: \$0.07

- .613 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

- .614 Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan G customers without regard to the type of access.

- .62 Basic Calling Plan H (Effective July 1, 2002, this plan will no longer be available to new subscribers)

Basic Calling Plan H is an outbound and inbound service available to residential customers who enroll in a participating affinity program. Basic Calling Plan H includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that

customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

For purposes of this plan, the following time of day rate periods apply: The Day rate period applies from 7:00 am to 6:59 pm Monday through Friday; and the Evening/Weekend rate period applies from 7:00 pm to 6:59 am Monday through Thursdays, and 7:00 pm Friday to 6:59 am Monday.

.621 Monthly Account Fees:

Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.mci.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of \$10.95.

.622 Access Methods and Charges:

- a) Dial One Access: Basic Calling Plan H can be used for Dial One access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) Dial-1 usage during the Evening/Weekend time period. Basic Calling Plan H customers will be charged the following rates for each minute of usage over the allotment or ii) made during the Day time period. Customers may place these calls 24 hours a day and 7 days a week.

Interlata: \$0.07

Intralata: \$0.07

- .623 Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

- .624 Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan H customers without regard to the type of access.

.63 Integrated Plan RZA (Effective June 4, 2005, this plan will no longer be available to new subscribers)

Customers who subscribe to this voice service must 1) select and designate Verizon as its Local Exchange Carrier (LEC) and MCI Communications Services **LLC** d/b/a Verizon Business Services, as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.verizonbusiness.com/service> and must subscribe to companion local service as offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

Customers will receive unlimited interstate and intrastate (interLATA and intraLATA) dial "1" usage.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in <http://www.verizonbusiness.com/service> and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1. All intrastate Dial 1 calls will have a 60 second or one minute rounding. If the computed charge includes a

fraction of a cent, the fraction is rounded down to the nearest whole cent.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charge

Qwest areas:

Zone 1-4	\$68.99
Zone 5	\$73.99

Verizon areas:

Zone 1-2	\$59.99
Zone 3-4	\$65.99

Termination:

- 1) For customers subscribing to Integrated Plan RZA service under this Catalog Schedule prior to January 18, 2003, the termination provisions in Section B-5.03.1 apply.
- 2) For customers subscribing to Integrated Plan RZA service under this Catalog Schedule on or after January 18, 2003, the termination provisions in Section B-5.03.2 herein apply.

For customers who disconnect their primary line either from interstate service under <http://www.verizonbusiness.com/service/>, intrastate service under this Catalog Schedule or Residential RZA Service under MCI metro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Residential RZA Service.

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

Operator Assistance: The charges found in Section 2.11 herein, apply to all Integrated Calling Plan RZA customers without regard to the type of access.

Integrated RZA Affinity Savings Plan

The Integrated RZA Affinity Savings Plan is available to customers of Integrated RZA Service who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefit: A \$5 discount off the monthly recurring charge for Integrated RZA Service in each month they remain subscribed to Integrated RZA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Integrated RZA Service shall apply.

- .64 Integrated Calling Plan RZA-1 Service (Effective January 18, 2003, this plan will no longer be available to new subscribers)

Integrated Calling Plan RZA-1 Service is available to Customers who enroll in Integrated Calling Plan RZA Service as described in this Catalog Schedule who have two or more lines on their account.

Customers who subscribe to this service must 1) select and designate MCImetro Access Transmission Services, Inc. d/b/a Verizon Access Transmission Services/MCI Communications Services **LLC** d/b/a Verizon Business Services, as its Local Exchange Carrier (LEC) and MCI Communications Services **LLC** d/b/a Verizon Business Services, as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Integrated Calling Plan RZA Service as described in this Catalog Schedule , and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.verizonbusiness.com/service> and in the companion local exchange service described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

Customers will be charged the local exchange service rates as described in companion local exchange service in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1.

Customers will receive unlimited interstate and intrastate (interLATA and intraLATA) dial "1" usage.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in <http://www.verizonbusiness.com/service> and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1. All intrastate Dial 1 calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charge

\$20.00

Termination:

For customers who disconnect from Residential RZA service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, the companion residential service offering under <http://www.verizonbusiness.com/service/>, Residential RZA and RZA-1 Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and Integrated Calling Plan RZA and RZA-1 under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under this Catalog Schedule and its companion residential service under <http://www.verizonbusiness.com/service>.

For customers who disconnect either from I) interstate service under www.verizonbusiness.com and interLATA service under this Catalog Schedule, or II) intraLATA service under this Catalog Schedule, the companion residential service offering under <http://www.verizonbusiness.com/service/>, Integrated Calling Plan RZA-1 under this Catalog Schedule, and Residential RZA-1 Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under this Catalog Schedule (if customer has disconnected from interstate service) or its companion residential service under <http://www.verizonbusiness.com/service> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1.

For customers who disconnect both from interstate service under www.verizonbusiness.com/ and from intrastate (interLATA and intraLATA) service under this Catalog Schedule, the companion residential service offering under <http://www.verizonbusiness.com/service/>, Integrated Plan RZA-1 under this Catalog Schedule, and Residential RZA-1 Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1.

For customers who disconnect their primary line either from interstate service under <http://www.verizonbusiness.com/service/>, intrastate service under this Catalog Schedule, or Residential RZA Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Residential RZA Service.

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 herein, apply to all Integrated Calling Plan RZA-1 customers without regard to the type of access.

- .65 Integrated Calling Plan RZB Service (Effective January 18, 2003, this plan will no longer be available to new subscribers)

Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services LLC d/b/a Verizon Business Services, as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.verizonbusiness.com/service> and must subscribe to companion local service as offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

MCI Communications Services LLC d/b/a Verizon Business Services, customers will be charged the interstate long distance rates as specified in the companion residential long distance service as set forth in <http://www.verizonbusiness.com/service> and will be charged the local exchange rates as set forth in the companion local exchange service described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1.

Customers will be charged a per-minute rate of \$0.07 for interstate and intrastate (interLATA and intraLATA) dial "1" usage. Qualified customers who are unable to use a telephone directory because of physical disabilities will receive a per-minute rate of \$0.05 for intraLATA dial "1" calls only.

Member-to-Member Calling: Customers subscribing to this service may make dial "1" calls to other residential customers of local exchange service provided by MCImetro Access Transmission Service, Inc. The customer making the call will not be charged for the call.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in <http://www.verizonbusiness.com/service> and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1. All intrastate Dial 1 calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charges: \$31.99

Termination:

For customers subscribing to Integrated Calling Plan RZB service under this Catalog Schedule, the termination provisions in Section B-5.03.1 herein apply.

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

Operator Assistance: The charges found in Section 2.11 herein, apply to all Integrated Calling Plan RZB customers without regard to the type of access.

.66 Integrated Calling Plan RZB-1 Service (Effective January 18, 2003, this plan will no longer be available to new subscribers)

Integrated Calling Plan RZB-1 Service is available to Customers who enroll in Integrated Calling Plan RZB Service as described in this Catalog Schedule who have two or more lines on their account.

Customers who subscribe to this service must 1) select and designate MCImetro Access Transmission Services, Inc. d/b/a Verizon Access Transmission Services/MCI Communications Services **LLC** d/b/a Verizon Business Services, as its Local Exchange Carrier (LEC) and MCI Communications Services **LLC** d/b/a Verizon Business Services, as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RZB Service as described in this Catalog Schedule, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.verizonbusiness.com/service> and in the companion local exchange service described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage surcharge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. Customers will be charged the local exchange service rates as described in companion local exchange service in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1.

Customers will be charged a per-minute rate of \$0.07 for intrastate (interLATA and intraLATA) dial"1" usage. Qualified customers who are unable to use a telephone directory because of physical disabilities will receive a per-minute rate of \$0.05 for intraLATA dial"1" calls only.

Member-to-Member Calling: Customers subscribing to this service may make dial "1" calls to other residential customers of local exchange service provided by MCImetro Access Transmission Service, Inc. The customer making the call will not be charged for the call.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in <http://www.verizonbusiness.com/service> and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1. All intrastate Dial 1 calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charge \$20.00

Termination:

For customers who disconnect from Residential RZB service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1, the companion residential service offering under <http://www.verizonbusiness.com/service/>, Residential RZB Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and Integrated Calling Plan RZB under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under this Catalog Schedule and its companion residential service under <http://www.verizonbusiness.com/service>.

For customers who disconnect either from I) interstate service under <http://www.verizonbusiness.com/service/> and interLATA service under this Catalog Schedule , or II) intraLATA service under this Catalog Schedule , the companion residential service offering under <http://www.verizonbusiness.com/service/>, Integrated Calling Plan RZB-1 under this Catalog Schedule , and Residential RZB-1 Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under this Catalog Schedule (if customer has disconnected from interstate service) or its companion residential service under <http://www.verizonbusiness.com/service> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1.

Termination:

For customers who disconnect both from interstate service under www.verizonbusiness.com/ and from intrastate (interLATA and intraLATA) service under this Catalog Schedule, the companion residential service offering under <http://www.verizonbusiness.com/service/>, Integrated Plan RZB-1 under this Catalog Schedule, and Residential RZB-1 Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1.

For customers who disconnect their primary line either from interstate service under <http://www.verizonbusiness.com/service/>, intrastate service under this Catalog Schedule, or Residential RZB Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Residential RZB Service.

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 herein, apply to all Integrated Calling Plan RZB-1 customers without regard to the type of access.

- .67 Basic Calling Plan I (Effective February 2, 2003, this plan will no longer be available to new subscribers)

Basic Calling Plan I is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan I includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees:

Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of \$12.95.

Access Methods and Charges:

Dial-1 Access: Basic Calling Plan I can be used for Dial-1 access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Basic Calling Plan I customers will be charged the following rates for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

Per minute charge:

InterLATA \$0.07 IntraLATA: \$0.07

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan I customers without regard to the type of access.

.68 Basic Calling Plan J (Effective February 2, 2003, this plan will no longer be available to new subscribers)

Basic Calling Plan J is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan J includes a block of time structure with a flat rate structure for interstate Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for intrastate Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.mco.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of \$10.95.

Access Methods and Charges:

Dial-1 Access: Basic Calling Plan J can be used for Dial-1 access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate dial-1 usage. Customers will be charged the following rates for intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Dial-1 per minute charge: InterLATA \$0.13 IntraLATA \$0.11

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan J customers without regard to the type of access.

.69 Basic Calling Plan K (Effective February 2, 2003, this plan will no longer be available to new subscribers)

Basic Calling Plan K is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan K includes a flat rate structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of \$3.95.

Access Methods and Charges:

Dial-1 Access: Basic Calling Plan K can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Dial-1 per minute charge: InterLATA \$0.13 IntraLATA \$0.11

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan K customers without regard to the type of access.

.70 Basic Calling Plan L (Effective February 2, 2003, this plan will no longer be available to new subscribers)

Basic Calling Plan L is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan L includes a flat rate structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers enrolled in this plan will be charged a \$5.95 monthly recurring charge.

Access Methods and Charges:

Dial-1 Access: Basic Calling Plan L can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Dial-1 per minute charge: InterLATA : \$0.07 IntraLATA: \$0.07

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan L customers without regard to the type of access.

.71 Basic Calling Plan M (Effective February 2, 2003, this plan will no longer be available to new subscribers)

Basic Calling Plan M is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan M includes a flat rate structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. For purposes of this plan, the following time of day rate periods apply: The Day rate period applies from 7:00 am to 6:59 pm Monday through Sunday; and the Evening rate period applies from 7:00 pm to 6:59 am Monday through Sunday.

Minimum Usage Charge: \$5.00 per account if total Basic Calling Plan P usage charges are less than \$5.00 per account per month. The \$5.00 charge is applied against the month's usage charges.

Access Methods and Charges:

Dial-1 Access: Basic Calling Plan M can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Interstate and Intrastate (interLATA and intraLATA) dial-1 per-minute rates:

Day:	\$0.25
Evening:	\$0.10

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan M customers without regard to the type of access.

72 Basic Calling Plan N (Effective February 2, 2003, this plan will no longer be available to new subscribers)

Basic Calling Plan N is an outbound and inbound service designed primarily for residential customers. Customers must be enrolled in a participating affinity program to be eligible for this service. Basic Calling Plan N includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of \$12.95.

Access Methods and Charges:

Dial-1 Access: Basic Calling Plan N can be used for Dial-1 access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Basic Calling Plan N customers will be charged the following rates for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

Dial-1 per minute charge: InterLATA : \$0.07 IntraLATA: \$0.07

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan N customers without regard to the type of access.

- .73 Basic Calling Plan O (Effective February 2, 2003, this plan will no longer be available to new subscribers)

Basic Calling Plan O is an outbound and inbound service designed primarily for residential customers. Customers must be enrolled in a participating affinity program to be eligible for this service. Basic Calling Plan O includes a block of time structure with a flat rate structure for interstate Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for intrastate Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of \$10.95.

Access Methods and Charges:

Dial-1 Access: Basic Calling Plan O can be used for Dial-1 access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate dial-1 usage. Customers will be charged the following rates for intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Dial-1 per minute charge: InterLATA \$0.13 IntraLATA \$0.11

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan O customers without regard to the type of access.

- .74 Basic Calling Plan P (Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)

Basic Calling Plan P is an outbound and inbound service designed primarily for residential customers. To be eligible for this plan, customers must either i) contact a Company customer service representative or be contacted by a Company customer service representative, or ii) subscribe to local exchange service provided by MCI metro Access Transmission Services. Basic Calling Plan P includes a flat rate structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Minimum Usage Charge: \$5.00 per account if total Basic Calling Plan P usage charges are less than \$5.00 per account per month. The \$5.00 charge is applied against the month's usage

charges.

Access Methods and Charges:

Dial-1 Access: Basic Calling Plan P can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Dial-1 per minute charge: InterLATA \$0.12 IntraLATA \$0.10

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan P customers without regard to the type of access.

- .75 Basic Calling Plan Q(Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)

Basic Calling Plan Q is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan Q includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers enrolled in this plan will be charged a \$19.95 monthly recurring charge.

Access Methods and Charges:

- a) Dial-1 Access: Basic Calling Plan Q can be used for Dial-1 access. Customers will receive an allotment of up to 400 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. All domestic calls, interstate and instate, beyond 400 minutes will be \$0.07 per minute. Customers may place these calls 24 hours a day and 7 days a week.

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan Q customers without regard to the type of access.

- .76 Basic Calling Plan R (Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)

Basic Calling Plan R is an outbound and inbound service designed for residential customers. Basic Calling Plan R includes a flat rate structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers enrolled in this plan will be charged a \$2.95 monthly recurring charge.

Access Methods and Charges:

- a) Dial-1 Access: Basic Calling Plan R can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Per minute charge:

InterLATA	\$0.13
IntraLATA	\$0.11

- b) [Reserved For Future Use.]

- c) [Reserved For Future Use.]

EFFECTIVE: July 1, 2020

-
- d) Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.
 - e) Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan Q customers without regard to the type of access.

- .77 Basic Calling Plan S (Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)

Basic Calling Plan S is an outbound and inbound service designed for residential customers. Basic Calling Plan S includes a flat rate structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers enrolled in this plan will be charged a \$5.95 monthly recurring charge.

Access Methods and Charges:

- a) Dial-1 Access: Basic Calling Plan S can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Intrastate (InterLATA & IntraLATA)
Dial-1 per minute charge: \$0.06

- b) [Reserved For Future Use.]
- c) [Reserved For Future Use.]

- d) Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.
- e) Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan Q customers without regard to the type of access.

- .78 Basic Calling Plan T (Effective May 5, 2005, this plan will no longer be available to new subscribers)

Basic Calling Plan T is an outbound and inbound service designed for residential customers. Basic Calling Plan T includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of \$12.95.

Access Methods and Charges:

- a) Dial-1 Access: Basic Calling Plan T can be used for Dial-1 access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Basic Calling Plan T customers will be charged the following rates for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

Intrastate (InterLATA & IntraLATA)

Dial-1 per minute charge: \$0.05

- b) [Reserved For Future Use.]

- c) [Reserved For Future Use.]

- d) Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

- e) Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan T customers without regard to the type of access.

.79 Basic Calling Plan U (Effective May 5, 2005, this plan will no longer be available to new subscribers)

Basic Calling Plan U is an outbound and inbound service designed for residential customers. Basic Calling Plan U includes a block of time structure with a flat rate structure for interstate Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for intrastate Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of \$9.95.

Access Methods and Charges:

- a) Dial-1 Access: Basic Calling Plan U can be used for Dial-1 access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate dial-1 usage. Customers will be charged the following rates for intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Per Minute Usage Charge

Interlata	\$0.13
Intralata	\$0.11

b) [Reserved For Future Use.]

c) [Reserved For Future Use.]

d) Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

e) Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan U customers without regard to the type of access.

.80 Basic Calling Plan V(Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)

Basic Calling Plan V is an outbound and inbound service designed for residential customers. Basic Calling Plan V includes a rate structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. For purposes of this plan, the following time of day rate periods apply: The Weekday rate period applies from 12:00 am Monday through 11:59 pm Friday; and the Weekend rate period applies from 12:00 am Saturday through 11:59 pm Sunday.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Access Methods and Charges:

a) Dial-1 Access: Basic Calling Plan V can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Intrastate (interLATA and intraLATA) dial-1 per-minute rates:

Weekday: \$0.17

Weekend: \$0.06

b) [Reserved For Future Use.]

c) [Reserved For Future Use.]

d) Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

e) Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan V customers without regard to the type of access.

.81 Basic Calling Plan W (Effective February 15, 2004, this plan will no longer be available to new subscribers)

Basic Calling Plan W is an outbound and inbound service designed for residential customers. Customers must be enrolled in a participating affinity program to be eligible for this service. Basic Calling Plan W includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment. No term plan options will apply to this service. All intrastate

Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of \$12.95.

Access Methods and Charges:

- a) Dial-1 Access: Basic Calling Plan W can be used for Dial-1 access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Basic Calling Plan W customers will be charged the following rates for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

Intrastate (InterLATA & IntraLATA) Dial-1 per minute charge:	\$0.05
---	--------

- b) [Reserved For Future Use.]

- c) [Reserved For Future Use.]

- d) Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

- e) Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan W customers without regard to the type of access.

.82 Basic Calling Plan X (Effective February 15, 2004, this plan will no longer be available to new subscribers)

Basic Calling Plan X is an outbound and inbound service designed for residential customers. Customers must be enrolled in a participating affinity program to be eligible for this service. Basic Calling Plan X includes a block of time structure with a flat rate structure for interstate Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for intrastate Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of \$9.95.

Access Methods and Charges:

- a) Dial-1 Access: Basic Calling Plan X can be used for Dial-1 access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate dial-1 usage. Basic Calling Plan X customers will be charged the following rates for intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Per Minute Usage Charge	
Interlata	\$0.13
Intralata	\$0.11

- b) [Reserved For Future Use.]

- c) [Reserved For Future Use.]

- d) Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

- e) Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan X customers without regard to the type of access.

- .83 Basic Calling Plan Y (Effective May 5, 2005, this plan will no longer be available to new subscribers)

Basic Calling Plan Y is an outbound and inbound service designed for residential customers. Basic Calling Plan Y includes a rate structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. For purposes of this plan, the following time of day rate periods apply: The Day rate period applies from 7:00 am to 6:59 pm Monday through Sunday; and the Evening rate period applies from 7:00 pm to 6:59 am Monday through Sunday. By subscribing to this service, customers understand that use of this service is restricted in the following manner: Customers may be assessed a \$50 monthly recurring data usage charge or disconnected if it is determined that usage is not consistent with residential voice applications. Additionally, customers may have no more than three lines per account.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of \$19.95.

Access Methods and Charges:

- a) Dial-1 Access: Basic Calling Plan Y can be used for Dial-1 access. Customers will receive the following rates for intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Intrastate (interLATA and intraLATA) dial-1 per-minute rates:

Day:	\$0.05
Evening:	\$0.00

- b) [Reserved For Future Use.]
- c) [Reserved For Future Use.]
- d) Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.
- e) Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan Y customers without regard to the type of access.

.84 Integrated Calling Plan RLC Service(Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.) Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services **LLC** d/b/a Verizon Business Services, as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.verizonbusiness.com/service> and must subscribe to companion local service as offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under this Catalog Schedule and MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and <http://www.verizonbusiness.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under this Catalog Schedule and MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and <http://www.verizonbusiness.com/service>.

New customers of Company service enrolling in this plan may elect to subscribe to any existing residential long distance plan available to new customers as described in this Catalog Schedule for which they are otherwise eligible. Customer will also receive the comparable interstate service described in <http://www.verizonbusiness.com/service> for the above where applicable. All terms and conditions of any of these services selected by the customer, including applicable monthly recurring charges, will apply and will be in addition to Integrated RLC Service as described herein. Existing customers may continue to receive the intrastate long distance service to which they were subscribed at the time of subscription to this plan or they may receive one of the following intrastate services as described in this Catalog Schedule , upon being contacted by a Company representative: Block-of-Time 4, Block-of-Time 5, Block-of-Time 6, Block-of-Time 7 or Block-of-Time 8. Qualified customers who are unable to use a telephone directory because of physical disabilities will receive a per-minute rate of \$0.05 for intraLATA dial "1" calls only.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in <http://www.verizonbusiness.com/service> and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1. All intrastate Dial 1 calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Directory Assistance: An undiscounted charge of \$0.95 per call will be applied to each Directory Assistance call.

Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charge

Zone 1: \$38.99
Zone 2: \$44.99
Zone 3: \$46.99
Zone 4: \$47.99
Zone 5: \$49.99

Termination: The termination provisions in Section B-5.03.3 herein will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule :

- .85 Integrated Calling Plan RLC-1 Service (Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.) "Effective June 1, 2011, this service will no longer be available to new subscribers."

Integrated Calling Plan RLC-1 Service is available to Customers who enroll in Integrated Calling Plan RZA Service, Integrated Calling Plan RLC Service, Integrated Calling Plan RLE or Integrated Calling Plan RLG. Service as described in this Catalog Schedule who have two or more lines on their account.

Customers who subscribe to this service must 1) select and designate MCImetro Access Transmission Services, Inc. d/b/a Verizon Access Transmission Services/MCI Communications Services LLC d/b/a Verizon Business Services, as its Local Exchange Carrier (LEC) and MCI Communications Services LLC d/b/a Verizon Business Services, as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Integrated Plan RZA Service, Integrated Calling Plan RZB Service, or Integrated Calling Plan RZC Service as described in this Catalog Schedule , and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.verizonbusiness.com/service> and in the companion local exchange service described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data surcharge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under this Catalog Schedule and MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and <http://www.verizonbusiness.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under this Catalog Schedule and MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and <http://www.verizonbusiness.com/service>.

New customers will receive Basic Calling Plan P service as described in this Catalog Schedule . Customer will also receive the comparable interstate service described in <http://www.verizonbusiness.com/service> for the above where applicable. All terms and conditions of any of these services selected by the customer, including applicable monthly recurring charges, will apply and will be in addition to Integrated Calling Plan RLC-1 Service as described herein. Existing customers will continue to receive the long distance service to which they were subscribed at the time of subscription to this plan. Qualified customers who are unable to use a telephone directory because of physical disabilities will receive a per-minute rate of \$0.05 for intraLATA dial"1" calls only.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in <http://www.verizonbusiness.com/service> and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1. All intrastate Dial 1 calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Directory Assistance: An undiscounted charge of \$0.95 per call will be applied to each Directory Assistance call.

Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is pre-subscribed for completed calls. An undiscounted charge of \$0.00 will apply.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charge
Qwest areas:

Zone 1: \$23.99
Zone 2: \$29.99
Zone 3: \$31.99
Zone 4: \$32.99
Zone 5: \$34.99

Verizon areas:

Zone 1: \$22.99

Zone 2: \$24.99
Zone 3: \$27.99
Zone 4: \$30.99

Termination: The termination provisions in Section B-5.03.4 herein will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule :

- .86 Integrated Calling Plan RLE Service (Effective August 4, 2003, this plan will no longer be available to new subscribers)

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services **LLC** d/b/a Verizon Business Services, as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.verizonbusiness.com/service> and must subscribe to companion local service as offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

Customers will be charged a per-minute rate of \$0.07 for interstate and intrastate (interLATA and intraLATA) dial"1" usage. Qualified customers who are unable to use a telephone directory because of physical disabilities will receive a per-minute rate of \$0.05 for intraLATA dial"1" calls only.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in <http://www.verizonbusiness.com/service> and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1. All intrastate Dial 1 calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Directory Assistance: An undiscounted charge of \$0.95 per call will be applied to each Directory Assistance call.

Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge:

Zones 1, 2, 3):	\$48.99
Zone 4:	\$50.99
Zone 5:	\$59.99

Termination: The termination provisions in Section B-5.03.3 herein will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule :

- .87 Integrated Calling Plan RLG Service (Effective June 4, 2005, this plan will no longer be available to new subscribers)

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services **LLC** d/b/a Verizon Business Services, as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.verizonbusiness.com/service> and must subscribe to companion local service as offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

New customers of Company service enrolling in this plan may elect to subscribe to any existing residential long distance plan available to new customers as described in this Catalog Schedule for which they are otherwise eligible. Customer will also receive the comparable interstate service described in <http://www.verizonbusiness.com/service> for the above where applicable. All terms and conditions of any of these services selected by the customer, including applicable monthly recurring charges, will apply and will be in addition to Integrated Calling Plan RLG Service as described herein. Existing customers will continue to receive the long distance service to which they were subscribed at the time of subscription to this plan. Qualified customers who are unable to use a telephone directory because of physical disabilities will receive a per-minute rate of \$0.05 for intraLATA dial"1" calls only.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in <http://www.verizonbusiness.com/service> and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1. All intrastate Dial 1 calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Directory Assistance: An undiscounted charge of \$0.95 per call will be applied to each Directory Assistance call.

Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge:

Zones 1, 2, 3):	\$42.99
Zone 4:	\$44.99
Zone 5:	\$49.99

Termination: The termination provisions in Section B-5.03.3 herein will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule.

- .88 Small Business Long Distance Plan A (Effective March 1, 2015, this service will no longer be available to new subscribers.)

Small Business Long Distance Plan A is an outbound and inbound multipoint service for single location customers. Customers must contact a Company representative to enroll in this service. this service is only available to customers previously enrolled in Advanced Option II for Small Business Savings Plan X.

Customers may access the Company network using Dial "1" origination. No term plan options will apply to this service. Calls are subject to a 30-second minimum initial period and are then rounded to the next higher 6-second increment, except for operator assisted calls which are calculated on a 60-second minimum duration basis with additional 60-second increments. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Monthly Minimum Charge: In each monthly period in which Small Business Long Distance Plan A customer's total usage charges are less than \$20.00 per account a minimum charge of \$20.00 per account will be applied against the customer's Small Business Long Distance Plan A usage for that month.

Access Methods and Charges:

Dial "1" Access: Customers enrolled in this plan may place Dial "1" calls at the following per-minute rates:

InterLATA and intraLATA: \$0.06

.89 Small Business Long Distance Plan B

Small Business Long Distance Plan B is an outbound and inbound multipoint service for single location customers. This service is only available to i) customers previously enrolled in small business local integrated service as set forth in www.mci.com who disconnect their local service, and ii) former customers of Telecom*USA who subscribe to this service and who are migrated by Telecom*USA to this service between August 15, 2014, and October 31, 2014.

Customers may access the Company network using Dial "1" origination. No term plan options will apply to this service. Calls are subject to a 30-second minimum initial period and are then rounded to the next higher 6-second increment, except for operator assisted calls which are calculated on a 60-second minimum duration basis with additional 60-second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Monthly Minimum Charge: In each monthly period in which Small Business Long Distance Plan B customer's total usage charges are less than \$10.00 per account a minimum charge of \$10.00 per account will be applied against the customer's Small Business Long Distance Plan B usage for that month.

Access Methods and Charges:

Dial "1" Access: Customers enrolled in this plan may place Dial "1" calls at the following per-minute rates:

IntraLATA: \$0.10

InterLATA: \$0.10

.90 Small Business Long Distance Plan C (Effective March 1, 2015, this service will no longer be available to new subscribers.)

Small Business Long Distance Plan C is an outbound and inbound multipoint service for single location customers. Customers must contact a Company representative to enroll in this service.

Customers may access the Company network using Dial "1" origination. No term plan options will apply to this service. Calls are subject to a 30-second minimum initial period and are then rounded to the next higher 6-second increment, except for operator assisted calls which are calculated on a 60-second minimum duration basis with additional 60-second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Monthly Minimum Charge: In each monthly period in which Small Business Long Distance Plan C customer's total usage charges are less than \$5.00 per account a minimum charge of \$5.00 per account will be applied against the customer's Small Business Long Distance Plan C usage for that month.

Access Methods and Charges:

EFFECTIVE: July 1, 2020

Dial "1" Access: Customers enrolled in this plan may place Dial "1" calls at the following per-minute rates:

IntraLATA: \$0.13

InterLATA: \$0.13

.91 Block of Time Plan 8 (Effective November 1, 2005, this plan will no longer be available to new subscribers)

Block of Time Plan 8 is an outbound and inbound service available to residential customers. All intrastate dial one calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

- a) Block of Time Plan 8 offers 200 minutes of interstate and intrastate Dial "1" calling. Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of charge of \$12.95. Customers may place Dial-1 calls 24 hours per day, seven days a week. Additional minutes of Dial-1 calling will be priced at \$0.05 per-minute. If the customer chooses this option, the monthly charge will apply regardless of the volume of calls made under this plan during any month. No other monthly fees will apply.
- b) [Reserved For Future Use.]
- c) [Reserved For Future Use.]
- d) Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.
- e) Operator Assistance: The charges found in Section 2.11 herein, apply to all Block of Time Plan 8 customers without regard to the type of access.

.92 Business B2 Integrated Service

Business B2 Integrated Service is an outbound and inbound multipoint service for single location customers. Customers may access the Company network using Dial "1" origination. No term plan options will apply to this service. Customers who subscribe to this service must 1) select and designate MCI metro Access Transmission Service's LLC d/b/a Verizon Access Transmission Services as its Local Exchange Carrier (LEC) and MCI Communications Services LLC d/b/a Verizon Business Services as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion local exchange service offered in MCI metro Access Transmission Service's LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 1 and the companion service offered in <http://www.verizonbusiness.com/service>. Calls are subject to a 30-second minimum initial period and are then rounded to the next higher 6-second increment, except for operator assisted calls which are calculated on a 60-second minimum duration basis with additional 60-second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion Local Service. Additionally, customers will be charged the long distance rates as specified in the companion long distance service as set forth in <http://www.verizonbusiness.com/service> and local exchange rates as described in MCImetro Access Transmission Service's LLC, Catalog Schedule No. 1.

Monthly Recurring Charge

Qwest areas:

Offering A:	\$86.99
Offering B:	\$58.99
Block-of-Time Offering 1:	\$66.99

Verizon areas:

Offering A:	\$69.99
Offering B:	\$49.99
Block-of-Time Offering 1:	\$51.99

Customers may elect one of the Offerings available under this service:

Offering A For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive unlimited interstate and intrastate (interLATA and intraLATA) dial "1" usage. Customers will also receive local exchange service as described in Offering A of Business B2 Service as described in MCImetro Access Transmission Service's LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 1 and interstate service as described in <http://www.verizonbusiness.com/service/>.

Offering B For a monthly recurring charge as specified in this Catalog Schedule, Customers will be charged \$0.06 per minute for interstate and intrastate (interLATA and intraLATA) dial "1" usage. Customers will also receive local exchange service as described in Offering B of Business B2 Service as described in MCImetro Access Transmission Service's LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 1 and interstate service as described in <http://www.verizonbusiness.com/service/>.

Block-of-Time Offering 1: For a monthly recurring charge as specified in this Catalog Schedule , Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged a per-minute rate of \$0.04 for each minute of interstate and intrastate (interLATA and intraLATA) dial-1 usage over the allotment. Customers will also receive local exchange service as described in Block-of-Time Offering 1 of Business B2 Service as described in MCImetro Access Transmission Service's LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 1 and interstate service as described in <http://www.verizonbusiness.com/service/>.

MCI One Number

MCI One Number provides a toll free number to receive calls from any point within the state. The customer may have multiple MCI One Number per account. Company will provide a 4-digit security code with which the customer can receive incoming domestic calls. The customer will be charged \$.25 per minute for each call.

Features:

MCI One Number Forward

This feature allows a customer who is using an MCI One Number with a 4-digit personal identification number (PIN) and a 6-digit Rerouting Code to change temporarily the telephone number to which calls to that toll free 800 number terminate. The customer may request a change in termination to any telephone available within the state.

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 herein, apply to all Business B2 Integrated Service customers without regard to the type of access.

EFFECTIVE: July 1, 2020

Business B2 Multiline Service: Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Integrated Service as described in this Catalog Schedule and who have up to fourteen additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro Access Transmission Service's LLC d/b/a Verizon Access Transmission Services as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.verizonbusiness.com/service> and must subscribe to Business B2 Service as offered in MCImetro Access Transmission Service's LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers of Offering A may elect to receive the interstate and intrastate dial "1" rates for either Offering A or Offering B for each additional line on their account. Customers of all other Offerings under Business B2 Integrated Service will receive the interstate and intrastate dial "1" rates as set forth in the Offering for Business B2 Integrated Service, to which they have subscribed on their primary line, on each additional line on their account. Customers will also receive local exchange service as described in Business B2 Multiline Service as described in MCImetro Access Transmission Service's LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 1 and <http://www.verizonbusiness.com/service/>.

Qwest areas:

Offering A:	\$71.99
Offering B:	\$48.99
Block-of-Time Offering 1:	\$56.99

Verizon areas:

Offering A:	\$54.99
Offering B:	\$39.99
Block-of-Time Offering 1:	\$39.99

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is only available for up to fifteen lines per account. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: i) at any given time, Customer may only place as many concurrent calls as it has purchased individual lines; (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and iii) customer may not utilize the service in any call center environment or in connection with any similar such application. iv) customer may not resell the services in any manner, including but not limited to, as a wholesaler or aggregator, and v) customer may not utilize the service for excessive non-voice applications, including but not limited to dial-up internet service or facsimile service. Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in an additional line charge (equal to the monthly recurring charge of the Offering on customer's primary line which customer has selected under this service) per line per month and/or the immediate termination of the service by the Company at the Company's discretion, upon appropriate customer notification.

Termination:

- 1) For customers of Offerings A or B of Business B2 Integrated Service, who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C, Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect from local exchange service under this Catalog Schedule : Business B2 Integrated Service under this Catalog Schedule and <http://www.verizonbusiness.com/service/>, as well as Business B2 Service under MCImetro Access Transmission Service's LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 1, will terminate. Customers will then be automatically re-subscribed to Small Business Long Distance Plan B service under this Catalog Schedule and its companion small business service under <http://www.verizonbusiness.com/service>.
- 2) For customers of Business B2 Service, who were previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C, Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect from local exchange service under this Catalog Schedule : Business B2 Integrated Service under this Catalog Schedule and <http://www.verizonbusiness.com/service/>, as well as Business B2 Service under MCImetro Access Transmission Service's LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 1, will terminate. Customers will then be automatically re-subscribed to the intrastate service under this Catalog Schedule and its companion small business service under <http://www.verizonbusiness.com/service> to which they were subscribed at the time of enrollment in Business B2 Service.
- 3) For customers of Offerings A or B of Business B2 Service who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C, Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect either I) from interstate service under <http://www.verizonbusiness.com/service/> and from interLATA service under this Catalog Schedule or II) from intraLATA service only under this Catalog Schedule Business B2 Integrated Service under this Catalog Schedule and <http://www.verizonbusiness.com/service/>, as well as Business B2 Service under MCImetro Access Transmission Service's LLC, Catalog Schedule No. 1, will terminate. Customers terminating from both interstate and interLATA service will then be automatically re-subscribed to Business Service B under MCImetro Access Transmission Service's LLC, Catalog Schedule No. 1 for local exchange service and to Small Business Long Distance Plan B service under this Catalog Schedule for intraLATA service. Customers terminating from intraLATA service will be automatically re-subscribed to Business Service B under MCImetro Access Transmission Service's LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 1 for local exchange service and to Small Business Long Distance Plan B service under this Catalog Schedule for interLATA service and its companion interstate service under <http://www.verizonbusiness.com/service/>.

4) For customers of Offerings A or B of Business B2 Service who were previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C, Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect either I) from interstate service under <http://www.verizonbusiness.com/service/> and from interLATA service under this Catalog Schedule or II) from intraLATA service only under this Catalog Schedule : Business B2 Integrated Service under this Catalog Schedule and <http://www.verizonbusiness.com/service/>, as well as Business B2 Service under MCImetro Access Transmission Service's LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 1, will terminate. Customers terminating from both interstate and interLATA service will then be automatically re-subscribed I) to Business Service B under MCImetro Access Transmission Service's LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 1, for local exchange service; and II) to the intrastate service under this Catalog Schedule to which they were subscribed at the time of enrollment in Business B2 Service, for intraLATA service. Customers terminating from intraLATA service will be automatically re-subscribed to Business Service B under MCImetro Access Transmission Service's LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 1 for local exchange service and to the intrastate service under this Catalog Schedule and its companion small business service under <http://www.verizonbusiness.com/service/> to which they were subscribed at the time of enrollment in Business B2 Service.

5) For customers of Offerings A or B of Business B2 Service who disconnect both from interstate service under <http://www.verizonbusiness.com/service/> and from intrastate service under this Catalog Schedule : Business B2 Integrated Service under this Catalog Schedule and <http://www.verizonbusiness.com/service/>, as well as Business B2 Service under MCImetro Access Transmission Service's LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 1, will terminate. Customers will then be automatically re-subscribed to Business Service B under MCImetro Access Transmission Service's LLC, Catalog Schedule No. 1.

6) For all customers of Business B2 Service who disconnect their primary line either from interstate service under <http://www.verizonbusiness.com/service/>, intrastate service under this Catalog Schedule, or Business B2 Service under this Catalog Schedule, and customer's additional line or lines remain on the account: The Company will reclassify one of the additional lines as Customer's new primary line with Business B2 Service.

7) For new customers of Business B2 Service who subscribe to Block-of-Time Offering 1 who disconnect from local exchange service as described in MCImetro Access Transmission Service's LLC, Catalog Schedule No. 1, Business B2 Service under this Catalog Schedule, as well as Business B2 Integrated Service under this Catalog Schedule and <http://www.verizonbusiness.com/service/>, will terminate, and customers will then be automatically re-subscribed to Small Business Long Distance Service D under this Catalog Schedule for long distance service, except in the following instance: New customers of Business B2 Service who subscribe to Block-of-Time Offering 1 and who i) have more than one line on their account for Business B2 Service, ii) have enrolled in Block-of-Time Offering 1 on at least one line, but not all lines, of that account, and iii) who disconnect from local exchange service under this Catalog Schedule : The companion small business long distance offering under this Catalog Schedule and <http://www.verizonbusiness.com/service/>, as well as Business B2 Service under MCImetro Access Transmission Service's LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 1, will terminate, and customers will then be automatically re-subscribed to Small Business Long Distance Plan B service under this Catalog Schedule and its companion small business service under <http://www.verizonbusiness.com/service/> for all lines on the account. All other termination scenarios above as applied to customers of Offering A of Business B2 Integrated Service shall apply to customers of Block-of-Time Offering 1 of Business B2 Integrated Service.

.93 Business B2 Toll Free Service

Business B2 Toll Free Service is an inbound multipoint service for single location customers who are enrolled in Business B2 Integrated Service as described in this Catalog Schedule. This service provides toll free termination in which the Company provides a unique toll free number with business line termination to the customer so that the customer can receive incoming calls. The customer is charged for the calls rather than the call originators. A customer may order multiple toll free numbers which can terminate to the same or different telephone numbers. Calls are subject to a 30-second minimum initial period and are then rounded to the next higher 6-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Business B2 Toll-Free Service Option 1

Customers who subscribe to Offering A or Offering B of Business B2 Integrated Service are eligible to enroll in Business B2 Toll-Free Service Option 1. Customers of MCI Business Services I Local Line Solution as described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 are eligible for this service. Customers of MCI Business Services I Local and Long Distance Line Solution as described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 and MCI Communications Services **LLC** d/b/a Verizon Business Services, Washington Catalog Schedule #4 are eligible for this service.

Customer will be charged a per-minute rate of \$0.06 for toll free calls. Customers who disconnect from Business B2 Integrated Service as provided in this Catalog Schedule and from companion local service under Business B2 Service in MCImetro Access Transmission Service's LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 1 may continue to use toll free service as described in this Option.

.94 Integrated Plan RLH (Effective June 4, 2005, this plan will no longer be available to new subscribers)

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services **LLC** d/b/a Verizon Business Services, as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.verizonbusiness.com/service> and must subscribe to companion local service as offered in MCImetro Access Transmission Service's LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 1. Customers who subscribe to this service may only subscribe to Integrated Plan RLC-1 or RLH service as described in this Catalog Schedule on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, interstate line charge, data usage charge, taxes and surcharges.

Monthly Recurring Charge:

Zones 1, 2, 3:	\$52.99
Zone 4:	\$52.99
Zone 5:	\$58.99

Dial-1 Access: Integrated Plan RLH can be used for Dial-1 access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Integrated Plan RLH customers will be charged the following rates for each minute of usage over the allotment. Customers will be charged a per-minute rate of \$0.05 for each minute of interstate and intrastate (interLATA and intraLATA) dial-1 usage over the allotment.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in <http://www.verizonbusiness.com/service> and in MCI Metro Access Transmission Service's LLC d/b/a Verizon Access Transmission Services, Catalog Schedule No. 1. All intrastate Dial 1 calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Directory Assistance: An undiscountable per-call charge up to \$3.00 as described in Section B-6.04 will apply to all Integrated Plan RLH directory assistance calls.

Directory Assistance Call Completion: Customers may request that the Directory Assistance operator complete the calls made within the state for one of the numbers provided pursuant to Section B-6.04 above. The customer will be charged an additional undiscountable surcharge up to \$1.00 per completed call.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Termination:

The termination provisions set forth in Section B-5.03.3 herein will apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule .

- .95 Basic Calling Plan Z(Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)
Basic Calling Plan Z is an outbound and inbound service available to residential customers. Basic Calling Plan Z offers 300 minutes of interstate and intrastate Dial "1" calling. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers may place Dial-1 calls 24 hours per day, seven days a week. If the customer chooses this option, the monthly charge will apply regardless of the volume of calls made under this plan during any month. No other monthly fees will apply.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers enrolled in this plan will be charged a \$10 monthly recurring charge.

Access Methods and Charges:

- a) Dial-1 Access: Basic Calling Plan Z can be used for Dial-1 access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Basic Calling Plan Z customers will be charged \$0.05 for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.
- b) [Reserved For Future Use.]
- c) [Reserved For Future Use.]
- d) Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.04.
- e) Operator Assistance: The charges found in Section C-2.11, herein, apply to all Basic Calling Plan Z customers without regard to the type of access.

- .96 Basic Calling Plan AAA (Effective February 15, 2004, this plan will no longer be available to new subscribers)

Basic Calling Plan AAA provides outbound and inbound service available to new residential customers of Company service i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in this service. By subscribing to this service, customers understand that use of this service is restricted in the following manner: Customers may be assessed a \$50 monthly recurring data usage charge or disconnected if it is determined that usage is not consistent with residential voice applications. Additionally, customers may have no more than three lines per account.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers enrolled in this service will be charged a \$27.95 monthly recurring charge.

Access Methods and Charges:

- a) Dial-1: Customers enrolling in this service will receive unlimited Dial-1 interstate and intrastate (interLATA and intraLATA) access.
- b) [Reserved For Future Use.]
- c) [Reserved For Future Use.]
- d) Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.
- e) Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan AAA customers without regard to the type of access.

New customers subscribing to Basic Calling Plan AAA will receive a \$8 credit off the Basic Calling Plan AAA monthly recurring charge; this credit will be applied against customer's first six full invoices after enrollment in this plan.

Customers disconnecting from this service will be assessed the full amount of the monthly recurring charge for their final full or partial month of service. For customers eligible for the credit described in the preceding paragraph, the credit will apply against the monthly recurring charge for the final month provided the customer disconnects within six months of enrollment.

- .97 Basic Calling Plan BBB
Basic Calling Plan BBB is an outbound and inbound service designed for residential customers. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that

customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly recurring charge of \$27.95.

Access Methods and Charges:

- a) Dial-1Access:
Customers enrolling in this service will receive unlimited Dial-1 interstate and intrastate (interLATA and intraLATA) access.
- b) [Reserved For Future Use.]
- c) [Reserved For Future Use.]
- d) Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.04.
- e) Operator Assistance: The charges found in Section 2.11, herein, apply to all Basic Calling Plan BBB customers without regard to the type of access.

- .100 Basic Calling Plan AA(Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)

Basic Calling Plan AA provides outbound and inbound service available to new residential customers of Company service i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in this service. By subscribing to this service, Customers understand that use of this service is restricted in the following manner. Customers disconnecting from this service will be assessed the full amount of the monthly recurring charge for their final full or partial month of service. Customers may have no more than three (3) lines per account. Customers disconnecting from this service will be assessed the full amount of the monthly recurring charge for their final full or partial month of service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Monthly Account Fees: Customers enrolled in this service will be charged a \$24.99 monthly recurring charge.

Access Methods and Charges:

a) Dial-1: Customers enrolling in this service will receive unlimited Dial-1 intrastate (interLATA and intraLATA) access.

b) [Reserved For Future Use.]

c) [Reserved For Future Use.]

d) Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

e) Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan AA customers without regard to the type of access.

- .101 Basic Calling Plan BB(Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)

Basic Calling Plan BB is an outbound and inbound service designed for residential customers. Basic Calling Plan BB includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

EFFECTIVE: July 1, 2020

Monthly Account Fees: Customers enrolled in this plan will be charged a \$9.99 monthly recurring charge.

Access Methods and Charges:

- a) Dial-1 Access: Basic Calling Plan BB can be used for Dial-1 access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Basic Calling Plan BB customers will be charged the following rates for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

Intrastate (InterLATA & IntraLATA)

Dial-1 per minute charge: \$0.05

- b) [Reserved For Future Use.]

- c) [Reserved For Future Use.]

- d) Directory Assistance: An undiscounted charge a per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

- e) Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan BB customers without regard to the type of access.

- .102 Basic Calling Plan CC (Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)

Basic Calling Plan CC is an outbound and inbound service designed for residential customers. Basic Calling Plan CC includes a flat rate structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers must subscribe to an international calling plan as shown below in order to receive this service.

Customers may elect to enroll in one of the following Offerings as shown below. A monthly recurring charge will apply to each Offering.

Offerings: Monthly Minimum Usage - Customers subscribed to these offerings must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to these offerings and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Offering A: Customers enrolling in this Offering and in International Savings Select as described on <http://www.verizonbusiness.com/service> will receive the interstate and international rates as described in that service. A monthly recurring charge of \$4.00 will apply to this Offering. The following Dial-1 rates shall apply:

Intrastate Dial-1 rates:

InterLATA: \$0.13

IntraLATA: \$0.11

Offering B: Customers enrolling in this Offering and in International Savings Plus as described on <http://www.verizonbusiness.com/service> will receive the interstate and international rates as described in that service. A monthly recurring charge of \$5.95 will apply to this Offering. The following Dial-1 rates shall apply:

EFFECTIVE: July 1, 2020

Intrastate Dial-1 rates:

InterLATA: \$0.13

IntraLATA: \$0.11

Offering C: Customers enrolling in this Offering and in International Savings Premium as described on <http://www.verizonbusiness.com/service> will receive the interstate and international rates as described in that service. A monthly recurring charge of \$7.95 will apply to this Offering.

The following Dial-1 rates shall apply:

Intrastate (interLATA and intraLATA): \$0.06 per minute

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan CC customers without regard to the type of access.

- .103 Basic Calling Plan DD(Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)

Basic Calling Plan DD is an outbound and inbound service designed for residential customers. Basic Calling Plan DD includes a block-of-time structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers must subscribe to an international calling plan as shown below in order to receive this service.

Customers may elect to enroll in one of the following Offerings as shown below. A monthly recurring charge will apply to each Offering.

Offerings: Monthly Minimum Usage - Customers subscribed to these offerings must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to these offerings and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Offering A: (Effective March 1, 2015, this service will no longer be available to new subscribers.) Customers enrolling in this Offering and in MCI Americas 100 Plus as described on <http://www.verizonbusiness.com/service> will receive the interstate and international rates as described in that service. A monthly recurring charge of \$13.95 will apply to this Offering.

Customers will receive an allotment of up to 30 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged a per-minute rate of \$0.10 for each minute of interstate and intrastate (interLATA and intraLATA) dial"1" usage over the allotment.

Offering B (Effective March 1, 2015, this service will no longer be available to new subscribers.): Customers enrolling in this Offering and in MCI Americas 100 as described on <http://www.verizonbusiness.com/service> will receive the interstate and international rates as described in that service. A monthly recurring charge of \$19.95 will apply to this Offering. The following Dial-1 rates shall apply:

Customers will receive an allotment of up to 30 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged a per-minute rate of \$0.10 for each minute of interstate and intrastate (interLATA and intraLATA) dial"1" usage over the allotment.

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan DD customers without regard to the type of access.

- .104 Basic Calling Plan EE(Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)

Basic Calling Plan EE is an outbound and inbound service designed for residential customers. Basic Calling Plan EE includes a flat rate structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers must subscribe to an international calling plan as shown below in order to receive this service.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Customers enrolling in this service and in MCI Worldwide Premier as described on <http://www.verizonbusiness.com/service> will receive the interstate and international rates as described in that service. A monthly recurring charge of \$5.95 will apply to this Offering.

Customers will be charged a per-minute rate of \$0.10 for each minute of interstate and intrastate (interLATA and intraLATA) dial"1" usage.

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan EE customers without regard to the type of access.

- .105 Basic Calling Plan FF (Effective June 15, 2005 this plan will no longer be available to new subscribers)

Basic Calling Plan FF is an outbound and inbound service designed for residential customers. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers must subscribe to an international calling plan as shown below in order to receive this service.

Customers may elect to enroll in one of the following Offerings as shown below. A monthly recurring charge will apply to each Offering.

Offerings: Monthly Minimum Usage - Customers subscribed to these offerings must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to these offerings and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Offering A: Customers enrolling in this Offering and in MCI Simply International 200 as described on <http://global.mci.com/publications/> will receive the interstate and international rates as described in that service. A monthly recurring charge of \$13.99 will apply to this Offering.

EFFECTIVE: July 1, 2020

Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged a per-minute rate of \$0.05 for each minute of interstate and intrastate (interLATA and intraLATA) dial "1" usage over the allotment.

Offering B: Customers enrolling in this Offering and in MCI Simply International Plus as described on <http://global.mci.com/publications/> will receive the interstate and international rates as described in that service. A monthly recurring charge of \$9.95 will apply to this Offering. The following Dial-1 rates shall apply:

Customers will be charged a per-minute rate of \$0.06 for each minute of interstate and intrastate (interLATA and intraLATA) dial "1" usage.

Offering C: Customers enrolling in this Offering and in MCI Select International as described on <http://global.mci.com/publications/> will receive the interstate and international rates as described in that service. A monthly recurring charge of \$4.00 will apply to this Offering. The following Dial-1 rates shall apply:

Customers will be charged a per-minute rate of \$0.17 for each minute of interstate and intrastate (interLATA and intraLATA) dial "1" usage Monday through Friday, and a per-minute rate of \$0.06 for each minute of interstate and intrastate (interLATA and intraLATA) dial "1" usage Saturday and Sunday.

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan FF customers without regard to the type of access.

- .106 Basic Calling Plan GG (Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)

Basic Calling Plan GG is an outbound and inbound service designed for residential customers. Basic Calling Plan GG offers a "Dial-1" Interstate, Intrastate and Local toll per-minute rate for a monthly recurring charge. Customers subscribing to this plan must enroll online using the website <http://www.verizonbusiness.com/service> in order to receive this service.

Monthly Recurring Charge: A monthly recurring charge of \$6.99 will apply to this service. Customers who elect to be billed using a valid credit card number (issued by a credit-card-issuing entity through which the Company accepts payment of charges for this service) will be charged a discounted monthly recurring charge of \$5.99.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Access Methods and Charges:

- a) Dial-1 Access: Basic Calling Plan GG can be used for Dial-1 access. Basic Calling plan GG customers will be charged the following rates per minute. Customers may place these calls 24 hours a day 7 days a week.

Intrastate Per-minute rate:	\$0.13
IntraLATA Per minute rate:	\$0.11

- b) [Reserved For Future Use.]

-
- c) [Reserved For Future Use.]
 - d) Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.
 - e) Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan GG customers without regard to the type of access.

Termination charge: A termination charge of \$24.99 will apply if customer cancels service within twelve (12) months of enrollment in this service. The (12) month period begins upon activation of service by Company after customer enrolls in this plan. Customers who terminate their Basic Calling Plan GG service and subscribe to another company service will not be billed the termination charge. After expiration of the (12) month term period the termination charge will not apply.

- .107 Basic Calling Plan HH (Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)

Basic Calling Plan HH is an outbound and inbound service designed for residential customers. Basic Calling Plan HH includes Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Customers may elect to enroll in one of the following Offerings as shown below. A monthly recurring charge will apply to each Offering.

Offerings: Monthly Minimum Usage - Customers subscribed to these offerings must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to these offerings and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Offering A: (Effective March 1, 2015, this service will no longer be available to new subscribers.)

A monthly recurring charge of \$15.99 will apply to this Offering.

Customers will receive unlimited interstate usage as described at http://consumer.mci.com/mci_service_agreement/res_index.jsp. Customers will also receive an allotment of 60 minutes per monthly period that may be used for intrastate (interLata and intraLata) dial-1 usage. Customers will be charged a per-minute rate of \$0.10 for each minute of intrastate (interLata and intraLata) dial-1 usage over the allotment.

Offering B: (Effective August 1, 2006, this offering will not be available to new subscribers)

Customers will receive unlimited interstate usage as described at www.verizonbusiness.com. Customers will also receive unlimited Intrastate and local toll calls for a monthly recurring charge. Customers subscribed to this plan must pay a monthly recurring charge, as specified at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$25.99

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan HH customers without regard to the type of access.

-
- .109 Integrated Plan RLI (Effective March 1, 2015, this service will no longer be available to new subscribers.)

(Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and Verizon as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in www.verizonbusiness.com and must subscribe to companion local service as offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1. Customers who subscribe to this service may not subscribe to Integrated RLA, RLC, RLD-1, RLG, or RLH service as described in this Catalog Schedule on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

Monthly Recurring Charge:

Qwest areas:

Zone 1, 2, 3, 4 & 5 \$56.99

(Effective March 2, 2006, service will not be available to new customers in Zone 5)

Verizon areas:

Zone 1 & 2: \$56.99

Zone 3 & 4: \$56.99

Dial-1 Access: Integrated Plan RLI can be used for Dial-1 access. Customers will receive an allotment of up to 500 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Integrated Plan RLI customers will be charged a per-minute rate of \$0.05 for each minute of interstate and intrastate (interLATA and intraLATA) dial-1" usage over the allotment.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in www.verizonbusiness.com and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1. All intrastate Dial 1 calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

Termination:

The termination provisions set forth in Section B-5.03.5 herein will apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule .

Other Conditions:

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

.110 Small Business Long Distance Plan D

Small Business Long Distance Plan D is an outbound and inbound multipoint service for single location customers. This service is only available to customers previously enrolled in both Business B2 Integrated Plan service under this Catalog Schedule and Business B2 Service under MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1 who disconnect their local service.

Customers may access the Company network using Dial "1" origination. No term plan options will apply to this service. Calls are subject to a 30-second minimum initial period and are then rounded to the next higher 6-second increment, except for operator assisted calls which are calculated on a 60-second minimum duration basis with additional 60-second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Access Methods and Charges:

Dial "1" Access: For a monthly recurring charge as specified in this Catalog Schedule , Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged a per-minute rate of \$0.04 for each minute of interstate and intrastate (interLATA and intraLATA) dial"1" usage over the allotment.

Monthly Recurring Charge: \$10.99

- .111 Integrated Plan RLK (Effective March 1, 2015, this service will no longer be available to new subscribers.)

(Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services **LLC** d/b/a Verizon Business Services as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in www.verizonbusiness.com and must subscribe to companion local service as offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1. Customers who subscribe to this service may not subscribe to Integrated RLA, RLC, RLD-1, RLG, or RLH service as described in this Catalog Schedule on another line on their account. No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in www.verizonbusiness.com and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1. All intrastate Dial 1 calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

Monthly Recurring Charge:

Qwest areas:

Zone 1,2,3,4,51 \$53.99

(Effective March 2, 2006, service will not be available to new customers in Zone 5)

Verizon areas:

Zone 1 & 2: \$53.99

Zone 3 & 4: \$53.99

Dial-1 Access: Integrated Plan RLK can be used for Dial-1 access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged a per-minute rate of \$0.05 for each minute of interstate and intrastate (interLATA and intraLATA) dial"1" usage over the allotment.

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Termination:

The termination provisions set forth in Section B-5.03.06 herein will apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule .

- .112 Integrated Plan RLL(Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)
Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services LLC d/b/a Verizon Business Services as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in www.verizonbusiness.com and must subscribe to companion local service as offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1. Customers who subscribe to this service may not subscribe to Integrated RLA, RLD-1, RLG and RLH, service as described in this Catalog Schedule on another line on their account. No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in www.verizonbusiness.com and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1. All intrastate Dial 1 calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

Monthly Recurring Charge:

Qwest areas:

Zone 1, 2, 3: \$37.99

Zone 4 & 5 \$39.99

(Effective March 2, 2006, service will not be available to new customers in this area)

Verizon areas:

Zone 1, 2: \$37.99

Zone 3,44: \$41.99

Dial-1 Access: New customers of Company service will receive Basic Calling Plan II service as described in this Catalog Schedule. Customer will also receive the comparable interstate service described in www.verizonbusiness.com for the above where applicable. All terms and conditions of any of these services selected by the customer, including applicable monthly recurring charges, will apply and will be in addition to Integrated RLL Service as described herein. Existing customers of Company service will continue to receive the long distance service to which they were subscribed at the time of subscription to this plan.

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Termination:

The termination provisions set forth in Section B-5.03.07 herein will apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule.

- .113 Basic Calling Plan II(Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)

Basic Calling Plan II is an outbound and inbound service designed primarily for residential customers. To be eligible for this plan, customers must either i) contact a Company customer service representative or be contacted by a Company customer service representative, or ii) subscribe to local exchange service provided by MCImetro Access Transmission Services, LLC. Basic Calling Plan II includes a flat rate structure for Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Monthly Minimum Usage - Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Access Methods and Charges:

Dial-1 Access: Basic Calling Plan II can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

<u>Dial-1 per minute charge:</u>	InterLATA	\$0.07	IntraLATA	\$0.07
----------------------------------	-----------	--------	-----------	--------

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance: The charges found in Section 2.11 herein, apply to all Basic Calling Plan II customers without regard to the type of access.

- .114 Integrated Plan RLJ(Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services **LLC** d/b/a Verizon Business Services as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in www.verizonbusiness.com/service and must subscribe to companion local service as offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1. Customers who subscribe to this service may not subscribe to Integrated RLA, RLC, RLD-1, RLG, or RLH service as described in this Catalog Schedule on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

Monthly Recurring Charge:

Qwest areas:

Zone 1, 2, 3, 4 & 5 \$59.99
(Effective March 2, 2006, service will not be available to new customers in Zone 5)

Verizon areas:

Zone 1 & 2: \$55.99
Zone 3 & 4: \$61.99

Dial-1 Access: Integrated Plan RLJ can be used for Dial-1 access. Customers will receive unlimited interstate and intrastate (interLATA and intraLATA) dial"1" usage.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in www.verizonbusiness.com and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Catalog Schedule No. 1. All intrastate Dial 1 calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Directory Assistance: An undiscounted charge of \$0.95 per call will be applied to each Directory Assistance call. Customers will also receive an allotment of three (3) Directory Assistance calls at no additional charge per monthly period (this allotment is identical to and shall not be in addition to any Directory Assistance allotment applicable to companion interstate or local exchange service; customers may not carry over any unused Directory Assistance calls from one monthly period to the next).

Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Termination:

The termination provisions set forth in Section B-5.03.08 herein will apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule.

- .1141 Integrated RLJ Savings Plan
(Effective December 1, 2009, the RLJ Savings Plan will no longer be available to new customers.)

The Company will offer the following plan to new customers of Integrated Calling Plan RLJ Service.

Customers enrolled in this plan will receive the following benefits: A \$10.00 discount off the monthly recurring charge for Integrated Calling Plan RLJ Service for each month they remain subscribed to Integrated Calling Plan RLJ Service. New customers of RLJ service will receive the benefit of this promotion for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Integrated Calling Plan RLJ Service shall apply.

- .1142 RLJ Savings Plan II (Effective June 1, 2010, the RLJ Savings Plan will no longer be available to new customers.)

The Company will offer the following plan to new customers of MCI Communications Services, Inc Integrated Calling Plan RLJ Service.

Customers enrolled in this plan will receive the following benefits: An \$11.00 discount off the monthly recurring charge for MCI Communications Services, Inc Integrated Calling Plan RLJ Service for each month they remain subscribed to MCI Communications Services, Inc Integrated Calling Plan RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to MCI Communications Services **LLC** d/b/a Verizon Business Services Integrated Calling Plan RLJ Service shall apply.

- .1143 RLJ Savings Plan III

The Company will offer the following plan to new customers of Integrated Calling Plan RLJ Service. Customers enrolled in this plan will receive the following benefits: A \$12.00 discount off the monthly recurring charge for Integrated Calling Plan RLJ Service for each month they remain subscribed to Integrated Calling Plan RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Integrated Calling Plan RLJ Service shall apply.

- .115 TUSA TalkSmarter Block-of-Time 500 (Effective June 1, 2008, this service is no longer available to new customers and existing customers of this service are no longer able to move, add to, or make changes to their service.)

TUSA TalkSmarter 500 is an outbound and inbound service designed primarily for residential customers. TUSA TalkSmarter 500 includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment. No term plan options will apply to this service. All intrastate Dial-1 calls will have a 60 second rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services_previous_plans.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$15.00.

Access Methods and Charges:

- a) Dial-1 Access: TUSA TalkSmarter Block-of-Time 500 can be used for Dial-1 access. Customers will receive an allotment of up to 500 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. TUSA TalkSmarter Block-of-Time 500 customers will be charged the following rates for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

intrastate (InterLATA & IntraLATA)
per minute charge: \$0.03

- b) [Reserved For Future Use.]

- c) [Reserved For Future Use.]

- d) Directory Assistance/Directory Assistance Call Completion: A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One request may be made on each directory assistance call. The Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number. Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charge a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance Per Call Charge: \$1.99
Directory Assistance Call Completion Per Call Charge: \$0.35

- e) Operator Assistance: (Effective on or after August 8, 2016, MCI Communications Services **LLC** d/b/a Verizon Business Services will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.) Operator Services are outbound services allowing the customers to originate calls via local exchange carrier facilities, or by using a Company or Local Exchange Carrier calling card. All Operator Services calls are subjected to a one minute initial increment with additional one minute increments. When a call is subject to more than one service charge, only the highest service charge applies.

Per Minute Rates

Mileage Business Day		Evening		Night/weekend	
<u>Band</u>	<u>1st /add'l</u>	<u>1st /add'l</u>	<u>1st /add'l</u>	<u>1st /add'l</u>	<u>1st /add'l</u>
1-10	.5000/.5000	.5000/.5000	.5000/.5000	.5000/.5000	.5000/.5000
11-22	.5000/.5000	.5000/.5000	.5000/.5000	.5000/.5000	.5000/.5000
23-55	.5000/.5000	.5000/.5000	.5000/.5000	.5000/.5000	.5000/.5000
56-124	.5000/.5000	.5000/.5000	.5000/.5000	.5000/.5000	.5000/.5000
125-196	.5000/.5000	.5000/.5000	.5000/.5000	.5000/.5000	.5000/.5000
197-292	.5000/.5000	.5000/.5000	.5000/.5000	.5000/.5000	.5000/.5000
293+	.5000/.5000	.5000/.5000	.5000/.5000	.5000/.5000	.5000/.5000

Surcharge - The following surcharge apply with a one time per-call placement charge added to the initial minute of each Teleconnect Operator Service call.

Per Call Surcharge

Station-to Station:	\$2.95
Station-to Station Collect	\$2.95
Person-to-Person:	\$3.00
Person-to-Perso Collect	\$3.00
Third Party Billing:	\$2.95
LEC/Commercial Calling Card:	\$0.50
Operator Dialed:	\$0.75

.116 TUSA TalkSmarter USA

(Effective June 1, 2008, this service is no longer available to new customers and existing customers of this service are no longer able to move, add to, or make changes to their service.)

TUSA TalkSmarter USA is an outbound and inbound service designed primarily for residential customers. TUSA TalkSmarter USA includes a flat rate structure for interstate Dial 1 calls, Dial 1 service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second rounding for the first minute and 6 second for each additional minute. Intrastate Callings Card calls will have 60 second rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Account Fees: Customers enrolled in this plan will be charged a \$4.95 monthly recurring charge.

Access Methods and Charges:

- a) Dial-1 Access: TUSA TalkSmarter USA can be used for Dial-1 access. Customers will be charged the following rates for intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

intrastate (InterLATA & IntraLATA)
per minute charge: \$0.05

- b) [Reserved For Future Use.]

- c) [Reserved For Future Use.]

- d) Directory Assistance/Directory Assistance Call Completion: A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One request may be made on each directory assistance call. The Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number.

Customers may request the Directory Assistance operator to complete a call to the last number requested on that prticular Directory Assistance call. The customer will be charge a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance Per Call Charge:	\$1.99
Directory Assistance Call Completion Per Call Charge:	\$0.35

- e) Operator Assistance:

(Effective on or after August 8, 2016, MCI Communications Services **LLC** d/b/a Verizon Business Services will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.)Operator Services are outbound services allowing the customers to originate calls via local exchange carrier facilities, or by using a Company or Local Exchange Carrier calling card. All Operator Services calls are subjected to a one minute initial increment with additional one

minute increments. When a call is subject to more than one service charge, only the highest service charge applies.

Per Minute Rates

Mileage Band	Business Day 1st /add'l	Evening 1st /add'l	Night/weekend 1st /add'l
1-10	.5000/.5000	.5000/.5000	.5000/.5000
11-22	.5000/.5000	.5000/.5000	.5000/.5000
23-55	.5000/.5000	.5000/.5000	.5000/.5000
56-124	.5000/.5000	.5000/.5000	.5000/.5000
125-196	.5000/.5000	.5000/.5000	.5000/.5000
197-292	.5000/.5000	.5000/.5000	.5000/.5000
293+	.5000/.5000	.5000/.5000	.5000/.5000

Surcharges - The following surcharges apply with a one time per-call placement charge added to the initial minute of each Teleconnect Operator Service call.

Per Call Surcharge

Station-to Station:	\$2.95
Station-to Station Collect	\$2.95
Person-to-Person:	\$3.00
Person-to-Perso Collect	\$3.00
Third Party Billing:	\$2.95
LEC/Commercial Calling Card:	\$0.50
Operator Dialed:	\$0.75

.117 1010321

Description

1010321 is an outbound service to new and existing customers who access MCI service by dialing the access number 1010321. Calls will be rounded to the nearest full minute. When application of the usage rates results in a fraction of a cent, the call will be rounded down to the nearest whole cent. Calls beginning in one rate period and ending in another rate period will be billed the rate in effect for each period in which the call applies. Customers will receive the following rates for intrastate and intralata calls. This product was previously provided by Teleconnect Long Distance Services and Systems Company.

Interlata Rates:

\$0.30

Intralata Rates:

\$0.30

.118 10-10-220

The Company will offer the following plan for customers who access company service by dialing the Company designated Carrier Identification Code (CIC), 10-10-220. The customer will be charged \$1.50 for the first 10 minutes (or any portion thereof) of usage per call and \$0.25 per minute for each minute of usage thereafter. This product was previously provided by Teleconnect Long Distance Services and Systems Company.

.119 1010987 Calling

1010987 Calling is an outbound service that allows customers to originate intrastate (interlata and/or intralata) calls via local exchange carrier access facilities. This product was previously provided by Teleconnect Long Distance Services and Systems Company.

Rates: Customers who access Teleconnect services by dialing Company carrier identification code (CIC) 1010987 will be charged i) a per-call surcharge of \$0.83; and, ii) a \$0.06 per minute for each minute of intrastate (interlata and/or intralata) usage, excluding calls to Operator Services and Directory Assistance.

- .120 Telecom* USA Phone Cards (New cards are not available after April 18, 2012, and recharge requests on existing cards will not be processed after that date.)

MinutePass Phone Cards is a prepaid calling card service that allows consumers to use cards to originate outbound direct dial calls via MCI provided 800 numbers. MinutePass Phone Cards can be used for both interstate and intrastate (intraLATA and interLATA) calls and are classified as MinutePass Branded Phone Cards where the calling service is provided by MCI (hereinafter "MinutePass Branded Phone Cards"). This product was previously provided by Teleconnect Long Distance Services and Systems Company as "Telecom*USA Phone Cards.

There are two methods of providing MinutePass Branded Phone Card services to consumers as follows:

- Physical format which includes a preprinted phone number and a Personal Identification Number, hereinafter referred to as a "PIN", delivered on a plastic card typically measuring 3-1/2" x 2-1/4"; or,
- Virtual format, which is delivered as a PIN when purchased via the World Wide Web.

Prices for MinutePass Branded Phone Cards and recharge minutes are established by MCI.

This tariff provides terms and conditions applicable to in-state calls made using MinutePass Branded Phone Cards. The terms and conditions set forth herein for such calls made with MinutePass Branded Phone Cards supplements the terms and conditions applicable to the sale and use of such cards as set forth in the Service Agreement located at <http://www.minutepass.com/ServiceAgreement.asp>.

- a) Card Values: MinutePass Branded Phone Cards are available as Dollar based cards, and display the initial dollar value of the card and a per minute rate for interstate calls.
- b) Features:

Operator Assistance and Customer Service: Operator Assistance for call dialing is available at no charge to the consumer. Customer service is available on all cards at no charge to the consumer.

Directory Assistance: Domestic Directory Assistance is available through the MinutePass Branded Phone Card. Directory Assistance requests will have a maximum charge of not greater than \$1.50 per call. Consumers may request up to two listings per call. The Directory Assistance charge will be announced to the caller prior to connecting the call.

Enhanced Directory Service: Golden Retriever, an Enhanced Directory Service, is available through MinutePass Branded Phone Cards and provides consumers with instant access to information including weather, reverse phone number look-up, phone number look-up and category search. Consumers may request up to three pieces of information per call to Enhanced Directory Service. Each such call is charged at a flat rate and is not subject to a per minute rate. The maximum charge for Golden Retriever is \$1.50 per call.

- c) Rates and Charges:

MinutePass Branded Prepaid Phone Cards are provided in various dollar based denominations by MCI with a stated interstate per minute value not to exceed \$0.35.

For completed in-state calls using a MinutePass Branded Phone Card, the value of a MinutePass Branded Phone Card may be decremented up to 3 times the interstate minute described above. The value of each in-state minute equals 3 times the current interstate minute value as described in this service. Other charges or surcharges may apply to card use. Partial minutes used are billed as full minutes.

- d) Exclusions: MinutePass Branded Phone Cards cannot be used for calls to 700-, 900-, or 976 services or for certain operator assisted, third party billed or collect calls. Any unused balance on a MinutePass Branded Phone Card cannot be transferred to or combined with one or more other MinutePass Branded Phone Cards.
- e) Availability of Service: There are no time of day or day of year restrictions for use of MinutePass Branded Phone Cards.
- f) Regulations: Use of MinutePass Branded Phone Cards is available by calling the MinutePass toll free number printed on the card.
- A completed call may only be charged to a MinutePass Branded Phone Card that has a balance sufficient to cover the charges assessed for the call. The MinutePass Branded Phone Card balance will be reduced by the appropriate minutes or dollars charged for the completed call.
 - After the number of the called party is dialed, but before the call is completed, the available balance of talk time based upon the telephone number of the called party will be announced to the caller. A MinutePass Branded Phone Card call will be interrupted with an announcement when the available balance on the card drops to one minute, based on the originating/terminating phone numbers of the call. Once the balance on the card is insufficient to continue, the call will terminate.
 - Credit allowances for interruptions – MinutePass Branded Phone Cards will credit one minute on a consumer's MinutePass Branded Phone Card in the event of poor call transmission or call cut off caused by MCI. To receive a credit, the consumer must promptly notify MinutePass Customer Service of the service problem by calling the Customer Service number printed on the card. Credit will not be given when interruptions are caused by the failure of systems not provided by MCI, by the failure of other MCI services connected to the MinutePass Branded Phone Card, for wrong telephone numbers or other causes outside the control of MCI.
 - Activated MinutePass Branded Phone Cards are non-refundable. Once activated, and subject to applicable terms and condition, a MinutePass Branded Phone Card may be used to originate direct dialed calls until the available card balance is depleted or the card expires, whichever first occurs. Card expiration dates will be specified on the card or the card packaging.
- g) Other Conditions of Service:
- The U.S. Public Payphone Surcharge applies when a MinutePass Branded Phone Card is used to place a call from a U.S. public or semi-public payphone.
 - State Universal Service Charge - MCI may, at its option, apply the State Universal Service Charge at time of sale.

3. COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC.

Long distance service under this tariff formerly offered by TTI National, Inc. (TTI) is no longer offered to new customers as of June 1, 2006. Customers subscribed to long distance service formerly offered by TTI as of October 12, 2006, are not able to move, add to, or make changes to their service.

.01 Availability of Service

Carrier offers resold interexchange telecommunications service, subject to the terms and conditions of this Catalog Schedule. Service is available twenty-four (24) hours per day, seven (7) days per week.

.02 Timing of Calls

- .021 Usage sensitive charges are based on the actual usage of Carrier's network. Such charges are measured in Conversation Minutes.

Conversation Minutes, reflecting usage sensitive charges resulting from use of Service, are billed in increments of six (6) seconds. Following the initial period (minimum billing period), all charges are rounded to the next higher six (6) second increment for billing purposes.

- .022 Chargeable time for Customer shall begin when the called party answers, as determined by hardware answer supervision, provided that such capabilities are available from the local telephone company. If hardware answer supervision is not available, then Carrier will employ software answer supervision, and up to sixty (60) seconds of ringing will be allowed before billing. Chargeable time for a call shall end upon disconnection by either party.
- .023 The initial period (minimum call duration) for all services is six (6) seconds.
- .024 Unless otherwise specified in this Catalog Schedule, usage for billing purposes is measured and rounded to the next higher six (6) second increment after the initial period.
- .025 No charges apply for incomplete calls. If Customer believes it has been incorrectly billed for an incomplete call, Carrier shall, upon notification, investigate the circumstances of the call and issue a credit when appropriate.

.03 Service Offerings and Rates and Charges

- .031 Dial Access Business Service
Dial Access Business Service is a time-of-day outbound long distance service offered to business Customers. Dial Access Business Service Customers utilize feature group D access.

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.
Usage Sensitive Charges (\$ Per Increment of Seconds):

Day	Day	Non-Day	Non-Day
<u>First 6</u>	<u>Add'l 6</u>	<u>First 6</u>	<u>Add'l 6</u>
0.0543	0.0181	0.0489	0.0163

- .032 Dial Access Business Service Plus
Dial Access Business Service Plus is an outbound long distance service offered to business Customers. Dial Access Business Service Customers utilize Feature Group D access.

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments):
Rate Per Minute (All Rate Periods) \$0.3583

- .033 Dial Access Business Service Carrier Specific

Dial Access Business Service Carrier Specific is an outbound long distance service using a specified underlying carrier.

.0331 Dial Access Business Service Carrier Specific - WiTel Service A

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments):

Rate Per Minute: Peak: \$0.3429 Off-Peak: \$0.3429

.0332 Dial Access Business Service Carrier Specific - WiTel Service B

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments):

Rate Per Minute: Peak: \$0.2944 Off-Peak: \$0.2501

.0333 Dial Access Business Service Carrier Specific - WiTel Service C

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments):

Rate Per Minute: Peak: \$0.3571 Off-Peak: \$0.3066

.0334 Dial Access Business Service Carrier Specific - IXC Service A

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments):

Rate Per Minute (All Rate Periods): \$0.2339/min.

.0335 Dial Access Business Service Carrier Specific - IXC Service B

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments):

Rate Per Minute (All Rate Periods): \$0.2008/min.

.0336 Dial Access Business Service Carrier Specific - IXC Service C

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments):

Rate Per Minute (All Rate Periods): \$0.2435/min.

.034 Dedicated Access Business Service

Dedicated Access Business Service is an outbound long distance service offered to business Customers. Dedicated Access Business Customers utilize dedicated Access Lines.

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments):
Rate Per Minute (All Rate Periods): \$0.1023/min.

.035 Dedicated Access Business Service Carrier Specific

Dedicated Access Business Service is an outbound long distance service provided through a specific carrier that is offered to business Customers. Dedicated Access Business Service Customers utilize dedicated Access Lines. Dedicated Access Business Service Carrier Specific is an outbound long distance service using a specified underlying carrier.

.0351 Dedicated Access Business Service Carrier Specific - WiTel

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments):
Rates Per Minute: Peak: \$0.1729 Off-Peak: \$0.1474

.036 Dial Access 800 Service

Dial Access 800 Service is an inbound long distance service offered to business Customers. Dial Access 800 Service calls are terminated over the Customer's local telephone lines.

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments):
Rate Per Minute (All Rate Periods) \$0.3583

Non-Usage Sensitive Charges:
Monthly Recurring Charge (Per 800#) \$2.00

.037 Dial Access 800 Service Carrier Specific

Dial Access 800 Service is an inbound long distance service offered to business Customers. Dial Access 800 Service calls are terminated over the Customer's local telephone lines. Dial Access 800 Service Carrier Specific is a long distance service using a specified underlying carrier.

.0371 Dial Access 800 Business Service Carrier Specific - IXC Service A

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments):
Rate Per Minute (All Rate Periods) \$0.2454
Monthly Recurring Charge (Per 800#) \$2.00

.0372 Dial Access 800 Business Service Carrier Specific - IXC Service B

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp;

except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments):

Rate Per Minute (All Rate Periods) \$0.2158

Monthly Recurring Charge (Per 800#) \$2.00

.0373 Dial Access 800 Business Service Carrier Specific - W iTel A

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments):

Rate Per Minute: Peak: \$0.3429 Off-Peak: \$0.2942

Monthly Recurring Charge (Per 800#) \$2.00

.0374 Dial Access 800 Business Service Carrier Specific - W iTel B

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments):

Rate Per Minute: Peak: \$0.2944 Off-Peak: \$0.2501

Monthly Recurring Charge (Per 800#) \$2.00

.0375 Dial Access 800 Business Service Carrier Specific - W iTel C

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments):

Rate Per Minute: Peak: \$0.3571 Off-Peak: \$0.3066

Monthly Recurring Charge (Per 800#) \$2.00

.038 Dedicated Access 800 Service

Dedicated Access 800 Service is an inbound long distance service offered to business Customers. Dedicated Access 800 service calls are terminated over dedicated Access Lines from the underlying carrier's POP to Customer's premises.

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments):

Rate Per Minute (All Rate Periods) \$0.1023

Non-Usage Sensitive Charges:

Monthly Recurring Charge (Per 800#) \$2.00

.039 Dedicated Access 800 Service Carrier Specific

Dedicated Access 800 Service is an inbound long distance service offered to business Customers. Dedicated Access 800 Service calls are terminated over dedicated Access Lines. Dedicated Access 800 Service Carrier Specific is a long distance service using a specified underlying carrier.

.0391 Dedicated Access 800 Carrier Specific Service - WiTel

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges Measured in 6 Second Increments):

Rate Per Minute	Peak: \$0.1729	Off-Peak: \$0.1474
Monthly Recurring Charge (Per 800#)		\$2.00

.0310 Combined Business Calling Plan Service

Combined Business Calling Plan Service is an outbound and inbound (800) service. The Combined Business Calling Plan contains two options: Option A is geared towards residential and small business customers and Option B is geared towards medium-sized business customers.

Conversation Minutes for Combined Business Calling Plan Switched Access Service are billed in eighteen (18) second initial increments and are rounded to the next higher six (6) second increment thereafter. Conversation Minutes for Combined business calling Plan Dedicated Access Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment thereafter (except dedicated inbound (800) product calls are billed in thirty (30) second initial increments). Applicable rate schedules for Combined Business Calling Plan Services are provided in the section entitled Rates and Charges.

Options: Customers subscribed to these options must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to these options and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

<u>Option A - Base Rates</u>	<u>Switched</u>	<u>Dedicated</u>
Outbound	\$.1859	\$.1056
Inbound (800)	\$.1859	\$.1056
<u>Option B - Base Rates</u>	<u>Switched</u>	<u>Dedicated</u>
Outbound	\$.2045	\$.1163
Inbound (800)	\$.2045	\$.1163

.0311 Business Benefit Service

Business Benefit Service offers a unified service for single or multi-location Customers using switched and toll-free (in WATS) termination. The Business Benefit package includes the availability of outbound and inbound (toll-free).

.03111 Business Benefit Service 1 (Effective February 10, 2001, this service will no longer be available to new subscribers)

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Billing Increments: Business Benefit Switched Outbound Access Service is billed in six (6) second increments and is rounded to the next higher six (6) second increment with an eighteen (18) second per call minimum, Business Benefit Switched Inbound Access Service is billed in six (6) second increments and is rounded to the next higher six (6) second increment with an eighteen (18) second per call minimum; International, Business Benefit Service is billed in six (6) second increments and is rounded to the next higher six (6) second increment with an thirty (30) second per call minimum. All fractional per call charges will be rounded to the nearest whole cent.

Per Minute Rate Schedules

Switched Outbound and Inbound	Rate Per <u>Minute</u>	<u>Directory Assistance</u>
	\$0.2028	\$1.40

.03112 Business Benefit Service Term Plan

The Business Benefit Term Plan is a term plan, in lieu of all other term plans. This plan is only available to customers subscribing to Business Benefit Service. Customers who subscribe to service via the Business Benefit Term Plan are subject to the following conditions:

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Definition of Terms: For purposes of the Business Benefit Term Plan, the following definitions apply:

Qualifying Volume: The customer's total usage of the following, after the application of promotional and other discounts: domestic and international inbound; outbound. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Business Benefit Term Plan volume commitment: Directory Assistance usage and surcharges; recurring and non-recurring charges; Operator Assisted usage and surcharges; monthly recurring and non-recurring charges; and taxes.

Term Commitment and Renewal Options: A customer must commit to service for a term of either month-to-month, one or two years. The term of service will commence with the provisioning of service following the execution of the Business Benefit Term Plan agreement. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term, unless the customer provides written notification to cancel the Business Benefit Term Plan, which must be received by no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume Commitment: A customer must meet a monthly minimum usage requirement of \$25.00 excluding taxes, fees, monthly recurring and non-recurring usage charges.

Underutilization Charges: The following charges will apply: Beginning in the month following execution of the Business Benefit Term Plan, if at the end of any monthly period of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume usage in that monthly period and the customer's monthly volume commitment.

Cancellation or Discontinuance With Liability: Discontinuance of all services furnished under the Business Benefit Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge as follows:

Customers subscribing under an annual volume commitment will be required to pay a charge in an amount equal to (i) the Under-utilization Charge for the monthly period of termination and, (ii) the customer's monthly volume commitment for each month remaining in the annual period of termination.

Rates: Customers will receive the following per minute rates based upon term commitment:

Month-to-Month	\$0.2028
1 and 2 Year	\$0.1775

.03113 Business Benefit Service Month-to-Month Only Term Plan

The Business Benefit Month to Month Only Term Plan is a term plan, in lieu of all other term plans. This plan is only available to customers subscribing to Business Benefit Service who can demonstrate to the Company's reasonable satisfaction that 100 percent of the customer's usage which is calculated in satisfaction of the customer's monthly volume commitment under this Term Plan is usage carried by an interexchange telecommunications carrier other than TTI National prior to the customer's enrollment in this Term Plan. Customers who subscribe to service via the Business Benefit Term Plan are subject to the following conditions:

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Definition of Terms: For purposes of the Business Benefit Month to Month Only Term Plan, the following definitions apply.

Qualifying Volume: The customer's total usage of the following, after the application of promotional and other discounts: domestic and international inbound; outbound. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Business Benefit Month to Month Only Term Plan volume commitment: Directory Assistance usage and surcharges; recurring and non-recurring charges; Operator Assisted usage and surcharges; monthly recurring and non-recurring charges; and taxes.

Term Commitment and Renewal Options: A customer must commit to service for a term of either month-to-month, one or two years. The term of service will commence with the provisioning of service following the execution of the Business Benefit Month to Month Only Term Plan agreement. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term, unless the customer provides written notification to cancel the Business Benefit Month to Month Only Term Plan, which must be received by no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume Commitment: A customer must meet a monthly minimum usage requirement of \$25.00 excluding taxes, fees, monthly recurring and non-recurring usage charges.

Underutilization Charges: The following charges will apply. Beginning in the month following execution of the Business Benefit Month to Month Only Term Plan, if at the end of any monthly period of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume usage in that monthly period and the customer's monthly volume commitment.

Cancellation or Discontinuance With Liability: Discontinuance of all services furnished under the Business Benefit Month to Month Only Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge as follows:

Customers subscribing under an annual volume commitment will be required to pay a charge in an amount equal to (i) the Under-utilization Charge for the monthly period of termination and, (ii) the customer's monthly volume commitment for each month remaining in the annual period of termination.

Rates: Customers will receive the following per minute rates based upon term commitment:

Month-to-Month \$0.1100

.0312 Wholesale Affinity Program

The Wholesale Affinity Program is a benefit package which allows individual users who are members of participating business entities to take advantage of the following per minute rates.

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Outbound and Inbound Switched Voice Service: \$0.1859

(Calls will be billed in six-second increments and rounded to the next higher six-second increment with an eighteen-second per call minimum. All fractional per call charges will be rounded to the nearest whole cent.)

.0313 Affinity Programs

The Company offers discounts ranging from 1% to 25% off its Combined Calling Plan Service or reduced per unit rates to members of entities which agree to sponsor or otherwise promote the Company and its service offerings. The actual discount level(s) or rate(s) per unit will vary depending on total number of members and/or total combined membership billings.

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

.03131 Affinity Programs Option A

Under this plan members of Affinity Program Option A are Customers who subscribe to service through a Sponsor, which is not a Customer under this Option.

Rates: Switched outbound and switched inbound call charges are subject to an 18-second minimum initial period and additional 6-second increments. If the computed charges for a call include a fraction of a cent, the fraction will be rounded to the nearest whole cent.

The following per-minute usage charges will apply:

Call Type Per-Minute Rate
Switched Outbound \$0.1859
Switched Inbound \$0.1859

.0314 Agency Program No. 1

Agency Program No. 1 offers 1+, dedicated outbound and inbound service during all time of day rate periods. Customers may enroll in any one of the following program options: (1) one-year term plan for switched access service; (2) one-year term plan for dedicated access service; or (3) month-to-month plan for switched access service only.

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Term Plans :Term plan customers are subject to the monthly minimums as follows:

Switched access \$25

Dedicated access \$1000

Term plan customers are also subject to the following provisions:

Underutilization: For each monthly period of a customer's term of service in which a customer's Agency Program No. 1 usage charges (including intrastate usage, but not including any other applicable charges imposed by the Company or a third party) fails to equal or exceed the applicable monthly minimum, the customer will be billed and required to pay an amount equal to the difference between the customer's actual usage and the applicable monthly minimum.

Termination with Liability: If a customer terminates service prior to the expiration of the customer's term of service under this plan, the customer will be billed and required to pay an amount equal to the applicable monthly minimum for each monthly remaining in the customer's term of service at the time of actual termination. These charges will apply in addition to all incurred usage charges.

Billing Increments 1+, dedicated outbound, and inbound calls will be subject to an 18-second minimum duration. Calls that are more than 18 seconds will be billed in 6-second increments. If the computed charge for a call includes a fraction of a cent, the charge will be rounded to the nearest whole cent.

Rates: 1+, Dedicated Outbound and Inbound Service: Customers will be charged the following per minute rates for 1+, dedicated outbound, and inbound intralata/intrastate calls.

Switched Inbound/Outbound

Month-to-Month: \$.1775
1-Year: \$.1606

Dedicated Inbound/Outbound

\$.1004

.0315 New Business Benefit Service

New Business Benefit Service offers a unified outbound and inbound service for single or multi-location Customers using switched or dedicated access. The New Business Benefit package includes the availability of outbound and inbound (toll free) services.

New Business Benefit Switched Outbound Service, Dedicated Outbound Service, Switched Inbound Service, and Dedicated Inbound Services are billed in an eighteen (18) second initial increment and is rounded to the next higher six (6) second increment, Switched Inbound Service is billed in an eighteen (18) second initial increments and is rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

Rates and Charges

Customers will be charged the following per minute usage charges for New Business Benefit Service Switched Outbound and Switched Inbound Service.

.03151 Switched Outbound/Inbound available on a Month-to-Month basis:

Options:

Customers subscribed to these options must pay a monthly minimum usage charge, as specified in

http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to these options and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Option 1: Available to all customers of New Business Benefit Service on a month-to-month basis.

InterLATA: \$.1775

IntraLATA: \$.1775

Option 2: Available to eligible members of a qualified services affinity group on a month-to-month basis.

InterLATA/IntraLATA: \$.1521

Option 3: Available to eligible members of a qualified Direct Sales Affinity Member Group on a month-to-month basis.

InterLATA: \$.1775

IntraLATA: \$.1775

Option 3a: New Business Benefit Service Option 3a Savings Plan I

A variation of Option (New Business Benefit Service Option 3a), New Business Benefit Service Option 3a Savings Plan I offers reduced in-state Dial-1 rates for an additional monthly recurring charge of \$3.00. Customers enrolled in this plan may place intraLATA and interLATA Dial-1 calls at the rate of \$0.1521 per minute.

Option 5: Available to new and existing residential and business customers of New Business Benefit Service subscribing via Switched Access on a month to month basis that agree to meet a \$25.00 minimum monthly usage agreement.

InterLATA/IntraLATA: \$.1775

Dedicated Outbound/Inbound

Option 4: Available to all customers of New Business Benefit Service subscribing via Dedicated Access who commit to a 1 or 2 year term and a monthly volume usage commitment of \$1,000.

InterLATA/IntraLATA: \$0.1004

.03152 Term Plans:

Term/Volume Commitment

Customers who access New Business Benefit Service via dedicated access (Option 4) must subscribe to the Service under a term plan, which equals or exceeds 1 year. The qualifying volume usage of a customer who accesses New Business Benefit via Dedicated access must equal or exceed \$1,000 in each monthly period of the Term of service. Qualifying volume usage only includes Dedicated Inbound/Outbound service.

Under-Utilization Charge

If at the end of any monthly period of the term of Service, a customer fails to satisfy its monthly volume usage commitment, the Customer must pay the difference between the customer's actual volume usage in the monthly period and the customer's monthly qualifying volume usage commitment of \$1,000. (Applies to Option 4 only.)

Cancellation or Discontinuance with Liability

Discontinuance of all services furnished under the New Business Benefit Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge as follows:

Customers subscribing under an annual volume commitment will be required to pay a charge in an amount equal to i) the Underutilization Charge for the monthly period of termination, and ii) the customer's monthly volume commitment for each month remaining in the annual period of termination.

.0316 Business Success Service

Business Success Service provides outbound and toll free switched and dedicated service to single or multi-location Customers.

Service Availability:

a) Service Types: Available service is:

Business Success Service Switched Outbound and Inbound, which is outbound and toll free service which originates and terminates, respectively, via switched access;

Business Success Service Dedicated Outbound and Inbound, which is outbound and toll free service which originates and terminates, respectively, via dedicated access.

b) Service Options:

.03161 Available to all customers of Business Success Service Switched Outbound and Inbound Service on a month-to-month basis.

.03162 Available to all customers of Business Success Service Dedicated Outbound and Inbound Service under a 1- or 2-year term of service under a Business Success Service Dedicated Service Term Plan.

Customers who subscribed to service via this term plan are subject to the following conditions:

Definition of Terms:

For purposes of the Business Success Service Term Plan, the following definition applies:

Qualifying Volume is the customer's total domestic and international Business Success Service Dedicated Outbound Service usage after the application of promotional and other discounts. The following are not included as Qualifying Volume: Directory Assistance charges; monthly recurring and non-recurring charges; and taxes.

Term Commitment and Renewal Options: A Customer must commit to service for a term of 1 or 2 years. The term of service will commence with the provisioning of service following the execution of the Business Success Service Dedicated Service Term Plan by a customer and the Company. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term, unless the customer provides written notification to cancel the Business Success Dedicated Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume Commitment:

A customer's Qualifying Volume usage must equal or exceed \$3,000.00 in each monthly period of the term of service, beginning with the fourth month after customer enrolls in this service.

Underutilization Charge:

If during any monthly period of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume usage in that monthly period and the customer's monthly volume commitment.

Cancellation or Discontinuance with Liability:

Discontinuance of all services furnished under the Business Success Dedicated Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan. Customers subscribing to the Business Success Service Dedicated Term Plan who discontinue the plan will be required to pay a charge in an amount equal to i) the Underutilization Charge for the monthly period of the termination and ii) the customer's monthly volume commitment for each month remaining in the annual period in which termination occurs.

Monthly minimum charge:

Business Success Service Switched Outbound and Inbound Service: A \$25.00 per-account per-month minimum charge will apply if a customer's usage charges under this plan are less than \$25.00 per account per month. This per-account charge will be applied against the customer's Business Success Service usage in the month it is charged.

Business Success Service Dedicated Outbound and Inbound Service for switched outbound and toll free service: No minimum charge will apply to this service.

Rates and Charges:

Business Success Service switched and dedicated outbound and inbound Service:

Dial-1 and Toll Free Rate Per Minute: (Measured in 18-second initial and 6-second additional increments)

Usage Sensitive Charges:

Switched:	\$0.1014
Dedicated:	\$0.0423

.0317 Advanced Call Service

Advanced Call Service is a Switched Outbound Dial 1, and Switched Inbound Toll Free 800 service available to customers with single or multiple locations on a month-to-month basis. Usage sensitive charges will apply 24 hours a day, 7 days a week. All Dial 1 and Toll Free calls are measured in 60 second initial increments and 60 second additional increments.

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intralata service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges:

1. Outbound (Dial 1):	\$0.079
2. Inbound (Toll Free 800):	\$0.079
3. Directory Assistance:	\$0.85/ per call

.0318 Dedicated Access Lines

Dedicated Access Lines may be required to connect Customer locations to the POP of an underlying carrier. Such dedicated Access Lines, when required, shall be the sole responsibility of Customer.

Notwithstanding such responsibility, Carrier shall, upon Customer's request, order such dedicated Access Lines from the underlying carrier on behalf of Customer, and shall pass-through to Customer without markup all related recurring and non-recurring charges.

.0319 TTI Service Default Product:

This product applies to existing customers of TTI service who cancel their TTI account or service, but who nevertheless continue to complete calls over the Company's network. Customers who had subscribed to service under this Catalog Schedule and canceled their account will be charged a per-minute rate of \$1.27 for such calls beginning on the date the Company first received the service cancellation request. No per-call surcharge shall apply. For Directory Assistance calls, a per-call charge of \$1.99 will apply.

.04 Other Service Charges

.041 Account Codes

Monthly Charge for Non-Verified Account Codes: None Monthly Charge for Verified Account Codes: \$10.00

.042 Re-establishment of Service

Non-Recurring Charge for Re-establishment of Service: \$20.00

.043 Returned Check

Returned Check Charge (Per Check): \$20.00

.044 Directory Assistance

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One number may be requested per each directory assistance call. The Directory Assistance charge applies to each call, regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number.

Charge Per Directory Assistance Call: \$1.99 (Unless otherwise specified)

5. RATE & MILEAGE TABLES

.01 Method of Calculation

The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) Coordinates as obtained by reference to AT&Ts Tariff FCC No. 10 according to the following formula:

$$\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}$$

10

where V1 and H1 correspond to the V & H coordinates of City 1 and V2 and H2 correspond to the V & H coordinates of City 2.

Example:	V	H
City 1 - Seattle	6336	8896
City 2 - Spokane	6247	8180

$$\frac{(6336 - 6247)^2 + (8896 - 8180)^2}{10}$$

Airline Mileage = 229 miles 52057.7 = 228.16 miles. (Result will always be rounded to the next highest mile)

6. SERVICE AVAILABILITY TABLES

TABLE II

EXECUNET, PRISM PLUS, AND COMMERCIAL DIAL 1 SERVICE AVAILABILITY

ExecUNET, Prism Plus, and Commercial Dial 1 Service are available for call origination in the following cities, and their Local Calling Areas, to all locations within the State of Washington.

Almira, Arietta, Auburn, Battleground, Benton City, Joyce, Black Diamond, Camas, Cathlamet, Centralia, Coulee City, Coulee Dam, Coupeville, Cusick, Deer Park, Elk, Entiat, Enumclaw, Ephrata, Everett, Fox Island, Gig Harbor, Pateros, Green Bluff, Hansville, Barrington, Hoodspoint, Kennewick, Kingston, Lake Bay, Leavenworth, Liberty Lake, Longview, Loon Lake, Moses Lake, Nespelem, Newman Lake, Oak Harbor, Olympia, Oroville, Othello, Pasco, Pullman, Puyallup, Richland, Ridgefield, Royal City, Seattle, Sequim, Shelton, Silverdale, Spokane, Springdale, Tacoma, Vancouver, Wallawalla, Warden, Wenatchee, Wilbur, Wilson Creek, Yacolt, Yakima

TABLE III

[Reserved For Future Use.]

TABLE VI

MCI PREFERRED

MCI Preferred is available for call origination in the following cities, and their Local Calling Areas, to all locations within the State of Washington.

Seattle

7. CALLING PLANS (Effective March 21, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.)

Plans filed under this section are available to customers who subscribe to Metered Use Services under Section C-2.

- .01 Residential Affinity Savings Plan 1 (Effective July 1, 2006, this plan will no longer be available to new subscribers.

New and existing customers who subscribe to Integrated Calling Plan RZA or Integrated Calling Plan RLH Service who are also members of a participating Non-Qualified Residential Affinity Group subscribing to this plan may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Residential Affinity Group in accordance with the terms of membership of that participating Non-Qualified Residential Affinity Group.

Level 1: New and existing customers who subscribe to this plan who are customers of Integrated Calling Plan RZA Service will receive a 10% discount off of the monthly recurring charge for Integrated Calling Plan RZA Service in each month in which they remain subscribed to that service. Customers who subscribe to this service who are customers of Integrated Calling Plan RLH Service will receive a 5% discount off of the monthly recurring charge for Integrated Calling Plan RLH Service in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this plan.

Level 2: New and existing customers who subscribe to this plan who are customers of Integrated Calling Plan RZA Service will receive a 5% discount off of the monthly recurring charge for Integrated Calling Plan RZA Service in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this plan.

EFFECTIVE: July 1, 2020

.02 Residential Affinity Block-of-Time Plan 1 (Effective September 1, 2006, this plan will no longer be available)

Customers of Option A (Dial I/Direct Dial) service who are also members of a participating Non-Qualified Residential Affinity Group subscribing to this plan may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Residential Affinity Group in accordance with the terms of membership of that participating Non-Qualified Residential Affinity Group:

Level 1: Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged \$0.05 per each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week. Customers enrolled in this plan will be charged a \$9.50 monthly recurring charge for Level 1 benefits. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this plan.

Level 2: Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged \$0.05 per each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week. Customers enrolled in this plan will be charged an \$11.95 monthly recurring charge for Level 2 benefits. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this plan.

.03 Employee Benefit Plan II (Effective July 1, 2006, this plan will no longer be available to new subscribers)

The Employee Benefit Plan II is available to customers who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company. Customers enrolled in this plan will receive one of the following benefits:

1) A 10% discount off the monthly recurring charge for Integrated RZA Service in each month they remain subscribed to Integrated RZA Service. By subscribing to this service, customer understand that all other rates, terms and conditions applicable to Integrated RZA Service shall apply.

2) A 5% discount off the monthly recurring charge Integrated RLH Service in each month they remain subscribed to Integrated RLH Service. By subscribing to this service, customer understand that all other rates, terms and conditions applicable to Integrated RLH Service shall apply.

3) A 10% discount against customer's Basic Calling Plan R, Basic Calling Plan S, Basic Calling Plan T, Basic Calling Plan U, Basic Calling Plan V, Basic Calling Plan W, Basic Calling Plan X, or Basic Calling Plan Y total invoiced charges. By subscribing to this service, customer understand that all other rates, terms and conditions applicable to Basic Calling Plan R, Basic Calling Plan S, Basic Calling Plan T, Basic Calling Plan U, Basic Calling Plan V, Basic Calling Plan W, Basic Calling Plan X, or Basic Calling Plan Y shall apply.

EFFECTIVE: July 1, 2020

-
- .04 New Residential Free Month Plan (Effective May 1, 2010, this service will no longer be available to new customers.)

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLI, RLJ, and RLK Services who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

- .05 Anniversary Lifetime Plan (Effective November 1, 2010, this service will no longer be available to new customers.)

The Company will offer the following plan. Existing customers of Company residential long distance service as described in MCI Communications Services **LLC** d/b/a Verizon Business Services; i) who newly subscribe to Residential RLI, RLJ, and RLK Services, ii) who either are contacted by a Company service representative or iii) who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, and RLK Service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Service.

To participate in this plan, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Services.

- .06 RLL Certificate Plan 2 (Effective November 1, 2010, this service will no longer be available to new customers.)

Existing customers of Residential RLL Service who enroll in this plan by signing up online at the Company's website address at <http://www.verizonbusiness.com> are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this plan, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL Service.

- .07 \$20 Credit Plan (Effective April 1, 2010, this service will no longer be available to new customers.)

The Company will offer the following plan to existing customers of Residential RLE, RLH, RLI, RLK, RLL, RLG and RZB Services who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

7. CALLING PLANS (Cont'd)

- .08 \$25 Credit Plan (Effective April 1, 2010, this service will no longer be available to new customers.)

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

- .09 \$20 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLH, RLI, RLK, RLL, RLG RZB and RLC Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this plan.

- .10 \$25 Credit Plan for 3 invoices

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this plan.

- .11 Certificate Plan

The Company will offer the following plan to existing customers of Company residential service who i) are subscribed to Residential RLA/RZA, RLI, and RLH Services ("Service") , ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RLA/RZA Service as described below.

To participate in this plan, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RLA/RZA, RLI, and RLH Services. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

- .12 Small Business Saves Credit Plan

The Company will offer existing customers of Business B2 Service who have completed a minimum of 3 months of service, and who contact a Company representative to request cancellation of their Business B2 Service, a credit on their first five invoices after enrollment in this plan.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A	\$15
Offering B and Block of Time Offering 1	\$10

Any unused credit amount will carry over to the next invoice.

- .13 Small Business Credit Plan(Effective April 1, 2009, this service will no longer be available to new customers)

The Company will offer the following plan to existing customers of Business B2 Service enrolled in

EFFECTIVE: July 1, 2020

Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50	2 - 4 lines
\$100	5 - 9 lines
\$250	10+ lines

Any unused credit amount will carry over to the next invoice.

- .14 Small Business Free Feature Plan (Effective April 1, 2009, this service will no longer be available to new customers)

The Company will offer the following plan to new and existing customers of Business B2 Service Offering A, Offering B, or Block-of-Time Offering 1; customer will receive one free feature from the list described in this plan for the first three months after enrollment in this plan.

Customers enrolling in this plan can select one of the four following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this plan: Call Forwarding, Call Waiting, Caller ID, and Call Return.

- .15 Small Business \$10 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Advanced Option II for Small Business Savings Plans XVI and XVII Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$10 on each of their first three invoices after enrollment in this plan. This plan is not combinable with any other offering.

- .16 Small Business \$5 Credit Plan for 3 invoices

The Company will offer the following plan to existing customers of Advanced Option II for Small Business Savings Plan XVIII Service ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$5 on each of their first three invoices after enrollment in this plan. This plan is not combinable with any other offering.

- .17 Small Business Term Plan 3 (Effective June 1, 2008, this service will no longer be available to new customers.)

The Company will offer the following plan. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative and who commit to a term commitment to receive the Business B2 Service for a term of twelve (12) months will receive a discount of 5 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 12-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$80. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

- .18 Small Business Term Plan 4 (Effective June 1, 2008, this service will no longer be available to new customers.)

The Company will offer the following plan. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, who are contacted by or who contact a Company

representative and who commit to a term commitment to receive the Business B2 Service for a term of twenty-four (24) months will receive a discount of 10 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 24-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$200. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

- .19 Small Business Term Plan 5(Effective June 1, 2008, this service will no longer be available to new customers.)

The Company will offer the following plan to new customers of Business B2 Service who enroll in Offering A or B, and who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of thirty-six (36) months will receive a discount of 15 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 36-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$450. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

- .20 Business B2 Free Month Plan

The Company will offer the following plan: New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative will receive a waiver of the monthly service charge for Business B2 Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

7. CALLING PLANS (Cont'd)

- .21 Business B2 \$75 Certificate Plan (Effective March 1, 2010, this service will no longer be available to new customers.)

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Local Exchange Service as described in Business B2 Integrated Service Offering A who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$75 certificate off their monthly recurring charge for Business B2 Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$75 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$75 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

- .22 Business B2 \$55 Certificate Plan (Effective March 1, 2010, this service will no longer be available to new customers.)

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Local Exchange Service enrolling Block of Time Offering 1 and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$55 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$55 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$55 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

- .23 Business B2 \$45 Certificate Plan (Effective March 1, 2010, this service will no longer be available to new customers.)

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Local Exchange Service enrolling in Business B2 Service Offering B and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan, are eligible to receive a \$45 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$45 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$45 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

7. CALLING PLANS (Cont'd)

- .24 Small Business 10% Discount for 3 Invoices: (Effective May 1, 2010, this service will no longer be available to new customers.)

The Company will offer the following plan. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, will receive a discount of 10% on each of their first three invoices after enrollment in this plan. This plan is not combinable with any other offering.

- .25 New Residential Two Month Free Plan

The Company will offer the following plan to eligible customers residing outside of those parts of Washington where local exchange service is provided by Verizon or its affiliates other than the Company, at its discretion and subject to billing availability.

New customers of Residential RLI Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI Service to be applied to the customer's first and sixth full invoice. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

- .26 \$10 Credit Plan for 3 Invoices

The Company will offer the following plan to new customers of Anytime, Everyday, Everyday Classic, Everyday Savings, MCI One Advantage, MCI One Extra, homeMCI One, Friends & Family Option A, Friends & Family Option B, Friends & Family Option C, Basic Calling Plan Option 2, NetRate, MCI One Savings, Basic Calling Plan A, Basic Calling Plan AA, Basic Calling Plan A Savings Plan I, Basic Calling Plan B, Basic Calling Plan BB, Basic Calling Plan B Savings Plan I, Basic Calling Plan C, Basic Calling Plan E, Basic Calling Plan F, Basic Calling Plan G, Basic Calling Plan H, Basic Calling Plan HH Offering A, Basic Calling Plan HH Offering B, Basic Calling Plan I, Basic Calling Plan J, Basic Calling Plan N, Basic Calling Plan O, Basic Calling Plan Q, Basic Calling Plan R, Basic Calling Plan S, Basic Calling Plan T, Basic Calling Plan U, Basic Calling Plan V, Basic Calling Plan W, Basic Calling Plan X, Basic Calling Plan Y, Basic Calling Plan Z, Basic Calling Plan XX, YY, Basic Calling Plan ZZ Savings Plan I, Basic Savings Plan I, Retail Affinity Program Plan V and Retail Affinity Program Plan V Savings Plan I, Basic Calling Plan YY Savings Plan I, Block of Time Plan 4, 5, 6, 7, 8 Service ("Service") who contact a Company service representative and request cancellation of their Service. Customers will receive a \$10 credit on each of their first, third, and sixth full invoices after enrollment in this plan. This plan is not combinable with any other promotional offering.

- .27 \$10 Credit Plan for 6 Full Invoices

The Company will offer the following plan to existing customers of Integrated RLJ, RZA, RLI, RLK, RLL, RLC, RLH, RLG and RLB Service who contact a Company representative and request cancellation of their Service. Customers will receive a \$10 credit on each of their six full invoices after enrollment in this plan. This plan is not combinable with any other promotional offering.

- .28 Residential \$5 Credit Plan for 3 Invoices

The Company will offer the following plan to new customers of Anytime, Everyday, Everyday Classic, Everyday Savings, MCI One Advantage, MCI One Extra, homeMCI One, Friends & Family Option A, Friends & Family Option B, Friends & Family Option C, Basic Calling Plan Option 2, NetRate, MCI One Savings, Basic Calling Plan A, Basic Calling Plan AA, Basic Calling Plan A Savings Plan I, Basic Calling Plan B, Basic Calling Plan BB, Basic Calling Plan B Savings Plan I, Basic Calling Plan C, Basic Calling Plan E, Basic Calling Plan F, Basic Calling Plan G, Basic Calling Plan H, Basic Calling Plan HH Offering A, Basic Calling Plan HH Offering B, Basic Calling Plan I, Basic Calling Plan J, Basic Calling Plan N, Basic Calling Plan O, Basic Calling Plan Q, Basic Calling Plan R, Basic Calling Plan S, Basic Calling Plan T, Basic Calling Plan U, Basic Calling Plan V, Basic Calling Plan W, Basic Calling Plan X, Basic Calling Plan Y, Basic Calling Plan Z, Basic Calling Plan XX, YY, Basic Calling Plan ZZ Savings Plan I, Basic Savings Plan I, Retail Affinity

Program Plan V and Retail Affinity Program Plan V Savings Plan I, Basic Calling Plan YY Savings Plan I, Block of Time Plan 4, 5, 6, 7, 8 Service ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$5 on each of their first three invoices after enrollment in this plan. This plan is not combinable with any other promotional offering.

.29 \$20 Credit Plan for 3 Invoices II

The Company will offer the following plan to existing customers of Integrated RLB, RLH, RLI, RLK, RLL, RLG and RLC Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on their 1st, 3rd, and 6th invoices after enrollment in this plan.

.30 \$25 Credit Plan for 3 invoices II

The Company will offer the following plan to existing customers of Integrated RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their 1st, 3rd, and 6th invoices after enrollment in this plan.

.31 Residential 50% Discount for 2 Invoices

New customers of Integrated Calling Plan RLB service who contact a Company representative will be mailed a certificate in the amount of 50% of the monthly service charge for Integrated Calling Plan RLB Service in each of their first two full months of service.

Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 2nd month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

Effective December 21, 2011, in lieu of receiving discounts under this offering by mailing in a certificate as described above, new customers of Residential RLB service who contact a Company representative will receive a credit in the amount of 50% of the monthly service charge for Residential RLB Service in each of their first two full months of service. Customer will receive the credit on their first and second full invoices after enrollment.

7. CALLING PLANS (Cont'd)

.32 [Reserved For Future Use.]

.33 Business B2 50% Discount Plan

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, and who are contacted by or who contact a Company representative will receive a discount of 50% against the monthly service charge for Business B2 Service on each of their first two full invoices after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the 50% discount against the monthly service charge for their Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 2nd month

of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.34 Residential \$3.50 EasyPay Plan

The Company will offer the following plan to i) existing customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this promotion after contacting a Company service representative and being offered this plan, and ii) new customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan either after being contacted by a Company service representative and being offered this plan, or by contacting a Company service representative and being offered this plan. Customers enrolling in this plan will receive a one-time credit, not to exceed \$3.50, against their Company invoiced charges for residential service.

.35 Minutes Card Savings Plan:

Existing subscribers to Execunet/Direct Dial/Dial One service are eligible for the following: For a nonrecurring charge of \$10.00 customers subscribing to this plan will receive an MCI Prepaid calling card ("Prepaid Card") with an initial dollar denomination of \$10. Domestic Usage (interstate and intrastate) will be decremented at a rate of \$0.10 per minute. Calls accessed via directory assistance will be subject to standard tariffed surcharges for those services as set forth in this catalog schedule. Customers subscribing to this plan are limited to one Prepaid Card per customer account.

The value of Prepaid Cards is valid until the later of i) 18 months after the date of activation of customer's Prepaid Card, or ii) 18 months after customer recharges the Prepaid Card. An undiscountable \$0.26 per call charge is applicable to calls that originate from a payphone used to access service as provided for in this plan. Calls accessed via directory assistance will be subject to standard rates and charges for that service as set forth in this catalog schedule.

.36 Basic Calling Plan BB \$2.00 Credit for 3 Invoices Plan

The Company will offer the following plan to new customers of Basic Calling Plan BB who are contacted by a Company service representative. Customers enrolled in this plan will receive a credit not to exceed \$2.00 against customer's monthly recurring charge for Basic Calling BB service in each of the first three full invoices after enrollment.

.37 Business B2 15% Discount Plan

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, and who are contacted by or who contact a Company representative will receive a credit of 15% against the monthly service charge for Business B2 Service on each of their first two full invoices after enrollment in this plan.

.38 RLI \$12 Discount for 12 Invoices

New customers of RLI service who contact a Company representative will receive a credit, not to exceed \$12.00, against the monthly service charge for Integrated Calling Plan RLI service in each of their first twelve (12) full months of service.

8. SPECIAL PROMOTIONAL OFFERINGS

From time to time, Company may offer services at a reduced rate or free of charge for promotional, market research, or rate experimentation purposes. Such offerings will be for a limited duration and customers will be so notified.

.01 Business B2 Toll Free Promotion

Beginning January 6, 2006 and ending June 30, 2006, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

This promotion is available to i) existing customers of Advanced Option II for Small Business Savings Plan XII who a) subscribe to Business B2 Integrated Service and who enroll in Business B2 Toll Free Service Option 1 and b) who either contact a Company service representative or who are contacted by a Company service representative, and to ii) new customers of Advanced Option II for Small Business Savings Plan XII i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, iii) who have not re-subscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, and v) who enroll in Business B2 Toll Free Option 1. Customers who enroll in this promotion are eligible to receive a per-minute rate of \$0.04 for all Business B2 Toll Free Service Option 1 toll free calls after enrollment in this promotion.

Customers will receive this reduced rate as a credit against Business B2 Toll Free Option 1 usage on each invoice after enrollment in this promotion; customers are eligible to receive this promotion as long as the Customer remains subscribed to Business B2 Integrated Service. This offer may be combined with any other promotional offering.

.02 Basic Calling Plan HH (Offering A) Certificate Win back Promotion

Beginning June 15, 2005, and ending December 31, 2005, the Company will offer the following promotion. Customers of Basic Calling Plan HH who enroll in Offering A of that service i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive i) a certificate in the amount of \$16.00 against their monthly recurring charge for their first full invoice after enrollment in this promotion and ii) a credit in the amount of \$16.00 against their monthly recurring charge for Basic Calling Plan HH, Offering A, on their twelfth full invoice after enrollment in this promotion.

EFFECTIVE: July 1, 2020

To enroll in this promotion, Customers will be mailed a certificate offering \$16.00 off of their monthly recurring charge for Basic Calling Plan HH, Offering A, service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$16.00 off of their monthly recurring charge on the first full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

In the event that, subsequent to enrollment in this promotion, a customer switches his Company residential long distance service from Basic Calling Plan HH Offering A service to another residential long distance service offered by the Company i) that contains a monthly recurring charge as part of that service, and ii) is otherwise available to new customers of that service, then customer will receive a credit, in what would have been his twelfth month of service for Basic Calling Plan HH service had he not cancelled that service, in the amount of the monthly recurring charge of the service to which he switched. This credit shall not apply in the event the customer switches to a Company residential long distance service having no monthly recurring charge applying thereto.

.03 Basic Calling Plan HH (Offering B) Certificate Winback Promotion

Beginning June 15, 2005, and ending December 31, 2005, the Company will offer the following promotion. Customers of Basic Calling Plan HH who enroll in Offering B of that service i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who is connected from their previous Company service in order to subscribe to service offered by another long distance carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive i) a certificate in the amount of \$26.00 against their monthly recurring charge for their first full invoice after enrollment in this promotion and ii) a credit in the amount of \$26.00 against their monthly recurring charge for Basic Calling Plan HH, Offering B, on their twelfth full invoice after enrollment in this promotion.

To enroll in this promotion, Customers will be mailed a certificate offering 26.00 off of their monthly recurring charge for Basic Calling Plan HH, Offering B, service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$26.00 off of their monthly recurring charge on the first full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

In the event that, subsequent to enrollment in this promotion, a customer switches his Company residential long distance service from Basic Calling Plan HH Offering B service to another residential long distance service offered by the Company i) that contains a monthly recurring charge as part of that service, and ii) is otherwise available to new customers of that service, then customer will receive a credit, in what would have been his twelfth month of service for Basic Calling Plan HH service had he not cancelled that service, in the amount of the monthly recurring charge of the service to which he switched. This credit shall not apply in the event the customer switches to a Company residential long distance service having no monthly recurring charge applying thereto.

.04 Basic Calling Plan BB Certificate Winback Promotion

Beginning June 15, 2005, and ending December 31, 2005, the Company will offer the following promotion. Customers of Basic Calling Plan BB i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service "previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive i) a certificate in the amount of \$11.00 against their monthly recurring charge for their first full invoice after enrollment in this promotion and ii) a credit in the amount of \$11.00 against their monthly recurring charge for Basic Calling Plan BB, on their twelfth full invoice after enrollment in this promotion.

To enroll in this promotion, Customers will be mailed a certificate offering \$11.00 off of their monthly recurring charge for Basic Calling Plan BB. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$11.00 off of their monthly recurring charge on the first full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

In the event that, subsequent to enrollment in this promotion, a customer switches his Company residential long distance service from Basic Calling Plan BB service to another residential long distance service offered by the Company i) that contains a monthly recurring charge as part of that service, and ii) is otherwise available to new customers of that service, then customer will receive a credit, in what would have been his twelfth month of service for Basic Calling Plan BB had he not cancelled that service, in the amount of the monthly recurring charge of the service to which he switched. This credit shall not apply in the event the customer switches to a Company residential long distance service having no monthly recurring charge applying thereto.

.05 \$5 Credit for 6 Invoices Promotion:

Beginning June 15, 2005, and ending December 31, 2005, the Company will offer the following promotion. Existing residential customers of long distance service as provided in this Catalog Schedule i) whose long distance service includes a monthly recurring charge of \$6.00 or less as described in this Catalog Schedule and does not require concurrent subscription in companion local exchange service offered by MCI Metro Access Transmission Services, ii) whose total long distance usage (including applicable monthly recurring charges incurred as part of the service to which customer is subscribed) is at least \$50.00, and iii) who contact a Company representative and request cancellation of their service, but who elect to remain on their service concurrent to enrollment in this promotion, will receive a credit in the amount of \$5.00 against their first six (6) invoices after enrollment in this promotion.

EFFECTIVE: July 1, 2020

06 \$10 Credit for 6 Invoices Promotion:

Beginning June 15, 2005, and ending December 31, 2005, the Company will offer the following promotion. Existing residential customers of long distance service as provided in this Catalog Schedule i) whose long distance service includes a monthly recurring charge of greater than \$6.00 as described in this Catalog Schedule and does not require concurrent subscription in companion local exchange service offered by MCI Metro Access Transmission Services, ii) whose total long distance usage (including applicable monthly recurring charges incurred as part of the service to which customer is subscribed) is at least \$50.00, iii) who contact a Company representative and request cancellation of their service, but who elect to remain on their service concurrent to enrollment in this promotion, will receive a credit in the amount of \$10.00 against their first six (6) invoices after enrollment in this promotion. Customers who are offered (but decline) enrollment in the \$5 Credit for 6 Invoices Promotion are also eligible to enroll in this promotion.

.07 \$5 Credit for 1 Invoice Promotion:

Beginning June 15, 2005, and ending December 31, 2005, the Company will offer the following promotion. Existing residential customers of Basic Calling Plans C, D, K, or ZZ, or Retail Affinity Program Plans I, II, III, or IV, who contact a Company representative and request cancellation of their service, but who elect to remain on their service concurrent to enrollment in this promotion, will receive a credit in the amount of \$5.00 against their first invoice after enrollment in this promotion.

.08 \$10 Credit for 1 Invoice Promotion:

Beginning June 15, 2005, and ending December 31, 2005, the Company will offer the following promotion to existing customers of the services detailed below who contact a Company representative and request cancellation of their service, but who elect to remain on their service concurrent to enrollment in this promotion.

Block-of-Time Plans 4, 5, 6, 7, and 8; Basic Calling Plans A, B, F, H, I, J, L, M, N, O, Q, XX, YY; MCI Anytime; Retail Affinity Program Plan V; Everyday Plus; Everyday Savings; MCI One Savings; Everyday Classic; MCI One Advantage; MCI One Extra; homeMCI One; Friends & Family Program Options A, B, and C; Basic Calling Plan Option 2; NetRate Plan; and residential customers subscribed to (and maintaining an active account for) Dial "1"/Direct Dial service but who are not subscribed to a specific plan thereunder.

Eligible customers enrolling in this promotion will receive a credit in the amount of \$10.00 against their first invoice after enrollment in this promotion.

.09 Small Business PIC Change Promotion

From time to time, Company will offer as an inducement to new and/or existing commercial customers who subscribe and use new or additional Company service in response to media advertising, direct mail materials, telemarketing promotions and/or personal sales presentations, one of the following: a) reimbursement of the amount charged by the Local Exchange Carrier (LEC) to switch the new customer from his or her previous interexchange carrier (IXC) to Company; b) up to \$6.50 reimbursement of the amount charged by the LEC to switch the new customer from his or her previous IXC to Company; c) \$5.00 per line, up to 100 lines, reimbursement of the amount charged by the LEC to switch the new customer from his or her previous IXC to Company. This reimbursement will be in the form of an invoice credit. In addition, if a LEC assesses such a charge directly to Company on behalf of a LEC customer who requests to have his or her IXC switched to Company, then Company will pay the amount charged directly to the LEC on the customer's behalf.

.10 Basic Calling Plan HH Certificate Promotion 1

Beginning January 6, 2006, and ending June 30, 2006, the Company will offer the following promotion. New customers of Basic Calling Plan HH who are contacted by a Company service representative are eligible to receive a certificate providing a credit not to exceed \$10.00 against customer's monthly recurring charge for Basic Calling HH service, as described below.

To participate in this promotion, Customers will be mailed a certificate offering a credit not to exceed \$10.00 against customer's monthly recurring charge for Basic Calling HH Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$10.00 off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

SECTION D - RATES FOR SUPPORTIVE SERVICES

1. General Description of Supportive Services

- .01 Supportive services are those for which Company has established rates to cover various areas of support to satisfy certain customer requirements which are considered supplemental to those areas normally provided by Company as part of its service.

2. Supportive Services for Joint and Authorized Usage

- .01 Supportive Services are provided to subscribers of Company's services who are acting on behalf of joint users or authorized users. Company, at its option, and subject to the provisions of Section B-6 preceding, will support the customer's interaction and administrative involvement with the joint and authorized users as outlined in Sections D-2.02 through D-2.04 following.

- .02 At the customer's option, additional Supportive Services are available for all Company services at the daily rate set forth below. These Supportive Services include, but are not limited to, such areas as training of customer personnel, administration of joint or authorized user groups, compilation and generation of information necessary for submitting and processing an Application for Service, etc.

- \$500 per day - customer is also responsible for all travel and per diem expenses.

- .03 Engineering or sales support by Company to assist the customer in interactions with joint or authorized users may be requested by the customer. In this case, the rates in Section D-4 apply.

3. Special Construction

.01 Basic for Rates and Charges:

Rates and charges for special construction will be based on the costs incurred by Company and may include (A) non-recurring type charges, (B) recurring type charges, (C) termination liabilities, (D) underutilization liabilities, or (E) combinations thereof. Contracts for special construction rates and charges will be negotiated between Company and the customer.

- .02 Basis for Cost Computation: The costs referred to in D-3.01 preceding may include one or more of the following items to the extent that they are applicable:

- .021 Cost installed of the facilities to be provided, including estimated cost for rearrangements of existing facilities. Cost installed includes the cost of:
(a) equipment and materials provided or used,
(b) engineering, labor and supervision,
(c) transportation, and
(d) rights-of-way

- .022 Cost of maintenance,

- .023 Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage,

- .024 Administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items,

- .025 License preparation, processing and related fees,

- .026 Tariff preparation, processing and related fees,

- .027 Any other identifiable costs related to the facilities provided,

- .028 An amount for return and contingencies.

.03 Termination Liability : To the extent that there is no other requirement for use by Company, a termination liability may apply for facilities specially constructed at the request of the customer to meet its requirements.

.031 The termination liability period is the estimated service life of the facilities provided.

.032 The amounts of the maximum termination liability is equal to the estimated amounts for:

(a) Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:

- (i) equipment and materials provided or used,
- (ii) engineering, labor and supervision,
- (iii) transportation,
- (iv) rights-of-way, and
- (v) taxes.

(b) License preparation, processing, and related fees,

(c) Tariff preparation, processing, and related fees,

(d) Any other identifiable costs related to the specially constructed or rearranged facilities.

.033 The applicable termination liability charge is calculated on the unpaid balance of a term obligation. This charge will be the sum of amounts-determined as set forth in D-3.032 and agreed to in the contract between Company and the customer. Termination liability will be prorated based on the unexpired period of liability and discounted for any returns and contract contingencies. Terminating liabilities shall also be adjusted to reflect predetermined estimated net salvage, including any reuse of the facilities provided.

.04 Underutilization Liability

To the extent that there is no other requirement for use by Company, the contract may stipulate a charge that applies after an initially agreed upon period, and annually thereafter for voice grade type facilities or a portion thereof specially constructed to meet the forecasted needs of the customer between the customer's terminal location and Company locations, where the customer utilizes such facilities in an amount less than 70 percent of its forecasted requirements.

.05 Ownership of Facilities

Title and/or right to possession to all facilities provided in accordance with this tariff remains in Company and/or its affiliates.

4. Additional Engineering and Labor and Trouble Reporting

.01 Additional Engineering

Additional engineering is that engineering or engineering consultation requested by the customer as described in D-4.011 through D-4.013 following. Company will notify the customer that additional engineering charges as specified in Section D-4.04 following will apply before any additional engineering is undertaken.

-
- .011 Design Change of Cancellation
- A design change or cancellation is a change or cancellation requested by the customer.
- .012 Engineering Consultation
- Engineering consultation is the obtaining of technical advice from Company by the customer not in connection with a specific order, and situations in which the customer requests Company to provide information or to perform a function which will entail additional engineering by Company. This does not include brief inquiries where no significant engineering time is required or inquiries associated with customer facility forecasts.
- .013 Expedited Engineering Expedited engineering is the engineering effort required to meet customer request for a less than normal engineering design interval.
- .02 Additional Labor Additional labor is that labor requested by the customer on a given facility as described in D-4.021 through D-4.025 following. Company will notify the customer that additional labor charges as specified in Section D-4.04 following will apply before any additional labor is undertaken.
- .021 Overtime Installation Overtime installation is that Company installation effort outside of regularly scheduled working hours.
- .022 Additional Installation Testing Additional installation testing is that testing performed by Company at the time of installation which is in addition to normal pre-service acceptance testing.
- .023 Overtime Repair
- Overtime repair is that Company maintenance effort performed outside of regularly scheduled working hours.
- .024 Stand By Stand By includes all time in excess of one-half (1/2) hour during which Company personnel stand by to make coordinated tests on a given facility.
- .025 Other Labor Any additional labor not included in D-4.021 through D4.024 preceding which may be undertaken at customer's request.
- .03 Trouble Reporting
- In systems furnished by multiple common carriers where a customer patron is unable to identify the appropriate carrier for trouble reporting purposes, Company will, at the request of the customer, accept trouble reports from the customer patron.
- .04 Additional Engineering The rates for additional engineering are as follows:
- Engineering design change or cancellation each: \$175
Engineering consultation and expedited engineering:
- Basic rate, per 1/2 hour or major fraction there of \$45
- Overtime rate, outside of normal business hours per 1/2 hour or major fraction thereof: \$75

.05 Additional Labor

(Where an asterisk (*) occurs the following will apply - A call-out of a Company employee at a time not consecutive with his/her scheduled work period is subject to a minimum charge of four hours.)

The rates for additional labor are as follows: Per Hour or Major Fraction Thereof

.051	Overtime Installation or Trouble-Testing Increment of overtime over basic rate:	\$15.00
.052	Additional Installation Testing Standby or other Labor Basic rate, regularly scheduled working hours:	\$35.00
	Overtime rate, outside of regularly scheduled working hours on a scheduled work day:	\$45.001*
	Premium time, outside of scheduled work day:	\$60.001*

.06 Trouble Reporting The rate for trouble reporting is as follows:

Receipt of trouble reports, per customer service termination per month: \$3.00

SECTION E - ACRONYMS

AT&T	-	American Telephone and Telegraph Company
BPS	-	Bits per second
CCSA	-	Common Control Switching Arrangement
DDD	-	Direct Distance Dialing
EAS	-	Extended Area Service
FCC	-	Federal Communication Commission
H	-	Horizontal Coordinate
LATA	-	Local Access and Transport Area
RMS	-	Root-Mean-Square
SA	-	Service Area
V	-	Vertical Coordinate
WATS	-	Wide Area Telecommunications Service