

LOCAL EXCHANGE SERVICE

4. PROMOTIONS (Cont.)

.01 Reserved for Future Use

LOCAL EXCHANGE SERVICE

4. PROMOTIONS (Cont.)

.03 Free Month Certificate Promotion

Beginning November 11, 2004 and ending December 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. New customers of Residential RLG Service who have been contacted by a Company representative to subscribe to Company service are eligible to receive a 100% certificate off of their monthly recurring charge for Residential RLG Service as described below. To enroll in this promotion, Customers will be mailed a certificate offering a 100% certificate off of their monthly recurring charge for Residential RLG service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

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4. PROMOTIONS (Cont.)

.05 Reserved for Future Use

LOCAL EXCHANGE SERVICE

4. PROMOTIONS (Cont.)

.11 Small Business Credit Promotion

Beginning August 1, 2006 and ending December 31, 2006, the Company will offer new customers of Company service who enroll in Business B2 Service and who contact a Company service representative a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50	2 - 4 lines
\$100	5 - 9 lines
\$250	10+ lines

Any unused credit amount will carry over to the next invoice.

.12 Small Business 50% Discount Promotion

Beginning February 10, 2005 and ending June 30, 2005, the Company will offer new customers of Company service who enroll in Business B2 Service and who are contacted by a Company service representative a discount of 50% off their primary line monthly recurring charge for the first full invoice after enrollment in this promotion.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.13 Small Business 25% Discount Promotion

Beginning February 10, 2005 and ending June 30, 2005, the Company will offer new customers of Company service who enroll in Business B2 service and who are contacted by a Company service representative a discount of 25% off of the monthly recurring charges for all lines of their Business B2, up to 15 lines, for their first full invoice after enrollment in this promotion. To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

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4. PROMOTIONS (Cont.)

.14 Residential Free Feature Promotion

Beginning February 10, 2005 and ending March 31, 2005, the Company will offer the following promotion. New and Existing customers of Residential RZA Service, Residential RLC Service, Residential RLC-1Service, Residential RLG Service, and Residential RLH Service will receive one free feature from the list described in this promotion for the first three months after enrollment in this promotion. Customers enrolling in this promotion can select one of the following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this promotion: Call Waiting, Caller ID, Call Return. Customers may combine this promotion with the Integrated Service Discount Promotion.

.15 Residential Free Feature Promotion 2

Beginning February 10, 2005 and ending June 30, 2005, new and existing customers of Residential RZA Service, Residential RLC Service, Residential RLC-1Service, Residential RLG Service, and Residential RLH Service who are contacted by a Company representative may select up to two of the features from the list described in this promotion and will receive them for the first three months after enrollment in this promotion. Customers enrolling in this promotion can select up to two of the following features and will receive a credit in the amount of the monthly recurring charge for those feature on the first three invoices after the date of enrollment in this promotion: Call Waiting, Caller ID, Call Return.

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4. PROMOTIONS (Cont.)

.18 Small Business \$10 Credit Promotion

Beginning February 10, 2005 and ending June 30, 2005, the Company will offer the following promotion.

1) New customers of Business B2 Service who enroll in Offering A i) who are not presently subscribed to long distance service provided by the company or its subsidiaries, but who were previously subscribed to Company service, ii) who disconnect from their Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous service and the time of enrollment in their new company service will receive a credit of \$10 applied against their Business B2 Service monthly recurring charge on each of the first twelve (12) invoices after enrollment.

2) New customers of Business B2 Service who enroll in Offering B i) who are not presently subscribed to long distance service provided by the company or its subsidiaries, but who were previously subscribed to Company service, ii) who disconnect from their Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous service and the time of enrollment in their new company service will receive a credit of \$10 applied against their Business B2 Service monthly recurring charge on each of the first six (6) invoices after enrollment.

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4. PROMOTIONS (Cont.)

.19 Deposit Promotion

Beginning December 1, 2003, and ending March 31, 2004, the Company will offer the following promotion to new customers of Residential Local Service, whose invoices are either i) rendered by the Company ("direct remit customers) or ii) billed directly to a valid credit card number provided to the Company by the customer, and who the Company has determined must pay a deposit to the Company as a result of a credit check.

If the customer's account has not been delinquent by 31 or more days at any point in time during the first 6 months after enrollment in Company residential local service, then a \$25.00 promotional certificate will be sent to the customer, along with a refund of the customer's deposit (principal plus interest). The customer will be sent \$25.00 as a certificate separate from the deposit check in accordance with the procedure described below. If the customer's account is delinquent at any point during the first 6 months after enrollment in Company residential local service, then the deposit will be held by the Company for an additional 6 months (for a total period of 12 months), in which case the deposit (principal plus interest) will be issued in the form of a check to the customer (less any amount applied to outstanding balances). In the event a refund is provided in the middle of the month, interest on the deposit will be pro-rated for that part of the month.

Customer will be mailed the certificate offering a credit in the amount of \$25, to be applied against customer's Company Residential Local Service total invoiced charges. Upon receipt of the certificate, Customer must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

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4. PROMOTIONS (Cont.)

.20 Reserved for Future Use

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4. PROMOTIONS (Cont.)

.21 Reserved for Future Use

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LOCAL EXCHANGE SERVICE

4. PROMOTIONS (Cont.)

.22 Reserved for Future Use

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LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

- .23 Residential Service Order Charge Waiver Promotion
Beginning February 10, 2005 and ending June 30, 2005, the Company will offer the following promotion. Customers of Residential Local Service under this tariff will receive a waiver of the Service Order Charge as described in Section 3.2.6 between the date of enrollment in this promotion and March 31, 2005.
- .24 \$25 Credit Promotion
Beginning February 10, 2005 and ending March 31, 2005, the Company will offer the following promotion to existing customers of Residential RZA Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this promotion. This promotion is not combinable with any other promotional offering.
- .25 \$20 Credit Promotion
Beginning February 10, 2005 and ending March 31, 2005, the Company will offer the following promotion to existing customers of Residential RLE or Residential RLH Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this promotion. This promotion is not combinable with any other promotional offering.
- .26 \$10 Credit Promotion
Beginning March 1, 2005 and ending March 31, 2005, the Company will offer the following promotion to existing customers of residential local service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$10 on each of their first three invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering.
- .27 \$12 Credit Promotion
Beginning March 1, 2005 and ending March 31, 2005 October 25, 2004 and December 31, 2004, the Company will offer the following promotion to existing customers of Residential RLG Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$12 on their first invoice after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

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4. Promotional Offerings (Cont.)

FOR FUTURE USE

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4. Promotional Offerings (Cont.).31 Business B2 \$75 Certificate Promotion

Beginning August 1, 2006 and ending December 31, 2006, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. New customers of Local Exchange Service as described in Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this promotion are eligible to receive a \$75 certificate off their monthly recurring charge for Business B2 Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a \$75 certificate off of their monthly recurring charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$75 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.32 Small Business Saves Credit Promotion

Beginning August 1, 2006 and ending December 31, 2006, the Company will offer existing customers of Business B2 Service, who contact a Company representative to request cancellation, but who elect to remain on their service for a minimum of five months concurrent to enrollment in this promotion, a credit on their first five invoices after enrollment in this promotion.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A	\$15
Offering B	\$10

Any unused credit amount will carry over to the next invoice. This promotion is not combinable with any other promotion.

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

FOR FUTURE USE

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

.35 One Month Free Promotion 2

Beginning October 25, 2004 and December 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. New and existing customers of Residential RZA or RLH Service will receive a waiver of the monthly service charge for Residential RZA Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Residential RZA or RLH Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.36 Integrated Service Discount Promotion 2

Beginning October 25, 2004 and December 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New and existing customers of Residential RLG Service will receive a discount of 50% off the monthly service charge for Residential RLG as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Residential RLG service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.37 Small Business Term Plan Promotion 3

Beginning August 1, 2006 and ending December 31, 2006, the Company will offer the following promotion. New customers of Business B2 Service who elect Offering A or Offering B who are contacted by a Company representative and who commit to a term commitment to receive the Business B2 Service for a term of twelve (12) months will receive a discount of 5 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 12-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$80. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

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LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

.38 Small Business Term Plan Promotion 4

Beginning August 1, 2006 and ending December 31, 2006, the Company will offer the following promotion. New customers of Business B2 Service who elect Offering A or Offering B who are contacted by a Company representative and who commit to a term commitment to receive the Business B2 Service for a term of twenty-four (24) months will receive a discount of 10 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 24-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$200. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

.39 Small Business Term Plan Promotion 5

Beginning August 1, 2006 and ending December 31, 2006, the Company will offer the following promotion. New customers of Business B2 Service who elect Offering A or Offering B who contact a Company representative and who commit to a term commitment to receive the Business B2 Service for a term of thirty-six (36) months will receive a discount of 15 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 36-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$450. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

.40 Integrated Service Credit Promotion

Beginning March 25, 2004 and June 30, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Residential RZA Service are eligible to receive up to three (3) credits, each credit in the amount of \$15, against the monthly service charge for Residential RZA as described below. To enroll in this promotion, Customers will be mailed a certificate offering a credit in the amount of \$15 off the monthly service charge for Residential RZA service in each of the first three months after enrollment in Residential RZA service. Upon receipt of each certificate, Customers must mail the certificate to the Company and will receive the \$15 credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

.41 \$25 Invoice Credit Promotion

Beginning May 4, 2004, and ending June 30, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. The Company will offer the following promotion to existing customers of Residential RLA Service who contact a Company service representative and request cancellation of their service. Customers will receive \$25 off of the monthly recurring charge for Residential RLA Service; credit will be applied in each of the first two(2) invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering. This promotion may not be combined with any Direct Mail promotion or any promotion offered to customers i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service.

.42 Residential Line Connection Fee Promotion

Beginning March 17, 2005, and ending June 30, 2005, the Company will offer the following promotion to i) existing customers of Company Residential Local Service who change their address and ii) existing customers of Company Residential Local Service who add an additional line to their Company account for local exchange service and who receive a new telephone number for that additional line. Customers enrolled in this promotion will receive a waiver of the Line Connection Fee as described in this tariff for any new telephone number received as a result of i) or ii) above.

.43 Small Business Line Connection Fee Promotion

Beginning July 1, 2004, and ending December 31, 2004, the Company will offer the following promotion to i) existing customers of Company Small Business Local Service who change their address and ii) existing customers of Company Small Business Local Service who add an additional line to their Company account for local exchange service and who receive a new telephone number for that additional line. Customers enrolled in this promotion will receive a waiver of the Line Connection Fee as described in this tariff for any new telephone number received as a result of i) or ii) above.

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

.44 Small Business Affinity Promotion

Beginning August 5, 2004, and ending June 30, 2005, the Company will offer the following promotion to new customers of Business B2 Service who elect Offering A or Offering B, and who i) enroll in this promotion either by contacting a Company customer service representative or by accessing the website <http://www.mci.com> and following the instructions thereon for enrolling in this promotion, ii) provide a valid commercial credit card number assigned to a credit card issued by an affinity of the company, and iii) commit to a term commitment to receive Business B2 Service for a term of twelve (12) months, will receive the following benefits:

1. Customers who pay at least their first invoice using the credit card identified above will receive a discount of 10 percent off the total usage charges (excluding taxes and surcharges) for the Business B2 Service Offering they have selected for as long as they remain enrolled in that Offering. The 12-month period begins upon activation of service by Company after customer enrolls in this promotion. Customers who terminate their Business B2 Integrated Service Prior to the expiration of the term period will be billed a termination charge of \$200.00. After expiration of the term period the termination charge will not apply.

2. Customers who do not pay at least their first invoice using the credit card identified above will receive a discount of 5 percent off the total usage charges (excluding taxes and surcharges) for the Business B2 Service Offering they have selected for as long as they remain enrolled in that Offering. The 12-month period begins upon activation of service by Company after customer enrolls in this promotion. Customers who terminate their Business B2 Integrated Service Prior to the Expiration of the term period will be billed a termination charge of \$80.00. After expiration of the term period the termination charge will not apply.

This promotion is not combinable with any other promotion offering benefits through associating with a particular affinity of the Company or through participating in an affinity program.

.45 50% Certificate Promotion

Beginning August 5, 2004 and ending August 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Residential RZA, RLG, RLH Service who contact a Company service representative are eligible to receive a 50% certificate off of their monthly recurring charge for Residential RZA, RLG, RLH Service as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a 50% certificate off of their monthly recurring charge for Residential RZA, RLG, RLH service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

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4. Promotional Offerings (Cont.)

.46 Business B2 Free Month Promotion

Beginning August 1, 2006 and ending December 31, 2006, the Company will offer the following promotion: New customers of Business B2 Service will receive a waiver of the monthly service charge for Business B2 Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.47 Free Month Certificate Promotion 2

Beginning February 10, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. New customers of Residential RZA, RLH and RLI Service who are contacted by a Company service representative or who contact a company service representative are eligible to receive a 100% certificate off the first and thirteenth full invoices of their monthly recurring charge for Residential RZA, RLH and RLI Service as described below.

To participate in this promotion, Customers will be mailed a certificate offering a 100% certificate off of their monthly recurring charge for Residential RZA, RLH or RLI service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed in the customers 1st and 12th month of service.

.48 RLG Certificate Promotion 1

Beginning February 10, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLG Service who are contacted by a Company service representative are eligible to receive a 100% certificate off the first and thirteenth full invoices of their monthly recurring charge for Residential RLG as described below.

To participate in this promotion, Customers will be mailed a certificate offering 100% off of their monthly recurring charge for Residential RLG Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed in the customers 1st and 12th month of service.

LOCAL EXCHANGE SERVICE

4. Promotional Offerings (Cont.)

.49 Two Free Month Certificate Promotion 3

Beginning February 10, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLA, RLC, RLG, RLH and RLI Service ("eligible service") i) who are not presently subscribed to local residential service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from previous Company service in order to subscribe to service offered by another local residential carrier, iii) who have not resubscribed to any Company service between the time of disconnection of previous Company service and the time of enrollment in new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a 100% certificate off the first and thirteenth full invoices of their monthly recurring charge for Residential RLA, RLC, RLG, RLH and RLI Service.

To enroll in this promotion, Customers will be mailed a certificate offering a 100% certificate off of their monthly recurring charge for Residential RLA, RLC, RLG, and RLH Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.50 Three Free Month Certificate Promotion 3

Beginning February 10, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLA, RLC, RLG, RLH and RLI Service ("eligible service") i) who are not presently subscribed to local residential service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from previous Company service in order to subscribe to service offered by another long distance carrier, iii) who have not resubscribed to any Company service between the time of disconnection of previous Company service and the time of enrollment in new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a 100% certificate off the first, seventh, and thirteenth full invoices of their monthly recurring charge for Residential RLA, RLC, RLG, RLH and RLI Service.

To enroll in this promotion, Customers will be mailed a certificate offering a 100% certificate off of their monthly recurring charge for Residential RLA, RLC, RLG, RLH and RLI Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

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4. Promotional Offerings (Cont.)

.51 RLG Certificate Promotion 2

Beginning February 10, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

Existing customers of Company residential service who newly subscribe to Residential RLG Service who are contacted by a Company service representative or New Customers of Residential RLG Service or existing MCI Residential customers who contact a company service representative are eligible to receive a 50% certificate off the first and thirteenth full invoices of their monthly recurring charge for Residential RLG as described below.

To participate in this promotion, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLG Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed in the customers 1st and 12th month of service.