

GENERAL REGULATIONS TARIFF
P.S.C.-Md.-No. 201

Verizon Maryland LLC

Section 4
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SPECIAL CHARGES

A. GENERAL

Special Charges apply to various services, as indicated.

B. REGULATIONS

1. Dishonored Check Charge

A Dishonored Check Charge applies when any negotiable instrument presented for payment for service or deposit becomes dishonored, and is returned to the Telephone Company from the bank.

2. Denied Service Restoral Charge

A Denied Service Restoral Charge applies for the restoral of service to an individual line, private branch exchange or Centrex system after denial of service for nonpayment.

3. Audiotex Call Restriction Charge

An Audiotex Call Restriction Charge applies for the restriction of a customer's Local Exchange Service when the Telephone Company determines, as specified in Section 1 of this tariff, that calling to Audiotex Service telephone numbers must be restricted due to nonpayment of charges for calls to an Audiotex Service.

4. Late Payment Charge

A Late Payment Charge applies to any unpaid balance carried forward from a monthly bill to the next month's bill, including all long distance charges billed by the Telephone Company for an interexchange carrier. This charge is subject to the provisions of Code of Maryland Regulations, Title 20, Subtitle 30, Chapter 03.

5. Duplicate Bill Charge

A printed copy of regular monthly billing may be provided to customers upon request where such information is available and facilities permit. The current bill, or any, or all of the previous five (5) bills, will be provided at no charge. For providing a printed copy of a prior bill, a Duplicate Bill Charge will apply. (Duplicate bill charges are subject to refund if the customer successfully disputes the charges contained on the bills pursuant to the provisions of the Code of Maryland Regulations, Title 20, Subtitle 32, Chapter 01.)

C. RATES

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| 1. Dishonored Check Charge, per instrument, per return | \$ 9.00 |
| 2. Denied Service Restoral Charge | |
| Residence | 13.00 |
| Business | 16.00 |
| 3. Audiotex Call Restriction Charge | |
| Charge is as specified for Audiotex Call Restriction Service in Section 9A of this Company's Local Exchange Services Tariff. | |
| 4. Late Payment Charge | 1.5% of the total unpaid balance from the previous bill |
| 5. Duplicate Bill Charge, residential, per bill provided | \$5.00 |