

TRIAL SERVICES

A. GENERAL

This tariff applies to services offered on a trial basis.

B. REGULATIONS

1. Trial services are offered for a specified time, can be limited to specific areas or classes of customers, and will be filed with the Commission on 14 days notice.
2. Trial service offerings will not require filing with the Commission provided they meet the following limitations:
 - a. The period of the trial does not exceed 6 months.
 - b. The total number of customers involved in the trial does not exceed 1024.
 - c. Individual monthly charges for residential services will not exceed \$15.00.
3. If a trial offering does not perform its intended function, all charges will be refunded to the customer.

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Customer Service Guarantee on Repair

A. GENERAL

Verizon Maryland may provide a Check/Coupon to residence customers who have difficulties with repairs.

B. REGULATIONS

1. This service is available to Montgomery County residence customers only for a period of up to six months.
2. The Check/Coupon provides a \$10.00 credit toward the customers local, long distance and supplemental services
3. The Check/Coupon will be given to customers when repairs are not completed in satisfactory manner such as:
 - a. Missed customer scheduled appointment time by one hour or more.
 - b. Customer repeat reports.
 - c. Digging up customer property to replace buried service wire.
 - d. Digging up customer property to uncover an encapsulated splice to fix customer telephone service.
 - e. Trouble calls requiring more than one dispatch to correct the problem.

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A. GENERAL

Residential **IntelliLinQ®** BRI Service is an optional service arrangement for use with Residence Individual Line Measured Service. **IntelliLinQ®** uses the Basic Rate Interface (BRI) Arrangement of the Integrated Services Digital Network (ISDN).

B. REGULATIONS

1. Explanation of Terms

Basic Rate Interface (BRI) Arrangement

IntelliLinQ® BRI Arrangement provides ISDN capabilities from an ISDN equipped switch in the central office. The BRI Arrangement consists of two "B" (Bearer) channels and one "D" channel (2B+D) which are defined as:

B Channel

The B channel is a 64 kilobit per second (kbps) channel used for information transfer between users. The B channel may be used in conjunction with circuit-switched service.

D Channel

The D channel is a 16 kilobit per second packet-switched channel that carries signaling and control for the B channels. The D channel can also be used for X.25 packet switching.

Circuit Switching

Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call.

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B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Integrated Services Digital Network

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice, data and image services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems which connect Basic Rate Interface lines to their serving central office.

Residential **IntelliLinQ®** Basic Rate Interface (BRI)

Residential **IntelliLinQ®** BRI is an optional service arrangement which can be used in conjunction with a customer's Residence Individual Line measured rate service. It uses the ISDN architecture to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and image services via channelized transport. In addition, **IntelliLinQ®** BRI provides the customer with the service capabilities and features described in 3. and 5. following.

Multiple Access **IntelliLinQ®** BRI

Multiple Access **IntelliLinQ®** BRI utilizes both B channels of the ISDN architecture for either voice or circuit-switched data and also applies when only one B channel is utilized for circuit-switched data or alternate voice/data.

Network Interfaces

ISDN Basic Rate Interface is comprised of a limited set of standard user-network interfaces. The BRI customer premises equipment (CPE) located at the customer premises must be compatible with the network interface. This interface is defined as follows:

A two-wire interface is the physical interface between a switch equipped with ISDN and the network termination (NT1). The NT1 is customer premises equipment which is necessary for terminating a telephone circuit or facility at the customer premises.

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B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Secondary Directory Number

An ISDN Secondary Directory Number (SDN) is a software defined number that is assigned to a station with an actual telephone number and provides the user the capability to originate and receive calls over the SDN. SDN calls utilize the same facilities as the primary directory number and originating calls assume the characteristics of the station to which the SDN is assigned.

2. Customers subscribing to Residential **IntelliLinQ®** BRI must comply with National ISDN Basic Rate Interface specifications as specified by the Telephone Company.

3. Service Capabilities

Customers can configure Residential **IntelliLinQ®** BRI using the following service capabilities:

- a. Featured voice on the B channel(s).
- b. Circuit-switched data on the B channel(s) at speeds up to 64 kbps per B channel.
- c. Alternating circuit-switched voice and circuit-switched data on the same B channel.

4. Conditions

This service is offered subject to the following conditions:

- a. The customer must subscribe to Residence Individual Line Measured Rate Service for use with Residential IntelliLinQ BRI Service.
- b. Local usage charges apply to circuit-switched voice calls.
- c. Circuit-switched data calls will be billed on a local usage-sensitive basis as specified in this tariff. Toll charges will apply when circuit-switched data calls are made outside of the Local Service Area, or outside of the extended area calling area if the customer has subscribed to extended area calling for the Residential Individual Line service which the customer uses for Residential IntelliLinQ BRI Service.

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B. REGULATIONS (Cont'd)

4. Conditions (Cont'd)

- d. ISDN compatible terminal equipment is a requirement for operation. It is the customer's responsibility to obtain and power such equipment.
- e. ISDN charges are in addition to applicable rates and charges associated with Residence Individual Line Measured Rate service.
- f. This service is available only from central offices which have the facilities necessary to provide ISDN service on the standard ISDN network platform. If a customer is served by a central office which does not have the facilities necessary to provide ISDN service on the standard ISDN network platform, the Company may, in its discretion, provide ISDN service to the customer from an alternate serving central office, determined by the company, at no additional charge to the customer; providing such service can be provided at a reasonable cost to the Company. The customer must accept the alternate serving central office assigned by the Company, and must agree to revert to service from the normal serving central office at such time as ISDN service is available from that central office.

If ISDN service is provided from an alternate serving central office, the customer must accept a telephone number associated with the alternate serving central office. The customer will also be subject to calling areas associated with the alternate serving central office as established in Company tariffs.

When ISDN service is available from the customer's normal serving central office, the customer will no longer take service from the alternate serving central office and will begin taking service from the normal serving central office and accept a telephone number change to a number associated with the normal serving central office, and the customer will be subject to calling areas associated with the normal serving central office as specified in Company tariffs. If the customer does not take service from the normal serving central office after such service becomes available, but continues to take service from the alternate serving central office, charges for foreign exchange and/or foreign central office service will apply as specified in Company tariffs.

No charge will apply to transfer of this service from alternate serving central office to the normal serving central office as set forth above, or to the number changes described above.

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B. REGULATIONS (Cont'd)

4. Conditions (Cont'd)

f. (Cont'd)

In addition, the customer's service location must be within the distance limitations determined during installation of the service in the sole judgment and discretion of the Company.

If a power failure occurs at the service location and the terminal equipment used by the customer does not have a battery backup, the equipment will not operate and contact with emergency services such as 911 will not be possible.

- g. Residential IntelliLinQ BRI Service does not preclude the customer from originating circuit-switched voice calls to, or receiving circuit-switched voice calls from, inside or outside of the customer's serving central office or Local service Area. Where facilities are available, the customer will be able to originate circuit-switched data calls to, and receive circuit-switched data calls from, outside of the customer's serving central office.
- h. Circuit switched data calls will be billed at circuit-switched data usage rates even if the customer's equipment establishes the call as a voice call.
- i. Residential IntelliLinQ BRI service provides access to two circuit switched "B" channels. Single B and D packet data services are not included in this tariff offering.
- j. This service is being offered on a trial basis beginning July 12, 1995, and will expire with August 2, 1996.

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B. REGULATIONS (Cont'd)

C. RATES

1. Application of Rates

a. **IntelliLinQ®** BRI Access

(1) Service Capability Charges

(a) Monthly Rate

Monthly rates for Service. Capabilities apply per service capability provided.

(b) Installation Charge

The Installation Charge applies per termination for the installation or the move of the **IntelliLinQ®** BRI Access.

(2) Change Charge

The Change Charge applies per Individual Line Residential **IntelliLinQ®** BRI Service configuration for customer requested changes to or addition of call appearances, adding or changing features in an existing configuration group, and adding or changing **IntelliLinQ®** BRI features.

b. Circuit-Switched Data Usage

Circuit-Switched Data usage rates are based on day-of-week and Charges for circuit-switched data usage apply as specified in 2. following.

c. Circuit-Switched Voice Usage

Residence Individual Line Measured Rate Service charges apply to Circuit-Switched Voice usage.

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C. RATES (Cont'd)

2. Rates and Charges

	<u>Installation Charge</u>	<u>Per Month</u>	<u>USOC</u>
a. Change Charge.....	\$1.75	-	REA1B
b. Secondary Directory Number, per number established	-	\$3.50	SXS
c. Multiple Access IntelliLinQ® BRI*..... (Select two)	125.00	17.50	LS1NX
(1) Each Voice service, per service provided	-	1.00	LTG5X LTU5X
(2) Circuit-Switched Data service, per service provided	-	1.00	LTG6X LTU6X
(3) Alternate Circuit-Switched Voice and Data service, per service provided ..	-	1.00	LT1GX LTU1X
(4) Circuit-Switched Data Usage, per Minute#	-	-	
d. Residential Feature Package, per B Channel	-	4.25	EFVIX

* **IntelliLinQ®** BRI rates and charges are in addition to other applicable Residence Individual Line Service arrangement rates and charges as specified in the appropriate Telephone Company Tariffs. The customer must subscribe to a service listed in c. (1) to (3) for each B channel.

Each B channel used for data will be billed as follows:
7AM - 7PM, Monday through Friday = 2¢ per minute
All other times = 1¢ per minute

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Material formerly found on this page is hereby canceled and withdrawn.

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TRIAL SERVICES

A. GENERAL

Usage Three-Way Calling provides Three-Way Calling functionality to customers in equipped areas on a per use basis.

B. REGULATIONS

1. Three-Way Calling permits an existing call to be held and a second call to be established and added to the connection for conferencing.
2. This service will be available on a trial usage basis in the Baltimore mass market area for 6 months beginning September 8, 1997.
3. Normal transmission performance quality cannot be guaranteed to all calls.

C. RATES

Three-Way Calling, per activation..... \$.75