

GENERAL REGULATIONS TARIFF
P.S.C.-Md.-No. 201

Verizon Maryland LLC

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RESALE OPERATOR-ASSISTED CALLS

A. GENERAL

Operator-assisted Local Calls are calls placed within the exchange area through a Telephone Company operator. They consist of telecommunications originated from a residence line, a business line, or a pay telephone line.

Operator-assisted Toll Calls are calls placed by the customer and consist of telecommunications originated from a residence line, a business line, or a pay telephone line, involving different local service areas.

B. REGULATIONS

1. Operator-assisted Local Calls are subject to the following regulations:

- a. Local message charges for calls placed through an operator will be charged the same as for local calls dialed direct by the customer.
- b. Reserved (C)
- c. Reserved (C)
- d. Exceptions
 - (1) Calls to Telephone Company listed official public emergency agencies
 - (2) Calls to official Telephone Company numbers
 - (3) Sent-paid calls from persons experiencing dialing difficulty
 - (4) Sent-paid calls from persons who are visually and/or physically disabled. These calls will be exempted by means of the completion of a self-certification form supplied by the reseller.

(D)

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RESALE OPERATOR-ASSISTED CALLS

B. REGULATIONS (Cont'd)

2. Operator-assisted Toll Calls are subject to the following regulations:

Classes of Service

Service is offered on a station-to-station basis. A station-to-station (C)
call can be established on a customer-dialed or operator-assisted basis. (C)

C. RATES*

The retail rates as specified in Section 2B of the Long Distance Services (T)
Product Guide apply to the following Operator-assisted Calls:

1. Station-to-station Operator-assisted
2. Station-to-station Machine-handled
3. Station-to-station Live Operator-handled

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(D)

* The resale discount percentage of 19.87% applies to the retail rates referenced above.