

APPLICATION OF TARIFF

A. GENERAL

Terminal equipment and communications systems may be connected at the customer's premises to telecommunications and channel services furnished by the Telephone Company where such connections are made in accordance with the provisions of this tariff. Telecommunications services, as used herein, include exchange service, Long Distance Message Telecommunications Service (LDMTS) and Wide Area Telecommunications Service (WATS). The regulations and rates contained herein are in addition to the applicable regulations and rates specified in other tariffs of the Telephone Company.

B. REGULATIONS

1. Explanation of Terms

Accessories

Accessories are devices which are mechanically attached to, or used with, the facilities furnished by the Telephone Company and which are independent of, and not electrically, acoustically, or inductively connected to, the communications path of the Telephone Company facilities.

Authorized Protective Connecting Module

An authorized protective connecting module is a protective unit designed by the A.T.&T. Co. and manufactured under the control of A.T.&T. Co. quality assurance procedures, which unit is to be incorporated in a conforming answering device.

Conforming Answering Device

A conforming answering device is a customer-provided device which automatically answers incoming calls; transmits a prerecorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate an authorized protective connecting module and must bear a valid conformance number.

APPLICATION OF TARIFF

B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Conformance Number

A conformance number is an identifying number assigned by the A.T.&T. Co. to a particular model of conforming answering device incorporating an authorized protective connecting module when that model of device is in conformance with the provisions set forth by the A.T.&T. Co. in its Technical Reference for conforming answering devices.

Connecting Arrangement

A connecting arrangement is the equipment provided by the Telephone Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Telephone Company.

Customer-Provided Communications Systems

Customer-provided communications systems are channels and other facilities provided by a customer, which are capable, when not connected to Telephone Company channel service or the telecommunications network, of communications between terminal equipment.

Customer-Provided Terminal Equipment

Customer-provided terminal equipment are devices, apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of Telephone Company facilities, are so connected either electrically, acoustically or inductively.

Customer-Provided Test Equipment

Customer-provided test equipment as used in this tariff is test equipment located at the premises of the customer that is used by the customer for the detection and/or isolation of a communications service fault.

APPLICATION OF TARIFF

B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Data Access Arrangement

A data access arrangement is a protective connecting arrangement provided by the Telephone Company for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria as specified in Section 2 of this tariff.

Direct Electrical Connection

A direct electrical connection is a physical connection of the electrical conductors in the communications path.

Grandfathered Communications Systems

Grandfathered communications systems are communications systems, including their equipment, premises wiring and protective circuitry, if any, connected at the customer's premises, in accordance with any Telephone Company's tariffs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such systems were connected to the telecommunications network or channel services specified in Section 2, B.2.a.(2) following prior to January 1, 1980 and were of a type of system which was directly connected, i.e., without Telephone Company provided connecting arrangements, to the telecommunications network or the channel services specified in Section 2, B.2.a.(2) following as of June 1, 1978, or such systems are connected to the channel services specified in Section 2, B.2.a.(3) or B.2.a.(4) following prior to May 1, 1983 and are of a type system which was directly connected, i.e., without Telephone Company provided connecting arrangements, to the channel services specified in Section 2, B.2.a.(3) or B.2.a.(4) following as of April 30, 1980.

APPLICATION OF TARIFF

B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Grandfathered Connections of Communications Systems

Grandfathered connections of communications systems are connections via Telephone Company provided connecting arrangements of customer-provided communications systems, including their equipment and premises wiring, at the customer's premises, in accordance with any Telephone Company's tariffs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such connections to the telecommunications network or channel services specified in Section 2, B.2.a.(2) following were made via Telephone Company provided connecting arrangements prior to January 1, 1980 and such connecting arrangements are of a type of connecting arrangement connected to the telecommunications network or the channel services specified in Section 2, B.2.a.(2) following as of June 1, 1978 or such connections to the channel services specified in Section 2, B.2.a.(3) or B.2.a.(4) following are made via Telephone Company provided connecting arrangements prior to May 1, 1983 and such connecting arrangements are of a type of connecting arrangement connected to the channel services specified in Section 2, B.2.a.(3) or B.2.a.(4) following as of April 30, 1980.

Grandfathered Terminal Equipment

Grandfathered terminal equipment is terminal equipment, including protective circuitry, if any, connected at the customer's premises, in accordance with any Telephone Company's tariffs, and that is considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such terminal equipment was connected to the telecommunications network or the channel services specified in Section 2, B.2.a.(2) following prior to July 1, 1979 and was of a type of terminal equipment which was directly connected, i.e., without Telephone Company provided connecting arrangements, to the telecommunications network or the channel services specified in Section 2, B.2.a.(2) following as of October 17, 1977 or such terminal equipment is connected to the channel services specified in Section 2, B.2.a.(3) or B.2.a.(4) following prior to May 1, 1983 and is of a type of terminal equipment which was directly connected, i.e., without Telephone Company provided connecting arrangements, to the channel services specified Section 2, B.2.a.(3) or B.2.a.(4) following as of April 30, 1980.

APPLICATION OF TARIFF

B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Grandfathered Connections of Terminal Equipment

Grandfathered connections of terminal equipment are connections via Telephone Company provided connecting arrangements of customer-provided terminal equipment connected at the customer's premises, in accordance with any Telephone Company's tariffs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such connections to the telecommunications network or the channel services specified in Section 2, B.2.a.(2) following were made via Telephone Company provided connecting arrangements prior to July 1, 1979 and such connecting arrangements are the same type of connecting arrangement connected to the telecommunications network or the channel services specified in Section 2, B.2.a.(2) following as of October 17, 1977 or such connections to the channel services specified in Section 2, B.2.a.(3) or B.2.a.(4) following are made via Telephone Company provided connecting arrangements prior to May 1, 1983 and such connecting arrangements are the same type of connecting arrangement connected to the channel line services specified in Section 2, B.2.a.(3) or B.2.a.(4) following as of April 30, 1980.

Headset

A headset is a hands-free, multi-wire device containing acoustic-to-electric (transmitter) and electric-to-acoustic (receiver) transducers, normally worn on the head of the user for close talking, which provide 2-way transmission of live human speech.

Network Control Signaling

Network control signaling is the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications systems.

Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling (except the function of tone-type address signaling when performed by customer-provided equipment or signaling functions performed by conforming answering devices) shall be performed by a network control signaling unit.

APPLICATION OF TARIFF

B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Network Control Signaling Unit

A network control signaling unit is the terminal equipment for the provision of network control signaling.

Nonpowered Conferencing Equipment

Nonpowered conferencing equipment consists of portable plug-ended device, without active elements, including a multi-winding transformer and manual line switches designed to bridge two or more, but not to exceed five of the lines appearing on a six-button telephone equipped with both hold and illumination features.

Registered Equipment

Registered equipment is equipment which complies with and has been approved within the Registration provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

Ringling

Ringling is an alternating or pulsating current intended to produce an audible or visible alerting signal at a station or switchboard.

Single-ended Terminal Device

A single-ended terminal device is terminal equipment which connects only one line at a given time (e.g., headset).

2. Responsibility of the Customer

The customer shall be responsible for the installation, operation and maintenance or testing and repair of any customer-provided terminal equipment or communications system. No combinations of customer-provided terminal equipment or communications systems shall require change in alteration of the equipment or services of the Telephone Company, except as specifically permitted under the provisions of Section 2, B.1.m. of this tariff, cause electrical hazards to Telephone Company personnel, damage to Telephone Company equipment, malfunction of Telephone Company billing equipment, or degradation of service to persons other than the user of the subject terminal equipment or communications system, the user's calling or called party.

Verizon Maryland LLC

Section 1
Original Page 6.1

APPLICATION OF TARIFF

B. REGULATIONS (Cont'd)

2. Responsibility of the Customer (Cont'd)

Upon notice from the Telephone Company that a customer-provided terminal equipment, communications system or Customer Premises Inside Wire provided or maintained by the customer is causing such hazard, damage, malfunction or degradation of service, the customer shall make such changes as shall be necessary to remove or prevent such hazard, damage, malfunction or degradation of service.

(M)(x)

(M)(x)

a. Obligations of the Customer with Respect to Certain Customer-Provided Systems

(N)

For purposes of this Subsection B2a, 'Customer-Provided Systems' means multi-line telephone systems, as defined in 47 CFR § 9.3, that are interconnected with services offered by the Telephone Company pursuant to this Tariff. Nothing in these provisions should be interpreted to mean that all multi-line telephone systems, as defined in 47 CFR § 9.3, are suitable for interconnection with such Telephone Company services.

i. Customer-Provided Systems connected to the Telephone Company's network which were manufactured, imported, sold, leased, or installed after February 16, 2020 must be configured to*:

- allow an end user to directly initiate a "911" call from any station equipped with dialing facilities, without dialing any additional digit, code, prefix, or post-fix, including any trunk-access code such as the digit 9, regardless of whether the user is required to dial such a digit, code, prefix, or post-fix for other calls, and
- provide Customer-Provided Systems notification to a central location at the facility where the system is installed or to another person or organization regardless of location, if the system is able to be configured to provide the notification without an improvement to the hardware or software of the system.
- Customer-Provided Systems notification must (1) be initiated contemporaneously with the 911 call, provided that it is technically feasible to do so; (2) not delay the call to 911; and (3) be sent to a location where someone is likely to see or hear it.

(N)

* Pursuant to 47 CFR § 9.16(b) (1) and (2).

(N)

(x) Material on this page formerly appeared on Original Page 7.

Verizon Maryland LLC

Section 1
Original Page 6.2

APPLICATION OF TARIFF

B. REGULATIONS (Cont'd)

2. Responsibility of the Customer (Cont'd)

a. Obligations of the Customer with Respect to Certain Customer-Provided Systems (Cont'd)

- ii. A person engaged in the business of installing Customer-Provided Systems* may not install such a system in the United States unless it is configured such that it is capable of being programmed with and conveying the dispatchable location of the caller, as defined in 47 C.F.R. § 9.3, to the PSAP with 911 calls consistent with the requirements below. A person engaged in the business of managing or operating Customer-Provided Systems may not manage or operate such a system in the United States unless it is configured such that the dispatchable location of the caller, as defined in 47 C.F.R. § 9.3, is conveyed to the PSAP with 911 calls consistent with the following requirements:
- On-premise fixed telephones associated with Customer-Provided Systems must provide automated dispatchable location by January 6, 2021;
 - No later than January 6, 2022, on-premise non-fixed telephones associated with Customer-Provided Systems must provide automated dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update or on alternative location information as defined in 47 C.F.R. § 9.3;
 - No later than January 6, 2022, off-premise non-fixed telephones associated with Customer-Provided Systems must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update, or enhanced location information which may be coordinate based and consisting of the best available location that can be obtained from any available technology or combination of technologies at reasonable cost.
 - Customers to DID Service capable of accessing 911 emergency services shall be responsible for providing automated dispatchable location information as defined in 47 C.F.R. § 9.3 and for maintaining the accuracy of that information for fixed services as of January 6, 2021 and for non-fixed services where technically feasible as of January 6, 2022.

* Pursuant to 47 C.F.R. § 9.16(b) (3).

Verizon Maryland LLC

Section 1
Original Page 6.3

APPLICATION OF TARIFF

B. REGULATIONS (Cont'd)

2. Responsibility of the Customer (Cont'd)

a. Obligations of the Customer with Respect to Certain Customer-Provided Systems (Cont'd)

(N)

ii. (Cont'd)

- Customers, particularly private switch owners, private branch exchange owners, and customers of DID service, may need to purchase additional features or services to comply with the dispatchable location provisions of RAY BAUM's Act. Dispatchable location capability may require Customers to purchase private switch automatic location identification (PS/ALI) service from the Telephone Company or from a third-party provider.

iii. Customer Equipment, PBXs and Channels

- (a) All Customer-Provided Systems connected to the Telephone Company's network on or after February 16, 2020, must be configured to allow direct "911" dialing by any end user and must be configured to send Customer-Provided Systems notifications as described in Section B.2.a.i.
 - (b) Customer-Provided Systems connected to the Telephone Company's network on or after February 16, 2020 must be capable of conveying the dispatchable location of a 911 caller to a public safety answering point ("PSAP") as described in Section B.2.a.ii.
- iv. Customers who connect Customer-Provided Systems to the Telephone Company's facilities agree to defend and indemnify the Telephone Company for acts and omissions that give rise to any claims of non-compliance, as described in General Regulations Maryland Tariff 201, Section E10.

(N)

Verizon Maryland LLC

Section 1
1st Revised Page 7
Cancels Original Page 7

APPLICATION OF TARIFF

B. REGULATIONS (Cont'd)

3. Responsibility of the Telephone Company

Except as otherwise specified, telecommunications and Channel Services are not represented as adapted to the use of customer-provided terminal equipment or communications systems. Where customer-provided terminal equipment or communications systems are used with telecommunications or Channel Services, the responsibility of the Telephone Company shall be limited to the furnishing of service components suitable for telecommunications or Channel Services and to the maintenance and operation of service components in a manner proper for such services. Subject to this responsibility, the Telephone Company shall not be responsible for the through transmission of signals generated by the customer-provided terminal equipment or communications systems or for the quality of, or defects in, such transmission, or the reception of signals by customer-provided terminal equipment or communications systems, or address signaling where such signaling is performed by customer-provided signaling equipment.

The Telephone Company will, at the customer's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit customer-provided terminal equipment to operate in a manner compatible with telecommunications or Channel Services.

The Telephone Company may make changes in its telecommunications or Channel Services, equipment, operations or procedures, where such action is not inconsistent with Part 68 of the Federal Communications Commission's (F.C.C.) Rules and Regulations. If such changes can be reasonably expected to render any customer's terminal equipment or communications system incompatible with telecommunications or Channel Services, or require modification or alteration of such customer-provided terminal equipment or communications systems, or otherwise materially affect its use or performance, the customer will be given adequate notice, in writing, to allow the customer an opportunity to maintain uninterrupted service.

Certain material previously on this page now appears on Original Page 6.1.

APPLICATION OF TARIFF

B. REGULATIONS (Cont'd)

4. Recording of Two-way Telephone Conversations

- a. Telecommunications and Channel Services are not represented as adapted to the recording of two-way telephone conversations. However, customer-provided voice recording equipment may be directly, acoustically or inductively connected with telecommunications and Channel Services. When such connections are made, the customer-provided voice recording equipment shall be so arranged that at the will of the user it can be activated and deactivated. In addition, one of the following conditions must apply:

All parties to the telephone conversation must give their prior consent to the recording of the conversation, and the prior consent must be obtained in writing or be part of, and obtained at the start of, the recording, or

All parties to the telephone conversation must be verbally notified at the beginning of the conversation that the recording party intends to record the conversation, and the notification must be recorded as part of the call by the recording party, or

A distinctive recorder tone, repeated at intervals of approximately fifteen seconds, is required to alert all parties when the recording equipment is in use. The distinctive recording tone can be provided as part of the recording equipment, customer-provided registered or grandfathered protective circuitry, or a grandfathered Telephone Company provided connecting arrangement.

- b. A broadcast license shall be exempt from the preceding recording requirements provided at least one of the following requirements is met:

The license informs each party to the call of its intent to broadcast the conversation.

Each party to the call is aware of the licensee's intent to broadcast the call.

Such awareness of the licensee's intent to broadcast the call may be reasonably imputed to the party.

- c. The F.C.C. has established the following exceptions to the preceding requirements.

- (1) Recordings made of incoming calls to the telephone numbers publicized for emergencies involving health or safety of life and property, e.g. emergency situations involving fire, health care, police, public utilities and emergency road service, and outgoing calls made in immediate response to such calls. Included in this exception are the following:

APPLICATION OF TARIFF

B. REGULATIONS (Cont'd)

4. Recording of Two-way Telephone Conversations (Cont'd)

- c. The F.C.C. has established the following exceptions to the preceding requirements. (Cont'd)

(1) (Cont'd)

Recordings made at the United States Department of Defense Command Centers of the emergency communications transmitted over the Department of Defense's private system when connected to the telecommunications network.

Recordings made by the United States Nuclear Regulatory Commission of the Department of Energy with respect to the telephone systems located at its Operations Center.

- (2) Recordings of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests and obscene telephone calls. Outgoing calls made in immediate response to such calls are also excepted. Included in this exception are the following.

Recordings made by the United States Secret Service of the Department of the Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family, or the White House and its grounds.

- (3) Recordings of calls made by Federal, State or local law enforcement authorities, or Federal intelligence authorities, acting under color of law.

- d. When customer-provided voice recording equipment is used with a channel service which is connected to telecommunications services, the provisions in a. and b. preceding are applicable to such Channel Service.

5. Recording, Reproducing, Automatic Answering and Recording Equipment and Conforming Answering Devices

- a. Customer-provided recording, reproducing and automatic answering and recording equipment and conforming answering devices may be connected with facilities of the Telephone Company only when and for so long as the customer subscribes to a sufficient number of telephone lines to handle adequately the volume of telephone calls received without interfering with any of the services offered by the Telephone Company. In the event that the use of customer-provided equipment causes such interference, the Telephone Company shall have the right to discontinue service without prior notification to the customer.

APPLICATION OF TARIFF

B. REGULATIONS (Cont'd)

5. Recording, Reproducing, Automatic Answering and Recording Equipment and Conforming Answering Devices (Cont'd)

b. Use of Telephone Company facilities for transmitting prerecorded messages to the general public is subject to the following conditions:

- (1) For purposes of identification, subscribers to telephone service who transmit prerecorded messages to the general public over facilities provided by the Telephone Company must include in the recorded message the name of the subscribing organization or individual responsible for the service and the address at which the service is provided.
- (2) Customers transmitting factual public announcements such as Time, Weather, Stock Market quotations, Airline schedules and similar information are excluded from (1) preceding.
- (3) The customer's name, or that of an agent in the case of business service, shall be made available to the public upon request.

6. Hazardous or Inaccessible Locations

- a. Except as otherwise provided in b. following, facilities furnished by the customer which involve hazardous or inaccessible locations, may be connected to the telecommunications network.
- b. Customer-provided terminal equipment and communications systems connected to the telecommunications network in accordance with a. preceding prior to January 1, 1980, may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of customer-provided terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations must be connected to the telecommunications network in accordance with Section 2, B.1.a. and b. and B.1.1. following.

APPLICATION OF TARIFF

B. REGULATIONS (Cont'd)

7. Violation of Regulations

When any customer-provided terminal equipment, communications system or customer premises inside wire provided or maintained by the customer is used with telecommunications or Channel Services in violation of any of the applicable regulations, the Telephone Company shall have the right to terminate the service until the customer has given confirmation in writing to the Telephone Company of compliance with applicable regulations. Except when it is determined by the Telephone Company that the violation must cease for the protection of the telecommunications system, the Telephone Company shall notify the customer in writing of the violation prior to termination of the service. The customer shall correct the violation and confirm in writing to the Telephone Company, within ten (10) days following receipt of such notification, that the violation has been corrected. The customer-provided equipment or system may be removed by the customer to correct any violation in connection therewith, subject to the confirmation requirements of this provision. The right of the Telephone Company to terminate the service, as provided above, includes, but is not limited to, the right to suspend the service or to disconnect such customer-provided equipment or system.

8. Other Connections With Customer-Provided Facilities

In addition to the regulations and rates contained herein, certain other tariffs of the Telephone Company also contain services which include provisions for connection with customer-provided facilities. The following list includes some but not necessarily all such services.

Channel Services
Direct Inward Dialing Service
Mobile Telephone Service

9. Provisions of Channels and Equipment

When the customer elects to provide his own communications system, it is contemplated that the customer shall provide all station apparatus and associated channels which are a part of the system and which are located on the same customer's premises as the system.

10. Customer Premises Inside Wire

a. General Provisions

- (1) Customer premises inside wire and standard jacks associated with Telephone Company provided services not connected in common equipment, may be provided by either the Telephone Company or the customer.

APPLICATION OF TARIFF

B. REGULATIONS (Cont'd)

10. Customer Premises Inside Wire (Cont'd)

a. General Provisions (Cont'd)

- (2) Customer premises inside wire is all wire located on the customer's side of the network interface associated with WATS or Local Exchange Service.
- (3) Telephone Company owned inside wire maintained by the customer remains the property of the Telephone Company.

b. Responsibility of the Customer

- (1) Where the customer elects to provide the customer premises inside wire and standard jacks, the installation must be in accordance with the technical standards furnished to the Public Service Commission of Maryland by the Telephone Company.
- (2) In the event that the customer maintains or attempts to maintain customer premises inside wire, the customer assumes the risk of loss of service, damage to property, or death to or injury of the customer or the customer's agent. The customer will save the Telephone Company harmless from any and all liability, claims, or damage suits arising out of the customer's wire maintenance activity.

c. Responsibility of the Telephone Company

The Telephone Company will make the technical standards and regulations for customer provision of customer premises inside wire available to customers at locations designated by the Telephone Company.