

ACCESS SERVICE TARIFF
P.S.C.-Md.-No. 217

Verizon Maryland LLC

Section 4
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4.1 IntraLATA Toll Presubscription

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4.2 IntraLATA Toll Presubscription

These rates and regulations pertain to IntraLATA Toll Providers other than Verizon and end users.

- (A) IntraLATA toll presubscription is a procedure whereby an end user or a Pay Telephone Service Provider may select and designate an IntraLATA Toll Provider (ITP) to access intraLATA toll calls without dialing an access code. The end user or Pay Telephone Service Provider may designate an ITP for intraLATA toll, a different carrier for interLATA toll, or the same carrier for both. This ITP is referred to as the end user's or Pay Telephone Service Provider's preferred intraLATA toll provider.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user or Pay Telephone Service Provider selects a carrier as its preferred intraLATA toll provider, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user or Pay Telephone Service Provider without dialing an access code. Should the same end user or Pay Telephone Service Provider wish to use other services of the same carrier, it will be necessary for the end user or Pay Telephone Service Provider to dial the necessary access code(s) to reach that carrier's other service(s).

An ITP must use Feature Group D (FGD) Switched Access Service to qualify as an intraLATA toll provider. All ITPs must submit a Letter of Intent (LOI) to the Telephone Company at least twenty days prior to the intraLATA toll presubscription conversion date or, if later, forty-five days prior to the date on which the carrier proposes to begin participating in intraLATA toll presubscription.

Selection of an ITP by an end user or Pay Telephone Service Provider is subject to the terms and conditions following.

- (A) At the option of the ITP, the nonrecurring charge for a change in intraLATA toll presubscription, as specified in 4.2.6 (A) following, may be billed to the ITP, instead of the end user, except during the initial free presubscription choice period, as specified in 4.2.1 (A) following.

This option for the ITP to be billed for the Primary Interexchange Carrier (PIC) change charge, instead of the end user, is not available for orders placed directly via the Company's Residence or Business Service Centers.

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4.2 IntraLATA Toll Presubscription (Cont'd)

4.2.1 Presubscription Charge Application

(A) 90-Day Initial Free Presubscription Choice for Existing Users

Existing end users or Pay Telephone Service Providers may exercise an initial free presubscription choice, either by contacting the Telephone Company, or by contacting the ITP directly. The initial free choice must be made within ninety days following implementation of intraLATA toll presubscription (May 7, 1999 through August 4, 1999). End user or Pay Telephone Service Provider choices which constitute exercising the free choices are:

- Designating an ITP as their primary carrier, thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 101XXXX or other required codes.
- Choosing no carrier as a primary carrier, thus requiring 101XXXX code dialing to access all ITPs. This choice can be made by directly contacting the Telephone Company.

Following an existing end user's or Pay Telephone Service Provider's free selections, any change made more than six months after presubscription is implemented is subject to a nonrecurring charge, as set forth in 4.2.6 (A) following.

(B) Initial Free Presubscription Choice for New Users

New end users or Pay Telephone Service Providers who subscribe to service after the presubscription implementation date (including an existing customer who orders an additional line) will be asked to select a primary ITP when they place an order for Telephone Company Exchange Service. If a customer cannot decide upon an intraLATA toll carrier at the time, the customer will have thirty days following completion of the service request to make an intraLATA PIC choice without charge. In the interim, the customer will be assigned a "No-PIC" and will have to dial an access code to make intraLATA toll calls. The free selection period available to new end users or Pay Telephone Service Providers is the period within thirty days of installation of the new service.

Initial free selections available to new end users or Pay Telephone Service Providers are:

- Designating an ITP as their primary carrier, thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 101XXXX or other required codes.
- Choosing no carrier as a primary carrier, thus requiring 101XXXX code dialing to access all ITPs. This choice can be made by directly contacting the Telephone Company. In addition, new end users or Pay Telephone Service Providers that do not select a preferred carrier will be assigned a "No-Pic."

Following a new end user's or Pay Telephone Service Provider's initial free selection, any subsequent selection made following implementation of intraLATA toll presubscription is subject to a nonrecurring charge, as set forth in 4.2.6 (A) following.

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4.2 IntraLATA Toll Presubscription (Cont'd)

4.2.1 Presubscription Charge Application (Cont'd)

(C) Charge for IntraLATA Toll Presubscription

After expiration of the initial free presubscription choice period for new customers, as specified in 4.2.1 (B), or existing customers, as specified in 4.2.1 (A), the end user or ITP will be assessed an intraLATA toll presubscription charge, as specified in 4.2.6 (A).

(D) Cancellation of IntraLATA Toll Presubscription by an ITP

If an ITP elects to discontinue Feature Group D service after implementation of the intraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users or Pay Telephone Service Providers who have selected the canceling ITP as their preferred intraLATA toll provider. The ITP must inform the end users or Pay Telephone Service Providers that it is canceling its Feature Group D service, request that the end user select a new ITP, and state that the canceling ITP will pay the PIC change charge, as provided in 4.2.6 (A) following. The ITP must provide written notification to Verizon Maryland LLC that this activity has taken place.

4.2.2 End User/Pay Telephone Service Provider Charge Discrepancy

(A) When a discrepancy is determined regarding an end user's designation of a preferred intraLATA toll carrier, the following applies depending upon the situation described:

When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date determines customer choice.

If an end user or Pay Telephone Service Provider denies requesting a change in intraLATA toll presubscription, as submitted by an ITP, the ITP will be assessed the applicable presubscription change charges, for the previous change to that ITP and current change to return to the preferred carrier, as specified in 4.2.6 (A). Under these circumstances, the end user or Pay Telephone Service Provider who denies requesting a change in intraLATA toll presubscription provider is not liable for the intraLATA toll presubscription change charge. If the end user or Pay Telephone Service Provider has paid the previously billed intraLATA toll presubscription change charge, the charge shall be refunded by Verizon Maryland LLC. Verizon Maryland LLC will then assess the unauthorized ITP the change charge.

In accordance with the FCC Slamming Liability Rules, CC Docket 94-129, if an alleged unauthorized carrier is ultimately exonerated of slamming liability by the PSC, the alleged unauthorized carrier is entitled to receive full payment from the customer for all services provided (see CFR 47 Section 64.1140(b)(3)). In such situations any preferred carrier change charges assessed against the alleged unauthorized carrier by the Telephone Company are subject to rebilling to the end user by the alleged unauthorized carrier.

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4.2 IntraLATA Toll Presubscription (Cont'd)

4.2.3 Coin Sent-Paid IntraLATA Toll Presubscription

Coin sent-paid intraLATA toll calls provides the ability for the Telephone Company to route directly-dialed coin sent-paid intraLATA toll from a Network Controlled Coin Line to the 0+ presubscribed provider or to its subcontracted provider. The presubscribed provider may: a) receive all intraLATA toll calls originating from a Network Controlled Coin Line; b) select one subcontracted provider per LATA to receive the coin sent-paid intraLATA traffic; or c) continue to default the coin sent-paid intraLATA toll traffic to the existing carrier handling coin sent-paid intraLATA toll calls from a Network Controlled Coin Line until the 0+ presubscribed provider elects to handle such traffic. 0+ presubscribed providers choosing to either carry or subcontract coin sent-paid intraLATA toll calls must provide a LOI to the Telephone Company.

If the 0+ presubscribed provider does not submit a LOI specifying the routing for intraLATA toll calls, all coin sent-paid intraLATA traffic will continue to be routed to the existing coin sent-paid intraLATA carrier until such time as the 0+ presubscribed provider submits a LOI, followed by an Access Service Request. If the 0+ presubscribed provider subcontracts the coin sent-paid intraLATA toll calls, the presubscribed provider remains responsible for all 0+ and direct-dialed intraLATA toll calls originating from a Network Controlled Coin Line.

If the 0+ presubscribed provider subcontracts the coin sent-paid intraLATA toll traffic, a LOA from the 0+ presubscribed provider or the subcontracted provider must be delivered to the Telephone Company certifying that the sub-contracted provider agrees to accept and transport the coin sent-paid intraLATA toll calls traffic from a Network Controlled Coin Line prior to routing such traffic to the subcontracted provider. If the 0+ presubscribed provider selects a subcontracted provider to handle 1+ coin sent-paid intraLATA traffic from a Network Controlled Coin Line, any arrangements will be solely between the presubscribed provider and its subcontracted provider.

Where a presubscribed provider which handles 0+ intraLATA traffic from a Network Controlled Coin Line selects, on a LATA-by-LATA basis, a subcontracted provider to handle the coin sent-paid intraLATA traffic, it shall be the sole duty and obligation of the 0+ presubscribed intraLATA toll provider to make any and all arrangements for access billing and settlement with the sub-contracted provider. The Telephone Company shall be indemnified, defended and held harmless by the presubscribed provider and the subcontracted provider for any and all claims arising out of any act or omission of the presubscribed provider and/or subcontracted provider relating to access billing, settlement of arrangements and any other issue concerning the relationship between the presubscribed provider and its subcontracted provider.

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4.2 IntraLATA Toll Presubscription (Cont'd)

4.2.4 IntraLATA Preferred Carrier Freeze Selection

Verizon MD will offer a preferred carrier freeze option to all customers on a nondiscriminatory basis regardless of the customer's carrier selection at no charge to the end user. The preferred carrier freeze option prevents a change in the end user or Pay Telephone Service Provider's intraLATA toll provider unless the end user or Pay Telephone Service Provider requests a change in carrier.

End users and Pay Telephone Service Providers may request a preferred carrier freeze on their intraLATA toll service as a means of protection from unauthorized intraLaTA PIC changes. Verizon MD will only accept preferred carrier freezes either orally or in writing from end users or Pay Telephone Service Providers. The preferred carrier freeze will be offered on a per line basis.

The FCC and the Commission accepted the use of three-way calls to remove PIC freezes when the customer's intraLATA toll presubscription choice has been frozen. Carriers must still follow the verification procedures for PIC changes of the Federal Communications Commission (FCC) (e.g., independent 3rd party verification, written letter of agency from customers, electronic authorization) and the Maryland Commission (if issued). Verizon MD will impose and/or lift preferred carrier freeze requests in accordance with Chapter 1 of Title 47 of the Code of Federal Regulations, §64.1190.

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4.2 IntraLATA Toll Presubscription (Cont'd)

4.2.5 Unauthorized Preferred Carrier Restoral Change Option

An unauthorized preferred carrier change is a change in the preferred intraLATA toll provider that the end user or Pay Telephone Service Provider denies authorizing.

If an end user or Pay Telephone Service Provider denies authorizing a change in intraLATA toll presubscription as submitted by the alleged unauthorized toll provider, the alleged unauthorized toll provider will be assessed the intraLATA toll presubscription change charge as specified in 4.2.6.(A) for:

- (1) The previously disputed carrier change charge to the end user or Pay Telephone Service Provider, and
- (2) The restoral charge for returning the end-user or Pay Telephone Service provider to his or her previous preferred intraLATA toll provider.

In addition, the end user has the option of initiating a complaint to the FCC or the Public Service Commission concerning unauthorized changes in carrier. The complaint may be issued in writing to the Maryland Public Service Commission, 16th Floor, 6 St. Paul Street, Baltimore, MD 21202, or by calling toll free on 1-800-492-0474 or by calling the Consumer Assistance and Public Affairs office on 410-767-8028.

4.2.6 Rates and Charges (Cont'd)

	<u>RATE</u>
(A) The charge for IntraLATA Toll Presubscription.	\$ 2.25
(B) The charge for IntraLATA Toll Presubscription when it is processed at the same time as the InterLATA Presubscription.	\$ 1.12