

Verizon New England Inc.

2. General Regulations
2.1 Application of Tariff

2.1.1 Scope	
A.	This tariff contains regulations, rates and charges applicable to the provision of carrier common line, switched access and special access services, and other miscellaneous services, hereinafter referred to collectively as service(s), provided by Verizon New England Inc., hereinafter referred to as the Telephone Company, to ICs and to end users.
1.	For purposes of administering this tariff, ICs, end users and cable TV companies are hereinafter referred to as customers.
B.	Customized service packages and competitive pricing arrangements at negotiated rates may be furnished on a case by case basis in response to requests by customers to the Telephone Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to customers pursuant to contract. Rates will be filed with the DTE for approval when they are so determined. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff.
C.	Nothing in this tariff limits the rights of a location provider to have control over the ultimate choice of intralata carriers in connection with its choice of payphone service providers.

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2. General Regulations

2.2 Use of Service

2.2.1 Lawful Use

- A.** The service provided under this tariff shall not be used for an unlawful purpose.

2.2.2 Resale

- A.** In conformance with the regulations in this Tariff, a private reseller and a reseller offering service for public use as certified by the DTC may receive service under the MA Product Guide or DTC MA No. 15, except that FGA* switched access is not available for use by an end user and/or a private reseller unless the service is ordered to an ICs location.

2.2.3 Access Service Connections

- A.** Equipment and systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with switched and special access service furnished by the Telephone Company where such connection is made in accordance with the provisions stated in Section 2 and in AS No. 1.

2.2.4 Title or Ownership Rights

- A.** The payment of rates and charges by customers for the services offered under the provisions of this tariff does not assign, confer or transfer title or ownership rights to proposals or facilities developed or utilized respectively, by the Telephone Company in the provision of such services.

2.2.5 Minimum Periods of Service

- A.** The minimum periods for which services are provided and for which rates and charges are applicable is one month except for those services set forth in Sections 3, 8, 9 and 13. In the case of specialized service or arrangements provided on an individual case basis as set forth in Section 12, one month is the minimum period of service unless a different minimum period is established with the individual case filing.
- B.** When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not. The applicable charge will be the total monthly charges, at the rate level in effect at the time service is discontinued, for the remainder of the minimum period plus all applicable NRCs.
- C.** Service changes which impact minimum periods are described in Section 3.2.1.

* Effective February 13, 2026, this service is no longer available to new customers. Moves, changes or modifications to this service will no longer be supported. Service modifications for customers with existing contracts are subject to the terms of their contracts. For wire centers specific service withdrawal information, please refer to Section 21 of this Tariff.

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2. General Regulations**2.3 Responsibility of the Telephone Company**

2.3.1 Scope	
A.	The Telephone Company does not undertake to transmit messages under this tariff.
B.	The Telephone Company will, for maintenance purposes, test its services only to the extent necessary to detect and/or clear troubles.
C.	The Telephone Company does not warrant that its facilities and services meet standards other than those set forth in this tariff.
D.	The provision of such services by the Telephone Company as set forth in this tariff does not constitute a joint undertaking with the customer for the furnishing of any service.
E.	Signals applied to a metallic facility shall conform to the limitations set forth in AS No. 1. In the case of application of dc telegraph signaling systems, the customer shall be responsible, at its expense, for the provision of current limiting devices to protect the Telephone Company facilities from excessive current due to abnormal conditions and for the provision of noise mitigation networks when required to reduce excessive noise. (Metallic and Telegraph Services are withdrawn from this tariff, and Verizon will no longer provide these services as of that date.)

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2.3.2 Liability	
A.	The Telephone Company's liability, if any, for its willful misconduct is not limited by this tariff.
B.	With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, and subject to the following provisions, the Telephone Company's liability, except as set forth in Section 8.2.3 (which sets forth liabilities for recording service), if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a credit allowance for a service interruption.
C.	The Telephone Company shall not be liable for any act or omission of any other carrier or customer providing a portion of a service, nor shall the Telephone Company for its own act or omission hold liable any other carrier or customer providing a portion of a service.
D.	The Telephone Company is not liable for damages to the customer's premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Telephone Company's negligence.
E.	The Telephone Company shall be indemnified, defended and held harmless by the end user or the IC against any claim, loss or damage arising from the end user's use or the IC's use of services offered under this tariff, involving the following claims.
1.	Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the end user's or IC's own communications

New England Telephone and Telegraph Company

2. General Regulations**2.3 Responsibility of the Telephone Company**

2.3.2 Liability	
E.	(Continued)
2.	Claims for patent infringement arising from the end user's or IC's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end user or IC
3.	All other claims arising out of any act or omission of the end user or IC in the course of using services provided pursuant to this tariff.
F.	The Telephone Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Telephone Company shall be indemnified, defended and held harmless by the customer from any and all claims by any person relating to the customer's use of services so provided.
G.	No license under patents (other than the limited license to use) is granted by the Telephone Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Telephone Company will defend the customer against claims of patent infringement arising solely from the use by the customer of services offered under this tariff and will indemnify such customer for any damages awarded based solely on such claims.
H.	The Telephone Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Telephone Company, acts of God and other circumstances beyond the Telephone Company's reasonable control, subject to the credit allowance for a service interruption as set forth in Section 4.2.
I.	The Telephone Company shall be responsible only for the installation, operation and maintenance of the services it provides.

2.3.3 Provision of Service	
A.	The use, installation and restoration of services shall be in accordance with Part 64.401, Appendix A, of the FCC's rules and regulations, which specifies the priority system for such activities. Subject to compliance with those rules, where a shortage of facilities or equipment exists at any time, either for temporary or protracted periods, the services offered herein will be provided to customers on a first-come, first-served basis.
B.	The services offered under the provisions of this tariff are subject to availability. The Telephone Company, to the extent that such services are or can be made available with reasonable effort; and after provision has been made for the Telephone Company's telephone exchange services, will provide to the customer upon reasonable notice services offered in other applicable sections of this tariff at rates and charges specified therein.
C.	Services are provided 24 hours daily, seven days per week, except as set forth in other applicable sections of this tariff.

New England Telephone and Telegraph Company

2. General Regulations**2.3 Responsibility of the Telephone Company**

2.3.4 The Point of Termination of Service

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| A. | The access services provided under this tariff include Telephone Company communication facilities up to the point of termination (as defined in Section 1.3.2), which denotes the demarcation point, and will be installed by the Telephone Company to such point of termination. If the point of termination is moved subsequent to the original installation, move charges apply as appropriate (refer to Section 6.6.3 and/or Section 7.4.1. Any additional terminations at the customer premises beyond such point of termination are the sole responsibility of the customer. |
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New England Telephone and Telegraph Company

2. General Regulations

2.4 Customer Notification and Coordination

2.4.1	Changes and Substitutions
A.	Except as provided for equipment and systems subject to FCC Part 68 regulations at 47 C.F.R. Section 68.110(b), the Telephone Company may, where such action is reasonably required in the operation of its business perform the following actions. 1. Substitute, change or rearrange any facilities used in providing service under this tariff, including but not limited to the following. a. Substitution of different metallic facilities b. Substitution of carrier or derived facilities for metallic facilities used to provide other than metallic facilities c. Substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities 2. Change minimum protection criteria 3. Change operating or maintenance characteristics of facilities 4. Change operations or procedures of the Telephone Company.
B.	In the case of any such substitution, change or rearrangement, the transmission parameters will be within the range specified for the individual services involved. The Telephone Company shall not be responsible if any such substitution, change or rearrangement renders any customer furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such substitution, change or rearrangement materially affects the operating characteristics of the facility, the customer will be given adequate notice in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Telephone Company will work cooperatively with the customer to determine reasonable notification requirements.

2.4.2	Refusal and Discontinuance of Service
A.	Unless the provisions of Section 2.4.5B, or 2.2.3 apply, if the customer fails to comply with Sections 2.2.1, 2.5.1A, 2.5.2A, 2.5.5, 2.5.7 or Section 4, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on 30 days' written notice by Certified US Mail to the person designated by the customer to receive such notices of noncompliance, refuse additional applications for service and/or refuse to complete any pending orders for service at any time thereafter. If the Telephone Company does not refuse additional applications for service on the date specified in the 30 days' notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service without further notice.

New England Telephone and Telegraph Company

2. General Regulations

2.4 Customer Notification and Coordination

2.4.2 Refusal and Discontinuance of Service

- B.** Unless the provisions of Sections 2.4.5B, or 2.2.3 apply, if the customer fails to comply with Sections 2.2.1, 2.5.1A, 2.5.2A, 2.5.5, 2.5.7, or Section 4, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on 30 days written notice by Certified US Mail to the person designated by the customer to receive such notices of noncompliance, discontinue the provision of the services involved at any time thereafter. In the case of such discontinuance, all applicable charges, including termination charges, shall become due. If the Telephone Company does not discontinue the provision of the services involved on the date specified in the 30 days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to discontinue the provision of the services involved without further notice.

2.4.3 Service Affecting Activities

- A.** The Telephone Company will provide the customer timely notification of service-affecting activities that may occur in normal operation of its business. Generally, such activities are not individual customer service specific; they affect many customer services. No specific advance notification period is applicable to all service activities. The Telephone Company will work cooperatively with the customer to determine the reasonable notification requirements. With some emergency or unplanned service affecting conditions, such as an outage resulting from cable damage, notification to the customer may not be possible. Such activities may include, but are not limited to the following activities.
1. Equipment or facilities additions
 2. Removals or rearrangements
 3. Routine preventative maintenance
 4. Major switching machine change out.

2.4.4 Provision and Ownership of Telephone Numbers

- A.** The Telephone Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with access services, or the Telephone Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business.
- B.** Should it become necessary to make a change in such number(s), the Telephone Company will furnish to the customer six months notice, by Certified US Mail, of the effective date and an explanation of the reason(s) for such change(s).
1. In the case of emergency conditions, (e.g. a fire in a wire center), it may be necessary to change a telephone number without six months notice in order to provide service to the customer.

New England Telephone and Telegraph Company

2. General Regulations**2.4 Customer Notification and Coordination**

2.4.5 Interference or Impairments

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| A. | The characteristics and methods of operation of any circuits, facilities or equipment provided by other than the Telephone Company and associated with the facilities utilized to provide services under this tariff shall not interfere with or impair service over any facilities of the Telephone Company, its affiliated companies, or its connecting and concurring carriers involved in its services, cause damage to their plant, impair the privacy of any communications carried over their facilities or create hazards to the employees of any of them or the public. |
| B. | Except as provided for equipment or systems subject to the FCC Part 68 rules in 47 C.F.R. Section 68.108, if such characteristics or methods of operation are not in accordance with the preceding paragraph, the Telephone Company will, where practicable, notify the customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to preclude the Telephone Company's right to temporarily discontinue forthwith the use of a service if such action is reasonable under the circumstances. |
| 1. | In case of such temporary discontinuance, the customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. |
| 2. | During such period of temporary discontinuance, credit allowance for service interruptions is not applicable, (refer to Section 4.2.1). |

2.4.6 Customer Coordination with Respect to Network Contingencies

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| A. | The Telephone Company intends to work cooperatively with the customer to develop network contingency plans in order to maintain maximum network capability following natural or man made disasters which affect telecommunications services, subject to the restoration priority requirements of Part 64.401 of the FCCs rules and regulations, which specifies the priority system for such activities. |
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New England Telephone and Telegraph Company

2. General Regulations

2.5 Responsibility of the Customer

2.5.1 Scope	
A.	The services provided under this tariff shall be maintained by the Telephone Company. The customer or others may not rearrange, move, disconnect, remove or attempt to repair any facilities provided by the Telephone Company, other than by connection or disconnection to any interface means used, except with the written consent of the Telephone Company.
B.	The customer may not assign or transfer the use of services provided under this tariff; however, where there is no interruption of use or relocation of the services, such assignment or transfer may be made to the following individual(s) or parties. 1. Another customer, whether an individual, partnership, association or corporation, provided the assignee or transferee assumes all outstanding indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services, if any, or 2. A court appointed receiver, trustee or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes the unexpired portion of the minimum period and the termination liability applicable to such services, if any.
C.	In all cases of assignment or transfer, the written acknowledgment of the Telephone Company is required prior to such assignment or transfer which acknowledgment shall be made within 15 days from the receipt of notification. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.
D.	The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly or severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

2.5.2 Liability	
A.	The customer shall reimburse the Telephone Company for damages to Telephone Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the customer or resulting from the customer's improper use of the Telephone Company facilities, or due to malfunction of any facilities or equipment provided by other than the Telephone Company. Nothing in the foregoing provision shall be interpreted to hold one customer liable for another customer's actions. The Telephone Company will, upon reimbursement for damages, cooperate with the customer in prosecuting a claim against the person causing such damage and the customer shall be subrogated to the right of recovery by the Telephone Company for the damages to the extent of such payment.
B.	With respect to claims of patent infringement made by third persons, the customer shall defend, indemnify, protect and save harmless the Telephone Company from and against all claims arising out of the combining with, or use in connection with, the services provided under this tariff, any circuit, apparatus, system or method provided by the customer.

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2. General Regulations
2.5 Responsibility of the Customer

2.5.2 Liability	
C.	The customer shall defend, indemnify and save harmless the Telephone Company from and against suits, claims, losses or damages including punitive damages, attorneys' fees and court cost by third persons arising out of the construction, installation, operation, maintenance or removal of the customer's circuits, facilities or equipment connected to the Telephone Company's services provided under this tariff, including, without limitation, Workmen's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the customer's circuits, facilities or equipment, and proceedings to recover taxes, fines, or penalties for failure of the customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate the services provided under this tariff; provided, however, the foregoing indemnification shall not apply to suits, claims, and demands to recover damages for damage to property, death or personal injury unless such suits, claims or demands are based on the tortuous conduct of the customer, its officers, agents or employees.
D.	The customer shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including punitive damages, attorneys fees and court costs by the customer or third parties arising out of any act or omission of the customer in the course of using services provided under this tariff.

2.5.3 Ownership of Facilities and Theft	
A.	Facilities utilized by the Telephone Company to provide service under the provisions of this tariff shall remain the property of the Telephone Company. Such facilities shall be returned to the Telephone Company by the customer, whenever requested, within a reasonable period following the request in as good condition as reasonable wear will permit.

2.5.4 Equipment Space and Power	
A.	The customer shall furnish or arrange to have furnished to the Telephone Company, at no charge, equipment space and electrical power required by the Telephone Company to provide services under this tariff at the points of termination of such services. The selection of ac or dc power shall be mutually agreed to by the customer and the Telephone Company. The customer shall also make necessary arrangements in order that the Telephone Company will have access to such spaces at reasonable times for installing, testing, repairing or removing Telephone Company services.

2. General Regulations

2.5 Responsibility of the Customer

2.5.5 Availability for Testing

- A.** The services provided under this tariff shall be available to the Telephone Company at times mutually agreed upon in order to permit the Telephone Company to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. No credit will be allowed for any interruptions involved during such tests and adjustments.

2.5.6 Coordination with Respect to Network Contingencies

- A.** The customer shall, in cooperation with the Telephone Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man made disasters which affect telecommunications services.

2.5.7 Balance

- A.** All signals for transmission over the services provided under this tariff shall be delivered by the customer balanced to ground except for ground start*, duplex (DX) and McCulloh Loop (alarm system) type signaling transmission at speeds of 75 baud or less.

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2.5.8 Design of Customer Services

- A.** Subject to the provisions of Section 2.4.1, the customer shall be solely responsible, at its own expense for the overall design of its services which may be required because of changes in facilities, operations or procedures of the Telephone Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

2.5.9 References to the Telephone Company

- A.** The customer may advise end users that certain services are provided by the Telephone Company in connection with the service the customer furnishes to end users; however, the customer shall not represent that the Telephone Company jointly participates in the customer's services.

2.5.10 Jurisdictional Report Requirements

- A.** For purposes of implementation, the customer is required to update their jurisdictional report in conformance with the regulations contained herein, for the impending effective quarter (refer to Exhibit 2.5.10-1). If less than 30 calendar days exist from April 14, 1994 to the impending effective quarter, the customer is required to update their report for the ensuing effective quarter.

* Ground start may not be provided over fiber facilities and is only available where suitable facilities exist.

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New England Telephone and Telegraph Company

2. General Regulations

2.5 Responsibility of the Customer

2.5.10 Jurisdictional Report Requirements	
B.	The customer is required in accordance with the following regulations, to report projected and actual switched access services PIU to the Telephone Company unless specified otherwise in the regulations that follow.
C.	For purposes of developing and reporting percentages of interstate use, the customer shall consider every call that enters the customer's network (either directly or indirectly) at a point in a state different from the state in which the called station is located to be interstate. The customer shall consider every call that enters the customer's network (directly or indirectly) at a point within the same state as that which the called party is located to be intrastate.
D.	With the exception of FG2A and FG3A, the customer is responsible for reporting percentages of interstate use by feature group, by traffic type (as defined in Section 6.1.4), and by service access code (as defined in Section 1.3.2, including but not limited to 700 service access code, 800 and 900 access service). - Percentages of interstate use are to be reported by the customer in whole numbers. The whole number percentages will be used by the Telephone Company to apportion the use, rates and/or NRCs between interstate and intrastate jurisdictions. - In the case of FGD, where originating call detail is adequate and the Telephone Company is able to determine jurisdiction, the customer reported PIU will not be utilized. The originating PIU will be developed by the Telephone Company on a monthly basis, by end office, by dividing the measured interstate originating access minutes by the total originating access minutes.
E.	From the projected PIU, the Telephone Company will determine the projected percentage of intrastate use originating by subtracting the projected PIU originating from 100, and determine the projected percentage of intrastate use terminating, by subtracting the projected PIU terminating from 100.
F.	In the event that the projected PIU(s) provided by the customer when ordering service changes prior to the date upon which the Telephone Company provides that service to the customer, the customer shall report the PIU change(s) to the Telephone Company prior to service completion.
G.	The customer must also provide an interstate percentage of use for entrance facilities and direct trunked transport facilities. - PIU's are to be reported by the customer in whole numbers. - At the customer's option, separate PIU's may be provided for each entrance facility and direct trunked transport facility ordered. - When an entrance facility and a direct trunked transport facility are ordered at the same time as one physical facility, the customer has the option of providing only one PIU to the Telephone Company.

New England Telephone and Telegraph Company

2. General Regulations

2.5 Responsibility of the Customer

2.5.10 Jurisdictional Report Requirements	
G. (Continued)	
4.	The customer has the option of providing one PIU for entrance facilities and direct trunked transport facilities per LATA. The PIU for the LATA must be provided for each entrance facility and/or direct trunked transport facility when the customer places the order for service.
H.	Changes in Projected PIUs— Subsequent to the customer's report at the time of ordering Switched Access service, the customer is required to report to the Telephone Company any change in the projected PIU and shall report such change to the Telephone Company on a quarterly basis. The customer shall report such changes effective on the first day of January, April, July and October.
1.	The customer shall forward the revised report so that it is received by the Telephone Company no later than the 21st day of January, April, July and October. Each report is to show the PIU for the appropriate past three month period as shown in Exhibit 2.5.10-1. The changes so reported will be used by the Telephone Company as the basis for billing over the next three months and the changes will be effective on the bill date of the month immediately following the effective quarter(s).
a.	No prorating or back billing will be done based on the report.
2.	In either of the following events, the customer is not required to prepare an updated report. In such circumstances, the Telephone Company will continue to use the PIUs last reported by the customer in the following situations.
a.	When the projected PIU(s) provided by the customer when ordering service do not change, or
b.	When the revised PIU(s) reported by the customer in an updated quarterly report do not change from one quarterly report period to the next.
I.	In addition to the preceding regulations, the following service specific reporting requirements apply.
1.	When a customer orders originating and terminating FGD, the customer shall provide the PIU for each end office.
2.	The customer's reported PIU of FGB used for 800 access service shall identify on a further separated basis, originating usage which terminates on a common line.
3.	The customer's reported PIU of FGD used for 800 and/or 900 access service shall identify on a further separated basis, originating usage which terminates on a common line.

New England Telephone and Telegraph Company

2. General Regulations

2.5 Responsibility of the Customer

2.5.10 Jurisdictional Report Requirements	
J.	The intrastate access minutes for a group will be billed as set forth in Section 2.5.10K. The projected interstate percentages of use and intrastate percentages of use will be used to determine the charges as specified as follows in Sections 2.5.10J1 and 2.5.10J2.
1.	The number of originating access minutes for a group will be multiplied by the projected interstate percentage of originating use to determine the originating interstate access minutes. The number of originating interstate access minutes so determined will be subtracted from the total number of originating access minutes for the group to determine the originating intrastate access minutes.
2.	The number of terminating access minutes for a group will be multiplied by the projected interstate percentage of terminating use to determine the terminating interstate access minutes. The number of terminating interstate access minutes so determined will be subtracted from the total number of terminating access minutes for the group to determine the terminating intrastate access minutes.
K.	The following is applicable to all feature groups. The customer projected PIUs will be used for the apportionment of rates and/or NRCs until the end of the quarter during which the service was activated. The projected interstate percentage will be used for apportionment by the Telephone Company until it is superseded by the data contained in a customer's revised report. The customer reported projected interstate percentages of use will be used for the apportionment of NRCs as follows.
1.	The customer reported interstate percentage of originating use will be used to determine the apportionment of charges for originating lines or trunks.
2.	The customer reported interstate percentage of terminating use will be used to determine the apportionment of charges for terminating lines or trunks.
3.	The average of the customer reported interstate percentage of originating use and the customer reported interstate percentage of terminating use will be used to determine the apportionment of charges for two way lines or trunks, [i.e., originating percentage interstate use plus terminating percentage interstate use divided by two, equals average percent of interstate use for two way lines or trunks].
L.	Jurisdictional Audits— The customer shall keep sufficient detail from which the percentages of interstate use for all feature groups and other applicable services can be ascertained and upon request of the Telephone Company make such records available for inspection and audit. The audit shall be performed by an independent party as authorized by the Telephone Company. Such a request will be initiated by the Telephone Company no more than once per year. The customer shall supply the data within 30 calendar days of the Telephone Company request. For purposes of implementation, the Telephone Company will initiate the jurisdictional audit process no sooner than one year from April 14, 1994.
1.	In the event that an audit ascertains that any reported percentage of interstate use was different from the audited percentage, the Telephone Company shall apply the difference to all usage affected by the audit. The customer shall be back billed or credited, to the date that the percentage was reported, but not to exceed 12 months.

New England Telephone and Telegraph Company

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2.5 Responsibility of the Customer

2.5.10 Jurisdictional Report Requirements	
L.	(Continued)
2.	In the event that an audit ascertains that a customer has misreported the percentage of use by 5% or more, the customer shall reimburse the Telephone Company for the cost of the audit. Proof of cost shall be the bills submitted to the Telephone Company by the auditor. Bills are subject to a late payment penalty and payment shall be made in immediately available funds, within 31 days from receipt of bill, or by the following bill date whichever is shorter, in accordance with the regulations set forth in Section 4.
M.	When a customer orders CCSA, the customer shall state in its order the projected interstate percentage of use in a whole number (a number of 0 through 100). The Telephone Company will designate the number obtained by subtracting the projected interstate percentage furnished by the customer from 100 as the projected intrastate percentage of use.

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2. General Regulations
2.5 Responsibility of the Customer

2.5.10 Jurisdictional Report Requirements**Exhibit 2.5.10-1**
Schedule For Customer Reporting of Changes in Projected PIUs

Effective Quarter	Reporting PIU Over 3 Month Period		Report Due No Later Than
January 1	Beginning October 1	Ending December 31	January 21
April 1	Beginning January 1	Ending March 31	April 21
July 1	Beginning April 1	Ending June 30	July 21
October 1	Beginning July 1	Ending September 30	October 21

Issued: July 07, 1999
Effective: August 06, 1999

Robert Mudge
Vice President-MA

2. General Regulations

2.5 Responsibility of the Customer

2.5.11	Determination of Intrastate Charges for Mixed Interstate and Intrastate Access Service
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| A. | When mixed interstate and intrastate access service is provided, all charges (i.e., nonrecurring, monthly and/or usage) including optional feature charges, will be prorated between interstate and intrastate. The percentages as described in Section 2.5.10 will serve as the basis for calculating the charges. The intrastate percentages will change as revised usage reports are submitted or a revised percentage is calculated. The percentages of an access service to be charged as intrastate are applied as follows. |
| 1. | For monthly and/or usage and nonrecurring chargeable rate elements associated with Access services, multiply the intrastate percent times the quantity of chargeable elements times the stated tariff rate per element. |
| 2. | For usage sensitive (i.e., access minutes and calls) chargeable rate elements, to calculate charges multiply the percent intrastate use times actual use times the appropriate LATA specific tariff rates. |

2.5.12	Reserved for Future Use
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Verizon New England Inc.

2. General Regulations
2.5 Reserved for Future Use

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2.5.12 Reserved for Future Use		(T)
C.	(Continued)	(D)
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