2. Optional Services

2.1 Reserved for Future Use (T)

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(D)

2. Optional Services

2.1 Reserved for Future Use (T)

2.1.3 Reserved for Future Use

2. Optional Services
2.2 Directory Listing Service

2.2.1	Description	
A.	The Telephone Company will provide the CLEC with one white pages directory listing per end user, subject to the same provisions of the MA Product Guide under which the Telephone Company provides its own end users such listings.	
B.	The Telephone Company will provide the CLEC with one yellow pages directory listing per business end user, subject to the same provisions of the MA Product Guide under which the Telephone Company provides its own end users such listings.	
C.	The CLEC must provide properly formatted listings for inclusion in the Telephone Company's directories and directory assistance database within the timeframes required by the Telephone Company or its agent.	
D.	The Telephone Company provides a listing verification report** which enables a CLEC to review their end user listing information approximately ninety days prior to the directory close. Each report corresponds to the directories as published by the Telephone Company or its authorized agent in which the CLEC has requested listing information for their end users.	(C)
1.	If the CLEC's report contains an error, the CLEC must submit the appropriate correction (using the appropriate order form), prior to the scheduled closing date of the publishing of the directory.	
E.	A CLEC may view the listings through an electronic interface. The interface allows the CLEC electronic access to an up to date display of the listing database, whereby the CLEC can view all current published listings of all local carriers, although the identity of the carrier of record will be kept confidential (i.e., the serving carrier will not be identified).	

2.2.2	Responsibility of the Telephone Company
A.	The Telephone Company will provide the CLEC's end user with one directory per line. The Telephone Company will send a reasonable number of additional free directories if requested. The Telephone Company will ship the directories in a manner consistent with that used to ship directories to its own end users.
B.	**Publishing Errors—** When such errors as identified by the CLEC are proven to be the fault of the Telephone Company, the CLEC shall be given credit subject to the provisions for listing errors contained in the MA Product Guide, Part A, Section 5.
1.	No credit or other compensation will be available where the CLEC has not identified the publishing error.

2.2.3	Responsibility of the CLEC
A.	The CLEC must agree to abide by the privacy rules and principles as may be specified by the DTC.

** As of June 1, 2025, Listing Verification Report has been withdrawn from this Tariff, and Verizon no longer provides this report. (N) (N)

2. Optional Services
2.2 Directory Listing Service

2.2.4	Application of Rates and Charges	
A.	Additional listings and other chargeable listing services in the white pages directories will be provided under the terms and conditions, rates and charges specified in the MA Product Guide	(T)

2. Optional Services
2.3 Information Services (976, 940)

2.3.1	Description	
A.	Information services provides the CLEC the ability to deliver information service calls (976, 940) from the CLEC's end user customers to the Telephone Company on trunk side connections ordered by the CLEC to established information services tandems.	
B.	When the CLEC delivers calls to telephone numbers with the NXX designation of 976 or 940, the CLEC shall bill and collect from its end users the applicable rates specified in the MA Product Guide, while retaining five cents per call of the fully collected amount, and remitting to the Telephone Company the full remaining amount.	(T)
C.	When the CLEC delivers other information services (i.e., other than 976 or 940), the CLEC must subscribe to the Telephone Company's local exchange service as provided under the MA Product Guide. The Telephone Company will bill the CLEC on behalf of the information provider, those rates associated with such calls as established by the information provider.	(T) (T)