11. Special Facilities Routing of Access Services
11.1 General

The rates and charges for special facilities routing of access services are set forth in Section 30.11 and are in addition to all other rates and charges that may be applicable for services provided under other sections of this tariff.

11.1.1	Description
A.	The services provided under this tariff are provided over such routes and facilities as the Telephone Company may elect. Special facilities routing is involved when, in order to comply with requirements specified by the customer, the Telephone Company provides switched access service in a manner which includes one or more of diversity, avoidance and/or cable-only facilities.
1.	**Diversity—** Two or more services must be provided over not more than two different physical routes.
a.	Diversity is available on switched access service.
2.	**Avoidance—** A service must be provided on a route which avoids specified geographic locations.
a.	Avoidance is available on switched access service.
3.	**Cable-Only Facilities—** Certain services are provided on cable-only facilities to meet the particular needs of a customer. Service is provided subject to the availability of cable-only facilities. In the event of service failure, restoration will be made through the use of any available facilities as selected by the Telephone Company.
a.	Cable-only facilities are available on switched access service.

11.1.2	Manner of Provision
A.	In order to avoid the compromise of special routing information, the Telephone Company will provide the required routing information for each specially routed service to only the ordering customer. If requested by the customer, this information will be provided when service is installed and prior to any subsequent changes in routing.
B.	The offering of special facilities routing of access services contemplates the use of existing facilities. Should facilities not be available, it may be necessary to construct such facilities either as normal or as special construction. If special construction is involved, the regulations as set forth PUC RI No. 21 will apply. However, the applicable rates and charges shall be filed in this tariff, not PUC RI No. 21.
1.	In either case, the rates and charges for administration and any other specific items of cost directly attributable to the provision of this service shall be filed in this tariff.