MISCELLANEOUS SERVICE OFFERINGS

8.1 NETWORK INTERFACE JACKS

8.1.1 STANDARD NETWORK INTERFACE VOICE JACKS[1] (C)

A. MINIATURE MODULAR JACKS

1. Network Interface

A modular jack used as a Network Interface (NI) is a standard registered jack or equivalent device. No rates or charges apply to installation when furnished for this purpose except when expressly requested by the customer/agent. In those cases appropriate SERVICE CHARGES, and rates equivalent to those specified in D.1 following apply if no other chargeable work is done at the time of installation. SERVICE CHARGES apply for moves of miniature

8.1.2 NON-STANDARD NETWORK INTERFACE VOICE JACKS

Non-standard Network Interface Voice Jacks, if required, are provided by the Company. Nonrecurring Charges specified in D. apply.

A. SPECIAL MINIATURE MODULAR JACKS - WEATHERPROOF JACKS

These modular single-line jacks can be furnished as the Network Interface and are a standard means of connection to the Telecommunications Network in areas that are exposed to moisture, such as docks or marinas. Where required, they may be furnished for use on recreational vehicles.

1 Effective 8/12/2015 Time and Material charges are no longer valid methods for Residential rating. Customers will be billed flat fees for dispatch, jack installations, and jack repairs. (C) (C)

MISCELLANEOUS SERVICE OFFERINGS

8.1 NETWORK INTERFACE JACKS (Cont'd)
8.1.2 NON-STANDARD NETWORK INTERFACE VOICE JACKS (Cont'd)

B. SERIES JACKS

Series jacks furnished by the Company may be used as the Network Interface (Rate Demarcation Point). The following description applies.

1. Description

This modular 8-position jack may be furnished for use with customer-provided terminal equipment and provides a series connection to the exchange access line.

The several types available may be flush or surface mounted to accommodate desk or wall type standard terminal equipment, and are typically used with alarm reporting devices and station sets with an exclusion feature.

C. MINIATURE RIBBON CONNECTORS

Miniature Ribbon Connectors furnished by the Company may be used as a Network Interface. The following description applies.

1. Description

This jack is a modular 50-position ribbon connector furnished for use as a standard means of connecting up to twenty-five exchange access lines or trunks to the Telecommunications Network or to customer-provided standard multi-line/ function communications systems.

While the maximum number of bridged connections that may be made is for twenty-five lines, code variations to the pin assignments are designed to accommodate standard 8 and 12 line arrangements. These are typically used with multi-line/function communications systems, including key systems and traffic data recording systems.

D. RATE TREATMENT FOR BUSINESS CUSTOMERS ONLY: (C)

1. Miniature Modular Jacks[1], each $6.00

MISCELLANEOUS SERVICE OFFERINGS

8.1 NETWORK INTERFACE JACKS (Cont'd)
8.1.2 NON-STANDARD NETWORK INTERFACE VOICE JACKS (Cont'd)
D. RATE TREATMENT (Cont'd)

2. Other Modular Jacks[1]

Series type	
- each	$20.15
Weatherproof, Single-line type	
- each	45.90
Miniature Ribbon Connector (Female)	
- each	82.80

NOTE 1: When furnished for use as the Network Interface, the unique nonrecurring charge shown applies in addition to any appropriate SERVICE CHARGES.

MISCELLANEOUS SERVICE OFFERINGS

8.1 NETWORK INTERFACE JACKS (Cont'd)

8.1.3 NON-STANDARD NETWORK INTERFACE DATA JACKS

A. DATA JACKS

Data Jacks furnished by the Company may be used as the Network Interface (Rate Demarcation Point).

1. Description

These jacks are modular 8-position single-line types furnished for use with customer-provided data terminal equipment. Two types are available:

- The universal type may be associated with either fixed loop loss or programmed data terminal equipment and includes a switch to select the desired method of operation.

- The programmable type may only be associated with programmed data equipment.

A multiple mounting arrangement for these single-line jacks is available on an optional basis.

2. Rate Terms of Service

When furnished for use as the Network Interface, the unique nonrecurring charge shown applies in addition to any applicable SERVICE CHARGES.

NOTE 1: When furnished for use as the Network Interface, the unique nonrecurring charge shown applies in addition to any appropriate SERVICE CHARGES.

MISCELLANEOUS SERVICE OFFERINGS

8.1 NETWORK INTERFACE JACKS (Cont'd)
8.1.3 NON-STANDARD NETWORK INTERFACE DATA JACKS (Cont'd)

B. RATE TREATMENT

1. Rate Schedule

Standard Data Jacks[1]	Nonrecurring Charge	USOC
- Universal type, each.....	$ 32.55	RJ41S
- Programmable type, each	31.95	RJ45S
Multiple line data jack (for use with both fixed loop loss and programmable data equipment)		
- Common Equipment for up to eight lines, each.....	109.90	RJ26X
- Line Circuit Cards, each[2].....	16.90	RJ26S
- Wall Mounting with Cover, each	26.25	RJM3X
- Rack Mounting, each	33.45	RJM4X

8.1.4 NON-STANDARD VOICE JACKS

A. DESCRIPTION

1. General

These may be furnished to comply with the "grandfather" provisions of the FCC Registration Program, as specified in 6. and Part C.

NOTE 1: No unique jack charge applies for jacks reused in place.
NOTE 2: One required per line connected to common equipment.

MISCELLANEOUS SERVICE OFFERINGS

8.1 NETWORK INTERFACE JACKS (Cont'd)
8.1.4 NON-STANDARD VOICE JACKS (Cont'd)
A. DESCRIPTION (Cont'd)

2. Single-Line Arrangements

Mounted jacks providing access to an exchange access or extension station line location at various access points by means of customer-provided portable station sets equipped with a plug-ended cord are available as follows:

Indoor Type – Flush or non-flush jacks are furnished at station set locations which are not exposed to weather. Non-flush jacks do not require an outlet box but, depending on mounting surface conditions, one may be required with flush jacks. Where required, outlet boxes will be installed and maintained by the customer.

Outdoor Type – These are furnished in metal housings with covers that close by spring action.

These jack types are for use on a single line only and are furnished on individual exchange access lines, P.B.X. extension station lines and private line services. (C)

MISCELLANEOUS SERVICE OFFERINGS

8.1 NETWORK INTERFACE JACKS (Cont'd)
8.1.4 NON-STANDARD VOICE JACKS (Cont'd)
A. DESCRIPTION (Cont'd)
3. Multiple Line Arrangements

Customer-provided combined key station sets with buttons in the base of the sets to activate certain combinations of service features may be connected to exchange access and P.B.X. extension station lines only. A four-prong jack may be used to provide a pickup feature for two lines at a portable station set equipped with a compatible customer-provided four-prong plug. A twelve-prong jack may be used to provide a pickup feature, a hold and pickup, or a hold and pickup with lamp feature for two lines at a portable station set equipped with a compatible customer-provided twelve-prong plug. A forty-two prong jack may be used to provide pickup features, hold and lamps for five lines at a portable station set equipped with a compatible customer-provided forty-two prong plug.

Jack arrangements, either four-prong or twelve-prong, may also be installed at exposed outdoor locations in metal housings with covers that close by spring action. Forty-two prong jack arrangements are furnished at such locations only where suitable conduit and protective housing are furnished by the customer.

MISCELLANEOUS SERVICE OFFERINGS

8.1 NETWORK INTERFACE JACKS (Cont'd)
8.1.4 NON-STANDARD VOICE JACKS (Cont'd)

B. RATE TREATMENT

1. Non-standard Jack Arrangements without Holding Feature

Residence Schedule[2]	Nonrecurring Charge	USOC	
Single-Line Jacks[1]			
- each	N/A		(C)
- each	N/A		(C)
Two-Line Jacks[1]			
- each	N/A	JVJ	(C)

Business Schedule	Nonrecurring Charge	USOC
Single-Line Jacks[1]		
- each	$ 6.00	JK9
- each	6.00	JKT
Two-Line Jacks[1]		
- each	6.00	JVJ

NOTE 1: No unique jack charge applies for jacks reused in place.

2 Effective 8/12/2015 Time and Material charges are no longer valid methods for Residential rating. Customers will be billed flat fees for dispatch, jack installations, and jack repairs. (C (C) (C)

MISCELLANEOUS SERVICE OFFERINGS

8.1 NETWORK INTERFACE JACKS (Cont'd)
8.1.4 NON-STANDARD VOICE JACKS (Cont'd)
C. RATE TREATMENT(Cont'd)

2. Non-standard Jack Arrangements with Holding and Lamp Features – Business Customers Only: (C)

Item	Nonrecurring Charge	Monthly Rate	USOC
Twelve Prong Jack[1,2]			
- each	$8.44	$ .80	J77
- each	8.44	.80	JKZ
Forty-two Prong Jack[1]			
- each	8.44	2.45	J42ND
- each	8.44	2.45	J420D

8.2 MILEAGE CHARGES

8.2.1 EXTENSION LINES

Mileage charges are applicable in connection with extension service when the extension service and the main service with which it is associated are in different buildings. These charges are specified in 2.2.2.

8.2.2 TIE LINE SERVICE

The mileage charges associated with tie line service are specified in 2.2.2.

NOTE 1: No unique jack charge applies for jacks reused in place.
NOTE 2: A customer-provided two line relay arrangement may be required.

MISCELLANEOUS SERVICE OFFERINGS

8.3 MISCELLANEOUS SWITCHING ARRANGEMENTS

8.3.1 MULTIPLE LINE CONTROL ARRANGEMENTS

A. CUTOFF ARRANGEMENT REQUIRING CENTRAL OFFICE RELAY

1. General

The use of service observing equipment or arrangements provided by the Company must adhere to the terms and conditions specified Part 0, Section 2.1.1 B.1.D. (C)

2. Description

Where a key is required to cut off an extension station line or secretarial line, a central office cutoff relay is generally required. Where a central office cutoff relay is furnished, arrangements may be made in the central office to provide supervisory control at the main station key location, i.e., in one position the key provides for listening only and in the other for taking over the call completely. The latter position of the key may be arranged at the time of installation to establish either of the following conditions:

- Complete cutoff of controlled station affording complete privacy at the main station.

- Cutoff of controlled station transmitter only so that the user will be able to listen to the call to be assured that the main station has taken it over.

3. Terms and Conditions

The monthly rates are not subject to the discount provisions of Part A, Section 8.6.2.I.

The customer is responsible for the provision of compatible station sets.

The rates and charges for Channel Service are specified in Part C.

MISCELLANEOUS SERVICE OFFERINGS

8.3 MISCELLANEOUS SWITCHING ARRANGEMENTS (Cont'd)
8.3.1 MULTIPLE LINE CONTROL ARRANGEMENTS (Cont'd)
A. CUTOFF ARRANGEMENT REQUIRING CENTRAL OFFICE RELAY (Cont'd)

4. Rate Treatment[1,2]

Item	Nonrecurring Charge	Monthly Rate	USOC
Arrangement with supervision			
- each.....	$5.32	$8.80	SJ8AP
- each.....	5.32	8.80	SJ8FP
Arrangement without supervision[3]			
- each.....	4.52	3.29	CRHAP
- each.....	4.52	3.29	CRHFP

NOTE 1: The nonrecurring charges shown are for installation.
NOTE 2: A customer-provided key is required at the customer's premises.
NOTE 3: In addition, apply SERVICE CHARGES as specified in 2. as appropriate for chargeable work activities in a Business environment.

MISCELLANEOUS SERVICE OFFERINGS

8.3 MISCELLANEOUS SWITCHING ARRANGEMENTS (Cont'd)
8.3.1 MULTIPLE LINE CONTROL ARRANGEMENTS (Cont'd)

B. MAKE BUSY ARRANGEMENT

1. Description

This arrangement is for use with local exchange access lines or P.B.X. trunks and enables a customer, by operation of a control key, to make one or more of his/her local exchange access lines or trunks indicate a busy condition when called. It is designed for use when not all lines or trunks arranged in a series to operate as a unit are arranged to be answered. Under these conditions, false "don't answers" are avoided when the portion of the lines or trunks arranged for answering are in use.

The necessary central office facilities are controlled by means of a control channel (Type 1011) terminating in a customer provided key at the customer's premises.

Separate "make busy" equipment is required for each group of lines or trunks to be made busy on an individual basis. Lines or trunks from different central offices cannot be operated from the same common equipment.

2. Terms and Conditions

The discount provisions of Part A, Section 8.6.2.I are not applicable.

MISCELLANEOUS SERVICE OFFERINGS

8.3 MISCELLANEOUS SWITCHING ARRANGEMENTS (Cont'd)
8.3.1 MULTIPLE LINE CONTROL ARRANGEMENTS (Cont'd)
B. MAKE BUSY ARRANGEMENT (Cont'd)

3. Rate Treatment

Item	Installation Charge	Monthly Rate	USOC
Common equipment, per group of local exchange access lines or trunks to be made busy - each[1]	$12.63	$8.09	J9A
Per line or trunk associated with common equipment - each[2]	RR	.81	P89

NOTE 1: A control channel between the customer location and the local central office is required. The rates and charges specified in Part C for a Type 1011 channel apply.

NOTE 2: No additional installation charge if arranged for make busy operation in conjunction with common equipment installation; otherwise, $21.30 per group of trunks.

MISCELLANEOUS SERVICE OFFERINGS

8.3 MISCELLANEOUS SWITCHING ARRANGEMENTS (Cont'd)
8.3.1 MULTIPLE LINE CONTROL ARRANGEMENTS (Cont'd)

C. BREAK HUNTING ARRANGEMENT

1. Description

When exchange access lines or P.B.X. trunk groups are arranged in an incoming hunting sequence, the sequence may be broken to meet the customer's night service or reduced operating needs. Each break is controlled by a customer-provided key at the customer's main service location to interrupt the incoming sequence of the line group at the central office following a particular line number. The hunting sequence after each break is unaffected.

2. Terms and Conditions

The discount provisions of Part A, Section 8.6.2.I are not applicable.

A control channel (Type 1011) is required, per arrangement, between the customer's location and the serving central office.

3. Rate Treatment

Item	Installation Charge	Monthly Rate	USOC
Break hunting arrangement - per break, per line group †,#	$7.30	$8.65	93B

† The rates and charges specified in Part C for a Type 1011 channel apply.
# The nonrecurring charge shown applies for installation or change of break from one line to another.

MISCELLANEOUS SERVICE OFFERINGS

8.3 MISCELLANEOUS SWITCHING ARRANGEMENTS (Cont'd)

8.3.2 CALL REFERRAL SERVICE

A. DESCRIPTION

Call Referral Service provides a recorded announcement that states the line number status and a referral number, provided by the customer, for calls placed to a disconnected, suspended or changed residence or business line number.

Basic Call Referral Service – provided, free of charge, for a maximum period of three (3) months for residence customers and twelve (12) months for business customers.

Extended Basic Call Referral – provides, for a fee, an extended referral period beyond the basic referral period not to exceed eleven (11) months for residence and business customers.

B. TERMS OF SERVICE

1. Call Referral Service is subject to the availability of facilities.

2. This service provides a basic referral period and an extended referral period to residence and business customers.

3. The minimum Extended Call Referral Service period for residence and business customers is one (1) month and the maximum period is eleven (11) months, starting after the expiration of the basic referral period.

4. Residence and Business customers whose telephone service has been disconnected due to non-payment are not eligible for Extended Call Referral Service.

MISCELLANEOUS SERVICE OFFERINGS

8.3 MISCELLANEOUS SWITCHING ARRANGEMENTS (Cont'd)
8.3.2 CALL REFERRAL SERVICE (Cont'd)
B. TERMS OF SERVICE (Cont'd)

5. A request for Extended Call Referral Service must be placed at the time of disconnection, suspension or telephone number change.

6. Any change to the initial Extended Call Referral Service intercept announcement or extension of service is not permitted after the initial announcement service period is processed.

7. This service can be provisioned to refer disconnected lines to the same number, or each disconnected line can be referred to a different number.

8. The Company guarantees that customer announcements will remain in effect for the time period selected by the customer whether for basic or extended referral periods, subject to 7. following.

9. The Company has the right to limit the use of communications services as specified in 2.2.4. If the Company is required to suspend this offering any unused portion of the service will be refunded.

10. The discount provisions of Part A, Section 8.6.2.I are not applicable.

MISCELLANEOUS SERVICE OFFERINGS

8.3 MISCELLANEOUS SWITCHING ARRANGEMENTS (Cont'd)

8.3.2 CALL REFERRAL SERVICE (Cont'd)

C. RATE TREATMENT (Cont'd)

1. The charge for Extended Call Referral Service is billed in advance as a one-time charge on the final bill for that number and is based on the length of time service is requested.

2. Customer requests for termination of the Extended Call Referral Service prior to the agreed-upon termination date will be honored, and credit/reimbursement arrangements are available for the unused portion of service. However, customers are responsible for a one-month minimum charge, as well as the monthly charge for each full or partial subsequent month that service was provided. Billing is based on an entire month of service; partial month adjustments are not available.

3. Call Referral Service

	Per Month	USOC
Basic Call Referral Service	-	
Extended Call Referral Service – per line referred	$10.00	A5W+X

8.3.3 APARTMENT DOOR ANSWERING SERVICE

Apartment Door Answering Service is offered on an obsolete basis as described in Section 13 following.

MISCELLANEOUS SERVICE OFFERINGS

8.4 TOLL RESTRICTION SERVICES

8.4.1 SELECTIVE CLASS OF CALL SCREENING

A. DESCRIPTION

Selective Class of Call Screening is a service by means of which the administrative handling of toll calls, made by the customer's telephone users, is performed by Company employees. Directly dialed (unassisted) outgoing, non-local calls are routed to a Company operator, who processes and bills the calls as instructed by the calling or called party. The service permits the customer to designate those telephones from which only non-sent-paid toll calls can be made.

B. TERMS OF SERVICE

1. The types of non-sent-paid calls allowed include:

- Collect Calls
- Bill to Third Number Calls
- Calling Card Calls
- Special Billing Number

All and only these types of calls can be originated and processed.

2. The service is available to individual line customers served by P.B.X., key, Centrex, or similar customer-provided equipment within the Company's operating territory.

MISCELLANEOUS SERVICE OFFERINGS

8.4 TOLL RESTRICTION SERVICES (Cont'd)
8.4.1 SELECTIVE CLASS OF CALL SCREENING (Cont'd)
B. TERMS OF SERVICE (Cont'd)

3. Call diversion will not be provided on the same customer facility group with this service, i.e., Selective Class of Call Screening cannot be used for call diversion purposes. This service must be provided on all lines or trunks in a customer facility group, i.e., a separate group of similar facilities (lines or trunks) to which the service is applied.

4. Customers will be responsible for notifying the users of the service as to the types of calls that will be allowed by the Selective Class of Call Screening service.

5. The discount provisions of Part A, Section 8.6.2.I and the temporary suspension of service provisions of Part 0, Section 2.1.2 do not apply.

6. This service is subject to a three-month minimum period of service.

7. Centrex customers requesting this service will be responsible for payment of the Selective Class of Call Screening trunk additive charge for each exchange access facility designed for processing outgoing calls associated with this service. The Company will specify the quantity of such exchange access facilities required.

8. This service is available only where suitable facilities exist.

MISCELLANEOUS SERVICE OFFERINGS

8.4 TOLL RESTRICTION SERVICES (Cont'd)
8.4.1 SELECTIVE CLASS OF CALL SCREENING (Cont'd)

C. RATE TREATMENT

1. All calls will be processed on a non-sent-paid basis and established charges for operator handled messages apply.

2. The nonrecurring charges specified following are in addition to applicable SERVICE CHARGES.

3. Rate Schedule

Item	Nonrecurring Charge	Monthly Rate	USOC
Service Establishment Charge - per screening arrangement.....	$363.46	NO	NRCCS
Central office additive charge - per line or trunk access.....	NO	$10.05	SRG
Changes or additions to screening designations - per order.....	25.24	NO	NRCCT

MISCELLANEOUS SERVICE OFFERINGS

8.4 TOLL RESTRICTION SERVICES (Cont'd)

8.4.2 TOLL DIVERSION

A. NON-SELECTIVE TOLL DIVERSION

1. Description

a. On Individual Exchange Access Lines

Toll diversion may be provided to limit the central office designations which may be dialed from individual local and foreign exchange access lines.

This arrangement limits directly dialed calls to the central office designations serving the exchange areas in the local serving area of the customer's exchange access line. In addition, this arrangement denies the user access to "ZERO" (operator) dialing. This includes 0+ and 0- calling.

MISCELLANEOUS SERVICE OFFERINGS

8.4 TOLL RESTRICTION SERVICES (Cont'd)
8.4.2 TOLL DIVERSION (Cont'd)
A. NON-SELECTIVE TOLL DIVERSION (Cont'd)
1. Description (Cont'd)

b. On P.B.X. Trunks

Central office trunks associated with a dial P.B.X. system may be arranged to limit the central office designations which may be dialed directly by extension users. Where a call is dialed to a designation not included in those that may be dialed directly, the user is given an indication that such a call may be placed only through the P.B.X. attendant.

This arrangement limits directly dialed calls to the central office designations serving the exchange areas in the local service area of the customer's trunk on which the call is placed, as defined in 4.1.1, and all such designations must be placed in the direct dialing arrangement. On calls to other central office designations, the extension user receives a tone signal.

Toll diversion on P.B.X. trunks may be provided by several different facility arrangements and the type used in a given case shall be at the option of the Company.

MISCELLANEOUS SERVICE OFFERINGS

8.4 TOLL RESTRICTION SERVICES (Cont'd)
8.4.2 TOLL DIVERSION (Cont'd)
A. NON-SELECTIVE TOLL DIVERSION (Cont'd)

2. Terms of Service

The discount provisions of Part A, Section 8.6.2.I are not applicable in connection with toll diversion on individual exchange access lines.

3. Rate Treatment

a. Nonrecurring Charges

No nonrecurring charge applies for installation when done coincident with associated line/trunk; otherwise, ELEMENTs 1B and 6 plus a $10.55 charge apply per order.

b. Monthly Rates

Item	Monthly Rate	USOC
Non-selective toll diversion		
- first 30 lines/trunks, each	$12.41	TD7
- next 10 lines/trunks, each	8.29	TDW
- all others, each	4.15	T10

MISCELLANEOUS SERVICE OFFERINGS

8.4 TOLL RESTRICTION SERVICES (Cont'd)

8.4.3 CALL RESTRICTION

A. CALL RESTRICTION

1. Description

a. On Individual Exchange Access Lines

Call Restriction may be provided to limit the central office designations which may be dialed from individual local and foreign exchange access lines.

This arrangement limits directly dialed calls to the central office designations serving the exchange areas in the local service area of the customer's exchange access line. Directly dialed calls to 700/900 services are not allowed. However, this arrangement allows the user access to "ZERO" (operator) dialing to complete only non-sent-paid toll calls. This includes 0+ and 0- calling. Direct dialed calls to 911, Directory Assistance and Toll Free services are also allowed.

MISCELLANEOUS SERVICE OFFERINGS

8.4 TOLL RESTRICTION SERVICES (Cont'd)
8.4.3 CALL RESTRICTION (Cont'd)
A. CALL RESTRICTION (Cont'd)

2. Terms of Service

a. The types of non-sent-paid calls allowed include:

- Calling Card Calls
- Collect Calls
- Third Number Calls

b. The service is available to flat and message rate residential classes of service and business message rate class of service.

c. The discount provisions of Part A, Section 8.6.2.I are not applicable in connection with Call Restriction on individual exchange access lines.

d. This service is available only where suitable facilities exist.

3. Rate Treatment

a. Nonrecurring Charges

No nonrecurring charge applies for installation when done coincident with associated line/trunk installation or when changing from the Toll Diversion option or the Expanded Variety Pack with Toll Restriction option; otherwise, ELEMENTS 1B per order and 2B per line equipped apply.

MISCELLANEOUS SERVICE OFFERINGS

8.4 TOLL RESTRICTION SERVICES (Cont'd)
8.4.3 CALL RESTRICTION (Cont'd)
A. CALL RESTRICTION (Cont'd)
3. Rate Treatment (Cont'd)

Item	Monthly Rate	USOC
Residential service	$ 8.50	DHL
Business service.....	10.50	DHL

8.4.4 700/900 CALL BLOCKING OPTION

A. DESCRIPTION

This feature prevents local exchange residence and business lines, as well as PBX trunks and Centrex lines not equipped with Automatic Route Selection (ARS), from completing calls to 700/900 information service numbers. It is available in three arrangements: (1) 700 only; (2) 900 only; and (3) both 700 and 900.

B. TERMS OF SERVICE

The initial blocking of a customer's line or lines, as described above, will be provided at no charge to the customer. Subsequent blocking (after an intervening elimination of the Blocking Option at the customer's request), as well as any change in the blocking arrangement selected, will be subject to the nonrecurring charge set forth following.

C. RATE TREATMENT

Item	Nonrecurring Charge
- 700 Call Blocking∅.....	RR
- 900 Call Blocking∅.....	RR
- 700 & 900 Call Blocking∅.....	RR

∅ An ELEMENT 1B per order and 2B per line equipped apply except when other chargeable work is ordered and a line charge applies at the same time.

MISCELLANEOUS SERVICE OFFERINGS

8.5 ADVANCED TELECONFERENCING SERVICE

8.5.1 INTERACTIVE DISTANCE LEARNING SERVICE

A. DESCRIPTION

This Advanced Teleconferencing Service provides customer controlled two-way full motion interactive audio and video teleconferencing service. This service will allow the interconnection of multiple customer locations (sites). This offering is applicable only to public and private educational institutions, administrative locations and libraries associated with them, and public libraries, cultural institutions and non-profit organizations using it for distance learning applications. This service is composed of one transmit and three receive audio/video paths which allow sites to interact during scheduled sessions with other sites either within their community of interest within their county or within their LATA. The customer must provide the equipment needed to utilize this service.

1. Definition of Terms

Community of Interest
A Community of Interest is a site or a group of sites within a county with at least one designated scheduling coordinator.

County Wide System
A County Wide System provides connectivity between sites in one or more communities of interest within a county.

MISCELLANEOUS SERVICE OFFERINGS

8.5 ADVANCED TELECONFERENCING SERVICE (Cont'd)
8.5.1 INTERACTIVE DISTANCE LEARNING SERVICE (Cont'd)
A. DESCRIPTION (Cont'd)
1. Definition of Terms (Cont'd)

LATA Wide System
A LATA Wide System provides connectivity between sites in one or more communities of interest within a LATA.

Scheduling Coordinator
A scheduling coordinator is an individual or entity designated by the customer who schedules interactive sessions within a community of interest within a county wide system. There is a minimum of one scheduling coordinator per community of interest. The Company, will schedule LATA wide sessions between communities of interest, upon customer request.

Session
A session is a fixed period of time when scheduled sites are interactively connected.

Site
A site, designated by the customer, is a classroom or other qualifying location, as defined above, which is capable of sending and receiving audio and video signals.

MISCELLANEOUS SERVICE OFFERINGS

8.5 ADVANCED TELECONFERENCING SERVICE (Cont'd)
8.5.1 INTERACTIVE DISTANCE LEARNING SERVICE (Cont'd)

B. TERMS OF SERVICE

This service is available only to customers served where adequate facilities are available.

The rates following apply to the initial site per building. Additional sites per building will be handled on an individual case basis (ICB). In addition, where circumstances such as customer volume commitments, customer specific characteristics or other circumstances warrant, rates may be determined on an individual case basis (ICB) and will not exceed Product Guide rates.

Commercial, government and other institutions may order this service and the rates will be determined on an ICB basis.

Customers within a community of interest must designate a minimum of one scheduling coordinator who will be responsible for scheduling within the county.

The customer will notify the Company of the desired scheduling within the LATA and between County Wide Systems.

MISCELLANEOUS SERVICE OFFERINGS

8.5 ADVANCED TELECONFERENCING SERVICE (Cont'd)
8.5.1 INTERACTIVE DISTANCE LEARNING SERVICE (Cont'd)
B. TERMS OF SERVICE (Cont'd)

Special Needs Districts as defined by the Department of Education will receive the discounted rates specified in C. following.

The customer is responsible for separately procuring and maintaining suitable audio and video premises equipment and inside wiring to be located on the customer's side of the network interface (i.e., customer premises equipment). The customer is also responsible for providing suitable space in a secured area with adequate heat, light, ventilation, electric current and outlets for placement and operation of the Company's network facilities and for providing to the Company reasonable access to such area. Such area shall be within 500 feet of the site.

The liability of the Company to the customer or to any other person arising in connection with the use of this service or any delay or failure in such service shall be limited to the allowance for interruption of service as specified in Section 2. The Company shall have no liability for any claims of invasion of privacy of any person arising out of the use or operation of the service.

There is a 60-month minimum term requirement for each site. In the event this service is terminated by the customer or on account of the customer's actions at any site prior to the expiration of 60 months, the customer shall pay termination charges to the Company in the amount of 90% of the applicable monthly charges for such site multiplied by the number of months remaining in the 60-month minimum required term.

Upon mutual agreement of the Company and the customer, a site may be relocated to another location provided the customer pays to the Company all costs to be incurred as a result of such relocation.

The Company may require the customer to sign an application for service prior to commencing the performance of work to provision the service.

The temporary suspension of service provisions specified in Part 0, Section 2.1.1.B.9 are not applicable. (C) (C)

MISCELLANEOUS SERVICE OFFERINGS

8.5 ADVANCED TELECONFERENCING SERVICE (Cont'd)
8.5.1 INTERACTIVE DISTANCE LEARNING SERVICE (Cont'd)

C. RATE TREATMENT

	Monthly Rate
Provision of Advanced Teleconferencing Service	
- County Wide System, per site	$1,050.00
-Special Needs Districts, per site	995.00
- LATA Wide System, per site	1,350.00
-Special Needs Districts, per site	1,295.00

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE

8.6.1 PAYMENT PLANS

A. VARIABLE TERM PAYMENT PLAN

1. Description

The Variable Term Payment Plan (VTPP) allows a customer to select one of several payment periods (Variable Term Options) associated with a particular product or service. These payment periods include a month-to-month option as well as at least one longer term option. A different monthly rate applies for each payment period subject to the following conditions:

Month-to-Month Option - Monthly rates for customers who elect to pay on a month-to-month basis are subject to Company-initiated rate changes.

Longer Term Options - Monthly rates for customers who select a payment period other than the month-to-month option are not subject to Company-initiated rate changes during the selected payment period; however, these customers must sign a service agreement (Letter of Election) containing a description of the service items covered, the payment period selected, the applicable rates, and the termination charge provisions.

In addition to monthly rates, the customer must pay any applicable nonrecurring charges for service establishment, installation and/or any activities covered in 3. through 8. following. For customers who so desire, the payment of certain nonrecurring charges may be deferred (converted to monthly payments) as specified in 9. following. Unless otherwise specified, SERVICE CHARGES set forth in A3. apply in addition to any unique nonrecurring charges.

2. Terms of Service

General

In addition to the General Terms of Service set forth elsewhere in this section, the rates, charges and terms of service associated with any products/services offered on the VTPP are applicable as specified elsewhere in this Product Guide. Portions of the Product Guide covering these products/services are referred to as "Product Guide".

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.1 PAYMENT PLANS (Cont'd)
A. VARIABLE TERM PAYMENT PLAN (Cont'd)
2. Terms of Service (Cont'd)

Maintenance

The Company provides maintenance at no additional charge for the entire payment period selected by the customer, subject to any terms and conditions specified in the Product Guide.

Discount Provisions

The discount provisions of Part A, Section 8.6.2.I are not applicable to products/services furnished on the VTPP.

Temporary Suspension of Service

The temporary suspension of service provisions of Part 0, Section 2.1.2 are not applicable to products/services furnished on the VTPP.

Supersedure

With the written permission of the Company, the obligation to pay the monthly rates for the remainder of a payment period (other than month-to-month) may be transferred to a new customer for the same system at the same location. The new customer is subject to all provisions in the existing service agreement and must pay a transfer fee as specified in the Product Guide.

A transfer of service at the same time as, or within 120 days of, a move of service/equipment is not permitted.

Disconnection of Service Prior to Expiration of Payment Period

If all or part of a service is disconnected prior to the expiration of the selected payment period, termination charges, as set forth in the Product Guide, apply for the service/equipment being disconnected. There is no termination charge associated with the month-to-month option; however, a minimum service period of one month is applicable unless a longer period is specified in the Product Guide.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.1 PAYMENT PLANS (Cont'd)
A. VARIABLE TERM PAYMENT PLAN (Cont'd)

3. Versions (Software)

a. Definition

A uniquely identified software program or group of programs.

b. Payment Option

Unless otherwise specified in the Product Guide, versions are offered on a month-to-month payment period. The monthly rates associated with this period are called "license fees". Each version has its own license fee which entitles a customer to use that particular version.

c. Version Replacements

Version replacements may be provided subject to the provisions of the Product Guide and the conditions shown following:

- A nonrecurring charge specified in the Product Guide applies for replacing an existing version with a currently offered version.

- The current monthly rate (license fee) associated with the newly selected version applies.

- Hardware changes necessitated by version replacements are specified in the product G and provided subject to the conditions in 4. following.

4. Hardware Changes to Systems on a VTPP

a. Additions

(l) Definition

Provision of supplementary equipment to an existing system up to the capacity of the system.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.1 PAYMENT PLANS (Cont'd)
A. VARIABLE TERM PAYMENT PLAN (Cont'd)
4. Hardware Changes to Systems on a VTPP (Cont'd)
a. Additions (Cont'd)

(2) VTPP Alternatives for Additions to an Upgraded System with an Extension Period (as described in b. following) - Unless otherwise specified in the Product Guide, a customer may:

(a) Make additions coterminous with the existing system, i.e., arrange for the additions and the existing system to have the same expiration date. Coterminous additions are provided subject to the following conditions:

- If at least 30 days remain in a customer's payment period, additions may be incorporated into the existing agreement. The additions are charged for at the current rates associated with the same payment period as that of the existing system; however, these rates are applicable only for the remainder of the existing payment period. If the existing system's payment period is not currently offered, the current rates associated with the next shorter payment period apply.

- If there are less than 30 days remaining in an existing payment period, additions must be paid for on a month-to-month payment period.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.1 PAYMENT PLANS (Cont'd)
A. VARIABLE TERM PAYMENT PLAN (Cont'd)
4. Hardware Changes to Systems on a VTPP (Cont'd)
a. Additions (Cont'd)

(2) VTPP Alternatives for Additions to an Upgraded System with an Extension Period (as described in b. following) - Unless otherwise specified in the Product Guide, a customer may: (Cont'd)

(b) Select a currently offered payment period and, if applicable, initiate a separate service agreement for the additions, subject to the following condition:

- A currently offered payment period and its associated rates may be selected providing the length of that period is less than or equal to the length of time remaining in the payment period associated with the initially installed system.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.1 PAYMENT PLANS (Cont'd)
A. VARIABLE TERM PAYMENT PLAN (Cont'd)
4. Hardware Changes to Systems on a VTPP (Cont'd)
a. Additions (Cont'd)

(3) VTPP Alternatives for Additions to an Upgraded System with an Extension Period (as described in b. following) - Unless otherwise specified in the Product Guide, a customer may:

(a) Make additions coterminous with the upgraded system, i.e., arrange for the additions and the upgraded system to have the same expiration date. Coterminous additions to an upgraded system with an extension period are provided subject to the following conditions:

- If at least 30 days remain in a customer's extension period, additions may be incorporated into the existing agreement and charged for at the current rates associated with the same payment period as that of the pre-upgraded system. These rates apply for the remainder of the existing payment period as well as for the extension period. If the payment period associated with the pre-upgraded system is no longer offered, the current rates associated with the next shorter payment period apply.

- If there are less than 30 days remaining in an extension period, additions must be paid for on a month-to-month payment period.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.1 PAYMENT PLANS (Cont'd)
A. VARIABLE TERM PAYMENT PLAN (Cont'd)
4. Hardware Changes to Systems on a VTPP (Cont'd)
a. Additions (Cont'd)

(3) VTPP Alternatives for Additions to an Upgraded System with an Extension Period (as described in b. following) - Unless otherwise specified in the Product Guide, a customer may: (Cont'd)

(b) Select a currently offered payment period and, if applicable, initiate a separate service agreement for the additions, subject to the following condition:

- A currently offered payment period and its associated rates may be selected providing the length of that period is less than or equal to the length of time remaining in the payment period associated with the pre-upgraded system (i.e., excluding the extension period).

b. Upgrades

(l) Definition

Substitution or addition of major service/equipment items to increase the capacity of an existing system. Allowable upgrades are identified in the Product Guide.

(2) Effect of Substitutions on Existing Service Agreement

Termination charges, as set forth in the Product Guide, apply for any service/equipment which is removed. VTPP alternatives for service/equipment installed at the time of an upgrade are covered in (3) following.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.1 PAYMENT PLANS (Cont'd)
A. VARIABLE TERM PAYMENT PLAN (Cont'd)
4. Hardware Changes to Systems on a VTPP (Cont'd)
b. Upgrades (Cont'd)

(3) VTPP Alternatives for New Service/Equipment Installed at the Time of an Upgrade - Unless otherwise specified in the Product Guide, a customer may:

(a) Make service/equipment items associated with the upgrade coterminous with the existing system, i.e., arrange for items associated with the upgrade and those associated with the existing system to have the same expiration date. The following conditions apply:

- The existing system must be covered by a payment period other than the month-to-month option.

- The customer's existing service agreement is extended by an amount of time specified in the Product Guide. The new expiration date for the upgraded system applies to new service/equipment as well as to service/equipment remaining from the pre-upgraded system.

- New service/equipment items associated with the upgrade are charged for at the current rates associated with the same payment period as that of the pre-upgraded system. These rates apply for the remainder of the existing payment period as well as for the extension period. If the payment period associated with the pre-upgraded system is no longer offered, the current rates associated with the next shorter payment period apply.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.1 PAYMENT PLANS (Cont'd)
A. VARIABLE TERM PAYMENT PLAN (Cont'd)
4. Hardware Changes to Systems on a VTPP (Cont'd)
b. Upgrades (Cont'd)

(3) VTPP Alternatives for New Service/Equipment Installed at the Time of an Upgrade - Unless otherwise specified in the Product Guide, a customer may: (Cont'd)

(a) Make service/equipment items associated with the upgrade coterminous with the existing system, i.e., arrange for items associated with the upgrade and those associated with the existing system to have the same expiration date. The following conditions apply: (Cont'd)

- The rates for service/equipment remaining from the pre-upgraded system are not affected; however, they are applicable for the remainder of the existing payment period as well as for the extension period.

(b) Select a currently offered payment period and, if applicable, initiate a separate service agreement for the substitutions/additions subject to the following condition:

- A currently offered payment period and its associated rates may be selected providing the length of that period is less than or equal to the length of time remaining in the payment period associated with the initially installed system.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.1 PAYMENT PLANS (Cont'd)
A. VARIABLE TERM PAYMENT PLAN (Cont'd)
4. Hardware Changes to Systems on a VTPP (Cont'd)

c. Conversions

(1) Definition

Replacement of an installed system with a different system. Conversions are identified in the Product Guide.

(2) Effect on Existing Service Agreement

The service agreement for the existing system terminates when the conversion occurs.

(3) Selection of a Currently Offered Payment Period

The customer must select a currently offered payment period for the new system and, if applicable, initiate a new service agreement, subject to the following conditions:

- The currently offered payment period and its associated rates apply to the new equipment as well as to any equipment which remains from the previous system.

- Termination charges do not apply for any equipment from the previous system which becomes part of the new system providing the length of the new payment period equals or exceeds the length of time remaining in the prior payment period.

- Termination charges, as set forth in the Product Guide, apply for any equipment which is removed at the time of conversion.

- Nonrecurring charges for service establishment and/or installation are not reapplied for equipment from the previous system which becomes part of the new system.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.1 PAYMENT PLANS (Cont'd)
A. VARIABLE TERM PAYMENT PLAN (Cont'd)
4. Hardware Changes to Systems on a VTPP (Cont'd)

d. Downgrades

(1) Definition

Substitution or deletion of major service/equipment items to decrease the capacity of an existing system. Allowable downgrades are identified in the Product Guide.

(2) Effect on Existing Service Agreement

Termination charges, as set forth in the Product Guide, apply for any service/equipment which is removed at the time of a downgrade. The service agreement for the remainder of the system is not affected. Unless otherwise specified in the Product Guide, VTPP alternatives for new service/equipment installed at the time of a downgrade are as described in a. preceding.

e. Removals

(1) Definition

Deletion of service/equipment from a customer's existing system.

(2) Effect on Existing Service Agreement

Termination charges, as set forth in the Product Guide, apply for any service/equipment which is removed. The service agreement for the remainder of the system is not affected.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.1 PAYMENT PLANS (Cont'd)
A. VARIABLE TERM PAYMENT PLAN (Cont'd)

5. Minor Equipment Modifications

Minor equipment modifications, identified in the Product Guide, are provided subject to the following conditions:

- An installation or other nonrecurring charge is applicable in addition to a service order charge.

- The existing payment period is not affected.

- The customer's monthly rates are usually not affected.

6. Requests for Changes in the Length of a Payment Period

a. An existing payment period may be replaced by a currently offered period that:

(1) Equals or exceeds the length of time remaining in the existing service agreement. The following conditions apply:

(a) Termination charges are not applicable.

(b) The current rates associated with the requested payment period apply.

(c) Payments made during the existing payment period will not be applied to the newly requested payment period.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.1 PAYMENT PLANS (Cont'd)
A. VARIABLE TERM PAYMENT PLAN (Cont'd)
6. Requests for Changes in the Length of a Payment Period (Cont'd)
a. An existing payment period may be replaced by a currently offered period that: (Cont'd)

(1) Equals or exceeds the length of time remaining in the existing service agreement. The following conditions apply: (Cont'd)

(d) Nonrecurring charges are not reapplied.

(e) The new payment period begins with the date of the signed Letter of Election.

(f) A service order charge is not applicable.

(g) Customers who have supplementary service agreements with expiration dates that differ from tl expiration date associated with the initially installe system, or customers who are requesting a separa agreement for an item or items covered in an exist agreement are subject to the following additional condition:

- The length of the requested payment period cannot exceed the length of time remaining in the payment period associated with the initially installed system.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.1 PAYMENT PLANS (Cont'd)
A. VARIABLE TERM PAYMENT PLAN (Cont'd)
6. Requests for Changes in the Length of a Payment Period (Cont'd)
a. An existing payment period may be replaced by a currently offered period that: (Cont'd)

(2) Is shorter than the length of time remaining in the existing service agreement. The conditions in (b) through (f) of (l) preceding are applicable in addition to the following condition:

- Termination charges, as set forth in the Product Guide, apply for the existing payment period.

7. Moves of Service/Equipment

a. General Provisions

Customers desiring to change the location of their service and/or equipment may do so under the conditions provided in b. and c. following. Otherwise, the customer must terminate service at the existing location and negotiate for new service at the new location, subject to the currently offered payment periods and their associated rates. Under these conditions, the customer is subject to termination charges, as set forth in the Product Guide, for the existing service/equipment.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.1 PAYMENT PLANS (Cont'd)
A. VARIABLE TERM PAYMENT PLAN (Cont'd)
7. Moves of Service/Equipment (Cont'd)

b. Description

Moves require an interruption of service during the course of the move and the reuse of the existing equipment by the same customer at his/her new location. Complete arrangements or systems must be moved in lieu of individual components unless the components are covered by individual Product Guide charges and can be moved independently, or unless otherwise specified in the Product Guide. Termination charges, as set forth in the Product Guide, apply for any individual components which are removed at the time of a move. Moves are provided subject to the supersedure limitation specified in 2. preceding.

c. Conditions

(l) Within the Territory of the Company

Moves made under the following conditions do not affect the existing payment period or its expiration date. Progression of the payment periods is not affected and termination charges do not apply for any service/equipment which continues in service at the new location.

- Same Building - The Company will move service/equipment within the same building subject to nonrecurring charges specified in the Rate Schedules of the Product Guide. If not specifically covered in the Product Guide, the charges for moves are based on costs not to exceed installation new providing the move is done during normal working hours.

- Other Than Same Building - The Company will move service/equipment to other locations of the same customer at charges based on costs.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.1 PAYMENT PLANS (Cont'd)
A. VARIABLE TERM PAYMENT PLAN (Cont'd)
7. Moves of Service/Equipment (Cont'd)
c. Conditions (Cont'd)

(2) Between the Company and Another Bell Operating Company

The charges for moves between Bell Operating Companies are based on costs, subject to the following conditions:

- Product Guide for the same service and the same payment period must exist in both companies at the time of the move, subject to the following conditions:

  - The current rates in the new location apply for the remainder of the existing payment period.

  - Neither the expiration date of the existing agreement nor the progression of the payment periods is affected.

  - If the same payment period is not offered, the customer must select a currently offered payment period (at new location) which equals or exceeds the length of time remaining in the existing payment period, subject to applicable conditions in 6,a. preceding.

- Billing for the original location applies through the date service is disconnected. Billing for the new location becomes effective on the next day.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.1 PAYMENT PLANS (Cont'd)
A. VARIABLE TERM PAYMENT PLAN (Cont'd)

8. Renewal Options

At the time of renewal (i.e., immediately prior to expiration of an existing payment period), a customer may select a currently offered payment period and its associated rates. The current rates are applicable on the day following completion of the prior payment period. The following conditions apply:

- If a customer has service agreements with different expiration dates for the same system, the length of the renewal period for any supplementary agreement(s) cannot exceed the length of time remaining in the payment period associated with the initially installed system.

- A service order charge is not applicable for renewals.

If the customer does not select a new payment period and does not request a discontinuance of service, service will be continued at the current rates for month-to-month customers.

9. Deferred Payment Option

a. General

The Deferred Payment Option enables a VTPP customer to defer certain nonrecurring charges, which would normally be billed in total at the time of installation, and pay them on a monthly basis, unless otherwise specified in the Product Guide.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.1 PAYMENT PLANS (Cont'd)
A. VARIABLE TERM PAYMENT PLAN (Cont'd)
9. Deferred Payment Option (Cont'd)

b. Terms of Service

The customer subscribes to the Deferred Payment Option, at the discretion of the Company, by signing a Deferred Payment Agreement which is an Addendum to the Letter of Election. A separate agreement is required per Letter of Election.

Interest on the Deferred Amount will be calculated at the rate prevailing at the time of installation and that rate will be set forth in the Deferred Payment Agreement which is executed at the time of installation.

Payment of nonrecurring charges may be deferred in annual increments up to the length of the payment period and may be comprised of the following items:

- Installation Charges
- Service Establishment Charges
- Feature Information (Translation) Charges (except for subsequent activity after initial installation of a system)
- System Feature Activation and Design
- Equipment Addition Charges
- Move, Change and Minor Equipment Modification Charges

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.1 PAYMENT PLANS (Cont'd)
A. VARIABLE TERM PAYMENT PLAN (Cont'd)
9. Deferred Payment Option (Cont'd)
b. Terms of Service (Cont'd)

The customer must select a variable term payment period of longer than one month for which charges are deferred.

Nonrecurring charges may be deferred subject to a minimum of $3,000.00 per Deferred Payment Agreement.

A separate Deferred Payment Agreement is required for subsequent activity on an existing system which incurs a $3,000.00 minimum of eligible nonrecurring charges.

All deferred nonrecurring charges must be paid in full at the time the customer:

- Upgrades, downgrades or converts the product for which the charges were deferred.
- Moves equipment, for which charges have been deferred, between jurisdictions.
- Disconnects service prior to expiration of the selected deferred period.

Prepayment of deferred nonrecurring charges is only permitted for the "total" outstanding deferred charges at any time during the selected deferred period. The customer will be given a credit for the amount of unearned interest.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.1 PAYMENT PLANS (Cont'd)
A. VARIABLE TERM PAYMENT PLAN (Cont'd)

10. Prepayment Option

a. General

The Prepayment Option enables a customer to prepay recurring rates contained on the customer's Letter(s) of Election.

b. Terms of Service

Prepayment of recurring rates is allowed only for payment periods longer than one month.

The customer must prepay the total outstanding recurring rates.

The prepayment of recurring rates in no way constitutes a purchase and the Company retains full ownership of all equipment covered by the prepayment.

The customer subscribes to the Prepayment Option by signing a Prepayment Agreement which is an Addendum to the Letter of Election.

A separate Payment Agreement is required per Letter of Election.

Customers who elect to prepay six (6) months or more of recurring rates will receive a credit allowance of .375% per month.

Charges for all equipment covered by a single Letter of Election must be prepaid. Charges must be prepaid for equipment added subsequently which is placed on the same Letter of Election (i.e. customer-elected coterminous addition) with a prepaid system.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)

8.6.1 PAYMENT PLANS (Cont'd)

A. VARIABLE TERM PAYMENT PLAN (Cont'd)

10. Prepayment Option (Cont'd)

b. Terms of Service (Cont'd)

Customers who change the length of a VTPP payment period will be credited any unused portion of the prepayment subject to termination charges.

Customers who prematurely disconnect will have termination charges deducted from the prepaid amount and any balance credited to their bill.

8.6.2 CUSTOMER DISCOUNT PROGRAMS

A. CONTACT CONTINUATION PROGRAM

Residence and business individual exchange access line customers who have established new service or have moved existing service to a new location can receive a waiver of additional nonrecurring charges for eligible services listed following within thirty-five (35) days from the original installation or move of service. This follow-up waiver applies regardless of whether or not any other waiver program is in effect at that time. The waiver will apply to the eligible services taken by the Residential or Business customer where ELEMENT SERVICE CHARGES, as described in 2. would normally apply.

- Custom Calling Service
- **Class** Calling Service
- Call Forwarding Busy Line/Don't Answer
- Distinctive Ring
- Home Intercom
- **Intercom Extra** Feature
- **Ultra Forward** Service
- Do Not Disturb Service

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)

B. CUSTOMER SATISFACTION GUARANTEE POLICY

1. Description

The Customer Satisfaction Guarantee Policy will be offered to customers who subscribe to any of the services specified following, and if not satisfied with the service(s), shall be entitled to a full credit of any charges directly associated with the establishment of the service and the monthly charges billed for the service through the date of disconnection, if the customer notifies the Company within sixty (60) days of installation that the customer wishes to disconnect the service.

The Customer Satisfaction Guarantee applies to:

- Custom Calling Services

- **Class** Calling Service
- Distinctive Ring
- Call Forwarding Busy Line
- Call Forwarding Don't Answer
- Home Intercom
- **Intercom Extra** Feature
- **Ultra Forward** Service
- **Call Gate** Advanced Call Restriction
- Occasional Usage Billing Service (OUBS)
- Do Not Disturb Service

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)
B. CUSTOMER SATISFACTION GUARANTEE POLICY (Cont'd)

2. Terms of Service

The customer is responsible for notifying the Company to disconnect on or before the sixty-day period.

The refund of any charges directly associated with the establishment of service or monthly charges will be applied as a credit on the customer's bill.

The Customer Satisfaction Guarantee applies to all residence and business customers who subscribe to these services.

Each customer will be entitled to the credit one time per service.

The Customer Satisfaction Guarantee does not apply to any services under contractual payment plan or schedule.

The Company will formally petition the B.P.U. for each additional service not mentioned preceding to be included under the Customer Satisfaction Guarantee. The ability to petition will apply to both existing services and to any new services subsequently approved by the B.P.U.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)

C. **Reserved for Future Use**

Material previously found on this page can now be found in Part A, Section 13 on Page 221.1. (N)

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)

Material previously found on this page can now be found in Part A, Section 13 on Page 221.2. (N)

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)

Material previously found on this page can now be found in Part A, Section 13 on Page 221.2. (N)

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)

D. CORPORATE REWARDS

1. Description

Corporate Rewards is an optional billing arrangement that provides business customers various discounts consisting of the following components:

a. Qualifying Usage - Uniform rates, as set forth in 3. following, that do not vary by time of day or day of week, billed on a per minute basis and timed at one second increments, apply to the following types of customer-dialed station-to-station sent-paid calls:

(1) Local;

(2) Toll;

(3) Toll Free, e.g., WATS;

(4) Circuit- or packet-switched transmissions; and

b. Volume Discount - Applies a discounted rate to qualifying, monthly usage charges based on aggregated qualifying usage from all of a customer's Billing Telephone Numbers (BTNs) within the state that subscribe to Corporate Rewards. The volume discount rate is automatically adjusted should a customer's qualifying usage vary between usage tiers. The qualifying usage tier is determined by rating usage at the Corporate Rewards base rate. There is a maximum and a minimum qualifying usage threshold that a customer's usage must be within in order to qualify for a volume discounted rate.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)
D. CORPORATE REWARDS (Cont'd)
1. Description (Cont'd)

c. Loyalty Discount - Applies in the thirteenth (13th) month. For each consecutive year, up to and including the fifth year, a customer will receive an increased loyalty discount, as set forth in 3. following. After the fifth year, customers will continue to receive a loyalty discount, capped at the fifth-year discount level. Customers who exceed the maximum monthly aggregated usage volume for Tier 4 will not receive a loyalty discount rate.

d. Access Line Discount - Applies to **CustoFlex 2100**® Service, **IntelliLinQ**®-BRI Service, and **IntelliLinQ**®-PRI Service. (C)
Customers will receive a fixed dollar discount, as set forth in 3. following, on eligible access lines.

Exchange access lines receiving service-specific discounts under a Customer Specific Pricing (CSP) arrangement or Individual Case Basis (ICB) agreement are not eligible to receive Corporate Rewards discounts. Customers whose access lines are ineligible for Corporate Rewards discounts for the reasons state above are nonetheless eligible to subscribe to and receive the benefits of all the other Corporate Rewards discounts. For customers subscribing to a two or three-year Corporate Rewards service agreement, access line discounts will apply only to those access lines rated on the shortest term period available. Customers must convert their existing access lines to the shortest term period available. Customers that exceed the Tier 4 maximum monthly aggregated usage volume will not receive access line discounts. Customers who do not exceed the minimum monthly usage volume for Tier 1 will also not receive access line discounts.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)
D. CORPORATE REWARDS (Cont'd)
1. Description (Cont'd)
d. (Cont'd)

Applicable service connection charge(s) associated with individual business lines and PBX trunks will be waived when customers subscribe to a two or three-year service agreement. The full amount waived under the preceding sentence will be charged back to the customer if the customer leaves Verizon New Jersey Inc., disconnects any line(s) or trunk(s), or terminates the service agreement within 12 months after signing the agreement.

e. Centrex Value Additive – A Centrex Value Additive will be included in determining the qualifying usage threshold. The qualifying Corporate Rewards tier is determined by adding together the qualifying usage revenue with the Centrex Value Additive revenue. The monthly Centrex Value Additive is determined by multiplying the number of Centrex lines by the Centrex Value Additive of $25.00 per line.

2. Terms of Service

a. A customer must subscribe to a minimum of five business exchange access lines or their equivalents in order to qualify for Corporate Rewards.

b. Minimum Usage Threshold - A customer must meet a minimum monthly usage threshold, as set forth in 3. following. The minimum monthly usage threshold is equal to 20% of the tier two minimum usage threshold that qualifies customers for a volume discount. Should a customer's actual monthly aggregate qualified usage revenue be less than the minimum usage threshold, a minimum usage fee will be applied to the customer's main billing telephone number. The minimum usage fee is equal to the difference between the minimum monthly usage threshold and the customer's actual monthly aggregate qualified usage revenue.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)
D. CORPORATE REWARDS (Cont'd)
2. Terms of Service (Cont'd)

c. Service Agreement — Customers are required to sign a one-, two- or three-year service agreement. At the end of the term period, the service agreement will be automatically renewed for a period equal to the customer's original term, unless the customer notifies the Company in writing they wish to terminate. The automatic renewal will allow for a 60-day grace period for the subscriber to remove the plan without penalty. Customers will be required to identify a Main Billing Telephone Number in the service agreement to which any applicable minimum usage charge or termination charge will be applied.

d. Termination - Customers may terminate participation at any time, provided the customer gives the Company a 60-day written notice. The termination will go into effect in the first full billing period following the 60-day notification period. If a customer chooses to cancel the service agreement or disconnects their main billing telephone number identified in the service agreement, prior to the expiration date of the term set forth in the service agreement, a termination liability charge, as set forth in 3. following, will apply.

In addition, customers that sign a two or three-year service agreement will be required to return all access line discounts received in accordance with their service agreement. Discounts that must be returned will be calculated as follows:

Number of access lines/services X discount amount per access line/service X number of months expired under the service agreement.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)
D. CORPORATE REWARDS (Cont'd)
2. Terms of Service (Cont'd)
d. (Cont'd)

A customer is exempt from paying a termination liability charge under the following conditions:

- A customer migrates to another Company product or service; or

- A customer terminates participation on the expiration date of the service agreement. The customer must provide a 60-day written notice prior to the anniversary date. The Company will terminate the plan in the first full billing period following the 60-day written notice or the first full billing period following the anniversary date, whichever is later.

In the event the Company initiates a Corporate Rewards increase in the rates, the customer may terminate the plan without liability charges.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)
D. CORPORATE REWARDS (Cont'd)
2. Terms of Service (Cont'd)

e. Application of Rates and Charges

(1) There is no per-message charge applicable to Corporate Rewards qualifying usage.

(2) Corporate Rewards is not available with the following usage:

(a) Any local, toll or circuit-switched data calls included in optional calling plans, discounts calling plans or Customer Specific Pricing (CSP) arrangements or Individual Case Basis (ICB) agreements that provide usage-specific discounts;

(b) Dial Tone Lines provided for COCOT Service;

(c) Inmate Non-Coin Arrangement, Network Controlled Coin Arrangement or Network Controlled Non-Coin Arrangement;

(d) Foreign Exchange Service;

(e) Dormitory Centrex Service;

(f) (“) "9-”-1" Enhanced Service) Hotel/Motel Guest Lines;

(g) 976/556, Conference and Directory Assistance services. (C)

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)
D. CORPORATE REWARDS (Cont'd)

3. Rates

	Rate
a. Local Usage –	
Base rate	
- Per minute	$.0320
Tier 1 – Total monthly billed qualifying usage revenue between $.01 to $749.99	
- Per minute	.0320
Tier 2 – Total monthly billed qualifying usage revenue between $750.00 to $9,999.99	
- Per minute	.0180
Tier 3 – Total monthly billed qualifying usage revenue between $10,00 to $49,999.99	
- Per minute	.0160
Tier 4 – Total monthly billed qualifying usage revenue between $50,00 to $499,999.99	
- Per minute	.0150
Tier 5 – Total monthly billed qualifying usage revenue at and over $500,000	
- Per minute	.0320

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)
D. CORPORATE REWARDS (Cont'd)
3. Rates (Cont'd)

	Rate
b. Toll Usage – MTS, Toll-Free and Dedicated Toll Free,	
Base rate	
- Per minute	$.094
Tier 1 – Total monthly billed qualifying usage revenue between $.01 to $749.99	
- Per minute	.094
Tier 2 – Total monthly billed qualifying usage revenue between $750.00 to $9,999.99	
- Per minute	.055
Tier 3 – Total monthly billed qualifying usage revenue between $10,00 to $49,999.99	
- Per minute	.050
Tier 4 – Total monthly billed qualifying usage revenue between $50,00 to $499,999.99	
- Per minute	.045
Tier 5 – Total monthly billed qualifying usage revenue at and over $500,000	
- Per minute	.094

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)
D. CORPORATE REWARDS (Cont'd)
3. Rates (Cont'd)

c. Loyalty Discount

	Rate
Tiers 1, 2, 3 and 4	
Year 2	2%
Year 3	3%
Year 4	4%
Year 5	5%

d. Access Line Service Discount

	Year 1	Year 2	Year 3	
Tier 4				
per ISDN PRI Service	$48.00	$80.00	$90.00	
per ISDN BRI Line	2.00	2.00	2.00	
per **CustoFlex 2100** Line	2.00	2.00	2.00	(C)
per Business Line/Trunk	1.00	1.75	3.00	
Tier 3				
per ISDN PRI Service	$48.00	$65.00	$80.00	
per ISDN BRI Line	2.00	2.00	2.00	
per CustoFlex 2100 Line	2.00	2.00	2.00	(C)
per Business Line/Trunk	1.00	1.50	2.25	
Tier 2				
per ISDN PRI Service	$48.00	$55.00	$65.00	
per ISDN BRI Line	2.00	2.00	2.00	
per CustoFlex 2100 Line	2.00	2.00	2.00	(C)
per Business Line/Trunk	1.00	1.25	2.00	

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)
D. CORPORATE REWARDS (Cont'd)
3. Rates (Cont'd)

	Rate
e. Minimum Usage Threshold Monthly, per service agreement	$ 300.00
f. Termination Charge, per service agreement	500.00

E. BUSINESS DISCOUNT PLAN

Descriptions and Terms of Service

The Business Discount Plan permits the Company to develop discounted and packaged rates, payment terms and payment plans for service arrangements for customers having five (5) lines or more or the equivalent of five (5) lines or more (e.g., BRI, PRI, Channel Services, etc.)

Services as described in Parts A and C of the Product Guide may be offered on a contract basis. These contracts, which will be between the Company and the customer, will be subject to all applicable Company Tariffs and Product Guide, except as otherwise expressly specified, and will not exceed the rates/charges set forth therein. (C)

Rate Treatment

The monthly rates and non-recurring charges for providing facilities through this discount plan shall be determined by the Company in order to meet

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)

F. BUSINESS BUILDING SPECIFIC DISCOUNT PLAN

Descriptions and Terms of Service

The **Business** Building Specific Discount Plan (BBSDP) is a discount plan for business customers or other business occupants located at business buildings or corporate office parks determined by the Company.

Services as described in Parts A and C of the Product Guide may be offered on a contract basis. These contracts, which will be between the Company and the customer, will be subject to all applicable Company Tariffs and Product Guide, except as otherwise expressly specified, and will not exceed the rates/charges set forth therein. (C)

Rate Treatment

The monthly rates and non-recurring charges for providing this discount plan shall be determined by the Company in order to meet customer requirements.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)

G. (RESERVED FOR FUTURE USE)

(C)

Effective April 15, 2016, the Travel Rewards Program has been removed from the Product Guide.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)

H. LOYALTY BILL CREDIT

1. Description

The Loyalty Bill Credit provides residence customers a one-time bill credit, subject to the following eligibility criteria:

A) Current residence customers who contact Verizon New Jersey Inc. to disconnect their Verizon local service, and who agree to retain such service, may be eligible to receive a one-time bill credit of $25.00.

B) Individuals who change their existing local exchange service from another local service provider to Verizon New Jersey Inc. as a direct result of Verizon's outbound telemarketing or direct mail campaigns, and who agree to subscribe to any Verizon voice-only service, may be eligible for a one-time bill credit of $25.00.

C) Current residence customers who contact Verizon New Jersey Inc. to disconnect their local service due to a move, and indicate that they are not ready to order service at the new location will be mailed a letter informing them that they are eligible for a one-time bill credit in the amount of $50.00 if they establish new dial tone service with Verizon New Jersey Inc. within 90 days of disconnecting their service.

2. Terms of Service

Customers who select Regional Essentials and receive the monthly discount offered under the Regional Essentials Discount Plan are not eligible for the $25.00 bill credit.

The $50.00 bill credit will be applied to the customer's first Verizon monthly bill for the new location.

The $50.00 bill credit cannot be applied to the first month's bill if the customer selects Regional Value and is eligible to receive the monthly discount offered under the Regional Value Voice Discount Plan.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)
H. LOYALTY BILL CREDIT (Cont'd)
2. Terms of Service (Cont'd)

At the time the customer orders service at the new location, the customer (i) must call the toll-free number printed on the letter, and (ii) provide the representative with the offer code included in the letter to receive the Not Ready for Service one-time $50.00 bill credit.

Verizon will honor the Not Ready for Service one-time $50.00 bill credit issued by other Verizon jurisdictions as long as the offer meets the terms and conditions of this Product Guide.

Verizon customers participating in this offer are not eligible to participate in any other one-time discount offers.

Customers who select Regional Value without a qualifying unlimited long distance calling plan and receive the monthly discount offered under the Regional Value Voice Discount Plan are not eligible for the $25.00 or $50.00 bill credit.

The one-time bill credit will not be offered to customers disconnecting dial tone service for seasonal service (not returning) customers.

I. DISCOUNTS

A. GENERAL

Charitable institutions and members of the clergy are allowed a 25% discount, under the conditions specified below, from the established rates for local service and facilities, but not including nonrecurring and construction charges.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)
I. DISCOUNTS (Cont'd)

B. CONDITIONS UNDER WHICH DISCOUNT IS ALLOWED

1. Charitable Institutions

The discount is allowed to corporations and associations or any branch thereof dependent upon voluntary contributions for their support and to institutions established and maintained by the state, county or municipality when such organizations or institutions are exclusively engaged in charitable and eleemosynary work as defined below, and when the telephone service is located in the administrative offices, institutional buildings or any of the branches thereof.

A corporation, association or institution or branch thereof engaged in charitable and eleemosynary work shall be deemed to be exclusively engaged therein when its work is gratuitous or when its compensation therefor, if any, is wholly used in the prosecution of said work and does not result in any profits to the organization or any member thereof.

Of the corporations, associations and institutions thus engaged, only those whose principal "charitable and eleemosynary work" is the furnishing of direct aid to the physical health and comfort of human beings in the form of money, services or physical objects shall be entitled to the discount. Those corporations or associations whose principal work is the elevation or enlightenment of minds or morals, or the reformation, punishment or correction of acts or habits, or the enforcement of law, or the protection of rights, are not to be classed as charitable institutions.

2. Members of the Clergy

The discount is allowed a regularly ordained member of the clergy on service which is located in his/her residence or church study or both. In any case, the telephone is listed under the personal name of the pastor, not under the name of the church.

MISCELLANEOUS SERVICE OFFERINGS

8.6 PAYMENT FOR SERVICE (Cont'd)
8.6.2 CUSTOMER DISCOUNT PROGRAMS (Cont'd)

J. DISCOUNTED SERVICE FOR CUSTOMERS WITH IMPAIRED HEARING

A. General

Disabled persons who have been certified to the Company as having a hearing impairment which requires that they communicate over telephone facilities by means other than voice, and who use a telecommunications device (e.g., teletypewriter or similar keyboard communications terminal device) for telephone communications will receive, upon application to the Company, a 25% reduction on local message units and intrastate intra-LATA toll message charges billed to the telephone service of the disabled person's household.

B. Requirements for Establishing the Discount - Acceptable certifications are as follows:

1. Those made by a licensed physician, otolaryngologist or audiologist.

2. Those made by any federal, state, county or municipal governmental agency that deals with this type of impairment, or made by a private organization that is generally recognized as working in the area of hearing impairment.

3. Existing certifications of hearing impairment, such as those which qualify the disabled person for Social Security benefits on the basis of total hearing impairment, or for use of facilities of an agency for persons with hearing impairment.

The Company, upon request, will provide a certification form which may be used for the certifications mentioned in a. and b. preceding.

The reduction in charges is applied at only one location designated by the disabled person.

MISCELLANEOUS SERVICE OFFERINGS

8.7 BUSINESS PERMANENT PROMOTIONAL OFFERINGS

A. GENERAL

As dictated by competitive market conditions, Verizon may make various offers to business customers to attract, retain, or reacquire them as Verizon local exchange customers.

B. TERMS OF SERVICE

1. Qualified customers are new, existing, or former business customers who:
   a) cite a competitive offer or are contemplating disconnecting their Verizon service but agree to retain their Verizon local exchange service; or
   b) as a direct result of Verizon's outbound telemarketing, direct mail campaigns, or other marketing campaigns, change their local service provider back to Verizon; or
   c) as a direct result of Verizon's outbound telemarketing, direct mail campaigns, or other marketing campaigns, subscribe to Verizon local exchange service.
2. Qualified customers may be offered credits, discounts, gift certificates, or other items of equivalent monetary value. No customer will receive a credit, discount, gift certificate, or other items of equivalent monetary value that results in a price lower than the incremental cost of the subscribed services.
3 Qualified Verizon business customers must have annual Verizon local exchange service billing of less than $25,000 per year.
4. Qualified customers may be offered credits, discounts, gift certificates, or other items of equivalent monetary value equal to a discount that would range from 10% to 40% of the customer’s local exchange service spend level. No individual customer will receive any combination of discounts worth more than 40% of their local exchange service spending level during any consecutive 12-month period.

MISCELLANEOUS SERVICE OFFERINGS

8.8 PROMOTIONAL OFFERINGS

A. GENERAL

The Company may, from time to time, engage in promotional offerings which may include reducing or waiving applicable charges for the promoted service. These offerings may be designed to attract new customers, retain existing customers, stimulate customer usage, and/or increase existing customer awareness of the Company's services. As determined by the Company, these offerings may be limited as to duration, dates and times of the offerings, customers eligible to receive the offerings and/or locations where the offerings are made. Offerings are listed following. ┐

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MISCELLANEOUS SERVICE OFFERINGS

8.8 PROMOTIONAL OFFERINGS (Cont'd)
A. GENERAL (Cont'd)

1. Verizon New Jersey Inc. will make the following promotion available to eligible business customers in New Jersey from January 1, 2019 through March 31, 2019.

Eligible customers are business customers who purchase an IntelliLinQ PRI Plus 10K or PRI Plus 20K Interface Arrangement with Primary Rate Access Service 2- or 3-year term and volume agreement.

New service, contract renewals and upgrades are eligible for this promotional offer.

Qualifying customers will receive a credit of:

- 15% discount for a 2-year PRI Plus 10K agreement
- 15% discount for a 3-year PRI Plus 10K agreement
- 15% discount for a 2-year PRI Plus 20K agreement (C)
- 15% discount for a 3-year PRI Plus 20K agreement.

Credits will apply to the monthly recurring rates for the duration of the term agreement.

All applicable PRI non-recurring charges are waived for installations under this promotion.

This promotional offer cannot be combined with any other discount or promotion except as authorized by Verizon.

These promotional offerings will be made under the terms and conditions of the Product Guide and will not extend beyond March 31, 2019.

Verizon reserves the right to change the end date or other terms or conditions of the promotion before its expiration date.

MISCELLANEOUS SERVICE OFFERINGS

8.8 PROMOTIONAL OFFERINGS (Cont'd)
A. GENERAL (Cont'd)

2. Verizon New Jersey Inc. ("Verizon") will make the following promotion available to eligible business customers in New Jersey from October 1, 2018 through December 31, 2018.

Eligible customers are business customers who purchase an IntelliLinQ PRI Plus 10K or PRI Plus 20K Interface Arrangement with Primary Rate Access Service 2- or 3-year term and volume agreement.

Qualifying customers will receive a credit of:

- $100.00 for a 2-year PRI Plus 10K agreement
- $95.00 for a 3-year PRI Plus 10K agreement
- $115.00 for a 2-year PRI Plus 20K agreement
- $110.00 for a 3-year PRI Plus 20K agreement (N)

These credits will apply for the duration of the agreement. This offer applies to new and renewal agreements. All applicable PRI non-recurring charges are waived for installations under this promotion. These promotional offerings will be made under the terms and conditions of the Product Guide and will not extend beyond December 31, 2018.

This promotion cannot be combined with any other discount or promotion except as authorized by Verizon.

Verizon reserves the right to change the end date or other terms or conditions of the promotion before its expiration date.

MISCELLANEOUS SERVICE OFFERINGS

8.8 PROMOTIONAL OFFERINGS (Cont'd)
A. GENERAL (Cont'd)

3. Verizon New Jersey Inc. will make the following promotion available to eligible business customers in New Jersey from July 2, 2018 through September 28, 2018.

Eligible customers are business customers who purchase an IntelliLinQ PRI Plus 10K or PRI Plus 20K Interface Arrangement with Primary Rate Access Service 2- or 3-year term and volume agreement.

New service, contract renewals and upgrades are eligible for this promotional offer.

Qualifying customers will receive a credit of:

- 15% discount for a 2-year PRI Plus 10K agreement (C)
- 15% discount for a 3-year PRI Plus 10K agreement
- 15% discount for a 2-year PRI Plus 20K agreement
- 15% discount for a 3-year PRI Plus 20K agreement.

Credits will apply to the monthly recurring rates for the duration of the term agreement.

All applicable PRI non-recurring charges are waived for installations under this promotion.

This promotional offer cannot be combined with any other discount or promotion except as authorized by Verizon.

These promotional offerings will be made under the terms and conditions of the Product Guide and will not extend beyond September 28, 2018.

Verizon reserves the right to change the end date or other terms or conditions of the promotion before its expiration date.

MISCELLANEOUS SERVICE OFFERINGS

8.8 PROMOTIONAL OFFERINGS (Cont'd)
A. GENERAL (Cont'd)

4. Verizon New Jersey Inc. ("Verizon") will make the following promotion available to eligible business customers in New Jersey from April 1, 2019 through June 30, 2019.

Eligible customers are business customers who purchase an IntelliLinQ PRI Plus 10K or PRI Plus 20K Interface Arrangement with Primary Rate Access Service 2- or 3-year term and volume agreement.

Qualifying customers will receive a credit of:

- $100.00 for a 2-year PRI Plus 10K agreement
- $95.00 for a 3-year PRI Plus 10K agreement
- $115.00 for a 2-year PRI Plus 20K agreement
- $110.00 for a 3-year PRI Plus 20K agreement (N)

These credits will apply for the duration of the agreement. This offer applies to new and renewal agreements. All applicable PRI non-recurring charges are waived for installations under this promotion. These promotional offerings will be made under the terms and conditions of the Product Guide and will not extend beyond June 30, 2019.

This promotion cannot be combined with any other discount or promotion except as authorized by Verizon.

Verizon reserves the right to change the end date or other terms or conditions of the promotion before its expiration date.

MISCELLANEOUS SERVICE OFFERINGS

8.8 PROMOTIONAL OFFERINGS (Cont'd)
A. GENERAL (Cont'd)

5. Verizon New Jersey Inc. will make the following promotion available to eligible business customers in New Jersey from July 1, 2019 through September 30, 2019.

Eligible customers are business customers who purchase an IntelliLinQ PRI Plus 10K or PRI Plus 20K Interface Arrangement with Primary Rate Access Service 2- or 3-year term and volume agreement.

New service, contract renewals and upgrades are eligible for this promotional offer.

Qualifying customers will receive a credit of:

- 15% discount for a 2-year PRI Plus 10K agreement
- 15% discount for a 3-year PRI Plus 10K agreement
- 15% discount for a 2-year PRI Plus 20K agreement (N)
- 15% discount for a 3-year PRI Plus 20K agreement.

Credits will apply to the monthly recurring rates for the duration of the term agreement.

All applicable PRI non-recurring charges are waived for installations under this promotion.

This promotional offer cannot be combined with any other discount or promotion except as authorized by Verizon.

These promotional offerings will be made under the terms and conditions of the Product Guide and will not extend beyond September 30, 2019.

Verizon reserves the right to change the end date or other terms or conditions of the promotion before its expiration date.

MISCELLANEOUS SERVICE OFFERINGS

8.8 PROMOTIONAL OFFERINGS (Cont'd)
A. GENERAL (Cont'd)

6. Verizon New Jersey Inc. will make the following promotion available to eligible business customers in New Jersey from January 1, 2020 through March 31, 2020.

Eligible customers are business customers who purchase an IntelliLinQ PRI Plus 10K or PRI Plus 20K Interface Arrangement with Primary Rate Access Service 2- or 3-year term and volume agreement.

Qualifying customers will receive a credit of:

- $100.00 for a 2-year PRI Plus 10K agreement
- $95.00 for a 3-year PRI Plus 10K agreement
- $115.00 for a 2-year PRI Plus 20K agreement
- $110.00 for a 3-year PRI Plus 20K agreement (N)

These credits will apply for the duration of the agreement. This offer applies to new and renewal agreements. All applicable PRI non-recurring charges are waived for installations under this promotion. These promotional offerings will be made under the terms and conditions of the Product Guide and will not extend beyond March 31, 2020.

This promotion cannot be combined with any other discount or promotion except as authorized by Verizon New Jersey Inc.

Verizon reserves the right to change the end date or other terms or conditions of the promotion before its expiration date.

MISCELLANEOUS SERVICE OFFERINGS

8.8 PROMOTIONAL OFFERINGS (Cont'd)
A. GENERAL (Cont'd)

7. Verizon New Jersey Inc. will make the following promotion available to eligible business customers in New Jersey from April 1, 2020 through June 30, 2020. Eligible customers are business customers who purchase an IntelliLinQ PRI Plus 10K or PRI Plus 20K Interface Arrangement with Primary Rate Access Service 2- or 3-year term and volume agreement.

   New service, contract renewals and upgrades are eligible for this promotional offer.

   Qualifying customers will receive a credit of:

   - 15% discount for a 2-year PRI Plus 10K agreement
   - 15% discount for a 3-year PRI Plus 10K agreement
   - 15% discount for a 2-year PRI Plus 20K agreement (N)
   - 15% discount for a 3-year PRI Plus 20K agreement.

   Credits will apply to the monthly recurring rates for the duration of the term agreement.

   All applicable PRI non-recurring charges are waived for installations under this promotion.

   This promotional offer cannot be combined with any other discount or promotion except as authorized by Verizon.

   These promotional offerings will be made under the terms and conditions of the Product Guide and will not extend beyond June 30, 2020.

   Verizon reserves the right to change the end date or other terms or conditions of the promotion before its expiration date.

MISCELLANEOUS SERVICE OFFERINGS

8.8 PROMOTIONAL OFFERINGS (Cont'd)
A. GENERAL (Cont'd)

8. Verizon New Jersey Inc. will make the following promotion available to eligible business customers in New Jersey from July 1, 2020 through September 30, 2020.

Eligible customers are business customers who purchase an IntelliLinQ PRI Plus 10K or PRI Plus 20K Interface Arrangement with Primary Rate Access Service 2- or 3-year term and volume agreement.

Qualifying customers will receive a credit of: (N)

- $100.00 for a 2-year PRI Plus 10K agreement
- $95.00 for a 3-year PRI Plus 10K agreement
- $115.00 for a 2-year PRI Plus 20K agreement
- $110.00 for a 3-year PRI Plus 20K agreement

These credits will apply for the duration of the agreement. This offer applies to new and renewal agreements. All applicable PRI non-recurring charges are waived for installations under this promotion. These promotional offerings will be made under the terms and conditions of the Product Guide and will not extend beyond September 30, 2020.

This promotion cannot be combined with any other discount or promotion except as authorized by Verizon New Jersey Inc.

Verizon reserves the right to change the end date or other terms or conditions of the promotion before its expiration date.

MISCELLANEOUS SERVICE OFFERINGS

8.8 PROMOTIONAL OFFERINGS (Cont'd)
A. GENERAL (Cont'd)

1. Verizon New Jersey Inc. will make the following promotion available to eligible business customers in New Jersey from October 1, 2020 through December 31, 2020.

   Eligible customers are business customers who purchase an IntelliLinQ PRI Plus 10K or PRI Plus 20K Interface Arrangement with Primary Rate Access Service 2- or 3-year term and volume agreement.

   New service, contract renewals and upgrades are eligible for this promotional offer.

   Qualifying customers will receive a credit of:

   - 15% discount for a 2-year PRI Plus 10K agreement
   - 15% discount for a 3-year PRI Plus 10K agreement
   - 15% discount for a 2-year PRI Plus 20K agreement (N)
   - 15% discount for a 3-year PRI Plus 20K agreement.

   Credits will apply to the monthly recurring rates for the duration of the term agreement.

   All applicable PRI non-recurring charges are waived for installations under this promotion.

   This promotional offer cannot be combined with any other discount or promotion except as authorized by Verizon.

   These promotional offerings will be made under the terms and conditions of the Product Guide and will not extend beyond December 31, 2020.

   Verizon reserves the right to change the end date or other terms or conditions of the promotion before its expiration date.

MISCELLANEOUS SERVICE OFFERINGS

8.8 PROMOTIONAL OFFERINGS (Cont'd)
A. GENERAL (Cont'd)]

10. Verizon New Jersey Inc. will make the following promotion available to eligible business customers in New Jersey from January 1, 2021 through March 31, 2021.

Eligible customers are business customers who purchase an IntelliLinQ PRI Plus 10K or PRI Plus 20K Interface Arrangement with Primary Rate Access Service 2- or 3-year term and volume agreement.

Qualifying customers will receive a credit of:

- $100.00 for a 2-year PRI Plus 10K agreement (N)
- $95.00 for a 3-year PRI Plus 10K agreement
- $115.00 for a 2-year PRI Plus 20K agreement
- $110.00 for a 3-year PRI Plus 20K agreement

These credits will apply for the duration of the agreement. This offer applies to new and renewal agreements. All applicable PRI non-recurring charges are waived for installations under this promotion. These promotional offerings will be made under the terms and conditions of the Product Guide and will not extend beyond March 31, 2021.

This promotion cannot be combined with any other discount or promotion except as authorized by Verizon New Jersey Inc.

Verizon reserves the right to change the end date or other terms or conditions of the promotion before its expiration date.]

MISCELLANEOUS SERVICE OFFERINGS

8.8 PROMOTIONAL OFFERINGS (Cont'd)
A. GENERAL (Cont'd)

1. Verizon New Jersey Inc. will make the following promotion available to eligible business customers in New Jersey from April 1, 2021 through June 30, 2021. Eligible customers are business customers who purchase an IntelliLinQ PRI Plus 10K or PRI Plus 20K Interface Arrangement with Primary Rate Access Service 2- or 3-year term and volume agreement.

   New service, contract renewals and upgrades are eligible for this promotional offer.

   Qualifying customers will receive a credit of:

   - 15% discount for a 2-year PRI Plus 10K agreement
   - 15% discount for a 3-year PRI Plus 10K agreement
   - 15% discount for a 2-year PRI Plus 20K agreement
   - 15% discount for a 3-year PRI Plus 20K agreement. (N)

   Credits will apply to the monthly recurring rates for the duration of the term agreement.

   All applicable PRI non-recurring charges are waived for installations under this promotion.

   This promotional offer cannot be combined with any other discount or promotion except as authorized by Verizon.

   These promotional offerings will be made under the terms and conditions of the Product Guide and will not extend beyond June 30, 2021.

   Verizon reserves the right to change the end date or other terms or conditions of the promotion before its expiration date.

MISCELLANEOUS SERVICE OFFERINGS

8.8 PROMOTIONAL OFFERINGS (Cont'd)
A. GENERAL (Cont'd)

12. Verizon New Jersey Inc. will make the following promotion available to eligible business customers in New Jersey from July 1, 2021 through September 30, 2021.]

Eligible customers are business customers who purchase an IntelliLinQ PRI Plus 10K or PRI Plus 20K Interface Arrangement with Primary Rate Access Service 2- or 3-year term and volume agreement.

Qualifying customers will receive a credit of: (N)

- $100.00 for a 2-year PRI Plus 10K agreement
- $95.00 for a 3-year PRI Plus 10K agreement
- $115.00 for a 2-year PRI Plus 20K agreement
- $110.00 for a 3-year PRI Plus 20K agreement

These credits will apply for the duration of the agreement. This offer applies to new and renewal agreements. All applicable PRI non-recurring charges are waived for installations under this promotion. These promotional offerings will be made under the terms and conditions of the Product Guide and will not extend beyond September 30, 2021.

This promotion cannot be combined with any other discount or promotion except as authorized by Verizon New Jersey Inc.

Verizon reserves the right to change the end date or other terms or conditions of the promotion before its expiration date.]

MISCELLANEOUS SERVICE OFFERINGS

8.8 PROMOTIONAL OFFERINGS (Cont'd)
A. GENERAL (Cont'd)

13. Verizon New Jersey Inc. will make the following promotion available to eligible business customers in New Jersey from October 1, 2021 through December 31, 2021.]

Eligible customers are business customers who purchase an IntelliLinQ PRI Plus 10K or PRI Plus 20K Interface Arrangement with Primary Rate Access Service 2- or 3-year term and volume agreement.

New service, contract renewals and upgrades are eligible for this promotional offer.

Qualifying customers will receive a credit of:

- 15% discount for a 2-year PRI Plus 10K agreement
- 15% discount for a 3-year PRI Plus 10K agreement
- 15% discount for a 2-year PRI Plus 20K agreement (N)
- 15% discount for a 3-year PRI Plus 20K agreement.

Credits will apply to the monthly recurring rates for the duration of the term agreement.

All applicable PRI non-recurring charges are waived for installations under this promotion.

This promotional offer cannot be combined with any other discount or promotion except as authorized by Verizon.

These promotional offerings will be made under the terms and conditions of the Product Guide and will not extend beyond December 31, 2021.

Verizon reserves the right to change the end date or other terms or conditions of the promotion before its expiration date.]

MISCELLANEOUS SERVICE OFFERINGS

8.8 PROMOTIONAL OFFERINGS (Cont'd)
A. GENERAL (Cont'd)

14. Verizon New Jersey Inc. will make the following promotion available to eligible business customers in New Jersey from January 1, 2022 through March 31, 2022.]

Eligible customers are business customers who purchase an IntelliLinQ PRI Plus 10K or PRI Plus 20K Interface Arrangement with Primary Rate Access Service 2- or 3-year term and volume agreement.

Qualifying customers will receive a credit of: (N)

- $100.00 for a 2-year PRI Plus 10K agreement
- $95.00 for a 3-year PRI Plus 10K agreement
- $115.00 for a 2-year PRI Plus 20K agreement
- $110.00 for a 3-year PRI Plus 20K agreement

These credits will apply for the duration of the agreement. This offer applies to new and renewal agreements. All applicable PRI non-recurring charges are waived for installations under this promotion. These promotional offerings will be made under the terms and conditions of the Product Guide and will not extend beyond March 31, 2022.

This promotion cannot be combined with any other discount or promotion except as authorized by Verizon New Jersey Inc.

Verizon reserves the right to change the end date or other terms or conditions of the promotion before its expiration date.]

MISCELLANEOUS SERVICE OFFERINGS

8.8 PROMOTIONAL OFFERINGS (Cont'd)
A. GENERAL (Cont'd)

15. Verizon New Jersey Inc. will make the following promotion available to eligible business customers in New Jersey from April 1, 2022 through June 30, 2022. Eligible customers are business customers who purchase an IntelliLinQ PRI Plus 10K or PRI Plus 20K Interface Arrangement with Primary Rate Access Service 2- or 3-year term and volume agreement.]

New service, contract renewals and upgrades are eligible for this promotional offer.

Qualifying customers will receive a credit of:

- 15% discount for a 2-year PRI Plus 10K agreement
- 15% discount for a 3-year PRI Plus 10K agreement
- 15% discount for a 2-year PRI Plus 20K agreement (N)
- 15% discount for a 3-year PRI Plus 20K agreement.

Credits will apply to the monthly recurring rates for the duration of the term agreement.

All applicable PRI non-recurring charges are waived for installations under this promotion.

This promotional offer cannot be combined with any other discount or promotion except as authorized by Verizon.

These promotional offerings will be made under the terms and conditions of the Product Guide and will not extend beyond June 30, 2022.

Verizon reserves the right to change the end date or other terms or conditions of the promotion before its expiration date.]

MISCELLANEOUS SERVICE OFFERINGS

8.8 PROMOTIONAL OFFERINGS (Cont'd)
A. GENERAL (Cont'd)

16. Verizon New Jersey Inc. will make the following promotion available to eligible business customers in New Jersey from July 1, 2022 through September 30, 2022.]

Eligible customers are business customers who purchase an IntelliLinQ PRI Plus 10K or PRI Plus 20K Interface Arrangement with Primary Rate Access Service 2- or 3-year term and volume agreement.

Qualifying customers will receive a credit of:

- $100.00 for a 2-year PRI Plus 10K agreement
- $95.00 for a 3-year PRI Plus 10K agreement (N)
- $115.00 for a 2-year PRI Plus 20K agreement
- $110.00 for a 3-year PRI Plus 20K agreement

These credits will apply for the duration of the agreement. This offer applies to new and renewal agreements. All applicable PRI non-recurring charges are waived for installations under this promotion. These promotional offerings will be made under the terms and conditions of the Product Guide and will not extend beyond September 30, 2022.

This promotion cannot be combined with any other discount or promotion except as authorized by Verizon New Jersey Inc.

Verizon reserves the right to change the end date or other terms or conditions of the promotion before its expiration date.]

MISCELLANEOUS SERVICE OFFERINGS

8.8 PROMOTIONAL OFFERINGS (Cont'd)
A. GENERAL (Cont'd)

17. Verizon New Jersey Inc. will make the following promotion available to eligible business customers in New Jersey from October 1, 2022 through December 31, 2022.]

Eligible customers are business customers who purchase an IntelliLinQ PRI Plus 10K or PRI Plus 20K Interface Arrangement with Primary Rate Access Service 2- or 3-year term and volume agreement.

New service, contract renewals and upgrades are eligible for this promotional offer.

Qualifying customers will receive a credit of:

(N)

- 15% discount for a 2-year PRI Plus 10K agreement
- 15% discount for a 3-year PRI Plus 10K agreement
- 15% discount for a 2-year PRI Plus 20K agreement
- 15% discount for a 3-year PRI Plus 20K agreement.

These credits will apply to monthly recurring rates for the duration of the applicable term agreement.

All applicable PRI non-recurring charges are waived for installations under this promotion.

This promotional offer cannot be combined with any other discount or promotion except as specifically authorized by Verizon.

This promotional offer is made under the terms and conditions of the Product Guide and does not extend beyond December 31, 2022.

Verizon reserves the right to change the end date or other terms or conditions of this promotion before its expiration date.]

MISCELLANEOUS SERVICE OFFERINGS

8.9 PROVISION OF PUBLIC ANNOUNCEMENT SERVICES AFTER JANUARY 1, 1983

Effective January 1, 1983, in accordance with the orders of the FCC in Docket 20828, announcement services have been defined as enhanced and other than Time and Weather can no longer be provided by the Company. The Company may continue to provide Time and Weather announcements as a public service after January 1, 1983 (M) subject to the following conditions:

- These announcements were provided by the Company prior to July 18, 1980,
- No sponsors are able to provide these announcements, and
- There are no specific charges to the caller.