

Verizon New England Inc.

5. Digital PBX Services

5.1 FLEXPATH®

Effective November 20, 2012, Flexpath Service is available only for existing customers. Additions, rearrangements, partial disconnects and moves of service are not permitted. Please refer to Part J, Section 1, for additional limitations on the availability of Flexpath Service.

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(N)

Rates and charges for services explained herein are contained in Part M, Section 3. Service charges referred to herein are explained in Part A, Section 3 and contained in Part M, Section 1.

5.1.1	Description
A.	Flexpath digital PBX service, one of the Pathways family of digital services, provides a digital path from a suitably equipped central office to a customer's digital Private Branch Exchange (PBX), allowing access to and from the exchange and toll network via exchange trunk lines, Dedicated Toll Free Service (DTFS) lines and other network access lines, including Direct Inward Dialing (DID) capability.
1.	DID permits incoming dialed calls from the network to reach a specific station line of a PBX or other customer premises equipment without the assistance of an attendant. The facilities for the service, which are located in the suitably equipped central office, transmit and receive digital signals to and from switching equipment located on the customer's premises.
a.	DID capability is furnished upon the condition that the customer must subscribe to and have available adequate facilities to permit the use of service without injurious effect on general telephone service.
B.	Flexpath is furnished subject to availability of facilities and only within a Local Access and Transport Area (LATA). Flexpath may be provided from the subscriber's normal central office, or from a foreign exchange or foreign central office or from a central office with NRS capabilities. Clear Channel Capability, which provides full bandwidth utilization, will be provided where available. The line code used to provide Clear Channel Capability is bipolar with 8 zero substitution (B8ZS).
C.	Flexpath is offered on a measured service basis and on an unlimited service basis where unlimited PBX service is available, except that unlimited business service is not available to resellers offering service for public use.
1.	No message unit or usage allowance is provided.

5.1.2	Service Components
A.	Digital Ports provide and identify up to 24 trunk circuits on a Digital Transport Facility (DTF). A digital port furnishes a group of up to 24 trunk circuits. In this group, there can be DID and non DID exchange trunks, DTFS lines and other network access lines. The subscriber must initially indicate the number of these trunks and lines and their respective locations within each DTF channel.
B.	Digital Transport Facility (DTF) is a 1.544 Mbps transmission channel connecting a customer's premises with the serving wire center, which provides two-way transmission of digital signals for a capacity of up to 24 trunk connections.
C.	Customers may utilize alternate high capacity digital facilities that meet the specifications as determined by Verizon in lieu of the Flexpath Digital Transport Facility specified herein. The applicable rules, Terms and Conditions and rates from the appropriate Verizon Product Guide will apply for the alternate high capacity digital facilities.

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5.1.2 Service Components	
D.	Flexpath Service DID Telephone Numbers are blocks of 100 telephone numbers (or fraction thereof) for provision of direct inward dialing.
E.	The Local loop component of FlexPath Digital PBX Service may be purchased under the terms and conditions of Integrated Access Service, as described in Part C, Section 6 of this Product Guide. In such cases, Integrated Access Service local loop transport will be provided in lieu of a FlexPath Service Digital Transport Facility, and will be connected to a FlexPath Service Port to provide a complete service. The monthly rates and charges for a FlexPath Service DTF will apply.
F.	When the customer selects the Integrated Access Service transport Package 1, 3, or 12 service delivery option, as described in Part C, Section of this Product Guide, the rates and charges for the Integrated Access Service Transport 1, 3, or 12 Local Distribution Channel will apply in lieu of the rates and charges for the FlexPath Service DTF.

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5. Digital PBX Services**5.2 Analog to Digital (A/D) Conversion PBX Service**

5.2.1 Description	
A.	A/D Conversion PBX service provides a digital path from an analog central office to a customer's digital PBX allowing exchange trunk line access to and from the exchange and toll network. The facilities for the service, which are located in the central office, convert analog signals to digital signals and permit them to be transmitted and received to and from switching equipment located on the customer's premises.
B.	A/D Conversion is furnished subject to the availability of facilities and only within a LATA. A/D Conversion may be provided from the subscriber's normal central office, or from a foreign exchange or foreign central office, subject to the availability of facilities.
C.	A/D Conversion is offered on a measured service basis and on an unlimited service basis where unlimited PBX service is available, except that unlimited business service is not available to resellers offering service for public use.
1.	No message unit or usage allowance is provided.

5.2.2 Service Components	
A.	A/D Converter provides signal conversion and identification of up to 24 trunk circuits on a DTF.
1.	A/D Converter furnishes a group of up to 24 trunk circuits. In this group, there can be both DID and non DID exchange trunks. The subscriber must initially indicate the number of DID and non DID exchange trunks and their respective locations within each channel.
B.	Digital Transport Facility (DTF) is a 1.544 Mbps transmission channel connecting a customer's premises with the serving wire center, which provides two-way transmission of digital signals for a capacity of up to 24 trunk connections.

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5.3 Responsibility of Verizon

5.3.1	Suspension of Service
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| A. | Flexpath and A/D Conversion services are not subject to the provisions of temporary suspension of service. |
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5.4 Responsibility of the Customer

5.4.1 Customer Equipment	
A.	A customer provided Channel Service Unit (CSU) or an equivalent unit may be required at each termination of a DTF on the customer's premises. A unit provided by the customer must comply with the appropriate technical standards.
B.	Subscriber provided switching systems must be arranged to provide for the interception of assigned but unused station numbers, including vacant station number groups as required.

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5.5 Terms and Conditions

5.5.1 Minimum Period

- A. The minimum period for a DTF is one year. A one month minimum service period is applicable to DID telephone numbers, each digital port and each A/D converter.
1. **Termination Charge** does not apply to Flexpath Services.

5.5.2 Determination of Mileage

- A. **Digital Transport Facility**— Mileage used to rate the DTF is the direct airline distance measured between the customer's premises and the serving wire center.
- B. **Interoffice Channel**— Mileage used to rate the interoffice channel is the direct airline distance measured between the serving wire centers.

5.5.3 Resale and Sharing

- A. Flexpath and A/D Conversion may be resold or shared by business service customers subject to the Terms and Conditions specified in Part A, Section 1.

5.5.4 Changes and Relocations

- A. A subscriber requested change in the central office designation used to provide Flexpath or A/D Conversion or a relocation of service to another premises will be considered a disconnection of existing Flexpath or A/D Conversion and a connection of new service.
1. Termination charges, if applicable, apply for disconnected service, and a new minimum service period is established for the new service.

5.5.5 Provisions for Other Services

- A. One directory listing without charge is furnished for each customer of Flexpath or A/D Conversion.

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5. Digital PBX Services

5.5 Terms and Conditions

5.5.6 Application of Rates and Charges	
A.	The rates and charges specified herein are in addition to all other applicable Terms and Conditions, rates and charges as specified in Part A and Part B. All rates and charges set forth herein provide for the furnishing of service where suitable facilities are available and do not create an obligation of Verizon to construct facilities especially for this service.
1.	Flexpath conventional monthly rates are only available to existing customers at their present location in the same or lesser quantities and are no longer available to customers ordering Flexpath after October 15, 1996.
B.	Foreign Exchange (FX)/Foreign Central Office (FCO)— Where a subscriber chooses to have Flexpath or A/D Conversion provided on an FX or FCO basis, the monthly rate of an interoffice channel applies (refer to Part C, Section 2).
C.	Local Messages— All local messages are provided at the local usage charge as specified in Part A, Section 5 for measured business main telephone exchange service, except in New Bedford where Measured Service 4E local usage charges for standard business service apply.
1.	Unlimited service is provided per trunk circuit equipped and at the rates and charges explained in Part A, Section 5.
D.	DID Numbers are provided at the rates and charges specified in Part A, Section 12.
E.	Any subsequent change in the initial DID/non DID DTFS lines configuration will result in the application of the appropriate charges.
F.	PBX Trunk and Other Network Access Line rates and charges, as contained in other sections of the Product Guide, are not applicable to Flexpath or A/D Conversion. Other rates and charges for associated services, which apply on a per trunk basis, apply to each of the 24 trunk circuits furnished in a digital port or furnished with an A/D Converter, provided the trunk circuits are in-service.
G.	Digital Transport Facility (DTF) provided at the appropriate rates and charges.
H.	Interoffice Channels— Charges apply as specified in Part C, Section 2.
I.	DTFS Usage Charges apply to Flexpath as specified in Part A, Section 11.
J.	Service Charges do not apply to Flexpath digital PBX service or to A/D Conversion service.

5.5.7 Variable Term Payment Plan (VTPP)	
A.	This plan may not be combined with any bulk billing payment plans.

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5.5 Terms and Conditions

5.5.7 Variable Term Payment Plan (VTPP)	
B.	The monthly rates and nonrecurring charges for Flexpath are offered under the VTPP as described herein and in Part A, Section 1. The VTPP monthly rates and nonrecurring charges are payable over the following Optional Payment Periods (OPP) as selected by the customer. The month-to-month, 36 months or 60 months OPPs are available to all Flexpath customers. 1. The available OPPs for Flexpath monthly rates are month-to-month, 36 months and 60 months. 2. The available OPPs for Flexpath nonrecurring charges are 36 months and 60 months. a. When a customer selects the nonrecurring charge 36 or 60 month OPP, their NRCs reflect a 50% reduction. The total number of nonrecurring charges included in an OPP may not exceed the total number of digital ports, digital transport facilities and intra central office distribution channels included in the OPP. b. The OPP selected for the nonrecurring charges must be the same as the OPP established for monthly rates. c. An OPP may not be established only for nonrecurring charges. The monthly rates for the digital ports, digital transport facilities and intra central office distribution channels which incurred the charges must also be included.
C.	Termination Liability— does not apply to Flexpath Services.

Effective: January 1, 2015

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5.5.7 Variable Term Payment Plan (VTPP)	
D.	Expiration — At the end of the payment period, the customer will have the option of subscribing to any then effective discount plans or retaining the service under the standard rates in effect at the time. If the customer does not notify Verizon of its choice, standard rates will be applied upon expiration of the payment period.
E.	Transfer of Service will not be provided.
F.	New (increased) rates for 36 and 60 month OPPs may be introduced by Verizon under a new vintage which would supersede the earlier vintage of rates. Superseded vintage rates apply only for the services ordered or installed under such rates for the duration of the OPP.

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5.5.7 Variable Term Payment Plan (VTPP)
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Exhibit 5.5.7-1 VTPP Termination Charges by Payment Period Termination Liability— Early Termination Liability does not apply to Flexpath Services
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