

IntelliLinQ® - PRI SERVICE

A. GENERAL

The Telephone Company provides two **IntelliLinQ** PRI Services: Basic **IntelliLinQ** PRI Service and Enhanced **IntelliLinQ** PRI Hub Service¹.

Basic **IntelliLinQ** PRI Service

Basic **IntelliLinQ** PRI Service is an optional form of local exchange access based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). **Basic IntelliLinQ** PRI service provides a high-capacity access path between the customer's premises and the Verizon serving Central Office, for communications providing voice or data transmissions over the public network.

ISDN PRI Plus² is an optional term payment plan for ISDN Primary Service. This payment plan provides the option of an ISDN PRI (C) bundled with local usage. ISDN PRI Plus is a Term and Volume option for ISDN PRI customers requesting a fixed and predictable monthly rate for their complete ISDN Primary Service and associated local usage.

The PRI Plus* service option includes a choice of either 10,000 or 20,000 local minutes of usage, per PRI, per month. This option (C) provides for specific usage, per ISDN PRI, per month, plus an additional "per minute of use rate" for each minute exceeding the 10,000 or 20,000 local minutes of usage allotment.

¹ Effective January 31, 2007, Enhanced **IntelliLinQ** PRI Hub Service is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

² Effective September 3, 2025, all IntelliLinQ® PRI Plus Service term plan agreements will no longer be available to new customers. Existing customers may continue their IntelliLinQ® PRI Plus Service until the end of the contract term. At the end of all IntelliLinQ® PRI Plus Service contracts, unless another qualifying term plan is selected, the service rates will revert to the Month-to-Month rates.

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A. GENERAL (Cont'd)

Enhanced IntelliLinQ PRI Hub Service¹

Enhanced **IntelliLinQ** PRI Hub Service provides Information Services Remote Access Providers (ISRAPs) and their end user customers with a LATA-wide integrated voice/data communications capability for the transmission of circuit-switched voice and data signals.

This Service offers single, LATA-wide telephone number connectivity from Telephone Company switches on a dial-up basis for the ISRAP's end user customers with transport to a designated hub interconnection within the LATA. From there, the call continues to the ISRAP's premises location over dedicated high-speed access facilities purchased separately by the ISRAP.

The ISRAP must purchase suitable access facilities from its premises location to the Telephone Company's designated point of interconnection to handle the call volume in the LATA. In addition, the ISRAP must purchase a minimum of one PRI from each of the designated Enhanced **IntelliLinQ** PRI Hub Service cluster hubs within a given LATA to receive LATA-wide coverage.

The customer must specify, at the time of ordering, Alternate Translations Trigger numbers², and if desired either a 500-699-XXXX telephone number assigned by the Telephone Company or an NPA-555-XXXX number assigned by the North American Numbering Plan Administrator for use as Single Number Routing Service HUB. Single-number access routing will only work with Telephone Company NPA-NXX end offices equipped with the Advanced Intelligent Network (AIN) platform. The customer may also utilize Alternate Translations Trigger numbers² or local PRI telephone numbers to access Telephone Company end offices in which the PRI-HUB is located. Calls to the SNRS number will be charged to the originating party as a local call. Calls to the Alternate Translations Trigger numbers² or local PRI telephone number(s) will be charged to the originating party, as either a local call or a toll call, at rates specified in the Telephone Company's Local Exchange Service Tariff.

If a telephone number change is required, the Telephone Company will work cooperatively with the ISRAP to transition to Single Number Routing Service.

¹ Effective January 31, 2007, Enhanced **IntelliLinQ** PRI Hub Service is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

² Alternate Translations Trigger numbers is offered on a grandfathered basis only. Service is not offered for new installations, moves or rearrangements of existing installations on or after August 4, 2004.

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B. REGULATIONS

1. Explanation of Terms

Advanced Intelligent Network (AIN)

The Advanced Intelligent Network is a telecommunications platform that utilizes the infrastructure of the existing switch-based network and Common Channel Signaling (CCS7) architecture. The AIN architecture introduces centralized computer devices to host service applications that are integrated with Stored Program Control switch resident software, CCS7 and Integrated Services Digital Network (ISDN) protocol.

Circuit Switching

Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots, is dedicated to a given call.

Enhanced IntelliLinQ PRI Hub Service¹

Enhanced IntelliLinQ PRI Hub Service is a Telephone Company-designed LATA-wide network service from Telephone Company switches which allows ISRAPs to provide their end user customers with single-number dial-up access to the ISRAP's premises location. The service utilizes strategically located single-number-service hub offices to collect and route traffic using Advanced Intelligent Network features to predetermined points of interconnection, from where the traffic is routed to the ISRAP's premises location over dedicated facilities.

Integrated Services Digital Network

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice, data and image services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems which connect Primary Rate Interface lines to their serving central office.

IntelliLinQ Primary Rate Interface (PRI)

IntelliLinQ PRI is an alternative for individual local exchange access loop services such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), Wide Area Telecommunications Service (WATS), Toll Free Service and business dial tone lines. It can also be used as loop transport for circuit-switched applications. IntelliLinQ PRI is provisioned on the 1.544 megabit per second (mbps) bandwidth and uses the Integrated Services Digital Network (ISDN) architecture of 23 B Channels and one D Channel or 24 B Channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. In addition, IntelliLinQ PRI provides the customer with the service capabilities and features described in Sections B.3. and B.5. following.

¹ Effective January 31, 2007, Enhanced IntelliLinQ PRI Hub Service is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

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B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Network Interfaces

ISDN Primary Rate Interface is comprised of a limited set of standard user-network interfaces. The PRI customer premises equipment (CPE) located at the customer premises must be compatible with the network interface. This network interface is defined as follows:

Physically, the network interface is a metallic four-wire telephone loop interface between a switch equipped with ISDN and the network termination 2 (NT2). The NT2 is customer premises equipment required for providing physical compatibility in terminating telephone facilities at the customer premises.

Optional Service Features Packages I and II

The Optional Service Features Package I incorporates the optional features Calling Line Identification and Call-by-Call Service Selection. The Optional Service Features Package II incorporates the optional features Calling Line Identification with Name, Redirecting Number and Call-by-Call Service Selection.

PRI Line Group

A PRI Line Group is a group of channels which are designated as one of the following:

- Incoming Business Dial Tone Line Group
- Outgoing Business Dial Tone Line Group
- Two-way Business Dial Tone Line Group
- Verizon WATS Line Group
- Verizon 800 Line Group
- Call-by-Call Service Selection Line Group

Only one Call-by-Call line group may be provisioned on an **IntelliLinQ** PRI Arrangement. Where available, up to two of the other line group types may be provisioned on a **IntelliLinQ** PRI Arrangement. The total number of line groups per PRI Arrangement is limited to four. The capability to assign other than Call-by-Call line groups varies by central office switch type.

Primary Rate Access Facility

The Primary Rate Access Facility provides an optional high-capacity access path at a transmission speed of 1.544 megabits per second (mbps) for communications between the customer's premises and the central office. Each Primary Rate Access Facility supports one **IntelliLinQ** PRI Interface Arrangement. High Capacity Access facilities from other Verizon Tariff or Guide may be used to provide access to the PRI.

Customers may utilize alternate high capacity digital facilities (that meet the specifications as determined by the Company) in lieu of the Primary Rate Access Facility. The applicable rules, regulations and rates from the appropriate Company Tariff or Guide will apply for the alternate high capacity digital facilities.

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B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Primary Rate Interface Arrangement

IntelliLinQ PRI Arrangement is a service providing ISDN capabilities between the customer premises and the serving central office. The PRI Arrangement consists of 23 "B" channels and one "D" channel or 24 "B" channels which are defined as follows:

B Channel

The B Channel is a 64 kilobit per second (kbps) channel used for information transfer between users. The B Channel may be used in conjunction with circuit-switched service.

D Channel

The D Channel is a 64 kilobit per second (kbps) channel that carries signaling and control for the B Channels.

Enhanced PRI - Hub Service End Office Switch¹

The Enhanced PRI - Hub Service End Office Switch directs the ISRAP's end user calls to the PRIs connecting the subtending cluster hubs to the hub interconnection point. Dedicated high-speed access facilities purchased separately by the ISRAP carry the traffic to the ISRAP's premises location.

Remote/Host Switching Cluster

A Remote/Host Switching Cluster exists when the remote office is dependent on the host for its software call processing. A remote switch can process only intraoffice calls without the host switch.

¹ Effective January 31, 2007, Enhanced **IntelliLinQ** PRI Hub Service is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

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B. REGULATIONS

1. Explanation of Terms (Cont'd)

Software-Defined Lines

Software-defined lines are lines which are provisioned on the Primary Rate Access Facility by establishing their identity in central office translations. These lines physically ride on the 4-wire ISDN Primary Rate Access Facility.

Simulated Facility Group

A Simulated Facility Group is a software-defined register used to limit the number of simultaneous calls with specific attributes.

Termination Charges - A charge that applies when a customer terminates a service agreement prior to the expiration of the service agreement.

Usage Allotment – the quantity of usage minutes, per PRI, per month associated with the usage option selected by the customer.

- 2. Customers subscribing to either Basic **IntelliLinQ** PRI Service or Enhanced **IntelliLinQ** PRI Hub Service¹ must comply with ISDN Primary Rate Interface specifications, as designated by the Telephone Company.**

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B. REGULATIONS (Cont'd)

3. Service Capabilities

Basic **IntelliLinQ** PRI provides the capability to:

- a. Transport customer information in the form of circuit-switched voice or data up to 64 kbps over any B Channel.
- b. Allow, where available, one D Channel to control multiple PRI Arrangements. In such cases, a single D Channel in one PRI Arrangement handles all the signaling and control requirements of multiple PRI Arrangements in a specific grouping, allowing supplemental PRI Arrangements to consist of 24 B Channels.
- c. Allow B Channels to be allocated for specific services, such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), Wide Area Telecommunications Service (WATS) and Toll Free Service, or optionally configure channels to access multiple services on a per-call basis. All of the preceding services may be accessed on a Call-by-Call Service Selection basis, except two-way lines which must be dedicated to specific B-Channels.
- d. Allow the user to have access to the directory number of the calling party.

Enhanced **IntelliLinQ** PRI Hub Service¹ allows: 1) ISRAPs to receive dial-up traffic from their end users utilizing local telephone numbers or by dialing Alternate Translations Trigger Numbers ² or a single number; and 2) B Channels to be provisioned as two-way service using individual additional telephone numbers or DID trunks using DID numbers. WATS Toll Free Service is allowed.

4. Conditions

The following conditions apply only to Basic **IntelliLinQ** PRI Service, are common to both Basic **IntelliLinQ** PRI Service and Enhanced **IntelliLinQ** PRI Hub Service¹ or apply only to Enhanced **IntelliLinQ** PRI Hub Service¹:

Conditions - Basic **IntelliLinQ** PRI Service **only**

- a. When more than one Verizon service is accessed over the PRI Arrangement in a DMS-100 office, Call-by-Call Service Selection is required.

¹ Effective January 31, 2007, Enhanced **IntelliLinQ** PRI Hub Service is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

² Alternate Translations Trigger numbers is offered on a grandfathered basis only. Service is not offered for new installations, moves or rearrangements of existing installations on or after August 4, 2004.

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B. REGULATIONS (Cont'd)

4. Conditions (Cont'd)

Conditions - Basic IntelliLinQ PRI Service only (Cont'd)

- b. This service is available from central offices which have the necessary facilities to provide ISDN service on the standard ISDN network platform. In the event that a customer is served by a non-conforming office, a central office out of spare capacity or a central office that is part of a Remote Switching Cluster, the Telephone Company may, at its option attempt to provide ISDN service from an alternate serving central office in the same rate area, determined by the Telephone Company, at no additional charge to the customer, provided that the Telephone Company's existing rates for ISDN service cover any additional cost for service from the alternate serving central office. The local calling area and telephone numbers will be those associated with the customer's normal serving central office switch.

If ISDN service is not available from a central office in the same rate area, the Telephone Company will attempt to provide service from an alternate serving central office, outside of the customer's normal rate area, at no additional charge to the customer, provided that the Company's existing rates for ISDN service cover any additional cost for service from the alternate serving central office.

Service from the alternate serving central office will also be subject to the following conditions

If the customer accepts ISDN Primary service from an alternate serving central office, the customer will also accept a number change to one associated with the alternate serving central office. The customer will also be subject to calling areas associated with the alternate serving central office, as established in the Telephone Company's Tariffs or Guide, except in those situations where the alternate serving central office is part of a Remote Switching Cluster.

When ISDN service is available from the customer's normal serving central office, the customer may request service from the original serving central office. The customer will accept a telephone number change from the alternate central office to one associated with the original serving central office, and the customer will be subject to calling areas associated with the original serving central office as established in Company Tariffs or Guide. If the customer does not take service from the original serving central office after such service becomes available but continues taking service from the alternate serving central office, charges for foreign exchange and/or foreign central office service may apply as specified in Company Tariffs or Guides.

Foreign Exchange charges are defined as the mileage rate per mile for a DS 1, 1.544 Mbps High Capacity IOF facility as defined in the Verizon's High Capacity Service Guide .

No charge will apply to the transfer of this service back to the local serving central office as set forth above

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B. REGULATIONS (Cont'd)

4. Conditions (Cont'd)

Conditions - Basic IntelliLinQ® PRI Service only (Cont'd)

- c. Each line group is equipped with one telephone number. Additional numbers may be ordered in blocks of 20, as specified in Section 26 of this Guide, or ordered on an individual basis, as specified in C. following. DID Trunk connection charges apply to DID numbers, but not to Individual Additional Telephone Numbers described in C. following.

The customer must choose one of these options if DID numbers or DID trunks are present on the PRI:

- DID Trunk connection charges on a per Channel basis,
- PRI DID Trunk Package for month-to month, 2¹-, 3¹- or 5-year contract, or
- PRI DID Trunk Package for 2- or 3-year Volume or Corporate Rewards.

- d. Telephone numbers ordered in blocks of 20 from Section 26 following, and Individual Additional Telephone Numbers ordered from this Guide may be delivered on the same Simulated Facility Group or dedicated trunk group.

- e. PRI Station Detail Billing is only available with message/measured usage service. Individual PRI Station Call Detail is for informational purposes only. Exact billing information is located in the Measured Call Summary portion of the bill.

The Customer's ISDN Primary Service must be equipped with Calling Party Default Directory Number and the Calling Party Screening option. Customers will not have the option to change the Calling Party Number and CPN may not be deleted. Customers will have the option to define a partial listing in the screening list. Specific call details will not be provided for stations not included in the screening list. The screening list may not include 800 numbers, fictitious numbers, private network numbers or Centrex Dialing Plan numbers defined in the screening tables. Station Call Details will only be provided for valid telephone numbers within the switch providing the customer's ISDN Primary Service.

- f. ISDN PRI Service Portability is only available where there is an alternate switch in the same Rate Area, as defined by the Telephone Company, equipped with ISDN PRI equipment. When an alternate Telephone Company switch is not located in the same Rate Area as the normal serving switch, the customer may subscribe to ISDN Primary service from the alternate switch in another rate center and pay foreign exchange rates as define elsewhere in this Guide.

1. Rates will apply for ISDN Primary Service Ports and Local Distribution Channels, if applicable.
2. DS 1 High Capacity Facility IOF mileage charges for the alternate switch apply as defined by the applicable High Capacity Facility Tariff or Guide.
3. Usage charges for originating calls will apply as determined by the applicable usage Tariff or Guide.

¹ Effective January 31, 2007, PRI DID Trunk Packages for 2- or 3-year contracts are grandfathered and are not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

² Effective January 20, 2011, the DID Trunk Package option with 2 and 3-year Term/Volume contracts for Primary Rate Access Facility and Standard IntelliLinQ PRI Arrangements is grandfathered and are not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

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B. REGULATIONS (Cont'd)

4. Conditions (Cont'd)

Conditions - Basic **IntelliLinQ** PRI Service **only** (Cont'd)

- e. The quantity of Individual Additional Telephone Numbers may not exceed the size of the trunk group or Simulated Facility Group to which they are assigned.
- f. Basic **IntelliLinQ** PRI service does not preclude the customer from originating or receiving circuit-switched voice calls from inside or outside either his/her serving central office or his/her Local Exchange Area. Where facilities are available, the customer will be able to originate and receive circuit-switched data calls outside of his/her serving central office.

Conditions - Common to **both** Basic **IntelliLinQ** PRI Service and Enhanced **IntelliLinQ** PRI Hub Service¹.

- a. **IntelliLinQ** PRI is only available from serving central offices equipped with the necessary facilities to provide PRI service. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.
- b. ISDN-compatible terminal equipment is a requirement for operation. It is the customer's responsibility to power and obtain such equipment.
- c. This Guide does not provide for the transmission of packet data on the B or D Channels. Rates and charges for packet data on the B Channel may be provided on an Individual Case Basis and will be sufficient to cover the appropriate incremental costs as determined by the Telephone Company. Packet data is not offered on the D Channel.
- d. Existing local usage or MTS rates that apply to circuit-switched voice calls. Standard or Valu-Pak service usage rates are grandfathered. The Unlimited Usage Package is not available with **IntelliLinQ** PRI service.
- e. Circuit-switched data calls will be billed on a local usage-sensitive basis, as specified in this Guide. Toll charges will apply when circuit-switched data calls are made outside of the customer's Local Exchange Area.
- f. All PRI Interface Arrangement configurations must have at least one 23B+D Interface Arrangement for signaling and control functions. A 23B + Back-up D PRI Arrangement is required whenever more than 47 B-Channels are controlled by a single D Channel.

¹ Effective January 31, 2007, Enhanced **IntelliLinQ** PRI Hub Service is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

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B. REGULATIONS (Cont'd)

4. Conditions (Cont'd)

Conditions - Enhanced **IntelliLinQ** PRI Hub Service¹ only

- a. The customer must subscribe to a minimum of one Enhance PRI at each of the hub end offices within the LATA for which service is being requested. In addition, the customer must purchase sufficient terminating facilities to permit the use of Enhanced **IntelliLinQ** PRI Hub Service without injurious effect upon it or other services provided by the Telephone Company. Existing service may be terminated for such cause if, after written notification, the customer fails to take the necessary action to correct the situation.
- b. Dedicated local distribution channels from the point of interconnection to the ISRAP's customer location are provided at rates and charges, as specified elsewhere in this Guide, for the facilities used to provide the service.
- c. Enhanced **IntelliLinQ** PRI Hub Service is subject to the availability of the Advanced Intelligent Network capability, network facilities and billing capabilities. No mass calling-type services will be permitted until such time as Network Management capability is available. In no event shall the Telephone Company be liable for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities or for any act, omission or failure of performance by the Telephone Company, its employees or agents.
- d. Enhanced **IntelliLinQ** PRI Hub Service calls from other Local Exchange Carriers, cell phones, and some hotels, etc. must use the Alternate Translations Trigger Numbers² or the actual PRI telephone number to complete a call.
- e. Enhanced **IntelliLinQ** PRI Hub Service is furnished upon the condition that the subscriber obtain adequate terminating facilities to permit the use of the service without injurious effect upon it or any other services rendered by the Telephone Company.
- f. All calls utilizing Single Number Routing Service must originate and terminate within the same LATA.
- g. Individual Additional Telephone Numbers or DID numbers can be used for Enhanced **IntelliLinQ** PRI Hub Service. The quantity of Individual Additional Telephone Numbers may not exceed the size of the trunk group to which they are assigned.

¹ Effective January 31, 2007, Enhanced **IntelliLinQ** PRI Hub Service is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

² Alternate Translations Trigger numbers is offered on a grandfathered basis only. Service is not offered for new installations, moves or rearrangements of existing installations on or after August 4, 2004.

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B. REGULATIONS (Cont'd)

4. Conditions (Cont'd)

Conditions - Enhanced **IntelliLinQ** PRI Hub Service¹ only (Cont'd)

- h. ISRAPs must abide by the limitations, restrictions, disclosures and other requirements set forth in the Telephone Disclosure and Dispute Resolution Act (TDDRA) of 1992. Under the statute, Federal Communications Commission's (FCC) regulations impose obligations and constraints on ISRAPs and common carriers that transmit or bill for informational program services. ISRAPs must also abide by the requirements set forth in the Federal Trade Commission (FTC) Telemarketing Act. Service to Enhanced **IntelliLinQ** PRI Hub Service numbers with informational programs not in compliance with these requirements shall be terminated promptly after the Telephone Company's discovery of such programs' noncompliance.
- i. The Telephone Company is only responsible for the maintenance and operation of the Enhanced **IntelliLinQ** PRI Hub Service network facilities, and assumes no liability for the content(s) or accuracy of messages provided by the ISRAPs.
- j. Calls to disconnected Enhanced **IntelliLinQ** PRI Hub Service telephone numbers will be routed to a Vacant Code Announcement recording.
- k. Enhanced **IntelliLinQ** PRI Hub Single Number Routing Service numbers will not be listed in any Verizon Directory.
- l. Calls dialed to an enhanced PRI hub service using the VZ provided Single Number routing arrangement (e.g. 500-NXX-XXXX or 555-XXXX) must be delivered through end-to-end SS7 signaling. Calls attempted to Single Number address points that do not include ISUP parameters necessary to identify the originating callers location (CallingPartyID), that are normally included in SS7 carried traffic, will be blocked. "Call forwarded" calls will not be accepted and will be blocked.

¹ Effective January 31, 2007, Enhanced **IntelliLinQ** PRI Hub Service is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

² Alternate Translations Trigger numbers is offered on a grandfathered basis only. Service is not offered for new installations, moves or rearrangements of existing installations on or after August 4, 2004.

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B. REGULATIONS (Cont'd)

4. Conditions (Cont'd)

Conditions - **Basic IntelliLinQ** PRI Service - ISDN PRI PLUS Only**

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- a. ISDN PRI Plus is available under a 2 or 3-year Term and Volume agreement.
- b. ISDN PRI Plus will bill actual conversation time and aggregate at the Main Billing Telephone Number level.
- c. PRI Station Detailed Billing is extra as set forth in D. Rate and Charges, f. following.
- d. If the ISDN PRI customer's actual usage exceeds the selected 10,000 or 20,000 local minutes of usage allotment, the customer will be charged the pre-determined rate of \$.025 per minute, for each minute exceeding the allotment, per ISDN PRI, per month.
- e. If the ISDN PRI Plus customer uses less than the allotment of local minutes of usage per PRI, no refunds will be applied.
- f. ISDN PRI Plus rating will apply to PRI pipes specified in the PRI Plus agreement only.
- g. The minimum service period for PRI Plus is 12 months for term in effect before 1/30/2009. Customers that terminate their PRI Plus service agreement prior to the minimum service period are subject to Termination Charges equal to the number of months remaining in the total twelve (12) months, multiplied by the monthly recurring rate. Starting 1/30/2009 the minimum service period is one month.
- h. Customers may terminate an ISDN PRI Plus agreement and sign a new Verizon service agreement provided the term and value of the new service agreement is greater than the remaining term and value of the existing service agreement.
- i. ISDN PRI PLUS Termination Liability, after the minimum service period of twelve (12) months, is 25% of the monthly rate times the remaining months in the contract.

** Effective September 3, 2025, all IntelliLinQ® PRI Plus Service term plan agreements will no longer be available to new customers. Existing customers may continue their IntelliLinQ® PRI Plus Service until the end of the contract term. At the end of all IntelliLinQ® PRI Plus Service contracts, unless another qualifying term plan is selected, the service rates will revert to the Month-to-Month rates.

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B. REGULATIONS (Cont'd)

4. Conditions (Cont'd)

Conditions - Basic IntelliLinQ PRI Service - ISDN PRI PLUS Only (Cont'd)**

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- j. During the life of the agreement, customers may not migrate from an ISDN PRI Plus 10,000 minutes of use option to the 20,000 minutes of use option unless the value of the new agreement is greater than or equal to the remaining value of the existing agreement. The quantity of ISDN PRI circuits included in the new agreement must be greater than or equal to the total number of circuits included in the original agreement. The term of the new agreement must be greater than or equal to the term of the original agreement.
- k. During the life of the agreement, customers may not migrate from an ISDN PRI Plus 20,000 minutes of use option to the 10,000 minutes of use option unless the value of the new agreement is greater than or equal to the remaining value of the existing agreement. The quantity of ISDN PRI circuits included in the new agreement must be greater than or equal to the total number of circuits included in the original agreement. The term of the new agreement must be greater than or equal to the term of the original agreement.
- l. When customers migrate from one ISDN PRI Plus option to another, all outstanding shortfall charges applicable to the existing agreement will apply.
- m. PRI Plus 10k and PRI Plus 20k pricing options are not available with Corporate Rewards, other local usage optional calling plans or customer specific pricing.

****** Effective September 3, 2025, all IntelliLinQ® PRI Plus Service term plan agreements will no longer be available to new customers. Existing customers may continue their IntelliLinQ® PRI Plus Service until the end of the contract term. At the end of all IntelliLinQ® PRI Plus Service contracts, unless another qualifying term plan is selected, the service rates will revert to the Month-to-Month rates.

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IntelliLinQ® - PRI SERVICE

B. REGULATIONS (Cont'd)

5. Features

The following features are available **only** with Basic **IntelliLinQ®** PRI Service:

- a. Call-by-Call Service Selection – Provides an option to the Dedicated B Channel Configuration allowing B Channels to be configured to access multiple services on a per-call basis. With this optional feature, separate facilities are not needed for individual services such as DID, DOD, WATS, Toll Free service and business dial tone lines. The customer premises equipment signals the local serving central office as to what type of service to access for each call.
- b. Remote/Host Number – Provides a customer that is served by a Remote/Host Switching Cluster, utilizing ISDN service from an alternate serving central office (Host), as described in B.1. Explanation of Terms, preceding, with numbers from the customer's normal serving central office (Remote), thereby retaining the calling area of the remote office. The customer's physical location must be in the remote switch calling area. If the customer's physical location is not in the remote switch calling area **IntelliLinQ®** PRI Foreign Exchange rates apply. This feature is limited by availability of facilities and covers remote/host switching clusters only.

Hunting is not allowed between the Remote/Host Numbers and **IntelliLinQ®** PRI arrangements with the Host Numbers.

- c. PRI Station Detail Billing provides individual station call details for all stations utilizing a customer's ISDN Primary Service at an account level on a monthly basis. These details are provided with the normal customer bill or on the Verizon Communications Inc. website via the Internet. PRI Station Detail billing is only available with message/measured usage service. Individual PRI Station Call Detail is for informational purposes only. Exact billing information is located in the Measured Call Summary portion of the bill.
- d. ISDN PRI Service Portability allows a customer to request that all or a portion of their ISDN Primary Service and Telephone Numbers be provisioned from an alternate switch in the same rate area as defined by the Telephone Company.

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B. REGULATIONS (Cont'd)

5. Features (Cont'd)

The following features are available with both Basic **IntelliLinQ®** PRI and Enhanced **IntelliLinQ®** PRI Hub Service¹:

- a. Back-up D Channel – Automatically takes over for a failed D Channel in case of trouble. This is purchased as part of a 23B + Back-up D PRI Arrangement.
- b. Calling Line Identification – Allows the user to have access to the directory number of the calling party. Provision of per-call and line blocking capabilities is a function of the customer premises equipment and is the responsibility of the customer.
- c. Calling Line Identification With Name – Allows the user to have access to the directory number and name of the calling party.
- d. Modified Redirecting Number – Allows the number of the original called party number plus the last redirected calling party number to be passed to the end user when a call is forwarded or redirected. The Calling Line ID or Calling Line ID with Name will not show up as being transferred on the terminating CPE. The user must have Calling Line ID or Calling Line ID with Name plus Redirecting Number to enable this feature.

¹ Effective January 31, 2007, Enhanced **IntelliLinQ** PRI Hub Service is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

IntelliLinQ® - PRI SERVICE

B. REGULATIONS (Cont'd)

5. Features (Cont'd)

- e. **Redirecting Number** - Allows the original calling party number plus the last calling party number to be passed to the end user when a call is forwarded to a PRI. The PRI will deliver the calling party number and the redirecting number. The user must have Calling Line ID or Calling Line ID with Name to enable this feature.
- f. **Two B Channel Transfer** - Allows the CPE to accept a call from one user and, after accepting the call, the user can transfer the call to a user outside the CPE. Then, both the incoming and outgoing B Channels are released for another call.
- g. **DID Trunk Package** - Allows the customer the option to provision **IntelliLinQ** PRI channels with DID capability on the trunks on a per-PRI basis. The customer may elect to have any or all channels, excluding the D Channel, to be used for DID service.
- h. **Non-Hunt Directory Number** - Allows a non-hunt directory number on an individual PRI or a Non-Facility Associated Signaling (NFAS) multiline hunt group. This number allows testing on an individual PRI in a non-NFAS arrangement or on the entire multiline hunt group with NFAS.

Alternate Translation Triggers¹ (ATT) is a previous option with Enhanced **IntelliLinQ** PRI Hub Service². ATT is a grandfathered service and available to existing in service units only. ATT will direct incoming calls to the telephone Company's designated Enhanced PRI sector hub. This will allow direct routing of the call from the end user's central office to the sector hub. A customer may utilize multiple telephone numbers to provide coverage to part or all rate centers within a sector. Calls made to ATT telephone numbers will be charged to the originating party as either a local call or toll call at rates specified in the Telephone Company's local Exchange Service Tariff for the rate center. This feature is not available without Enhanced PRI Hub Service.

² Effective January 31, 2007, Enhanced **IntelliLinQ** PRI Hub Service is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

¹ Alternate Translations Trigger numbers is offered on a grandfathered basis only. Service is not offered for new installations, moves or rearrangements of existing installations on or after August 4, 2004.

IntelliLinQ® - PRI SERVICE

B. REGULATIONS (Cont'd)

5. Features (Cont'd)

The following features are available with ISDN PRI Plus**:

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a. Standard Features - ISDN PRI Plus rates include:

- 1) Local Usage Allowance (10,000 or 20,000 minutes)
- 2) Calling Line Identification
- 3) PRI DID Trunk Termination Charge

b. Optional Features

- 1) All ISDN Primary Service Features identified in this Guide are available to ISDN PRI Plus Subscribers at the rates, terms and conditions listed in this Guide.
- 2) When ISDN PRI Plus facilities are purchased, customers may subscribe to Caller Line ID at no additional charge. Caller Line ID with name will be available at discounted rate, defined separately for ISDN PRI Plus subscribers.
- 3) When Customers purchase DID trunks, there is no additional charge for DID trunk terminations or DID Trunk Package (if applicable). (A separate charge for DID TN's or DID TN blocks applies consistent with rates identified elsewhere in this Guide.)

The following features are available with Term and Volume II Package**:

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a. Standard Features - ISDN PRI Term & Volume II include:

- 1) Calling Line Identification
- 2) PRI DID Trunk Termination Charge

b. Optional Features

- 1) All ISDN Primary Service Features identified in this Guide are available to ISDN PRI Term and Volume II Subscribers at the rates, terms and conditions listed in this Guide.
- 2) When ISDN Term and Volume II facilities are purchased, customers may subscribe to Caller Line ID at no additional charge. Caller Line ID with name will be available at discounted rate, defined separately for ISDN for Term and Volume II subscribers.
- 3) When Term and Volume II Customers purchase DID trunks, there is no additional charge for DID trunk terminations or DID Trunk Package (if applicable). (A separate charge for DID TN's or DID TN blocks applies consistent with rates identified elsewhere in this Guide.)
- 4) Term and Volume II Package subscribers may subscribe to standard or Term and Volume features when a Term and Volume II rate is not available.
- 5) One Year Term and Volume II subscribers may subscribe to the standard optional feature month to month rate when a Term and Volume II rate is not available.

** Effective September 3, 2025, IntelliLinQ® PRI Service Term & Volume II Package Plan 1 and 3-year term plans and all PRI Plus term plan agreements will no longer be available to new customers. Existing customers may continue their IntelliLinQ® PRI Service until the end of the contract term. At the end of all IntelliLinQ® PRI Service contracts, unless another qualifying term plan is selected, the service rates will revert to the Month-to-Month rates.

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IntelliLinQ® - PRI SERVICE

C. RATE REGULATIONS

1. Application of Rates

- a. Business dial tone line functionality is included in the **IntelliLinQ** PRI Service rates and charges.
- b. When DID numbers are ordered from Section 26 following, a DID line connection charge applies for each B Channel dedicated for DID Service, or DID Simulated facility group member over which the DID numbers are transmitted.
- c. Customers accessing Verizon Pennsylvania WATS or Toll Free Service via **IntelliLinQ** PRI are also subject to the rates and charges shown in those tariffs.
- d. When a customer converts existing DS1 facilities provided under Digital Hand-off Service or High-Capacity Digital Service, charges for the Primary Rate Access Facility are waived.
- e. Hunting Service is included in the **IntelliLinQ PRI** rates.
- f. When Customers purchase DID trunks, there is no additional charge for DID trunk terminations or DID Trunk Package (if applicable). (A separate charge for DID TN's or DID TN blocks applies consistent with rates identified elsewhere in this Guide.)
- g. When the PRI Intercom Capability option is provisioned for use with Centrex - Voice Over Internet Protocol (VOIP) applications, an additional INTERCOM VOIP NRC rate is required as defined in this Guide, Section 2.
- h. Non Recurring charges do not apply to term agreements or optional features purchased with a term agreement when optional features are activated at the time of initial service installation.

IntelliLinQ® - PRI SERVICE

C. RATE REGULATIONS (Cont'd)

2. Payment Options⁴

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A Basic **IntelliLinQ** PRI customer may select a month-to-month option, or a 3¹- or 5-year standard contract or a 2- or 3-year volume contract or a 1-, 2- or 3-year Term & Volume II contract. Enhanced **IntelliLinQ** PRI Hub¹ customers may select a month-to-month option, a 3-year standard contract or a 2- or 3-year volume contract. All PRI services and features on a given customer's PRI must be subscribed to with the same payment option as the associated PRI, where available. However, **IntelliLinQ** PRI customers that also subscribe to Corporate Rewards on a 2- or 3-year contract may subscribe to Calling Line Identification and Calling Line Identification with Name on a 2- or 3- volume contract basis. Two-year contract customers may subscribe to three-year contract PRI features and services when two-year contract rates are not available. The nonrecurring charge is waived for **IntelliLinQ** PRI's and **IntelliLinQ** PRI optional features on a 2- or 3-year volume contract, a 2- or 3-year Corporate Rewards contract or a 1-, 2- or 3-year Term and Volume II contract.

All of a customer's Telephone Company provided PRIs within the state will count towards the volume contract threshold. Volume contract customers may change the number of PRIs during the volume term period. In the event customers under a volume contract make subsequent PRI increases or decreases that cause the total number of PRIs to fall within a different threshold level, all remaining PRIs will be billed at the applicable level rate for the remainder of the volume contract term period. The customer must provide the account information of the PRIs included in the volume contract at the time of the initial installation of service and with each change to the service.

3. Termination Liability

The following regulation applies to both Basic **IntelliLinQ** PRI Service and Enhanced **IntelliLinQ** PRI Hub Service²:

Subscribers under a two-year contract or a three-year contract, who disconnect **IntelliLinQ** PRI services or features, in whole or in part, before expiration of the contract period, shall pay to the Telephone Company an early termination liability charge for each disconnected service or feature equal to the following: the difference between the applicable two-year volume contract or three-year contract recurring rate and the applicable month-to-month recurring rate multiplied by the number of months of the contract period that have elapsed as of the date of disconnection. If the customer disconnects before one year, the nonrecurring rate should be recovered in full.

Subscribers under a three-year contract, who disconnect **IntelliLinQ** PRI services or features, in whole or in part, before expiration of the contract period but after completion of or the second year of a contract period, shall pay to the Telephone Company an early termination liability charge for each disconnected service or feature equal to the following: the difference between the applicable three-year contract period recurring rate and the applicable two-year contract period recurring rate multiplied by the number of months of the contract period that have elapsed as of the date of disconnection.

¹ Effective January 31, 2007, 3-year contracts for Primary Rate Access Facility and Standard **IntelliLinQ** PRI Arrangements are grandfathered and are not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

² Effective January 31, 2007, Enhanced **IntelliLinQ** PRI Hub Service is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

³ Effective January 20, 2011, 2 and 3-year Term/Volume contracts for Primary Rate Access Facility and Standard **IntelliLinQ** PRI Arrangements are grandfathered and are not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

⁴ Effective September 3, 2025, **IntelliLinQ**® PRI Service Term & Volume II Package Plan 1 and 3-year term plans will no longer be available to new customers. Existing customers may continue their **IntelliLinQ**® PRI Service until the end of the contract term. At the end of all **IntelliLinQ**® PRI Service contracts, unless another qualifying term plan is selected, the service rates will revert to the Month-to-Month rates.

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IntelliLinQ® - PRI SERVICE

C. RATE REGULATIONS (Cont'd)

3. Termination Liability (Cont'd)

Customers on a term contract plan may convert to a new contract plan without incurring termination liability charges provided the value of the new contract is equal to or greater than the remaining value of the existing term contract plan.

Termination Liability will not apply to the Primary Rate Access Facility when customers upgrade their ISDN PRI service to be provisioned over other facilities with a bandwidth greater than 1.544 Mbps.

Effective 1/30/2009, the Termination Liability will change for all new Standard term, Term and Volume, Term and Volume II and PRI Plus agreements. When a subscriber terminates one of these plans prior to the expiration of the term, the subscriber will be subject to the termination liability equal to 25% of the monthly rate times the remaining months in the agreement.

Termination Liability does not apply to optional features. The termination liability charge will not apply when a customer converts from PRI Port and DTF to a PRI Port only when the PRI is connecting to an alternate high capacity facility.

4. Additions to Service

During the contract period, the customer may add PRI services at the same monthly rate as specified in the initial contract or the customer may add PRI services on a month-to-month or on a contract basis. The contract period for additional PRI services will end not coterminous with the initial contract for services installed after June 14, 2003.

5. Changes in Future Contract Rates

If the monthly rates on a contract are lowered, the subscriber may be allowed to cancel their existing contract without penalty, providing them sign-up for a new contract of equal or greater monetary value. The subscriber will be subject to all terms, conditions and prices of the new contract.

6. Renewal Options

Prior to the expiration of the existing contract period, a customer may extend the contract for another contract period without incurring termination liability charges. The new contract will indicate the designated rates then in effect. The new contract period must be for a period of time which is equal to or greater than the length of the original contract. The number of PRI arrangements must be equal to or greater than the number of arrangements contained in the original contract. The contract period effective date will be the date the customer signs the new contract.

7. Relocation

When a customer elects to relocate his PRI service to a different premises not served by the same central office, prior to the expiration of a contract period, the service is considered to be disconnected, and the termination liability applies. However, if the customer relocates to a location served by a suitable equipped central office within the same state and establishes a PRI contractual payment plan of equal or greater monetary value, the customer may relocate without incurring and termination liability. Installation charges for establishing the new service would apply.

8. End of Term

At the end of a subscriber's contract period the rates will revert to the prevailing Month-to-Month rates unless another qualifying contract plan is selected.

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IntelliLinQ® - PRI SERVICE

D. RATES AND CHARGES

The following Rates and Charges apply **only** to Basic **IntelliLinQ** PRI Service:

	Product/ Service Charge	Monthly Rate
a. Primary Rate Access Facility, each		
Month-to-Month.....	\$700.00	\$200.00 (I)
3-Year ¹ , or 2 or 3-Year Volume Package Contract	0.00	145.00 ²
5-Year Contract.....	0.00	135.00
b. IntelliLinQ PRI Arrangement, each		
Standard		
23B+D		
Month-to-Month.....	700.00	410.00 (I)
3-Year Contract.....	0.00	335.00 ¹
5-Year Contract.....	0.00	315.00
24B		
Month-to-Month.....	700.00	410.00 (I)
3-Year Contract.....	0.00	335.00 ¹
5-Year Contract.....	0.00	315.00
23B + Back-up D		
Month-to-Month.....	700.00	475.00 (I)
3-Year Contract.....	0.00	380.00 ¹
5-Year Contract.....	0.00	360.00
Volume, 23B+D, 24B, and 23B + Back-up D ³		
Package 1 (1 – 10 PRIs)		
2-Year Contract.....	0.00	285.00
3-Year Contract.....	0.00	275.00
Package 2 (11 – 20 PRIs)		
2-Year Contract.....	0.00	280.00
3-Year Contract.....	0.00	270.00
Package 3 (21+ PRIs)		
2-Year Contract.....	0.00	275.00
3-Year Contract.....	0.00	265.00
c. Call-by-Call Service Selection, per IntelliLinQ PRI Arrangement		
Month to Month	100.00	75.00
3-Year Contract.....	0.00	73.00
5-Year Contract.....	0.00	71.00

¹ Effective January 31, 2007, 3-year contracts for Primary Rate Access Facility and Standard **IntelliLinQ** PRI Arrangements are grandfathered and are not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

² This rate is also available to customers enrolled in the Corporate Rewards 2- or 3- year contract discount plan as described in this Guide.

³ Effective January 20, 2011, 2 and 3-year Term/Volume contracts for Primary Rate Access Facility and Standard **IntelliLinQ** PRI Arrangements are grandfathered and are not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

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IntelliLinQ® - PRI SERVICE

D. RATES AND CHARGES (Cont'd)

The following Rates and Charges apply **only** to Basic **IntelliLinQ®** PRI Service: (Cont'd)

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
d. Optional Service Features Package I and II		
Features Package I (Calling Line Identification and Call-by-Call Service Selection), per IntelliLinQ® PRI Arrangement		
Month-to-Month.....	\$100.00	150.00
3-Year Contract.....	0.00	145.00
5-Year Contract	0.00	135.00
Features Package II (Calling Line Identification with Name , Redirecting Number, Call-by-Call Service Selection), per IntelliLinQ® PRI Arrangement		
Month-to-Month.....	\$100.00	235.00
3-Year Contract	0.00	225.00
5-Year Contract	0.00	215.00
e. DID Trunk Package		
Month-to-Month.....	0.00	250.00 ¹ (I)
2-Year Contract	0.00	135.00 ²
3-Year Contract	0.00	123.00 ²
5-Year Contract	0.00	114.00 ¹
2-Year Volume3 or Corporate Rewards Contract	0.00	107.00 ¹
3-Year Volume3 or Corporate Rewards Contract.....	0.00	95.00 ¹
f. PRI Station Detail Billing, per account	0.00	100.00
g. ISDN Primary Service Portability, per PRI ported.....	0.00	25.00

¹ Non recurring charges do not apply when this option is implemented during the initial PRI service implementation. The PRI Reconfiguration Charge will apply, per PRI, when this option is added to an existing ISDN PRI arrangement.

² Effective January 31, 2007, DID Trunk Packages for 2- or 3-year contracts are grandfathered and are not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

³ Effective January 20, 2011, 2 and 3-year Term/Volume contracts for Primary Rate Access Facility and Standard IntelliLinQ PRI Arrangements are grandfathered and are not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

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IntelliLinQ® - PRI SERVICE

D. RATES AND CHARGES (Cont'd)

The following Rates and Charges apply **only** to Basic **IntelliLinQ®** PRI Service: (Cont'd)

		<u>2 Year Term Contract</u>	<u>3 Year Term Contract</u>	(C)
<u>ISDN PRI Plus**</u>				
a.	PRI Plus 10 Port Only			
	PRI Interface arrangement Package 1 (1 - 100 PRIs) With 10,000 local minutes Of use, per PRI, per month	\$505.00	\$480.00	
b.	PRI Plus 10 Access Facility	145.00	145.00	
c.	PRI Plus 20 Port Only	595.00	575.00	
	PRI Interface arrangement Package 1 (1 - 100 PRIs) With 20,000 local minutes Of use, per PRI, per month			
d.	PRI Plus 20 Access Facility	155.00	150.00	
<u>Optional Features for ISDN PRI Plus</u>				
e.	PRI Plus Calling Line ID with Name	40.00	40.00	
<u>Additional Usage</u>				
f.	Each additional minute of use, per PRI, per month	\$0.025		(C)
<u>ISDN Term and Volume II Package**</u>				
		<u>1-year Term Contract</u>	<u>2-year Term Contract</u>	<u>3-year Term Contract</u>
a.	PRI Port Only			
	PRI Interface Arrangement, Volume II, each	\$450.00	\$530.00	\$410.00
b.	Primary Rate Access Facility, Volume II, each	150.00	180.00	145.00
<u>Optional Features for Term & Volume II</u>				
c.	Calling Line ID with Name, Volume II, each	40.00	50.00 (I)	40.00

** Effective September 3, 2025, IntelliLinQ® PRI Service Term & Volume II Package Plan 1 and 3-year term plans and all PRI Plus term plan agreements will no longer be available to new customers. Existing customers may continue their IntelliLinQ® PRI Service until the end of the contract term. At the end of all IntelliLinQ® PRI Service contracts, unless another qualifying term plan is selected, the service rates will revert to the Month-to-Month rates.

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IntelliLinQ® - PRI SERVICE

D. RATES AND CHARGES (Cont'd)

		Product/ Service Charge	Monthly Rate
The following Rates and Charges apply to both Basic IntelliLinQ PRI Service and Enhanced IntelliLinQ PRI Hub Service ¹ :			
a.	Circuit-Switched Data Usage, Allowances, per Account Monthly rate and usage allowances		
	<u>Package</u>	<u>Monthly Allowance</u>	
	Option 1	None.....	- *
	Option 2	250 Hours.....	- \$250.00†
b.	Modified Redirecting Number, per IntelliLinQ PRI Arrangement		
	Month-to-Month	\$ 75.00	40.00
	3-Year Contract	0.00	35.00
	5-Year Contract	0.00	25.00
c.	Redirecting Number, per IntelliLinQ PRI Arrangement		
	Month-to-Month	75.00	50.00
	3-Year Contract	0.00	45.00
	5-Year Contract	0.00	35.00
d.	Calling Line Identification, per IntelliLinQ PRI Arrangement		
	Month-to-Month	100.00	100.00
	3-Year Contract	0.00	95.00 ¹
	5-Year Contract	0.00	90.00
	2 – or 3 – Year Volume ² Contract#	0.00	40.00
e.	Calling Line Identification with Name, per IntelliLinQ PRI Arrangement		
	Month-to-Month	100.00	200.00 (I)
	3-Year Contract	0.00	140.00 ¹
	5-Year Contract	0.00	130.00
	2 – or 3 – Year Volume ² Contract#	0.00	60.00

¹ Effective January 31, 2007, Enhanced **IntelliLinQ** PRI Hub Service and the 3-year contract for Calling Line Identification or Calling Line Identification with Name are grandfathered and are not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

² Effective January 20, 2011, 2 and 3-year Term/Volume contracts for Primary Rate Access Facility and Standard IntelliLinQ PRI Arrangements are grandfathered and are not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

* Each minute, or fraction thereof, which exceeds the Usage Allowance specified in Option 1 will be billed at \$.02 per minute.

† Each minute, or fraction thereof, which exceeds the Usage Allowance specified in Option 2 will be billed at \$.008 per minute.

This rate is available to customers enrolled in the Corporate Rewards 2- and 3- year contract discount plan as described in this Guide.

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IntelliLinQ® - PRI SERVICE

D. RATES AND CHARGES (Cont'd)

The following Rates and Charges apply to **both** Basic
IntelliLinQ PRI Service and Enhanced **IntelliLinQ** PRI
Hub Service¹: (Cont'd)

f. Two B Channel Transfer, per IntelliLinQ PRI Arrangement

Month-to-month	\$100.00	\$ 75.00
3-Year Contract	0.00	65.00
5-Year Contract	0.00	60.00

g. PRI Reconfiguration Charges
Change Charge

Add/change to existing line group, or addition of new line group, per occasion	50.00	-
Change in D-channel configuration (23B+D, 24B, 23B+BU-D), per PRI Arrangement.....	300.00	-

h. Individual Additional Telephone Numbers, each

25.00 3.00

i. Non-Hunt Directory Number, per number

Month-to-month	25.00	14.00
3-Year Contract	0.00	12.00
5-Year Contract	0.00	10.00

The following Rates and Charges apply **only** to Enhanced **IntelliLinQ** PRI Hub Service¹:

a. Enhanced IntelliLinQ PRI Hub Service¹, per IntelliLinQ PRI Arrangement

Standard

Month-to-Month	700.00	525.00
3-Year Contract	0.00	495.00

Volume, 23B+D, 24B, and 23B + Back-up D

Package 1 (1 – 10 PRIs)

2-Year Contract.....	0.00	425.00
3-Year Contract.....	0.00	400.00

Package 2 (11 – 20 PRIs)

2-Year Contract.....	0.00	400.00
3-Year Contract.....	0.00	375.00

Package 3 (21+ PRIs)

2-Year Contract.....	0.00	375.00
3-Year Contract.....	0.00	350.00

b. Alternate Translations Trigger, each number

- 5.00²

¹ Effective January 31, 2007, Enhanced IntelliLinQ PRI Hub Service is grandfathered and are not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

² Alternate Translations Trigger numbers is offered on a grandfathered basis only. Service is not offered for new installations, moves or rearrangements of existing installations on or after August 4, 2004.