REMOTE CALL FORWARDING [1]

A. DESCRIPTION

Remote Call Forwarding (RCF) is a special reverse charge service whereby a call to a telephone number in one exchange (the call forwarding location) is automatically forwarded by Telephone Company central office equipment to another telephone number in the same or different exchange. One RCF path is required for each call simultaneously forwarded. This service is offered only where the terminating telephone number can be dialed direct via the public switched network.

RCF customers can also subscribe to two optional features described below.

1. One Number Service - Utilizes the 890 NXX to provide customers with a single seven-digit telephone number which callers can use to reach the customer Charge Free from any intrastate intraLATA location. A customer may subscribe to the same seven-digit telephone number for multiple LATAs within the state; however, the customer must have a terminating location within each LATA in which they subscribe to One Number Service.

2. Custom Routing Service - Utilizes the 890 NXX to provide customers that have multiple locations within a LATA within the state with the ability to have a single seven-digit telephone number, yet route calls to that telephone number to different locations based upon the Central Office in which the call originated.

   A Custom Routing Arrangement is a group of Central Offices a customer designates to terminate at a single location. Central Offices cannot be divided or split for Custom Routing purposes.

B. GENERAL REGULATIONS

1. Availability of Service

   a. RCF service requires special central office equipment and is furnished only where facilities permit.

   b. RCF service is not offered where the terminating station is a coin telephone.

[1] Effective May 18, 2013, Remote Call Forwarding is grandfathered for residence and no longer available to new customers. Remote Call Forwarding for residence is still available for resale until February 15, 2014, on which date the foregoing terms shall be effective for resale.

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B. GENERAL REGULATIONS (Cont'd)

2. Limitations of Service

a. General Limitations

(1) Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF service and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Telephone Company. If, in the opinion of the Telephone Company, additional Remote Call Forwarding service at the Call Forwarding location or facilities at the terminating station are needed, the customer will be required to subscribe to additional RCF services and/or facilities. In the event the customer refuses to subscribe to additional RCF services and/or facilities, said customer's RCF service shall be subject to termination.

(2) This service does not include the provision of the required terminating facilities at the call forwarding location.

(3) The quality of calls which are forwarded may vary depending on the distance and routing necessary to complete each call. Remote Call Forwarding is not represented as being suitable for the transmission of data or for connection to other services beyond the premises of the terminating telephone number.

(4) Call Forwarding, as described in Section 29C of this Guide, should not be offered as a feature at the RCF terminating number.

(5) Suspension of Service is not offered with Remote Call Forwarding.

(6) The Telephone Company will not provide identification of the originating telephone number to the Remote Call Forwarding customer.

(7) When calls are remotely forwarded to other services, restrictions or regulations governing those services are applicable.

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B. GENERAL REGULATIONS (Cont'd)

2. Limitations of Service (Cont'd)

b. Usage Limitations

(1) Local RCF is not offered on an unlimited usage package service basis and is available only in an exchange where measured use service is offered.

(2) RCF does not include a measured local use allowance.

(3) With the exception of the One Number Service and Custom Routing Service, RCF may be used to forward calls to Toll Free Service numbers of the same customer.

(4) One Number Service and Custom Routing Service usage is limited to a LATA within the State of Pennsylvania.

(5) When a customer subscribes to One Number Service or Custom Routing Service, usage is automatically accumulated against Usage Rate Schedule A. Usage Rate Schedule B is only available when a customer designs a Custom Routing Arrangement such that all usage will be local traffic. Local traffic is defined as "local" in Tariff Pa. P.U.C.-No. 180A or "Metro Call Band 1", as defined in Tariffs Pa. P.U.C.-Nos. 182, 182A, 185B and 185C.

(6) Chargeable operator handled calls such as operator collect[2], third number billed[2], credit card, person-to-person[2] or conference calls are not allowed with One Number Service or Custom Routing Service, except if facilities are not available for dial completion. A call may also be placed with an operator in the same manner if the calling party for any reason cannot reach a dial station.

(7) Certain coin telephone sets may require the deposit of a coin for the completion of One Number Service and Custom Routing Service usage.

(8) Interexchange Carrier Selection is an arrangement whereby a Remote Call Forwarding user in a Feature Group D serving end office can designate an Interexchange Carrier for transporting Intrastate InterLATA or Interstate calls. The non-recurring charge for Interexchange Carrier Selection is the rate for Presubscription that is filed in Bell Atlantic Telephone Companies' Tariff F.C.C. No. 1.

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[2] Effective August 8, 2016, Collect Calls, Third-number billed and Person-to-Person will be discontinued and will not be accepted as a billing arrangement for calls.

REMOTE CALL FORWARDING [1]

B. GENERAL REGULATIONS (Cont'd)

3. Directory Listings

a. Except as specified in B.3.b. following, the monthly rate entitles the customer to a directory listing of the RCF telephone number in the directory serving the RCF service location. Rates and Regulations for Directory Listings are subject to the provisions specified in Section 9 of this Guide.

b. The monthly rate for One Number Service and Custom Routing Service entitles the customer to a directory listing of the One Number Service or Custom Routing Service telephone number in the directory serving the terminating One Number Service or Custom Routing Service location. Rates and Regulations for Directory Listings are subject to the provisions specified in Section 9 of this Guide.

4. Minimum Contract Period

The minimum contract period for a Remote Call Forwarding option is one month.

5. Service Area

a. With One Number Service, the customer's LATA within Pennsylvania is the service area. In the Philadelphia LATA, the Pennsylvania portion of the LATA is the service area.

b. With Custom Routing Service, the customer defines the service area for each terminating telephone number by designating to which location each call will be routed. A service area cannot divide or split Central Offices, or extend beyond the customer's LATA boundaries within Pennsylvania.

6. Sales Provision

This service is covered by the Sales Provision as described in Section 1, Paragraph 27 of the Telephone Company's Pa. P.U.C.-No. 1 Tariff.

C. RATES

1. Methods of Determining Usage Charges

a. With the exception of Usage Rate Schedules A and B, usage charges are determined as follows:

(1) For calls between the calling party and the number arranged for Remote Call Forwarding.

The calling party is responsible for payment of applicable Guide charges for calls to the RCF location. For collect calls[2], the party subscribing to Remote Call Forwarding is responsible for the payment of charges to the RCF location, if a party at the number to which calls are forwarded accepts the call.

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[2] Effective August 8, 2016, Collect Calls will be discontinued and will not be accepted as a billing arrangement for calls.

REMOTE CALL FORWARDING [1]

C. RATES (Cont'd)

1. Methods of Determining Usage Charges (Cont'd)

a. With the exception of Usage Rate Schedules A and B, usage charges are determined as follows: (Cont'd)

(2) For calls between the number arranged for Remote Call Forwarding and the number to which the call is forwarded.

The customer subscribing to RCF is responsible for each completed call and is charged the applicable Guide rate for a toll or measured local use dial station-to-station call. The dial station-to-station rate applies to all calls answered at the terminating number, including person-to-person[2] and collect calls[2], even though such calls might not be accepted at the answering location.

b. Usage Rate Schedule A charges are determined as follows:

(1) Minimum Average Time Requirement

Usage is subject to an average of thirty seconds per completed call for each billing period. This means that if the average duration per call during each billing period is less than thirty seconds, billing will be based on an average duration of thirty seconds per call.

(2) Method of Determining Usage Charges

(a) Determine the total number of calls for each terminating telephone number separately.

(b) Determine the equivalent hours used for each terminating telephone number by applying the minimum average time requirement of 30 seconds (1 call = 30 seconds).

(c) Determine the total actual hours used for each terminating telephone number.

(d) Determine the total chargeable hours for each terminating telephone number which is the greater of (b) and (c) preceding, rounded to the nearest hundredth (two decimal places).

(e) Determine the usage charges for each terminating telephone number by multiplying the hourly rate in the appropriate taper(s) by the number of hours used in each taper and totaling these charges.

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[2] Effective August 8, 2016, Person-to-Person and Collect Calls will be discontinued and will not be accepted as a billing arrangement for calls.

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C. RATES (Cont'd)

1. Method of Determining Usage Charges (Cont'd)

c. Usage Rate Schedule B charges are determined as follows:

(1) Determine the total number of calls for each terminating telephone number separately.

(2) Multiply the total number of calls by the per message rate specified in C.4.i.(2)(b) following.

(3) Determine the total actual hours used for each terminating telephone number, rounded to the nearest hundredth (two decimal places).

(4) Determine the hourly usage charge for each terminating telephone number by multiplying the hourly rate in the appropriate taper(s) by the number of hours used in each taper and totaling these charges.

(5) Determine total usage charges for each terminating telephone number by adding the per message charges determined in (2) preceding and the usage charges determined in (4) preceding.

2. Method of Determining Fractional Recurring Charges Other Than Usage

Charges for a fraction of a month are determined by dividing the monthly rate by 30 to obtain a daily rate. That rate is multiplied by the number of days service is provided.

3. Timing of Calls

Chargeable time begins when connection is established between a station associated with a Remote Call Forwarding access path and the calling station, and ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

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C. RATES (Cont'd)

4. Schedule of Charges

The following rates apply for Remote Call Forwarding paths and options.

		Product/Service Charge	Monthly Rate	Bus
a.	Remote Call Forwarding, per access path	$ 21.00	$16.50[2]	$44.00 (I)
b.	To change the number associated with the Remote Call Forwarding Access Path…….……..	21.00	-	
c.	To change the number to which calls are forwarded.....	21.00	-	
d.	To change both the number associated with the Remote Call Forwarding Access Path and the number to which calls are forwarded at the same time……..	21.00	-	
e.	Initial Remote Call Forwarding Access Path Arranged for One Number Service……...	82.00	30.00	
f.	Each additional Remote Call Forwarding Access Path Arranged for One Number Service……..	82.00	14.00	
g.	Initial Remote Call Forwarding Access Path Arranged for Custom Routing Service, per Custom Routing Arrangement	112.00	80.00	
h.	Each additional Remote Call Forwarding Access Path Arranged for Custom Routing Service within each Custom Routing Arrangement.....	112.00	14.00	

[1] Effective May 18, 2013, Remote Call Forwarding is grandfathered for residence and no longer available to new customers. Remote Call Forwarding for residence is still available for resale until February 15, 2014, on which date the foregoing terms shall be effective for resale.

[2] Withdrawn from residential service effective July 20, 2013; still available for resale until October 19, 2013, on which date the foregoing terms shall be effective for resale.

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C. RATES (Cont'd)

4. Schedule of Charges (Cont'd)

The following rates apply for Remote Call Forwarding paths and options. (Cont'd)

i. One Number Service Monthly Usage Charges

The hourly rates apply to the usage within a service group rounded to the nearest hundredth of an hour.

(1) Usage Rate Schedule A

Rate Per Hour	
0-10 Hours	$ 9.94
10.0 1-30 Hours	9.00
Over 30 Hours	8.14

(2) Usage Rate Schedule B

(a) Rate Per Hour

0-10 Hours	$ 1.20
10.01-30 Hours	1.08
Over 30 Hours	.97

(b) In addition to above charges, in Usage Rate Schedule B, a per message rate of $.038 applies to each call completed.

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