
6. RATES AND CHARGES

6.1 Special Construction

6.1.1 Basis for Rates and Charges

Rates and Charges for special construction will be based on the costs incurred by the Company and may include: (1) nonrecurring type charges; (2) recurring type charges; (3) termination charges; or (4) a combination thereof.

6.1.2 Basis for Cost Computation

The cost referred to in 6.1.1 may include one or more of the following items to the extent that they are applicable.

- (a) Cost installed of the facilities to be provided, including estimated costs for the rearrangement of existing facilities. Cost installed includes the cost of:
 - (1) equipment and materials provided or used,
 - (2) engineering, labor and supervision,
 - (3) transportation, and
 - (4) rights-of-way;
- (b) cost of maintenance;
- (c) depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- (d) administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
- (e) license preparation, processing and related fees;
- (f) price list preparation, processing and related fees;
- (g) any other identifiable costs related to the facilities provided; or
- (h) an amount for return and contingencies.

6. RATES AND CHARGES (Cont'd)

6.1 Special Construction (Cont'd)

6.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Customer.

6.1.3.1 The termination liability period is the estimated service life of the facilities provided.

6.1.3.2 The amount of the maximum termination liability is equal to the estimated amounts for:

- (a) cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed including the cost of:
 - (1) equipment and materials provided or used,
 - (2) engineering, labor and supervision,
 - (3) transportation, and
 - (4) rights-of-way;
- (b) license preparation, processing and related fees;
- (c) price list preparation, processing and related fees;
- (d) cost of removal and restoration, where appropriate; and
- (e) any other identifiable costs related to the specially constructed or rearranged facilities.

6.1.3.3 The applicable termination liability charge is based on the normal method for circulating the unpaid balance of a term obligation.

6. RATES AND CHARGES (Cont'd)

6.2 Special Access Service*

(C)

6.2.1 General

Rates are composed of three elements which may apply to a Customer's service, depending upon the specific service requested and its location.

6.2.1.1 The channel termination rate element provides for the termination of the communications path at the Customer designated location. One channel termination charge applies for each Customer designated location at which a channel is terminated.

6.2.1.2 The channel mileage rate element is determined by the Vertical and Horizontal Coordinates ("V & H") method, as set forth in the National Exchange Company Association Price list, F.C.C. No 4. When the calculation results in a fraction of a mile, the total is rounded up to the next whole mile before applying the rate.

6.2.1.3 Optional Features for which charges are applied only include multiplexing.

6.2.2 Voice Grade Service

There are two types of Voice Grade Services. The service is compatible with either 2-wire ground start and loop start equipment or 4-wire E/M signaling equipment. 4-wire supports analog data transmission speeds of up to 19.2 Kbps. The rates for Voice Grade channels as described in 4.2.2 are as follows:

***Effective May 8, 2020, Special Access Services are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.**

(N)

(N)

6. RATES AND CHARGES (Cont'd)

6.2 Special Access Service* (Cont'd)

(C)

6.2.2 Voice Grade Service (Cont'd)

6.2.2.1 Voice Grade Service Rates :

Channel Termination per point of termination	RECURRING PER MONTH
- 2 wire voice/analog data	\$21.15
- 4 wire voice/analog data	\$31.90

Channel Termination, per point of termination	NON-RECURRING CHARGE
- 2 wire voice/analog data	\$270.00
- subsequent, same location	\$100.00
- 4 wire voice/analog data	\$275.00
- subsequent, same location	\$105.00

In addition to Channel Termination Charges, Channel Mileage Charges (both recurring and non-recurring) may apply as determined on an individual case basis.

6.2.2.2 This service consists of making Voice Grade capacity available on a 24-hour per day, 7 days per week basis.

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(N)
(N)

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6. RATES AND CHARGES (Cont'd)

6.2 Special Access Service* (Cont'd)

(C)

6.2.3 Digital Data Service

Digital Data Service is provided at transmission rates of 2.4, 4.8, 9.6, 56 and 64 Kbps.

6.2.3.1 This service consists of making DS-0 capacity available on a 24-hour per day, 7 days per week basis.

6.2.3.2 Digital Data Services

Channel Termination, Per point of termination	RECURRING PER MONTH
2.4 Kbps	\$49.35
4.8 Kbps	\$49.35
9.6 Kbps	\$49.35
19.2 Kbps	\$49.35
56 Kbps	\$69.10
64 Kbps	\$69.10

In addition to Channel Termination Charges, Channel Mileage Charges (both recurring and non-recurring) may apply as determined on an individual case basis.

Channel Termination, per point of termination	NON-RECURRING
2.4 Kbps	\$350.00
4.8 Kbps	\$350.00
9.6 Kbps	\$350.00
19.2 Kbps	\$350.00
56 Kbps	\$350.00
64 Kbps	\$350.00
Subsequent, same location	
2.4 Kbps	\$99.00
4.8 Kbps	\$99.00
9.6 Kbps	\$99.00
19.2 Kbps	\$99.00
56 Kbps	\$99.00
64 Kbps	\$99.00

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(N)

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6. RATES AND CHARGES (Cont'd)

6.2 Special Access Service* (Cont'd)

(C)

6.2.4 DS-1 Service

DS-1 service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data and video.

6.2.4.1 This service consists of making DS-1 capacity available 24-hours per day, 7 days per week.

6.2.4.2 DS-1 Rates

					RECURRING PER MONTH
Channel termination	Termination	per	point	of	\$140.90
Channel Mileage					
-fixed					\$64.35
- per mile					\$27.95
Optional Features					
- multiplexing, DS-1 to DS-0					ICB
					NON RECURRING CHARGES
Channel termination	per	point	of	termination	\$745.00
Subsequent, same locations					\$335.00
Optional Features					
- multiplexing, DS-1 to DS-0					ICB

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6. RATES AND CHARGES (Cont'd)

6.2 Special Access Service* (Cont'd)

(C)

6.2.5 DS-3 Service

DS-3 service is a digital transmission facility of 44.736 Mbps with a capacity of 28 DS-1 channels or 672 Voice, Analog Data or Digital Data Channels.

6.2.5.1 The service consists of making DS-3 capacity available 24-hours per day, 7 days per week.

6.2.5.2 DS-3 Rates

	RECURRING PER MONTH
Channel Termination per point of termination	\$2,000.00
Channel Mileage	
-fixed	\$1,550.00
- per mile	\$140.00
Optional Features	
- multiplexing, DS-3 to DS-1	ICB
	NON RECURRING CHARGES
Channel termination per point of termination	\$1,811.00
Subsequent, same locations	\$1,190.00
Optional Features	
- multiplexing, DS-3 to DS-1	ICB

***Effective May 8, 2020, Special Access Services are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.**

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6. RATES AND CHARGES (Cont'd)

6.2 Special Access Service* (Cont'd)

(C)

6.2.6 Service Calls

When a Customer reports trouble to the Company for clearance and no trouble is found in the Company's facilities, the Customer may be responsible for payment of a charge calculated from the time Company's personnel are dispatched to the Customer Premise until the work is completed.

6.2.6.1 Service Call Charge Rates

per technician ICB

6.2.7 Individual Case Basis Arrangements

The Company may, in response to a bona fide request from a potential customer or User, develop a bid for services offered in this Price list, or a bid for a Special Service Arrangement not currently offered by the Company. Prices quoted in response to such requests may be different from those in effect in this Price list. An Individual Case Basis arrangement will be offered to the subscriber for acceptance in writing. Such Individual Case Basis Arrangements will specify, among other things, the length of service, minimum volume of service required, and rate and charges for the proposed service.

***Effective May 8, 2020, Special Access Services are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.**

(N)
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6. RATES AND CHARGES (Cont'd)

6.3 Switched Access Services

There are three types of rates and charges that apply to Switched Access Service. These are Monthly Recurring Charges, usage rates and Non-Recurring Charges.

Monthly Recurring Charges: Monthly Recurring Charges are flat rates for facilities that apply each month or fraction thereof that a specific rate element is provided.

Usage Rates: Usage rates are rates that are applied on a per access minute or per query basis. Usage rates are accumulated over a monthly period.

Non-Recurring Charges: Non-Recurring charges are one time charges that apply for a specific work activity (i.e., installation of new service or change to an existing service).

- (a) Installation of Service: Non-Recurring charges apply to each Switched Access Service installed. The charge is applied per line or trunk.

6. RATES AND CHARGES, (CONT'D.)

6.3 Switched Access Services (Cont'd)

6.3.1 Application of Rates

6.3.1.1 Direct Connect - The Direct Connect rate is assessed based on the total of the monthly Entrance Facilities charge and the usage rates of applicable rate elements. The monthly facilities charge consists of a fixed rate based on the type of the facilities, i.e., DS1 or DS3; and any applicable usage rates.

6.3.1.2 Tandem Connect - The Tandem Connect rate is assessed based on the usage charges for End-Office switching and Tandem Switched Transport functions.

(T)

6.3.1.3 800 Data Base Access Charge - The 800 Data Base Access Charge applies for the translation of a specific ten-digit Toll Free number to a Customer Identification on a per query basis.

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(C)

6.3.2 Billing of Access Minutes

When recording originating calls over FGD with multifrequency address signaling, usage measurement begins when the first wink supervisory signal is forwarded from the Customer's facilities. The measurement of originating call usage over FGD ends when the originating FGD entry switch receives disconnect supervision from either the originating End User's Local Switching Center (indicating that the originating End User has disconnected), or the Customer's facilities, whichever is recognized first by the entry switch.

6. RATES AND CHARGES (Cont'd)

6.3 Switched Access Services (Cont'd)

6.3.2 Billing of Access Minutes (Cont'd)

For terminating calls over FGD with multifrequency address signaling, the measurement of access minutes begins when a seizure signal is received from the Carrier's Trunk group at the Point of Presence within the LATA. The measurement of terminating call usage over FGD ends when a disconnect signal is received, indicating that either the originating or terminating user has disconnected.

When recording originating calls over FGD with SS7 signaling, usage measurement begins with the transmission of the initial address message by the switch for direct

Trunk groups and with the receipt of an exit message by the switch for tandem Trunk groups. The measurement of originating FGD usage ends when the entry switch receives or sends a release message, whichever occurs first.

For terminating calls over FGD with SS7 signaling, the measurement of access minutes begins when the terminating recording switch receives the initial address message from the terminating End User. On directly routed Trunk groups or on tandem routed Trunk groups, the Company switch receives the initial address message and sends the indication to the Customer in the form of an answer message. The measurement of termination FGD call usage ends when the entry switch receives or sends a release message, whichever occurs first.

6. RATES AND CHARGES, (CONT'D.)**6.3 Switched Access Services (Cont'd)****6.3.1 Application of Rates**

6.3.1.1 Direct Connect - The Direct Connect rate is assessed based on the total of the monthly Entrance Facilities charge and the usage rates of applicable rate elements. The monthly facilities charge consists of a fixed rate based on the type of the facilities, i.e., DS1 or DS3; and any applicable usage rates. (T)

6.3.1.2 Tandem Connect - The Tandem Connect rate is assessed based on the usage charges for End-Office switching and Tandem Switched Transport. (T)

6.3.1.3 800 Number Translation Charge - The 800 Number Translation Charge applies for the translation of a specific 800 number to a ten digit telephone number on a per query basis.

6.3.2 Billing of Access Minutes

When recording originating calls over FGD with multifrequency address signaling, usage measurement begins when the first wink supervisory signal is forwarded from the Customer's facilities. The measurement of originating call usage over FGD ends when the originating FGD entry switch receives disconnect supervision from either the originating End User's Local Switching Center (indicating that the originating End User has disconnected), or the Customer's facilities, whichever is recognized first by the entry switch.

6. RATES AND CHARGES (Cont'd)

6.3 Switched Access Services (Cont'd)

6.3.3 Rates and Charges

6.3.3.1 Service Implementation

A. Installation Charge (Per End)

DS-1	DS-3
ICB	ICB

6.3.3.2 Change Charges (Per Order)

Per Occurrence

A. Service Date ICB

B. Design Changes ICB

C. Expedite Charge ICB

6. RATES AND CHARGES, (CONT'D.)

6.3 Switched Access Services (Cont'd)

6.3.3 Rates and Charges (Cont'd)

6.3.3.3 Cancellation Charges (Per Order)

ICB

6.3.3.4 Switched Access

6.3.3.4.1 Entrance Facility Charge - State of Florida

Per DS1 - The rates and charges for DS1 Entrance Facilities are the charges set forth for the Company's DS1 Special Access Service** as specified in Section 6.2.4.2 of this price list.

Per DS3 - The rates and charges for DS3 Entrance Facilities are the charges set forth for the Company's DS3 Special Access Service** as specified in Section 6.2.5.2 of this price list.

6.3.3.4.2 Direct Connect Charges

	Per Access Minute of Non-8YY <u>Originating Use</u>	Per Access Minute of 8YY <u>Originating Use</u>	Per Access Minute <u>Terminating Use</u>
Zone 1:*	\$0.022995	See Note 1*	See Note 1*
Zone 2:*	\$0.022995	See Note 1*	See Note 1*

6.3.3.4.3 Tandem Connect Charges

A. Tandem Connect Without Tandem Switching

	Per Access Minute of Non-8YY <u>Originating Use</u>	Per Access Minute of 8YY <u>Originating Use</u>	Per Access Minute <u>Terminating Use</u>
Zone 1:*	\$0.023855	See Note 1*	See Note 1*
Zone 2:*	\$0.023855	See Note 1*	See Note 1*

B. Tandem Connect With Tandem Switching

	Per Access Minute of Non-8YY <u>Originating Use</u>	Per Access Minute of 8YY <u>Originating Use</u>	Per Access Minute <u>Terminating Use</u>
Zone 1:*	\$0.024355	See Note 1*	See Note 1*
Zone 2:*	\$0.024355	See Note 1*	See Note 1*

* Note 1 – 8YY Originating Usage and Terminating Usage switched access rates are billed at the Company's tariffed interstate rates found in XO Communications Services, LLC FCC Tariff No. 1 Section 6.3.3 which may be viewed at www.verizon.com/tariffs/.

* Rate Zones are defined in Section 1.

**Effective May 8, 2020, Special Access Services are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.

6. RATES AND CHARGES (Cont'd)

6.3 Switched Access Services (Cont'd)

6.3.3 Rates and Charges (Cont'd)

6.3.3.5 Chargeable Optional Features

6.3.3.5.1 800 Data Base Access Service Basic Query

Per Query	Per Query	
Zone 1*:	\$0.000200	(R)
Zone 2*:	\$0.000200	(R)

6.3.3.5.2 Signaling Transfer Point Access

Monthly	Non-Recurring	Via Third
Per Mile	Per Port	Party
ICB	ICB	ICB

6.3.3.6 Nonchargeable Optional Features

Supervisory Signaling	\$0.00
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6.3.3.7 Feature Group D Optional Features

6.3.3.7.1 Common Switching Optional Features

Alternate Traffic Routing	ICB
Automatic Number Identification	ICB
Cut-Through	ICB
Service Class Routing	ICB
Feature Group D with 950 Access	ICB
Signaling System Seven (SS7)	ICB
Basic Initial Address Message Delivery	ICB
Called Directory Number Delivery	ICB
Flexible Automatic Number	ICB
Identification Delivery	ICB

* Rate Zones are defined in Section 1.

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6. RATES AND CHARGES (Cont'd)

6.3 Switched Access Services (Cont'd)

6.3.4 Special Construction

6.3.4.1 Basis for Rates and Charges

Rates and charges for Switched Access Special Construction are the same as rates and charges for Special Access Service* and are specified in Section 6.1.1 and 6.1.2 preceding.

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6.4 Individual Case Basis Arrangements

At the option of the Company, service may be offered through a contract on an individual case basis to meet specialized requirements of the Customer not contemplated in this price list. The terms of each contract shall be mutually agreed upon between the Customer and company and may include discount off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for two months after the initial offering to the first contract customer for any given set of terms. Unless otherwise specified, the regulations for such arrangements will be in addition to the regulations specified in the Company's applicable price list(s). Rates charged for individual case basis arrangements are set forth in Section 6.4.1

***Effective May 8, 2020, Special Access Services are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.**

(N)
(N)

6. RATES AND CHARGES (Cont'd)

6.5 Billing Name and Address (BNA) Service

6.5.1 Company will upon request, provide Billing Name and Address (BNA) Service to Telecommunications Service Providers (Customer), or its authorized billing and collection agent. Telecommunications Service Providers include interexchange carriers, operator service providers, enhanced service providers and any other provider of intrastate/interstate telecommunications services. BNA provides the billing name and address when calling party dials 101XXXX or authorizes collect and/or third party calls to pay for telecommunication services. BNA Service enables telecommunications service providers and authorized billing and collection agents to seek payment of their service directly from the calling party.

(D)
(D)

In no case shall Customer or authorized billing and collection agent of a customer disclose the billing name and address information of any subscriber to any third party, except that a customer may disclose BNA. This service is offered to Customer or its authorized billing and collection agent for the following limited purposes and may not be resold or used for any other purpose:

- Billing customers for using telecommunications service of that service provider and collecting amounts due.
- Verification of service orders of new customers, identification of customers who have moved to a new address, fraud prevention, and similar nonmarketing purposes.

6.5.2 Obligations of the Customer

XO will only accept BNA Service orders via email or fax. With each order for BNA Service, the customer must provide the name of the authorized individual(s) as well as the email address or fax number to which the BNA information should be sent.

6. RATES AND CHARGES (Cont'd)

6.5 Billing Name and Address (BNA) Service (Cont'd)

6.5.3 Rates and Charges

	Recurring Charge
Billing Name and Address (Per Batch Request)	\$30.00
Billing Name and Address Found/Each	\$0.30
Billing Name and Address Not Found/Each	\$0.30

6. RATES AND CHARGES (Cont'd)

6.6 LNP Query Service

All service providers exchanging traffic with and/or routing calls to XO for completion must perform all database queries required for proper routing of such traffic and proper delivery of signaling based services.

XO will assess any and all providers failing to perform such queries for any such database function performed on their behalf, including, but not limited to, Local Number Portability database queries required for call routing and completion. The rates for specific database queries are set forth below. In the absence of a specific rate, XO shall be entitled to, at a minimum, recover its actual costs for performing such database query on behalf of a provider who has failed to properly perform all queries required for the proper routing of its traffic and proper delivery of signaling based services.

Database query:	Rate Per Query
Local Number Portability, or LNP, Query Service	\$0.000852

6.7 Access Service Order Charge

Company will assess an Access Service Order Charge of \$100.00 each time a Customer requests a Carrier Identification Code to be added to a Company switch. The Customer would initiate this request with a submission of an Access Service Order to the Company.

6.8 Historic Invoices

The Company will furnish, upon Customer's request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

<u>Format</u>	<u>Rate Per Invoice</u>
Electronic	\$10.00
CSV/CD of CDR	\$25.00

(N)

(N)

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6. RATES AND CHARGES (Cont'd)

6.9 Service Order Changes

6.9.1 Service Order Change Charge

Customer will be assessed a non-recurring charge when it initiates a modification of a Service Order after its acceptance by XO. If a Service Order is modified after its acceptance by XO, per-Circuit change charges will apply as follows: \$50 for any change requested by Customer within five (5) days of Service Order acceptance; \$200 for any change requested by Customer between five (5) days of Service Order acceptance and five (5) days of the projected Start of Service Date; and \$400 for any change requested by Customer within five (5) days of the projected Start of Service Date. In addition, Customer must pay all third party charges imposed as a result of the change.

6.9.2 Service Order Cancellations

Customer will be assessed a non-recurring charge for each Circuit cancelled between the date of its acceptance by XO and the projected Start of Service Date. The cancellation charges will be as follows:

Circuit Type	Cancellation Charge – Per Circuit
DS1	\$750.00, plus one month's MRC
DS3	\$1,500.00, plus one month's MRC
All other Circuit types	One month's MRC and applicable installation charges

In addition to these charges, Customer must pay all third party charges imposed as a result of the cancellation.

(N)

(N)

6. RATES AND CHARGES (Cont'd)

6.10 Intra-Building Moves

Customers will be assessed a non-recurring charge for requesting an existing circuit to be moved to a new end point termination within the same building as the current termination. . Moves of three or fewer floors will be charges as shown below. The customer will retain all services, terms, and pricing for the moved circuit once the move has been completed. The non-recurring charges below apply to DS1 and DS3 services that do not include additional infrastructure, cabling, electronics, or other materials.

Requests for moves of more than three floors will be charged an ICB rate.

Circuit	Non-Recurring Charges	
	Initial Circuit	Each Additional Circuit
DS1	\$550.00	\$275.00
DS3	\$550.00	\$275.00

6.11 Switched Access IP Direct Connect

6.11.1 Direct Connect Charges

	Per Access Minute of Non-8YY <u>Originating Use</u>	Per Access Minute of 8YY <u>Originating Use</u>	Per Access Minute <u>Terminating Use</u>
Zone 1:*	\$0.022995	See Note 1*	See Note 1*
Zone 2:*	\$0.022995	See Note 1*	See Note 1*

6.11.2 Tandem Connect Charges

A. Tandem Connect Without Tandem Switching

	Per Access Minute of Non-8YY <u>Originating Use</u>	Per Access Minute of 8YY <u>Originating Use</u>	Per Access Minute <u>Terminating Use</u>
Zone 1:*	\$0.023855	See Note 1*	See Note 1*
Zone 2:*	\$0.023855	See Note 1*	See Note 1*

B. Tandem Connect With Tandem Switching

	Per Access Minute of Non-8YY <u>Originating Use</u>	Per Access Minute of 8YY <u>Originating Use</u>	Per Access Minute <u>Terminating Use</u>
Zone 1:*	\$0.024355	See Note 1*	See Note 1*
Zone 2:*	\$0.024355	See Note 1*	See Note 1*

*Note 1 – 8YY Originating Usage and Terminating Usage switched access rates are billed at Company's tariffed interstate rates found in XO Communications Services, LLC FCC Tariff No. 1 which may be viewed at www.verizon.com/tariffs/.

* Rate Zones are defined in Section 1.

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(T)

6. RATES AND CHARGES (Cont'd)

6.12 Service Extension Charge

A Service Extension Charge will be assessed when a customer requests and XO agrees to provide services at a location beyond XO's demarcation point. This non-recurring charge will be applied to the first and each additional circuit as outlined below:

Type of Circuit	NON-RECURRING CHARGES	
	First Circuit	Each Additional Circuit
Less Than or Equal to a DS1 (1.544 Mbps)	\$ 325.00	\$ 80.00
More Than a DS1 (1.544 Mbps) and Less Than or Equal to a DS3 (44.736 Mbps)	\$ 550.00	\$ 550.00