LOCAL AND JOINT TARIFF SERVICES

A. Discount Pricing Plans (Calling Plans)

Description

(1) General

The following contains summaries of discount plans that are available to subscribers of services offered under this Product Guide. In some cases, variations in the availability or terms of these plans are set forth in a separate paragraph following the summary. Aside from such variations, these summaries are intended for informational purposes only, and subscribers should refer to the detailed terms and conditions for these plans, as set forth in the Product Guide sections cited at the end of each summary. In case of any conflict between the summaries and the full provisions of the plans, as set forth in the relevant Product Guides, the latter shall govern

(2) Virtual WATS

(a) Virtual WATS is a usage discount pricing plan for outgoing calls made within NY State. Virtual WATS is available for use on existing or new business service exchange lines. The subscriber is billed a monthly charge for a minimum period of usage. Charges for usage beyond the minimum period are then applied based on a tapered schedule, with discounted rates for evening and night usage.

(b) This pricing plan applies to intraLATA toll calls in the Poughkeepsie, Albany, Syracuse, Binghamton and Buffalo LATAs and to intraLATA Region-to-Region calls in the NY Metropolitan LATA.

(c) Refer to Part C of this Product Guide for additional provisions and rates.

(3) Sensible Minute Plan

(a) The sensible minute plan is a residence optional calling plan that provides customers with a per minute rate for qualifying intraLATA message toll calls in the Poughkeepsie, Albany, Syracuse, Binghamton and Buffalo LATAs and NY State Independent Local Exchange Carriers', except ALLTEL NY, Inc., Warwick Valley Telephone Company and Citizens Telecommunications of NY, Inc. territories and interregion calls in the NY Metropolitan LATA.

(b) Refer to Part C of this Product Guide for additional provisions and rates

(4) Personalized Rate Plan

(a) The personalized rate plan is a residence optional calling plan which provides qualifying customers within the Company's/independent local exchange carrier's, except ALLTEL NY, Inc., Warwick Valley Telephone Company and Citizens Telecommunications of NY, Inc. service area with a monthly flat rate for all of the customer's qualifying intraLATA message toll and Band B-D calls in the Poughkeepsie, Albany, Syracuse, Binghamton and Buffalo LATAs and for qualifying interregion calls in the NY Metropolitan LATA

LOCAL AND JOINT TOLL SERVICES

A. Discount Pricing Plans (Calling Plans) (Cont'd)

Description (Cont'd)

(4) Personalized Rate Plan (Cont'd)

(b) The monthly flat rate charged is the base period qualifying usage, increased or decreased, as the case may be, by a specified percent change, provided, however, that the monthly flat rate may not be less than a minimum monthly rate.

(c) Refer to Part C of this Product Guide for additional provisions and rates.

(5) NYNEX Business Link Plan

(a) The NYNEX business link plan provides variable discounts on charges to a qualifying business customer's billed telephone number (BTN) for IntraLATA toll calling in the Poughkeepsie, Albany, Syracuse, Binghamton and Buffalo LATAs and Downstate regional calling plan interregion calling in the NY Metropolitan LATA. The plan is available to all customers located within the Company's service area in NY

(T)

(b) The discounts will vary depending upon the level of total billing to the BTN for all Telephone Company products and services and the length of time the customer remains in the plan.

(c) Refer to Part C of this Product Guide for additional provisions and rates.

(6) NYNEX Surrogate Business Link℠ Plan for Customers in Independent Territories (Except ALLTEL NY, Inc., Warwick Valley Telephone Company and Citizens Telecommunications of NY, Inc.)

(a) This plan provides variable discounts on charges to a qualifying independent company (except ALLTEL NY, Inc., Warwick Valley Telephone Company and Citizens Telecommunications of NY, Inc.) business customer's BTN for intraLATA toll calling in the Albany, Binghamton, Buffalo, Poughkeepsie and Syracuse LATAs. (T)

(b) The discounts will vary depending upon the level of total monthly intraLATA toll usage billed to the BTN.

(c) Refer to Part C of this Product Guide for additional provisions and rates.

LOCAL AND JOINT TARIFF SERVICES

A. Discount Pricing Plans (Calling Plans (Cont'd)

Description (Cont'd)

(7) Reserved for future use

(Effective May 17, 2014, to be implemented prior to October 31, 2014, the Weekend Choice Plan is withdrawn from this Product Guide, and Verizon will no longer provide this plan as of that date.)

(8) Reserved for future use

(Effective May 17, 2014, to be implemented prior to October 31, 2014, Call Package is withdrawn from this Product Guide, and Verizon will no longer provide this package as of that date.)

(9) Personal Unlimited Plan

(a) This plan is an optional usage plan which combines Home Region and Interregion calls for customers in the New York Metro LATA or Bands A-D and intraLATA message toll calls for customers in the non-New York Metro LATA under a single service offering for a monthly flat rate.

(b) Refer to Part C of this Product Guide for additional provisions and rates.

(10) Verizon Regional Package Extra

(a) Verizon Regional Package Extra is an optional residential service package that provides customers with a combination of basic local and intraLATA toll service and the following features for one flat monthly rate: individual basic flat or individual message rate service, unlimited basic local usage, unlimited direct distance dialed intraLATA toll, unlimited directly dialed local directory assistance, applicable service connection charges, a choice of ValuePack Service features (excludes Speed Dialing 8-numbers), Call Intercept*, InternetCall Manager and Home Voice Mail – Standard (residence) option. (C)

(b) Refer to Part A, Section 1 for additional provisions and rates.

* Effective August 9, 2023, Call Intercept is withdrawn from this Product Guide, and Verizon will no longer provide this feature as of that date. (N) (N)

LOCAL AND JOINT TARIFF SERVICES

A. Discount Pricing Plans (Calling Plans) (Cont'd)

Description (Cont'd)

(11) Verizon Regional Package#

(a) Verizon Regional Package is an optional residential service package that provides customers with a combination of services including individual basic flat or individual basic message rate service, unlimited basic local usage, unlimited direct distance dialed intraLATA toll, applicable Service Connection Charges and a choice of up to five of the following compatible value added features for a flat monthly rate: Caller ID or Caller ID – Number Only or Call Waiting ID with Name or Call Waiting ID Deluxe (all include Anonymous Call Rejection); Call Waiting; Home Voice Mail-Standard Mailbox with Fixed Call Forwarding*; Speed Dialing 8; and Threeway Calling.

* Fixed Call Forwarding is used interchangeably with either of the following three Call Forwarding options: Call Forwarding Busy Line or Call Forwarding Don't Answer or Call Forwarding Busy Line/Don't Answer.

(b) Refer to Part B, Section 2 for additional provisions and rates.

(12) Unlimited Local and Toll Usage for Business

(a) Unlimited Local and Toll Usage for Business is an optional business usage package that provides customers with unlimited local usage with Individual Message Business and Digital Centrex Plus services and unlimited direct distance-dialed intraLATA toll

(b) Refer to Part B, Section 2 for provisions and rates.

Verizon Regional Package Extra and Verizon Regional Package are no longer available to new customers. Existing customers may retain the packages at existing locations.

LOCAL AND JOINT TOLL SERVICES

A. Discount Pricing Plans (Calling Plans) (Cont'd)

Description (Cont'd)

(13) Verizon Regional Package Unlimited

(a) Verizon Regional Package Unlimited is an optional residential service package that provides customers with a combination of services including individual basic flat or individual basic message rate service, unlimited basic local usage, unlimited direct distance dialed intraLATA toll, applicable Service Connection Charges and a choice of up to three of the following compatible value added features for a flat monthly rate: Caller ID – Number Only, Caller ID, Call Waiting ID with Name or Call Waiting ID - Deluxe; Anonymous Call Rejection; Call Waiting; Call Forwarding; Call Forwarding Busy Line, Call Forwarding Don't Answer or Call Forwarding Busy Line Don't Answer; Repeat Dialing, *69, Speed Dialing 8 or 30, Three-Way Calling, Ultra Forward, Distinctive Ring.

(b) Refer to Part B, Section 2 of this Product Guide for additional provisions and rates.

(14) Regional Essentials

(a) Regional Essentials is an optional residential service package that provides customers with a combination of services including individual basic service access line, unlimited basic local usage, unlimited direct distance dialed intraLATA toll, applicable Service Connection Charges and a choice of up to three of the following compatible value added features for a flat monthly rate: Home Voice Mail – Standard (Residence) option, Call Waiting, Caller ID With Name, Caller ID – Number Only, Call Waiting ID with Name or Call Waiting ID – Deluxe and Fixed Call Forwarding.

(b) Refer to Part B, Section 2 of this Product Guide for additional provisions and rates.

(15) Regional Value

(a) Regional Value is an optional residential service package that provides customers with a combination of individual basic service access line, unlimited basic local usage, unlimited direct distance dialed intraLATA toll, and applicable Service Connection Charges for a flat monthly fee. (T)

(b) Refer to Part B, Section 2 of this Product Guide for additional provisions and rates.

LOCAL AND JOINT TARIFF SERVICES

A. Discount Pricing Plans (Calling Plans) (Cont'd)

(16) Unlimited Dial Tone Line (DTL) And Unlimited CustoPAK Basic Package

(a) Unlimited Dial Tone Line (DTL) Basic Package and Unlimited CustoPAK Basic Package are optional flat-rated usage packages for business customers that provide a network access line (individual message rate business or CustoPAK service), unlimited local and direct distance-dialed intraLATA Region-to-Region or toll usage and certain calling features for one flat monthly rate, when the customer also subscribes to a high speed internet service provided by Verizon Online, an unlimited nationwide calling plan through Verizon Long Distance LLC and at least one Expansion Line. (T)

(b) Refer to Part B, Section 2 of this Product Guide for additional provisions and rates.

(1) The Unlimited Dial Tone Line (DTL) and Unlimited CustoPAK Basic Packages was introduced July 23, 2007 and the Single Line Business PAK was introduced June 29, 2009.