VERIZON NEW ENGLAND INC.

Rates and Charges Effective In

THE STATE OF RHODE ISLAND

PUC RI No. 15

1. Tariff Information and General Regulations 1
1.1. Tariff Information 1
1.1.1. Tariff Structure 1
1.1.2. Page Revisions 1
1.1.2.C. Supplement Numbers 1
1.1.3. Tariff Codes 1
1.1.4. Referencing 2
1.1.5. Trademarks and Service Marks 2
1.1.5.A.1. Registered Service Marks 2
1.1.5.A.2. Service Marks 3
1.1.5.A.3. Registered Trademark/Service Marks 3
1.1.6. Definitions 3
1.2. Application of Tariff 13
1.2.1. General 13
1.3. Use of Service 14
1.3.1. Lawful Use 14
1.3.2. Competitive Use 14
1.3.3. Connection to Telephone Company Facilities 15
1.3.4. Provision and Ownership of Equipment and Lines 15
1.3.5. Minimum Service Periods 16
1.4. Responsibility of the Telephone Company 17
1.4.1. Furnishing of Service 17
1.4.2. Service Observing 18
1.4.3. Liability 18
1.4.4. Failure of Service 19
1.4.5 Reserved for Future Use ..... 19 (C)
1.4.6. Installation Warranty 20
1.4.6.A. Residence Service 20
1.4.7. Customer Satisfaction Guarantee 20
1.4.7.A.1. Custom Calling 20
1.4.7.A.2. Phonesmart 20
1.4.7.A.3. Distinctive Ring 20
1.4.7.A.4. Voice Dialing 20
1.4.7.A.5. WorkSmart Package 20
1.5. Responsibility of the Customer 21
1.5.1. Cancellation, Change, or Deferment Prior to Establishment of Service 21
1.5.2. Equipment Space and Power 21
1.5.3. Liability 22
1.5.4. Notification for Termination of Service 22
1.5.5. Payment of Bills 22
1.5.5.B. Late Payment 22
1.5.5.C. Returned Check 22
1.5.6. Deposits 23
1.5.7. Gross Receipts Tax Surcharge 23
1.5.8. Responsibility of the Customer with Respect to Certain Customer-Provided Systems ..... 23 (N)
1.6. Customer Assistance Programs 24
1.6.1. Lifeline 24
1.6.2. Link Up America 25
1.6.3. Enhanced Lifeline 25
1.6.4. Expanded Link Up America 25
1.6.5 Resale and Sharing 25

1. Tariff Information and General Regulations

1.9.2.N.1. ..... 42 (D)
1.9.2.N.2. 42
1.9.2.O. 42
1.9.2.P. 42
1.9.2.Q. ..... 42 (D)
1.10. Promotional Programs 43
1.10.1. General 43
1.11. Reserved for Future Use ..... 44 (T)
1.11.1. ..... 44 (D)

2. Construction and Interior Wiring 1
2.1. Construction 1
2.1.1. General 1
2.1.2. Highway Construction 1
2.1.3. Private Property Construction 1
2.1.3.A. Principal Location 1
2.1.3.B. Pole Construction 2
2.1.3.C. Underground Construction 2
2.1.3.C.3. Underground Construction Not Requiring Conduit 3
2.1.3.C.4. Underground Construction Requiring Conduit 3
2.1.4. Reserved for Future Use 4
2.1.5. Special Conditions 4
2.1.6. Residential Subdivision Construction ..... 4 (N)
2.2. Interior Wiring 6
2.2.1. General 6
2.2.1.B. Concealed Wiring 6
2.2.2. Customer Premises Inside Wire 7

3. Service Charges 1
3.1. Description 1
3.1.1. General 1
3.1.2. Service and Equipment Charges (S&E) 1
3.1.3. Premises Work Charges 1
3.1.3.A.1. Standard 1
3.1.3.A.2. Complex 1
3.1.4. Other Services 2
3.1.4.A. Restoral of Service 2
3.1.4.B. Temporary Suspension of Service 3
3.1.4.B.4. Business and Residence Service 3
3.1.4.C. Establishment of Signal Power Levels 3
3.1.5. Jack Equipment 4
3.1.6. Reserved for Future Use ..... 4 (T)
3.1.6.B. ..... 5 (D)
3.1.6.C. 5
3.1.6.C.1. 5
3.1.6.C.2. ..... 5 (D)

4. Connections of Customer Premises Equipment to the Telecommunications Network 1
4.1. Responsibility of the Telephone Company 1
4.1.1. Provision of Service 1
4.2. Responsibility of the Customer 2
4.2.1. Provision of Service 2
4.2.2. Liability 2
4.3. Connections of Registered Equipment 3
4.3.1. Registered Terminal Equipment and Registered Multi-line Terminating Systems 3
4.3.2. Premises Wiring Associated with Registered Multi-line Terminating Systems 4
4.3.2.A.1. Fully-protected 4
4.3.2.A.2. Protected 4
4.3.2.A.3. Unprotected 4
4.3.3. Reserved for Future Use ..... 5 (T)
4.4. Connections of Grandfathered Terminal Equipment and Multi-line Terminating Systems 6
4.4.1. Direct Connections–Grandfathered Terminal Equipment 6
4.4.2. Direct Connections–Grandfathered Multi-line Terminating Systems 6
4.4.3. Connections Through Connecting Arrangements Provided by the Telephone Company 7
4.4.3.D. Network Control Signaling 8
4.4.3.E. Grandfathered Connections of Data Terminal Equipment 8
4.4.3.F. Grandfathered Connections of Voice Terminal Equipment 8
4.4.3.G. Grandfathered Connections of Multi-line Terminating Systems 9
4.4.4. Attested Equipment Connected Prior to July 1, 1980 9
4.4.5. Conforming Answering Devices Connected Prior to July 1, 1979 10
4.4.6. Electrical Connections 11
4.4.6.A. Minimum Protection Criteria 11
4.4.7. Acoustic or Inductive Connections 12
4.4.7.C. Minimum Protection Criteria 12
4.5. Connections of Customer Provided Communications Systems Not Subject to Part 68 of the FCCs Rules and Regulations 14
4.5.1. Direct Connections 14
4.5.1.B. Institutional Procedures 14
4.5.1.B.4. Affidavit Requirement 15
4.6. Special Service Arrangements–Terminal Equipment 17
4.6.1. Reserved for Future Use ..... 17 (T)
4.6.2. Recording, Reproducing, and Automatic Answering and Recording Equipment 17
4.6.2.A. General 17
4.6.2.B. Recording of Two-Way Telephone Conversations 18
4.6.2.G. Recording of Incoming Messages Only 19
4.6.2.H. Transmission of Pre-recorded Messages 19
4.6.2.I. Automatic Answering and Recording Equipment 19
4.6.3. Telephotograph, Electroencephalogram and Electrocardiogram Equipment 20
4.6.4. Hazardous or Inaccessible Locations 20
4.7. ..... 21 (D)
4.7.1. 21
4.7.2. ..... 21 (D)

4. Connections of Customer Premises Equipment to the Telecommunications Network

4.8. ..... 24 (D)
4.8.1. ..... 24 (D)
4.9. Connecting Arrangements 25
4.9.1. General 25
4.9.2. Data Access Arrangement 25
4.9.3. Voice Connection Arrangements 25
4.9.4. Special Arrangements 26

5. Exchange Service 1
5.1. Basic Exchange Service 1
5.1.1. Description 1
5.1.1.A.1. Residence 1
5.1.1.A.2. Business 1
5.1.1.B.1. Unlimited 1
5.1.1.B.2. Residence Measured 1
5.1.1.B.3. Business Measured 1
5.1.2. Restrictions 2
5.1.2.A. Unlimited Service 2
5.1.2.B. Measured Service 2
5.1.2.C. Superseded Exchange Service 2
5.1.3. Use of Service–Residence 2
5.1.4. Dicontinuance of Basic Exchange Service ..... 3 (T)
5.1.5. Reserved for Future Use ..... 3 (T)
5.1.5.A. ..... 3 (D)
5.1.6. Localities and Exchanges of Connection 3
5.1.6-1 Exhibit-Exchange or Zones of Connection Serving Localities in Adjoining Jurisdictions 5
5.1.7. Exchange Classification 6
5.1.7-1 Exhibit-Exchange Rate Group Classification and Limits 7
5.1.7-2 Exhibit-Basic Exchange and Superseded Exchange Services–Exchange or Zone Classified by Rate Group 8
5.2. Application of Rates and Charges 10
5.2.1. Basic Exchange Services 10
5.2.1.A. Residence Service 10
5.2.1.A.1. Measured 10
5.2.2. Trunk Lines 10
5.2.3. Reserved for Future Use 11
5.3. Exchange Maps 13
5.4. Other Services 14
5.4.1. Combination of Main Telephone Exchange Services 14
5.4.2. Foreign Exchange and Foreign Zone Service 14
5.4.3. Foreign Central Office Service 15
5.4.4. Reserved for Future Use 15
5.4.5. Dormitory Communication Service (DCS) 16
5.4.5.D. Billing 16
5.4.5.G. Monthly Rates 17
5.4.5.H. Temporary Suspension of Service 17
5.4.5.I. Directory Listings 17
5.4.5.J. Service and Equipment Charges 17
5.4.5.K. Tie Lines 17
5.4.5.L. Toll Denial 17
5.5. Directory Listing Service 18
5.5.1. Description 18
5.5.2. Initial Listings 18
5.5.3. Additional Listings 19
5.5.4. Nonpublished Service 19

5. Exchange Service 20
5.5.5. Nondirectory Listed Service 20
5.5.6. Nonlisted Service 20
5.6. Directory Assistance Service 21
5.6.1. Description 21
5.6.2. Call Allowance 21
5.6.3. Exemptions 22
5.7. Nynex Call Connect Service 23
5.7.1. Description 23
5.7.2. Application of Rates and Charges 23
5.8. Reserved For Future Use ..... 24 (T)
5.8.1. ..... 24 (D)
5.8.2. Reserved For Future Use ..... 24 (T)
5.8.2.A. ..... 24 (D)
5.8.3. Reserved for Future Use ..... 24 (T)
5.8.3.B. ..... 24 (D)
5.8.3.C. ..... 24 (D)
5.8.3.D. ..... 25 (D)
5.11. National-411 (N-411) Service 29
5.11.1. Description 29
5.11.2. Liability 29
5.11.3. Application of Rates and Charges 29
5.11.3.C. Exemptions 29

6. Local Service Areas 1
6.1. Description 1
6.1.1. General 1
6.1.1-1 Exhibit-Local Service Areas 2

7. Auxiliary Exchange Services 1
7.1. Custom Calling Service 1
7.1.1. Description 1
7.1.1.A. Call Waiting 1
7.1.1.B. Call Forwarding 1
7.1.1.C. Call Forwarding Busy Line 1
7.1.1.D. Call Forwarding Don't Answer 1
7.1.1.E. Call Forwarding Busy Line Don't Answer 1.1
7.1.1.F. Three-Way Calling 1.1
7.1.1.G. Usage Three-Way Calling 1.1
7.1.1.H. Speed Dialing 8 Codes 1.1
7.1.1.I. Speed Dialing 30 Codes 2
7.1.2. Regulations 2
7.1.3. Application of Rates and Charges 2
7.1.3.C. Custom Calling Services Package 2
7.1.3.D. Value Added Package 3
7.2. Touch Tone Calling 4
7.2.1. Description 4
7.3. Remote Call Forwarding Service 5
7.3.1. Description 5
7.3.2. Application of Rates and Charges 5
7.3.2.A. Message Charges 5
7.4. ..... 6 (D)
7.4.1. 6
7.4.2. 6
7.4.3. ..... 6 (D)
7.5. Line Hunting Service 7
7.5.1. Description 7
7.5.2. Application of Rates and Charges 7
7.6. Referral Services 8
7.6.1. Description 8
7.6.2. Application of Rates and Charges 8
7.7. Stop Hunt Arrangement 9
7.7.1. Description 9
7.7.2. Application of Rates and Charges 9
7.8. Make Busy Arrangement 10
7.8.1. Description 10
7.8.2. Application of Rates and Charges 10
7.9. Toll Restriction 11
7.9.1. Description 11
7.9.2. Application of Rates and Charges 11
7.10. Signal Line Filter 12
7.10.1. Description 12
7.10.2. Application of Rates and Charges 12
7.11. Curb-A-Charge Service 13
7.11.1. Description 13
7.11.1.C. Originating Number Screening 13
7.11.1.C.1. Originating Number Screening Operator Screening 13
7.11.1.C.2. Originating Number Screening Direct Dialed Screening 13
7.11.1.D. Terminating Number Screening 13

7. Auxiliary Exchange Services
7.11.1.D.1. Option A 13
7.11.1.D.2. Option B 13
7.11.1.D.3. Option C 13
7.11.2. Application of Rates and Charges 13
7.12. Presumptive Blocking and Selective Blocking 15
7.12.1. Presumptive Blocking 15
7.12.2. Selective Blocking 15
7.12.2.A.1. Comprehensive Blocking 15
7.12.3. Application of Rates and Charges 15
7.12.3.A. Service Charges 15
7.13. INTELLIDIAL® Calling Service 17
7.13.1. Definitions 17
7.13.2. Description 18
7.13.2.C.1. Basic Feature Packages 18
7.13.2.C.2. Optional Feature Packages 18
7.13.2.C.2.a. Package 1 18
7.13.2.C.2.b. Package 2 18
7.13.2.C.2.c. Package 3 18
7.13.2.C.2.d. Package 4 18
7.13.3. Regulations 18
7.13.4. Application of Rates and Charges 19
7.13.5. Reserved for Future Use ..... 19 (T)
7.14. ..... 21 (D)
7.14.1. 21
7.14.2. 21
7.14.3. 22
7.14.3.A. 22
7.14.3.B. 23
7.14.4. 23
7.14.4.B.2.a. 23
7.15. 25
7.15.1. 25
7.15.2. 26
7.15.2.A. 26
7.15.3. 26
7.15.3.A. 26
7.15.4. ..... 26.1
7.15.4.A. ..... 26.1 (D)
7.16. Distinctive Ring Service 27
7.16.1. Description 27
7.16.1.D.1. Package I 27
7.16.1.D.2. Package II 27
7.16.2. Regulations 27
7.16.2.A. Provisions for Other Services 27
7.16.2.A.1. Call Waiting and Call Forwarding 27
7.16.2.A.2. Curb-A-Charge 27
7.16.2.A.3. Directory Listing 28
7.16.3. Application of Rates and Charges 28
7.16.3.A. S&E Charges 28
7.17. PHONESMART® Service 29
7.17.1. Description 29
7.17.1.A.1. Busy Redial 29
7.17.1.A.2. Caller ID – Number Only 29

7. **Auxiliary Exchange Services**
7.17.1.A.3. Caller ID 29
7.17.1.A.4. Caller Waiting ID Deluxe 29
7.17.1.A.5. Call Waiting ID Deluxe With Name 30
7.17.1.A.6. *69 30
7.17.1.A.7. Call Trace 30
7.17.1.A.8. Anonymous Call Rejection 30
7.17.2. Regulations 31
7.17.2.A. Liability 31
7.17.3. Application of Rates and Charges 32
7.18. ..... 33 (D)
7.18.1. 33
7.18.2. 33
7.19. 34
7.19.1. 34
7.19.1.C. 34
7.19.1.C.1. 34
7.19.1.C.2. 34
7.19.1.C.3. 34
7.19.1.C.4. 34
7.19.1.C.5. 35
7.19.1.D. 35
7.19.1.D.1. 35
7.19.1.D.2. 35
7.19.1.D.3. 35
7.19.1.D.4. 35
7.19.1.D.5. 36
7.19.1.D.6. 36
7.19.1.D.6.a 36
7.19.1.D.6.b 36
7.19.1.E. 36
7.19.1.E.1. 36
7.19.1.E.2. 36
7.19.1.F. 37
7.19.2. 37
7.19.3. 37
7.19.4. 38
7.19.4.A. 38
7.19.4.A.1 38
7.19.4.A.2 38
7.19.4.A.3 38
7.19.4.B. 38
7.19.4.B.1 38
7.19.4.B.2 38
7.19.4.B.3 38
7.19.4.C.` 38
7.19.4.C.1 38
7.19.4.C.2 38
7.19.4.C.3 38
7.19.4.C.4 38
7.19.4.C.5 38
7.19.4.C.6 ..... 38 (D)

9. Message Telecommunications Service (MTS) 1
9.1. Description 1
9.1.1. General 1
9.1.2. Customer Dialed Classes of Service 1
9.1.2.A. Station-to-Station Service 1
9.1.2.A.2. IntraMunicipality Toll Calls Service 2
9.1.2.B. Calling Card Service 2
9.1.2.C. Collect or Bill to Third Number Service 2
9.1.2.D. Collect or Bill to Third Number Mechanized Service 2
9.1.2.E. Person-to-Person Service 2
9.1.2.F. Coin Paid Station-to-Station Service 2
9.1.3. Operator Dialed Classes of Service 3
9.1.3.A. Station-to-Station Service 3
9.1.3.B. Calling Card Service 3
9.1.3.C. Collect or Bill to Third Number Service 3
9.1.3.D. Person-to-Person Service 3
9.1.3.E. Coin Paid Station-to-Station Service 3
9.2. Responsibility of the Telephone Company 4
9.2.1. Collection of Charges 4
9.3. Responsibility of the Customer 5
9.3.1. Customer Equipment 5
9.4. Regulations 6
9.4.1. Timing of Messages 6
9.4.2. Time Periods 6
9.4.2.A. Residence Service Lines 6
9.4.2.A.1. Day Rates (Full Rates) 6
9.4.2.A.2. Evening Rates (Discounted) 6
9.4.2.A.3. Night and Weekend Rates (Discounted) 6
9.4.2.B. ..... 7 (D)
9.4.2.B.1. 7
9.4.2.B.2. 7
9.4.2.C. ..... 7 (D)
9.4.3. Determination of Rate Airline Miles 7
9.5. Rates and Charges 9
9.5.1. Description 9
9.5.1.A. Residence Service Initial Period Rates 9
9.5.1.B. Residence Service Incremental Charges 9
9.5.1.B.1. Customer Dialed 9
9.5.1.B.2. Operator Dialed 9
9.5.1.C. Residence Service Overtime Rates 9
9.5.1.D. ..... 9 (D)
9.5.1.E. 9
9.5.1.E.1. 9
9.5.1.E.2. ..... 9 (D)
9.5.1.F. Sent-Paid Coin 9
9.5.1.G. Adjustments 9
9.5.1.H. .....
..... 10 (D)
9.5.2. Application 10
9.6. Message Telecommunications Service for Disabled Persons 11
9.6.1. Description 11
9.6.2. Application of Rates and Charges 11

9. Message Telecommunications Service (MTS)
9.7. ..... 12 (D)
9.7.1. 12
9.7.2. 12
9.7.3. 13
9.7.4. 13
9.7.5. 14
9.7.5.A. 14
9.7.6. 15
9.7.7. 16
9.7.7.A. 16
9.7.8. 17
9.7.9. ..... 17 (D)
9.8. Call Completion Platform Services 19
9.8.1. Bell Atlantic Access Number (BAAN) Single Rate Platform 19
9.8.1.A. BAAN 19
9.8.2. Application of Rates and Charges 19
9.8.2.D. Discounts 19

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans 1
10.1. Selective Calling Service 1
10.1.1. Description 1
10.1.2. Application of Rates and Charges 1
10.1.2.B.1. Business Usage 1
10.1.2.B.2. Residence Usage 1
10.1.2.C. Residence Usage Discount 2
10.1.2-1 Exhibit-Exchanges Included in Each Selective Calling Area 3
10.2. Rhode Island Statewide Calling Service 10
10.2.1. Description 10
10.2.2. Application of Rates and Charges 10
10.3. ..... 11 (D)
10.3.1. 11
10.3.2. 11
10.3.2.D. 12
10.3.2.F. 12
10.3.2.H. 12
10.3.3. 13
10.3.3.E. 13
10.3.3.G. ..... 13 (D)
10.4. Sensible Minute Plan 14
10.4.1. Description 14
10.4.2. Application of Rates and Charges 14
10.4.2.A. Usage 14
10.4.2.D. Discounts 14

13. Reserved for Future Use.....1

14. Reserved for Future Use.....1

15. Service Packages 1
15.1. ValuePack 1
15.1.1. Description 1
15.1.1.A.1. Custom Calling Services 1
15.1.1.A.2. Phonesmart Services 1
15.1.1.A.3. Distinctive Ring Service 1
15.1.1.A.4. Voice Dialing Service 1
15.1.2. Application of Rates and Charges 1
15.1.2.A. Monthly Rates 1
15.2. Verizon Local Package Extra℠ and Verizon Local Package℠ 2
15.2.1. Description 2
15.2.2. Application of Rates and Charges 2
15.2.2.A. Monthly Rates 2
15.3. Multi-Line Package Bonus Discount 3
15.3.1. Description 3
15.3.2. Application of Rates and Charges 3
15.6. Reserved for Future Use ..... 9 (T)
..... (D)
..... (D)
15.9. Verizon Regional Package Extra℠ 14
15.9.1. Description 14
15.9.2. Application of Rates and Charges 15
15.10. Verizon Regional Package℠ 16
15.10.1. Description 16
15.10.2. Application of Rates and Charges 16
15.11. Verizon Regional Package Unlimited℠ 17
15.11.1. Description 17
15.11.2. Application of Rates and Charges 18

15. Service Packages

15.12. ....19 (D)
15.12.1. 19
15.12.2. 19
15.12.3. 21
15.12.3.B. 21
15.12.3.C. 22
15.12.4. 22
15.12.4.A. 22
15.12.4.B. 22
15.12.4.C. 23
15.12.5. 23
15.12.5.A. ....23 (D)
15.13. Regional Essentials.... 25
15.13.1. Description 25
15.13.1.C. Availability....25
15.13.2. Application of Rates and Charges 25
15.13.2.A. Monthly....25
15.13.2.D. Bundle Discount....25.1
15.13.2.E. FiOS Bundle Discount I 25.1
15.13.2.F. FiOS Bundle Discount II 25.2
15.13.2.G. Voice Discount....25.3
15.14. Regional Value.... 26
15.14.1. Description 26
15.14.1.B. Availability....26
15.14.2. Application of Rates and Charges 26
15.14.2.A. Monthly....26
15.14.2.E. Voice Discount....26.1
15.14.2.F. Bundle Discount....26.1
15.14.2.G. Fixed-Price Bundle Discount....26.2
15.15 ....27 (D)
15.15.1. 27
15.15.2. 29
15.15.3. 31
15.15.4. 31
15.16 32
15.16.1. 32
15.16.2. 32
15.16.3. 34
15.16.4. 35
15.17 36
15.17.1. 36
15.17.2. 36
15.17.3. 38
15.17.4. 38
15.18 39
15.18.1. ....39 (D)

1. Reserved for Future Use 1

7. Reserved for Future Use.....1

10. Integrated Services Digital Network (ISDN) Services 1
10.1. ISDN Basic Service and Virtual Serving Arrangement (VSA) 1
10.1.1. Description 1
10.1.1.G. Customer Notification 1
10.1.1.H. Limitations 2
10.1.1.I. Subscription to Other Service 2
10.1.2. Features 2
10.1.2.A. Digital Subscriber Line 2
10.1.2.B. Basic Service Capabilities 2
10.1.3. High or Low Speed Packet Switched Data 3
10.1.3.A.1.a. Calls Barred Incoming, Outgoing 3
10.1.3.A.1.b. Hunt Group 3
10.1.3.A.1.c. Reverse Charge Acceptance 3
10.1.3.A.1.d. Reverse Charge Request 3
10.1.3.A.1.e. Throughput Class Negotiation 3
10.1.4. Alternate Circuit Switched Voice or Circuit Switched Data 4
10.1.5. Virtual Serving Arrangements 4
10.2. Optional Features 6
10.2.1. Digital Electronic Telephone Service (DETS) 6
10.2.1.A.1. Feature Access 6
10.2.1.A.2. Call Appearance 6
10.2.1.A.2.a. Multiple Call Appearance 6
10.2.1.A.2.b. Shared Call Appearance 6
10.2.1.A.2.c. Hold with Shared Call Appearance 6
10.2.1.A.2.d. Bridging with Shared Call Appearance 6
10.2.1.A.2.e. Shared Call Appearances with Analog Lines 6
10.2.1.A.3. Call Appearances/Features 7
10.2.1.A.4. Multiple Directory Numbers 7
10.2.1.A.5. ISDN Group 7
10.2.1.A.6. Expanded ISDN Group Coverage 7
10.2.1.A.6.a. Delayed Ringing 7
10.2.1.A.6.b. Abbreviated Ringing 7
10.2.1.A.6.c. Manual Exclusion 7
10.2.1.A.7. ISDN Flexible Calling 7
10.2.1.A.7.a. Drop 7
10.2.1.A.7.b. Transfer 7
10.2.1.A.7.c. Hold 7
10.2.1.A.7.d. Conference 7
10.2.1.A.8. Automatic Intercom/Group Intercom 7
10.2.2. Display 8
10.2.2.A.1. Outgoing Called Line Identification 8
10.2.2.A.2. Incoming Calling Line Identification 8
10.2.3. High or Low Speed Packet Switched Data Options 8
10.2.3.A.1. Additional Virtual Circuits 8
10.2.3.A.2. Permanent Virtual Circuit Selection 8
10.2.3.A.3. Closed User Group 8
10.2.3.A.4. Flow Control Parameter Negotiation 8
10.2.4. Customer Premises Modem Pool 8
10.2.4.A.1. Closed User Group 8
10.2.4.A.2. Terminating Modem Pool Access Telephone Numbers 9
10.2.5. Secondary Directory Numbers (SDN) 9
10.2.6. Circuit Switched Services (Voice and Data) 9

10. Integrated Services Digital Network (ISDN) Services
10.2.6.A. Circuit Switched Services (Voice and Data) ... 9
10.2.6.A.1. Multiline Hunt Groups ... 9
10.2.6.A.1.a. Stop Hunting ... 9
10.2.6.A.1.b. Make Busy ... 9
10.2.6.A.2. Call Forwarding ... 9
10.2.6.A.2.a. Call Forwarding Don't Answer ... 9
10.2.6.A.2.b. Call Forwarding Busy Line ... 9
10.2.6.A.3. Additional Call Offering ... 10
10.2.6.A.4. Associated Groups ... 10
10.2.7. Optional Feature Packages ... 10
10.2.7.A.1. Internet Access Package ... 10
10.2.7.A.2. Home Office Package ... 10
10.2.7.A.3. Deluxe Package ... 10
10.3. Responsibility of the Telephone Company ... 11
10.3.1. Interruption of Service ... 11
10.3.2. Suspension of Service ... 11
10.4. Responsibility of the Customer ... 12
10.4.1. Authorizations ... 12
10.4.2. Customer Equipment ... 12
10.4.2.A. Customer Premises Equipment (CPE) ... 12
10.5. Regulations ... 13
10.5.1. Minimum Period ... 13
10.5.2. Special Construction ... 13
10.5.3. Application of Rates and Charges ... 13
10.5.3.B. Voice Usage ... 13
10.5.3.C. Data Usage ... 13
10.5.3.D. Feature Package ... 13
10.5.3.F. Feature Change Charge ... 13
10.5.3.G. Additional or Permanent Virtual Circuits ... 14
10.6. ISDN Primary Service ... 15
10.6.1. Definitions ... 15
10.6.2. Description ... 15
10.6.3. Service Components ... 15
10.6.3.A. Port ... 15
10.6.3.B. Local Distribution Channel ... 15
10.6.3.C. DID Capability ... 15
10.6.4. Service Capabilities ... 16
10.6.4.A. Standard Features ... 16
10.6.4.A.1. Circuit Switched Voice ... 16
10.6.4.A.2. Circuit Switched Data ... 16
10.6.4.A.3. Call-by-Call Service Selection ... 16
10.6.4.B. Optional Features ... 16
10.6.4.B.1. Incoming Calling Line Identification ... 16
10.6.4.B.2. Channel Configuration ... 16
10.6.4.B.3. Multiple Facility Signaling Control (MFSC) ... 17 (T)
10.6.4.B.4. Backup D Channel ... 17
10.6.4.B.5. Intercom Capability ... 17 (T)
10.6.4.B.6. Network Ring Again ... 17
10.6.4.B.7. Calling Line Identification with Name ... 17
10.6.4.B.8. Two B Channel Transfer ... 17

10. Integrated Services Digital Network (ISDN) Services

10.6.4.B.9. Redirecting Number 17
10.6.4.B.10. Modified Redirecting Number 17
10.6.4.B.11. Optional Feature Package 17
10.6.4.B.12. Intercom Capability Package 17
10.6.4.B.13. PRI Station Detail Billing ..... 17.1 (T)
10.6.4.B.14. ISDN PRI Service Portability 17.1
10.6.4.B.15. ISDN PRI Plus 17.1
10.6.4.B.15.a. Standard Features ..... 17.1 (T)
10.6.4.B.15.b. Optional Features 17.1
10.6.4.B.15.d. Usage 17.1
10.6.4.B.15.e. Application of Rates and Charges 17.1
10.6.4.B.15.f. Termination Liability 17.1
10.6.4.B.15.g. Relocation ..... 17.2 (T)
10.6.4.B.15.h. Transfer of Service 17.2
10.6.4.B.16. Remote/Host Number 17.2
10.6.5. Responsibility of the Telephone Company 17.2
10.6.5.A. Suspension of Service 17.2
10.6.5.B. Provisions for Other Services 17.2
10.6.6. Responsibility of the Customer ..... 17.2 (T)
10.6.7. Regulations 18
10.6.7.A. Minimum Service Period 18
10.6.7.B. Provisions for Other Services 18
10.6.7.C. PRI Station Detail Billing 18
10.6.7.D. ISDN PRI Service Portability 18
10.6.8. Application of Rates and Charges 18
10.6.9. Variable Term Payment Plan (VTPP) 19
10.6.9.D. Termination Liability 19.1
10.6.9.I. Transfer of Service ..... 19.2 (T)
10.6.9.J. Relocation ..... 19.2 (T)
10.6.9-1 Exhibit-Termination Charges by Payment Period 20
10.7. Reserved For Future Use 22
10.7.1. 21
10.7.2. 21
10.7.2.A. 21
10.7.3. 21
10.7.4. 21
10.7.4.A. 21
10.7.4.E. 22
10.7.4.F. 22
10.7.5. 22
10.7.6. 22
10.7.6.B. 22
10.7.6-1 23

12. Reserved for Future Use.....1

13. Reserved for Future Use.....1

1. Services Affected by Network Transformation (T)
Serving Wire Center Information ..... 1 (T)
1.1. General ..... 1 (T)
1.1.1. Description ..... 1 (T)
1.1.1.C Serving Wire Center ..... 1 (T)
1.1.1.D. Serving Wire Center ..... 2 (N)

1. Reserved for Future Use.....1

1. Reserved for Future Use.....1

1. Reserved for Future Use.....1

1. Centrex Service 1
1.1. ..... 1 (D)
1.1.1. 1
1.1.1.D. 1
1.1.1.D.1. 1
1.1.1.D.2. 1
1.1.1.D.3. 1
1.1.1.D.4. 1
1.1.1.E. 1
1.1.1.E.1. 1
1.1.1.E.2. 1
1.1.1.E.3. 1
1.1.1.E.4. 1
1.1.1.F. ..... 1 (D)
1.1.2. Student Residence Centrex (SRC) 2
1.1.2.C. Billing Options 2
1.1.2.C.1. Option 1 2
1.1.2.C.2. Option 2 2
1.1.2.C.3. Option 3 2
1.1.2.F. Rates and Charges 3
1.1.2.F.2. Toll Denial 3
1.1.2-1 Exhibit-PBX Trunk Equivalency Table Unlimited Service Usage for Student Residence Centrex 4
1.2. ..... 6 (D)
1.2.1. 6
1.2.1.A. 6
1.2.1.B. 6
1.2.1.C. 6
1.2.2. 6
1.2.2.A. 6
1.2.2.B. 6
1.2.2.C. 7
1.2.3. 7
1.2.4. 7
1.2.5. ..... 7 (D)

1. Reserved for Future Use.....1

1. Reserved for Future Use.....1

1. Reserved for Future Use.....1

1. Reserved for Future Use.....1

1. Exchange and Network Services 1
1.1. Tariff Information and General Regulations 1
1.1.1. One-Time Bill Credit 1
1.1.2. Payment of Bills 1
1.1.3. Reserved for Future Use 1
1.1.4. Customer Assistance Programs 1.1
1.2. Construction and Interior Wiring 2
1.2.1. Construction 2
1.2.2 Engineering Design Charge 2
1.3. Service Charges 3
1.3.1. Premise Work Charges 3
1.3.2. Other Service and Equipment Charges 3
1.4. Connections of Customer Premises Equipment to the Telecommunications 6
1.4.1. Reserved for Future Use 6
1.4.2. Connecting Arrangements 6
1.5. Exchange Service 14
1.5.1. Basic Exchange Services–Monthly Rates by Exchange Zone 14
1.5.2. Basic Exchange Services–Composite Statewide Monthly Rates Schedule 16
1.5.3. Basic Exchange Services–Superseded Services Monthly Rates by Exchange/Zone 17
1.5.4. Basic Exchange Services–Other 19
1.5.5. Other Services 20
1.5.6. Directory Listing Service 21
1.5.7. Directory Assistance Service 22
1.5.8. Nynex Call Connect Service 22
1.5.9. Reserved for Future Use ..... 22 (T)
1.5.10. Reserved for Future Use 22
1.5.11. Reserved for Future Use 23
1.5.12. National–411 (N–411) Service 23
1.6. Local Service Areas 24
1.7. Auxiliary Exchange Services 25
1.7.1. Custom Calling Services 25
1.7.2. Remote Call Forwarding 27
1.7.3. Reserved for Future Use 27
1.7.4. Line Hunting Service 28
1.7.5. Referral Services 28
1.7.6. Stop Hunt Arrangement 28
1.7.7. Make Busy Arrangement 28
1.7.8. Toll Restriction 28
1.7.9. Signal Line Filter 28
1.7.10. Curb-A-Charge Service 29
1.7.11. Intellidial Calling Service 29
1.7.12. Reserved for Future Use 31
1.7.13. Reserved for Future Use 32
1.7.14. Distinctive Ring Service 32
1.7.15. Phonesmart Service 32
1.7.16. Reserved for Future Use 34
1.7.17 Reserved for Future Use 34.1
1.8. Reserved for Future Use 35
1.8.1. Reserved for Future Use 35
1.8.2. Reserved for Future Use 35
1.8.3. Reserved for Future Use 35
1.9. Message Telecommunications Service (MTS) 36
1.9.1. Message Telecommunications Service 36

1.9.2. Reserved for Future Use 37
1.9.3. Call Completion Platform Services 37
1.10. Message Telecommunications Service (MTS) Optional Toll Calling Plans 38
1.10.1. Selective Calling Service 38
1.10.2. Rhode Island Statewide Calling Service 38
1.10.3 Reserved for Future Use 39
1.10.4. Sensible Minute Plan 39
1.10.5. Verizon Five Cents Plans[sm] 39
1.13. Reserved for Future Use 55
1.14. Reserved for Future Use 56
1.15. Service Packages 57
1.15.1. ValuePack 57
1.15.2. Verizon Local Package Extra[sm] and Verizon Local Package[sm] 57
1.15.3. Reserved for Future Use ..... 57 (T)
1.15.4. Reserved for Future Use 57
1.15.5. Reserved for Future Use 58.2
1.15.6. Package Bonus Discount 59
1.15.7. Reserved for Future Use 59
1.15.8. Reserved for Future Use 59
1.15.9. Verizon Regional Package Extra[sm] 60
1.15.10. Verizon Regional Package[sm] 60
1.15.11. Verizon Regional Package Unlimited[sm] 60
1.15.12. Reserved for Future Use 61
1.15.13 Reserved for Future Use 61
1.15.13A Reserved for Future Use 62
1.15.14. Regional Essentials 62
1.15.15. Regional Value 64
1.15.16 Reserved for Future Use 65

3. Digital Communications Services 1
3.1. Reserved for Future Use 1
3.2. ..... 2 (D)
3.2.1. 2
3.2.2. 3
3.2.3. 5
3.2.4. 7
3.3. 8
3.3.1. 8
3.4. 9
3.4.1. 9
3.4.2. 10
3.5. 12
3.5.1. 12
3.5.2. 12
3.6. 13
3.6.1. 16
3.6.2. ..... 16.2
3.7. 14
3.8. 15
3.8.1. 15
3.9. 16
3.9.1. 16
3.9.2. 17
3.9.3. 18
3.9.4. 19
3.9.5. 19
3.9.6. ..... 22 (D)
3.10. Integrated Services Digital Network (ISDN) Services 23
3.10.1. ISDN Basic Service 23
3.10.2. ISDN Primary Service 28
3.10.3. Reserved for Future Use 31.1
3.11. Network Reconfiguration Service (NRS) 32
3.11.1. Network Access Ports 32
3.11.2. Network Controller Access 32
3.11.3. Optional Features 32
3.12. Reserved for Future Use 33
3.13. Reserved for Future Use 34

5. Reserved for Future Use 1

6. Reserved for Future Use.....1

7. Reserved for Future Use.....1

8. Centrex Service 1
8.1. Student Residence Centrex 1
8.1.1. Student Residence Centrex 1
8.2. ..... 2 (D)
8.2.1. 2
8.2.2. 2
8.2.3. 9
8.2.4. 27
8.2.5. 28
8.2.6. 29
8.3. 31
8.3.1. 31
8.3.2. 31
8.3.3. 31
8.4. 33
8.4.1. 33
8.4.2. 39
8.5. 45
8.5.1. 45
8.5.2. 55
8.5.3. ..... 64 (D)

9. Reserved for Future Use.....1

10. Reserved for Future Use.....1

11. Reserved for Future Use 1

12. Reserved for Future Use.....1