15. Service Packages
15.1 ValuePack

Effective June 16, 2012, ValuePack is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

15.1.1	Description	
A.	ValuePack is a billing arrangement whereby one-party residence customers can subscribe to any number of the following services/features and combinations thereof at a single discounted monthly rate. The services are provided subject to their individual service regulations specified elsewhere in Section 7.	
1.	**Custom Calling Services —** Call Forwarding, Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Waiting, Speed Dialing 8 codes, Speed Dialing 30 codes, Three-Way Calling	
2.	**Phonesmart Services —***69, Call Waiting ID with Name, Caller ID – Number Only, Caller ID, and Busy Redial.	(D)
3.	**Distinctive Ring**	

15.1.2	Application of Rates and Charges
A.	**Monthly Rates—** In lieu of the monthly rates that would otherwise apply for the individual services, a single ValuePack monthly rate will apply per line equipped, when a customer subscribes to those services as offered under ValuePack.
1.	The ValuePack monthly rate is in addition to the rates and charges for the associated one-party main telephone exchange service, as well as other applicable rates and charges that apply for other associated services.
B.	Service and Equipment charges do not apply to ValuePack.

15. Service Packages

15.2 Verizon Local Package Extra℠ and Verizon Local Package℠

Effective June 16, 2012, Verizon Local Package Extra℠ and Verizon Local Package℠ are no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

15.2.1	Description	
A.	Verizon Local Package Extra**℠** and Verizon Local Package℠ are billing arrangements which provide residence customers with a combination of local service and an optional feature package for a single monthly rate. All services are provided subject to their individual service regulations specified elsewhere in the tariff.	
B.	The Verizon Local Package Extra**℠** and Verizon Local Package℠ include one-party unlimited local exchange service and unlimited local directory assistance service. In addition, customers can select either the Verizon Local Package**℠** option, which consists of up to three of the following services, or the Verizon Local Package Extra**℠** option, which consists of any four or more of the following services:	
1.	Caller ID, Call Waiting ID with Name, or Caller ID – Number Only	(D)
2.	Call Waiting	
3.	Call Forwarding	
4.	Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line, Call Forwarding Don't Answer	
5.	Distinctive Ring–Package I	
6.	Distinctive Ring–Package II	
7.	Busy Redial	
8.	*69	
9.	Speed Dialing 30	
10.	Three-Way Calling	
C.	Verizon Local Package Extra**℠** and Verizon Local Package℠ are not available to customers receiving a lifeline reduction in monthly basic exchange service rates. Verizon Local Package Extra**℠** and Verizon Local Package℠ are also not available to customers with ISDN, Residence PBX, Student Centrex, or Centrex services.	

15.2.2	Application of Rates and Charges
A.	**Monthly Rates —** The local package rates apply in lieu of the monthly rates that would otherwise apply for the individual services included in the Verizon Local Package Extra**℠** and Verizon Local Package℠.
B.	Service and equipment charges for installation of a network access line, changing the class or grade of service, or transferring service do not apply when a customer is also subscribing to the Verizon Local Package Extra**℠** and Verizon Local Package℠. Service and equipment charges also do not apply to add a feature.

15. Service Packages

15.3 Multi-Line Package Bonus Discount

Effective June 16, 2012, Multi-line Package Bonus Discount is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations. (C) (C)

15.3.1	Description
A.	Multi-line package bonus discount is a billing arrangement that provides one-party residence customers that have two or more access lines and purchase one or more of the following services/packages in allowable combinations, with a discount.
1.	Verizon Local Package Extra[sm]
2.	Verizon Local Package[sm] (limited to customers of record on or before October 18, 2002)
3.	ValuePack
4.	Verizon Regional Package Extra[sm]
B.	To be eligible for the multi-line package bonus discount, all the customer's lines must be on the same premises and billed to the same customer and billing telephone number.
C.	Multi-line package bonus discount is available only to customers whose basic service is provided over Telephone Company access lines.
D.	The services and packages are provided subject to their individual service regulations specified elsewhere in the tariff.
E.	Multi-line package bonus discount is not available on services for which customers are receiving a lifeline reduction in monthly rates.

15.3.2	Application of Rates and Charges
A.	A percent discount applies to the monthly rate for each eligible service/package on each line.

15. Service Packages

15.6 Reserved for Future Use (T)

(D)

(D)

15. Service Packages

15.9 Verizon Regional Package Extra[sm]

Effective June 16, 2012, Verizon Regional Package Extra[sm] is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

15.9.1	Description	
A.	Verizon Regional Package Extra[sm] is a billing arrangement which provides residence customers with a combination of local service, unlimited Local Directory Assistance, intraLATA toll and an optional feature package for a single monthly rate.	
B.	Verizon Regional Package Extra[sm] includes one-party unlimited exchange service, unlimited Local Directory Assistance and unlimited intraLATA toll. In addition, customers can select any of the following.	
1.	Call Waiting	
2.	Call Forwarding	
3.	Call Forwarding Busy Line or Call Forwarding Don't Answer or Call Forwarding Busy Line Don't Answer	
4.	Three-Way Calling	
5.	Speed Dialing 30 Codes	
6.	Distinctive Ring – Package I	
7.	Distinctive Ring – Package II	
8.	Busy Redial	
9.	Caller ID or Caller ID – Number Only or Call Waiting ID With Name	
10.	*69	
11.	Anonymous Call Rejection	
12.		(D)
C.	**Availability**	
1.	Verizon Regional Package Extra[sm] is available only to one-party residence customers whose basic exchange service and intraLATA toll service are provided over Verizon Telephone Company access lines.	
2.	Verizon Regional Package Extra[sm] is not available in conjunction with any other local or intraLATA toll calling plans or packages.	
3.	Verizon Regional Package Extra[sm] is not available to customers receiving a lifeline reduction in monthly basic exchange service rates.	
4.	Verizon Regional Package Extra[sm] is not available to customers with ISDN, Centrex, or Student Centrex service.	
5.	Verizon Regional Package Extra[sm] does not qualify for other discount plans offered elsewhere in this tariff with the exception of the following discount(s):	
a.	Multi-Line Package Bonus Discount applies to Verizon Regional Package Extra[sm] customers as specified in 15.3.1.A.4.	

15. Service Packages

15.9 Verizon Regional Package Extra[sm]

Effective June 16, 2012, Verizon Regional Package Extra[sm] is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations. (C) (C)

15.9.2	Application of Rates and Charges
A.	**Monthly Rates** – Verizon Regional Package Extra[sm] rate applies in lieu of the monthly rates that would otherwise apply for the individual services included in Verizon Regional Package Extra[sm].
B.	The Verizon Regional Package Extra[sm] rate applies to customer dialed station-to-station sent-paid calls and to operator dialed station-to-station sent-paid calls if facilities are not available for customer dial completion. The rate also applies to operator dialed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap.
C.	Service charges for installation of a network access line or changing the class or grade of service do not apply when a customer is also subscribing to the Verizon Regional Package Extra[sm]. Service charges do not apply to add or change a feature.

15. Service Packages

15.10 Verizon Regional Package[sm]

Effective June 16, 2012, Verizon Regional Package [sm] is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations. (C) (C)

15.10.1	Description
A.	Verizon Regional Package[sm] is a billing arrangement which provides residence customers with a combination of unlimited local service, unlimited intraLATA toll service and an optional feature package for a single monthly rate.
B.	Verizon Regional Package[sm] includes one-party unlimited exchange service and unlimited intraLATA toll. In addition, customers can select any of the following value added services:
1.	Call Waiting
2.	Three-Way Calling
3.	Speed Dialing 8 or 30
4.	Caller ID or Caller ID – Number Only or Call Waiting ID with Name
C.	**Availability**
1.	Verizon Regional Package[sm] is available to one-party residence customers whose basic exchange service and intraLATA toll service are provided over Verizon Telephone Company access lines.
2.	Verizon Regional Package[sm] is not available to customers receiving a lifeline reduction in monthly basic exchange service rates. Verizon Regional Package[sm] is also not available to customers with ISDN, Centrex, or Student Centrex services.
3.	Verizon Regional Package[sm] is not available in conjunction with any other local or intraLATA toll calling plans or packages.
D.	Verizon Regional Package[sm] does not qualify for other discount plans offered elsewhere in this tariff.

15.10.2	Application of Rates and Charges
A.	**Monthly Rates** – The Verizon Regional Package[sm] rate applies in lieu of the monthly rates that would otherwise apply for the individual services included in the Verizon Regional Package[sm] offer.
B.	The Verizon Regional Package[sm] rate applies to customer dialed station-to-station sent-paid calls and to operator dialed station-to-station sent-paid calls if facilities are not available for customer dial completion. The rate also applies to operator dialed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap.
C.	Service charges for installation of a network access line or changing the class or grade of service do not apply when a customer is also subscribing to Verizon Regional Package[sm]. Service charges do not apply to add or change a feature.

15. Service Packages

15.11 Verizon Regional Package Unlimited[sm]

Effective June 16, 2012, Verizon Regional Package Unlimited[sm] is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations.

15.11.1	Description	
A.	Verizon Regional Package Unlimited is a billing arrangement, which provides residence customers with a combination of a dial-tone access line, local usage, intraLATA toll usage and an optional feature package for a single monthly rate.	
B.	Verizon Regional Package Unlimited includes one-party unlimited local exchange service and unlimited intraLATA toll usage. In addition, customers can select any three of the following value added services:	
1.	Caller ID or Call Waiting ID with Name	(D)
2.	Call Waiting	
3.	Call Forwarding	
4.	Call Forwarding Busy Line Don't Answer or Call Forwarding Busy Line or Call Forwarding Don't Answer	
5.	Distinctive Ring – Service Package I or Distinctive Ring – Service Package II	
6.	Busy Redial	
7.	*69	
8.	Speed Dialing 8 Codes	
9.	Speed Dialing 30 Codes	
10.	Three-Way Calling	
C.	**Availability**	
1.	Verizon Regional Package Unlimited is available only to one-party residence customers whose basic exchange service and intraLATA toll service are provided over Verizon Telephone Company access lines.	
2.	Verizon Regional Package Unlimited is not available to customers receiving a lifeline reduction in monthly basic exchange service rates. Verizon Regional Package Unlimited is also not available to customers with ISDN, Centrex, or Student Centrex services.	
3.	Verizon Regional Package Unlimited is not available in conjunction with other local or intraLATA toll calling plans or packages.	
D.	Verizon Regional Package Unlimited does not qualify for other discount plans offered elsewhere in this tariff.	

15. Service Packages

15.11 Verizon Regional Package Unlimited[sm]

Effective June 16, 2012, Verizon Regional Package Unlimited[sm] is no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the service at existing locations. (C) (C)

15.11.2	Application of Rates and Charges
A.	**Monthly Rates** – The Verizon Regional Package Unlimited rate applies in lieu of the monthly rates that would otherwise apply for the individual services included in the Verizon Regional Package Unlimited service offer.
B.	The Verizon Regional Package Unlimited rate applies to customer dialed station-to-station sent-paid calls and to operator dialed station-to-station sent-paid calls if facilities are not available for customer dial completion. The rate also applies to operator dialed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap.
C.	Service charges for installation of a network access line or for changing the class or grade of service do not apply when a customer is also subscribing to the Verizon Regional Package Unlimited plan. Service charges do not apply to add or change a feature. A total of three features (listed above) may be included in the service package at any time.

15. Service Packages

15.13 Regional Essentials

15.13.1	Description
A.	Regional Essentials is a billing arrangement which provides residence customers with a combination of a dial-tone access line, local usage, intraLATA toll usage, and an optional feature package for a single monthly rate.
B.	Regional Essentials includes one-party unlimited local exchange service and unlimited intraLATA toll usage. In addition, customers may select any three of the following value added services:
1.	Call Waiting
2.	Caller ID or Caller ID - Number Only* or Call Waiting ID With Name (D)
3.	Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line*, Call Forwarding Don't Answer*
C.	**Availability**
1.	Regional Essentials is available to one-party residence customers whose basic exchange service and intraLATA toll service are provided over Verizon Telephone Company access lines.
2.	Regional Essentials is not available to customers receiving a Lifeline reduction in monthly basic exchange service rates. Regional Essentials is also not available to customers with ISDN, Centrex, or Student Centrex services.
3.	Regional Essentials is not available in conjunction with other local or intraLATA toll calling plans or packages.
D.	Regional Essentials does not qualify for other discount plans offered elsewhere in this tariff with the exception of the following discount(s):
1.	A bundle discount applies to qualified Regional Essentials customers as specified in 15.13.2.D, 15.13.2.E, 15.13.2.F, and 15.13.2.G.
2.	A voice discount applies to qualified Regional Essentials customers as specified in 15.13.2.H.

15.13.2	Application of Rates and Charges
A.	**Monthly Rates -** The Regional Essentials rate applies in lieu of the monthly rates that would otherwise apply for the individual services included in the Regional Essentials service offer.
B.	The Regional Essentials rate applies to customer dialed station-to-station sent-paid calls and to operator dialed station-to-station sent-paid calls if facilities are not available for customer dial completion. The rate also applies to operator dialed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap.
C.	Service charges for installation of a network access line or changing the class or grade of service do not apply when a customer is also subscribing to Regional Essentials plan. Service charges do not apply to add or change a feature.

Effective June 16, 2012, Caller ID - Number Only, Call Forwarding Busy Line and Call Forwarding Don't Answer are no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain the services at existing locations. (D)

15. Service Packages

15.13 Regional Essentials

15.13.2 Application of Rates and Charges

D. **Bundle Discount l** – Effective April 17, 2011, the Bundle Discount l is not available to new customers. Existing customers may retain this package at existing locations in accordance with the terms and conditions described herein.

A customer is eligible to receive a monthly discount on Regional Essentials when the customer also subscribes to an unlimited long distance calling plan, plus one of the following products:

- Verizon On-line Broadband (Up to 1.0 Mbps, or Up to 3.0 Mbps, or Up to 7.1 Mbps, or Up to 15.1 Mbps packages). (Verizon Broadband Up to 1.0 Mbps, Up to 3.0 Mbps, Up to 7.1 Mbps, or Up to 15.1 Mbps packages refer to specific Verizon offerings with maximum speeds of 1.0 Mbps, 3.0 Mbps, 7.1 Mbps, or 15.1 Mbps and do not refer to other products that offer lower maximum speeds).
- DIRECTV® (Choice or higher)
- Verizon On-line Broadband (Up to 1.0 Mbps, or Up to 3.0 Mbps, or Up to 7.1 Mbps, or Up to 15.1 Mbps packages) and DIRECTV® (Choice or higher)
- Verizon On-line Broadband (Up to 1.0 Mbps, Up to 3.0 Mbps, Up to 7.1 Mbps, or Up to 15.1 Mbps) and One-Bill® with Verizon Wireless
- Verizon On-line Broadband (Up to 1.0 Mbps, Up to 3.0 Mbps, Up to 7.1 Mbps, or Up to 15.1 Mbps), DIRECTV® (Choice or Higher) and One-Bill® with Verizon Wireless

1. For customers of record on or before June 6, 2009, the initial Bundle Discount l will continue for 12 months from the date it is implemented on a customer's account. At the conclusion of the initial 12-month discount period, regular rates apply with the exception of 1.a. following:

a. At the conclusion of the initial 12-month discount period, the following Bundle Discounts will renew continuously at the monthly renewal discounts specified in Part M of this Tariff.

- Bundle Discount l – Verizon On-line Broadband (Up to 3.0 Mbps or Up to 7.1 Mbps Packages)
- Bundle Discount l*** – Verizon On-line Broadband (Up to 3.0 Mbps or Up to 7.1 Mbps Packages) and either or both of One-Bill® with Verizon Wireless or DIRECTV® (Choice or higher)

2. The initial Bundle Discount l will continue for 12 months from the date it is implemented on a customer's account. At the conclusion of the initial 12-month discount period, the initial Bundle Discount rate will continue.

3. Qualifying unlimited long distance calling plans must be consistent with Plan O Service – Unlimited as found in the Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

4. Discontinuance of any one of the services listed above will result in immediate termination of the discount. Customers are limited to one discount only and cannot combine discounts.

5. (D)

E. **Bundle Discount ll** provides a discount to customers who subscribe to Regional Essentials. Effective January 22, 2017, the Bundle Discount ll is not available to new customers. Existing customers may retain this package at existing locations in accordance with the terms and conditions described herein

1. A customer is eligible to receive the Bundle Discount ll when the customer also subscribes to one of the following services:

- Verizon High Speed Internet, or Verizon High Speed Internet plus DIRECTV®
- DIRECTV®

An additional monthly discount will apply for 24 months as specified in Part M of this tariff to customers purchasing this discount through the Verizon website.

*** This discount is limited to customers of record at existing locations on or before November 14, 2008.

15. Service Packages

15.13 Regional Essentials

15.13.2	Application of Rates and Charges	
E.	(Continued)	
2.	A customer is eligible to receive the Bundle Discount II when the customer also subscribes to a qualifying unlimited long distance calling plan and one of the following services: - Verizon High Speed Internet, or Verizon High Speed Internet plus DIRECTV® - DIRECTV®	
3.	Discontinuance of any one of the services listed above will result in immediate termination of the discount. Customers are limited to one discount only and cannot combine discounts.	
4.	Qualifying unlimited long distance calling plans must be consistent with the Plan O Service – Unlimited as found in the Bell Atlantic Communications, Inc d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.	
F.	**Bundle Discount III** provides a discount to customers who subscribe to Regional Essentials.	
1.	A customer is eligible to receive the Bundle Discount lII when the customer also subscribes to the following service: - Verizon High Speed Internet An additional monthly discount will apply for 24 months as specified in Part M of this tariff to customers purchasing this discount through the Verizon website.	
	Effective January 24, 2019, neither of the options described above in 15.13.2.F.1 are available to new customers. Existing customers may retain their current service at existing locations in accordance with the terms and conditions described herein.	(N) (N) (N)
2.	A customer is eligible to receive the Bundle Discount III when the customer also subscribes to a qualifying unlimited long distance calling plan and the following service: - Verizon High Speed Internet	
3.	Discontinuance of any one of the services listed above will result in immediate termination of the discount. Customers are limited to one discount only and cannot combine discounts. Each product must be billed by Verizon RI.	
4.	Qualifying unlimited long distance calling plans must be consistent with the Plan O Service – Unlimited as found in the Bell Atlantic Communications, Inc d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.	

15. Service Packages

15.13 Regional Essentials

15.13.2	Application of Rates and Charges	
G.	**FiOS Bundle Discount I** – (Limited to customers of record at existing locations prior to January 17, 2010.) A customer is eligible to receive a monthly discount, at the rates specified in Part M of this tariff, on Regional Essentials when the customer also subscribes to an unlimited long distance calling plan, plus one of the following FiOS products with a 6-, 12- or 24-month term commitment: - FiOS Internet (packages of less than 50M download speed) - Any FiOS TV premium service tier - FiOS Internet (packages of less than 50M download speed) and any FiOS TV premium service tier	(T)(X)
1.	Conclusion of the FiOS Bundle Discount I - 6-month Commitment – At the expiration of the initial 6-month term, the FiOS Bundle Discount I will continue at the 6-month initial term commitment FiOS Bundle Discount I rates specified in Part M of this tariff.	
2.	Conclusion of the FiOS Bundle Discount I - 12-month Commitment – For subscribers on or before September 21, 2007, the FiOS Bundle Discount I will renew continuously at the renewal rates specified in Part M of this Tariff. For subscribers on or after September 22, 2007, the FiOS Bundle Discount I will continue at the 12-month Commitment FiOS Bundle Discount I rates specified in Part M of this Tariff.	
3.	Conclusion of the FiOS Bundle Discount I - 24-month Commitment – The FiOS Bundle Discount 1 will continue at the 24-month initial term commitment FiOS Bundle Discount I rates specified in Part M of this tariff.	
4.	Qualifying unlimited long distance calling plans must be consistent with the Plan O Service – Unlimited as found in the Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.	
5.	Discontinuance of any one of the services listed above will result in immediate termination of the discount, except that, as of January 18, 2014, customers subscribed to Regional Essentials FiOS Bundle Discount I may upgrade to a currently available FiOS Internet or FiOS TV plan and retain their Regional Essentials FiOS Bundle Discount I discount as applicable.	
6.	Each product must be billed by Verizon Rhode Island.	(X)

15. Service Packages

15.13 Regional Essentials

15.13.2 Application of Rates and Charges		
H.	**FiOS Bundle Discount II** – A customer is eligible to receive a monthly discount, at the rates specified in Part M of this tariff, on Regional Essentials when the customer also subscribes to an unlimited long distance calling plan and at least one of the following FiOS products month-to-month or with a 24-month term commitment. - FiOS TV - FiOS Internet	(T)
1.	Qualifying unlimited long distance calling plans must be consistent with the Plan O Service – Unlimited as found in the Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.	
2.	Discontinuance of any one of the services listed above will result in immediate termination of the discount.	
3.	Each product must be billed by Verizon Rhode Island.	
4.	The discount is not available in areas where alternative services are available from the Telephone Company.	
I.	**Voice Discount** provides a discount to residential customers who agree to subscribe their primary line to Regional Essentials and a qualifying unlimited long distance calling plan as described below, for a 12-month term. The Voice Discount is available on a customer's primary line only and is not available on an additional line. The Voice Discount is available to customers who (i) call Verizon Rhode Island to disconnect their Verizon primary dial tone service and agree to retain the service; or (ii) establish dial tone service with Verizon Rhode Island after disconnecting their dial tone service from another provider; or (iii) are new customers; or (iv) respond to a marketing offer. Also, eligible customers include those already subscribing to Regional Essentials or customers who currently subscribe to an alternate qualifying service package and agree to subscribe to Regional Essentials. (Alternate qualifying service packages include: Verizon Local Package[sm], Verizon Local Package Extra[sm], Verizon Regional Package[sm], Verizon Regional Package Extra[sm], Verizon Regional Package Unlimited[sm], and Regional Value.) Customers will not automatically be enrolled in this offering. The Voice Discount will be provided to qualifying customers only upon customer request or upon customer acceptance of a suggestion, recommendation, or offer of the discount made by Verizon. In addition, offers made via direct mail will be honored up to 30 days from establishing service with Verizon.	(T)
1.	The Voice Discount, as specified in Part M of this Tariff, will apply from the date it is implemented on a customer's account through the entire 12-month term of the customer's commitment.	
2.	At the conclusion of the 12-month term, the customer's Voice Discount will renew continuously at the renewal discounts specified in Part M of this Tariff.	
3.	If the eligible customer removes Regional Essentials or the qualifying unlimited long distance calling plan associated with Regional Essentials, the customer will lose the Regional Essentials Voice Discount.	
4.	Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.	
5.	Each product must be billed by Verizon Rhode Island.	

15. Service Packages

15.13 Regional Essentials

15.13.2	Application of Rates and Charges	
J.	**Feature Package** – A Regional Essentials customer is eligible to receive a Feature Package at no additional charge when the customer also subscribes to a qualifying unlimited long distance calling plan. The feature package includes the following features: - Call Forwarding, Three-Way Calling and Verizon Call Assistant*. * As of December 4, 2013, Verizon Call Assistant is no longer available to new customers. Existing customers may retain this feature as part of this package at existing locations in accordance with the terms and conditions described herein.	(T)
1.	The Feature Package will automatically be provided to customers newly subscribing to Regional Essentials. The Feature Package will be provided to existing Regional Essentials customers upon customer request.	
2.	If the customer removes Regional Essentials or the qualifying unlimited long distance calling plan associated with Regional Essentials, the customer will lose the Feature Package.	
3.	Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.	(T)
4.	Each product must be billed by Verizon Rhode Island.	(T)

15. Service Packages

15.14 Regional Value

15.14.1	Description
A.	Regional Value is a billing arrangement which provides residence customers with a combination of a dial-tone access line, local usage, and intraLATA toll usage for a single monthly rate.
B.	**Availability**
1.	Regional Value is available to one-party residence customers whose basic exchange service and intraLATA toll service are provided over Verizon Telephone Company access lines.
2.	Regional Value is not available to customers receiving a Lifeline reduction in monthly basic exchange service rates. Regional Value is also not available to customers with ISDN, Centrex, or Student Centrex services.
3.	Regional Value is not available in conjunction with other local or intraLATA toll calling plans or packages.
C.	Regional Value does not qualify for other discount plans offered elsewhere in this tariff with the exception of the discounts described in 15.14.2.E and 15.14.2.F. (T)(C)

15.14.2	Application of Rates and Charges
A.	**Monthly Rates -** The Regional Value rate applies in lieu of the monthly rates that would otherwise apply for the individual services included in the Regional Value service offer.
B.	The Regional Value rate applies to customer dialed station-to-station sent-paid calls and to operator dialed station-to-station sent-paid calls if facilities are not available for customer dial completion. The rate also applies to operator dialed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap.
C.	Service charges for installation of a network access line or changing the class or grade of service do not apply when a customer is also subscribing to the Regional Value plan.
D.	(D)
1.	
2.	(D)

15. Service Packages

15.14 Regional Value

15.14.2 Application of Rates and Charges

E. **Voice Discount** provides a discount to residential customers who agree to subscribe their primary line to Regional Value for a 12-month term or Regional Value combined with a qualifying unlimited long distance calling plan as described below, for a 12-month term. The Voice Discount is available on a customer's primary line only and is not available on an additional line.

The Voice Discount is available to customers (i) who call Verizon Rhode Island to disconnect their Verizon primary dial tone service and agree to retain the service; or (ii) establish dial tone service with Verizon Rhode Island after disconnecting their dial tone service from another provider; or (iii) who have Verizon Online High Speed Internet service or Verizon FiOS Internet service but no dial tone service from Verizon Rhode Island and agree to establish dial tone service with Verizon Rhode Island; or (iv) new customers; or (v) customers responding to a marketing offer; or (vi) customers with a qualifying service package (Qualifying service packages include: Verizon Local Package℠, Verizon Local Package Extra℠, Verizon Regional Package℠, Verizon Regional Package Extra℠, Verizon Regional Package Unlimited℠, Regional Value, and Regional Essentials) or (vii) who contact Verizon Rhode Island to order Verizon Online High Speed Internet service or Verizon FiOS Internet service but do not initially seek dial tone service from Verizon Rhode Island but who agree to establish dial tone service with Verizon Rhode Island.

Customers will not automatically be enrolled in this offering. The Voice Discount will be provided to qualifying customers only upon customer request or upon customer acceptance of a suggestion, recommendation, or offer of the discount made by Verizon. In addition, offers made via direct mail will be honored up to 30 days from establishing service with Verizon.

1. The Voice Discount, as specified in Part M of this Tariff, will apply from the date it is implemented on a customer's account through the entire 12-month term of the customer's commitment.

2. At the conclusion of the 12-month term, the customer's Voice Discount will renew continuously at the renewal discounts specified in Part M of this Tariff.

3. If the eligible customer removes Regional Value or the qualifying unlimited long distance calling plan associated with Regional Value, the customer will lose the Regional Value Voice Discount.

4. Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.

5. Each product must be billed by Verizon Rhode Island.

F. **Bundle Discount** provides a discount to residential customers who agree to subscribe to Regional Value for a 12-month term.

Effective April 17, 2011, the Bundle Discount is not available to new customers. Existing customers may retain this package at existing locations in accordance with the terms and conditions described herein. (C) (C)

Customers are eligible to receive the Bundle Discount when the customer also subscribes to one of the following services:

- Verizon On-line Broadband (Up to 1.0 Mbps). (Verizon On-line Broadband Up to 1.0 Mbps package refers to a specific Verizon offering that offers a maximum speed of 1.0 Mbps and does not refer to other products that offer lower maximum speeds.)
- DIRECTV® (Choice or higher)
- Verizon On-line Broadband (Up to 1.0 Mbps) and DIRECTV® (Choice or higher)

15. Service Packages
15.14 Regional Value

15.14.2	Application of Rates and Charges	
F.	(Continued)	
	Customers are eligible to receive the Bundle Discount when the customer also subscribes to a qualifying unlimited long distance calling plan and one of the following products: - Verizon On-line Broadband (Up to 1.0 Mbps). (Verizon On-line Broadband Up to 1.0 Mbps package refers to a specific Verizon offering that offers a maximum speed of 1.0 Mbps and does not refer to other products that offer lower maximum speeds.) - DIRECTV® (Choice or higher) - Verizon On-line Broadband (Up to 1.0 Mbps) and DIRECTV® (Choice or higher) - Verizon On-line Broadband (Up to 1.0 Mbps) and One-Bill® with Verizon Wireless - Verizon On-line Broadband (Up to 1.0 Mbps), DIRECTV® (Choice or Higher) and One-Bill® with Verizon Wireless	
1.	Discontinuance of any of the services listed above will result in immediate termination of the discount. Customers are limited to one discount only and cannot combine discounts.	
2.	The Bundle Discount will continue for 12 months. At the conclusion of the initial 12-month discount period, the initial Bundle Discount rate will continue.	
3.	Qualifying unlimited long distance calling plans must be consistent with the Plan O Service – Unlimited as found in the Bell Atlantic Communications, Inc d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.	
4.		(D)
G.	**Fixed-Price Bundle Discount**– Effective March 16, 2013, the Fixed Price Bundle Discount is no longer available to residential customers. Existing residential customers as of March 16, 2013, may retain the service at existing locations. A customer who establishes new dial tone service with Verizon Rhode Island, or calls Verizon Rhode Island to disconnect their Verizon primary dial tone service and agrees to retain the service, is eligible to receive a monthly discount on Regional Value when the customer also subscribes to a qualifying unlimited long distance calling plan and resides in a location not eligible for Verizon Online Broadband or Verizon FiOS products at the time of service establishment.	
1.	The monthly discount will continue for as long as the customer remains at the same service address.	
2.	Any rate increase to Verizon Regional Value will be offset by a commensurate increase in the discount amount.	
3.	Discontinuance of any one of the qualifying services will result in immediate termination of the discount. Customers cannot combine discounts except as authorized by Verizon Rhode Island.	
4.	The monthly discount is not eligible for temporary suspension of service.	
5.	Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.	
6.	Each product must be billed by Verizon Rhode Island.	