

Verizon North LLC

SURCHARGES

1. STATE TAX ADJUSTMENT SURCHARGE

In addition to the charges provided in this Product Guide and intrastate tariffs of the Company, a surcharge, as shown below, will apply to all intrastate charges for service rendered on or after October 1, 2023.

	<u>Surcharge Rate</u>
For services provided to:	
End User	- 1.268%
Access User	- 1.205%

The above charges will be recomputed using the same elements prescribed by the Commission:

- (a) Whenever any of the tax rates used in the calculation of the surcharge are changed.
- (b) Whenever the utility makes effective any increased or decreased rates.
- (c) And on March 31, 1971, and each year thereafter.

The above recalculation will be submitted to the Commission within ten days after the occurrence of the event or date which occasioned such recomputation; and that if the recomputed surcharge is less than the one in effect, the utility will, and if the recomputed surcharge is more than the one in effect, the utility may submit with such recomputation, a supplement to reflect such recomputed surcharge, the effective date which shall be ten days after filing.

The Access User STAS surcharge rate is based on Intrastate billings to Interexchange Carriers and Local Exchange Carriers, and includes Switched Access, Special Access and other Access Services.

Verizon North LLC

SURCHARGES

3. PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

The Pennsylvania Telecommunications Relay Service ("PA TRS") is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with the Pennsylvania Public Utility Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

Surcharge

In addition to the charges provided in this Product Guide and Company tariffs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the PA TRS.

This surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after the effective date of this Product Guide:

- (a) Per residence access line, per month \$0.00
- (b) Per business access line, per month..... \$0.00
- (c) Centrex lines will be charged on an equivalency basis as determined by the Commission.

The Company will make available to the Telecommunications Relay Service (TRS) user a prepaid debit card. The rates for the prepaid debit card shall not exceed those that would apply to identical calls for non-TRS users of coin sent-paid service

Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule or current Product Guide. If the customer has not chosen a long distance carrier the default carrier's rates will apply for toll calls.

* Effective July 1, 2010 Verizon North Inc. Calling Cards will be discontinued and will not be accepted as a billing arrangement for calls.