PRODUCT GUIDE Section 3H 1st Revised Sheet 1 Cancels Original Sheet 1

Effective: December 15, 2012

CENTREX-99 SERVICE (LA-2)*

(C)

A. GENERAL

Centrex-99 Service is Centrex Service furnished from compatible electronic type switching equipment located on Telephone Company premises and includes the facilities necessary for intercommunication between Centrex-99 lines within the customer's system, Local Exchange Service, direct in-dialing to Centrex-99 lines, identification and billing of outgoing long distance messages by line number only where such billing is performed by the Telephone Company, interception of calls to unassigned numbers, series completion line hunting and on calls incoming from the telecommunications network, call transfer-individual, consultation hold and add-on. Centrex-99 Service installed after January 1, 1991 will not include the facilities necessary to provide the associated lines to wire closets or equivalent on the customer's premises.

B. REGULATIONS

Explanation of Terms

Attendant Controlled Call Forwarding of Primary Directory Listing Line Calls

Attendant controlled call forwarding of primary Directory Listing line calls is an attendant console night service arrangement which forwards primary Directory Listing line calls to the Centrex line in the system previously selected by the attendant at the time the night service connection is established.

Centrex-99 Service System

Centrex-99 Service lines with the same primary Directory Listing constitute a Centrex-99 Service system.

Line Controlled Transfer of Primary Directory Listing Line Calls

The line controlled transfer of primary Directory Listing line calls is a night service arrangement whereby primary Directory Listing line calls activate a common alerting signal on the customer's premises. These calls may then be answered by any line in the system upon dialing a special code.

Primary Location

The primary location of each Centrex-99 Service system is the area served by the wire center in which the Centrex-99 Service system's dial switching equipment is located.

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PRODUCT GUIDE Section 3H 1st Revised Sheet 2 Cancels Original Sheet 2

Effective: December 15, 2012

CENTREX-99 SERVICE (LA-2)*

(C)

B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Secondary Location

A secondary location is any location other than the primary location.

- 2. Centrex-99 Service is subject to Limited Availability Classification LA-2. Centrex-99 systems are subject to a continuing minimum monthly charge which shall be an amount equal to the charge for 30 primary location lines.
- 3. Centrex-99 Service is classified as message rate, measured rate or flat rate business service and is furnished subject to a maximum of 99 Centrex-99 lines per system.

Centrex-99 Service is offered only as a complete service. The exchange access and intercommunication with Centrex-99 line portions of the service are not offered separately.

- 4. When the customer elects to change from Centrex-99 Service to Centrex Service and, at the option of the Telephone Company and subject to the availability of facilities, the customer's Centrex system will be served by the same dial switching equipment, the Centrex Service will be treated as a new connection requiring the establishment of Centrex Service minimum revenue guarantees and no Service Charges shall apply to existing Centrex lines provided such lines are not moved or changed or the line connections at the station are not changed. In addition, any outstanding minimum revenue guarantee obligation remaining on the Centrex-99 Lines will be waived.
- 5. The Centrex-99 line or lines associated with the primary Directory Listing will be connected to the Centrex-99 line designated by the customer of an unattended Centrex-99 Service system or in the attendant console of an attended Centrex-99 Service system. The Centrex-99 line or lines associated with the primary Directory Listing will be furnished at the rates specified for Centrex-99 lines in C. following.
- 6. A Centrex-99 line or lines may be arranged for dial "zero" operation and connected on the attendant console in order to provide lines of a Centrex-99 Service system direct access to the attendant. The Centrex-99 line or lines arranged for dial "zero" operation will be furnished at the rates specified for Centrex-99 lines in C. following.

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PRODUCT GUIDE Section 3H 1st Revised Sheet 3 Cancels Original Sheet 3

Effective: December 15, 2012

CENTREX-99 SERVICE (LA-2)*

(C)

B. REGULATIONS (Cont'd)

- 7. When the customer elects to change from type 50A customer premises system attendant consoles to type 50B customer premises system attendant consoles, all outstanding termination charge obligations applicable to the attendant consoles disconnected apply. In addition, the Service Establishment and Installation Charges specified herein for attendant consoles connected shall apply.
- 8. Centrex-99 Common Equipment and all Centrex-99 Lines are subject to a minimum revenue guarantee period of six months.
- A credit equal to the interstate Subscriber Line charge, as specified in the Verizon Telephone Companies Tariff F.C.C. No. 1, will be applied to all Centrex-99 Lines which are subject to an interstate End User Common Line charge.
- 10. When a Centrex-50 Service system, which is provided under the Centrex Rate Stability Plan A, is changed to Centrex-99 Service, the monthly revenue guarantee obligation stipulated under the Rate Stability Plan A will be waived provided there is no change required in the serving central office type dial switching equipment.
- 11. When a customer requests a new Centrex-99 System that requires the installation of additional outside plant or central office facilities and where, in the judgment of the Telephone Company, it is practicable to provide such facilities, the customer will be charged the cost of providing the necessary additional facilities, in addition to the rates and charges specified in C. following. The costs for any additional facilities required will be computed on the incremental difference between the costs of new facilities and the costs of existing facilities.

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Effective: December 15, 2012

CENTREX-99 SERVICE (LA-2)**

(C)

C.	RAT	RATES			<u>USOC</u>
	1.	Common Equipment, each		\$25.00	CYS
	2.	Centrex-99 Line*, each			
		Primary Location			D)/D
		Exchange access		†	RXR RWR RXR
		Intercommunication with Centrex-99 line		13.35	RWR
		Secondary Location#			DV0
		Exchange access		†	RX3 RZR RX3
		Intercommunication with Centrex-99 line		13.35	RZR
	3.	Charges for Local Messages			
	No usage option allowance is included in the Centrex-99 Service Message or Measured rate schedules. Usage Charges for all local messages are the same as specified for Message or Measured Rate Busines Service, as appropriate, in the Telephone Company's Local Exchange Services Tariff.				
	4.	50A Customer Premises System Attendant Console	•		
	5.	Type 50B Customer Premises System Attendant Console	•		

- * In addition, appropriate terminal equipment is required.
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- (C)
- † Rates and charges are as specified for Centrex-99 Service Centrex Lines and SEATs in the Telephone Company's Local Exchange Services Tariff, Section 9.
- # In addition, rates and charges as specified for Series 2000, type 2014, Channels in the Telephone Company's Channel Services Tariff apply between the Centrex-99 Service system's serving wire center and the wire center serving the customer's secondary location.

Effective: December 15, 2012

CENTREX-99 SERVICE (LA-2)**

(C)

C. RATES (Cont'd)

- 6. Night Service Arrangements
 - a. Attendant Controlled Call Forwarding, per primary Directory Listing line

 b. Line Controlled Automatic Transfer of Primary Directory Listing Line
 Calls to any Line*, per system†

7. Optional Centrex Custom Calling Services, per Centrex-99 line

Optio	D			
a.	Call F	orwarding - Busy Line	Per <u>Month</u>	<u>USOC</u>
	(1)	Incoming Calls Only	\$.05	E6GNC
	(2)	Incoming and Intercommunicating Calls	.05	E6GUR
b.	Call F	orwarding - Don't Answer		
	(1)	Incoming Calls Only	.45	E9GNC
	(2)	Incoming and Intercommunicating Calls	.45	E9GUR
C.	Call F	orwarding - Variable	.10	ESM
d.	Call F	Pick-up and Call Hold	.30	EPH
e.		ransfer-individual - All Calls, Consultation Hold - alls and Three-way Calling - All Calls	.50	E2H
f.	Call V			
	(1)	Originating	.70	ESZ
	(2)	Terminating	.55	ESX

^{*} In addition, rates and charges apply for a Series 1000, type 1001, Channel between the serving wire center and the customer's premises as specified in the Telephone Company's Channel Services Tariff, Section 2.

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[†] In addition, appropriate Signal Equipment is required.

Effective: December 15, 2012

CENTREX-99 SERVICE (LA-2)*

(C)

C. RATES (Cont'd)

7. Optional Centrex Custom Calling Services, per Centrex-99 line (Cont'd)

g.	Individual Speed Dialing			Per <u>Month</u>	USOC
	(1)	6-Nu	mber Capacity	\$.15	EST
	(2)	30-N	lumber Capacity	.40	ESF
h.	Share				
	(1) 6-Number Capacity		mber Capacity		
		(a)	First Line	.15	EST
		(b)	Each Additional Line Sharing the Same Number List	.05	E3G
	(2) 30-Number Capacity				
		(a)	First Line	.40	ESF
		(b)	Each Additional Line Sharing the Same Number List	.05	E3G

8. The provisions of long-distance message restriction, charges for channels connecting different premises, dial tie trunk terminals, dial conference arrangements, Centrex subsidiary system arrangements, Centrex Service optional features and Centrex Custom Calling Services for use with Centrex systems served by compatible electronic type switching equipment, are as specified for Centrex Service in this Product Guide, the Telephone Company's Local Exchange tariff, the General Services tariff and the Channel Services tariff.

9. Service Charges

Service Charges for Centrex-99 Service will be the same as those for Centrex Service as specified in Section 9 of this Product Guide.

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