LOCAL EXCHANGE SERVICE

6. Residential Service Offering[1/2]

6.1 Local Line - Residence: ** Local Line - Residence provides the Customer with a single, voice-grade, DTMF communications channel. Each Local Line will include a telephone number.

6. 1.1 Definition of terms:

6.1.1.2 Residence Service - The term "residence service" denotes service provided when the following conditions exist.

(1) The main station is located in a private residence, or a residential room or apartment of a building of any type.

(2) All listings of the service are in names of individuals, without a business designation.

6.12. Service Plan

6.1.2.1 Flat Rate Service - The term "flat rate service" denotes service where, for a stated monthly rate, unlimited calling is allowed to all other exchange service lines in the local service area of the exchange in which it is furnished. T

1 Effective December 31, 2023, the Company no longer offers local exchange service to residential customers and all residential local phone service offerings in this tariff are discontinued and withdrawn. N/T N

2 Effective October 1, 2019, the Company will no longer offer local exchange service to new residential customers as described in this section (Section 6, Residential Service Offering). Also effective October 1, 2019, existing residential customers currently subscribed to any of the Company local exchange service offerings described in this section (Section 6, Residential Service Offering) will no longer be able to move, add to, or change the service to which they are subscribed. T

** In addition to the Service Area specified in 3.1.1 Residential Service is also available in Stamford LMA which consists of the following exchanges: Darien, Georgetown, New Canaan, New York Telephone, Norwalk, Stamford, Westport and Wilton. The local calling areas for these exchanges are the same as specified in the Southern New England Telephone Company Local Service Tariff Part X.

LOCAL EXCHANGE SERVICE

6. Residential Service Offering, (Cont'd)

6.1 Local Line - Residence, (Cont'd)

6.1.2 Service Plan(Cont'd)

6.1.2.2 Lifeline Telephone Assistance Program

6.1.2.2.1 General - The lifeline Telephone Assistance Program provides for a $7.00 reduction in the monthly rate for local exchange service for eligible residence customers subject to the following criteria:

(1) Applies only for a single telephone line for the principle residence of eligible households.

(2) Applicant must meet the requirements of a state established income test.

(3) Applicant must not be dependent for federal income tax purposes, unless applicant is more than 60 years of age.

6.1.2.2.2 Regulations - Applicant must be eligible for or receiving assistance from a low income assistance or energy assistance program administered by the Department of Income Maintenance and Human Resources, or eligible for or receiving supplemental security Income from the Social Security Administration. The list of qualifying programs will be maintained by the Department of Public Utility Control.

LOCAL EXCHANGE SERVICE

6. Residential Service Offering, (Cont'd)

6.1 Local Line - Residence, (Cont'd)

6.1.2 Service Plan(Cont'd)

6.1.2.2 Lifeline Telephone Assistance Program (Cont'd)

6.1.12.2 Regulations (Cont'd)

When applying for the program, an eligible applicant must complete a Company application to certify they meet the requirements as specified in 6.1.2.2.1 preceding.

In addition, the applicant must provide to the Company, a certified card or letter of eligibility, which the appropriate agency has issued to show proof that they are eligible for or receiving assistance from one or more of the qualifying programs on the list maintained by the Department

Lifeline eligibility will be verified periodically. If, after verification, a subscriber is identified as being ineligible, the Lifeline credit will be discontinued.

6.1.1.2.3 Charges - Line connection charges do not apply to change existing service to or from Lifeline service. For connection of new service, line connection charges apply.

LOCAL EXCHANGE SERVICE

6. Residential Service Offering, (Cont'd)

6.1 Local Line - Residence, (Cont'd)

6.1.2 Service Plan(Cont'd)

6.1.2.2 Lifeline Telephone Assistance Program (Cont'd)

Qualified applicants who meet the eligibility criteria for the Connecticut Telephone Connection Assistance Program (CTCAP) will receive reduced line connection charges as specified in 6.1.3. 1 following.

6.1.3 Rates and Charges

6.1.3.1 Non-Recurring Charges

Line Connection Charge (per line)	
Residence	$40.00
Lifeline (CTCAP)	$20.00
Account Setup (per account)	$17.00
Line Restoral	$8.00

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LOCAL EXCHANGE SERVICE

6. Residential Service Offering, (Cont'd)

6.1 Local Line - Residence, (Cont'd)

6.1.3 Rates and Charges (Cont'd)

6.1.3.2	Recurring Charges	Monthly
	Local Line Residential	
	Flat Rate	$ 13.75
	Lifeline	$ 6.75
6.1.3.3	Optional Features:	
	Calling Number Delivery Blocking (per line)	$ 0.00
	Calling Number Delivery Blocking (per call)	$ 0.00
	Call Waiting-	$3.00
6.1.3.4	Directory Assistance	Rates specified in Section 3.2.1
6.1.3.5	Operator Assistance	Rates specified in Section 3.3
6.1.3.6	Directory Listings	Rates specified in Section 3.4

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LOCAL EXCHANGE SERVICE

6. Residential Service Offering, (Cont'd)

6.1 Local Line - Residence, (Cont'd)

6.1.4 Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

6.1.4.1 New Customer Promotion

Beginning February 24, 1996, and ending December 31, 1996, the Company will offer the following promotion to all new Local Exchange Service Customers who order service during the promotional period. All charges listed below will be waived for the Customer's first year of service:

Account Setup
Line Connection Charges
Non-Listed Numbers
Non-Published Listing
Call Waiting (recurring)