LOCAL EXCHANGE SERVICE

9. Local Residential Service[1]

9.1 Residential Service Offerings

A. Application of Residence Service: Residential service is defined as service that is furnished (1) in private homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupational use; (2) in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters; (3) used for purposes of study by a clergyman located in a church, synagogue, mosque or other religious institution. The Company reserves the right to disconnect customer's residential service or to convert any plan associated with such service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with normal residential applications. This service is for voice use by residential customers, The company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per minute basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

C. All Residential Service set forth in this Section of this tariff is presently only available to those customers who presently have service on lines with Verizon or Southern New England Telephone Company (SNET), or with MCImetro or another carrier who provisions service either via resale of Verizon or SNET services or via UNE-Platform service provided by Verizon or SNET.

D. Line Connection Fee: Applies on a per line basis when a customer requests a new line of service or when a customer moves to a new location.

E. Service Order: Applies to changes made to an account after the point of sale.

F. Effective February 23, 2006: Residential and Small Business local exchange service as described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmissions Services will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. This does not apply to customers of this service who are eligible to subscribe to the Residential Affinity Savings Plan I or the Small Business Affinity Savings Plan I. Additionally, Company services, to the extent they have been made unavailable to new and/or existing customers of those services as of that date, may continue to be offered and provided without revision to customers subscribing to those services via an agreement with an agent or other affinity of the Company (including, but not limited to, Quixtar, Inc.; and excluding Fionda, LLC, and Espirit de Corpe, Inc.), who has contracted with the Company to sell Company services to its members. T

M - MATERIAL PREVIOUSLY LOCATED ON THIS PAGE WAS MOVED TO PAGE NO. 220.1.

ISSUED BY: Shannon L. Freedlund
Manager – State Government Affairs
5055 North Point Parkway
Alpharetta, GA 30022

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings (Cont'd)

G. Effective February 1, 2009, the Company will no longer offer local exchange service to new residential or small business customers in areas in which local exchange service is provided by any subsidiary or affiliate of Verizon not subject to this tariff. Residential and small business customers currently subscribed to Company local service will no longer be able to move, add to, or change the service to which they are subscribed, except that customers may switch to a different Company service for which they are eligible if they wish, and customers may cancel local features on their service if they wish. T

H. Effective October 1, 2019, the Company will no longer offer local exchange service to new residential customers as described in this section (Section 9 Local Residential Service). Also effective October 1, 2019, existing residential customers currently subscribed to any of the Company local exchange service offerings described in this section (Section 9, Local Residential Service) will no longer be able to move, add to, or change the service to which they are subscribed. M/T | | | | M

I. Effective December 31, 2023, the Company no longer offers local exchange service to residential customers and all residential local phone service offerings in this tariff are discontinued and withdrawn. N | N

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ISSUED BY: Shannon L. Freedlund
Manager – State Government Affairs
5055 North Point Parkway
Alpharetta, GA 30022

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.1 Residential RLA Service 1/

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C. No. 4/MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4. Customers who subscribe to this service may not subscribe to RLB, RLC or RLD as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service

Touch-tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C. No. 4.

Customer will receive unlimited local usage. Customer may elect to receive any or all of the following features, where facilities are available: Call Waiting, Call Waiting ID w/Name and Number, Speed Dial 8, Three-Way Calling, Voicemail. The monthly recurring charge will not change regardless of the number of features selected. Customers may reselect at a later date any of the above features at no additional charge. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

1/ Beginning June 04, 2005, this service is no longer available.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont.)

9.1 Residential Service Offerings (Cont.)

9.1.1 Residential RLA Service (Cont.)

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C. No. 4/MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 and http://www.mci.com/service; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C. No. 4/MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 and http://www.mci.com/service.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge

SBC/SNET Zone 1:	$74.99
SBC/SNET Zone 2:	$74.99
SBC/SNET Zone 3:	$74.99
SBC/SNET Zone 4:	$76.99

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.1 Residential RLA Service, (Cont'd)

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

1) For existing customers who disconnect only from Residential RLA service under this tariff, the companion residential long distance service under http://www.mci.com/service/, Integrated Calling Plan RLA under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No4 and Residential RLA Service under this tariff will terminate. Customers will then be automatically resubscribed to the service offering under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and http://www.mci.com/service/ to which the customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from Residential RLA service under this tariff and intraLATA service under Integrated Calling Plan RLA under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, the companion residential long distance service under http://www.mci.com/service/, MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 to which the customer was subscribed at the time of subscription to this plan.

3) For, existing customers who disconnect from Residential RLA service under this tariff and interstate service under http://vvviw.m6i.com/service/, the companion residential service offering under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4, http://www.mci.com/service/ , and Residential RLA-Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc., IL C.C. No. 3 to which the customer was subscribed at the time of subscription to the plan.

4) For existing customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLA under MCI WorldCom Communications, Inc. CT Tariff D. P.U.C. No. 4 and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 20, 2003 under this tariff.

5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLA under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLA under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 Residential RLA service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 20, 2003 Service under this tariff.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.1 Residential RLA Service (Cont'd)

6) For existing customers who disconnect only from interstate service under http://www.mci com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLA under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, and Residential RLA service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 20, 2003 under this tariff and to the service offering under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 to which the customer was subscribed to at the time of subscription to this plan.

7) For new customers who disconnect only from Residential RLA service under this tariff, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLA under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and its companion interstate service under http://www.mci.com/service/.

8) For new customers who disconnect from Residential RLA service under this tariff and intraLATA service under Integrated Calling Plan RLA under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLA under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, and Residential RLA Service under this tariff will terminate. Customers will, then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and its companion interstate service under http://www.mci.com/service.

9) For new customers who disconnect from Residential RLA service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, , companion residential offering under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4.

10) For new customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 the companion residential service offering under http:///www.mci.com/Service/, Integrated Calling Plan RLA under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD i f customer subscribes prior to January 20, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 20, 2003 under this tariff.

11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLA under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLA under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and Residential RLA service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and its companion interstate service under http://www.mci.com/service/, and Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 20, 2003 under this tariff.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.1 Residential RLA Service (Cont'd)

12) For new customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLA under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4., and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 20, 2003 under this tariff and to the Basic Calling Plan P under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4.

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.2 Residential RLB Service [1]

Customers who subscribe to this voice service must 1) select and designate MC[metro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to this service as offered in MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4/MCImetro Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service

Touch-tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4.

Customer will receive unlimited local usage. Customer may elect to receive any or all of the following features, where facilities are available: Call Waiting, Call Waiting ID w/Name and Number, Speed Dial 8, Three-Way Calling. The monthly recurring charge will not change regardless o f the number of features selected. Customers may reselect at a later date any of the above features at no additional charge. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4. MCImetro Access Transmission Services, Connecticut D.P.U.C. Tariff No. 4 and http://www.mci.com/service; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4/MCImetro Access Transmission Services, Connecticut D.P.U.C, Tariff No. 4 and http://www.mci.com/service.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charges:	$39.99	Zone 1

1 Beginning January 20, 2003, this service will no longer be available to new customers.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.2 Residential RLB Service, (Cont'd)

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

1 For existing customers who disconnect only from Residential RLB service under this tariff, the companion residential long distance service under http://www.mci.com/service/ , Integrated Calling Plan RLB under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No., 4 and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and http://www.mci.com/service/ to which the customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from Residential RLB service under this tariff and intraLATA service under Integrated Calling Plan RLB under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, the companion residential long distance service under http://www.mci.com/service/, MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 to which the customer was subscribed at the time of subscription to this plan.

3) For existing customers who disconnect from Residential RLB service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, http://www.mci.com/service/ , and Residential RLB-Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. CT Tariff D.P.U..C. No. 4 to which the customer was subscribed at the time of subscription to the plan.

4) For existing customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI WorldCom Communications Inc. CT Tariff D.P.U.C. No. 4, companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLB under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 20, 2003 under this tariff.

5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLB under MCI WorldCom Communications, Inc., Residential RLB service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 20, 2003 under this tariff.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.2 Residential RLB Service, (Cont'd)

6) For existing customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLB under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, and Residential RLB service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 20, 2003 under this tariff and to the service offering under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 to which the customer was subscribed to at the time of subscription to this plan.

7) For new customers who disconnect only from Residential RLB service under this tariff, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLB under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan P under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and its companion interstate service under http://www.mci.com/service/.

8) For new customers who disconnect from Residential RLB service under this tariff and intraLATA service under Integrated Calling Plan RLB under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLB under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and its companion interstate service under http://www.mci.com/service.

9) For new customers who disconnect from Residential RLB service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, companion residential offering- under MCII WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4.

10) For new customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLB under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and Residential RLB Service under this tariff will terminate Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 20, 2003 under this tariff.

11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLB under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and Residential RLB service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and its companion interstate service under http://www.mci.com/service/, and Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 20, 2003 under this tariff.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.2 Residential RLB Service, (Cont'd)

12) For new customers who disconnect only from interstate service under http://www.mci.comlservice/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLB under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 20, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 20, 2003 under this tariff and to Basic Calling Plan P under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4.

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.3 Residential RLC Service 1/

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and in MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No.4.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No.4.

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No.4 and http://www.mci.com/service; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No.4 and this tariff and http://www.mci.com/service.

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

1/ Beginning January 20, 2003, this service will no longer be available to new customers.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont.)

9.1 Residential Service Offerings, (Cont.)

9.1.3 Residential RLC Service (Cont.)

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

1) For existing customers who disconnect only from Residential RLC service under this tariff, the companion residential long distance service under http://www.mci.com/service/ , Integrated Calling Plan RLC under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No. 4 and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No. 4 and http://www.mci.com/service/ to which the customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from Residential RLC service under this tariff and intraLATA service under Integrated Calling Plan RLC under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No. 4, the companion residential long distance service under http://www.mci.com/service/, MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No. 4 and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No. 4 to which the customer was subscribed at the time of subscription to this plan.

3) For existing customers who disconnect from Residential RLC service under this tariff and interstate service under http://www.mci.com/service/ **,** the companion residential service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No. 4**,** http://www.mci.com/service/ , and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No. 4, to which the customer was subscribed at the time of subscription to the plan.

4) For existing customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No. 4, companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLC under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No. 4, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont.)

9.1 Residential Service Offerings, (Cont.)

9.1.3 Residential RLC Service (Cont.)

Termination (Cont.)

5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLC under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No. 4, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLC under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No. 4, and Residential RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No. 4 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD Service under this tariff.

6) For existing customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLC under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No. 4, and Residential RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff and to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No. 4 to which the customer was subscribed to at the time of subscription to this plan.

7) For new customers who disconnect only from Residential RLC service under this tariff, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLC under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No. 4**,** and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. Tariff No. 4 and its companion interstate service under http://www.mci.com/service/.

8) For new customers who disconnect from Residential RLC service under this tariff and intraLATA service under Integrated Calling Plan RLC under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. No. 4, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLC under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. No. 4, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. No. 4 and its companion interstate service under http://www.mci.com/service.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont.)

9.1 Residential Service Offerings, (Cont.)

9.1.3 Residential RLC Service (Cont.)

Termination (Cont.)

9) For new customers who disconnect from Residential RLC service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.comlservice/, companion residential offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. No. 4, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. No. 4.

10) For new customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. No. 4, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLC under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. No. 4 and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.

11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLC under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. No. 4, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLC under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. No. 4 and Residential RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. No. 4 and its companion interstate service under http://www.mci.com/service/, and Residential RLD Service under this tariff.

12) For new customers who disconnect only from interstate service under http:/lwww.mci.com/service/, the companion-residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLC under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. No. 4 and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff and to Basic Calling Plan P under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT D.P.U.C. No. 4.

Monthly Recurring Charge:

Zone 1 [SBC/SNET]:	$43.99
Zone 2:	$47.99
Zone 3:	$49.99
Zone 4:	$49.99

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.4 Residential RLD Service

Customers who subscribe to this voice service will receive one home phone line that includes touchtone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RLA, Residential RLB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under http://www.mci.com/service and MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C. No. 4.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features above and per-call surcharges (i.e. 900/976, local intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C. No. 4.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers, The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charges:

Zone 1 [SBC/SNET]:	$43.99
Zone 2:	$47.99
Zone 3:	$49.99
Zone 4:	$49.99

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.5 Residential RLC-1 Service

Residential RLC-1 Service is available to Customers who enroll in Residential RLA Service Residential RLB Service, or Residential RLC Service on their primary line as described in this tariff who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to in Residential RLA Service, Residential RLB Service, or Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www,mci.com/service and in MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Link Up Service as described in this tariff are eligible for enrollment in this service

Touchtone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4.

Customer will receive unlimited local service-usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a $50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charge:	Zone 1	$28.99
	Zone 2	$32.99
	Zone 3	$34.99
	Zone 4	$39.99

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.6 Residential RLD-1 Service 1/

Customers who subscribe to this voice service will receive one home phone line that includes touch- tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RLA service under this tariff who disconnect their long distance and intraLATA service under http://www.mci.com/service and MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C. No. 4. Unlimited local calling is included with this service. Customers will receive the following features, where facilities are available: Call Waiting, Call Waiting ID w/Name & Number, Caller ID w/Name & Number, Speed Dial 8, Three-Way Calling and Voicemail.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-1 charge. Customers who have selected Verizon Business Services as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C. No. 4.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a $50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charges

SBC/SNET Zone 1:	$54.99
SBC/SNET Zone 2:	$55.99
SBC/SNET Zone 3:	$55.99
SBC/SNET Zone 4:	$59.99

1/ Beginning June 04, 2005, this service is no longer available.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.7 Residential RLD-2 Service'

Customers who subscribe to this voice service will receive one home phone line that includes touchtone service. Customers must contact a Company representative to enroll in-this service; this service is only available to customers previously enrolled in Residential RLB service under this tariff who disconnect their long distance and intraLATA service under http://www.mci,com/service and MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4. Unlimited local calling is included with this service. Customers will receive the following features, where facilities are available: Call Waiting, Caller ID w/Name & Number, Call Waiting ID w/Name, Speed Dial 8, Three-Way Calling.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-2 charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a $50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charges:	Zone 1	$34.99

1 January 20, 2003, this service is no longer available to new customers.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont.)

9.1 Residential Service Offerings (Cont.)

9.1.8 Residential RLE Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to this service as offered in this tariff and MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C. No. 4.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not eligible with this product.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C. No. 4.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID Name & Number, 3-Way Calling, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering - the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities - is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1 [SBC] $57.99

Termination:

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under this tariff and MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C. No. 4 and http://www.mci.com/service; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under this tariff and MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C. No. 4 and http://www.mci.com/service.

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.8 Residential RLE Service, (Cont'd)

1) For existing customers who disconnect only from Residential RLE service under this tariff, the companion residential long distance service under http://www.mci.com/~ervice/, Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and http://www.mci.com/service/ to which the customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from Residential RLE service under this tariff and intraLATA service under Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, the companion residential long distance service under http://www.mci.com/service/, MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 to which the customer was subscribed at the time of subscription to this plan.

3) For existing customers who disconnect from Residential RLE service under this tariff and interstate service under http://www.mci.com/service/ the companion residential service offering under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, http://www,mci.com/service/ , and Residential RLE Service under this tariff will terminate. Customers will-then be automatically re-subscribed to the service offering under MCII WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 to which the customer was subscribed at the time of subscription to the plan.

4) For existing customers who disconnect - from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, companion residential service offering under http://www.mci.com/servic~/, Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.

5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and. Residential RLE service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI WorldCom Communications, Inc. CT Tariff D. P.U.C. No. 4 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD-3 Service under this tariff.

6) For existing customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, and Residential RLE service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the service offering under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 to which the customer was subscribed to at the time of subscription to this plan.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.8 Residential RLE Service, (Cont'd)

7) For new customers who disconnect only from Residential RLE service under this tariff, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No.-4, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and its companion interstate service under http://www.mci.com/service/.

8) For new customers who disconnect from Residential RLE service under this tariff and intraLATA service under Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and its companion interstate service under http://www.mci.com/service.

9) For new customers who disconnect from Residential RLE service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, companion residential offering under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No;. 4.

10) For new customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, the companion residential service offering under 4ttp-//www.mci.com/service/, Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.

11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RZE under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and Residential RLE service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and its companion interstate service under http://www.mci.com/service/, and Residential RLD-3 Service under this tariff.

12) For new customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4., and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the Basic Calling Plan P under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont.)

9.1 Residential Service Offerings, (Cont.)

9.1.9 Residential RLG Service 1/

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C. No. 4 and this tariff.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not eligible with this product.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://lwww.mci.com/service and MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C. No. 4.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID Name & Number, 3-Way Calling, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

1/ Beginning June 04, 2005, this service is no longer available.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont.)

9.1 Residential Service Offerings, (Cont.)

9.1.9 Residential RLG Service (Cont.)

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1 [SBC/SNET]	$44.99
Zone 2:	$48.99
Zone 3:	$49.99
Zone 4:	$49.99

Termination:
For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc, d/b/a Verizon Business Services, CT Tariff D.P.U.C. No. 4 and this tariff and http://www.mci.com/service; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc, d/b/a Verizon Business Services, CT Tariff D.P.U.C. No. 4 and this tariff and http://www.mci.com/service.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.9 Residential RLG Service, (Cont'd)

1) For existing customers who disconnect only from Residential RLG service under this tariff, the companion residential long distance service under http://www.mci.com/service/, Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and Residential RLG; Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and http://www.mci.com/service/ to which the customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from Residential RLG service under this tariff and intraLATA service under Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, the companion residential long distance service under http://www.mci.com/service/, MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 to which the customer was subscribed at the time of subscription to this plan.

3) For existing customers who disconnect from Residential RLG service under this tariff and interstate service under http://www,mci.com/service/ the companion residential service offering under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, http://www.mci.com/service/ , and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 to which the customer was subscribed at the time of subscription to the plan.

4) For existing customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, companion residential service offering under http://www.mci:66'm/service/, Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.

5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and Residential RLG service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD-3 Service under this tariff.

6) For existing customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, and Residential RLG service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the service offering under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 to which the customer as subscribed to at the time of subscription to this plan.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.9 Residential RLG Service, (Cont'd)

7) For new customers who disconnect only from Residential RLG service under this tariff, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLG, under MCI WorldCom Communications, Inc. CT Tariff DRU.C. No. 4, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and its companion interstate service under http://www.mci.com/service/.

8) For new customers who disconnect from Residential RLG service under this tariff and intraLATA service under Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and its companion interstate service under http://www.mci.com/service.

9) For new customers who disconnect from Residential RLG service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, companion residential offering under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4.

10) For new customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, the companion residential service offering under http://Www.mci.com/service/, Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.

11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and Residential RLG service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4 and its companion interstate service under http://Www.mci.com/service/, and Residential RLD-3 Service under this tariff.

12) For new customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the Basic Calling Plan P under MCI WorldCom Communications, Inc. CT Tariff D.P.U.C. No. 4.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.10 Residential RLD-3 Service 1/

Customers who subscribe to this voice service will receive one home phone line that includes touchtone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID Name & Number, 3-Way Calling, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-3 charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C. No. 4.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1 [SBC/SNET]:	$44.99
Zone 2:	$48.99
Zone 3:	$49.99
Zone 4:	$49.99

1/ Beginning June 04, 2005, this service is no longer available.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.11 Residential RLH Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and ntrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to companion local service as offered in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C, Tariff No. 4 Customers who subscribe to this service may only subscribe to Integrated Plan RLC-1 or RLH service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

Dial-1 Access: Integrated Plan RLH can be used for Dial-I access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-I usage. Integrated Plan RLH customers will be charged the following rates for each minute of usage over the allotment. Customers will be charged a per minute rate of $0.05 for each minute of interstate and intrastate (interLATA and intraLATA) dial "1" usage over the allotment.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in http://www,mci.com/service and in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Connecticut D.P.U.C, Tariff No. 4. All intrastate Dial 1 and Calling Card calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Card Access: Calling card access is available from touch tone or rotary phones by dialing an MCI-provided toll free number and personal identification number (PIN) associated with the card. A per minute rate of $0.35 and a per call surcharge of $0.75 applies.

Directory Assistance:	$0.95
Directory Assistance Call Completion:	$0.00

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont.)

9.1 Residential Service Offerings (Cont.)

9.1.11 Residential RLH Service (Cont.)

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge

SBC/SNET Zone 1:	$61.99
SBC/SNET Zone 2:	$62.99
SBC/SNET Zone 3:	$63.99
SBC/SNET Zone 4:	$63.99

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.11 Residential RLH Service (Cont'd)

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

1) For existing customers who disconnect from either a) residential servic6 under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications CT Tariff D.P.U.C No. 4, or c) residential service under this tariff and interstate service under http://www.mci.com/service/. The companion residential long distance service under http://www.mci.com/service/, and intraLATA and/or interLATA service under MCI WorldCom Communications CT Tariff D.P.U.C No. 4, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications CT Tariff D.P.U.C No. 4 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI WorldCom Communications CT Tariff D.P.U.C No. 4, b) intraLATA service under MCI WorldCom Communications CT Tariff D.P.U.C No. 4 only, or c) from interstate service under http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under MCI WorldCom Communications CT Tariff D.P.U.C No. 4, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications CT Tariff D.P.U.C No. 4 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://Www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications CT Tariff D.P.U.C No. 4, or c) residential service under this tariff and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/, and intraLATA and/or interLATA service under MCI WorldCom Communications CT Tariff D.P.U.C No. 4, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications CT Tariff D,P.U.C No. 4 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.11 Residential RLH Service (Cont'd)

4) For new customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI WorldCom Communications CT Tariff D.P.U.C No. 4, b) intraLATA service under MCI WorldCom Communications CT Tariff D.P.U.C No. 4 only, or c) from interstate service under Http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under MCI WorldCom Communications CT Tariff D.P.U.C No. 4, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI WorldCom Communications CT Tariff D.P.U.C No. 4 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.12 Residential RLI Service [1]

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. d/b/a Verizon Business Services as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C No.4/MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, CT D.P.U.C. Tariff No. 4**.** Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI Communications Services, Inc. d/b/a Verizon Business Services customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C No. 4.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

Monthly Recurring Charge:

SBC/SNET Zone 1:	$65.99
SBC/SNET Zone 2:	$65.99
SBC/SNET Zone 3:	$65.99
SBC/SNET Zone 4:	$72.99

[1] Effective March 1, 2015, this service will no longer be available for new subscribers.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont.)

9.1 Residential Service Offerings (Cont.)

9.1.12 Residential RLI Service (Cont.)

Termination

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C No.4, or c) residential service under this tariff and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/ , and intraLATA and/or interLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C No.4**,** as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C No.4 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C No.4 **,** b) intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C No.4 only, or c) from interstate service under Http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C No.4, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C No.4 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont.)

9.1 Residential Service Offerings (Cont.)

9.1.12 Residential RLI Service (Cont.)

Termination (Cont.)

3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C No.4, or c) residential service under this tariff and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/ , and intraLATA and/or interLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C No.4**,** as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C No.4 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).

4) For new customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C No.4**,** b) intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C No.4 only, or c) from interstate service under http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C No.4, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C No.4 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont.)

9.1 Residential Service Offerings (Cont.)

9.1.12 Residential RLD-4 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge. Customers of Lifeline service are not eligible to receive this product.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-4 charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, d/b/a Verizon Business Services, CT Tariff D.P.U.C No.4.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1 (SBC/SNET):	$39.99
Zone 2 (SBC/SNET):	$43.99
Zone 3 (SBC/SNET):	$44.99
Zone 4 (SBC/SNET):	$44.99

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.13 Residential RLJ Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C. No. 4. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services, Inc. d/b/a Verizon Business Services, CT Tariff D.P.U.C. No. 4.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge

Zone 1 (SBC/SNET):	$65.99
Zone 2 3 (SBC/SNET):	$65.99
Zone 4 (SBC/SNET):	$69.99

RLJ Savings Plan [1]

The Company will offer the following plan to new customers of Residential RLJ Service.

Customers enrolled in this plan will receive the following benefits: A $10.00 discount off the monthly recurring charge for Residential RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of RLJ service will receive the benefit of this promotion for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

[1] Effective December 12, 2009, The RLJ Savings Plan will no longer be available to new customers.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.13 Residential RLJ Service (cont'd)

Residential RLJ Savings Plan II [1]

The Company will offer the following plan to new customers of MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Residential Calling Plan RLJ Service.

Customers enrolled in this plan will receive the following benefits: An $11.00 discount off the monthly recurring charge for MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Residential Calling Plan RLJ Service for each month they remain subscribed to MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Residential Calling Plan RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Residential Calling Plan RLJ Service shall apply.

RLJ Savings Plan III

The Company will offer the following plan to new customers of Residential Calling Plan RLJ Service. Customers enrolled in this plan will receive the following benefits: A $12.00 discount off the monthly recurring charge for Residential Calling Plan RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

[1] Effective June 1, 2010, this services will no longer be available to new subscribers.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.13 Residential RLJ Service (cont'd)

Termination:
The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 , or c) residential service under this tariff and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/ , and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 **,** as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 **,** b) intraLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 only, or c) from interstate service under Http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 , or c) residential service under this tariff and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/ , and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4**,** as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).

4) For new customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 **,** b) intraLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 only, or c) from interstate service under Http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.14 Residential RLK Service [1]

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services CT Tariff D.P.U.C. No. 4 . Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services, Inc. d/b/a Verizon Business Services CT Tariff D.P.U.C. No. 4.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, 3-Way Calling, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1 (SBC/SNET):	$62.99
Zone 2 (SBC/SNET):	$63.99
Zone 3 (SBC/SNET):	$63.99
Zone 4 (SBC/SNET):	$64.99

[1] Effective March 1, 2015, this service will no longer be available for new subscribers.

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.14 Residential RLK Service(cont'd)

Termination:
The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 , or c) residential service under this tariff and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/ , and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 b) intraLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 only, or c) from interstate service under Http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4, or c) residential service under this tariff and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/ , and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).

4) For new customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 , b) intraLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 only, or c) from interstate service under Http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.15 Residential RLL Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services CT Tariff D.P.U.C. No. 4. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services, Inc. d/b/a Verizon Business Services CT Tariff D.P.U.C. No. 4.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, 3-Way Calling, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1 (SBC/SNET):	$39.99
Zone 2 (SBC/SNET):	$43.99
Zone 3 (SBC/SNET):	$44.99
Zone 4 (SBC/SNET):	$44.99

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.1 Residential Service Offerings, (Cont'd)

9.1.15 Residential RLL Service (cont'd)

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 , or c) residential service under this tariff and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/ , and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 , b) intraLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 only, or c) from interstate service under Http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 , or c) residential service under this tariff and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/ , and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan II under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).

4) For new customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 , b) intraLATA service under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 only, or c) from interstate service under Http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan II under MCI WorldCom Communications, Inc, CT Tariff D.P.U.C. No. 4 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.2 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

Non-Recurring Charges:

Option	Non-Recurring Charge
Line Connection Fee	$49.99** 1/
Installation Dispatch	$50.00
Blocking Setup Charge*	$20.00
Service Restoral Charge	$30.00
Telephone Number Change Charge	$20.00
Returned Check Charge	$10.00
InterLATA/IntraLATA PIC Change Charge	$1.25
Directory Listing Change Charge	$12.00
Service Order Charge	$12.00 1/
Facilities Move Charge	$250.00 2/

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* Applies only to customers selecting Complete Blocking for Caller ID after initial installation.

** Existing customers of Small Business Service under this tariff will receive a waiver of this charge.

1/ Existing customers of Residential Service under this tariff will receive a waiver of this charge.

2/ This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.6 Blocking Features

Block Call Return:
Prohibits the customer from being capable of using the per-use Call Return feature.
Cannot be selected with Call Return Monthly.

Block Call Trace:
Prohibits the customer from being capable of using the per-use Call Trace feature -

Block Collect and 3rd Party Calling:
Prohibits the operator from connecting and charging collect and 3rd party calls. Cannot be selected with Block Third Party Calling or Block Collect Calling.

Block Collect Calling:
Prohibits the operator from connecting and charging collect calls to a customer's line. Cannot be selected with Block Third Party Calling or Block Collect & Third Party.

Block Directory Assistance Call Completion (DACC):
Prohibits the customer from completing Directory Assistance calls.

Block Repeat Dialing:
Prohibits the customer from using the Repeat Dialing pay-per-use feature. Cannot be selected with Repeat Dialing.

Block 3rd Party Calling:
Prohibits the operator from charging 3rd party calls to the subscriber's line. Cannot be selected with Block Collect Calling or Block Collect & Third Party.

Complete Blocking for Caller ID:
Allows a customer to prevent delivery of their telephone number, on all outgoing calls, to a called party who subscribes to a Caller ID service.

Selective Blocking for Caller ID:
Blocks customer's name and telephone number from appearing on the call recipient's Caller ID display on a per - call basis.

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.6 Blocking Features (cont'd)

"The following Blocking Features are presently only available to those customers who presently have service on lines with Southern New England Telephone Company (SNET), or with MCImetro or another carrier who provisions service either via resale of SNET services or via UNE-Platform service provided by SNET:

International Dial Blocking
Prevents completion of 011+ and 101XXXX01 1+ International Direct Dialed calls. Will not block international direct dialed calls placed with an area code. Cannot be selected with Toll Blocking.

Block 3-Way Calling
Prohibits the customer from using the 3-Way Calling monthly feature shown in Features and Options below. Cannot be Selected with 3-Way Calling.

Block 900
Blocks all outgoing calls to 900 numbers. Cannot be selected with Toll Blocking.

Toll Blocking
Prohibits end-users from placing most 1+ calls and all 0+ outgoing calls (including access to 900/976 pay-per-call services). Local calls, calls to 800/950 numbers and repair will be permitted. Cannot be selected with Block 900 or International Dial Blocking."

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.6 Blocking Features (cont'd)

Blocking Features - Charges:

Feature	Monthly Recurring Charge
Block Call Return	N/C
Block Call Trace	NIC
Block Collect and 3rd Party Calling	N/C
Block Collect Calling	N/C
Block DACC	N/C
Block Repeat Dialing	N/C
Block 3 Party Calling	N/C
Complete Blocking for Caller ID	NIC
Selective Blocking for Caller ID	N/C
International Dial Blocking 1/	N/C
Block 3-Way Calling	N/C
Block 900	N/C
Toll Blocking	N/C
Third Party Block	

1/ SBC Only Prohibits the operator from connecting and charging international calls to customer's line.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.7 Features and Options

The following features are provided where facilities are available:

Call Forwarding:
Automatically routes all incoming local or LID calls to any number that customer specifies (maximum 24 digits). but local or long distance toll charges will apply from the call forwarding number to the forward to number.

Call Forwarding - Busy:
A central office feature that automatically forwards calls to a preselected telephone number on a different premise when the called telephone number is busy. Cannot be selected with: Call Forwarding - No Answer, Call Forwarding Busy and No Answer, or Voicemail.

Call Forwarding-No Answer:
Automatically forwards unanswered incoming calls to an alternate telephone number after a pre-selected number of rings (between 2 and 7). Cannot be selected with Call Forwarding Busy, Call Forwarding -Busy and No Answer, or Voicemail.

Call Forwarding-Busy with No Answer:
Incoming calls may be forwarded to a long distance number pre-selected by the customer, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Cannot be selected with Call Forwarding -Busy, Call Forwarding -No Answer, or Voicemail.

Call Return:
Enables the customer to dial back the number of the last incoming call whether the call was answered or not. Cannot be selected with Block Call Return.

Repeat Dialing:
Allows auto call back of last outgoing number and keeps trying a busy line for 30 minutes, Cannot be selected with Block Repeat Dialing.

Call Waiting:
When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. It allows the waiting call to be answered without disconnecting from the existing call. Allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will.

Call Screening (*)
This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

Call Waiting ID
Allows the customer to see the telephone number of the person calling when Call Waiting is indicated. Applied on a per-line basis. Must be selected with Call Waiting. Cannot be selected with Caller ID Number Only, Caller ID w/Name & Number, or Call Waiting ID w/Name & Number.

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.7 Features and Options ,(cont'd)

Call Waiting ID w/Name & Number
When the customer is on the phone and receives another call, Call Waiting ID displays the name and number of the incoming caller. Requires display screen, purchased separately by customer from an appropriate vendor. Must be selected with Call Waiting. Customers who presently have service on lines with Verizon, or with MCImetro or another carrier who provisions service either via resale' of Verizon services or via UNE-Platform service provided by Verizon cannot select this feature with Caller ID, Caller ID w/Name and Number, or Call Waiting ID. Customers who presently have service on lines with Southern New England Telephone Company (SNET), or with MCImetro or another carrier who provisions service either via resale of SNET services or via UNE-Platform service provided by SNET must select this feature with Call Waiting, and will automatically receive Anonymous Call Rejection (ACR) (a service that rejects incoming calls that have been marked private or anonymous) with this feature.

Caller ID w/Name & Number 1/
This feature enables the customer to view on a display unit the telephone number of the calling party as well as the listing associated with the calling party's telephone number in most cases. Requires display screen, purchased separately by customer from an appropriate vendor. Applied per line. Customers who presently have service on lines with Verizon, or with MCImetro or another carrier who provisions service either via resale of Verizon services or via UNE-Platform service provided by Verizon cannot select this feature with Caller ID Number Only, Call Waiting ID, or Call Waiting ID w/Name & Number. Customers who presently have service on lines with Southern New England Telephone Company (SNET), or with MCImetro or another carrier who provisions service either via resale of SNET services or via UNE-Platform service provided by SNET cannot select this feature with Caller ID Number Only, and will automatically receive Anonymous Call Rejection (ACR) (a service that rejects incoming calls that have been marked private or anonymous) with this feature.

Caller ID Number Only 1/
This feature enables the customer to view on a display unit the telephone number of the calling party. Requires display screen, purchased separately by customer from an appropriate vendor. Applied per line. Customers who presently have service on lines with Verizon, or with MCImetro or another carrier who provisions service either via resale of Verizon services or via UNE-Platform service provided by Verizon cannot select this feature with Caller ID w/Name and Number, Call Waiting ID, or Call Waiting ID w/Name & Number. Customers who presently have service on lines with Southern New England Telephone Company (SNET), or with MCImetro or another carrier who provisions service either via resale of SNET services or via UNE-Platform service provided by SNET cannot select this feature with Caller ID or Caller ID Name & Number, and will automatically receive Anonymous Call Rejection (ACR) (a service that rejects incoming calls that have been marked private or anonymous) with this feature.

Touch Tone(**)
A central-office based service that provides the origination of calls by customer provided instruments equipped for touch-tone address signaling.

1/ In place of the above, please REMOVE the Caller ID footnote; Caller ID will be available to all Star Wars plans (including RLI/ and RLD-4/) as part of the plan itself at no extra charge.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont.)

9.7 Features and Options (Cont.)

Call Waiting ID w/Name and Number:
When the customer is on the phone and receives another call, Call Waiting ID displays the name and number of the incoming caller. Must be selected with Call Waiting. Cannot be selected with Caller ID, Caller ID w/Name and Number, Call Waiting ID w/Number.

Multi-Ring 2:
Enables two telephone numbers to share one line. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 3.

Multi-Ring 3:
Enables three telephone numbers to share one line. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 2.

Speed Dial - 8:
This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed. Cannot be selected with Speed Dial 30.

Speed Dial - 30:
This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 30 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed. Cannot be selected with Speed Dial 8.

Three Way Calling:
Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call. Cannot be selected with Block Three Way Calling.

Priority Call Ringing:
Provides a distinctive ringing pattern (short, long and short), for a Priority Call List containing up to 6 telephone numbers, all of which must be within a Signaling System 7 (SS7) network to be recognized. Incoming calls from telephone numbers on the Priority Call List that encounter a Busy or Don't Answer condition will be treated like any other incoming call; however, the distinctive ringing pattern is not forwarded to the remote location. Applied per line.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont.)

9.7 Features and Options (Cont.)

Features and Options – Monthly Charges

Call Forwarding	$5.50	
Call Forwarding - Busy	$5.50	
Call Forwarding – No Answer	$5.50	
Call Forwarding – Busy with No Answer	$5.50	
Call Return	$5.50	
Repeat Dialing	$5.50	
Call Waiting	$5.50	
Multi-Ring 2 (**)	$4.95	
Multi-Ring 3 (**)	$6.95	
Speed Dial 8	$5.50	
Speed Dial 30	$6.04	
Three-Way Calling	$5.50	
Call Screening (*)	$5.50	
Call Waiting ID	$8.50	
Call Waiting ID w/Name & Number	$9.50	
Caller ID w/Name & Number	$8.50	
Caller ID – Number Only	$7.50	
Touch Tone (**)	N/C	
Priority Call Ringing (*)	$5.50	I

(*) Only available to those customers who have service on lines with Southern New England Telephone Company (SNET), or with MCImetro or another carrier who provisions service either via resale of SNET services or via UNE-Platform service provided by SNET.

(**) Only available to those customers who have service on lines with Verizon, or with MCImetro or another carrier who provisions service either Via resale of Verizon services or via UNE-Platform service provided by Verizon.

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.8 Pay Per Use Features

Call Return (*69): This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will keep trying to complete the call for 30 minutes.

Call Trace (*57): Provides a detailed record of last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should you decided to file a complaint. Cannot be selected with Block Call Trace.

Repeat Dialing (*66): Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

3-Way Calling (*71) (*) Allows another party to be added to a call already in progress. The added party may be local or long distance. Toil or local measured service charges will apply to each leg of a 3-Way Call. Cannot be selected with Block Three Way Calling.

Feature	Per-Use Charge
Call Return (*69)	$1.00
Call Trace (*57)	$0.95
Repeat Dialing (*66)	$1.00
3-Way Calling (*71)	$1.00

(*) Only available to those customers who have service on lines with Southern New England Telephone Company (SNET), or with MCImetro or another carrier who provisions service either via resale of SNET services or via UNE-Platform service provided

LOCAL EXCHANGE SERVICE

9. Local Residential Service (Cont'd)

9.9 Local Number Portability

Customers who presently have service on lines with Southern New England Telephone Company (SNET), or with MCImetro or another carder who provisions service either via resale of SNET services or via UNE-Platform service provided by SNET:

Monthly recurring charge per line: $0.39.

Customers who presently have service on lines with Verizon, or with MCImetro or another carrier who provisions service either via resale of Verizon services or via UNE-Platform service provided by Verizon.

Monthly recurring charge per line: $0.23

9.10 Service Availability

Service is available in Zone 1, 2, 3, and 4 as adopted by the Connecticut Public Service Commission.

9.11 Local Calling Areas

The Company concurs in the exchange and Local Calling Area designations specified in the relevant ILEC's Local Exchange Services tariff.

ISSUED BY: Edwin Reese
1300 I Street NW, Suite 500W
Washington, DC 20005