MCImetro Access Transmission Services LLC
d/b/a Verizon Access Transmission Services

Regulations and Schedule of Intrastate Charges
Applying to Local Exchange Service
Within the State of South Carolina

This Catalog Schedule contains the rules, regulations, descriptions and rates applicable to the furnishing of local exchange telecommunications services offered by MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services (hereinafter referred to as the "Company") within the State of South Carolina to residential and small business (i.e., mass market) customers.

Effective December 31, 2023, the Company no longer offers local exchange service to residential and small business customers and all residential and small business local phone service offerings in this catalog schedule are discontinued and withdrawn. A reasonable transition period beyond January 1, 2024 may be permitted where the Company determines that additional time is needed for customers to establish replacement service.

CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule.
Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

Revisions to Local Exchange Services Catalog Schedule No. 1, Effective 12/31/23

- **Verizon Access no longer offers local exchange service to residential and small business customers and all residential and small business local phone service offerings in this catalog schedule are discontinued and withdrawn. A reasonable transition period beyond January 1, 2024 may be permitted where the Company determines that additional time is needed for customers to establish replacement service.**

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LOCAL EXCHANGE SERVICE

APPLICATION OF CATALOG SCHEDULE

This Catalog Schedule sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by MCImetro Access Transmission Services LLC to Customers within the local exchange service area defined herein.

Effective October 1, 2019, the Company will no longer offer local exchange service to new Residential and Small Business customers as described in this catalog schedule. Also effective October 1, 2019, existing Residential and Small Business customers currently subscribed to any of the Company local exchange service offerings described in this catalog schedule will no longer be able to move, add to, or change the service to which they are subscribed.

Effective December 31, 2023, the Company no longer offers local exchange service to residential and small business customers and all residential and small business local phone service offerings in this catalog schedule are discontinued and withdrawn. A reasonable transition period beyond January 1, 2024 may be permitted where the Company determines that additional time is needed for customers to establish replacement service.

LOCAL EXCHANGE SERVICE

1. Definitions

Certain terms used generally throughout this Catalog Schedule are defined below.

Advance Payment: Payment of all or part of a charge required before the start of service.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Company: MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, a Delaware Corporation, which is the issuer of this Catalog Schedule.

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's Catalog Schedule.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

Individual Case Basis: Rates for ICB Arrangements will be developed on a case-by-case basis in response to a bona fide request from a
Customer or prospective Customer to develop a competitive bid for a service offered under this Catalog Schedule. Rates quoted in response to such
competitive requests may be different than those specified for such services in this Catalog Schedule. ICB rates will be offered to the Customer in
writing and on a non-discriminatory basis.

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Local Calling: A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

Local Exchange Carrier: A company which furnishes exchange telephone service.

Mbps: Megabits, or millions of Bits, per second.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Presubscription: An arrangement whereby a Customer may select and designate to the Company an Exchange Carrier it wishes to access, without an access code, for completing intraLATA toll calls. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC).

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Remote Access to Call Forwarding – This feature enables the end user to remotely activate, deactivate or change to forward-to number from touch tone signaling telephone when away from home. You must subscribe to one of the call forwarding features. This is only where facilities are available.

User: A Customer or any other person authorized by the Customer to use service provided under this Catalog Schedule.

2. Regulations

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of South Carolina under the terms of this Catalog Schedule.

Customers may use services and facilities provided under this Catalog Schedule to obtain access to services offered by other service providers. The Company is responsible under this Catalog Schedule only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment of Facilities

2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.1.2.2 The furnishing of service under this Catalog Schedule is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purpose of computing charges in this Catalog Schedule, a month is considered to have 30 days. All calculations of dates set forth in this Catalog Schedule shall be based on calendar days, unless otherwise specified herein.

2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Catalog Schedule.

2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this Catalog Schedule prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions (Cont'd)

2.1.3.4 This Catalog Schedule shall be interpreted and governed by the laws of the State of South Carolina without regard for the State's choice of laws provisions.

2.1.3.5 Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.

2.1.3.6 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

2.1.3.7 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.8 below.

2.1.3.8 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

2.1.4 Liability of the Company

2.1.4.1 The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.6, below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2.1.4.2 The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this Catalog Schedule. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed $1,000. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this Catalog Schedule, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.

2.1.4.3 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.

2.1.4.4 The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of other common carriers or warehousemen.

2.1.4.5 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

2.1.4.6 The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location or use of any installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

2.1.4.7 The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.

2.1.4.8 Notwithstanding the Customer's obligations as set forth in Section 2.3.2, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss or damage arising from Customer's use of services furnished under this Catalog Schedule, including:

- claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and

- patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others

- all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this Catalog Schedule.

2.1.4.9 The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.

2.1.4.10 The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.

2.1.4.11 The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.

2.1.4.12 The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.

2.1.4.13 The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the company may, upon written notice, terminate the Customer's service without liability.

2.1.4.14 With respect to Emergency Number 911 Service:

(a) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

(b) Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.

2.1.4.15 The Company's liability arising from errors or omissions in Directory Listings, other than charged listings, shall be limited to the amount of actual impairment to the Customer's service and in no event shall exceed one-half the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs. In cases of charged Directory Listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs.

2.1.4.16.1 In conjunction with a nonpublished telephone number, as described in Section 3.4.5.3, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.

2.1.4.17 When a Customer with a non published telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this Catalog Schedule, Customer acknowledges and agrees with the release of information as described above.

2.1.4.18 In conjunction with the Busy Line Verification and Interrupt Service as described in Section 3.3.2, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

2.1.4.19 The Company shall not be liable for any act or omission concerning the implementation of Presubscription, as defined herein.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

2.1.6.1 The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this Catalog Schedule. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

2.1.6.2 The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to,

rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

2.1.6.3 Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company has provided it.

2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Catalog Schedule, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Catalog Schedule and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

(a) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or

(b) the reception of signals by Customer provided equipment; or

(c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this Catalog Schedule remains in the Company, its agents or contractors.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

2.2.3 Customer may not use service furnished under this local exchange Catalog Schedule, directly or indirectly, to provide a service that constitutes exchange access and/or is subject to the application of access charges under applicable law. The Company reserves the right to:

(1) request that Customer provide written certification that it is using the service in compliance with this requirement; and/or

(2) conduct a site survey of Customer premises or an audit of Customer books and records upon reasonable notice or take other reasonable measures to satisfy itself that Customer is using service in compliance with this Catalog Schedule.

In the event Customer is found to be using service in violation of this requirement, the Company may discontinue the provision of service without notice, any other provision of this Catalog Schedule to the contrary notwithstanding. Customer shall indemnify the Company for any liability, losses, penalties or payments (including without limitation access charges and the Company's attorneys' fees) incurred due to Customer's misuse of the Company's services obtained under this Catalog Schedule.

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

(a) the payment of all applicable charges pursuant to this Catalog Schedule;

(b) reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.

(c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

(d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

(e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

(f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;

(g) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and

(h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

(i) taking all steps necessary to cancel or otherwise discontinue any local services to be replaced by any MCImetro facilities based local services as described herein.

2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

(a) any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or

(b) any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

2.4 Customer Equipment and Channels

2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

2.4.2.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.4.3 Interconnection of Facilities

2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

2.4.3.2 Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

2.4.3.3 Facilities furnished under this Catalog Schedule may be connected to Customer provided terminal equipment in accordance with the provisions of this Catalog Schedule.

2.4.4 Inspections

2.4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 30 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

2.6.1.1 Taxes: The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Service, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g, County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

2.5.1.2 A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state. 1/ This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. The surcharge will be shown as a separate line item on the Customer's monthly invoice.

1/ Pending the conclusion of any challenge to a jurisdiction's right to impose a gross receipts tax, the Company may elect to impose and collect a surcharge covering such taxes, unless otherwise constrained by court order or direction, or it may elect not to impose and collect the surcharge. If it has collected a surcharge and the challenged tax is found

to have been invalid and unenforceable, the Company will credit or refund such amounts to affected Customers (less its reasonable administrative costs), if the funds collected were retained by the Company or if they were delivered over to the taxing jurisdiction and returned to the Company.

2.5.1.3 The company may refuse to furnish service(s) under this Catalog Schedule if the customer owes any MCI affiliate for service(s) provided to the customer by an affiliate unless the applicant remits full payment of all outstanding charges before the commencement of service. In addition, the Company may also request a security deposit from such applicant prior to providing service.

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges are due and payable upon receipt.

2.5.2.2 The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided.

2.5.2.3 For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

2.5.2.4 Amounts not paid within 30 days after the date of invoice are considered past due.

2.5.2.4.1 For Residential Customers amounts not paid within 22 days after the date of invoice are considered past due.

2.5.2.5 A $25.00 charge will be assessed for checks with insufficient funds or non-existing accounts.

2.5.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill within 30 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the South Carolina Public Service Commission in accordance with the Commission's rules of procedure.

2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for

the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a deposit.

2.5.5 Deposits

2.5.5.1 Applicants for service or existing Customers whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

(a) estimated two (2) month's total bill (including toll usage and taxes); or

(b) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.

2.5.5.2 A deposit may be required in addition to an advance payment.

2.5.5.3 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account, if payment has been satisfactory for 12 months.

2.5.5.4 Deposits held for business customers will accrue interest at a rate prescribed by the South Carolina Public Service Commission. Interest on a deposit shall accrue annually and, if requested, shall be annually credited to the customer by deducting such interest from the amount of the next bill for service following the accrual date. For Residential Customers, deposits will accrue interest at a rate prescribed by the South Carolina Public Service Commission.

2.5.6 Discontinuance of Service

2.5.6.1 Upon nonpayment of any amounts owing to the Company, and after 30 days from the due date, the Company may, by giving five days' prior written notice to the Customer, discontinue or suspend service without incurring any liability.

2.5.6.2 Upon violation of any of the other material terms or conditions for furnishing service, the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.

2.5.6.3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

2.5.6.4 Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, failing to discharge an involuntary petition within the time permitted by law, or abandonment of service, the Company may, with prior notice to the customer, immediately discontinue or suspend service without incurring any liability.

2.5.6.5 Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service without incurring any liability.

2.5.6.6 The Company may discontinue the furnishing of any and/or all service(s) to a Customer, without incurring any liability:

2.5.6.6.1 Immediately upon five (5) days written notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section 2.5.6.6.1 (a-f) if:

(a) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s); or

(b) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or

(c) The Customer has been given ten (10) days written notice for business customers and 5 days for residential customers by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other common carrier communications services to which the Customer either subscribes or had subscribed or used; or

(d) The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the charges for the service by:

(d.1) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this Catalog Schedule; or

(d.2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or

(d.3) Any other fraudulent means or devices; or

(e) Use of service in such a manner as to interfere with the service of other users; or

(f) Use of service for unlawful purposes.

2.5.6.6.2 Immediately, upon five (5) days written notice to a Customer who has failed to pay any sum within 30 days of the date when payment was due;

2.5.6.6.3 Upon ten (10) days for business customers and five (5) days for residential customers written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.5; or

2.5.6.6.4 Ten (10) days for business customers and five (5) days for residential customers after sending the Customer written notice of noncompliance with any provision of this Catalog Schedule if the noncompliance is not corrected within that ten (10) for business customers and five (5) days period; or

2.5.6.7 The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.

2.5.6.8 Upon the Company's discontinuance of service to the Customer under Section 2.5.6.1 or 2.5.6.2, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this Catalog Schedule.

2.5.7 Late Fee Reintroduction (Effective February 1, 2003):
For residential service customers, a late payment charge of a maximum of 1.5% (excluding 900 type charges or non-regulated items) may be assessed on payments not received within 30 days from the invoice date, where capabilities exist. The late payment charge will be applied to the entire unpaid balance of the customer's monthly invoice including taxes. The late payment charge will not be applied to any disputed portion of the unpaid balance unless the dispute is resolved against the customer. The late payment charge of a maximum of 1.5% (excluding 900 type charges or non-regulated items) is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

2.5.8 Late Payment Charge for Business Customers
For Business Services customers, a late payment charge of 1.5% may be assessed on payments not received within 30 days from the invoice date, where capabilities exist. The

late payment charge will be applied to the entire unpaid balance of the customer's monthly invoice including taxes. The late payment charge will not be applied to any disputed portion of the unpaid balance unless the dispute is resolved against the customer. The late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination. This charge may be imposed only once on any bill for services rendered. Additional penalty charges shall not be assessed on unpaid penalty charges.

2.6 Allowances for Interruptions of Service

2.6.1 Credit for Interruptions: When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more or for a period of 8 hours or more for customers of Small Business Local Service from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's Catalog Schedules. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

2.6.2 Limitations on Allowances

No credit allowance will be made for:

(a) interruptions due to the negligence of, or noncompliance with the provisions of this Catalog Schedule by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;

(b) interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;

(c) interruptions due to the failure or malfunction of non-Company equipment;

(d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;

(e) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;

(f) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

(g) interruption of service due to circumstances or causes beyond the control of the Company.

2.6.3 Use of Alternative Service Provided by the Company: Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the rates and charges for the alternative service used.

2.7 Cancellation of Service

2.7.1 Cancellation of Application for Service

2.7.1.1 Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

2.7.1.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

2.7.1.3 The special charges described in 2.7.1.1 and 2.7.1.2 will be calculated and applied on a case-by-case basis.

2.7.2 Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2, all costs, fees and expenses incurred in connection with:

1) all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus

2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus

3) all Recurring Charges specified in the applicable Catalog Schedule for the balance of the then current term.

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

2.9 Notices and Communications

2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

2.9.3 All notices or other communications required to be given pursuant to this Catalog Schedule will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.10 Trial Services

2.10.1 Description

Optional non-basic exchange services may be offered periodically on a trial basis by the Company for technical and/or marketing purposes under the terms and conditions outlined below. These trials shall be for the purpose of evaluating, in an operating environment, the performance and pricing of the specific service in conjunction with other marketing and environmental factors that can influence customer demand.

2.10.2 Regulations

Marketing and/or technical trials shall be governed by the regulations set forth in this section of the Catalog Schedule.

A. A marketing and/or technical trial shall not require a tariff filing to initiate the trial. However, a transmittal letter shall be filed with the Public Service Commission no later than fifteen (15) days before the start of the trial which will include the following information:

1. A description of the new service proposed to be offered;

2. The specific geographic area(s) or telephone exchange(s) in which the service is to be offered.

3. The rates and charges for the service, including any applicable range of rates within which the rates may be increased or decreased;

4. All other terms and conditions, not currently tariffed, which govern the offering of the trial service to customers.

B. A trial service may be offered to a subscriber, a group of subscribers, or to all subscribers in the classification (s) of service and the specific area(s) for which the trial service is made available. Trial services may be offered at different rates to different geographical locations for the purpose of determining the appropriate rate.

Rates for a trial service may also change for a specific location during the trial period to determine the appropriate rate(s).

C. The applicable terms and conditions for the trial services shall be determined by the Company and provided for a test period of not less than one month or more than twenty-four months.

D. The Company reserves the right to alter the rates, within the specific range, with thirty (30) days notice to the Commission.

2.11 Use of Service

Effective March 1, 2006, Residential and Small Business local exchange service as described in Section 3 (Residential Service) and Section 4 (Small Business Service) will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this Catalog Schedule. This does not apply to customers of this service who are eligible to subscribe to the Residential Affinity Savings Plan I or the Small Business Affinity Savings Plan I. Additionally, Company services, to the extent they have been made unavailable to new and/or existing customers of those services as of that date, may continue to be offered and provided without revision to customers subscribing to those services via an agreement with an agent or other affinity of the Company (including, but not limited to, Quixtar, Inc.; and excluding Fionda, LLC, and Espirit de Corpe, Inc.), who has contracted with the Company to sell Company services to its members."

2.12 811 Dialing Service

2.12.1 General

811 Dialing Service (811) is a custom call-routing application utilizing a three-digit local dialing arrangement, terminating to a subscriber-provided number for access to advance excavation notice services. It provides the calling party an easy-to-remember three-digit dialing code with call delivery to established 811 subscribers. The 811 code was assigned for this purpose pursuant to the Sixth Report and Order, released March 14, 2005 by the Federal Communications Commission in CC Docket No. 92-105, which specifies that such calls be delivered to a number provided by the relevant 811 subscriber that is not a toll call for the party dialing the number (i.e., either a toll-free (8XX) or local number). This Catalog Schedule covers calls originating on lines terminating in the Company switch (i.e., originating and terminating within the same MSA); it does not cover 1+, 0+, 0- operator-assisted, 101XXXX, or inmate calls).

2.12.2 Conditions

Calls placed using 811 are automatically routed to the 811 subscriber's terminating number, which the subscriber must provide in the form of either a toll-free number or a local number whose local calling area covers all of the locations to which the service is provided. The subscriber shall provide the Company with this number in advance so that the Company may properly translate its central office switches. If charges are required to re-route the call to the terminating number, they will be cared for by the use of a subscriber-provided toll-free number. The Company is not responsible for redirecting or otherwise handling 911 and other calls misdialed or misrouted as 811 calls. The subscriber shall provide sufficient terminating number paths to its toll-free or local terminating number so as to not clog nor impair the Company's network.

The Company's offering of 811 to the subscriber also is conditioned on the subscriber's representation that it has been authorized by appropriate state authorities to receive and respond to 811 calls from the public within the areas served by the Company, and that the subscriber has obtained all licenses, authorizations, and other prerequisites necessary to provide that service, and will at all times comply with all applicable laws and regulations.

The Company reserves the right to discontinue the service, without notice, if interruption of 811 is necessary to prevent or protect against fraud or otherwise protect The Company's personnel, facilities or services.

811 is not available for resale.

2.12.3 Limitations on Liability

The Company shall be indemnified and saved harmless by the subscriber against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the Company, apparatus and systems of the subscriber; and against all other claims arising out of any act or omission of the subscriber in connection with the facilities provided by the Company. Neither the Company nor any concurring, connecting or other participating carrier shall be liable for any act or omission of another company or companies furnishing a portion of such service. The Company is not responsible to the subscriber, authorized user, joint user, sharer of service, patron of a reseller or any other person for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company occurring in the course of furnishing service or other facilities (Service Problems) or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company caused by terminal equipment. The Company is not responsible to the subscriber, authorized user, joint user, and sharer of service, patron of a reseller or any other person for injuries or damages to persons or property arising from the existence of subscriber-provided power supply.

2.13 Effective February 1, 2009, the Company will no longer offer local exchange service to new residential or small business customers in areas in which local exchange service is provided by any subsidiary or affiliate of Verizon not subject to this Catalog Schedule. Residential and small business customers currently subscribed to Company local service will no longer be able to move, add to, or change the service to which they are subscribed, except that customers may switch to a different Company service for which they are eligible if they wish, and customers may cancel local features on their service if they wish."

3. Residential Services

Effective December 31, 2023, the Company no longer offers local exchange service to residential customers and all residential local phone service offerings in this catalog schedule are discontinued and withdrawn. A reasonable transition period beyond January 1, 2024 may be permitted where the Company determines that additional time is needed for customers to establish replacement service.

Effective October 1, 2019, the Company will no longer offer local exchange service to new residential customers as described in this section (Section 3, Residential Services). Also effective October 1, 2019, existing residential customers currently subscribed to any of the Company local exchange service offerings described in this section (Section 3, Residential Services) will no longer be able to move, add to, or change the service to which they are subscribed.

A. Application of Residence Service: Residential service is defined as service that is furnished (1) in private homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupational use; (2) in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters; (3) used for purposes of study by a clergyman located in a church, synagogue, mosque or other religious institution. The Company reserves the right to disconnect customer's residential service or to convert any plan associated with such service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with normal residential applications. This service is for voice use only by residential customers. The company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per minute basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

C. All residential service set forth in this Section of this Catalog Schedule is presently only available to those customers who presently have service on lines with BellSouth or with MCImetro or another carrier who provisions service either via resale of BellSouth services or via UNE-Platform service provided by BellSouth.

D. Line Connection Fee: Applies on a per line basis when a customer requests a new line of service or when a customer moves to a new location.

E. Service Order Charge: Applies to changes made to an account after the point of sale.

F. Effective March 1, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this Catalog Schedule. This does not apply to customers of this service who are eligible to subscribe to the Residential Affinity Savings Plan I. Additionally, Company services, to the extent they have been made unavailable to new and/or existing customers of those services as of that date, may continue to be offered and provided without revision to customers subscribing to those services via an agreement with an agent or other affinity of the Company (including, but not limited to, Quixtar, Inc.; and excluding Fionda, LLC, and Espirit de Corpe, Inc.), who has contracted with the Company to sell Company services to its members.

3.1 Residential RZA Service

Beginning June 27, 2005 this service will no longer be available to new customers. Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Telecommunications Corporation d/b/a MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com and must subscribe to this service as offered in MCI Communications Services Long Distance Services Catalog Schedule No. 1 and This Catalog Schedule. Customers who subscribe to this service may not subscribe to Residential RZB service as described in this Catalog Schedule on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touchtone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, Data/internet Usage Charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI Telecommunications Corporation d/b/a MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Termination:

For customers subscribing to Residential RZA service under this Catalog Schedule prior to August 15, 2002, the following termination provisions apply:

For customers who disconnect from Residential RZA service under this Catalog Schedule, the companion residential service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and http://www.mci.com, as well as Residential RZA Service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan C under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion residential service under http://www.mci.com.

For customers who disconnect either from I) interstate service under http://www.mci.com and interLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 or ii) intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RZA under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RZA Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan C under MCI Communications Services Long Distance Services Catalog Schedule No. 1 (if customer has disconnected from interstate service) or its companion residential service under http://www.mci.com (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under this Catalog Schedule.

For customers who disconnect both from interstate service under http://www.mci.com and from intrastate (interLATA and intraLATA) service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RZA under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RZA Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under this Catalog Schedule.

For customers subscribing to Residential RZA service under this Catalog Schedule on or after August 15, 2002, the following termination provisions apply.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, this Catalog Schedule, and http://www.mci.com; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, this Catalog Schedule, and http://www.mci.com:

1) For existing customers who disconnect only from Residential RZA service under this Catalog Schedule, the companion residential long distance service under http://www.mci.com, Integrated Calling Plan RZA under This Catalog Schedule and Residential RZA Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under this Catalog Schedule and http://www.mci.com to which the customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from Residential RZA service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RZA under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential long distance service under http://www.mci.com, MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RZA Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.

3) For existing customers who disconnect from Residential RZA service under this Catalog Schedule and interstate service under http://www.mci.com, the companion residential service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1, http://www.mci.com, and Residential RZA Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.

4) For existing customers who disconnect from interstate service under http://www.mci.com and from intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, companion residential service offering under http://www.mci.com, Integrated Calling Plan RZA under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RZA Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003 under this Catalog Schedule.

5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RZA under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RZA under MCI Communications Services Long Distance Services Catalog Schedule No. 1Residential RZA service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003 under this Catalog Schedule.

6) For existing customers who disconnect only from interstate service under http://www.mci.com, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RZA under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RZA service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003 under this Catalog Schedule and to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.

7) For new customers who disconnect only from Residential RZA service under this Catalog Schedule, companion interstate service under http://www.mci.com, Integrated Calling Plan RZA under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RZA Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com.

8) For new customers who disconnect from Residential RZA service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RZA under MCI Communications Services Long Distance Services Catalog Schedule No. 1, companion interstate service under http://www.mci.com, Integrated Calling Plan RZA under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RLA Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com.

9) For new customers who disconnect from Residential RZA service under this Catalog Schedule and interstate service under http://www.mci.com, the companion residential service offering under http://www.mci.com, companion residential offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RZA Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1.

10) For new customers who disconnect from interstate service under http://www.mci.com and from intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RZA under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RZA Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003 under this Catalog Schedule.

11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RZA under MCI Communications Services Long Distance Services Catalog Schedule No. 1the companion residential service offering under http://www.mci.com, Integrated Calling Plan RZA under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RZA service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com, and Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003 under this Catalog Schedule.

12) For new customers who disconnect only from interstate service under http://www.mci.com, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RZA under MCI Communications Services Long Distance Services Catalog Schedule No. 1., and Residential RZA Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003 under this Catalog Schedule and to the Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1.

Monthly Recurring Charge:
Zone 1 $78.99

Zone 2: $78.99

Zone 3: $76.99

3.1.1 Residential RLA Affinity Savings Plan

Beginning January 5, 2004, this service will no longer be available to new customers. The Residential RLA Affinity Savings Plan is available to new and existing customers of Residential RLA Service who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits:

A $5.00 discount off the monthly recurring charge for Residential RLA Service in each month they remain subscribed to Residential RLA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLA Service shall apply.

3.2 Residential RZA-1 Service

Beginning August 8, 2002, this service will no longer be offered to new customers. Residential RZA-1 Service is available to Customers who enroll in Residential RZA Service on their primary line as described in this Catalog Schedule who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Telecommunications Corporation d/b/a MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RZA Service as described in this Catalog Schedule, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com and in MCI Communications Services Long Distance Services Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touchtone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, Data/Internet Usage Charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1.

Customer will receive unlimited local exchange service. Customer will receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:
Zone 1 $22.99

Zone 2 $29.99

Zone 3 $35.99

Termination:

For customers who disconnect from Residential RZA service under this Catalog Schedule, the companion residential service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and http://www.mci.com/service/, as well as Residential RZA Service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion residential service under http://www.mci.com/service.

For customers who disconnect either from I) interstate service under http://www.mci.com/service/ and interLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 or ii) intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RZA-1 under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RZA-1 Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under MCI Communications Services Long Distance Services Catalog Schedule No. 1 (if customer has disconnected from interstate service) or its companion residential service under http://www.mci.com/service (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under this Catalog Schedule.

For customers who disconnect both from interstate service under http://www.mci.com/service/ and from intrastate (interLATA and intraLATA) service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RZA-1 under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RZA-1 Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under this Catalog Schedule.

For customers who disconnect their primary line either from interstate service under http://www.mci.com/service/, intrastate service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, or Residential RZA Service under this Catalog Schedule, and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Residential RZA Service.

3.3 Residential RZB Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com and must subscribe to this service as offered in MCI Communications Services Long Distance Services Catalog Schedule No. 1 and this Catalog Schedule. Customers who subscribe to this service may not subscribe to Residential RZA service as described in this Catalog Schedule on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touchtone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI Telecommunications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1.

Customer will receive unlimited local usage. Customer will receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, and Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charges:

Residential RZB Service: $28.99

Termination:

For customers subscribing to Residential RZB service under this Catalog Schedule prior to August 15, 2002, the following termination provisions apply:

For customers who disconnect from Residential RZB service under this Catalog Schedule, the companion residential service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and http://www.mci.com, as well as Residential RZB Service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion residential service under http://www.mci.com.

For customers who disconnect either from I) interstate service under http://www.mci.com and interLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, or ii) interLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RZB under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RZB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 (if customer has disconnected from interstate service) or its companion residential service under http://www.mci.com (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under this Catalog Schedule.

For customers who disconnect both from interstate service under http://www.mci.com and from intrastate (interLATA and intraLATA) service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RZB under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RZB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under this Catalog Schedule.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and this Catalog Schedule and http://www.mci.com; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and this Catalog Schedule and http://www.mci.com.

1) For existing customers who disconnect only from Residential RZB service under this Catalog Schedule, the companion residential long distance service under http://www.mci.com , Integrated Calling Plan RZB under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RZB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and http://www.mci.com to which the customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from Residential RZB service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RZB under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential long distance service under http://www.mci.com, MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RZB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.

3) For existing customers who disconnect from Residential RZB service under this Catalog Schedule and interstate service under http://www.mci.com, the companion residential service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1, http://www.mci.com, and Residential RZB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.

4) For existing customers who disconnect from interstate service under http://www.mci.com and from intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, companion residential service offering under http://www.mci.com, Integrated Calling Plan RZB under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RZB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003 under this Catalog Schedule.

5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RZB under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RZB under MCI WorldCom Communications, Inc., Residential RZB service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003 under this Catalog Schedule.

6) For existing customers who disconnect only from interstate service under http://www.mci.com, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RZB under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RZB service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003 Service under this Catalog Schedule and to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.

7) For new customers who disconnect only from Residential RZB service under this Catalog Schedule, companion interstate service under http://www.mci.com, Integrated Calling Plan RZB under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RZB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com.

8) For new customers who disconnect from Residential RZB service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RZB under MCI Communications Services Long Distance Services Catalog Schedule No. 1, companion interstate service under http://www.mci.com, Integrated Calling Plan RZB under MCI Communications Services Long Distance Services Catalog Schedule No. 1], and Residential RZB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com.

9) For new customers who disconnect from Residential RZB service under this Catalog Schedule and interstate service under http://www.mci.com, the companion residential service offering under http://www.mci.com, companion residential offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RZB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1.

10) For new customers who disconnect from interstate service under http://www.mci.com and from intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RZB under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RZB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003 under this Catalog Schedule.

11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the

companion residential service offering under http://www.mci.com, Integrated Calling Plan RZB under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RZB service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com, and Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003 under this Catalog Schedule.

12) For new customers who disconnect only from interstate service under http://www.mci.com, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RZB under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RZB Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003 under this Catalog Schedule and to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1.

3.3 Residential RZC Service

Beginning August 8, 2002, this service is no longer offered to new customers. Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA or Residential RZA-1 service under this Catalog Schedule who disconnect their long distance and intraLATA service under http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1.

Unlimited local calling is included with this service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, Data Usage Charge, blocking options, taxes, surcharges, per-use charges and custom calling features not included in the list below. Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential RZC charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services Long Distance Services Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges: $29.99

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

3.3.1 Residential RLC Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLC Service as described in this Catalog Schedule, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com and in MCI Communications Services Long Distance Services Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch-tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long

distance service as set forth in http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1.

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and This Catalog Schedule and http://www.mci.com and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and This Catalog Schedule and http://www.mci.com."

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule:

1) For existing customers who disconnect only from Residential RLC service under this Catalog Schedule, the companion residential long distance service under http://www.mci.com, Integrated Calling Plan RLC under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RLC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and http://www.mci.com to which the customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from Residential RLC service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RLC under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential long distance service under http://www.mci.com, MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RLC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.

3) For existing customers who disconnect from Residential RLC service under this Catalog Schedule and interstate service under http://www.mci.com, the companion residential service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1, http://www.mci.com, and Residential RLC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc., to which the customer was subscribed at the time of subscription to the plan.

4) For existing customers who disconnect from interstate service under http://www.mci.com and from intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, companion residential service offering under http://www.mci.com, Integrated Calling Plan RLC under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RLC Service under this Catalog Schedule will terminate.

Customers will then be automatically re-subscribed to Residential RLD Service under this Catalog Schedule.

5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLC under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RLC under MCI WorldCom Communications, Inc., and Residential RLC service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD Service under this Catalog Schedule.

6) For existing customers who disconnect only from interstate service under http://www.mci.com, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RLC under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RLC service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this Catalog Schedule and to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.

7) For new customers who disconnect only from Residential RLC service under this Catalog Schedule, companion interstate service under http://www.mci.com, Integrated Calling Plan RLC under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RLC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com.

8) For new customers who disconnect from Residential RLC service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RLC under MCI Communications Services Long Distance Services Catalog Schedule No. 1, companion interstate service under http://www.mci.com, Integrated Calling Plan RLC under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RLC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com.

9) For new customers who disconnect from Residential RLC service under this Catalog Schedule and interstate service under http://www.mci.com, the companion residential service offering under http://www.mci.com, companion residential offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RLC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1.

10) For new customers who disconnect from interstate service under http://www.mci.com and from intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RLC under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RLC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this Catalog Schedule.

11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLC under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RLC under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RLC service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com, and Residential RLD Service under this Catalog Schedule.

12) For new customers who disconnect only from interstate service under http://www.mci.com, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RLC under MCI WorldCom Communications, Inc., and Residential RLC Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this Catalog Schedule and to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1.

Monthly Recurring Charge: $50.99

3.3.1 Residential RLD Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA, Residential RZB, or Residential RLC service under this Catalog Schedule who disconnect their long distance and intraLATA service under http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1. Unlimited local calling is included with this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services Long Distance Services Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charges:

Zone 1: $50.99

Zone 2: $57.99
Zone 3: $63.99

3.3.3 Residential RLC-1 Service (Effective June 1, 2011, this service will no longer be available to new subscribers.)
Residential RLC-1 Service is available to Customers who enroll in Residential RZA Service, Residential RZB Service, or Residential RLC Service on their primary line as described in this Catalog Schedule who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to in Residential RZA Service, Residential RZB Service, or Residential RLC Service Service as described in this Catalog Schedule, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com and in MCI Communications Services Long Distance Services Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Link Up Service as described in this Catalog Schedule are eligible for enrollment in this service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1.

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a $50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charge:

Zone 1: $35.99
Zone 2: $42.99
Zone 3: $48.99

Termination:

For customers who disconnect from Residential RZA Service, Residential RZB Service, or Residential RLC Service service under this Catalog Schedule: The companion residential service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and http://www.mci.com, as well as Residential RZA Service, Residential RZB Service, or Residential RLC Service and Residential RLC-1 service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion residential service under http://www.mci.com.

For customers who disconnect either from I) interstate service under http://www.mci.com and interLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 or ii) intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1: The companion residential service offering under http://www.mci.com, Integrated Calling Plan RLC-1 under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RLC-1 Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 (if customer has disconnected from interstate service) or its companion residential service under http://www.mci.com (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RLD service under this Catalog Schedule.

For customers who disconnect both from interstate service under http://www.mci.com and from intrastate (interLATA and intraLATA) service under MCI Communications Services Long Distance Services Catalog Schedule No. 1: The companion residential service offering under http://www.mci.com, Integrated Calling Plan RLC-1 under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RLC-1 Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this Catalog Schedule.

For customers who disconnect their primary line either from interstate service under http://www.mci.com, intrastate service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, Residential RZA Service, Residential RZB Service, or Residential RLC Service under this Catalog Schedule, and customer's additional line or lines remain on the account: The companion residential service offering under http://www.mci.com, Integrated Calling Plan RLC-1 under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RLC-1 Service under this Catalog Schedule will terminate. Customer's additional line or lines will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 (if customer has disconnected from interstate service) or its companion residential service under http://www.mci.com (if customer has disconnected from intrastate service), and the additional line or lines will also be automatically re-subscribed to Residential RLD service under this Catalog Schedule.

3.3.4 Residential RLD-1 Service

Beginning June 27, 2005 this service will no longer be available to new customers. Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA, Residential RZB, or Residential RLC service under this Catalog Schedule who disconnect their long distance and intraLATA service under http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1. Unlimited local calling is included with this service. Customers will receive the following features, where facilities are available: Call Waiting ID w/Name & Number, Caller ID w/Name & Number, Speed Dial 8, Three-Way Calling and Voicemail.

Customers that select Voicemail will receive Call Waiting ID with Forwarding in place of Call Waiting ID Name & Number.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-1 charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services Long Distance Services Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's ervice upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a $50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charges:

Zone 1: $51.99
Zone 2: $56.99

Zone 3: $60.99

3.3.5 Residential RLD-2 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA, Residential RZB, or Residential RLC service under this Catalog Schedule who disconnect their long distance and intraLATA service under http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1. Unlimited local calling is included with this service. Customers will receive the following features, where facilities are available: Call Waiting, Caller ID w/Name & Number, Call Waiting ID w/Name, Speed Dial 8, Three-Way Calling and Anonymous Call Rejection.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-2 charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services Long Distance Services Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a $50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charges:
Zone 1: $46.99

3.3.6 Residential RLE Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to this service as offered in MCI Communications Services Long Distance Services Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not eligible with this product.

Touchtone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI Telecommunications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services Long Distance Services Catalog Schedule No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting ID Name & Number, Caller ID Name & Number, and 3-Way Calling. Customers that select Voicemail will receive Call Waiting ID with Forwarding in place of Call Waiting ID Name & Number. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge: Zone 1: $54.99

Termination:

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, this Catalog Schedule, and http://www.mci.com; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services Long Distance Services Catalog Schedule No. 1/MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services S.C.P.S.C. tariff no. 1 and http://www.vmci.com/service:

1. For existing customers who disconnect only from Residential RLE service under this Catalog Schedule, the companion residential long distance service under http://www.mci.com , Integrated Calling Plan RLE under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RLE Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and http://www.mci.com to which the customer was subscribed at the time of subscription to this plan.

2. For existing customers who disconnect from Residential RLE service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RLE under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential long distance service under http://www.mci.com, MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RLE Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.

3. For existing customers who disconnect from Residential RLE service under this Catalog Schedule and interstate service under http://www.mci.com, the companion residential service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1, http://www.mci.com , and Residential RLE Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.

4. For existing customers who disconnect from interstate service under http://www.mci.com and from intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, companion residential service offering under http://www.mci.com, Integrated Calling Plan RLE under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RLE Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule.

5. For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLE under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RLE under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RLE service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD-3 Service under this Catalog Schedule.

6. For existing customers who disconnect only from interstate service under http://www.mci.com, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RLE under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RLE service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule and to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.

7. For new customers who disconnect only from Residential RLE service under this Catalog Schedule, companion interstate service under http://www.mci.com, Integrated Calling Plan RLE under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RLE Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com.

8. For new customers who disconnect from Residential RLE service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RLE under MCI Communications Services Long Distance Services Catalog Schedule No. 1, companion interstate service under http://www.mci.com, Integrated Calling Plan RLE under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RLE Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com.

9. For new customers who disconnect from Residential RLE service under this Catalog Schedule and interstate service under http://www.mci.com, the companion residential service offering under http://www.mci.com, companion residential offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RLE Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1

10. For new customers who disconnect from interstate service under http://www.mci.com and from intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RLE under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RLE Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule.

11. For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLE under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RLE under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RLE service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com, and Residential RLD-3 Service under this Catalog Schedule.

12. For new customers who disconnect only from interstate service under http://www.mci.com, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RLE under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RLE Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule and to the Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1

3.3.10 Residential RLG Service

Beginning June 27, 2005 this service will no longer be available to new customers. Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com and must subscribe to this service as offered in MCI Communications Services Long Distance Services Catalog Schedule No. 1, this Catalog Schedule,.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not eligible with this product.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI Telecommunications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting ID Name & Number, Caller ID Name & Number and 3-Way Calling. Customers that select Voicemail will receive Call Waiting ID with Forwarding in place of Call Waiting ID Name & Number. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge: Zone 1: $48.99

Termination:

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, this Catalog Schedule, and http://www.mci.com; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, this Catalog Schedule, and http://www.mci.com:

1) For existing customers who disconnect only from Residential RLG service under this Catalog Schedule, the companion residential long distance service under http://www.mci.com , Integrated Calling Plan RLG under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RLG Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and http://www.mci.com to which the customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from Residential RLG service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RLG under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential long distance service under http://www.mci.com , MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RLG Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.

3) For existing customers who disconnect from Residential RLG service under this Catalog Schedule and interstate service under http://www.mci.com, the companion residential service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1, http://www.mci.com, and Residential RLG Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.

4) For existing customers who disconnect from interstate service under http://www.mci.com and from intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, companion residential service offering under http://www.mci.com, Integrated Calling Plan RLG under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RLG Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule.

5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLG under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RLG under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RLG service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1 to which the

customer was subscribed to at the time of subscription to this plan and Residential RLD-3 Service under this Catalog Schedule.

6) For existing customers who disconnect only from interstate service under http://www.mci.com, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RLG under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RLG service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule and to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.

7) For new customers who disconnect only from Residential RLG service under this Catalog Schedule, companion interstate service under http://www.mci.com, Integrated Calling Plan RLG under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RLG Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com.

8) For new customers who disconnect from Residential RLG service under this Catalog Schedule and intraLATA service under Integrated Calling Plan RLG under MCI Communications Services Long Distance Services Catalog Schedule No. 1, companion interstate service under http://www.mci.com, Integrated Calling Plan RLG under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RLG Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com.

9) For new customers who disconnect from Residential RLG service under this Catalog Schedule and interstate service under http://www.mci.com, the companion residential service offering under http://www.mci.com, companion residential offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Residential RLG Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1.

10) For new customers who disconnect from interstate service under http://www.mci.com and from intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RLG under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RLG Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule.

11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLG under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RLG under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Residential RLG service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com, and Residential RLD-3 Service under this Catalog Schedule.

12) For new customers who disconnect only from interstate service under http://www.mci.com, the companion residential service offering under http://www.mci.com, Integrated Calling Plan RLG under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and

Residential RLG Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule and to the Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1.

3.3.10 Residential RLD-3 Service

Beginning June 27, 2005 this service will no longer be available to new customers.
Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting ID Name & Number, Caller ID Name & Number and 3-Way Calling. Customers that select Voicemail will receive Call Waiting ID with Forwarding in place of Call Waiting ID Name & Number. Customers will receive Block 900 & 976 with this service at no additional charge.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-3 charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services Long Distance Services Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge: Zone 1: $48.99

3.3.11 Residential RLH Service

Beginning June 27, 2005 this service will no longer be available to new customers. Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com and must subscribe to this service as offered in MCI Communications Services Long Distance Services Catalog Schedule No. 1, this Catalog Schedule,. Customers who subscribe to this service may only subscribe to Residential RLC-1or RLH service as described in this Catalog Schedule on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling

features not included in the companion long distance service. MCI Telecommunications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID Name & Number, 3-Way Calling, Anonymous Call Rejection.

Directory Assistance: An undiscounted charge of $0.95 per call will be applied to each Directory Assistance call.

Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of $0.00 will apply.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge: Zone 1: $58.99

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule:

1)For existing customers who disconnect from either a) residential service under this Catalog Schedule only, b) residential service under this Catalog Schedule and intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, or c) residential service under this Catalog Schedule and interstate service under http://www.mci.com: The companion residential long distance service under http://www.mci.com, and intraLATA and/or interLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from either a) interstate service under http://www.mci.com and from intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 only, or c) from interstate service under Http://www.mci.com: The companion residential service offering under http://www.mci.com and under MCI Communications Services Long Distance Services Catalog Schedule No. 1 , as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule for local exchange service and to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

3) For new customers who disconnect from either a) residential service under this Catalog Schedule only, b) residential service under this Catalog Schedule and intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, or c) residential service under this Catalog Schedule and interstate service under http://www.mci.com: The companion residential long distance service under http://www.mci.com, and intraLATA and/or interLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com for interstate service (if customer retains interstate service).

4) For new customers who disconnect from either a) interstate service under http://www.mci.com and from intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 only, or c) from interstate service under Http://www.mci.com: The companion residential service offering under http://www.mci.com and under MCI Communications Services Long Distance Services Catalog Schedule No. 1 , as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this Catalog Schedule for local exchange service and to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com for interstate service (if customer retains interstate service).

3.3.13 Employee Benefit Plan II

Beginning March 1, 2006, this service is no longer available to new customers. The Employee Benefit Plan II is available to new and existing customers who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits:

A 10% discount off the monthly recurring charge for Residential RLA Service in each month they remain subscribed to Residential RLA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLA Service shall apply.

A 5% discount off the monthly recurring charge for Residential RLH Service in each month they remain subscribed to Residential RLH Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLH Service shall apply.

3.3.14 Residential RLI Service (Effective March 1, 2015, this service will no longer be available to new subscribers.)

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to this service as offered in MCI Communications Services Long Distance Services Catalog Schedule No. 1, this Catalog Schedule,. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this Catalog Schedule on another line on their account. Customers of Lifeline service are not eligible to receive this product.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI Telecommunications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services Long Distance Services Catalog Schedule No. 1, this Catalog Schedule,.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

Monthly Recurring Charge:
Zone 1: $66.99
Zone 2: $69.99

Termination:
The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule:

1) For existing customers who disconnect from either a) residential service under this Catalog Schedule only, b) residential service under this Catalog Schedule and intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, or c) residential service under this Catalog Schedule and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com , and intraLATA and/or interLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

3.3.14 2) For existing customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 only, or c) from interstate service under Http://www.mci.com/service/: The companion residential service offering under http://www.mci.com and under MCI Communications Services Long Distance Services Catalog Schedule No. 1, as well as residential service under this Catalog Schedule,

will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this Catalog Schedule for local exchange service and to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

2) For new customers who disconnect from either a) residential service under this Catalog Schedule only, b) residential service under this Catalog Schedule and intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, or c) residential service under this Catalog Schedule and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com , and intraLATA and/or interLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com for interstate service (if customer retains interstate service).

3) For new customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 only, or c) from interstate service under Http://www.mci.com/service/: The companion residential service offering under http://www.mci.com and under MCI Communications Services Long Distance Services Catalog Schedule No. 1, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this Catalog Schedule for local exchange service and to Basic Calling Plan P under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com for interstate service (if customer retains interstate service).

3.3.15 Residential RLD-4 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge. Customers of Lifeline service are not eligible to receive this product.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-4 charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services Long Distance Services Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the

failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1 $43.99
Zone 2 $44.99
Zone 3 $54.99

3.3.16 Residential RLJ Service

This service will not be available until 6/1/05. Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com and must subscribe to this service as offered in MCI Communications Services Long Distance Services Catalog Schedule No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this Catalog Schedule on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI Telecommunications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, and Anonymous Call Rejection. Customers will also receive an allotment of three (3) Directory Assistance calls at no additional charge per monthly period (this allotment is identical to and shall not be in addition to any Directory Assistance allotment applicable to companion interstate or intrastate service; customers may not carry over any unused Directory Assistance calls from one monthly period to the next).

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:	Zones 1 & 2:	$59.99
	Zone 3:	$69.99

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule:

1) For existing customers who disconnect from either a) residential service under this Catalog Schedule only, b) residential service under this Catalog Schedule and intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, or c) residential service under this Catalog Schedule and interstate service under http://www.mci.com: The companion residential long distance service under http://www.mci.com , and intraLATA and/or interLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from either a) interstate service under http://www.mci.com and from intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 only, or c) from interstate service under Http://www.mci.com: The companion residential service offering under http://www.mci.com and under MCI Communications Services Long Distance Services Catalog Schedule No. 1, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this Catalog Schedule for local exchange service and to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

3) For new customers who disconnect from either a) residential service under this Catalog Schedule only, b) residential service under this Catalog Schedule and intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, or c) residential service under this Catalog Schedule and interstate service under http://www.mci.com: The companion residential long distance service under http://www.mci.com , and intraLATA and/or interLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan II under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com for interstate service (if customer retains interstate service).

4) For new customers who disconnect from either a) interstate service under http://www.mci.com and from intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 only, or c) from interstate service under Http://www.mci.com: The companion residential service offering under http://www.mci.com and under MCI Communications Services Long Distance Services Catalog Schedule No. 1, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this Catalog Schedule for local exchange service and to Basic Calling Plan II under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com for interstate service (if customer retains interstate service).

3.3.16.1 RLJ Savings Plan

Effective December 20, 2009, the Residential RLJ Savings Plan will no longer be available to new customers.
The Company will offer the following plan to new customers of Residential RLJ Service.

Customers enrolled in this plan will receive the following benefits: A $10.00 discount off the monthly recurring charge for Residential RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of RLJ service will receive the benefit of this promotion for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

3.3.16.2 RLJ Savings Plan II

Effective June 1, 2010, the Residential RLJ Savings Plan II will no longer be available to new customers.The Company will offer the following plan to new customers of MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Residential Calling Plan RLJ Service.

Customers enrolled in this plan will receive the following benefits: An $11.00 discount off the monthly recurring charge for MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Residential Calling Plan RLJ Service for each month they remain subscribed to MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Residential Calling Plan RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services Residential Calling Plan RLJ Service shall apply.

3.3.16.3 RLJ Savings Plan III

The Company will offer the following plan to new customers of Residential Calling Plan RLJ Service. Customers enrolled in this plan will receive the following benefits: A $12.00 discount off the monthly recurring charge for Residential Calling Plan RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

3.3.17 Residential RLK Service (Effective March 1, 2015, this service will no longer be available to new subscribers.)

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com and must subscribe to this service as offered in MCI Communications Services Long Distance Services Catalog Schedule No. 1 Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this Catalog Schedule on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service MCI Telecommunications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1 $59.99
Zone 2 $63.99

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule:

1) For existing customers who disconnect from either a) residential service under this Catalog Schedule only, b) residential service under this Catalog Schedule and intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, or c) residential service under this Catalog Schedule and interstate service under http://www.mci.com: The companion residential long distance service under http://www.mci.com , and intraLATA and/or interLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from either a) interstate service under http://www.mci.com and from intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 only, or c) from interstate service under Http://www.mci.com: The companion residential service offering under http://www.mci.com and under MCI Communications Services Long Distance Services Catalog Schedule No. 1, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this Catalog Schedule for local exchange service and to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

3) For new customers who disconnect from either a) residential service under this Catalog Schedule only, b) residential service under this Catalog Schedule and intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, or c) residential service under this Catalog Schedule and interstate service under http://www.mci.com: The companion residential long distance service under http://www.mci.com , and intraLATA and/or interLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan II under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com for interstate service (if customer retains interstate service).

4) For new customers who disconnect from either a) interstate service under http://www.mci.com and from intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 only, or c) from interstate service under Http://www.mci.com: The companion residential service offering under http://www.mci.com and under MCI Communications Services Long Distance Services Catalog Schedule No. 1, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this Catalog Schedule for local exchange service and to Basic Calling Plan II under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com for interstate service (if customer retains interstate service).

3.3.18 Residential RLL Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com and must subscribe to this service as offered in MCI COMMUNICATIONS SERVICES LONG DISTANCE SERVICES CATALOG SCHEDULE NO. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this Catalog Schedule on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI Telecommunications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI COMMUNICATIONS SERVICES LONG DISTANCE SERVICES CATALOG SCHEDULE NO. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, and Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a $50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge: Zone 1: $ 43.99

Termination:
The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this Catalog Schedule:

1) For existing customers who disconnect from either a) residential service under this Catalog Schedule only, b) residential service under this Catalog Schedule and intraLATA service under MCI COMMUNICATIONS SERVICES LONG DISTANCE SERVICES CATALOG SCHEDULE NO. 1, or c) residential service under this Catalog Schedule and interstate service under http://www.mci.com: The companion residential long distance service under http://www.mci.com/service/ , and intraLATA and/or interLATA service under MCI COMMUNICATIONS SERVICES LONG DISTANCE SERVICES CATALOG SCHEDULE NO. 1, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI COMMUNICATIONS SERVICES LONG DISTANCE SERVICES CATALOG SCHEDULE NO. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from either a) interstate service under http://www.mci.com and from intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, b) intraLATA service under MCI Communications

Services Long Distance Services Catalog Schedule No. 1 only or c) from interstate service under Http://www.mci.com: The companion residential service offering under http://www.mci.com and under MCI Communications Services Long Distance Services Catalog Schedule No. 1, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this Catalog Schedule for local exchange service and to the service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

3) For new customers who disconnect from either a) residential service under this Catalog Schedule only, b) residential service under this Catalog Schedule and intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, or c) residential service under this Catalog Schedule and interstate service under http://www.mci.com: The companion residential long distance service under http://www.mci.com , and intraLATA and/or interLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 as well as residential service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan II under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com for interstate service (if customer retains interstate service).

4) For new customers who disconnect from either a) interstate service under http://www.mci.com and from intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 only or c) from interstate service under Http://www.mci.com: The companion residential service offering under http://www.mci.com and under MCI Communications Services Long Distance Services Catalog Schedule No. 1, as well as residential service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this Catalog Schedule for local exchange service and to Basic Calling Plan II under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com for interstate service (if customer retains interstate service).

3.4 Directory Assistance/Directory Assistance Call Completion

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One request may be made on each directory assistance call. The Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number.

Directory Assistance Per call charge: $0.95

Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance Call Completion Per Call Charge: $0.00

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

3.5 Operator Services

[Effective on or after October 1, 2016, MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, will no longer offer Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, or Collect call operator services to customers whom MCI serves as a local exchange service carrier who reside in areas in which local exchange service is provided by any affiliate or subsidiary of AT&T not subject to MCI's applicable tariffs, online catalog schedules, General Service Agreement, and/or other communication from MCI regarding rates, terms and conditions of MCI service.]

Busy Line Verification Operator verifies that a line is currently busy.

Busy Line Interrupt Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party.

Person-to-Person Call A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect at no additional charge.

3rd Number Billing Call A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers.

Collect Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement.

Station-to-Station Calls completed with the assistance of an operator to a particular station. The call may be billed to the called party.

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

Busy Line Verification		$2.00
Busy Line Interrupt	$2.75	
Person to Person	$9.00*	
3rd Number Billing Call	$5.00*	
Collect		$3.00*
Station to Station		$5.00*
Operator Assisted Sent Paid		$0.70

* The changes will apply as billing becomes available.

3.6 Directory Listings Options and Types

Listed: The customer’s telephone number is listed in the telephone directory and is available through directory assistance. One primary listing is provided per telephone number on an account. The Directory Listing option selected for the Main listing determines how the line is published.

Non-Listed: The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing: The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

Main Listing Applied as the first listing for the customer's primary line.

Additional Main Listing: Applied as the first listing for additional lines the customer may have on an account.

Residential Additional Listing: This listing furnishes additional listings for a residential customer's telephone number, whether for the primary or additional lines.

Directory Listing Options and Types – Charges

Option	Monthly Recurring Charge
Listed	$0.00
Non-Listed	$0.00
Non-Published	$0.00
Main	$0.00
Additional Main	$0.00
Residential Additional	$1.50

3.7 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

5.1.7 Other Residential Non-Recurring Charges:

Line Connection Fee *	$45.20
Installation Dispatch	$50.00
Telephone Number Change Charge	$20.00
Service Restoral Charge	$30.00
Service Order Charge *	$0.00
Directory Listing Change Charge (Record Order Charge)	$5.25
Returned Check Charge	$10.00
Blocking Set Up Charge	$5.25
InterLATA/IntraLATA PIC Change Charge	$1.25
Voicemail Set-up Fee	$5.00
Facilities Move Charge 1/	$250.00

1/ This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises.
*These changes will only be available for new customers subscribing to any residential service after October 17, 2002.

3.8 Blocking Features

Block 900 & 976
Blocks the following outgoing calls from a customer's line. Blocks: 976, 1+976,1+900

Block Collect Calling
Prohibits the operator from connecting and charging collect calls to a customer's line. Cannot be selected with 3rd Party Calls.

Toll Blocking Prevents unwanted or unauthorized outbound long distance and toll calls. Cannot be selected with Block 900/976.

Block 3rd Party
Prohibits the operator from charging 3rd party calls to the subscriber's line. Cannot be selected with Block Collect Calls.

Block Call Return
Prohibits the usage of Call Return set forth in the Pay-Per-Use section herein. Cannot be selected with the Call Return feature set forth in the Features and Options section herein.

Block Directory Assistance Call Completion (Block DACC)
Prohibits the customer from completing Directory Assistance calls and thus prevents accruing additional connection charges.

Block Repeat Dialing
Prohibits usage of Repeat Dialing set forth in the Pay-Per-Use Features section herein. Cannot be selected with the Repeat Dialing feature set forth in the Features and Options section herein.

Block Collect & Third Party
Prohibits the operator from connecting and charging collect and 3rd party calls. Cannot be selected with Block Third Party Calling or Block Collect Calling.

Complete Blocking for Caller ID
Allows a customer to prevent delivery of their telephone number, on all outgoing calls, to a called party who
subscribes to a Caller ID service. Applied on a per line basis.

Selective Blocking for Caller ID
Blocks customer's name and telephone number from appearing on the call recipient's Caller ID display on a per call basis. This feature is automatically provided to the customer; no subscription or ordering is required. Will not block number delivery on calls to either an 800, 888 or 900 number.

Blocking Features – Charges:

Feature	Monthly Recurring Charge
	$250.00
Block 900 and 976	$0.00
Block Collect Calling	$0.00
Block 3rd Party	$0.00
Toll Blocking	$0.00
Block Call Return	$0.00
Block DACC	$0.00
Block Repeat Dialing	$0.00
Complete Blocking for Caller ID	$0.00
Selective Blocking for Caller ID	$0.00
Block Collect & Third Party	$0.00

3.9 Features and Options

The following features are provided where facilities are available:

Anonymous Call Rejection (ACR): Rejects incoming calls that have been marked anonymous, or blocked.

Call Forwarding Automatically routes all incoming local or long distance calls to any number customer specifies (maximum 24 digits). The customer will hear a short ring on the forwarded line

each time a call is forwarded as a reminder that this feature is activated. Call Forwarding may ring once before the call is forwarded but the call cannot be answered. The user has control of the activation and deactivation process, but only from the base station where the feature is provisioned. Applied on a per line basis. Cannot be selected with Remote Access Call Forwarding

Call Forwarding Busy Automatically forwards calls to a pre-selected telephone number on a different premise when the called telephone number is busy. Applied on a per line basis. Cannot be selected with Voicemail.

Call Forwarding Busy with Customer Control Includes the Call Forwarding Busy feature and in addition provides the capability to Activate or Deactivate Call Forwarding Busy from the base station using dial codes. Applied on a per line basis. Cannot be selected with Call Forwarding Busy, Multi-ring 2, Multi-Ring 3, or Voicemail.

Call Forwarding No Answer Automatically forwards unanswered incoming calls to an alternate TN after a pre-selected number of rings (customer may select between 2 and 7 rings). Cannot be selected with Voicemail. The customer must specify the number to which calls are forwarded and the approximate number of ringing cycles at the time the feature is ordered. Applied on a per line basis.

Call Forwarding No Answer with Customer Control Includes the Call Forwarding No Answer feature and provides the capability to activate or deactivate Call Forwarding No Answer from the base station using dial codes. Applied on a per line basis. Cannot be selected with Call Forwarding No Answer, Call Forwarding No Answer w/ Ring Control, Multi-ring 2, Multi-ring 3, or Voicemail. The customer must specify the number to which calls are forwarded and the approximate number of ringing cycles at the time the feature is ordered.

Call Forwarding No Answer with Ring Control Allows subscribers real-time control over the number of seconds, or ring cycles that occur prior to forwarding an unanswered call to voice mail or another telephone number. Applied on a per line basis. Cannot be selected with Call Forwarding No Answer, Call Forwarding No Answer w/ Customer Control, or Voicemail. The customer must specify the number to which calls are forwarded.

Call Return Enables the customer to dial back the number of the last incoming call whether the call was answered or not. Applied on a per line basis. Cannot be selected with Block Call Return.

Call Screening Provides blocking of six numbers created on a screening list by the customer. Applied on a per line basis.

Call Trace Provides a detailed record of last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should you decided to file a complaint. Cannot be selected with Block Call Trace.

3.9 Features and Options

Call Waiting: When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. It allows the waiting call to be answered without disconnecting from the existing call. Allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will.

Call Waiting ID with Forwarding Allows Call Forwarding No Answer subscribers to forward calls to another number. Applied on a per line basis. Must be selected with either Caller ID Number Only or Caller ID Name and Number, and must be selected with Call Forwarding- No Answer. Cannot be selected with Call Waiting.

Caller ID-Number Only This feature enables the customer to view on a display unit the Directory Number of incoming telephone calls. When Caller ID - Number Only is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle with the exception of numbers where the caller is marked "private". The number information is only transmitted when the customer's receiver is on-hook. Calling party number information via Caller ID - Basic is not available on operator handled calls. Utilization of the full capabilities of Caller ID- Number Only requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

Caller ID - Name and Number This feature enables the customer to view on a display unit the Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID - Name and Number is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Name and Number customer. Utilization of the full capabilities of Caller ID- Name and Number requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

Call Waiting ID – Name and Number: When the customer is on the phone and receives another call, Call Waiting Id displays the name and number of the incoming caller.

Multi-Ring 2 Enables two telephone numbers to share one line. A unique ringing pattern is provided for each of the additional numbers. Applied on a per line basis. One additional ANI must be reserved and specified on the order for Multi-Ring 2. Cannot be selected with Multi-Ring 3, Priority Call Ringing Customers who subscribe to Multi-Ring 2are entitled to a listing for each number in the arrangement at no additional monthly charge.

Multi-Ring 3 Enables three telephone numbers to share one line. A unique ringing pattern is provided for each of the additional numbers. Applied on a per line basis. Two additional ANIs must be reserved and specified on the order for Multi-Ring 3. Cannot be selected with Multi-Ring 2, Priority Call Ringing [Customers who subscribe to Multi-Ring 3are entitled to a listing for each number in the arrangement at no additional monthly charge.

Remote Access to Call Forwarding Includes Call Forwarding and enables the user to activate and deactivate the feature either from the provisioned line or remotely from a location equipped with Touchtone signaling. Cannot be selected with Call Forwarding.

Speed Dial- 8: This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

Speed Dial 30: Allows the customer to designate one code for up to 30 telephone numbers. When the designated code is entered, the telephone number will automatically dialed. Applied on a per line basis cannot be selected with Speed Dial 8.

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

Priority Call Ringing: Provides a distinctive ringing pattern (short, long and short), for up to six specific numbers on a screening list. Applies on a per line basis cannot be selected with Multi-Ring 2 or Multi-Ring 3.

Priority Call Forwarding: Allows the customer to transfer up to six (6) telephone numbers on a screening list to another number. Only the calls on the screening list are forwarded. Applies on a per line basis.

Voicemail: A personalized answering service built right into a customer's telephone line. Customers can receive, save and retrieve messages from any touch-tone phone. Voicemail will take messages when the line is busy, if a call waiting is ignored or if the customer is online or sending a fax. Feature can be selected per ANI. This feature cannot be selected with Call Forwarding Busy, Call Forwarding Busy No Answer, Call Forward Busy w/Customer Control, Call Forwarding No Answer with Customer Control, or Call Forwarding No Answer w/Ring Control.

Anonymous Call Rejection	$4.00
Call Forwarding	$4.50
Remote Access to Call Forwarding	$7.50
Call Forwarding Busy	$2.00
Call Forwarding Busy w/ Customer Control 1/	$4.50
Call Forwarding No Answer	$2.00
Call Forwarding -No Answer w/ Customer Control 1/	$4.50
Call Trace	$6.00
Repeat Dialing	$5.00
Call Waiting	$4.70
Call Waiting ID Name and Number	$7.00
Call Waiting ID with Forwarding	$7.00
Caller ID Number Only	$7.00
Caller ID with Name and Number	$8.50
Multi-ring 2	$5.00
Multi-ring 3	$7.00
Speed Dial 8	$4.50
Speed Dial 30	$7.00
Three Way Calling	$4.50
Priority Call Forwarding	$5.00
Priority Call Ringing	$5.00
Call Forwarding No Answer w/Ring Control	$2.00
Call Return	$5.00
Call Screening	$5.00

1/ Beginning October 28, 2004, this service is no longer available to new customers.

3.10 Pay Per Use Features

Repeat Dialing (*66): Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

Call Return (*69): This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will keep trying to complete the call for 30 minutes.

Three-Way Calling (*71): Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

Feature	Per Use Charge
Repeat Dialing (*66)	$0.75
Call Return (*69)	$0.75
Three Way Calling	$0.75

3.11 Reserved for Future Use

3.12 Service Availability

Service is available in Zones 1, 2, and 3 as adopted by the South Carolina Public Service Commission.

3.13 Local Calling Areas

Local Calling Areas are equivalent to those areas and groups specified in BellSouth Telecommunications, Inc., South Carolina General Subscriber Service Tariff (“GSST”).

4. Small Business Services

Effective December 31, 2023, the Company no longer offers local exchange service to small business customers and all small business local phone service offerings in this catalog schedule are discontinued and withdrawn. A reasonable transition period beyond January 1, 2024 may be permitted where the Company determines that additional time is needed for customers to establish replacement service.

Effective October 1, 2019, the Company will no longer offer local exchange service to new small business customers as described in this section (Section 4, Small Business Services). Also effective October 1, 2019, existing small business customers currently subscribed to any of the Company local exchange service offerings described in this section (Section 4, Small Business Services) will no longer be able to move, add to, or change the service to which they are subscribed.

A. Application of Small Business Service: Small Business service is defined as service that is furnished primarily or substantially of a business professional, institutional, or otherwise occupational nature. The Company reserves the right to disconnect customer's Small Business service upon appropriate customer notification if it is determined that usage is not consistent with normal business applications.

B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per call basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Per-call calls will be charged according to the rate period the call originates in.

C. All Small Business service set forth in this Section of this Catalog Schedule is presently only available to those customers who presently have service on lines with BellSouth or with MCImetro or another carrier who provisions service either via resale of BellSouth services or via UNE-Platform service provided by BellSouth.

D. Effective March 1, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this Catalog Schedule. This does not apply to customers of this service who are eligible to subscribe to the Small Business Affinity Savings Plan I. Additionally, Company services, to the extent they have been made unavailable to new and/or existing customers of those services as of that date, may continue to be offered and provided without revision to customers subscribing to those services via an agreement with an agent or other affinity of the Company (including, but not limited to, Quixtar, Inc.; and excluding Fionda, LLC, and Espirit de Corpe, Inc.), who has contracted with the Company to sell Company services to its members."

4.1.1 Business B1

Beginning December 27, 2002, this service will no longer be offered to new customers. Business B1 is an outbound and inbound Dial 1 service available to small business customers. Customers may select one offering as described below. Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in http://www.mci.com and must subscribe to this service as offered in MCI Communications Services Long Distance Services Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touchtone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI Telecommunications customers will be charged the intraLATA and long distance rates as specified in the companion long distance service as set forth in http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1.

Customers may elect one of the Offerings available under this service:

Offering A: For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering A of Business B1 service as described in MCI Communications Services Long Distance Services Catalog Schedule No. 1 and http://www.mci.com.

Offering B: For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering B of Business B1 service as described in MCI Communications Services Long Distance Services Catalog Schedule No. 1 and http://www.mci.com.

Offering C: For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering C of Business B1 service as described in MCI Communications Services Long Distance Services Catalog Schedule No. 1 and http://www.mci.com.

Offering D: For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering D of Business B1 service as described in MCI Communications Services Long Distance Services Catalog Schedule No. 1 and http://www.mci.com.

Customers receive the following features on their primary line, where facilities are available: Call Waiting, Call Waiting ID, Caller ID, 3-Way Calling, Call Forwarding, and Speed Dial 30 (Effective November 1, 2013, Speed Dial 8 is no longer available. Existing customers receiving Speed Dial 8 service as part of their Business B1 service will receive Speed Dial 30 service in its place. For new customers of local small business service, Speed Dial 30 service is available only on request.). Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charge

Offering A:	$47.99
Offering B:	$58.99
Offering C:	$72.99
Offering D:	$97.99

Termination:

For customers who disconnect from Business B1 service under this Catalog Schedule, the companion small business service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and http://www.mci.com, as well as Business B1 Service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Business B1-A Long Distance service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion small business service under http://www.mci.com.

For customers who disconnect both from interstate service under http://www.mci.com and from intrastate service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, the companion small business service offering under http://www.mci.com, Business B1 Integrated Plan under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Business B1 Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Business Service A under this Catalog Schedule.

4.1.2 Business B1 Multiline Service

Beginning December 27, 2002, this service will no longer be offered to new customers. Business B1 Multiline Service is available to Small Business customers who enroll in Business B1 Service as described in this Catalog Schedule and who have an additional line or lines on their account.

Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in http://www.mci.com and must subscribe to Business B1 service as offered in MCI Communications Services Long Distance Services Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate or intrastate long distance service.

Touchtone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

Customers will receive the following service in addition to the service described for Business B1 service as set forth in this Catalog Schedule. Customers will receive unlimited local usage.

Customers will also receive long distance service as described in Business B1 service as described in MCI Communications Services Long Distance Services Catalog Schedule No. 1 and http://www.mci.com.

Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this Catalog Schedule for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this Catalog Schedule for each additional line for which they are selected. The Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities

are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charge: $27.99

Termination:

For customers who disconnect their primary line either from interstate service under http://www.mci.com, intrastate service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, or Business B1 Service under this Catalog Schedule, and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Business B1 Service.

4.1.3 Business Service A

Beginning December 27, 2002, this service will no longer be offered to new customers. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Business B1 service under this Catalog Schedule who disconnect their long distance and intraLATA service under http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1.

For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Call Waiting, Call Waiting ID, Caller ID, 3-Way Calling, Call Forwarding and Speed Dial 30 (Effective November 1, 2013, Speed Dial 8 is no longer available. Existing customers receiving Speed Dial 8 service as part of Business Service A will receive Speed Dial 30 service in its place. For new customers of local small business service, Speed Dial 30 service is available only on request.). Customers will receive Block 900 & 976 with this service at no additional charge.

Touchtone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. IntraLATA calls are not included in the monthly Business Service A charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services Long Distance Services Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charge: $42.99

4.1.4 Business B2 Service

Business B2 Service is an outbound and inbound Dial 1 service available to small business customers. Customers may select one offering as described below. Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in http://www.mci.com and must subscribe to this service as offered in MCI Communications Services Long Distance Services Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion service offered in http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI Telecommunications customers will be charged the intraLATA and long distance rates as specified in the companion long distance service as set forth in http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1.

Customers may elect one of the Offerings available under this service:

Block-of-Time Offering 1: For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Block-of-Time Offering 1 of Business B2 Integrated service as described in MCI Communications Services Long Distance Services Catalog Schedule No. 1. and http://www.mci.com.

Offering A: For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering A of Business B2 Integrated service as described in MCI Communications Services Long Distance Services Catalog Schedule No. 1 and http://www.mci.com.

Offering B: For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering B of Business B2 Integrated Service as described in MCI Communications Services Long Distance Services Catalog Schedule No. 1 and http://www.mci.com.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, 3-Way Calling, and Speed Dial 30 (Effective November 1, 2013, Speed Dial 8 is no longer available. Existing customers receiving Speed Dial 8 service as part of their Business B2 service will receive Speed Dial 30 service in its place. For new customers of local small business service, Speed Dial 30 service is available only on request.). Customers will receive Block 900 & 976 with this service at no additional charge.

4.1.4.1 Business B2 Multiline Service

Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this Catalog Schedule and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in http://www.mci.com and must subscribe to Business B2 Integrated Service as offered in MCI Communications Services Long Distance Services Catalog Schedule No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this Catalog Schedule: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI Communications Services Long Distance Services Catalog Schedule No. 1 and http://www.mci.com. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this Catalog Schedule for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this Catalog Schedule for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges-Bellsouth:
Business B2 Service – Primary Line:
Offering A: $85.99
Offering B: $65.99
Block of Time Offering 1: $73.99

Business B2 Multiline Service – Per Additional Line:
Offering A: $70.99
Offering B: $55.99
Block of Time Offering 1: $63.99

Monthly Recurring Charge – GTE: The following monthly recurring charges will apply to customers having service on lines with GTE, or with MCImetro Access Transmission Services, Inc., or another carrier who provisions local exchange service either via resale of GTE services or via UNE-Platform service provided by GTE:

Monthly Recurring Charges-GTE:
Business B2 Service – Primary Line:
Offering A: Zones 1, 2 & 3 $69.99
Offering B: Zones 1, 2 & 3 $49.99
Block of Time Offering 1: $57.99

Business B2 Multiline Service – Per Additional Line:
Offering A: Zones 1, 2 & 3 $54.99
Offering B: Zones 1, 2 & 3 $39.99
Block of Time Offering 1: $47.99

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to

adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is only available for up to fifteen (15) lines per account. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: i) at any given time, Customer may only place as many concurrent calls as it has purchased individual lines; (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and iii) Customer may not utilize the service in any call center environment or in connection with any similar such application; iv) Customer may not resell the services in any, manner, including but not limited to as a wholesaler or aggregator, and v) Customer may not utilize the service for excessive service or facsimile service. Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in an additional line charge (equal to the monthly recurring charge of the Offering on customer's primary line which customer has selected under this service) per line per month and/or the immediate termination of the service by the Company at the Company's discretion, upon appropriate customer notification.

Termination:

1) For customers of Offerings A or B of Business B2 Service, who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C, Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect from local exchange service under this Catalog Schedule: The companion small business service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and http://www.mci.com, as well as Business B2 Service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to Small Business Long Distance Plan B service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion small business service under http://www.mci.com.

2) For customers of Business B2 Service, who were previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C, Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect from local exchange service under this Catalog Schedule: The companion small business service offering under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and http://www.mci.com, as well as Business B2 Service under this Catalog Schedule, will terminate. Customers will then be automatically re-subscribed to the intrastate service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion small business service under http://www.mci.com to which they were subscribed at the time of enrollment in Business B2 Service.

3) For customers of Offerings A or B of Business B2 Service who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C, Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect either I) from interstate service under http://www.mci.com and from interLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 or II) from intraLATA service only under MCI Communications Services Long Distance Services Catalog Schedule No. 1. The companion small business service offering under http://www.mci.com, Business B2 Integrated Plan under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and Business B2 Service under this Catalog Schedule will terminate. Customers terminating from both interstate and interLATA service will then be automatically re-subscribed to Business Service B under this Catalog Schedule for local exchange service and to Small Business Long Distance Plan B service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for intraLATA service. Customers terminating from intraLATA service will be automatically re-subscribed to Business Service B under this Catalog Schedule for local exchange service and to Small Business Long Distance Plan B service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for interLATA service and its companion interstate service under http://www.mci.com.

4) For customers of Offerings A or B of Business B2 Service who were previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C , Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect either I) from interstate service under http://www.mci.com and from interLATA service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 or II) from intraLATA service only under MCI Communications Services Long Distance Services Catalog Schedule No. 1. The companion small business service offering under http://www.mci.com, Business B2 Integrated Plan under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Business B2 Service under this Catalog Schedule will terminate. Customers terminating from both interstate and interLATA service will then be automatically re-subscribed I) to Business Service B under this Catalog Schedule, for local exchange service; and II) to the intrastate service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 to which they were subscribed at the time of enrollment in Business B2 Service, for intraLATA service. Customers terminating from intraLATA service will be automatically re-subscribed to Business Service B under this Catalog Schedule for local exchange service and to the intrastate service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 and its companion small business service under http://www.mci.com to which they were subscribed at the time of enrollment in Business B2 Service.

5) For customers of Offerings A or B of Business B2 Service who disconnect both from interstate service under http://www.mci.com and from intrastate service under MCI Communications Services Long Distance Services Catalog Schedule No. 1. The companion small business service offering under http://www.mci.com, Business B2 Integrated Plan under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and Business B2 Service under this Catalog Schedule will terminate. Customers will then be automatically re-subscribed to Business Service B under this Catalog Schedule.

6) For all customers of Business B2 Service who disconnect their primary line either from interstate service under http://www.mci.com, intrastate service under MCI Communications Services Long Distance Services Catalog Schedule No. 1 or Business B2 Service under this Catalog Schedule, and customer's additional line or lines remains on the account: The Company will reclassify one of the additional lines as Customer's new primary line with Business B2 Service.

7) The termination scenarios above as applied to customers of Offering A of Business B2 Service shall also apply to customers of Block-of-Time Offering 1 of Business B2 Service, except that the following shall apply for customers of Block-of-Time Offering 1 who disconnect from local exchange service as described in this Catalog Schedule: Business B2 Service under this Catalog Schedule, as well as Business B2 Integrated Service under MCI Communications Services Long Distance Services Catalog Schedule No. 1, and http://www.mci.com, will terminate. Customers will then be automatically re-subscribed to Small Business Long Distance Service D under MCI Communications Services Long Distance Services Catalog Schedule No. 1 for long distance service.

4.1.5 Business Service B

Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Offering A or Offering B of Business B2 Service under this Catalog Schedule who disconnect their long distance and/or intraLATA service under http://www.mci.com and MCI Communications Services Long Distance Services Catalog Schedule No. 1.

For a monthly recurring charge as specified in this Catalog Schedule, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 30 (Effective November 1, 2013, Speed Dial 8 is no longer available. Existing customers receiving Speed Dial 8 service as part of Business Service B will receive Speed Dial 30 service in its place. For new customers of local small business service, Speed Dial 30 service is available only on request.). Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this Catalog Schedule for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this Catalog Schedule for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services Long Distance Services Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges-Bellsouth:
Primary Line: $60.99

Additional Line: $55.99

Monthly Recurring Charge – GTE: The following monthly recurring charges will apply to customers having service on lines with GTE, or with MCImetro Access Transmission Services, Inc., or another carrier who provisions local exchange service either via resale of GTE services or via UNE-Platform service provided by GTE:

Primary Line: Zones 1, 2 & 3 $44.99
Additional Line: Zones 1, 2 & 3 $39.99

4.2 Operator Services

[Effective on or after October 1, 2016, MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, will no longer offer Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, or Collect call operator services to customers whom MCI serves as a local exchange service carrier who reside in areas in which local exchange service is provided by any affiliate or subsidiary of AT&T not subject to MCI's applicable tariffs, online catalog schedules, General Service Agreement, and/or other communication from MCI regarding rates, terms and conditions of MCI service.]

Busy Line Verification: Operator verifies that a line is busy. Verification charges do not apply in the case of desinated emergency numbers or when the operator does not determine that a conversation took place. A per call charge applies.

Busy Line Interrupt: Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party. A per call charge applies. Call interruption charges do not apply when the interruption is for calls to designated emergency numbers

Person-to-Person Call: A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect A per-call charge applies.

3rd Number Billing Call: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers. A per-call charge applies.

Collect: Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement. A per-call charge applies.

Station-to-Station-Operator Assisted: Calls completed with the assistance of an operator to a particular station. The call may be billed to the called party. A per-call charge applies.

Operator Assisted-Sent Paid: Includes all calls where the person originating the call pays for the call by having the billed to the originating phone number and calls from pay phones when the caller pays for the call by depositing coins.

Qualified customers who are unable to use a telephone directory because of physical or mental disabilities will be exempt from charges for Operator Services.

Operator Services – Charges(1):

Busy Line Verification	$ 1.50
Busy Line Interrupt	$ 2.00
Person-to-Person Call	$ 9.00
3rd Number Billing Call	$ 5.00
Collect	$ 5.00

Station-to-Station-Operator Assisted	$ 3.00
Operator Assisted -Sent Paid	$ 3.00

(1) These charges will be levied as billing becomes available.

4.3 Directory Assistance/Directory Assistance Call Completion

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. The customer may request a maximum of one listing per call.

Directory Assistance Per call charge: $0.95

Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance Call Completion Per Call Charge: $0.00

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

Customer may make 0 calls before Directory Assistance charges are applied.

4.4 Directory Listings Options and Types

Main Business Listing: This listing consists of the business name, a designation descriptive of the customer's business if not self-explanatory, the address, and the business telephone number.

Business Additional Listing: Additional name(s) listed for same telephone number as the main listing. Additional listing is in the White Pages only. Only one additional business listing is allowed per customer.

Additional Main Listing: Additional telephone number listing for the same business.

Non-Listed: The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing: The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

Primary Straight Line Under Listing*: A Straight Line Under (SLU), or a caption setup, is used to group an end user's listings to avoid repeating the end user's name. Listing names must be identical. An SLU starts with the straight line listing which includes name, address and telephone number and associated listings are indented underneath the main listing. This is commonly referred to as a Straight Line with Indent or an indent setup. This listing is in the white-pages section of the directory only.

Primary Caption Listing*: A Primary Caption has a header in which no address or telephone number is shown and all associated listings are indented under the header. This listing is in the white-pages section of the directory only.

Multi–Ring Listing: Supports situations where there are multiple (2 or 3) phone numbers assigned to a single party line with distinctive ringing patterns. Available only to customer electing Listed or Non-Listed options. Customer must subscribe to Multi-Ring 2 or Multi-Ring 3 as set forth in the Features and Options section of this Catalog Schedule.

Directory Listing Options and Types – Charges

Option	Monthly Recurring Charges

Main Business Listing	No charge; customers receive a free Yellow Page listing and a free White Page listing
Business Additional Listing	$2.00
Additional Main Listing	$0.00
Non-Listed	$0.00
Non-Published Listing	$0.00
Primary Straight Line Under Listing*:	$2.00
Primary Caption Listing*:	$2.00
Multi-Ring Listing:	$0.00

*These directory listing options are not available to customer subscribing to Small business Service on or after August 1, 2003.

4.5 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

Non-Recurring Charges-Bellsouth

Option	Maximum Non-Recurring Charge
Line Connection Fee ***	$49.99
Service Restoral Charge	$30.00
Telephone Number Change Charge	$20.00
Returned Check Charge	$10.00
InterLATA/IntraLATA PIC Change Charge	$1.25
Directory Listing Change Charge	$12.00
Service Order Charge	$12.00
Call Detail Report*	$10.00
Duplicate Invoice*	$10.00 per invoice copy
Hunting Installation Charge*	$12.00
Hunt Group Change Charge*	$12.00
Installation Dispatch	$50.00
Blocking Setup Charge**	$5.25

Non-recurring Charge – GTE: The following monthly recurring charges will apply to customers having service on lines with GTE, or with MCImetro Access Transmission Services, Inc., or another carrier who provisions local exchange service either via resale of GTE services or via UNE-Platform service provided by GTE:

(Zones 1, 2 &3) Line Connection Fee:	$25.00

*These non-recurring charges are not available to customers subscribing to Small Business Service on or after August 1, 2003.
**Applies only to customer selecting Toll Blocking after initial installation.
*** Existing customers of Small Business Service under this Catalog Schedule will receive a waiver of this charge.

4.6 Blocking Features

Block 900 & 976
Blocks the following outgoing calls from a customer's line.
Blocks: 976, 1+976,1+900

Toll Blocking
Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling
Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling
Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking (Per Call Block)
Allows the customer to block the transmission of their name and telephone number by dialing code *67.

Block Call Return
Prohibits the customer from being capable of using the per-use Call Return feature.

Block Collect and Third Party Calling
Prohibits the operator from connecting and charging collect and 3rd party calls.

Block Directory Assistance Call Completion (DACC)
Prohibits the customer from completing Directory Assistance calls.

Blocking Repeat Dialing
Prohibits the customer from using the Repeat Dialing monthly feature shown in Features and Options below. Cannot be select with Repeat Dialing.

Block Three Way
This features restricts the customer from using pay per use Three Way Calling.

Blocking Features – Charges

The following blocking features are available to customers of Small Business Service subscribing to service prior to August 1, 2003:

Feature	Monthly Recurring Charge
Block 900 and 976	$0.00
Toll Blocking	$0.00
Block Collect Calling	$0.00
Block Third Party Calling	$0.00
Selective Caller ID Blocking	$0.00

The following blocking features are available to customers of Small Business Service subscribing on or after August 1, 2003:

Features	Monthly Recurring Charges:
Block 900 & 976	$0.00
Block Call Return	$0.00
Block Collect Calling	$0.00
Block Collect & Third Party Calling	$0.00
Block DACC	$0.00
Block Repeat Dialing	$0.00
Block Third Party Calling	$0.00
Block Three Way Calling	$0.00
Selective Caller ID Blocking	$0.00
Toll Blocking (Per Line)	$4.95

4.7 Features and Options

The following features are available on customer's primary or additional lines for customers subscribing to Small Business Service on or after August 1, 2003. For customers subscribing to Small Business Service prior to August 1, 2003, the following features only are available: Call Forwarding, Call Waiting, Caller ID-Name and Number, Call Waiting ID-Name and Number, Speed Calling 8 (Effective November 1, 2013, Speed Dial 8 is no longer available. Customers receiving Speed Dial 8 service as part of their local service will receive Speed Dial 30 service in its place. For new customers of local small business service, Speed Dial 30 service is available only on request.), and Three Way Calling; these features may be included on customer's primary line only."

Call Trace: Provides a detailed record of last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should you decided to file a complaint. Cannot be selected with Block Call Trace.

Call Waiting: When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. It allows the waiting call to be answered without disconnecting from the existing call. Allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will.

Caller ID - Name and Number: This feature enables the customer to view on a display unit the Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID - Name and Number is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called Customer Provided Equipment (CPE) during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Name and Number customer. Caller ID - Name and Number also includes Anonymous Call Rejection (ACR). Utilization of the full capabilities of Caller ID- Name and Number requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer. Customers selecting this feature will also receive the Anonymous Call Rejection feature at no additional charge.

Call Waiting ID – Name and Number: When the customer is on the phone and receives another call, Call Waiting Id displays the name and number of the incoming caller. Customers selecting this feature will also receive the Anonymous Call Rejection feature at no additional charge.

Call Forwarding – Automatically routes incoming calls to a designated answering point, regardless of whether the user's station is idle or busy.

Speed Dial- 8: This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

The following features are available on customer's primary or additional lines at no additional charge:

Hunting-Sequential: Incoming calls are routed to a sequence of telephone numbers ("Hunt Group") on the account; the sequence is selected by the customer. Once the incoming call arrives at the last line in the Hunt Group, the line will either ring, provide a busy signal, or be sent to voice mail.

Hunting –Circular: Incoming calls are routed to a sequence of telephone numbers ("Hunt Group") on the account; the seq

Influence is selected by the customer. Once the incoming call arrives at the last line in the Hunt Group, if the line is busy, the call will circle back to the first line in the Hunt Group, which will either ring, provide a busy signal, or send the call to voicemail.

4.7 Features and Options

Anonymous Call Rejection (ACR)
Rejects incoming calls that have been marked private or anonymous.

Business Intercom
Provides an intercom system on a single line that has multiple telephone sets. When Home Intercom is initiated, all telephones on the line ring with a distinctive ring pattern. Any telephone on the line can be used to initiate Business Intercom.

Call Forwarding-Busy
Allows the end-user to forward calls outside the end-user's switch type when the called telephone number is busy. Incoming calls are forwarded to a predetermined Call Forwarding Number. The Call Forwarding Number can be across state lines or outside of LATA boundaries, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Cannot be selected with Call Forwarding - Busy & No Answer or Call Forwarding No Answer.

Call Forwarding Busy with Customer Control
Includes the Call Forwarding Busy feature and in addition provides the capability to Activate or Deactivate Call Forwarding Busy from the base station using dial codes. Applied on a per line basis. Cannot be selected with Call Forwarding Busy.

Call Forwarding-No Answer
Automatically forwards unanswered incoming calls to an alternate telephone number after a pre-selected number of rings. Incoming calls are forwarded to a predetermined Call Forwarding Number. The Call Forwarding Number can be across state lines or outside of LATA boundaries, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Cannot be selected with Call Forwarding - Busy & No Answer or Call Forwarding Busy.

Call Forwarding No Answer with Customer Control
Includes the Call Forwarding No Answer feature and provides the capability to activate or deactivate Call Forwarding No Answer from the base station using dial codes. Applied on a per line basis. Cannot be selected with Call Forwarding No Answer. The customer must specify the number to which calls are forwarded and the approximate number of ringing cycles at the time the feature is ordered.

Call Forwarding No Answer with Ring Control
Allows subscribers real-time control over the number of seconds, or ring cycles that occur prior to forwarding an unanswered call to voicemail or another telephone number. Applied on a per line basis. Cannot be selected with Call Forwarding No Answer, Call Forwarding No Answer w/ Customer Control, or Voicemail. The customer must specify the number to which calls are forwarded.

Call Return (*69)
Enables the customer to dial back the number of the last incoming call whether the call was answered or not. Applied on a per line basis. Cannot be selected with Block Call Return.

Call Screening
This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

Call Waiting ID w/Forwarding
Allows Call Forwarding No Answer subscribers to forward calls to another number. Applied on a per line basis. Must be selected with either Caller ID Number Only or Caller ID Name and Umber, and must be selected with Call Forwarding –No Answer. Cannot be selected with Call Waiting.

Caller ID-Number Only
This feature enables the customer to view on a display unit the telephone number of the calling party. Requires display screen, purchased separately by customer from an appropriate vendor. Applied per line. Cannot be selected with Caller ID – Name and Number.

Multi-Ring 2
Enables two telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 3.

Multi-Ring 3
Enables three telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 2.

Priority Call Ringing
Provides a distinctive ringing pattern (short, long and short), for a Priority Call List containing up to 15 telephone numbers, all of which must be within a Signaling System 7 (SS7) network to be recognized. Incoming calls from telephone numbers on the Priority Call List that encounter a Busy or Don't Answer condition will be treated like any other incoming call; however, the distinctive ringing pattern is not forwarded to the remote location. Applied per line.

Priority Call Forwarding (Select Forward)
Allows the customer to transfer up to six (6) telephone numbers on a screening list to another number. Only the calls on the screening list are forwarded. Applies on a per line basis.

Remote Access to Call Forwarding
Includes Call Forwarding and enables the user to activate and deactivate the feature either from the provisioned line or remotely from a location equipped with Touchtone signaling. Cannot be selected with Call Forwarding.

Repeat Dialing (*66)
Allows auto call back of last outgoing number and keeps trying a busy line until the call can be completed. Applied per line. Cannot be selected with Block Repeat Dialing.

Speed Dial 30 (Effective November 1, 2013, Speed Dial 8 is no longer available. Customers receiving Speed Dial 8 service as part of their local service will receive Speed Dial 30 service in its place. For new customers of local small business service, Speed Dial 30 service is available only on request.)
Provides for the calling of pre-selected telephone numbers by dialing a 1- or 2-digit abbreviated code for up to 30 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed. Cannot be selected with Speed Dial 8.

Call Trace Provides a detailed record of last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should you decided to file a complaint. Cannot be selected with Block Call Trace.

Call Waiting ID – Name and Number When the customer is on the phone and receives another call, Call Waiting ID displays the name and number of the incoming caller.

Cancel Call Waiting Allows the customer to temporarily disable the Call Waiting feature for uninterrupted talking.

Selective Call Acceptance Allows a customer to select up to 12 telephone numbers from which calls are to be received. All other calls will be intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls.

Speed Dial 8 (Effective November 1, 2013, Speed Dial 8 is no longer available. Customers receiving Speed Dial 8 service as part of their local service will receive Speed Dial 30 service in its place. For new customers of local small business service, Speed Dial 30 service is available only on request.) Provides for the calling of pre-selected telephone numbers by dialing a 1- or 2-digit abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

Maximum Monthly Charges	Monthly Charges
Anonymous Call Rejection	$4.25
Call Forwarding	$5.75
Call Forwarding – Busy	$3.75
Call Forwarding – Busy w/Customer Control 1/	$7.00
Call Forwarding – No Answer	$0.00
Call Forwarding – No Answer w/Customer Control 1/	$7.00
Call Forwarding – No Answer w/Ring Control	$4.00
Call Return (*69)	$5.75
Call Screening	$5.25
Call Waiting	$6.00
Call Waiting ID - Name and Number (Call Waiting ID w/Call Management)	$6.00
Call Waiting ID w/Forwarding	$7.00
Caller ID – Name and Number (Call Waiting ID Call Management w/Forwarding)*	$10.50
Caller ID – Number Only*	$9.50
Multi-Ring 2	$8.00
Multi-Ring 3	$10.50
Priority Call Ringing	$5.25
Priority Call Forwarding (Select Forward)	$5.25
Remote Access to Call Forwarding	$9.50
Repeat Dialing (*66)	$5.25
Speed Dial 8 **	$5.75
Speed Dial 30 **	$0.00
Three-Way Calling	$5.75
Call Trace	$7.50

* Customers who have also selected this feature will receive the Anonymous Call Rejection feature at no additional charge.

** Effective November 1, 2013, Speed Dial 8 is no longer available. Customers receiving Speed Dial 8 service as part of their local service will receive Speed Dial 30 service in its place. For new customers of local small business service, Speed Dial 30 service is available only on request.

Features and Options – Monthly Charges

The below monthly recurring charges will apply for customers having service on lines with GTE, or with MCImetro or another carrier who provisions service either via resale of GTE services or via UNE-Platform service provided by GTE:

Anonymous Call Rejection	$2.00
Call Forwarding	$5.25
Call Forwarding – Busy	$2.25
Call Forwarding – No Answer	$0.00
Call Forwarding – Busy w/Customer Control 1/	$7.00
Call Forwarding Busy and No Answer	$2.50
Call Return (*69)	$6.25
Call Screening	$5.25
Call Trace	$6.75
Call Waiting (w/Cancel Call Waiting)	$6.25
Call Waiting ID-Name and Number	$0.00
Caller ID – Number Only*	$10.50
Caller ID – Name Only	$10.50
Caller ID – Name and Number	$11.25
Multi-Ring 2	$8.75
Priority Call Ringing	$5.25 I
Priority Call Forwarding (Select Forward)	$6.25
Repeat Dialing (*66)	$6.25
Selective Call Acceptance	$4.50
Speed Calling – 8 **	$4.50
Speed Calling – 30 **	$0.00
Three-Way Calling	$6.25

1/ Beginning October 15, 2004, this service is no longer available to new customers.

* Customers who have also selected this feature will receive the Anonymous Call Rejection feature at no additional charge.

** Effective November 1, 2013, Speed Dial 8 is no longer available. Customers receiving Speed Dial 8 service as part of their local service will receive Speed Dial 30 service in its place. For new customers of local small business service, Speed Dial 30 service is available only on request.

4.8 Pay Per Use Features

Repeat Dialing (*66): Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

Call Return (*69): This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will kept trying to complete the call for 30 minutes.

Three-Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a 3-Way call. Cannot be selected with Block Three Way Calling.

Feature	Per-Use Charge
Repeat Dialing (*66)	$0.75
Call Return (*69)	$0.75
Three-Way Calling**	$0.75

** Available to customers subscribing to Business B2 Service on or after August 1, 2003.

Feature Packages

The following Feature Packages are available on customers' additional (non-primary) lines only.

Package	Monthly Recurring Charge
Feature Value Pak Includes: - Call Waiting - Speed Calling 8 * - 3-Way Calling - Call Forwarding	$7.50
CID Feature Value Pak Includes: - Caller ID - Call Waiting - Speed Calling 8 * - 3-Way Calling - Call Forwarding	$12.50

* Effective November 1, 2013, Speed Dial 8 is no longer available. For new customers of local small business service, Speed Dial 30 service is available on request.

The below pay-per-use charges will apply for customers having service on lines with GTE, or with MCImetro or another carrier who provisions service either via resale of GTE services or via UNE-Platform service provided by GTE. These charges shall not apply if customer has subscribed to comparable features in the Features and Options section described in this Catalog Schedule:

Pay Per Use Features:	Current Per Minute Usage
Repeat Dialing (*66)	$0.75
Call Return (*69)	$0.75
Three Way Calling	$0.75

4.9 Service Availability

Service is available in Zones 1, 2 and 3 as adopted by South Carolina Public Service Commission.

4.10 Local Calling Areas

Local Calling Areas are equivalent to those areas and groups specified in BellSouth Telecommunications, Inc., South Carolina General Subscriber Service Tariff ("GSST").

5. RESERVED FOR FUTURE USE

6. RESERVED FOR FUTURE USE

7. Residential and Small Business Calling Plans

7.1 New Residential Free Month Plan [2]

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RZB, RLI, RLJ, RLK Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RZB, RLI, RLJ, RLK Service. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

7.2 Anniversary Lifetime Plan [3]

The Company will offer the following plan. Existing customers of Company residential long distance service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services; i) who newly subscribe to Residential RLI, RLJ, and RLK Service, ii) who either are contacted by a Company service representative or iii) who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, and RLK service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK service.

To participate in this plan, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, and RLK service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK service.

7.3 RLL Certificate Plan 2 [3]

Existing customers of Residential RLL Service who enroll in this plan by signing up online at the Company's website address at http://www.verizonbusiness.com are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this plan, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL service.

7.4 $20 Credit Plan [1]

The Company will offer the following plan to existing customers of Residential RLE, RLH, RLI, RLK, RLL, RLG and RZB Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of $20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

7.5 $25 Credit Plan [1]

The Company will offer the following plan to existing customers of Residential RLA and RLJ Service who contact a Company service representative and request cancellation of their service. Customers

will receive a credit of $25 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

7.6 $20 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLH, RLI, RLK, RLL, RLG RZB and RLC Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of $20 on each of their first three invoices after enrollment in this plan.

7.7 $25 Credit Plan for 3 invoices

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of $25 on each of their first three invoices after enrollment in this plan.

[1] Effective April 11, 2010, these services will not be available to new subscribers.
[2] Effective May 1, 2010, this service will not be available to new subscribers.
[3] Effective October 14, 2010, this service will not be available to new subscribers.

7.8 Certificate Plan

The Company will offer the following plan to existing customers of Company residential service who i) are subscribed to Residential RLA/RZA, RLI, and RLH Service ("Service") , ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RLA/RZA Service as described below.

To participate in this plan, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RLA/RZA, RLI, and RLH Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

7.9 Small Business Saves Credit Plan

The Company will offer existing customers of Business B2 Service, who have completed a minimum of 3 months of service, and who contact a Company representative to request cancellation of their Business B2 Service, a credit on their first five invoices after enrollment in this plan.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A	$15
Offering B and Block of Time Offering 1	$10

Any unused credit amount will carry over to the next invoice.

7.10 Small Business Credit Plan 1/

The Company will offer the following plan to existing customers of Business B2 Service Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

$50	2 - 4 lines

$100 5 - 9 lines
$250 10+ lines

Any unused credit amount will carry over to the next invoice.

7.11 Small Business Free Feature Plan 1/
The Company will offer the following plan to new and existing customers of Business B2 Service Offering A, Offering B, or Block-of-Time Offering 1, will receive one free feature from the list described in this plan for the first three months after enrollment in this plan.

Customers enrolling in this plan can select one of the four following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this plan: Call Forwarding, Call Waiting, Caller ID, and Call Return.

7.12 Small Business $10 Credit Plan for 3 Invoices
The Company will offer the following plan to existing customers of Advance Option II for Small Business Savings Plans XVI and XVII Service ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of $10 on each of their first three invoices after enrollment in this plan. This plan is not combinable with any other offering.

7.13 Small Business $5 Credit Plan for 3 invoices
The Company will offer the following plan to existing customers of Advance Option II for Small Business Savings Plan XVIII Service ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of $5 on each of their first three invoices after enrollment in this plan.

1/ Beginning April 1, 2009, this service is no longer available to new customers.

7.14 Small Business Term Plan 3
The Company will offer the following plan. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative and who commit to a term commitment to receive the Business B2 Service for a term of twelve (12) months will receive a discount of 5 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 12-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of $80. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

7.15 Small Business Term Plan 4
The Company will offer the following plan. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, who are contacted by or who contact a Company representative and who commit to a term commitment to receive the Business B2 Service for a term of twenty-four (24) months will receive a discount of 10 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 24-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of $200. If customer is subscribing to DSL service offered by the

Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

7.16 Small Business Term Plan 5

The Company will offer the following plan to new customers of Business B2 Service who enroll in Offering A or B, and who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of thirty-six (36) months will receive a discount of 15 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 36-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of $450. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

7.17 Business B2 Free Month Plan

The Company will offer the following plan: New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative will receive a waiver of the monthly service charge for Business B2 Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

7.18 Business B2 $75 Certificate Plan [1](Effective March 1, 2010, these services will not be available to new subscribers.)

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Local Exchange Service as described in Business B2 Integrated Service Offering A who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a $75 certificate off their monthly recurring charge for Business B2 Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a $75 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the $75 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

7.18 Business B2 $55 Certificate Plan [1](Effective March 1, 2010, these services will not be available to new subscribers.)

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Local Exchange Service enrolling Block of Time Offering 1 and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a $55 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a $55 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the $55 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

7.19 Business B2 $45 Certificate Plan (Effective March 1, 2010, these services will not be available to new subscribers.)

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Local Exchange Service enrolling in Business B2 Service Offering B and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a $45 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a $45 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the $45 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

7.20 New Residential Two Month Free Plan
The Company will offer the following plan to eligible customers residing outside of those parts of South Carolina where local exchange service is provided by Verizon or its affiliates other than the Company, at its discretion and subject to billing availability.

New customers of Residential RLI Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI Service to be applied to the customer's first and sixth full invoice. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

7.21 $10 Credit Plan for 6 Full Invoices
The Company will offer the following plan to existing customers of Residential RLJ, RLA/RZA RLI, RLK, RLL, RLC, RLH, RLG and RLB Services who contact a Company representative and request cancellation of their Service. Customers will receive a $10 credit on each of their six full invoices after enrollment in this plan. This plan is not combinable with any other promotional offering.

7.22 $20 Credit Plan for 3 Invoices II

The Company will offer the following plan to existing customers of Residential RLB, RLH, RLI, RLK, RLL and RLG Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of $20 on their 1st, 3rd, and 6th invoices after enrollment in this plan.

7.23 $25 Credit Plan for 3 invoices II

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of $25 on each of their 1st, 3rd, and 6th invoices after enrollment in this plan.

7.24 Residential 50% Discount for 2 Invoices

New customers of Residential RLB service who contact a Company representative will be mailed a certificate in the amount of 50% of the monthly service charge for Residential RLB Service in each of their first two full months of service.

Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 2nd month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

Effective December 21, 2011, in lieu of receiving discounts under this offering by mailing in a certificate as described above, new customers of Residential RLB service who contact a Company representative will receive a credit in the amount of 50% of the monthly service charge for Residential RLB Service in each of their first two full months of service. Customer will receive the credit on their first and second full invoices after enrollment.

7.25 Business B2 50% Discount Plan

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, and who are contacted by or who contact a Company representative will receive a discount of 50% against the monthly service charge for Business B2 Service on each of their first two full invoices after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the 50% discount against the monthly service charge for their Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 2nd month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

7.26 $5.00 EasyPay for Local Plan

The Company will offer the following plan to i) existing customers of Company local exchange service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan after contacting a Company service representative and being offered this plan, and ii) new customers of Company local exchange service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan either after being contacted by a Company service representative and being offered this plan, or by contacting a Company service representative and being offered this plan. Customers enrolling in this plan will receive a credit, not to exceed $5.00, against each of their first two Company invoiced charges for local exchange service.

7,27 Business B2 15% Discount Plan

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, and who are contacted by or who contact a Company representative will receive a credit of 15% against the monthly service charge for Business B2 Service on each of their first two full invoices after enrollment in this plan.

7.28 RLI $12 Discount for 12 Invoices

New customers of RLI service who contact a Company representative will receive a credit, not to exceed $12.00, against the monthly service charge for Integrated Calling Plan RLI service in each of their first twelve (12) full months of service.