

LOCAL EXCHANGE SERVICE

3. Consumer Local Exchange Service

- A. Application of Residential Service: Residential service is defined as service that is furnished (1) in private Homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupational use; (2) in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters; (3) used for purposes of study by a clergyman located in a church, synagogue, mosque or other religious institution. The Company reserves the right to disconnect customer's residential service or to convert any plan associated with such service to a business plan described in MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, Indiana Catalog Schedule No. 1 for Residential and Small Business Local Exchange Services upon appropriate customer notification if it is determined that usage is not consistent with normal residential applications. This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per minute basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.
- C. All residential service set forth in this Section of this tariff is presently only available to those customers who presently have service on lines with Ameritech or GTE or with MCImetro or another carrier who provisions service either via resale of Ameritech or GTE services or via UNE-Platform service provided by Ameritech or GTE.
- D. Line Connection Fee: Applies on a per line basis when a customer requests a new line of service or when a customer moves to a new location.
- E. Service Order Charge: Applies to changes made to an account after the point of sale.
- F. Monthly Recurring Charge: Touch tone calling is included in the monthly recurring charge. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the residential services described below.
- G. The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to provide adequately the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.
- H. Effective February 23, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff.
- I. Effective February 1, 2009, the Company will no longer offer local exchange services to new residential Customers in areas in which local exchange service is provided by any subsidiary or affiliate of Verizon not subject to this tariff. Residential customers currently subscribed to Company local service will no longer be able to move, add to, or change the service to which they are subscribed, except that customers may switch to a different Company service for which they are eligible if they wish, and customers may cancel local features on their service if they wish.
- J. Effective October 1, 2019, the Company will no longer offer local exchange service to new residential customers as described in this section (Section 3, Consumer Local Exchange Service). Also effective October 1, 2019, existing residential customers currently subscribed to any of the Company local exchange service offerings described in this section (Section 3, Consumer Local Exchange Service) will no longer be able to move, add to, or change the service to which they are subscribed.
- K. Effective December 31, 2023, the Company no longer offers local exchange service to residential customers and all residential local phone service offerings in this tariff are discontinued and withdrawn. A reasonable transition period beyond January 1, 2024 may be permitted where the Company determines that additional time is needed for customers to establish replacement service.

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3. Consumer Local Exchange Service (cont'd.)

3.1 Service Offerings

3.1.1 Residential R1 Service¹

Customers who subscribe to this service will receive one home phone line which includes touch tone service. Customers who qualify for Lifeline Service Programs are eligible for this service. Unlimited local calling is included with this service. The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, blocking options, taxes, surcharges, custom calling features and per-call charges (i.e. 900/976, local, intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly R1 charge. Customers who have selected MCI as their primary IntraLATA exchange carrier will be charged the IntraLATA rates as specified in MCI Communications Services, Inc. Indiana Catalog Schedule No. 1 for Residential and Small Business Long Distance Customers.

Monthly Recurring Charge: \$24.99

3.2 Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

Line Connection Fee:	\$47.00*
Lifeline Line Connection Credit:	\$23.50
Link Up Line Connection Credit:	\$23.50
Installation Dispatch:	\$51.00
Service Restoral Charge:	\$20.00
Telephone Number Change Charge:	\$14.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$1.25
Directory Listing Change Charge:	\$9.00
Service Order Charge:	\$14.00*
Blocking Set Up Charge:	\$14.00
Facilities Move Charge ¹	\$250.00

* Existing customers of Residential Service under this tariff will receive a waiver of this charge.

3.3 Local Calling Areas

For service provisioned via UNE-Platform (UNE-P) or its functional equivalent the service and calling areas will mirror the existing ILEC Exchange Service Tariff.

¹Effective April 16, 2002, Residential R1 Service will no longer be available to new subscribers.

LOCAL EXCHANGE SERVICE

3. Consumer Local Exchange Service (Cont.)

(D)

3.4 [Reserved For Future Use.]

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