
CONNECTION, RESTORAL AND CONSTRUCTION CHARGES

A. SERVICE CONNECTION CHARGES

1. General

Service Connection Charges are non-recurring charges which apply to the ordering, installing, moving, changing, rearranging or furnishing of telephone service, miscellaneous and supplemental equipment and other telephone facilities. Charges for Service Connection include:

- a. Service Order Charge* or Record Order Charge
- b. Premises Visit Charge
- c. Central Office Line Charge or Line Change Charge
- d. Installation Charges for Jacks Used as a Network Interface Standard Network Interface Installation Charge
- e. Telephone Installation Charge

Any one, or combination of all elements may apply, depending upon the work functions performed to execute a customer's particular order.

2. Terms and Conditions

a. Service Order Charge or Record Order Charge

(1) Service Order Charge

A Service Order Charge applies per customer order, for all work or service ordered to be provided at one time, on the same premises for the same customer, provided, however, that no additional Service Order Charge shall apply for the connection of a line between different premises.

- (a) The Service Order Charge applies for work performed by the Company in connection with the receiving, recording and processing of customer requests for service.
- (b) The Service Order Charge applies for connections, moves, changes of equipment or service, changes of telephone number and wherever line, installation, connection, initial or other one-time charges apply, except where otherwise specified.
- (c) No Service Order Charge shall apply for the initial or subsequent connection of 900 service blocking.

* Service Order Charge may also be referred to as Service Charge in this Product Guide.

CONNECTION, RESTORAL AND CONSTRUCTION CHARGES

A. SERVICE CONNECTION CHARGES (Cont'd)

2. Terms and Conditions (Cont'd)

a. Service Order Charge or Record Order Charge (Cont'd)

(2) Record Order Charge

(a) A Record Order Charge applies for work performed by the Company in connection with receiving, recording and processing of customer requests where only changes in Company records are involved.

(b) A Record Order Charge shall also apply in connection or change made by an installer or repairman, where work is completed at the time of a visit to a customer's premises where such visit is made at the Company's initiative or for maintenance reasons. (No Premises Visit Charge applies to such connections or changes. See Paragraph A.2.b. of this Section following).

(c) Record Order Charges apply to the following:

- Addition of directory listings
- Change in listed name, except changes resulting from death, marriage or court order
- Change of listed address, except deletions or partial omissions
- Change to or from Dual Name Listing
- Change of billing party
- Provision to business customers of Outward WATS* Message Detail and Special Billing Detail (N)
- Establishment of Joint User Service
- Establishment of the CONNectioNs^T Toll Optional Calling Plan, except when it is established coincident with the connection of telephone service.

* Outward WATS Service is no longer available. Moves, additions or changes to subscribers existing service will not be permitted. (N)
(N)

^T Trademark of Southern New England Company.

CONNECTION, RESTORAL AND CONSTRUCTION CHARGES

A. SERVICE CONNECTION CHARGES (Cont'd)

2. Terms and Conditions (Cont'd)

a. Service Order Charge or Record Order Charge (Cont'd)

(2) Record Order Charge (Cont'd)

(d) Terms and Conditions for Record Orders

- A Record Order Charge does not apply to a record order placed by the customer at the same time as an order to which the Service Order Charge applies
- One Record Order Charge applies for all records changed, if ordered at one time for the same customer at the same premises.

b. Premises Visit Charge

A Premises Visit Charge applies per customer order, for all work or services ordered to be provided at one time, on the same premises, for the same customer or to deliver telephones or items of supplemental equipment requested by the customer. When more than one visit is required to complete the work ordered, only one Premises Visit Charge applies. A Premises Visit Charge applies to each premises visited to connect a line between different buildings on different premises, whether or not mileage charges are applicable to such lines. No Premises Visit Charge applies under the conditions stated in A.2.a.(2) of this Section preceding.

c. Central Office Line Charge or Line Change Charge

A Central Office Line Charge applies to connection of lines and mileage circuits as follows:

(1) One Central Office Line charge applies for each:

Individual line

Auxiliary line

Public Telephone Service line

PBX trunk

Centrex-line

Intercept line

Concentrator-identifier line

*Off-premises station line (Centrex or non-PBX Services)

* Central Office Line Charges do not apply where such lines are subject to continuous property loop charges or cable carrying charges, as specified in Part B, Section 6 of this Product Guide.

CONNECTION, RESTORAL AND CONSTRUCTION CHARGES

A. SERVICE CONNECTION CHARGES (Cont'd)

2. Terms and Conditions (Cont'd)

c. Central Office Line Charge or Line Change Charge (Cont'd)

- *(2) A Central Office Line Charge applies for each termination of the following lines when terminations of such lines are in different buildings (one charge per line, per building):

Call circuit

Intercommunication line**

(N)

Leased channel** (leased line)

(N)

Off-premises station line (PBX Service)**

(N)

Private line**

(N)

Tie line**

(N)

Trunk multiple

Turret line**

(N)

Central Office Line Charges shall apply to lines that terminate in only jacks or keys.

* Central Office Line Charges do not apply where such lines are subject to continuous property loop charges or cable carrying charges, as specified in Part B, Section 6 of this Product Guide.

** Effective January 15, 2020, Intercommunication lines, Leased channel, Off-premises, Private Lines, Tie and Turret lines are no longer available. Moves, additions or changes to subscribers existing services will not be permitted.

(N)

(N)

(N)

CONNECTION, RESTORAL AND CONSTRUCTION CHARGES

A. SERVICE CONNECTION CHARGES (Cont'd)

2. Terms and Conditions (Cont'd)

c. Central Office Line Charge or Line Change Charge (Cont'd)

(3) A Line Change Charge applies to each change in type, grade or class of service and to each change of telephone number of individual, auxiliary, Public Telephone Service lines and Centrex lines and PBX trunks.

(4) A Line Change Charge applies, per line, to provide Blocking Service to three or more individual business lines and to PBX service.

d. Network Interface Registration Jack Installation Charge

For Network Interface Registration Jack Installation Charges, see Part B, Section 7.A of this Product Guide.

3. Schedule of Charges

	<u>Business</u>
a. Service Order Charge	\$ 55.00
Record Order Charge	30.25
b. Premises Visit Charge	15.36
c. Central Office Line Charge ##	60.00
Line Change Charge	18.11
d. Jack Installation Charge	#

See Part B, Section 7.A of this Product Guide.

See Part B, Section 4.D of this Product Guide for Intellipath II Digital Centrex Service Central Office Line Charge.

CONNECTION, RESTORAL AND CONSTRUCTION CHARGES

B. INSTALLATION CHARGES

1. General

In addition to service connection charges as specified in Paragraph A of this Section, installation charges apply to the installation of certain facilities and equipment and to any change of location of such facilities and equipment to a different building on different premises, except that a change of location of an answering turret is made at a charge based on cost not to exceed the installation charge. Installation charges also apply to any substitutions, or to moves of telephones to a different location in the same building or in a different building on the same premises. No installation charge applies for moves of supplemental equipment within the same building or to a different building on the same premises when the move is coincident with the move of the associated telephone.

2. Reuse of Facilities in Place

- a. No installation charge applies when such facilities are reused in place, except as provided in Section 6 of this Product Guide for Cable Carrying Charges.
- b. No installation charge applies for non-key or one button modular telephones brought by an individual line customer from a former premises upon disconnect of service at that premises and reinstalled at the new location.

3. Charges

Installation charges are specified in the particular sections of this Product Guide covering the facilities and equipment involved.

An installation charge of \$29.00 applies for each termination in other than a telephone or jack specified in Section 7 of this Product Guide, of the following lines:

Intercommunication line*	
Leased Channel*	(N)
(Leased Line)	(N)
Off-premises station line*	(N)
PBX trunk	(N)
Private line*	
Tie line*	(N)
	(N)

- * Effective January 15, 2020, Intercommunication Line, Leased Channel (Leased Line) Off-premises, Private and Tie lines are no longer available. Moves, additions or changes to subscribers existing services will not be permitted. (N)

CONNECTION, RESTORAL AND CONSTRUCTION CHARGES

C. INITIAL CHARGES

1. General

In addition to service connection charges, as specified in Part B, Section 12.A of this Product Guide, initial charges apply to the furnishing of certain facilities and equipment. No initial charge is made under the following conditions:

- a. When the facility or equipment is retained continuously by the subscriber irrespective of any changes of location.

2. Reuse of Facilities in Place

No initial charge applies when such facilities are reused in place.

3. Charges

Initial charges are specified in the particular sections of this Product Guide covering the facilities and equipment involved.

D. RESTORAL CHARGES

1. General

A restoral charge applies when exchange service is reconnected after suspension or termination for non-payment but before cancellation of the service.

2. Charges

Business A Service Order Charge, specified in Paragraph A.3 of this Section.

CONNECTION, RESTORAL AND CONSTRUCTION CHARGES

E. CONSTRUCTION CHARGES

1. General

The construction charges specified in this Section apply in addition to all other applicable Product Guide charges including mileage.

When circuitous routing or special type of construction is provided at the subscriber's request or the service requirement is of a temporary nature, charges based on cost apply.

2. Construction Along Public Highways

a. General

The Company determines the type of plant to be used.

Ownership of all such plant is vested either in the Company or in some other utility company with which the Company has an agreement for the joint use of plant.

The allowances, charges and provisions herein provided apply regardless of the type of construction or facilities used, including attachments to plant of other utility companies.

b. Charges

Construction required for private line, leased channels and extension lines, PBX station lines, turret lines and tie lines* is furnished at charges based on cost.

(N)

Construction required for main exchange service is furnished without charge.

* Effective January 15, 2020, turret and tie lines are no longer available. Moves, additions or changes to subscribers existing services will not be permitted.

(N)

(N)

CONNECTION, RESTORAL AND CONSTRUCTION CHARGES

E. CONSTRUCTION CHARGES (Cont'd)

3. Pole Line Construction on Private Property

a. General

The subscriber is required to obtain and furnish any and all necessary rights-of-way authorizing the Company to place and maintain its plant.

Poles and private property for telephone use only to serve the subscriber's principal location are furnished, owned and maintained by the Company subject to the allowances and charges shown below. In the case of business service, the principal location is considered to be the main office on the premises of the subscriber, except that where PBX service is furnished the principal location is considered to be the building in which the subscriber's PBX switchboard is located.

Poles beyond the principal location on the subscriber's premises are furnished, erected, owned and maintained by the subscriber or at his expense. Such construction is subject to the approval of the Company.

Existing subscriber-owned poles for telephone use only to serve the subscriber's principal location will be replaced for maintenance reasons by and at the expense of the Company. Poles placed by the Company for maintenance reasons are owned by the Company.

Where poles are furnished as a joint undertaking by the Company and a utility company, such poles are maintained by the companies and the Company's charge shown below applies.

Where poles for Company facilities and other facilities are not furnished as a joint undertaking of the Company and another utility company, the subscriber is required to furnish, erect, own and maintain the poles. Such construction is subject to the approval of the Company.

CONNECTION, RESTORAL AND CONSTRUCTION CHARGES

E. CONSTRUCTION CHARGES (Cont'd)

3. Pole Line Construction on Private Property (Cont'd)

a. General (Cont'd)

Where the subscriber requests poles to be relocated such relocation of poles will be made by the Company at the subscriber's expense.

Where the pole line construction is provided to serve two or more subscribers, that portion of the construction which is used in common by two or more subscribers is subject to the terms and conditions and charges specified in Paragraph E.2. of this Section.

b. Charges

Construction required for private line, leased channels and extension lines, PBX station lines, turret lines and tie lines* are furnished at charges based on cost.

(N)

Poles required for main exchange service are furnished at a charge of \$ 2.05 per month for a term of five years for each 1/20 mile or fraction thereof route distance of construction in excess of two poles or 500 feet route distance for connection to the principal location of each subscriber served on a full year basis. No allowance applies to service to be furnished for only a part of a year.

An applicant who wishes to prepay all monthly payments or the balance of the monthly payments at any time during the five-year term may do so by paying the total of the monthly payments for the unexpired term less 10%.

A subscriber paying the construction charges on the monthly payment basis who discontinues service within the five-year term is required to pay a termination charge equal to the total of the monthly payments for the unexpired term less 10%.

* Effective January 15, 2020, turret and tie lines are no longer available. Moves, additions or changes to subscribers existing services will not be permitted.

(N)

(N)

CONNECTION, RESTORAL AND CONSTRUCTION CHARGES

E. CONSTRUCTION CHARGES (Cont'd)

4. Conduit Occupancy

a. General

Annual Conduit Occupancy fees apply to licenses granted in accordance with the terms and conditions of the Conduit Occupancy agreement entered into by Verizon New York, Inc. and the licensee. Half duct, third duct and quarter duct rates will apply per innerduct occupied, where the licensee's cable is installed within innerduct and where two, three, and four innerducts, respectively are installed within each duct. The following rates apply to CLECs using conduits for providing telecommunications services:

b. Charges

Annual Conduit Occupancy per Foot

Full Duct	\$1.50
Half Duct	0.75
Third Duct	0.50
Quarter Duct	0.37

5. Pole Attachments

a. General

Annual Pole Attachment fees apply to licenses granted in accordance with the terms and conditions of the Company's standard Pole Attachment Agreement.

b. Charges

Annual Telecommunication Pole Attachment Fee per Attachment	\$5.00
Annual CATV Pole Attachment Fee per Attachment	\$5.00

CONNECTION, RESTORAL AND CONSTRUCTION CHARGES

E. CONSTRUCTION CHARGES (Cont'd)

6. Underground Construction

Where a subscriber or any other party in interest (any other party in interest includes the applicant for service, or the owner or operator of the building or premises where service is or is to be provided) requires or it is otherwise necessary that circuits be placed underground between the building to be served and the Company's general distributing plant, or between points on the same premises of the subscriber or any other party in interest, the subscriber or any other party in interest is responsible, and shall, without expense to the Company, provide for opening and closing the necessary trench and, where conduit is required by the Company, for furnishing such conduit or use of conduit satisfactory to the Company, subject to the following terms and conditions:

Where the underground circuits are to be extended from underground general distributing plant, the subscriber or any other party in interest is responsible for the trench and conduit from the building to be served to the point designated by the Company on the property line, or on the street or highway, where the connection to the general distributing plant is to be made. Where the underground circuits are to be extended from aerial general distributing plant along the street or highway or within the block, the subscriber or any other party in interest is responsible for the trench and, where required, the conduit, from the building to be served to the point designated by the Company where the connection to the general distributing plant is to be made.

Where there is existing underground conduit, satisfactory to the Company, which can be made available to the Company without expense to it, such conduit may be used.

When, at the request of the subscriber or any other party in interest, the Company provides the underground construction for which the subscriber or any other party in interest is responsible, charges based on cost apply. The subscriber or such other party in interest is required to obtain and furnish any and all necessary permits and rights of way authorizing the placing and maintenance of underground construction for which he is responsible.

CONNECTION, RESTORAL AND CONSTRUCTION CHARGES

E. CONSTRUCTION CHARGES (Cont'd)
6. Underground Construction (Cont'd)

For any repairs, maintenance or replacement of the underground cable or conduit for any reason, the subscriber or such other party in interest is responsible for opening and closing the trench and for repair or replacement of the conduit, if any. Charges based on cost apply to any repair or replacement of the cable in the conduit made necessary by any damage not attributable to the negligence of the Company.

For any rearrangement of the underground cable or conduit, the subscriber or any other party in interest initiating same is responsible for opening and closing the necessary trench and, if required, providing conduit satisfactory to the Company. In addition, if the rearrangement is not initiated by the Company, the subscriber or such other party in interest is required to pay charges based on cost for rerouting or rearranging the cable, excepting the cost of additional cable, if any.

The Company has the right to discontinue at any time the use of the underground connection, if the point of connection to the general distributing plant is changed for any reason. In such case, the Company, shall, at the subscriber's request, make every reasonable effort to provide service by a temporary connection until a permanent connection can be furnished. Charges based on cost apply for providing such temporary connection, except when the change is made at the Company's initiative.

When installation of a cable containing a greater number of pairs than is necessary to meet a subscriber's service requirements is requested, such cable may be installed provided the subscriber or the other party in interest requesting the same pays the estimated monthly carrying charges on the additional pairs.

Trench or conduit utilized by the Company shall not be used by others for any purpose, without the approval of the Company.

Where Company facilities are constructed and placed in a trench shared jointly with the Power Company, the property owner shall be responsible at his own expense for the opening and closing of service trenching to the edge of the traveled way for such joint access and as required to meet the specifications of both utilities.

CONNECTION, RESTORAL AND CONSTRUCTION CHARGES

E. CONSTRUCTION CHARGES (Cont'd)

7. Construction of New Outside Plant Facilities to Serve New Non-Residential Developments

a. Scope. This Section E.7 governs the construction by the Company of new outside plant facilities to serve new non-residential developments.

b. Definitions. For purposes of this Section E.7:

1. The term “applicant” means a developer, builder, person, partnership, association, corporation or governmental agency applying for the construction and deployment of new outside plant facilities to serve a new non-residential development.
2. The term “deployment scenario” refers to the network architecture, technology, equipment choice, location of facilities, and quantity of facilities chosen by the Company for deployment in a particular new non-residential development.
3. The term “new non-residential development” means a building or group of buildings — including buildings that currently exist, or are under construction, or construction of which is currently planned — that are not currently served by the Company’s outside plant facilities, and that are or will be:
 - a. located in a discrete area that is not currently served by Verizon outside plant facilities; and
 - b. not predominantly occupied by residential customers.

New non-residential developments may include, but are not limited to, college or university campuses, single-tenant or multi-tenant buildings, gas stations with or without associated shopping areas, shopping malls (including “strip” malls), and airports that meet the above criteria.

4. The term “new outside plant facilities” means telephone cable, wire, electronics, supporting structure (poles and/or conduits), and any other associated hardware located outside of a Company wire center, that would normally be part of the initial deployment of equipment necessary to enable the company to provide service within a new non-residential development, the construction and deployment of which has been requested by an applicant.

CONNECTION, RESTORAL AND CONSTRUCTION CHARGES

E. CONSTRUCTION CHARGES (Cont'd)

7. Construction of New Outside Plant Facilities to Serve New Non-Residential Developments (Cont'd)

c. Deposits by Applicants

1. Before construction and deployment is begun for new outside plant facilities to serve a new non-residential development, the Company may require an applicant to pay a deposit equal to the full cost of construction of such facilities, to the extent that such cost is not reimbursed pursuant to other contractual, or Product Guide provisions.
2. The applicant shall have the option of basing the deposit on a good faith estimate of the full unreimbursed cost of construction of such facilities, or on the actual cost.
 - a. If the applicant chooses to have the deposit based on an estimate, once the estimate is accepted by the applicant it will become binding on both parties in determining the amount of the deposit, and the applicant will pay the estimated cost whether the actual cost is greater or less than the estimate; *provided, however*, that if material changes are made to the deployment scenario for the area in question after the estimate is issued, or if other circumstances materially change the cost of the deployment, the company shall issue a revised estimate based on the new scenario or circumstances, and the deposit shall be trued up to the amount of the new estimate (whether that amount is higher or lower than the original estimate).
 - b. If the applicant chooses to have the deposit based on actual costs, the applicant will pay a deposit up front equal to the company's estimate of the total cost, and the deposit amount will be trued up based on actual costs (through additional payments or through refunds) as construction proceeds.
 - c. In either case the applicant will be billed an engineering design fee.

CONNECTION, RESTORAL AND CONSTRUCTION CHARGES

E. CONSTRUCTION CHARGES (Cont'd)

7. Construction of New Outside Plant Facilities to Serve New Non-Residential Developments (Cont'd)

c. Deposits by Applicants (Cont'd)

3. Any deposit paid by the applicant pursuant to this Section E.7. shall be returned by the Company to the applicant on a pro rata basis, as more fully described in Section E.7.d. below, through five annual payments as customers are connected with new service from the Company. These five payments will be based on the number of services provisioned by the company as of the first through the fifth anniversaries of the date on which the Company is first ready to render service from the new facilities. For each such anniversary, the payment will be equal to the amount of the deposit times the ratio of: (i) the number of services provisioned as of that anniversary date (less the number of services provisioned as of the prior anniversary date, if any); to (ii) the total number of services that can be provisioned based on the facilities installed. The payments shall include interest at the rate specified by the Public Utilities Regulatory Authority for interest on deposits.
4. Any portion of the deposit remaining un-refunded five years after the date the Company is first ready to render service from the new facilities shall be retained by the Company.
5. Upon the mutual agreement of both the Company and an applicant, a bond or letter of credit may be posted in lieu of any deposit, and in such cases the bond or letter of credit may include a reasonable allowance for administrative costs, which shall not be subject to refund.

d. Determining the amount of pro-rata refunds.

1. Calculations of pro rata refunds shall be based on the deployment scenarios that the Company plans for the development in question. Refund methodologies are specified below for two specific scenarios: standard Fiber to the Premises ("FTTP") deployment, and standard non-FTTP deployment. Where the company decides in its discretion to utilize other deployment scenarios, a refund methodology shall be negotiated and agreed upon by the applicant and the Company before construction begins.

2. Refund Methodology for Standard FTTP Deployment

Where the Company constructs and deploys new FTTP facilities to serve a new non-residential development, the capacity of the facilities shall be measured in terms of the number of services provisionable over the facilities deployed, with video, voice, and broadband data counted as separate services. (Thus, by way of illustration, the provision of one broadband service and one channel of voice service to a single customer will count as two services.) The pro-rata refund shall be based on the number of services actually ordered by customers.

CONNECTION, RESTORAL AND CONSTRUCTION CHARGES

E. CONSTRUCTION CHARGES (Cont'd)

7. Construction of New Outside Plant Facilities to Serve New Non-Residential Developments (Cont'd)

d. Determining the amount of pro-rata refunds (Cont'd)

3. Refund Methodology for Standard Non-FTTP Deployment

Where the Company constructs and deploys new non-FTTP facilities to serve a new non-residential development, the capacity of the facilities shall be measured in terms of the number of services provisionable over the facilities deployed, where a single service refers to all or any part of the functionalities that can be provided to a customer over a single copper pair. The pro-rata refund shall be based on the ratio of the number of services actually ordered by customers to the number of copper pairs provisioned.

e. Other Provisions

1. Nothing in this Section E.7. shall be construed to require the Company to construct facilities where such construction would not otherwise be required, or to preclude the Company from obtaining non-refundable reimbursement for the costs of new construction, from applicants or otherwise, where authorized.
2. The payment of a deposit pursuant to this Section E.7. shall not be construed to give the applicant any ownership interest or other property right in facilities constructed or deployed by the Company, nor shall such payment create any new rights with respect to the availability, pricing, or other terms and conditions of the Company's services.
3. The appropriate deployment scenario for facilities constructed pursuant to this Section E.7., the design and engineering of such facilities, and the techniques, methods, procedures, and materials used in the construction and deployment of such facilities, shall be based on the Company's professional judgment and discretion, and shall not be subject to any instructions of the applicant.
4. The Company may in its discretion require applicants to enter into written agreements and execute other documents that are not inconsistent with the provisions of this Section E.7., and that are considered by the Company to be necessary or desirable.

CONNECTION, RESTORAL AND CONSTRUCTION CHARGES

F. INTERIOR WIRING

1. General

Where the Company is asked to provide interior wiring in a building and the work cannot be done by Company employees because of safety, industrial relations or other considerations, the Company may arrange for its cable or wiring to be placed by others, subject to its specifications and under its direct supervision.

It is the responsibility of the customer, or any other party in interest such as the applicant for service or the owner or operator of the premises or the builder to provide, in a manner satisfactory to the Company and without cost to the Company: a means of entrance for cable into the building, space for mounting the necessary terminals and equipment and, where required, a means to reach each floor and each suite or office on each floor where telephone service is desired.

All interior wiring provided by the Company remains the property of the Company.

CONNECTION, RESTORAL AND CONSTRUCTION CHARGES

G. PROMOTIONAL OFFERINGS

Verizon New York Inc. may engage from time to time, in special promotional service offerings and special arrangements or demonstrations, designed to attract new customers, to stimulate customer usage and/or to increase existing customer awareness of Verizon New York Inc.'s services. These offerings will be limited to certain dates, times and periods determined by Verizon New York Inc. The rates, terms and conditions will be consistent with this Product Guide. These promotional offerings may include, but are not necessarily limited to waivers of nonrecurring and/or recurring charges for services.