

Verizon New England Inc.

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**1. Exchange and Network Services**  
**1.1 Product Guide and General Regulations**

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| <b>1.1.1 Payment of Bills</b> |                         |                     |             |             |
|-------------------------------|-------------------------|---------------------|-------------|-------------|
| <b>ID</b>                     | <b>Service Category</b> | <b>Rate Element</b> | <b>Rate</b> | <b>USOC</b> |
|                               | Returned Check or Draft | Per check or draft  | 15.00       |             |

| <b>1.1.2 Payment Plans</b> |                                        |                                                                 |             |             |
|----------------------------|----------------------------------------|-----------------------------------------------------------------|-------------|-------------|
| <b>ID</b>                  | <b>Service Category</b>                | <b>Rate Element</b>                                             | <b>Rate</b> | <b>USOC</b> |
|                            | Two Tier Rate Plan Transfer of Service | NRC                                                             | 110.00      |             |
|                            | Two Tier Rate Plan                     | Conversion Subsequent to Initial Installation – S&E             | 5.70        |             |
|                            | Variable Term Payment Plan             | Change in Length of OPP to Another OPP Longer Than Existing OPP | 5.70        |             |

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**1.2 Construction and Interior Wiring**

| <b>1.2.1 Construction</b> |                         |                                                                                    |             |             |
|---------------------------|-------------------------|------------------------------------------------------------------------------------|-------------|-------------|
| <b>ID</b>                 | <b>Service Category</b> | <b>Rate Element</b>                                                                | <b>Rate</b> | <b>USOC</b> |
|                           | Private Property        | Underground Construction not Requiring Conduit – Credit, each 150 feet or fraction | 40.00       |             |
|                           |                         | Underground Construction Requiring Conduit – Credit, each 150 feet or fraction     | 40.00       |             |

| <b>1.2.2 Engineering Design Charge</b> |                           |                                          |             |             |
|----------------------------------------|---------------------------|------------------------------------------|-------------|-------------|
| <b>ID</b>                              | <b>Service Category</b>   | <b>Rate Element</b>                      | <b>Rate</b> | <b>USOC</b> |
|                                        | Engineering Design Charge | Special Construction Quote – Per Request | 225.00      |             |

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## 1.3 Service Charges

| 1.3.1 Premises Work Charges |                  |                                                                                                           |       |      |
|-----------------------------|------------------|-----------------------------------------------------------------------------------------------------------|-------|------|
| ID                          | Service Category | Rate Element                                                                                              | Rate  | USOC |
|                             | Premises Work    | Standard - First 15 minutes or fraction thereof                                                           | 15.30 |      |
|                             |                  | Standard - Each additional 15 minutes or fraction thereof                                                 | 6.84  |      |
|                             |                  | Complex - First 15 minutes or fraction thereof – Monday – Saturday, 8AM–5PM                               | 22.81 |      |
|                             |                  | Complex - First 15 minutes or fraction thereof – Sunday and Monday- Saturday, excluding 8AM-5PM           | 34.18 |      |
|                             |                  | Complex - First 15 minutes or fraction thereof – Holidays                                                 | 45.62 |      |
|                             |                  | Complex - Each additional 15 minutes or fraction thereof – Monday- Saturday 8AM-5PM                       | 7.20  |      |
|                             |                  | Complex - Each additional 15 minutes or fraction thereof – Sundays and Monday-Saturday, excluding 8AM-5PM | 10.71 |      |
|                             |                  | Complex - Each additional 15 minutes or fraction thereof – Holidays                                       | 14.28 |      |

| 1.3.2 Other Service and Equipment Charges |                                      |                                    |       |      |
|-------------------------------------------|--------------------------------------|------------------------------------|-------|------|
| ID                                        | Service Category                     | Rate Element                       | Rate  | USOC |
|                                           | Restoral of Service                  | Business – Per each account        | 32.95 |      |
|                                           | Temporary Suspension of Service      | Business – Reconnection of Service | 17.95 |      |
|                                           | Establishment of Signal Power Levels | S&E – Per line                     | 6.07  |      |

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## 1.3 Service Charges

| 1.3.2 Other Service and Equipment Charges |                                            |                                                                                                                                                                                                                |        |       |
|-------------------------------------------|--------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|-------|
| ID                                        | Service Category                           | Rate Element                                                                                                                                                                                                   | Rate   | USOC  |
|                                           | Standard Jacks                             | Voice – Miniature modular – One or two line capacity – S&E - Each                                                                                                                                              | 1.42   | U     |
|                                           |                                            | Voice - Miniature modular – Three line capacity – S&E - Each                                                                                                                                                   | 11.72  | RJ25C |
|                                           |                                            | Voice - Miniature ribbon connector – S&E - Each                                                                                                                                                                | 44.19  | U     |
|                                           |                                            | Voice – Series – S&E - Each                                                                                                                                                                                    | 12.08  | U     |
|                                           |                                            | Voice – Weatherproof, 3 position (marine, recreation vehicles, other moveable premises) – S&E - Each                                                                                                           | 19.94  | RJ15C |
|                                           |                                            | Data – Programmed – S&E - Each                                                                                                                                                                                 | 23.52  | U     |
|                                           |                                            | Data – Universal - S&E - Each                                                                                                                                                                                  | 34.18  | U     |
|                                           |                                            | Data – Multiple line for use with fixed loss loop and programmable data equipment – Common equipment for up to 8 lines - S&E - Each                                                                            | 159.57 | RJ26X |
|                                           |                                            | Data – Multiple line for use with fixed loss loop and programmable data equipment – Line circuit cards – S&E – Each (one card is required for each line connected to multiple line data jack common equipment) | 24.24  | RJ26S |
|                                           |                                            | Data – Multiple line for use with fixed loss loop and programmable data equipment – Wall mounting with cover – S&E - Each                                                                                      | 27.81  | RJM3X |
|                                           |                                            | Data – Multiple line for use with fixed loss loop and programmable data equipment – Rack mounting - S&E - Each                                                                                                 | 26.37  | RJM4X |
|                                           | Non-Standard Jacks - [No Longer Available] | Three-Conductor Weatherproof Heavy Duty (boats, trains or other moveable premises) – Monthly - Each                                                                                                            | 1.54   | JK3   |

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## 1.4 Connections of Customer Premises Equipment to the Telecommunications Network

**1.4.1 Protection Equipment for Service to Power Stations** - Effective May 30, 2008, Protection Equipment for Services to Power Stations as provided in this section, is available only for existing customers. Additions, rearrangements and moves of service are not permitted.

| ID | Service Category                                                                                                | Rate Element                                                                                | Rate  | USOC |
|----|-----------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|-------|------|
|    | Neutralizing Transformers suitable for Exchange and Private Line services requiring direct current transmission | Single Channel Unit-Up to 4,000 volts – S&E – Per termination                               | 4.65  | PJX  |
|    |                                                                                                                 | Single Channel Unit – Up to 4,000 volts – Monthly – Per termination                         | 45.14 | PJX  |
|    |                                                                                                                 | Single Channel Unit – Over 4,000 volts – S&E – Per termination                              | 4.65  | PL7  |
|    |                                                                                                                 | Single Channel Unit – Over 4,000 volts – Monthly – Per termination                          | 77.79 | PL7  |
|    |                                                                                                                 | Multiple Channel Unit (maximum 25 channels) – Up to 9,000 volts – S&E – Per termination     | 4.65  | U    |
|    |                                                                                                                 | Multiple Channel Unit (maximum 25 channels) – Up to 9,000 volts – Monthly – Per termination | 61.82 | U    |
|    | Isolation Transformers suitable for Private Line Services requiring alternating current transmission            | Single Channel Units – Up to 9,000 volts – S&E – Per termination                            | 4.65  | PKX  |
|    |                                                                                                                 | Single Channel Units – Up to 9,000 volts – Monthly – Per termination                        | 18.75 | PKX  |
|    | Mutual Drainage Reactors                                                                                        | S&E – Each                                                                                  | 4.65  | PU8  |
|    |                                                                                                                 | Monthly - Each                                                                              | 9.70  | PU8  |

| <b>1.4.2 Connecting Arrangements</b> |                  |                                                                                                            |       |      |
|--------------------------------------|------------------|------------------------------------------------------------------------------------------------------------|-------|------|
| ID                                   | Service Category | Rate Element                                                                                               | Rate  | USOC |
|                                      | Data Access      | Arrangement for Manual Connection – S&E - Each                                                             | 4.95  | CDT  |
|                                      |                  | Arrangement for Manual Connection – Monthly - Each                                                         | 3.44  | CDT  |
|                                      |                  | Arrangement for Unattended Sending and Receiving Through a Voltage Type Control Interface - S&E - Each     | 4.95  | CBS  |
|                                      |                  | Arrangement for Unattended Sending and Receiving Through a Voltage Type Control Interface – Monthly - Each | 10.78 | CBS  |

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## 1.4 Connections of Customer Premises Equipment to the Telecommunications Network

| 1.4.2 Connecting Arrangements |                             |                                                                                                            |      |      |
|-------------------------------|-----------------------------|------------------------------------------------------------------------------------------------------------|------|------|
| ID                            | Service Category            | Rate Element                                                                                               | Rate | USOC |
|                               | Data Access                 | Arrangement for Unattended Sending and Receiving Through a Contact Closure Type Interface - S&E - Each     | 4.95 | CBT  |
|                               |                             | Arrangement for Unattended Sending and Receiving Through a Contact Closure Type Interface – Monthly - Each | 7.25 | CBT  |
|                               | Voice Manual Arrangement    | Conditioned to Accept Customer Provided Supervisory Signals – S&E – Per trunk line arranged                | 4.95 | CDA  |
|                               |                             | Conditioned to Accept Customer Provided Supervisory Signals – Monthly – Per trunk line arranged            | 5.00 | CDA  |
|                               |                             | Not Conditioned to Accept Customer Provided Supervisory Signals – S&E – Per trunk line arranged            | 4.95 | CD1  |
|                               |                             | Not Conditioned to Accept Customer Provided Supervisory Signals – Monthly – Per trunk line arranged        | 5.00 | CD1  |
|                               | Voice Automatic Arrangement | One-way Inward Only Service to the Attendant Position – S&E – Per trunk line arranged                      | 4.95 | CD6  |
|                               |                             | One-way Inward Only Service to the Attendant Position – Monthly – Per trunk line arranged                  | 6.55 | CD6  |
|                               |                             | One-way Outward Only Service from the Attendant Position – S&E – Per trunk line arranged                   | 4.95 | CD7  |
|                               |                             | One-way Outward Only Service from the Attendant Position – Monthly – Per trunk line arranged               | 7.25 | CD7  |
|                               |                             | One-way Outward Only Service from Switching Equipment – S&E – Per trunk line arranged                      | 4.95 | CD8  |

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## 1.4 Connections of Customer Premises Equipment to the Telecommunications Network

| 1.4.2 Connecting Arrangements |                             |                                                                                                                                                |       |      |
|-------------------------------|-----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|-------|------|
| ID                            | Service Category            | Rate Element                                                                                                                                   | Rate  | USOC |
|                               | Voice Automatic Arrangement | One-way Outward Only Service from Switching Equipment – Monthly– Per trunk line arranged                                                       | 7.25  | CD8  |
|                               |                             | Two-way Service Attendant Position Only – NRC – Per trunk line arranged                                                                        | 4.95  | CD9  |
|                               |                             | Two-way Service Attendant Position Only – Monthly – Per trunk line arranged                                                                    | 10.42 | CD9  |
|                               |                             | Two-way Service Attendant Position and Switching Equipment (outward only service from switching equipment) – S&E – Per trunk line arranged     | 4.95  | CDH  |
|                               |                             | Two-way Service Attendant Position and Switching Equipment (outward only service from switching equipment) – Monthly – Per trunk line arranged | 10.42 | CDH  |
|                               |                             | One-way Outward Only Service to the Operator Position of a Telephone Company Toll Board – S&E – Per outward toll terminal                      | 4.95  | CET  |
|                               |                             | One-way Outward Only Service to the Operator Position of a Telephone Company Toll Board – Monthly – Per outward toll terminal                  | 7.25  | CET  |
|                               |                             | Arrangement to Transfer up to Four Trunks to a Like Number of Telephones with Immediate Restoral – S&E – Per four trunk group arrangement      | 4.95  | PFB  |
|                               |                             | Arrangement to Transfer up to Four Trunks to a Like Number of Telephones with Immediate Restoral – Monthly – Per four trunk group arrangement  | 3.44  | PFB  |
|                               |                             |                                                                                                                                                |       |      |

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## 1.4 Connections of Customer Premises Equipment to the Telecommunications Network

| 1.4.2 Connecting Arrangements |                             |                                                                                                                                                                                         |       |       |
|-------------------------------|-----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|-------|
| ID                            | Service Category            | Rate Element                                                                                                                                                                            | Rate  | USOC  |
|                               | Voice Automatic Arrangement | Arrangement to Transfer One Trunk to One Telephone with Delayed Restoral – S&E – Per arrangement                                                                                        | 4.95  | PFC   |
|                               |                             | Arrangement to Transfer One Trunk to One Telephone with Delayed Restoral – Monthly – Per arrangement                                                                                    | 2.61  | PFC   |
|                               |                             | To an Exchange Line Terminating in Terminal Equipment – S&E – Per line equipped                                                                                                         | 4.95  | C2ACP |
|                               |                             | To an Exchange Line Terminating in Terminal Equipment – Monthly – Per line equipped                                                                                                     | 10.78 | C2ACP |
|                               |                             | To an Exchange Line Terminating in Terminal Equipment – S&E – Per line equipped                                                                                                         | 4.95  | STC   |
|                               |                             | To an Exchange Line Terminating in Terminal Equipment – Monthly – Per line equipped                                                                                                     | 10.78 | STC   |
|                               |                             | To an Exchange Line Terminating in Terminal Equipment – S&E – Per line equipped                                                                                                         | 4.95  | STP   |
|                               |                             | To an Exchange Line Terminating in Terminal Equipment – Monthly – Per line equipped                                                                                                     | 10.42 | STP   |
|                               |                             | To Bridge to an Exchange Line Terminating in a Telephone – S&E – Per line equipped                                                                                                      | 4.95  | C2AKS |
|                               |                             | To Bridge to an Exchange Line Terminating in a Telephone – Monthly – Per line equipped                                                                                                  | 10.78 | C2AKS |
|                               |                             | Multiline Terminating System to Private Line Terminating at Distant End in PBX or Centrex (dial or automatic signaling) – NRC – Per arrangement with Telco provided signaling equipment | 4.95  | CDQ++ |

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## 1.4 Connections of Customer Premises Equipment to the Telecommunications Network

| 1.4.2 Connecting Arrangements |                             |                                                                                                                                                                                                |       |       |
|-------------------------------|-----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|-------|
| ID                            | Service Category            | Rate Element                                                                                                                                                                                   | Rate  | USOC  |
|                               | Voice Automatic Arrangement | Multiline Terminating System to Private Line Terminating at Distant End in PBX or Centrex (dial or automatic signaling) – Monthly – Per arrangement with Telco provided signaling equipment    | 6.55  | CDQ++ |
|                               |                             | Multiline Terminating System to Private Line Terminating at Distant End in PBX or Centrex (dial or automatic signaling) – S&E – Per arrangement with customer provided signaling equipment     | 4.95  | C23++ |
|                               |                             | Multiline Terminating System to Private Line Terminating at Distant End in PBX or Centrex (dial or automatic signaling) – Monthly – Per arrangement with customer provided signaling equipment | 6.55  | C23++ |
|                               |                             | Alarm Coupler for 1 Way Transmission – S&E                                                                                                                                                     | 4.95  | CAU   |
|                               |                             | Alarm Coupler for 1 Way Transmission – Monthly                                                                                                                                                 | 5.29  | CAU   |
|                               |                             | Alarm Coupler for 2 Way Transmission – S&E                                                                                                                                                     | 4.95  | SU6   |
|                               |                             | Alarm Coupler for 2 Way transmission – Monthly                                                                                                                                                 | 5.29  | SU6   |
|                               |                             | Alarm Coupler to Transmit and Receive Supervisory Tones – S&E                                                                                                                                  | 4.95  | STS   |
|                               |                             | Alarm Coupler to Transmit and Receive Supervisory Tones – Monthly                                                                                                                              | 12.50 | STS   |
|                               |                             | Alarm Coupler for Originate Only or Originate and Answer – S&E                                                                                                                                 | 4.95  | SU6AQ |
|                               |                             | Alarm Coupler for Originate Only or Originate and Answer - Monthly                                                                                                                             | 10.78 | SU6AQ |

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## 1.4 Connections of Customer Premises Equipment to the Telecommunications Network

| 1.4.2 Connecting Arrangements |                         |                                                                                                                                           |       |      |
|-------------------------------|-------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|-------|------|
| ID                            | Service Category        | Rate Element                                                                                                                              | Rate  | USOC |
|                               | Voice Other Arrangement | To Associate Message Registers – Monthly – Per trunk line                                                                                 | 4.45  | CEK  |
|                               |                         | To Associate Message Registers – S&E – Per trunk line                                                                                     | 4.95  | CEK  |
|                               |                         | Termination of Customer Provided Tie Lines with Customer Provided Channel Signaling in PBX or Centrex – S&E – Per PBX termination         | 4.95  | C24  |
|                               |                         | Termination of Customer Provided Tie Lines with Customer Provided Channel Signaling in PBX or Centrex – Monthly – Per PBX termination     | 18.03 | C24  |
|                               |                         | Termination of Customer Provided Tie Lines with Customer Provided Channel Signaling in PBX or Centrex – S&E – Per Centrex termination     | 4.95  | C2H  |
|                               |                         | Termination of Customer Provided Tie Lines with Customer Provided Channel Signaling in PBX or Centrex – Monthly – Per Centrex termination | 33.35 | C2H  |
|                               |                         | Arrangement to Permit the Connection of a Rotary Repertory Dialer – S&E - Each                                                            | 4.95  | SU7  |
|                               |                         | Arrangement to Permit the Connection of a Rotary Repertory Dialer – Monthly - Each                                                        | 5.29  | SU7  |
|                               |                         |                                                                                                                                           |       |      |
|                               | Special                 | Recorder Connector Equipment – With or without an automatic recorder tone device – S&E - Each                                             | 4.95  | RCZ  |
|                               |                         | Recorder Connector Equipment – With or without an automatic recorder tone device – Monthly - Each                                         | 3.44  | RCZ  |
|                               |                         | Recorder Connector Equipment – Jack for portable recorder connector equipment – S&E - Each                                                | 4.95  | RCJ  |

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## 1.4 Connections of Customer Premises Equipment to the Telecommunications Network

| 1.4.2 Connecting Arrangements |                  |                                                                                                                                                                                         |      |              |
|-------------------------------|------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|--------------|
| ID                            | Service Category | Rate Element                                                                                                                                                                            | Rate | USOC         |
|                               | Special          | Recorder Connector Equipment – Portable jack box associated with portable recorder connector equipment, for use at cord switchboards – Monthly - Each                                   | 1.77 | RCB          |
|                               |                  | Recorder Connector Equipment – Private Line or Central Office Lines (municipal fire/police, other emergency) - Without an automatic recorder tone device – S&E - Each                   | 4.95 | CNW          |
|                               |                  | Recorder Connector Equipment – Private Line or Central Office Lines (municipal fire/police, other emergency) - Without an automatic recorder tone device – Monthly - Each               | 1.77 | CNW          |
|                               |                  | Recorder Connector Equipment – Use with exchange lines to record incoming messages without an automatic recorder tone device – Monthly - Each                                           | 1.77 | RDQ          |
|                               |                  | Recorder Connector Equipment – Use with exchange lines to record incoming messages – Transfer relay and cut off arrangement – Monthly - Each                                            | 3.44 | RCY          |
|                               |                  | Recorder Coupler Equipment – For the connection of unattended recording, reproducing, and automatic answering and recording equipment with the facilities of the Telco – S&E - Each     | 4.95 | RDL          |
|                               |                  | Recorder Coupler Equipment – For the connection of unattended recording, reproducing, and automatic answering and recording equipment with the facilities of the Telco – Monthly – Each | 6.96 | RDL          |
|                               |                  | Voice Connecting – To connect answer only terminal equipment where 2 way transmission is required – S&E – Per line equipped                                                             | 4.95 | RDM<br>RMDZR |

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## 1.4 Connections of Customer Premises Equipment to the Telecommunications Network

| 1.4.2 Connecting Arrangements |                  |                                                                                                                                                                                 |       |              |
|-------------------------------|------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|--------------|
| ID                            | Service Category | Rate Element                                                                                                                                                                    | Rate  | USOC         |
|                               | Special          | Voice Connecting – To connect answer only terminal equipment where 2 way transmission is required – Monthly – Per line equipped                                                 | 9.70  | RDM<br>RDMZR |
|                               |                  | Voice Connecting – To connect answer only terminal equipment where receive only transmission and automatic volume limiting are required – S&E – Per line equipped               | 4.95  | RDY          |
|                               |                  | Voice Connecting – To connect answer only terminal equipment where receive only transmission and automatic volume limiting are required – Monthly – Per line equipped           | 11.43 | RDY          |
|                               |                  | Voice Connecting – To connect answer only terminal equipment to provide for the connection of automatic answering devices to central office lines – S&E – Per line equipped     | 4.95  | GTS          |
|                               |                  | Voice Connecting – To connect answer only terminal equipment to provide for the connection of automatic answering devices to central office lines – Monthly – Per line equipped | 4.45  | GTS          |

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# 1. Exchange and Network Services

## 1.5 Exchange Service

| 1.5.1 Basic Exchange Services—Monthly Rates by Exchange Zone |                              |                                                                                 |       |      |
|--------------------------------------------------------------|------------------------------|---------------------------------------------------------------------------------|-------|------|
| ID                                                           | Service Category             | Rate Element                                                                    | Rate  | USOC |
|                                                              | Business – Measured 1 Party  | All Exchanges/Zones (except for West Glocester) – Month-to-Month                | 75.00 |      |
|                                                              |                              | All Exchanges/Zones (except for West Glocester) – 24-Month Commitment - Monthly | 65.00 |      |
|                                                              |                              | Local Usage – Per message                                                       | 0.143 |      |
|                                                              |                              | Local Usage – Per minute                                                        | 0.028 |      |
|                                                              | Business – Unlimited 1 Party | Block Island                                                                    | 36.49 |      |
|                                                              |                              | Carolina                                                                        | 36.49 |      |
|                                                              |                              | Hope Valley                                                                     | 41.30 |      |
|                                                              |                              | Jamestown                                                                       | 41.30 |      |
|                                                              |                              | Little Compton                                                                  | 41.30 |      |
|                                                              |                              | Narragansett                                                                    | 36.49 |      |
|                                                              |                              | Newport                                                                         | 36.49 |      |
|                                                              |                              | North Kingstown                                                                 | 41.30 |      |
|                                                              |                              | Pascoag                                                                         | 36.49 |      |
|                                                              |                              | Portsmouth                                                                      | 36.49 |      |
|                                                              |                              | Tiverton                                                                        | 43.81 |      |
|                                                              |                              | Westerly                                                                        | 36.49 |      |
|                                                              |                              | Woonsocket                                                                      | 43.81 |      |

| 1.5.2 Basic Exchange Services—Composite Statewide Monthly Rates Schedule |                              |                                                 |       |      |
|--------------------------------------------------------------------------|------------------------------|-------------------------------------------------|-------|------|
| ID                                                                       | Service Category             | Rate Element                                    | Rate  | USOC |
|                                                                          | Business – Measured 1 Party  | All Rate Groups – Month-to-Month                | 75.00 |      |
|                                                                          |                              | All Rate Groups – 24-Month Commitment – Monthly | 65.00 |      |
|                                                                          |                              | Local Usage – Per message                       | 0.143 |      |
|                                                                          |                              | Local Usage – Per minute                        | 0.028 |      |
|                                                                          | Business – Unlimited 1 Party | Rate Group A                                    | 36.49 |      |
|                                                                          |                              | Rate Group B                                    | 41.30 |      |
|                                                                          |                              | Rate Group C                                    | 43.81 |      |

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## 1.5 Exchange Service

| 1.5.3 Basic Exchange Services–Superseded Services Monthly Rates by Exchange/Zone |                              |                 |       |      |
|----------------------------------------------------------------------------------|------------------------------|-----------------|-------|------|
| ID                                                                               | Service Category             | Rate Element    | Rate  | USOC |
|                                                                                  | Business – Unlimited 1 Party | Block Island    | 36.49 |      |
|                                                                                  |                              | Carolina        | 36.49 |      |
|                                                                                  |                              | Hope Valley     | 41.30 |      |
|                                                                                  |                              | Jamestown       | 41.30 |      |
|                                                                                  |                              | Little Compton  | 41.30 |      |
|                                                                                  |                              | Narragansett    | 36.49 |      |
|                                                                                  |                              | Newport         | 36.49 |      |
|                                                                                  |                              | North Kingstown | 41.30 |      |
|                                                                                  |                              | Pascoag         | 36.49 |      |
|                                                                                  |                              | Portsmouth      | 36.49 |      |
|                                                                                  |                              | Tiverton        | 43.81 |      |
|                                                                                  |                              | Westerly        | 36.49 |      |
|                                                                                  |                              | West Glocester  | 36.49 |      |
|                                                                                  |                              | Woonsocket      | 43.81 |      |

| 1.5.4 Basic Exchange Services–Other |                             |                                                                                                                 |          |      |
|-------------------------------------|-----------------------------|-----------------------------------------------------------------------------------------------------------------|----------|------|
| ID                                  | Service Category            | Rate Element                                                                                                    | Rate     | USOC |
|                                     | Trunk Lines                 | Business – Unlimited – Percent of the monthly 1 party unlimited service exchange rate for the specific exchange | 150%     |      |
|                                     |                             | Business – Measured – Note: Refer to the 1 party measured service monthly exchange rate                         | See Note |      |
|                                     | Service & Equipment Charges | Business – To install a network access line                                                                     | 63.95    |      |
|                                     |                             | Business – To change the grade or class of service – To change from business to residence and vice versa        | 25.95    |      |
|                                     |                             | Business – To change a telephone number                                                                         | 32.95    |      |
|                                     |                             | Business – To rearrange combined billing                                                                        | 8.00     |      |
|                                     |                             | Business – To transfer service                                                                                  | 8.50     |      |

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## 1.5 Exchange Service

| 1.5.5 Other Services |                                                |                                                                                                           |         |      |
|----------------------|------------------------------------------------|-----------------------------------------------------------------------------------------------------------|---------|------|
| ID                   | Service Category                               | Rate Element                                                                                              | Rate    | USOC |
|                      | Joint User Service                             | Measured Service – S&E – Each joint user                                                                  | 12.32   | U    |
|                      |                                                | Measured Service – Monthly – Each joint user                                                              | 2.78    | U    |
|                      |                                                | Unlimited Service – S&E – Each joint user                                                                 | 12.32   | U    |
|                      |                                                | Unlimited Service - % of the monthly rate for 1 one-party line, or for 1 PBX trunk line – Each joint user | 33 1/3% | U    |
|                      | Combination of Main Telephone Exchange Service | To Establish or Interrupt Combination of Main Telephone Exchange Service on in-service Lines – S&E        | 20.01   |      |

| 1.5.6 Directory Listing Service |                                                     |                                   |       |      |
|---------------------------------|-----------------------------------------------------|-----------------------------------|-------|------|
| ID                              | Service Category                                    | Rate Element                      | Rate  | USOC |
|                                 | Additional Listing                                  | Business – S&E – Each service     | 12.32 | U    |
|                                 |                                                     | Business – Monthly – Each service | 5.00  | U    |
|                                 | Non-published Service                               | Business – S&E – Per line         | 0.00  | NPU  |
|                                 |                                                     | Business – Monthly – Per line     | 0.00  | NPU  |
|                                 | Non-directory Listed Service                        | Business – S&E – Per line         | 0.00  | LVO  |
|                                 |                                                     | Business – Monthly – Per line     | 0.00  | LVO  |
|                                 | Change Listing                                      | Business – S&E                    | 12.32 |      |
|                                 | Change Listing to Non Published/Non Listed Services | Business – S&E                    | 0.00  |      |

Effective: January 1, 2020

Verizon New England Inc.

# 1. Exchange and Network Services

## 1.5 Exchange Service

| <b>1.5.7 Directory Assistance Service</b> |                              |                                                                                                            |      |      |
|-------------------------------------------|------------------------------|------------------------------------------------------------------------------------------------------------|------|------|
| ID                                        | Service Category             | Rate Element                                                                                               | Rate | USOC |
|                                           | Directory Assistance Service | Business - Directly Dialed Directory Assistance Calls - Each                                               | 2.99 |      |
|                                           |                              | Business - Calls to Directory Assistance via a Local or Message Telecommunications Service operator - Each | 2.99 |      |

| <b>1.5.8 Nynex Call Connect Service</b> |                    |                                |      |      |
|-----------------------------------------|--------------------|--------------------------------|------|------|
| ID                                      | Service Category   | Rate Element                   | Rate | USOC |
|                                         | Nynex Call Connect | Each Call Dialed and Completed | .35  |      |

**1.5.9 Busy Line Verification and Busy Line Interrupt** - Effective April 6, 2013, Busy Line Verification and Busy Line Interrupt are withdrawn from this tariff, and Verizon will no longer provide these services as of that date.

| <b>1.5.10 Business Link OCP</b> |                                              |                                                          |      |      |
|---------------------------------|----------------------------------------------|----------------------------------------------------------|------|------|
| ID                              | Service Category                             | Rate Element                                             | Rate | USOC |
|                                 | Volume Discounts applied to Qualifying Usage | Tier 1 – Qualifying usage between \$10.00 to \$50.00     | 5%   |      |
|                                 |                                              | Tier 2 – Qualifying usage between \$50.01 to \$500.00    | 8%   |      |
|                                 |                                              | Tier 3 – Qualifying usage between \$500.01 to \$3,000.00 | 12%  |      |
|                                 |                                              | Tier 4 – Qualifying usage over \$3,000.00                | 40%  |      |

Verizon New England Inc.

**1. Exchange and Network Services**  
**1.5 Exchange Service**

| <b>1.5.11 Business Link Rewards</b> |                         |                                                                                                                                                                                                                                        |             |             |
|-------------------------------------|-------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|-------------|
| <b>ID</b>                           | <b>Service Category</b> | <b>Rate Element</b>                                                                                                                                                                                                                    | <b>Rate</b> | <b>USOC</b> |
|                                     | Bonus Credit            | One Bonus Credit – Per dollar of qualifying charges<br><br>Note: Bonus Credits are earned on amounts resulting after the application of any appropriate discounts. No more than 10,000 Bonus Credits may be earned in any given month. | .01         |             |

| <b>1.5.12 National-411 (N-411) Service</b> |                         |                               |             |             |
|--------------------------------------------|-------------------------|-------------------------------|-------------|-------------|
| <b>ID</b>                                  | <b>Service Category</b> | <b>Rate Element</b>           | <b>Rate</b> | <b>USOC</b> |
|                                            | N-411                   | Per Direct Dialed Call - Each | 2.99        |             |

Verizon New England Inc.

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**1. Exchange and Network Services**  
**1.6 Local Service Areas**

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There are no rates and charges contained within this section.

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## 1. Exchange and Network Services

### 1.7 Auxiliary Exchange Services

**1.7.1 Custom Calling Services** - Effective August 21, 2016, the following Custom Calling services are no longer available to business customers. Existing business customers as of August 21, 2016, may retain these services at existing locations. Additions, rearrangements and move of services are not permitted.

- Call Forward Busy Line
- Call Forwarding Don't Answer

| ID | Service Category                                                           | Rate Element                                                                  | Rate  | USOC |
|----|----------------------------------------------------------------------------|-------------------------------------------------------------------------------|-------|------|
|    | Call Waiting                                                               | Business - Monthly - Each line equipped                                       | 12.50 | ESX  |
|    |                                                                            | S&E - Each line equipped                                                      | 3.20  | ESX  |
|    | Call Forwarding                                                            | Business - Monthly - Each line equipped                                       | 19.00 | ESM  |
|    |                                                                            | S&E - Each line equipped                                                      | 3.20  | ESM  |
|    | Call Forwarding Busy Line                                                  | Business - Monthly - Each line equipped                                       | 6.00  | U    |
|    |                                                                            | S&E - Each line equipped                                                      | 3.20  | U    |
|    | Call Forwarding Don't Answer                                               | Business - Monthly - Each line equipped                                       | 10.50 | U    |
|    |                                                                            | S&E - Each line equipped                                                      | 3.20  | U    |
|    | Call Forwarding Busy Line Don't Answer                                     | Business - Monthly - Each line equipped                                       | 12.50 |      |
|    |                                                                            | S&E - Each line equipped                                                      | 3.20  | U    |
|    | Three-Way Calling                                                          | Business - Monthly - Each line equipped                                       | 10.75 | ESC  |
|    |                                                                            | S&E - Each line equipped                                                      | 3.20  | U    |
|    | Usage Three-Way Calling –                                                  | Business – Per activation charge                                              | 2.00  | U    |
|    |                                                                            | Business – Monthly capped amount applicable to per activation charges         | 7.50  | U    |
|    | Speed Dialing – 8 Code                                                     | Business – Monthly – Each line equipped                                       | 7.70  | E8C  |
|    |                                                                            | S&E – Each line equipped                                                      | 3.20  | E8C  |
|    | Speed Dialing – 30 Code                                                    | Business – Monthly – Each line equipped                                       | 10.50 | E3D  |
|    |                                                                            | S&E – Each line equipped                                                      | 3.20  | E3D  |
|    | Custom Calling Package Discount – 3 or More Services Provided on Same Line | Business discount applicable to each service excluding the first one          | 1.50  | U    |
|    |                                                                            | S&E – Each line equipped                                                      | 3.20  | U    |
|    | Value Added Package                                                        | Call Waiting, Speed Dialing 8 Codes – Business – Monthly – Each line equipped | 12.28 | VP4  |
|    |                                                                            | Call Waiting, Speed Dialing 8 Codes – S&E – Each line equipped                | 3.20  | VP4  |

Verizon New England, Inc.

**1. Exchange and Network Services****1.7 Auxiliary Exchange Services**

| <b>1.7.1 Custom Calling Services</b> |                         |                                                                           |             |             |
|--------------------------------------|-------------------------|---------------------------------------------------------------------------|-------------|-------------|
| <b>ID</b>                            | <b>Service Category</b> | <b>Rate Element</b>                                                       | <b>Rate</b> | <b>USOC</b> |
|                                      | Value Added Package     | Call Waiting, Three-Way Calling – Business – Monthly – Each line equipped | 13.78       | VP6         |
|                                      |                         | Call Waiting, Three-Way Calling – S&E – Each line equipped                | 3.20        | VP6         |
|                                      |                         | Call Waiting, Call Forwarding – Business – Monthly – each line equipped   | 13.78       | VP2         |
|                                      |                         | Call Waiting, Call Forwarding – S&E – Each line equipped                  | 3.20        | VP2         |

| <b>1.7.2 Remote Call Forwarding</b> |                         |                     |             |             |
|-------------------------------------|-------------------------|---------------------|-------------|-------------|
| <b>ID</b>                           | <b>Service Category</b> | <b>Rate Element</b> | <b>Rate</b> | <b>USOC</b> |
|                                     | Remote Call Forwarding  | Monthly – Business  | 53.00       | U           |
|                                     |                         | S&E                 | 12.00       | U           |

| <b>1.7.3 Special Reversed Charge Toll Service (Enterprise)</b> |                         |                                  |             |             |
|----------------------------------------------------------------|-------------------------|----------------------------------|-------------|-------------|
| <b>ID</b>                                                      | <b>Service Category</b> | <b>Rate Element</b>              | <b>Rate</b> | <b>USOC</b> |
|                                                                | Special Reversed        | Monthly – Each exchange arranged | 8.68        | U           |
|                                                                | Charge Toll             | S&E – Each exchange arranged     | 25.65       | U           |

Verizon New England Inc.

**1. Exchange and Network Services****1.7 Auxiliary Exchange Services**

| <b>1.7.4 Line Hunting Service</b> |                         |                                       |             |             |
|-----------------------------------|-------------------------|---------------------------------------|-------------|-------------|
| <b>ID</b>                         | <b>Service Category</b> | <b>Rate Element</b>                   | <b>Rate</b> | <b>USOC</b> |
|                                   | Line Hunting            | S&E – Per group arranged at same time | 13.40       |             |

| <b>1.7.5 Referral Services</b> |                           |                                                          |             |             |
|--------------------------------|---------------------------|----------------------------------------------------------|-------------|-------------|
| <b>ID</b>                      | <b>Service Category</b>   | <b>Rate Element</b>                                      | <b>Rate</b> | <b>USOC</b> |
|                                | Basic Referral Service    | S&E – Per line arranged                                  | 14.20       |             |
|                                | Extended Referral Service | One-Time Charge – Business – Per line number – Per month | 5.00        |             |

| <b>1.7.6 Stop Hunt Arrangement</b> |                         |                                |             |             |
|------------------------------------|-------------------------|--------------------------------|-------------|-------------|
| <b>ID</b>                          | <b>Service Category</b> | <b>Rate Element</b>            | <b>Rate</b> | <b>USOC</b> |
|                                    | Stop Hunt Arrangement   | Monthly – Per each arrangement | 8.92        | P89         |
|                                    |                         | S&E – Per each arrangement     | 2.35        | P89         |

| <b>1.7.7 Make Busy Arrangement</b> |                         |                                |             |             |
|------------------------------------|-------------------------|--------------------------------|-------------|-------------|
| <b>ID</b>                          | <b>Service Category</b> | <b>Rate Element</b>            | <b>Rate</b> | <b>USOC</b> |
|                                    | Make Busy Arrangement   | Monthly – Per each arrangement | 6.19        | PHV         |
|                                    |                         | S&E – Per each arrangement     | 2.35        | PHV         |

| <b>1.7.8 Toll Restriction</b> |                         |                     |             |             |
|-------------------------------|-------------------------|---------------------|-------------|-------------|
| <b>ID</b>                     | <b>Service Category</b> | <b>Rate Element</b> | <b>Rate</b> | <b>USOC</b> |
|                               | Toll Restriction        | Monthly – Per line  | 21.20       | KXT         |

| <b>1.7.9 Signal Line Filter</b> |                         |                                |             |             |
|---------------------------------|-------------------------|--------------------------------|-------------|-------------|
| <b>ID</b>                       | <b>Service Category</b> | <b>Rate Element</b>            | <b>Rate</b> | <b>USOC</b> |
|                                 | Signal Line Filter      | Monthly – Per each arrangement | 15.95       | SGV         |
|                                 |                         | S&E – Per each arrangement     | 4.65        | SGV         |

Verizon New England Inc.

**1. Exchange and Network Services****1.7 Auxiliary Exchange Services**

| <b>1.7.10 Curb-A-Charge Service</b> |                              |                                                                                                         |             |             |
|-------------------------------------|------------------------------|---------------------------------------------------------------------------------------------------------|-------------|-------------|
| <b>ID</b>                           | <b>Service Category</b>      | <b>Rate Element</b>                                                                                     | <b>Rate</b> | <b>USOC</b> |
|                                     | Originating Number Screening | Operator Screening – Monthly – Per line equipped                                                        | 1.00        | DHL         |
|                                     |                              | Operator Screening – S&E – Per line equipped                                                            | 5.00        | DHL         |
|                                     |                              | Direct Dialed Screening – Monthly – Per line equipped                                                   | 1.00        | DH2         |
|                                     |                              | Direct Dialed Screening – S&E – Per line equipped                                                       | 5.00        | DH2         |
|                                     | Terminating Number Screening | Business – Options A, B, or C – S&E – Per line equipped, each                                           | 5.00        | U           |
|                                     |                              | PBX trunk lines – Option A – S&E – Per system per request, per 100 numbers equipped or fraction thereof | 50.00       | U           |
|                                     |                              | PBX trunk lines – Option B – S&E – Per system per request, per 100 numbers equipped or fraction thereof | 50.00       | U           |
|                                     |                              | PBX trunk lines – Option C – S&E – Per system per request, per 100 numbers equipped or fraction thereof | 50.00       | U           |

| <b>1.7.11 Intellidial Calling Service</b> |                                     |                                                                          |             |             |
|-------------------------------------------|-------------------------------------|--------------------------------------------------------------------------|-------------|-------------|
| <b>ID</b>                                 | <b>Service Category</b>             | <b>Rate Element</b>                                                      | <b>Rate</b> | <b>USOC</b> |
|                                           | Intellidial Vintage I Basic Package | S&E – Per each line equipped                                             | 3.20        | MVP         |
|                                           |                                     | OPP Month-to-Month – Per each line equipped                              | 9.00        | MVP         |
|                                           |                                     | OPP 36 Months – Per each line equipped                                   | 7.00        | MVP         |
|                                           |                                     | OPP 60 Months – Per each line equipped                                   | 6.00        | MVP         |
|                                           |                                     | Optional Feature Packages 1, 2, 3 or 4 – S&E – Per each line equipped    | 3.20        | U           |
|                                           |                                     | Optional Feature Package 1 – OPP month-to-month – Per each line equipped | 13.00       | MVP01       |
|                                           |                                     | Optional Feature Package 1 – OPP 36 months – Per each line equipped      | 10.50       | MVP01       |

Effective: December 1, 2011

Verizon New England Inc.

**1. Exchange and Network Services****1.7 Auxiliary Exchange Services**

| 1.7.11 Intellidial Calling Service |                                     |                                                                          |       |       |
|------------------------------------|-------------------------------------|--------------------------------------------------------------------------|-------|-------|
| ID                                 | Service Category                    | Rate Element                                                             | Rate  | USOC  |
|                                    | Intellidial Vintage I Basic Package | Optional Feature Package 1 – OPP 60 months – Per each line equipped      | 9.00  | MVP01 |
|                                    |                                     | Optional Feature Package 2 – OPP month-to-month – Per each line equipped | 13.00 | MVP02 |
|                                    |                                     | Optional Feature Package 2 – OPP 36 months – Per each line equipped      | 10.50 | MVP02 |
|                                    |                                     | Optional Feature Package 2 – OPP 60 months – Per each line equipped      | 9.00  | MVP02 |
|                                    |                                     | Optional Feature Package 3 – OPP month-to-month – Per each line equipped | 15.00 | MVP11 |
|                                    |                                     | Optional Feature Package 3 – OPP 36 months – Per each line equipped      | 12.00 | MVP11 |
|                                    |                                     | Optional Feature Package 3 – OPP 60 months – Per each line equipped      | 10.50 | MVP11 |
|                                    |                                     | Optional Feature Package 4 – OPP month-to-month – Per each line equipped | 15.00 | MVP14 |
|                                    |                                     | Optional Feature Package 4 – OPP 36 months – Per each line equipped      | 12.00 | MVP14 |
|                                    |                                     | Optional Feature Package 4 – OPP 60 months – Per each line equipped      | 10.50 | MVP14 |
|                                    |                                     | VTPP Transfer of Service - NRC                                           | 96.99 |       |
|                                    |                                     |                                                                          |       |       |
| 1.7.12 Reserved For Future Use     |                                     |                                                                          |       |       |

Verizon New England Inc.

**1. Exchange and Network Services****1.7 Auxiliary Exchange Services****1.7.12 Reserved for Future Use****1.7.13 Simplified Message Desk Interface (SMDI)**

| ID | Service Category          | Rate Element                                                                                | Rate     | USOC |
|----|---------------------------|---------------------------------------------------------------------------------------------|----------|------|
|    | SMDI                      | Feature Establishment – S&E                                                                 | 1,500.00 |      |
|    |                           | Central Office Automatic Message Line Equipment – Monthly – Per link                        | 411.01   |      |
|    |                           | S&E – To equip a clients line with the capability to receive the message waiting indication | 3.20     |      |
|    | ISVM Optional Enhancement | NRC – Each                                                                                  | 2,000.00 |      |
|    |                           | Monthly – Each                                                                              | 3,000.00 |      |

**1.7.14 Distinctive Ring Service**

| ID | Service Category  | Rate Element       | Rate  | USOC  |
|----|-------------------|--------------------|-------|-------|
|    | Service Package 1 | Business – Monthly | 9.50  | DRS1X |
|    |                   | Business – S&E     | 3.20  | DRS1X |
|    | Service Package 2 | Business - Monthly | 11.50 | DRS2X |
|    |                   | Business – S&E     | 3.20  | DRS2X |

**1.7.15 Phonesmart Service**

| ID | Service Category | Rate Element                                                              | Rate | USOC |
|----|------------------|---------------------------------------------------------------------------|------|------|
|    | Phonesmart       | Busy Redial – Monthly – Per each line equipped – Business                 | 4.50 | NSQ  |
|    |                  | Busy Redial – Per activation charge – Business                            | 2.00 |      |
|    |                  | Business - Blocking Service that prevent the use of Busy Redial - Monthly | .75  |      |

**1. Exchange and Network Services****1.7 Auxiliary Exchange Services**

**1.7.15 Phonesmart Service** - Effective August 21, 2016, the following Phonesmart Services are no longer available to business customers. Existing business customers as of August 21, 2016, may retain these services at existing locations. Additions, rearrangements and move of services are not permitted.

- Caller ID-Number Only
- Caller Waiting ID Deluxe

| ID | Service Category | Rate Element                                                                       | Rate  | USOC  |
|----|------------------|------------------------------------------------------------------------------------|-------|-------|
|    | Phonesmart       | Busy Redial – Monthly capped amount applicable to per activation charge – Business | 4.50  |       |
|    |                  | Busy Redial – S&E – Business – Per each line equipped                              | 3.20  |       |
|    |                  | Caller ID–Number Only – Monthly – Per each line equipped – Business                | 13.50 | NSD   |
|    |                  | Caller ID–Number Only – S&E – Business                                             | 3.20  |       |
|    |                  | Call Trace – Per activation charge, each activation – Business                     | 2.00  |       |
|    |                  | Business - Blocking Service that prevent the use of Call Trace - Monthly           | .50   |       |
|    |                  | Call Trace – Monthly capped amount applicable to per activation charge – Business  | 13.00 |       |
|    |                  | Anonymous Call Rejection – Monthly – Each line equipped – Business                 | 5.00  | AYK   |
|    |                  | Caller ID – Monthly – Each line equipped – Business                                | 19.50 | NNK   |
|    |                  | Caller ID – S&E – Each line equipped – Business                                    | 3.20  |       |
|    |                  | Caller Waiting ID Deluxe– Monthly –Each line equipped – Business                   | 10.00 | NNW   |
|    |                  | Caller Waiting ID Deluxe – S&E – Each line equipped – Business                     | 3.20  |       |
|    |                  | Call Waiting ID With Name – Monthly – Each line equipped – Business                | 11.50 | N7PXA |
|    |                  | Call Waiting ID With Name – S&E – Each line equipped – Business                    | 3.20  |       |
|    |                  | *69 – Monthly – Per each line equipped – Business                                  | 5.00  | NSS   |
|    |                  | *69 – S&E – Per each line equipped – Business                                      | 3.20  |       |

Verizon New England Inc.

**1. Exchange and Network Services****1.7 Auxiliary Exchange Services**

| <b>1.7.15 Phonesmart Service</b> |                         |                                                                            |             |             |
|----------------------------------|-------------------------|----------------------------------------------------------------------------|-------------|-------------|
| <b>ID</b>                        | <b>Service Category</b> | <b>Rate Element</b>                                                        | <b>Rate</b> | <b>USOC</b> |
|                                  | Phonesmart              | *69 – Per activation charge – Business                                     | 2.00        |             |
|                                  |                         | Business - Blocking Service that prevent the use of *69 - Monthly          | .75         |             |
|                                  |                         | *69 – Monthly capped amount applicable to per activation charge - Business | 6.00        |             |
|                                  |                         | *69 and Busy Redial – Monthly – Per each line equipped – Business          | 5.45        | NSP         |
|                                  |                         | *69 and Busy Redial – S&E – Per each line equipped – Business              | 3.20        |             |

Effective: February 1, 2019

Verrizon New England Inc.

# 1. Exchange and Network Services

## 1.7 Auxiliary Exchange Services

| 1.7.16 Custom Redirect Service |                                                 |                                                                        |        |       |
|--------------------------------|-------------------------------------------------|------------------------------------------------------------------------|--------|-------|
| ID                             | Service Category                                | Rate Element                                                           | Rate   | USOC  |
|                                | NRCs                                            | Service Establishment – Per Service Order or Account                   | 500.00 | SEPRL |
|                                |                                                 | Per equipped number                                                    | 2.35   | R8SLX |
|                                |                                                 | Password Initialization – Per Occasion                                 | 50.00  | NR91P |
|                                |                                                 | Rearrangement or Change – Per Occasion                                 | 250.00 | NR9AD |
|                                |                                                 | Rearrangement or Change – Per Number                                   | 2.35   | NR9CD |
|                                | Equipped Number                                 | Monthly – 1 through 50 lines – Per equipped number                     | 2.50   |       |
|                                |                                                 | Monthly – 51 through 100 lines – Per equipped number                   | 2.35   |       |
|                                |                                                 | Monthly – 101 through 500 lines – Per equipped number                  | 2.00   |       |
|                                |                                                 | Monthly – 501 through 1,000 lines – Per equipped number                | 1.50   |       |
|                                |                                                 | Monthly – Over 1000 lines – Per equipped number                        | 1.10   |       |
|                                |                                                 | Monthly – Five year contract – Minimum 500 lines – Per equipped number | 1.10   |       |
|                                | Group Charges<br>(Average Monthly Group Volume) | NRC                                                                    | 50.00  | R8G++ |
|                                |                                                 | Monthly - 1 to 1,000 queries – Per group                               | 25.00  | R8G1K |
|                                |                                                 | Monthly - 1,001 to 10,000 queries – Per group                          | 80.00  | R8G1A |
|                                |                                                 | Monthly - 10,001 to 25,000 queries – Per group                         | 150.00 | R8G2A |
|                                |                                                 | Monthly - 25,001 to 50,000 queries – Per group                         | 280.00 | R8G5A |
|                                |                                                 | Monthly - 50,001 to 75,000 queries – Per group                         | 425.00 | R8G7A |
|                                |                                                 | Monthly - 75,001 to 100,000 queries – Per group                        | 550.00 | R8G1B |

Verizon New England Inc.

**1. Exchange and Network Services****1.7 Auxiliary Exchange Services**

| <b>1.7.16 Custom Redirect Service</b> |                                                    |                                                                                                                      |             |             |
|---------------------------------------|----------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|-------------|-------------|
| <b>ID</b>                             | <b>Service Category</b>                            | <b>Rate Element</b>                                                                                                  | <b>Rate</b> | <b>USOC</b> |
|                                       | Group Charges<br>(Average Monthly<br>Group Volume) | Monthly - 100,001 to 250,000 queries -<br>Per group                                                                  | 1,300.00    | R8G2B       |
|                                       |                                                    | Monthly – 250,001 to 500,000 queries -<br>Per group                                                                  | 2,500.00    | R8G5B       |
|                                       |                                                    | Monthly - 500,001 to 750,000 queries -<br>Per group                                                                  | 3,600.00    | R8G7B       |
|                                       |                                                    | Monthly - 750,001 to 1,000,000 queries -<br>Per group                                                                | 4,500.00    | R8G1C       |
|                                       |                                                    | Monthly - 1,000,001 queries and over -<br>Per group – Note: Other Group Rates will<br>be combined for a monthly rate | See Note    |             |
|                                       | Redirecting<br>Telephone Number                    | NRC – Per Number                                                                                                     | 5.00        | R8W         |
|                                       |                                                    | Monthly – Per Number                                                                                                 | 1.00        |             |
|                                       | Optional Features                                  | NRC – Additional Options - 4 <sup>th</sup> – 9 <sup>th</sup><br>options – Per option                                 | 200.00      | R88         |
|                                       |                                                    | Monthly – Additional Options - 4 <sup>th</sup> – 9 <sup>th</sup><br>options – Per option                             | 25.00       |             |
|                                       |                                                    | NRC – Time-of-Day, Day-of-Week<br>Redirection                                                                        | 100.00      | R8T         |
|                                       |                                                    | Monthly – Time-of-Day, Day-of-Week<br>Redirection                                                                    | 25.00       | R8T         |
|                                       |                                                    | NRC – Percentage Redirection                                                                                         | 100.00      | R8P         |
|                                       |                                                    | Monthly – Percentage Redirection                                                                                     | 25.00       | R8P         |
|                                       |                                                    | NRC – Number Identification Redirecting<br>(includes first 100 numbers)                                              | 500.00      | R8N1X       |
|                                       |                                                    | Monthly – Number Identification<br>Redirecting (includes first 100 numbers)                                          | 50.00       | R8N1X       |
|                                       |                                                    | NRC – Number Identification Redirecting<br>– Per 100 Numbers after initial 100<br>numbers                            | 100.00      | R8NAX       |
|                                       |                                                    | Monthly – Number Identification<br>Redirecting – Per 100 Numbers after<br>initial 100 numbers                        | 10.00       | R8NAX       |

Effective: December 1, 2011

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**1. Exchange and Network Services****1.7 Auxiliary Exchange Services**

| <b>1.7.16 Custom Redirect Service</b> |                         |                                                                     |             |             |
|---------------------------------------|-------------------------|---------------------------------------------------------------------|-------------|-------------|
| <b>ID</b>                             | <b>Service Category</b> | <b>Rate Element</b>                                                 | <b>Rate</b> | <b>USOC</b> |
|                                       | Optional Features       | Single Number Destination – NRC – Per group                         | 50.00       | R8XCX       |
|                                       |                         | Single Number Destination – Monthly – Per group                     | 10.00       | R8XCX       |
|                                       |                         | Custom Applications - NRC - Each                                    | 200.00      | R8XAX       |
|                                       |                         | Custom Applications - Monthly - Each                                | 25.00       | R8XAX       |
|                                       | Enhanced Features       | SuperGroups – NRC – Per SuperGroup                                  | 50.00       | R8XBX       |
|                                       |                         | SuperGroups – Monthly – Per SuperGroup                              | 1.00        | R8XBX       |
|                                       |                         | Alternate Central Office Trigger – NRC – Per Trigger per Switch     | 500.00      | TGRAC       |
|                                       |                         | Alternate Central Office Trigger – Monthly – Per Trigger per Switch | 1.00        | TGRAC       |
|                                       | Custom Transactions     | Note: Rate and charges to be developed on an individual case basis. | See Note    | R8F         |

Verizon New England Inc.

# 1. Exchange and Network Services

## 1.8 Public Telephone Services

| <b>1.8.1 Public Access Smart-pay Line (PASL) Service</b> |                              |                         |       |      |
|----------------------------------------------------------|------------------------------|-------------------------|-------|------|
| ID                                                       | Service Category             | Rate Element            | Rate  | USOC |
|                                                          | Public Access Smart-pay Line | BCAL 1 – Monthly - Each | 25.91 |      |
|                                                          |                              | BCAL 2 – Monthly - Each | 25.91 |      |

| <b>1.8.2 Public Access Line (PAL) Service</b> |                           |                                                                   |      |      |
|-----------------------------------------------|---------------------------|-------------------------------------------------------------------|------|------|
| ID                                            | Service Category          | Rate Element                                                      | Rate | USOC |
|                                               | Public Access Line Credit | Percentage Credit – Contingent upon billed amount of \$80 or more | 20%  |      |

| <b>1.8.3 Public Access Line (PAL) Curb-A-Charge Service</b> |                              |                                                        |      |  |
|-------------------------------------------------------------|------------------------------|--------------------------------------------------------|------|--|
|                                                             | Originating Number Screening | Operator Screening – Monthly – Per line equipped       | .00  |  |
|                                                             |                              | Operator Screening – S&E – Per line equipped           | 5.00 |  |
|                                                             |                              | Direct Dialed Screening – Monthly – Per line equipped  | 1.00 |  |
|                                                             |                              | Direct Dialed Screening – S&E – Per line equipped      | 5.00 |  |
|                                                             | Terminating Number Screening | Options A, B, or C - Monthly – Per line equipped, each | .00  |  |
|                                                             |                              | Options A, B, or C - S&E – Per line equipped, each     | 5.00 |  |

Verizon New England Inc.

# 1. Exchange and Network Services

## 1.9 Message Telecommunications Service (MTS)

| 1.9.1 | Message Telecommunications Service                      |                                                                  |      |      |
|-------|---------------------------------------------------------|------------------------------------------------------------------|------|------|
| ID    | Service Category                                        | Rate Element                                                     | Rate | USOC |
|       | Business                                                | Per Message                                                      | .02  |      |
|       |                                                         | Tapered Schedule Per Minute Rate – First 0-600 minutes           | .14  |      |
|       |                                                         | Tapered Schedule Per Minute Rate – Over 600 minutes – Per minute | .053 |      |
|       | Customer Dialed Station-to-Station Sent Paid Coin Calls | Initial Period – Day – 0-11 Rate Airline Miles                   | .15  |      |
|       |                                                         | Initial Period – Day – 12 and Up Rate Airline Miles              | .22  |      |
|       |                                                         | Overtime Period – Day – 0-11 Rate Airline Miles                  | .15  |      |
|       |                                                         | Overtime Period – Day – 12 and Up Rate Airline Miles             | .22  |      |
|       | Incremental Charges                                     | Operator Dialed – Station to Station                             | 3.75 |      |
|       |                                                         | Customer Dialed – Coin-Paid Station-to-Station                   | .53  |      |
|       |                                                         | Operator Dialed – Coin-Paid Station-to-Station                   | 3.75 |      |
| 1.9.2 | Reserved for Future Use                                 |                                                                  |      |      |

Effective: September 1, 2018

Verizon New England Inc.

# 1. Exchange and Network Services

## 1.10 Message Telecommunications Service (MTS) Optional Toll Calling Plans

| 1.10.1 Selective Calling Service |                   |                                                                   |      |      |
|----------------------------------|-------------------|-------------------------------------------------------------------|------|------|
| ID                               | Service Category  | Rate Element                                                      | Rate | USOC |
|                                  | Selective Calling | Toll Band 1 –Business – Monthly – Per exchange selected, per line | 1.55 |      |
|                                  |                   | Toll Band 2 –Business – Monthly – Per exchange selected, per line | 1.55 |      |
|                                  |                   | S&E – Business – To equip a line                                  | 9.90 |      |
|                                  | Usage             | Business – Per message                                            | .005 |      |
|                                  |                   | Business – Per minute                                             | .071 |      |

Verizon New England Inc.

## 1. Exchange and Network Services

### 1.11 Toll-Free Services

| <b>1.11.1 Dedicated Toll Free Service (DTFS)</b> - Effective November 3, 2012, Dedicated Toll-Free Service (DTFS) is available only to existing customers with this service. Additions, rearrangements, changes and moves of service are not permitted. |                  |                                                                                                                   |          |      |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|-------------------------------------------------------------------------------------------------------------------|----------|------|
| ID                                                                                                                                                                                                                                                      | Service Category | Rate Element                                                                                                      | Rate     | USOC |
|                                                                                                                                                                                                                                                         | Access Line      | Monthly – Note: Refer to Business Measured Service in Section 1.5                                                 | See Note | U    |
|                                                                                                                                                                                                                                                         |                  | S&E – Note: Refer to Business Measured Service in Section 1.5                                                     | See Note | U    |
|                                                                                                                                                                                                                                                         |                  | Customers Who Have Superseded Unlimited Business Service Lines, From Same Premises as Their DTFS – Monthly - Each | 28.50    |      |
|                                                                                                                                                                                                                                                         | Usage            | Per message                                                                                                       | .01      |      |
|                                                                                                                                                                                                                                                         |                  | Per minute                                                                                                        | .08      |      |

| <b>1.11.2 Toll-Free Service</b> - Effective November 3, 2012, Toll-Free Service is available only to existing customers with this service. Additions, rearrangements, changes and moves of service are not permitted. |                                 |                                                                 |       |      |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|-----------------------------------------------------------------|-------|------|
| ID                                                                                                                                                                                                                    | Service Category                | Rate Element                                                    | Rate  | USOC |
|                                                                                                                                                                                                                       | Service Charge                  | Monthly – Per Toll-Free routing arrangement                     | 10.00 |      |
|                                                                                                                                                                                                                       |                                 | S&E – Per Toll-Free routing arrangement                         | 37.45 |      |
|                                                                                                                                                                                                                       |                                 | Call Detail - Monthly – Per routing arrangement                 | 5.00  |      |
|                                                                                                                                                                                                                       |                                 | Call Detail – S&E – Per routing arrangement                     | 6.15  |      |
|                                                                                                                                                                                                                       | Usage                           | Per minute of use                                               | .15   |      |
|                                                                                                                                                                                                                       | Volume Discount                 | When total monthly usage for Toll-Free is 0-600 minutes         | 0%    |      |
|                                                                                                                                                                                                                       |                                 | When total monthly usage for Toll-Free is more than 600 minutes | 10%   |      |
|                                                                                                                                                                                                                       | Destination Number Change       | S&E – Per destination number changed                            | 13.40 |      |
|                                                                                                                                                                                                                       | Toll-Free Service Number Change | S&E – Per service number changed                                | 25.20 |      |

Verizon New England Inc.

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**1. Exchange and Network Services**  
**1.12 Other Services**

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| <b>1.12.1</b> | <b>Reserved for Future Use</b> |
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| <b>1.12.2</b> | <b>Reserved for Future Use.</b> |
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Verizon New England Inc.

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**1. Exchange and Network Services**  
**1.12 Other Services**

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| 1.12.2 Reserved for Future Use. |                  |              |      |      |
|---------------------------------|------------------|--------------|------|------|
| ID                              | Service Category | Rate Element | Rate | USOC |

Verizon New England Inc.

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**1. Exchange and Network Services**  
**1.12 Other Services**

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| <b>1.12.2 Reserved for Future.</b> |
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Verizon New England Inc.

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**1. Exchange and Network Services**  
**1.12 Other Services**

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| <b>1.12.2 Reserved for Future Use</b> |
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Verizon New England Inc.

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**1. Exchange and Network Services**  
**1.12 Other Services**

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| <b>1.12.2 Reserved for Future Use</b> |
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Verizon New England Inc.

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**1. Exchange and Network Services**  
**1.12 Other Services**

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| <b>1.12.2 Reserved for Future Use</b> |
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Verizon New England Inc.

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**1. Exchange and Network Services**  
**1.12 Other Services**

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| <b>1.12.2 Reserved for Future Use</b> |
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Verizon New England Inc.

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**1. Exchange and Network Services**  
**1.12 Other Services**

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| <b>1.12.2 Reserved for Future Use</b> |
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Verizon New England Inc.

# 1. Exchange and Network Services

## 1.12 Other Services

| 1.12.3 Direct Inward Dialing (DID) Service for Private Branch Exchange (PBX) Systems |                  |                                                       |       |      |
|--------------------------------------------------------------------------------------|------------------|-------------------------------------------------------|-------|------|
| ID                                                                                   | Service Category | Rate Element                                          | Rate  | USOC |
|                                                                                      | DID              | S&E – Per trunk equipped – First 10 trunks - Each     | 46.65 | U    |
|                                                                                      |                  | Monthly – Per trunk equipped – First 10 trunks - Each | 89.80 | U    |
|                                                                                      |                  | S&E – Over 10 trunks - Per trunk equipped – Each      | 46.65 | U    |
|                                                                                      |                  | Monthly – Over 10 trunks - Per trunk equipped – Each  | 44.90 | U    |
|                                                                                      |                  | Monthly - Per 100 number group (or fraction thereof)  | 36.75 | ND8  |
|                                                                                      |                  | S&E - Per 100 number group (or fraction thereof)      | 6.10  | ND8  |

| 1.12.4 Automatic Identification of Outward Dialing (AIOD) Service for Private Branch Exchange Systems |                       |                                                         |        |      |
|-------------------------------------------------------------------------------------------------------|-----------------------|---------------------------------------------------------|--------|------|
| ID                                                                                                    | Service Category      | Rate Element                                            | Rate   | USOC |
|                                                                                                       | Service Establishment | One Time Charge – Per PBX trunk group equipped for AIOD | 233.20 |      |
|                                                                                                       | AIOD                  | S&E – Per PBX trunk line equipped                       | 26.80  | NDQ  |
|                                                                                                       |                       | Monthly – Per PBX trunk line equipped                   | 35.00  | NDQ  |

| 1.12.5 Toll Access Trunk Lines for Private Branch Exchange Systems |                               |                |       |      |
|--------------------------------------------------------------------|-------------------------------|----------------|-------|------|
| ID                                                                 | Service Category              | Rate Element   | Rate  | USOC |
|                                                                    | Toll Access Trunk Line        | S&E - Each     | 33.80 | T86  |
|                                                                    |                               | Monthly - Each | 21.20 | T86  |
|                                                                    | Excess Toll Access Trunk Line | S&E - Each     | 33.80 | T87  |
|                                                                    |                               | Monthly – Each | 79.07 | T87  |

Effective: December 1, 2011

Verizon New England Inc.

# 1. Exchange and Network Services

## 1.12 Other Services

| 1.12.6 Toll Diversion Trunk Lines for Private Branch Exchange Systems |                           |                                                            |        |      |
|-----------------------------------------------------------------------|---------------------------|------------------------------------------------------------|--------|------|
| ID                                                                    | Service Category          | Rate Element                                               | Rate   | USOC |
|                                                                       | Toll Diversion Trunk Line | S&E – Per trunk equipped                                   | 37.30  | TD7  |
|                                                                       |                           | Monthly – Per trunk equipped                               | 17.21  | TD7  |
|                                                                       |                           | Maximum Charge – S&E – For all trunks equipped at one time | 186.60 | TD7  |

| 1.12.7 Trunk Multiplying Arrangement |                                |                |      |      |
|--------------------------------------|--------------------------------|----------------|------|------|
| ID                                   | Service Category               | Rate Element   | Rate | USOC |
|                                      | Trunk Multiplying Arrangements | Monthly - Each | 1.91 | TMM  |
|                                      |                                | S&E - Each     | 4.65 | TMM  |

| 1.12.8 Arrangements for Toll Billing Information for Private Branch Exchange Systems |                                           |                                         |      |      |
|--------------------------------------------------------------------------------------|-------------------------------------------|-----------------------------------------|------|------|
| ID                                                                                   | Service Category                          | Rate Element                            | Rate | USOC |
|                                                                                      | Arrangements for Toll Billing Information | Monthly – Each group of 20 code numbers | 5.73 | BLN  |
|                                                                                      |                                           | S&E – Each group of 20 code numbers     | 4.65 | BLN  |

| 1.12.9 Special Central Office Terminal Equipment (SCOTE) for Private Branch Exchange Systems |                                                 |                                    |      |      |
|----------------------------------------------------------------------------------------------|-------------------------------------------------|------------------------------------|------|------|
| ID                                                                                           | Service Category                                | Rate Element                       | Rate | USOC |
|                                                                                              | Equipment for Night, Sunday and Holiday service | Monthly – Each trunk line equipped | 3.82 | NCB  |
|                                                                                              |                                                 | S&E – Each trunk line equipped     | 4.65 | NCB  |

Verizon New England Inc.

# 1. Exchange and Network Services

## 1.12 Other Services

| 1.12.10 Secretarial Concentrator Identifier Service |                        |                                                                        |          |      |
|-----------------------------------------------------|------------------------|------------------------------------------------------------------------|----------|------|
| ID                                                  | Service Category       | Rate Element                                                           | Rate     | USOC |
|                                                     | Concentrator Equipment | 100 Line Capacity - Monthly - Each                                     | 252.85   | SNU  |
|                                                     |                        | 100 Line Capacity – S&E - Each                                         | 4.65     | SNU  |
|                                                     |                        | 100 Line Capacity – Maximum termination liability for the concentrator | 1,510.10 | SNU  |
|                                                     | Identifier Equipment   | 100 Line Capacity – Monthly - Each                                     | 108.34   | SNV  |
|                                                     |                        | 100 Line Capacity – S&E - Each                                         | 4.65     | SNV  |
|                                                     |                        | 100 Line Capacity – Maximum termination liability, each                | 647.20   | SNV  |
|                                                     |                        | All Trunks Busy Lamp Including Relay – Monthly - Each                  | 1.77     | STD  |
|                                                     |                        | All Trunks Busy Lamp Including Relay – S&E - Each                      | 4.65     | STD  |
|                                                     |                        | All Trunks Busy Register – Monthly - Each                              | 4.16     | STB  |
|                                                     |                        | All Trunks Busy Register – S&E - Each                                  | 4.65     | STB  |

| 1.12.11 Secretarial Concentrator Service Bridging Connections |                                                       |                                                                                           |       |      |
|---------------------------------------------------------------|-------------------------------------------------------|-------------------------------------------------------------------------------------------|-------|------|
| ID                                                            | Service Category                                      | Rate Element                                                                              | Rate  | USOC |
|                                                               | Secretarial Concentrator Service Bridging Connections | For Main Telephone Exchange – PBX trunk or Student Centrex service lines – S&E - Each     | 13.40 | ST2  |
|                                                               |                                                       | For Main Telephone Exchange – PBX trunk or Student Centrex service lines – Monthly - Each | 13.87 | ST2  |
|                                                               |                                                       | For Centrex Service Lines – S&E - Each                                                    | 13.40 | C09  |
|                                                               |                                                       | For Centrex Service Lines – Monthly - Each                                                | 21.20 | C09  |

Effective: December 1, 2011

Verizon New England Inc.

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**1. Exchange and Network Services**  
**1.12 Other Services**

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| <b>1.12.12 Service Through Miscellaneous Common Carriers</b> |                                 |                     |             |             |
|--------------------------------------------------------------|---------------------------------|---------------------|-------------|-------------|
| <b>ID</b>                                                    | <b>Service Category</b>         | <b>Rate Element</b> | <b>Rate</b> | <b>USOC</b> |
|                                                              | Measured Interconnected Service | Per message unit    | .12         |             |

| <b>1.12.13 Reserved for Future Use</b> |  |  |  |  |
|----------------------------------------|--|--|--|--|
|----------------------------------------|--|--|--|--|

Verizon New England Inc.

# 1. Exchange and Network Services

## 1.12 Other Services

### 1.12.14 Reserved for Future Use

### 1.12.15 Business Traffic Study Service

| ID | Service Category                                       | Rate Element                                                                                                                                                                                   | Rate     | USOC |
|----|--------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|------|
|    | Business Traffic Study Service – Non-recurring Reports | Initial One-week Study Report – NRC<br>Note: One one-week study report may be performed per customer location, per access line or hunt group, per calendar year without non-recurring charges. | See Note |      |
|    |                                                        | Each Additional One-Week Study Report per calendar year – NRC                                                                                                                                  | 120.00   |      |
|    | Business Traffic Study – Recurring Reports             | Weekly Reporting – NRC                                                                                                                                                                         | 120.00   |      |
|    |                                                        | Weekly Reporting – Monthly                                                                                                                                                                     | 80.00    |      |
|    |                                                        | Semi-Monthly Reporting – NRC                                                                                                                                                                   | 120.00   |      |
|    |                                                        | Semi-Monthly Reporting – Monthly                                                                                                                                                               | 60.00    |      |
|    |                                                        | Monthly Reporting – NRC                                                                                                                                                                        | 120.00   |      |
|    |                                                        | Monthly Reporting – Monthly                                                                                                                                                                    | 40.00    |      |

Effective: April 1, 2018

Verizon New England Inc.

# 1. Exchange and Network Services

## 1.13 Service Packages

| 1.13.1 Corporate Rewards |                                    |                                                                         |      |      |
|--------------------------|------------------------------------|-------------------------------------------------------------------------|------|------|
| ID                       | Service Category                   | Rate Element                                                            | Rate | USOC |
|                          | Base Rate Local Usage              | Local and Circuit Switched Data - Per minute                            | .045 |      |
|                          | Base Rate Toll Usage               | MTS, Circuit Switched Data, Toll-Free, Dedicated Toll Free - Per minute | .045 |      |
|                          | Volume Discount – Qualifying Usage | Tier 1 - Total qualifying monthly usage between \$0 to \$1,499          | .045 |      |
|                          |                                    | Tier 2 - Total qualifying monthly usage between \$1,500 to \$9,999      | .031 |      |
|                          |                                    | Tier 3 - Total qualifying monthly usage between \$10,000 to \$49,999    | .028 |      |
|                          |                                    | Tier 4 - Total qualifying monthly usage between \$50,000 to \$300,000   | .025 |      |
|                          |                                    | Tier 5 - Total qualifying monthly usage between \$300,000 and above     | .045 |      |
|                          | Loyalty Discount                   | Year 2                                                                  | 2%   |      |
|                          |                                    | Year 3                                                                  | 3%   |      |

Effective: January 6, 2012

# 1. Exchange and Network Services

## 1.13 Service Packages

| 1.13.1 Corporate Rewards |                                       |                                                 |                 |                  |                    |      |
|--------------------------|---------------------------------------|-------------------------------------------------|-----------------|------------------|--------------------|------|
| ID                       | Service Category                      | Rate Element                                    | Rate            |                  |                    | USOC |
|                          | Loyalty Discount                      | Year 4                                          | 4%              |                  |                    |      |
|                          |                                       | Year 5 and beyond                               | 5%              |                  |                    |      |
| ID                       | Service Category                      | Rate Element                                    | Discounts       |                  |                    | USOC |
|                          | Access Line/Service Discount - Tier 2 | <b>Tier 2</b>                                   | <b>One Year</b> | <b>Two Years</b> | <b>Three Years</b> |      |
|                          |                                       | Centrex – Monthly – Per line                    | 2.00            | 2.00             | 2.00               |      |
|                          |                                       | ISDN Basic – Monthly – Per service              | 2.00            | 2.00             | 2.00               |      |
|                          |                                       | ISDN PRI – Port – Monthly – Per service         | 48.00           | 298.00           | 316.00             |      |
|                          |                                       | ISDN PRI – Port and LDC – Monthly – Per service | 48.00           | 324.00           | 362.00             |      |
|                          |                                       | Flexpath Port – Monthly – Per line              | 48.00           | 104.00           | 184.00             |      |
|                          |                                       | Flexpath Port and LDC – Monthly – Per line      | 48.00           | 130.00           | 230.00             |      |
|                          |                                       | 1MB – Monthly – Per line or trunk               | 0.50            | 0.50             | 1.00               |      |
|                          |                                       | <b>Tier 3</b>                                   | <b>One Year</b> | <b>Two Years</b> | <b>Three Years</b> |      |
|                          | Access Line/Service Discount – Tier 3 | Centrex – Monthly – Per line                    | 2.00            | 2.00             | 2.00               |      |
|                          |                                       | ISDN Basic – Monthly – Per service              | 2.00            | 2.00             | 2.00               |      |
|                          |                                       | ISDN PRI - Port– Monthly – Per service          | 48.00           | 345.00           | 360.00             |      |
|                          |                                       | ISDN PRI - Port and LDC – Monthly - Per service | 48.00           | 381.00           | 416.00             |      |
|                          |                                       | Flexpath Port – Monthly – Per line              | 48.00           | 144.00           | 224.00             |      |
|                          |                                       | Flexpath Port and LDC – Monthly – Per line      | 48.00           | 180.00           | 280.00             |      |

Verizon New England Inc.

# 1. Exchange and Network Services

## 1.13 Service Packages

| 1.13.1 Corporate Rewards |                                       |                                                 |                 |                  |                    |      |
|--------------------------|---------------------------------------|-------------------------------------------------|-----------------|------------------|--------------------|------|
| ID                       | Service Category                      | Rate Element                                    | Discounts       |                  |                    | USOC |
|                          | Access Line/Service Discount – Tier 3 | <b>Tier 3</b>                                   | <b>One Year</b> | <b>Two Years</b> | <b>Three Years</b> |      |
|                          |                                       | 1MB – Monthly – Per line or trunk               | .50             | .75              | 1.50               |      |
|                          | Access Line/Service Discount – Tier 4 | <b>Tier 4</b>                                   | <b>One Year</b> | <b>Two Years</b> | <b>Three Years</b> |      |
|                          |                                       | Centrex – Monthly – Per line                    | 2.00            | 2.00             | 2.00               |      |
|                          |                                       | ISDN Basic – Monthly – Per service              | 2.00            | 2.00             | 2.00               |      |
|                          |                                       | ISDN PRI – Port – Monthly – Per service         | 48.00           | 363.00           | 381.00             |      |
|                          |                                       | ISDN PRI - Port and LDC – Monthly – Per service | 48.00           | 409.00           | 447.00             |      |
|                          |                                       | Flexpath Port – Monthly – Per line              | 48.00           | 184.00           | 264.00             |      |
|                          |                                       | Flexpath Port and LDC – Monthly – Per line      | 48.00           | 230.00           | 330.00             |      |
|                          |                                       | 1MB – Monthly – Per line or trunk               | 0.50            | 1.00             | 2.00               |      |

Verizon New England Inc.

# 1. Exchange and Network Services

## 1.13 Service Packages

| 1.13.1 Corporate Rewards |                         |                                                                                                                                       |        |      |
|--------------------------|-------------------------|---------------------------------------------------------------------------------------------------------------------------------------|--------|------|
| ID                       | Service Category        | Rate Element                                                                                                                          | Rate   | USOC |
|                          | Minimum Usage Threshold | Monthly – Per service agreement                                                                                                       | 300.00 |      |
|                          | Termination Charge      | Monthly – Per service agreement<br><br>Note: Application of access line termination charges are provided in Part A, Section 15.8.1.D. | 500.00 |      |

| 1.13.2 WorkSmart Package |                       |                                                                       |       |      |
|--------------------------|-----------------------|-----------------------------------------------------------------------|-------|------|
| ID                       | Service Category      | Rate Element                                                          | Rate  | USOC |
|                          | Feature Packages      | Discount – Per One Time Charge                                        | 50%   |      |
|                          |                       | Discount – Per Service and Equipment Charge – Per network access line | 50%   |      |
|                          |                       | Discount – Monthly Rate – 12 Month Commitment                         | 10%   |      |
|                          |                       | Discount – Monthly Rate – 24 Month Commitment                         | 15%   |      |
|                          |                       | Discount – Monthly Rate – 36 Month Commitment                         | 20%   |      |
|                          |                       | Discount – With Additional Line – 12 Month Commitment                 | 20%   |      |
|                          |                       | Discount – With Additional Line – 24 Month Commitment                 | 25%   |      |
|                          |                       | Discount – With Additional Line – 36 Month Commitment                 | 30%   |      |
|                          | Termination Liability | Between 2 months and End of the commitment Period                     | 50.00 |      |

Verizon New England Inc.

# 1. Exchange and Network Services

## 1.13 Service Packages

**1.13.3 Unlimited Local Usage for Business** - Effective August 21, 2016, the Unlimited Local Usage for Business one year term plan commitment is no longer available to new customers. Existing customers may maintain their service and the one year term commitment plan will automatically renew. Moves or changes to subscribers' existing services are permissible.

| ID | Service Category                   | Rate Element                                                   | Rate  | USOC |
|----|------------------------------------|----------------------------------------------------------------|-------|------|
|    | Unlimited local usage for business | Per Exchange Access Line – Monthly                             | 37.50 |      |
|    |                                    | Per Digital Centrex Plus Access Line – Monthly                 | 37.50 |      |
|    |                                    | One-Year Term – Per Exchange Access Line – Monthly             | 29.50 |      |
|    |                                    | One-Year Term – Per Digital Centrex Plus Access Line – Monthly | 29.50 |      |

**1.13.4 Unlimited Local and Toll Usage for Business** - Effective August 21, 2016, the Unlimited Local and Toll Usage for Business one year term plan commitment is no longer available to new customers. Existing customers may maintain their service and the one year term commitment plan will automatically renew. Moves or changes to subscribers' existing services are permissible.

| ID | Service Category                            | Rate Element                                                   | Rate  | USOC |
|----|---------------------------------------------|----------------------------------------------------------------|-------|------|
|    | Unlimited local and toll usage for Business | Per Exchange Access Line – Monthly                             | 44.00 |      |
|    |                                             | Per Digital Centrex Plus Access Line – Monthly                 | 44.00 |      |
|    |                                             | One-Year Term – Per Exchange Access Line – Monthly             | 36.00 |      |
|    |                                             | One-Year Term – Per Digital Centrex Plus Access Line – Monthly | 36.00 |      |
|    | Optional Feature Packages                   | Feature Package 1 – Per Line – Monthly                         | 24.00 |      |
|    |                                             | Feature Package 2 – Per Line – Monthly                         | 25.00 |      |

Effective: April 9, 2017

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Verizon New England Inc.

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## **1. Exchange and Network Services**

### **1.13 Service Packages**

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| <b>1.13.5</b> | <b>Reserved for Future Use</b> – Effective September 16, 2012, Verizon Client Advantage Program for Regulated Services Plan – First Year Rebate is withdrawn from this tariff. |
|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

|               |                                                                                                                                                                                      |
|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>1.13.6</b> | <b>Reserved for Future Use</b> – Effective September 16, 2012, Verizon Client Advantage Program for Regulated Services Plan – Subsequent Years Rebate is withdrawn from this tariff. |
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Verizon New England Inc.

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## **1. Exchange and Network Services**

### **1.13 Service Packages**

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| <b>1.13.6</b> <b>Reserved for Future Use</b> – Effective September 16, 2012, Verizon Client Advantage Program for Regulated Services Plan – Subsequent Years Rebate is withdrawn from this tariff. |
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|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>1.13.6A</b> <b>Reserved for Future Use</b> – Effective September 16, 2012, Verizon Client Advantage Program for Regulated Services – Subsequent Years Rebate – Re-Subscribing Customers is withdrawn from this tariff. |
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Effective: September 16, 2012

Verizon New England Inc.

# 1. Exchange and Network Services

## 1.13 Service Packages

| <b>1.13.7 Unlimited Dial Tone Line (DTL) Package for Business</b> |                                                                                                 |                                                                                                                   |             |             |
|-------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|-------------|-------------|
| <b>ID</b>                                                         | <b>Service Category</b>                                                                         | <b>Rate Element</b>                                                                                               | <b>Rate</b> | <b>USOC</b> |
|                                                                   | Unlimited Dial Tone Line (DTL) Package (Limited to customers of record prior to March 17, 2012) | Basic Package – One-Year Term – Per Exchange Access Line – Monthly                                                | 66.00       |             |
|                                                                   |                                                                                                 | Credit - Provisioned with Verizon Broadband - Monthly                                                             | 1.00        |             |
|                                                                   |                                                                                                 | Basic Package – Three-Year Term – Per Exchange Access Line – Monthly                                              | 55.00       |             |
|                                                                   |                                                                                                 | Credit - Provisioned with Verizon Broadband - Monthly                                                             | 5.00        |             |
|                                                                   | Unlimited Dial Tone Line (DTL) Package (Limited to customers of record prior to March 17, 2012) | Expansion Line with Unlimited Calling – Per Line – Monthly                                                        | 48.50       |             |
|                                                                   |                                                                                                 | Expansion Line without Unlimited Calling – Per Line – Monthly (usage rates apply in addition to the monthly rate) | 31.50       |             |

| <b>1.13.8 Unlimited CustopAK Package for Business</b> |                                                                                           |                                                                                                                   |             |             |
|-------------------------------------------------------|-------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|-------------|-------------|
| <b>ID</b>                                             | <b>Service Category</b>                                                                   | <b>Rate Element</b>                                                                                               | <b>Rate</b> | <b>USOC</b> |
|                                                       | Unlimited CustopAK Basic Package (Limited to customers of record prior to March 17, 2012) | Basic Package – One-Year Term – Per CustopAK Line – Monthly                                                       | 66.00       |             |
|                                                       |                                                                                           | Credit - Provisioned with Verizon Broadband - Monthly                                                             | 1.00        |             |
|                                                       |                                                                                           | Basic Package – Three-Year Term – Per CustopAK Line – Monthly                                                     | 55.00       |             |
|                                                       |                                                                                           | Credit - Provisioned with Verizon Broadband - Monthly                                                             | 5.00        |             |
|                                                       |                                                                                           | Expansion Line with Unlimited Calling – Per Line – Monthly                                                        | 48.50       |             |
|                                                       |                                                                                           | Expansion Line without Unlimited Calling – Per Line – Monthly (usage rates apply in addition to the monthly rate) | 31.50       |             |

Effective: March 17, 2012

Verizon New England Inc.

# 1. Exchange and Network Services

## 1.13 Service Packages

| 1.13.9 Single Line Business PAK for Business |                                                                                   |                                                                                                                                             |       |      |
|----------------------------------------------|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|-------|------|
| ID                                           | Service Category                                                                  | Rate Element                                                                                                                                | Rate  | USOC |
|                                              | Single Line Business PAK (Limited to customers of record prior to March 17, 2012) | Single Line Package – One-Year Term – Monthly                                                                                               | 66.00 |      |
|                                              |                                                                                   | Credit – Provisioned with Verizon Verizon Internet Service (Verizon High Speed Internet Service or Verizon FiOS Internet Service) – Monthly | 6.00  |      |
|                                              |                                                                                   | Single Line Package – Three-Year Term – Monthly                                                                                             | 64.00 |      |
|                                              |                                                                                   | Credit – Provisioned with Verizon Verizon Internet Service (Verizon High Speed Internet Service or Verizon FiOS Internet Service) – Monthly | 19.00 |      |

  

| 1.13.10 Solutions for Business Bundle |                                                                           |                                                                                                                            |        |  |
|---------------------------------------|---------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|--------|--|
|                                       | Solutions for Business Bundle – Month-to-Month & Two-Year Term Commitment | Business Exchange Service Line or CustoPAK Line purchased prior to February 4, 2012 - Month-to-Month – Per Line            | 53.00  |  |
|                                       |                                                                           | Business Exchange Service Line or CustoPAK Line purchased prior to February 4, 2012 – Two-Year Term – Monthly – Per Line   | 55.00* |  |
|                                       |                                                                           | Business Exchange Service Line or CustoPAK Line purchased on or after February 4, 2012 – Month-to-Month – Per Line         | 60.00  |  |
|                                       |                                                                           | Business Exchange Service Line or CustoPAK Line purchased on or after February 4, 2012– Two-Year Term – Monthly – Per Line | 62.00  |  |
|                                       |                                                                           | Credit – Provisioned with Verizon Broadband – Monthly – Per Line with two-year term                                        | 10.00* |  |
|                                       |                                                                           | Additional Bundle Line – Purchased prior to October 18, 2014 – Month-to-Month – Monthly – Per Line                         | 20.00  |  |
|                                       |                                                                           | Additional Bundle Line – Purchased on or after October 18, 2014 – Month-to-Month – Monthly – Per Line                      | 25.00  |  |

\* This rate shall continue to apply to a customer's lines, which were purchased prior to February 4, 2012, when the customer elects on or after December 14, 2014 to subscribe to a new two-year term with Plan 2 termination liability as described previously in Part A, Section 13.8.3.

Effective: December 14, 2014

Verizon New England Inc.

# 1. Exchange and Network Services

## 1.13 Service Packages

| 1.13.10 Solutions for Business Bundle |                                                                           |                                                                                                                                                                        |        |  |
|---------------------------------------|---------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|--|
|                                       | Solutions for Business Bundle – Month-to-Month & Two-Year Term Commitment | Additional Bundle Line – Two-Year Term – Monthly – Per Line                                                                                                            | 20.00  |  |
|                                       |                                                                           | Additional Bundle Line – Plus – Purchased prior to October 18, 2014 – Month-to-Month – Monthly – Per Line                                                              | 30.00  |  |
|                                       |                                                                           | Additional Bundle Line – Plus – Purchased on or after October 18, 2014 – Month-to-Month – Monthly – Per Line                                                           | 35.00  |  |
|                                       |                                                                           | Additional Bundle Line – Plus – Two-Year Term – Monthly – Per Line                                                                                                     | 30.00  |  |
|                                       |                                                                           | Additional Bundle Line – Plus – Multi-line Discount – Monthly – Per Line (Effective February 4, 2012, the Multi-line discount is not available to new customers.)      | 8.00   |  |
|                                       |                                                                           | Additional Bundle Line – Unlimited – Subscriber lines purchased prior to February 4, 2012 – Month-to-Month – Monthly – Per Line                                        | 53.00* |  |
|                                       |                                                                           | Credit – Provisioned with Verizon Broadband – Unlimited Monthly                                                                                                        | 33.00* |  |
|                                       |                                                                           | Additional Bundle Line – Unlimited – Subscriber lines purchased between February 4, 2012 and October 17, 2014 – Month-to-Month – Monthly – Per Line                    | 60.00  |  |
|                                       |                                                                           | Credit – Provisioned with Verizon Broadband – Unlimited Monthly                                                                                                        | 25.00  |  |
|                                       |                                                                           | Additional Bundle Line – Unlimited – Multi-line Discount – Monthly – Per Line (Effective February 4, 2012, the Multi-line discount is not available to new customers.) | 10.00  |  |

\* This rate shall continue to apply to a customer's lines, which were purchased prior to February 4, 2012, when the customer elects on or after December 14, 2014 to subscribe to a new two-year term with Plan 2 termination liability as described previously in Part A, Section 13.8.3.

Effective: December 14, 2014

Verizon New England, Inc.

**1. Exchange and Network Services****1.13 Service Packages**

| <b>1.13.10 Solutions for Business Bundle</b> |                                                                           |                                                                                                                                    |             |             |
|----------------------------------------------|---------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|-------------|-------------|
| <b>ID</b>                                    | <b>Service Category</b>                                                   | <b>Rate Element</b>                                                                                                                | <b>Rate</b> | <b>USOC</b> |
|                                              | Solutions for Business Bundle – Month-to-Month & Two-Year Term Commitment | Additional Bundle Line - Unlimited - Subscriber lines purchased on or after October 18, 2014 – Month-to-Month – Monthly – Per Line | 65.00       |             |
|                                              |                                                                           | Credit - Provisioned with Verizon Broadband - Unlimited Monthly                                                                    | 25.00       |             |
|                                              |                                                                           | Additional Bundle Line - Unlimited - Two-Year Term - Monthly – Per Line                                                            | 62.00       |             |
|                                              |                                                                           | Credit - Provisioned with Verizon Broadband - Unlimited Monthly                                                                    | 25.00       |             |

| <b>1.13.11 Preferred Voice for Business</b> |                                 |                                                                |             |             |
|---------------------------------------------|---------------------------------|----------------------------------------------------------------|-------------|-------------|
| <b>ID</b>                                   | <b>Service Category</b>         | <b>Rate Element</b>                                            | <b>Rate</b> | <b>USOC</b> |
|                                             | Preferred Voice for Business    | Two-Year Term - Per Exchange Access Line or CustopAK - Monthly | 56.00       |             |
|                                             | Preferred Voice Additional Line | Two-Year Term - Per Exchange Access or CustopAK Line - Monthly | 30.00       |             |

Verizon New England Inc.

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**1. Exchange and Network Services**  
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