1. Exchange and Network Services
1.1 Product Guide and General Regulations

1.1.1	Payment of Bills			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Returned Check or Draft	Per check or draft	15.00	

1.1.2	Payment Plans			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Two Tier Rate Plan Transfer of Service	NRC	110.00	
	Two Tier Rate Plan	Conversion Subsequent to Initial Installation – S&E	5.70	
	Variable Term Payment Plan	Change in Length of OPP to Another OPP Longer Than Existing OPP	5.70	

1. Exchange and Network Services
1.2 Construction and Interior Wiring

1.2.1	Construction			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Private Property	Underground Construction not Requiring Conduit – Credit, each 150 feet or fraction	40.00	
		Underground Construction Requiring Conduit – Credit, each 150 feet or fraction	40.00	

1.2.2	Engineering Design Charge			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Engineering Design Charge	Special Construction Quote – Per Request	225.00	

1. Exchange and Network Services
1.3 Service Charges

1.3.1	Premises Work Charges			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Premises Work	Standard - First 15 minutes or fraction thereof	15.30	
		Standard - Each additional 15 minutes or fraction thereof	6.84	
		Complex - First 15 minutes or fraction thereof – Monday – Saturday, 8AM–5PM	22.81	
		Complex - First 15 minutes or fraction thereof – Sunday and Monday- Saturday, excluding 8AM-5PM	34.18	
		Complex - First 15 minutes or fraction thereof – Holidays	45.62	
		Complex - Each additional 15 minutes or fraction thereof – Monday- Saturday 8AM-5PM	7.20	
		Complex - Each additional 15 minutes or fraction thereof – Sundays and Monday-Saturday, excluding 8AM-5PM	10.71	
		Complex - Each additional 15 minutes or fraction thereof – Holidays	14.28	

1.3.2	Other Service and Equipment Charges			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Restoral of Service	Business – Per each account	32.95	
	Temporary Suspension of Service	Business – Reconnection of Service	17.95	
	Establishment of Signal Power Levels	S&E – Per line	6.07	

1. Exchange and Network Services
1.3 Service Charges

1.3.2 Other Service and Equipment Charges				
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Standard Jacks	Voice – Miniature modular – One or two line capacity – S&E - Each	1.42	U
		Voice - Miniature modular – Three line capacity – S&E - Each	11.72	RJ25C
		Voice - Miniature ribbon connector – S&E - Each	44.19	U
		Voice – Series – S&E - Each	12.08	U
		Voice – Weatherproof, 3 position (marine, recreation vehicles, other moveable premises) – S&E - Each	19.94	RJ15C
		Data – Programmed – S&E - Each	23.52	U
		Data – Universal - S&E - Each	34.18	U
		Data – Multiple line for use with fixed loss loop and programmable data equipment – Common equipment for up to 8 lines - S&E - Each	159.57	RJ26X
		Data – Multiple line for use with fixed loss loop and programmable data equipment – Line circuit cards – S&E – Each (one card is required for each line connected to multiple line data jack common equipment)	24.24	RJ26S
		Data – Multiple line for use with fixed loss loop and programmable data equipment – Wall mounting with cover – S&E - Each	27.81	RJM3X
		Data – Multiple line for use with fixed loss loop and programmable data equipment – Rack mounting - S&E - Each	26.37	RJM4X
	Non-Standard Jacks - [No Longer Available]	Three-Conductor Weatherproof Heavy Duty (boats, trains or other moveable premises) – Monthly - Each	1.54	JK3

1. Exchange and Network Services
1.4 Connections of Customer Premises Equipment to the Telecommunications Network

1.4.1 Protection Equipment for Service to Power Stations - Effective May 30, 2008, Protection Equipment for Services to Power Stations as provided in this section, is available only for existing customers. Additions, rearrangements and moves of service are not permitted.

ID	Service Category	Rate Element	Rate	USOC
	Neutralizing Transformers suitable for Exchange and Private Line services requiring direct current transmission	Single Channel Unit-Up to 4,000 volts – S&E – Per termination	4.65	PJX
		Single Channel Unit – Up to 4,000 volts – Monthly – Per termination	45.14	PJX
		Single Channel Unit – Over 4,000 volts – S&E – Per termination	4.65	PL7
		Single Channel Unit – Over 4,000 volts – Monthly – Per termination	77.79	PL7
		Multiple Channel Unit (maximum 25 channels) – Up to 9,000 volts – S&E – Per termination	4.65	U
		Multiple Channel Unit (maximum 25 channels) – Up to 9,000 volts – Monthly – Per termination	61.82	U
	Isolation Transformers suitable for Private Line Services requiring alternating current transmission	Single Channel Units – Up to 9,000 volts – S&E – Per termination	4.65	PKX
		Single Channel Units – Up to 9,000 volts – Monthly – Per termination	18.75	PKX
	Mutual Drainage Reactors	S&E – Each	4.65	PU8
		Monthly - Each	9.70	PU8

1.4.2 Connecting Arrangements

ID	Service Category	Rate Element	Rate	USOC
	Data Access	Arrangement for Manual Connection – S&E - Each	4.95	CDT
		Arrangement for Manual Connection – Monthly - Each	3.44	CDT
		Arrangement for Unattended Sending and Receiving Through a Voltage Type Control Interface - S&E - Each	4.95	CBS
		Arrangement for Unattended Sending and Receiving Through a Voltage Type Control Interface – Monthly - Each	10.78	CBS

1. Exchange and Network Services
1.4 Connections of Customer Premises Equipment to the Telecommunications Network

1.4.2 Connecting Arrangements				
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Data Access	Arrangement for Unattended Sending and Receiving Through a Contact Closure Type Interface - S&E - Each	4.95	CBT
		Arrangement for Unattended Sending and Receiving Through a Contact Closure Type Interface – Monthly - Each	7.25	CBT
	Voice Manual Arrangement	Conditioned to Accept Customer Provided Supervisory Signals – S&E – Per trunk line arranged	4.95	CDA
		Conditioned to Accept Customer Provided Supervisory Signals – Monthly – Per trunk line arranged	5.00	CDA
		Not Conditioned to Accept Customer Provided Supervisory Signals – S&E – Per trunk line arranged	4.95	CD1
		Not Conditioned to Accept Customer Provided Supervisory Signals – Monthly – Per trunk line arranged	5.00	CD1
	Voice Automatic Arrangement	One-way Inward Only Service to the Attendant Position – S&E – Per trunk line arranged	4.95	CD6
		One-way Inward Only Service to the Attendant Position – Monthly – Per trunk line arranged	6.55	CD6
		One-way Outward Only Service from the Attendant Position – S&E – Per trunk line arranged	4.95	CD7
		One-way Outward Only Service from the Attendant Position – Monthly – Per trunk line arranged	7.25	CD7
		One-way Outward Only Service from Switching Equipment – S&E – Per trunk line arranged	4.95	CD8

1. Exchange and Network Services
1.4 Connections of Customer Premises Equipment to the Telecommunications Network

1.4.2	Connecting Arrangements			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Voice Automatic Arrangement	One-way Outward Only Service from Switching Equipment – Monthly– Per trunk line arranged	7.25	CD8
		Two-way Service Attendant Position Only – NRC – Per trunk line arranged	4.95	CD9
		Two-way Service Attendant Position Only – Monthly – Per trunk line arranged	10.42	CD9
		Two-way Service Attendant Position and Switching Equipment (outward only service from switching equipment) – S&E – Per trunk line arranged	4.95	CDH
		Two-way Service Attendant Position and Switching Equipment (outward only service from switching equipment) – Monthly – Per trunk line arranged	10.42	CDH
		One-way Outward Only Service to the Operator Position of a Telephone Company Toll Board – S&E – Per outward toll terminal	4.95	CET
		One-way Outward Only Service to the Operator Position of a Telephone Company Toll Board – Monthly – Per outward toll terminal	7.25	CET
		Arrangement to Transfer up to Four Trunks to a Like Number of Telephones with Immediate Restoral – S&E – Per four trunk group arrangement	4.95	PFB
		Arrangement to Transfer up to Four Trunks to a Like Number of Telephones with Immediate Restoral – Monthly – Per four trunk group arrangement	3.44	PFB

1. Exchange and Network Services
1.4 Connections of Customer Premises Equipment to the Telecommunications Network

1.4.2	Connecting Arrangements			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Voice Automatic Arrangement	Arrangement to Transfer One Trunk to One Telephone with Delayed Restoral – S&E – Per arrangement	4.95	PFC
		Arrangement to Transfer One Trunk to One Telephone with Delayed Restoral – Monthly – Per arrangement	2.61	PFC
		To an Exchange Line Terminating in Terminal Equipment – S&E – Per line equipped	4.95	C2ACP
		To an Exchange Line Terminating in Terminal Equipment – Monthly– Per line equipped	10.78	C2ACP
		To an Exchange Line Terminating in Terminal Equipment – S&E – Per line equipped	4.95	STC
		To an Exchange Line Terminating in Terminal Equipment – Monthly – Per line equipped	10.78	STC
		To an Exchange Line Terminating in Terminal Equipment – S&E – Per line equipped	4.95	STP
		To an Exchange Line Terminating in Terminal Equipment – Monthly – Per line equipped	10.42	STP
		To Bridge to an Exchange Line Terminating in a Telephone – S&E – Per line equipped	4.95	C2AKS
		To Bridge to an Exchange Line Terminating in a Telephone – Monthly – Per line equipped	10.78	C2AKS
		Multiline Terminating System to Private Line Terminating at Distant End in PBX or Centrex (dial or automatic signaling) – NRC – Per arrangement with Telco provided signaling equipment	4.95	CDQ++

1. Exchange and Network Services
1.4 Connections of Customer Premises Equipment to the Telecommunications Network

1.4.2	Connecting Arrangements			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Voice Automatic Arrangement	Multiline Terminating System to Private Line Terminating at Distant End in PBX or Centrex (dial or automatic signaling) – Monthly – Per arrangement with Telco provided signaling equipment	6.55	CDQ++
		Multiline Terminating System to Private Line Terminating at Distant End in PBX or Centrex (dial or automatic signaling) – S&E – Per arrangement with customer provided signaling equipment	4.95	C23++
		Multiline Terminating System to Private Line Terminating at Distant End in PBX or Centrex (dial or automatic signaling) – Monthly – Per arrangement with customer provided signaling equipment	6.55	C23++
		Alarm Coupler for 1 Way Transmission – S&E	4.95	CAU
		Alarm Coupler for 1 Way Transmission – Monthly	5.29	CAU
		Alarm Coupler for 2 Way Transmission – S&E	4.95	SU6
		Alarm Coupler for 2 Way transmission – Monthly	5.29	SU6
		Alarm Coupler to Transmit and Receive Supervisory Tones – S&E	4.95	STS
		Alarm Coupler to Transmit and Receive Supervisory Tones – Monthly	12.50	STS
		Alarm Coupler for Originate Only or Originate and Answer – S&E	4.95	SU6AQ
		Alarm Coupler for Originate Only or Originate and Answer - Monthly	10.78	SU6AQ

1. Exchange and Network Services
1.4 Connections of Customer Premises Equipment to the Telecommunications Network

1.4.2	Connecting Arrangements			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Voice Other Arrangement	To Associate Message Registers – Monthly – Per trunk line	4.45	CEK
		To Associate Message Registers – S&E – Per trunk line	4.95	CEK
		Termination of Customer Provided Tie Lines with Customer Provided Channel Signaling in PBX or Centrex – S&E – Per PBX termination	4.95	C24
		Termination of Customer Provided Tie Lines with Customer Provided Channel Signaling in PBX or Centrex – Monthly – Per PBX termination	18.03	C24
		Termination of Customer Provided Tie Lines with Customer Provided Channel Signaling in PBX or Centrex – S&E – Per Centrex termination	4.95	C2H
		Termination of Customer Provided Tie Lines with Customer Provided Channel Signaling in PBX or Centrex – Monthly – Per Centrex termination	33.35	C2H
		Arrangement to Permit the Connection of a Rotary Repertory Dialer – S&E - Each	4.95	SU7
		Arrangement to Permit the Connection of a Rotary Repertory Dialer – Monthly - Each	5.29	SU7
	Special	Recorder Connector Equipment – With or without an automatic recorder tone device – S&E - Each	4.95	RCZ
		Recorder Connector Equipment – With or without an automatic recorder tone device – Monthly - Each	3.44	RCZ
		Recorder Connector Equipment – Jack for portable recorder connector equipment – S&E - Each	4.95	RCJ

1. Exchange and Network Services
1.4 Connections of Customer Premises Equipment to the Telecommunications Network

1.4.2	Connecting Arrangements			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Special	Recorder Connector Equipment – Portable jack box associated with portable recorder connector equipment, for use at cord switchboards – Monthly - Each	1.77	RCB
		Recorder Connector Equipment – Private Line or Central Office Lines (municipal fire/police, other emergency) - Without an automatic recorder tone device – S&E - Each	4.95	CNW
		Recorder Connector Equipment – Private Line or Central Office Lines (municipal fire/police, other emergency) - Without an automatic recorder tone device – Monthly - Each	1.77	CNW
		Recorder Connector Equipment – Use with exchange lines to record incoming messages without an automatic recorder tone device – Monthly - Each	1.77	RDQ
		Recorder Connector Equipment – Use with exchange lines to record incoming messages – Transfer relay and cut off arrangement – Monthly - Each	3.44	RCY
		Recorder Coupler Equipment – For the connection of unattended recording, reproducing, and automatic answering and recording equipment with the facilities of the Telco – S&E - Each	4.95	RDL
		Recorder Coupler Equipment – For the connection of unattended recording, reproducing, and automatic answering and recording equipment with the facilities of the Telco – Monthly – Each	6.96	RDL
		Voice Connecting – To connect answer only terminal equipment where 2 way transmission is required – S&E – Per line equipped	4.95	RDM RMDZR

1. Exchange and Network Services
1.4 Connections of Customer Premises Equipment to the Telecommunications Network

1.4.2	Connecting Arrangements			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Special	Voice Connecting – To connect answer only terminal equipment where 2 way transmission is required – Monthly – Per line equipped	9.70	RDM RDMZR
		Voice Connecting – To connect answer only terminal equipment where receive only transmission and automatic volume limiting are required – S&E – Per line equipped	4.95	RDY
		Voice Connecting – To connect answer only terminal equipment where receive only transmission and automatic volume limiting are required – Monthly – Per line equipped	11.43	RDY
		Voice Connecting – To connect answer only terminal equipment to provide for the connection of automatic answering devices to central office lines – S&E – Per line equipped	4.95	GTS
		Voice Connecting – To connect answer only terminal equipment to provide for the connection of automatic answering devices to central office lines – Monthly – Per line equipped	4.45	GTS

1. Exchange and Network Services
1.5 Exchange Service

1.5.1 Basic Exchange Services–Monthly Rates by Exchange Zone				
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Business – Measured 1 Party	All Exchanges/Zones (except for West Glocester) – Month-to-Month	75.00	
		All Exchanges/Zones (except for West Glocester) – 24-Month Commitment - Monthly	65.00	
		Local Usage – Per message	0.143	
		Local Usage – Per minute	0.028	
	Business – Unlimited 1 Party	Block Island	36.49	
		Carolina	36.49	
		Hope Valley	41.30	
		Jamestown	41.30	
		Little Compton	41.30	
		Narragansett	36.49	
		Newport	36.49	
		North Kingstown	41.30	
		Pascoag	36.49	
		Portsmouth	36.49	
		Tiverton	43.81	
		Westerly	36.49	
		Woonsocket	43.81	

1.5.2 Basic Exchange Services–Composite Statewide Monthly Rates Schedule				
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Business – Measured 1 Party	All Rate Groups – Month-to-Month	75.00	
		All Rate Groups – 24-Month Commitment – Monthly	65.00	
		Local Usage – Per message	0.143	
		Local Usage – Per minute	0.028	
	Business – Unlimited 1 Party	Rate Group A	36.49	
		Rate Group B	41.30	
		Rate Group C	43.81	

1. Exchange and Network Services
1.5 Exchange Service

1.5.3	Basic Exchange Services–Superseded Services Monthly Rates by Exchange/Zone			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Business – Unlimited 1 Party	Block Island	36.49	
		Carolina	36.49	
		Hope Valley	41.30	
		Jamestown	41.30	
		Little Compton	41.30	
		Narragansett	36.49	
		Newport	36.49	
		North Kingstown	41.30	
		Pascoag	36.49	
		Portsmouth	36.49	
		Tiverton	43.81	
		Westerly	36.49	
		West Glocester	36.49	
		Woonsocket	43.81	

1.5.4	Basic Exchange Services–Other			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Trunk Lines	Business – Unlimited – Percent of the monthly 1 party unlimited service exchange rate for the specific exchange	150%	
		Business – Measured – Note: Refer to the 1 party measured service monthly exchange rate	See Note	
	Service & Equipment Charges	Business – To install a network access line	63.95	
		Business – To change the grade or class of service – To change from business to residence and vice versa	25.95	
		Business – To change a telephone number	32.95	
		Business – To rearrange combined billing	8.00	
		Business – To transfer service	8.50	

1. Exchange and Network Services
1.5 Exchange Service

1.5.5 Other Services				
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Joint User Service	Measured Service – S&E – Each joint user	12.32	U
		Measured Service – Monthly – Each joint user	2.78	U
		Unlimited Service – S&E – Each joint user	12.32	U
		Unlimited Service - % of the monthly rate for 1 one-party line, or for 1 PBX trunk line – Each joint user	33 1/3%	U
	Combination of Main Telephone Exchange Service	To Establish or Interrupt Combination of Main Telephone Exchange Service on in-service Lines – S&E	20.01	

1.5.6 Directory Listing Service				
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Additional Listing	Business – S&E – Each service	12.32	U
		Business – Monthly – Each service	5.00	U
	Non-published Service	Business – S&E – Per line	0.00	NPU
		Business – Monthly – Per line	0.00	NPU
	Non-directory Listed Service	Business – S&E – Per line	0.00	LVO
		Business – Monthly – Per line	0.00	LVO
	Change Listing	Business – S&E	12.32	
	Change Listing to Non Published/Non Listed Services	Business – S&E	0.00	

1. Exchange and Network Services
1.5 Exchange Service

1.5.7	Directory Assistance Service			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Directory Assistance Service	Business - Directly Dialed Directory Assistance Calls - Each	2.99	
		Business - Calls to Directory Assistance via a Local or Message Telecommunications Service operator - Each	2.99	

1.5.8	Nynex Call Connect Service			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Nynex Call Connect	Each Call Dialed and Completed	.35	

1.5.9 **Busy Line Verification and Busy Line Interrupt -** Effective April 6, 2013, Busy Line Verification and Busy Line Interrupt are withdrawn from this tariff, and Verizon will no longer provide these services as of that date.

1.5.10	Business Link OCP			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Volume Discounts applied to Qualifying Usage	Tier 1 – Qualifying usage between $10.00 to $50.00	5%	
		Tier 2 – Qualifying usage between $50.01 to $500.00	8%	
		Tier 3 – Qualifying usage between $500.01 to $3,000.00	12%	
		Tier 4 – Qualifying usage over $3,000.00	40%	

1. Exchange and Network Services
1.5 Exchange Service

1.5.11	Business Link Rewards			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Bonus Credit	One Bonus Credit – Per dollar of qualifying charges Note: Bonus Credits are earned on amounts resulting after the application of any appropriate discounts. No more than 10,000 Bonus Credits may be earned in any given month.	.01	

1.5.12	National-411 (N-411) Service			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	N-411	Per Direct Dialed Call - Each	2.99	

1. Exchange and Network Services
1.6 Local Service Areas

There are no rates and charges contained within this section.

1. Exchange and Network Services

1.7 Auxiliary Exchange Services

1.7.1 **Custom Calling Services -** Effective August 21, 2016, the following Custom Calling services are no longer available to business customers. Existing business customers as of August 21, 2016, may retain these services at existing locations. Additions, rearrangements and move of services are not permitted.

- Call Forward Busy Line
- Call Forwarding Don't Answer

ID	Service Category	Rate Element	Rate	USOC
	Call Waiting	Business - Monthly - Each line equipped	12.50	ESX
		S&E - Each line equipped	3.20	ESX
	Call Forwarding	Business - Monthly - Each line equipped	19.00	ESM
		S&E - Each line equipped	3.20	ESM
	Call Forwarding Busy Line	Business - Monthly - Each line equipped	6.00	U
		S&E - Each line equipped	3.20	U
	Call Forwarding Don't Answer	Business - Monthly - Each line equipped	10.50	U
		S&E - Each line equipped	3.20	U
	Call Forwarding Busy Line Don't Answer	Business - Monthly - Each line equipped	12.50	
		S&E - Each line equipped	3.20	U
	Three-Way Calling	Business - Monthly - Each line equipped	10.75	ESC
		S&E - Each line equipped	3.20	U
	Usage Three-Way Calling –	Business – Per activation charge	2.00	U
		Business – Monthly capped amount applicable to per activation charges	7.50	U
	Speed Dialing – 8 Code	Business – Monthly – Each line equipped	7.70	E8C
		S&E – Each line equipped	3.20	E8C
	Speed Dialing – 30 Code	Business – Monthly – Each line equipped	10.50	E3D
		S&E – Each line equipped	3.20	E3D
	Custom Calling Package Discount – 3 or More Services Provided on Same Line	Business discount applicable to each service excluding the first one	1.50	U
		S&E – Each line equipped	3.20	U
	Value Added Package	Call Waiting, Speed Dialing 8 Codes – Business – Monthly – Each line equipped	12.28	VP4
		Call Waiting, Speed Dialing 8 Codes – S&E – Each line equipped	3.20	VP4

1. Exchange and Network Services
1.7 Auxiliary Exchange Services

1.7.1 Custom Calling Services				
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Value Added Package	Call Waiting, Three-Way Calling – Business – Monthly –Each line equipped	13.78	VP6
		Call Waiting, Three-Way Calling – S&E – Each line equipped	3.20	VP6
		Call Waiting, Call Forwarding – Business - Monthly – each line equipped	13.78	VP2
		Call Waiting, Call Forwarding – S&E – Each line equipped	3.20	VP2

1.7.2 Remote Call Forwarding				
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Remote Call Forwarding	Monthly – Business	53.00	U
		S&E	12.00	U

1.7.3 Special Reversed Charge Toll Service (Enterprise)				
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Special Reversed Charge Toll	Monthly – Each exchange arranged	8.68	U
		S&E – Each exchange arranged	25.65	U

1. Exchange and Network Services

1.7 Auxiliary Exchange Services

1.7.4	Line Hunting Service			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Line Hunting	S&E – Per group arranged at same time	13.40	

1.7.5	Referral Services			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Basic Referral Service	S&E – Per line arranged	14.20	
	Extended Referral Service	One-Time Charge – Business – Per line number – Per month	5.00	

1.7.6	Stop Hunt Arrangement			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Stop Hunt Arrangement	Monthly – Per each arrangement	8.92	P89
		S&E – Per each arrangement	2.35	P89

1.7.7	Make Busy Arrangement			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Make Busy Arrangement	Monthly – Per each arrangement	6.19	PHV
		S&E – Per each arrangement	2.35	PHV

1.7.8	Toll Restriction			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Toll Restriction	Monthly – Per line	21.20	KXT

1.7.9	Signal Line Filter			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Signal Line Filter	Monthly – Per each arrangement	15.95	SGV
		S&E – Per each arrangement	4.65	SGV

1. Exchange and Network Services

1.7 Auxiliary Exchange Services

1.7.10	Curb-A-Charge Service			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Originating Number Screening	Operator Screening – Monthly – Per line equipped	1.00	DHL
		Operator Screening – S&E – Per line equipped	5.00	DHL
		Direct Dialed Screening – Monthly – Per line equipped	1.00	DH2
		Direct Dialed Screening – S&E – Per line equipped	5.00	DH2
	Terminating Number Screening	Business – Options A, B, or C – S&E – Per line equipped, each	5.00	U
		PBX trunk lines – Option A – S&E – Per system per request, per 100 numbers equipped or fraction thereof	50.00	U
		PBX trunk lines – Option B – S&E – Per system per request, per 100 numbers equipped or fraction thereof	50.00	U
		PBX trunk lines – Option C – S&E – Per system per request, per 100 numbers equipped or fraction thereof	50.00	U

1.7.11	Intellidial Calling Service			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Intellidial Vintage I Basic Package	S&E – Per each line equipped	3.20	MVP
		OPP Month-to-Month – Per each line equipped	9.00	MVP
		OPP 36 Months – Per each line equipped	7.00	MVP
		OPP 60 Months – Per each line equipped	6.00	MVP
		Optional Feature Packages 1, 2, 3 or 4 – S&E – Per each line equipped	3.20	U
		Optional Feature Package 1 – OPP month-to-month – Per each line equipped	13.00	MVP01
		Optional Feature Package 1 – OPP 36 months – Per each line equipped	10.50	MVP01

1. Exchange and Network Services

1.7 Auxiliary Exchange Services

1.7.11	Intellidial Calling Service			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Intellidial Vintage I Basic Package	Optional Feature Package 1 – OPP 60 months – Per each line equipped	9.00	MVP01
		Optional Feature Package 2 – OPP month-to-month – Per each line equipped	13.00	MVP02
		Optional Feature Package 2 – OPP 36 months – Per each line equipped	10.50	MVP02
		Optional Feature Package 2 – OPP 60 months – Per each line equipped	9.00	MVP02
		Optional Feature Package 3 – OPP month-to-month – Per each line equipped	15.00	MVP11
		Optional Feature Package 3 – OPP 36 months – Per each line equipped	12.00	MVP11
		Optional Feature Package 3 – OPP 60 months – Per each line equipped	10.50	MVP11
		Optional Feature Package 4 – OPP month-to-month – Per each line equipped	15.00	MVP14
		Optional Feature Package 4 – OPP 36 months – Per each line equipped	12.00	MVP14
		Optional Feature Package 4 – OPP 60 months – Per each line equipped	10.50	MVP14
		VTPP Transfer of Service - NRC	96.99	

1.7.12	Reserved For Future Use

1. Exchange and Network Services

1.7 Auxiliary Exchange Services

1.7.12 Reserved for Future Use

1.7.13 Simplified Message Desk Interface (SMDI)

ID	Service Category	Rate Element	Rate	USOC
	SMDI	Feature Establishment – S&E	1,500.00	
		Central Office Automatic Message Line Equipment – Monthly – Per link	411.01	
		S&E – To equip a clients line with the capability to receive the message waiting indication	3.20	
	ISVM Optional Enhancement	NRC – Each	2,000.00	
		Monthly – Each	3,000.00	

1.7.14 Distinctive Ring Service

ID	Service Category	Rate Element	Rate	USOC
	Service Package 1	Business – Monthly	9.50	DRS1X
		Business – S&E	3.20	DRS1X
	Service Package 2	Business - Monthly	11.50	DRS2X
		Business – S&E	3.20	DRS2X

1.7.15 Phonesmart Service

ID	Service Category	Rate Element	Rate	USOC
	Phonesmart	Busy Redial – Monthly – Per each line equipped – Business	4.50	NSQ
		Busy Redial – Per activation charge – Business	2.00	
		Business - Blocking Service that prevent the use of Busy Redial - Monthly	.75	

1. Exchange and Network Services

1.7 Auxiliary Exchange Services

1.7.15 **Phonesmart Service -** Effective August 21, 2016, the following Phonesmart Services are no longer available to business customers. Existing business customers as of August 21, 2016, may retain these services at existing locations. Additions, rearrangements and move of services are not permitted.

- Caller ID-Number Only
- Caller Waiting ID Deluxe

ID	Service Category	Rate Element	Rate	USOC
	Phonesmart	Busy Redial – Monthly capped amount applicable to per activation charge – Business	4.50	
		Busy Redial – S&E – Business – Per each line equipped	3.20	
		Caller ID–Number Only – Monthly – Per each line equipped – Business	13.50	NSD
		Caller ID–Number Only – S&E – Business	3.20	
		Call Trace – Per activation charge, each activation – Business	2.00	
		Business - Blocking Service that prevent the use of Call Trace - Monthly	.50	
		Call Trace – Monthly capped amount applicable to per activation charge – Business	13.00	
		Anonymous Call Rejection – Monthly – Each line equipped – Business	5.00	AYK
		Caller ID – Monthly – Each line equipped – Business	19.50	NNK
		Caller ID – S&E – Each line equipped – Business	3.20	
		Caller Waiting ID Deluxe– Monthly –Each line equipped – Business	10.00	NNW
		Caller Waiting ID Deluxe – S&E – Each line equipped – Business	3.20	
		Call Waiting ID With Name – Monthly – Each line equipped – Business	11.50	N7PXA
		Call Waiting ID With Name – S&E – Each line equipped – Business	3.20	
		*69 – Monthly – Per each line equipped – Business	5.00	NSS
		*69 – S&E – Per each line equipped – Business	3.20	

1. Exchange and Network Services

1.7 Auxiliary Exchange Services

1.7.15	Phonesmart Service			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Phonesmart	*69 – Per activation charge – Business	2.00	
		Business - Blocking Service that prevent the use of *69 - Monthly	.75	
		*69 – Monthly capped amount applicable to per activation charge - Business	6.00	
		*69 and Busy Redial – Monthly – Per each line equipped – Business	5.45	NSP
		*69 and Busy Redial – S&E – Per each line equipped – Business	3.20	

1. Exchange and Network Services
1.7 Auxiliary Exchange Services

1.7.16	Custom Redirect Service			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	NRCs	Service Establishment – Per Service Order or Account	500.00	SEPRL
		Per equipped number	2.35	R8SLX
		Password Initialization – Per Occasion	50.00	NR91P
		Rearrangement or Change – Per Occasion	250.00	NR9AD
		Rearrangement or Change – Per Number	2.35	NR9CD
	Equipped Number	Monthly – 1 through 50 lines – Per equipped number	2.50	
		Monthly – 51 through 100 lines – Per equipped number	2.35	
		Monthly – 101 through 500 lines – Per equipped number	2.00	
		Monthly – 501 through 1,000 lines – Per equipped number	1.50	
		Monthly – Over 1000 lines – Per equipped number	1.10	
		Monthly – Five year contract – Minimum 500 lines – Per equipped number	1.10	
	Group Charges (Average Monthly Group Volume)	NRC	50.00	R8G++
		Monthly - 1 to 1,000 queries – Per group	25.00	R8G1K
		Monthly - 1,001 to 10,000 queries – Per group	80.00	R8G1A
		Monthly - 10,001 to 25,000 queries – Per group	150.00	R8G2A
		Monthly - 25,001 to 50,000 queries – Per group	280.00	R8G5A
		Monthly - 50,001 to 75,000 queries – Per group	425.00	R8G7A
		Monthly - 75,001 to 100,000 queries – Per group	550.00	R8G1B

1. Exchange and Network Services

1.7 Auxiliary Exchange Services

1.7.16	Custom Redirect Service			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Group Charges (Average Monthly Group Volume)	Monthly - 100,001 to 250,000 queries - Per group	1,300.00	R8G2B
		Monthly – 250,001 to 500,000 queries - Per group	2,500.00	R8G5B
		Monthly - 500,001 to 750,000 queries - Per group	3,600.00	R8G7B
		Monthly - 750,001 to 1,000,000 queries - Per group	4,500.00	R8G1C
		Monthly - 1,000,001 queries and over - Per group – Note: Other Group Rates will be combined for a monthly rate	See Note	
	Redirecting Telephone Number	NRC – Per Number	5.00	R8W
		Monthly – Per Number	1.00	
	Optional Features	NRC – Additional Options - 4th – 9th options – Per option	200.00	R88
		Monthly – Additional Options - 4th – 9th options – Per option	25.00	
		NRC – Time-of-Day, Day-of-Week Redirection	100.00	R8T
		Monthly – Time-of-Day, Day-of-Week Redirection	25.00	R8T
		NRC – Percentage Redirection	100.00	R8P
		Monthly – Percentage Redirection	25.00	R8P
		NRC – Number Identification Redirecting (includes first 100 numbers)	500.00	R8N1X
		Monthly – Number Identification Redirecting (includes first 100 numbers)	50.00	R8N1X
		NRC – Number Identification Redirecting – Per 100 Numbers after initial 100 numbers	100.00	R8NAX
		Monthly – Number Identification Redirecting – Per 100 Numbers after initial 100 numbers	10.00	R8NAX

1. Exchange and Network Services

1.7 Auxiliary Exchange Services

1.7.16	Custom Redirect Service			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Optional Features	Single Number Destination – NRC – Per group	50.00	R8XCX
		Single Number Destination – Monthly – Per group	10.00	R8XCX
		Custom Applications - NRC - Each	200.00	R8XAX
		Custom Applications - Monthly - Each	25.00	R8XAX
	Enhanced Features	SuperGroups – NRC – Per SuperGroup	50.00	R8XBX
		SuperGroups – Monthly – Per SuperGroup	1.00	R8XBX
		Alternate Central Office Trigger – NRC – Per Trigger per Switch	500.00	TGRAC
		Alternate Central Office Trigger – Monthly – Per Trigger per Switch	1.00	TGRAC
	Custom Transactions	Note: Rate and charges to be developed on an individual case basis.	See Note	R8F

1. Exchange and Network Services
1.8 Public Telephone Services

1.8.1	Public Access Smart-pay Line (PASL) Service			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Public Access Smart-pay Line	BCAL 1 – Monthly - Each	25.91	
		BCAL 2 – Monthly - Each	25.91	

1.8.2	Public Access Line (PAL) Service			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Public Access Line Credit	Percentage Credit – Contingent upon billed amount of $80 or more	20%	

1.8.3	Public Access Line (PAL) Curb-A-Charge Service			
	Originating Number Screening	Operator Screening – Monthly – Per line equipped	.00	
		Operator Screening – S&E – Per line equipped	5.00	
		Direct Dialed Screening – Monthly – Per line equipped	1.00	
		Direct Dialed Screening – S&E – Per line equipped	5.00	
	Terminating Number Screening	Options A, B, or C - Monthly – Per line equipped, each	.00	
		Options A, B, or C - S&E – Per line equipped, each	5.00	

1. Exchange and Network Services
1.9 Message Telecommunications Service (MTS)

1.9.1	Message Telecommunications Service			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Business	Per Message	.02	
		Tapered Schedule Per Minute Rate – First 0-600 minutes	.14	
		Tapered Schedule Per Minute Rate – Over 600 minutes – Per minute	.053	
	Customer Dialed Station-to-Station Sent Paid Coin Calls	Initial Period – Day – 0-11 Rate Airline Miles	.15	
		Initial Period – Day – 12 and Up Rate Airline Miles	.22	
		Overtime Period – Day – 0-11 Rate Airline Miles	.15	
		Overtime Period – Day – 12 and Up Rate Airline Miles	.22	
	Incremental Charges	Operator Dialed – Station to Station	3.75	
		Customer Dialed – Coin-Paid Station-to-Station	.53	
		Operator Dialed – Coin-Paid Station-to-Station	3.75	

1.9.2	Reserved for Future Use

1. Exchange and Network Services
1.10 Message Telecommunications Service (MTS) Optional Toll Calling Plans

1.10.1	Selective Calling Service			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Selective Calling	Toll Band 1 –Business – Monthly – Per exchange selected, per line	1.55	
		Toll Band 2 –Business – Monthly – Per exchange selected, per line	1.55	
		S&E – Business – To equip a line	9.90	
	Usage	Business – Per message	.005	
		Business – Per minute	.071	

1. Exchange and Network Services
1.11 Toll-Free Services

1.11.1 Dedicated Toll Free Service (DTFS) - Effective November 3, 2012, Dedicated Toll-Free Service (DTFS) is available only to existing customers with this service. Additions, rearrangements, changes and moves of service are not permitted.

ID	Service Category	Rate Element	Rate	USOC
	Access Line	Monthly – Note: Refer to Business Measured Service in Section 1.5	See Note	U
		S&E – Note: Refer to Business Measured Service in Section 1.5	See Note	U
		Customers Who Have Superseded Unlimited Business Service Lines, From Same Premises as Their DTFS – Monthly - Each	28.50	
	Usage	Per message	.01	
		Per minute	.08	

1.11.2 Toll-Free Service - Effective November 3, 2012, Toll-Free Service is available only to existing customers with this service. Additions, rearrangements, changes and moves of service are not permitted.

ID	Service Category	Rate Element	Rate	USOC
	Service Charge	Monthly – Per Toll-Free routing arrangement	10.00	
		S&E – Per Toll-Free routing arrangement	37.45	
		Call Detail - Monthly – Per routing arrangement	5.00	
		Call Detail – S&E – Per routing arrangement	6.15	
	Usage	Per minute of use	.15	
	Volume Discount	When total monthly usage for Toll-Free is 0-600 minutes	0%	
		When total monthly usage for Toll-Free is more than 600 minutes	10%	
	Destination Number Change	S&E – Per destination number changed	13.40	
	Toll-Free Service Number Change	S&E – Per service number changed	25.20	

1. Exchange and Network Services
1.12 Other Services

1.12.1	Reserved for Future Use

1.12.2	Reserved for Future Use.

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1.12 Other Services

1.12.2	Reserved for Future Use.			
ID	Service Category	Rate Element	Rate	USOC

1. Exchange and Network Services
1.12 Other Services

1.12.2	**Reserved for Future**.

1. Exchange and Network Services
1.12 Other Services

1.12.2	Reserved for Future Use

1. Exchange and Network Services
1.12 Other Services

1.12.2	Reserved for Future Use

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1.12 Other Services

1.12.2	Reserved for Future Use

1. Exchange and Network Services
1.12 Other Services

1.12.2	Reserved for Future Use

1. Exchange and Network Services
1.12 Other Services

1.12.2	Reserved for Future Use

1. Exchange and Network Services
1.12 Other Services

1.12.3	Direct Inward Dialing (DID) Service for Private Branch Exchange (PBX) Systems			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	DID	S&E – Per trunk equipped – First 10 trunks - Each	46.65	U
		Monthly – Per trunk equipped – First 10 trunks - Each	89.80	U
		S&E – Over 10 trunks - Per trunk equipped – Each	46.65	U
		Monthly – Over 10 trunks - Per trunk equipped – Each	44.90	U
		Monthly - Per 100 number group (or fraction thereof)	36.75	ND8
		S&E - Per 100 number group (or fraction thereof)	6.10	ND8

1.12.4	Automatic Identification of Outward Dialing (AIOD) Service for Private Branch Exchange Systems			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Service Establishment	One Time Charge – Per PBX trunk group equipped for AIOD	233.20	
	AIOD	S&E – Per PBX trunk line equipped	26.80	NDQ
		Monthly – Per PBX trunk line equipped	35.00	NDQ

1.12.5	Toll Access Trunk Lines for Private Branch Exchange Systems			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Toll Access Trunk Line	S&E - Each	33.80	T86
		Monthly - Each	21.20	T86
	Excess Toll Access Trunk Line	S&E - Each	33.80	T87
		Monthly – Each	79.07	T87

1. Exchange and Network Services
1.12 Other Services

1.12.6	Toll Diversion Trunk Lines for Private Branch Exchange Systems			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Toll Diversion Trunk Line	S&E – Per trunk equipped	37.30	TD7
		Monthly – Per trunk equipped	17.21	TD7
		Maximum Charge – S&E – For all trunks equipped at one time	186.60	TD7

1.12.7	Trunk Multiplying Arrangement			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Trunk Multiplying Arrangements	Monthly - Each	1.91	TMM
		S&E - Each	4.65	TMM

1.12.8	Arrangements for Toll Billing Information for Private Branch Exchange Systems			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Arrangements for Toll Billing Information	Monthly – Each group of 20 code numbers	5.73	BLN
		S&E – Each group of 20 code numbers	4.65	BLN

1.12.9	Special Central Office Terminal Equipment (SCOTE) for Private Branch Exchange Systems			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Equipment for Night, Sunday and Holiday service	Monthly – Each trunk line equipped	3.82	NCB
		S&E – Each trunk line equipped	4.65	NCB

1. Exchange and Network Services
1.12 Other Services

1.12.10	Secretarial Concentrator Identifier Service			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Concentrator Equipment	100 Line Capacity - Monthly - Each	252.85	SNU
		100 Line Capacity – S&E - Each	4.65	SNU
		100 Line Capacity – Maximum termination liability for the concentrator	1,510.10	SNU
	Identifier Equipment	100 Line Capacity – Monthly - Each	108.34	SNV
		100 Line Capacity – S&E - Each	4.65	SNV
		100 Line Capacity – Maximum termination liability, each	647.20	SNV
		All Trunks Busy Lamp Including Relay – Monthly - Each	1.77	STD
		All Trunks Busy Lamp Including Relay – S&E - Each	4.65	STD
		All Trunks Busy Register – Monthly - Each	4.16	STB
		All Trunks Busy Register – S&E - Each	4.65	STB

1.12.11	Secretarial Concentrator Service Bridging Connections			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Secretarial Concentrator Service Bridging Connections	For Main Telephone Exchange – PBX trunk or Student Centrex service lines – S&E - Each	13.40	ST2
		For Main Telephone Exchange – PBX trunk or Student Centrex service lines – Monthly - Each	13.87	ST2
		For Centrex Service Lines – S&E - Each	13.40	C09
		For Centrex Service Lines – Monthly - Each	21.20	C09

1. Exchange and Network Services
1.12 Other Services

1.12.12	Service Through Miscellaneous Common Carriers			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Measured Interconnected Service	Per message unit	.12	

1.12.13	Reserved for Future Use

1. Exchange and Network Services
1.12 Other Services

1.12.14	Reserved for Future Use

1.12.15	Business Traffic Study Service			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Business Traffic Study Service – Non-recurring Reports	Initial One-week Study Report – NRC Note: One one-week study report may be performed per customer location, per access line or hunt group, per calendar year without non-recurring charges.	See Note	
		Each Additional One-Week Study Report per calendar year – NRC	120.00	
	Business Traffic Study – Recurring Reports	Weekly Reporting – NRC	120.00	
		Weekly Reporting – Monthly	80.00	
		Semi-Monthly Reporting – NRC	120.00	
		Semi-Monthly Reporting – Monthly	60.00	
		Monthly Reporting – NRC	120.00	
		Monthly Reporting – Monthly	40.00	

1. Exchange and Network Services
1.13 Service Packages

1.13.1 Corporate Rewards				
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Base Rate Local Usage	Local and Circuit Switched Data - Per minute	.045	
	Base Rate Toll Usage	MTS, Circuit Switched Data, Toll-Free, Dedicated Toll Free - Per minute	.045	
	Volume Discount – Qualifying Usage	Tier 1 - Total qualifying monthly usage between $0 to $1,499	.045	
		Tier 2 - Total qualifying monthly usage between $1,500 to $9,999	.031	
		Tier 3 - Total qualifying monthly usage between $10,000 to $49,999	.028	
		Tier 4 - Total qualifying monthly usage between $50,000 to $300,000	.025	
		Tier 5 - Total qualifying monthly usage between $300,000 and above	.045	
	Loyalty Discount	Year 2	2%	
		Year 3	3%	

1. Exchange and Network Services
1.13 Service Packages

1.13.1 Corporate Rewards						
ID	**Service Category**	**Rate Element**	**Rate**			**USOC**
	Loyalty Discount	Year 4	4%			
		Year 5 and beyond	5%			
ID	**Service Category**	**Rate Element**	**Discounts**			**USOC**
	Access Line/Service Discount - Tier 2	**Tier 2**	**One Year**	**Two Years**	**Three Years**	
		Centrex – Monthly – Per line	2.00	2.00	2.00	
		ISDN Basic – Monthly – Per service	2.00	2.00	2.00	
		ISDN PRI – Port – Monthly – Per service	48.00	298.00	316.00	
		ISDN PRI – Port and LDC – Monthly – Per service	48.00	324.00	362.00	
		Flexpath Port – Monthly – Per line	48.00	104.00	184.00	
		Flexpath Port and LDC – Monthly – Per line	48.00	130.00	230.00	
		1MB – Monthly – Per line or trunk	0.50	0.50	1.00	
	Access Line/Service Discount – Tier 3	**Tier 3**	**One Year**	**Two Years**	**Three Years**	
		Centrex – Monthly – Per line	2.00	2.00	2.00	
		ISDN Basic – Monthly – Per service	2.00	2.00	2.00	
		ISDN PRI - Port– Monthly – Per service	48.00	345.00	360.00	
		ISDN PRI - Port and LDC – Monthly - Per service	48.00	381.00	416.00	
		Flexpath Port – Monthly – Per line	48.00	144.00	224.00	
		Flexpath Port and LDC – Monthly – Per line	48.00	180.00	280.00	

1. Exchange and Network Services
1.13 Service Packages

1.13.1	Corporate Rewards					
ID	**Service Category**	**Rate Element**	**Discounts**			**USOC**
	Access Line/Service Discount – Tier 3	**Tier 3**	**One Year**	**Two Years**	**Three Years**	
		1MB – Monthly – Per line or trunk	.50	.75	1.50	
	Access Line/Service Discount – Tier 4	**Tier 4**	**One Year**	**Two Years**	**Three Years**	
		Centrex – Monthly – Per line	2.00	2.00	2.00	
		ISDN Basic – Monthly – Per service	2.00	2.00	2.00	
		ISDN PRI – Port – Monthly – Per service	48.00	363.00	381.00	
		ISDN PRI - Port and LDC – Monthly – Per service	48.00	409.00	447.00	
		Flexpath Port – Monthly – Per line	48.00	184.00	264.00	
		Flexpath Port and LDC – Monthly – Per line	48.00	230.00	330.00	
		1MB – Monthly – Per line or trunk	0.50	1.00	2.00	

1. Exchange and Network Services
1.13 Service Packages

1.13.1	Corporate Rewards			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Minimum Usage Threshold	Monthly – Per service agreement	300.00	
	Termination Charge	Monthly – Per service agreement Note: Application of access line termination charges are provided in Part A, Section 15.8.1.D.	500.00	

1.13.2	WorkSmart Package			
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Feature Packages	Discount – Per One Time Charge	50%	
		Discount – Per Service and Equipment Charge – Per network access line	50%	
		Discount – Monthly Rate – 12 Month Commitment	10%	
		Discount – Monthly Rate – 24 Month Commitment	15%	
		Discount – Monthly Rate – 36 Month Commitment	20%	
		Discount – With Additional Line – 12 Month Commitment	20%	
		Discount – With Additional Line – 24 Month Commitment	25%	
		Discount – With Additional Line – 36 Month Commitment	30%	
	Termination Liability	Between 2 months and End of the commitment Period	50.00	

1. Exchange and Network Services
1.13 Service Packages

1.13.3 Unlimited Local Usage for Business - Effective August 21, 2016, the Unlimited Local Usage for Business one year term plan commitment is no longer available to new customers. Existing customers may maintain their service and the one year term commitment plan will automatically renew. Moves or changes to subscribers' existing services are permissible.

ID	Service Category	Rate Element	Rate	USOC
	Unlimited local usage for business	Per Exchange Access Line – Monthly	37.50	
		Per Digital Centrex Plus Access Line – Monthly	37.50	
		One-Year Term – Per Exchange Access Line – Monthly	29.50	
		One-Year Term – Per Digital Centrex Plus Access Line – Monthly	29.50	

1.13.4 Unlimited Local and Toll Usage for Business - Effective August 21, 2016, the Unlimited Local and Toll Usage for Business one year term plan commitment is no longer available to new customers. Existing customers may maintain their service and the one year term commitment plan will automatically renew. Moves or changes to subscribers' existing services are permissible.

ID	Service Category	Rate Element	Rate	USOC
	Unlimited local and toll usage for Business	Per Exchange Access Line – Monthly	44.00	
		Per Digital Centrex Plus Access Line – Monthly	44.00	
		One-Year Term – Per Exchange Access Line – Monthly	36.00	
		One-Year Term – Per Digital Centrex Plus Access Line – Monthly	36.00	
	Optional Feature Packages	Feature Package 1 – Per Line – Monthly	24.00	
		Feature Package 2 – Per Line – Monthly	25.00	

1. Exchange and Network Services
1.13 Service Packages

1.13.5 **Reserved for Future Use** – Effective September 16, 2012, Verizon Client Advantage Program for Regulated Services Plan – First Year Rebate is withdrawn from this tariff.

1.13.6 **Reserved for Future Use –** Effective September 16, 2012, Verizon Client Advantage Program for Regulated Services Plan – Subsequent Years Rebate is withdrawn from this tariff.

1. Exchange and Network Services
1.13 Service Packages

1.13.6 **Reserved for Future Use –** Effective September 16, 2012, Verizon Client Advantage Program for Regulated Services Plan – Subsequent Years Rebate is withdrawn from this tariff.

1.13.6A **Reserved for Future Use –** Effective September 16, 2012, Verizon Client Advantage Program for Regulated Services – Subsequent Years Rebate – Re-Subscribing Customers is withdrawn from this tariff.

1. Exchange and Network Services
1.13 Service Packages

1.13.7 Unlimited Dial Tone Line (DTL) Package for Business				
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Unlimited Dial Tone Line (DTL) Package (Limited to customers of record prior to March 17, 2012)	Basic Package – One-Year Term – Per Exchange Access Line – Monthly	66.00	
		Credit - Provisioned with Verizon Broadband - Monthly	1.00	
		Basic Package – Three-Year Term – Per Exchange Access Line – Monthly	55.00	
		Credit - Provisioned with Verizon Broadband - Monthly	5.00	
	Unlimited Dial Tone Line (DTL) Package (Limited to customers of record prior to March 17, 2012)	Expansion Line with Unlimited Calling – Per Line – Monthly	48.50	
		Expansion Line without Unlimited Calling – Per Line – Monthly (usage rates apply in addition to the monthly rate)	31.50	

1.13.8 Unlimited CustoPAK Package for Business				
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Unlimited CustoPAK Basic Package (Limited to customers of record prior to March 17, 2012)	Basic Package – One-Year Term – Per CustoPAK Line – Monthly	66.00	
		Credit - Provisioned with Verizon Broadband - Monthly	1.00	
		Basic Package – Three-Year Term – Per CustoPAK Line – Monthly	55.00	
		Credit - Provisioned with Verizon Broadband - Monthly	5.00	
		Expansion Line with Unlimited Calling – Per Line – Monthly	48.50	
		Expansion Line without Unlimited Calling – Per Line – Monthly (usage rates apply in addition to the monthly rate)	31.50	

1. Exchange and Network Services
1.13 Service Packages

1.13.9 Single Line Business PAK for Business				
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Single Line Business PAK (Limited to customers of record prior to March 17, 2012)	Single Line Package – One-Year Term – Monthly	66.00	
		Credit – Provisioned with Verizon Verizon Internet Service (Verizon High Speed Internet Service or Verizon FiOS Internet Service) – Monthly	6.00	
		Single Line Package – Three-Year Term – Monthly	64.00	
		Credit – Provisioned with Verizon Verizon Internet Service (Verizon High Speed Internet Service or Verizon FiOS Internet Service) – Monthly	19.00	

1.13.10 Solutions for Business Bundle				
	Solutions for Business Bundle – Month-to-Month & Two-Year Term Commitment	Business Exchange Service Line or CustoPAK Line purchased prior to February 4, 2012 - Month-to-Month – Per Line	53.00	
		Business Exchange Service Line or CustoPAK Line purchased prior to February 4, 2012 – Two-Year Term – Monthly – Per Line	55.00*	
		Business Exchange Service Line or CustoPAK Line purchased on or after February 4, 2012 – Month-to-Month – Per Line	60.00	
		Business Exchange Service Line or CustoPAK Line purchased on or after February 4, 2012– Two-Year Term – Monthly – Per Line	62.00	
		Credit – Provisioned with Verizon Broadband – Monthly – Per Line with two-year term	10.00*	
		Additional Bundle Line – Purchased prior to October 18, 2014 – Month-to-Month – Monthly – Per Line	20.00	
		Additional Bundle Line – Purchased on or after October 18, 2014 – Month-to-Month – Monthly – Per Line	25.00	

* This rate shall continue to apply to a customer's lines, which were purchased prior to February 4, 2012, when the customer elects on or after December 14, 2014 to subscribe to a new two-year term with Plan 2 termination liability as described previously in Part A, Section 13.8.3.

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1.13.10	Solutions for Business Bundle			
	Solutions for Business Bundle – Month-to-Month & Two-Year Term Commitment	Additional Bundle Line – Two-Year Term – Monthly – Per Line	20.00	
		Additional Bundle Line – Plus – Purchased prior to October 18, 2014 – Month-to-Month – Monthly – Per Line	30.00	
		Additional Bundle Line – Plus – Purchased on or after October 18, 2014 – Month-to-Month – Monthly – Per Line	35.00	
		Additional Bundle Line – Plus – Two-Year Term – Monthly – Per Line	30.00	
		Additional Bundle Line – Plus – Multi-line Discount – Monthly – Per Line (Effective February 4, 2012, the Multi-line discount is not available to new customers.)	8.00	
		Additional Bundle Line – Unlimited – Subscriber lines purchased prior to February 4, 2012 – Month-to-Month – Monthly – Per Line	53.00*	
		Credit – Provisioned with Verizon Broadband – Unlimited Monthly	33.00*	
		Additional Bundle Line – Unlimited – Subscriber lines purchased between February 4, 2012 and October 17, 2014 – Month-to-Month – Monthly – Per Line	60.00	
		Credit – Provisioned with Verizon Broadband – Unlimited Monthly	25.00	
		Additional Bundle Line – Unlimited – Multi-line Discount – Monthly – Per Line (Effective February 4, 2012, the Multi-line discount is not available to new customers.)	10.00	

* This rate shall continue to apply to a customer's lines, which were purchased prior to February 4, 2012, when the customer elects on or after December 14, 2014 to subscribe to a new two-year term with Plan 2 termination liability as described previously in Part A, Section 13.8.3.

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1.13.10 Solutions for Business Bundle				
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Solutions for Business Bundle – Month-to-Month & Two-Year Term Commitment	Additional Bundle Line - Unlimited - Subscriber lines purchased on or after October 18, 2014 – Month-to-Month – Monthly – Per Line	65.00	
		Credit - Provisioned with Verizon Broadband - Unlimited Monthly	25.00	
		Additional Bundle Line - Unlimited - Two-Year Term - Monthly – Per Line	62.00	
		Credit - Provisioned with Verizon Broadband - Unlimited Monthly	25.00	

1.13.11 Preferred Voice for Business				
ID	**Service Category**	**Rate Element**	**Rate**	**USOC**
	Preferred Voice for Business	Two-Year Term - Per Exchange Access Line or CustoPAK - Monthly	56.00	
	Preferred Voice Additional Line	Two-Year Term - Per Exchange Access or CustoPAK Line - Monthly	30.00	

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1.13 Reserved for Future Use