DEFINITIONS OF TERMS

A. GENERAL

The definitions contained herein apply to terms used throughout the Product Guide of the Telephone Company. (T)

B. REGULATIONS

Central Office

A Central Office is an operating switching unit by means of which telephonic communication is established between stations connected to such an office.

Centrex Line

A Centrex Line is a line connecting stations to Centrex Service switching equipment normally located in a Telephone Company central office which provides Local Exchange Service. It includes all facilities necessary for the provision of Centrex Service and Local Exchange Service up to and including the network interface for Plan I customers.

Centrex Simulated Exchange Access Trunk (SEAT)

A Centrex SEAT provides exchange access for Plan II Centrex Services. The number of simultaneous calls to and from the telecommunications network is limited to the number of SEATS furnished.

Composite Data Service Vendor

A composite data service vendor, as used in connection with exchange services, is a customer that has been certificated by the State Corporation Commission of Virginia and/or the Federal Communications Commission pursuant to Section 214 of the Communications Act of 1934, as amended, to acquire and operate facilities to perform data switching for others. A customer shall be classified as a composite data service vendor only with respect to the use of the exchange service which is utilized for the provision of composite data service.

A composite data service vendor, as used in connection with Channel Services, except Series 5000 Channels, and Wide Area Telephone Services (WATS), is a customer that has been certificated by the State Corporation Commission of Virginia to acquire and operate facilities to perform data switching for others. A customer shall be classified as a composite data service vendor only with respect to the use of those Channel Services except Series 5000 Channels, and WATS Services which are utilized for the provision of composite data service.

Dial Tone Line

A dial tone line provides the necessary facilities from the central office up to and including the network interface and allows the customer access to the telecommunications network.

DEFINITIONS OF TERMS

B. REGULATIONS (Cont'd)

Exchange

An exchange is a geographical area established for the administration of communication services and consists of one or more central offices together with associated facilities used in providing exchange service.

Exchange Line

An exchange line is a line connecting stations to a Telephone Company central office which provides Local Exchange Service. An exchange line includes all facilities for the provision of Local Exchange Service up to and including the network interface.

Exchange Service

Exchange service includes Local Exchange Services.

Extension Channel

An extension channel extends existing service to a different premise.

Grade of Service

Grade of service is a term associated with Local Exchange Service.

Grandfathered Equipment

Grandfathered equipment is nonregistered equipment that was directly connected to the telecommunications network without a Telephone Company-provided protective connecting arrangement or data access arrangement in accordance with Telephone Company tariffs or product guides on or before the grandfather eligibility date as specified in Part 68 of the Federal Communications Commission's Rules and Regulations. (T)

Intercommunication

Intercommunication is an arrangement whereby two or more stations within the same system and associated with exchange service, may communicate with each other without the use of exchange or long distance facilities.

Interexchange Service

An interexchange service is one with connections in two or more exchanges.

DEFINITIONS OF TERMS

B. REGULATIONS (Cont'd)

Intraexchange Service

An intraexchange service is one with all service points in the same exchange.

Local Exchange Service

Local Exchange Service is an exchange service which permits calling to stations in the customer's local service area.

Local Message

A local message is a communication between a calling station and any other station within the local service area, the extended calling area or the Optional Maryland Zone Service groups of the calling station.

Local Service Area

The local service area is the entire area composed of an exchange or exchanges within which are located the stations which a customer may call at the rates and charges specified in the Verizon Virginia LLC Product Guide for Detariffed Services.

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Measured Rate Service

Measured rate service is a classification of Local Exchange Service in connection with which local exchange usage is calculated on a per-minute, time of day, and distance-called basis for the purpose of charging for the service. For this service the dial tone line is offered with a limited monthly usage option, with an Exchange Flat/Measured Rate monthly usage option or without a monthly usage option.

Message Rate Service

Message rate service is a classification of Local Exchange Service in connection with which local exchange message usage is calculated in terms of message units for the purpose of charging for the service. For this service the dial tone line is offered with or without a limited monthly usage option.

Message Unit

A message unit is a unit of measurement by which the charges for certain local messages are ascertained. Each message is charged for at one message unit except as otherwise specified in this Company's applicable tariffs or (product guides.

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PRODUCT GUIDE Section 1 First Revised Sheet 4 Cancels Original Sheet 4 Effective: March 5, 2024

DEFINITIONS OF TERMS

B. REGULATIONS (Cont'd)

Network Interface Device (NID)

The Network Interface Device is the Telephone Company-provided interface terminating the telecommunications network, on the property where the customer's service is located, at a point determined by the Telephone Company. The NID is a FCC Part 68 registered jack from which customer inside wire may be connected to the Telephone Company network. The Part 68 registered jacks are: RJ1DC, RJ11C/W, RJ14C/W, RJ14X, RJ15C, RJ17C, RJ18C/W, RJ2DX, RJ2EX, RJ2FX, RJ2GX, RJ2HX, RJ2MB, RJ21X, RJ25C, RJ26X, RJ27X, RJ31M, RJ31X, RJ38X, RJ4MB, RJ41M, RJ41S, RJ45M, RJ45S, RJ48C, RJ48H, RJ48M, RJ48S, RJ48T, RJ48X, RJ61X, RJ71C.

Occasion

The term occasion, as used in this Company's tariffs or product guides for the application of specified charges, relates to a type of activity to be performed for a customer and is not necessarily related to work performed on the customer's premises. (T)

Patron

A patron, when used in connection with composite data service, denotes a customer of the data (nonvoice) switching services of a composite data service vendor.

Premises

A premises is the continuous property except railroad right-of-way, etc., occupied by a customer either under lease or ownership. In the same building occupied by others in addition to the customer, the premises is all space occupied by the customer regardless of whether such space is continuous or separated by intervening floors or rooms. All space must be accessible from within the building by halls, stairs or elevators. In the case of shared service, premises of participants in the sharing arrangement with a multi-line connecting system area are considered the same as that of the customer.

Property

Property is the Real Estate either owned or leased, with or without a structure on it, not separated by property owned or leased by others, or separated by a public thoroughfare or body of water.

Rate Demarcation Point (RDP)

The Rate Demarcation Point is the point of minimum penetration of the property where the customer's service is located, as determined by the Telephone Company. The RDP defined by the Telephone Company is where network access recurring charges and Telephone Company responsibility stop and beyond which customer responsibility begins.

Effective: November 1, 2009

DEFINITIONS OF TERMS

B. REGULATIONS (Cont'd)

Private Branch Exchange (PBX) Trunk

A PBX trunk connects switching equipment normally located on the customer's premises/property to a Telephone Company Central office which provides Local Exchange Service. It includes all facilities necessary to provide Local Exchange Service up to and including the Network Interface.

Pooled facilities, dial or button access, and facilities used in connection with direct group calling features on multifunction systems are rated as PBX trunks.

Station

A station is the network control signaling unit or other terminal equipment on the customer's premises/property which enables the customer to establish the communications connections and to effect communications through such connections.

Wire Center

A wire center is a Telephone Company building in which is housed one or more central offices.