TITLE PAGE

PRODUCT GUIDE
For Detariffed Services

Rates and Charges Together
With Terms and Conditions Applicable To
Communications Services
Within The State Of New York

SYMBOLS

(C) INDICATES CHANGED PROVISION

(D) INDICATES DISCONTINUED PROVISION

(I) INDICATES INCREASED RATE

(M) INDICATES MOVED TEXT

(N) INDICATES NEW RATE OR PROVISION

(R) INDICATES REDUCED RATE

(S) INDICATES REISSUED MATTER

(T) INDICATES CHANGE IN TEXT, BUT NO CHANGE IN RATE OR PROVISION

PREFACE

1. This Product Guide was created by Verizon New York Inc. ("Verizon" or "the Company") pursuant to the provisions of § 92-g of the New York Public Service Law. It identifies certain products or services offered by Verizon, and sets forth the terms and conditions (including price) on which they are offered. From time to time, new products or services may be added to the Guide, existing products or services may be removed, and the terms and conditions of any offering, including price, may change. In some cases new terms and conditions will include an implementation date; in such cases they will take effect on the date specified. Absent such a provision, all terms and conditions are in effect from the time they are added to the Guide.

2. By ordering a service offered in this Guide, a purchaser agrees to the terms and conditions, including price, set forth in the Guide, as those terms and conditions may change from time to time.

3. Other Verizon product and service offerings, and their terms and conditions, are described elsewhere; for example in tariffs filed with the New York State Public Service Commission or other regulatory agencies. Many of the products or services included in this Guide were originally included in such tariffs, and were subsequently transferred to this Guide. However, terms and conditions set forth in this Guide do not apply to tariffed products or services (or to any other products or services not included in the Guide); nor, with the exception set forth in the following sentence, do terms and conditions set forth in any Verizon tariff apply to the products or services included in the Guide. Where any service offered by Verizon under tariff is also included in a service bundle or package offered by this Product Guide, all terms, conditions, and limitations of such service, as set forth in the tariff, apply, except to the extent that such terms are inconsistent with the terms (such as the price of the package or bundle) that are set forth in this Product Guide.] (C)]

4. Part A of the Guide sets forth certain general terms and conditions that may apply to a number of different services. They are included in that section out of convenience, to avoid the necessity of repeating them in numerous different sections of the Guide relating to individual products or services. Many of these general regulations were originally included in Verizon's tariffs, and were transferred to the Guide when it was created. During this process, certain general terms and conditions may have been inadvertently transferred to the Guide even though they have no relevance to products or services currently included in the Guide. In all cases the applicability of general regulations to specific products and services in the Guide is governed solely by the language of those regulations and by their relevance to the products or services in question.

PREFACE

5. Customer Premises Equipment – FCC Docket 20828

Effective January 1, 1983, in accordance with the order of the Federal Communications Commission (FCC) in Docket 20828, customer premises equipment, as defined by the FCC, will be provided by the Company for use with new or existing service only so long as such equipment is available from the Company inventory acquired prior to January 1, 1983, except as otherwise permitted by the FCC.

The Company will continue to provide maintenance for the Company-provided customer premises equipment subject to the availability of replacement parts and/or equipment.

The use and provision of customer premises equipment remains subject to the regulations of filed tariffs and this Product Guide.. (T)

The following items of equipment are not affected by this FCC decision and will continue to be offered by the Company to its subscribers, subject to such limitations as may be set forth in Part B of this Product Guide: (T)

USOC/ITEM

Jacks – Part B, Section 14.4.A. of this Product Guide.
Connectors for Subscriber-Owned Telephotograph Equipment – Part B, Section 18.1. of this Product Guide. (T)

6. Statement of Company's Reservation of Objections and/or Adjustment Provisions

To the extent that specific services, terms, conditions, or prices are included or were included in Tariff PSC NY No. 1--COMMUNICATIONS, or in the Guide, pursuant to governmental requirements set forth in statutes, in court orders, or in regulations or orders of governmental agencies, their inclusion in the tariff is without waiver of or prejudice to any rights or objections of the Company with respect to such statutes, orders, or regulations.

7. Jointly Provided Service

When Private Line Service is jointly provided by Verizon New York Inc. and an Independent Telephone Company, each company will separately bill the customer for its proportionate share of the total circuit in accordance with its respective tariff or Product Guide rates and charges. The customer will remit payment directly to each separate company. (T)

8. Rate Increase

To the extent required by law, at least thirty days prior to an increase in rate for a non-basic service, the Company shall notify any affected person that such person may opt out of such non-basic service at any time within the thirty days prior to the increase becoming effective.

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