ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service

This tariff contains ordering options for Switched Access Service and Special Access Service Non-Competitive End User Channel Terminations (and associated optional features and functions). Ordering options for the other Special Access Service components needed to complete a circuit are available as described in Section 1.1 preceding. (N)

5.1 General

This section sets forth the regulations and order related charges for Access Orders for Switched Access and Special Access Non-Competitive End User Channel Terminations. These charges are in addition to other applicable charges as set forth in other sections of this tariff. (T) (C)

An Access Order is an order to provide the customer with Switched Access Service or Special Access Non-Competitive End User Channel Terminations or to provide changes to existing services. (C) (C)

5.1.1 Ordering Conditions

A customer may order any number of services of the same type and between the same premises on a single Access Order. All details for services for a particular order must be identical except for those for multipoint service.

The customer shall provide all information necessary for the Telephone Company to provide and bill for the requested service. In addition to the order information required in 5.2 following, the customer must also provide:

- Customer name and premises address(es).
- Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

  Orders for Lineside BSA and Feature Group A Switched Access Service shall be in lines.

  Orders for Trunkside BSA - 950 Option and Feature Group B Switched Access Service shall be in trunks.

  The order date, which is known as the Application Date, is the date on which the Telephone Company receives a firm commitment and sufficient information from the customer to allow processing of the Access Order. The customer is advised of the critical events in the provisioning process, the Application Date, the Scheduled Issue Date, the Design Layout Report Date, the Records Issue Date, Wired and Office Tested Date, Plant Test Date and Service Date, at the time the Telephone Company gives the customer a firm confirmation. This firm order confirmation is forwarded to the customer on the date which all information to process the ASR is available.

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.1 General (Cont'd)

5.1.2 Provision of Other Services

(A) In addition to Switched and Special Access Services, other services offered under this Tariff shall be ordered with an Access Order or as set forth in (B) following. The rates and charges for these other services, as set forth in other sections of this tariff, will apply in addition to the ordering charges set forth in this section and the rates and charges for the Access Service with which they are associated.

(B) With the agreement of the Telephone Company, other services set forth in (A) preceding, may subsequently be added to the order at any time, up to and including the service date for the Access Service. When added subsequently, charges for a design change as set forth in 5.2.2(C) following will apply when an engineering review is required.

(C) Additional Engineering is not an ordering option, but will be applied to an Access Order when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer request. Additional Engineering will only be required as set forth in 13.1 following. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of Telephone Company facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%.

The regulations, rates and charges for Additional Engineering are as set forth in 13.1 following and are in addition to the regulations, rates and charges specified in this section.

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.1 General (Cont'd)

5.1.3 Special Construction

When the Telephone Company determines that the installation of service meets the guidelines of the special construction tariffs, the customer is notified and conditions are negotiated as prescribed by the special construction tariffs. A joint planning meeting between customer and the Telephone Company may be held to minimize any special construction charges.

The regulations, rates and charges for interstate special construction are set forth in the tariffs as defined in Section 1. preceding and are in addition to the regulations, rates and charges specified in this section.

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order

An Access Order is used by the Telephone Company to provide a customer Access Service as follows:

- Switched Access Services as set forth in Section 6 following,
- Special Access Services as set forth in Section 7 following, (D)
- Other Services as set forth in Section 5.1.2 preceding.

(A) When a customer requests new or additional Switched Access Services, one or more access orders may be required. The number of orders required is dependent on the type of services and/or facilities being requested.

When placing an order for service, the customer shall specify, at a minimum, information for the Entrance Facility, as described in (1) following, Direct Trunked Transport Facility, as described in (2) following, and/or Tandem Switched Transport, as described in (3) following. This information is in addition to the basic Lineside or Trunkside Switched Access Service arrangement (BSA or FG) as described in (4) and (5) following respectively.

(1) When the customer orders an Entrance Facility for Switched Access Service (as described in Section 6.1.2 following), the customer must specify the customer-designated premises and the type of facility, IEF, DS3, DS1, or Voice Grade, being requested between the customer's premises and the serving wire center (SWC) of that premises. The customer shall specify their facility terminating interface and the appropriate multiplexing options if desired at the SWC.

(2) When the customer orders Direct Trunked Transport (as described in Section 6.1.2 following) for Lineside or Trunkside Access, the customer must specify whether the Entrance Facility that interfaces with the Direct Trunked Transport facility is new or existing. If the Entrance Facility is new, the customer shall order the Entrance Facility as described in (1) preceding. If the Entrance Facility is existing, the customer shall provide the Circuit Identification of the existing facilities that will be utilized for the Direct Trunked Transport. The Entrance Facility capacity must be the same capacity as the Direct Trunked Transport or higher. The customer shall specify the type of Direct Trunked Transport facility, DS3, DS1, or Voice Grade, being requested between the SWC of the customer's premises and the end office switch and any multiplexing options desired at the end office. In addition, the customer must order Lineside or Trunkside Access at the same time as described in (4) and (5) following.

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

(A) (Cont'd)

(3) When the customer orders Tandem Switched Transport for Trunkside Access, the customer must specify whether the Entrance Facility that interfaces with the Tandem Switched Transport is new or existing. If the Entrance Facility is new, the customer shall order the Entrance Facility as described in (1) preceding. If the Entrance Facility is existing, the customer shall provide the Facility Identification of the facilities to be utilized. Tandem Switched Transport is only available with Trunkside Switched Access and must be ordered in trunks as set forth in (A)(5) following.

(4) When the customer orders FGA/Lineside Switched Access Service, the customer must have capacity available on an existing Entrance Facility and/or Direct Trunked Transport facility with compatible interfaces or request an Entrance Facility and/or Direct Trunked Transport facility as described in (1) and (2) preceding. Tandem Switched Transport is not available for FGA/Lineside Switched Access. If the Entrance Facility and/or Direct Trunked Transport facility are existing, the customer shall provide the Facility Identification of the facilities to be utilized. The customer shall also specify the number of lines and the first point of switching (i.e., dial tone office), the Switched Transport options and Local Switching options desired. In addition, the customer shall specify whether the ordered line(s) is for FX/ONAL service or MTS/WATS-type service. If the customer specifies MTS/WATS-type service, it shall also specify which lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines. Lineside BSA and Feature Group A service will only be provided in switch types with technical capabilities to provide terminating call screening and individualized call billing detail for both originating and terminating traffic. Existing Lineside BSA and FGA customers (Service in place prior to January 1, 1986) provided service out of offices not possessing these technical capabilities may retain their existing services and may continue to add or subtract lines. (D)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

(A) (Cont'd)

(5) When the customer orders Trunkside Switched Access Service, the customer must have capacity available on an existing Entrance Facility with a compatible interface or request an Entrance Facility as described in (1) preceding. In addition, the customer must specify if Direct Trunked Transport or Tandem Switched Transport is to be utilized. If Direct Trunked Transport is requested the customer must specify whether the Direct Trunked Transport facility is new or existing. If the Direct Trunked Transport facility is new, the customer may order the Direct Trunked Transport facility as described in (2) preceding. If the Direct Trunked Transport facility is existing, the customer shall provide the Circuit Identification of the facility to be utilized. Trunkside Switched Access utilizing Direct Trunked Transport must be ordered in trunks as set forth in (A)(2) preceding. If Tandem Switched Transport is requested, the customer may order Trunkside Switched Access in trunks as set forth in (A)(3) preceding.

For Trunkside BSA - 950 Option and Feature Group B Switched Access Service, the customer shall specify the number of trunks and the end office when Direct Trunked Transport routing to the end office is desired or the access tandem switch when Tandem Switched routing is desired via an access tandem switch and Switched Transport options and Local Switching options desired. When ordering Trunkside BSA - 950 Option and FGB trunks to an access tandem, the customer must also provide the Telephone Company an estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem to assist the Telephone Company in its own efforts to project further facility requirements. In addition, the customer shall also specify for terminating only access whether the trunks are to be arranged in trunk group arrangements or provided as single trunks. The basic traffic type must also be specified using the same categories as described in 6.1.1(H) following, to enable efficient provisioning and billing functions.

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

- For Trunkside BSA-101XXXX Option and Feature Group D Switched Access Service, the customer shall specify the number of trunks desired between their premises and an entry switch. The customer must also provide the Telephone Company an estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem or entry switch to assist the Telephone Company in its own efforts to project future facility requirements. When service is ordered to an access tandem, the guidelines as specified in 6.6.2 apply. This information is used to determine the number of transmission paths as set forth in 6.6.5 following. The basic traffic type must also be specified using the same categories as described in 6.1.1(H) following, to enable provisioning and billing functions. (D)

- For Trunkside BSA-101XXXX Option and Feature Group D Switched Access Service with out of band signaling, in addition to information listed in 5.2 preceding, the customer shall specify a reference to existing out of band signaling connections or reference to a related signaling connection order in 6.2.8 following. The customer must also provide any out of band signaling Local Switching options. When ordering trunks with out of band signaling, the customer shall provide STP point codes and location identifier codes, circuit identification codes and switch type. In addition, the customer shall also specify, for out of band signaling connections the level of diversity in its network as defined in Verizon Supplement Common Channel Signaling (CCS) Network Interface Specification, Issue 1, and in Technical Reference GR-905-CORE, Issue 11.

- For Trunkside BSA-101XXXX Option and Feature Group D with out of band signaling, the customer shall work cooperatively with the Telephone Company to determine the number of out of band signaling connections required to handle its signaling traffic.

- For Billing Validation Service, in addition to information listed in 5.2 preceding, the customer shall specify a reference to existing out of band signaling connections in the LATA where the LIDB SCP is located or a reference to a related signaling connection order in 6.2.8 following. Customers ordering Billing Validation Service must identify all operator and other related switches (i.e., STP, SP), via point codes and location identifier codes, that will access the Telephone Company LIDB SCP.

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

In addition, the customer shall also specify, for out of band signaling connections the level of diversity in its network as defined in Verizon Supplement Common Channel Signaling (CCS) Network Interface Specification, Issue 1, and in Technical Reference GR-905-CORE, Issue 11. Customers ordering Billing Validation Service are subject to the requirements specified in 2.3.9, 2.3.10(A)(4), and 2.3.10(A)(8).

- For Billing Validation Service, the customer shall work cooperatively with the Telephone Company to determine the number of out of band signaling connections required to handle the signaling for Billing Validation Service.

- When the office to which the customer is ordering service is a remote switching system (RSS) or remote switching module (RSM), the customer must also specify the end office that serves as the host switch for the RSS or RSM.

- When a customer orders Trunkside BSA-101XXXX Option or FGD, the customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic.

- Non-Competitive End User Channel Termination connections with other network services, such as WATS Access Connection (WAC) may be ordered separately by a customer other than the customer which orders the Switched Access Service. (C)

- For the WATS Access Connection (WAC), used for the provision of WATS Access Line Service which provides transmission of interstate or international traffic (only in conjunction with Trunkside BSA-101XXXX Option and Feature Group D service), the customer shall specify the premises at which the WAC terminates, the type of line (i.e., two wire or four wire), the type of calling, (i.e., originating or terminating), the desired type of Code Screening (i.e., bound or unbound), the Network Channel Interface, the Technical Specifications Package, and any other service options. For WATS Access Line Service combined with Lineside BSA, Trunkside BSA - 950 Option, Feature Group A, or Feature Group B, when the end user's serving wire center is not a WSO or, if there is not sufficient capacity in the WSO, the Telephone Company will use the nearest WSO where capacity exists. For WATS Access Line Service combined with Trunkside BSA- 101XXXX Option or Feature Group D, when the customer's premises is not served by a Feature Group D office, the Telephone Company will use the nearest Trunkside BSA-101XXXX Option or Feature Group D office to provide service. Certain Trunkside BSA-101XXXX Option and Feature Group D offices, i.e., DMS 10 and #5ESS, do not have the WATS capability. The Telephone Company will use the nearest equipped Trunkside BSA-101XXXX Option or Feature Group D office to provide the service. The customer will be notified of the change and order modification charges will not apply.

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

- When the Switched 56 (S56) Kilobit Service option, described in 6.3.2.3(A) following, is ordered for use with Trunkside BSA-101XXXX Option and Feature Group D service, the customer must specify the office where the Switched 56 Kilobit Service function is to be provided. Switched 56 Kilobit Service is available only in Telephone Company designated end offices. Trunkside BSA-101XXXX Option and Feature Group D trunks used for Switched 56 Kilobits Service are dedicated to carrying only Switched 56 Kilobit Service traffic and is ordered directly to the Switched 56 Kilobit Service end office. Switched 56 Kilobit Service trunks may be originating only, terminating only, or two way.

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ACCESS SERVICE

5.2 Access Order (Cont'd)

For Dedicated Network Access Links (DNALs), the customer must specify the customer premises involved, the type of DNAL (e.g., Metallic or Voice Grade), the channel interface, technical specifications package and options desired, and the Percent Interstate Usage (PIU)(DNAL PIU must be the same as the Lineside BSA PIU which utilizes the DNAL), in accordance with section 2.3.10, preceding.

Trunkside BSA-101XXXX Option and Switched Access Service FGD Services may be used to carry calls originated from a Telecommunication Relay Service (TRS) Center. Customers using their access service to carry TRS Center originated traffic may use existing tandem routed facilities, as specified preceding, or order a separate Trunkside BSA-101XXXX Option or Switched Access Service FGD Service to the tandem switch which serves the TRS Center.

In order to use existing Trunkside BSA-101XXXX Option or existing FGD facilities, the customer must place an order with the Telephone Company specifying which trunks will route TRS traffic. Existing facilities may be used only when such facilities terminate in the access tandem which serves the TRS Center.

ACCESS SERVICE

5.2 Access Order (Cont'd)

- 1+900 Access Service may be ordered on a Direct-Trunked Transport connection (only to equal access end offices with six digit translation capability), or via a Tandem Switched connection to an access tandem, at the option of the customer.

  For 1+900 Access Service, when the customer requires a separate trunk group for conventional signaling between the equal access tandem and the customer serving wire center, 1+900 Access Service traffic will be delivered via a separate 1+900 trunk or trunk group.

  500 Access and 1+900 Access Service are ordered on a statewide or LATA basis. Calls originating in a LATA in which the customer has not ordered 500 Access or 1+900 Access Service NXX codes activated will be blocked.

  0+900 Access Service is available on a per office basis, only when combined with 1+900 Access Service in those LATAs and for activated NXXs, where the customer has ordered 1+900 Access Service.

- For Directory Assistance Service, the customer shall specify the number of trunks from the customer's premises to the Directory Assistance location. If the Directory Assistance Service is to be combined with a Trunkside BSA - 950 Option, Trunkside BSA-101XXXX Option, Feature Group B or D Switched Access Service, the customer shall also specify which Trunkside BSA - 950 Option, Trunkside BSA-101XXXX Option, Feature Group B or D Switched Access Service trunk group is to be associated with the Directory Assistance Service. This information is used to determine the number of transmission paths as set forth in 9.2(E)(3) following. The customer then specifies the Directory Transport options. (D) | | (D)

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

- For Non-Competitive End User Channel Terminations, the customer must specify the customer premises or Hubs involved, the type of service (e.g. Voice Grade, High Capacity, etc.), the channel interface, technical specification package and options desired, and the Percent Interstate Usage (PIU) as greater than or less than 10%, in accordance with Section 2.3.12, preceding. For multipoint services, the channel interface at each premises may, at the request of the customer, be different; but all such interfaces shall be compatible. For multiplexed High Capacity systems ordered to Facility Hubs, the customer must designate Hubs, specify Connecting Facility Assignment (CFA), and control channel assignment and routing of the subtending services. Voice Grade services that are ordered with compatible digital interfaces but without channel and assignment data will be provisioned, where facilities permit, on Telephone Company DS1 facilities inventory. (C) (C) (D) (D) (D)

- When establishing Non-Competitive End User Channel Terminations under a Shared Network Arrangement, the Host Subscriber and the Service User must coordinate with each other the design, testing and maintenance of the service; additionally, the service user must provide to the Telephone Company the Connecting Facility Assignment (CFA) and the High Capacity Billing Account Number (HBAN) of the Host Subscriber. (C)

  Upon receipt of an ASR with the required fields populated indicating a signed letter of authorization exists for a Shared Network Arrangement from the Host Subscriber, the Telephone Company will undertake to connect the Service User's circuits to the Host's service and to establish and maintain separate billing for the Service User's portion of the service. In the event that the Service User's is requesting a subtending circuit from a Host Subscriber's multiplexer which is, in term, part of a separate Shared Network Arrangement with a third-party Host (a cascading Shared Network Arrangement), the Service User must also obtain and provide to the Telephone Company the appropriate HBAN and CFA of the third-party Host, in order to identify the complete circuit for purposes of maintenance and testing continuity.

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

- When the Shared Network Arrangement is requested for a service that will be provided over a Host Customer's DSR that is equipped with the Customer Service Management (CSM) optional feature as set forth in Section 23.1(K)(1) following, the Service User's Letter of Authorization must also include an acknowledgment that the Host Customer has the ability to perform CSM functions (e.g., reconfiguration) on the portion of the Service User's service that rides the DSR.

- When the Shared Network Arrangement is requested for a service that will be provided over a Host Customer's DSR that is equipped with the Direct TL1 Monitoring (DTM) optional feature as set forth in Section 23.1(K)(2) following, the Service User's Letter of Authorization must also include an acknowledgment that the Host Customer has the ability to perform DTM functions (e.g., monitoring) on the portion of the Service User's service that rides the DSR.

- For Verizon Dedicated SONET Ring (DSR), the Telephone Company will construct the customer's dedicated ring prior to issuance of an Access Service Request (ASR). The customer must provide the Telephone Company with complete and accurate information to design and construct the customer's dedicated ring. Construction will not begin until the customer and the Telephone Company agree on the design of the ring. The order date for the ring is the date on which the customer provides the Telephone Company with written or electronic authorization to begin construction. Upon subsequent notification by the Telephone Company that construction is complete, the customer must submit an ASR for the constructed service so that billing may commence. In the event that the customer cancels its request, or part of its request, for construction of the ring, or fails to subsequently issue the ASR so that billing of the constructed ring may commence, cancellation charges as set forth in 5.2.3(B)(4) following will apply. (D)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

(D)

(D)

Associate General Counsel, Federal Regulatory (T)
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5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

- Toll Free** Data Base Access Service as well as vertical features may be ordered via direct access to the centralized data base system [i.e., the Service Management System (SMS)] or via a Responsible Organization (RESP ORG) that has access to the SMS*. Access to the SMS may be via dial-up terminal access, dedicated terminal access, or mechanized generic interface access. Access to the SMS is provided for under a separate tariff filing (i.e., the Toll Free NASC/SMS Functions Tariff), and may be arranged through the Toll Free Number Administration Service Center (Toll Free NASC).

- Service Provider Number Portability Database Service (SPNP)

  For SPNP Database Service, customers must provide initial estimates of total annual call volumes, including busy hour query volume. The Telephone Company will utilize this information in its effort to project further facility requirements.

* The Service Management System is the main operations support system of Toll Free Data Base Service. It is used to create and update subscriber Toll Free records that are then downloaded to SCPs for handling subscriber's Toll Free calls. The system is also used to reserve and assign Toll Free numbers.

** "Toll Free" service includes any access service which utilizes the following NPA's: 800, 888, 877, 866, 855, 844, 833, and 822 as they become available to the industry.

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

To estimate the amount of traffic to be generated to or from each end office subtending the entry switch or tandem, the BHMC may be determined by the customer in the following manner. For each day the customer shall determine the highest number of minutes of use for a single hour (e.g., 55 minutes in the 10-11 AM hour). The customer shall, for the same hour period (i.e. busy hour) pick the twenty consecutive business days in a calendar year which add up to the largest number of minutes of use. Both originating and terminating minutes shall be included. The customer shall then determine the average busy hour minutes of capacity (i.e. BHMC) by dividing the largest number of minutes of use figure for the same hour period for the consecutive twenty business day period by 20. This computation shall be performed for each end office subtending an entry switch or tandem to which service is ordered. When Switched Access Service is ordered in trunks, the trunks may be determined by the customer in the following manner. For each day the customer shall determine the highest number of trunks in use for a single hour. The customer shall, for the same hour period (i.e., busy hour), pick the twenty consecutive business days in a calendar year which add up to the largest number of trunks in use. The customer shall then determine the average busy hour trunks by dividing the largest number of trunks in use figure, for the same hour period, for the consecutive twenty business day period by 20. This computation shall be performed for each end office and/or access tandem the customer wishes to serve.

Where the Non-Competitive End User Channel Termination is exempt from the Special Access Surcharge as set forth in Section 7.4.2, following, the customer shall furnish with the order the certification as set forth in Section 7.4.2, following. (C)

5.2.1 Access Order Service Date Intervals

Access Service is provided with one of the following Service Date Intervals:

- Standard Interval
- Negotiated Interval

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.1 Access Order Service Date Intervals (Cont'd)

To the extent the Access Service can be made available with reasonable effort, the Telephone Company will provide the Access Service in accordance with the customer's requested interval, subject to the following conditions:

(A) Standard Interval

The Telephone Company shall publish or make available to requesting customers a schedule of Standard Intervals applicable for Switched and Special Access Services. The schedule specifies the services and the quantities of services that can be provided in the Standard Intervals. Individual copies of the "Verizon Schedule of Standard Intervals" will be made available to customers upon request. (T) (C)

Access Services provided in a Standard Interval will be installed during Telephone Company business days. If a customer requests that installation be done outside of scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable Additional Labor Charges as set forth in 13.2.6 following.

(B) Negotiated Interval

The Telephone Company will negotiate a Service Date interval with the customer when:

(1) There is no Standard Interval for the service, or

(2) The customer requests a Service Date before or beyond the applicable Standard Interval Service Date, or

(3) The quantity of Access Services ordered exceeds the quantities specified in the Standard Intervals.

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.1 Access Order Service Date Intervals (Cont'd)

(B) Negotiated Interval (Cont'd)

The Telephone Company will offer a Service Date based on the type and quantity of Access Services the customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval Service Date, or, when there is no Standard Interval, the Telephone Company offered Service Date.

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(D)

All services for which rates are applied on an individual case basis are provided with a Negotiated Interval.

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications

The customer may request a modification of its Access Order at any time prior to notification by the Telephone Company that service is available for the customer's use or prior to the Service Date, whichever occurs first. The Telephone Company will endeavor to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Order modification, the Telephone Company will schedule a new Service Date. All charges for Access Order modifications will apply on a per occurrence basis. (C) | | (C)

Any increase in the number of Special Access Service Non-Competitive End User Channel Terminations, Switched Access Service lines, trunks, Switched Transport facilities, or out of band signaling connections will be treated as a new Access Order (for the increased amount only). (C) (C)

If order modifications are necessary to satisfy the transmission performance for a Special Access Service Non-Competitive End User Channel Termination ordered by a customer, these changes will be made without order modification charges being incurred by the customer. (C) (C)

(A) Service Date Change Charge

(1) For Special Access Service Non-Competitive End User Channel Terminations, Access Order Service Dates for the installation of new services, but the new Service Date may not exceed the original Service Date by more than 30 calendar days except as specified following. When, for any reason, a customer or a customer's end user indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Telephone Company accordingly delays the start of service, a Service Date Change Charge will apply. (C) (C) (D)

If a customer or a customer's end user is unable to accept service within 30 calendar days of the original Service Date, the customer may elect one of the following options:

(a) the customer may take no action, and the order will be cancelled by the Telephone Company on the 31st day with the appropriate Cancellation Charge as set forth in 5.2.3 following applied; or

(b) the customer may choose to commence billing for the service on the 31st day.

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications (Cont'd)

(A) Service Date Change Charge (Cont'd)

(1) (Cont'd)

When a customer chooses the option to commence billing for the service on the 31st day, the customer must place an Access Order Modification to the existing Access Order prior to the 31st calendar day after the original service date to request a new service date. The new service date may not exceed the original service date by more than 120 calendar days. A Service Date Change Charge will not apply for such service date change; however, if subsequent additional service date changes are requested after calendar day 31, the Service Date Change Charge will apply, per request. (N)

When a customer chooses the option to commence billing for the service on the 31st day, monthly recurring charges for the service will begin accruing at calendar day 31 after the original service date. The initial or subsequent bill for the service will include these accrued charges and any applicable nonrecurring charges in addition to billable charges specified in Section 2.4.1(B) preceding.

If the customer requested service date is more than 120 calendar days after the original service date, or if the customer or the customer's end user is unable to accept the service within 120 calendar days of the original service date, the order will be cancelled by the Telephone Company on the 121st day. In the event of any such cancellation, or if the customer cancels the order after the 30th day, the customer will be billed the accrued monthly recurring charges specified preceding plus any applicable nonrecurring charges. These charges will be computed commencing at day 31 after the original service date up to and including the cancellation date. The customer will be responsible for applicable minimum period and termination liability charges. (N)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications (Cont'd)

(A) Service Date Change Charge (Cont'd)

(2) For services other than Special Access Services, Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Telephone Company accordingly delays the start of service, a Service Date Change Charge will apply. (C)(x) (M)

If the customer requested service date is more than 30 calendar days after the original service date, or if the customer or the customer's end user is unable to accept Access Service within 30 calendar days of the original service date, the order will be cancelled by the Telephone Company on the 31st day with the appropriate Cancellation Charge as set forth in 5.2.3 following applied. (M) (D)(x)

(x) Certain material on this page formerly appeared on Original Page 5-18.

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications (Cont'd)

(A) Service Date Change Charge (Cont'd)

(3) A new Service Date may be established that is prior to the original standard or negotiated interval Service Date if the Telephone Company determines it can accommodate the customer's request without delaying Service Dates for orders of other customers. If the Service Date is changed to an earlier date, the customer will be notified by the Telephone Company that a Special Handling Charge as set forth in (D) following will apply. Such charges will apply in addition to the Service Date Change Charge.

(4) Except as otherwise specified in (A)(1) preceding, a Service Date Change Charge will apply, on a per order per occurrence basis, for each Service Date changed.

When a Special Access Service is provided entirely or in part under this tariff, the Service Date Change Charge under this tariff will apply. (N) | (N)

The applicable charge is:

	USOC OMC	Charge	
Service Date Change Charge, Special Access Service, per order			
Price Cap		$150.00	(D)
All other services, per order		150.00	

(B) Partial Cancellation Charge

Any decrease in the number of ordered Non-Competitive End User Channel Terminations, Switched Access Service lines, trunks, or out of band signaling connections (OBSC) ordered will be treated as a partial cancellation and the charges as set forth in 5.2.3(B) following will apply. (C) (C)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications (Cont'd)

(C) Design Change Charges

The customer may request a design change to the service ordered. A design change is any change to an Access Order which requires engineering review. An engineering review is a review by the Telephone Company, of the service ordered and the requested changes to determine what change in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of Interface Group or technical specification package. Design changes do not include a change of customer premises, end user premises, end office switch, Feature Group, Lineside BSA, Trunkside BSA, Switched Transport facilities, or Non-Competitive End User Channel Terminations type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied. (C) (C)

The Telephone Company will review the requested change to determine if it can be accommodated and if a new Service Date is required. The Design Change Charge will apply on a per order, per occurrence basis, for each order requiring a design change. The applicable charge is:

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications (Cont'd)

(C) Design Change Charges (Cont'd)

When a Special Access Service is provided entirely or in part under this tariff, the Design Change Charge under this tariff will apply. (N) | (N)

	USOC	Charge	
Design Change Charges, Special Access Service, per order	H28		
Price Cap		$150.00	(D)
All other services, per order		150.00	

If a change of Service Date is required, the Service Date Change Charge as set forth in (A) preceding will also apply.

(D) Special Handling Charge

A Special Handling Charge will apply when a customer requests a Service Date that is earlier than the Standard Interval Service Date for the Access Service ordered. A customer may also request an earlier Service Date on negotiated interval Access orders.

The request for an earlier Service Date may be received from the customer prior to the issuance of an Access order, or after the Access order has been issued but prior to the Service Date.

The Telephone Company maintains exclusive right to accept or deny the request to expedite. If, upon reviewing availability of equipment and scheduled work load, the Telephone Company agrees to provide service on an expedited basis and the customer accepts this proposal, a Special Handling Charge will apply.

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications (Cont'd)

(D) Special Handling Charge (Cont'd)

If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, then the Special Handling Charge will not apply.

In the event that the Telephone Company provides service on an expedited basis by customer request and the customer then delays service, an additional Service Date Change Charge beyond that specified in 5.2.2(A) preceding will be applied.

In the event that the customer cancels an expedite request, the Special Handling Charge will be added to the Cancellation Charge specified above.

A Special Handling Charge will not be applied to orders expedited for Telephone Company reasons.

If costs other than additional administrative expenses are to be incurred when Access order is expedited, the regulations, rates and charges for interstate special construction are as set forth in the tariffs as defined in Section 1, preceding.

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications (Cont'd)

(D) Special Handling Charge (Cont'd)

When a Special Access Service is provided entirely or in part under this tariff, the Special Handling Charge under this tariff will apply. (N) | (N)

The nonrecurring Special Handling Charge to be applied to all Switched and Special Access orders processed on an expedited basis is as follows:

	USOC	Charge	
Special Handling Charge, Special Access Service Price Cap	EOD	$557.00	(D)
All other services, per order		557.00	

The Special Handling Charge will be billed in addition to the normal nonrecurring Access service charge and will be applied on a per order per occurrence basis.

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3 Cancellation of an Access Order

(A) A customer may cancel an Access Order for the installation of service at any time prior to notification by the Telephone Company that service is available for the customer's use. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days.

Subject to Section 5.2.2 preceding, a customer may negotiate an extension of a service date of an Access Order for installation of new services or rearrangements of existing services. (C)

(D)
|
|
|
|
|
(D)

Costs incurred in conjunction with the provision of Switched or Special Access Service start on the Application Date as defined in (B)(2) following.

When the customer cancels an Access Order prior to being notified of the critical events in the Provisioning Process, as defined in (B)(2) following, no charges shall apply.

(B) Applicable charges are based on the amount of provisioning completed by the Telephone Company at the time the order is cancelled. The charges are determined based on the following:

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(1) Certain Telephone Company critical dates are associated with an Access Order provisioning interval, whether Standard or Negotiated. These dates are used by the Telephone Company to monitor the progress of the provisioning process. At any point in the Access Order provisioning interval the Telephone Company is able to determine which critical date was last completed and can thus determine what percentage of the Telephone Company's nonrecurring charge has been incurred.

(2) The critical dates tracked by the Telephone Company are as follows:

- Application Date (APP): The date the customer provides a firm commitment and sufficient information as detailed in 5.1 preceding to the Telephone Company. This is also the order date.

- Scheduled Issue Date (SID): The date that the order is to be entered in the Telephone Company's order distribution system.

- Design Layout Report Date (DLRD): The date the Design Layout Report (DLR) is to be forwarded to the customer. In the case of "Routing/Translation only"* orders, this date occurs when all necessary network design and layout information has been passed to the Translation Writing Organization.

- Records Issue Date (RID): The date that all design and assignment information is to be sent to the central office and installation forces.

* Trunk Routing/Switch Translation (R/T) installation orders are those that require translations software changes only. Routing/Translation software installation includes, but is not limited to, Toll Free/900 NNX code changes.

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(2) (Cont'd)

- Wired and Office Tested Date (WOT): The date by which all intraoffice wiring is to be completed, all plug-ins optioned, aligned, and frame continuity established, and the interoffice facilities, if applicable, tested. In addition, switching equipment, is to be installed and tested and all translations loaded and checked.

- Plant Test Date (PTD): The date on which overall testing of the service is to be started. In the case of "Routing/Translation only" *orders, this date is when all individual office tests of the translations are completed.

- Service Date (DD): The date on which service is to be made available to the customer. This is sometimes referred to as the Due Date.

(3) The amount of the total provisioning completed by the Telephone Company at a particular critical date varies by the type of service shown as following:

* Trunk Routing/Switch Translation (R/T) installation orders are those that require translations software changes only. Routing/Translation software installation includes, but is not limited to, Toll Free/900 NXX Code Changes.

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(3) (Cont'd)

	APP	SID	DLRD	RID	WOT	PTD	
FGA[1]	0%	9%	19%	37%	100%	100%	
FGB[2]	0%	8%	17%	32%	100%	100%	
FGD[4]	0%	7%	18%	32%	100%	100%	
CCSAS	0%	7%	18%	32%	100%	100%	
OTS	0%	7%	18%	32%	100%	100%	
R/T*	0%	20%	50%	75%	90%	100%	
MT DNAL	0%	22%	39%	39%	68%	100%	
S56	0%	7%	18%	32%	100%	100%	
VG[6]	0%	8%	17%	17%	74%	100%	
WAC	0%	7%	18%	32%	100%	100%	
							(D)
							(D)
DA	0%	10%	21%	21%	70%	100%	
HC	0%	6%	21%	21%	74%	100%	

1 and Lineside BSA
2 and Trunkside BSA - 950 Option
4 and Trunkside BSA-101XXXX Option
6 and Voice Grade DNAL

* Trunk Routing/Switch Translation (R/T) installation orders are those that require translations software changes only. Routing/Translation Software installation includes, but is not limited to, 900 NXX code changes.

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) When a customer cancels an Access Order, or part of an Access Order, before the Service Date, the Telephone Company will apply cancellation charges to the order, unless the order is cancelled because the Telephone Company missed the Service Date.

When a Special Access Service is provided entirely or in part under this tariff, the Cancellation Charges under this tariff will apply. (N) (N)

Charges for the cancellation of a service are based on the amount of provisioning completed at the time of the request to cancel: (D)

(D) (D) (D)

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5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

- When a customer cancels the order or part of the order for its dedicated ring on the sixty-first (61st) day following written or electronic notification to the Telephone Company to begin construction of the ring, up to the date of notification that construction of the ring is complete, or the Access Service Request (ASR) is issued, whichever occurs first, cancellation charges as set forth following will apply. If the customer cancels the order, or part of the order, after construction is complete or the ASR is issued, minimum period charges and termination liability also apply. (M)

Cancellation charges for each service at each critical date are as follows: (M)

Material now appearing on this page formerly appeared on Pages 5-12.1 and 5-28.

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)
5.2 Access Order (Cont'd)
5.2.3 Cancellation of an Access Order (Cont'd)
(B) (Cont'd)
(4) (Cont'd)

	APP	SID	DLRD	RID	WOT	PTD	
FGA[1]	$0	$75.00	$187.50	$375.00	$562.50	$750.00	
FGB[2]	$0	$75.00	$187.50	$375.00	$562.50	$750.00	
FGD[4]	$0	$75.00	$187.50	$375.00	$562.50	$750.00	
CCSAS	$0	$75.00	$187.50	$375.00	$562.50	$750.00	(D)
OTS	$0	$75.00	$187.50	$375.00	$562.50	$750.00	
R/T	$0	$70.00	$175.00	$262.50	$315.00	$350.00	
S56	$0	$75.00	$187.50	$375.00	$562.50	$750.00	
DA	$0	$75.00	$187.50	$375.00	$562.50	$750.00	
MT DNAL	$0	$20.00	$50.00	$100.00	$150.00	$200.00	(D)
VG[6]	$0	$75.00	$187.50	$375.00	$562.50	$750.00	(D) (D)
WAC	$0	$70.00	$175.00	$350.00	$525.00	$700.00	(T) (D) (D) (D) (D) (D)

1 and Lineside BSA
2 and Trunkside BSA - 950 Option (D)
4 and Trunkside BSA-101XXXX Option
6 and Voice Grade DNAL (D)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

	APP	SID	DLRD	RID	WOT	PTD	
DDS	$0	$75.00	$187.50	$375.00	$562.50	$750.00	(T) (D)
HC (all zones)							
- DS1	$0	$75.00	$187.50	$800.00	$1200.00	$1600.00	
- DS3	$0	$200.00	$500.00	$1500.00	2000.00	$2500.00	(D) (D) (D)

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5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

APP	SID	DLRD	RID	WOT	PTD	
						(D)
						(D)
Switched Access IEF (per STS1)						
$0	$200.00	$500.00	$2,000.00	$2,000.00	$2,000.00	

(D)

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5. Ordering Options for Switched and Special Access Service (Cont'd)

(D)

(D)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

(D)

(D)

(D)
(D)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

(D)

(D)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3 Cancellation of an Access Order (Cont'd)

(D)

(D)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3 Cancellation of an Access Order (Cont'd)

(C) No cancellation charges apply when a customer cancels an order requesting disconnection of service. (T) (T)

5.2.4 Selection of Facilities For Access Orders

(A) When there are analog or digital high capacity facilities to a Hub as described in Section 5.2.8 following, on order or in service for the customer's use, the customer may request a specific channel or transmission path be used to provide the Switched Access Service or Special Access Non-Competitive End User Channel Termination requested in an Access Order. The Telephone Company will make a reasonable effort to accommodate the customer request. (D) (C) (C)

(B) For all other Access Orders, the option to request a specific transmission path or channel is not provided except as provided for under Special Facilities Routing as set forth in 11. following.

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.5 Minimum Period

(A) Except as set forth in (B) following, 7.2.5 (G), 7.2.11(D), 7.2.14(C), 7.2.15(C), 7.2.16, 7.4.13, 7.4.17, 8.2(C)(1), 9.4(A), and 16.5, 16.6, 16.7, 25.1.10 and 25.3.8 following, the minimum period for which Access Service is provided and for which charges are applicable, is one month.

(B) Reserved.

(C) Service Rearrangements as set forth in 6.8.1(C)(2) following for Switched Access Services may be made without a change in minimum period requirements.

(D) Changes other than those identified in 6.8.1(C)(2) or 7.4.1(C)(3) following will be treated as a discontinuance of the existing service and an installation of a new service. All associated nonrecurring charges will apply for the new service. A new minimum period will be established for the new service. The customer will also remain responsible for all outstanding minimum period obligations associated with the disconnected service.

The changes listed below are those which will be treated as a discontinuance and installation of service except as specified in 2.1.2(A) preceding and for which a new minimum period is to be established.

(1) A change of customer of record (i.e., Access Service is provided to and billed to a different customer)
(2) A move to a different building as set forth in 6.8.7(B) or 7.4.5(B) following
(3) A change in type of service (i.e., Switched Access to Special Access, one type of Special Access to another, or one type of Switched Access Feature Group to another except as set forth in 6.8.6 following)
(4) A change in the type of Special Access Service Channel Termination (D)
(5) A change in Switched Access Service or Directory Assistance Service Interface Group
(6) Change in Switched Access Service traffic type
(7) Change from two-point to multipoint Special Access Service or from multipoint to two-point Special access service.

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.5 Minimum Period (Cont'd)

(D) (Cont'd)

(D)

(D)

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.6 Minimum Period Charges

When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory.

Except as specifically stated in other sections of this tariff, the Minimum Period Charge for monthly billed services will be determined as follows:

(A) For Switched Access Service, the charge is equal to the applicable minimum monthly charge for the capacity as set forth in 6.8.4 following.

(B) For Switched Transport facilities and Special Access Non-Competitive End User Channel Terminations, the charge for a month or fraction thereof is the applicable monthly rates for the service as set forth in 6.9, 7.5 and 8.2 following, except for DS3 Switched Access Entrance Facility channel terminations, which are calculated using the rate band determined by the last count taken. When service is provided under a DS3 TPP, DS3 High Capacity TPP, Commitment Discount Plan, or National Discount Plan, the discount percentage specified in Section 6.8.22, Section 7.4.13(B), Section 25.1, or Section 25.3 following, respectively, shall be applied to the applicable monthly rates.

(D)
|
(D)

The Minimum Period Charge is in addition to all applicable nonrecurring charges for the service.

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.7 Discontinuance of Access Service

Except as set forth in Sections 6.8.22(D), 7.4.15(A), and 7.4.16(C) following, a customer may request disconnect of an access service, in writing, at any time after the service has been established. Billing for the service involved will cease no later than 2 business days following receipt of the written notice by the Telephone Company or on the customer's requested date, whichever is later. Minimum Period Charges are applicable if the Minimum Period, as specified in 5.2.6 preceding, has not been satisfied at the time of disconnect.

5.2.8 Shared Use Facilities

Shared Use (i.e., Switched Access Services provided over analog or digital High Capacity Special Access facilities) is allowed. All high capacity shared use facilities will be ordered and provided as Special Access Service. While shared use of Special Access facilities is allowed, individual services utilizing these facilities must be ordered either as Switched Access Service or Special Access Service. When placing the order for the individual service(s) the customer must specify a channel assignment for each service ordered. Shared use of Switched Access facilities (i.e., Special Access Services provided over Switched Access facilities) is not allowed. (C) | (C) (T) | (T) (N) | (N)

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