ACCESS SERVICE

5. Ordering Switched and Special Access Service

This tariff contains ordering options for Switched Access Service and Special Access Service Non-Competitive End User Circuit Terminations (and associated optional features and functions). Ordering options for the other Special Access Service components needed to complete the circuit are available as described in Section 1.1 preceding. (N) | (N)

This section sets forth the regulations and order related charges for Access Orders for Switched Access and Special Access Non-Competitive End User Circuit Terminations and Expanded Interconnection Services (EIS). These charges are in addition to other applicable charges as set forth in other sections of this tariff. (T) (C)

5.1 Access Service Request Requirements

An ASR is used by the Telephone Company to receive orders for the following types of services requested by the customer:

- Switched Access as in Section 6,
- Special Access as in Section 7, (T)
- Expanded Interconnection Service as in Section 17, and
- Other Services as in other sections of the tariff.

When placing an order for Access Services, the customer must complete a Telephone Company Access Service Request and shall provide the information as required in 5.1.1, 5.1.2, and 5.1.3 following.

5.1.1 General

A customer may order any number of services of the same type and between the same premises on a single Access Service Request. All details for services for a particular order must be identical except for those for multipoint service.

A customer may order access service on behalf of the customer's end user. The customer must provide the Telephone Company all the necessary information as set forth in this section.

The customer shall provide all information necessary for the Telephone Company to provide and bill for the requested service. In addition to the order information required in 5.1.2 and 5.1.3 following, the customer must also provide:

- Customer name and premises address(es)

- Billing name and address (when different from customer name and address).

- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

ACCESS SERVICE

5. Ordering Switched and Special Access Service (Cont'd)

5.1 Access Service Request Requirements (Cont'd)

5.1.2 Switched Access Ordering Requirements

Switched Access Service may be ordered by the customer on the basis of line-side or trunk-side access connections at Telephone Company locations. Trunk side ordering regulations are as set forth in 5.1.2(A). Line side ordering regulations are as set forth in 5.1.2(B).

(A) Trunk Side Access Services

FGB, FGD, BSA-B, BSA-D, 500, Toll Free*, and 900 Access services are provided by the Telephone Company via trunk side connections. Trunk side connections shall be established via orders for Entrance Facilities, Direct-Trunked Transport or Tandem-Switched Transport. 500 and 900 Access Service Trunks are provided only at Telephone Company designated switches capable of performing the customer identification function for 500 and 900 services. All 500 and 900 NXX code assignments and administration shall be in accordance with the North American Numbering Plan (NANP). Toll Free* Access Service Trunks are offered only in conjunction with the Toll Free* customer identification function as described in 6.2.5(A)(1) and in conjunction with Toll Free* Data Base Query Service as described in 6.2.5(D). Customers may request Toll Free* access connections to suitably equipped end offices and Telephone Company access tandem offices. A list of those offices will be provided upon request. All Toll Free* number assignments shall be administered by the Number Administration Service Center (NASC) through the Service Management System (SMS). When direct routing of 500, Toll Free* or 900 Access Service traffic via 500, Toll Free* or 900 Access Service trunks is desired, or when the customer's 500, Toll Free* or 900 Access Service traffic is combined in the same trunk group arrangement with the customer's FGD or BSA-D traffic, the customer must complete an Access Service Request as set forth in (1) or (2). (D) (D)

(1) Local Transport Entrance Facilities and Direct-Trunked Transport

ASRs for Entrance Facilities and Direct-Trunked Transport must specify the customer designated premises, type of service (e.g., Voice Grade, DS1 or DS3), the channel interface, and any options desired. In addition, ASRs for Direct-Trunked Transport must specify any Hubs involved and the end office, when direct routing to an end office is desired, or the Telephone Company access tandem if direct routing to a Telephone Company access tandem for purposes of obtaining Tandem-Switched Transport is desired.

* "Toll Free" is considered to mean any access service which utilizes any of the following NPAs: 800, 888, 877, 866, 855, 844, 833, and 822 as they become available to the industry.

ACCESS SERVICE

5. **Ordering Switched and Special Access Service** (Cont'd)

5.1 **Access Service Request Requirements** (Cont'd)

5.1.2 **Switched Access Ordering Requirements** (Cont'd)

(A) Trunk Side Access Services (Cont'd)

(1) Local Transport Entrance Facilities and Direct-Trunked Transport (Cont'd)

ASRs for Direct-Trunked Transport must also specify the Feature Group or Serving Arrangement, number of trunks at the end office or Telephone Company tandem, major traffic types and directionality. Originating traffic may be categorized into Domestic, 500, Toll Free*, 900, operator and IDDD when the customer wishes to further segregate their originating traffic.

(2) Tandem-Switched Transport

Customers may order FGB, FGD, BSA-B, BSA-D, 500, Toll Free* and 900 Tandem-Switched Transport Services by specifying the number of trunks desired between their premises and the Telephone Company access tandem or BHMCs between the customer's premises and the end office and the Local Transport and Local Switching Options desired. When ordering by trunk quantities rather than BHMC quantities to a Telephone Company access tandem, the customer must also provide to the Telephone Company an End Office Detail Form specifying an estimate of the amount of traffic it will generate to and/or from each end office subtending the Telephone Company access tandem to assist the Telephone Company in its own efforts to project further facility requirements. The major traffic types and directionality must also be specified to enable efficient provisioning and billing functions. (D)

There are two major traffic types identified as Originating and Terminating traffic. Because some customers will wish to further segregate their originating traffic into separate trunk groups, originating traffic may be further categorized into Domestic, 500, 800, 888, 900, operator and IDDD.

When a customer orders FGB, FGD, BSA-B, BSA-D, 500, Toll Free* or 900 Tandem-Switched Transport Service in trunks, the customer is responsible to assure that sufficient access facilities have been ordered to handle this traffic. (D)

* "Toll Free" is considered to mean any access service which utilizes any of the following NPAs: 800, 888, 877, 866, 855, 844, 833, and 822 as they become available to the industry.

ACCESS SERVICE

5. **Ordering Switched and Special Access Service** (Cont'd)

5.1 **Access Service Request Requirements** (Cont'd)

5.1.2 **Switched Access Ordering Requirements** (Cont'd)

(A) Trunk Side Access Services (Cont'd)

(2) Tandem Switched Transport (Cont'd)

Customers may order FGB, FGD, BSA-B, BSA-D, 500, Toll Free* or 900 Tandem Switched Transport by specifying the number of busy hour minutes of capacity (BHMC) from the customer's premises to the end office by Switched Access arrangement and by type of BHMC. This information is used to determine the number of transmission paths as set forth in 6.5.5 following. The customer then specifies the Local Transport and Local Switching options desired, and for FGB and BSA-B the manner in which interstate communications shall be completed. (D)

The BHMC may be determined by the customer in the following manner. For each day (8 am to 11 pm, Monday through Friday, excluding national holidays), the customer shall determine the highest number of minutes of use for a single hour (e.g., 55 minutes in the 10-11 am hour). The customer shall, for the same hour period (i.e., busy hour) for each of twenty consecutive business days, pick the twenty consecutive business days in a calendar year which add up to the largest number of minutes of use. Both originating and terminating minutes shall be included. The customer shall then determine the average busy hour minutes of capacity (i.e., BHMC) by dividing the largest number of minutes of use figure for the same hour period for the consecutive twenty business day period by 20. This computation shall be performed for each end office the customer wishes to serve. These determinations thus establish the forecasted BHMC for each end office.

BHMCs are differentiated by type and directionality of traffic carried over a Switched Access Service arrangement. Differentiation of traffic among BHMC types is necessary for the Telephone Company to properly design Switched Access Service to meet the traffic carrying capacity requirement of the customer. There are two major BHMC categories identified as Originating and Terminating. Because some customers will wish to further segregate their originating traffic into separate trunk groups, originating BHMCs are further categorized into Domestic, 500, Toll Free*, 900, Operator and IDDD.

* "Toll Free" is considered to mean any access service which utilizes any of the following NPAs: 800, 888, 877, 866, 855, 844, 833, and 822 as they become available to the industry.

ACCESS SERVICE

5. **Ordering Switched and Special Access Service** (Cont'd)

5.1 **Access Service Request Requirements** (Cont'd)

5.1.2 **Switched Access Ordering Requirements** (Cont'd)

(A) Trunk Side Access Services (Cont'd)

(3) 900 NXX Code Activation/Deactivation

900 Access Service NXX Code Activation shall be ordered by the customer for an entire Telephone Company serving area, state within a serving area, or LATA associated with a Telephone Company serving area. The customer must specify in its Access Service Request, the 900 NXX codes to be activated or deactivated and the service area desired. The Telephone Company will activate or deactivate the requested NXX codes in all Telephone Company switches which perform the customer identification function for 900 Access Service within the service area ordered by the customer. Telephone Company serving areas are set forth on Title Page 2, 3 and 4.

When a customer's 900 Access Service traffic originates from a Telephone Company end office which is not capable of performing the customer identification function the customer may be required, upon reasonable notice, to provide the Telephone Company an estimate of the amount of traffic it will generate from the end office to assist the Telephone Company in its own efforts to project future facility requirements.

For additions and/or deletions of 900 Access Service NXX(s) subsequent to the initial order for service, the customer shall place an Access Service Request for such additions and/or deletions at least 30 days prior to the effective date of the change in order to allow the Telephone Company sufficient time to implement the change. Calls originating in Telephone Company jurisdictions to NXXs which the customer has not ordered activated will be blocked in those end offices or Telephone Company access tandems which possess the technical capabilities to block such calls.

ACCESS SERVICE

5. **Ordering Switched and Special Access Service** (Cont'd)

5.1 **Access Service Request Requirements** (Cont'd)

5.1.2 **Switched Access Ordering Requirements** (Cont'd)

(A) Trunk Side Access Services (Cont'd)

(4) (Reserved for Future Use) (C)

(D)

(D)

(5) Coin Services

An Access Service Request (ASR) is required from the customer to add 1+ coin traffic from an end office. At the customer's option, the ASR can be issued at a 1+ coin Telephone Company access tandem or end office level. For an initial customer order at a 1+ coin Telephone Company access tandem, the Telephone Company must receive the request at least 120 calendar days prior to the requested effective date. Standard provisioning intervals will apply to subsequent orders involving that 1+ coin Telephone Company access tandem.

The customer must provide the Telephone Company with written notification stating that an order is being submitted pursuant to an agreement with a secondary service provider prior to the routing of 1+ interLATA coin traffic to a provider other than the customer.

ACCESS SERVICE

5. **Ordering Switched and Special Access Service** (Cont'd)

5.1 **Access Service Request Requirements** (Cont'd)

5.1.2 **Switched Access Ordering Requirements** (Cont'd)

(A) Trunk Side Access Services (Cont'd)

(6) Common Channel Signaling System 7 Services

Common Channel Signaling System 7 (CCS7) Access Service facilities may be ordered by the customer for interconnection between a Telephone Company Signal Transfer Point (STP) and a customer's premises. CCS7 Access Services shall be ordered and installed pursuant to specifications in Technical Reference GR-905-CORE, Issue 11**. Each service application used in conjunction with CCS7 Access Service will require a separate ASR. (T)

When ordering SS7 Out of Band Signaling for FGD, BSA-D, 500, Toll Free* or 900 Access Service, the ASR must (T)
specify the existing CCS7 Access Service facilities or a related ASR for CCS7 Access Service. The ASR must also
include STP point codes, STP location identifier codes, FGD, BSA-D, 500, Toll Free* or 900 Access Service trunk (T)
circuit identification codes, and switch type. All traffic carried by that FGD, BSA-D, 500, Toll Free* or 900 Access (T)
Service will be equipped with Out of Band Signaling. The customer and the Telephone Company will work
cooperatively to determine the number of CCS7 Access Service connections required to handle the customer's SS7
Out of Band Signaling traffic.

(7) 500 NXX Code Activation/Deactivation

500 Access Service NXX Code Activation shall be ordered by the customer for an entire Telephone Company serving area, state within a serving area, or LATA associated with a Telephone Company serving area. The customer must specify on its Access Service Request, the 500 NXX codes to be activated or deactivated and the service area desired. The Telephone Company will activate or deactivate the requested NXX codes in all Telephone Company switches which perform the customer identification function for 500 Access Service within the service area ordered by the customer. Telephone Company serving areas are set forth on Title Page 2, 3 and 4.

When a customer's 500 Access Service traffic originates from a Telephone Company end office which is not capable of performing the customer identification function the customer may be required, upon reasonable notice, to provide the Telephone Company an estimate of the amount of traffic it will generate from the end office to assist the Telephone Company in its own efforts to project future facility requirements.

** GR-905-CORE, Issue 11, replaces TR-TSV-905 in its entirety. (T)

* "Toll Free" is considered to mean any access service which utilizes any of the following NPAs: 800, 888, 877, 866, (N)
855, 844, 833, and 822 as they become available to the industry. (N)

ACCESS SERVICE

5. **Ordering Switched and Special Access Service** (Cont'd)

5.1 **Access Service Request Requirements** (Cont'd)

5.1.2 **Switched Access Ordering Requirements** (Cont'd)

(A) Trunk Side Access Services (Cont'd)

(7) 500 NXX Code Activation/Deactivation (Cont'd)

For additions and/or deletions of 500 Access Service NXX(s) subsequent to the initial order for service, the customer shall place an Access Service Request for such additions and/or deletions at least 30 days prior to the effective date of the change in order to allow the Telephone Company sufficient time to implement the change. Calls originating in Telephone Company jurisdictions to NXXs which the customer has not ordered activation will be blocked in those end offices or Telephone Company access tandems which possess the technical capabilities to block such calls.

(8) When a customer orders Tandem Switch Signaling (TSS) as described in 6.5.3(D) and 6.5.14, to be established with the installation of a new FGD or BSA-D trunk group, 500 SAC Access Service or 900 SAC Access Service trunk group, the Switched Access Ordering charge, per ASR, and the appropriate Service Installation charge will apply for the installation of the FGD, BSA-D, 500 SAC, or 900 SAC Access services.

When a customer orders Tandem Switch Signaling to be added to an existing FGD or BSA-D trunk group, 500 SAC Access Service trunk group or 900 SAC Access Service trunk group or to a pending ASR, only the Switched Access Ordering charge and the Design Change charge will apply for the addition of the optional arrangement.

(9) When ordering FGD or BSA-D Switched Access with 950-XXXX Access as described in 6.3.2(AB), the customer shall provide an ASR specifying which 950-XXXX access code(s) are to be routed and the FGD or BSA-D Switched Access Service over which resulting originating 950-XXXX access code calls are to be routed.

(10) When ordering Carrier Identification Parameter (CIP) as described in 6.3.2(AC), the customer shall provide an ASR specifying a reference to existing FGD switched access services or reference to a related ASR for FGD switched access services. The customer's ASR shall specify the information necessary to identify the trunk group to which CIP is to be added.

(D)

(D)

ACCESS SERVICE

5. **Ordering Switched and Special Access Service** (Cont'd)

5.1 **Access Service Request Requirements** (Cont'd)

5.1.2 **Switched Access Ordering Requirements** (Cont'd)

(B) Line Side Access Services

FGA and BSA-A Access service is provided by the Telephone Company via line-side connections. All customers shall provide the ordering requirements as follows:

For FGA or BSA-A Switched Access Service, the customer shall specify the number of lines and the first point of switching (i.e., dial tone office), the type of Local Transport Entrance Facility and Direct-Trunked Transport, the Local Transport options and Local Switching options desired, and the manner in which interstate communications shall be completed. In addition, the customer shall also specify which lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines.

When FGA or BSA-A is ordered the customer shall specify whether or not the terminating traffic is to be restricted to the FGA or BSA-A Access Area (local exchange calling area) as set forth in 6.2.1(A)(7) or allowed to extend beyond the FGA or BSA-A Access area but within the LATA. When FGA or BSA-A traffic is terminated beyond the Access Area but remains within the LATA, the rates for Switched Access as set forth in 6.5.8, will apply.

ACCESS SERVICE

5. **Ordering Switched and Special Access Service** (Cont'd)

5.1 **Access Service Request Requirements** (Cont'd)

5.1.3 **Special Access Services**

(A) General

When placing an order for Special Access Services, the customer must provide the requirements as follows:

For all Special Access Services, the customer must specify the customer designated premises or Hubs involved, the type of service, (e.g., Voice Grade, High Capacity, etc.) the channel interface, technical specification package and options desired. The customer must also indicate the jurisdiction of the circuit as set forth in 7.1.9 following. For DS3 High Capacity Services, the customer must indicate the minimum service period and level of capacity. For multipoint services, the channel interface at each premises may, at the request of the customer, be different but all such interfaces shall be compatible.

Where the Special Access Service is exempt from the Special Access Surcharge, the customer shall furnish with the Access Service Request the certification as set forth in 7.2.1(E) following. Exemption certifications may be provided in writing or by use of an Access Service Request.

ACCESS SERVICE

5. **Ordering Switched and Special Access Service** (Cont'd)

5.1 **Access Service Request Requirements** (Cont'd)

5.1.4 **Switched Access Interface**

The Switched Access Interface optional feature, as set forth in 6.3.2 following, is ordered by a customer in the provision of that customer's interstate communications service (e.g., WATS, Toll Free* or WATS-type services) to (T) end users. Orders for the Switched Access Interface must specify the required information as set forth preceding for the appropriate Switched Access Service Feature Group or BSA and Voice Grade Special Access Service. The customer must also specify the Switched Access Interface Arrangement optional features, if any, the directionality of the service to be provided (i.e, originating, terminating, or two-way) and the type of Supervisory Signaling.

If the wire center that serves the customer's end user premises is not a WATS Serving Office (WSO) the Telephone Company will configure the Special Access portion of the service to the nearest wire center where the necessary functions exist.

* "Toll Free" is considered to mean any access service which utilizes any of the following NPAs: 800, 888, 877, 866, (N)
855, 844, 833, and 822 as they become available to the industry. (N)

ACCESS SERVICE

5. **Ordering Switched and Special Access Service** (Cont'd)

5.1 **Access Service Request Requirements** (Cont'd)

5.1.5 **Reserved for Future Use** (C)

(D)

(D)

ACCESS SERVICE

5. Ordering Switched and Special Access Service (Cont'd)

5.1 Access Service Request Requirements (Cont'd)

5.1.6 Provision of Other Services

(D)

(A) Testing Service, Additional Labor, Restoration Priority and Special Facilities Routing shall be ordered with an Access Service Request or as set forth in (B) following. The rates and charges for these services, as set forth in other sections of this tariff, will apply in addition to the ordering charges set forth in this section and the rates and charges for the Access Service with which they are associated.

(B) Where possible, the Telephone Company will allow the services listed preceding to be subsequently added to an Access Service Request at any time, up to and including the service date for the Access Service. When added subsequently, charges for a design change as set forth in 5.3.1(C) following will apply when an engineering review is required.

(C) Additional Engineering is not an ordering option, but will be applied to an Access Service Request when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer request. Additional Engineering conditions and charges are as set forth in 8.1 following and are in addition to the regulations, rates and charges specified in this section.

(D)
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5.1.7 Access Order Service Date Intervals

Access Service is provided with Service Date Intervals. The Service Date Interval is that period of time which the Telephone Company requires to properly provision the service and begins when the customer submits a completed Access Service Request for service, as set forth in 5.1 preceding.

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ACCESS SERVICE

5. Ordering Switched and Special Access Service (Cont'd)

5.1 Access Service Request Requirements (Cont'd)

5.1.7 Access Order Service Date Intervals (Cont'd)

The Telephone Company shall publish and make available to all customers, upon reasonable request, a schedule of Service Date Intervals applicable for Switched and Special Access Services. The schedule shall specify the services and the quantities of services that can be provided in the Service Date Intervals. Service Date Interval schedules are provided during regular business days at Telephone Company offices at which the customer places an order for Access Service.

Access Services provided in a Service Date Interval will be installed during Telephone Company business days. If a customer requests that installation be done outside of scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable Additional Labor Charges as set forth in 8.2. following.

5.1.8 Selection of Facilities For Access Order

When there are analog or digital high capacity facilities to a Hub on order or in service for the customer's use, or a Switched Access Service that is part of a shared use Special Access facility, the customer may request a specific channel or transmission path be used to provide the Switched or Special Access Service requested in an Access Service Request. The Telephone Company will make a reasonable effort to accommodate the customer request.

For all other Access Service Requests, the option to request a specific transmission path or channel is not provided except as provided for under Special Facilities Routing as set forth in 11. following.

5.1.9 Shared Use Facilities

Shared use (i.e., Switched Access Services provided over analog or digital high capacity Special Access facilities) is allowed. All shared use high capacity facilities will be ordered and provided as Special Access Service. While shared use is allowed, individual services utilizing these facilities must be ordered either as Switched Access Service or Special Access Service. When placing the order for the individual service(s), the customer must specify a channel assignment for each service ordered. Shared use of Switched Access facilities (i.e., Special Access Services provided over Switched Access facilities) is not allowed. (C) (C) (N) (N)

ACCESS SERVICE

5. Ordering Switched and Special Access Service (Cont'd)

5.1 Access Service Request Requirements (Cont'd)

5.1.10 Expanded Interconnection Services (EIS)

When ordering Expanded Interconnection Services (EIS) as described in 17.5, the customer shall place an ASR for the Switched Access or Special Access Cross Connect, as described in 6.5.13 and 7.2.1(F) to interconnect the facilities of the Telephone Company to the facilities of the customer. Each service application used in conjunction with EIS will require a separate ASR. When ordering additions or changes to the existing EIS facilities, the customer must refer to the specific EIS facilities affected by the addition or change.

5.1.11 Reserved for Future Use (C)

(D)
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(D)

5.1.12 Special Construction

(A) When the Telephone Company determines that the installation of service meets the guidelines of the Special Construction tariffs as set forth in Section 1.3 preceding, the customer is notified and conditions are negotiated as prescribed by the Special Construction tariffs.

(B) The regulations, rates and charges for Special Construction (as set forth in the tariffs referenced in Section 1.3 preceding) are in addition to the regulations, rates and charges specified in this section.

ACCESS SERVICE

5. Ordering Switched and Special Access Service (Cont'd)

5.2 Access Services Provided by More than One Telephone Company

The Telephone Company will provide Access Services under this tariff where more than one Telephone Company is involved in the provision of Access Service as set forth in (A), (B) or (C). The Single Company Billing arrangement as set forth in (A) will be used for FGA and BSA-A switched access services except where interconnection arrangements between the telephone companies involved permit the use of the Multiple Company Billing arrangement as set forth in (B). The Telephone Company will notify the customer of the billing arrangement when the customer orders FGA or BSA-A service. The Multiple Company Billing arrangement, as set forth in (B) will be used for all FGB, FGD, BSA-B, BSA-D, 500, Toll Free* Access and 900 Access Services and Special Access Services. (D)

(A) Single Company Billing

For FGA and BSA-A Switched Access Service the customer shall submit an ASR to the Telephone Company in whose territory the dial tone office is located. The Telephone Company receiving the order from the customer will arrange to provide the service and bill the customer as set forth in 2.4.7 (A).

For services ordered as set forth preceding, the customer shall provide a copy of the ASR containing all information as required in 5.1 to any other Telephone Company involved in providing the service.

* "Toll Free" is considered to mean any access service which utilizes any of the following NPAs: 800, 888, 877, 866, 855, 844, 833, and 822 as they become available to the industry.

ACCESS SERVICE

5. Ordering Switched and Special Access Service (Cont'd)

5.2 Access Services Provided by More than One Telephone Company (Cont'd)

(B) Multiple Company Billing

Access services subject to Multiple Company Billing will be provided by the Telephone Companies involved in accordance with the Exchange Carrier Standards Association's Multiple Exchange Carrier Access Billing Guidelines (MECAB) and Multiple Exchange Carrier Ordering and Design Guidelines (MECOD).

For all Switched and Special Access Services, the customer shall submit an ASR to each Telephone Company involved in providing the service.

Each Telephone Company will provide the appropriate access service elements within its operating territory to a physical point of interconnection with the other involved Telephone Company(ies). The physical point of interconnection is the location where one Telephone Company's facilities connect with another Telephone Company's facilities.

Each Telephone Company that receives an order will bill the customer for the appropriate access service elements provided by each respective Telephone Company as set forth in 2.4.7 (B) preceding.

(C) EAS Arrangements

Where a customer utilizes FGA or BSA-A to originate and/or terminate calls within an Extended Area Service (EAS) calling area provided by more than one telephone company, as set forth in 2.4.7(C) preceding, the customer shall submit an ASR for FGA or BSA-A service in the manner set forth in (A) preceding. The customer shall also provide a copy of the ASR to any other Telephone Company involved in providing the service within the EAS calling area.

ACCESS SERVICE

5. Ordering Switched and Special Access Service (Cont'd)

5.3 Access Order Charges

5.3.1 Access Service Request Modifications

The customer may request a modification of its Access Service Request at any time prior to notification by the Telephone Company that service is available for the customer's use or prior to the Service Date, whichever occurs first. The Telephone Company will endeavor to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Service Request modification, the Telephone Company will schedule a new service date. All charges for Access Service Request modifications will apply on a per occurrence basis. (C) | (C)

Any increase in the number of Non-Competitive End User Circuit Terminations, Switched Access Service Entrance Facility circuits, Direct-Trunked Transport circuits, lines, trunks or busy hour minutes of capacity, or STP Port Terminations and CCS7 Access Service facilities will be treated as a new Access Service Request (for the increased amount only). (C)

If order modifications are necessary to satisfy the transmission performance for a Non-Competitive End User Circuit Termination ordered by a customer, these changes will be made without order modification charges being incurred by the customer. (C) (C)

(A) Service Date Change Charge

(1) Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days except as specified following. When, for any reason, a customer or a customer's end user indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Telephone Company accordingly delays the start of service, a Service Date Change Charge will apply.

If a customer or customer's end user is unable to accept service within 30 calendar days, of the original service date, the customer may elect one of the following:

(a) the customer may take no action, and the original order will be canceled by the Telephone Company on the 31st day with the appropriate Cancellation Charge as set forth in 5.3.2(C) following applied; or

(b) the customer may choose to commence billing for the service on the 31st day.

ACCESS SERVICE

5. **Ordering Switched and Special Access Service** (Cont'd)

5.3 **Access Order Charges (Cont'd)**

5.3.1 **Access Service Request Modifications (Cont'd)**

(A) Service Date Change Charge (Cont'd)

(1) (Cont'd)

When a customer chooses the option to commence billing for the service on the 31st day, the customer must place an Access Order Modification to the existing Access Order prior to the 31st calendar day after the original service date to request a new service date. The new service date may not exceed the original service date by more than 120 calendar days. A Service Date Change Charge will not apply for such service date change; however, if subsequent additional service date changes are requested after calendar day 31, the Service Date Change Charge will apply, per request. (C)

When a customer chooses the option to commence billing for the service on the 31st day, monthly recurring charges for the service will begin accruing at calendar day 31 after the original service date. The initial or subsequent bill for the service will include these accrued charges and any applicable nonrecurring charges in addition to billable charges specified in Section 2.4.1(B) preceding. (C)

If the customer requested service date is more than 120 calendar days after the original service date, or if the customer or the customer's end user is unable to accept the service within 120 calendar days of the original service date, the order will be cancelled by the Telephone Company on the 121st day. In the event of any such cancellation, or if the customer cancels the order after the 30th day, the customer will be billed the accrued monthly recurring charges specified preceding plus any applicable nonrecurring charges. These charges will be computed commencing at day 31 after the original service date up to and including the cancellation date. The customer will be responsible for applicable minimum period and termination liability charges. (C)(x) (C)(x) (C) (C)

(x) Certain material on this page formerly appeared on Original Page 5-18.

ACCESS SERVICE

5. **Ordering Switched and Special Access Service** (Cont'd)

5.3 **Access Order Charges** (Cont'd)

5.3.1 **Access Service Request Modifications** (Cont'd)

(A) Service Date Change Charge (Cont'd)

(2) If the Telephone company determines it can accommodate the customer's request without delaying service dates for orders of other customers, a new service date may be established that is prior to the original standard or negotiated interval service date.

If the service date is changed to an earlier date, the customer will be notified by the Telephone Company that Expedited Order Charges as set forth in (D) following apply. Such charges will apply in addition to the Service Date Change Charge.

(3) Except as otherwise specified in (A)(1) preceding, a Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed after the Plant Test Date of the ASR. The applicable charge is:

	USOC	CHARGE	
Service Date Change Charge, per order	OMC		
Special Access			
Price Cap		$150.00	(D)
All Other Services		28.00	

(4) When a Special Access Service is provided entirely or in part under this tariff, the Service Date Change Charge under this tariff will apply. (N) (N)

(B) (Reserved for Future Use)

ACCESS SERVICE

5. **Ordering Switched and Special Access Service** (Cont'd)

5.3 **Access Order Charges** (Cont'd)

5.3.1 **Access Service Request Modifications** (Cont'd)

(C) Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an Access Service Request which requires engineering review. An engineering review is a review by the Telephone Company of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the signaling arrangements associated with Switched Access Entrance Facility interface groups. Design changes do not include a change of Switched Access Entrance Facility type, end user premises, end office switch, Feature Group or BSA type or Special Access Service circuit type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Telephone Company will review the requested change to determine if it can be accommodated and if a new service date is required. The Design Change Charge will apply on a per order per occurrence basis, for each order requiring a design change. When a Special Access Service is provided entirely or in part under this tariff, the Design Change Charge under this tariff will apply. The applicable charge is: (N) (N)

	USOC	Rate	
Design Change Charge, per order	H28		
Special Access			
Price Cap		$150.00	(D)
All Other Services		28.00	

If a change of service date is required, the Service Date Change Charge as set forth in (A) preceding will also apply.

ACCESS SERVICE

5. **Ordering Switched and Special Access Service** (Cont'd)

5.3 **Access Order Charges** (Cont'd)

5.3.1 **Access Service Request Modification** (Cont'd)

(D) Special Handling Charge

A Special Handling Charge will apply when a customer requests a service date that is earlier than the Standard Interval service date for the Access Service ordered. A customer may also request an earlier service date on negotiated interval Access orders.

The request for an earlier service date may be received from the customer prior to the issuance of an Access order, or after the Access order has been issued but prior to the service date.

The Telephone Company maintains exclusive right to accept or deny the request to expedite. If, upon reviewing availability of equipment and scheduled work load, the Telephone Company agrees to provide service on an expedited basis and the customer accepts this proposal, a Special Handling Charge will apply.

The nonrecurring Special Handling Charge to be applied to all Switched and Special Access orders processed on an expedited basis is as follows:

	USOC	Charge	
Special Handling Charge, Special Access Service	EOD		
Price Cap		$557.00	
All other services, per order		557.00	(D)

The Special Handling Charge will be billed in addition to the normal nonrecurring Access service charge and will be applied on a per order per occurrence basis.

When a Special Access Service is provided entirely or in part under this tariff, the Special Handling Charge under this tariff will apply. (N) (N)

ACCESS SERVICE

5. Ordering Switched and Special Access Service (Cont'd)

5.3 Access Order Charges (Cont'd)

5.3.2 Cancellation of an Access Service Request

A customer may cancel an Access Service Request on any date after receipt of the Access Service Request by the Telephone Company and prior to the installation of service. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the Access Service Request order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If written confirmation of the cancellation is not received by the Telephone Company, the verbal notice will not be considered a valid cancellation notice. When a customer cancels an Access Service Request for the discontinuance of service, no charges apply for the cancellation.

(A) Delay of Service Date by Customer

Subject to Section 5.3.1 preceding, a customer may negotiate an extension of a service date of an Access Order for installation of new services or rearrangements of existing services. (C) (C) (D) (D) (D) (D) (D)

(B) Delay of Service Date by Telephone Company

If the Telephone Company misses a service date by more than 30 days due to circumstances over which it has direct control (excluding, e.g., Acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the Access Service Request without incurring cancellation charges.

ACCESS SERVICE

5. **Ordering Switched and Special Access Service** (Cont'd)

5.3 **Access Order Charges** (Cont'd)

5.3.2 **Cancellation of an Access Service Request** (Cont'd)

(C) Cancellation Charge

When a customer cancels an Access Service Request prior to the Service Date, the Cancellation Charge specified in (1) through (3) following, shall apply. When a Special Access Service is provided entirely or in part under this tariff, the Cancellation Charges under this tariff will apply. (N) (N)

(1) When an ASR for Special Access Service Non-Competitive End User Circuit Terminations is canceled on or after the Application Date, the Cancellation Charge is calculated, on a per ASR basis, by multiplying the total nonrecurring charges for the quantity ordered by the number of business days elapsed since the Application Date, and dividing that figure by the number of days in the service interval (i.e., the number of business days between the Application Date and the last day of the service date interval). (C)

(2) When an ASR for Switched Access Service is canceled on or after the Application Date, the Cancellation Charge is calculated, on a per ASR basis, by multiplying the total installation charge for the quantity ordered by the number of business days elapsed since the Application Date, and dividing that figure by the number of days in the service interval (i.e., the number of business days between the Application Date and the last day of the service date interval), and adding the Switched Access Ordering Charge.

For services specified in 3 following: the cancellation charge is the charge shown for the last date passed on the order and will apply when a customer cancels an order or part of an order prior to accepting service. (D)

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(D)

ACCESS SERVICE

5. **Ordering Switched and Special Access Service** (Cont'd)

(D)

(D)

ACCESS SERVICE

5. **Ordering Switched and Special Access Service** (Cont'd)

5.3 **Access Order Charges** (Cont'd)

5.3.2 **Cancellation of an Access Service Request** (Cont'd)

(D)
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(D)

(D) Partial Cancellation Charge

Any decrease in the number of ordered Special Access Service Non-Competitive End User Circuit Terminations, Switched Access Service lines, trunks or busy hour minutes of capacity, or STP Port Terminations and CCS7 Access Service facilities, on a pending ASR will be treated as a partial cancellation. The charge will be determined by multiplying the total switched access installation or special access nonrecurring charge for the canceled portion of the order by the number of business days elapsed since the order date and dividing that figure by the number of days in the service interval.

ACCESS SERVICE

5. **Ordering Switched and Special Access Service** (Cont'd)

5.3 **Access Order Charges** (Cont'd)

5.3.3 **Minimum Period Charges**

(A) When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory.

For purposes of applying minimum period charges, the disconnect date shall be two business days after the date the Telephone Company receives written notification from the customer or the date the customer requests service be disconnected, whichever is the later date.

(B) Except as specifically stated in other sections of this tariff, the Minimum Period Charge for monthly billed services will be determined as follows:

For Switched Access Service excluding Entrance Facility and Direct-Trunked Transport elements, the charge for a month or fraction thereof is equal to the sum of the applicable switched access rates times the actual usage for the month as set forth in 6.5.7(B) following.

For Special Access Service Non-Competitive End User Circuit Terminations, Switched Access Entrance Facility, and Direct-Trunked Transport services the charge for a month or fraction thereof is the applicable monthly rates for the service as set forth in 7.2.3 and 6.6 following.

For the Presubscribed Interexchange Carrier Charge, the charge is the applicable monthly rate as set forth in 3.5.

(D)

For services provided under a National Discount Plan (NDP), the discount percentage specified in Section 22.1 following shall be applied to the applicable monthly rates.