TITLE PAGE

IN THE COMMONWEALTH OF PENNSYLVANIA

VERIZON PENNSYLVANIA INC.

INFORMATIONAL GUIDE
FOR COMPETITIVE SERVICES

The name of Verizon Pennsylvania Inc. has been changed to Verizon Pennsylvania LLC. All references throughout this Tariff to Verizon Pennsylvania Inc. shall be read as Verizon Pennsylvania LLC.

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* Effective September 16, 2012, Verizon Client Advantage Program for Regulated Services (VCAP-R) is withdrawn from this tariff, and all customers will cease receiving discounts as of September 15, 2012

1 Effective May 16, 2017, all new Centrex systems must utilize dial 9 access to the Public Switched Telephone Network (PSTN).

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1 Effective May 16, 2017, all new Digital Centrex systems must utilize dial 9 access to the Public Switched Telephone Network (PSTN).

2 Digital Centrex Service will be grandfathered and no longer available to new customers on and after February 1, 2016. On and after, February 1, 2016, existing customers can continue to make moves, adds and changes at existing locations only, but cannot establish service at new locations. Digital Centrex Service continues to be available for resale until April 17, 2016; effective on and after April 17, 2016 the foregoing grandfathering terms shall apply to Digital Centrex Service purchased for resale.

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1 Effective May 16, 2017, all new CENTREX **IntelliLinQ**®-BRI systems must utilize dial 9 access to the Public Switched Telephone Network (PSTN).

2 CENTREX **IntelliLinQ**®-BRI will be grandfathered and no longer available to new customers on and after February 1, 2016. On and after, February 1, 2016, existing customers can continue to make moves, adds and changes at existing locations only, but cannot establish service at new locations. CENTREX **IntelliLinQ**®-BRI continues to be available for resale until April 17, 2016; effective on and after April 17, 2016 the foregoing grandfathering terms shall apply to CENTREX **IntelliLinQ**®-BRI purchased for resale.

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[1] Effective May 16, 2017, all new Centrex systems must utilize dial 9 access to the Public Switched Telephone Network (PSTN).

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Effective December 31, 2021, Station Message Detail Recording (SMDR) is hereby canceled and withdrawn.

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* Effective July 15, 2011 CENTREX **LANgate**® Service is hereby cancelled and withdrawn and no longer available.

1 Effective May 15, 2024, Customer Moves and Changes (CMAC) service is no longer available to business customers. Existing business customers as of May 15, 2024, may retain this service at existing locations. Additions, rearrangements and move of services are not permitted.

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* Effective October 1, 2011, Cyber DS1 Service formerly contained in this section, is hereby cancelled and withdrawn and no longer available.