

TITLE PAGE

IN THE COMMONWEALTH OF PENNSYLVANIA

VERIZON NORTH LLC

INFORMATIONAL GUIDE
FOR COMPETITIVE SERVICES

Verizon North LLC

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¹ Effective May 16, 2017, all new CentraNet®/Digital (ISDN) CentraNet, CentraNet Service, Automatic Call Distribution-Management Information System (ACD/MIS), Customer Moves And Changes and Station Message Detail Recording systems must utilize dial 9 access to the Public Switched Telephone Network (PSTN).

² Centranet/Digital (ISDN) Centranet Service will be grandfathered and no longer available to new customers on and after February 1, 2016. On and after, February 1, 2016, existing customers can continue to make moves, adds and changes at existing locations only, but cannot establish service at new locations. Centranet/Digital (ISDN) Centranet Service continues to be available for resale until April 17, 2016; effective on and after April 17, 2016 the foregoing grandfathering terms shall apply to Centranet/Digital (ISDN) Centranet Service purchased for resale.

³ Effective May 15, 2024, Customer Moves and Changes (CMAC) service is no longer available to business customers. Existing business customers as of May 15, 2024, may retain this service at existing locations. Additions, rearrangements and move of services are not permitted.

Effective December 31, 2021, Station Message Detail Recording (SMDR) is hereby cancelled and withdrawn.

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* Effective October 1, 2011, CONTROLINK® Digital Channel Service is not available to new customers. Additions/changes to this service are permitted at existing customer locations only.

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