SERVICE DISCOUNT PLANS

A. AVAILABILITY

Service Discount Plans (**SDPs**) for Voice Grade Service, Digital Data Service, and DIGIPATH digital service II, are limited to existing Customers as of November 15, 2018. Subject to Part 0, Section 1, the Company will continue to provide any such Service Discount Plans subject to the following conditions:

- The Company will continue to provide Existing DS0 SDPs for the selected commitment period until (i) the Customer discontinues Service; (ii) the Customer converts to a Voice Grade Service, Digital Data Service, or DIGIPATH digital service II, as applicable, provided on a month to month basis; or (iii) the current commitment period expires, whichever comes first. Upon expiration of the commitment period, if the Customer has taken no action, and subject to Part 0, Section 1, the Company will convert the Customer to month to month Service.
- Renewal or extension of an Existing DS0 SDP is not permitted.
- Moves and changes are permitted provided that they do not require a new commitment period.

SDPs for 1.544 Mbps/44.736 Mbps Service under a commitment period greater than 36 months are limited to existing Customers as of May 30, 2019, subject to the following conditions:

- Subject to Part 0, Section 1, the Company will continue to provide Existing 1.544 Mbps/44.736 Mbps Service SDPs for the selected commitment period until (i) the Customer discontinues Service; or (ii) the current commitment period expires, whichever comes first.
- Extensions or renewals of Existing 1.544 Mbps/44.736 Mbps Service SDPs are not permitted.
- Moves and changes are permitted provided that they do not require a new commitment period.

SDPs for 1.544 Mbps/44.736 Mbps Service under a commitment period equal to or less than 36 months are limited to existing Customers as of October 28, 2022, subject to the following conditions: (N)

- Subject to Part 0, Section 1, the Company will continue to provide Existing 24-36 Month 1.544 Mbps/44.736 Mbps Service SDPs for the selected commitment period until (i) the Customer discontinues Service; or (ii) the current commitment period expires, whichever comes first.
- Extensions or renewals of Existing 24-36 Month 1.544 Mbps/44.736 Mbps Service SDPs are not permitted.
- Moves and changes are permitted provided that they do not require a new commitment period. (N)

Notwithstanding any other provision of this Product Guide, all references to Service Discount Plans that were grandfathered under the above provisions are solely for purposes of administering any such grandfathered Service Discount Plans. Any such references may not be interpreted to mean any such Service Discount Plans are available as new Service Discount Plans or that any such Service Discount Plans that expire may be renewed or extended. (N)

B. GENERAL

Although a Service Discount Plan may include a circuit that is provided only in part under this Product Guide, the Company manages each Service Discount Plan for a circuit as a single plan and applies Product Guides and tariffed rates, terms and conditions as applicable.

1. Service Discount Plans are provided with Rate Stability (defined in (G) following) for Enterprise Services# (Verizon New York only) and IntelliLight Dedicated SONET Ring.

2. Subject to Section A preceding, Service Discount Plans are provided with Base Rates only (without Rate Stability) as set forth in (G) following for 44.736 Mbps Service.

Service availability limited. Refer to Part E, Section 5.

Certain material previously found on this page can now be found on Page 2. (N)

SERVICE DISCOUNT PLANS

B. GENERAL (Cont'd)

3. Subject to Section A preceding, Service Discount Plans are available for the following types of Services. Neither Rate Stability or Base Rates apply to these Services:
   - Voice Grade Service (Verizon New York Inc. only)
   - Digital Data Service (Verizon New York Inc. only)
   - DIGIPATH digital service II
   - 1.544 Mbps Service
   - Enterprise Network Reconfiguration Service##
   - Basic/Broadcast Video Service
   - Serial Component Video Service
   - Fiber Based Multichannel Video Service
   - Supertrunking Video Transport Service
   - Advanced Uncompressed Digital Video Service

4. Subject to Section A preceding, a Customer with one or more Services has the option of requesting, at any time, a Service Discount Plan for some or all Services of the same type and, in the case of certain digital Services, of the same speed. (D) | (D)

5. When a Host Customer with an existing multiplexed High Capacity or groomed Enterprise DS1 or DS3 Service requests a Shared Billing Arrangement as set forth in Part 0, Section 15 and a Service Discount Plan is currently in effect on the portion of the multiplexed or groomed Service that will be billed to a Service User, the Service User will have the option of (1) continuing the existing discount plan and terms and conditions in effect or, (2) requesting a new Service Discount Plan for a commitment period equal to or longer than the original commitment period at the then effective discount percentage. If the Service User does not agree to (1) or (2) preceding, the existing Customer will be responsible for payment of any termination liability associated with the portion of Service that will be billed to the Service User prior to the establishment of a Shared Billing Arrangement.

6. When requesting a Service Discount Plan, the Customer must have specified which Services are to be included in the Service Discount Plan. When requesting any activity set forth in (C)(2) through (6) following, the Customer must specify by circuit identification which Services are affected.

Service availability limited. Refer to Part G, Section 2.

SERVICE DISCOUNT PLANS

C. DESCRIPTION

A Service Discount Plan applies to:

- Special Access Service Standard Channel Terminations other than Non-Competitive End User Channel Terminations, Channel Mileage and applicable Optional Features and Functions monthly or base rates, as set forth in Part E, Section 11;
- Enterprise Network Reconfiguration Service Network Access Ports monthly rates as set forth in Part G, Section 4;

For Services provided with Rate Stability as set forth in (G) following, a fixed discount percentage is applied to the Rate Stability Base Rates specified in Part E, Section 13. For Services provided with Base Rates (without rate stability), a discount percentage is applied to the Base Rates specified in Part E, Section 13. For all other Services, the month-to-month rates for such Services are reduced by a fixed percentage. The discount percentage shall be applied to the rate applicable to the price band involved.

The amount of the discount percentage differs based on the length of the commitment period selected by the Customer and the type of Service. The Customer must specify the number of months selected as the commitment period for its Service Discount Plan.

The discount percentage is applied to the currently effective monthly or base rates. Except as set forth in (G) following, such rates may change during the commitment period, thereby causing an increase or decrease in the rates applicable to the Customer.

For SDPs established prior to December 17, 2019, in the event that the Company initiates a rate increase and the discounted monthly rate for the affected Service, in aggregate, increases by eight percent (8%) or more, the Customer may cancel its Service Discount Plan for the affected Service without termination liability as set forth in (D) following. The Customer must exercise its option to cancel the Service Discount Plan for the affected Service within thirty (30) days of the date of the effective rate increase.

The discount percentage will not be subject to Company initiated decreases during that period. However, if the Company initiates an increase in the discount percentage during that period, the increased discount will be used to determine the rates applicable to the Customer.

SERVICE DISCOUNT PLANS

C. DESCRIPTION (Cont'd)

1. Service Commitment Periods and Discount Percentages Applicable to Monthly Rates for Verizon New England Inc.

Service Discount Plans are not applicable to Optional Features and Functions except as specified following. Optional Features and Functions associated with the Service will have the same commitment period as the corresponding Service. Optional Features and Functions may be added subsequent to the establishment of the Service Discount Plan on the corresponding Service, subject to the provisions set forth in (D) following for Additions of Service.

IntelliLight Dedicated SONET Ring (IDSR)	IDSR OC3, OC12 and OC48 Services	36 - 47 months	10%*	
		48 – 59 months	25%*	
		60 – 71 months	35%*	
		84 – 95 months	40%*	
High Capacity 44.736 Mbps – Optical Fiber Interface	Channel Terminations and Channel Mileage	24 – 35 months##	5%#	(T)
		36 months ##	10%#	(T)
		37 – 47 months ##	10%#	
		48 – 59 months ##	25%#	
		60 – 71 months ##	35%#	
		84 – 95 months ##	40%#	
	DS3 to DS1 Multiplexer and Alternate Serving Wire Center	24 – 35 months##	5%#	(T)
		36 months##	10%#	(T)
		37 – 47 months ##	10%#	
		48 – 59 months ##	25%#	
		60 – 71 months ##	35%#	
		84 – 95 months ##	40%#	

* Service provided with Rate Stability. The percentage discount is applied to the Rate Stability base rate.
\# Service provided with Base Rates. The percentage discount is applied to the Base Rate set forth in Part E, Section 11.
Commitment period availability limited. Refer to Section (A) preceding.

SERVICE DISCOUNT PLANS

C. DESCRIPTION (Cont'd)

1. Service Commitment Periods and Discount Percentages Applicable to Monthly Rates for Verizon New England Inc. (Cont'd)

High Capacity 44.736 Mbps – Electrical Interface	Channel Terminations and Channel Mileage	24 – 35 months##	5%#	(T)
		36 months ##	10%#	(T)
		37 – 47 months ##	10%#	
		48 – 59 months ##	25%#	
		60 – 71 months ##	35%#	
		84 – 95 months ##	40%#	
	Alternate Serving Wire Center	24 – 35 months##	5%#	(T)
		36 months##	10%#	(T)
		37 – 47 months ##	10%#	
		48 – 59 months ##	25%#	
		60 – 71 months ##	35%#	
		84 – 95 months ##	40%#	
	DS3 to DS1 Multiplexer	24 - 35 months##	5%#	(T)
		36 months##	10%#	(T)
		37 – 47 months ##	10%#	
		48 – 59 months ##	25%#	
		60 – 71 months ##	35%#	
		84 – 95 months ##	40%#	
High Capacity 1.544 Mbps	Channel Terminations and Channel Mileage	24 – 35 months##	15%	(T)
		36 months ##	25%	(T)
		37 – 47 months ##	25%	
		48 – 59 months ##	30%	
		60 – 71 months ##	35%	
		84 – 95 months ##	40%	
	Alternate Serving Wire Center	24 – 35 months##	15%	(T)
		36 months ##	25%	(T)
		37 – 47 months ##	25%	
		48 – 59 months ##	30%	
		60 – 71 months ##	35%	
		84 – 95 months ##	40%	
DIGIPATH digital service II	Channel Terminations and Channel Mileage	24 – 35 months##	5%	
		36 – 47 months ##	10%	
		48 – 59 months ##	15%	
		60 – 71 months##	20%	
		84 – 95 months##	25%	
	Bridging	24 – 35 months##	5%	
		36 – 47 months ##	10%	
		48 – 59 months ##	15%	
		60 – 71 months##	20%	
		84 – 95 months##	25%	

Service provided with Base Rates. The percentage discount is applied to the Base Rate set forth in Part E, Section 13.

Commitment period availability limited. Refer to Section (A) preceding.

SERVICE DISCOUNT PLANS

C. DESCRIPTION (Cont'd)

1. Service Commitment Periods and Discount Percentages Applicable to Monthly Rates for Verizon New England Inc. (Cont'd)

Serial Component Video Service	Channel Terminations and Channel Mileage	36 - 59 months	10%
		60 - 71 months	20%
Enterprise Network Reconfiguration Service#	DDSII Network Access Ports	36 - 47 months	10%
		60 - 71 months	20%
	1.544 Mbps Network Access Ports	36 months	10%
		37 - 47 months	10%
		60 - 71 months	20%
	44.736 Mbps Network Access Port	36 months	10%
		37 - 47 months	10%
		60 - 71 months	20%
		84 – 95 months	30%
Fiber Based Multichannel Video Service	Channel Terminations, Channel Mileage, and Optional Features and Functions	36 – 59 months	10%
		60 – 83 months	20%
		84 – 119 months	40%
Supertrunking Transport Video Service	Channel Terminations and Channel Mileage	36 – 59 months	10%
		60 – 83 months	20%
		84 – 95 months	35%
Advanced Uncompressed Digital Video Service	Channel Terminations, Channel Mileage, and Optional Features and Functions	36 – 59 months	10%
		60 – 71 months	20%

Service availability limited. Refer to Part G, Section 2.
Commitment period availability limited. Refer to Section (A) preceding.

SERVICE DISCOUNT PLANS

C. DESCRIPTION (Cont'd)

2. Service Commitment Periods and Discount Percentages Applicable to Monthly Rates for Verizon New York Inc.

With the exception of EAD, Optional Features and Functions associated with the Service will have the same Service commitment period as the corresponding Service. Optional Features and Functions may be added subsequent to the establishment of the Service Discount Plan on the corresponding Service, subject to the provisions set forth in (D) following for Additions of Service. Enterprise Services Optional Features may not be included in the Service Discount Plan.

IntelliLight Dedicated SONET Ring (IDSR)	IDSR OC3, OC12 and OC48 Services	36 - 47 months	10%*	
		48 – 59 months	25%*	
		60 – 71 months	35%*	
		84 – 95 months	40%*	
High Capacity 44.736 Mbps – Optical Fiber Interface	Channel Terminations and Channel Mileage and Optional Features and Functions (excluding EAD)	24 – 35 months##	5%#	(T)
		36 months ##	10%#	(T)
		37 – 47 months ##	10%#	
		48 – 59 months ##	25%#	
		60 – 71 months##	35%#	
		84 – 95 months##	40%#	
		120–131 months##	40%#	
High Capacity 44.736 Mbps – Electrical Interface	Channel Terminations and Channel Mileage and Optional Features and Functions (excluding EAD)	24 – 35 months##	5%#	(T)
		36 months ##	10%#	(T)
		37 – 47 months##	10%#	
		48 – 59 months ##	25%#	
		60 – 71 months##	35%#	
		84 – 95 months##	40%#	
Enterprise DS3 Service**	Channel Terminations, Channel Mileage and Standby Circuit Optional Feature	24 – 35 months	5%#	
		36 months	10%#	
		37 – 47 months	10%#	
		48 – 59 months	25%#	
		60 – 71 months	35%#	
		84 – 95 months	40%#	
High Capacity 1.544 Mbps	Channel Terminations, Channel Mileage and Optional Features and Functions, excluding EAD	24 – 35 months##	15%	(T)
		36 months ##	25%	(T)
		37 – 47 months##	25%	
		48 – 59 months##	30%	
		60 – 71 months##	35%	
		84 – 95 months##	40%	
Enterprise DS1 Service**	Channel Terminations, Channel Mileage and Standby Circuit Optional Feature	24 – 35 months	5% #	
		36 months	15% #	
		37 – 47 months	15% #	
		48 – 59 months	20% #	
		60 – 71 months	25% #	
		84 – 95 months	30% #	

* Service provided with Rate Stability. The percentage discount is applied to the Rate Stability base rate in Part F.
\# Service provided with Rate Stability. The percentage discount is applied to the Rate Stability base rate set forth in Part E, Section 13.
** Service availability limited. Refer to Part E, Section 5.
Commitment period availability limited. Refer to Section (A) preceding. (N)

SERVICE DISCOUNT PLANS

C. DESCRIPTION (Cont'd)

2. Service Commitment Periods and Discount Percentages Applicable to Monthly Rates for Verizon New York Inc. (Cont'd)

Voice Grade Services	Channel Terminations, Channel Mileage and Optional Features and Functions	36 – 47 months##	10%
		60 – 71 months##	20%
Digital Data Service	Channel Terminations, Channel Mileage and Optional Features and Functions	36 – 47 months##	10%
		60 – 71 months##	20%
DIGIPATH digital service II	Channel Terminations, Channel Mileage and Optional Features and Functions	24 – 35 months##	5%
		36 – 47 months ##	10%
		48 – 59 months ##	15%
		60 – 71 months##	20%
		84 – 95 months##	25%
Enterprise DS0 Service*	Channel Terminations and Channel Mileage	24 – 35 months	5% #
		36 – 47 months	15% #
		48 – 59 months	20% #
		60 – 71 months	25% #
		84 – 95 months	30% #
Enterprise Voice*	Channel Terminations	24 – 35 months	5%#
		36 – 47 months	10%#
		48 – 59 months	15%#
		60 – 71 months	25%#
		84 – 95 months	30%#
Serial Component Video Service	Channel Terminations and Channel Mileage	36 – 47 months	10%
		60 – 71 months	20%
Fiber Based Multichannel Video Service	Channel Terminations, Channel Mileage and Optional Features and Functions	36 – 59 months	10%
		60 – 83 months	20%
		84 – 95 months	40%
Supertrunking Transport Video Service	Channel Terminations and Channel Mileage	36 – 59 months	10%
		60 – 83 months	20%
		84 – 95 months	35%

* Service availability limited. Refer to Part E, Section 5.
\# Service provided with Rate Stability. The percentage discount is applied to the Rate Stability base rate set forth in Part E, Section 13.
Commitment period availability limited. Refer to Section (A) preceding.

SERVICE DISCOUNT PLANS

C. DESCRIPTION (Cont'd)

2. Service Commitment Periods and Discount Percentages Applicable to Monthly Rates for Verizon New York Inc. (Cont'd)

Advanced Uncompressed Digital Video Service	Channel Terminations, Channel Mileage, and Optional Features and Functions	36 – 59 months	10%
		60 – 71 months	20%
Enterprise Network Reconfiguration Service**	Voice Grade Network Access Port	36 – 47 months	10%
		60 – 71 months	20%
		84 – 95 months	30%
	DDSII Network Access Port	36 – 47 months	10%
		60 – 71 months	20%
	1.544 Mbps Network Access Port	36 months	10%
		37 – 47 months	10%
		60 – 71 months	20%
		84 – 95 months	30%
	44.736 Mbps Network Access Port	36 months	10%
		37 – 47 months	10%
		60 – 71 months	20%
		84 – 95 months	30%
	Enterprise Service DS0 Network Access Port*	24 - 35 months	5%
		36 – 47 months	10%
		48 – 59 months	15%
		60 – 71 months	25%
		84 – 95 months	30%
	Enterprise Service DS1 Network Access Port (Standard or Standby)	24 - 35 months	5%
		36 months	15%
		37 – 47 months##	15%
		48 – 59 months##	20%
		60 – 71 months##	25%
		84 – 95 months##	30%
	Enterprise Service DS3 Network Access Port (Standard or Standby)	24 - 35 months	5%
		36 months	10%
		37 – 47 months##	10%
		48 – 59 months##	25%
		60 – 71 months##	35%
		84 – 95 months##	40%

* Enterprise Service DS0 Network Access Ports are also used for Enterprise Service Voice.
** Service availability limited. Refer to Part G, Section 2.

SERVICE DISCOUNT PLANS

C. DESCRIPTION (Cont'd)

3. Service Commitment Periods and Discount Percentages Applicable to Monthly Rates for Region 1.

Basic Video Service	Channel Terminations and Channel Mileage	36 – 59 months	10%
		60 – 83 months	20%#
	Bridging Optional Feature	36 – 59 months	10%
		60 – 83 months	20%
Supertrunking Transport Video Service	Channel Terminations and Channel Mileage	36 – 59 months	10%
		60 – 83 months	20%
		84 – 95 months	35%

Not available on Premises to Hub or Premises to Port Channel Terminations.

SERVICE DISCOUNT PLANS

D. TERMINATION LIABILITY

1. General

A termination liability applies during the selected commitment period. Except as set forth in (2) through (6) following, if Service is disconnected in full or in part prior to the end of the selected commitment period, the Customer is liable for a termination liability charge. Termination liability applies to the end-to-end Service provided under a Service Discount Plan. In addition, should a Customer, prior to the end of the selected commitment period, request that some or all channels of a High Capacity or Enterprise Service facility be used for Switched Access Service, the terms and conditions specified in The Verizon Telephone Companies Tariff FCC No. 11, Section 6.7.16 for the equivalent Switched Access discount plan will apply to such channels for the balance of the selected commitment period. Further, except as provided in (E) and (F) following, when a Customer cancels a Service Discount Plan prior to the end of the selected commitment period, the Customer is liable for a termination liability charge.

The termination liability charge for the portion of the Service provided under this Product Guide applies to each Channel Termination other than Non-Competitive End User Channel Termination, Optional Feature or Function, and Network Access Port, or, in the case of cancellation of a Service Discount Plan, to each Channel Termination other than Non-Competitive End User Channel Termination, Optional Feature or Function, and Network Access Port which had been included in the cancelled Service Discount Plan.

When the jurisdiction of a Special Access Service (line) or NRS Network Access Port furnished under a Service Discount Plan is changed to intrastate, no termination liability charge applies provided the Service (line or port) is furnished under an intrastate Service Discount Plan.

For the following Services, the termination liability charge is calculated for the applicable Channel Termination, Channel Mileage, and Optional Feature or Function monthly rates as set forth in (a) following.

- Voice Grade Service
- Digital Data Service

For the following Services, the termination liability charge is calculated for the applicable Channel Termination, SONET Distribution Channel, Dedicated Channel Mileage, IDSR Node, and Optional Feature or Function monthly rates as set forth in (a) or (b) following. When calculating termination liability charges, the Company will apply the option that provides the Customer with the lowest termination liability charge.

- Advanced Uncompressed Digital Video Service
- Broadcast Video Service
- DDSII
- Enterprise Services
- Fiber Based Multichannel Video Service
- 1.544 Mbps High Capacity Service
- 44.736 Mbps High Capacity Service
- IntelliLight® Dedicated SONET Ring
- Supertrunking Transport Video Service

SERVICE DISCOUNT PLANS

D. TERMINATION LIABILITY (Cont'd)
1. General (Cont'd)

a. DS1/DS3 Service Discount Plans established and/or renewed prior to January 1, 2021 and All Other Service Discount Plans (N) (N)

i. Option 1 (T)

IntelliLight® Dedicated SONET Ring (IDSR)

- For disconnects on or prior to the end of the minimum period and prior to the end of the selected commitment period, the termination liability charge is 17% of the applicable monthly rates for each month and fraction thereof remaining between the end of the minimum period and the end of the selected commitment period.

- For disconnects after the end of the minimum period but prior to the end of the selected commitment period and for cancellations prior to the end of the selected commitment period, the termination liability charge is 17% of the applicable monthly rates for each month and fraction thereof in the balance of the selected commitment period.

All Other Services

- For disconnects on or prior to the end of the minimum period and prior to the end of the selected commitment period, the termination liability charge for is 50% of the applicable monthly rates for each month and fraction thereof remaining between the end of the minimum period and the end of the selected commitment period.

- For disconnects after the end of the minimum period but prior to the end of the selected commitment period and for cancellations prior to the end of the selected commitment period, the termination liability charge is 50% of the applicable monthly rates for each month and fraction thereof in the balance of the selected commitment period.

ii. Option 2 (T)

- For disconnects on or prior to the end of the minimum period and prior to the end of the selected commitment period, the termination liability charge will be the difference between the full monthly rates and the discounted monthly rates for the period the Service has been in effect.

- For disconnects after the end of the minimum period but prior to the end of the selected commitment period and for cancellations of the Service Discount Plan prior to the end of the selected commitment period the following applies.

- Where there is no Service Discount Plan commitment period less than the actual time the Services have been in effect, the termination liability charge will be the difference between the full monthly rates and the discounted monthly rates for the period the Service has been in effect.

- Where there is a Service Discount Plan commitment period less than the actual time the Services have been in effect, the termination liability charge will be calculated as follows:

  Termination liability is calculated as the difference between the monthly rates for the highest Service Discount Plan commitment period that could have been satisfied prior to disconnection of the Service or cancellation of the plan and the monthly rates for the selected commitment period multiplied by the actual number of months the Service has been in effect.

SERVICE DISCOUNT PLANS

D. TERMINATION LIABILITY (Cont'd)
1. General (Cont'd)
a. DS1/DS3 Service Discount Plans established and/or renewed prior to January 1, 2021 and All Other Service Discount Plans (Cont'd)
ii. Option 2 (Cont'd)

For example, if a Customer has a 45 month commitment period and disconnects a 1.544 Mbps High Capacity Service after forty months and 5 days, the highest Service Discount Plan commitment period that could have been satisfied is forty months. To determine the termination liability charge, the monthly rate for the 45 month plan is subtracted from the monthly rate for the 40 month plan and the difference is multiplied by the forty months that the Service has been in effect. If the monthly rate for the 45 month plan and the monthly rate for the 40 month plan are the same rate, the termination liability charge is zero.

b. For DS1/DS3 Service Discount Plans established and/or renewed on or after January 1, 2021, termination liability is calculated at fifty percent (50%) of the MRCs for the remainder of the commitment period after the Minimum Period.

(D)
|
(D)

When some, but not all, Services are disconnected for which a first and additional monthly rate is applicable, the monthly rates used to calculate termination liability charges are applied in ascending order beginning with the lowest applicable rates.

Termination liability for 44.736 Mbps Standard Channel Terminations at a primary premises is calculated based upon the rate band determined by the last count taken.

The termination liability charge applies in addition to any minimum period charges which may be applicable as specified in Part 0, Section 9.

Termination liability does not apply when IDSR is converted to an equal or higher speed DSR (provided under contract) under a term plan. Time-in-service credit will be granted on the new DSR term plan based on the number of months that Service was under the Service Discount Plan. For example, conversion of IDSR under a 60 month term plan that was in service for 32 months will allow for 32 months of time-in-service credit towards the DSR term plan.

2. Upgrades

Upgrades include the following types of Customer requests:

- A request to disconnect some or all of its discounted digital Services in order to replace them with Company provided digital Special Access Services with a bit rate higher than that of Services being disconnected or,
- A request to disconnect some or all of its discounted two-point or multipoint Services in order to have these Services provided over a multiplexed Company provided 1.544 Mbps High Capacity facility or,
- A request to disconnect some or all of its discounted Voice Grade Services in order to replace them with Company provided digital Special Access Service. This option applies to Verizon New York Inc. only.
- A request to disconnect Video Service in order to replace it with Advanced Uncompressed Digital Video Service.

SERVICE DISCOUNT PLANS

D. TERMINATION LIABILITY (Cont'd)
2. Upgrades (Cont'd)

Upgrades include the following types of Customer requests:

- A request to disconnect an 8 bit Advanced Uncompressed Digital Video Service in order to replace it with a 10 Bit Advanced Uncompressed Digital Video Service. (M)

- A request to disconnect Advanced Uncompressed Digital Video Service (**AUDVS**) in order to replace it with Serial Component Video Service (**SCVS**), provided that the total dollar amount of the plan for the SCVS is equal to, or greater than, the total dollar amount remaining in the plan for the AUDVS being disconnected. (M)

- A request to disconnect some or all of its High Capacity or Enterprise Services in order to replace them with Company-provided dedicated SONET ring service, SONET entrance facility service, or point-to-point SONET service.

(D)

(D)

- A request to disconnect Special Access 1.544 Mbps or 44.736 Mbps High Capacity Service in order to replace it with a Replacing Service pursuant to the Technology Migration conditions set forth in Part 0, Section 2.

- A request to disconnect an Enterprise DS1 or a DS3 Service in order to replace it with a Replacing Service pursuant to the Technology Migration conditions set forth in Part 0, Section 2.

Termination liability charges do not apply to the preceding requests provided that:

- The orders for the disconnect of the existing Services or ports and the connect of the new Services or ports are placed with the Company on the same day. (T)

- The new Services are provided between the same locations as the existing Services were provided; and

- The replacing Special Access Services or ports have a total channel capacity equal to or greater than the total channel capacity of the Services or ports being disconnected; or

- The number of replacing channelized Services provided over a multiplexed High Capacity facility is equal to or greater than the number of Services being disconnected.

Certain material on this page formerly appeared on Original Page 13.

SERVICE DISCOUNT PLANS

D. TERMINATION LIABILITY (Cont'd)

3. Changes

For DIGIPATH digital service II, no termination liability charge applies to the following changes:

- Change from two-point to multipoint or from multipoint to two-point.
- Change in transmission speed.

For Video and Advanced Video Services, no termination liability charge applies to the following changes:

- Change in channel interface (i.e., audio bandwidth, audio signal options, number of audio channels).
- Change from two point to multipoint or vice versa provided that the total number of channels under the Customer's Service Discount Plan does not decrease.

4. Cancellations

For SDPs established prior to December 17, 2019, in the event that the Company initiates a rate increase and the discounted monthly rate for the affected Service, in aggregate, increases by eight percent (8%) or more, the Customer may cancel its Service Discount Plan for the affected Service without termination liability as set forth in (D). The Customer must exercise its option to cancel the Service Discount Plan for the affected Service within thirty (30) days of the date of the effective rate increase.

A Customer may cancel a Service Discount Plan for High Capacity Service or Enterprise DS1 or DS3 Service in order to replace it with one of the following services provided under a term/extended service plan, provided that the total dollar amount of the term/extended service plan for that service is equal to, or greater than, the total dollar amount remaining in the plan for the Service being disconnected. No termination liability charge will apply to such cancellation.

- IntelliLight Entrance Facility
- Verizon point to point SONET service
- IntelliLight Shared Single Path
- Verizon dedicated SONET ring

A Customer may cancel a Service Discount Plan for Serial Component Video Service in order to replace it with Hi-Def Digital Video Transport Service provided under a term plan, provided that the total dollar amount of the term plan for the Hi-Def DVTS is equal to, or greater than, the total dollar amount remaining in the plan for the Service being disconnected. No termination liability charge will apply to such cancellation.

(D)
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(D)

5. Moves

Except for 1.544 Mbps and 44.736 Mbps Service, when a Customer requests that some or all of its Services under a Service Discount Plan be moved to a different building, no termination liability charge applies provided the Services remain on the same billing account. When a Customer requests that some or all of its 1.544 Mbps or 44.736 Mbps Service under a Service Discount Plan be moved to a different building, no termination liability charge applies provided the Services remain within the same Company operating territory.

SERVICE DISCOUNT PLANS

(D)
(D)

E. ADDITIONS OF SERVICE

1. Except as set forth in (2) and (3) following, when a Customer with an existing Service Discount Plan wishes to increase the number of Services it has the following options.

   - Subscribe to the additional Services under non-discounted rates.
   - Subscribe to the additional Services under a separate Service Discount Plan, where available, at the then effective discount percentage, rates and charges. (N) (N)
   - Cancel the existing Service Discount Plan and include both the existing and the additional Services under a new Service Discount Plan, where available, for a commitment period equal to or longer than the original period. No termination charges apply to such cancellation. (N)

2. For additions of Service (e.g., nodes or CO Extensions) to an existing IDSR Service under Part F, the additional Services will be added for the remainder of the applicable commitment period of such IDSR (including any permitted extensions).

3. A Customer with an existing Service Discount Plan wishing to add an optional feature or function to an existing Service has the following options:

   - Cancel the existing Service Discount Plan for the Service and include both the optional feature or function and its corresponding Service under a new Service Discount Plan, where available, for a commitment period equal to or longer than that of the cancelled plan for the corresponding Service. No termination charges apply to such cancellation. (N)
   - Subscribe to the Optional Feature or function under the existing Service Discount Plan for a commitment period equal to the number of months remaining in the commitment period for the corresponding Service, if such a commitment period exists for the applicable optional feature or function.

F. EXTENSION OF COMMITMENT PERIOD

Except where extensions are disallowed (e.g., under Section (A) preceding), a Customer may, change to a Service Discount Plan with a longer commitment period (if available) at the then effective discount percentage. No termination liability charges will apply for any such Service extended under the longer commitment period. The monthly rates applicable for the longer commitment period will apply effective with the next bill day following the request for the change. (C) | | | (C)

For any IDSR as set forth in Part F in service as of September 20, 2008, the Company will continue to provide such IDSR until the Customer replaces the IDSR with a comparable Company provided service, the Customer discontinues Service, or the Company discontinues Service, whichever comes first.

In accordance with Section (A) of this Part H Section 1, Part E, Section 5, and Part G, Section 2, the Customer may not extend the expiring commitment period of Voice Grade, Digital Data Service, DIGIPATH digital service II, NES, 1.544 Mbps/44.736 Mbps Services, or Enterprise Reconfiguration Services. (D)

SERVICE DISCOUNT PLANS

G. APPLICATION OF RATES

1. Where an available Service Discount Plan is requested to be provided coincident with the connection of new Service, it will be effective with the establishment of Service. (C)

2. Where an available Service Discount Plan is requested to be provided on existing Service, the plan will be effective on the date the Company receives the Access Order requesting the discount. (C)

3. At the end of its selected commitment period, the Customer will not be eligible to receive discounted monthly rates. Non-discounted monthly rates will apply unless a new Service Discount Plan is available and ordered. This paragraph does not apply to IDSR provided under Part F. (C)

4. In accordance with Section (A) of this Part H Section 1, Part E, Section 5 and Part G, Section 2, the Customer:
   - May not renew the expiring commitment period of Voice Grade, Digital Data Service, DIGIPATH digital service II, NES, or Enterprise Network Reconfiguration Service.
   - May not renew expiring commitment periods for DS1/DS3 Level Services. (D)
(D)

H. RATE STABILITY AND BASE RATES

For Services provided with Rate Stability, the discount percentage is applied to the Rate Stability base rates. Such rates will not be subject to Company initiated rate increases over the commitment period selected by the Customer. However, the Company may initiate an increase in the discount percentage, thereby causing a decrease in the rates applicable to the Customer. In no case will the Rate Stability base rate exceed the non-discounted monthly rate for the Service.

For Services provided with Base Rates (without rate stability), the discount percentage is applied to the Base Rates. Such rates are not rate stable and may change during the commitment period, causing an increase or decrease in the rates applicable to the Customer. In no case will the Base Rate exceed the non-discounted monthly rate for the Service.