

OPERATOR SERVICES INFORMATION TARIFFSECTION A - GENERAL DEFINITIONS

Access: A means by which Company service is provided to a Customer. Access may be "Dedicated," in which case it is available to Customer on a full-time, unshared, basis, or it may be "Switched," in which case it is available to Customer and others on a usage, shared, basis.

Authorized User: A person, firm, corporation or other entity that either is authorized by Customer to receive or send communications or is placed in a position by Customer, either through acts or omissions, to send or receive communications.

Called Station: The station called, or the terminating point of a call.

Calling Station: The station at which a call is originates.

Collect Call: A call for which applicable charges are billed to the telephone number of the called station of Customer.

Commercial Service: A switched network service involving dial station originations for which Customer pays a rate that is described as a business or commercial rate in the applicable local exchange service tariff for switched service.

Company: MCI Communications Services, Inc., or any affiliated entity designated as the provider of any service offered in the Tariff.

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of all charges for service and for compliance with Company contract and tariff requirements. The term "Customer" also includes a person, firm, corporation or other entity that either knowingly or unknowingly accesses service and completes a communication over the Company's network. ,

Customer Premises: A Customer or Authorized User location at which service is provided.

Domestic Points: The U.S. Mainland, Alaska, the Commonwealth of the Northern Mariana Islands, American Samoa, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

EFFECTIVE: April 1, 2024

ISSUED BY:

Vice President, Federal Regulatory
1300 I Street NW
Washington, DC 20005

Transmittal #12

OPERATOR SERVICES INFORMATION TARIFFSECTION A - GENERAL DEFINITIONS (Continued)

Institutional Phones: Telephones, other than payphones, located in public institutions such as universities, prisons, or public offices, or in hotels or motels, or in other premises where Customer may not be able to control access to the phones.

Interruption: A condition that arises when service or a portion thereof is inoperative.

Invoice: A document or other communicate that discloses the Company's charges for service furnished to Customer.

LEC Card: A billing arrangement whereby Customer may bill charges for service to a calling card issued by a participating Local Exchange Carrier (LEC).

Local Exchange Carrier (LEC): A company which furnishes exchange telephone service.

Locations: Places from or at which service is furnished.

Operator Station: Service that requires the assistance of an operator to complete a call.

Person-to-Person: Service for which the person originating a call specifies to an operator a particular person, mobile station, department, extension, or office to be reached.

Service: Any telecommunications service provided to, or obtained by, Customer, any Authorized User, or a third party.

Station: Telephone equipment from or to which calls are placed.

Station-to-Station: A directly dialed call for which no operator is used.

EFFECTIVE: April 1, 2024

ISSUED BY:

Vice President, Federal Regulatory
1300 I Street NW
Washington, DC 20005

Transmittal #12

OPERATOR SERVICES INFORMATION TARIFFSECTION A - GENERAL DEFINITIONS (Continued)

Switched Access: An access line service consisting of an occasionally connected circuit between a Customer Premises or serving telephone company central office and a Company terminal, available to Customer on a usage, shared, basis, which is used for the origination or termination of service.

Terminal Equipment: Devices, apparatus and their associated wiring, such as teleprinters, telephone handsets or data sets, interconnected to service.

Third Party Billing: An optional invoicing procedure that permits service charges to be billed to a number that is different from the number of the calling station or the called station. The person agreeing to accept a call is responsible for payment for the call.

Twelve O'clock: In designating time period 12:00 AM refers to 12:00 Midnight and 12:00 PM refers to 12:00 Noon.

United States: The several states, including the District of Columbia, Puerto Rico, the U.S. Virgin Islands, American Samoa, Guam, and the Commonwealth of the Northern Mariana Islands.

U.S. Mainland: The District of Columbia and the 48 conterminous states.

U.S. Territories: Puerto Rico, the U.S. Virgin Islands, American Samoa, Guam, the Commonwealth of the Northern Mariana Islands, and American Samoa.

EFFECTIVE: April 1, 2024

ISSUED BY:

Vice President, Federal Regulatory
1300 I Street NW
Washington, DC 20005

Transmittal #12

