

CENTREX EXTEND SERVICE

A. GENERAL

Centrex Extend Service is a service which uses the public switched network to provide capabilities and features typically offered by a private network. Interlocation transport through public network or private dedicated facilities will be provided to end users connected to the network via a Centrex, Private Branch Exchange (PBX), button telephone set, or a residence Individual Dial Tone Line. End user access via a corporate abbreviated dialing plan will operate across the network as if the customer was being served by a single switch.

Customers who do not subscribe to Centrex Extend Service as of October 16, 1997 either under term or month-to-month pricing plans are not eligible to purchase Centrex Extend Service. Effective January 16, 1998, the Interlocation Intercom charge for month-to-month Centrex Extend customers still eligible to purchase the service will be the rate for local and IntraLATA calls as specified in the applicable tariff or product guide. Rates for customers under term pricing plans as of October 16, 1997 shall remain in effect for the duration of these plans, but the plans may not be extended or renewed after October 16, 1997. Upon expiration of the term plan, such a Centrex Extend customer may continue to purchase Centrex Extend Service on a month-to-month pricing plan. Each type of customer may add locations after October 16, 1997 and receive the same pricing that applies to their existing locations, subject to the foregoing limitations. Centrex Extend customers who migrate to a substitute Verizon service after October 16, 1997 will not incur Centrex Extend Service termination charges, provided that the term of the new commitment equals or exceeds the prior commitment, and that the quantity or capacity of the new service contract is equal to or greater than that of the existing Centrex Extend Service contract.

B. TERMS AND CONDITIONS

1. Explanation of Terms

Access Authorization

Access Authorization provides security for access to specific facilities, to override station restrictions, or to access Centrex Extend Service features based on the calling number, a Personal Identification Number, or a combination of both.

Access to Private Facilities

Access to Private Facilities allows Centrex Extend Service equipped lines to reach private facilities (tie-lines, WATS lines, etc.) by dialing an abbreviated code of one or more digits. Access is provided to facilities terminated in the same central office as the originator of the Centrex Extend Service call or to facilities terminated in remote central offices of the originator of the call.

Centralized Routing Control

Centralized Routing Control directs off-network calls based on the call destination to alternative private or public facilities terminated at a centralized location to provide efficiencies in traffic handling. Access by remote locations is accomplished by dialing an access code. Up to three alternative routes (Primary Route, Alternate Route and Second Alternate Route) may be specified by the customer.

CENTREX EXTEND SERVICE

B. TERMS AND CONDITIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Dialing Plans

Location Code Dialing Plan

The Location Code dialing plan option has extension numbers consisting of a leading dialed digit(s) and from one to seven digits of the customer's North American Numbering Plan telephone number. This dialing plan permits duplication of the extensions among locations serviced by different switches. The customer is not limited to 10,000 stations.

Portable Extension Dialing Plan

The Portable Extension dialing plan option allows an extension number of between 1 to 7 digits that is independent of the North American Numbering Plan number. When a user moves from one location to another the North American Numbering Plan number will change but the assigned extension number can stay the same. This allows internal callers to reach the user by dialing the same extension number.

Centrex Extend Service dialing plans can be used with public switched network calling or private line networks.

Dialing Plan Numbers

Dialing Plan Numbers are Centrex lines, business dial tone lines (not connected to a PBX or other CPE equipment), or PBX stations that have access to a Location Code or Portable Extension Dialing Plan.

Facility Group

A Facility Group is a specific group of FX, WATS or compatible Special Services circuits of the same type used to complete calls between the same points.

Inter-location Intercom

Inter-location Intercom uses the public switched network to complete calls between Centrex Extend Service users of the same customer that are served by different Centrex or PBX systems.

Inter-location Intercom calls can be completed over a customer's private line network, with overflow calls completing over the public switched network.

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B. TERMS AND CONDITIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Personal Identification Number

Personal Identification Numbers can vary in length from 2 to 15 digits.

Time-of-Day Routing

Time-of-Day Routing permits the preprogrammed selection of Primary Route, Alternate Route and Second Alternate Route to vary based on the time-of-day or day-of-week.

Work-at-Home

Work-at-Home allows a residential telephone of the customer's employee to be converted to a Centrex Extend Service station on a call by call basis. The user dials a telephone number which enables the residential line to operate with Centrex Extend Service features including Dialing Plan and Access Authorization. All business calls will be billed to the employee's Centrex Extend Service line.

2. At least one customer location must subscribe to Centrex Service to purchase Centrex Extend Service.
3. All Centrex Extend Service equipped lines must terminate at an authorized location of the customer of record. Authorized locations include branches, factories, plants, etc of the customer of record or a subsidiary of the customer of record.
4. The contract lengths for Centrex Extend Service must be the same in all locations.
5. Location Codes can be 1 to 3 digits in length. The first digit of the location code must be numbered 1 through 8.

Portable Extension numbers can be 1 through 7 digits in length. The first digit of the Portable Extension number must be numbered 1 through 8. Portable Extension numbers do not need to be the same as the North American Numbering Plan number.

Location Code and Portable Extension dialing plans may not be mixed in the same dialing plan.

All Centrex Extend Service lines must subscribe to a Location Code or Portable Extension dialing plan.

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B. TERMS AND CONDITIONS (Cont'd)

6. Centrex Extend Service features are available only to customers subscribing to a Location Code Dialing Plan, Portable Extension Dialing Plan or Centrex service.
7. Interlocation Intercom calls will only be connected to Centrex Extend Service equipped lines at authorized locations of the same customer of record. Interlocation Intercom is available only to customers subscribing to Location Code and Portable Extension Dialing Plans.

All Centrex Extend Service lines must subscribe to Interlocation Intercom.

8. Access to Private Facilities can be provided to both one-way and two-way facilities. Access codes may vary in length from 1 to 8 digits.
9. Centralized Routing Control is available on outgoing calls only. The traffic routing choices are provided by and the responsibility of the customer. Up to three alternative routes can be specified for a call - Primary Route, Alternate Route and Second Alternate Route.

Time-of-day and day-of-week variances in the Routing Control are provided by and the responsibility of the customer.

Remote access calls to the Centralized Routing Control receive Interlocation Intercom charges. Calls made from the Centrex System of the main Centralized Routing Control location do not receive Interlocation Intercom charges.

10. Work-at-Home may only be equipped on telephone lines of authorized employees of the Centrex Extend Service Customer-of-Record. The Centrex Extend Service Work-at-Home option may only be ordered from the Company by the Centrex customer of record. Work-at-Home is available only in locations where facilities permit.
11. Personal Identification Numbers, which can vary in length from 2 to 15 digits, are administered and assigned by the customer. The customer must supply these numbers to the Company prior to installation of Centrex Extend Service.

12. Interlocation Intercom

Interlocation Intercom calls will only be connected to Centrex Extend Service equipped lines at authorized locations of the same customer of record.

Interlocation Intercom is available only to customers subscribing to Location Code and Portable Extension Dialing Plans.

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B. TERMS AND CONDITIONS (Cont'd)

12. Interlocation Intercom (Cont'd)

All Centrex Extend Service lines must subscribe to Interlocation Intercom.

Interlocation Intercom is available only on the following basis. Calls are distinctly tracked and rated according to call type:

local calls - per call
intraLATA toll calls - per minute of use, or fraction thereof.

Interlocation Intercom is applicable only to voice communications.

Effective January 16, 1998, Interlocation Intercom for month-to-month Centrex Extend Service customers will be rated as local or intraLATA toll calls.

13. Termination Liability

Location Code Dialing Plan, Portable Extension Dialing Plan, Interlocation Intercom, Access to Private Facilities, Centralized Routing Control, and Access Authorization are available on a month-to-month basis or for contract periods ranging from 12 to 120 months. In the event that a contract period is elected, the customer is liable for the Termination charges for each and/or any of these features disconnected prior to the end of the subscribed contract period. The termination liability will be calculated in the following manner: Fifty percent (50%) x the current effective rate (per the applicable tariff or product guide) of the unit disconnected x the number of units disconnected x the remaining months of the contract period.

The termination charges specified above will be waived for customers who disconnect Centrex Extend Service in order to migrate to another Verizon service offering, provided that the length of commitment to the new service is at least equal to that remaining on the Centrex Extend Service contract, and the quantity/capacity of the new service is at least equal to that which existed under the Centrex Extend Service contract.

14. Competitive Pricing Arrangements

Competitive pricing arrangements can be furnished to meet the communications requirements of specific customers on a case-by-case basis under individual contracts. Contract rates will be priced above an established cost rate floor for the service. The competitive pricing arrangement contracts, once executed, will be filed with the P.S.C. under proprietary agreement.

15. During the period September 1, 2000 to December 1, 2000, any Verizon Maryland customer with a contract of five years or more may terminate that contract without payment of a termination charge.

C. RATES

	Installation	Per	
	<u>Charge</u>	<u>Month</u>	<u>USOC</u>
1. Dialing Plan			
a. Location code			
per Dialing Plan			
month to month	\$500.00	\$125.00	D6PLX
12-36 months	500.00	115.00	D6PLX
37-60 months	500.00	105.00	D6PLX
61-96 months	500.00	95.00	D6PLX
97-120 months	500.00	85.00	D6PLX
b. Portable Intercom Numbers			
per Dialing Plan			
month to month	500.00	175.00	D6PPX
12-36 months	500.00	162.00	D6PPX
37-60 months	500.00	150.00	D6PPX
61-96 months	500.00	137.00	D6PPX
97-120 months	500.00	125.00	D6PPX
c. Additions or changes of Location Codes			
per location	50.00	-	REAHG
d. Additions of, or changes to Dialing Plan numbers, each number		-	REAHH
first 9	50.00	-	REAHK REAHJ
10*	1.00	-	REAHL

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C. RATES (Cont'd)

2. Interlocation Intercom

a. Local Calls

per call

Month-to-Month

(effective January 16, 1998)

Usage rates for Business service are as specified in Section 202 of the Local Exchange Services Tariff.

	<u>Installation Charge</u>	<u>Per Month</u>	<u>USOC</u>
month to month#	-	\$.093	N1X
12-36 months	-	.090	N1X
37-60 months	-	.085	N1X
61-96 months	-	.082	N1X
97-120 months	-	.078	N1X

b. IntraLATA Toll Calls

per minute of use, or fraction thereof

Month-to-Month

(effective January 16, 1998)

Usage rates for Business service are as specified in Section 2A of the Long Distance Services Product Guide.

	<u>Installation Charge</u>	<u>Per Month</u>	<u>USOC</u>
month to month#	-	\$.170	N1X
12-36 months	-	.150	N1X
37-60 months	-	.140	N1X
61-96 months	-	.130	N1X
97-120 months	-	.110	N1X

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C. RATES (Cont'd)

	<u>Installation Charge</u>	<u>Per Month</u>	<u>USOC</u>
3. Access to Private Facilities			
per access code			
month to month#.....	200.00	70.00	AX6PT
12-36 months.....	200.00	65.00	AX6PT
37-60 months.....	200.00	60.00	AX6PT
61-96 months.....	200.00	55.00	AX6PT
97-120 months.....	200.00	50.00	AX6PT
Subsequent Additions or Changes of Access Codes, per Access Code	50.00	-	REAHP
4. Centralized Routing Control			
month to month#.....	500.00	400.00	CRT
12-36 months.....	500.00	375.00	CRT
37-60 months.....	500.00	350.00	CRT
61-96 months.....	500.00	325.00	CRT
97-120 months.....	500.00	300.00	CRT
5. Time-of-Day Routing.....	30.00	-	R7D
6. Additions, changes and deletions to Centralized Routing Control.....	30.00	-	REAHQ

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C. RATES

	<u>Installation Charge</u>	<u>Per Month</u>	<u>USOC</u>
7. Work-at-Home			
per employee telephone line equipped.....	\$25.00	\$5.00	WAH
8. Access Authorization			
Personal Identification Numbers			
per Personal Identification Number .	15.00	-	NR91C
Per destination restricted			
by calling number			
month to month	30.00	24.00	AK5
12-36 months	30.00	23.00	AK5
37-60 months	30.00	22.00	AK5
61-96 months	30.00	21.00	AK5
97-120 months	30.00	20.00	AK5
by Personal Identification Number			
month to month	30.00	24.00	AK8
12-36 months	30.00	23.00	AK8
37-60 months	30.00	22.00	AK8
61-96 months	30.00	21.00	AK8
97-120 months	30.00	20.00	AK8
by calling number and Personal Identification Number			
month to month	30.00	24.00	AK9
12-36 months	30.00	23.00	AK9
37-60 months	30.00	22.00	AK9
61-96 months	30.00	21.00	AK9
	30.00	20.00	AK9