

CENTREX BUSINESS PAK*#

A. GENERAL

Centrex Business Pak is Centrex Service furnished from compatible electronic type switching equipment located on Company premises and includes the facilities necessary for intercommunication between Centrex Business Pak lines within the customer's system, Local Exchange Service, direct in-dialing to Centrex Business Pak lines, identification and billing of outgoing long distance messages by line number only where such billing is performed by the Company, series completion line hunting, Touch-Tone Calling Service, Centrex access treatment code, and on calls incoming from the telecommunications network, Call Transfer-Individual, Consultation Hold, Add-on and certain Centrex Custom Calling Service features, as specified in B.1. following.

B. TERMS AND CONDITIONS

1. Explanation of Terms

Attendant-controlled Call Forwarding of Primary Directory Listing Line Calls

Attendant-controlled Call Forwarding of Primary Directory Listing Line Calls is an attendant console night service arrangement which forwards primary Directory Listing line calls to the Centrex line in the system previously selected by the attendant at the time the night service connection is established.

Centrex Business Pak System

Centrex Business Pak lines with the same primary Directory Listing constitute a Centrex Business Pak system and such systems are offered in two line size systems, i.e. 1 to 6 lines and 7 to 30 lines. In addition, the following Custom Calling Service features may be associated with the Centrex Business Pak as selected by the customer. However, the rates and charges specified in C. following for Intercommunication Lines are applicable regardless of the number of features selected.

Call Forwarding - Busy Line##	Call Transfer-Individual - All Call(T)
Call Forwarding-Don't Answer##	Call Waiting - Originating (T)
Call Forwarding - Variable	Call Waiting - Terminating
Call Pick-up and Call Hold	Speed Dialing

Line Controlled Transfer of Primary Directory Listing Line Calls

The Line Controlled Transfer of Primary Directory Listing Line Calls is a night service arrangement whereby primary Directory Listing line calls activate a common alerting signal on the customer's premises. These calls may then be answered by any line in the system upon dialing a special code.

- * New installations, reconnects, or relocations, except as otherwise specified in this Company's applicable tariffs or product guides, will not be made. Additions, rearrangements, changes and moves of existing installations will be made, if the required equipment is available from existing stock. Maintenance will be provided as long as replacement parts are available from the manufacturer or existing stock.
- # Effective December 15, 2012, Centrex Business PAK is grandfathered and limited to existing customers at existing locations. Moves, additions or changes to subscribers' existing service are not permitted. This service is available for resale until February 16, 2013. Effective February 16, 2013, this service is grandfathered for resale and no longer available to new resale customers.
- ## Effective August 21, 2016, Call Forwarding - Busy Line and Call Forwarding - Don't Answer are no longer available to new business customers. Existing business customers as of August 21, 2016, may retain their service. Moves, additions, or changes are not permitted. Call Forwarding - Busy Line and Call Forwarding - Don't Answer will continue to be available for resale until October 17, 2016, on which date the foregoing grandfather terms shall be effective for resale. (N)

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B. TERMS AND CONDITIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Primary Location

The primary location of each Centrex Business Pak system is the area served by the wire center in which the Centrex Business Pak system's dial switching equipment is located.

Secondary Location

A secondary location is any location other than the primary location.

2. Centrex Business Pak is classified as business service and is furnished subject to a minimum of two and a maximum of 6 or 30 Centrex Business Pak lines, as appropriate, per system.

Centrex Business Pak is offered only as a complete service. The exchange access, intercommunication and Custom Calling Service features with Centrex Business Pak line portions of the service are not offered separately.

3. When the customer elects to change from Centrex Business Pak to any other Centrex Service and, at the option of the Company and subject to the availability of facilities, the customer's Centrex system will be served by the same dial switching equipment, the Centrex Service will be treated as a new connection requiring the establishment of the appropriate Centrex Service minimum revenue guarantees except that no Termination Charges shall apply to existing Centrex lines provided such lines are not moved or changed. In addition, any outstanding minimum revenue guarantee obligation remaining on the Centrex Business Pak Lines will be waived.
4. The Centrex Business Pak line or lines associated with the primary Directory Listing will be connected to the Centrex Business Pak line designated by the customer of an unattended Centrex Business Pak system or in the attendant console of an attended Centrex Business Pak system. The Centrex Business Pak line or lines associated with the primary Directory Listing will be furnished at the rates specified for Centrex Business Pak lines in C. following.
5. A Centrex Business Pak line or lines may be arranged for dial "zero" operation and connected on the attendant console in order to provide lines of a Centrex Business Pak system direct access to the attendant. The Centrex Business Pak line or lines arranged for dial "zero" operation will be furnished at the rates specified for Centrex Business Pak lines in C. following.

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B. TERMS AND CONDITIONS (Cont'd)

6. All Centrex Business Pak Lines are subject to a minimum revenue guarantee period of six months.
7. When a customer requests a new Centrex Business Pak System that requires the installation of additional outside plant or central office facilities and where, in the judgment of the Company, it is practicable to provide such facilities, the customer will be charged the cost of providing the necessary additional facilities, in addition to the rates and charges specified in C. following. The costs for any additional facilities required will be computed on the incremental difference between the costs of new facilities and the costs of existing facilities.
8. The provision of long distance message restriction, charges for channels connecting different premises, dial tie trunk terminals, dial conference arrangements, Centrex subsidiary system arrangements, Centrex Service optional features and Centrex Custom Calling Services for use with Centrex systems served by compatible electronic type switching equipment is as specified for Centrex Service in this product guide.

C. RATES

1. System Activity Charges

- a. Service Establishment Charges, per initial establishment of service, each

2- to 6-Line system \$200.00

7- to 30-Line system \$500.00*

- b. Features Rearrangement Charges, each..... \$1.00

- c. Upgrading Charge

Per upgrade of a 2- to 6-line
system to a 7- to 30- line system \$300.00

* Not applicable when upgrading from a 2- to 6-line system.

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C. RATES (Cont'd)

2. Centrex Business Pak Lines, each line*

	<u>Per Month</u>	<u>USOC</u>
Exchange Access		
2 to 6 Lines	†	(U)
7 to 30 Lines	#	(U)
Intercommunication, including selected Custom Calling Service features, with Centrex Business Pak Line, each		
Secondary**/Primary Locations		RXR RWR RX3
2 to 6 Lines	\$13.95	RZR (R)
7 to 30 Lines	15.30	(U) (R)

3. Usage Charges

No local calling usage allowance is included in the Centrex Business Pak rate schedules. Usage charges apply as specified in this Company's Local Exchange Services Tariff for Message or Measured Rate Usage Charges for Calls from Dial Tone Lines Without a Monthly Usage Option.

* Subject to a minimum revenue guarantee of six months.

† The monthly rate is an amount equal to 1/2 of the monthly rate specified for a Business Dial Tone Line, PBX Trunk, in this Company's Local Exchange Services Tariff.

The monthly rate is an amount equal to 1/3 of the monthly rate specified for a Business Dial Tone Line, PBX Trunk, in this Company's Local Exchange Services Tariff.

** In addition, rates and charges as specified for Series 2000, type 2014, Channels in this Company's Channel Services Product guide apply between the Centrex Business Pak system's serving wire center and the wire center serving the customer's secondary location.

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C. RATES (Cont'd)

4. Service Charges

Service Charges for Centrex Business Pak will be the same as those for Centrex Service as specified in Section 3 of this product guide.

USOC

Rates and charges
are as specified
for Foreign
Exchange Service
in this Company's
Local Exchange
Services Product
Guide.

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